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150 South Monroe Street
Tallahassee, Florida 32301-1556

Marshall M. Criser III
Regulatory Vice President

March 7, 2001

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

010297-TP

Re: Approval of the negotiated Interconnection, Unbundling, and Resale between BellSouth Telecommunications, Inc. ("BellSouth") and LightSource Telecom, LLC pursuant to Sections 251, 252 and 271 of the Telecommunications Act of 1996

Dear Mrs. Bayo:

Pursuant to section 252(e) of the Telecommunications Act of 1996, BellSouth and LightSource Telecom, LLC are submitting to the Florida Public Service Commission their negotiated Interconnection, Unbundling, and Resale agreement for the interconnection, resale and collocation of their networks, the unbundling of specific network elements offered by BellSouth and the resale of BellSouth telecommunications services to LightSource Telecom, LLC. The agreement was negotiated pursuant to sections 251, 252 and 271 of the Act.

Pursuant to section 252(e) of the Act, the Commission is charged with approving or rejecting the negotiated Interconnection, Unbundling, and Resale agreement between BellSouth and LightSource Telecom, LLC within 90 days of its submission. The Commission may only reject such an agreement if it finds that the agreement or any portion of the agreement discriminates against a telecommunications carrier not a party to the agreement or the implementation of the agreement or any portion of the agreement is not consistent with the public interest, convenience and necessity. Both parties represent that neither of these reasons exists as to the agreement they have negotiated and that the Commission should approve their agreement.

Very truly yours,

Marshall M. Criser III

Regulatory Vice President (KA)

DOCUMENT NUMBER-DATE
02995 MAR-7 01
FPSC-RECORDS/REPORTING

AGREEMENT

This Agreement, which shall become effective as of the 12th day of February, 2001, is entered into by and between LightSource Telecom I, LLC, ("LightSource"), an Ohio corporation on behalf of itself, and BellSouth Telecommunications, Inc., ("BellSouth"), a Georgia corporation, having an office at 675 W. Peachtree Street, Atlanta, Georgia, 30375, on behalf of itself and its successors and assigns.

WHEREAS, the Telecommunications Act of 1996 (the "Act") was signed into law on February 8, 1996; and

WHEREAS, section 252(i) of the Act requires BellSouth to make available any interconnection, service, or network element provided under an agreement approved by the appropriate state regulatory body to any other requesting telecommunications carrier upon the same terms and conditions as those provided in the agreement in its entirety; and

WHEREAS, LightSource has requested that BellSouth make available the interconnection agreement in its entirety executed between BellSouth and Time Warner Telecom of Florida, LP. dated April 4, 2000 for the state of Florida.

NOW, THEREFORE, in consideration of the promises and mutual covenants of this Agreement, LightSource and BellSouth hereby agree as follows:

1. LightSource and BellSouth shall adopt in its entirety the BellSouth Telecommunications, Inc. and Time Warner Telecom of Florida, LP. Interconnection Agreement ("Time Warner Interconnection Agreement") dated April 4, 2000 and any and all amendments to said agreement executed and approved by the appropriate state regulatory commission as of the date of the execution of this Agreement. The Time Warner Interconnection Agreement and all amendments are attached hereto as Exhibit 1 and incorporated herein by this reference. The adoption of this agreement with amendment(s) consists of the following:

ITEM	NO. PAGES
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04/27/99

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2. In the event that LightSource consists of two (2) or more separate entities as set forth in the preamble to this Agreement, all such entities shall be jointly and severally liable for the obligations of LightSource under this Agreement.

3. The term of this Agreement shall be from the effective date as set forth above and shall expire as set forth in section 2.1 of the General Terms and Conditions of the Time Warner Interconnection Agreement. For the purposes of determining the expiration date of this Agreement pursuant to section 2.1 of the General Terms and Conditions of the Time Warner Interconnection Agreement, the effective date shall be April 4, 2000.

4. LightSource shall accept and incorporate any amendments to the Time Warner Interconnection Agreement executed as a result of any final judicial, regulatory, or legislative action.

5. Every notice, consent, approval, or other communications required or contemplated by this Agreement shall be in writing and shall be delivered in person or given by postage prepaid mail, address to:

BellSouth Telecommunications, Inc.

CLEC Account Team
 9th Floor
 600 North 19th Street
 Birmingham, Alabama 35203
 and

General Attorney - COU
 Suite 4300

General Attorney - COU
Suite 4300
675 W. Peachtree St.
Atlanta, GA 30375

LightSource Telecom I, LLC

James Moskowitz
Senior Counsel – Regulatory Affairs
LightSource Telecom I, LLC
10805 Parkridge Blvd.
Suite 150
Reston, VA 20191

or at such other address as the intended recipient previously shall have designated by written notice to the other Party. Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.

IN WITNESS WHEREOF, the Parties have executed this Agreement through their authorized representatives.

BellSouth Telecommunications, Inc.

LightSource Telecom I, LLC

P. C. Finch
Signature

Jay Birnbaum
Signature

P. C. FINCH
Name

JAY BIRNBAUM
Name

2/13/01
Date

FEBRUARY 12, 2001
Date

**INTERCONNECTION AGREEMENT
BETWEEN
BELLSOUTH TELECOMMUNICATIONS INC.
AND
TIME WARNER TELECOM**

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AGREEMENT

THIS AGREEMENT is made by and between BellSouth Telecommunications, Inc., ("BellSouth"), a Georgia corporation, and the telecommunications entity set forth below ("Time Warner"). This agreement may refer to either BellSouth or Time Warner or both as a "Party" or "Parties."

Time Warner Telecom of Florida, L.P.

At any time during the term of this Agreement, Time Warner may add as Parties hereto additional Affiliates that become certified in the Territory as CLECs, who will be included in the definition of "Time Warner", by written notice to BellSouth.

WITNESSETH

WHEREAS, BellSouth is a local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, Time Warner is an alternative local exchange telecommunications company ("CLEC") and the Parties desire for this Agreement to apply and be enforceable in the states of Florida in which BellSouth is authorized to provide local exchange telecommunications services and Time Warner is authorized to provide telecommunications services as an ALEC.

WHEREAS, the Parties wish to resell BellSouth's telecommunications services and/or interconnect their facilities, purchase unbundled elements, and exchange traffic specifically for the purposes of fulfilling their obligations pursuant to sections 251 and 252 of the Telecommunications Act of 1996 ("the Act").

NOW THEREFORE, in consideration of the mutual agreements contained herein, BellSouth and Time Warner agree as follows:

1. Purpose

The resale, access and interconnection obligations contained herein enable Time Warner to provide competing telephone exchange service to residential and business subscribers within the territory of BellSouth. The Parties agree that Time Warner will not be considered to have offered telecommunications services to the public in any state within BellSouth's region until such time as it has ordered services for resale or

interconnection facilities for the purposes of providing business and/or residential local exchange service to customers.

2. Term of the Agreement

2.1 The term of this Agreement shall be two years, beginning _____

2.2 The Parties agree that by no later than one hundred and eighty (180) days prior to the expiration of this Agreement, they shall commence negotiations with regard to the terms, conditions and prices of resale and/or local interconnection to be effective beginning on the expiration date of this Agreement ("Subsequent Agreement").

2.3 If, within one hundred and thirty-five (135) days of commencing the negotiation referred to in Section 2.2, above, the Parties are unable to satisfactorily negotiate new resale and/or local interconnection terms, conditions and prices, either Party may petition the Commission to establish appropriate local interconnection and/or resale arrangements pursuant to 47 U.S.C. 252. The Parties agree that, in such event, they shall encourage the Commission to issue its order regarding the appropriate local interconnection and/or resale arrangements no later than the expiration date of this Agreement. The Parties further agree that in the event the Commission does not issue its order prior to the expiration date of this Agreement, or if the Parties continue beyond the expiration date of this Agreement to negotiate the local interconnection and/or resale arrangements without Commission intervention, the terms, conditions and prices ultimately ordered by the Commission, or negotiated by the Parties, will be effective retroactive to the day following the expiration date of this Agreement. Until the Subsequent Agreement becomes effective, the Parties shall continue to exchange traffic pursuant to the terms and conditions of this Agreement.

2.4 Notwithstanding the foregoing, this Agreement may be renewed and extended in three (3) incremental twelve (12) month terms ("Renewal Terms") on the conditions set forth in this Section 2.4. In order to renew this Agreement at the expiration of its initial term or at the expiration of any Renewal Term pursuant to this Section 2.4, the Party electing to renew shall provide written notice of its intent to renew ("Request to Renew") to the other Party ten (10) months prior to the expiration of such term. The Party receiving the Request to Renew shall respond in writing within thirty (30) days indicating: (i) its agreement to the Renewal Term; or (ii) its intent to negotiate a Subsequent Agreement pursuant to the provisions of applicable state and federal law, rules and regulations.

Failure to provide a timely response to a Request to Renew shall be deemed an agreement to the Renewal Term. In the event the Parties fail to agree to a Renewal Term pursuant to a Request to Renew, the Parties shall commence negotiations for a Subsequent Agreement in accordance with Sections 2.2 and 2.3 above.

If neither Party issues a Request to Renew, this paragraph 2.4 shall have no effect, and the Parties' obligations shall be governed by the other provisions of this Section 2.

3. Ordering Procedures

- 3.1 Time Warner shall provide BellSouth its Carrier Identification Code (CIC), Operating Company Number (OCN), Group Access Code (GAC) and Access Customer Name and Address (ACNA) code as applicable prior to placing its first order.
- 3.2 The Parties agree to use good faith efforts to order and provision BellSouth services as set forth in BellSouth's Local Interconnection and Facility Based Ordering Guide and Resale Ordering Guide as appropriate and as may be reasonably amended by BellSouth from time to time.
- 3.3 Charges for Operational Support Systems (OSS) shall be as set forth in this agreement in Exhibit A of Attachment 1 and/or in Attachment 11, as applicable.

4. Parity

The services and service provisioning that BellSouth provides Time Warner for resale will be at least equal in quality to that provided to BellSouth, or any BellSouth subsidiary, affiliate or end user. In connection with resale, BellSouth will provide Time Warner with pre-ordering, ordering, maintenance and trouble reporting, and daily usage data functionality that will enable Time Warner to provide equivalent levels of customer service to their local exchange customers as BellSouth provides to its own end users. BellSouth shall also provide Time Warner with unbundled network elements, and access to those elements, that is at least equal in quality to that which BellSouth provides BellSouth, or any BellSouth subsidiary, affiliate or other CLEC, including preordering, ordering, provisioning, maintenance and trouble reporting, and daily usage functionality. BellSouth will provide number portability to Time Warner and their customers with minimum impairment of functionality, quality, reliability and convenience.

5. White Pages Listings

BellSouth shall provide Time Warner and their customers access to white pages directory listings under the following terms:

- 5.1 Listings. BellSouth or its agent will include Time Warner residential and business customer listings in the appropriate White Pages (residential and business) or alphabetical directories. Directory listings will make no distinction between Time Warner and BellSouth subscribers.
- 5.2 Rates. Subscriber primary listing information in the White Pages shall be provided at no charge to Time Warner or its subscribers provided that Time Warner provides subscriber listing information to BellSouth at no charge.
- 5.3 Procedures for Submitting Time Warner Subscriber Information. BellSouth will provide to Time Warner a magnetic tape or computer disk containing the proper format for submitting subscriber listings. Time Warner will be required to provide BellSouth with directory listings and daily updates to those listings, including new, changed, and deleted listings, in an industry-accepted format. These procedures are detailed in BellSouth's Local Interconnection and Facility Based Ordering Guide.
- 5.4 Inclusion of Time Warner Customers in Directory Assistance Database. BellSouth will include and maintain Time Warner subscriber listings in BellSouth's directory assistance databases at no charge. BellSouth and Time Warner will formulate appropriate procedures regarding lead time, timeliness, format and content of listing information.
- 5.5 Listing Information Confidentiality. BellSouth will accord Time Warner's directory listing information the same level of confidentiality that BellSouth accords its own directory listing information, and BellSouth shall limit access to Time Warner's customer proprietary confidential directory information to those BellSouth employees who are involved in the preparation of listings.
- 5.6 Optional Listings. Additional listings and optional listings will be offered by BellSouth at tariffed rates as set forth in the General Subscriber Services Tariff.
- 5.7 Delivery. BellSouth or its agent shall deliver White Pages directories to Time Warner subscribers at no charge.
- 5.8 Release of Time Warner Directory Listings to Independent Publishers

Time Warner agrees to provide to BellSouth, and BellSouth agrees to accept, Time Warner Subscriber Listing Information (SLI) relating to Time Warner customers in the geographic area(s) covered by this Interconnection Agreement. Time Warner authorizes BellSouth to release all such Time Warner SLI provided to BellSouth by Time Warner to qualifying third parties pursuant to BellSouth's General Subscriber Services Tariff, Section A38.2, as the same may be amended from time to time. Such Time Warner SLI shall be intermingled with BellSouth's own customer listings and shall not be differentiated from the BellSouth listings or from the listings of any other CLEC that has authorized a similar release of subscriber listing information. BellSouth will use good faith efforts to obtain state commission approval of necessary modifications to Section A38.2 of its tariff to provide for release of third party directory listings, including modifications regarding listings to be released pursuant to such tariff and BellSouth's liability thereunder. BellSouth's obligation pursuant to this Section shall not arise in any particular state until the commission of such state has approved modifications to such tariff.

No compensation shall be paid to Time Warner for BellSouth's receipt of Time Warner SLI, or for the subsequent release to third parties of such SLI. Time Warner agrees to reimburse BellSouth for any costs associated with the initial development of system changes required to make available the Time Warner SLI in accordance with this Section. In addition, to the extent BellSouth incurs costs on an ongoing basis to administer the release of Time Warner's SLI, Time Warner shall pay to BellSouth its proportionate share of the reasonable costs associated therewith.

BellSouth shall not be liable for the content or accuracy of any SLI provided by Time Warner under this Agreement. Time Warner shall indemnify, hold harmless and defend BellSouth from and against any damages, losses, liabilities, demands, claims, suits, judgments, costs and expenses (including but not limited to reasonable attorneys fees and expenses) arising from BellSouth's tariff obligations or otherwise and resulting from or arising out of any third party's claim of inaccurate Time Warner listings or use of the SLI provided pursuant to this Agreement. BellSouth shall forward to Time Warner any complaints received by BellSouth relating to the accuracy or quality of Time Warner's listings. The date for the initial release of Time Warner's listings and subsequent updates shall be negotiated by the Parties.

6. **Bona Fide Request/New Business Request Process for Futher Unbundling**

If Time Warner is a facilities based provider or a facilities based and resale provider, this section shall apply. BellSouth shall, upon request of Time Warner, provide to Time Warner access to its unbundled elements at any technically feasible point for the provision of Time Warner's telecommunications service where such access is necessary and failure to provide access would impair the ability of Time Warner to provide services that it seeks to offer. Any request by Time Warner for access to an unbundled element that is not already available shall be treated as an unbundled element Bona Fide Request/New Business Request, and shall be submitted to BellSouth pursuant to the Bona Fide Request/New Business Request process set forth in Attachment 9.

7. **Liability and Indemnification**

- 7.1 **BellSouth Liability.** BellSouth shall take financial responsibility for its own actions in causing, or its lack of action in preventing, unbillable or uncollectible Time Warner revenues.
- 7.2 **Liability for Acts or Omissions of Third Parties.** Neither BellSouth nor Time Warner shall be liable to the other for any act or omission of another telecommunications company providing a portion of the services provided under this Agreement.
- 7.3 **Limitation of Liability.**
- 7.3.1 **Limitations in Tariffs.** A Party may, in its sole discretion, provide in its tariffs and contracts with its Customer and third parties that relate to any service, product or function provided or contemplated under this Agreement, that to the maximum extent permitted by Applicable Law, such Party shall not be liable to Customer or third Party for (i) any Loss relating to or arising out of this Agreement, whether in contract, tort or otherwise, that exceeds the amount such party would have charged that applicable person for the service, product or function that gave rise to such Loss and (ii) Consequential Damages. To the extent that a Party elects not to place in its tariffs or contracts such limitations of liability, and the other Party incurs a Loss as a result thereof, such Party shall indemnify and reimburse the other Party for that portion of the Loss that would have been limited had the first Party included in its tariffs and contracts the limitations of liability that such other Party included in its own tariffs at the time of such Loss.
- 7.3.2 Neither BellSouth nor Time Warner shall be liable for damages to the other's terminal location, POI or other company's customers' premises

resulting from the furnishing of a service, including, but not limited to, the installation and removal of equipment or associated wiring, except to the extent caused by a company's negligence or willful misconduct or by a company's failure to properly ground a local loop after disconnection.

- 7.3.3 Under no circumstance shall a Party be responsible or liable for indirect, incidental, or consequential damages, including, but not limited to, economic loss or lost business or profits or loss of data. In connection with this limitation of liability, each Party recognizes that the other Party may, from time to time, provide advice, make recommendations, or supply other analyses related to the Services, or facilities described in this Agreement, and, while each Party shall use diligent efforts in this regard, the Parties acknowledge and agree that this limitation of liability shall apply to provision of such advice, recommendations, and analyses.
- 7.4 Indemnification for Certain Claims. BellSouth and Time Warner providing services, their affiliates and their parent company, shall be indemnified, defended and held harmless by each other against any claim, loss or damage arising from the receiving company's use of the services provided under this Agreement pertaining to (1) claims for libel, slander, invasion of privacy or copyright infringement arising from the content of the receiving company's own communications, or (2) any claim, loss or damage claimed by the other company's customer arising from one company's use or reliance on the other company's services, actions, duties, or obligations arising out of this Agreement.
- 7.5 No liability for Certain Inaccurate Data. Neither BellSouth nor Time Warner assumes any liability for the accuracy of data provided by one Party to the other and each Party agrees to indemnify and hold harmless the other for any claim, action, cause of action, damage, or injury that might result from the supply of inaccurate data in conjunction with the provision of any service provided pursuant to this Agreement.
- 7.6 Disclaimer. EXCEPT AS SPECIFICALLY PROVIDED TO THE CONTRARY IN THIS AGREEMENT, NEITHER PARTY MAKES ANY REPRESENTATIONS OR WARRANTIES TO THE OTHER PARTY CONCERNING THE SPECIFIC QUALITY OF ANY SERVICES, OR FACILITIES PROVIDED UNDER THIS AGREEMENT. THE PARTIES DISCLAIM, WITHOUT LIMITATION, ANY WARRANTY OR GUARANTEE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR FROM USAGES OF TRADE.
8. Intellectual Property Rights (to "Section 10. Intellectual Property Rights") and Indemnification

- 8.1 No License. No patent, copyright, trademark or other proprietary right is licensed, granted or otherwise transferred by this Agreement. Each Party is strictly prohibited from any use, including but not limited to in sales, in marketing or advertising of telecommunications services, of the other Party's name, service mark or trademark.
- 8.2 Ownership of Intellectual Property. Any intellectual property which originates from or is developed by a Party shall remain in the exclusive ownership of that Party. Except for a limited license to use patents or copyrights to the extent necessary for the Parties to use any facilities or equipment (including software) or to receive any service solely as provided under this Agreement, no license in patent, copyright, trademark or trade secret, or other proprietary or intellectual property right now or hereafter owned, controlled or licensable by a Party, is granted to the other Party or shall be implied or arise by estoppel. It is the responsibility of each Party to ensure at no additional cost to the other Party that it has obtained any necessary licenses in relation to intellectual property of third Parties used in its network that may be required to enable the other Party to use any facilities or equipment (including software), to receive any service, or to perform its respective obligations under this Agreement.
- 8.3 Indemnification. The Party providing a service pursuant to this Agreement will defend the Party receiving such service or data provided as a result of such service against claims of infringement arising solely from the use by the receiving Party of such service and will indemnify the receiving Party for any damages awarded based solely on such claims in accordance with Section 7 of this Agreement.
- 8.4 Claim of Infringement. In the event that use of any facilities or equipment (including software), becomes, or in reasonable judgment of the Party who owns the affected network is likely to become, the subject of a claim, action, suit, or proceeding based on intellectual property infringement, then said Party shall promptly and at its sole expense, but subject to the limitations of liability set forth below:
- 8.4.1 modify or replace the applicable facilities or equipment (including software) while maintaining form and function, or
- 8.4.2 obtain a license sufficient to allow such use to continue.
- 8.4.3 In the event 8.4.1 or 8.4.2 are commercially unreasonable, then said Party may, terminate, upon reasonable notice, this contract with respect to use of, or services provided through use of, the affected facilities or equipment (including software), but solely to the extent required to avoid the infringement claim. Nothing contained in this Section will excuse a Party from its obligations under Section 251 and 252 of the Act.

- 8.5 Exception to Obligations. Neither Party's obligations under this Section shall apply to the extent the infringement is caused by: (i) modification of the facilities or equipment (including software) by the indemnitee; (ii) use by the indemnitee of the facilities or equipment (including software) in combination with equipment or facilities (including software) not provided or authorized by the indemnitor provided the facilities or equipment (including software) would not be infringing if used alone; (iii) conformance to specifications of the indemnitee which would necessarily result in infringement; or (iv) continued use by the indemnitee of the affected facilities or equipment (including software) after being placed on notice to discontinue use as set forth herein.
- 8.6 Exclusive Remedy. The foregoing shall constitute the Parties' sole and exclusive remedies and obligations with respect to a third party claim of intellectual property infringement arising out of the conduct of business under this agreement.

9. Treatment of Proprietary and Confidential Information

- 9.1 Confidential Information. It may be necessary for BellSouth and Time Warner to provide each other with certain confidential information, including trade secret information, including but not limited to, technical and business plans, technical information, proposals, specifications, drawings, procedures, customer account data, call detail records and like information (hereinafter collectively referred to as "Information"). All Information shall be in writing or other tangible form and clearly marked with a confidential, private or proprietary legend and that the Information will be returned to the owner within a reasonable time. All customer information other than published subscriber listings will be protected under this Section even if not marked with such a legend. The Information shall not be copied or reproduced in any form or use the information for any purpose not permitted under this Section. BellSouth and Time Warner shall receive such Information and not disclose such Information. BellSouth and Time Warner shall protect the Information received from distribution, disclosure or dissemination to anyone except employees of BellSouth and Time Warner with a need to know such Information and which employees agree to be bound by the terms of this Section. BellSouth and Time Warner will use the same standard of care to protect Information received as they would use to protect their own confidential and proprietary Information.
- 9.2 Exception to Obligation. Notwithstanding the foregoing, there will be no obligation on BellSouth or Time Warner to protect any portion of the Information that is: (1) made publicly available by the owner of the

Information or lawfully disclosed by a Party other than BellSouth or Time Warner; (2) lawfully obtained from any source other than the owner of the Information; or (3) previously known to the receiving Party without an obligation to keep it confidential.

10. Assignments

Any assignment by either Party to any non-affiliated entity of any right, obligation or duty, or of any other interest hereunder, in whole or in part, without the prior written consent of the other Party shall be void. A Party may assign this Agreement or any right, obligation, duty or other interest hereunder to an Affiliate company of the Party without the consent of the other Party. All obligations and duties of any Party under this Agreement shall be binding on all successors in interest and assigns of such Party. No assignment of delegation hereof shall relieve the assignor of its obligations under this Agreement in the event that the assignee fails to perform such obligations.

11. Resolution of Disputes

Except as otherwise stated in this Agreement, the Parties agree that if any dispute arises as to the interpretation of any provision of this Agreement or as to the proper implementation of this Agreement, either Party may petition the Commission for a resolution of the dispute. However, each Party reserves any rights it may have to seek judicial review of any ruling made by the Commission concerning this Agreement.

12. Taxes

12.1 Definition. For purposes of this Section, the terms "taxes" and "fees" shall include but not limited to federal, state or local sales, use, excise, gross receipts or other taxes or tax-like fees of whatever nature and however designated (including tariff surcharges and any fees, charges or other payments, contractual or otherwise, for the use of public streets or rights of way, whether designated as franchise fees or otherwise) imposed, or sought to be imposed, on or with respect to the services furnished hereunder or measured by the charges or payments therefore, excluding any taxes levied on income.

12.2 Taxes and Fees Imposed Directly On Either Seller or Purchaser.

12.2.1 Taxes and fees imposed on the providing Party, which are not permitted or required to be passed on by the providing Party to its customer, shall be borne and paid by the providing Party.

- 12.2.2 Taxes and fees imposed on the purchasing Party, which are not required to be collected and/or remitted by the providing Party, shall be borne and paid by the purchasing Party.
- 12.3 Taxes and Fees Imposed on Purchaser But Collected And Remitted By Seller.
- 12.3.1 Taxes and fees imposed on the purchasing Party shall be borne by the purchasing Party, even if the obligation to collect and/or remit such taxes or fees is placed on the providing Party.
- 12.3.2 To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.
- 12.3.3 If the purchasing Party determines that in its opinion any such taxes or fees are not payable, the providing Party shall not bill such taxes or fees to the purchasing Party if the purchasing Party provides written certification, reasonably satisfactory to the providing Party, stating that it is exempt or otherwise not subject to the tax or fee, setting forth the basis therefor, and satisfying any other requirements under applicable law. If any authority seeks to collect any such tax or fee that the purchasing Party has determined and certified not to be payable, or any such tax or fee that was not billed by the providing Party, the purchasing Party may contest the same in good faith, at its own expense. In any such contest, the purchasing Party shall promptly furnish the providing Party with copies of all filings in any proceeding, protest, or legal challenge, all rulings issued in connection therewith, and all correspondence between the purchasing Party and the taxing authority.
- 12.3.4 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.
- 12.3.5 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.
- 12.3.6 Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing

Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other charges or payable expenses (including reasonable attorney fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

12.3.7 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.

12.4 Taxes and Fees Imposed on Seller But Passed On To Purchaser.

12.4.1 Taxes and fees imposed on the providing Party, which are permitted or required to be passed on by the providing Party to its customer, shall be borne by the purchasing Party.

12.4.2 To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.

12.4.3 If the purchasing Party disagrees with the providing Party's determination as to the application or basis for any such tax or fee, the Parties shall consult with respect to the imposition and billing of such tax or fee. Notwithstanding the foregoing, the providing Party shall retain ultimate responsibility for determining whether and to what extent any such taxes or fees are applicable, and the purchasing Party shall abide by such determination and pay such taxes or fees to the providing Party. The providing Party shall further retain ultimate responsibility for determining whether and how to contest the imposition of such taxes and fees; provided, however, that any such contest undertaken at the request of the purchasing Party shall be at the purchasing Party's expense.

12.4.4 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.

- 12.4.5 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.
- 12.4.6 Notwithstanding any provision to the contrary, the purchasing Party shall protect indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other reasonable charges or payable expenses (including reasonable attorney fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.
- 12.4.7 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.
- 12.5 Mutual Cooperation. In any contest of a tax or fee by one Party, the other Party shall cooperate fully by providing records, testimony and such additional information or assistance as may reasonably be necessary to pursue the contest. Further, the other Party shall be reimbursed for any reasonable and necessary out-of-pocket copying and travel expenses incurred in assisting in such contest.

13. Force Majeure

In the event performance of this Agreement, or any obligation hereunder, is either directly or indirectly prevented, restricted, or interfered with by reason of fire, flood, earthquake or like acts of God, wars, revolution, civil commotion, explosion, acts of public enemy, embargo, acts of the government in its sovereign capacity, labor difficulties, including without limitation, strikes, slowdowns, picketing, or boycotts, or any other circumstances beyond the reasonable control and without the fault or negligence of the Party affected, the Party affected, upon giving prompt notice to the other Party, shall be excused from such performance on a day-to-day basis to the extent of such prevention, restriction, or interference (and the other Party shall likewise be excused from performance of its obligations on a day-to-day basis until the delay, restriction or interference has ceased); provided however, that the Party so affected shall use diligent efforts to avoid or remove such causes of non-performance and both Parties shall proceed whenever such causes are removed or cease.

14. Year 2000 Compliance

Each party warrants that it has implemented a program, one of the goals of which is to ensure that all software, hardware and firmware (collectively called "Systems") employed by either party in the interconnection and other services provided under this Agreement or supplied in the furtherance of the terms and conditions specified in this Agreement: (i) will record, store, process and display calendar dates falling on or after January 1, 2000, in the same manner, and with the same functionality as such software records, stores, processes and calendar dates falling on or before December 31, 1999; and (ii) shall include without limitation date data century recognition, calculations that accommodate same century and multicentury formulas and date values, and date data interface values that reflect the century.

15. Modification of Agreement

- 15.1 If either Party changes its name or makes changes to its company structure or identity due to a merger, acquisition, transfer or any other reason, it is the responsibility of the Party making the change to notify the other Party of said change and request that an amendment to this Agreement, if necessary, be executed to reflect said change.
- 15.2 No modification, amendment, supplement to, or waiver of the Agreement or any of its provisions shall be effective and binding upon the Parties unless it is made in writing and duly signed by the Parties.
- 15.3 Execution of this Agreement by either Party does not confirm or infer that the executing Party agrees with any decision(s) issued pursuant to the Telecommunications Act of 1996 and the consequences of those decisions on specific language in this Agreement. Neither Party waives its rights to appeal or otherwise challenge any such decision(s) and each Party reserves all of its rights to pursue any and all legal and/or equitable remedies, including appeals of any such decision(s).
- 15.4 In the event that any final and nonappealable legislative, regulatory, judicial or other legal action materially affects any material terms of this Agreement, or the ability of Time Warner or BellSouth to perform any material terms of this Agreement, Time Warner or BellSouth may, on thirty (30) days' written notice require that such terms be renegotiated, and the Parties shall renegotiate in good faith such mutually acceptable new terms as may be required. In the event that such new terms are not renegotiated within ninety (90) days after such notice, the Dispute shall be referred to the Dispute Resolution procedure set forth in Section 11.

- 15.5 If any provision of this Agreement, or the application of such provision to either Party or circumstance, shall be held invalid, the remainder of the Agreement, or the application of any such provision to the Parties or circumstances other than those to which it is held invalid, shall not be effective thereby, provided that the Parties shall attempt to reformulate such invalid provision to give effect to such portions thereof as may be valid without defeating the intent of such provision.

16. Waivers

A failure or delay of either Party to enforce any of the provisions hereof, to exercise any option which is herein provided, or to require performance of any of the provisions hereof shall in no way be construed to be a waiver of such provisions or options, and each Party, notwithstanding such failure, shall have the right thereafter to insist upon the specific performance of any and all of the provisions of this Agreement.

17. Governing Law

This Agreement shall be governed by the laws of the States in the Territory, as applicable to performance hereof in each state, and federal law, as applicable, including the Act.

18. Arm's Length Negotiations

The Parties acknowledge and agree that each are sophisticated providers of telecommunications services in their authorized service areas and that this Agreement was voluntarily executed by each of the Parties' authorized representatives after extensive negotiations.

19. Notices

- 19.1 Every notice, consent, approval, or other communications required or contemplated by this Agreement shall be in writing and shall be delivered in person or given by postage prepaid mail, address to:

BellSouth Telecommunications, Inc.

CLEC Account Team
9th Floor
600 North 19th Street
Birmingham, Alabama 35203

and

General Attorney - COU
Suite 4300
675 W. Peachtree St.
Atlanta, GA 30375

Time Warner Telecom

Ms. Tina Davis
Vice President – Assistant General Counsel
Time Warner Telecom
10475 Park Meadows Drive
Littleton, CO 80124

and

Ms. Carolyn Marek
Vice President Regulatory Affairs, Southeast Region
Time Warner Telecom
233 Bramerton Court
Franklin, TN 37069

or at such other address as the intended recipient previously shall have designated by written notice to the other Party.

- 19.2 Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.
- 19.3 BellSouth shall provide Time Warner 45-day advance notice via Internet posting of price changes and of changes to the terms and conditions of services available for resale. To the extent that revisions occur between the time BellSouth notifies Time Warner of changes under this Agreement and the time the changes are scheduled to be implemented, BellSouth will immediately notify Time Warner of such revisions consistent with its internal notification process. Time Warner may not hold BellSouth responsible for any cost incurred as a result of such revisions, unless such costs are incurred as a result of BellSouth's intentional misconduct. Time Warner may not utilize any notice given under this subsection concerning a service to market resold offerings of that service in advance of BellSouth.

20. Rule of Construction

No rule of construction requiring interpretation against the drafting Party hereof shall apply in the interpretation of this Agreement.

21. Headings of No Force or Effect

The headings of Articles and Sections of this Agreement are for convenience of reference only, and shall in no way define, modify or restrict the meaning or interpretation of the terms or provisions of this Agreement.

22. Multiple Counterparts

This Agreement may be executed in multiple counterparts, each of which shall be deemed an original, but all of which shall together constitute but one and the same document.

23. Implementation of Agreement

If Time Warner is a facilities based provider or a facilities based and resale provider, this section shall apply. Within 60 days of the execution of this Agreement, the parties will adopt a schedule for the implementation of the Agreement. The schedule shall state with specificity time frames for submission of including but not limited to, network design, interconnection points, collocation arrangement requests, pre-sales testing and full operational time frames for the business and residential markets. An implementation template to be used for the implementation schedule is contained in Attachment 14 of this Agreement.

24. Filing of Agreement

Upon execution of this Agreement it shall be filed with the appropriate state regulatory agency pursuant to the requirements of Section 252 of the Act. If the regulatory agency imposes any filing or public interest notice fees regarding the filing or approval of the Agreement, said costs shall be borne equally by the Parties.

25. Entire Agreement

This Agreement and its Attachments, incorporated herein by this reference, sets forth the entire understanding and supersedes prior agreements between the Parties relating to the subject matter contained herein and merges all prior discussions between them, and neither Party shall be bound by any definition, condition, provision, representation,

warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the Party to be bound thereby.

This agreement may include attachments with provisions for the following services:

Unbundled Network Elements (UNEs)
Local Interconnection
Resale
Collocation

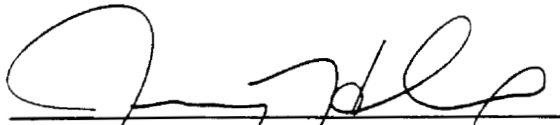
The following services are included as options for purchase by Time Warner. Time Warner shall elect said services by written request to its Account Manager if applicable:

Optional Daily Usage File (ODUF)
Enhanced Optional Daily Usage File (EODUF)
Access Daily Usage File (ADUF)
Line Information Database (LIDB) Storage
Centralized Message Distribution Service (CMDS)
Calling Name (CNAM)

IN WITNESS WHEREOF, the Parties have executed this Agreement the day and year above first written.

BellSouth Telecommunications, Inc.

Time Warner Telecom General Partnership, on behalf of each entity defined as "Time Warner"

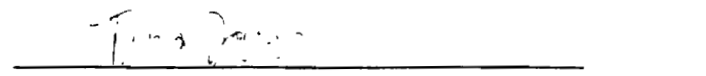



Signature
Jerry D. Hendrix

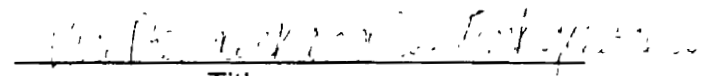
Name
Sr. Director


Title
4/4/00

Date



Signature


Name


Title


Date

Definitions

Affiliate is defined as a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. For purposes of this paragraph, the term "own" means to own an equity interest (or equivalent thereof) of more than 10 percent.

Centralized Message Distribution System is the BellCore administered national system, based in Kansas City, Missouri, used to exchange Exchange Message Interface (EMI) formatted data among host companies.

Commission is defined as the appropriate regulatory agency in each of BellSouth's nine state region, Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee.

Daily Usage File is the compilation of messages or copies of messages in standard Exchange Message Interface (EMI) format exchanged from BellSouth to a CLEC.

Exchange Message Interface is the nationally administered standard format for the exchange of data among the Exchange Carriers within the telecommunications industry.

Intercompany Settlements (ICS) is the revenue associated with charges billed by a company other than the company in whose service area such charges were incurred. ICS on a national level includes third number and credit card calls and is administered by BellCore's Credit Card and Third Number Settlement System (CATS). Included is traffic that originates in one Regional Bell Operating Company's (RBOC) territory and bills in another RBOC's territory.

Intermediary function is defined as the delivery of traffic from Time Warner; a CLEC other than Time Warner or another telecommunications carrier through the network of BellSouth or Time Warner to an end user of Time Warner; a CLEC other than Time Warner or another telecommunications carrier.

Local Interconnection is defined as 1) the delivery of local traffic to be terminated on each Party's local network so that end users of either Party have the ability to reach end users of the other Party without the use of any access code or substantial delay in the processing of the call; 2) the LEC unbundled network features, functions, and capabilities set forth in this Agreement; and 3) Service Provider Number Portability sometimes referred to as temporary telephone number portability to be implemented pursuant to the terms of this Agreement.

Local Traffic is defined as any telephone call that originates and terminates in the same LATA and is billed by the originating party as a local call. The Parties have been unable to agree upon whether, pursuant to the FCC's Declaratory Ruling in Docket CC-99-98, Enhanced Service Provider ("ESP") and Information Service Provider ("ISP")

traffic should be considered Local Traffic for purposes of this Agreement. Therefore, without prejudice to either Party's position concerning the nature of ESP and ISP traffic, the Parties agree that for purposes of this Agreement only, ESP and ISP traffic shall not be deemed Local Traffic in determining compensation to be exchanged between the Parties pursuant to Attachment 3, Section 8 of this Agreement.

Message Distribution is routing determination and subsequent delivery of message data from one company to another. Also included is the interface function with CMDS, where appropriate.

Multiple Exchange Carrier Access Billing ("MECAB") means the document prepared by the Billing Committee of the Ordering and Billing Forum ("OBF"), which functions under the auspices of the Carrier Liaison Committee of the Alliance for Telecommunications Industry Solutions ("ATIS") and by Bellcore as Special Report SR-BDS-000983, Containing the recommended guidelines for the billing of Exchange Service access provided by two or more LECs and/or CLECs or by one LEC in two or more states within a single LATA.

Non-Intercompany Settlement System (NICS) is the BellCore system that calculates non-intercompany settlements amounts due from one company to another within the same RBOC region. It includes credit card, third number and collect messages.

Percent of Interstate Usage (PIU) is defined as a factor to be applied to terminating access services minutes of use to obtain those minutes that should be rated as interstate access services minutes of use. The numerator includes all interstate "non-intermediary" minutes of use, including interstate minutes of use that are forwarded due to service provider number portability less any interstate minutes of use for Terminating Party Pays services, such as 800 Services. The denominator includes all "non-intermediary", local, interstate, intrastate, toll and access minutes of use adjusted for service provider number portability less all minutes attributable to terminating Party pays services.

Percent Local Usage (PLU) is defined as a factor to be applied to intrastate terminating minutes of use. The numerator shall include all "non-intermediary" local minutes of use adjusted for those minutes of use that only apply local due to Service Provider Number Portability. The denominator is the total intrastate minutes of use including local, intrastate toll, and access, adjusted for Service Provider Number Portability less intrastate terminating Party pays minutes of use.

Revenue Accounting Office (RAO) Status Company is a local exchange company/alternate local exchange company that has been assigned a unique RAO code. Message data exchanged among RAO status companies is grouped (i.e. packed) according to From/To/Bill RAO combinations.

Service Control Points ("SCPs") are defined as databases that store information and have the ability to manipulate data required to offer particular services.

Signal Transfer Points ("STPs") are signaling message switches that interconnect Signaling Links to route signaling messages between switches and databases. STPs enable the exchange of Signaling System 7 ("SS7") messages between switching elements, database elements and STPs. STPs provide access to various BellSouth and third party network elements such as local switching and databases.

Signaling links are dedicated transmission paths carrying signaling messages between carrier switches and signaling networks. Signal Link Transport is a set of two or four dedicated 56 kbps transmission paths between Time Warner designated Signaling Points of Interconnection that provide a diverse transmission path and cross connect to a BellSouth Signal Transfer Point.

Telecommunications Act of 1996 ("Act") means Public Law 104-104 of the United States Congress effective February 8, 1996. The Act amended the Communications Act of 1934 (47, U.S.C. Section 1 et. seq.).

Attachment 1

Resale

RESALE

1 Discount Rates

The rates pursuant by which Time Warner is to purchase services from BellSouth for resale shall be at a discount rate off of the retail rate for the telecommunications service. The discount rates shall be as set forth in Exhibit A, attached hereto and incorporated herein by this reference. Such discount shall reflect the costs avoided by BellSouth when selling a service for wholesale purposes.

2 Definition of Terms

- 2.1 CUSTOMER OF RECORD means the entity responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in full of charges incurred such as non-recurring, monthly recurring, toll, directory assistance, etc.
- 2.2 DEPOSIT means assurance provided by a customer in the form of cash, surety bond or bank letter of credit to be held by the Company.
- 2.3 END USER means the ultimate user of the telecommunications services.
- 2.4 END USER CUSTOMER LOCATION means the physical location of the premises where an end user makes use of the telecommunications services.
- 2.5 NEW SERVICES means functions, features or capabilities that are not currently offered by BellSouth. This includes packaging of existing services or combining a new function, feature or capability with an existing service.
- 2.6 OTHER/COMPETITIVE LOCAL EXCHANGE COMPANY (OLEC/CLEC) means a telephone company certificated by the public service commissions of the Company's franchised area to provide local exchange service within the Company's franchised area.
- 2.7 RESALE means an activity wherein a certificated CLEC, such as Time Warner subscribes to the telecommunications services of the Company and then reoffers those telecommunications services to the public (with or without "adding value").
- 2.8 RESALE SERVICE AREA means the area, as defined in a public service commission approved certificate of operation, within which a CLEC, such as Time Warner, may offer resold local exchange telecommunications service.

3 General Provisions

- 3.1 Time Warner may resell the tariffed local exchange and toll telecommunications services of BellSouth contained in the General Subscriber Service Tariff and Private Line Service Tariff subject to the terms, and conditions specifically set forth herein. Notwithstanding the foregoing,

the **exclusions** and limitations on services available for resale will be as set forth in Exhibit B, attached hereto and incorporated herein by this reference.

BellSouth shall make available telecommunications services for resale at the rates set forth in Exhibit A to this agreement and subject to the exclusions and limitations set forth in Exhibit B to this agreement. BellSouth does not however waive its rights to appeal or otherwise challenge any decision regarding resale that resulted in the discount rates contained in Exhibit A or the exclusions and limitations contained in Exhibit B. BellSouth reserves the right to pursue any and all legal and/or equitable remedies, including appeals of any decisions. If such appeals or challenges result in changes in the discount rates or exclusions and limitations, the parties agree that appropriate modifications to this Agreement will be made promptly to make its terms consistent with the outcome of the appeal.

- 3.2 Time Warner may purchase resale services from BellSouth for their own use in operating their business. The resale discount will apply to those services under the following conditions:
 - 3.2.1 Time Warner must resell services to other end users.
 - 3.2.2 Time Warner must order services through resale interfaces, i. e., the Local Carrier Service Center (LCSC) and/or appropriate Resale Account Teams pursuant to Section 3 of the General Terms and Conditions.
 - 3.2.3 Time Warner cannot be an alternative local exchange telecommunications company for the single purpose of selling to themselves.
- 3.3 The provision of services by the Company to Time Warner does not constitute a joint undertaking for the furnishing of any service.
- 3.4 Time Warner will be the customer of record for all services purchased from BellSouth. Except as specified herein, the Company will take orders from, bill and expect payment from Time Warner for all services.
- 3.5 Time Warner will be the Company's single point of contact for all services purchased pursuant to this Agreement. The Company shall have no contact with the end user except to the extent provided for herein.
- 3.6 The Company will continue to bill the end user for any services that the end user specifies it wishes to receive directly from the Company.
- 3.7 The Company maintains the right to serve directly any end user within the service area of Time Warner. The Company will continue to directly market its own telecommunications products and services and in doing so may establish independent relationships with end users of Time Warner.
- 3.8 Neither Party shall interfere with the right of any person or entity to obtain service directly from the other Party.
- 3.9 Current telephone numbers may normally be retained by the end user. However, telephone numbers are the property of the Company and are assigned to the service furnished. Time Warner has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central

office designation associated with such numbers, or both, whenever the Company deems it necessary to do so in the conduct of its business.

- 3.10 For the purpose of the resale of BellSouth's telecommunications services by Time Warner, BellSouth will provide Time Warner with an on line access to telephone numbers for reservation on a first come first serve basis. Such reservations of telephone numbers, on a pre-ordering basis shall be for a period of nine (9) days. Time Warner acknowledges that there may be instances where there is a shortage of telephone numbers in a particular Common Language Location Identifier Code (CLLIC) and in such instances BellSouth may request that Time Warner cancel its reservations of numbers. Time Warner shall comply with such request.

Further, upon Time Warner's request, and for the purpose of the resale of BellSouth's telecommunications services by Time Warner, BellSouth will reserve up to 100 telephone numbers per CLLIC, for Time Warner's sole use. Such telephone number reservations shall be valid for ninety (90) days from the reservation date. Time Warner acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth shall use its best efforts to reserve for a ninety (90) day period a sufficient quantity of Time Warner's reasonable need in that particular CLLIC.

