By and Between

BellSouth Telecommunications, Inc.

And

ALLTEL Communications, Inc.

AGREEMENT

THIS AGREEMENT is made by and between BellSouth Telecommunications, Inc., ("BellSouth"), a Georgia corporation, and ALLTEL Communications, Inc. ("ALLTEL"), a Delaware corporation, and shall be deemed effective as of the date of the last signature by the Parties. This agreement may refer to either BellSouth or ALLTEL or both as a "Party" or "Parties. "

W I T N E S S E T H

WHEREAS, BellSouth is a local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, ALLTEL is an alternative local exchange telecommunications company authorized to provide telecommunications services in the state of Florida; and

WHEREAS, ALLTEL wishes to resell BellSouth's telecommunications services, interconnect the Parties' facilities, purchase network elements and other services, and exchange traffic pursuant to sections 251 and 252 of the Telecommunications Act of 1996.

NOW THEREFORE, in consideration of the mutual agreements contained herein, BellSouth and ALLTEL agree as follows:

1. **Purpose**

The Parties agree that the rates, terms and conditions contained within this Agreement, including all Attachments, comply and conform with sections 251 and 252 of the Act. The resale, unbundled elements, access and interconnection provisions contained herein are intended to allow ALLTEL to provide competing telephone exchange service to residential and business subscribers within the territory of BellSouth in the state of Florida.

2. **Definitions and Acronyms**

For purposes of this Agreement, certain terms have been defined in this Section 2 and elsewhere in this Agreement to encompass meanings that may differ from, or be in addition to, the normal connotation of the defined word. Unless the context clearly indicated otherwise, any term defined or used in the singular shall include the plural. The words "shall" and "will" are used interchangeably throughout this Agreement and the use of either connotates a mandatory requirement. The use of one or the other shall not mean a different degree of right or obligation for either Party. A

defined word intended to convey its special meaning is capitalized when used. Other terms that are capitalized, and not defined in this Agreement, shall have the meaning in the Act.

2.1 **Affiliate** is defined as a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person. For purposes of this paragraph, the term "own" means to own an equity interest (or equivalent thereof) of more than 10 percent.

2.2 **Commission** is defined as the appropriate regulatory agency in each of BellSouth's nine-state region, Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee.

2.3 **Competitive Local Exchange Carrier ("CLEC")** means a telephone company certificated by the Commission to provide local exchange service within BellSouth's franchised area.

2.4 **End User** means the ultimate user of the Telecommunications Service.

2.5 **FCC** means the Federal Communication Commission.

2.6 **Telecommunications** means the transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

2.7 **Telecommunications Service** means the offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.

2.8 **Telecommunications Act of 1996 ("Act")** means Public Law 104-104 of the United States Congress effective February 8, 1996. The Act amended the Communications Act of 1934 (47 U.S.C. Section 1 et. seq.).

3. Provision of Local Service and Unbundled Network Elements

3.1 This Agreement sets forth the terms, conditions and prices under which BellSouth agrees to provide (a) Telecommunications Services that BellSouth currently provides, or may offer hereafter for resale along with the Operational Support Systems ("OSS") set forth in this Agreement (hereinafter collectively referred to as "Resold Services") and (b) certain Network Elements, or combinations of such Network Elements ("Combinations") and other Services as set forth in this Agreement and (c) Operational Support Systems ancillary to such Resold Services and Network Elements and Other Services, collectively referred to as "Services and Elements"). This Agreement also sets forth the terms and

conditions for the interconnection of ALLTEL's network to BellSouth's network and the mutual and reciprocal compensation for the transport and termination of local traffic as defined in this Agreement. The Parties may fulfill the requirements imposed upon it by this Agreement by itself or through an affiliate or nonaffiliated agent. This Agreement includes Attachment 1 - 13 and all accompanying Appendices and Exhibits. The Parties further agree to comply with all provisions of the Act.

3.2 Except as set forth in Attachment 6, Ordering and Provisions, and Attachment 7, Billing and Billing Accuracy, BellSouth shall not discontinue any Network Element, OSS functionality, or Combination provided hereunder without either mutual agreement of the Parties or an amendment to this Agreement pursuant to Section 24.3 hereof.

3.3 BellSouth shall not discontinue any Resold Service provided hereunder unless BellSouth provides ALLTEL prior notice of intent to discontinue any such service, pursuant to Section 36.3. BellSouth agrees to make any such service available to ALLTEL for resale to ALLTEL until the date BellSouth discontinues any such service for BellSouth's end users. BellSouth also agrees to adopt a reasonable, nondiscriminatory transition schedule for ALLTEL's end users who may be purchasing any such service.

4. OSS

ALLTEL shall pay charges for Operational Support Systems (OSS) as set forth in this Agreement in Attachment 1, 2, 3, and 5, as applicable.

5. Term of the Agreement

5.1 The term of this Agreement shall be two years, beginning on the date of the last signature by the Parties.

5.2 The Parties agree that, except as otherwise provided in Section 5.3.1 below, by no earlier than two hundred seventy (270) days and no later than one hundred eighty (180) days prior to the expiration of this Agreement, they shall commence negotiations for a new agreement to be effective beginning on the expiration date of this Agreement ("Subsequent Agreement"). If as of the expiration of this Agreement, a Subsequent Agreement has not been executed by the Parties, then except as set forth in Section 5.3.2 below, this Agreement shall continue on a month-to-month basis while a Subsequent Agreement is being negotiated. The Parties' rights and obligations with respect to this Agreement after expiration shall be as set forth in Section 5.3 and 5.3.1 below.

5.3 If, within one hundred and thirty-five (135) days of commencing the negotiation referred to in Section 5.2 above or 5.3.1 below, the Parties are unable to negotiate mutually agreed upon terms, conditions and

prices for a Subsequent Agreement, either Party may petition the Commission to establish appropriate terms, conditions and prices for the Subsequent Agreement pursuant to 47 U.S.C. 252. In the event the Commission does not issue its order prior to the expiration date of this Agreement, or if the Parties continue beyond the expiration date of this Agreement to negotiate the Subsequent Agreement without Commission intervention, the terms, conditions and prices ultimately ordered by the Commission, or negotiated by the Parties, will be effective retroactive to the day following the expiration date of this Agreement. Until the Subsequent Agreement becomes effective, the Parties shall continue to exchange traffic and provide all other services on a month-to-month basis (as set forth in Section 5.2, above) pursuant to the terms and conditions of this Agreement.

5.3.1 Except as set forth in Section 5.3.2 below and notwithstanding anything to the contrary in this Section 5, in the event that as of the date of expiration of this Agreement and conversion of this Agreement to a month-to-month term, the Parties have not entered into a Subsequent Agreement and no arbitration proceeding has been filed in accordance with Section 5.3 above, then either Party may terminate this Agreement upon sixty (60) days notice to the other Party; provided, however, that in no event shall BellSouth terminate this Agreement in accordance with this section in less than 180 days after a party requests negotiations for a Subsequent Agreement at any time prior to the expiration of the Agreement. In the event that BellSouth terminates this Agreement as provided above, BellSouth shall continue to offer services to ALLTEL pursuant to the terms, conditions and rates set forth in BellSouth's Statement of Generally Available Terms (SGAT) to the extent an SGAT has been approved by the applicable Commission(s). If any state Commission has not approved a BellSouth SGAT, then upon BellSouth's termination of this Agreement as provided herein, BellSouth will continue to provide services to ALLTEL pursuant to BellSouth's then current standard interconnection agreement. In the event that the SGAT or BellSouth's standard interconnection agreement becomes effective as between the Parties, the Parties may continue to negotiate a Subsequent Agreement, and the terms of such Subsequent Agreement shall be effective as of the date of execution.

5.3.2 Notwithstanding Section 5.3 above, in the event that as of the date of expiration of this Agreement the Parties have not entered into a Subsequent Agreement and (1) no arbitration proceeding has been filed in accordance with Section 5.2 above, and (2) ALLTEL either is not certified as a CLEC in any particular state to which this Agreement applies or has not ordered any services under this Agreement as of the date of expiration, then this Agreement shall not continue on a month to month basis but shall be deemed terminated as of the expiration date hereof.

6. Termination of Agreement; Transitional Support

6.1 ALLTEL may terminate any Resold Service(s), Network Element(s) or Combination(s) of Network Elements set forth in Attachment 2, and other services provided under this Agreement upon thirty (30) days written notice to BellSouth unless a different notice period or different conditions are specified for termination of such Resold Services(s), Network Element(s), or Combination(s) and other services in this Agreement or pursuant to any applicable tariff, in which event such specific period or conditions shall apply. Where there is no such different notice period or different condition specified, ALLTEL's liability shall be limited to payment of the amounts due for any terminated Local Service(s), Network Element(s), Combination(s) or ancillary service provided up to and including the date of termination. Not withstanding the foregoing, the provisions of Section 16, infra, shall still apply. Upon termination, BellSouth agrees to cooperate in an orderly and efficient transition to ALLTEL or another vendor such that the level and quality of the Services and Elements is not degraded and to exercise its best efforts to effect an orderly and efficient transition.

6.2 BellSouth may terminate ALLTEL's access to a service or facility in the event of prohibited, unlawful or improper use of such BellSouth facilities or services or any other material violation or noncompliance by ALLTEL of the rules and regulations contained in BellSouth's tariffs applicable to such facilities or services.

7. Parity

DISAGREE:

ALLTEL PROPOSAL:

When ALLTEL purchases, pursuant to Attachment 1 of this Agreement, telecommunications services from BellSouth for the purposes of resale to end users, BellSouth shall provide said services so that the services are equal in quality, subject to the same conditions, and provided within the same provisioning time intervals that BellSouth provides to its affiliates, subsidiaries and end users. In connection with such resale, BellSouth will provide ALLTEL with pre-ordering, ordering, maintenance and trouble reporting, and daily usage data functionality in a manner which will not prevent ALLTEL from providing levels of customer service to ALLTEL's local exchange customers in parity with levels BellSouth provides to its own end users. To the extent technically feasible, the quality of a Network Element, as well as the quality of the access to such Network Element provided by BellSouth to ALLTEL shall be at least equal in quality to that which BellSouth provides to itself, its affiliates or any other telecommunications carrier and in any event in a manner so as not to prevent ALLTEL from providing service to ALLTEL end users in compliance with Commission requirements.. The quality of the

interconnection and number portability provided ALLTEL between the networks of BellSouth and the network of ALLTEL shall be at a level that is equal to that which BellSouth provides itself, a subsidiary, an Affiliate, or any other party. The interconnection facilities shall be designed to meet the same technical criteria and service standards that are used within BellSouth's network and shall extend to a consideration of service quality as perceived by end users and service quality as perceived by ALLTEL.

BELLSOUTH PROPOSAL:

When ALLTEL purchases, pursuant to Attachment 1 of this Agreement, telecommunications services from BellSouth for the purposes of resale to end users, BellSouth shall provide said services so that the services are equal in quality, subject to the same conditions, and provided within the same provisioning time intervals that BellSouth provides to its affiliates, subsidiaries and end users. To the extent technically feasible, the quality of a Network Element, as well as the quality of the access to such Network Element provided by BellSouth to ALLTEL shall be at least equal in quality to that which BellSouth provides to itself, its affiliates or any other telecommunications carrier. The quality of the interconnection between the networks of BellSouth and the network of ALLTEL shall be at a level that is equal to that which BellSouth provides itself, a subsidiary, an Affiliate, or any other party. The interconnection facilities shall be designed to meet the same technical criteria and service standards that are used within BellSouth's network and shall extend to a consideration of service quality as perceived by end users and service quality as perceived by ALLTEL.

8. Good Faith Performance

In the performance of their obligations under this Agreement, the Parties shall act in good faith and consistently with the Act. Where notice, approval or similar action by a Party is permitted or required by any provision of this Agreement, (including, without limitation, the obligation of the Parties to further negotiate the resolution of new or open issues under this Agreement) such action shall not be unreasonably delayed, withheld or conditioned.

9. Responsibility of Each Party

Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of all employees assisting in the performance of such obligations. Each Party will be solely responsible for all matters relating to payment of such employees, including compliance with social security taxes, withholding taxes and all other regulations governing such matters. Each Party will be solely responsible for proper handling, storage, transport and disposal at its own

expense of all (i) substances or materials that it or its contractors or agents bring to, create or assume control over at Work Locations or, (ii) Waste resulting therefrom or otherwise generated in connection with its or its contractors' or agents' activities at the Work Locations. Subject to the limitations on liability and except as otherwise provided in this Agreement, each Party shall be responsible for (i) its own acts and performance of all obligations imposed by Applicable Law in connection with its activities, legal status and property, real or personal and, (ii) the acts of its own affiliates, employees, agents and contractors during the performance of that Party's obligations hereunder.

10. Governmental Compliance

10.1 ALLTEL and BellSouth each shall comply at its own expense with all Applicable Law that relates to its obligations under or activities in connection with this Agreement. ALLTEL and BellSouth each agree to indemnify, defend (at the other Party's request) and save harmless the other, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) its failure or the failure of its contractors or agents to so comply or (ii) any activity, duty or status of it or its contractors or agents that triggers any legal obligation to investigate or remediate environmental contamination.

11. Necessary Approvals

11.1 Each Party shall be responsible for obtaining and keeping in effect all approvals from, and rights granted by, governmental authorities, building and property owners, other carriers, and any other persons that may be required in connection with the performance of its obligations under this Agreement. Each Party shall reasonably cooperate with the other Party in obtaining and maintaining any required approvals and rights for which such Party is responsible.

11.2 In the event that BellSouth is required by any governmental authority to file a tariff or make another similar filing ("Filing") in order to implement this Agreement, BellSouth shall (i) consult with ALLTEL reasonably in advance of such Filing about the form and substance of such Filing, (ii) provide to ALLTEL its proposed tariff and obtain ALLTEL's agreement on the form and substance of such Filing, and (iii) take all steps reasonably necessary to ensure that such Filing imposes obligations upon BellSouth that are no less favorable than those provided in this Agreement and preserves for ALLTEL the full benefit of the rights otherwise provided in this Agreement. In no event shall BellSouth file any tariff to implement this Agreement that purports to govern Services and Elements that is inconsistent with the rates and other terms and conditions set forth in this

Agreement unless such rate or other terms and conditions are more favorable than those set forth in this Agreement.

12. Audits and Inspections

12.1 The following audit procedures shall apply:

12.1.1 Subject to BellSouth's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, ALLTEL may audit BellSouth's books, records and other documents once in each contract year for the purpose of evaluating the accuracy of BellSouth's billing and invoicing and factor development. ALLTEL may employ other persons or firms for this purpose. Such audit shall take place at a time and place agreed on by the Parties no later than thirty (30) days after notice thereof to BellSouth.

12.1.2 BellSouth shall promptly correct any billing error that is revealed in an audit, including making refund of any overpayment by ALLTEL in the form of a credit on the invoice for the first full billing cycle after the Parties have agreed upon the accuracy of the audit results. Any Disputes concerning audit results shall be resolved pursuant to the Dispute Resolution procedures described in Section 21 of the General Terms and Conditions.

12.1.3 BellSouth shall cooperate fully in any such audit, providing reasonable access to any and all appropriate BellSouth employees and books, records and other documents reasonably necessary to assess the accuracy of BellSouth's bills.