- 3.11 The Company may provide any service or facility for which a charge is not established herein, as long as it is offered on the same terms to Time Warner.
- 3.12 Service is furnished subject to the condition that it will not be used for any unlawful purpose.
- 3.13 Service will be discontinued if any law enforcement agency advises that the service being used is in violation of the law.
- 3.14 The Company can refuse service when it has grounds to believe that service will be used in violation of the law.
- 3.15 The Company accepts no responsibility to any person for any unlawful act committed by Time Warner or its end users as part of providing service to Time Warner for purposes of resale or otherwise.
- 3.16 The Company will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with the Company's customers. Law enforcement agency subpoenas and court orders regarding end users of Time Warner will be directed to Time Warner. The Company will bill Time Warner for implementing any requests by law enforcement agencies regarding Time Warner end users.
- 3.17 The characteristics and methods of operation of any circuits, facilities or equipment provided by any person or entity other than the Company shall not:
- 3.17.1 Interfere with or impair service over any facilities of the Company, its affiliates, or its connecting and concurring carriers involved in its service;
 - 3.17.2 Cause damage to the Company's plant;
 - 3.17.3 Impair the privacy of any communications; or
 - 3.17.4 Create hazards to any BellSouth employees or the public.

- 3.18 Time Warner assumes the responsibility of notifying the Company regarding less than standard operations with respect to services provided by Time Warner
- 3.19 Facilities and/or equipment utilized by BellSouth to provide service to Time Warner remain the property of BellSouth.
- 3.20 White page directory listings will be provided in accordance with the regulations set forth in Section A6 of the General Subscriber Services Tariff and will be available for resale.
- 3.21 BellSouth provides electronic access to customer record information. Access is provided through the Local Exchange Navigation System (LENS) and the Telecommunications Access Gateway (TAG). Customer Record Information includes but is not limited to, customer specific information in CRIS and RSAG. Time Warner agrees not to view, copy, or otherwise obtain access to the customer record information of any customer without that customer's permission, and further agrees that Time Warner will obtain access to customer record information only in strict compliance with applicable laws, rules, or regulations of the State in which the service is provided.
- 3.22 All costs incurred by BellSouth to develop and implement operational interfaces shall be recovered from Time Warner who utilizes the services. Charges for use of Operational Support Systems (OSS) shall be as set forth in Exhibit A of this attachment.
- 3.23 Where available to BellSouth's end users, BellSouth shall provide the following telecommunications services at a discount to allow for voice mail services:
- Station Message Desk Interface - Enhanced ("SMDI-E")
 - Station Message Desk Interface ("SMDI") Message Waiting Indicator ("MWI") stutter dialtone and message waiting light feature capabilities
 - Call Forward on Busy/Don't Answer ("CF-B/DA")
 - Call Forward on Busy ("CF/B")
 - Call Forward Don't Answer ("CF/DA")
- Further, BellSouth messaging services set forth in BellSouth's Messaging Service Information Package shall be made available for resale without the wholesale discount.
- 3.24 BellSouth's Inside Wire Maintenance Service Plans may be made available for resale at rates, terms and conditions as set forth by BellSouth and without the wholesale discount.
- 3.25 All costs incurred by BellSouth for providing services requested by Time Warner that are not covered in the BellSouth tariffs shall be recovered from the Time Warner(s) who utilize those services.
- 3.26 Recovery of charges associated with implementing Number Portability through a monthly charges assessed to end users has been authorized by the FCC. This end user line charge will be billed to Time Warner of BellSouth's telecommunications services and will be as filed in FCC No. 1. This charge will not be discounted.

4 **BellSouth's Provision of Services to Time Warner**

- 4.1 Time Warner agrees that its resale of BellSouth services shall be as follows:
- 4.1.1 The resale of telecommunications services shall be limited to users and uses conforming to the class of service restrictions.
 - 4.1.2 To the extent Time Warner is a telecommunications carrier that serves greater than 5 percent of the Nation's presubscribed access lines, Time Warner shall not jointly market its interLATA services with the telecommunications services purchased from BellSouth pursuant to this Agreement in any of the states covered under this Agreement. For the purposes of this subsection, to jointly market means any advertisement, marketing effort or billing in which the telecommunications services purchased from BellSouth for purposes of resale to customers and interLATA services offered by Time Warner are packaged, tied, bundled, discounted or offered together in any way to the end user. Such efforts include, but are not limited to, sales referrals, resale arrangements, sales agencies or billing agreements. This subsection shall be void and of no effect for a particular state covered under this Agreement as of February 8, 1999 or on the date BellSouth is authorized to offer interLATA services in that state, whichever is earlier.
 - 4.1.3 Hotel and Hospital PBX services are the only telecommunications services available for resale to Hotel/Motel and Hospital end users, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Independent Payphone Provider (IPP) customers. Shared Tenant Service customers can only be sold those local exchange access services available in the Company's A23 Shared Tenant Service Tariff in the states of Florida, Georgia, North Carolina and South Carolina, and in A27 in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee.
 - 4.1.4 Time Warner is prohibited from furnishing both flat and measured rate service on the same business premises to the same subscribers (end users) as stated in A2 of the Company's Tariff except for backup service as indicated in the applicable state tariff Section A3.
 - 4.1.5 If telephone service is established and it is subsequently determined that the class of service restriction has been violated, Time Warner will be notified and billing for that service will be immediately changed to the appropriate class of service. Service charges for changes between class of service, back billing, and interest as described in this subsection shall apply at the Company's sole discretion. Interest at a rate as set forth in Section A2 of the General Subscriber Service Tariff and Section B2 of the Private Line Service Tariff for the applicable state, compounded daily for the number of days from the back billing date up to and including the date that Time Warner actually makes the payment to the Company may be assessed.
 - 4.1.6 The Company reserves the right to periodically audit services purchased by Time Warner to establish authenticity of use. Such audit shall not occur more than once in a calendar year. Time Warner shall make any and all records and data available to the Company or the Company's auditors on a reasonable basis. The Company shall bear the cost of said audit.
- 4.2 Resold services can only be used in the same manner as specified in the Company's Tariffs. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of the Company in the appropriate section of the Company's Tariffs. Specific tariff features, e.g. a usage allowance per month, shall not be

aggregated across multiple resold services. Resold services cannot be used to aggregate traffic from more than one end user customer except as specified in Section A23 in the states of Florida, Georgia, North Carolina and South Carolina, and in A27 in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee of the Company's Tariff referring to Shared Tenant Service.

- 4.3 Time Warner may resell services only within the specific resale service area as defined in its certificate.
- 4.4 Telephone numbers transmitted via any resold service feature are intended solely for the use of the end user of the feature. Resale of this information is prohibited.

5 Maintenance of Services

- 5.1 Time Warner will adopt and adhere to the standards contained in the applicable CLEC Work Center Procedures Agreement regarding maintenance and installation of service.
- 5.2 Services resold under the Company's Tariffs and facilities and equipment provided by the Company shall be maintained by the Company.
- 5.3 Time Warner or its end users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by the Company, other than by connection or disconnection to any interface means used, except with the written consent of the Company.
- 5.4 Time Warner accepts responsibility to notify the Company of situations that arise that may result in a service problem.
- 5.5 Time Warner will be the Company's single point of contact for all repair calls on behalf of Time Warner's end users. The parties agree to provide one another with toll-free contact numbers for such purposes.
- 5.6 Time Warner will contact the appropriate repair centers in accordance with procedures established by the Company.
- 5.7 For all repair requests, Time Warner accepts responsibility for adhering to the Company's prescreening guidelines prior to referring the trouble to the Company.
- 5.8 The Company will bill Time Warner for handling troubles that are found not to be in the Company's network pursuant to its standard time and material charges. The standard time and material charges will be no more than what BellSouth charges to its retail customers for the same services.
- 5.9 The Company reserves the right to contact Time Warner's customers, if deemed necessary, for maintenance purposes.

6 Establishment of Service

- 6.1 After receiving certification as a local exchange company from the appropriate regulatory agency, Time Warner will provide the appropriate Company service center the necessary documentation to enable the Company to establish a master account for Time Warner. Such documentation shall include the Application for Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers

Association ("NECA") and a tax exemption certificate, if applicable. When necessary deposit requirements are met, the Company will begin taking orders for the resale of service.

- 6.2 Service orders will be in a standard format designated by the Company
- 6.3 When notification is received from Time Warner that a current customer of the Company will subscribe to Time Warner's service, standard service order intervals for the appropriate class of service will apply.
- 6.4 The Company will not require end user confirmation prior to establishing service for Time Warner's end user customer. Time Warner must, however, be able to demonstrate end user authorization upon request.
- 6.5 Time Warner will be the single point of contact with the Company for all subsequent ordering activity resulting in additions or changes to resold services except that the Company will accept a request directly from the end user for conversion of the end user's service from Time Warner to the Company or will accept a request from another CLEC for conversion of the end user's service from Time Warner to the other LEC. The Company will notify Time Warner that such a request has been processed.
- 6.6 If the Company determines that an unauthorized change in local service to Time Warner has occurred, the Company will reestablish service with the appropriate local service provider and will assess Time Warner as the CLEC initiating the unauthorized change, the unauthorized change charge described in F.C.C. Tariff No. 1, Section 13 or applicable state tariff. Appropriate nonrecurring charges, as set forth in Section A4. of the General Subscriber Service Tariff, will also be assessed to Time Warner. These charges can be adjusted if Time Warner provides satisfactory proof of authorization.
- 6.7 In order to safeguard its interest, the Company reserves the right to secure the account with a suitable form of security deposit, unless satisfactory credit has already been established.
 - 6.7.1 Such security deposit shall take the form of an irrevocable Letter of Credit or other forms of security acceptable to the Company. Any such security deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.
 - 6.7.2 If a security deposit is required, such security deposit shall be made prior to the inauguration of service.
 - 6.7.3 Such security deposit may not exceed two months' estimated billing.
 - 6.7.4 The fact that a security deposit has been made in no way relieves Time Warner from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.
 - 6.7.5 The Company reserves the right to increase the security deposit requirements when, in its sole judgment, circumstances so warrant and/or gross monthly billing has increased beyond the level initially used to determine the security deposit.

- 6.7.6 In the event that Time Warner defaults on its account, service to Time Warner will be terminated and any security deposits held will be applied to its account.
- 6.7.7 Interest on a security deposit shall accrue and be refunded in accordance with the terms in the appropriate BellSouth tariff.

7 Payment And Billing Arrangements

- 7.1 Prior to submitting orders to the Company for local service, a master account must be established for Time Warner. The Time Warner is required to provide the following before a master account is established: proof of PSC/PUC certification, the Application for Master Account, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA") and a tax exemption certificate, if applicable.
- 7.2 The Company shall bill Time Warner on a current basis all applicable charges and credits.
- 7.3 Payment of all charges will be the responsibility of Time Warner. Time Warner shall make payment to the Company for all services billed. The Company is not responsible for payments not received by Time Warner from Time Warner's customer. The Company will not become involved in billing disputes that may arise between Time Warner and its customers. Payments made to the Company as payment on account will be credited to an account receivable master account and not to an end user's account.
- 7.4 The Company will render bills each month on established bill days for each of Time Warner's accounts.
- 7.5 The Company will bill Time Warner, in advance charges for all services to be provided during the ensuing billing period except charges associated with service usage, which charges will be billed in arrears. Charges will be calculated on an individual end user account level, including, if applicable, any charge for usage or usage allowances. BellSouth will also bill all charges including but not limited to 911 and E911 charges, telecommunications relay charges, and franchise fees, to Time Warner.
- 7.6 The payment will be due by the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by the Company.
 - 7.6.1 If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty, as set forth in I. following, shall apply.
 - 7.6.2 If Time Warner requests multiple billing media or additional copies of bills, the Company will provide these at an appropriate charge to RESELLER.
 - 7.6.3 Billing Disputes
 - 7.6.3.1 Each Party agrees to notify the other Party upon the discovery of a billing dispute. In the event of a billing dispute, the Parties will endeavor to resolve the dispute within sixty (60) calendar days of the Bill Date on which such disputed

charges appear. Resolution of the dispute is expected to occur at the first level of management resulting in a recommendation for settlement of the dispute and closure of a specific billing period. If the issues are not resolved within the allotted time frame, the following resolution procedure will begin.

- 7.6.3.2 If the dispute is not resolved within sixty (60) days of the Bill Date, the dispute will be escalated to the second level of management for each of the respective Parties for resolution. If the dispute is not resolved within ninety (90) days of the Bill Date, the dispute will be escalated to the third level of management for each of the respective Parties for resolution.
- 7.6.3.3 If the dispute is not resolved within one hundred and twenty (120) days of the Bill Date, the dispute will be escalated to the fourth level of management for each of the respective Parties for resolution.
- 7.6.3.4 If a Party disputes a charge and does not pay such charge by the payment due date, such charges shall be subject to late payment charges as set forth in the Late Payment Charges provision of this Attachment. If a Party disputes charges and the dispute is resolved in favor of such Party, the other Party shall credit the bill of the disputing Party for the amount of the disputed charges along with any late payment charges assessed no later than the second Bill Date after the resolution of the dispute. Accordingly, if a Party disputes charges and the dispute is resolved in favor of the other Party, the disputing Party shall pay the other Party the amount of the disputed charges and any associated late payment charges assessed no later than the second bill payment due date after the resolution of the dispute. BellSouth shall only assess interest on previously assessed late payment charges in a state where it has authority pursuant to its tariffs.
- 7.7 Upon proof of tax exempt certification from Time Warner, the total amount billed to Time Warner will not include any taxes due from the end user to reflect the tax exempt certification and local tax laws. Time Warner will be solely responsible for the computation, tracking, reporting, and payment of taxes applicable to Time Warner's end user.
- 7.8 If any portion of the payment is received by the Company after the payment due date as set forth preceding, or if any portion of the payment is received by the Company in funds that are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be as set forth in Section A2 of the General Subscriber Services Tariff and Section B2 of the Private Line Service Tariff.
- 7.9 Any switched access charges associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, the Company. No additional charges are to be assessed to Time Warner.
- 7.10 The Company will not perform billing and collection services for Time Warner as a result of the execution of this Agreement. All requests for billing services should be referred to the appropriate entity or operational group within the Company.
- 7.11 Pursuant to 47 CFR Section 51.617, the Company will bill Time Warner end user common line charges identical to the end user common line charges the Company bills its end users.

- 7.12 In general, the Company will not become involved in disputes between Time Warner and Time Warner's end user customers over resold services. If a dispute does arise that cannot be settled without the involvement of the Company, Time Warner shall contact the designated Service Center for resolution. The Company will make every effort to assist in the resolution of the dispute and will work with Time Warner to resolve the matter in as timely a manner as possible. Time Warner may be required to submit documentation to substantiate the claim.

8 Discontinuance of Service

- 8.1 The procedures for discontinuing service to an end user are as follows:
- 8.1.1 Where possible, the Company will deny service to Time Warner's end user on behalf of, and at the request of, Time Warner. Upon restoration of the end user's service, restoral charges will apply and will be the responsibility of Time Warner.
 - 8.1.2 At the request of Time Warner, the Company will disconnect a Time Warner end user customer.
 - 8.1.3 All requests by Time Warner for denial or disconnection of an end user for nonpayment must be in writing.
 - 8.1.4 Time Warner will be made solely responsible for notifying the end user of the proposed disconnection of the service.
 - 8.1.5 The Company will continue to process calls made to the Annoyance Call Center and will advise Time Warner when it is determined that annoyance calls are originated from one of their end user's locations. The Company shall be indemnified, defended and held harmless by Time Warner and/or the end user against any claim, loss or damage arising from providing this information to Time Warner. It is the responsibility of Time Warner to take the corrective action necessary with its customers who make annoying calls. Failure to do so will result in the Company's disconnecting the end user's service.
 - 8.1.6 BellSouth may disconnect and reuse facilities when the facility is in a denied state and BellSouth has received an order to establish new service or transfer of service from a customer or a customer's CLEC at the same address served by the denied facility.
- 8.2 The procedures for discontinuing service to Time Warner are as follows:
- 8.2.1 The Company reserves the right to suspend or terminate service for nonpayment or in the event of prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other violation or noncompliance by Time Warner of the rules and regulations of the Company's Tariffs.
 - 8.2.2 If payment of account is not received by the bill day in the month after the original bill day, BellSouth may provide written notice to Time Warner, that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received by the fifteenth day following the date of the notice. In addition BellSouth may, at the same time, give thirty days notice to the person designated by Time Warner to receive notices of noncompliance, and discontinue the provision of existing services to Time Warner at any time thereafter.

- 8.2.3 In the case of such discontinuance, all billed charges, as well as applicable termination charges, shall become due.
- 8.2.4 If BellSouth does not discontinue the provision of the services involved on the date specified in the thirty days notice and Time Warner's noncompliance continues, nothing contained herein shall preclude BellSouth's right to discontinue the provision of the services to Time Warner without further notice.
- 8.2.5 If payment is not received or arrangements made for payment by the date given in the written notification, Time Warner's services will be discontinued. Upon discontinuance of service on a Time Warner's account, service to Time Warner's end users will be denied. The Company will also reestablish service at the request of the end user or Time Warner upon payment of the appropriate connection fee and subject to the Company's normal application procedures. Time Warner is solely responsible for notifying the end user of the proposed disconnection of the service.
- 8.2.6 If within fifteen days after an end user's service has been denied no contact has been made in reference to restoring service, the end user's service will be disconnected.

APPLICABLE DISCOUNTS

The telecommunications services available for purchase by Reseller for the purposes of resale to Reseller end users shall be available at the following discount off of the retail rate.

DISCOUNT*			
STATE	RESIDENCE	BUSINESS	CSAs***
ALABAMA	16.3%	16.3%	
FLORIDA	21.83%	16.81%	
GEORGIA	20.3%	17.3%	
KENTUCKY	16.79%	15.54%	
LOUISIANA	20.72%	20.72%	9.05%
MISSISSIPPI	15.75%	15.75%	
NORTH CAROLINA	21.5%	17.6%	
SOUTH CAROLINA	14.8%	14.8%	8.98%
TENNESSEE**	16%	16%	

- When a CLEC provides Resale service in a cross boundary area (areas that are part of the local serving area of another state's exchange) the rates, regulations and discounts for the tariffing state will apply. Billing will be from the serving state.
- ** In Tennessee, if Time Warner provides its own operator services and directory services, the discount shall be 21.56%. CLEC must provide written notification to BellSouth within 30 days prior to providing its own operator services and directory services to qualify for the higher discount rate of 21.56%.
- *** Unless noted in this column, the discount for Business will be the applicable discount rate for CSAs.

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES

The parties agree that Electronic Interface (EI) costs and manual work done by the LCSC will be recovered on a "per LSR" basis, with an individual LSR identified by its Purchase Order Number (PON). The CLEC will be assessed either the manual or mechanized charge for most accepted LSRs submitted to BellSouth. Manually submitted UNE LSRs will not incur the manual LSR charge in states that have a separate UNE manual additive. CLECs will be charged the manual rate for most LSRs submitted by mail, courier, fax, etc. CLECs will be charged the mechanized rate for LSRs submitted over any of the mechanized systems (e.g. LENS, EDI, EDI-PC, and TAG).

- A. Bill a single mechanized CLEC EI charge for each resale LSR delivered over an electronic interface. This charge recovers the development and expense costs associated with the CLEC EIs that are allocated to resale LSR volumes, as well as the manual processing associated with mechanized requests that "fall out" in the LCSC for manual handling.
- B. Bill the same mechanized CLEC EI charge for each UNE LSR delivered over an electronic interface.
- C. Bill a single manual LSR charge for each resale LSR delivered manually that reflects the costs associated with the manual processing of those LSRs in the LCSC.
- D. Bill the same manual LSR charge for each manually submitted UNE LSR in those states that do not have a per element UNE non-recurring manual additive.
- E. Establish a transitional plan to bill the mechanized LSR charge for manual LSRs for CLECs who submit a significant proportion of their total LSR volume on a mechanized basis. This volume threshold will increase each year and be eliminated in 2002. This arrangement may be superceded by BellSouth with an LSR-specific process that would apply the mechanized LSR rate to only those manual LSRs which cannot be submitted over a mechanized system.

The regional average pricing plan establishes averaged prices that are the same regardless of:

- CLEC EI system used
- Action being requested on the LSR (order, change, deny, restore, cancel, disconnect, etc.)
- Number of supplements or clarifications received
- Number of service orders result from the LSR

Some CLECs presently provide lists of customers to be denied and restored, rather than individual LSRs. However, since each location on the list must have a separate PON, they will be billed as separate manual LSRs.

A CLEC will be charged for an accepted LSR that is later canceled by the CLEC.

At the present time, five states (AL, GA, LA, MS, SC) have a manual NRC additive per element for UNEs. This manual additive supercedes the manual LSR charge for manual UNE LSRs. Until the other four states adopt this methodology, BellSouth proposes that the manual LSR charge apply for manual UNE LSRs in those states.

EXHIBIT A
Page 3

RESALE

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES	<u>Electronic</u> Per LSR received from the CLEC by one of the OSS interactive interfaces	<u>Manual</u> Per LSR received from the CLEC by means other than one of the OSS interactive interfaces
OSS Order Charge	\$3.50	\$19.99
USOC	SOME C	SOMAN

In addition to the OSS charges, applicable discounted service order and related discounted charges apply per the tariff.

The Parties agree that Time Warner will incur the mechanized rate for all LSRs, both mechanized and manual, if the percentage of mechanized LSRs to total LSRs exceeds the threshold percentages shown below:

Year	Ratio: Mechanized/Total LSRs
1999	70%
2000	80%
2001	90%

The threshold plan will be discontinued in 2002.

BellSouth will track the total LSR volume for each CLEC for each quarter. At the end of that time period, a Percent Electronic LSR calculation will be made for that quarter based on the LSR data tracked in the LCSC. If this percentage exceeds the threshold volume, all of that CLECs' future manual LSRs will be billed at the mechanized LSR rate. To allow time for obtaining and analyzing the data and updating the billing system, this billing change will take place on the first day of the second month following the end of the quarter (e.g. May 1 for 1Q, Aug 1 for 2Q, etc.). There will be no adjustments to the amount billed for previously billed LSRs.

The Parties agree that any charges BellSouth is unable to bill on April 15, 1999 will be tried up on or about July 1, 1999.

Exhibit B
Page 1 of 2

Type of Service	AL		FL		GA		KY		LA	
	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?
1 Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 Contract Service Arrangements	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Promotions - > 90 Days(Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4 Promotions - < 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	No	No	Yes	No
5 Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Note 4	Note 4	Yes	Yes
6 911/E911 Services (See Note7)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
7 N11 Services (See Note 7)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
8 AdWatch SM Svc (See Note 6)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9 Memory Call [®] Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10 Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
11 Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12 Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
13 End User Line Charge – Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No

Type of Service	MS		NC		SC		TN	
	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?
1 Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2 Contract Service Arrangements	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
3 Promotions - > 90 Days(Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 3
4 Promotions - < 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	No	No
5 Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 4
6 911/E911 Services (See Note7)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7 N11 Services (See Note 7)	No	No	No	No	Yes	Yes	Yes	Yes
8 AdWatch SM Svc (See Note 6)	Yes	No	Yes	No	Yes	No	Yes	No
9 Memory Call [®] Service	Yes	No	Yes	No	Yes	No	Yes	No
10 Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No
11 Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No
12 Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
13 End User Line Charge – Number Portability	Yes	No	Yes	No	Yes	No	Yes	No

Applicable Notes:

- 1 **Grandfathered services** can be resold only to existing subscribers of the grandfathered service.
- 2 Where available for resale, **promotions** will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly.
- 3 In Tennessee, long-term **promotions** (offered for more than ninety (90) days) may be obtained at one of the following rates:
 - (a) the stated tariff rate, less the wholesale discount;
 - (b) the promotional rate (the promotional rate offered by BellSouth will not be discounted further by the wholesale discount rate)

- 4 **Lifeline/Link Up** services may be offered only to those subscribers who meet the criteria that BellSouth currently applies to subscribers of these services. In Kentucky, the Time Warner is responsible for funding its own Lifeline and Link Up benefit. In Tennessee, Time Warner shall purchase BellSouth's Message Rate Service at the stated tariff rate, less the wholesale discount. Time Warner must further discount the wholesale Message Rate Service to Lifeline customers with a discount which is no less than the minimum discount that BellSouth now provides. Time Warner is responsible for recovering the Subscriber Line Charge from the National Exchange Carriers Association interstate toll settlement pool just as BellSouth does today. The maximum rate that Time Warner may charge for Lifeline Service shall be capped at the flat retail rate offered by BellSouth.
- 5 Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.
- 6 AdWatchSM Service is tariffed as BellSouth[®] AIN Virtual Number Call Detail Service.
- 7 Exclusions for **N11/911/E911** are also applicable to equipment associated with the service.

Attachment 2

Unbundled Network Elements

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ACCESS TO UNBUNDLED NETWORK ELEMENTS

1. Introduction

- 1.1.1 BellSouth shall, upon request of Time Warner, and to the extent technically feasible, provide to Time Warner access to its unbundled network elements for the provision of Time Warner's telecommunications service. If no rate is identified in the contract, the rate for the specific service or function will be negotiated by the parties upon request by either party.
- 1.1.2 Time Warner may purchase unbundled network elements from BellSouth for the purpose of combining such network elements in any manner Time Warner chooses to provide telecommunication services to its intended users, including recreating existing BellSouth services. With the exception of the sub-loop elements which are located outside of the central office, BellSouth shall deliver the unbundled network elements purchased by Time Warner for combining to the designated Time Warner collocation space. The unbundled network elements shall be provided as set forth in this Attachment.
- 1.1.3 BellSouth will provide the following combined unbundled network elements for purchase by Time Warner. The rate of the following combined unbundled network elements is the sum of the individual element prices as set forth in Attachment 11 of this Agreement. Order Coordination as defined in Section 2 of Attachment 2 of this Agreement is available for each of these combinations:
- SL2 loop and cross connect
 - Port and cross connect
 - Port and cross connect and common transport
 - Port and vertical features
 - SL2 Loop with loop concentration
 - Port and common transport
 - SL2 Loop and LNP
- 1.1.4 BellSouth shall comply with the requirements as set forth in the technical references within Attachment 2 to the extent that they are consistent with the greater of BellSouth's actual performance or applicable industry standards.

2. Unbundled Loops

- 2.1.1 BellSouth agrees to offer access to unbundled loops pursuant to the following terms and conditions and at the rates set forth in Attachment 11.

2.2 Definition

2.2.1 The loop is the physical medium or functional path on which a subscriber's traffic is carried from the MDF or similar terminating device in a central office up to the termination at the NID at the customer's premise. Each unbundled loop will be provisioned with a NID.

2.2.2 The provisioning of service to a CLEC will require cross-office cabling and cross-connections within the central office to connect the loop to a local switch or to other transmission equipment in collocation space. These cross-connects are a separate element and are not considered a part of the loop.

BellSouth Order Coordination referenced in Attachment 2 includes two types: "Order Coordination" and "Order Coordination - Time Specific."

"Order Coordination" refers to standard BellSouth service order coordination involving SL2 voice loops and all digital loops. Order coordination for physical conversions will be scheduled at BellSouth's discretion during normal working hours on the committed due date and Time Warner advised.

"Order Coordination – Time Specific" refers to service order coordination in which Time Warner requests a specific time for a service order conversion to take place. This is a chargeable option for any coordinated order and is billed in addition to the OC charge. Time Warner may specify a time between 9:00 a.m. and 4:00 p.m. Monday through Friday. If Time Warner specifies a time outside this window, overtime charges will apply in addition to the OC and OC-TS charges.

Where facilities are available, BellSouth will install unbundled loops within a 5-7 business days interval. For orders of 14 or more unbundled loops, the installation will be handled on a project basis and the intervals will be set by the BellSouth project manager for that order. Some unbundled loops require a Service Inquiry (SI) to determine if facilities are available prior to issuing the order. The interval for the SI process is separate from the installation interval. For expedite requests by Time Warner, expedite charges will apply for intervals less than 5 days. The charges outlined in BST's FCC # 1 Tariff, Section 5.1.1, will apply. If Time Warner cancels an order for UNE services, any costs incurred by BellSouth in conjunction with the provisioning of that order will be recovered in accordance with FCC #1 Tariff, Section 5.4.

If Time Warner modifies an order after being sent a Firm Order Confirmation (FOC) from BellSouth, any costs incurred by BellSouth to accommodate the modification will be reimbursed by Time Warner.

- 2.2.3 BellSouth will offer Unbundled Voice Loops (UVL) in two different service levels - Service Level One (SL1) and Service Level Two (SL2). SL1 loops will be non-designed, will not have test points, and will not come with any Order Coordination (OC) or engineering information/circuit make-up data. Upon issuance of an order in the service order system, SL1 loops will be activated on the due date in the same manner and time frames that BellSouth normally activates POTS-type loops for its customers. SL2 loops shall have test points, will be designed with a Design Layout Record provided to Time Warner, and will be provided with Order Coordination. The OC feature will allow Time Warner to coordinate the installation of the loop with the disconnect of an existing customer's service and/or number portability service. In these cases, BellSouth will perform the order conversion with standard order coordination at its discretion during normal work hours.
- 2.2.4 BellSouth will also offer Unbundled Digital Loops (UDL). They will be designed, will be provisioned with test points (where appropriate), and will come standard with Order Coordination and a Design Layout Record (DLR).
- 2.2.5 As a chargeable option on all unbundled loops except UVL-SL1, BellSouth will offer Order Coordination - Time Specific (OC-TS). This will allow Time Warner the ability to specify the time that the coordinated conversion takes place.
- 2.2.6 Time Warner will be responsible for testing and isolating troubles on the unbundled loops. Once Time Warner has isolated a trouble to the BellSouth provided loop, Time Warner will issue a trouble to BellSouth on the loop. BellSouth will take the actions necessary to repair the loop if a trouble actually exists. BellSouth will repair these loops in the same time frames that BellSouth repairs similarly situated loops to its customers.
- 2.2.7 If Time Warner reports a trouble on SL1 loops and no trouble actually exists, BellSouth will charge Time Warner for any dispatching and testing (both inside and outside the CO) required by BellSouth in order to confirm the loop's working status.
- 2.2.8 If Time Warner reports a trouble on SL2 loops and no trouble actually exists, BellSouth will charge Time Warner for any dispatching and testing, (outside the CO) required by BellSouth in order to confirm the loop's working status.
- 2.3 Technical Requirements

- 2.3.1 BellSouth will offer loops capable of supporting telecommunications services such as: POTS, Centrex, basic rate ISDN, analog PBX, voice grade private line, ADSL, HDSL, DS1 and digital data (up to 64 kb/s). Additional services may include digital PBXs, primary rate ISDN, xDSL, and Nx 64 kb/s.
- 2.3.1.1 The loop will support the transmission, signaling, performance and interface requirements of the services described in 2.3.1 above. It is recognized that the requirements of different services are different, and that a number of types or grades of loops are required to support these services. Services provided over the loop by Time Warner will be consistent with industry standards.
- 2.3.1.2 In some instances, Time Warner will require access to a copper twisted pair loop unfettered by any intervening equipment (e.g., filters, load coils, range extenders, etc.), so that Time Warner can use the loop for a variety of services by attaching appropriate terminal equipment at the ends. Time Warner will determine the type of service that will be provided over the loop. In some cases, Time Warner may be required to pay additional charges for the removal of certain types of equipment.
- In cases in which Time Warner has requested that BellSouth remove equipment from the BellSouth loop, BellSouth will no longer be expected to maintain and repair the loop to the standards specified for that loop type in the TR73600 and other standards referenced in this agreement.
- Time Warner, in performance of its obligations pursuant to the preceding Section, shall maintain records that will reflect that pursuant to Time Warner's request BellSouth has removed certain equipment from BellSouth provided loops and as such the loop may not perform within the technical specifications associated with that loop type. Time Warner will not report to BellSouth troubles on said loops where the loops are not performing within the technical specifications of that loop type.
- In addition, Time Warner recognizes there may be instances where a loop modified in this manner may be subjected to normal network configuration changes that may cause the circuit characteristics to be changed and may create an outage of the service that Time Warner has placed on the loop. If this occurs, BellSouth will work cooperatively with Time Warner to restore the circuit to its previous modified status as quickly as possible. Time Warner will pay the Time and Materials costs associated with BellSouth's work efforts needed to bring the loop back to its previous modified status.

- 2.3.1.3 Where it exists in BellSouth's network, BellSouth shall make available an Unbundled Copper Loop (UCL). The UCL will be a copper twisted pair loop up to eighteen (18) kilofeet in length that is unencumbered by any intervening equipment (e.g., filters, load coils, range extenders, digital loop carrier, or repeaters). The UCL may contain up to 6,000 ft of bridge tap. The UCL is a dry copper loop and is not warranted by BellSouth to support any particular telecommunications service. Time Warner may use the UCL for a variety of services, including xDSL (e.g. ADSL and HDSL) services, by attaching appropriate Time Warner terminal equipment.
- 2.3.1.3.1 The UCL Loop will be a designed circuit, provisioned with a test point and comes standard with a DLR. The Service Inquiry (SI) Process will be required to determine if facilities are available prior to issuing the order. Order Coordination (OC) will be offered as a chargeable option on all UCLs. Order Coordination – Time Specific (OC-TS) will not be offered on UCLs. Upon installation of the UCL, BellSouth will tag the circuit at the BellSouth demarc in order for Time Warner to identify the correct binding post or terminal location. BellSouth and Time Warner may mutually agree to adopt other methods of providing demarc information in addition to the above.
- 2.3.1.3.2 BellSouth shall only be obligated to maintain copper continuity and provide balance relative to tip and ring on UCLs.
- 2.3.1.3.3 BellSouth will provide additional loop conditioning on the UCL at Time Warner's request to remove some or all bridge tap on a UCL by using BellSouth's Special Construction process.
- 2.3.2 The loop shall be provided to Time Warner in accordance with the following Technical References:
- BellSouth's TR73600, Unbundled Local Loop Technical Specification
- 2.3.2.1 Bellcore TR-NWT-000057, Functional Criteria for Digital Loop Carrier Systems, Issue 2, January 1993.
- 2.3.2.2 Bellcore TR-NWT-000393, Generic Requirements for ISDN Basic Access Digital Subscriber Lines.
- 2.3.2.3 ANSI T1.102 - 1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces.
- 2.3.2.4 ANSI T1.403 - 1989, American National Standard for Telecommunications - Carrier to Customer Installation, DS1 Metallic Interface Specification.

3. Integrated Digital Loop Carriers

- 3.1.1 Where BellSouth uses Integrated Digital Loop Carrier (IDLC) systems to provide the local loop and BellSouth has a suitable alternate facility available, BellSouth will make arrangements to permit Time Warner to order a contiguous unbundled local loop. To the extent it is technically feasible, these arrangements will provide Time Warner with the capability to serve end users at a level that is at parity with the level of service BellSouth provides its customers. If no alternate facility is available, BellSouth will utilize its Special Construction (SC) process to determine the additional costs required to provision the loop facilities. Time Warner will then have the option of paying the one-time SC rates to place the loop facilities or Time Warner may chose some other method of providing service to the end-user (e.g., Resale, private facilities, etc.)

4. Network Interface Device

4.1 Definition

- 4.1.1 The Network Interface Device (NID) is a single-line termination device or that portion of a multiple-line termination device required to terminate a single line or circuit at the end user customer's premises. The fundamental function of the NID is to establish the official network demarcation point between a carrier and its end-user customer. The NID features two independent chambers or divisions which separate the service provider's network from the customer's inside wiring. Each chamber or division contains the appropriate connection points or posts to which the service provider, and the end-user customer each make their connections. The NID provides a protective ground connection, and is capable of terminating cables such as twisted pair cable.

4.2 Technical Requirements

- 4.2.1 The Network Interface Device shall provide a clean, accessible point of connection for the inside wiring and for the Distribution Media and shall maintain a connection to ground that meets the requirements set forth below.
- 4.2.2 The NID shall be capable of transferring electrical analog or digital signals between the customer's inside wiring and the Distribution Media.
- 4.2.3 All NID posts or connecting points shall be in place, secure, usable and free of any rust or corrosion. The protective ground connection shall exist and be properly installed. The ground wire will also be free of rust or corrosion and have continuity relative to ground.

- 4.2.4 The NID shall be capable of withstanding all normal local environmental variations.
- 4.2.5 Where feasible, the NID shall be physically accessible to Time Warner designated personnel. In cases where entrance to the customer premises is required to give access to the NID, Time Warner shall obtain entrance permission directly from the customer.
- 4.2.6 BellSouth shall offer the NID as a stand-alone component. Additionally, Time Warner may connect its loop to any spare capacity on the BellSouth NID. Where necessary to comply with an effective Commission order, BellSouth will allow Time Warner to disconnect the BellSouth loop from the BellSouth NID in order to connect Time Warner's loop to the BellSouth NID. In these cases, Time Warner accepts all liability associated with this process and it is Time Warner's responsibility to make sure the disconnected BellSouth loop is properly grounded.

4.3 Interface Requirements

- 4.3.1 The NID shall be equal to or better than all of the requirements for NIDs set forth in the following technical references:
 - 4.3.1.1 Bellcore Technical Advisory TA-TSY-000120 "Customer Premises or Network Ground Wire";
 - 4.3.1.2 Bellcore Generic Requirement GR-49-CORE "Generic Requirements for Outdoor Telephone Network Interface Devices";
 - 4.3.1.3 Bellcore Technical Requirement TR-NWT-00239 "Indoor Telephone Network Interfaces";
 - 4.3.1.4 Bellcore Technical Requirement TR-NWT-000937 "Generic Requirements for Outdoor and Indoor Building Entrance"

5. Unbundled Loop Concentration (ULC) System

- 5.1.1 BellSouth will provide to Time Warner unbundled loop concentration (ULC). Loop concentration systems in the central office concentrate the signals transmitted over local loops onto a digital loop carrier system. The concentration device is placed inside a BellSouth central office. BellSouth will offer ULC with a TR008 interface or a TR303 interface.
- 5.1.2 ULC will be offered in two sizes. System A will allow up to 96 BellSouth loops to be concentrated onto multiple DS1s. The high speed connection from the concentrator will be at the electrical DS1 level and may connect to Time Warner at Time Warner's collocation site. System B will allow up

to 192 BellSouth loops to be concentrated onto multiple DS1s. System A may be upgraded to a System B. A minimum of two DS1s is required for each system (i.e., System A requires two DS1s and System B would require an additional two DS1s or four in total). All DS1 interfaces will terminate to Time Warner's collocation space. ULC service is offered with or without concentration and with or without protection. A Line Interface element will be required for each unbundled loop that is terminated onto the ULC system. Rates for ULC are as set forth in Attachment 11

6. Sub-loop Elements

- 6.1 Where facilities permit and where necessary to comply with an effective Commission order, BellSouth shall offer access to its Unbundled Sub-Loop (USL), Unbundled Sub-Loop Concentration (USLC) System and Unbundled Network Terminating Wire (UNTW) elements.
- 6.2 Unbundled Sub-Loop (USL)
 - 6.2.1 Definition
 - 6.2.1.1 Unbundled Sub-Loop provides connectivity between the NID component of the unbundled sub-loop and the terminal block on the customer-side of a Feeder Distribution Interface (FDI). This termination and cross-connect field may be in the form of an outside plant distribution closure or remote terminal. Riser Cable that extends from BellSouth's point-of-entry into a building (e.g., equipment closet, terminal room, etc.) to the NID on a particular floor or office space in a multi-tenant building is also classified as a USL. Unbundled Sub-Loops will be provisioned as 2-wire or 4-wire circuits and will include a NID.
 - 6.2.1.2 The Unbundled Sub-Loop will be copper twisted pair. If Time Warner requires a copper twisted pair Unbundled Sub-Loop in instances where the Unbundled Sub-Loop for services that BellSouth offers is other than a copper facility, BellSouth will provide that media if those facilities exist. If there are no copper facilities available, BellSouth will use its Special Construction process to determine if facilities can be provided to Time Warner.
 - 6.2.2 Requirements for All Unbundled Sub-Loop
 - 6.2.2.1 Unbundled Sub-Loops shall be capable of carrying all signaling messages or tones needed to provide telecommunications services.

Unbundled Sub-Loop shall support functions associated with provisioning, maintenance and testing of the Unbundled Sub-Loop. In these scenarios, Time Warner would be required to place a cross-box, remote terminal (RT), or other similar device and deliver a cable to the BellSouth remote terminal or cross-box. This cable would be connected, by a BST technician, to a cross-connect panel within the BellSouth RT/cross-box. Time Warner's cable pairs can then be connected to BST's USL within the BST cross-box by the BST technician.

6.2.3 Interface Requirements

6.2.3.1 Unbundled Sub-Loop shall be equal to or better than each of the applicable interface requirements set forth in the following technical references:

6.2.3.2 Bellcore TR-NWT-000049, "Generic Requirements for Outdoor Telephone Network Interface Devices," Issued December 1, 1994;

6.3 Unbundled Sub-Loop Concentration System (USLC)

6.3.1 Where facilities permit and where necessary to comply with an effective Commission order, BellSouth will provide to Time Warner with the ability to concentrate its sub-loops onto multiple DS1s back to the BellSouth Central Office. The DS1s will then be terminated into Time Warner's collocation space. TR-008 and TR303 interface standards are available.

6.3.2 USLC, using the Lucent Series 5 equipment, will be offered in two different systems. System A will allow up to 96 of Time Warner's sub-loops to be concentrated onto multiple DS1s. System B will allow an additional 96 of Time Warner's sub-loops to be concentrated onto multiple DS1s. One System A may be supplemented with one System B and they both must be physically located in a single Series 5 dual channel bank. A minimum of two DS1s is required for each system (i.e., System A requires two DS1s and System B would require an additional two DS1s or four in total). The DS1 level facility that connects the RT site with the serving wire center is known as a Feeder Interface. All DS1 Feeder Interfaces will terminate to the Time Warner's collocation space within the SWC that serves the RT where Time Warner's sub-loops are connected. USLC service is offered with or without concentration and with or without a protection DS1.

6.3.3 In these scenarios Time Warner would be required to place a cross-box, remote terminal (RT), or other similar device and deliver a cable to the BellSouth remote terminal. This cable would be connected, by a BellSouth technician, to a cross-connect panel within the BellSouth

RT/cross-box and would allow Time Warner's sub-loops to then be placed on the ULSC and transported to their collocation space at a DS1 level.

6.4 Unbundled Network Terminating Wire (UNTW)

6.4.1 BellSouth agrees to offer its Unbundled Network Terminating Wire (UNTW) to Time Warner pursuant to the following terms and conditions at rates as set forth in Attachment 11.

6.5 Definition

UNTW is twisted copper wire that extends from BellSouth's point-of-entry into a multi-dwelling unit (MDU) complex or multi-tenant unit (MTU) complex to the point of demarcation at the end-users location. The UNTW will not include a Network Interface Device (NID).

6.6 Requirements

6.6.1 BellSouth will retain the first pair of NTW going into each end-user premises. BellSouth will offer spare pairs that are available to an end-users premises to Time Warner. Available spare pairs are defined as pairs that are not being utilized by BellSouth or by a third party to provide an end-user with working service at the time of Time Warner's request for UNTW. If no spare pairs are available and the end-user is no longer using BellSouth's local service, BellSouth will relinquish the first pair to Time Warner. If after BellSouth has relinquished the first pair to Time Warner and the end-user decides to change local service providers to BellSouth, Time Warner will relinquish the first pair back to BellSouth.

6.6.2 Notwithstanding the foregoing, should BellSouth subsequently require the use of additional pair(s) to provide for the activation of additional lines in an end-users premises in response to a request from such end-user, Time Warner agrees to surrender their spare pair(s) upon request by BellSouth.

6.6.3 If an end-user of Time Warner desires to receive local exchange service from a service provider who is not a party to this Agreement, and such third party service provider needs access to the BellSouth UNTW to provide local exchange service to the end user, then Time Warner agrees to surrender the requisite number of its inactive spare pair(s) if no other spare pair is available and upon request by BellSouth.

6.6.4 If Time Warner has placed NTW at a location and an end-user desires to receive local exchange service from BellSouth and BellSouth needs access to Time Warner's NTW to provide local exchange service to the end-user, then Time Warner agrees to surrender the requisite number of its spare pair(s) upon request by BellSouth.

6.6.5 In new construction, where possible, both parties may at their option and with the property owner's agreement install their own NTW. In existing

construction, BellSouth shall not be required to install new or additional NTW beyond existing NTW to provision the services of Time Warner

6.7 Technical Requirements

6.7.1 In these scenarios, BellSouth will connect the requested UNTW pairs to a cross-connect panel designed for Time Warner's access to BellSouth's NTW. Time Warner will be required to place a cross-box, terminal, or other similar device and deliver a cable to this cross-connect panel. Time Warner will then connect their cable to the cross-connect panel to access the requested UNTW pairs.

7. Local Switching

BellSouth agrees to offer access to local switching pursuant to the following terms and conditions and at the rates set forth in Attachment 11.

7.1 Definition

7.1.1 Local Switching is the Network Element that provides the functionality required to connect the appropriate originating lines or trunks wired to the Main Distributing Frame (MDF) or Digital Cross Connect (DSX) panel to a desired terminating line or trunk. Such functionality shall include access to all of the features, functions, and capabilities that the underlying BellSouth switch that is providing such Local Switching function is then capable of providing, including but not limited to: line signaling and signaling software, digit reception, dialed number translations, call screening, routing, recording, call supervision, dial tone, switching, telephone number provisioning, announcements, calling features and capabilities (including call processing), CENTREX, Automatic Call Distributor (ACD), Carrier pre-subscription (e.g. long distance carrier, intraLATA toll), Carrier Identification Code (CIC) portability capabilities, testing and other operational features inherent to the switch and switch software. It also provides access to transport, signaling (ISDN User Part (ISUP)) and Transaction Capabilities Application Part (TCAP), and platforms such as adjuncts, Public Safety Systems (911), operator services, Directory Assistance Services and Advanced Intelligent Network (AIN). Remote Switching Module functionality is included in the Local Switching function. The switching capabilities used will be based on the line side features they support. Local Switching will also be capable of routing local, intraLATA, interLATA, and calls to international customer's preferred carrier; call features (e.g., call forwarding) and CENTREX capabilities. Where required to do so in order to comply with an effective Commission order, Local Switching, including the ability to route to Time Warner's transport facilities, dedicated facilities and systems, shall be unbundled from all other unbundled Network Elements, i.e., Operator Systems,

Shared Transport, and Dedicated Transport. BellSouth and Time Warner shall continue to work with the appropriate industry groups to develop a long-term solution for selective routing.

- 7.1.2 A featureless port is one that has a line port, switching functionality, and an interoffice port. A featured port is a port that includes all features then capable or a number of then capable features specifically requested by Time Warner. Any features that are not currently then capable but are technically feasible through the switch can be requested through the BFR process.
- 7.1.3 Where required to do so in order to comply with an effective Commission order, BellSouth will provide to Time Warner purchasing unbundled local BellSouth switching and reselling BellSouth local exchange service under Attachment 1, selective routing of calls to a requested directory assistance services platform or operator services platform. Time Warner customers may use the same dialing arrangements as BellSouth customers, but obtain a Time Warner branded service.
- 7.2 Technical Requirements
- 7.2.1 The requirements set forth in this Section apply to Local Switching, but not to the Data Switching function of Local Switching.
- 7.2.1.1 Local Switching shall be equal to or better than the requirements for Local Switching set forth in Bellcore's Local Switching Systems General Requirements (FR-NWT-000064).
- 7.2.1.2 When applicable, BellSouth shall route calls to the appropriate trunk or lines for call origination or termination.
- 7.2.1.3 Subject to Section 12, BellSouth shall route calls on a per line or per screening class basis to (1) BellSouth platforms providing Network Elements or additional requirements (2) Operator Services platforms, (3) Directory Assistance platforms, and (4) Repair Centers. Any other routing requests by Time Warner will be made pursuant to the Bona Fide Request Process of Attachment 9.
- 7.2.1.4 BellSouth shall provide unbranded recorded announcements and call progress tones to alert callers of call progress and disposition.
- 7.2.1.5 BellSouth shall activate service for an Time Warner customer or network interconnection on any of the Local Switching interfaces. This includes provisioning changes to change a customer from BellSouth's services to Time Warner's services without loss of switch feature functionality as defined in this Agreement.

- 7.2.1.6 BellSouth shall perform routine testing (e.g., Mechanized Loop Tests (MLT) and test calls such as 105, 107 and 108 type calls) and fault isolation on a mutually agreed upon schedule.
- 7.2.1.7 BellSouth shall repair and restore any equipment or any other maintainable component that may adversely impact Local Switching.
- 7.2.1.8 BellSouth shall control congestion points such as those caused by radio station call-ins, and network routing abnormalities. All traffic shall be restricted in a non discriminatory manner.
- 7.2.1.9 BellSouth shall perform manual call trace and permit customer originated call trace.
- 7.2.1.10 Special Services provided by BellSouth will include the following:
 - 7.2.1.10.1 Telephone Service Prioritization;
 - 7.2.1.10.2 Related services for handicapped;
 - 7.2.1.10.3 Soft dial tone where required by law; and
 - 7.2.1.10.4 Any other service required by law.
- 7.2.1.11 BellSouth shall provide Switching Service Point (SSP) capabilities and signaling software to interconnect the signaling links destined to the Signaling Transfer Point Switch (STP). These capabilities shall adhere to Bellcore specifications - TCAP (GR-1432-CORE), ISUP (GR-905-CORE), Call Management (GR-1429-CORE), Switched Fractional DS1 (GR-1357-CORE), Toll Free Service (GR-1428-CORE), Calling Name (GR-1597-CORE), Line Information Database (GR-954-CORE), and Advanced Intelligent Network (GR-2863-CORE).
- 7.2.1.12 BellSouth shall provide interfaces to adjuncts through Bellcore standard interfaces. These adjuncts can include, but are not limited to, the Service Circuit Node and Automatic Call Distributors.
- 7.2.1.13 BellSouth shall provide performance data regarding a customer line, traffic characteristics or other measurable elements to Time Warner, upon a reasonable request from Time Warner. Time Warner will pay BellSouth for all costs incurred to provide such performance data through the Business Opportunity Request process.
- 7.2.1.14 BellSouth shall offer Local Switching that provides feature offerings at parity to those provided by BellSouth to itself or any other party. Such feature offerings shall include but are not limited to:

- 7.2.1.14.1 Basic and primary rate ISDN;
- 7.2.1.14.2 Residential features;
- 7.2.1.14.3 Customer Local Area Signaling Services (CLASS/LASS);
- 7.2.1.14.4 CENTREX (including equivalent administrative capabilities, such as customer accessible reconfiguration and detailed message recording); and
- 7.2.1.14.5 Advanced intelligent network triggers supporting Time Warner and BellSouth service applications.

BellSouth shall offer to Time Warner all AIN triggers in connection with its SMS/SCE offering which are supported by BellSouth for offering AIN-based services. Triggers that are currently available are:
 - 7.2.1.14.5.1 Off-Hook Immediate
 - 7.2.1.14.5.2 Off-Hook Delay
 - 7.2.1.14.5.3 Termination Attempt
 - 7.2.1.14.5.4 6/10 Public Office Dialing Plan
 - 7.2.1.14.5.5 Feature Code Dialing
 - 7.2.1.14.5.6 Customer Dialing Plan
- 7.2.1.14.6 When the following triggers are supported by BellSouth, BellSouth will make these triggers available to Time Warner:
 - 7.2.1.14.6.1 Private EAMF Trunk
 - 7.2.1.14.6.2 Shared Interoffice Trunk (EAMF, SS7)
 - 7.2.1.14.6.3 N11
 - 7.2.1.14.6.4 Automatic Route Selection
- 7.2.1.15 Where capacity exists, BellSouth shall assign each Time Warner customer line the class of service designated by Time Warner (e.g., using line class codes or other switch specific provisioning methods), and shall route directory assistance calls from Time Warner customers to Time Warner directory assistance operators at Time Warner's option.
- 7.2.1.16 Where capacity exists, BellSouth shall assign each Time Warner customer line the class of services designated by Time Warner (e.g.,

using line class codes or other switch specific provisioning methods) and shall route operator calls from Time Warner customers to Time Warner operators at Time Warner's option. For example, BellSouth may translate 0- and 0+ intraLATA traffic, and route the call through appropriate trunks to an Time Warner Operator Services Position System (OSPS). Calls from Local Switching must pass the ANI-II digits unchanged.

7.2.1.17 Local Switching shall be offered in accordance with the requirements of the following technical references:

7.2.1.17.1 BellCore GR-1298-CORE, AIN Switching System Generic Requirements, as implemented in BellSouth's switching equipment;

7.2.1.17.2 BellCore GR-1299-CORE, AIN Switch-Service Control Point (SCP)/Adjunct Interface Generic Requirements;

7.2.1.17.3 BellCore TR-NWT-001284, AIN 0.1 Switching System Generic Requirements;

7.2.1.17.4 BellCore SR-NWT-002247, AIN Release 1 Update.

7.2.2 Interface Requirements

7.2.2.1 BellSouth shall provide the following interfaces to loops:

7.2.2.2 Standard Tip/Ring interface including loopstart or groundstart, on-hook signaling (e.g., for calling number, calling name and message waiting lamp);

7.2.2.3 Coin phone signaling;

7.2.2.4 Basic Rate Interface ISDN adhering to appropriate Bellcore Technical Requirements;

7.2.2.5 Two-wire analog interface to PBX;

7.2.2.5.1 Four-wire analog interface to PBX;

7.2.2.6 Four-wire DS1 interface to PBX or customer provided equipment (e.g. computers and voice response systems);

7.2.2.7 Primary Rate ISDN to PBX adhering to ANSI standards Q.931, Q.932 and appropriate Bellcore Technical Requirements;

7.2.2.8 Switched Fractional DS1 with capabilities to configure Nx64 channels (where N = 1 to 24); and

- 7.2.2.9 Loops adhering to Bellcore TR-NWT-08 and TR-NWT-303 specifications to interconnect Digital Loop Carriers.
- 7.2.2.10 BellSouth shall provide access to the following but not limited to:
- 7.2.2.11 SS7 Signaling Network or Multi-Frequency trunking if requested by Time Warner;
- 7.2.2.12 Interface to Time Warner operator services systems or Operator Services through appropriate trunk interconnections for the system; and
- 7.2.2.13 Interface to Time Warner directory assistance services through the Time Warner switched network or to Directory Assistance Services through the appropriate trunk interconnections for the system; and 950 access or other Time Warner required access to interexchange carriers as requested through appropriate trunk interfaces.

8. Transport

BellSouth agrees to offer access to unbundled transport including Shared Transport, Dedicated Transport and Tandem Switching pursuant to following terms and conditions and at the rates set forth in Attachment 11.

8.1 Definition of Shared Transport

Shared Transport is an interoffice transmission path between two BellSouth end-offices, BellSouth end-office and a local tandem, or between two local tandems. Where BellSouth Network Elements are connected by intra-office wiring, such wiring is provided as a part of the Network Elements and is not Shared Transport. Shared Transport consists of BellSouth inter-office transport facilities and is unbundled from local switching.

8.2 Technical Requirements of Shared Transport

- 8.2.1 Shared Transport provided on DS1 or VT1.5 circuits, shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Central Office to Central Office ("CO to CO") connections in the appropriate industry standards.
- 8.2.2 Shared Transport provided on DS3 circuits, STS-1 circuits, and higher transmission bit rate circuits, shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for CO to CO connections in the appropriate industry standards.

- 8.2.3 BellSouth shall be responsible for the engineering, provisioning, and maintenance of the underlying equipment and facilities that are used to provide Shared Transport.
- 8.2.4 At a minimum, Shared Transport shall meet all of the requirements set forth in the following technical references (as applicable for the transport technology being used):
 - 8.2.4.1 ANSI T1.101-1994, American National Standard for Telecommunications - Synchronization Interface Standard Performance and Availability;
 - 8.2.4.2 ANSI T1.102-1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces;
 - 8.2.4.3 ANSI T1.102.01-199x, American National Standard for Telecommunications - Digital Hierarchy - VT1.5;
 - 8.2.4.4 ANSI T1.105-1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Basic Description including Multiplex Structure, Rates and Formats;
 - 8.2.4.5 ANSI T1.105.01-1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Automatic Protection Switching;
 - 8.2.4.6 ANSI T1.105.02-1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Payload Mappings;
 - 8.2.4.7 ANSI T1.105.03-1994, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Jitter at Network Interfaces;
 - 8.2.4.8 ANSI T1.105.03a-1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET): Jitter at Network Interfaces - DS1 Supplement;
 - 8.2.4.9 ANSI T1.105.05-1994, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Tandem Connection;
 - 8.2.4.10 ANSI T1.105.06-199x, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Physical Layer Specifications;

- 8.2.4.11 ANSI T1.105.07-199x, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Sub STS-1 Interface Rates and Formats;
- 8.2.4.12 ANSI T1.105.09-199x, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Network Element Timing and Synchronization;
- 8.2.4.13 ANSI T1.106-1988, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (Single Mode);
- 8.2.4.14 ANSI T1.107-1988, American National Standard for Telecommunications - Digital Hierarchy - Formats Specifications;
- 8.2.4.15 ANSI T1.107a-1990 - American National Standard for Telecommunications - Digital Hierarchy - Supplement to Formats Specifications (DS3 Format Applications);
- 8.2.4.16 ANSI T1.107b-1991 - American National Standard for Telecommunications - Digital Hierarchy - Supplement to Formats Specifications;
- 8.2.4.17 ANSI T1.117-1991, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (SONET) (Single Mode - Short Reach);
- 8.2.4.18 ANSI T1.403-1989, Carrier to Customer Installation, DS1 Metallic Interface Specification;
- 8.2.4.19 ANSI T1.404-1994, Network-to-Customer Installation - DS3 Metallic Interface Specification;
- 8.2.4.20 ITU Recommendation G.707, Network node interface for the synchronous digital hierarchy (SDH);
- 8.2.4.21 ITU Recommendation G.704, Synchronous frame structures used at 1544, 6312, 2048, 8488 and 44736 kbit/s hierarchical levels;
- 8.2.4.22 Bellcore FR-440 and TR-NWT-000499, Transport Systems Generic Requirements (TSGR): Common Requirements;
- 8.2.4.23 Bellcore GR-820-CORE, Generic Transmission Surveillance: DS1 & DS3 Performance;
- 8.2.4.24 Bellcore GR-253-CORE, Synchronous Optical Network Systems (SONET); Common Generic Criteria;

- 8.2.4.25 Bellcore TR-NWT 000507, Transmission, Section 7, Issue 5 (Bellcore, December 1993). (A module of LSSGR, FR-NWT-000064.);
- 8.2.4.26 Bellcore TR-NWT-000776, Network Interface Description for ISDN Customer Access;
- 8.2.4.27 Bellcore TR-INS-000342, High-Capacity Digital Special Access Service-Transmission Parameter Limits and Interface Combinations, Issue 1 February 1991;
- 8.2.4.28 Bellcore ST-TEC 000052, Telecommunications Transmission Engineering Textbook, Volume 2: Facilities, Third Edition, Issue I May 1989;
- 8.2.4.29 Bellcore ST-TEC-000051, Telecommunications Transmission Engineering Textbook Volume 1: Principles, Third Edition. Issue 1 August 1987.
- 8.3 Dedicated Transport
 - 8.3.1 Definition
 - 8.3.1.1 Dedicated Transport is defined as BellSouth transmission facilities dedicated to a particular customer or carrier that provide telecommunications between wire centers owned by BellSouth or requesting telecommunications carriers, or between switches owned by BellSouth or requesting telecommunications carriers.
 - 8.3.1.2 BellSouth shall offer Dedicated Transport in each of the following ways:
 - 8.3.1.2.1 As capacity on a shared facility.
 - 8.3.1.2.2 As a circuit (e.g., DS0, DS1 or DS3) dedicated to Time Warner.
 - 8.3.1.3 When Dedicated Transport is provided as a system it shall include:
 - 8.3.1.3.1 Transmission equipment such as multiplexers, line terminating equipment, amplifiers, and regenerators;
 - 8.3.1.3.2 Inter-office transmission facilities such as optical fiber, copper twisted pair, and coaxial cable.
 - 8.3.2 Unbundled Local Channel
 - 8.3.2.1 The Unbundled Local Channel is the dedicated transmission path between Time Warner's Point of Presence and the BellSouth Serving Wire Center.

8.3.2.2 BellSouth currently offers Unbundled Local Channels for switched traffic. Rates for these elements are listed in Attachment 11. For those states that do not contain rates in Attachment 11 for DS1 and DS3 switched Local Channels, the rates in the applicable State Access Tariff will apply as interim rates. When final rates are developed, currently projected for June of 1999, these interim rates will be subject to true-up, and the parties will amend the Agreement to reflect the new rates.

8.3.2.3 BellSouth currently offers Unbundled Local Channels for non-switched traffic at DS1, DS3, OC3, OC12, and OC48 levels at interim rates from the applicable State Access Tariff. When final rates are developed, currently projected for June of 1999, these interim rates will be subject to true-up, and the parties will amend the Agreement to reflect the new rates.

8.3.3 Technical Requirements

This Section sets forth technical requirements for all Dedicated Transport.

8.3.3.1 When BellSouth provides Dedicated Transport as a circuit or a system, the entire designated transmission circuit or system (e.g., DS0, DS1, DS3) shall be dedicated to Time Warner designated traffic.

8.3.3.2 BellSouth shall offer Dedicated Transport in all technologies that become available including, but not limited to, DS1 and DS3 transport systems, SONET (or SDH) Bi-directional Line Switched Rings, SONET (or SDH) Unidirectional Path Switched Rings, and SONET (or SDH) point-to-point transport systems (including linear add-drop systems), at all available transmission bit rates. While SONET Ring facilities are not available in every application, they are typically available in the major metropolitan areas.

8.3.3.3 For DS1 or VT1.5 circuits, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Customer Interface to Central Office ("CI to CO") connections in the appropriate industry standards.

8.3.3.4 Where applicable, for DS3 circuits, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for CI to CO connections in the appropriate industry standards.

8.3.3.5 BellSouth shall offer the following interface transmission rates for Dedicated Transport:

8.3.3.5.1 DS0 Equivalent;

- 8.3.3.5.2 DS1 (Extended SuperFrame - ESF, D4, and unframed applications shall be provided);
- 8.3.3.5.3 DS3 where applicable (C-bit Parity, M13, and unframed applications shall be provided);
- 8.3.3.5.4 SDH Standard interface rates in accordance with International Telecommunications Union (ITU) Recommendation G.707 and Plesiochronous Digital Hierarchy (PDH) rates per ITU Recommendation G.704.
- 8.3.3.6 When Dedicated Transport is provided as a system, BellSouth shall design the system according to our network infrastructure to allow for the termination points specified by Time Warner.
- 8.3.4 At a minimum, Dedicated Transport shall meet each of the requirements set forth in the following technical references:
 - 8.3.4.1 ANSI T1.231-1993 -American National Standard for Telecommunications - Digital Hierarchy - Layer 1 In-Service Digital Transmission performance monitoring.
 - 8.3.4.1.1 ANSI T1.102-1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces;
 - 8.3.4.1.2 ANSI T1.106-1988, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (Single Mode);
 - 8.3.4.1.3 ANSI T1.107-1988, American National Standard for Telecommunications - Digital Hierarchy - Formats Specifications;
 - 8.3.4.1.4 ANSI T1.107a-1990 - American National Standard for Telecommunications - Digital Hierarchy - Supplement to Formats Specifications (DS3 Format Applications); -
 - 8.3.4.1.5 ANSI T1.107b-1991 - American National Standard for Telecommunications - Digital Hierarchy - Supplement to Formats Specifications;
 - 8.3.4.1.6 Bellcore FR-440 and TR-NWT-000499, Transport Systems Generic Requirements (TSGR): Common Requirements;
 - 8.3.4.1.7 Bellcore GR-820-CORE, Generic Transmission Surveillance: DS1 & DS3 Performance;

- 8.3.4.1.8 Bellcore TR-NWT 000507, Transmission, Section 7, Issue 5 (Bellcore, December 1993). (A module of LSSGR, FR-NWT-000064.);
- 8.3.4.1.9 Bellcore TR-INS-000342, High-Capacity Digital Special Access Service-Transmission Parameter Limits and Interface Combinations, Issue 1 February 1991;
- 8.3.4.1.10 Bellcore ST-TEC 000052, Telecommunications Transmission Engineering Textbook, Volume 2: Facilities, Third Edition, Issue I May 1989;
- 8.3.4.1.11 Bellcore ST-TEC-000051, Telecommunications Transmission Engineering Textbook Volume 1: Principles, Third Edition. Issue 1 August 1987;

9. Tandem Switching

9.1 Definition

Tandem Switching is the function that establishes a communications path between two switching offices through a third switching office (the Tandem switch).

9.2 Technical Requirements

- 9.2.1 Tandem Switching shall have the same capabilities or equivalent capabilities as those described in Bell Communications Research TR-TSY-000540 Issue 2R2, Tandem Supplement, 6/1/90. The requirements for Tandem Switching include, but are not limited to the following:
 - 9.4.2.1.1 Tandem Switching shall provide signaling to establish a tandem connection;
 - 9.4.2.1.2 Tandem Switching will provide screening as jointly agreed to by Time Warner and BellSouth;
 - 9.4.2.1.3 Tandem Switching shall provide Advanced Intelligent Network triggers supporting AIN features where such routing is not available from the originating end office switch, to the extent such Tandem switch has such capability;
 - 9.4.2.1.4 Tandem Switching shall provide access to Toll Free number portability database as designated by Time Warner;
 - 9.4.2.1.5 Tandem Switching shall provide all trunk interconnections discussed under the "Network Interconnection" section (e.g., SS7, MF, DTMF, DialPulse, PRI-ISDN, DID, and CAMA-ANI (if appropriate for 911));

- 9.4.2.1.6 Tandem Switching shall provide connectivity to PSAPs where 911 solutions are deployed and the tandem is used for 911, and
- 9.4.2.1.7 Where appropriate, Tandem Switching shall provide connectivity to transit traffic to and from other carriers.
- 9.4.2.2 Tandem Switching shall accept connections (including the necessary signaling and trunking interconnections) between end offices, other tandems, IXCs, ICOs, CAPs and CLEC switches.
- 9.4.2.3 Tandem Switching shall provide local tandeming functionality between two end offices including two offices belonging to different CLEC's (e.g., between a CLEC end office and the end office of another CLEC).
- 9.4.2.4 Tandem Switching shall preserve CLASS/LASS features and Caller ID as traffic is processed.
- 9.4.2.5 Tandem Switching shall record billable events and send them to the area billing centers designated by Time Warner. Tandem Switching will provide recording of all billable events as jointly agreed to by Time Warner and BellSouth.
- 9.4.2.6 Upon a reasonable request from Time Warner, BellSouth shall perform routine testing and fault isolation on the underlying switch that is providing Tandem Switching and all its interconnections. The results and reports of the testing shall be made immediately available to Time Warner.
- 9.4.2.7 BellSouth shall maintain Time Warner's trunks and interconnections associated with Tandem Switching at least at parity to its own trunks and interconnections.
- 9.4.2.8 BellSouth shall control congestion points and network abnormalities. All traffic will be restricted in a non discriminatory manner.
- 9.4.2.9 Selective Call Routing through the use of line class codes is not available through the use of tandem switching. Selective Call Routing through the use of line class codes is an end office capability only. Detailed primary and overflow routing plans for all interfaces available within BellSouth switching network shall be mutually agreed to by Time Warner and BellSouth.
- 9.4.2.10 Tandem Switching shall process originating toll-free traffic received from Time Warner local switch.
- 9.4.2.11 In support of AIN triggers and features, Tandem Switching shall provide SSP capabilities when these capabilities are not available from the Local

Switching Network Element, to the extent such Tandem Switch has such capability.

9.4.3 Interface Requirements

9.4.3.1 Tandem Switching shall provide interconnection to the E911 PSAP where the underlying Tandem is acting as the E911 Tandem.

9.4.3.2 Tandem Switching shall interconnect, with direct trunks, to all carriers with which BellSouth interconnects.

9.4.3.3 BellSouth shall provide all signaling necessary to provide Tandem Switching with no loss of feature functionality.

9.4.3.4 Tandem Switching shall interconnect with Time Warner's switch, using two-way trunks, for traffic that is transiting via BellSouth network to interLATA or intraLATA carriers. At Time Warner's request, Tandem Switching shall record and keep records of traffic for billing.

9.4.3.5 Tandem Switching shall provide an alternate final routing pattern for Time Warner traffic overflowing from direct end office high usage trunk groups.

9.4.4 Tandem Switching shall meet or exceed (i.e., be more favorable to Time Warner) each of the requirements for Tandem Switching set forth in the following technical references:

9.4.4.1 Bell Communications Research TR-TSY-000540 Issue 2R2, Tandem Supplement, 6/1/90;

9.4.4.2 GR-905-CORE covering CCSNIS;

9.4.4.3 GR-1429-CORE for call management features; and
GR-2863-CORE and BellCore GR-2902-CORE covering CCS AIN interconnection

10. Operator Systems

BellSouth agrees to offer access to operator systems pursuant to the terms and conditions following and at the rates set forth in Attachment 11.

10.1 Definition

Operator Systems is the Network Element that provides operator and automated call handling and billing, special services, customer telephone listings and optional call completion services. The Operator Systems, Network Element provides two types of functions: Operator Service

functions and Directory Assistance Service functions, each of which are described in detail below.

10.2 Operator Service

10.2.1 Definition

Operator Service provides: (1) operator handling for call completion (for example, collect, third number billing, and manual credit card calls), (2) operator or automated assistance for billing after the customer has dialed the called number (for example, credit card calls); and (3) special services including but not limited to Busy Line Verification and Emergency Line Interrupt (ELI), Emergency Agency Call, Operator-assisted Directory Assistance, and Rate Quotes.

10.2.2 Requirements

10.2.2.1 When Time Warner requests BellSouth to provide Operator Services, the following requirements apply:

10.2.2.1.1 BellSouth shall complete 0+ and 0- dialed local calls.

10.2.2.1.2 BellSouth shall complete 0+ intraLATA toll calls.

10.2.2.1.3 BellSouth shall complete calls that are billed to Time Warner customer's calling card that can be validated by BellSouth.

10.2.2.1.4 BellSouth shall complete person-to-person calls.

10.2.2.1.5 BellSouth shall complete collect calls.

10.2.2.1.6 BellSouth shall provide the capability for callers to bill to a third party and complete such calls.

10.2.2.1.7 BellSouth shall complete station-to-station calls.

10.2.2.1.8 BellSouth shall process emergency calls.

10.2.2.1.9 BellSouth shall process Busy Line Verify and Emergency Line Interrupt requests.

10.2.2.1.10 BellSouth shall process emergency call trace, as they do for their Customers prior to the Effective Date. Call must originate from a 911 Service Provider as defined in NENA master document 01-002.

10.2.2.1.11 BellSouth shall process operator-assisted directory assistance calls.

- 10.2.2.2 BellSouth shall adhere to equal access requirements, providing Time Warner local customers the same IXC access as provided to BellSouth customers.
- 10.2.2.3 BellSouth shall exercise at least the same level of fraud control in providing Operator Service to Time Warner that BellSouth provides for its own operator service.
- 10.2.2.4 BellSouth shall perform Billed Number Screening when handling Collect, Person-to-Person, and Billed-to-Third-Party calls.
- 10.2.2.5 BellSouth shall direct customer account and other similar inquiries to the customer service center designated by Time Warner.
- 10.2.2.6 BellSouth shall provide a feed of customer call records in "EMI" format to Time Warner in accordance with CLEC ODUF standards specified in Attachment 7.
- 10.2.3 Interface Requirements
With respect to Operator Services for calls that originate on local switching capability provided by or on behalf of Time Warner, the interface requirements shall conform to the then current established system interface specifications for the platform used to provide Operator Service and the interface shall conform to industry standards.
- 10.3 Directory Assistance Service**
- 10.3.1 Definition
Directory Assistance Service provides local customer telephone number listings with the option to complete the call at the callers direction separate and distinct from local switching.
- 10.3.2 Requirements
- 10.3.2.1 Directory Assistance Service shall provide up to two listing requests per call. If available and if requested by Time Warner's customer, BellSouth shall provide caller-optional directory assistance call completion service at rates contained in Attachment 11 to one of the provided listings, equal to that which BellSouth provides its customers. If not available, Time Warner may request such requirement pursuant to the Bona Fide Request Process of Attachment 9.
- 10.3.2.2 Directory Assistance Service Updates
- 10.3.2.2.1 BellSouth shall update customer listings changes daily. These changes include:

- 10.3.2.2.1.1 New customer connections: BellSouth will provide service to Time Warner that is equal to the service it provides to itself and its customers.
- 10.3.2.2.1.2 Customer disconnections: BellSouth will provide service to Time Warner that is equal to the service it provides to itself and its customers; and
- 10.3.2.2.1.3 Customer address changes: BellSouth will provide service to Time Warner that is equal to the service it provides to itself and its customers;
- 10.3.2.3 These updates shall also be provided for non-listed and non-published numbers for use in emergencies.

10.4 Branding for Operator Call Processing and Directory Assistance

- 10.4.1 The BellSouth Operator Systems Branding Feature Provides a definable announcement to CLEC end users using Directory Assistance/Operator Call Processing prior to placing them in queue or connecting them to an available operator or automated operator system. This feature allows the CLEC to have its calls custom branded with the CLEC name on whose behalf BellSouth is providing Directory Assistance and/or Operator Call Processing.
- 10.4.2 BellSouth offers four services levels of branding to CLEC's ordering Directory Assistance and/or Operator Call Processing.
 - 10.4.2.1 Service Level 1 - BellSouth Branding
 - 10.4.2.2 Service Level 2 - Unbranded
 - 10.4.2.3 Service Level 3 - Custom Branding
 - 10.4.2.4 Service Level 4 - Self Branding (applicable only for Resale or Unbundled Port CLEC's who route to an operator service provider other than BellSouth).
- 10.4.3 **Resellers and Unbundled Port CLECS**
 - 10.4.3.1 BellSouth Branding is the Default Service Level.
 - 10.4.3.2 Unbranding, Custom Branding, and Self Branding require the CLEC to order selective routing for each originating BellSouth end office identified by the CLEC. Rates for Selective Routing are set forth in Attachment 11.
 - 10.4.3.3 Customer Branding and Self Branding require the CLEC to order dedicated trunking from each BellSouth end office identified by the CLEC,

to either the BellSouth TOPS or the CLEC Operator Service Provider Rates for trunks are set forth in applicable BellSouth tariffs.

- 10.4.3.4 Unbranding - Unbranded Directory Assistance and/or Operator Call Processing calls ride common trunk groups provisioned by BellSouth from those end offices identified by the CLEC to the BellSouth TOPS. These calls are routed to "No Announcement."
- 10.4.4 Facilities Based CLECs
 - 10.4.4.1 All Service Levels require the CLEC to order dedicated trunking from their end office(s) point of interface to the BellSouth TOPS Switches. Rates for trunks are set forth in applicable BellSouth tariffs.
 - 10.4.4.2 Customized Branding includes charges for the recording of the branding announcement and the loading of the audio units in each TOPS Switch for which the CLEC requires service. The recording and loading charges are non-recurring unless the CLEC elects to change the recorded name or requires access to additional TOPS Switches. Customized Branding is limited to the CLEC name.

10.5 Directory Assistance Database Service (DADS)

- 10.5.1 BellSouth shall make its Directory Assistance Database Service (DADS) available to Time Warner solely for the expressed purpose of providing Directory Assistance type services to Time Warner end users. The term "end user" denotes any entity which obtains Directory Assistance type services for its own use from a DADS customer. Directory Assistance type service is defined as Voice Directory Assistance (DA Operator System assisted). Time Warner agrees that Directory Assistance Database Service (DADS) will not be used for any purpose which violates federal or state laws, statutes, regulatory orders or tariffs. Except for the permitted users, Time Warner agrees not to disclose DADS to others and shall provide due care in providing for the security and confidentiality of DADS. Further, Time Warner authorizes the inclusion of Time Warner Subscriber listings in the BellSouth Directory Assistance products.
- 10.5.2 BellSouth shall provide Time Warner initially with daily updates which reflect all listing change activity occurring since Time Warner's most recent update via magnetic tape, and subsequently using electronic connectivity such as Network Data Mover to be developed mutually by Time Warner and BellSouth. Time Warner agrees to assume the costs associated with CONNECT: Direct™ connectivity, which will vary depending upon volume and mileage.

- 10.5.3 BellSouth will require approximately one month after receiving an order to prepare the Base File. BellSouth will provide daily updates which will reflect all listings change activity occurring since Time Warner's most recent update. BellSouth shall provide updates to Time Warner on a Business, Residence, or combined Business and Residence basis. Time Warner agrees that the updates shall be used solely to keep the information current. Delivery of Daily Updates will commence the day after Time Warner receives the Base File.
- 10.5.4 BellSouth is authorized to include Time Warner Subscriber List Information in its Directory Assistance Database Service (DADS) and its Directory Publishers Database Service (DPDS). Any other use by BellSouth of Time Warner Subscriber List Information is not authorized and with the exception of a request for DADS or DPDS, BellSouth shall refer any request for such information to Time Warner.
- 10.5.5 Rates for DADS are as set forth in Attachment 11.
- 10.6 Direct Access to Directory Assistance Service**
- 10.6.1 Direct Access to Directory Assistance Service (DADAS) will provide Time Warner's directory assistance operators with the ability to search all available BellSouth's subscriber listings using the Directory Assistance Service format. Subscription to DADAS will allow Time Warner to utilize its own switch, operator workstations and optional audio subsystems.
- 10.6.2 BellSouth will provide DADAS from its DA location. Time Warner will access the DADAS system via a telephone company provided point of availability. Time Warner has the responsibility of providing the physical links required to connect to the point of availability. These facilities may be purchased from the telephone company as rates and charges billed separately from the charges associated with this offering.
- 10.6.3 A specified interface to each Time Warner subsystem will be provided by BellSouth. Interconnection between Time Warner system and a specified BellSouth location will be pursuant to the use of Time Warner owned or Time Warner leased facilities and shall be appropriate sized based upon the volume of queries being generated by Time Warner.
- 10.6.4 The specifications for the three interfaces necessary for interconnection are available in the following documents:
- 10.6.4.1 DADAS to Subscriber Operator Position System—Northern Telecom Document CSI-2300-07; Universal Gateway/ Position Message Interface Format Specification

- 10.6.4.2 DADAS to Subscriber Switch—Northern Telecom Document Q210-1 Version A107; NTDMS/CCIDAS System Application Protocol; and AT&T Document 250-900-535 Operator Services Position System Listing Service and Application Call Processing Data Link Interface Specification
- 10.6.4.3 DADAS to Audio Subsystem (Optional)—Directory One Call Control to Audio Response Unit system interface specifications are available through Northern Telecom as a licensed access protocol—Northern Telecom Document 355-004424 and Gateway/Interactive Voice subsystem Protocol Specification
- 10.6.5 Rates for DADAS are as set forth in Attachment 11.

11. Signaling

BellSouth agrees to offer access to unbundled signaling and access to BellSouth's signaling databases subject to compatibility testing and at the rates set forth in Attachment 11. BellSouth may provide mediated access to BellSouth signaling systems and databases. Available signaling elements include signaling links, signal transfer points and service control points. Signaling functionality will be available with both A-link and B-link connectivity.

11.1 Definition of Signaling Link Transport

Signaling Link Transport is a set of two or four dedicated 56 Kbps. transmission paths between CLEC-designated Signaling Points of Interconnection (SPOI) that provides appropriate physical diversity.

11.2 Technical Requirements

- 11.2.1 Signaling Link Transport shall consist of full duplex mode 56 kbps transmission paths.
- 11.2.2 Of the various options available, Signaling Link Transport shall perform in the following two ways:
 - 11.2.2.1 As an "A-link" which is a connection between a switch or SCP and a home Signaling Transfer Point Switch (STP) pair; and
 - 11.2.2.2 As a "B-link" which is a connection between two STP pairs in different company networks (e.g., between two STP pairs for two Competitive Local Exchange Carriers (CLECs)).
- 11.2.3 Signaling Link Transport shall consist of two or more signaling link layers as follows:

- 11.2.3.1 An A-link layer shall consist of two links.
- 11.2.3.2 A B-link layer shall consist of four links.
- 11.2.4 A signaling link layer shall satisfy a performance objective such that:
 - 11.2.4.1 There shall be no more than two minutes down time per year for an A-link layer; and
 - 11.2.4.2 There shall be negligible (less than 2 seconds) down time per year for a B-link layer.
- 11.2.5 A signaling link layer shall satisfy interoffice and intraoffice diversity of facilities and equipment, such that:
 - 11.2.5.1 No single failure of facilities or equipment causes the failure of both links in an A-link layer (i.e., the links should be provided on a minimum of two separate physical paths end-to-end); and
 - 11.2.5.2 No two concurrent failures of facilities or equipment shall cause the failure of all four links in a B-link layer (i.e., the links should be provided on a minimum of three separate physical paths end-to-end).

11.3 Interface Requirements

- 11.3.1 There shall be a DS1 (1.544 Mbps) interface at the Time Warner-designated SPOIs. Each 56 kbps transmission path shall appear as a DS0 channel within the DS1 interface.

12. Signaling Transfer Points (STPs)

- 12.1 Definition - Signaling Transfer Points is a signaling network function that includes all of the capabilities provided by the signaling transfer point switches (STPs) and their associated signaling links which enable the exchange of SS7 messages among and between switching elements, database elements and signaling transfer point switches.

12.2 Technical Requirements

- 12.2.1 STPs shall provide access to Network Elements connected to BellSouth SS7 network. These include:
 - 12.2.1.1 BellSouth Local Switching or Tandem Switching;
 - 12.2.1.2 BellSouth Service Control Points/DataBases;

- 12.2.1.3 Third-party local or tandem switching;
- 12.2.1.4 Third-party-provided STPs.
- 12.2.2 The connectivity provided by STPs shall fully support the functions of all other Network Elements connected to BellSouth SS7 network. This explicitly includes the use of BellSouth SS7 network to convey messages which neither originate nor terminate at a signaling end point directly connected to BellSouth SS7 network (*i.e.*, transient messages). When BellSouth SS7 network is used to convey transient messages, there shall be no alteration of the Integrated Services Digital Network User Part (ISDNUP) or Transaction Capabilities Application Part (TCAP) user data that constitutes the content of the message.
- 12.2.3 If a BellSouth tandem switch routes calling traffic, based on dialed or translated digits, on SS7 trunks between an Time Warner local switch and third party local switch, BellSouth SS7 network shall convey the TCAP messages that are necessary to provide Call Management features (Automatic Callback, Automatic Recall, and Screening List Editing) between Time Warner local STPs and the STPs that provide connectivity with the third party local switch, even if the third party local switch is not directly connected to BellSouth STPs.
- 12.2.4 STPs shall provide all functions of the MTP as defined in Bellcore ANSI Interconnection Requirements. This includes:
 - 12.2.4.1 Signaling Data Link functions, as defined in Bellcore ANSI Interconnection Requirements,
 - 12.2.4.2 Signaling Link functions, as defined in Bellcore ANSI Interconnection Requirements, and
 - 12.2.4.3 Signaling Network Management functions, as defined in Bellcore ANSI Interconnection Requirements.
- 12.2.5 STPs shall provide all functions of the SCCP necessary for Class 0 (basic connectionless) service, as defined in Bellcore ANSI Interconnection Requirements. In particular, this includes Global Title Translation (GTT) and SCCP Management procedures, as specified in T1.112.4. In cases where the destination signaling point is a Time Warner or third party local or tandem switching system directly connected to BellSouth SS7 network, BellSouth shall perform final GTT of messages to the destination and SCCP Subsystem Management of the destination. In all other cases, BellSouth shall perform intermediate GTT of messages to a gateway pair of STPs in an SS7 network connected with BellSouth SS7 network, and shall not perform SCCP Subsystem Management of the destination. If

BellSouth performs final GTT to a Time Warner database, then Time Warner agrees to provide BellSouth with the Destination Point Code for the Time Warner database.

- 12.2.6 STPs shall provide on a non-discriminatory basis all functions of the OMAP commonly provided by STPs, as specified in the reference in Section 12.4.5 of this Attachment. All OMAP functions will be on a "where available" basis and can include:
 - 12.2.6.1 MTP Routing Verification Test (MRVT) and
 - 12.2.6.2 SCCP Routing Verification Test (SRVT).
- 12.2.7 In cases where the destination signaling point is a BellSouth local or tandem switching system or database, or is an Time Warner or third party local or tandem switching system directly connected to the BellSouth SS7 network, STPs shall perform MRVT and SRVT to the destination signaling point. In all other cases, STPs shall perform MRVT and SRVT to a gateway pair of STPs in an SS7 network connected with the BellSouth SS7 network. This requirement shall be superseded by the specifications for Internetwork MRVT and SRVT if and when these become approved ANSI standards and available capabilities of BellSouth STPs, and if mutually agreed upon by Time Warner and BellSouth.
- 12.2.8 STPs shall be on parity with BellSouth.
- 12.2.9 SS7 Advanced Intelligent Network (AIN) Access
 - 12.2.9.1 When technically feasible and upon request by Time Warner, SS7 Access shall be made available in association with unbundled switching. SS7 AIN Access is the provisioning of AIN 0.1 triggers in an equipped BellSouth local switch and interconnection of the BellSouth SS7 network with the Time Warner SS7 network to exchange TCAP queries and responses with an Time Warner SCP.
 - 12.2.9.2 SS7 AIN Access shall provide Time Warner SCP access to BellSouth local switch in association with unbundled switching via interconnection of BellSouth SS7 and Time Warner SS7 Networks. BellSouth shall offer SS7 access through its STPs. If BellSouth requires a mediation device on any part of its network specific to this form of access, BellSouth must route its messages in the same manner. The interconnection arrangement shall result in the BellSouth local switch recognizing the Time Warner SCP as at least at parity with BellSouth's SCP's in terms of interfaces, performance and capabilities.

12.3 Interface Requirements

- 12.3.1 BellSouth shall provide the following STPs options to connect Time Warner or Time Warner-designated local switching systems or STPs to BellSouth SS7 network:
 - 12.3.1.1 An A-link interface from Time Warner local switching systems; and,
 - 12.3.1.2 A B-link interface from Time Warner local STPs.
- 12.3.2 Each type of interface shall be provided by one or more sets (layers) of signaling links.
- 12.3.3 The Signaling Point of Interconnection (SPOI) for each link shall be located at a cross-connect element, such as a DSX-1, in the Central Office (CO) where BellSouth STP is located. There shall be a DS1 or higher rate transport interface at each of the SPOIs. Each signaling link shall appear as a DS0 channel within the DS1 or higher rate interface. BellSouth shall offer higher rate DS1 signaling for interconnecting Time Warner local switching systems or STPs with BellSouth STPs as soon as these become approved ANSI standards and available capabilities of BellSouth STPs. BellSouth and Time Warner will work jointly to establish mutually acceptable SPOIs.
- 12.3.4 BellSouth CO shall provide intraoffice diversity between the SPOIs and BellSouth STPs, so that no single failure of intraoffice facilities or equipment shall cause the failure of both B-links in a layer connecting to a BellSouth STP where A-Links appear in any accessible outside plant enclosures (e.g., terminal cross connect box, etc.). Time Warner shall have the option of submitting to BellSouth a BFR to remedy the exposed access points. BellSouth and Time Warner will work jointly to establish mutually acceptable SPOIs.
- 12.3.5 BellSouth shall provide MTP and SCCP protocol interfaces that shall conform to all sections relevant to the MTP or SCCP in the following specifications:
 - 12.3.5.1 Bellcore GR-905-CORE, Common Channel Signaling Network Interface Specification (CCSNIS) Supporting Network Interconnection, Message Transfer Part (MTP), and Integrated Services Digital Network User Part (ISDNUP);
 - 12.3.5.2 Bellcore GR-1432-CORE, CCS Network Interface Specification (CCSNIS) Supporting Signaling Connection Control Part (SCCP) and Transaction Capabilities Application Part (TCAP).
- 12.3.6 Message Screening

- 12.3.6.1 BellSouth shall set message screening parameters so as to accept valid messages from Time Warner local or tandem switching systems destined to any signaling point within BellSouth's SS7 network where the Time Warner switching system has a legitimate signaling relation.
- 12.3.6.2 BellSouth shall set message screening parameters so as to pass valid messages from Time Warner local or tandem switching systems destined to any signaling point or network accessed through BellSouth's SS7 network where the Time Warner switching system has a legitimate signaling relation.
- 12.3.6.3 BellSouth shall set message screening parameters so as to accept and pass/send valid messages destined to and from Time Warner from any signaling point or network interconnected through BellSouth's SS7 network where the Time Warner SCP has a legitimate signaling relation.
- 12.4 STPs shall be equal to or better than all of the requirements for STPs set forth in the following technical references:
 - 12.4.1 ANSI T1.111-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Message Transfer Part (MTP);
 - 12.4.2 ANSI T1.111A-1994 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Message Transfer Part (MTP) Supplement;
 - 12.4.3 ANSI T1.112-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Signaling Connection Control Part (SCCP);
 - 12.4.4 ANSI T1.115-1990 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Monitoring and Measurements for Networks;
 - 12.4.5 ANSI T1.116-1990 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Operations, Maintenance and Administration Part (OMAP);
 - 12.4.6 ANSI T1.118-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Intermediate Signaling Network Identification (ISNI);
 - 12.4.7 Bellcore GR-905-CORE, Common Channel Signaling Network Interface Specification (CCSNIS) Supporting Network Interconnection, Message Transfer Part (MTP), and Integrated Services Digital Network User Part (ISDNUP); and

12 4 8 Bellcore GR-1432-CORE, CCS Network Interface Specification (CCSNIS) Supporting Signaling Connection Control Part (SCCP) and Transaction Capabilities Application Part (TCAP).

13. Service Control Points/DataBases

13.1 Definition

13.1.1 Databases are the Network Elements that provide the functionality for storage of, access to, and manipulation of information required to offer a particular service and/or capability. Databases include, but are not limited to: Local Number Portability, LIDB, Toll Free Number Database, Automatic Location Identification/Data Management System, Calling Name Database, access to Service Creation Environment and Service Management System (SCE/SMS) application databases and Directory Assistance.