12.1.4 ALLTEL may audit BellSouth's books, records and documents more than once during any Contract Year if the previous audit found previously uncorrected net variances or errors in invoices in BellSouth's favor with an aggregate value of at least two percent (2%) of the amounts payable by ALLTEL for Services and Elements or Combinations provided during the period covered by the audit.

12.1.5 Audits shall be at ALLTEL's expense, subject to reimbursement by BellSouth in the event that an audit finds an adjustment in the charges or in any invoice paid or payable by ALLTEL hereunder by an amount that is, on an annualized basis, greater than two percent (2%) of the aggregate charges for the Services and Elements during the period covered by the audit.

12.1.6 Upon (i) the discovery by BellSouth of overcharges not previously reimbursed to ALLTEL or (ii) the resolution of disputed audits, BellSouth shall promptly reimburse ALLTEL the amount of any overpayment times the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from

the date of overpayment to and including the date that payment is actually made. In no event, however, shall interest be assessed on any previously assessed or accrued late payment charges.

13. White Pages Listings

13.1 BellSouth shall provide ALLTEL and their customers with non-discriminatory access to white pages directory listings under the following terms:

13.2 Listings. ALLTEL shall provide all new, changed and deleted listings on a timely basis and BellSouth or its agent will include ALLTEL residential and business customer listings in the appropriate White Pages (residential and business) or alphabetical directories. Directory listings will make no distinction between ALLTEL and BellSouth subscribers.

13.2.1 ALLTEL's primary business subscribers' listings shall also be included in the appropriate Yellow Pages or local classified directories, via the BellSouth ordering process, at no charge to ALLTEL or ALLTEL's subscribers.

13.2.2 **DISAGREE:**

ALLTEL PROPOSAL:

At least sixty (60) days prior to the business office close date for a particular directory, BellSouth will provide ALLTEL a verification list of ALLTEL's subscriber listings, as such listings are to appear in the directory. The verification list will also include Directory Delivery Address (DDA) information for each ALLTEL end user and will be provided in a paper or an agreed upon electronic format. ALLTEL will review this verification list and will submit to BellSouth any necessary additions, deletions or modifications within thirty (30) days from receipt of the list from BellSouth. BellSouth will not release the book for publication until all modifications are input to our satisfaction.

BELLSOUTH PROPOSAL:

DELETE

13.2.3 **DISAGREE:**

ALLTEL PROPOSAL:

At its option, ALLTEL may purchase additional Customer Guide Pages in the informational section of the BellSouth While Pages directory covering the geographic area(s) it is serving. These pages will be in alaphabetical order with other local service providers and will be no different in style, size, color and format than BellSouth information pages. Sixty (60) days prior to the directory close date, ALLTEL will provide to BellSouth the information page(s) in camera ready format.

BELLSOUTH PROPOSAL:
DELETE

13.2.4 Rates. So long as ALLTEL provides subscriber listing information to BellSouth in accordance with Section 13.3 below, BellSouth shall provide to ALLTEL one (1) primary White Pages listing per ALLTEL subscriber at no charge other than applicable service order charges as set forth in BellSouth's General Subscriber Service Tariff, Section A4.2.

13.2.4.1 **DISAGREE:**
ALLTEL PROPOSAL:
BellSouth shall make available additional Customer Guide pages per section 13.2.3 above for ALLTEL's exclusive use and BellSouth may assess a $500.00 per-page annual rate.
BELLSOUTH PROPOSAL:
DELETE

13.2.4.2 **DISAGREE:**
ALLTEL PROPOSAL:
BellSouth shall make available, at ALLTEL's option, when ordered in bulk, directory books for any areas where ALLTEL provides local service and BellSouth will assess a $xx.xx per book charge when delivered in bulk to ALLTEL.
BELLSOUTH PROPOSAL:
DELETE

13.3 ALLTEL subscriber information is provided to BellSouth through the submission of the local service request (LSR) and procedures are found in The BellSouth Business Rules for Local Ordering.

13.3.1 **DISAGREE:**
ALLTEL PROPOSAL:
BellSouth will post ALLTEL's directory listings as such listings are to appear in the directory and update daily to a secure website for ALLTEL's on-line viewing.
BELLSOUTH PROPOSAL:
DELETE

13.3.2 Notwithstanding any provision(s) to the contrary, ALLTEL shall provide to BellSouth, and BellSouth shall accept, ALLTEL's Subscriber Listing Information (SLI) relating to ALLTEL's customers in the geographic area(s) covered by this Interconnection Agreement. ALLTEL authorizes BellSouth to release all such ALLTEL SLI provided to BellSouth by ALLTEL to qualifying third parties via either license agreement or BellSouth's Directory Publishers Database Service (DPDS), General Subscriber Services Tariff, Section A38.2, as the same may be amended

from time to time. Such CLEC SLI shall be intermingled with BellSouth's own customer listings and listings of any other CLEC that has authorized a similar release of SLI. Where necessary, BellSouth will use good faith efforts to obtain state commission approval of any necessary modifications to Section A38.2 of its tariff to provide for release of third party directory listings, including modifications regarding listings to be released pursuant to such tariff and BellSouth's liability thereunder. BellSouth's obligation pursuant to this Section shall not arise in any particular state until the commission of such state has approved modifications to such tariff.

13.3.3 No compensation shall be paid to ALLTEL for BellSouth's receipt of ALLTEL SLI, or for the subsequent release to third parties of such SLI. ALLTEL agrees to reimburse BellSouth for any costs associated with the initial development of system changes required to make available the ALLTEL SLI in accordance with this Section. In addition, to the extent BellSouth incurs costs on an ongoing basis to administer the release of ALLTEL SLI, ALLTEL shall pay to BellSouth its proportionate share of the reasonable costs associated therewith. Before BellSouth incurs any costs under this Section, it shall inform ALLTEL as of its good faith estimate of ALLTEL's share of such costs, and ALLTEL shall have the option of agreeing in writing to the costs, or of discontinuing BellSouth's release of ALLTEL's SLI.

13.3.4 BellSouth shall not be liable for the content or accuracy of any SLI provided by ALLTEL under this Agreement, except for mistakes or inaccuracies caused by BellSouth's gross negligence or willful misconduct. ALLTEL shall indemnify, hold harmless and defend BellSouth from and against any damages, losses, liabilities, demands claims, suits, judgments, costs and expenses (including but not limited to reasonable attorneys' fees and expenses) arising from BellSouth's tariff obligations or otherwise and resulting from or arising out of any third party's claim of inaccurate ALLTEL listings or use of the SLI provided pursuant to this Agreement, except for mistakes or inaccuracies caused by BellSouth's gross negligence or willful misconduct. BellSouth shall forward to ALLTEL any complaints received by BellSouth relating to the accuracy or quality of ALLTEL listings.

13.3.4 Listings and subsequent updates will be released consistent with BellSouth system changes and/or update scheduling requirements.

13.4 Unlisted/Non-Published Subscribers. ALLTEL will be required to provide to BellSouth the names, addresses and telephone numbers of all ALLTEL customers that wish to be omitted from directories.

13.5 Inclusion of ALLTEL Customers in Directory Assistance Database. BellSouth will include and maintain ALLTEL subscriber listings in BellSouth's Directory Assistance databases at no recurring charge and ALLTEL shall provide such Directory Assistance listings at no recurring charge. BellSouth and ALLTEL will formulate appropriate procedures regarding lead-time, timeliness, format and content of listing information. The same time intervals will apply to the entry of directory assistance information for end users of BellSouth, ALLTEL, or other CLECs.

13.6 Listing Information Confidentiality. BellSouth will accord ALLTEL's directory listing information the same level of confidentiality that BellSouth accords its own directory listing information, and BellSouth shall limit access to ALLTEL's customer proprietary confidential directory information to those BellSouth employees who are involved in the preparation of listings.

13.7 Additional or Designer Listings. Additional listings and designer listings will be offered by BellSouth at tariffed rates as set forth in the General Subscriber Services Tariff.

13.8 Delivery. BellSouth or its agent shall deliver White Pages directories to ALLTEL subscribers at no charge.

13.9 **DISAGREE:**
ALLTEL PROPOSAL:
Publication Schedule. BellSouth will provide to ALLTEL the directory close dates for the calendar year for all areas where ALLTEL is providing local service. Updates to this schedule will be provided in a timely manner as they occur but not less than 90 days prior to publication.
BELLSOUTH PROPOSAL:
DELETE

14. Bona Fide Request/New Business Request Process for Further Unbundling

Any request by ALLTEL for access to a network element, interconnection option, or for the provisioning of any service or product that BellSouth does not already make available to ALLTEL, CLECs in general or itself in a state shall be treated as a Bona Fide Request/New Business Request (BFR/NBR) in that state, and shall be submitted to BellSouth pursuant to the BFR/NBR process pursuant to Attachment 12.

15. Court Ordered Requests for Call Detail Records and Other Subscriber Information

15.1 Subpoenas Directed to BellSouth. Where BellSouth provides resold services or local switching for ALLTEL, BellSouth shall respond to subpoenas and court ordered requests delivered directly to BellSouth for the purpose of providing call detail records when the targeted telephone numbers belong to ALLTEL end users. Billing for such requests will be generated by BellSouth and directed to the law enforcement agency initiating the request. BellSouth shall maintain such information for ALLTEL end users for the same length of time it maintains such information for its own end users.

15.2 Subpoenas Directed to ALLTEL. Where BellSouth is providing to ALLTEL telecommunications services for resale or providing to ALLTEL the local switching function, then ALLTEL agrees that in those cases where ALLTEL receives subpoenas or court ordered requests regarding targeted telephone numbers belonging to ALLTEL end users, and where ALLTEL does not have the requested information, ALLTEL will advise the law enforcement agency initiating the request to redirect the subpoena or court ordered request to BellSouth for handling in accordance with 7.1 above.

15.3 In all other instances, where either Party receives a request for information involving the other Party's end user, the Party receiving the request will advise the law enforcement agency initiating the request to redirect such request to the other Party.

16. Liability and Indemnification

16.1 Joint and Several Liability. In the event that either Party consists of two (2) or more separate entities providing or obtaining services in the same state as set forth in this Agreement and/or any Amendments hereto, all such entities shall be jointly and severally liable for the obligations of such Party in that state under this Agreement.

16.2 Liability for Acts or Omissions of Third Parties. Neither Party shall be liable to the other Party for any act or omission of a third party telecommunications company providing services to such other Party.

16.3 Limitation of Liability

16.3.1 Except for any indemnification obligations of the Parties hereunder, each Party's liability to the other for any loss, cost, claim, injury or liability or expense, including reasonable attorney's fees relating to or arising out of any negligent act or omission in its performance of a service or function required by this Agreement whether in contract or in tort, shall be limited to a credit for the actual cost of the service or function not performed or improperly performed.

16.3.2 Limitations in Tariffs. A Party may, in its sole discretion, provide in its tariffs and contracts with its End Users and third parties that relate to any service, product or function provided or contemplated under this Agreement, that to the maximum extent permitted by Applicable Law, such Party shall not be liable to the End User or third Party for (i) any loss relating to or arising out of this Agreement, whether in contract, tort or otherwise, that exceeds the amount such Party would have charged that applicable person for the service, product or function that gave rise to such loss and (ii) Consequential Damages. To the extent that a Party elects not to place in its tariffs or contracts such limitations of liability, and the other Party incurs a loss as a result thereof, such Party shall indemnify and reimburse the other Party for that portion of the loss that would have been limited had the first Party included in its tariffs and contracts the limitations of liability that such other Party included in its own tariffs at the time of such loss.

16.3.3 Neither BellSouth nor ALLTEL shall be liable for damages to the other Party's terminal location, equipment or End User premises resulting from the furnishing of a service, including, but not limited to, the installation and removal of equipment or associated wiring, except to the extent caused by a Party's gross negligence or willful misconduct or by a Party's failure to ground properly a local loop after disconnection.

16.3.4 No Consequential Damages - NEITHER ALLTEL NOR BELLSOUTH SHALL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL DAMAGES SUFFERED BY SUCH OTHER PARTY (INCLUDING WITHOUT LIMITATION DAMAGES FOR HARM TO BUSINESS, LOST REVENUES, LOST SAVINGS, OR LOST PROFITS SUFFERED BY SUCH OTHER PARTIES), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, WARRANTY, STRICT LIABILITY, OR TORT, INCLUDING WITHOUT LIMITATION NEGLIGENCE OF ANY KIND WHETHER ACTIVE OR PASSIVE, AND REGARDLESS OF WHETHER THE PARTIES KNEW OF THE POSSIBILITY THAT SUCH DAMAGES COULD RESULT. EACH PARTY HEREBY RELEASES THE OTHER PARTY AND SUCH OTHER PARTY'S SUBSIDIARIES AND AFFILIATES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES AND AGENTS FROM ANY SUCH CLAIM. NOTHING CONTAINED IN THIS SECTION 16 SHALL LIMIT BELLSOUTH'S OR ALLTEL'S LIABILITY TO THE OTHER FOR (I) WILLFUL OR INTENTIONAL MISCONDUCT (INCLUDING GROSS NEGLIGENCE); (II) BODILY INJURY, DEATH OR DAMAGE TO TANGIBLE REAL OR TANGIBLE PERSONAL PROPERTY PROXIMATELY CAUSED BY BELLSOUTH'S OR ALLTEL'S NEGLIGENT ACT OR OMISSION OR THAT OF THEIR RESPECTIVE AGENTS, SUBCONTRACTORS OR EMPLOYEES, NOR SHALL ANYTHING

CONTAINED IN THIS SECTION 16 LIMIT THE PARTIES' INDEMNIFICATION OBLIGATIONS AS SPECIFIED HEREIN.

16.3.5 To the extent any specific provision of this Agreement purports to impose liability, or limitation of liability, on either Party different from or in conflict with the liability or limitation of liability set forth in this Section 16, then with respect to any facts or circumstances covered by such specific provisions, the liability or limitation of liability contained in such specific provision shall apply.

16.4 Obligation to Indemnify - Each Party shall, and hereby agrees to, defend at the other's request, indemnify and hold harmless the other Party and each of its officers, directors, employees and agents (each, an "Indemnitee") against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment or settlement of any nature or kind, known or unknown, liquidated or unliquidated, including without limitation all reasonable costs and expenses incurred (legal, accounting or otherwise) (collectively, "Damages") arising out of, resulting from or based upon any pending or threatened claim, action, proceeding or suit by any third Party (a "Claim") (i) alleging any breach of any representation, warranty or covenant made by such indemnifying Party (the "Indemnifying Party") in this agreement, (ii) based upon injuries or damage to any person or property or the environment arising out of or in connection with this Agreement that are the result of the Indemnifying Party's actions, breach of Applicable Law, or status of its employees, agents and subcontractors. In addition, ALLTEL will indemnify and defend BellSouth for Claims arising from actual or alleged infringement of any patent, copyright, trademark, service mark, trade name, trade dress, trade secret or any other intellectual property right, now known or later developed (referred to as "Intellectual Property Rights") to the extent that such claim or action arises from ALLTEL or ALLTEL's customer's use of the Services and Elements provided under this Agreement.

16.5 Disclaimer. EXCEPT AS PROVIDED TO THE CONTRARY IN THIS AGREEMENT, NEITHER PARTY MAKES ANY REPRESENTATIONS OR WARRANTIES TO THE OTHER PARTY CONCERNING THE SPECIFIC QUALITY OF ANY SERVICES, OR FACILITIES PROVIDED UNDER THIS AGREEMENT. THE PARTIES DISCLAIM, WITHOUT LIMITATION, ANY WARRANTY OR GUARANTEE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR FROM USAGES OF TRADE.