13.1.2 A Service Control Point (SCP) is a specific type of Database functionality deployed in a Signaling System 7 (SS7) network that executes service application logic in response to SS7 queries sent to it by a switching system also connected to the SS7 network. Service Management Systems provide operational interfaces to allow for provisioning, administration and maintenance of subscriber data and service application data stored in SCPs.

13.2 Technical Requirements for SCPs/Databases

Requirements for SCPs/Databases within this section address storage of information, access to information (e.g. signaling protocols, response times), and administration of information (e.g., provisioning, administration, and maintenance). All SCPs/Databases shall be provided to Time Warner in accordance with the following requirements.

13.2.1 BellSouth shall provide physical access to SCPs through the SS7 network and protocols with TCAP as the application layer protocol.

13.2.2 BellSouth shall provide physical interconnection to databases via industry standard interfaces and protocols (e.g. SS7, ISDN and X.25).

13.2.3 The reliability of interconnection options shall be consistent with requirements for diversity and survivability.

13.2.4 Database Availability

Call processing databases shall have a maximum unscheduled availability of 30 minutes per year. Unavailability due to software and hardware

upgrades shall be scheduled during minimal usage periods and only be undertaken upon proper notification to providers which might be impacted. Any downtime associated with the provision of call processing related databases will impact all service providers, including BellSouth, equally.

- 13.2.5 The operational interface provided by BellSouth shall complete Database transactions (i.e., add, modify, delete) for Time Warner customer records stored in BellSouth databases within 3 days, or sooner where BellSouth provisions its own customer records within a shorter interval.

13.3 Local Number Portability Database

13.3.1 Definition

The Permanent Number Portability (PNP) database supplies routing numbers for calls involving numbers that have been ported from one local service provider to another. PNP is currently being worked in industry forums. The results of these forums will dictate the industry direction of PNP. BellSouth agrees to provide access to the PNP database at rates, terms and conditions as set forth by BellSouth and in accordance with an effective FCC or Commission directive.

13.4 Line Information Database (LIDB)

BellSouth will store in its LIDB only records relating to service in the BellSouth region. The LIDB Storage Agreement is included in Attachment 12.

13.4.1 Definition

The Line Information Database (LIDB) is a transaction-oriented database accessible through Common Channel Signaling (CCS) networks. It contains records associated with customer Line Numbers and Special Billing Numbers. LIDB accepts queries from other Network Elements and provides appropriate responses. The query originator need not be the owner of LIDB data. LIDB queries include functions such as screening billed numbers that provides the ability to accept Collect or Third Number Billing calls and validation of Telephone Line Number based non-proprietary calling cards. The interface for the LIDB functionality is the interface between BellSouth CCS network and other CCS networks. LIDB also interfaces to administrative systems.

13.4.2 Technical Requirements

BellSouth will offer to Time Warner any additional capabilities that are developed for LIDB during the life of this Agreement.

- 13.4.2.1 BellSouth shall process Time Warner's Customer records in LIDB at least at parity with BellSouth customer records, with respect to other LIDB functions. BellSouth shall indicate to Time Warner what additional functions (if any) are performed by LIDB in the BellSouth network.
- 13.4.2.2 Within two (2) weeks after a request by Time Warner, BellSouth shall provide Time Warner with a list of the customer data items which Time Warner would have to provide in order to support each required LIDB function. The list shall indicate which data items are essential to LIDB function, and which are required only to support certain services. For each data item, the list shall show the data formats, the acceptable values of the data item and the meaning of those values.
- 13.4.2.3 BellSouth shall provide LIDB systems for which operating deficiencies that would result in calls being blocked, shall not exceed 30 minutes per year.
- 13.4.2.4 BellSouth shall provide LIDB systems for which operating deficiencies that would not result in calls being blocked shall not exceed 12 hours per year.
- 13.4.2.5 BellSouth shall provide LIDB systems for which the LIDB function shall be in overload no more than 12 hours per year.
- 13.4.2.6 All additions, updates and deletions of Time Warner data to the LIDB shall be solely at the direction of Time Warner. Such direction from Time Warner will not be required where the addition, update or deletion is necessary to perform standard fraud control measures (e.g., calling card auto-deactivation).
- 13.4.2.7 BellSouth shall provide priority updates to LIDB for Time Warner data upon Time Warner's request (e.g., to support fraud detection), via password-protected telephone card, facsimile, or electronic mail within one hour of notice from the established BellSouth contact.
- 13.4.2.8 BellSouth shall provide LIDB systems such that no more than 0.01% of Time Warner customer records will be missing from LIDB, as measured by Time Warner audits. BellSouth will audit Time Warner records in LIDB against DBAS to identify record mismatches and provide this data to a designated Time Warner contact person to resolve the status of the records and BellSouth will update system appropriately. BellSouth will refer record of mis-matches to Time Warner within one business day of audit. Once reconciled records are received back from Time Warner, BellSouth will update LIDB the same business day if less than 500 records are received before 1:00PM Central Time. If more than 500 records are received, BellSouth will contact Time Warner to negotiate a time frame for the updates, not to exceed three business days.

- 13.4.2.9 BellSouth shall perform backup and recovery of all of Time Warner's data in LIDB including sending to LIDB all changes made since the date of the most recent backup copy, in at least the same time frame BellSouth performs backup and recovery of BellSouth data in LIDB for itself. Currently, BellSouth performs backups of the LIDB for itself on a weekly basis and when a new software release is scheduled, a backup is performed prior to loading the new release.
- 13.4.2.10 BellSouth shall provide Time Warner with LIDB reports of data which are missing or contain errors, as well as any misroute errors, within a reason time period as negotiated between Time Warner and BellSouth.
- 13.4.2.11 BellSouth shall prevent any access to or use of Time Warner data in LIDB by BellSouth personnel that are outside of established administrative and fraud control personnel, or by any other party that is not authorized by Time Warner in writing.
- 13.4.2.12 BellSouth shall provide Time Warner performance of the LIDB Data Screening function, which allows a LIDB to completely or partially deny specific query originators access to LIDB data owned by specific data owners, for Customer Data that is part of an NPA-NXX or RAO-0/1XX wholly or partially owned by Time Warner at least at parity with BellSouth Customer Data. BellSouth shall obtain from Time Warner the screening information associated with LIDB Data Screening of Time Warner data in accordance with this requirement. BellSouth currently does not have LIDB Data Screening capabilities. When such capability is available, BellSouth shall offer it to Time Warner under the Bona Fide Request process of Attachment 9.
- 13.4.2.13 BellSouth shall accept queries to LIDB associated with Time Warner customer records, and shall return responses in accordance with industry standards.
- 13.4.2.14 BellSouth shall provide mean processing time at the LIDB within 0.50 seconds under normal conditions as defined in industry standards.
- 13.4.2.15 BellSouth shall provide processing time at the LIDB within 1 second for 99% of all messages under normal conditions as defined in industry standards.
- 13.4.3 Interface Requirements
BellSouth shall offer LIDB in accordance with the requirements of this subsection.

- 13.4.3.1 The interface to LIDB shall be in accordance with the technical references contained within.
- 13.4.3.2 The CCS interface to LIDB shall be the standard interface described herein.
- 13.4.3.3 The LIDB Data Base interpretation of the ANSI-TCAP messages shall comply with the technical reference herein. Global Title Translation shall be maintained in the signaling network in order to support signaling network routing to the LIDB.

13.5 Toll Free Number Database

The Toll Free Number Database is a SCP that provides functionality necessary for toll free (e.g., 800 and 888) number services by providing routing information and additional so-called vertical features during call set-up in response to queries from SSPs. BellSouth shall provide the Toll Free Number Database in accordance with the following:

13.5.1 Technical Requirements

13.5.1.1 BellSouth shall make BellSouth Toll Free Number Database available for Time Warner to query with a toll-free number and originating information.

13.5.1.2 The Toll Free Number Database shall return carrier identification and, where applicable, the queried toll free number, translated numbers and instructions as it would in response to a query from a BellSouth switch.

13.5.1.3 The SCP shall also provide, at Time Warner's option, such additional feature as described in SR-TSV-002275 (BOC Notes on BellSouth Networks, SR-TSV-002275, Issue 2, (Bellcore, April 1994)) as are available to BellSouth. These may include but are not limited to:

13.5.1.3.1 Network Management;

13.5.1.3.2 Customer Sample Collection; and

13.5.1.3.3 Service Maintenance

13.6 Automatic Location Identification/Data Management System (ALI/DMS)

The ALI/DMS Database contains customer information (including name, address, telephone information, and sometimes special information from the local service provider or customer) used to determine to which Public Safety Answering Point (PSAP) to route the call. The ALI/DMS database is used to provide more routing flexibility for E911 calls than Basic 911.

BellSouth shall provide the Emergency Services Database in accordance with the following:

13.6.1 Technical Requirements

13.6.1.1 BellSouth shall offer Time Warner a data link to the ALI/DMS database or permit Time Warner to provide its own data link to the ALI/DMS database. BellSouth shall provide error reports from the ALI/DMS database to Time Warner immediately after Time Warner inputs information into the ALI/DMS database. Alternately, Time Warner may utilize BellSouth, to enter customer information into the data base on a demand basis, and validate customer information on a demand basis.

13.6.1.2 The ALI/DMS database shall contain the following customer information:

13.6.1.2.1 Name;

13.6.1.2.2 Address;

13.6.1.2.3 Telephone number; and

13.6.1.2.4 Other information as appropriate (e.g., whether a customer is blind or deaf or has another disability).

13.6.1.3 When the BellSouth is responsible for administering the ALI/DMS database in its entirety, ported number NXXs entries for the ported numbers should be maintained unless Time Warner requests otherwise and shall be updated if Time Warner requests, provided Time Warner supplies BellSouth with the updates.

13.6.1.4 When Remote Call Forwarding (RCF) is used to provide number portability to the local customer and a remark or other appropriate field information is available in the database, the shadow or "forwarded-to" number and an indication that the number is ported shall be added to the customer record.

13.6.1.5 If BellSouth is responsible for configuring PSAP features (for cases when the PSAP or BellSouth supports an ISDN interface) it shall ensure that CLASS Automatic Recall (Call Return) is not used to call back to the ported number. Although BellSouth currently does not have ISDN interface, BellSouth agrees to comply with this requirement once ISDN interfaces are in place.

13.6.2 Interface Requirements

The interface between the E911 Switch or Tandem and the ALI/DMS database for Time Warner customers shall meet industry standards.

13.7 Directory Assistance Database

BellSouth shall make its directory assistance database available to Time Warner in order to allow Time Warner to provide its customers with the same directory assistance telecommunications services BellSouth provides to BellSouth customers. BellSouth shall provide Time Warner with an initial feed via magnetic tape and daily update initially via magnetic tape and subsequently via an electronic gateway to be developed mutually by Time Warner and BellSouth of customer address and number changes. Directory Assistance Services must provide both the ported and Time Warner telephone numbers to the extent available in BellSouth's database assigned to a customer. Privacy indicators must be properly identified to assure the non-published numbers are accurately identified.

13.8 Calling Name Database. BellSouth shall make available its calling name database at rates, terms and conditions contained in BellSouth's calling name database Agreement.

13.9 SCPs/Databases shall be equal to or better than all of the requirements for SCPs/Databases set forth in the following technical references:

13.9.1 GR-246-CORE, Bell Communications Research Specification of Signaling System Number 7, ISSUE 1 (Bellcore, December 199);

13.9.2 GR-1432-CORE, CCS Network Interface Specification (CCSNIS) Supporting Signaling Connection Control Part (SCCP) and Transaction Capabilities Application Part (TCAP). (Bellcore, March 1994);

13.9.3 GR-954-CORE, CCS Network Interface Specification (CCSNIS) Supporting Line Information Database (LIDB) Service 6, Issue 1, Rev. 1 (Bellcore, October 1995);

13.9.4 GR-1149-CORE, OSSGR Section 10: System Interfaces, Issue 1 (Bellcore, October 1995) (Replaces TR-NWT-001149);

13.9.5 BellCore GR-1158-CORE, OSSGR Section 22.3: Line Information Database 6, Issue (Bellcore, October 1995);

13.9.6 BellCore GR-1428-CORE, CCS Network Interface Specification (CCSNIS) Supporting Toll Free Service (Bellcore, May 1995); and

13.9.7 BOC Notes on BellSouth Networks, SR-TSV-002275, ISSUE 2, (Bellcore, April 1994).

13.10 Service Creation Environment and Service Management System (SCE/SMS) Advanced Intelligent Network (AIN) Access.

- 13.10.1 BellSouth's Service Creation Environment and Service Management System (SCE/SMS) Advanced Intelligent Network (AIN) Access shall provide Time Warner the capability that will allow Time Warner and other third parties to create service applications in a BellSouth Service Creation Environment and deploy those applications in a BellSouth SMS to a BellSouth SCP. The third party service applications interact with AIN triggers provisioned on a BellSouth SSP.
- 13.10.2 BellSouth's SCE/SMS AIN Access shall provide access to SCE hardware, software, testing and technical support (e.g., help desk, system administrator) resources available to Time Warner. Scheduling procedures shall provide Time Warner equivalent priority to these resources
- 13.10.3 BellSouth SCP shall partition and protect Time Warner service logic and data from unauthorized access, execution or other types of compromise.
- 13.10.4 When Time Warner selects SCE/SMS AIN Access, BellSouth shall provide training, documentation, and technical support to enable Time Warner to use BellSouth's SCE/SMS AIN Access to create and administer applications. Training, documentation, and technical support will address use of SCE and SMS access and administrative functions, but will not include support for the creation of a specific service application.
- 13.10.5 When Time Warner selects SCE/SMS AIN Access, BellSouth shall provide for a secure, controlled access environment in association with its internal use of AIN components. Time Warner access will be provided via remote data connection (e.g., dial-in, ISDN).
- 13.10.6 When Time Warner selects SCE/SMS AIN Access, BellSouth shall allow Time Warner to download data forms and/or tables to BellSouth SCP via BellSouth SMS without intervention from BellSouth (e.g., service customization and customer subscription).

14. DARK FIBER

BellSouth agrees to offer access to Dark Fiber where the state commissions have required such access pursuant to the terms and conditions following and at the rates set forth in Attachment 11. The parties agree that Dark Fiber will be used in the provisioning of local service.

- 14.1.1 Dark Fiber is unused strands of optical fiber. It may be strands of optical fiber existing in aerial or underground structure. No line terminating elements terminated to such strands to operationalize its transmission

capabilities will be available. No regeneration or optical amplification will be included with this element.

14.2 Requirements

14.2.1 BellSouth shall make available Dark Fiber where it exists in BellSouth's network and where, as a result of future building or deployment, it becomes available. BellSouth shall offer all Dark Fiber to Time Warner pursuant to the prices set forth in Attachment 11 of this Agreement.

14.2.2 Time Warner may test the quality of the Dark Fiber to confirm its usability and performance specifications.

14.2.3 BellSouth shall use its best efforts to provide to Time Warner information regarding the location, availability and performance of Dark Fiber within ten (10) business days for a records based answer and twenty (20) business days for a field based answer, after receiving a request from Time Warner ("Request"). Within such time period, BellSouth shall send written confirmation of availability of the Dark Fiber ("Confirmation").

14.2.4 BellSouth shall use its best efforts to make Dark Fiber available to Time Warner within thirty (30) business days after it receives written confirmation from Time Warner that the Dark Fiber previously deemed available by BellSouth is wanted for use by Time Warner. This includes identification of appropriate connection points (e.g., Light Guide Interconnection (LGX) or splice points) to enable Time Warner to connect or splice Time Warner provided transmission media (e.g., optical fiber) or equipment to the Dark Fiber.

15. SS7 Network Interconnection

15.1.1 Definition

SS7 Network Interconnection is the interconnection of Time Warner local Signaling Transfer Point Switches (STP) and Time Warner local or tandem switching systems with BellSouth STPs. This interconnection provides connectivity that enables the exchange of SS7 messages among BellSouth switching systems and databases (DBs), Time Warner local or tandem switching systems, and other third-party switching systems directly connected to the BellSouth SS7 network.

15.1.2 Technical Requirements

15.1.2.1 SS7 Network Interconnection shall provide connectivity to all components of the BellSouth SS7 network. These include:

- 15.1.2.1.1 BellSouth local or tandem switching systems;
- 15.1.2.1.2 BellSouth DBs; and
- 15.1.2.1.3 Other third-party local or tandem switching systems.
- 15.1.2.2 The connectivity provided by SS7 Network Interconnection shall fully support the functions of BellSouth switching systems and DBs and Time Warner or other third-party switching systems with A-link access to the BellSouth SS7 network.

If traffic is routed based on dialed or translated digits between an Time Warner local switching system and a BellSouth or other third-party local switching system, either directly or via a BellSouth tandem switching system, then it is a requirement that the BellSouth SS7 network convey via SS7 Network Interconnection the TCAP messages that are necessary to provide Call Management services (Automatic Callback, Automatic Recall, and Screening List Editing) between the Time Warner local STPs and BellSouth or other third-party local switch.
- 15.1.2.3 When the capability to route messages based on Intermediate Signaling Network Identifier (ISNI) is generally available on BellSouth STPs, the BellSouth SS7 Network shall also convey TCAP messages using SS7 Network Interconnection in similar circumstances where the BellSouth switch routes traffic based on a Carrier Identification Code (CIC).
- 15.1.2.4 SS7 Network Interconnection shall provide all functions of the MTP as specified in ANSI T1.111. This includes:
 - 15.1.2.4.1 Signaling Data Link functions, as specified in ANSI T1.111.2;
 - 15.1.2.4.2 Signaling Link functions, as specified in ANSI T1.111.3; and
 - 15.1.2.4.3 Signaling Network Management functions, as specified in ANSI T1.111.4.
- 15.1.2.5 SS7 Network Interconnection shall provide all functions of the SCCP necessary for Class 0 (basic connectionless) service, as specified in ANSI T1.112. In particular, this includes Global Title Translation (GTT) and SCCP Management procedures, as specified in T1.112.4. Where the destination signaling point is a BellSouth switching system or DB, or is another third-party local or tandem switching system directly connected to the BellSouth SS7 network, SS7 Network Interconnection shall include final GTT of messages to the destination and SCCP Subsystem Management of the destination. Where the destination signaling point is an Time Warner local or tandem switching system, SS7 Network Interconnection shall include intermediate GTT of messages to a gateway

pair of Time Warner local STPs, and shall not include SCCP Subsystem Management of the destination.

- 15.1.2.6 SS7 Network Interconnection shall provide all functions of the Integrated Services Digital Network User Part (ISDNUP), as specified in ANSI T1.113.
- 15.1.2.7 SS7 Network Interconnection shall provide all functions of the TCAP, as specified in ANSI T1.114.
- 15.1.2.8 If and when Internetwork MTP Routing Verification Test (MRVT) and SCCP Routing Verification Test (SRVT) become approved ANSI standards and available capabilities of BellSouth STPs, SS7 Network Interconnection shall provide these functions of the OMAP.
- 15.1.2.9 SS7 Network Interconnection shall be equal to or better than the following performance requirements:
 - 15.1.2.9.1 MTP Performance, as specified in ANSI T1.111.6;
 - 15.1.2.9.2 SCCP Performance, as specified in ANSI T1.112.5; and
 - 15.1.2.9.3 ISDNUP Performance, as specified in ANSI T1.113.5.
- 15.1.3 Interface Requirements
 - 15.1.3.1 BellSouth shall offer the following SS7 Network Interconnection options to connect Time Warner or Time Warner-designated local or tandem switching systems or STPs to the BellSouth SS7 network:
 - 15.1.3.1.1 A-link interface from Time Warner local or tandem switching systems; and
 - 15.1.3.1.2 B-link interface from Time Warner STPs.
 - 15.1.3.2 The Signaling Point of Interconnection (SPOI) for each link shall be located at a cross-connect element, such as a DSX-1, in the Central Office (CO) where the BellSouth STP is located. There shall be a DS1 or higher rate transport interface at each of the SPOIs. Each signaling link shall appear as a DS0 channel within the DS1 or higher rate interface. BellSouth shall offer higher rate DS1 signaling links for interconnecting Time Warner local switching systems or STPs with BellSouth STPs as soon as these become approved ANSI standards and available capabilities of BellSouth STPs. BellSouth and Time Warner will work jointly to establish mutually acceptable SPOI.
 - 15.1.3.3 BellSouth CO shall provide intraoffice diversity between the SPOIs and the BellSouth STP, so that no single failure of intraoffice facilities or

equipment shall cause the failure of both B-links in a layer connecting to a BellSouth STP. BellSouth and Time Warner will work jointly to establish mutually acceptable SPOI.

- 15.1.3.4 The protocol interface requirements for SS7 Network Interconnection include the MTP, ISDNUP, SCCP, and TCAP. These protocol interfaces shall conform to the following specifications:
 - 15.1.3.4.1 Bellcore GR-905-CORE, Common Channel Signaling Network Interface Specification (CCSNIS) Supporting Network Interconnection, Message Transfer Part (MTP), and Integrated Services Digital Network User Part (ISDNUP);
 - 15.1.3.4.2 Bellcore GR-1428-CORE, CCS Network Interface Specification (CCSNIS) Supporting Toll Free Service;
 - 15.1.3.4.3 Bellcore GR-1429-CORE, CCS Network Interface Specification (CCSNIS) Supporting Call Management Services; and
 - 15.1.3.4.4 Bellcore GR-1432-CORE, CCS Network Interface Specification (CCSNIS) Supporting Signaling Connection Control Part (SCCP) and Transaction Capabilities Application Part (TCAP).
- 15.1.3.5 BellSouth shall set message screening parameters to block accept messages from Time Warner local or tandem switching systems destined to any signaling point in the BellSouth SS7 network with which the Time Warner switching system has a legitimate signaling relation.
- 15.1.4 SS7 Network Interconnection shall be equal to or better than all of the requirements for SS7 Network Interconnection set forth in the following technical references:
 - 15.1.4.1 ANSI T1.110-1992 American National Standard Telecommunications - Signaling System Number 7 (SS7) - General Information;
 - 15.1.4.2 ANSI T1.111-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Message Transfer Part (MTP);
 - 15.1.4.3 ANSI T1.111A-1994 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Message Transfer Part (MTP) Supplement;
 - 15.1.4.4 ANSI T1.112-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Signaling Connection Control Part (SCCP);

- 15.1.4.5 ANSI T1.113-1995 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Integrated Services Digital Network (ISDN) User Part;
- 15.1.4.6 ANSI T1.114-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Transaction Capabilities Application Part (TCAP);
- 15.1.4.7 ANSI T1.115-1990 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Monitoring and Measurements for Networks;
- 15.1.4.8 ANSI T1.116-1990 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Operations, Maintenance and Administration Part (OMAP);
- 15.1.4.9 ANSI T1.118-1992 American National Standard for Telecommunications - Signaling System Number 7 (SS7) - Intermediate Signaling Network Identification (ISNI);
- 15.1.4.10 Bellcore GR-905-CORE, Common Channel Signaling Network Interface Specification (CCSNIS) Supporting Network Interconnection, Message Transfer Part (MTP), and Integrated Services Digital Network User Part (ISDNUP);
- 15.1.4.11 Bellcore GR-954-CORE, CCS Network Interface Specification (CCSNIS) Supporting Line Information Database (LIDB) Service;
- 15.1.4.12 Bellcore GR-1428-CORE, CCS Network Interface Specification (CCSNIS) Supporting Toll Free Service;
- 15.1.4.13 Bellcore GR-1429-CORE, CCS Network Interface Specification (CCSNIS) Supporting Call Management Services; and,
- 15.1.4.14 Bellcore GR-1432-CORE, CCS Network Interface Specification (CCSNIS) Supporting Signaling Connection Control Part (SCCP) and Transaction Capabilities Application Part (TCAP).

16. Basic 911 and E911

If Time Warner orders unbundled network elements, then Time Warner is also responsible for providing E911 to its end users. BellSouth agrees to offer access to the 911/E911 network pursuant to the following terms and conditions and at the rates set forth in Attachment 11.

16.1 Definition

Basic 911 and E911 is an additional requirement that provides a caller access to the applicable emergency service bureau by dialing a 3-digit universal telephone number (911).

16.2 Requirements

16.2.1 Basic 911 Service Provisioning. For Basic 911 service, BellSouth will provide to Time Warner a list consisting of each municipality that subscribes to Basic 911 service. The list will also provide, if known, the E911 conversion date for each municipality and, for network routing purposes, a ten-digit directory number representing the appropriate emergency answering position for each municipality subscribing to 911. Time Warner will be required to arrange to accept 911 calls from its end users in municipalities that subscribe to Basic 911 service and translate the 911 call to the appropriate 10-digit directory number as stated on the list provided by BellSouth. Time Warner will be required to route that call to BellSouth at the appropriate tandem or end office. When a municipality converts to E911 service, Time Warner will be required to discontinue the Basic 911 procedures and being using E911 procedures.

16.2.2 E911 Service Provisioning. For E911 service, Time Warner will be required to install a minimum of two dedicated trunks originating from the Time Warner serving wire center and terminating to the appropriate E911 tandem. The dedicated trunks shall be, at a minimum, DS-0 level trunks configured either as a 2-wire analog interface or as part of a digital (1.544 Mb/s) interface. Either configuration shall use CAMA-type signaling with multifrequency ("MF") pulsing that will deliver automatic number identification ("ANI") with the voice portion of the call. If the user interface is digital, MF pulses, as well as other AC signals, shall be encoded per the u-255 Law convention. Time Warner may choose SS7 when and if BellSouth offers it. Time Warner will be required to provide BellSouth updates on the day the change(s) occur to the E911 database. Time Warner will be required to forward 911 calls to the appropriate E911 tandem, along with ANI, based upon the current E911 end office to tandem homing arrangement as provided by BellSouth. If the E911 tandem trunks are not available, Time Warner will be required to route the call to a designated 7-digit local number residing in the appropriate Public Service Answering Point ("PSAP"). This call will be transported over BellSouth's interoffice network and will not carry the ANI of the calling party. Time Warner shall be responsible for providing BellSouth with complete and accurate data for submission to the 911/E911 database for the purpose of providing 911/E911 to its end users.

- 16.2.3 Rates. Charges for 911/E911 service are borne by the municipality purchasing the service. BellSouth will impose no charge on Time Warner beyond applicable charges for BellSouth trunking arrangements
- 16.2.4 Basic 911 and E911 functions provided to Time Warner shall be at least at parity with the support and services that BellSouth provides to its customers for such similar functionality.

Detailed Practices and Procedures. The detailed practices and procedures contained in the E911 Local Exchange Carrier Guide For Facility-Based Providers as amended from time to time during the term of this Agreement will determine the appropriate practices and procedures for BellSouth and Time Warner to follow in providing 911/E911 services.

17. Name (CNAM)

The agreement for Calling Name (CNAM) with standard pricing is included as part of this agreement in Attachment 13. Time Warner must provide to its account manager a written request with a requested activation date to activate this service. If Time Warner is interested in requesting CNAM with volume and term pricing, Time Warner must contact its account manager to request a separate CNAM volume and term agreement.

Attachment 3

Local Interconnection

Local Interconnection

BellSouth shall provide Time Warner interconnection with BellSouth's network for the transmission and routing of telephone exchange service and exchange access on the following terms:

1. Local Traffic Exchange

1.1 Local Traffic is defined as any telephone call that originates and terminates in the same LATA and is billed by the originating party as a local call. The Parties have been unable to agree upon whether, pursuant to the FCC's Declaratory Ruling in Docket CC-99-98, Enhanced Service Provider ("ESP") and Information Service Provider ("ISP") traffic should be considered Local Traffic for purposes of this Agreement. Therefore, without prejudice to either Party's position concerning the nature of ESP and ISP traffic, the Parties agree that for purposes of this Agreement only, ESP and ISP traffic shall not be deemed Local Traffic in determining compensation to be exchanged between the Parties pursuant to Attachment 3, Section 8 of this Agreement.

1.2 Interconnection Points. Local interconnection is available at any technically feasible point within BellSouth's network. Interconnection is currently available at the following points:

1.2.1 Trunk-side of local switch.

1.2.2 Trunk interconnection points for tandem switch.

1.2.3 Central office cross-connect points.

1.2.4 Out-of-band signal transfer points.

1.2.5 Interconnection at applicable unbundled network element points is also available.

1.2.6 Time Warner may obtain local interconnection at any other technically feasible point. Requests for interconnection at other points may be made through the Bona Fide Request/New Business Request process set out in Attachment 9.

1.3 Percent Local Use. Each Party will report to the other a Percentage Local Usage ("PLU"). The application of the PLU will determine the amount of local minutes to be billed to the other party. For purposes of developing the PLU, each party shall consider every local call and every long

distance call, excluding intermediary traffic. Effective on the first business day of January, April, July and October of each year, BellSouth and Time Warner shall provide a positive report updating the PLU. Detailed requirements associated with PLU reporting shall be as set forth in BellSouth's Standard Percent Local Use Reporting Platform for Interconnection Purchasers, as it is amended from time to time during this Agreement. Notwithstanding the foregoing, where the terminating company has message recording technology that identifies the traffic terminated, such information, in lieu of the PLU factor, shall at the company's option be utilized to determine the appropriate local usage compensation to be paid.

- 1.3.1 Percentage Interstate Usage. For combined interstate and intrastate Time Warner traffic terminated by BellSouth over the same facilities, Time Warner will be required to provide a projected Percentage Interstate Usage ("PIU") to BellSouth. All jurisdictional report requirements, rules and regulations for Interexchange Carriers specified in BellSouth's Intrastate Access Services Tariff will apply to Time Warner. After interstate and intrastate traffic percentages have been determined by use of PIU procedures, the PLU factor will be used for application and billing of local interconnection. Notwithstanding the foregoing, where the terminating company has message recording technology that identifies the traffic terminated, such information, in lieu of the PLU factor, shall at the company's option be utilized to determine the appropriate local usage compensation to be paid.
- 1.4 Audits. On thirty (30) days written notice, each party must provide the other the ability and opportunity to conduct an annual audit to ensure the proper billing of traffic. BellSouth and Time Warner shall retain records of call detail for a minimum of nine months from which a PLU and/or PIU can be ascertained. The audit shall be accomplished during normal business hours at an office designated by the party being audited. Audit requests shall not be submitted more frequently than one (1) time per calendar year. Audits shall be performed by a mutually acceptable independent auditor paid for by the party requesting the audit. The PLU and/or PIU shall be adjusted based upon the audit results and shall apply to the usage for the quarter the audit was completed, to the usage for the quarter prior to the completion of the audit, and to the usage for the two quarters following the completion of the audit. If, as a result of an audit, either party is found to have overstated the PLU and/or PIU by twenty percentage points (20%) or more, that party shall reimburse the auditing party for the cost of the audit.
- 1.5 Unidentified local traffic. Each party will provide the other with information that will allow it to distinguish Local from IntraLATA Toll traffic for its

customers. At a minimum, each party shall utilize NXXs in such a way that the other party shall be able to distinguish Local from IntraLATA Toll traffic for its customers and for reciprocal compensation purposes. Whenever BellSouth delivers traffic to Time Warner for termination on the Time Warner's network, if BellSouth cannot determine because of the manner in which Time Warner has utilized its NXX codes whether the traffic is local or toll, BellSouth will charge the applicable rates for originating intrastate network access service as reflected in BellSouth's Intrastate Access Service Tariff. BellSouth will make appropriate billing adjustments if Time Warner can provide sufficient information for BellSouth to determine whether said traffic is local or toll. If BellSouth deploys an NXX code across its local calling areas in such a manner that Time Warner cannot determine whether the traffic it delivers to BellSouth is local or toll, this subsection shall apply to BellSouth and the Time Warner.

- 1.6 Intermediary Tandem Switching. BellSouth will provide intermediary tandem switching and transport services for Time Warner's connection of its end user to a local end user of a telecommunications carrier where both the CLEC and telecommunications carrier are connected at the same tandem. Rates for intermediary tandem switching and transport will be as set forth in Attachment 11. The Parties agree that any billing to another telecommunication carrier under this section shall be pursuant to MECAB procedures.
- 1.7 Mutual Provision of Access Service. When BellSouth and Time Warner provide an access service connection between an interexchange carrier ("IXC") and each other, each party will provide its own access services to the IXC on a multi-bill, multi-tariff meet-point basis. Each party will bill its own access services rates to the IXC with the exception of the interconnection charge. The interconnection charge will be billed by the party providing the end office function. BellSouth will use the Multiple Exchange Carrier Access Billing system to establish meet point billing for all applicable traffic. Thirty (30)-day billing periods will be employed for these arrangements. The recording party agrees to provide to the initial billing company, at no charge, the switched access detailed usage data within no more than sixty (60) days after the recording date. The initial billing company will provide the switched access summary usage data to all subsequent billing companies in accordance with MECAB guidelines. Each company will notify the other when it is not feasible to meet these requirements so that the customers may be notified for any necessary revenue accrual associated with the significantly delayed recording or billing. As business requirements change data reporting requirements may be modified as necessary.

- 1.7.1 Each company will retain for a minimum period of sixty (60) days, access message detail sufficient to recreate any data, which is lost or damaged by their company, or any third party involved in processing or transporting data.
- 1.7.2 Each company agrees to recreate the lost or damaged data within forty-eight (48) hours of notification by the other or by an authorized third party handling the data.
- 1.7.3 Each company also agrees to process the recreated data within forty-eight (48) hours of receipt at its data processing center.
- 1.7.4 All claims should be filed with the other company within 120 days of the receipt of the date of the unbillable usage.
- 1.7.5 The Initial Billing Company shall keep records of its billing activities relating to jointly-provided Intrastate and Interstate access services in sufficient detail to permit the Subsequent Billing Company to, by formal or informal review or audit, to verify the accuracy and reasonableness of the jointly-provided access billing data provided by the Initial billing Company. Each company agrees to cooperate in such formal or informal reviews or audits and further agrees to jointly review the findings of such reviews or audits in order to resolve any differences concerning the findings thereof.
- 1.7.6 The Parties acknowledge that there are certain types of calls that require exchange of billing records between the Parties. These types of records include intraLATA alternate billed calls (e.g. calling card, bill-to-third party, and collect-records and LEC/ALEC-provided Toll Free Service records). The exchange of billing records for calls for this type that are intraLATA will be handled through the existing CMDS processes. The payments of revenues for these types of calls will be handled through Calling Card and Third Number Settlement ("CATS") with the CMDS host and specific arrangements with BellSouth. The Parties will exchange records of Local Transit Traffic on the same basis as provided in 1.7 with respect to Exchange Access meet point billing records.
- 1.8 Neither Party shall represent Exchange Access traffic as Local Interconnection Traffic.
- 1.9 Rates. Rates for interconnection for local traffic on the BellSouth network as set out in this Section are set out in Attachment 11. Compensation for interconnection is reciprocal, as set out in Section 8 below.
- 2. Exchange of intraLATA toll traffic**

Exchange of intraLATA toll traffic between BellSouth and Time Warner networks shall occur as follows:

- 2.1 IntraLATA Toll Traffic. IntraLATA toll traffic is traffic that is not Local Traffic as defined in Section 1.1 above nor is it interLATA toll traffic.
- 2.2 Compensation for intraLATA toll traffic. For terminating its toll traffic on the other company's network, the originating party will pay the terminating party the appropriate charges set forth in BellSouth's Access Tariff. The appropriate charges will be determined by the routing of the call. If Time Warner is the BellSouth end user's presubscribed interexchange carrier or if the BellSouth end user uses Time Warner as an interexchange carrier on a 101XXXX basis, BellSouth will charge Time Warner the appropriate BellSouth tariff charges set forth for originating switched access services.
- 2.3 Compensation for 800 Traffic. Each party shall compensate the other pursuant to the appropriate originating switched access charges, including the database query charge, for the origination of 800 traffic terminated to the other party.
- 2.4 Records for 800 Billing. Each party will provide to the other the appropriate records necessary for billing intraLATA 800 customers (i.e., for LEC provided 800 Services). The records provided will be in a standard EMI format for a fee of \$0.013 per record.
- 2.5 800 Access Screening. Should Time Warner require 800 Access Ten Digit Screening Service from BellSouth, it shall have signaling transfer points connecting directly to BellSouth's local or regional signaling transfer point for service control point database query information. Time Warner shall utilize SS7 signaling links, ports and usage as set forth in Attachment 2. Time Warner will not utilize switched access FGD service. 800 Access Ten Digit Screening Service is an originating service that is provided via 800 Switched Access Service trunk groups from BellSouth's SS7 equipped end office or access tandem providing an IXC identification function and delivery of a call to the IXC based on the dialed ten digit number. The terms and conditions for this service are set out in BellSouth's Intrastate Access Services Tariff as amended.

3. Methods of Interconnection

Interconnection for telephone exchange service and exchange access shall be either at BellSouth access tandems, local tandems and/or at BellSouth end offices within a local calling area or other authorized area (e.g., an Extended Area Service Zone), or by multiple tandem access as set forth in 3.1. Interconnection is available through: (1) virtual

collocation; (2) physical collocation; and (3) interconnection via purchase of facilities from either party by the other company.

- 3.1 Multiple Tandem Access. Within each LATA, Time Warner must interconnect at all BellSouth access tandems where Time Warner NXXs are "homed." However, if Time Warner does not have NXXs homed at each access tandem within a LATA and elects not to interconnect at such access tandems where no NXXs are homed, Time Warner must order MTA in each access tandem within the LATA where it interconnects to the extent it desires to terminate traffic to customers served through access tandems in the LATA to which Time Warner has not interconnected. MTA shall be provisioned in accordance with BellSouth's Ordering Guidelines.
- With MTA, both parties agree that mutual and reciprocal compensation for local traffic will be based on the Local Interconnection (Call Transport and Termination) rates specified in Attachment 11 on a statewide basis.
- 3.2 "Fiber-Meet" or "Mid-Span Meet" means an Interconnection architecture method whereby the Parties physically Interconnect their networks via an optical fiber interface (as opposed to an electrical interface) at a mutually agreed upon location, at which one Party's responsibility or service begins and the other Party's responsibility ends.
- 3.2.1 If Time Warner elects to interconnect with BellSouth pursuant to a Fiber Meet, Time Warner and BellSouth shall jointly engineer and operate a Synchronous Optical Network ("SONET") transmission system by which they shall interconnect their networks for the transmission and routing of local traffic via a Local Channel facility at either the DS0, DS1 or DS3 level and shall be ordered via an Access Service Request ("ASR") in the initial phase of this offering. The Parties shall work together to determine the specific SONET transmission system. However, Time Warner's SONET transmission system must be compatible with BellSouth's equipment in the Serving Wire Center. The data communications channel must be turned off. Each Party reserves the right to determine the equipment that it employs for service.
- 3.2.1.1 BellSouth shall, wholly at its own expense, procure, install and maintain the agreed upon SONET equipment in the BellSouth central office within the interconnection wire center.
- 3.2.1.2 Time Warner shall, wholly at its own expense, procure, install and maintain the agreed upon SONET equipment in the Time Warner central office within the interconnection wire center.
- 3.2.1.3 BellSouth shall designate a Point of Interconnection ("POI") outside the BellSouth central office within the interconnection wire center as a Fiber Meet point, and shall make all necessary preparations to receive, and to

allow and enable Time Warner to deliver fiber optic facilities into the POI with sufficient spare length to reach the fusion splice point at the POI. BellSouth shall, wholly at its own expense, procure, install and maintain the fusion splicing point in the POI. A Common Language Location Identification ("CLLI") code will be established for each POI. The code established must be a building type code. All orders shall originate from the POI (i.e., POI to Time Warner, POI to BellSouth).

- 3.2.1.4 Time Warner shall deliver and maintain such strands wholly at its own expense. Upon verbal request by Time Warner, BellSouth shall allow Time Warner access to the Fiber Meet entry point for maintenance purposes as promptly as possible.
- 3.2.1.5 The Parties shall jointly coordinate and undertake maintenance of the SONET transmission system. Each Party shall be responsible for maintaining the components of the SONET transmission system.
- 3.2.1.6 Each Party will be responsible for (i) providing its own transport facilities to the Fiber Meet, and (ii) the cost to build-out its facilities to such Fiber Meet.
- 3.2.2 Neither Party shall charge the other for the use of its portion of the Fiber Meet facility (i.e., the local channel). Charges incurred for other services will apply (e.g., interoffice dedicated transport, usage, etc.). Charges for Switched and Special Access Services shall be billed in accordance to the applicable Access Service tariff (i.e., the BellSouth Interstate or Intrastate Access Services Tariff).

4. Trunk Groups

BellSouth and Time Warner shall establish interconnecting trunk groups between networks. Interconnection for local and intraLATA toll traffic will be provided via one way trunks or such interconnection provided via two way trunks by issuance of an ASR from Time Warner. Local and intraLATA traffic only may be routed over the same one-way trunk group. All terms and conditions, as well as charges, both non-recurring and recurring, associated with interconnecting trunk groups between BellSouth and Time Warner shall be as set forth in Section E.6 of the appropriate BellSouth intrastate or interstate access tariff. Requests for alternative trunking arrangements may require submission of a Bona Fide Request/New Business Request via the Bona Fide Request/New Business Request Process set forth in Attachment 9.

Time Warner may opt at any time to terminate to BellSouth some or all Local Traffic and intraLATA toll traffic originating on its network via a combined two-way trunk group. In such case, Time Warner will provide a PLU to BellSouth or actual minutes of use.

5. Network Design and Management for Interconnection

5.1 Network Management and Changes. Both parties will work cooperatively with each other to install and maintain the most effective and reliable interconnected telecommunications networks, including but not limited to, the exchange of toll-free maintenance contact numbers and escalation procedures. Both parties agree to provide public notice of changes in the information necessary for the transmission and routing of services using its local exchange facilities or networks, as well as of any other changes that would affect the interoperability of those facilities and networks. Neither Party will construct facilities, which require another Party to build unnecessary facilities.

5.2 Interconnection Technical Standards. The interconnection of all networks will be based upon accepted industry/national guidelines for transmission standards and traffic blocking criteria. Interconnecting facilities shall conform, at a minimum, to the telecommunications industry standard of DS-1 pursuant to Bellcore Standard No. TR-NWT-00499. Signal transfer point, Signaling System 7 ("SS7") connectivity is required at each interconnection point. BellSouth will provide out-of-band signaling using Common Channel Signaling Access Capability where technically and economically feasible, in accordance with the technical specifications set forth in the BellSouth Guidelines to Technical Publication, TR-TSV-000905. Facilities of each party shall provide the necessary on-hook, off-hook answer and disconnect supervision and shall hand off calling number ID (Calling Party Number) when technically feasible.

BellSouth will make available to Time Warner, as needed, 64 Kbps Clear Channel Capability ("64K CCC") trunks. Upon receipt of the Time Warner's initial forecast of 64K CCC quantities, the Parties will begin joint planning for the engineering, procurement, and installation of the segregated 64K CCC Local Interconnection Trunk Groups, and the associated Bipolar 8 Zero Substitution (B8ZS) ESF facilities, for the sole purpose of transmitting 64K CCC data calls between Time Warner and BellSouth. In no case will these trunks be used for voice calls. Where such trunks and/or additional equipment is required, such equipment and trunks will be obtained, engineered, and installed on the same basis and with the same intervals as any similar growth job for IXC, CLEC, or BellSouth internal customer demand for 64K CCC trunks. Where technically feasible, these trunks will be established as two-way.

5.2.1 At Time Warner's request BellSouth will engineer all interconnection trunks between BellSouth and Time Warner to a 6 dB of digital pad configuration. BellSouth and Time Warner will cooperatively work to

identify and convert all existing interconnection trunks to a 6 dB of digital pad configuration. Time Warner will waive any claims, damages, actions or causes of action that may result or result from the use of a 6 dB of digital pad configuration for interconnection trunks between BellSouth and Time Warner. Further, Time Warner shall indemnify BellSouth in regards to all claims, damages, action or causes of action brought by any third party that may result or result from the use of a 6dB of digital pad configuration for interconnection trunks between BellSouth and Time Warner.

- 5.3 Quality of Interconnection. The local interconnection for the transmission and routing of telephone exchange service and exchange access that each party provides to each other will be at least equal in quality to what it provides to itself and any subsidiary or affiliate, where technically feasible, or to any other party to which each party provides local interconnection. Attachment 2 contains detailed service descriptions, technical requirements and quality measures provided to each other.

A blocking standard of one half of one percent (.005) during the average busy hour for final trunk groups between a Time Warner end office and a BellSouth access tandem carrying meet point traffic shall be maintained. All other final trunk groups are to be engineered with a blocking standard of one-percent (.01).

- 5.4 Network Management Controls. Both parties will work cooperatively with each other to apply sound network management principles by invoking appropriate network management controls, e.g., call gapping, to alleviate or prevent network congestion.

BellSouth shall deliver all traffic destined to terminate at a Time Warner's Central Office in accordance with the serving arrangements defined in the LERG.

When Time Warner delivers over the Local Interconnection Trunk Group miscellaneous non-local calls (i.e., time, weather, 900, Mass Calling Codes) destined for BellSouth, it shall deliver such traffic in accordance with the serving arrangements defined in the LERG.

Calls completed using NII codes (i.e. 411, 511, 911) shall not be sent between Time Warner's and BellSouth's networks over the Local Interconnection Trunk Groups.