17. Intellectual Property Rights and Indemnification

17.1 No License. No patent, copyright, trademark or other proprietary right is licensed, granted or otherwise transferred by this Agreement. The Parties are strictly prohibited from any use, including but not limited to in sales, in marketing or advertising of telecommunications services, of any name, service mark or trademark of the other Party. Notwithstanding the foregoing, ALLTEL may use BellSouth's name solely in response to inquiries of customers or potential customers regarding the source of the underlying service or the identity of repair or service technicians under this Agreement.

17.2 Ownership of Intellectual Property. Any intellectual property which originates from or is developed by a Party shall remain the exclusive property of that Party. Except for a limited license to use patents or copyrights to the extent necessary for the Parties to use any facilities or equipment (including software) or to receive any service solely as provided under this Agreement, no license in patent, copyright, trademark or trade secret, or other proprietary or intellectual property right now or hereafter owned, controlled or licensable by a Party, is granted to the other Party or shall be implied or arise by estoppel. It is the responsibility of each Party to ensure at no additional cost to the other Party that it has obtained any necessary licenses in relation to intellectual property of third Parties used in its network that may be required to enable the other Party to use any facilities or equipment (including software), to receive any service, or to perform its respective obligations under this Agreement.

17.3 Indemnification. The Party providing a service pursuant to this Agreement will defend the Party receiving such service or data provided as a result of such service against claims of infringement arising solely from the use by the receiving Party of such service in the manner contemplated under this Agreement and will indemnify the receiving Party for any damages awarded based solely on such claims in accordance with Section 16 of this Agreement.

17.4 Claim of Infringement. In the event that use of any facilities or equipment (including software), becomes, or in the reasonable judgment of the Party who owns the affected network is likely to become, the subject of a claim, action, suit, or proceeding based on intellectual property infringement, then said Party shall promptly and at its sole expense and sole option, but subject to the limitations of liability set forth below:

17.4.1 modify or replace the applicable facilities or equipment (including software) while maintaining form and function, or

17.4.2 obtain a license sufficient to allow such use to continue.

17.4.3 In the event 9.4.1 or 9.4.2 are commercially unreasonable, then said Party may, terminate, upon reasonable notice, this contract with respect to use of, or services provided through use of, the affected facilities or equipment (including software), but solely to the extent required to avoid the infringement claim.

17.5 Exception to Obligations. Neither Party's obligations under this Section shall apply to the extent the infringement is caused by: (i) modification of the facilities or equipment (including software) by the indemnitee; (ii) use by the indemnitee of the facilities or equipment (including software) in combination with equipment or facilities (including software) not provided or authorized by the indemnitor, provided the facilities or equipment (including software) would not be infringing if used alone; (iii) conformance to specifications of the indemnitee which would necessarily result in infringement; or (iv) continued use by the indemnitee of the affected facilities or equipment (including software) after being placed on notice to discontinue use as set forth herein.

17.6 Exclusive Remedy. The foregoing shall constitute the Parties' sole and exclusive remedies and obligations with respect to a third party claim of intellectual property infringement arising out of the conduct of business under this Agreement.

18. Treatment of Proprietary and Confidential Information

18.1 Proprietary and Confidential Information. It may be necessary for BellSouth and ALLTEL, each as the "Discloser," to provide to the other Party, as "Recipient," certain proprietary and confidential information (including trade secret information) including but not limited to technical, financial, marketing, staffing and business plans and information, strategic information, proposals, request for proposals, specifications, drawings, maps, prices, costs, costing methodologies, procedures, processes, business systems, software programs, techniques, customer account data, call detail records and like information (collectively the "Information"). All such Information conveyed in writing or other tangible form shall be clearly marked with a confidential or proprietary legend. Information conveyed orally by the Discloser to Recipient shall be designated as proprietary and confidential at the time of such oral conveyance, shall be reduced to writing by the Discloser within forty-five (45) days thereafter, and shall be clearly marked with a confidential or proprietary legend.

18.2 Use and Protection of Information. Recipient agrees to protect such Information of the Discloser provided to Recipient from whatever source from distribution, disclosure or dissemination to anyone except employees of Recipient with a need to know such Information solely in conjunction

with Recipient's analysis of the Information and for no other purpose except as authorized herein or as otherwise authorized in writing by the Discloser. Recipient will not make any copies of the Information inspected by it.

18.3 Exceptions. Recipient will not have an obligation to protect any portion of the Information which: (a) is made publicly available by the Discloser or lawfully by a nonparty to this Agreement; (b) is lawfully obtained by Recipient from any source other than Discloser; (c) is previously known to Recipient without an obligation to keep it confidential; or (d) is released from the terms of this Agreement by Discloser upon written notice to Recipient.

18.4 Recipient agrees to use the Information solely for the purposes of negotiations pursuant to 47 U.S.C. 251 or in performing its obligations under this Agreement and for no other entity or purpose, except as may be otherwise agreed to in writing by the Parties. Nothing herein shall prohibit Recipient from providing information requested by the Federal Communications Commission or a state regulatory agency with jurisdiction over this matter, or to support a request for arbitration or an allegation of failure to negotiate in good faith.

18.5 Recipient agrees not to publish or use the Information for any advertising, sales promotions, press releases, or publicity matters that refer either directly or indirectly to the Information or to the Discloser or any of its affiliated companies.

18.6 The disclosure of information neither grants nor implies any license to the Recipient under any trademark, patent, copyright, or application which is now or may hereafter be owned by the Discloser.

18.7 Survival of Confidentiality Obligations. The Parties' rights and obligations under this Section 18 shall survive and continue in effect until two (2) years after the expiration or termination date of this Agreement with regard to all Information exchanged during the term of this Agreement. Thereafter, the Parties' rights and obligations hereunder survive and continue in effect with respect to any Information that is a trade secret under applicable law.

19. Branding.

In those instances where ALLTEL requires BellSouth personnel or systems to interface with ALLTEL end users, such personnel shall identify themselves as representing ALLTEL, and shall not identify themselves as representing BellSouth. In no event shall BellSouth, acting on behalf of ALLTEL pursuant to this Agreement, provide information to ALLTEL local service end users about BellSouth products or services, except that when

the end user specifically requests information about BellSouth products or services such personnel may only refer the end user to BellSouth's customer service without providing a phone number for BellSouth's customer service. BellSouth will utilize non-branded leave behind materials for the services provided for in this Agreement. BellSouth employees will represent themselves to ALLTEL end users as representing ALLTEL. BellSouth employees shall not disparage ALLTEL in any manner to its end users while performing provisioning and/or maintenance of services ordered under the terms and conditions of this Agreement.

20. Assignments

Any assignment by either Party to any non-affiliated entity of any right, obligation or duty, or of any other interest hereunder, in whole or in part, without the prior written consent of the other Party shall be void but consent shall not be unreasonably withheld. A Party may assign this Agreement or any right, obligation, duty or other interest hereunder to an Affiliate company of the Party without the consent of the other Party. All obligations and duties of any Party under this Agreement shall be binding on all successors in interest and assigns of such Party. No assignment of delegation hereof shall relieve the assignor of its obligations under this Agreement in the event that the assignee fails to perform such obligations.

21. Resolution of Disputes

21.1 Except as otherwise stated in this Agreement, the Parties agree that if any dispute arises as to the interpretation of any provision of this Agreement or as to the proper implementation of this Agreement, either Party may petition the Commission for a resolution of the dispute or seek any other regulatory or judicial relief permitted by law, with or without first submitting the dispute to an Intercompany Review Board. However, each Party reserves any rights it may have to seek judicial review of any ruling made by the Commission concerning this Agreement. In no event shall the Parties permit the pendency of a good-faith dispute to disrupt service to any end user.

21.2 If a Party is in breach of a material term or condition of this Agreement ("Defaulting Party"), the other Party shall provide written notice of such breach to the Defaulting Party. The Defaulting Party shall have fifteen (15) business days from receipt of notice to cure the breach. If the breach is not cured, the Parties shall follow the dispute resolution procedure of Section 21 of the General Terms and Conditions.

21.3 Either Party to this Agreement may submit any dispute in writing to the other Party requesting an Intercompany Review Board for resolution and settlement of the dispute. The initiating Party should identify whether the dispute is service-affecting. An Intercompany Review Board will consist of two representatives from each company as designated by the respective Party and will be established within two (2) business days of such request.

21.4 If the Intercompany Review Board is unable to resolve a dispute affecting service within two (2) business days (or such longer period as agreed to in writing by the Parties) of such submission and the Parties have not otherwise entered into a settlement of the dispute, either Party may pursue dispute resolution in accordance with Section 21.1 above.

22. Taxes

22.1 Definition. For purposes of this Section, the terms "taxes" and "fees" shall include but not be limited to federal, state or local sales, use, excise, gross receipts or other taxes or tax-like fees of whatever nature and however designated (including tariff surcharges and any fees, charges or other payments, contractual or otherwise, for the use of public streets or rights of way, whether designated as franchise fees or otherwise) imposed, or sought to be imposed, on or with respect to the services furnished hereunder or measured by the charges or payments therefore, excluding any taxes levied on income.

22.2 Taxes and Fees Imposed Directly On Either Seller or Purchaser.

22.2.1 Taxes and fees imposed on the providing Party, which are not permitted or required to be passed on by the providing Party to its customer, shall be borne and paid by the providing Party.

22.2.2 Taxes and fees imposed on the purchasing Party, which are not required to be collected and/or remitted by the providing Party, shall be borne and paid by the purchasing Party.

22.3 Taxes and Fees Imposed on Purchaser But Collected And Remitted By Seller.

22.3.1 Taxes and fees imposed on the purchasing Party shall be borne by the purchasing Party, even if the obligation to collect and/or remit such taxes or fees is placed on the providing Party.

22.3.2 To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they

are actually billed by the providing Party at the time that the respective service is billed.

22.3.3 If the purchasing Party determines that in its opinion any such taxes or fees are not payable, the providing Party shall not bill such taxes or fees to the purchasing Party if the purchasing Party provides written certification, reasonably satisfactory to the providing Party, stating that it is exempt or otherwise not subject to the tax or fee, setting forth the basis therefor, and satisfying any other requirements under applicable law. If any authority seeks to collect any such tax or fee that the purchasing Party has determined and certified not to be payable, or any such tax or fee that was not billed by the providing Party, the purchasing Party may contest the same in good faith, at its own expense. In the event that such contest must be pursued in the name of the providing Party, the providing Party shall permit the purchasing Party to pursue the contest in the name of providing Party and providing Party shall have the opportunity to participate fully in the preparation of such contest. In any such contest, the purchasing Party shall promptly furnish the providing Party with copies of all filings in any proceeding, protest, or legal challenge, all rulings issued in connection therewith, and all correspondence between the purchasing Party and the taxing authority.

22.3.4 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.

22.3.5 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.

22.3.6 Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other charges or payable expenses (including reasonable attorney fees) with respect thereto, which are reasonably and necessarily incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

22.3.7 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other

appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.

22.4 Taxes and Fees Imposed on Seller But Passed On To Purchaser.

22.4.1 Taxes and fees imposed on the providing Party, which are permitted or required to be passed on by the providing Party to its customer, shall be borne by the purchasing Party.

22.4.2 To the extent permitted by applicable law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.

22.4.3 If the purchasing Party disagrees with the providing Party's determination as to the application or basis for any such tax or fee, the Parties shall consult with respect to the imposition and billing of such tax or fee and with respect to whether to contest the imposition of such tax or fee. Notwithstanding the foregoing, the providing Party shall retain responsibility for determining whether and to what extent any such taxes or fees are applicable. The providing Party shall further retain responsibility for determining whether and how to contest the imposition of such taxes and fees; provided, however, the Parties agree to consult in good faith as to such contest and that any such contest undertaken at the request of the purchasing Party shall be at the purchasing Party's expense. In the event that such contest must be pursued in the name of the providing Party, providing Party shall permit purchasing Party to pursue the contest in the name of the providing party and the providing Party shall have the opportunity to participate fully in the preparation of such contest.

22.4.4 If, after consultation in accordance with the preceding Section 22.4.3, the purchasing Party does not agree with the providing Party's final determination as to the application or basis of a particular tax or fee, and if the providing Party, after receipt of a written request by the purchasing Party to contest the imposition of such tax or fee with the imposing authority, fails or refuses to pursue such contest or to allow such contest by the purchasing Party, the purchasing Party may utilize the dispute resolution process outlined in Section 21 of the General Terms and Conditions of this Agreement. Utilization of the dispute resolution process shall not relieve the purchasing party from liability for any tax or fee billed by the providing Party pursuant to this subsection during the pendency of such dispute resolution proceeding. In the event that the purchasing Party prevails in such dispute resolution proceeding, it shall be entitled to

a refund in accordance with the final decision therein. Notwithstanding the foregoing, if at any time prior to a final decision in such dispute resolution proceeding the providing Party initiates a contest with the imposing authority with respect to any of the issues involved in such dispute resolution proceeding, the dispute resolution proceeding shall be dismissed as to such common issues and the final decision rendered in the contest with the imposing authority shall control as to such issues.

22.4.5 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.

22.4.6 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.

22.4.7 Notwithstanding any provision to the contrary, the purchasing Party shall protect indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other reasonable charges or payable expenses (including reasonable attorney fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

22.4.8 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.

22.5 Mutual Cooperation. In any contest of a tax or fee by one Party, the other Party shall cooperate fully by providing records, testimony and such additional information or assistance as may reasonably be necessary to pursue the contest. Further, the other Party shall be reimbursed for any reasonable and necessary out-of-pocket copying and travel expenses incurred in assisting in such contest. Each Party agrees to indemnify and hold harmless the other Party from and against any losses, damages, claims, demands, suits, liabilities, and expenses, including reasonable attorney's fees, incurred as a result of the Indemnifying Party's failure to perform its obligations under this Section.

23. Force Majeure

23.1 Neither Party shall be liable for any delay or failure in performance of any part of this Agreement caused by a Force Majeure condition, including acts of the United States of America or any state, territory or political subdivision thereof, acts of God or a public enemy, fires, floods, disputes, freight embargoes, strikes, earthquakes, wars, civil disturbances, or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform and without fault or negligence of the Party affected. Force Majeure shall not include acts of any governmental authority relating to environmental, health or safety conditions at work locations. If any Force Majeure condition occurs, the Party whose performance fails or is delayed because of such Force Majeure condition shall give prompt notice to the other Party, shall use diligent efforts to avoid or remove such condition, and upon cessation of such Force Majeure condition, shall give like notice and commence performance hereunder as promptly as reasonably practicable.

23.2 Notwithstanding Section 23.1, no delay or other failure to perform shall be excused pursuant to this Section 23 by the acts or omission of a Party's subcontractors, material persons, suppliers or other third persons providing products or services to such Party unless: (i) such acts or omissions are themselves the product of a Force Majeure condition, (ii) such acts or omissions do not relate to environmental, health or safety conditions at work locations and, (iii) unless such delay or failure and the consequences thereof are beyond the control and without the fault or negligence of the Party claiming excusable delay or other failure to perform.

24. Modification of Agreement

24.1 **DISAGREE:**

ALLTEL PROPOSAL:

BellSouth shall to the extent required by law make available to ALLTEL, pursuant to 47 USC § 252 and the FCC rules and regulations regarding such availability, to ALLTEL any interconnection, service, or network element provided under any other agreement filed and approved pursuant to 47 USC § 252.