- 5.5 Common Channel Signaling. Both parties will provide LEC-to-LEC Common Channel Signaling ("CCS") to each other, where available, in conjunction with all traffic in order to enable full interoperability of CLASS features and functions except for call return. All CCS signaling

parameters will be provided, including automatic number identification ("ANI"), originating line information ("OLI") calling company category, charge number, etc. All privacy indicators will be honored, and each party will cooperate with each other on the exchange of Transactional Capabilities Application Part ("TCAP") messages to facilitate full interoperability of CCS-based features between the respective networks.

The Parties will provide CCS to one another in conjunction with all trunk groups where applicable. The Companies may establish CCS interconnections either directly or through a third party. The Parties will exchange TCAP messages to facilitate full interoperability of CCS-based features between their respective networks, including all CLASS features and functions, to the extent each Party offers such features and functions to its own end users. All CCS signaling parameters will be provided including CPN. All privacy indicators will be honored.

5.6 Forecasting Requirements.

5.6.1 The Parties shall exchange technical descriptions and forecasts of their interconnection and traffic requirements in sufficient detail necessary to establish the interconnections required to assure traffic completion to and from all customers in their respective designated service areas.

5.6.2 Both parties shall meet every six months or at otherwise mutually agreeable intervals for the purpose of exchanging non-binding forecast of its traffic and volume requirements for the interconnection and network elements provided under this Agreement, in the form and in such detail as agreed by the Parties. Section 5.6.3 contains guidelines regarding trunk forecasts, the forecast meetings and meeting intervals, that the Parties can use to form the basis of their agreement. The Parties agree that each forecast provided under this Section 5.6.2 shall be deemed "Confidential Information" under Section 9 of the General Terms and Conditions – Part A of this Agreement.

5.6.3 The trunk forecast should include trunk requirements for all of the interconnecting trunk groups for the current year plus the next two future years. The forecast meeting between the two companies may be a face-to-face meeting, videoconference or audio conference. It may be held regionally or geographically. Ideally, these forecast meetings should be held at least semi-annually, or more often if the forecast is no longer usable. Updates to a forecast or portions thereof should be made whenever the Party providing the forecast deems that the latest trunk requirements exceed the original quantities by 24 trunks or 10%, whichever is greater. Either Party should notify the other Party if they have measurements indicating that a trunk group is exceeding its designed call carrying capacity and is impacting other trunk groups in the

network. Also, either Party should notify the other Party if they know of situations in which the traffic load is expected to increase significantly and thus affect the interconnecting trunk requirements as well as the trunk requirements within the other Party's network. The Parties agree that the forecast information provided under this Section shall be deemed "Confidential Information" under Section 9 of the General Terms and Conditions of this Agreement.

- 5.6.4 For a non-binding trunk forecast, agreement between the two Parties on the trunk quantities and the timeframe of those trunks does not imply any liability for failure to perform if the trunks are not available for use at the required time.
- 5.7 Call Information. BellSouth and Time Warner will exchange the proper call information, i.e. originated call company number and destination call company number, CIC, and OZZ, including all proper translations for routing between networks and any information necessary for billing.

6. Parity in Ordering and Provisioning

BellSouth shall provide interconnection ordering and provisioning services to Time Warner that are equal to the ordering and provisioning services BellSouth provides to itself. Detailed procedures for ordering and provisioning BellSouth interconnection services are set forth in the Local Interconnection and Facility Based Ordering Guide unless specified below:

- 6.1 Orders between the Parties to establish, add, change or disconnect trunks shall be processed by use of an Access Service Request ("ASR").
- 6.2 All Parties shall work cooperatively to manage the capacity of Local Interconnection Trunks Groups. Any Party may send another an ASR to initiate changes to the Local Interconnection Trunks Groups that the ordering Party desires based on the ordering Party's capacity assessment. The receiving Party will issue a Firm Order Confirmation ("FOC") and a Design Layout Record ("DLR") to the ordering Party within 5 business days after receipt of the ASR upon review of and in response to the ordering Party's ASR, to begin the provisioning process.
- 6.3 Orders that comprise a major project (i.e., new switch deployment) shall be submitted in a timely fashion, and their implementation shall be jointly planned and coordinated.
- 6.4 Service provided for in an ASR shall be installed within 14 business days of receipt of the ASR.

- 6.5 In the event that a Party requires trunk servicing within shorter time intervals than those provided for in this Attachment, due to a bona fide end user demand, such Party may designate its ASR as an "Expedite" and the other Party shall issue its FOC and DLR and install service within the requested interval, subject to resource and facilities availability.
- 6.6 Time Warner shall be responsible for engineering its network on its side of the POI, and BellSouth shall be responsible for engineering the POI and its network on its side of the POI.

7. Local Dialing Parity

Each party shall provide local dialing parity, meaning that each party's customers will not have to dial any greater number of digits than the other party's customers to complete the same call. In addition, under equivalent interconnection arrangements, Time Warner local service customers will experience at least the same quality as BellSouth local service customers regarding post-dial delay, call completion rate and transmission quality.

8. Local Interconnection Compensation

- 8.1 The Parties will compensate each other on a mutual and reciprocal basis for transport and termination of Local Traffic at the rates set forth in Attachment 11, except as set forth in Section 8.4 below.
- 8.2 When BellSouth chooses to purchase transport from Time Warner for delivery of BellSouth originated traffic to Time Warner, BellSouth will pay Time Warner for transporting BellSouth originated traffic from Time Warner's point of presence located within the LATA in which the call originated to the V&H coordinates of the Time Warner terminating NPA/NXX in the same LATA.
- 8.3 The delivery of traffic which transits the BellSouth network and is transported to another carrier's network is excluded from any BellSouth billing guarantees and will be delivered at the rates stipulated in this Agreement to a terminating carrier. BellSouth agrees to deliver this traffic to the terminating carrier; provided, however, that Time Warner is solely responsible for negotiating and executing any appropriate contractual agreements with the terminating carrier for the receipt of this traffic through the BellSouth network. BellSouth will not be liable for any compensation to the terminating carrier or to Time Warner. Time Warner agrees to compensate BellSouth for any charges or costs for the delivery of transit traffic to a connecting carrier on behalf of Time Warner. Additionally, the Parties agree that any billing to a third party or other

telecommunications carrier under this section shall be pursuant to MECAB procedures.

- 8.4 ESP/ISP Traffic. The Parties have been unable to agree upon whether or, if so, how the Parties should compensate each other under this Agreement for traffic directed to ESPs and ISPs, and they have been unable to agree upon which governmental body or tribunal ultimately has jurisdiction to decide that issue. Therefore, the Parties have agreed to defer resolution of such issues in accordance with this Section 8.4. Only for purposes of this Agreement and for traffic between the Parties originating from and directed to the exchanges subject to this Agreement, and without prejudice to either Party's position regarding compensation for ESP and ISP traffic or regarding the jurisdictional authority of any Commission over such issue, the Parties agree as follows:
- 8.4.1 The Parties agree to act in accordance with Section 8.4.2 if either of the following occurs: (i) the FCC's issuance of an order subsequent to its Notice of Proposed Rulemaking in CC Docket 96-98 adopted February 25, 1999, governing compensation for traffic directed to an ESP or ISP on a prospective basis ("Order"), or (ii) a state Commission's issuance of a ruling ("State Order") in a generic proceeding governing compensation for ISP and ESP traffic unrelated to any specific contract(s) or contractual interpretation and made applicable to all carriers or to the Parties specifically, including any ruling based upon the FCC's issuance of rules establishing a process for negotiation and arbitration of issues related to compensation for traffic directed to ESPs and ISPs.
- 8.4.2 If either of the events described in 8.4.1 occurs, then upon such FCC Order or State Order becoming effective, the Parties will pay such ordered compensation, if any, retroactively from the effective date of this Agreement to the date of expiration of this Agreement, regardless of the length of any appeals thereof, and regardless of whether this Agreement has expired as of the time that the Order or State Order is issued or becomes effective. The Parties acknowledge that the terms of any State Order shall apply solely to the state for which the same is issued unless the Parties expressly agree otherwise in writing.
- 8.4.3 The Parties shall use best efforts to segregate for billing purposes ESP and ISP traffic from Local Traffic as otherwise defined herein. Throughout the term of this Agreement, the Parties will maintain billing records identifying all ESP and ISP traffic as stated in the General Terms and Conditions of this Agreement, and will act in good faith, utilizing their best efforts to track ISP or ESP traffic accurately. Any information exchanged by the Parties will be treated by the Parties as proprietary and confidential pursuant to Section 9 of the General Terms and Conditions of this Agreement.

9.0

Rearrangement of Facilities

BellSouth shall not charge rearrangement, reconfiguration, disconnection or other non-recurring fees associated with the reconfiguration of the Company's interconnection arrangement at any BellSouth Central Office.

Attachment 4 - Excluded from this Agreement

Attachment 5

**Access to Numbers
and
Number Portability**

ACCESS TO NUMBERS and NUMBER PORTABILITY

1. Non-Discriminatory Access to Telephone Numbers

During the term of this Agreement, Time Warner shall contact Lockheed Martin for the assignment of numbering resources. In order to be assigned a Central Office Code, Time Warner will be required to complete the Central Office Code (NXX) Assignment Request and Confirmation Form (Code Request Form) in accordance with Industry Numbering Committee's Central Office Code (NXX) Assignment Guidelines (INC 95-0407-008).

- 1.1 For the purposes of the resale of BellSouth's telecommunications services by Time Warner, BellSouth will provide Time Warner with on line access to telephone numbers for reservation on a first come first served basis. Such reservations of telephone numbers, on a pre-ordering basis shall be for a period of nine (9) days. Time Warner acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth may request that Time Warner cancel its reservations of numbers. Time Warner shall comply with such request.

Further, upon Time Warner request and for the purposes of the resale of BellSouth's telecommunications services by Time Warner, BellSouth will reserve up to 100 telephone numbers per Common Language Location Identifier Code (CLLIC), for Time Warner's sole use. Such telephone number reservations shall be transmitted to Time Warner via electronic file transfer. Such reservations shall be valid for ninety (90) days from the reservation date. Time Warner acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth shall use its best efforts to reserve for a ninety (90) day period a sufficient quantity for Time Warner's reasonable need in that particular CLLIC.

2. Permanent Solution

The FCC, the Commissions and industry forums are working towards a permanent approach to providing service provider number portability. BellSouth will implement a permanent approach as developed and approved by the Commission, the FCC and industry forums. Consistent with the requirements to move to Permanent Number Portability, Interim Service Provider Number Portability may be available only until such permanent solution is implemented.

3. Service Provider Number Portability

- 3.1 Definition. Until an industry-wide permanent solution can be achieved, BellSouth shall provide Service Provider Number Portability ("SPNP"). SPNP is an interim service arrangement whereby an end user who switches subscription of his local exchange service from BellSouth to a CLEC, or vice versa, is permitted to retain the use of his existing assigned telephone number, provided that the end user remains at the same location for his local exchange service or changes locations and service providers but stays within the same serving wire center of his existing number.
- 3.2 Methods of Providing Number Portability. SPNP is available through either remote call forwarding or direct inward dialing trunks, at the election of Time Warner. Remote call forwarding (SPNP-RCF) is an existing switch-based BellSouth service that redirects calls within the telephone network. Direct inward dialing trunks (SPNP-DID) allow calls to be routed over a dedicated facility to the Time Warner switch that serves the subscriber. SPNP-DID Service requires ordering consecutive telephone numbers in blocks of twenty. To order non-consecutive telephone numbers or telephone numbers in less than blocks of twenty, the NBR process must be used. SS7 Signaling is required for the provision of either of these services.
- 3.3 Signaling Requirements. SS7 Signaling is required for the provision of SPNP services. SPNP-DID is available from BellSouth on a per DS0, DS1, or DS3 basis. Where SPNP-DID is technically feasible and is provided on a DS1 or a DS3 basis, the applicable channelization rates are those specified in Section E6 in BellSouth's Intrastate Access Tariffs, incorporated herein by this reference. SPNP is available only for basic local exchange service.
- 3.4 End User Line Charge. Recovery of charges associated with implementing Number Portability through a monthly charge assessed to end users has been authorized by the FCC. This end user line charge will be as filed in FCC No. 1 and will be billed to Time Warner where Time Warner is a subscriber to unbundled local switching or where Time Warner is a reseller of BellSouth telecommunications services. This charge will not be discounted.

4. SPNP Implementation

Interim SPNP is available through remote call forwarding and direct inward dialing, under the following terms:

- 4.1 SPNP is available only where a CLEC or BellSouth is currently providing, or will begin providing concurrent with provision of SPNP, basic local

exchange service to the affected end user. SPNP for a particular telephone number is available only from the central office originally providing local exchange service to the end user. SPNP for a particular assigned telephone number will be disconnected when any end user, Commission, BellSouth, or Time Warner initiated activity (e.g., a change in exchange boundaries) would normally result in a telephone number change had the end user retained his initial local exchange service.

- 4.2 SPNP-RCF, as contemplated by this Agreement, is a telecommunications service whereby a call dialed to an SPNP-RCF equipped telephone number is automatically forwarded to an assigned seven- or ten- digit telephone number within the local calling area as defined in BellSouth's General Subscriber Services Tariff. The forwarded-to number shall be specified by the CLEC or BellSouth, as appropriate. The forwarding company will provide identification of the originating telephone number, via SS7 signaling, to the receiving Party. Identification of the originating telephone number to the SPNP-RCF end user cannot be guaranteed, however. SPNP-RCF provides a single call path for the forwarding of no more than one simultaneous call to the receiving Party's specified forwarded-to number.
- 4.3 SPNP-DID service, as contemplated by this Statement, provides trunk side access to end office switches for direct inward dialing to the other company's premises equipment from the telecommunications network to lines associated with the other company's switching equipment and must be provided on all trunks in a group arranged for inward service. A SPNP-DID trunk termination charge, provided with SS7 Signaling only, applies for each trunk voice grade equivalent. In addition, direct facilities are required from the end office where a ported number resides to the end office serving the ported end user customer. The rates for a switched local channel and switched dedicated transport apply as contained in BellSouth's Intrastate Access Services tariff, as said tariff is amended from time to time. Transport mileage will be calculated as the airline distance between the end office where the number is ported and the Point of Interface ("POI") using the V&H coordinate method. SPNP-DID must be established with a minimum configuration of two channels and one unassigned telephone number per switch, per arrangement for control purposes. Transport facilities arranged for SPNP-DID may not be mixed with any other type of trunk group, with no outgoing calls placed over said facilities. SPNP-DID will be provided only where such facilities are available and where the switching equipment of the ordering company is properly equipped. Where SPNP-DID service is required from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service. Only customer-dialed sent-paid calls will be completed to the first number of a

SPNP-DID number group; however, there are no restrictions on calls completed to other numbers of a SPNP-DID number group. Interface group arrangements provided for terminating the switched transport at the Party's terminal location are as set forth in of BellSouth's Intrastate Access Services Tariff, § E6.1.3.A as amended from time to time.

- 4.4 The calling Party shall be responsible for payment of the applicable charges for sent-paid calls to the SPNP number. For collect, third-Party, or other operator-assisted non-sent paid calls to the ported telephone number, BellSouth or the CLEC shall be responsible for the payment of charges under the same terms and conditions for which the end user would have been liable for those charges. Either company may request that the other block collect and third company non-sent paid calls to the SPNP-assigned telephone number. If a company does not request blocking, the other company will provide itemized local usage data for the billing of non-sent paid calls on the monthly bill of usage charges provided at the individual end user account level. The detail will include itemization of all billable usage. Each company shall have the option of receiving this usage data on a daily basis via a data file transfer arrangement. This arrangement will utilize the existing industry uniform standard, known as EMR standards, for exchange of billing data. Files of usage data will be created daily for the optional service. Usage originated and recorded in the sending BellSouth RAO will be provided in unrated or rated format, depending on processing system. CLEC usage originated elsewhere and delivered via CMDS to the sending BellSouth RAO shall be provided in rated format.
- 4.5 Each company shall be responsible for obtaining authorization from the end user for the handling of the disconnection of the end user's service, the provision of new local service and the provision of SPNP services. Each company shall be responsible for coordinating the provision of service with the other to assure that its switch is capable of accepting SPNP ported traffic. Each company shall be responsible for providing equipment and facilities that are compatible with the other's service parameters, interfaces, equipment and facilities and shall be required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and shall be solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment, or service of the other company or any of its end users. In the event that either company determines in its reasonable judgment that the other company will likely impair or is impairing, or interfering with any equipment, facility or service or any of its end users, that company may either refuse to provide SPNP service or may terminate SPNP service to the other Party after providing appropriate notice.

- 4.6 Each company shall be responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP services for which it is not presently providing local exchange service or terminating to an end user. Where either company chooses to disconnect or terminate any SPNP service, that company shall be responsible for designating the preferred standard type of announcement to be provided.
- 4.7 Each company shall be the other company's single point of contact for all repair calls on behalf of each company's end user. Each company reserves the right to contact the other company's customers if deemed necessary for maintenance purposes.
- 4.8 Neither company shall be responsible for adverse effects on any service, facility or equipment from the use of SPNP services. End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by either company for such calls. Neither company shall be responsible to the other if any necessary change in protection criteria or in any of the facilities, operation, or procedures of either renders any facilities provided by the other company obsolete or renders necessary modification of the other company's equipment.
- 4.9 For terminating IXC traffic ported to either company which requires use of either company's tandem switching, the tandem provider will bill the IXC tandem switching, the interconnection charge, and a portion of the transport, and the other company will bill the IXC local switching, the carrier common line and a portion of the transport. If the tandem provider is unable to provide the necessary access records to permit the other company to bill the IXC directly for terminating access to ported numbers, then the tandem provider will bill the IXC full terminating switched access charges at the tandem provider's rate and will compensate the other company at the tandem company's tariff rates via a process used by BellSouth to estimate the amount of ported switched access revenues due the other company. If an intraLATA toll call is delivered, the delivering company will pay terminating access rates to the other company. This subsection does not apply in cases where SPNP-DID is utilized for number portability.
- 4.10 If, through a final and nonappealable order, the Federal Communications Commission ("FCC") issues regulations pursuant to 47 U.S.C. § 251 to require number portability different than that provided pursuant to this section, BellSouth will comply with that order.

5. **Rates**

Rates for service provider number portability are set out in Attachment 11

6. **Transition to Permanent Number Portability**

Once a long-term database method of providing Local Number Portability (LNP) is implemented in an end office pursuant to Federal Communications Commission or State commission orders, rules or regulations, with advance written notice, either Party must withdraw its Interim Number Portability (INP) offerings. The transition from existing INP arrangements to LNP shall occur within one hundred twenty (120) days from the date LNP is implemented in the end office serving the telephone number. Neither Party shall charge the other Party for conversion from INP to LNP. The Parties shall comply with any INP/LNP transition processes established by the FCC and State commissions and appropriate industry number portability work groups.

Notwithstanding the foregoing, the Parties acknowledge that the FCC has determined once LNP has been deployed pursuant to the FCC's orders, rules and regulations, that all local exchange carriers (LECs) have the duty to provide LNP. Therefore, either Party, at any time, may seek appropriate legal or regulatory relief concerning the transition from INP to LNP or other related issues.

Attachment 6

Ordering and Provisioning

ORDERING AND PROVISIONING

1. Quality of Ordering and Provisioning

1.1 BellSouth shall provide ordering and provisioning services to Time Warner that are equal to the ordering and provisioning services BellSouth provides to itself or any other CLEC, where technically feasible. Detailed guidelines for ordering and provisioning are set forth in BellSouth's Local Interconnection and Facility Based Ordering Guide and Resale Ordering Guide, as appropriate, and as they are amended from time to time during this Agreement.

1.2 BellSouth will perform provisioning services during the following normal hours of operation:

Monday - Friday - 8:00AM - 5:00PM (excluding holidays)
(Resale/UNE non coordinated, coordinated orders and order coordinated - Time Specific)

Saturday - 8:00 AM - 5:00 PM (excluding holidays)
(Resale/UNE non coordinated orders)

All other Time Warner requests for provisioning and installation services are considered outside of the normal hours of operation and may be performed subject to the application of extra-ordinary billing charges.

2. Access to Operational Support Systems

2.1 BellSouth shall provide Time Warner access to several operations support systems. Access to these support systems is available through a variety of means, including electronic interfaces. BellSouth also provides the option of placing orders manually (e.g., via facsimile) through the Local Carrier Service Center. The operations support systems available are:

2.2 Pre-Ordering. BellSouth provides electronic access to the following pre-ordering functions: service address validation, telephone number selection, service and feature availability, due date information, and upon Commission approval of confidentiality protections, to customer record information. Access is provided through the Local Exchange Navigation System (LENS) and the Telecommunications Access Gateway (TAG). Customer record information includes any and all customer specific information, including but not limited to, customer specific information in CRIS and RSAG. Time Warner agrees not to view, copy, or otherwise obtain access to the customer record information of any customer without

that customer's permission and further agrees that Time Warner will obtain access to customer record information only in strict compliance with applicable laws, rules, or regulations of the State in which the service is provided.

- 2.3 Service Ordering and Provisioning. BellSouth provides electronic options for the exchange of ordering and provisioning information. BellSouth provides an Electronic Data Interchange (EDI) arrangement for resale requests and certain unbundled network elements. As an alternative to the EDI arrangement, BellSouth also provides through LENS and TAG an ordering and provisioning capability that is integrated with the LENS and TAG pre-ordering capability.
- 2.4 Service Trouble Reporting and Repair. Service trouble reporting and repair allows Time Warner to report and monitor service troubles and obtain repair services. BellSouth shall offer Time Warner service trouble reporting in a non-discriminatory manner that provides Time Warner the equivalent ability to report and monitor service troubles that BellSouth provides to itself. BellSouth also provides Time Warner an estimated time to repair, an appointment time or a commitment time, as appropriate, on trouble reports. BellSouth provides two options for electronic trouble reporting. For exchange services, BellSouth offers Time Warner access to the Trouble Analysis Facilitation Interface (TAFI). For individually designed services, BellSouth provides electronic trouble reporting through an electronic communications gateway. If the CLEC requests BellSouth to repair a trouble after normal working hours, the CLEC will be billed the appropriate overtime charges associated with this request pursuant to BellSouth's tariffs.
- 2.5 Migration of Time Warner to New BellSouth Software Releases. BellSouth will issue new software releases for its electronic interfaces as needed to improve operations and meet standards and regulatory requirements. When a new release is implemented, BellSouth will continue to support both the new release (N) and the prior release (N-1). When BellSouth makes the next release (N+1), BellSouth will eliminate support for the (N-1) release and support the two newest releases (N and N+1). Thus, BellSouth will always support the two most current releases. BellSouth will issue documents to Time Warner with sufficient notice to allow Time Warner to make the necessary changes to their systems and operations to migrate to the newest release in a timely fashion.
- 2.6 Rates. All costs incurred by BellSouth to develop and implement operational interfaces shall be recovered from the carriers who utilize the services. Charge for use of Operational Support Systems shall be as set forth in Attachment 11 of this agreement.

3. Miscellaneous Ordering and Provisioning Guidelines

- 3.1 Pending Orders. To ensure the most efficient use of facilities and resources, orders placed in the hold or pending status by Time Warner will be held for a maximum of thirty (30) days from the date the order is placed on hold. After such time, if Time Warner wishes to reinstate an order, Time Warner may be required to submit a new service order.
- 3.2 Single Point of Contact. Time Warner will be the single point of contact with BellSouth for ordering activity for unbundled network elements used by Time Warner to provide services to its end users, except that BellSouth may accept an order directly from another CLEC, or BellSouth, acting with authorization of the affected end user. Time Warner and BellSouth shall each execute a blanket letter of authorization with respect to customer orders. The Parties shall each be entitled to adopt their own internal processes for verification of customer authorization for orders, provided, however, that such processes shall comply with applicable state and federal law including, until superseded, the FCC guidelines and orders applicable to Presubscribed Interexchange Carrier (PIC) changes including Un-PIC. Pursuant to such an order, BellSouth may disconnect any unbundled network element associated with the service to be disconnected and being used by Time Warner to provide service to that end user and reuse such unbundled network elements or facilities to enable such other LEC to provide service to the end user. BellSouth will notify Time Warner that such an order has been processed, but will not be required to notify Time Warner in advance of such processing.
- 3.3 Use of Facilities. When a customer of a CLEC elects to discontinue service and transfer service to another local exchange carrier, including BellSouth, BellSouth shall have the right to reuse the facilities provided to Time Warner by BellSouth for retail or resale service, unbundled loop and/or unbundled port for that customer. In addition, BellSouth may disconnect and reuse facilities when the facility is in a denied state and BellSouth has received an order to establish new service or transfer of service from a customer or a customer's CLEC at the same address served by the denied facility.
- 3.3.1 Upon receipt of a service order, BellSouth will do the following:
- 3.3.1.1 Process disconnect and reconnect orders to provision the service which shall be due dated using current interval guidelines.
- 3.3.1.2 Reuse the serving facility for the retail, resale service, or unbundled network element at the same location.

- 3.3.1.3 Notify Time Warner subsequent to the disconnect order being completed.
- 3.4 Contact Numbers. The parties agree to provide one another with toll-free contact numbers for the purpose of ordering, provisioning and maintenance of services.
- 3.5 Subscription Functions. In cases where BellSouth performs subscription functions for an inter-exchange carrier (i.e. PIC and LPIC changes via Customer Account Record Exchange (CARE)), BellSouth will provide the affected inter-exchange carriers with the Operating Company Number (OCN) of the local provider for the purpose of obtaining end user billing account and other end user information required under subscription requirements.
- 3.6 Cancellation Charges. If Time Warner cancels an order for UNE services, any costs incurred by BellSouth in conjunction with the provisioning of that order will be recovered in accordance with FCC No. 1 Tariff, Section 5.4.

Attachment 7

Billing and Billing Accuracy Certification

BILLING AND BILLING ACCURACY CERTIFICATION

1. Payment and Billing Arrangements

- 1.1 Billing. Currently, BellSouth provides billing through the Carrier Access Billing System (CABS) and through the Customer Records Information System (CRIS) depending on the particular service(s) that Time Warner requests. BellSouth will bill and record in accordance with this agreement those charges Time Warner incurs as a result of Time Warner purchasing from BellSouth Network Elements, Combinations, and Local Services, as set forth in this agreement. BellSouth will format all bills in CBOS Standard or CLUB/EDI format, depending on the type of service ordered. For those services where standards have not yet been developed, BellSouth's billing format will change as necessary when standards are finalized by the industry forum.
- 1.1.1 If the Time Warner requests multiple billing media or additional copies of bills, BellSouth will provide these at a reasonable cost.
- 1.2 Master Account. After receiving certification as a local exchange company from the appropriate regulatory agency, Time Warner will provide the appropriate BellSouth service center the necessary documentation to enable BellSouth to establish a master account. Such documentation shall include the Application for Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA") and a tax exemption certificate, if applicable.
- 1.3 Payment Responsibility. Payment of all charges will be the responsibility of each Party. Each Party shall make payment to the other for all services billed. Neither Party is responsible for payments not received from the other Party's end users. Nor will the Parties become involved in billing disputes that may arise between their respective end users. Payments made to each Party as payment on account will be credited to an account receivable master account, and not to an end user's account.
- 1.4 Payment Due. The payment will be due by the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by BellSouth.

If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the payment due date

falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty, as set forth in Section 1.7, below, shall apply.

- 1.5 Tax Exemption. Upon proof of tax exempt certification from Time Warner, the total amount billed to Time Warner will not include those taxes or fees for which the CLEC is exempt. Time Warner will be solely responsible for the computation, tracking, reporting and payment of all taxes and like fees associated with the services provided to the end user of Time Warner.
- 1.6 Miscellaneous. As the customer of record for resold services, Time Warner will be responsible for, and remit to BellSouth, all charges applicable to its resold services for emergency services (E911 and 911) and Telecommunications Relay Service (TRS) as well as any other charges of a similar nature.
- 1.7 Late Payment. If any portion of the payment is received by BellSouth after the payment due date as set forth preceding, or if any portion of the payment is received by BellSouth in funds that are not immediately available to BellSouth, then a late payment penalty shall be due to BellSouth. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be as set forth in Section A2 of the General Subscriber Service Tariff, Section B2 of the Private Line Service Tariff or Section E2 of the Intrastate Access Tariff; whichever BellSouth determines is appropriate.
- 1.8 Access Charges for Resellers. Any switched access charges associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, BellSouth. No additional charges are to be assessed to Time Warner.
- 1.9 End User Common Line Charge for Resellers. Pursuant to 47 CFR Section 51.617, BellSouth will bill Time Warner end user common line charges identical to the end user common line charges BellSouth bills its end users.
- 1.10 Termination of Services on Default. The procedures for the termination of services on default are as follows:
- 1.10.1 Either Party may, in its sole discretion, suspend or terminate any of the services described and provided to the other Party pursuant to the terms of this Agreement for failure to make timely payments of any undisputed amount due and owing hereunder; or in the event of prohibited, unlawful

or improper use of the other party's facilities or services. Notwithstanding any provision to the contrary in this Section 1.10, all billing disputes, including but not limited to any right to set off, shall be resolved pursuant to Section 3 of this Attachment rather than pursuant to this Section.

- 1.10.2 All payments on account shall be due and owing when received and shall become delinquent on the same day of the following month after the original bill day. At such time as any amount owed hereunder shall become delinquent, the Party seeking payment may provide written notice to the delinquent Party that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received within fifteen (15) days following the date of the notice. In addition, the Party seeking payment may, at the same time, give written notice to the delinquent Party that existing services may be discontinued if payment is not received within thirty (30) days from the date of such notice.
- 1.10.3 Upon discontinuance of services in accordance with this paragraph 1.10, all billed charges and applicable termination charges shall become immediately due and payable.
- 1.10.4 If either Party fails to exercise its right to discontinue any services in accordance with this paragraph 1.10 within the timeframes described in paragraph 1.10.2, such failure shall not be construed as a waiver, and services may be discontinued without further notice at any time thereafter.
- 1.10.5 The Parties acknowledge that discontinuance of service pursuant to this paragraph 1.10 may result in discontinuance of service to the end user customer of the Party whose services have been terminated. The end user customer's service provider is solely responsible for notifying the end user customer of the service discontinuance.
- 1.11 Deposit Policy. When purchasing services from BellSouth, Time Warner will be required to complete the BellSouth Credit Profile and provide information regarding credit worthiness. Based on the results of the credit analysis, the Company reserves the right to secure the account with a suitable form of security deposit. Such security deposit shall take the form of cash, an Irrevocable Letter of Credit (BellSouth form), Surety Bond (BellSouth form) or in its sole discretion some other form of security. Any such security deposit shall in no way release the customer from his obligation to make complete and timely payments of his bill. Such security shall be required prior to the inauguration of service. If, in the sole opinion of the Company, circumstances so warrant and/or gross monthly billing has increased beyond the level initially used to determine the level of security, the Company reserves the right to request additional

security. Interest on a security deposit, if provided in cash, shall accrue and be refunded in accordance with the terms in the appropriate BellSouth tariff.

2. Billing and Billing Accuracy Certification

2.1 Upon request, BellSouth and Time Warner will agree upon a billing quality assurance program for all billing elements covered in this Agreement that will eliminate the need for post-billing reconciliation. Appropriate terms for access to any BellSouth documents, systems, records, and procedures for the recording and billing of charges will be part of that program.

2.2 As part of the billing quality assurance program, BellSouth and Time Warner will develop standards, measurements, and performance requirements for a local billing measurements process. On a regular basis BellSouth will provide Time Warner with mutually agreed upon performance measurement data that substantiates the accuracy, reliability, and integrity of the billing process for local billing. In return, Time Warner will pay all bills received from BellSouth in full by the payment due date.

2.3 Local billing discrepancies will be addressed in an orderly manner via a mutually agreed upon billing exemption process.

2.3.1 Each party agrees to notify the other Party upon identifying a billing discrepancy. The Parties shall endeavor to resolve any billing discrepancy within sixty (60) calendar days of the notification date. A mutually agreed upon escalation process will be established for resolving local billing discrepancies as part of the billing quality assurance program.

2.3.2 Closure of a specific billing period will occur by joint agreement of the Parties whereby the Parties agree that such billing period is closed to any further analysis and financial transactions except those resulting from regulatory mandates. Closure will take place within a mutually agreed upon time interval from the Bill Date. The month being closed represents those charges that were billed or should have been billed by the designated Bill Date.

3. Billing Disputes

3.1 Where the parties have not agreed upon a billing quality assurance program, billing disputes shall be handled pursuant to the terms of this section.

- 3.1.1 Each Party agrees to notify the other Party upon the discovery of a billing dispute. In the event of a billing dispute, the Parties will endeavor to resolve the dispute within sixty (60) calendar days of the Bill Date on which such disputed charges appear.
- 3.2 If a Party disputes a charge and does not pay such charge by the payment due date, or if a payment or any portion of a payment is received by either Party after the payment due date, or if a payment or any portion of a payment is received in funds which are not immediately available to the other Party, then a late payment penalty shall be assessed. For bills rendered by BellSouth for payment by Time Warner, the late payment charge shall be calculated based on the portion of the payment not received by the payment due date times the late factor as set forth in the following BellSouth tariffs: for services purchased from the General Subscribers Services Tariff for purposes of resale, Section A2 of the General Subscriber Services Tariff; for services purchased from the Private Line Tariff for purposes of resale, Section B2 of the Private Line Service Tariff; and for unbundled network elements and local interconnection charges, Section E2 of the Access Service Tariff. For bills rendered by Time Warner for payment by BellSouth, the late payment charge shall be calculated based on the portion of the payment not received by the payment date times the lesser of (i) one and one-half percent (1 ½%) per month or (ii) the highest interest rate (in decimal value) which may be charged by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that payment is actually made. In no event, however, shall interest be assessed by Time Warner on any previously assessed late payment charges. BellSouth shall only assess interest on previously assessed late payment charges in a state where it has the authority pursuant to its tariffs.
- 4. RAO Hosting**
- 4.1 RAO Hosting, Credit Card and Third Number Settlement System (CATS) and Non-Intercompany Settlement System (NICS) services provided to Time Warner by BellSouth will be in accordance with the methods and practices regularly adopted and applied by BellSouth to its own operations during the term of this Agreement, including such revisions as may be made from time to time by BellSouth.
- 4.2 Time Warner shall furnish all relevant information required by BellSouth for the provision of RAO Hosting, CATS and NICS.
- 4.3 Applicable compensation amounts will be billed by BellSouth to Time Warner on a monthly basis in arrears. Amounts due from one Party to the

other (excluding adjustments) are payable within thirty (30) days of receipt of the billing statement.

- 4.4 Time Warner must have its own unique RAO code. Requests for establishment of RAO status where BellSouth is the selected CMDS interfacing host, require written notification from Time Warner to the BellSouth RAO Hosting coordinator at least eight (8) weeks prior to the proposed effective date. The proposed effective date will be mutually agreed upon between the Parties with consideration given to time necessary for the completion of required BellCore functions. BellSouth will request the assignment of an RAO code from its connecting contractor, currently BellCore, on behalf of Time Warner and will coordinate all associated conversion activities.
- 4.5 BellSouth will receive messages from Time Warner that are to be processed by BellSouth, another LEC or CLEC in the BellSouth region or a LEC outside the BellSouth region.
- 4.6 BellSouth will perform invoice sequence checking, standard EMI format editing, and balancing of message data with the EMI trailer record counts on all data received from Time Warner.
- 4.7 All data received from Time Warner that is to be processed or billed by another LEC or CLEC within the BellSouth region will be distributed to that LEC or CLEC in accordance with the agreement(s) which may be in effect between BellSouth and the involved LEC or CLEC.
- 4.8 All data received from Time Warner that is to be placed on the CMDS network for distribution outside the BellSouth region will be handled in accordance with the agreement(s) which may be in effect between BellSouth and its connecting contractor (currently BellCore).
- 4.9 BellSouth will receive messages from the CMDS network that are destined to be processed by Time Warner and will forward them to Time Warner on a daily basis.
- 4.10 Transmission of message data between BellSouth and Time Warner will be via CONNECT:Direct. .
- 4.11 All messages and related data exchanged between BellSouth and Time Warner will be formatted in accordance with accepted industry standards for EMI formatted records and packed between appropriate EMI header and trailer records, also in accordance with accepted industry standards.

- 4.12 Time Warner will ensure that the recorded message detail necessary to recreate files provided to BellSouth will be maintained for back-up purposes for a period of three (3) calendar months beyond the related message dates.
- 4.13 Should it become necessary for Time Warner to send data to BellSouth more than sixty (60) days past the message date(s), Time Warner will notify BellSouth in advance of the transmission of the data. If there will be impacts outside the BellSouth region, BellSouth will work with its connecting contractor and Time Warner to notify all affected Parties.
- 4.14 In the event that data to be exchanged between the two Parties should become lost or destroyed, both Parties will work together to determine the source of the problem. Once the cause of the problem has been jointly determined and the responsible Party (BellSouth or Time Warner) identified and agreed to, the company responsible for creating the data (BellSouth or Time Warner) will make every effort to have the affected data restored and retransmitted. If the data cannot be retrieved, the responsible Party will be liable to the other Party for any resulting lost revenue. Lost revenue may be a combination of revenues that could not be billed to the end users and associated access revenues. Both Parties will work together to estimate the revenue amount based upon historical data through a method mutually agreed upon. The resulting estimated revenue loss will be paid by the responsible Party to the other Party within three (3) calendar months of the date of problem resolution, or as mutually agreed upon by the Parties.
- 4.15 Should an error be detected by the EMI format edits performed by BellSouth on data received from Time Warner, the entire pack containing the affected data will not be processed by BellSouth. BellSouth will notify Time Warner of the error condition. Time Warner will correct the error(s) and will resend the entire pack to BellSouth for processing. In the event that an out-of-sequence condition occurs on subsequent packs, Time Warner will resend these packs to BellSouth after the pack containing the error has been successfully reprocessed by BellSouth.
- 4.16 In association with message distribution service, BellSouth will provide Time Warner with associated intercompany settlements reports (CATS and NICS) as appropriate.
- 4.17 In no case shall either Party be liable to the other for any direct or consequential damages incurred as a result of the obligations set out in this agreement.
- 4.18 RAO Compensation

- 4.18.1 Rates for message distribution service provided by BellSouth for Time Warner are as set forth in Attachment 11 of this Agreement.
- 4.18.2 Rates for data transmission associated with message distribution service are as set forth in Attachment 11 of this Agreement.
- 4.18.3 Data circuits (private line or dial-up) will be required between BellSouth and Time Warner for the purpose of data transmission. Where a dedicated line is required, Time Warner will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. Time Warner will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to Time Warner. Additionally, all message toll charges associated with the use of the dial circuit by Time Warner will be the responsibility of Time Warner. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties.
- 4.18.4 All equipment, including modems and software that is required on Time Warner end for the purpose of data transmission will be the responsibility of Time Warner.
- 4.19 Intercompany Settlements Messages
- 4.19.1 This Section addresses the settlement of revenues associated with traffic originated from or billed by Time Warner as a facilities based provider of local exchange telecommunications services outside the BellSouth region. Only traffic that originates in one Bell operating territory and bills in another Bell operating territory is included. Traffic that originates and bills within the same Bell operating territory will be settled on a local basis between Time Warner and the involved company(ies), unless that company is participating in NICS.
- 4.19.2 Both traffic that originates outside the BellSouth region by Time Warner and is billed within the BellSouth region, and traffic that originates within the BellSouth region and is billed outside the BellSouth region by Time Warner, is covered by this Agreement (CATS). Also covered is traffic that either is originated by or billed by Time Warner, involves a company other than Time Warner, qualifies for inclusion in the CATS settlement, and is not originated or billed within the BellSouth region (NICS).

- 4.19.3 Once Time Warner is operating within the BellSouth territory, revenues associated with calls originated and billed within the BellSouth region will be settled via BellCore's, its successor or assign, NICS system.
- 4.19.4 BellSouth will receive the monthly NICS reports from BellCore, its successor or assign, on behalf of Time Warner. BellSouth will distribute copies of these reports to Time Warner on a monthly basis.
- 4.19.5 BellSouth will receive the monthly Credit Card and Third Number Settlement System (CATS) reports from BellCore, its successor or assign, on behalf of Time Warner. BellSouth will distribute copies of these reports to Time Warner on a monthly basis.
- 4.19.6 BellSouth will collect the revenue earned by Time Warner from the Bell operating company in whose territory the messages are billed (CATS), less a per message billing and collection fee of five cents (\$0.05), on behalf of Time Warner. BellSouth will remit the revenue billed by Time Warner to the Bell operating company in whose territory the messages originated, less a per message billing and collection fee of five cents (\$0.05), on behalf on Time Warner. These two amounts will be netted together by BellSouth and the resulting charge or credit issued to Time Warner via a monthly Carrier Access Billing System (CABS) miscellaneous bill.
- 4.19.7 BellSouth will collect the revenue earned by Time Warner within the BellSouth territory from another CLEC also within the BellSouth territory (NICS) where the messages are billed, less a per message billing and collection fee of five cents (\$0.05), on behalf of Time Warner. BellSouth will remit the revenue billed by Time Warner within the BellSouth region to the CLEC also within the BellSouth region, where the messages originated, less a per message billing and collection fee of five cents (\$0.05). These two amounts will be netted together by BellSouth and the resulting charge or credit issued to Time Warner via a monthly Carrier Access Billing System (CABS) miscellaneous bill.

BellSouth and Time Warner agree that monthly-netted amounts of less than fifty dollars (\$50.00) will not be settled.

5. Optional Daily Usage File

- 5.1 Upon written request from Time Warner, BellSouth will provide the Optional Daily Usage File (ODUF) service to Time Warner pursuant to the terms and conditions set forth in this section.

5.2 Time Warner shall furnish all relevant information required by BellSouth for the provision of the Optional Daily Usage File.

5.3 The Optional Daily Usage Feed will contain billable messages that were carried over the BellSouth Network and processed in the BellSouth Billing System, but billed to a Time Warner customer.

Charges for delivery of the Optional Daily Usage File will appear on Time Warner's monthly bills. The charges are as set forth in Attachment 11 of this Agreement.

5.4 The Optional Daily Usage Feed will contain both rated and unrated messages. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

5.5 Messages that error in the billing system of Time Warner will be the responsibility of Time Warner. If, however, Time Warner should encounter significant volumes of errored messages that prevent processing by Time Warner within its systems, BellSouth will work with Time Warner to determine the source of the errors and the appropriate resolution.

5.6 The following specifications shall apply to the Optional Daily Usage Feed.

5.6.1 USAGE TO BE TRANSMITTED

5.6.1.1 The following messages recorded by BellSouth will be transmitted to Time Warner:

- message recording for per use/per activation type services (examples: Three Way Calling, Verify, Interrupt, Call Return, ETC.)
- measured billable Local
- Directory Assistance messages
- intraLATA Toll
- WATS & 800 Service
- N11
- Information Service Provider Messages
- Operator Services Messages

-Operator Services Message Attempted Calls (UNE only)

-Credit/Cancel Records

-Usage for Voice Mail Message Service

5.6.1.2 Rated Incollects (originated in BellSouth and from other companies) can also be on Optional Daily Usage File. Rated Incollects will be intermingled with BellSouth recorded rated and unrated usage. Rated Incollects will not be packed separately.

5.6.1.3 BellSouth will perform duplicate record checks on records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to Time Warner.

5.6.1.4 In the event that Time Warner detects a duplicate on Optional Daily Usage File they receive from BellSouth, Time Warner will drop the duplicate message (Time Warner will not return the duplicate to BellSouth).

5.6.2 PHYSICAL FILE CHARACTERISTICS

5.6.2.1 The Optional Daily Usage File will be distributed to Time Warner via an agreed medium with CONNECT:Direct being the preferred transport method. The Daily Usage Feed will be a variable block format (2476) with an LRECL of 2472. The data on the Daily Usage Feed will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.

5.6.2.2 Data circuits (private line or dial-up) may be required between BellSouth and Time Warner for the purpose of data transmission. Where a dedicated line is required, Time Warner will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. Time Warner will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to Time Warner. Additionally, all message toll charges associated with the use of the dial circuit by Time Warner will be the responsibility of Time Warner.

Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the parties. All equipment, including modems and software that is required on Time Warner end for the purpose of data transmission will be the responsibility of Time Warner.

5.6.3 PACKING SPECIFICATIONS

5.6.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

5.6.3.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to Time Warner which BellSouth RAO that is sending the message. BellSouth and Time Warner will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by Time Warner and resend the data as appropriate.

The data will be packed using ATIS EMI records.

5.6.4 PACK REJECTION

5.6.4.1 Time Warner will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. Time Warner will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to Time Warner by BellSouth.

5.6.5 CONTROL DATA

Time Warner will send one confirmation record per pack that is received from BellSouth. This confirmation record will indicate Time Warner received the pack and the acceptance or rejection of the pack. Pack Status Code(s) will be populated using standard ATIS EMI error codes for packs that were rejected by Time Warner for reasons stated in the above section.

5.6.6 TESTING

5.6.6.1 Upon request from Time Warner, BellSouth shall send test files to Time Warner for the Optional Daily Usage File. The parties agree to review and

discuss the file's content and/or format. For testing of usage results, BellSouth shall request that Time Warner set up a production (LIVE) file. The live test may consist of Time Warner's employees making test calls for the types of services Time Warner requests on the Optional Daily Usage File. These test calls are logged by Time Warner, and the logs are provided to BellSouth. These logs will be used to verify the files. Testing will be completed within 30 calendar days from the date on which the initial test file was sent.