BELLSOUTH PROPOSAL:

BellSouth shall make available, pursuant to 47 USC § 252 and the FCC rules and regulations regarding such availability, to ALLTEL any interconnection, service, or network element provided under any other agreement filed and approved pursuant to 47 USC § 252, provided a minimum of six months remains on the term of such Agreement. The Parties shall adopt all rates, terms and conditions concerning such other interconnection, service or network element and any other rates, terms and conditions that are legitimately related to or were negotiated in exchange for or in conjunction

with the interconnection, service or network element being adopted. The adopted interconnection, service, or network element and agreement shall apply to the same states as such other agreement. The term of the adopted agreement or provisions shall expire on the same date as set forth in the agreement which was adopted.

24.2 If ALLTEL changes its name or makes changes to its company structure or identity due to a merger, acquisition, transfer or any other reason, it is the responsibility of ALLTEL to notify BellSouth of said change and request that an amendment to this Agreement, if necessary, be executed to reflect said change.

24.3 This Agreement may be amended from time to time as mutually agreed in writing between the Parties. No modification, amendment, supplement to, or waiver of the Agreement or any of its provisions shall be effective and binding upon the Parties unless it is made in writing and duly signed by the Parties.

24.4 Execution of this Agreement by either Party does not confirm or infer that the executing Party agrees with any decision(s) issued pursuant to the Telecommunications Act of 1996 and the consequences of those decisions on specific language in this Agreement. Neither Party waives its rights to appeal or otherwise challenge any such decision(s) and each Party reserves all of its rights to pursue any and all legal and/or equitable remedies, including appeals of any such decision(s).

24.5 In the event that any final and nonappealable legislative, regulatory, judicial or other legal action materially affects any material terms of this Agreement, or the ability of ALLTEL or BellSouth to perform any material terms of this Agreement, ALLTEL or BellSouth may, on thirty (30) days' written notice require that such terms be renegotiated, and the Parties shall renegotiate in good faith such mutually acceptable new terms as may be required. In the event that such new terms are not renegotiated within ninety (90) days after such notice, the Dispute shall be referred to the Dispute Resolution procedure set forth in Section 21.

24.6 If any provision of this Agreement, or the application of such provision to either Party or circumstance, shall be held invalid, the remainder of the Agreement, or the application of any such provision to the Parties or circumstances other than those to which it is held invalid, shall not be affected thereby, provided that the Parties shall attempt in good faith to reformulate such invalid provision to give effect to such portions thereof as may be valid without defeating the intent of such provision.

24.7 **DISAGREE:**
ALLTEL PROPOSAL:
If as a result of any proceeding or filing before any Court, State Commission,

or the Federal Communications Commission, voluntary agreement or arbitration proceeding pursuant to the Act or pursuant to any applicable state law, BellSouth becomes obligated to provide Services and Elements, whether or not presently covered by this Agreement, to a third party at rates or on terms and conditions more favorable to such third party than the applicable provisions of this Agreement, ALLTEL shall have the option to substitute such more favorable rates, terms, and conditions for the relevant provisions of this Agreement and such substituted rates, terms or conditions shall be deemed to have been effective under this Agreement as of the effective date of the third parties' provisions.

BELLSOUTH PROPOSAL:
DELETE

25. Non-waiver of Legal Rights

Execution of this Agreement by either Party does not confirm or infer that the executing Party agrees with any decision(s) issued pursuant to the Telecommunications Act of 1996 and the consequences of those decisions on specific language in this Agreement. Neither Party waives its rights to appeal or otherwise challenge any such decisions(s) and each Party reserves all of its rights to pursue any and all legal and/or equitable remedies, including appeals of such decisions(s).

26. Severability

If any provision of this Agreement, or the application of such provision to either Party or circumstance, shall be held invalid, the remainder of the Agreement, or the application of any such provision to the Parties or circumstances other than those to which it is held invalid, shall not be affected thereby, provided that the Parties shall attempt to reformulate such invalid provision to give effect to such portions thereof as may be valid without defeating the intent of such provision.

27. Waivers

A failure or delay of either Party to enforce any of the provisions hereof, to exercise any option which is herein provided, or to require performance of any of the provisions hereof shall in no way be construed to be a waiver of such provisions or options, and each Party, notwithstanding such failure, shall have the right thereafter to insist upon the specific performance of any and all of the provisions of this Agreement.

28. Governing Law

The validity of this Agreement, the construction and enforcement of its terms, and the interpretation of the rights and duties of the Parties shall

be governed by the laws of the state(s) where the services in issue are provided other than as to conflicts of laws, except insofar as federal law shall govern such aspect.

29. Arm's Length Negotiations

This Agreement was executed after arm's length negotiations between the undersigned Parties.

30. Subcontracting

If any Party's obligation under this Agreement is performed by a subcontractor or Affiliate, the Party subcontracting the obligation nevertheless shall remain fully responsible for the performance of this Agreement in accordance with its terms, and shall be solely responsible for payments due its subcontractors or Affiliate.

31. Nonexclusive Remedies

Except as otherwise expressly provided in this Agreement, each of the remedies provided under this Agreement is cumulative and is in addition to any remedies that may be available at law or in equity.

32. No Third-Party Beneficiaries

Except as may be specifically set forth in this Agreement, this Agreement does not provide and shall not be construed to provide third Parties with any remedy, claim, liability, reimbursement, cause of action, or other privilege.

33. Referenced Documents

Unless specifically provided otherwise, whenever any provision of this Agreement refers to a technical reference, technical publication, any publication of telecommunications industry administrative or technical standards, or any other document specifically incorporated into this Agreement, it will be deemed to be a reference to the most recent version or edition (including any amendments, supplements, addenda, or successors) of such document that is in effect, and will include the most recent version or edition (including any amendments, supplements, addenda, or successors) of each document incorporated by reference in such a technical reference, technical publication, or publication of industry standards (unless ALLTEL elects otherwise). Should there be an inconsistency between or among publications or standards, the Parties shall mutually agree upon which requirement shall apply. If the Parties cannot reach agreement, the matter shall be handled pursuant to Dispute Resolution process set forth in Section 21 of this Agreement.

34. Survival of Obligations

Any liabilities or obligations of a Party for acts or omissions prior to the cancellation or termination of this Agreement, any obligation of a Party under the provisions regarding indemnification, confidential information, limitations on liability, and any other provisions of this Agreement which, by their terms, are contemplated to survive (or to be performed after) termination of this Agreement, shall survive cancellation or termination thereof.

35. Costs

Except as otherwise specified in this Agreement, the Act, or any Commission order, each party shall be responsible for all costs and expenses that it incurs to comply with its obligations under this Agreement.

36. Notices

36.1 Every notice, consent, approval, or other written communications required or permitted by this Agreement shall be in writing and shall be delivered in person or given by postage prepaid mail, addressed to:

BellSouth Telecommunications, Inc.

CLEC Account Team
9th Floor
600 North 19th Street
Birmingham, Alabama 35203

and

General Attorney - COU
Suite 4300
675 W. Peachtree St.
Atlanta, GA 30375

ALLTEL Communications, Inc.

Attn. Jayne Eve
236 West Center Avenue
P. O. Box 689
Mooresville, NC 28115

e-mail: jayne.t.eve@alltel.com

or at such other address as the intended recipient previously shall have designated by written notice to the other Party.

36.2 Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.

36.3 Notwithstanding the foregoing, BellSouth may provide ALLTEL notice via Internet posting of price changes, changes to the terms and conditions of services available for resale per Commission Orders. BellSouth will also post notices of new service offerings, changes to service offerings not requiring an amendment to this Agreement, and notices required to be posted to BellSouth's website within a reasonable timeframe. BellSouth will post changes to business processes and policies, and any other information of general applicability to CLECs 30 calendar days prior to the effective date thereof. When an internet posting is made pursuant to this section or as described elsewhere in this Agreement, BellSouth shall send ALLTEL notification of such posting to any electronic mail address provided by ALLTEL for this purpose.

37. Rule of Construction

No rule of construction requiring interpretation against the drafting Party hereof shall apply in the interpretation of this Agreement.

38. Headings of No Force or Effect

The headings of Articles and Sections of this Agreement are for convenience of reference only, and shall in no way define, modify or restrict the meaning or interpretation of the terms or provisions of this Agreement.

39. Multiple Counterparts

This Agreement may be executed multiple counterparts, each of which shall be deemed an original, but all of which shall together constitute but one and the same document.

40. Filing of Agreement

Upon execution of this Agreement it shall be filed with the appropriate state regulatory agency pursuant to the requirements of section 252 of the Act, and the Parties shall share equally any filing fees therefor. Notwithstanding the foregoing, this Agreement shall not be submitted for approval by the appropriate state regulatory agency unless and until such time as ALLTEL is duly certified as a local exchange carrier in such state unless otherwise permitted by law

41. Nonexclusive Dealings

This Agreement does not prevent either Party from providing or purchasing services to or from any other person.

42. Entire Agreement

This Agreement and its Attachments, incorporated herein by this reference, sets forth the entire understanding and supersedes prior agreements between the Parties relating to the subject matter contained herein and merges all prior discussions between them, and neither Party shall be bound by any definition, condition, provision, representation, warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the Party to be bound thereby.

For facilities based providers, the following services are included as options for purchase by ALLTEL. ALLTEL shall elect said services by written request to its Account Manager if applicable. For resellers, the following services are available upon request under separate agreements:

Optional Daily Usage File (ODUF)
Enhanced Optional Daily Usage File (EODUF)
Access Daily Usage File (ADUF)
Line Information Database (LIDB) Storage
Centralized Message Distribution Service (CMDS)
Calling Name (CNAM)

IN WITNESS WHEREOF, the Parties have executed this Agreement the day and year written below.

BellSouth Telecommunications, Inc.	**ALLTEL Communications, Inc.**
_____	_____
Signature	Signature
_____	_____
Name	Name
_____	_____
Title	Title
_____	_____
Date	Date

Attachment 1

Resale

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RESALE

1. Discount Rates

The discount rates applied to ALLTEL purchases of BellSouth Telecommunications Services for the purpose of resale shall be as set forth in Exhibit A. Such discount shall reflect the costs avoided by BellSouth when selling a service for wholesale purposes.

2. Definition of Terms

2.1 COMPETITIVE LOCAL EXCHANGE COMPANY (CLEC) means a telephone company certificated by the public service commissions of BellSouth's franchised area to provide local exchange service within BellSouth's franchised area.

2.2 CUSTOMER OF RECORD means the entity responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in full of charges incurred such as non-recurring, monthly recurring, toll, directory assistance, etc.

2.3 DEPOSIT means assurance provided by a customer in the form of cash, surety bond or bank letter of credit to be held by BellSouth.

2.4 END USER means the ultimate user of the telecommunications services.

2.5 END USER CUSTOMER LOCATION means the physical location of the premises where an end user makes use of the telecommunications services.

2.6 NEW SERVICES means functions, features or capabilities that are not currently offered by BellSouth. This includes packaging of existing services or combining a new function, feature or capability with an existing service.

2.7 RESALE means an activity wherein a certificated CLEC, such as ALLTEL subscribes to the telecommunications services of BellSouth and then offers those telecommunications services to the public

2.8 RESALE SERVICE AREA means the area, as defined in a public service commission approved certificate of operation, within which a CLEC, such as ALLTEL, may offer resold local exchange telecommunications service.

3. General Provisions

3.1 ALLTEL may resell the tariffed local exchange and toll telecommunications services of BellSouth contained in the General Subscriber Service Tariff and Private Line Service Tariff subject to the terms, and conditions specifically set forth herein.Notwithstanding the foregoing, the exclusions and limitations on services available for resale will be as set forth in Exhibit B**,** attached hereto and incorporated herein by this reference**.**

3.2 All of the negotiated rates, terms and conditions set forth in this Attachment pertain to the resale of BellSouth's retail telecommunications services and other services specified in this Attachment. BellSouth shall make available telecommunications services for resale at the discount rates set forth in Exhibit A to this Agreement and subject to the exclusions and limitations set forth in Exhibit B to this Agreement. BellSouth does not however waive its rights to appeal or otherwise challenge any decision regarding resale that resulted in the discount rates contained in Exhibit A or the exclusions and limitations contained in Exhibit B. BellSouth reserves the right to pursue any and all legal and/or equitable remedies, including appeals of any decisions. If such appeals or challenges result in changes in the discount rates or exclusions and limitations, the parties agree that appropriate modifications to this Agreement will be made promptly to make its terms consistent with the outcome of the appeal**.**

3.3 ALLTEL may purchase resale services from BellSouth for their own use in operating their business. The resale discount will apply to those services under the following conditions:

3.3.1 ALLTEL must resell services to other end users.

3.3.2 ALLTEL must order services through resale interfaces, i.e., the Local Carrier Service Center (LCSC) and/or appropriate Resale Account Teams pursuant to Section 4 of the General Terms and Conditions.

3.3.3 ALLTEL cannot be a competitive local exchange telecommunications company for the single purpose of selling to themselves.

3.4 The provision of services by BellSouth to ALLTEL does not constitute a joint undertaking for the furnishing of any service.

3.5 ALLTEL will be the customer of record for all services purchased from BellSouth. Except as specified herein, BellSouth will take orders from, bill and expect payment from ALLTEL for said services. BellSouth will send all notices, bills and other pertinent information directly to ALLTEL or make notices available via the web, unless ALLTEL specifically requests otherwise.

3.6 ALLTEL will be BellSouth's single point of contact for all services purchased pursuant to this Agreement. BellSouth shall have no contact with the end user except to the extent provided for herein.

3.7 BellSouth will continue to bill the end user for any services that the end user specifies it wishes to receive directly from BellSouth.

3.8 BellSouth maintains the right to serve directly any end user within the service area of ALLTEL. BellSouth will continue to directly market its own telecommunications products and services and in doing so may establish independent relationships with end users of ALLTEL.

3.9 Neither Party shall interfere with the right of any person or entity to obtain service directly from the other Party.

3.10 Current telephone numbers may normally be retained by the end user and are assigned to the service furnished. However, neither Party nor the end user has a property right to the telephone number or any other call number designation associated with services furnished by BellSouth, and no right to the continuance of service through any particular central office. BellSouth reserves the right to change such numbers, or the central office designation associated with such numbers, or both whenever BellSouth deems it necessary to do so in the conduct of its business and in accordance with BellSouth practices and procedures on a nondiscriminatory basis.

3.11 For the purpose of the resale of BellSouth's telecommunications services by ALLTEL, BellSouth will provide ALLTEL with an on line access to telephone numbers for reservation on a first come first serve basis. Such reservations of telephone numbers, on a pre-ordering basis shall be for a period of nine (9) days. ALLTEL acknowledges that there may be instances where there is a shortage of telephone numbers in a particular Common Language Location Identifier Code (CLLIC) and in such instances BellSouth may request thatALLTEL cancel its reservations of numbers. ALLTEL shall comply with such request.

3.12 Further, upon ALLTEL's request, and for the purpose of the resale of BellSouth's telecommunications services by ALLTEL, BellSouth will reserve up to 100 telephone numbers per CLLIC, for ALLTEL's sole use. Such telephone number reservations shall be valid for ninety (90) days from the reservation date. ALLTEL acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth shall use its best efforts to reserve for a ninety (90) day period a sufficient quantity of numbers that satisfy ALLTEL's reasonable need as agreed to by both Parties in that particular CLLIC.