6. Access Daily Usage File

- 6.1. Upon written request from Time Warner, BellSouth will provide the Access Daily Usage File (ODUF) service to Time Warner pursuant to the terms and conditions set forth in this section.
- 6.2 Time Warner shall furnish all relevant information required by BellSouth for the provision of the Access Daily Usage File.
- 6.3 The Access Daily Usage Feed will contain access messages associated with an unbundled port that Time Warner has purchased from BellSouth
- 6.4 Charges for delivery of the Access Daily Usage File will appear on Time Warner's monthly bills. The charges are as set forth in Attachment 11 of this Agreement. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.
- 6.5 Messages that error in the billing system of Time Warner will be the responsibility of Time Warner. If, however, Time Warner should encounter significant volumes of errored messages that prevent processing by Time Warner within its systems, BellSouth will work with Time Warner to determine the source of the errors and the appropriate resolution.
- 6.6 **USAGE TO BE TRANSMITTED**
- 6.6.1 The following messages recorded by BellSouth will be transmitted to Time Warner:

Interstate and intrastate access records associated with an unbundled port.

Undetermined jurisdiction access records associated with an unbundled port.

- 6.6.2 When Time Warner purchases Unbundled Network Element (UNE) ports from BellSouth and calls are made using these ports, BellSouth will handle the calls as follows:

Originating from UNE and carried by Interexchange Carrier:

BellSouth will bill UNE element to the CLEC and send access record to the CLEC via ADUF

Originating from UNE and carried by BellSouth (Time Warner is BellSouth's toll customer):

BellSouth will bill resale toll rates to Time Warner and send toll record for the end user toll billing purposes via ODUF (Optional Daily Usage File). Access record will be sent to Time Warner via ADUF.

Terminating on UNE and carried by Interexchange Carrier:

BellSouth will bill UNE element to Time Warner and send access record to Time Warner.

Terminating on UNE and carried by BellSouth:

BellSouth will bill UNE element to Time Warner and send access record to Time Warner.

- 6.6.3 BellSouth will perform duplicate record checks on records processed to the Access Daily Usage File. Any duplicate messages detected will be dropped and not sent to Time Warner.

- 6.6.4 In the event that Time Warner detects a duplicate on the Access Daily Usage File they receive from BellSouth, Time Warner will drop the duplicate message (Time Warner will not return the duplicate to BellSouth.)

6.6.5 PHYSICAL FILE CHARACTERISTICS

- 6.6.5.1 The Access Daily Usage File will be distributed to Time Warner via an agreed medium with CONNECT:Direct being the preferred transport method. The Daily Usage Feed will be a fixed block format (2476) with an LRECL of 2472. The data on the Daily Usage Feed will be in a non-compacted EMI format (210 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such

as dataset name and delivery schedule will be addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.

- 6.6.5.2 Data circuits (private line or dial-up) may be required between BellSouth and Time Warner for the purpose of data transmission. Where a dedicated line is required, Time Warner will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. Time Warner will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to Time Warner. Additionally, all message toll charges associated with the use of the dial circuit by Time Warner will be the responsibility of Time Warner. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the parties. All equipment, including modems and software that is required on Time Warner end for the purpose of data transmission will be the responsibility of Time Warner.

6.6.6 PACKING SPECIFICATIONS

- 6.6.6.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

- 6.6.6.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to Time Warner which BellSouth RAO that is sending the message. BellSouth and Time Warner will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by Time Warner and resend the data as appropriate.

The data will be packed using ATIS EMI records.

6.6.7 PACK REJECTION

- 6.6.7.1 Time Warner will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. Time Warner will not be required to return the actual rejected

data to BellSouth. Rejected packs will be corrected and retransmitted to Time Warner by BellSouth.

6.6.8 CONTROL DATA

Time Warner will send one confirmation record per pack that is received from BellSouth. This confirmation record will indicate Time Warner received the pack and the acceptance or rejection of the pack. Pack Status Code(s) will be populated using standard ATIS EMI error codes for packs that were rejected by Time Warner for reasons stated in the above section.

6.6.9 TESTING

6.6.9.1 Upon request from Time Warner, BellSouth shall send test files to Time Warner for the Access Daily Usage File. The parties agree to review and discuss the file's content and/or format.

7. Enhanced Optional Daily Usage File

7.1 Upon written request from Time Warner, BellSouth will provide the Enhanced Optional Daily Usage File (EODUF) service to Time Warner pursuant to the terms and conditions set forth in this section. EODUF will only be sent to existing ODUF subscribers who request the EODUF option.

7.2 Time Warner shall furnish all relevant information required by BellSouth for the provision of the Enhanced Optional Daily Usage File.

7.3 The Enhanced Optional Daily Usage File will contain billable messages that were carried over the BellSouth Network and processed in the BellSouth Billing System, but billed to a Time Warner customer.

Charges for delivery of the Enhanced Optional Daily Usage File will appear on Time Warner's monthly bills. The charges are as set forth in Attachment 11 of this Agreement.

7.4 All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

7.5 Messages that error in the billing system of Time Warner will be the responsibility of Time Warner. If, however, Time Warner should encounter significant volumes of errored messages that prevent processing by Time Warner within its systems, BellSouth will work with the

Time Warner to determine the source of the errors and the appropriate resolution.

7.6 The following specifications shall apply to the Optional Daily Usage Feed.

7.6.1 USAGE TO BE TRANSMITTED

7.6.1.1 The following messages recorded by BellSouth will be transmitted to the Time Warner:

Customer usage data for flat rated local call originating from Time Warner end user lines (1FB or 1FR). The EODUF record for flat rate messages will include:

Date of Call
From Number
To Number
Connect Time
Conversation Time
Method of Recording
From RAO
Rate Class
Message Type
Billing Indicators
Bill to Number

7.6.1.2 BellSouth will perform duplicate record checks on EODUF records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to Time Warner.

7.6.1.3 In the event that Time Warner detects a duplicate on Enhanced Optional Daily Usage File they receive from BellSouth, Time Warner will drop the duplicate message (Time Warner will not return the duplicate to BellSouth).

7.6.2 PHYSICAL FILE CHARACTERISTICS

7.6.2.1 The Enhanced Optional Daily Usage Feed will be distributed to Time Warner over their existing Optional Daily Usage File (ODUF) feed. The EODUF messages will be intermingled among Time Warner's Optional Daily Usage File (ODUF) messages. The EODUF will be a variable block format (2476) with an LRECL of 2472. The data on the EODUF will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays).

7.6.2.2 Data circuits (private line or dial-up) may be required between BellSouth and Time Warner for the purpose of data transmission. Where a dedicated line is required, Time Warner will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. Time Warner will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to Time Warner. Additionally, all message toll charges associated with the use of the dial circuit by Time Warner will be the responsibility of Time Warner. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the parties. All equipment, including modems and software that is required on Time Warner end for the purpose of data transmission will be the responsibility of Time Warner.

7.6.3 PACKING SPECIFICATIONS

7.6.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

7.6.3.2 The Operating Company Number (OCN), From Revenue Accounting Office (RAO), and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to Time Warner which BellSouth RAO that is sending the message. BellSouth and Time Warner will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by Time Warner and resend the data as appropriate.

The data will be packed using ATIS EMI records.

Attachment 8

Rights-of-Way, Conduits and Pole Attachments

Attachment 8

Rights-of-Way, Conduits and Pole Attachments

Pursuant to terms and conditions negotiated between Time Warner and BellSouth's Competitive Structure Provisioning Center and pursuant to 47 U.S.C. § 224, BellSouth will provide nondiscriminatory access to poles, ducts, conduit, and rights-of-way owned or controlled by BellSouth.

Attachment 9

Bona Fide Request/New Business Request Process

BONA FIDE REQUEST/NEW BUSINESS REQUEST PROCESS

- 1.0 Bona Fide Request/New Business Requests are to be used when Time Warner makes a request of BellSouth to provide a new or modified network element, interconnection option, or other service option pursuant to the Telecommunications Act of 1996; or to provide a new or custom capability or function to meet Time Warner's business needs, referred to as a Business Opportunity Request (BOR). The BFR process is intended to facilitate the two way exchange of information between the requesting Party and BellSouth, necessary for accurate processing of requests in a consistent and timely fashion.
- 1.1 A Bona Fide Request/New Business Request shall be submitted in writing by Time Warner and shall specifically identify the required service date, technical requirements, space requirements and/or such specifications that clearly define the request such that BellSouth has sufficient information to analyze and prepare a response. Such a request also shall include a Time Warner's designation of the request as being (i) pursuant to the Telecommunications Act of 1996 or (ii) pursuant to the needs of the business. The request shall be sent to Time Warner's Account Executive.
- 1.2 Within fifteen (15) business days of its receipt, BellSouth shall acknowledge in writing, the receipt of the Bona Fide Request and identify a single point of contact and any additional information needed to process the request.
- 1.3 Except under extraordinary circumstances, within thirty (30) business days of its receipt of a Bona Fide Request, BellSouth shall provide to Time Warner a preliminary analysis of the Bona Fide Request. The preliminary analysis will include BellSouth's proposed price (plus or minus 25 percent) and state whether BellSouth can meet Time Warner's requirements, the requested availability date, or, if BellSouth cannot meet such date, provide an alternative proposed date together with a detailed explanation as to why BellSouth is not able to meet Time Warner's requested availability date. BellSouth also shall indicate in this analysis its agreement or disagreement with Time Warner's designation of the request as being pursuant to the Act or pursuant to the needs of the business. If BellSouth does not agree with Time Warner's designation, it may utilize the Dispute Resolution Process provided in Section 11, Part A, of this Agreement. In no event, however,

shall any such dispute delay BellSouth's processing of the request. If BellSouth determines that it is not able to provide Time Warner with a preliminary analysis within thirty (30) business days of BellSouth's receipt of a Bona Fide Request, BellSouth will inform Time Warner as soon as practicable. Time Warner and BellSouth will then determine a mutually agreeable date for receipt of the preliminary analysis.

- 1.4 As soon as possible, but in no event more than sixty (60) business days after receipt of the request, BellSouth shall provide Time Warner with a firm Bona Fide Request quote which will include, at a minimum, the firm availability date, the applicable rates and the installation intervals, and a binding price quote.
- 1.5 Unless Time Warner agrees otherwise, all proposed prices shall be the pricing principles of this Agreement, in accordance with the Act, and any applicable FCC and Commission rules and regulations. Payments for services purchased under a Bona Fide Request will be made as specified in this Agreement, unless otherwise agreed to by Time Warner.
- 1.6 Within thirty (30) business days after receiving the firm Bona Fide Request quote from BellSouth, Time Warner will notify BellSouth in writing of its acceptance or rejection of BellSouth's proposal. If at any time an agreement cannot be reached as to the terms and conditions or price of the request, or if BellSouth responds that it cannot or will not offer the requested item in the Bona Fide Request and Time Warner deems the item essential to its business operations, and deems BellSouth's position to be inconsistent with the Act, FCC or Commission regulations and/or the requirements of this Agreement, the Dispute Resolution Process set forth in Section 11, Part A, of the Agreement may be used by either Party to reach a resolution.

Attachment 10
Performance Measurements

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* These reports are subject to change due to regulatory requirements and/or to correct errors, etc.

PRE-ORDERING AND ORDERING OSS

Function:	Average Response Interval for Pre-Ordering and Ordering Legacy Information & OSS Interface Availability
Measurement Overview:	As an initial step of establishing service, the customer service agent must establish such basic facts as availability of desired features, likely service delivery intervals, the telephone number to be assigned, product and feature availability, and the validity of the street address. Typically, this type of information is gathered from the supporting OSS's while the customer (or potential customer) is on the telephone with the customer service agent. This information may be gathered via stand-alone pre-order inquiries or as part of the ordering function. Pre-ordering/ordering activities are the first contact that a customer may have with a CLEC. This measure is designed to monitor the time required for the CLEC interface systems to obtain from legacy systems the pre-ordering/ordering information necessary to establish and modify service. This measurement also captures the availability percentages for the BST systems that the CLEC uses during pre-ordering and ordering. Comparison to BST results allow conclusions as to whether an equal opportunity exists for the CLEC to deliver a comparable customer experience.
Measurement Methodology:	<p>1. Average OSS Response Interval = $\frac{\text{Sum} \{(\text{Date \& Time of Legacy Response}) - (\text{Date \& Time of Request to Legacy})\}}{\text{Number of Legacy Requests During the Reporting Period}}$</p> <p>The response interval for retrieving pre-order/order information from a given legacy is determined by summing the response times for all requests (contracts) submitted to the legacy during the reporting period and then dividing by the total number of legacy requests for the reporting period. The response interval starts when the client application (LENS for CLECs; RNS for BST) submits a request to the legacy system and ends when the appropriate response is returned to the client application. The number of legacy accesses during the reporting period that take less than 2.3 seconds and the number that take more than 6 seconds are also captured.</p> <p>Definition: Average response time for accessing legacy data associated with appointment scheduling, service & feature availability, address verification, request for Telephone Numbers (TNs), and Customer Service Records (CSRs).</p> <p>2. OSS Interface Availability = $\frac{\text{Actual Availability}}{\text{Scheduled Availability}} \times 100$</p> <p>Definition: Percent of time OSS interface is actually available compared to scheduled availability. Availability percentages for CLEC interface systems and for all legacy systems accessed by them are captured.</p>

PRE-ORDERING AND ORDERING OSS

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • Not CLEC specific. • Not product service specific. • Regional Level 	<ul style="list-style-type: none"> • None
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • Legacy contract type (per reporting dimension) • Response interval • Regional Scope 	<ul style="list-style-type: none"> • Report Month • Legacy contract type (per reporting dimension) • Response interval • Regional Scope

LEGACY SYSTEM ACCESS TIMES FOR RNS

System	Contract	Data	< 2.3 sec	> 6 sec	Avg. Sec	# of Calls
RSAG	RSAGTEN	Address	x	x	x	x
RSAG	RSAGADDR	Address	x	x	x	x
ATLAS	ATLASTN	TN	x	x	x	x
DSAP	DSAPDDI	Schedule	x	x	x	x
CRIS	CRSACCTS	CSR	x	x	x	x
OASIS	OASISNET	Feature/Svc	x	x	x	x
OASIS	OASISBSN	Feature/Svc	x	x	x	x
OASIS	OASISCAR	Feature/Svc	x	x	x	x
OASIS	OASISLPC	Feature/Svc	x	x	x	x
OASIS	OASISMTN	Feature/Svc	x	x	x	x
OASIS	OASISOCP	Feature/Svc	x	x	x	x

LEGACY SYSTEM ACCESS TIMES FOR LENS

System	Contract	Data	< 2.3 sec	> 6 sec	Avg. Sec	# of Calls
RSAG	RSAGTEN	Address	x	x	x	x
RSAG	RSAGADDR	Address	x	x	x	x
ATLAS	ATLASTN	TN	x	x	x	x
DSAP	DSAPDDI	Schedule	x	x	x	x
HAL	HALCRIS	CSR	x	x	x	x
COFFI	COFIUSOC	Feature/Svc	x	x	x	x
P/SIMS	PSIMSORB	Feature/Svc	x	x	x	x

PRE-ORDERING AND ORDERING OSS

OSS Interface Availability

OSS Interface	% Availability
LENS	X
LEO Mainframe	X
LEO UNIX	X
LESOG	X
EDI	X
HAL	X
BOCRIS	X
ATLAS/COFFI	X
RSAG/DSAP	X
SOCS	X

ORDERING

Function:	Ordering
Measurement Overview:	When a customer calls their service provider, they expect to get information promptly regarding the progress on their order(s). Likewise, when changes must be made, such as to the expected delivery date, customers expect that they will be immediately notified so that they may modify their own plans. The order status measurements monitor, when compared to applicable BST results, that the CLEC has timely access to order progress information so that the customer may be updated or notified when changes and rescheduling are necessary.
Measurement Methodology:	<p>1. Percent Flow-through Service Requests = Σ (Total Number of valid Service Requests that flow-through to the BST OSS) / (Total Number of valid Service Requests delivered to BST OSS) X 100.</p> <p>Definition: <u>Percent Flow-through Service Requests</u> measures the percentage of orders submitted electronically that utilize BSTs' OSS without manual (human) intervention.</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Mechanized tracking for flow-through service requests and manual SOER error audit reports (3/31/98). Mechanized tracking for SOER errors and flow-through (4/30/98). • BST mechanized order tracking. <p>2. Percent Rejected Service Requests = Σ (Total Number of Rejected Service Requests) / (Total Number of Service Requests Received) X 100.</p> <p>Definition: <u>Percent Rejected Service Requests</u> is the percent of total orders received rejected due to error or omissions.</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Manual tracking for non flow-through service requests • Mechanized tracking for flow-through service requests • BST retail report not applicable. <p>3. Reject Interval = Σ (Date and Time of Service Request Rejection) - (Date and Time of Service Request Receipt) / (Number of Service Requests Rejected in Reporting Period). Requests are provided based on four (4) hour increments within a 24 hour period, along with the percent greater than 24 hours.</p> <p>Definition: <u>Reject Interval</u> is the average reject time from receipt of service order request to distribution of rejection.</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Non-Mechanized Results are based on actual data from all orders. • Mechanized Results are based on actual data for all orders from the OSS. • BST retail report not applicable.

ORDERING

<p>Measurement Methodology:</p>	<p>4. Firm Order Confirmation Timeliness = Σ (Date and Time of Firm Order Confirmation) - (Date and Time of Service Request Receipt) / (Number of Service Requests Confirmed in Reporting Period)</p> <p>Definition: <u>Interval for Return of a Firm Order Confirmation (FOC Interval)</u> is the average response time from receipt of valid service order request to distribution of order confirmation. Results are provided based on four (4) hour increments within a 24 hour period, along with the percent greater than 24 hours.</p> <p>Methodology:</p> <ul style="list-style-type: none">• Non-Mechanized Results are based on actual data from all orders.• Mechanized Results are based on actual data for all orders from the OSS.• BST retail report not applicable. <p>5. Speed of Answer in Ordering Center = Σ (Total time in seconds to reach LCSC) / (Total # of Calls) in Reporting Period.</p> <p>Definition: Measures the average time to reach a BST representative. This can be an important measure of adequacy in a manual environment or even in a mechanized environment where CLEC service representatives have a need to speak with their BST peers.</p> <p>Methodology:</p> <ul style="list-style-type: none">• Mechanized tracking through LCSC Automatic Call Distributor.• Mechanized tracking through BST retail center support systems.
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ORDERING

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate (Where Applicable) • State, Region and further geographic disaggregation as required by State Commission Order • ≤ 10 and ≥ 10 Circuit Categories not available in a pre completion order mode. • Resale Res and Bus reporting categories require adherence to OBF standards. • "Other" category reflects service requests which do not have service class code populated. • Dispatch, No Dispatch ≤ 10 and ≥ 10 Circuit Categories not available in a pre completion order mode. 	<ul style="list-style-type: none"> • Firm Order Confirmation Interval: Invalid Service Requests, and orders received outside of normal business hours • Percent Flow-through Service Requests: Rejected Service Requests • % Rejected Service Requests: Service Requests canceled by the CLEC • Supplements on Manual Orders
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • Interval for FOC • Reject Interval • Total number of LSRs • Total number of Errors • Adjusted Error Volume • Total number of flow through service requests • Adjusted number of flow through service requests • State, Region and further geographic disaggregation as required by State Commission Order. 	<ul style="list-style-type: none"> • Report Month • Interval for FOC • Reject Interval • Total number of LSRs • Total number of Errors • Adjusted Error Volume • Total number of flow through service requests • Adjusted number of flow through service requests • State, Region and further geographic disaggregation as required by State Commission Order.

PROVISIONING

Function:	Average Completion Interval and Order Completion Interval Distribution
Measurement Overview:	<p>The "average completion interval" measure monitors the time required by BST to deliver integrated and operable service components requested by the CLEC, regardless of whether resale services or unbundled network elements are employed. When the service delivery interval of BST is measured for comparable services, then conclusions can be drawn regarding whether or not CLECs have a reasonable opportunity to compete for customers. The "order completion interval distribution" measure monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer. In addition, when monitored over time, the "average completion interval" and "percent completed on time" may prove useful in detecting developing capacity issues.</p>
Measurement Methodology:	<p>1. Average Completion Interval = $\Sigma \{ (\text{Completion Date \& Time}) - (\text{Order Issue Date \& Time}) \} / (\text{Count of Orders Completed in Reporting Period})$</p> <p>2. Order Completion Interval Distribution = $\Sigma (\text{Service Orders Completed in "X" days}) / (\text{Total Service Orders Completed in Reporting Period}) \times 100$</p> <p>The actual completion interval is determined for each order processed during the reporting period. The completion interval is the elapsed time from BST issues a FOC or SOC's date time stamp receipt of a order from the CLEC to BST's actual order completion date. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of orders completed within the reporting period.</p> <p>The distribution of completed orders is determined by first counting, for each specified reporting dimension, the total numbers of orders completed within the reporting interval and the interval between the issue date of each order and the completion date. For each reporting dimension, the resulting count of orders completed for each specified time period following the issue date is divided by the total number of orders completed with the resulting fraction expressed as a percentage. D&F orders are excluded from this measurement. BellSouth does not have established intervals for these orders. The customer chooses their disconnect date including 0 day disconnect.</p> <p>Definition: Average time from issue date of service order to actual order completion date.</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Mechanized metric from ordering system.

PROVISIONING

<p>Reporting Dimensions:</p> <ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic disaggregation as required by State Commission Order. • ISDN Orders included in Non Design - GA Only • Dispatch/No Dispatch categories are not applicable to trunks. • Product Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<p>Excluded Situations:</p> <ul style="list-style-type: none"> • Canceled Service Orders • Initial Order when supplemented by CLEC • Order Activities of BST associated with internal or administrative use of local services • D & F orders
<p>Data Retained Relating to CLEC Experience:</p> <ul style="list-style-type: none"> • Report Month • CLEC Order Number • Order Submission Date • Order Submission Time • Order Completion Date • Order Completion Time • Service Type • Activity Type • State, Region and further geographic disaggregation as required by State Commission Order 	<p>Data Retained Relating to BST Performance:</p> <ul style="list-style-type: none"> • Report Month • Average Order Completion Interval • Order Completion by Interval • Service Type • Activity Type • State, Region and further geographic disaggregation as required by State Commission Order

PROVISIONING

Function:	Held Order Interval Distribution and Mean Interval
Measurement Overview:	When delays occur in completing CLEC orders, the average period that CLEC orders are held for BST reasons, pending a delayed completion, should be no worse for the CLEC when compared to BST delayed orders
Measurement Methodology:	<p>1. Mean Held Order Interval = Σ (Reporting Period Close Date – Committed Order Due Date) / (Number of Orders Pending and Past The Committed Due Date) for all orders pending and past the committed due date.</p> <p>This metric is computed at the close of each report period. The held order interval is established by first identifying all orders, at the close of the reporting interval, that both have not been reported as "completed" via a valid completion notice and have passed the currently "committed completion date" for the order. <i>Held orders due to end-user reasons are included and identified in this report.</i> For each such order the number of calendar days between the committed completion date and the close of the reporting period is established and represents the held order interval for that particular order. The held order interval is accumulated by the standard groupings, unless otherwise noted, and the reason for the order being held, if identified. The total number of days accumulated in a category is then divided by the number of held orders within the same category to produce the mean held order interval.</p> <p>2. Held Order Distribution Intervals</p> <p>(# of Orders Held for \geq 90 days) / (Total # of Orders Pending But Not Completed) X 100.</p> <p>(# of Orders Held for \geq 15 days) / (Total # of Orders Pending But Not Completed) X 100.</p> <p>This "percentage orders held" measure is complementary to the held order interval but is designed to reflect orders continuing in a "non-completed" state for an extended period of time. Computation of this metric utilizes a subset of the data accumulated for the "held order interval" measure. All orders, for which the "held order interval" equals or exceeds 90 or 15 days are counted, unless otherwise noted as an exclusion. The total number of pending and past due orders are counted (as was done for the held order interval) and divided into the count of orders held past 90 or 15 days.</p> <p>Definition: Average time orders continue in a "non-complete" state for an extended period of time.</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Mechanized metric from ordering system.

PROVISIONING

<p>Reporting Dimensions:</p> <ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic dissagregation as required by State Commission Order • Product Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<p>Excluded Situations:</p> <ul style="list-style-type: none"> • Any order canceled by the CLEC will be excluded from this measurement. • Order Activities of BST associated with internal or administrative use of local services.
<p>Data Retained Relating to CLEC Experience:</p> <ul style="list-style-type: none"> • Report Month • CLEC Order Number • Order Submission Date • Committed Due Date • Service Type • Hold Reason • State, Region and further geographic dissagregation as required by State Commission Order 	<p>Data Retained Relating to BST Performance:</p> <ul style="list-style-type: none"> • Report Month • Average Held Order Interval • Standard Error for the Average Held Order Interval • Service Type • Hold Reason • State, Region and further geographic dissagregation as required by State Commission Order

PROVISIONING

Function:	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notice.
Measurement Overview:	When BST can determine in advance that a committed due date is in jeopardy it will provide advance notice to the CLEC. There is no equivalent BST analog for Average Jeopardy & Percent Orders Given Jeopardy Notices.
Measurement Methodology:	<p>3a. Average Jeopardy Interval = $[\Sigma (\text{Date and Time of Scheduled Due Date on Service Order}) - (\text{Date and Time of Jeopardy Notice})] / [\text{Number of Orders in Jeopardy in Reporting Period}]$.</p> <p>3b. Numbers of Orders Given Jeopardy Notices in Reporting Period/Number of Orders Completed in Reporting Period.</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • State, Region and further geographic disaggregation as required by State Commission Order • Product Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE • LNP (Available 4Q99) 	<ul style="list-style-type: none"> • Any order canceled by the CLEC will be excluded from this measurement • Orders held for CLEC end user reasons
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • CLEC Order Number • Date and Time Jeopardy Notice sent • Committed Due Date • Service Type 	<ul style="list-style-type: none"> • No BST Analog Exists

PROVISIONING

Function:	Installation Timeliness, Quality & Accuracy
Measurement Overview:	The "percent missed installation appointments" measure monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer as compared to BST. Percent Provisioning Troubles within 30 days of Installation measures the quality and accuracy of installation activities.
Measurement Methodology:	<p>4. Percent Missed Installation Appointments = Σ (Number of Orders missed in Reporting Period) / (Number of Orders Completed in Reporting Period) X 100</p> <p>Percent Missed Installation Appointments is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates. <i>Missed Appointments caused by end-user reasons will be included and reported separately</i></p> <p>Definition: Percent of orders where completion's are not done by due date. See "Exclude Situations" for orders not included in this measurement</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Mechanized metric from ordering system <p>5. % Provisioning Troubles within 30 days of Service Order Activity = Σ (Trouble reports on all completed orders \leq 30 days following service order(s) completion) / (All Service Orders in a calendar month) X 100</p> <p>Definition: Measures the quality and accuracy of completed orders</p> <p>Methodology:</p> <ul style="list-style-type: none"> • Mechanized metric from ordering and maintenance systems.

PROVISIONING

Reporting Dimensions: <ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic dissagregation as required by State Commission Order • Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	Excluded Situations: <ul style="list-style-type: none"> • Orders canceled by the CLEC • Order Activities of BST associated with internal or administrative use of local services.
Data Retained Relating to CLEC Experience: <ul style="list-style-type: none"> • Report Month • CLEC Order Number • Order Submission Date • Order Submission Time • Status Type • Status Notice Date • Status Notice Time • Standard Order Activity • State, Region, and further geographic dissagregation as required by State Commission Order 	Data Retained Relating to BST Performance: <ul style="list-style-type: none"> • Report Month • BST Order Number • Order Submission Date • Order Submission Time • Status Type • Status Notice Date • Status Notice Time • Standard Order Activity • State, Region, and further geographic dissagregation as required by State Commission Order

PROVISIONING

Function:	Coordinated Customer Conversions
Measurement Overview:	This category measures the average time it takes BST to disconnect an unbundled loop from the BST switch and cross connect it to a CLEC's equipment. This measurement only applies to service orders with and without LNP, with and without INP and where the CLEC has requested BST to provide a coordinated cut-over.
Measurement Methodology:	6. Average Coordinated Customer Conversion Interval = $\frac{\sum [(Completion\ Date\ and\ Time\ for\ Cross\ Connection\ of\ an\ Unbundled\ Loop) - Disconnection\ Date\ and\ Time\ of\ an\ Unbundled\ Loop]}{Total\ Number\ of\ Unbundled\ Loop\ Orders\ for\ the\ reporting\ period.}$

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • State, Region and further geographic disaggregation as required by State Commission Order • Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<ul style="list-style-type: none"> • Any order canceled by the CLEC will be excluded from this measurement. • Delays due to CLEC following disconnection of the unbundled loop • Any order where the CLEC has not requested a coordinated cut over • Unbundled Loops where there is no existing subscriber loop
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • CLEC Order Number • Committed Due Date • Service Type • Cutover Start Time • Cutover Completion time • Portability start and completion times (INP orders) 	<ul style="list-style-type: none"> • No BST Analog Exists

Coordinated Customer Conversions

	Average Interval
UNE Loops without LNP	X
UNE Loops with LNP	X
UNE Loops without INP	X
UNE Loops with INP	X

PROVISIONING

Function:	Average Completion Notice Interval
Measurement Overview:	The receipt of a completion notice by the CLEC from BST informs the carrier that their formal relationship with a customer has begun. This is useful to the CLEC in that it lets them know that they can begin with activities such as billing the customer for service
Measurement Methodology:	<p>7. Average Completion Notice Interval = $\Sigma[(\text{Date \& Time of Notice of Completion}) - (\text{Date \& Time of Work Completion})] / (\text{Number of Orders Completed in Reporting Period})$</p> <p>Definition: The Completion Notice Interval is the elapsed time between the BST reported completion of work and the issuance of a valid completion notice to the CLEC. There is no equivalent BST Retail Measurement.</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • Under Development 	<ul style="list-style-type: none"> • Under Development
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Under Development 	<ul style="list-style-type: none"> • N/A

MAINTENANCE & REPAIR

Function:	OSS Response Interval
Measurement Overview:	This measure is designed to monitor the time required for the CLEC interface system to obtain from BST's legacy systems the information required to handle maintenance and repair functions. This measure also addresses the availability of the OSS interface for repair and maintenance.
Measurement Methodology:	<p>1. OSS Interface Availability = (Actual Availability)/(Scheduled Availability) X 100</p> <p>Definition: This measure shows the percentage of time the OSS interface is actually available compared to scheduled availability. Availability percentages for the CLEC and BST interface systems and for legacy systems accessed by them are captured.</p> <p>Methodology: Mechanized reports from OSSs.</p> <p>2. OSS Response Interval = Access Times in Increments of Less Than or Equal to 4 Seconds, Greater Than 4 Seconds but Less Than or Equal to 10 Seconds, Less Than or Equal to 10 Seconds, Greater Than 10 Seconds, or Greater Than 30 Seconds.</p> <p>Definition: Response intervals are determined by subtracting the time a request is submitted from the time the response is received. Percentages of requests falling into the categories listed above are reported, along with the actual number of requests falling into those categories. This measure provides a method to compare BST and CLEC response times for accessing the legacy data needed for maintenance & repair functions.</p> <p>Methodology: Mechanized reports from OSSs.</p>

Function:	Average Answer Time - Repair Centers
Measurement Overview:	This measure monitors that BST's handling of support center calls from CLECs are comparable with support center calls by BST's retail customers.
Measurement Methodology:	<p>1. Average Answer Time for BST's Repair Centers = (Total time in seconds for BST's Repair Centers response) / (Total number of calls) by reporting period</p> <p>Definition: This measure demonstrates an average response time for the CLEC to contact a BST representative</p> <p>Methodology: Mechanized report from Repair Centers Automatic Call Distributors.</p>

MAINTENANCE & REPAIR

Function:	Missed Repair Appointments
Measurement Overview:	When the data for this measure is collected for BST and a CLEC it can be used to compare the percentage of accurate estimates of the time required to complete service repairs for BST and the CLEC.
Measurement Methodology:	<p>2. Percentage of Missed Repair Appointments = (Count of Customer Troubles Not Resolved by the Quoted Resolution Time and Date) / (Count of Customer Trouble Tickets Closed) X 100.</p> <p>Definition: Percent of trouble reports not cleared by date and time committed. Note: Appointment intervals vary with force availability in the POTS environment. Specials and Trunk intervals are standard interval appointments of no greater than 24 hours.</p> <p>Methodology: Mechanized metric from maintenance database(s).</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic dissagregation as required by State Commission Order • Product Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<ul style="list-style-type: none"> • Trouble tickets canceled at the CLEC request • BST trouble reports associated with internal or administrative service
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • CLEC Ticket Number • Ticket Submission Date • Ticket Submission Time • Ticket Completion Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design/Non-Special only) • State, Region and further geographic dissagregation as required by State Commission Order 	<ul style="list-style-type: none"> • Report Month • BST Ticket Number • Ticket Submission Date • Ticket Submission Time • Ticket Completion Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design/Non-Special only) • State, Region and further geographic dissagregation as required by State Commission Order

MAINTENANCE & REPAIR

Function:	Customer Trouble Report Rate
Measurement Overview:	This measure can be used to establish the frequency (rate) of customer trouble reports and employed to compare CLEC with BST results.
Measurement Methodology:	<p>1. Customer Trouble Report Rate = (Count of Initial and Repeated Trouble Reports in the Current Period) / (Number of Service Access Lines in Service at End of the Report Period) X 100. Note: Local Interconnection Trunks are reported only as total troubles.</p> <p>The Customer Trouble Report Rate is computed by accumulating the number of maintenance initial and repeated trouble reports during the reporting period. The resulting number of trouble reports are divided by the total number of "service access lines" existing for CLECs and BST respectively at the end of the report period.</p> <p>Definition: Initial and repeated customer direct or referred troubles reported within a calendar month (Where cause is not in carrier equipment) per 100 lines/circuits in service.</p> <p>Methodology: Mechanized metric for trouble reports and lines in service.</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic disaggregation as required by State Commission Order • Product Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<ul style="list-style-type: none"> • Trouble tickets canceled at the CLEC request • BST trouble reports associated with administrative service
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • CLEC Ticket Number • Ticket Submission Date • Ticket Submission Time • Ticket Completion Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design/Non-Special only) • State, Region and further geographic disaggregation as required by State Commission Order • # Service Access Lines in Service at end of period 	<ul style="list-style-type: none"> • Report Month • BST Ticket Number • Ticket Submission Date • Ticket Submission Time • Ticket Completion Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design/Non-Special only) • State, Region and further geographic disaggregation as required by State Commission Order • # Service Access Lines in Service at end of period

MAINTENANCE & REPAIR

Function:	Quality of Repair & Time to Restore
Measurement Overview:	This measure, when collected for both the CLEC and BST and compared, monitors that CLEC maintenance requests are cleared comparably to BST maintenance requests
Measurement Methodology:	<p>3. Maintenance Average Duration = (Total Duration Time from the Receipt to the Clearing of Trouble Reports) / (Total Closed Troubles) in reporting period</p> <p>4. Percent Repeat Troubles within 30 Days = (Total Repeated Trouble Reports within 30 Days) / (Total Closed Troubles) in reporting period X 100</p> <p>5. Out of Service (OOS) > 24 Hours = (Total Troubles OOS > 24 Hours) / (Total OOS Troubles) X 100</p> <p>Definition: For Out of Service Troubles (no dial tone, cannot be called or cannot call out): the percentage of troubles cleared in excess of 24 hours.</p> <p>For Percent Repeat Trouble Reports within 30 Days: Trouble reports on the same line/circuit as a previous trouble report within the last 30 calendar days as a percent of total troubles reported.</p> <p>For Average Duration: Average time from the receipt of a trouble until the trouble is cleared.</p> <p>Methodology: Mechanized metric from maintenance database(s).</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Specific • CLEC Aggregate • BST Aggregate • State, Region and further geographic disaggregation as required by State Commission Order • Reporting Levels <ul style="list-style-type: none"> • Interconnection Trunks • Resale – Residence • Resale – Business • Resale – Design • UNE Design • UNE Non Design • LNP (Available 4Q99) 	<ul style="list-style-type: none"> • Trouble reports canceled at the CLEC request • BST trouble reports associated with administrative service
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • Total Tickets • CLEC Ticket Number • Ticket Submission Date • Ticket Submission Time • Ticket Completion Time • Ticket Completion Date • Total Duration Time • Service Type • Disposition and Cause (Non-Design/Non-Special only) 	<ul style="list-style-type: none"> • Report Month • Total Troubles • Percentage of Customer Troubles Out of Service > 24 Hours • Total and Percent Repeat Trouble Reports with 30 Days • Total Duration Time • Service Type • Disposition and Cause (Non-Design/Non-Special only)

<ul style="list-style-type: none"> State, Region and further geographic disaggregation as required by State Commission Order 	<ul style="list-style-type: none"> State, Region and further geographic disaggregation as required by State Commission Order
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BILLING

Function:	Invoice Accuracy & Timeliness
Measurement Overview:	The accuracy of billing invoices delivered by BST to the CLEC must provide CLECs with the opportunity to deliver bills at least as accurate as those delivered by BST. Producing and comparing this measurement result for both the CLEC and BST allows a determination as to whether or not parity exists.
Measurement Methodology:	<p>1. Invoice Accuracy = [(Total Billed Revenues during current month) - (Total Adjustment Revenues during current month) / Total Billed Revenues during current month] x 100</p> <p>This measure provides the percentage accuracy of the billing invoices for a CLEC by dividing the difference between the total billed revenue and total adjustment revenues by the total billed revenues during the current month.</p> <p>2. Mean Time to Deliver Invoices = Σ[(Invoice Transmission Date) - (Date of Scheduled Bill Close)] / (Count of Invoices Transmitted in Reporting Period)</p> <p>This measure provides the mean interval for billing invoices. CRIS-based invoices should be released for delivery within six (6) workdays, and CABS-based invoices should be released for delivery within eight (8) calendar days.</p> <p>Objective: Measures the percentage of accuracy and mean interval for timeliness of billing records delivered to CLECs in an agreed upon format.</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> CLEC Specific CLEC Aggregate BST Aggregate 	<ul style="list-style-type: none"> Any invoices rejected due to formatting or content errors Adjustments not related to billing errors (e.g., credits for service outage)
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> Report Monthly Invoice Type <ul style="list-style-type: none"> Resale Unbundled Element Invoices (UNE) Interconnection LNP (Available 4Q99) 	<ul style="list-style-type: none"> Report Monthly Retail Type <ul style="list-style-type: none"> CRIS CABS

BILLING

Function:	Usage Data Delivery Accuracy, Timeliness & Completeness
Measurement Overview:	The accuracy of usage records delivered by BST to the CLEC must provide CLECs with the opportunity to deliver bills at least as accurate as those delivered by BST. Producing and comparing this measurement result for both the CLEC and BST allows a determination as to whether or not parity exists.
Measurement Methodology:	<p>1. Usage Data Delivery Accuracy = (Total number of usage data packs sent during current month) - (Total number of usage data packs requiring retransmission during current month) / Total number of usage data packs sent during current month</p> <p>This measurement captures the percentage of recorded usage and recorded usage data packets transmitted error free and in an agreed upon format to the appropriate CLEC, as well as a parity measurement against BST Data Packet Transmission.</p> <p>2. Usage Data Delivery Completeness = (Total number of Recorded usage records delivered during the current month that are within thirty (30) days of the message(usage record) create date) / (Total number of Recorded usage records delivered during the current month)</p> <p>This measurement provides percentage of recorded usage data (BellSouth recorded and usage recorded by other carriers) processed and transmitted to the CLEC within thirty (30) days of the message (usage record) create date. A parity measure is also provided showing completeness of BST messages processed and transmitted via CMDS.</p> <p>3. Usage Data Delivery Timeliness = (Total number of usage records sent within six(6) calendar days from initial recording/receipt) / (Total number of usage records sent)</p> <p>This measurement provides percentage of recorded usage data(BellSouth recorded and usage recorded by other carriers) delivered to the appropriate CLEC within six (6) calendar days from initial recording. A parity measure is also provided showing timeliness of BST messages processed and transmitted via CMDS.</p> <p>Objective: The purpose of these measurements is to demonstrate the level of quality and timeliness of processing and transmission of both types of usage data (BellSouth recorded and usage recorded by other carriers) to the appropriate CLEC.</p> <p>Methodology: The usage data will be mechanically transmitted or mailed to the CLEC data processing center once daily. Method of delivery is at the option of the CLEC. Timeliness and completeness measures are reported on the same report.</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • CLEC Aggregate • CLEC Specific • BST Aggregate 	<ul style="list-style-type: none"> • None
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • Record Type <ul style="list-style-type: none"> ■ BellSouth Recorded ■ Non-BellSouth Recorded 	<ul style="list-style-type: none"> • Report Monthly • Record Type

OPERATOR SERVICES: TOLL ASSISTANCE AND DIRECTORY ASSISTANCE (Toll, DA)

Function:	Speed to Answer Performance
Measurement Overview:	The speed of answer delivered to CLEC retail customers, when BST provides Operator Services with Toll Assisted Calls or Directory Assistance on behalf of the CLEC, must be substantially the same as the speed of answer that BST delivers to its own retail customers, for equivalent local services. The same facilities and operators are used to handle BST and CLEC customer calls, as well as inbound call queues that will not differentiate between BST & CLEC service.
Measurement Methodology:	<p>1. Average Speed to Answer (Toll) = $\Sigma (\text{Total Call Waiting Seconds}) / (\text{Total Calls Served})$</p> <p>2. Percent Answered within "X" Seconds (Toll) = Derived by converting the Average Speed to Answer (Toll) using BellCore Statistical Answer Conversion Tables, to arrive at a percent of calls answered in less than thirty seconds.</p> <p>3. Average Speed to Answer (DA) = $\Sigma (\text{Total Call Waiting Seconds}) / (\text{Total Calls Served})$</p> <p>4. Percent Answered within "X" Seconds (DA) = Derived by converting the Average Speed to Answer (DA) using BellCore Statistical Answer Conversion Tables, to arrive at a percent of calls answered in less than twenty seconds.</p> <p>Definition: Measurement of the average time in seconds calls wait before answer by a Toll or DA operator and the percent of Toll or DA calls that are answered in less than a predetermined time frame.</p> <p>Methodology: The Average Speed to Answer for Toll and DA is provided today from monthly system measurement reports, taken from the centralized call routing switches. The "Total Call Waiting Seconds" is a sub-component of this measure, which BellSouth systems calculate by monitoring the total number of calls in queue throughout the day multiplied by the time (in seconds) between monitoring events. The "Total Calls Served" is the other sub-component of this measure, which BellSouth systems record as the total number of calls handled by Operator Services Toll or DA centers.</p> <p>The Percent Answered within thirty and twenty seconds measurement for Toll and DA is derived by using the BellCore Statistical Answer Conversion Tables, to convert the Average Speed to Answer measure into a percent of calls answered within thirty/twenty seconds. The BellCore Conversion Tables are specific to the defined parameters of work time, # of operators, max queue size and call abandonment rates.</p> <p>Current BellSouth call center switch technology and business operations do not provide mechanized measurements differentiating between human versus machine call answer processing methods.</p>

OPERATOR SERVICES: TOLL ASSISTANCE AND DIRECTORY ASSISTANCE (Toll, DA)

Reporting Dimensions: <ul style="list-style-type: none">• Toll Assistance (Toll) in Aggregate• Directory Assistance (DA) in Aggregate• State	Excluded Situations: <ul style="list-style-type: none">• Calls abandoned by customers prior to answer by the BST Toll or DA operator
Data Retained (On Aggregate Basis): <ul style="list-style-type: none">• Month• Call Type (Toll or DA)• Average Speed of Answer	

E911

Function:	Timeliness and Accuracy
Measurement Overview:	<ul style="list-style-type: none"> • BellSouth's goal is to maintain 100% accuracy in the E911 database for all its CLEC resale and retail customers by correctly processing all orders for E911 database updates. The E911 database update process ensures that the CLECs' updates are handled in parity with BST's updates. BST uses Network Data Mover (NDM) to transmit both CLEC resale and BST retail E911 updates to SCC (third party E911 database vendor) once per day for the entire region. No processing distinctions are made between CLEC records and BST records. SCC's goal is to process these updates within 24 hours. • CLECs ordering unbundled switching and facilities-based CLEC E911 providers are responsible for the accuracy of their data that is input into the E911 database. Facilities-based CLEC record updates are transmitted by the CLEC directly to SCC without any BST involvement and are not included in the monthly SQM reports. • When BST retail or resale records experience errors in SCC's system, the errors are handled by either BST or SCC and processed within 24 hours. • BellSouth in conjunction with SCC provides accuracy and timeliness measurements for BST and its CLEC resale customers.
Measurement Methodology:	<p>1. E911 Timeliness = [(Number of Record Updates) / (Number of Submitted Record Updates)] X 100</p> <p>Definition: Measures the percentage of E911 database updates processed within a 24-hour period. Based upon completed service order activity within the 24 hour period, one batch per end office is transmitted daily by BST to SCC.</p> <p>Methodology: Mechanized metric from SCC's E911 database.</p> <p>2. E911 Accuracy = [(Number of Record Updates with No Initial Errors) / (Total Number of Record Updates)] X 100</p> <p>Definition: Measures the percentage of E911 database updates processed by SCC with no initial errors.</p> <p>Methodology: Mechanized metric from SCC's 911 database.</p> <p>3. E911 Mean Interval = E911 Mean Interval = Sum [(Date and Time of E911 Service Request Completion) - (Date and Time of E911 Service Request Acknowledgement)] / (Number of Service Requests Completed in Reporting Period)</p> <p>Definition: Measures the mean interval of E911 database updates.</p> <p>Methodology: Mechanized metric from SCC's E911 database.</p>

E911

<p>Reporting Dimensions:</p> <ul style="list-style-type: none"> • BST Aggregate (Includes CLEC resale customers) • State, Region and further geographic disaggregation as required by State Commission Order 	<p>Excluded Situations:</p> <ul style="list-style-type: none"> • Any order canceled by the CLEC. • Order Activities of BST associated with internal or administrative use of local services • Facilities-based CLEC Orders.
<p>Data Retained Relating to CLEC Experience:</p> <ul style="list-style-type: none"> • Report Month • CLEC Order Number • Order Submission Date • Order Submission Time • Error Type • Error Notice Date • Error Notice Time • Standard Order Activity • State, Region and further geographic disaggregation as required by State Commission Order 	<p>Data Retained Relating to BST Performance:</p> <ul style="list-style-type: none"> • Report Month • Error Type • Average number of error • Standard Order Activity • State, Region and further geographic disaggregation as required by State Commission Order

TRUNK GROUP PERFORMANCE

Function:	Interconnection Trunk Performance
Measurement Overview:	In order to ensure quality service to the CLECs as well as protect the integrity of the BST network, BST collects traffic performance data on the trunk groups interconnected with the CLECs as well as all other trunk groups in the BST network.
Measurement Methodology:	<p>1. Trunk Group Service Summary: Contains the service performance results of all final trunk groups (both BST administered trunk groups and CLEC administered trunk groups) between Point of Termination (POT) and BST tandems or end offices, by region, by CLEC, CLEC Aggregate, and BST aggregate.</p> <p>Specifically measures the total number of trunk groups, number of trunk groups measured, and the number of trunk groups which exceed the blocking threshold during their busy hours.</p> <p>2. Trunk Group Service Detail: Provides a detailed list of all final trunk groups between POTs and BST end offices or tandems (A-end and Z-end for BST Local trunks) including the actual blocking performance when blocking exceeds the measured blocking threshold. The blocking performance includes the observed blocking number for a particular Trunk Group Serial Number (TGSN).</p> <p>Blocking thresholds for all trunk groups are 3%, except BST CTTG, which is 2%.</p> <p>Measured Blocking = [(Total number of Blocked Calls)/(Total number of Attempted Calls)] X 100</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • BST Trunk Group Aggregate • CLEC Trunk Group Aggregate • CLEC Trunk Group Specific • State, Region and further geographic disaggregation as required by State Commission Order 	<ul style="list-style-type: none"> • Trunk Groups for which valid traffic data measurement unavailable.
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • Total Trunk Groups • Total Trunk Group for which data available • Threshold exceptions • Exceptions percent of the total • State, Region and further geographic disaggregation as required by State Commission Order • Exception Trunk detail 	<ul style="list-style-type: none"> • Report Month • Total Trunk Groups • Total Trunk Group for which data available • Threshold exceptions • Exceptions percent of the total • State, Region and further geographic disaggregation as required by State Commission Order • Exception Trunk detail

TRUNK GROUP PERFORMANCE

Trunking Definitions

Field Name	Description	Data Type
Switch	Identifier for the BellSouth end of the Trunk Group. Part of 37 character Common Language Location Identifier(CLLI) code.	AlphaNum(11)
POT	Identifier for the CLEC Point of Termination(POT)of the Trunk Group. Part of 37 character Common Location Language Identifier(CLLI) code.	AlphaNum(11)
TGSN	Unique trunk group identifier. (Trunk Group Serial Number)	AlphaNum(8)
TANDEM	Identifier for the BellSouth Tandem end of the Trunk Group. Part of 37 character Common Language Location Identifier(CLLI) code.	AlphaNum(11)
END OFFICE	Identifier for the BellSouth End Office of the Trunk Group. Part of 37 character Common Location Language Identifier(CLLI) code.	AlphaNum(11)
A-END	Identifier for the BellSouth Originating/Low Alpha end of the Trunk Group. Part of 37 character Common Language Location Identifier(CLLI) code.	AlphaNum(11)
Z-END	Identifier for the BellSouth Terminating/High Alpha end of the Trunk Group. Part of 37 character Common Location Language Identifier(CLLI) code.	AlphaNum(11)
DESCRPT	Describes function/operation of the Trunk Group. Part of 37 character Common Language Location Identifier(CLLI) code.	AlphaNum(15)
OBSVD BLKG	Blocking ratio determined from traffic data measurement.(Total number of calls blocked/Total number of calls attempted)	Numeric
HR	Time of day when the maximum observed blocking was recorded.	Numeric
TKS	Total number of trunks in service in a trunk group	Numeric
VAL DAYS	Total number of valid days of measurement	Numeric
NBR RPTS	Number of consecutive monthly reports for which the trunk group exceeded the measured blocking threshold	Numeric(2)
RMKS	Cause of blocking and/or release plan	AlphaNum

Collocation

Function:	Response Interval, Provisioning Interval and Timeliness for Providing Collocation Space to a CLEC in a BellSouth Central Office.
Measurement Overview:	Collocation is the placement of customer-owned equipment in BellSouth Central Offices for interconnecting to BellSouth's tariffed services and unbundled network elements. BellSouth offers both Virtual and Physical Collocation and will report its performance on these offerings separately. The milestones in the process for which measurements will be provided are: the average time to respond to a request after we have the complete application; the average time between receiving the bona fide firm order until the space is made available to the CLEC; and the percentage of due dates on firm orders missed.
Measurement Methodology:	<p>1. Average Response Time = Σ (Request Response Date & Time) - (Request Submission Date & Time)/Count of Responses Returned in Reporting Period.</p> <p>Definition: Measures the average time from the receipt of a complete and accurate Collocation Request (including receipt of Application Fees) to the date BellSouth responds in writing.</p> <p>Methodology: Manual</p> <p>2. Average Arrangement Time = Σ (Date & Time Collocation Arrangement is Complete) - (Date & Time Order for Collocation Arrangement submitted)/Total Numbers of Collocation Arrangements Completed during Reporting Period.</p> <p>Definition: Measures the Average Time from the receipt of complete and accurate Firm Order (including Fees) to date BellSouth completes the Collocation Arrangement [Called "BellSouth complete date". Assumes space and construction complete and network infrastructure complete.]</p> <p>Methodology: Manual</p> <p>3. % of Due Dates Missed = (Number of Orders not completed w/i ILEC committed Due Date during reporting period) / (Number of Orders completed in reporting period) X 100.</p> <p>Definition: Measures the percent of Collocation space request, including construction and network infrastructure, that are not complete on the due date.</p> <p>Methodology: Manual</p>

Reporting Dimensions:	Excluded Situations:
<ul style="list-style-type: none"> • State, Region and further geographic disaggregation as required by State Commission Order • Virtual • Physical 	<ul style="list-style-type: none"> • Any order canceled by the CLEC. • Time for BST to obtain any permits • Collocation contract negotiations
Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
<ul style="list-style-type: none"> • Report Month • CLEC Order Number • Application Submission Date • Firm Order Submission Time 	<ul style="list-style-type: none"> • Report Month • Application • Application Response • Firm Order

• Space Acceptance Date	• BST Completion Date
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Appendix A: Reporting Scope

<p>Standard Service Groupings</p>	<p><u>Pre-Order, Ordering</u></p> <ul style="list-style-type: none"> • Resale Residence • Resale Business • Resale Special • Local Interconnection Trunks • UNE • UNE - Loops w/LNP • LNP (Available 4Q99) <p><u>Provisioning</u></p> <ul style="list-style-type: none"> • UNE Non-Design • UNE Design • UNE Loops w/LNP • LNP (Available 4Q99) • Local Interconnection Trunks • Resale Residence • Resale Business • Resale Design • BST Trunks • BST Residence Retail • BST Business Retail <p><u>Maintenance and Repair</u></p> <ul style="list-style-type: none"> • Local Interconnection Trunks • UNE Non-Design • UNE Design • LNP (Available 4Q99) • Resale Residence • Resale Business • BST Interconnection Trunks • BST Residence Retail • BST Business Retail <p><u>Local Interconnection Trunk Group Blockage</u></p> <ul style="list-style-type: none"> • BST CTTG Trunk Groups • CLEC Trunk Groups
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Appendix A: Reporting Scope

<p>Standard Service Order Activities</p> <p><i>These are the generic BST CLEC service order activities which are included in the Pre-Ordering, Ordering, and Provisioning sections of this document. It is not meant to indicate specific reporting categories.</i></p>	<ul style="list-style-type: none"> • New Service Installations • Service Migrations Without Changes • Service Migrations With Changes • Move and Change Activities • Service Disconnects (Unless noted otherwise)
<p>Pre-Ordering Query Types:</p>	<ul style="list-style-type: none"> • Address • Telephone Number • Appointment Scheduling • Customer Service Record • Feature Availability
<p>Report Levels</p>	<ul style="list-style-type: none"> • CLEC State • CLEC Region • CLEC MSA • Aggregate CLEC State • Aggregate CLEC Region • Aggregate CLEC MSA • BST State • BST Region • BST MSA

Appendix B: Glossary of Acronyms and Terms

A	<p>ACD</p> <p>AGGREGATE</p> <p>ASR</p> <p>ATLAS</p> <p>ATLASTN</p>	<p>Automatic Call Distributor - A service that provides status monitoring of agents in a call center and routes high volume incoming telephone calls to available agents while collecting management information on both callers and attendants.</p> <p>Sum total of all items in like category. e.g. CLEC aggregate equals the sum total of all CLECs' data for a given reporting level.</p> <p>Access Service Request - A request for access service terminating delivery of carrier traffic into a Local Exchange Carrier's network.</p> <p>Application for Telephone Number Load Administration System - The BellSouth Operations System used to administer the pool of available telephone numbers and to reserve selected numbers from the pool for use on pending service requests/service orders.</p> <p>ATLAS software contract for Telephone Number</p>
B	<p>BILLING</p> <p>BOCRIS</p> <p>BRC</p> <p>BST</p>	<p>The process and functions by which billing data is collected and by which account information is processed in order to render accurate and timely billing.</p> <p>Business Office Customer Record Information System - A front-end presentation manager used by BellSouth organizations to access the CRIS database.</p> <p>Business Repair Center - The BellSouth Business Systems trouble receipt center which serves large business and CLEC customers.</p> <p>BellSouth Telecommunications, Inc.</p>
C	<p>CKTID</p> <p>CLEC</p> <p>CMDS</p> <p>COFFI</p> <p>COFIUSOC</p> <p>CRIS</p> <p>CRSACCTS</p> <p>CSR</p> <p>CTTG</p>	<p>A unique identifier for elements combined in a service configuration</p> <p>Competitive Local Exchange Carrier</p> <p>Centralized Message Distribution System - BellCore administered national system used to transfer specially formatted messages among companies.</p> <p>Central Office Feature File Interface - A BellSouth Operations System database which maintains Universal Service Order Code (USOC) information based on current tariffs.</p> <p>COFFI software contract for feature/service information</p> <p>Customer Record Information System - The BellSouth proprietary corporate database and billing system for non-access customers and services.</p> <p>CRIS software contract for CSR information</p> <p>Customer Service Record</p> <p>Common Transport Trunk Group - Final trunk groups between BST & Independent end offices and the BST access tandems.</p>
D	<p>DESIGN</p> <p>DISPOSITION & CAUSE</p> <p>DLETH</p> <p>DLR</p> <p>DOE</p> <p>DSAP</p> <p>DSAPDDI</p>	<p>Design Service is defined as any Special or Plain Old Telephone Service Order which requires BellSouth Design Engineering Activities</p> <p>Types of trouble conditions, e.g. No Trouble Found, Central Office Equipment, Customer Premises Equipment, etc.</p> <p>Display Lengthy Trouble History - A history report that gives all activity on a line record for trouble reports in LMOS</p> <p>Detail Line Record - All the basic information maintained on a line record in LMOS, e.g. name, address, facilities, features etc.</p> <p>Direct Order Entry System - An internal BellSouth service order entry system used by BellSouth Service Representatives to input business service orders in BellSouth format.</p> <p>DOE (Direct Order Entry) Support Application - The BellSouth Operations System which assists a Service Representative or similar carrier agent in negotiating service provisioning commitments for non-designed services and UNEs.</p> <p>DSAP software contract for schedule information</p>

Appendix B: Glossary of Acronyms and Terms

E	E911 EDI	Provides callers access to the applicable emergency services bureau by dialing a 3-digit universal telephone number. Electronic Data Interchange - The computer-to-computer exchange of inter and/or intra company business documents in a public standard format.
F	FLOW-THROUGH FOC	In the context of this document, orders that are processed mechanically without human intervention. Firm Order Confirmation - A notification returned to the CLEC confirming that the LSR has been received and accepted, including the specified commitment date.
G		
H	HAL HALCRIS	"Hands Off" Assignment Logic - Front end access and error resolution logic used in interfacing BellSouth Operations Systems such as ATLAS, BOCRIS, LMOS, PSIMS, RSAG and SOCS. HAL software contract for CSR information
I	ISDN	Integrated Services Digital Network
K		
L	LCSC LEGACY SYSTEM LENS LEO LESOG LMOS LMOS HOST LMOSupd LNP LOOPS LSR	Local Carrier Service Center - The BellSouth center which is dedicated to handling CLEC LSRs, ASRs, and Preordering transactions along with associated expedite requests and escalations. Term used to refer to BellSouth Operations Support Systems (see OSS) Local Exchange Negotiation System - The BellSouth LAN/web server/OS application developed to provide both preordering and ordering electronic interface functions for CLECs. Local Exchange Ordering - A BellSouth system which accepts the output of EDI, applies edit and formatting checks, and reformats the Local Service Requests in BellSouth Service Order format. Local Exchange Service Order Generator - A BellSouth system which accepts the service order output of LEO and enters the Service Order into the Service Order Control System using terminal emulation technology. Loop Maintenance Operations System - A BellSouth Operations System which stores the assignment and selected account information for use by downstream OSS and BellSouth personnel during provisioning and maintenance activities. LMOS host computer LMOS updates Local Number Portability - In the context of this document, the capability for a subscriber to retain his current telephone number as he transfers to a different local service provider. Transmission paths from the central office to the customer premises. Local Service Request - A request for local resale service or unbundled network elements from a CLEC.
M	MAINTENANCE & REPAIR MARCH	The process and function by which trouble reports are passed to BellSouth and by which the related service problems are resolved. A BellSouth Operations System which accepts service orders, interprets the coding contained in the service order image, and constructs the specific switching system Recent Change command messages for input into end office switches.
N	NC	"No Circuits" - All circuits busy announcement

Appendix B: Glossary of Acronyms and Terms

<p>O</p>	<p>OASIS OASISBSN OASISCAR OASISLPC OASISMTN OASISNET OASISOCP ORDERING OSPCM OSS OUT OF SERVICE</p>	<p>Obtain Availability Services Information System - A BellSouth front-end processor which acts as an interface between COFFI and RNS. This system takes the USOCs in COFFI and translates them to English for display in RNS. OASIS software contract for feature/service OASIS software contract for feature/service OASIS software contract for feature/service OASIS software contract for feature/service OASIS software contract for feature/service OASIS software contract for feature/service OASIS software contract for feature/service The process and functions by which resale services or unbundled network elements are ordered from BellSouth as well as the process by which an LSR or ASR is placed with BellSouth. Outside Plant Contract Management System - Provides Scheduling Information. Operations Support System - A support system or database which is used to mechanize the flow or performance of work. The term is used to refer to the overall system consisting of hardware complex, computer operating system(s), and application which is used to provide the support functions. Customer has no dial tone and cannot call out.</p>
<p>P</p>	<p>POTS PREDICTOR PREORDERING PROVISIONING PSIMS PSIMSORB</p>	<p>Plain Old Telephone Service The BellSouth Operations system which is used to administer proactive maintenance and rehabilitation activities on outside plant facilities, provide access to selected work groups (e.g. RRC & BRC) to Mechanized Loop Testing and switching system I/O ports, and provide certain information regarding the attributes and capabilities of outside plant facilities. The process and functions by which vital information is obtained, verified, or validated prior to placing a service request. The process and functions by which necessary work is performed to activate a service requested via an LSR or ASR and to initiate the proper billing and accounting functions. Product/Service Inventory Management System - A BellSouth database Operations System which contains availability information on switching system features and capabilities and on BellSouth service availability. This database is used to verify the availability of a feature or service in an NXX prior to making a commitment to the customer. PSIMS software contract for feature/service</p>
<p>Q</p>		
<p>R</p>	<p>RNS RRC RSAG RSAGADDR RSAGTN</p>	<p>Regional Negotiation System - An internal BellSouth service order entry system used by BellSouth Consumer Services to input service orders in BellSouth format. Residence Repair Center - The BellSouth Consumer Services trouble receipt center which serves residential customers. Regional Street Address Guide - The BellSouth database which contains street addresses validated to be accurate with state and local governments. RSAG software contract for address search RSAG software contract for telephone number search</p>

Appendix B: Glossary of Acronyms and Terms

S	SOCS SOIR	Service Order Control System - The BellSouth Operations System which routes service order images among BellSouth drop points and BellSouth Operations Systems during the service provisioning process. Service Order Interface Record - any change effecting activity to a customer account by service order that impacts 911 E911.
T	TAFI TN	Trouble Analysis Facilitation Interface - The BellSouth Operations System which supports trouble receipt center personnel in taking and handling customer trouble reports. Telephone Number
U	UNE	Unbundled Network Element
V		
W	WTN	A unique identifier for elements combined in a service configuration
X		
Y		
Z		
Σ		Sum of:

Appendix C

BELLSOUTH'S AUDIT POLICY:

BellSouth currently provides many CLECs with audit rights as a part of their individual interconnection agreements. However, it is not reasonable for BellSouth to undergo an audit for every CLEC with which it has a contract. As of June, 1999, that would equate to over 732 audits per year and that number is continually growing. The Parties shall work cooperatively to develop an Audit Plan for the purpose of auditing Service Quality Measurements. If requested by a state Commission, BellSouth will agree to undergo a comprehensive audit of the aggregate level reports for both BellSouth and the CLECs for each of the next five (5) years (1999-2005), to be conducted by an independent third-party. The results of that audit will be made available to all the parties subject to proper safeguards to protect proprietary information. This aggregate level audit includes the following specifications:

1. the cost be borne 50% by BellSouth and 50% by the CLECs
2. the independent third party auditor shall be selected with input from BellSouth, the Commission, and the CLECs
3. BellSouth, the state Commission, and the CLECs shall jointly determine the scope of the audit.

BellSouth reserves the right to make changes to this audit policy as growth and changes in the industry dictate.

Appendix D
Modification of Performance Measurements

In the event that the FCC or any State Commission adopts, orders, or imposes on BellSouth any standards, measurements, or performance requirements in addition to or different from the standards, measurements, and performance requirements contained in this attachment, the Parties shall amend this Attachment to incorporate such standards, measurements, or performance requirements at either Party's request in accordance with Section 15.5 of the General Terms and Conditions of this Agreement, provided, however, that if Time Warner elects to retain the performance measurements set forth in this Attachment rather than to adopt the standards, measurements, or performance measurements so ordered or imposed, BellSouth will continue to provide to Time Warner the performance measurements set forth herein.

PRICING

1. General Principles

All services currently provided hereunder (including resold Local Services, Local Interconnection, Network Elements and Ancillary Functions) and all new and additional services to be provided hereunder shall be priced in accordance with all applicable provisions of the Act and the rules and orders of the Federal Communications Commission and the Public Service Commissions.

2. Unbundled Network Elements

The prices that Time Warner shall pay to BellSouth for Unbundled Network Elements are set forth in Table 1.

3. Compensation For Local Interconnection (Call Transport and Termination)

The prices that Time Warner and BellSouth shall pay each other for the termination of local calls are set forth in Table 1.

4. Ancillary Functions

4.1 Collocation - The rates, terms and conditions for Physical Collocation are as set forth in Attachment 4 of this Agreement. Rates, terms, and conditions for Virtual Collocation are as set forth in Section 20 of BellSouth Telecommunications, Inc.'s Interstate Access Tariff, FCC No. 1.

4.2 Poles, Ducts and Conduits - BellSouth shall provide access to poles, conduits and ducts at rates that are consistent with 47 U.S.C. Section 224(d). CLEC may file a complaint with the appropriate regulatory authority if it believes the rates provided by BellSouth are not consistent with 47 U.S.C. Section 224(d).

5. Local Number Portability

The prices for number portability are set forth in Table 1.

6. Recorded Usage Data

The prices for recorded usage data are set forth in Table 1.

7. Operational Support Systems (OSS) Rates

BellSouth has developed and made available the following mechanized systems by which Time Warner may submit LSRs electronically.

LENS Local Exchange Navigation System
 EDI Electronic Data Interface
 EDI-PC Electronic Data Interface – Personal Computer
 TAG Telecommunications Access Gateway

LSRs submitted by means of one of these interactive interfaces will incur an OSS electronic ordering charge as specified in the table below. An individual LSR will be identified for billing purposes by its Purchase Order Number (PON). LSRs submitted by means other than one of these interactive interfaces (mail, fax, courier, etc.) will incur a manual order charge as specified in the table below:

OPERATIONAL SUPPORT SYSTEMS	AL, GA, LA, MS, SC	FL, KY, NC, TN
OSS LSR charge, per LSR received from the CLEC by one of the OSS interactive interfaces	\$3.50	\$3.50
	SOMEK	SOMEK
Incremental charge per LSR received from the CLEC by means other than one of the OSS interactive interfaces	See applicable rate element	\$19.99
		SOMAN

Note: In addition to the OSS charges, applicable discounted service order and related discounted charges apply per the tariff.

Denial/Restoral OSS Charge

In the event Time Warner provides a list of customers to be denied and restored, rather than an LSR, each location on the list will require a separate PON and, therefore will be billed as one LSR per location.

Cancellation OSS Charge

Time Warner will incur an OSS charge for an accepted LSR that is later canceled by Time Warner.

Note: Supplements or clarifications to a previously billed LSR will not incur another OSS charge.

Network Elements and Other Services Manual Additive

The Commissions in Alabama, Georgia, Louisiana, Mississippi and South Carolina have ordered incremental manual non-recurring charges (NRC) for Network Elements and Other Services ordered by means other than one of the interactive interfaces. These ordered Network Elements and Other Services manual additive NRCs will apply in these states, rather than the charge per LSR.

Threshold Billing Plan

The Parties agree that Time Warner will incur the mechanized rate for all LSRs, both mechanized and manual, if the percentage of mechanized LSRs to total LSRs **meets or exceeds** the threshold percentages shown below:

Year	Ratio: Mechanized/Total LSRs
1999	70%
2000	80%
2001	90%

The threshold plan will be discontinued in 2002.

BellSouth will track the total LSR volume for each CLEC for each quarter. At the end of that time period, a Percent Electronic LSR calculation will be made for that quarter based on the LSR data tracked in the LCSC. If this percentage exceeds the threshold volume, all of that CLECs' future manual LSRs will be billed at the mechanized LSR rate. To allow time for obtaining and analyzing the data and updating the billing system, this billing change will take place on the first day of the second month following the end of the quarter (e.g. May 1 for 1Q, Aug 1 for 2Q, etc.). There will be no adjustments to the amount billed for previously billed LSRs.

8. Interim Rates

The interim prices for Network Elements and Other Services and Local Interconnection shall be subject to true-up according to the following procedures:

- 8.1 The parties acknowledge and agree that current compensation rates for network elements and other services in the state of Florida are interim and

subject to adjustment, up or down, based upon final and nonappealable Commission orders, which may become effective and applicable to BellSouth and Time Warner. These rates, terms and conditions may become effective in a generic rule-making proceeding, a generic investigation an arbitration proceeding or a contested case proceeding conducted by the Commission to which BellSouth and Time Warner are Parties. As of the effective date of any such applicable order the rates, terms and conditions thereby established shall be substituted for those different than contained in this Agreement and shall apply retrospectively and prospectively to the entire term of this Agreement. During the term of this Agreement, each party shall maintain records upon which the payment adjustment shall be based.

Rates for Network Elements		
The rates contained within this Exhibit were negotiated as a whole within the negotiations of the terms and conditions contained within the attachment and each rate term and condition is interdependent upon the other rates terms and conditions within this Attachment		
DESCRIPTION	USOC	FL
NIDs		
NID (all types), per month	UNDAX	\$1.08
Installation of 2-Wire/4Wire CLEC NID	UNDAX	
NRC - 1st	UNDAX	\$70.32
NRC - Add'l	UNDAX	\$54.35
NID to NID Cross Connect, 2-Wire or 4-Wire, NRC	UNDC2	\$6.15
NID per 2-Wire Analog VG Loop, Per Month		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 4-Wire Analog VG Loop, Per Month		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 2-Wire ISDN Digital VG Loop, Per Month		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 2-Wire Asymmetrical Dig Subscriber Line (ADSL) Loop, Per Mo.		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 2-Wire High Bit Rate Dig Subscriber Line (HDSL) Loop		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 4-Wire High Bit Rate Dig Subscriber Line (HDSL) Loop		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 4-Wire 56 Kbps Dig Grade Loop		
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NID per 4-Wire 64 Kbps Dig Grade Loop		
NRC - 1st	UNDAX	NA

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DESCRIPTION	USOC	FL
NRC - 1st	UNDAX	NA
NRC - Add'l	UNDAX	NA
NRC - Disconnect Charge - 1st	UNDAX	NA
NRC - Disconnect Charge - Add'l	UNDAX	NA
NRC - Incremental Charge - Manual Svc Ord - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Svc Ord - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Svc Ord - Disconnect	SOMAN	NA
Nonrecurring Charge - customer transfer, feature additions, changes (1)		NA
LOOP, EXCLUDING MID		
2-Wire Analog VG Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
2-Wire Analog VG Loop (Customized), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
4-Wire Analog VG Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
2-Wire ISDN Digital Grade Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
2-Wire ADSL Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
2-Wire HDSL Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
4-Wire HDSL Loop (Standard), per month	TBD	NA
NRC - 1st		NA
NRC - Add'l		NA
LOOP, INCLUDING MID		
2-Wire Analog VG Loop, per month	UEAL2	\$17 00
NRC - 1st	UEAL2	\$140 00
NRC - Add'l	UEAL2	\$42 00
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
2-Wire Analog VG Loop-SL1, per month	UEAL2	\$17 00
NRC - 1st	UEAL2	\$80 00
NRC - Add'l	UEAL2	\$55 00
NRC - Disconnect Charge - 1st	UEAL2	NA
NRC - Disconnect Charge - Add'l	UEAL2	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Loop Make-Up	UEANM	TBD
2-Wire Analog VG Loop-SL2, per month	UEAL2	\$17 00
NRC - 1st	UEAL2	\$140 00
NRC - Add'l	UEAL2	\$42 00
NRC - Disconnect Charge - 1st	UEAL2	NA
NRC - Disconnect Charge - Add'l	UEAL2	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
2-Wire Analog VG Loop (Standard), per month	UEAL2	NA
NRC - 1st	UEAL2	NA
NRC - Add'l	UEAL2	NA
NRC - Loop Make-up	UEANM	NA
NRC - Manual Order Coordination	UEAMC	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
2-Wire Analog VG Loop (Customized), per month	UEAL2	NA
NRC - 1st	UEAL2	NA
NRC - Add'l	UEAL2	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA

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DESCRIPTION	USOC	FL
4-Wire Analog VG Loop, per month	UEAL4	\$30 00
NRC - 1st	UEAL4	\$141 00
NRC - Add'l	UEAL4	\$43 00
NRC - Disconnect Charge - 1st	UEAL4	NA
NRC - Disconnect Charge - Add'l	UEAL4	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
4-Wire Analog VG Loop (Standard), per month	UEAL4	NA
NRC - 1st	UEAL4	NA
NRC - Add'l	UEAL4	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
2-Wire ISDN Digital Grade Loop, per month	U1L2X	\$40 00
NRC - 1st	U1L2X	\$306 00
NRC - Add'l	U1L2X	\$283 00
NRC - Disconnect Charge - 1st	U1L2X	NA
NRC - Disconnect Charge - Add'l	U1L2X	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
2-Wire ISDN Digital Grade Loop (Standard), per month	U1L2X	NA
NRC - 1st	U1L2X	NA
NRC - Add'l	U1L2X	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
2-Wire Asymmetrical Dig Subscriber Line (ADSL) Compatible Loop, per month	UAL2X	\$15 81
NRC - 1st	UAL2X	\$113 85
NRC - Add'l	UAL2X	\$99 61
NRC - Disconnect Charge - 1st	UAL2X	NA
NRC - Disconnect Charge - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
2-Wire ADSL Loop (Standard), per month	UAL2X	NA
NRC - 1st	UAL2X	NA
NRC - Add'l	UAL2X	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
2-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, per month	UHL2X	\$12 12
NRC - 1st	UHL2X	\$113 85
NRC - Add'l	UHL2X	\$99 61
NRC - Disconnect Charge - 1st	UHL2X	NA
NRC - Disconnect Charge - Add'l	UHL2X	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
2-Wire HDSL Loop (Standard), per month	UHL2X	NA
NRC - 1st	UHL2X	NA
NRC - Add'l	UHL2X	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
4-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, per month	UHL4X	\$18 24
NRC - 1st	UHL4X	\$116 91
NRC - Add'l	UHL4X	\$101 71
NRC - Disconnect Charge - 1st	UHL4X	NA
NRC - Disconnect Charge - Add'l	UHL4X	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
4-Wire HDSL Loop (Standard), per month	UHL4X	NA
NRC - 1st	UHL4X	NA

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DESCRIPTION	USOC	FL
NRC - Add'l	JHL4X	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
4-Wire DS1 Digital Loop, per month	USLXX	\$80 00
NRC - 1st	USLXX	\$540 00
NRC - Add'l	USLXX	\$465 00
NRC - Disconnect Charge - 1st	USLXX	NA
NRC - Disconnect Charge - Add'l	USLXX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
4-Wire 56 Kbps Dig Grade Loop, per month	UDL56	\$48 33
NRC - 1st	UDL56	\$654 72
NRC - Add'l	UDL56	\$428 45
NRC - Disconnect Charge - 1st	UDL56	NA
NRC - Disconnect Charge - Add'l	UDL56	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
4-Wire 64 Kbps Dig Grade Loop, per month	UDL64	\$48 33
NRC - 1st	UDL64	\$654 72
NRC - Add'l	UDL64	\$428 45
NRC - Disconnect Charge - 1st	UDL64	NA
NRC - Disconnect Charge - Add'l	UDL64	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
Unbundled Loops via IDLC		NA
SUB-LOOPS		
Sub-Loop 2-Wire Analog		
Loop Feeder per 2-Wire Analog VG Loop, per month	NA	NA
NRC - 1st	NA	NA
NRC - Add'l	NA	NA
NRC - Disconnect Charge - 1st	NA	NA
NRC - Disconnect Charge - Add'l	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	NA	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	NA
Loop Distribution per 2-Wire Analog VG Loop (Including NID), per month	USBN2	\$8 57
NRC - 1st	USBN2	\$78 28
NRC - Add'l	USBN2	\$58 33
NRC - Disconnect Charge - 1st	USBN2	NA
NRC - Disconnect Charge - Add'l	USBN2	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
NRC - Incremental Charge - Order Coordination - Time Specific (per order)	OCOSL	\$55 00
Loop Distribution per 2-Wire Analog VG Loop (Excluding NID), per month	NA	NA
NRC - 1st	NA	NA
NRC - Add'l	NA	NA
Loop Distribution per 4-Wire Analog VG Loop (Incl NID), per month	USBN4	\$11 29
NRC - 1st	USBN4	\$112 07
NRC - Add'l	USBN4	\$92 11
Unbundled Network Terminating Wire		
UNTW Pair per pair, per month	UENPP	\$0 67
Site Visit Survey, per MDU/MTU Complex, NRC	UENVS	\$225 00
Site Visit Set-Up - Terminal Preparation per terminal		
NRC - 1st terminal	UENSS	\$98 00
NRC - Add'l terminal	UENSS	\$65 00
Access Terminal Provisioning & 1st 25 pair panel per terminal NRC	UEN1T	\$110 00

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DESCRIPTION	USOC	FL
Existing Access Terminal Provisioning, 2nd 25 pair panel per terminal NRC	UEN2T	\$35 00
UNTW Pair Provisioning per pair NRC	UENPP	\$9 00
Service Visit for Provisioning per request per premises NRC	UENSV	\$55 00
Manual Service Order NRC	MOCLA	\$45 00
Sub-Loop Concentration - Channelization Sys (Outside CO)		
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD
TR008 - System A (96 channel capacity - channels 1-96), per month		
NRC - 1st	UCT8A	\$792 49
NRC - Add'l	UCT8A	\$640 93
NRC - Add'l	UCT8A	\$315 03
TR008 - System B (96 channel capacity - channels 97-192), per month		
NRC - 1st	JCT8B	\$155 32
NRC - Add'l	JCT8B	\$640 93
NRC - Add'l	UCT8B	\$315 03
TR303 - System A (96 channel capacity - channels 1-96), per month		
NRC - 1st	UCT3A	\$835 72
NRC - Add'l	UCT3A	\$640 93
NRC - Add'l	UCT3A	\$315 03
TR303 - System B (96 channel capacity - channels 97-192), per month		
NRC - 1st	UCT3B	\$198 55
NRC - Add'l	UCT3B	\$640 93
NRC - Add'l	UCT3B	\$315 03
DS1 Feeder Interface, per month		
NRC 1st	UCTFS	\$78 43
NRC Add'l	UCTFS	\$422 74
NRC Add'l	UCTFS	\$200 74
Channel Interface - 2 Wire Voice - Loop Start , per month		
NRC 1st	TBD	\$2 62
NRC Add'l	TBD	\$42 39
NRC Add'l	TBD	\$42 15
Channel Interface - 2 Wire ISDN, per month		
NRC 1st	ULCC1	\$10 49
NRC Add'l	ULCC1	\$42 39
NRC Add'l	ULCC1	\$42 15
Channel Interface - 2 Wire Voice - Ground Start or Reverse Battery, per month		
NRC 1st	TBD	\$15 59
NRC Add'l	TBD	\$42 39
NRC Add'l	TBD	\$42 15
Channel Interface - 4 Wire Voice, per month		
NRC 1st	ULCC4	\$9 30
NRC Add'l	ULCC4	\$42 39
NRC Add'l	ULCC4	\$42 15
Test Circuit, per month		
NRC 1st	UCTTC	\$45 46
NRC Add'l	UCTTC	\$42 39
NRC Add'l	UCTTC	\$42 15
Channel Interface - Digital 56Kbps, per month		
NRC 1st	ULCC5	\$13 78
NRC Add'l	ULCC5	\$42 39
NRC Add'l	ULCC5	\$42 15
Channel Interface - Digital 64Kbps, per month		
NRC 1st	ULCC6	\$13 78
NRC Add'l	ULCC6	\$42 39
NRC Add'l	ULCC6	\$42 15
Loop Concentration System (Inside C.O.)		
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD
TR008 - System A (96 channel capacity - channels 1-96), per month		
NRC - 1st	UCT8A	\$400 33
NRC - Add'l	UCT8A	\$1,128 75
NRC - Add'l	UCT8A	NA
TR008 - System B (96 channel capacity - channels 97-192), per month		
NRC - 1st	UCT8B	\$70 48
NRC - Add'l	UCT8B	\$470 41
NRC - Add'l	UCT8B	NA
TR303 - System A (96 channel capacity - channels 1-96), per month		
NRC - 1st	UCT3A	\$450 24
NRC - Add'l	UCT3A	\$1,128 75
NRC - Add'l	UCT3A	NA
TR303 - System B (96 channel capacity - channels 97-192), per month		
NRC - 1st	UCT3B	\$118 76
NRC - Add'l	UCT3B	\$470 41
NRC - Add'l	UCT3B	NA
DS1 Interface, per month		
NRC 1st	UCTCO	\$6 47
NRC Add'l	UCTCO	\$372 32
NRC Add'l	UCTCO	\$133 69
Channel Interface - 2 Wire Voice - Loop Start , per month		
NRC 1st	TBD	\$2 66
NRC 1st	TBD	\$36 23

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DESCRIPTION	USOC	FL
NRC Add'l	TBD	\$36 02
Channel Interface - 2 Wire ISDN, per month	ULCC1	\$10 67
NRC 1st	ULCC1	\$36 23
NRC Add'l	ULCC1	\$36 02
Channel Interface - 2 Wire Voice - Ground Start or Reverse Battery, per month	TBD	\$15 85
NRC 1st	TBD	\$36 23
NRC Add'l	TBD	\$36 02
Channel Interface - 4 Wire Voice, per month	ULCC4	\$9 44
NRC 1st	ULCC4	\$36 23
NRC Add'l	ULCC4	\$36 02
Test Circuit, per month	UCTTC	\$46 14
NRC 1st	UCTTC	\$36 23
NRC Add'l	UCTTC	\$36 02
Channel Interface - Digital 56Kbps, per month	ULCC5	TBD
NRC 1st	ULCC5	TBD
NRC Add'l	ULCC5	TBD
Channel Interface - Digital 64Kbps, per month	ULCC6	TBD
NRC 1st	ULCC6	TBD
NRC Add'l	ULCC6	TBD
LOCAL EXCHANGE SWITCHING (PORTS)		
2-Wire Analog Line Port (Res., Bus.), per month	(++) Bus = TNPBL Res = TNPRL	\$2 00
NRC - 1st (Residence)	UEPRL	\$38 00
NRC - Add'l (Residence)	UEPRL	\$15 00
NRC - 1st (Business)	UEPBL	\$38 00
NRC - Add'l (Business)	UEPBL	\$15 00
NRC - Disconnect Charge - 1st	UEPBL	NA
NRC - Disconnect Charge - Add'l	UEPBL	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
2-Wire Analog Line Port (Res., Bus.) including all available features, per month	UEP++	NA
NRC - 1st (all types)	UEP++	NA
NRC - Add'l (all types)	UEP++	NA
NRC - Disconnect Charge - 1st	UEP++	NA
NRC - Disconnect Charge - Add'l	UEP++	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
2-Wire Analog Line Port (Res., Bus.) including three available feature, per month	UEP++	NA
NRC - 1st (all types)	UEP++	NA
NRC - Add'l (all types)	UEP++	NA
NRC - Disconnect Charge - 1st	UEP++	NA
NRC - Disconnect Charge - Add'l	UEP++	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
4-Wire Analog VG Port, per month	UEP4A	\$9 14
NRC - 1st	UEP4A	\$5 86
NRC - Add'l	UEP4A	\$5 86
NRC - Disconnect Charge - 1st	BFR	NA
NRC - Disconnect Charge - Add'l	BFR	NA
NRC - incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
2-Wire DID Port, per month	UEPP2	TBD
NRC - 1st	UEPP2	TBD
NRC - Add'l	UEPP2	TBD
NRC - Disconnect Charge - 1st	UEPP2	NA
NRC - Disconnect Charge - Add'l	UEPP2	NA

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DESCRIPTION	USOC	FL
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
4-Wire DS1 Port w/DID capability, per month	UEPDD	\$125 00
NRC - 1st	UEPDD	\$112 00
NRC - Add'l	UEPDD	\$91 00
NRC - Disconnect Charge - 1st	UEPDD	NA
NRC - Disconnect Charge - Add'l	UEPDD	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
2-Wire ISDN Port(2) (3), per month	U1PMA	\$13 00
NRC - 1st	U1PMA	\$88 00
NRC - Add'l	U1PMA	\$66 00
NRC - Disconnect Charge - 1st	U1PMA	NA
NRC - Disconnect Charge - Add'l	U1PMA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
NRC - User Profile per B Channel (4)	U1UMA	NA
2-Wire ISDN Port(2) (3) including all available features, per month	U1PMA	NA
NRC - 1st	U1PMA	NA
NRC - Add'l	U1PMA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
2-Wire ISDN Port(2) (3) including three available features, per month	U1PMA	NA
NRC - 1st	U1PMA	NA
NRC - Add'l	U1PMA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
4-Wire ISDN DS1 Port, per month	UEPEX	NA
NRC - 1st	UEPEX	NA
NRC - Add'l	UEPEX	NA
NRC - Disconnect Charge - 1st	UEPEX	NA
NRC - Disconnect Charge - Add'l	UEPEX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
4-Wire ISDN DS1 Port including all available features, per month	UEPEX	NA
NRC - 1st	UEPEX	NA
NRC - Add'l	UEPEX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
2-Wire Analog Line Port (PBX), per month	UEPPC	NA
NRC - 1st	UEPPC	\$38 00
NRC - Add'l	UEPPC	\$15 00
NRC - Disconnect Charge - 1st	UEPPC	NA
NRC - Disconnect Charge - Add'l	UEPPC	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
2-Wire Analog Line Port (PBX) including all available features, per month	UEPPC	NA
NRC - 1st	UEPPC	NA
NRC - Add'l	UEPPC	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
2-Wire Analog Line Port (PBX) including three available features, per month	UEPPC	NA
NRC - 1st	UEPPC	NA
NRC - Add'l	UEPPC	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA

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DESCRIPTION	USOC	FL
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
2-Wire Analog Hunting, per line per month	HTGUX	NA
NRC - 1st	HTGUX	NA
NRC - Add'l	HTGUX	NA
Coin Port, per month		NA
NRC - 1st		NA
NRC - Add'l		NA
NRC - Disconnect Charge - 1st		NA
NRC - Disconnect Charge - Add'l		NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
VERTICAL FEATURES		
Local Switching Features offered with Port, Per month (5)	N/A	No add'l charge
Three-Way Calling, per month		NA
NRC		NA
NRC - Disconnect		NA
Customer Changeable Speed Calling, per month		NA
NRC		NA
NRC - Disconnect		NA
Call Waiting		NA
NRC		NA
NRC - Disconnect		NA
Remote Activation of Call Forwarding, per month		NA
NRC		NA
NRC - Disconnect		NA
Cancel Call Waiting, per month		NA
NRC		NA
NRC - Disconnect		NA
Automatic Callback, per month		NA
NRC		NA
NRC - Disconnect		NA
Automatic Recall, per month		NA
NRC		NA
NRC - Disconnect		NA
Calling Number Delivery, per month		NA
NRC		NA
NRC - Disconnect		NA
Calling Number Delivery Blocking, per month		NA
NRC		NA
NRC - Disconnect		NA
Customer Originated Tracs, per month		NA
NRC		NA
NRC - Disconnect		NA
Selective Call Rejection, per month		NA
NRC		NA
NRC - Disconnect		NA
Selective Call Forwarding, per month		NA
NRC		NA
NRC - Disconnect		NA
Selective Call Acceptance, per month		NA
NRC		NA
NRC - Disconnect		NA
Multiline Hunt Service (Rotary) Service per line, (in addition to port), per month		NA
NRC		NA
NRC - Disconnect		NA
Call Forwarding Variable, per month		NA
NRC		NA
NRC - Disconnect		NA
Call Forwarding Busy Line, per month		NA
NRC		NA

Rates for Network Elements		
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DESCRIPTION	USOC	FL
NRC - Disconnect		NA
Call Forwarding Don't Answer All Calls, per month		NA
NRC		NA
NRC - Disconnect		NA
Remote Call Forwarding, per month		NA
NRC		NA
NRC - Disconnect		NA
Call Transfer, per month		NA
NRC		NA
NRC - Disconnect		NA
Call Hold, per month		NA
NRC		NA
NRC - Disconnect		NA
Toll Restricted Service, per month		NA
NRC		NA
NRC - Disconnect		NA
Message Waiting Indicator - Stutter Dial Tone, per month		NA
NRC		NA
NRC - Disconnect		NA
Anonymous Call Rejection, per month		NA
NRC		NA
NRC - Disconnect		NA
Shared Call Appearances of a DN, per month		NA
NRC		NA
NRC - Disconnect		NA
Multiple Call Appearances, per month		NA
NRC		NA
NRC - Disconnect		NA
ISDN Bridged Call Exclusion, per month		NA
NRC		NA
NRC - Disconnect		NA
Call by Call Access, per month		NA
NRC		NA
NRC - Disconnect		NA
Privacy Release, per month		NA
NRC		NA
NRC - Disconnect		NA
Multi Appearance Directory Number Calls, per month		NA
NRC		NA
NRC - Disconnect		NA
Make Set Busy, per month		NA
NRC		NA
NRC - Disconnect		NA
Teen Service (Res. Dist. Alerting Service), per month		NA
NRC		NA
NRC - Disconnect		NA
Code Restriction and Diversion, per month		NA
NRC		NA
NRC - Disconnect		NA
Call Park, per month		NA
NRC		NA
NRC - Disconnect		NA
Automatic Line, per month		NA
NRC		NA
NRC - Disconnect		NA
ISDN Message Waiting Indication-Lamp, per month		NA
NRC		NA
NRC - Disconnect		NA
ISDN Feature Function Buttons		NA
NRC		NA
NRC - Disconnect		NA
Subsequent Ordering Charge - (per order, per line)		NA
NRC - Electronic - 1st		NA