3.13 Service is furnished subject to the condition that it will not be used for any unlawful purpose.

3.14 Service will be discontinued if a law enforcement agency with jurisdictional authority advises BellSouth that the service being used is in violation of the law and only after ALLTEL has received written notification from BellSouth.

3.15 BellSouth can refuse service when it has grounds to believe that service will be used in violation of the law and has provided information to ALLTEL, upon ALLTEL's request, which substantiates this claim.

3.16 BellSouth accepts no responsibility to any person for any unlawful act committed by ALLTEL or its end users as part of providing service to ALLTEL for purposes of resale or otherwise.

3.17 BellSouth will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with BellSouth's end users, pursuant to Section 15 of the General Terms and Conditions

3.18 The characteristics and methods of operation of any circuits, facilities or equipment provided by any person or entity other than BellSouth shall not:

3.18.1 Interfere with or impair service over any facilities of BellSouth, its affiliates, or its connecting and concurring carriers involved in its service; or

3.18.2 Cause damage to BellSouth's plant;

3.18.3 Impair the privacy of any communications; or

3.18.4 Create hazards to any BellSouth employees or the public.

3.19 If ALLTEL utilizes a BellSouth resold telecommunications service in a manner other than which the service was originally intended as described in BellSouth's retail tariffs, ALLTEL has the responsibility to notify BellSouth. BellSouth will only provision and maintain said service consistent with the terms and conditions of the tariff describing said service.

3.20 Facilities and/or equipment utilized by BellSouth to provide resale service to ALLTEL remain the property of BellSouth.

3.21 White page directory listings will be provided in accordance with Section 13 of the General Terms and Conditions.

3.22 BellSouth provides electronic access to customer record information. Access is provided through the Local Exchange Navigation System (LENS) and the Telecommunications Access Gateway (TAG). Customer Record Information includes but is not limited to, customer specific information in CRIS and RSAG. In addition, ALLTEL shall provide to BellSouth access to customer record information including electronic access where available. Otherwise, upon request by BellSouth ALLTEL shall provide paper copies of customer record information within a reasonable period of time by BellSouth. Customer Record Information is equivalent to but not limited to the type of customer specific information contained in CRIS and RSAG. The

Parties agree not to view, copy, or otherwise obtain access to the customer record information of any customer without that customer's permission, and further agrees that ALLTEL and BellSouth will obtain access to customer record information only in strict compliance with applicable laws, rules, or regulations of the State in which the service is provided.

3.23 All costs incurred by BellSouth to develop and implement operational interfaces shall be recovered from Resellers who utilize the services. Charges for use of Operational Support Systems (OSS) shall be as set forth in Exhibit A of this Attachment.

3.24 Where available to BellSouth's end users, BellSouth shall provide the following telecommunications services at a discount to allow for voice mail services**:**

- Simplified Message Desk Interface - Enhanced ("SMDI-E")
- Simplified Message Desk Interface ("SMDI")
- Message Waiting Indicator ("MWI") stutter dialtone and message waiting light feature capabilities
- Call Forward on Busy ("CF/B")
- Call Forward Don't Answer ("CF/DA")

Further, BellSouth messaging services set forth in BellSouth's Messaging Service Information Package shall be made available for resale without the wholesale discount.

3.24.1 BellSouth shall provide branding for, or shall unbrand, voice mail services to ALLTEL per the Bona Fide Request/New Business Request process as set forth in Section 14 of the General Terms and Conditions.

3.25 BellSouth's Inside Wire Maintenance Service Plans may be made available for resale at rates, terms and conditions as set forth by BellSouth and without the wholesale discount.

3.26 If ALLTEL requires a special assembly, ALLTEL agrees to pay the costs incurred by BellSouth for providing the requested special assembly. The costs will be provided to ALLTEL prior to providing the service. Such costs could include both recurring and non-recurring charges and shall exclude any cost attributable to any marketing, billing collection or other costs that will be avoided by BellSouth in providing service to ALLTEL .

3.27 Recovery of charges associated with implementing Number Portability through monthly charges assessed to end users has been authorized by the FCC. This end user line charge will be billed to Resellers of BellSouth's telecommunications services and will be as filed in FCC Tariff No. 1. This charge is not discounted.

3.28 BellSouth shall provide 911/E911 for ALLTEL customers in the same manner that it is provided to BellSouth customers. BellSouth shall provide and validate ALLTEL customer information to the PSAP. BellSouth shall use its service order process to update and maintain, on the same schedule that it uses for its customers, the ALLTEL customer service information in the ALI/DMS (Automatic Location Identification/Location Information) databases used to support 911/E911 services.

3.29 Pursuant to 47 CFR Section 51.617, BellSouth will bill ALLTEL end users common line charges identical to the end user common line charges BellSouth bills its end users.

4. BellSouth's Provision of Services to ALLTEL

4.1 ALLTEL agrees that its resale of BellSouth services shall be as follows:

The resale of telecommunications services shall be limited to users and uses conforming to the class of service restrictions (e.g., resale of residential service to business customers).

4.1.2 Hotel and Hospital PBX telecommunications services may only be resold to Hotel/Motel and Hospital end users, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Independent Payphone Provider (IPP) customers. Local exchange access services available in BellSouth's A23 Shared Tenant Service Tariff in the states of Florida, Georgia, North Carolina and South Carolina, and in A27 in the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee can be sold only to Shared Tenant Service customers.

4.1.3 BellSouth reserves the right to periodically audit services purchased by ALLTEL to establish authenticity of use. Such audit shall not occur more than once in a calendar year. ALLTEL shall make any and all records and data available to BellSouth or BellSouth's auditors on a reasonable basis. BellSouth shall bear the cost of said audit.

4.2 Resold services can only be used in the same manner as specified in BellSouth's Tariffs. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of BellSouth in the appropriate section of BellSouth's Tariffs. Specific tariff features (e.g. a usage allowance per month), shall not be aggregated across multiple resold services.

4.3 ALLTEL may resell services only within the specific resale service area as defined in its certificate.

4.4 Telephone numbers transmitted via any resold service feature are intended solely for the use of the end user of the feature. Resale of this information is prohibited.

5. Maintenance of Services

5.1 BellSouth and ALLTEL will adopt and adhere to the standards contained in Attachment 13, CLEC Work Center Operational Understanding Agreement, regarding maintenance and installation of service**.** The CLEC Work Center Operational Understanding Agreement may not be amended without prior Notice to ALLTEL . If ALLTEL does not reject a change to this CLEC Work Center Operational Agreement within 30 days of notification, the change shall be deemed to have been accepted by ALLTEL.

5.2 Services resold pursuant to this Attachment and BellSouth's General Subscriber Service Tariff and Private Line Service Tariff and facilities and equipment provided by BellSouth shall be maintained by BellSouth at levels at least equal in quality to that provided to BellSouth customers .

5.3 ALLTEL or its end users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by BellSouth, other than by connection or disconnection to any interface means used, except with the written consent of BellSouth.

5.4 ALLTEL accepts responsibility to notify BellSouth of situations that arise that may result in a service problem.

5.5 ALLTEL will be BellSouth's single point of contact for all repair calls on behalf of ALLTEL's end users. The parties agree to provide one another with toll-free contact numbers for such purposes.

5.6 ALLTEL will contact the appropriate repair centers in accordance with procedures contained in the Work Center Operational Understanding Agreement.

5.7 For all repair requests, ALLTEL accepts responsibility for adhering to BellSouth's prescreening guidelines prior to referring the trouble to BellSouth.

5.8 BellSouth will bill ALLTEL for handling troubles that are found not to be in BellSouth's network pursuant to its standard time and material charges. The standard time and material charges will be no more than what BellSouth charges to its retail customers for the same services.

6. Establishment of Service

6.1 After receiving certification as a local exchange company from the appropriate regulatory agency, ALLTEL will provide the appropriate BellSouth service center the necessary documentation to enable BellSouth to establish a master account for ALLTEL's resold services. Such documentation shall include the Application for

Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA") and a tax exemption certificate, if applicable. When necessary deposit requirements are met, BellSouth will begin taking orders for the resale of service.

6.2 Service orders will be in a standard industry LSR format with the version designated by BellSouth.

6.3 When notification is received from ALLTEL that a current end user of BellSouth will subscribe to ALLTEL's service, service order intervals as listed on the BellSouth website for the appropriate class of service will apply.

6.4 BellSouth will not require end user confirmation prior to establishing service for ALLTEL's end user customer. ALLTEL must, however, be able to demonstrate end user authorization upon request.

6.5 ALLTEL will be the single point of contact with BellSouth for all subsequent ordering activity resulting in additions or changes to resold services except that BellSouth will accept a request directly from the end user for conversion of the end user's service from ALLTEL to BellSouth or will accept a request from another CLEC for conversion of the end user's service from ALLTEL to the other LEC. BellSouth will notify ALLTEL that such a request has been processed.

6.6 If BellSouth determines that an unauthorized change in local service to ALLTEL has occurred, BellSouth will reestablish service with the appropriate local service provider and will assess ALLTEL as the CLEC initiating the unauthorized change, the unauthorized change charge described in F.C.C. Tariff No. 1, Section 13 or applicable state tariff. Appropriate nonrecurring charges, as set forth in Section A4 of the General Subscriber Service Tariff, will also be assessed to ALLTEL. These charges can be adjusted if ALLTEL provides satisfactory proof of authorization.

6.7 In order to safeguard its interest, BellSouth reserves the right to secure the account with a suitable form of security deposit, unless satisfactory credit has already been established.

6.7.1 Such security deposit shall take the form of an irrevocable Letter of Credit or other forms of security acceptable to BellSouth. Any such security deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

6.7.2 If a security deposit is required, such security deposit shall be made prior to the inauguration of service.

6.7.3 Such security deposit may not exceed two months' estimated billing.

6.7.4 The fact that a security deposit has been made in no way relieves ALLTEL from complying with BellSouth's regulations as to advance payments and the prompt payment of bills in accordance with Section 7 of this Attachment nor does it constitute a waiver or modification of the regular practices of BellSouth providing for the discontinuance of service in accordance with Section 8 of this Attachment for non-payment of any sums due BellSouth.

6.7.5 BellSouth reserves the right to increase the security deposit amount when, in its reasonable judgment and on a nondisciminatory basis, circumstances so warrant and/or gross monthly billing has increased beyond the level initially used to determine the security deposit**.** In determining the security deposit so required, BellSouth will review ALLTEL's Dunn & Bradstreet ratings; ALLTEL's payment history with BellSouth, and payment history with others as available; number of years ALLTEL has been in business; ALLTEL's management history and manager's length of service with ALLTEL; liens, suits and judgments against ALLTEL; UCC-1 filings against ALLTEL's assets; and , to the extent available, ALLTEL's financial information.

6.7.6 In the event that ALLTEL defaults on its account, service to ALLTEL will be terminated in accordance with Section 8.2.1 of this Attachment and any security deposits held will be applied to its account.

6.7.7 Interest on a security deposit shall accrue and be paid in accordance with the terms in the appropriate BellSouth tariff.

7. Payment And Billing Arrangements

7.1 Prior to submitting orders to BellSouth for local service, a master account must be established in accordance with Section 6.1 above.

7.2 BellSouth shall bill ALLTEL on a current basis all applicable charges and credits.

7.3 Payment of all charges not in the Bona Fide Dispute process pursuant to Section 7.6.3 will be the responsibility of ALLTEL. ALLTEL shall make payment to BellSouth for all services billed to ALLTEL with the exception of charges in the Bona Fide Dispute process pursuant to Section 7.6.3. BellSouth is not responsible for payments not received by ALLTEL from ALLTEL's end user. BellSouth will not become involved in billing disputes that may arise between ALLTEL and its end user. Payments made to BellSouth as payment on account will be credited to an accounts receivable master account and not to an end user's account.

7.4 BellSouth will render bills each month on established bill days for each of ALLTEL's accounts.

7.5 BellSouth will bill ALLTEL in advance charges for all services to be provided during the ensuing billing period except charges associated with service usage, which will be

billed in arrears. Charges will be calculated on an individual end user account level, including, if applicable, any charge for usage or usage allowances. BellSouth will also bill ALLTEL, and ALLTEL will be responsible for and remit to BellSouth, all charges applicable to resold services including but not limited to 911 and E911 charges, telecommunications relay charges (TRS), and franchise fees.

7.6 The payment will be due by the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by BellSouth.

7.6.1 If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty, as set forth in section 7.8 following, shall apply.

7.6.2 If ALLTEL requests multiple billing media or additional copies of bills, BellSouth will provide these at an appropriate charge to ALLTEL.

7.6.3 Billing Disputes

7.6.3.1 Each Party agrees to notify the other Party upon the discovery of a billing dispute. In the event of a billing dispute, the Parties will endeavor to resolve the dispute within sixty (60) calendar days of the notification date. Resolution of the dispute is expected to occur at the first level of management resulting in a recommendation for settlement of the dispute and closure of a specific billing period. If the issues are not resolved within the allotted time frame, the following resolution procedure will begin:

7.6.3.2 If the dispute is not resolved within sixty (60) days of the notification date, the dispute will be escalated to the second level of management for each of the respective Parties for resolution. If the dispute is not resolved within ninety (90) days of the notification date, the dispute will be escalated to the third level of management for each of the respective Parties for resolution.

7.6.3.3 If the dispute is not resolved within one hundred and twenty (120) days of the notification date, the dispute will be escalated to the fourth level of management for each of the respective Parties for resolution.

7.6.3.4 If a Party disputes a charge and does not pay such charge by the payment due date, such charges shall be subject to late payment charges as set forth in the Late Payment Charges provision of this Attachment. If a Party disputes charges and the dispute is resolved in favor of such Party, the other Party shall credit the bill of the disputing Party for the amount of the disputed charges along with any late payment charges assessed no later than the second Bill Date after the resolution of the dispute.

Accordingly, if a Party disputes charges and the dispute is resolved in favor of the other Party, the disputing Party shall pay the other Party the amount of the disputed charges and any associated late payment charges assessed no later than the second bill payment due date after the resolution of the dispute. BellSouth shall only assess interest on previously assessed late payment charges in a state where it has authority pursuant to its tariffs.

7.6.3.5 For purposes of sections 7 and 8, Bona Fide Dispute means a dispute of a specific amount of money actually billed by a Party. The dispute must be clearly explained by the disputing Party and supported by written documentation from the disputing Party, which clearly shows the basis for its dispute of the charges. The dispute must be itemized to show the account numbers, which for ALLTEL shall include the Q account and earning number, against which the disputed amount applies. By way of example and not by limitation, a Bona Fide Dispute will not include the refusal to pay all or part of a bill or bills when no written documentation is provided to support the dispute, nor shall a Bona Fide Dispute include the refusal to pay other amounts owed by the disputing Party until the dispute is resolved. Claims by the disputing Party for damages of any kind will not be considered a Bona Fide Dispute for purposes of this sections 7 or 8. Once the Bona Fide Dispute has been processed in accordance with Section 7.6.3, the disputing Party will make immediate payment on any of the disputed amount owed to the billing Party or the billing Party shall have the right to pursue normal treatment procedures. Any credits due to the disputing Party, pursuant to the Bona Fide Dispute will be applied to its account by the billing Party immediately upon resolution of the dispute.