Rates for Network Elements		
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DESCRIPTION	USOC	FL
NRC - Electronic - Add'l		NA
NRC - Manual - 1st		NA
NRC - Manual - Add'l		NA
NRC - Disconnect		NA
End Office Switching (Port Usage)		
End Office Switching Function per mou	N/A	\$0 0175
End Office Switching Function add'l mou (6)	N/A	\$0 005
End Office Interoffice Trunk Port—Shared per mou	N/A	NA
Tandem Switching (Port Usage) (Local or Access Tandem)		
Tandem Switching Function per mou	N/A	\$0 00029
Tandem Interoffice Trunk Port - Shared per mou	N/A	NA
INTEROFFICE TRANSPORT		
Common (Shared) Transport		
Common (Shared) Transport per mile per mou	N/A	\$0 000012
Common (Shared) Transport Facilities Termination per mou	N/A	\$0 0005
Interoffice Transport - Dedicated - VG		
Interoffice Transport - Dedicated - 2-Wire VG - per mile	1L5XX	NA
Interoffice Transport - Dedicated - 2-Wire VG - facilities termination per month	1L5XX	NA
NRC - 1st	1L5XX	NA
NRC - Add'l	1L5XX	NA
NRC - Disconnect Charge - 1st	1L5XX	NA
NRC - Disconnect Charge - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	1L5XX	NA
Interoffice Transport - Dedicated - DS0 - 56/64 KBPS		
Interoffice Transport - Dedicated - DS0 - per mile per month	1L5XX	NA
Interoffice Transport - Dedicated - DS0 - facilities termination per month	1L5XX	NA
NRC - 1st	1L5XX	NA
NRC - Add'l	1L5XX	NA
NRC - Disconnect Charge - 1st	1L5XX	NA
NRC - Disconnect Charge - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	1L5XX	NA
Interoffice Transport - Dedicated - DS1		
Interoffice Transport - Dedicated - DS1 - per mile per month	1L5XX	\$0 6013
Interoffice Transport - Dedicated - DS1 - facilities termination per month	1L5XX	\$99 79
NRC - 1st	1L5XX	\$45 91
NRC - Add'l	1L5XX	\$44 18
NRC - Disconnect Charge - 1st	1L5XX	NA
NRC - Disconnect Charge - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	1L5XX	NA
Interoffice Transport - Dedicated - DS3		
Interoffice Transport - Dedicated - DS3 - per mile per month	1L5XX	NA
Interoffice Transport - Dedicated - DS3 - facilities termination per month	1L5XX	NA
NRC - 1st	1L5XX	NA
NRC - Add'l	1L5XX	NA
NRC - Disconnect Charge - 1st	1L5XX	NA
NRC - Disconnect Charge - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Add'l	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	1L5XX	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	1L5XX	NA
Exchange Access IOC		
0-8 Miles, Fixed per month	1LNO1	NA
Per mile per month	1LNO1	NA
NRC - 1st	1LNO1	NA

Rates for Network Elements		
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DESCRIPTION	USOC	FL
NRC - Add'l	1NLO1	NA
9-25 Miles, Fixed per month	1NLO2	NA
Per mile per month	1NLO2	NA
NRC - 1st	1NLO2	NA
NRC - Add'l	1NLO2	NA
Over 25 Miles, Fixed per month	1NLO3	NA
Per mile per month	1NLO3	NA
NRC - 1st	1NLO3	NA
NRC - Add'l	1NLO3	NA
Local Channel - Dedicated		
Local Channel - Dedicated - 2-Wire VG	N/A	NA
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - 4-Wire VG	N/A	NA
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - DS1	N/A	\$44 35
NRC - 1st	N/A	\$246 50
NRC - Add'l	N/A	\$230 49
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - DS3	N/A	NA
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	N/A	NA
800 ACCESS TEN DIGIT SCREENING SERVICE (T)		TBD
800 Access Ten Digit Screening (all types), per call (8)	N/A	NA
800 Access Ten Digit Screening Svc. W/800 No. Delivery		
per query	N/A	NA
for 800 Numbers, with Optional Complex Features, per query	N/A	NA
800 Access Ten Digit Screening Svc. W/POTS No. Delivery		
per query	N/A	NA
with Optional Complex Features, per query	N/A	NA
800 Access Ten Digit Screening Svc. W/800 No. Delivery		
per message	N/A	NA
for 800 Numbers, w/Optional Complex Features, per message	N/A	NA
800 Access Ten Digit Screening Svc. W/POTS No. Delivery		
per message	N/A	NA
with Optional Complex Features, per message	N/A	NA
Reservation Charge per 800 number reserved		
NRC - 1st	N8R1X	NA
NRC - Add'l	N8R1X	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
Per 800 # Established w/o POTS (w/800 No.) Translations		

Rates for Network Elements		
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DESCRIPTION	USOC	FL
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
Per 800 # Established with POTS Translations		
NRC - 1st	N8FTX	NA
NRC - Add'l	N8FTX	NA
NRC - Disconnect Charge - 1st	N8FTX	NA
NRC - Disconnect Charge - Add'l	N8FTX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
Customized Area of Service per 800 Number		
NRC - 1st	N8FCX	NA
NRC - Add'l	N8FCX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
Multiple Inter LATA Carrier Routing per Carrier Requested per 800 #		
NRC - 1st	N8FMX	NA
NRC - Add'l	N8FMX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
Change Charge per request		
NRC - 1st	N8FAX	NA
NRC - Add'l	N8FAX	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
Call Handling and Destination Features		
NRC - 1st	N8FDX	NA
NRC - Add'l	N8FDX	NA
LINE INFORMATION DATABASE ACCESS (LIDB)		
LIDB Common Transport per query	QQT	\$0 0003
LIDB Validation per query	QQU	\$0 041003
LIDB Originating Point Code Establishment or Change - NRC	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
CCS7 SIGNALING TRANSPORT SERVICE		
CCS7 Signaling Connection, per link (A link) per month		\$5 00
NRC		\$400 00
NRC - Disconnect		NA
NRC - Incremental Charge - Manual Service Order	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
CCS7 Signaling Connection, per link (B link) (also known as D link) per month		\$5 00
NRC		\$400 00
NRC - Disconnect		NA
NRC - Incremental Charge - Manual Service Order	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA
CCS7 Signaling Termination, per STP port per month		\$113 00
CCS7 Signaling Usage, per ISUP message		\$0 00001
(applicable when measurement and billing capability exists)		
CCS7 Signaling Usage, per TCAP message		\$0 00004
(applicable when measurement and billing capability exists)		
CCS7 Signaling Usage Surrogate, per link per LATA per mo (9)		\$64 00
CCS7 Signaling Point Code, Establishment or Change, per STP affected		
NRC		\$62 00
OPERATOR CALL PROCESSING		
Operator Provided Call Handling per min - Using BST LIDB	N/A	\$1 00
Call Completion Access Termination Charge per call attempt	N/A	NA
Operator Provided Call Handling per min - Using Foreign LIDB	N/A	\$1 00
Call Completion Access Termination Charge per call attempt	N/A	NA

Rates for Network Elements		
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DESCRIPTION	USOC	FL
Operator Provided Call Handling, per call	N/A	NA
Fully Automated Call Handling per call - Using BST LIDB	N/A	\$0 10
Fully Automated Call Handling per call - Using Foreign LIDB	N/A	\$0 10
Professional recording of name (OCP alone)	USOD1	\$4 500 00
Professional recording of name (DA and OCP alone)	USOD1	\$4 500 00
DRAM or front-end loading, per TOPS switch	USOD2	\$250 00
AABS or back-end loading, per IVS	USOD2	\$225 00
EBAS or 0- automation loading, per NAV shelf	USOD2	\$270 00
Recording Charge per Branded Announcement - Disconnect - Initial	N/A	NA
Recording Charge per Branded Announcement - Disconnect - Subsequent	N/A	NA
INWARD OPERATOR SERVICES		
Verification, per minute	N/A	NA
Verification and Emergency Interrupt, per minute	N/A	NA
Verification, per call	VIL	\$0 80
Verification and Emergency Interrupt, per call	N/A	\$1 00
DIRECTORY ASSISTANCE SERVICES		
Directory Assist Call Completion Access Svc (DACC), per call attempt	N/A	\$0 03
Call Completion Access Term charge per completed call	N/A	NA
Number Services Intercept per query	N/A	\$0 01
Number Services Intercept per Intercept Query Update	N/A	NA
Directory Assistance Access Service Calls, per call		\$0 25
Professional recording of name (DA alone)		\$2 500 00
Professional recording of name (DA and OCP alone)		\$4 500 00
DRAM or front-end loading, per TOPS switch		\$250 00
AABS or back-end loading, per IVS		\$225 00
EBAS or 0- automation loading, per NAV shelf		\$270 00
Recording Charge per Branded Announcement - Disconnect - Initial	N/A	NA
Recording Charge per Branded Announcement - Disconnect - Subsequent	N/A	NA
Directory Transport		
Directory Transport - Local Channel DS1, per month	N/A	\$43 64
NRC - 1st	N/A	\$242 45
NRC - Add'l	N/A	\$226 44
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge-Manual Svc Order - NRC	SOMAN	NA
NRC - Incremental Charge-Manual Svc Order - NRC-Disconnect	SOMAN	NA
Directory Transport - Dedicated DS1 Level Interoffice per mile per mo	N/A	\$0 6013
Directory Transport - Dedicated DS1 Level Interoffice per facility termination per mo	N/A	\$99 79
NRC - 1st	N/A	\$45 91
NRC - Add'l	N/A	\$44 18
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
Switched Common Transport per DA Access Service per call	N/A	\$0 0003
Switched Common Transport per DA Access Service per call per mile	N/A	\$0 00001
Access Tandem Switching per DA Access Service per call	N/A	\$0 00055
DA Interconnection, per DA Access Service Call	N/A	NA
Directory Transport-Installation NRC, per trunk or signaling connection		
NRC - 1st	N/A	\$206 06
NRC - Add'l	N/A	\$4 71
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - incremental Charge - Manual Service Order - Add'l	SOMAN	NA
Directory Assistance Database Service (DADS)		
Directory Assistance Database Service charge per listing	N/A	\$0 001
Directory Assistance Database Service, per month	DBSOF	\$100 00
Direct Access to Directory Assistance Service (DADAS)		
Direct Access to Directory Assistance Service, per month	DBSDS	\$5,000 00
Direct Access to Directory Assistance Service, per query	DBSDA	\$0 01

Rates for Network Elements		
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DESCRIPTION	USCC	FL
Direct Access to Directory Assistance Service, svc estab charge	DESDE	
NRC	DBSDE	\$820.00
NRC - Disconnect	DBSDE	NA
NRC - Incremental Charge Manual Service Order - 1st	SOMAN	NA
AIN (10)		
AIN, per message	CAM	\$0.00004 (interm)
AIN - BellSouth AIN SMS Access Service	CAM	
Service Establishment Charge, per state, initial set-up		
NRC	CAMSE	NA
NRC - Disconnect	CAMSE	NA
Port Connection - Dial/Shared Access		
NRC	CAMDP	NA
NRC - Disconnect	CAMDP	NA
Port Connection - ISDN Access		
NRC	CAM1P	NA
NRC - Disconnect	CAM1P	NA
User ID Codes - per User ID Code		
NRC	CAMAU	NA
NRC - Disconnect	CAMAU	NA
Security Card per User ID Code, initial or replacement		
NRC	CAMRC	NA
NRC - Disconnect	CAMRC	NA
Storage, per unit (100Kb)	N/A	NA
Session per minute	N/A	NA
C0 Performed Session, per minute	N/A	NA
AIN - BellSouth AIN Toolkit Service		
AIN, Service Creation Tools	CAMBP	TBD
Service Establishment Charge, per state, initial set-up		
NRC	BAPSC	NA
NRC - Disconnect	BAPSC	NA
Training Session, per customer		
NRC	BAPVX	NA
NRC - Disconnect	BAPVX	NA
Trigger Access Charge, per trigger, per DN, Term Attempt		
NRC	BAPTT	NA
NRC - Disconnect	BAPTT	NA
Trigger Access Charge, per trigger per DN, Off-Hook Delay		
NRC	BAPTD	NA
NRC - Disconnect	BAPTD	NA
Trigger Access Charge, per trigger, per DN, Off-Hook Immediate		
NRC	BAPTM	NA
NRC - Disconnect	BAPTM	NA
Trigger Access Charge, per trigger, per DN, 10-Digit PODP		
NRC	BAPTO	NA
NRC - Disconnect	BAPTO	NA
Trigger Access Charge, per trigger, per DN, CDP		
NRC	BAPTC	NA
NRC - Disconnect	BAPTC	NA
Trigger Access Charge, per trigger, per DN, Feature Code		
NRC	BAPTF	NA
NRC - Disconnect	BAPTF	NA
Query Charge, per query	N/A	NA
Type 1 Node Charge, per AIN Toolkit Subscription, per node, per query	N/A	NA
SCP Storage Charge, per SMS Access Acct, per 100 Kb	N/A	NA
Monthly Report - per AIN Toolkit Service Subscription	BAPMS	NA
NRC	BAPMS	NA
NRC - Disconnect	BAPMS	NA
Special Study - per AIN Toolkit Service Subscription	BAPLS	NA
NRC	BAPLS	NA
NRC - Disconnect	BAPLS	NA
Call Event Report - per AIN Toolkit Service Subscription	BAPDS	NA
NRC	BAPDS	NA

Rates for Network Elements		
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DESCRIPTION	USOC	FL
NRC - Disconnect	BAPDS	NA
Call Event special Study - per AIN Toolkit Service Subscription	BAPES	NA
NRC	BAPES	NA
NRC - Disconnect	BAPES	NA
CALLING NAME (CNAM) QUERY SERVICE		
CNAM (Database Owner), Per Query	N/A	\$0 016
CNAM (Non-Database Owner), Per Query *	N/A	\$0 01
NRC, applicable when CLEC-1 uses the Character Based User Interface (CHUI) method to transmit the names to the BellSouth CNAM database	N/A	\$595 00
* Volume and term arrangements are also available		
DARK FIBER		
Per four fiber strands, per route mile or fraction thereof, per month		
NRC - 1st	UBNAX	\$55 35
NRC - Add'l	UBNAX	\$1 262 00
NRC - Disconnect - 1st	UBNAX	\$283 34
NRC - Disconnect - Add'l	UBNAX	\$453 61
Per four fiber strands, per route foot or fraction thereof, per month		
NRC - 1st	UBNAX	NA
NRC - Add'l	UBNAX	NA
NRC - Disconnect - 1st	UBNAX	NA
NRC - Disconnect - Add'l	UBNAX	NA
SELECTIVE ROUTING (11)		
Per Line or PBX Trunk, each		
NRC		NA
Customized routing per unique line class code, per request, per switch		
NRC		NA
NRC - Incremental Charge - Manual Service Order		NA
NOTES:		
If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by		
1	In states where a specific NRC for customer transfer, feature additions and changes is not stated, the applicable NRC from the appropriate tariff applies	
2	Transmission/usage charges associated with POTS circuit switched usage will also apply to circuit switched voice and/or circuit switched data transmission by B-Channels associated with 2-wire ISDN ports	
3	Access to B Channel or D Channel Packet capabilities will be available only through BFR/New Business Request Process Rates for the packet capabilities will be determined via the Bona Fide Request/New Business Request Process	
4	This rate element is for those states which have a specific rate for User Profile per B Channel	
5	When CLEC buys the switch at the network element rate it will receive vertical services at no additional charge, but when it buys combinations of elements to produce a BellSouth retail service, and thus comes under the resale pricing provisions, it must also pay the wholesale rate for vertical services, if those services are in the retail tariff on the effective date of the agreement. Vertical services which are not in the retail tariff but which can be provided by the switch will be available at no additional charges. (NC)	
6	This rate element is for use in those states with a different rate for additional minutes of use	
7	BellSouth and CLEC shall negotiate rates for this offering If agreement is not reached within sixty (60) days of the Effective Date, either party may petition the Florida PSC to settle the disputed charge or charges (FL)	
8	This rate element is for those states w/o separate rates for 800 calls with 800 No. Delivery vs POTS No Delivery and calls with Optional Complex Features vs w/o Optional Complex Features	
9	This charge is only applicable where signaling usage measurement or billing capability does not exist	
10	Prices for AIN to be determined upon development of mediation device (TN)	
11	Price for Line Class Codes for Selective Routing shall be determined by the TRA (TN)	

Rates for Local Interconnection

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DESCRIPTION	USOC	FL
LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION)		
End Office Switching per mou	N/A	NA
Direct Local Interconnection per mou (same as End Office Switching in FL & LA)		\$0 002
Tandem Switching per mou	N/A	\$0 00029
Tandem Switching (assumes 5 miles of transport per mou)	N/A	NA
Tandem Local Interconnection per mou (includes end office switching element)		\$0 00325
Multiple Tandem Switching per mou (applies to initial tandem only) effective 10/99		\$0 00125
Local intermediary per mou (applies to transit only)		\$0 00125
All terms and conditions, as well as charges both non-recurring and recurring, associated with interconnecting trunk groups between BellSouth and CLEC-1 shall be as set forth in Section E 6 of the appropriate BellSouth intrastate access tariff		BST State Access Tariff Rates
Tandem Intermediary Charge per mou*	N/A	NA
*(This charge is applicable only to intermediary traffic and is applied in addition to applicable switching and/or interconnection charges)		
INTEROFFICE TRANSPORT		
Common (Shared) Transport		
Common (Shared) Transport per mile per mou	N/A	\$0 000012
Common (Shared) Transport Facilities Termination per mou	N/A	\$0 0005
Interoffice Transport - Dedicated - VG		
Interoffice Transport - Dedicated - 2-Wire VG - per mile	UEA	NA
Interoffice Transport - Dedicated - 2-Wire VG - facilities termination per month	UEA	NA
NRC - 1st	UEA	NA
NRC - Add'l	UEA	NA
NRC - Disconnect Charge - 1st	UEA	NA
NRC - Disconnect Charge - Add'l	UEA	NA
NRC - Incremental Charge - Manual Service Order - 1st	UEA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	UEA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	UEA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	UEA	NA
Interoffice Transport - Dedicated - DS0 - 56/64 KBPS		
Interoffice Transport - Dedicated - DS0 - per mile per month	UDL	NA
Interoffice Transport - Dedicated - DS0 - facilities termination per month	UDL	NA
NRC - 1st	UDL	NA
NRC - Add'l	UDL	NA
NRC - Disconnect Charge - 1st	UDL	NA
NRC - Disconnect Charge - Add'l	UDL	NA
NRC - Incremental Charge - Manual Service Order - 1st	UDL	NA
NRC - Incremental Charge - Manual Service Order - Add'l	UDL	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	UDL	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	UDL	NA
Interoffice Transport - Dedicated - DS1		
Interoffice Transport - Dedicated - DS1 - per mile per month	USL	\$0 6013
Interoffice Transport - Dedicated - DS1 - facilities termination per month	USL	\$99 79
NRC - 1st	USL	\$45 91
NRC - Add'l	USL	\$44 18
NRC - Disconnect Charge - 1st	USL	NA
NRC - Disconnect Charge - Add'l	USL	NA
NRC - Incremental Charge - Manual Service Order - 1st	USL	NA
NRC - Incremental Charge - Manual Service Order - Add'l	USL	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	USL	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	USL	NA
Interoffice Transport - Dedicated - DS3		
Interoffice Transport - Dedicated - DS3 - per mile per month	UE3	NA
Interoffice Transport - Dedicated - DS3 - facilities termination per month	UE3	NA
NRC - 1st	UE3	NA
NRC - Add'l	UE3	NA
NRC - Disconnect Charge - 1st	UE3	NA
NRC - Disconnect Charge - Add'l	UE3	NA
NRC - Incremental Charge - Manual Service Order - 1st	UE3	NA
NRC - Incremental Charge - Manual Service Order - Add'l	UE3	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	UE3	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	UE3	NA
Local Channel - Dedicated		
Local Channel - Dedicated - 2-Wire VG		
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA

Rates for Local Interconnection

The rates contained within this Exhibit were negotiated as a whole within the negotiations of the terms and conditions contained within the Attachment and each rate term and condition is interdependent upon the other rates terms and conditions within this Attachment

DESCRIPTION	USOC	FL
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - 4-Wire VG	N/A	NA
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - DS1	N/A	\$44 35
NRC - 1st	N/A	\$246 50
NRC - Add'l	N/A	\$230 49
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	N/A	NA
Local Channel - Dedicated - DS3	N/A	NA
NRC - 1st	N/A	NA
NRC - Add'l	N/A	NA
NRC - Disconnect Charge - 1st	N/A	NA
NRC - Disconnect Charge - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Add'l	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	N/A	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	N/A	NA

NOTES:

If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party

Rates for Number Portability		
The rates contained within this Exhibit were negotiated as a whole within the negotiations of the terms and conditions contained within the Attachment and each rate term and condition is interdependent upon the other rates terms and conditions within this Attachment		
DESCRIPTION	USOC	FL
INTERIM SERVICE PROVIDER NUMBER PORTABILITY - RCF (1) (2)		
RCF, per number ported (Business Line), 10 paths	TNPBL	NA
RCF, per number ported (Residence Line), 6 paths	TNPRL	NA
RCF, per number ported (Business Line)	TNPBL	NA
NRC	TNPBL	NA
NRC - Disconnect Charge	TNPBL	NA
RCF, per number ported (Residence Line)	TNPRL	NA
NRC	TNPRL	NA
NRC - Disconnect Charge	TNPRL	NA
RCF, add'l capacity for simultaneous call forwarding, per additional path	N/A	NA
RCF, per service order, per location	(++) Bus = TNPBD Res = TNPRD	
NRC - 1st	TNP++	NA
NRC - Add'l	TNP++	NA
NRC - Disconnect - 1st	TNP++	NA
NRC - Disconnect - Add'l	TNP++	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
INTERIM SERVICE PROVIDER NUMBER PORTABILITY - DID		
DID per number ported, Residence - NRC	TNPDR	NA
DID per number ported, Residence - NRC - Disconnect	TNPDR	NA
DID per number ported, Business - NRC	TNPDB	NA
DID per number ported, Business - NRC - Disconnect	TNPDB	NA
DID per service order, per location		
NRC - 1st	TNPRD	NA
NRC - Add'l	TNPRD	NA
NRC - Disconnect - 1st	TNPRD	NA
NRC - Disconnect - Add'l	TNPRD	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA
DID, per trunk termination, Initial	TNPT2	NA
DID, per trunk termination, Initial - NRC	TNPT2	NA
DID, per trunk termination, Initial - Disconnect	TNPT2	NA
DID, per trunk termination, Subsequent	TNPT2	NA
DID, per trunk termination, Subsequent - NRC	TNPT2	NA
DID, per trunk termination, Subsequent - Disconnect	TNPT2	NA
NOTES:		
If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.		
1 Until the FCC issues its order implementing a cost recovery mechanism for permanent number portability, the Company will track its costs of providing interim SPNP with sufficient detail to verify the costs. This will facilitate the Florida PSC's consideration of the recovery of these costs in Docket 950737-TP (FL)		
2 BellSouth and CLEC will each bear their own costs of providing remote call forwarding as an interim number portability option (KY)		

Rates for ODUF/EODUF/ADUF/CMDS and CNAM

The rates contained within this Exhibit were negotiated as a whole within the negotiations of the terms and conditions contained within the Attachment and each rate term and condition is interdependent upon the other rates terms and conditions within this Attachment

DESCRIPTION	USOC	FL
ODUF/EODUF/ADUF/CMDS		
ODUF: Recording, per message	N/A	\$0 008
ODUF: Message Processing, per message	N/A	\$0 004
EODUF: Message Processing, per message	N/A	\$0 004
ADUF: Message Processing, per message	N/A	\$0 004
CMDS: Message Processing, per message	N/A	\$0 004
ODUF: Message Processing, per magnetic tape provisioned	N/A	\$54 95
EODUF: Message Processing, per magnetic tape provisioned	N/A	\$47 30
ADUF: Message Processing, per magnetic tape provisioned	N/A	\$54 95
ODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	\$0 001
EODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	\$0 000364
ADUF: Data Transmission (CONNECT:DIRECT), per message	N/A	\$0 001
CMDS: Data Transmission (CONNECT:DIRECT), per message	N/A	\$0 001
CALLING NAME (CNAM) QUERY SERVICE		
CNAM (Database Owner), Per Query	N/A	\$0 016
CNAM (Non-Database Owner), Per Query *	N/A	\$0 01
NRC, applicable when CLEC-1 uses the Character Based User Interface (CHUI) method to transmit the names to the BellSouth CNAM database	N/A	\$595 00
* Volume and term arrangements are also available		

NOTES:

If no rate is identified in the contract the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party

Attachment 12

**Line Information Database (LIDB)
Storage Agreement**

LINE INFORMATION DATA BASE (LIDB) STORAGE AGREEMENT

LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT

I. SCOPE

A. This LIDB Agreement sets forth the terms and conditions pursuant to which BST agrees to store in its LIDB certain information at the request of the Local Exchange Company and pursuant to which BST, its LIDB customers and Local Exchange Carrier shall have access to such information. Local Exchange Carrier understands that BST provides access to information in its LIDB to various telecommunications service providers pursuant to applicable tariffs and agrees that information stored at the request of Local Exchange Carrier, pursuant to this LIDB Agreement, shall be available to those telecommunications service providers. The terms and conditions contained in the attached Addendum No. 1 and Addendum No. 2 are hereby made a part of this LIDB Agreement as if fully incorporated herein.

B. LIDB is accessed for the following purposes:

1. Billed Number Screening
2. Calling Card Validation
3. Fraud Control

C. BST will provide seven days per week, 24-hours per day, fraud control and detection services. These services include, but are not limited to, such features as sorting Calling Card Fraud detection according to domestic or international calls in order to assist the pinpointing of possible theft or fraudulent use of Calling Card numbers; monitoring bill-to-third number and collect calls made to numbers in BST's LIDB, provided such information is included in the LIDB query, and establishing Account Specific Thresholds, at BST's sole discretion, when necessary. Local Exchange Company understands and agrees BST will administer all data stored in the LIDB, including the data provided by Local Exchange Company pursuant to this LIDB Agreement, in the same manner as BST's data for BST's end user customers. BST shall not be responsible to Local Exchange Company for any lost revenue which may result from BST's administration of the LIDB pursuant to its established practices and procedures as they exist and as they may be changed by BST in its sole discretion from time to time.

Local Exchange Company understands that BST currently has in effect numerous billing and collection agreements with various interexchange carriers and billing clearing houses. Local Exchange Company further understands that these billing and collection customers of BST query BST's LIDB to determine whether to accept various billing options from end users. Additionally, Local Exchange Company understands that presently BST has no method to differentiate between BST's own billing and line data in the LIDB and such data which it includes in the LIDB on Local Exchange Company's behalf pursuant to this LIDB Agreement. Therefore, until such time as BST can and does implement in its LIDB and its supporting systems the means to differentiate Local Exchange Company's data from BST's data and the parties to this LIDB Agreement execute appropriate amendments hereto, the following terms and conditions shall apply:

(a) The Local Exchange Company agrees that it will accept responsibility for telecommunications services billed by BST for its billing and collection customers for Local Exchange Customer's end user accounts which are resident in LIDB pursuant to this LIDB Agreement. Local Exchange Company authorizes BST to place such charges on Local Exchange Company's bill from BST and agrees that it shall pay all such charges. Charges for which Local Exchange Company hereby takes responsibility include, but are not limited to, collect and third number calls.

(b) Charges for such services shall appear on a separate BST bill page identified with the name of the entity for which BST is billing the charge.

(c) Local Exchange Company shall have the responsibility to render a billing statement to its end users for these charges, but Local Exchange Company's obligation to pay BST for the charges billed shall be independent of whether Local Exchange Company is able or not to collect from the Local Exchange Company's end users.

(d) BST shall not become involved in any disputes between Local Exchange Company and the entities for which BST performs billing and collection. BellSouth will not issue adjustments for charges billed on behalf of an entity to Local Exchange Company. It shall be the responsibility of the Local Exchange Company and the other entity to negotiate and arrange for any appropriate adjustments.

II. FEES FOR SERVICE AND TAXES

A The Local Exchange Company will not be charged a fee for storage services provided by BST to the Local Exchange Company, as described in Section I of this LIDB Agreement.

B Sales, use and all other taxes (excluding taxes on BST's income) determined by BST or any taxing authority to be due to any federal, state or local taxing jurisdiction with respect to the provision of the service set forth herein will be paid by the Local Exchange Company. The Local Exchange Company shall have the right to have BST contest with the imposing jurisdiction, at the Local Exchange Company's expense, any such taxes that the Local Exchange Company deems are improperly levied.

III. INDEMNIFICATION

To the extent not prohibited by law, each party will indemnify the other and hold the other harmless against any loss, cost, claim, injury, or liability relating to or arising out of negligence or willful misconduct by the indemnifying party or its agents or contractors in connection with the indemnifying party's provision of services, provided, however, that any indemnity for any loss, cost, claim, injury or liability arising out of or relating to errors or omissions in the provision of services under this LIDB Agreement shall be limited as otherwise specified in this LIDB Agreement. The indemnifying party under this Section agrees to defend any suit brought against the other party for any such loss, cost, claim, injury or liability. The indemnified party agrees to notify the other party promptly, in writing, of any written claims, lawsuits, or demands for which the other party is responsible under this Section and to cooperate in every reasonable way to facilitate defense or settlement of claims. The indemnifying party shall not be liable under this Section for settlement by the indemnified party of any claim, lawsuit, or demand unless the defense of the claim, lawsuit, or demand has been tendered to it in writing and the indemnifying party has unreasonably failed to assume such defense.

IV. LIMITATION OF LIABILITY

Neither party shall be liable to the other party for any lost profits or revenues or for any indirect, incidental or consequential damages incurred by the other party arising from this LIDB Agreement or the services performed or not performed hereunder, regardless of the cause of such loss or damage.

V. MISCELLANEOUS

A. It is understood and agreed to by the parties that BST may provide similar services to other companies

B. All terms, conditions and operations under this LIDB Agreement shall be performed in accordance with, and subject to, all applicable local, state or federal legal and regulatory tariffs, rulings, and other requirements of the federal courts, the U. S. Department of Justice and state and federal regulatory agencies. Nothing in this LIDB Agreement shall be construed to cause either party to violate any such legal or regulatory requirement and either party's obligation to perform shall be subject to all such requirements.

C. The Local Exchange Company agrees to submit to BST all advertising, sales promotion, press releases, and other publicity matters relating to this LIDB Agreement wherein BST's corporate or trade names, logos, trademarks or service marks or those of BST's affiliated companies are mentioned or language from which the connection of said names or trademarks therewith may be inferred or implied; and the Local Exchange Company further agrees not to publish or use advertising, sales promotions, press releases, or publicity matters without BST's prior written approval.

D. This LIDB Agreement constitutes the entire agreement between the Local Exchange Company and BST which supersedes all prior agreements or contracts, oral or written representations, statements, negotiations, understandings, proposals and undertakings with respect to the subject matter hereof.

E. Except as expressly provided in this LIDB Agreement, if any part of this LIDB Agreement is held or construed to be invalid or unenforceable, the validity of any other Section of this LIDB Agreement shall remain in full force and effect to the extent permissible or appropriate in furtherance of the intent of this LIDB Agreement.

F. Neither party shall be held liable for any delay or failure in performance of any part of this LIDB Agreement for any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, or acts or omissions of transportation common carriers.

(Resale)

**ADDENDUM NO. 1
TO LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT**

This Addendum No. 1 to the Line Information Data Base Storage LIDB Agreement dated _____, 199 __, between BellSouth Telecommunications, Inc. ("BST"), and Local Exchange Company ("Local Exchange Company"), effective the ____ day of _____, 199 __.

I. GENERAL

This Addendum sets forth the terms and conditions for Local Exchange Company's provision of billing number information to BST for inclusion in BST's LIDB. BST will store in its LIDB the billing number information provided by Local Exchange Company, and BST will provide responses to on-line, call-by-call queries to this information for purposes specified in Section I.B. of the LIDB Agreement.

II. DEFINITIONS

- A. Billing number - a number used by BST for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.
- B. Line number - a ten digit number assigned by BST that identifies a telephone line associated with a resold local exchange service, or with a SPNP arrangement.
- C. Special billing number - a ten digit number that identifies a billing account established by BST in connection with a resold local exchange service or with a SPNP arrangement.
- D. Calling Card number - a billing number plus PIN number assigned by BST.
- E. PIN number - a four digit security code assigned by BST which is added to a billing number to compose a fourteen digit calling card number.
- F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by the Local Exchange Company.

G. Billed Number Screening - refers to the activity of determining whether a toll billing exception indicator is present for a particular billing number.

H. Calling Card Validation - refers to the activity of determining whether a particular calling card number exists as stated or otherwise provided by a caller.

I. Billing number information - information about billing number or Calling Card number as assigned by BST and toll billing exception indicator provided to BST by the Local Exchange Company

III. RESPONSIBILITIES OF PARTIES

A. BST will include billing number information associated with resold exchange lines or SPNP arrangements in its LIDB. The Local Exchange Company will request any toll billing exceptions via the Local Service Request (LSR) form used to order resold exchange lines, or the SPNP service request form used to order SPNP arrangements.

B. Under normal operating conditions, BST shall include the billing number information in its LIDB upon completion of the service order establishing either the resold local exchange service or the SPNP arrangement, provided that BST shall not be held responsible for any delay or failure in performance to the extent such delay or failure is caused by circumstances or conditions beyond BST's reasonable control. BST will store in its LIDB an unlimited volume of the working telephone numbers associated with either the resold local exchange lines or the SPNP arrangements. For resold local exchange lines or for SPNP arrangements, BST will issue line-based calling cards only in the name of Local Exchange Company. BST will not issue line-based calling cards in the name of Local Exchange Company's individual end users. In the event that Local Exchange Company wants to include calling card numbers assigned by the Local Exchange Company in the BST LIDB, a separate agreement is required.

C. BST will provide responses to on-line, call-by-call queries to the stored information for the specific purposes listed in the next paragraph.

D. BST is authorized to use the billing number information to perform the following functions for authorized users on an on-line basis:

1. Validate a 14 digit Calling Card number where the first 10 digits are a line number or special billing number assigned by BST, and where the last four digits (PIN) are a security code assigned by BST
2. Determine whether the Local Exchange Company has identified the billing number as one which should not be billed for collect or third number calls, or both.

(Facilities Based)
ADDENDUM NO. 2
TO LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT

This Addendum No. 1 to the Line Information Data Base Storage Agreement dated _____, 199 __, between BellSouth Telecommunications, Inc. ("BST"), and _____ ("Local Exchange Company"), effective the ____ day of _____, 199 __.

I. GENERAL

This Addendum sets forth the terms and conditions for Local Exchange Company's provision of billing number information to BST for inclusion in BST's LIDB. BST will store in its LIDB the billing number information provided by Local Exchange Company, and BST will provide responses to on-line, call-by-call queries to this information for purposes specified in Section I.B. of the LIDB Agreement.

II. DEFINITIONS

- A. Billing number - a number that the Local Exchange Company creates for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.
- B. Line number - a ten digit number that identifies a telephone line administered by the Local Exchange Company.
- C. Special billing number - a ten digit number that identifies a billing account established by the Local Exchange Company.
- D. Calling Card number - a billing number plus PIN number.
- E. PIN number - a four digit security code assigned by the Local Exchange Company which is added to a billing number to compose a fourteen digit calling card number.
- F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by the Local Exchange Company.
- G. Billed Number Screening - refers to the activity of determining whether a toll billing exception indicator is present for a particular billing number.
- H. Calling Card Validation - refers to the activity of determining whether a particular calling card number exists as stated or otherwise provided by a caller.

I Billing number information - information about billing number. Calling Card number and toll billing exception indicator provided to BST by the Local Exchange Company

III. RESPONSIBILITIES OF PARTIES

A. The Local Exchange Company will provide its billing number information to BST's LIDB each business day by a method that has been mutually agreed upon by both parties.

B. BST will store in its LIDB the billing number information provided by the Local Exchange Company. Under normal operating conditions, BST shall include the Local Exchange Company's billing number information in its LIDB no later than two business days following BST's receipt of such billing number information, provided that BST shall not be held responsible for any delay or failure in performance to the extent such delay or failure is caused by circumstances or conditions beyond BST's reasonable control. BST will store in its LIDB an unlimited volume of the Local Exchange Company's working telephone numbers.

C. BST will provide responses to on-line, call-by-call queries to the stored information for the specific purposes listed in the next paragraph.

D. BST is authorized to use the billing number information provided by the Local Exchange Company to perform the following functions for authorized users on an on-line basis:

1. Validate a 14 digit Calling Card number where the first 10 digits are a line number or special billing number assigned by the Local Exchange Company, and where the last four digits (PIN) are a security code assigned by the Local Exchange Company.

2. Determine whether the Local Exchange Company or the subscriber has identified the billing number as one which should not be billed for collect or third number calls, or both.

E. The Local Exchange Company will provide its own billing number information to BST for storage and to be used for Billed Number Screening and Calling Card Validation. The Local Exchange Company will arrange and pay for transport of updates to BST.

IV. COMPLIANCE

Unless expressly authorized in writing by the Local Exchange Company, all billing number information provided pursuant to this Addendum shall be used for no purposes other than those set forth in this Addendum.

Attachment 13

Access To Calling Name (CNAM) Database

CALLING NAME DELIVERY (CNAM) DATABASE SERVICES

1.00 DEFINITIONS

For the purpose of this Attachment, the following terms shall be defined as:

CALLING NAME DELIVERY DATABASE SERVICE (CNAM) - The ability to associate a name with the calling party number, allowing the end user subscriber (to which a call is being terminated) to view the calling party's name before the call is answered. This service also provides Time Warner the opportunity to load and store its subscriber names in the BellSouth CNAM SCPs.

CALLING PARTY NUMBER (CPN) - The number of the calling party that is delivered to the terminating switch using common channel signaling system 7 (CCS7) technology, and that is contained in the Initial Address Message (IAM) portion of the CCS7 call setup.

COMMON CHANNEL SIGNALING SYSTEM 7 (CCS7) - A network signaling technology in which all signaling information between two or more nodes is transmitted over high-speed data links, rather than over voice circuits.

SERVICE CONTROL POINTs (SCPs) - The real-time data base systems that contain the names to be provided in response to queries received from CNAM SSPs.

SERVICE MANAGEMENT SYSTEM (SMS) - The main operations support system of CNAM DATABASE SERVICE. CNAM records are loaded into the SMS, which in turn downloads into the CNAM SCP.

SERVICE SWITCHING POINTs (SSPs) - Features of computerized switches in the telephone network that determine that a terminating line has subscribed to CNAM service, and then communicate with CNAM SCPs in order to provide the name associated with the calling party number.

SUBSYSTEM NUMBER (SSN) - The address used in the Signaling Connection Control Part (SCCP) layer of the SS7 protocol to designate an application at an end signaling point. A SSN for CNAM at the end office designates the CNAM application within the end office. BellSouth uses the CNAM SSN of 232.

2.0 ATTACHMENT

2.01 This Attachment contains the terms and conditions where BellSouth will provide to the Time Warner access to the BellSouth CNAM SCP for query or record storage purposes.

- 2.02 Time Warner shall submit to BellSouth a notice of its intent to access and utilize BellSouth CNAM Database Services pursuant to the terms and conditions of this Attachment. Said notice shall be in writing, no less than 60 days prior to Time Warner's access to BellSouth's CNAM Database Services and shall be addressed to Time Warner's Account Manager. The notice shall be substantially in the form of Exhibit A attached hereto and incorporated herein by this reference.

3.00 PHYSICAL CONNECTION AND COMPENSATION

- 3.01 BellSouth's provision of CNAM Database Services to Time Warner requires interconnection from Time Warner to BellSouth CNAM Service Control Points (SCPs). Such interconnections shall be established pursuant to Attachment 3 of this Agreement. The appropriate charge for access to and use of the BellSouth CNAM Database service shall be as set forth in Attachment 11.
- 3.02 In order to formulate a CNAM query to be sent to the BellSouth CNAM SCP, Time Warner shall provide its own CNAM SSP. Time Warner's CNAM SSPs must be compliant with TR-NWT-001188, "CLASS Calling Name Delivery Generic Requirements".
- 3.03 If Time Warner elects to access the BellSouth CNAM SCP via a third party CCS7 transport provider, the third party CCS7 provider shall interconnect with the BellSouth CCS7 network according to BellSouth's Common Channel Signaling Interconnection Guidelines and Bellcore's CCS Network Interface Specification document, TR-TSV-000905. In addition, the third party provider shall establish CCS7 interconnection at the BellSouth Local Signal Transfer Points (LSTPs) serving the BellSouth CNAM SCPs that Time Warner desires to query.

4.00 CNAM RECORD INITIAL LOAD AND UPDATES

- 4.01 The mechanism to be used by Time Warner for initial CNAM record load and/or updates shall be determined by mutual agreement. The initial load and all updates shall be provided by Time Warner in the BellSouth specified format and shall contain records for every working telephone number that can originate phone calls. It is the responsibility of Time Warner to provide accurate information to BellSouth on a current basis.
- 4.02 Updates to the SMS shall occur no less than once a week, reflect service order activity affecting either name or telephone number, and involve only record additions, deletions or changes.
- 4.03 Time Warner CNAM records provided for storage in the BellSouth CNAM SCP shall be available, on a SCP query basis only, to all parties querying the

2/27/01

To: Les Addis Bennett Ross Tony Hendrix
Linda Cheatham Victoria McHenry Don Roberts
Guy Hicks Creighton Mershon Nancy Sims

From: Bonnie Carpenter

Subject: Agreements

Enclosed are copies of the following agreement(s) and/or amendment(s) for filing with the appropriate Commission(s). Each of the signed agreements will be placed on the **New Centralized Contract Web Page** for your review at <http://CMAG.BST.BLS.COM>.

COMPANY	CONTRACT TYPE	STATE(S)	NEGOTIATOR
AugLink Communicatinos, Inc.	Interconnection Agreement	FL	Elaine Frazier 404-927-8998
BroadRiver Communications Corporation	Stand Alone Agreement for EELS	AL, FL, GA, KY, LA MS, NC, SC, TN (All 9 States)	Tricia Wanner 404-927-1245
LightSource Telecom I, LLC	Interconnection Agreement	GA	Michael Willis 404-927-8003
LightSource Telecom I, LLC	Interconnection Agreement	FL	Michael Willis 404-927-8003
Mpower Communications Corp.	Interconnection Amendment	AL, FL, GA, KY, LA MS, NC, SC, TN (All 9 States)	Lynn Allen-Flood 404-927-1376
NEXTLINK Florida, Inc.	Collocation Amendment	FL	Julia Hand 404-927-7806
Phone Link, Inc..	Resale Amendment	AL, FL, GA, KY, LA MS, NC, SC, TN (All 9 States)	Julia Hand 404-927-7806
SBC National, Inc. d/b/a/ SBC Telecom	Interconnection Amendment	FL	Chris Boltz 404-927-7858
Wakul, Inc..	Interconnection Amendment	TN	Shelley Lavett Decker 404-927-7597

NOTICE OF EXECUTED CLEC AGREEMENT**CLEC NAME:** LightSource Telecom I, LLC**Contract Type:** Interconnection**Amendment (Y/N):** N**Re-Negotiation (Y/N):** N**Enter effective date of agreement/amendment** 2/12/01**If an amendment, enter effective date of original agreement:****If this is an agreement or amendment which supersedes a previous agreement or amendment, enter date of original agreement/amendment:****Check appropriate states below:**

AL	X	FL	GA	KY	MS
NC		SC	TN	LA	ALL BST STATES

Provide Brief Synopsis of Agreement (to include significant provisions/changes):

Pursuant to Sections 251 and 252 of the Telecommunications Act of 1996, BellSouth is filing an executed interconnection agreement by and between BellSouth Telecommunications, Inc. and .

The term of this agreement shall be from 2/12/01 to 04/03/02.

- This is a new Interconnection Agreement where Lightsource adopted Time Warner (FL).

Check One: **BST to File with Commission** **CLEC to File with Commission****Provide Any Special Filing Instructions:****Negotiator Name** Michael Willis**Telephone No:** 404-927-8003

EXECUTIVE SUMMARY
of
LightSource Telecom I, LLC

Adoption of BellSouth/Time Warner of Florida , LP Agreement

Agreement Effective Date: 2/12/01	Agreement Expiration Date: 04/03/2002
Negotiator: Michael Willis	Negotiator Tel No:404-927-8003

Please be advised that the above named LightSource Telecom I, LLC has adopted the Time Warner of Florida, LP agreement in its entirety, with exception of Attachment 4. The term of the adopted agreement can only be for the remaining term of the original CLEC agreement.

BellSouth CNAM SCP. Further, CNAM service shall be provided by each party consistent with state and/or federal regulations on privacy treatment.