7.7 Upon proof of tax exempt certification from ALLTEL, the total amount billed to ALLTEL will not include any taxes due from the end user to reflect the tax exempt certification and local tax laws. ALLTEL will be solely responsible for the computation, tracking, reporting, and payment of taxes applicable to ALLTEL's end user.

7.8 If any portion of the payment for undisputed amounts is received by BellSouth after the payment due date as set forth preceding, or if any portion of the payment is received by BellSouth in funds that are not immediately available to BellSouth, then a late payment penalty shall be due to BellSouth. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor and will be applied on a per bill basis. The late factor shall be as set forth in Section A2 of the General Subscriber Services Tariff or Section B2 of the Private Line Service Tariff. ALLTEL will be charged a fee for all returned checks as set forth in Section to A2 of the General Subscriber Services Tariff or in applicable state law.

7.9 Any switched access charges associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, BellSouth. No additional charges are to be assessed to ALLTEL

7.10 BellSouth will not perform billing and collection services for ALLTEL as a result of the execution of this Agreement. All requests for billing services should be referred to the appropriate entity or operational group within BellSouth.

7.11 In general, BellSouth will not become involved in disputes between ALLTEL and ALLTEL's end user customers over resold services. If a dispute does arise that cannot be settled without the involvement of BellSouth, ALLTEL shall contact the designated Service Center for resolution. BellSouth will make every effort to assist in the resolution of the dispute and will work with ALLTEL to resolve the matter in as timely a manner as possible. ALLTEL may be required to submit documentation to substantiate the claim.

8. Discontinuance of Service

8.1 The procedures for discontinuing service to an end user are as follows:

8.1.1 Where possible, BellSouth will deny service to ALLTEL's end user on behalf of, and at the request of, ALLTEL. Upon restoration of the end user's service, restoral charges will apply and will be the responsibility of ALLTEL.

8.1.2 At the request of ALLTEL, BellSouth will disconnect a ALLTEL end user customer.

8.1.3 All requests by ALLTEL for denial or disconnection of an end user for nonpayment must be in writing.

8.1.4 ALLTEL will be made solely responsible for notifying the end user of the proposed disconnection of the service.

8.1.5 BellSouth will process calls made to the Annoyance Call Center and will advise ALLTEL when it is determined that annoyance calls are originated from one of their end user's locations. BellSouth shall be indemnified, defended and held harmless by ALLTEL and/or the end user against any claim, loss or damage arising from providing this information to ALLTEL. It is the responsibility of ALLTEL to take the corrective action necessary with its end users who make annoying calls. If ALLTEL fails to do so, BellSouth will notify ALLTEL before disconnecting the end user’s service.

8.1.6 BellSouth may disconnect and reuse facilities when the facility is in a denied state and BellSouth has received an order to establish new service or transfer of service from an end user or an end user’s CLEC at the same address served by the denied facility.

8.2 The procedures for discontinuing service to ALLTEL are as follows:

8.2.1 BellSouth reserves the right to suspend or terminate service for nonpayment of undisputed amounts or disputed amounts that were the subject of a Bona Fide Dispute, which have been processed under Section 7.6.3 of this Attachment and found to be owed by ALLTEL to BellSouth, or in the event of prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other violation or noncompliance by ALLTEL of the rules and regulations of BellSouth’s Tariffs.

8.2.2 If payment of account for undisputed amounts or disputed amounts that were the subject of a Bona Fide Dispute, which have been processed under Section 7.6.3 of this Attachment is not received by the bill day in the month after the original bill day, BellSouth may provide written notice to ALLTEL that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received by the fifteenth day following the date of the notice. In addition, BellSouth may, at the same time, give thirty (30) days notice to the person designated by ALLTEL to receive notices of noncompliance prior to discontinuing the provision of existing services to ALLTEL.

8.2.3 In the case of such discontinuance, all billed charges, as well as applicable termination charges, shall become due.

8.2.4 If BellSouth does not discontinue the provision of the services involved on the date specified in the thirty days notice and ALLTEL's noncompliance continues, nothing contained herein shall preclude BellSouth's right to discontinue the provision of the services to ALLTEL without further notice.

8.2.5 If payment is not received or arrangements made for payment by the date given in the written notification, ALLTEL's services will be discontinued. Upon discontinuance of service on a ALLTEL's account, service to ALLTEL's end users will be denied. BellSouth will also reestablish service at the request of the end user or ALLTEL upon payment of the appropriate connection fee and subject to BellSouth's normal application procedures. ALLTEL is solely responsible for notifying the end user of the proposed disconnection of the service.

8.2.6 If within fifteen days after an end user's service has been denied no contact has been made in reference to restoring service, the end user's service will be disconnected.

9. Line Information Database (LIDB)

9.1 BellSouth will store in its Line Information Database (LIDB) records relating to service only in the BellSouth region. The LIDB Storage Agreement is included in this Attachment as Exhibit C.

9.2 BellSouth will provide LIDB Storage upon written request to its Account Manager stating requested activation date**.**

10. RAO Hosting

10.1 The RAO Hosting Agreement is included in this Attachment as Exhibit D. Rates for BellSouth's Centralized Message Distribution System (CMDS) are as set forth in Exhibit H of this Attachment.

10.2 BellSouth will provide RAO Hosting upon written request to its Account Manager stating requested activation date.

11. Optional Daily Usage File (ODUF)

11.1 The Optional Daily Usage File (ODUF) Agreement with terms and conditions is included in this Attachment as Exhibit E. Rates for ODUF are as set forth in Exhibit H of this Attachment.

11.2 BellSouth will provide Optional Daily Usage File (ODUF) service upon written request to its Account Manager stating requested activation date.

12. Enhanced Optional Daily Usage File (EODUF)

12.1 The Enhanced Optional Daily Usage File (EODUF) service Agreement with terms and conditions is included in this Attachment as Exhibit F. Rates for EODUF are as set forth in Exhibit H of this Attachment.

12.2 BellSouth will provide Enhanced Optional Daily Usage File (EODUF) service upon written request to its Account Manager stating requested activation date.

EXHIBIT A
Page 1

APPLICABLE DISCOUNTS

The telecommunications services available for purchase by ALLTEL for the purposes of resale to ALLTEL end users shall be available at the following discount off of the retail rate. If ALLTEL cancels an order for telecommunications services for the purpose of resale, any costs incurred by BellSouth in conjunction with the provisioning of that order will be recovered in accordance with the applicable sections of the GSST and the PLST.

	DISCOUNT*		
STATE	**RESIDENCE**	**BUSINESS**	**CSAs*** **
ALABAMA	16.3%	16.3%	
FLORIDA	21.83%	16.81%	
GEORGIA	20.3%	17.3%	
KENTUCKY	16.79%	15.54%	
LOUISIANA	20.72%	20.72%	9.05%
MISSISSIPPI	15.75%	15.75%	
NORTH CAROLINA	21.5%	17.6%	
SOUTH CAROLINA	14.8%	14.8%	8.98%
TENNESSEE**	16%	16%	

* When a CLEC provides Resale service in a cross boundary area (areas that are part of the local serving area of another state's exchange) the rates, regulations and discounts for the tariffing state will apply. Billing will be from the serving state.

** In Tennessee, if a CLEC provides its own operator services and directory services, the discount shall be 21.56%. CLEC must provide written notification to BellSouth within 30 days prior to providing its own operator services and directory services to qualify for the higher discount rate of 21.56%.

*** Unless noted in this column, the discount for Business will be the applicable discount rate for CSAs**.**

EXHIBIT A
Page 2

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES

BellSouth has developed and made available the following mechanized systems by which ALLTEL may submit LSRs electronically.

LENS	Local Exchange Navigation System
EDI	Electronic Data Interchange
TAG	Telecommunications Access Gateway

LSRs submitted by means of one of these interactive interfaces will incur an OSS electronic ordering charge as specified in the Table below An individual LSR will be identified for billing purposes by its Purchase Order Number (PON). LSRs submitted by means other than one of these interactive interfaces (mail, fax, courier, etc.) will incur a manual order charge as specified in the table below:

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES	**Electronic** **Per LSR received from the CLEC by one of the OSS interactive interfaces**	**Manual** **Per LSR received from the CLEC by means other than one of the OSS interactive interfaces**
OSS LSR Charge	**$3.50**	**$19.99**
USOC	**SOMEC**	**SOMAN**

Note: In addition to the OSS charges, applicable discounted service order and related discounted charges apply per the tariff.

Denial/Restoral OSS Charge

In the event ALLTEL provides a list of customers to be denied and restored, rather than an LSR, each location on the list will require a separate PON and, therefore will be billed as one LSR per location.

Cancellation OSS Charge

ALLTEL will incur an OSS charge for an accepted LSR that is later canceled by ALLTEL.

Note: Supplements or clarifications to a previously billed LSR will not incur another OSS charge.

Threshold Billing Plan

EXHIBIT A
Page 3

The Parties agree that ALLTEL will incur the mechanized rate for all LSRs, both mechanized and manual, if the percentage of mechanized LSRs to total LSRs meets or exceeds the threshold percentages shown below:

Year	Ratio: Mechanized/Total LSRs
2000	80%
2001	90%

The threshold plan will be discontinued in 2002.

BellSouth will track the total LSR volume for each CLEC for each quarter. At the end of that time period, a Percent Electronic LSR calculation will be made for that quarter based on the LSR data tracked in the LCSC. If this percentage exceeds the threshold volume, all of that CLECs' future manual LSRs will be billed at the mechanized LSR rate. To allow time for obtaining and analyzing the data and updating the billing system, this billing change will take place on the first day of the second month following the end of the quarter (e.g. May 1 for 1Q, Aug 1 for 2Q, etc.). There will be no adjustments to the amount billed for previously billed LSRs.

Exclusions and Limitations
On Services Available for Resale

	Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
		Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1	Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Contract Service Arrangements	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3	Promotions - > 90 Days(Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 3
4	Promotions - < 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	No	No	Yes	No	Yes	No	Yes	No	Yes	No	No	No
5	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Note 4	Note 4	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6	911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7	N11 Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
8	AdWatch℠ Svc (See Note 6)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
9	MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10	Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
11	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12	Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
13	End User Line Charge – Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No

Exclusions and Limitations
On Services Available for Resale

14	Public Telephone Access Service (PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
15	Complete Choice (See Note 7)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Applicable
Notes:

1. **Grandfathered services** can be resold only to existing subscribers of the grandfathered service.
2. Where available for resale, **promotions** will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly.
3. In Tennessee, long-term **promotions** (offered for more than ninety (90) days) may be obtained at one of the following rates:
   (a) the stated tariff rate, less the wholesale discount;
   (b) the promotional rate (the promotional rate offered by BellSouth will not be discounted further by the wholesale discount rate)
4. **Lifeline/Link Up** services may be offered only to those subscribers who meet the criteria that BellSouth currently applies to subscribers of these services as set forth in Sections A3 and A4 of the BellSouth General Subscriber Services Tariff.
5. Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.
6. AdWatch[SM] Service is tariffed as BellSouth® AIN Virtual Number Call Detail Service.
7. Complete Choice plans which include non-telecommunications services are not available for resale.

LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT

I. SCOPE

A. This Agreement sets forth the terms and conditions pursuant to which BellSouth agrees to store in its LIDB certain information at the request of ALLTEL and pursuant to which BellSouth, its LIDB customers and ALLTEL shall have access to such information. ALLTEL understands that BellSouth provides access to information in its LIDB to various telecommunications service providers pursuant to applicable tariffs and agrees that information stored at the request of ALLTEL, pursuant to this Agreement, shall be available to those telecommunications service providers. The terms and conditions contained in the attached Addendum(s) are hereby made a part of this Agreement as if fully incorporated herein.

B. LIDB is accessed for the following purposes:
1. Billed Number Screening
2. Calling Card Validation
3. Fraud Control

C. BellSouth will provide seven days per week, 24-hours per day, fraud monitoring on Calling Cards, bill-to-third and collect calls made to numbers in BellSouth's LIDB, provided that such information is included in the LIDB query. BellSouth will establish fraud alert thresholds and will notify ALLTEL of fraud alerts so that ALLTEL may take action it deems appropriate. ALLTEL understands and agrees BellSouth will administer all data stored in the LIDB, including the data provided by ALLTEL pursuant to this Agreement, in the same manner as BellSouth's data for BellSouth's end user customers. BellSouth shall not be responsible to ALLTEL for any lost revenue which may result from BellSouth's administration of the LIDB pursuant to its established practices and procedures as they exist and as they may be changed by BellSouth in its sole discretion from time to time.

ALLTEL understands that BellSouth currently has in effect numerous billing and collection agreements with various interexchange carriers and billing clearing houses. ALLTEL further understands that these billing and collection customers of BellSouth query BellSouth's LIDB to determine whether to accept various billing options from end users. Additionally, ALLTEL understands that presently BellSouth has no method to differentiate between BellSouth's own billing and line data in the LIDB and such data which it includes in the LIDB on ALLTEL's behalf pursuant to this Agreement. Therefore, until such time as BellSouth can and does implement in its LIDB and its supporting systems the means to differentiate ALLTEL's data from BellSouth's data

and the Parties to this Agreement execute appropriate amendments hereto, the following terms and conditions shall apply:

(a) ALLTEL agrees that it will accept responsibility for telecommunications services billed by BellSouth for its billing and collection customers for ALLTEL's end user accounts which are resident in LIDB pursuant to this Agreement. ALLTEL authorizes BellSouth to place such charges on ALLTEL's bill from BellSouth and agrees that it shall pay all such charges. Charges for which ALLTEL hereby takes responsibility include, but are not limited to, collect and third number calls.

(b) Charges for such services shall appear on a separate BellSouth bill page identified with the name of the entity for which BellSouth is billing the charge.

(c) ALLTEL shall have the responsibility to render a billing statement to its end users for these charges, but ALLTEL's obligation to pay BellSouth for the charges billed shall be independent of whether ALLTEL is able or not to collect from ALLTEL's end users.

(d) BellSouth shall not become involved in any disputes between ALLTEL and the entities for which BellSouth performs billing and collection. BellSouth will not issue adjustments for charges billed on behalf of an entity to ALLTEL. It shall be the responsibility of ALLTEL and the other entity to negotiate and arrange for any appropriate adjustments.

II. TERM

This Agreement will be effective as of _____, and will continue in effect for one year, and thereafter may be continued until terminated by either Party upon thirty (30) days written notice to the other Party.

III. FEES FOR SERVICE AND TAXES

A. ALLTEL will not be charged a fee for storage services provided by BellSouth to ALLTEL, as described in Section I of this Agreement.

B. Sales, use and all other taxes (excluding taxes on BellSouth's income) determined by BellSouth or any taxing authority to be due to any federal, state or local taxing jurisdiction with respect to the provision of the service set forth herein will be paid by ALLTEL. ALLTEL shall have the right to have BellSouth contest with the imposing jurisdiction, at ALLTEL's expense, any such taxes that ALLTEL deems are improperly levied.

IV. INDEMNIFICATION

To the extent not prohibited by law, each Party will indemnify the other and hold the other harmless against any loss, cost, claim, injury, or liability relating to or arising out of negligence or willful misconduct by the indemnifying Party or its agents or contractors in connection with the indemnifying Party's provision of services, provided, however, that any indemnity for any loss, cost, claim, injury or liability arising out of or relating to errors or omissions in the provision of services under this Agreement shall be limited as otherwise specified in this Agreement. The indemnifying Party under this Section agrees to defend any suit brought against the other Party for any such loss, cost, claim, injury or liability. The indemnified Party agrees to notify the other Party promptly, in writing, of any written claims, lawsuits, or demands for which the other Party is responsible under this Section and to cooperate in every reasonable way to facilitate defense or settlement of claims. The indemnifying Party shall not be liable under this Section for settlement by the indemnified Party of any claim, lawsuit, or demand unless the defense of the claim, lawsuit, or demand has been tendered to it in writing and the indemnifying Party has unreasonably failed to assume such defense.

V. LIMITATION OF LIABILITY

Neither Party shall be liable to the other Party for any lost profits or revenues or for any indirect, incidental or consequential damages incurred by the other Party arising from this Agreement or the services performed or not performed hereunder, regardless of the cause of such loss or damage.

VI. MISCELLANEOUS

A. It is understood and agreed to by the Parties that BellSouth may provide similar services to other companies.

B. All terms, conditions and operations under this Agreement shall be performed in accordance with, and subject to, all applicable local, state or federal legal and regulatory tariffs, rulings, and other requirements of the federal courts, the U. S. Department of Justice and state and federal regulatory agencies. Nothing in this Agreement shall be construed to cause either Party to violate any such legal or regulatory requirement and either Party's obligation to perform shall be subject to all such requirements.

C. The Parties agree to submit to each other all advertising, sales promotion, press releases, and other publicity matters relating to this Agreement wherein the other Party's corporate or trade names, logos, trademarks or service marks or those of the other Party's affiliated companies are mentioned or language from which the connection of said names or trademarks therewith may be inferred or implied; and the

Parties further agree not to publish or use advertising, sales promotions, press releases, or publicity matters without the other Party's prior written approval.

D. This Agreement constitutes the entire Agreement between ALLTEL and BellSouth which supersedes all prior Agreements or contracts, oral or written representations, statements, negotiations, understandings, proposals and undertakings with respect to the subject matter hereof.

E. Except as expressly provided in this Agreement, if any part of this Agreement is held or construed to be invalid or unenforceable, the validity of any other Section of this Agreement shall remain in full force and effect to the extent permissible or appropriate in furtherance of the intent of this Agreement.

F. Neither Party shall be held liable for any delay or failure in performance of any part of this Agreement for any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, or acts or omissions of transportation common carriers.

G. This Agreement shall be deemed to be a contract made under the laws of the State of Georgia, and the construction, interpretation and performance of this Agreement and all transactions hereunder shall be governed by the domestic law of such State.

RESALE ADDENDUM
TO LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT

This is a Resale Addendum to the Line Information Data Base Storage Agreement dated _____, 2000, between BellSouth Telecommunications, Inc. ("BellSouth"), and ALLTEL ("ALLTEL"), effective the _____ day of _____, 2000.

I. GENERAL

This Addendum sets forth the terms and conditions for ALLTEL's provision of billing number information to BellSouth for inclusion in BellSouth's LIDB. BellSouth will store in its LIDB the billing number information provided by ALLTEL, and BellSouth will provide responses to on-line, call-by-call queries to this information for purposes specified in Section I.B. of the Agreement.

II. DEFINITIONS

A. Billing number - a number used by BellSouth for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.

B. Line number - a ten-digit number assigned by BellSouth that identifies a telephone line associated with a resold local exchange service, or with a SPNP arrangement.

C. Special billing number - a ten-digit number that identifies a billing account established by BellSouth in connection with a resold local exchange service or with a SPNP arrangement.

D. Calling Card number - a billing number plus PIN number assigned by BellSouth.

E. PIN number - a four digit security code assigned by BellSouth which is added to a billing number to compose a fourteen digit calling card number.

F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by the ALLTEL.

G. Billed Number Screening - refers to the activity of determining whether a toll billing exception indicator is present for a particular billing number.

H. Calling Card Validation - refers to the activity of determining whether a particular calling card number exists as stated or otherwise provided by a caller.

I. Billing number information - information about billing number or Calling Card number as assigned by BellSouth and toll billing exception indicator provided to BellSouth by the ALLTEL.

III. RESPONSIBILITIES OF PARTIES

A. BellSouth will include billing number information associated with resold exchange lines or SPNP arrangements in its LIDB. The ALLTEL will request any toll billing exceptions via the Local Service Request (LSR) form used to order resold exchange lines, or the SPNP service request form used to order SPNP arrangements.

B. Under normal operating conditions, BellSouth shall include the billing number information in its LIDB upon completion of the service order establishing either the resold local exchange service or the SPNP arrangement, provided that BellSouth shall not be held responsible for any delay or failure in performance to the extent such delay or failure is caused by circumstances or conditions beyond BellSouth's reasonable control. BellSouth will store in its LIDB an unlimited volume of the working telephone numbers associated with either the resold local exchange lines or the SPNP arrangements. For resold local exchange lines or for SPNP arrangements, BellSouth will issue line-based calling cards only in the name of ALLTEL. BellSouth will not issue line-based calling cards in the name of ALLTEL's individual end users. In the event that ALLTEL wants to include calling card numbers assigned by the ALLTEL in the BellSouth LIDB, a separate agreement is required.

C. BellSouth will provide responses to on-line, call-by-call queries to the stored information for the specific purposes listed in the next paragraph.

D. BellSouth is authorized to use the billing number information to perform the following functions for authorized users on an on-line basis:

1. Validate a 14 digit Calling Card number where the first 10 digits are a line number or special billing number assigned by BellSouth, and where the last four digits (PIN) are a security code assigned by BellSouth.

2. Determine whether the ALLTEL has identified the billing number as one which should not be billed for collect or third number calls, or both.

RAO Hosting

1. RAO Hosting, Calling Card and Third Number Settlement System (CATS) and Non-Intercompany Settlement System (NICS) services provided toALLTEL by BellSouth will be in accordance with the methods and practices regularly adopted and applied by BellSouth to its own operations during the term of this Agreement, including such revisions as may be made from time to time by BellSouth.

2. ALLTEL shall furnish all relevant information required by BellSouth for the provision of RAO Hosting, CATS and NICS.

3. Applicable compensation amounts will be billed by BellSouth toALLTEL on a monthly basis in arrears. Amounts due from one Party to the other (excluding adjustments) are payable within thirty (30) days of receipt of the billing statement.

4. ALLTEL must have its own unique RAO code. Requests for establishment of RAO status where BellSouth is the selected Centralized Message Distribution System (CMDS) interfacing host, require written notification from ALLTEL to the BellSouth RAO Hosting coordinator at least eight (8) weeks prior to the proposed effective date. The proposed effective date will be mutually agreed upon between the Parties with consideration given to time necessary for the completion of required Telcordia (formerly BellCore) functions. BellSouth will request the assignment of an RAO code from its connecting contractor, currently Telcordia (formerly BellCore), on behalf of ALLTEL and will coordinate all associated conversion activities.

5. BellSouth will receive messages from ALLTEL that are to be processed by BellSouth, another LEC or CLEC in the BellSouth region or a LEC outside the BellSouth region.

6. BellSouth will perform invoice sequence checking, standard EMI format editing, and balancing of message data with the EMI trailer record counts on all data received from ALLTEL.

7. All data received from ALLTEL that is to be processed or billed by another LEC or CLEC within the BellSouth region will be distributed to that LEC or CLEC in accordance with the agreement(s) which may be in effect between BellSouth and the involved LEC or CLEC.

8. All data received from ALLTEL that is to be placed on the CMDS network for distribution outside the BellSouth region will be handled in accordance with the

agreement(s) which may be in effect between BellSouth and its connecting contractor (currently Telcordia (formerly BellCore)).

9. BellSouth will receive messages from the CMDS network that are destined to be processed by ALLTEL and will forward them to ALLTEL on a daily basis.

10. Transmission of message data between BellSouth and ALLTEL will be via CONNECT:Direct.

11. All messages and related data exchanged between BellSouth and ALLTEL will be formatted in accordance with accepted industry standards for EMI formatted records and packed between appropriate EMI header and trailer records, also in accordance with accepted industry standards.

12. ALLTEL will ensure that the recorded message detail necessary to recreate files provided to BellSouth will be maintained for back-up purposes for a period of three (3) calendar months beyond the related message dates.

13. Should it become necessary for ALLTEL to send data to BellSouth more than sixty (60) days past the message date(s), ALLTEL will notify BellSouth in advance of the transmission of the data. If there will be impacts outside the BellSouth region, BellSouth will work with its connecting contractor and ALLTEL to notify all affected Parties.

14. In the event that data to be exchanged between the two Parties should become lost or destroyed, both Parties will work together to determine the source of the problem. Once the cause of the problem has been jointly determined and the responsible Party (BellSouth or ALLTEL) identified and agreed to, the company responsible for creating the data (BellSouth or ALLTEL) will make every effort to have the affected data restored and retransmitted. If the data cannot be retrieved, the responsible Party will be liable to the other Party for any resulting lost revenue. Lost revenue may be a combination of revenues that could not be billed to the end users and associated access revenues. Both Parties will work together to estimate the revenue amount based upon historical data through a method mutually agreed upon. The resulting estimated revenue loss will be paid by the responsible Party to the other Party within three (3) calendar months of the date of problem resolution, or as mutually agreed upon by the Parties.

15. Should an error be detected by the EMI format edits performed by BellSouth on data received from ALLTEL, the entire pack containing the affected data will not be

processed by BellSouth. BellSouth will notify ALLTEL of the error condition. ALLTEL will correct the error(s) and will resend the entire pack to BellSouth for processing. In the event that an out-of-sequence condition occurs on subsequent packs, ALLTEL will resend these packs to BellSouth after the pack containing the error has been successfully reprocessed by BellSouth.

16. In association with message distribution service, BellSouth will provide ALLTEL with associated intercompany settlements reports (CATS and NICS) as appropriate.

17. In no case shall either Party be liable to the other for any direct or consequential damages incurred as a result of the obligations set out in this agreement.

18. RAO Compensation

18.1 Rates for message distribution service provided by BellSouth for ALLTEL are as set forth in Exhibit A to this Attachment.

18.2 Rates for data transmission associated with message distribution service are as set forth in Exhibit A to this Attachment .

18.3 Data circuits (private line or dial-up) will be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties.

18.4 All equipment, including modems and software, that is required on the ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

19. Intercompany Settlements Messages

19.1 This Section addresses the settlement of revenues associated with traffic originated from or billed by ALLTEL as a facilities based provider of local exchange

telecommunications services outside the BellSouth region. Only traffic that originates in one Bell operating territory and bills in another Bell operating territory is included. Traffic that originates and bills within the same Bell operating territory will be settled on a local basis between ALLTEL and the involved company(ies), unless that company is participating in NICS.

19.2 Both traffic that originates outside the BellSouth region by ALLTEL and is billed within the BellSouth region, and traffic that originates within the BellSouth region and is billed outside the BellSouth region by ALLTEL, is covered by this Agreement (CATS). Also covered is traffic that either is originated by or billed by ALLTEL, involves a company other than ALLTEL, qualifies for inclusion in the CATS settlement, and is not originated or billed within the BellSouth region (NICS).

19.3 Once ALLTEL is operating within the BellSouth territory, revenues associated with calls originated and billed within the BellSouth region will be settled via Telcordia (formerly BellCore)'s, its successor or assign, NICS system.

19.4 BellSouth will receive the monthly NICS reports from Telcordia (formerly BellCore), its successor or assign, on behalf of ALLTEL. BellSouth will distribute copies of these reports to ALLTEL on a monthly basis.

19.5 BellSouth will receive the monthly Calling Card and Third Number Settlement System (CATS) reports from Telcordia (formerly BellCore), its successor or assign, on behalf of ALLTEL. BellSouth will distribute copies of these reports to ALLTEL on a monthly basis.

19.6 BellSouth will collect the revenue earned by ALLTEL from the Bell operating company in whose territory the messages are billed (CATS), less a per message billing and collection fee of five cents ($0.05), on behalf of ALLTEL. BellSouth will remit the revenue billed byALLTEL to the Bell operating company in whose territory the messages originated, less a per message billing and collection fee of five cents ($0.05), on behalf onALLTEL. These two amounts will be netted together by BellSouth and the resulting charge or credit issued toALLTEL via a monthly Carrier Access Billing System (CABS) miscellaneous bill.

19.7 BellSouth will collect the revenue earned by ALLTEL within the BellSouth territory from another CLEC also within the BellSouth territory (NICS) where the messages are billed, less a per message billing and collection fee of five cents ($0.05), on behalf of ALLTEL. BellSouth will remit the revenue billed by ALLTEL within the BellSouth region to the CLEC also within the BellSouth region, where the messages originated,

less a per message billing and collection fee of five cents ($0.05). These two amounts will be netted together by BellSouth and the resulting charge or credit issued to ALLTEL via a monthly Carrier Access Billing System (CABS) miscellaneous bill.

BellSouth and ALLTEL agree that monthly netted amounts of less than fifty dollars ($50.00) will not be settled.

Optional Daily Usage File

1. Upon written request from ALLTEL, BellSouth will provide the Optional Daily Usage File (ODUF) service to ALLTEL pursuant to the terms and conditions set forth in this section.

2 . ALLTEL shall furnish all relevant information required by BellSouth for the provision of the Optional Daily Usage File.

3. The Optional Daily Usage Feed will contain billable messages that were carried over the BellSouth Network and processed in the BellSouth Billing System, but billed to a ALLTEL customer.

   Charges for delivery of the Optional Daily Usage File will appear on ALLTELs' monthly bills. The charges are as set forth in Exhibit A to this Attachment.

4. The Optional Daily Usage Feed will contain both rated and unrated messages. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

5. Messages that error in ALLTEL's billing system will be the responsibility of ALLTEL. If, however, ALLTEL should encounter significant volumes of errored messages that prevent processing by ALLTEL within its systems, BellSouth will work with the to determine the source of the errors and the appropriate resolution.

6. The following specifications shall apply to the Optional Daily Usage Feed.

6.1 Usage To Be Transmitted

6.1.1 The following messages recorded by BellSouth will be transmitted to ALLTEL:

- Message recording for per use/per activation type services (examples: Three Way Calling, Verify, Interrupt, Call Return, ETC.)
- Measured billable Local
- Directory Assistance messages
- IntraLATA Toll
- WATS & 800 Service
- N11

- Information Service Provider Messages
- Operator Services Messages
- Operator Services Message Attempted Calls (UNE only)
- Credit/Cancel Records
- Usage for Voice Mail Message Service

6.1.2 Rated Incollects (originated in BellSouth and from other companies) can also be on Optional Daily Usage File. Rated Incollects will be intermingled with BellSouth recorded rated and unrated usage. Rated Incollects will not be packed separately.

6.1.3 BellSouth will perform duplicate record checks on records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to ALLTEL.

6.1.4 In the event that ALLTEL detects a duplicate on Optional Daily Usage File they receive from BellSouth, ALLTEL will drop the duplicate message (ALLTEL will not return the duplicate to BellSouth).

6.2 Physical File Characteristics

6.2.1 The Optional Daily Usage File will be distributed to ALLTEL via an agreed medium with CONNECT:Direct being the preferred transport method. The Daily Usage Feed will be a variable block format (2476) with an LRECL of 2472. The data on the Daily Usage Feed will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.

6.2.2 Data circuits (private line or dial-up) may be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of

the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the parties. All equipment, including modems and software, that is required on ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

6.3 Packing Specifications

6.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

6.3.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to ALLTEL which BellSouth RAO that is sending the message. BellSouth and ALLTEL will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by ALLTEL and resend the data as appropriate.

THE DATA WILL BE PACKED USING ATIS EMI RECORDS.

6.4 Pack Rejection

6.4.1 ALLTEL will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. ALLTEL will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to ALLTEL by BellSouth.

6.5 Control Data

ALLTEL will send one confirmation record per pack that is received from BellSouth. This confirmation record will indicate ALLTEL received the pack and the acceptance or rejection of the pack. Pack Status Code(s) will be populated using standard ATIS EMI error codes for packs that were rejected by ALLTEL for reasons stated in the above section.

6.6 Testing

6.6.1 Upon request from ALLTEL, BellSouth shall send test files to ALLTEL for the Optional Daily Usage File. The parties agree to review and discuss the file's content and/or format. For testing of usage results, BellSouth shall request that ALLTEL set

up a production (LIVE) file. The live test may consist of ALLTEL's employees making test calls for the types of services ALLTEL requests on the Optional Daily Usage File. These test calls are logged by ALLTEL, and the logs are provided to BellSouth. These logs will be used to verify the files. Testing will be completed within 30 calendar days from the date on which the initial test file was sent.

Enhanced Optional Daily Usage File

1. Upon written request from ALLTEL, BellSouth will provide the Enhanced Optional Daily Usage File (EODUF) service to ALLTEL pursuant to the terms and conditions set forth in this section. EODUF will only be sent to existing ODUF subscribers who request the EODUF option.

2. The ALLTEL shall furnish all relevant information required by BellSouth for the provision of the Enhanced Optional Daily Usage File.

3. The Enhanced Optional Daily Usage File (EODUF) will provide usage data for local calls originating from resold Flat Rate Business and Residential Lines.

4. Charges for delivery of the Enhanced Optional Daily Usage File will appear on ALLTELs' monthly bills. The charges are as set forth in Exhibit A to this Attachment.

5. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

6. Messages that error in the billing system of ALLTEL will be the responsibility of ALLTEL. If, however, ALLTEL should encounter significant volumes of errored messages that prevent processing by ALLTEL within its systems, BellSouth will work with ALLTEL to determine the source of the errors and the appropriate resolution.

7. The following specifications shall apply to the Optional Daily Usage Feed.

7.1 Usage To Be Transmitted

7.1.1 The following messages recorded by BellSouth will be transmitted to ALLTEL:

Customer usage data for flat rated local call originating from ALLTEL's end user lines (1FB or 1FR). The EODUF record for flat rate messages will include:

Date of Call
From Number
To Number
Connect Time
Conversation Time
Method of Recording
From RAO
Rate Class
Message Type
Billing Indicators
Bill to Number

7.1.2 BellSouth will perform duplicate record checks on EODUF records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to ALLTEL.

7.1.3 In the event that ALLTEL detects a duplicate on Enhanced Optional Daily Usage File they receive from BellSouth, ALLTEL will drop the duplicate message (ALLTEL will not return the duplicate to BellSouth).

7.2 Physical File Characteristics

7.2.1 The Enhanced Optional Daily Usage Feed will be distributed to ALLTEL over their existing Optional Daily Usage File (ODUF) feed. The EODUF messages will be intermingled among ALLTEL's Optional Daily Usage File (ODUF) messages. The EODUF will be a variable block format (2476) with an LRECL of 2472. The data on the EODUF will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays).

7.2.2 Data circuits (private line or dial-up) may be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of the dial circuit byALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the parties. All equipment, including modems and software, that is required on ALLTEL's end for the purpose of data transmission will be the responsibility of ALLTEL.

7.3 Packing Specifications

7.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

7.3.2 The Operating Company Number (OCN), From Revenue Accounting Office (RAO), and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to ALLTEL which BellSouth RAO that is sending the message. BellSouth and ALLTEL will use the invoice sequencing to control data exchange. BellSouth will

be notified of sequence failures identified by ALLTEL and resend the data as appropriate.

THE DATA WILL BE PACKED USING ATIS EMI RECORDS.

BELLSOUTH/ALLTEL RATES
ODUF/EODUF

		RATES BY STATE								
DESCRIPTION	**USOC**	**AL**	**FL**	**GA**	**KY**	**LA**	**MS**	**NC**	**SC**	**TN**
ODUF/EODUF/CMDS										
ODUF: Recording, per message	N/A	$0.0002	$0.008	$0.0001275	$0.0008611	$0.00019	$0.0001179	$0.0003	$0.0002862	$0.008
ODUF: Message Processing, per message	N/A	$0.0033	$0.004	$0.0082548	$0.0032357	$0.0024	$0.0032089	$0.0032	$0.0032344	$0.004
EODUF: Message Processing, per message	N/A	$0.004	$0.004	$0.0034555	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
ODUF: Message Processing, per magnetic tape provisioned	N/A	$55.19	$54.95	$28.85	$55.68	$47.30	$54.62	$54.61	$54.72	$54.95
EODUF: Message Processing, per magnetic tape provisioned	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
ODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	$0.00004	$0.001	$0.0000434	$0.0000365	$0.00003	$0.0000354	$0.00004	$0.0000357	$0.001
EODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
* Volume and term arrangements are also available.										

NOTES:
If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party.

Attachment 2

Network Elements and Other Services

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ACCESS TO NETWORK ELEMENTS AND OTHER SERVICES

1. Introduction

1.1 This Attachment sets forth the unbundled network elements and combinations of unbundled network elements that BellSouth agrees to offer to ALLTEL in accordance with its obligations under Section 251(c)(3) of the Act. The specific terms and conditions that apply to the unbundled network elements are described below in this Attachment 2. The price for each unbundled network element and combination of unbundled Network Elements are set forth in Exhibit D of this Agreement. If no rate is identified in Exhibit D, the rate for the specific service or element will be as set forth in the applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.

1.2 For purposes of this Agreement**, "**Network Element**"** is defined to mean a facility or equipment provided by BellSouth on an unbundled basis as is used by the CLEC in the provision of a telecommunications service. These unbundled network elements will be consistent with the requirements of the FCC 319 rule. For purposes of this Agreement, combinations of Network Elements shall be referred to as "Combinations."

1.2.1 Except as otherwise required by law, BellSouth shall not impose limitation restrictions or requirements or request for the use of the network elements or combinations that would impair the ability of ALLTEL to offer telecommunications service in the manner ALLTEL intends.

1.2.2 Except upon request by ALLTEL, BellSouth shall not separate requested network elements that BellSouth currently combines.

1.2.2.1 Unless otherwise ordered by an appropriate state or federal regulatory agency, currently combined Network Elements are defined as elements that are already combined within BellSouth's network to a given location.

1.3 BellSouth shall, upon request of ALLTEL, and to the extent technically feasible, provide to ALLTEL access to its network elements for the provision of ALLTEL's telecommunications service. If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.

1.4 ALLTEL may purchase network elements and other services from BellSouth for the purpose of combining such network elements in any manner ALLTEL chooses to provide telecommunication services to its intended users, including recreating existing BellSouth services. With the exception of the sub-loop elements which are located outside of the central office, BellSouth shall deliver the network

elements purchased by ALLTEL for combining to the designated ALLTEL collocation space. The network elements shall be provided as set forth in this Attachment.

1.5 In the event that any effective legislative, regulatory, judicial or other legal action modifies or redefines the "Network Elements" in a manner which materially affects the terms of this Attachment or the Network Elements and/or prices set forth herein, either Party may, on thirty (30) days written notice, require renegotiation of such terms, and the Parties shall renegotiate in good faith such new terms in accordance with such legislative, regulatory, judicial or other legal action. In the event such new terms are not renegotiated within ninety (90) days after the notice for renegotiation, either Party may petition the Commission for resolution of the dispute between the Parties. Each Party reserves the right to seek judicial review of any Commission ruling concerning this Attachment.

1.6 ALLTEL will adopt and adhere to the standards contained in Attachment 13, BellSouth Operational Understanding, regarding maintenance of service.

1.7 Standards for Network Elements

1.7.1 BellSouth shall comply with the requirements set forth in the technical references, as well as any performance or other requirements identified in this Agreement, to the extent that they are consistent with the greater of BellSouth's actual performance or applicable industry standards.

1.7.2 If one or more of the requirements set forth in this Agreement are in conflict, the parties shall mutually agree on which requirement shall apply. If the parties cannot reach agreement, the dispute resolution process set forth in Section 21 of the General Terms and Conditions of this Agreement, incorporated herein by this reference, shall apply.

2. Unbundled Loops, Integrated Digital Loop Carriers, Network Interfaces Device, Unbundled Loop Concentration (ULC) System, Sub loops and Dark Fiber

2.1 Unbundled Loops

2.1.1 Definition

2.1.2 The local loop network element ("Loop(s)") is defined as a transmission facility between a distribution frame (or its equivalent) in BellSouth's central office and the loop demarcation point at an end-user customer premises, including inside wire owned by BellSouth. The local loop network element includes all features, functions, and capabilities of the transmission facilities, including dark fiber and attached electronics (except those used for the provision of advanced services, such as Digital Subscriber Line Access Multiplexers) and line conditioning. The loop shall include the use of all test access functionality that ALLTEL can access

at either the end user's point of demarcation or at the loop handoff in the central office, including without limitation, smart jacks, for both voice and data. All loops will be provisioned with a NID.

2.1.3 The provisioning of service to a CLEC's collocation space will require cross-office cabling and cross-connections within the central office to connect the loop to a local switch or to other transmission equipment . These cross-connects are a separate component, that are not considered a part of the loop, and thus, have a separate charge.

2.1.4 BellSouth Order Coordination referenced in Attachment 2 includes two types: "Order Coordination" and "Order Coordination - Time Specific."

2.1.5 "Order Coordination" (or "OC") refers to standard BellSouth service order coordination involving the reuse of facilities where ALLTEL is requesting that their loop order be provisioned over an existing circuit that is currently providing service to the end user. The conversion must include disconnecting the existing circuit, performing and required number portability translations and activating the new loop to ALLTEL's collocation space in a coordinated manner. Order coordination for physical conversions will be scheduled and performed by BellSouth during normal working hours on the committed due date and ALLTEL will be advised of the schedule 24 to 48 hours prior to the due date. BellSouth will provide a completion status at the completion of the conversion. Such notice shall be provided as soon as possible but within two hours. Order Coordination, as provided for in this paragraph, includes coordination of the porting of a number where SPNP and PNP is ordered with a loop. The confirmed due date is the date returned on the FOC. OC will be provided as a standard item on SL2 voice grade loops and all Unbundled Digital Loops (UDLs). OC will be provided as a chargeable option on SL1 voice grade loops, and all Unbundled Copper Loops.

2.1.6 **DISAGREE:**

ALLTEL PROPOSAL:

"Order Coordination – Time Specific" (or "OC-TS") refers to service order coordination in which ALLTEL requests a specific time for a service order conversion to take place. BellSouth will make every effort to accommodate ALLTEL's specific conversion time request. However, BellSouth reserves the right to negotiate with ALLTEL a conversion time based on load and appointment control when necessary. Loops on a single service order of 14 or more loops will be provisioned on a project basis. This is a chargeable option for any coordinated order and is billed in addition to the OC charge. ALLTEL may specify a time between 9:00 a.m. and 4:00 p.m. (location time) Monday through Friday (excluding holidays). If ALLTEL specifies a time outside this window, or selects a time or quantity of loops that requires BellSouth technicians to work outside normal work hours, overtime charges will apply in addition to the OC and OC-TS charges. Overtime charges will be applied according to actual costs based on type of force group required to perform the work, overtime hours worked and any

special circumstances. BellSouth shall charge ALLTEL an additional charge for orders with OC-TS only if the conversion occurs within one hour of the time specified on the order. If BellSouth is not available or not ready within thirty (30) minutes of the specified time, the Parties will reschedule and BellSouth will waive the OC-TS additional nonrecurring charge for such OC-TS work whenever it is performed pursuant to an agreed-upon rescheduling.

BELLSOUTH PROPOSAL:

"Order Coordination - Time Specific" (or "OC-TS") refers to service order coordination in which ALLTEL requests a specific time for a service order conversion to take place. BellSouth will make every effort to accommodate ALLTEL's specific conversion time request. However, BellSouth reserves the right to negotiate with ALLTEL a conversion time based on load and force availability when necessary. Loops on a single service order of 14 or more loops will be provisioned on a project basis. This is a chargeable option for any coordinated order and is billed in addition to the OC charge. ALLTEL may specify a time between 9:00 a.m. and 4:00 p.m. (location time) Monday through Friday (excluding holidays). If ALLTEL specifies a time outside this window, or selects a time or quantity of loops that requires BellSouth technicians to work outside normal work hours, overtime charges will apply in addition to the OC and OC-TS charges. Overtime charges will be applied according to actual costs based on type of force group required to perform the work, overtime hours worked and any special circumstances. BellSouth shall charge ALLTEL for orders with OC-TS only if the conversion appointment is met pursuant to the relevant state commission-approved service quality measurements or as provided for in attachment 9 and incorporated herein by this reference. In the event that an appointment must be rescheduled to another day, BellSouth will charge ALLTEL the OC-TS nonrecurring charge when the OC-TS work is performed. OCTS is a single per LSR charge and therefore is not subject to multiple non-recurring OCTS charges.

2.1.7 If ALLTEL requests work to be done for any UNE loop that requires BellSouth technicians to work outside normal work hours, overtime charges will be applied according to actual costs based on type of force group required to perform the work, overtime hours worked and any special circumstances.

	Order Coordination (OC)	**Order Coordination – Time Specific (OC-TS)**	**Test Points**	**DLR**	**Charge for Dispatch and Testing if No Trouble Found**
SL-1	Chargeable option	Chargeable Option*	Not available	Chargeable Option – ordered as Engineering Information Document	Charged for Dispatch inside & outside Central Office
SL-2	Included	Chargeable Option*	Included	Included	Charged for Dispatch outside Central Office
Unbundled Digital Loop	Included	Chargeable Option* (except on Universal	Included (where	Included	Charged for Dispatch outside Central Office

		Digital Channel)	appropriate)		
Unbundled Copper Loop	Chargeable Option	Not available	Included	Included	Charged for Dispatch outside Central Office

*Order Coordination-Time Specific charge for orders due on same day at same location will be applied on a per LSR basis. For UVL-SL1, ALLTEL must order OC when requesting OC-TS.

2.1.8 Where facilities are available, BellSouth will install loops within a 5-7 business days interval. For orders of 14 or more loops, the installation will be handled on a project basis and the intervals will be set by the BellSouth project manager for that order. Some loops require a Service Inquiry (SI) to determine if facilities are available prior to issuing the order. The interval for the SI process is separate from the installation interval. For expedite requests by ALLTEL, expedite charges will apply for intervals less than 5 days. The charges outlined in BellSouth's FCC # 1 Tariff, Section 5, will apply. If ALLTEL cancels an order for network elements and other services, any costs incurred by BellSouth in conjunction with the provisioning of that order will be recovered in accordance with FCC #1 Tariff, Section 5.

2.1.9 If ALLTEL modifies an order after being sent a Firm Order Confirmation (FOC) from BellSouth, any costs incurred by BellSouth to accommodate the modification will be reimbursed by ALLTEL.

2.1.10 BellSouth will offer Unbundled Voice Loops (UVL) in two different service levels - Service Level One (SL1) and Service Level Two (SL2).

2.1.11 SL1 loops are 2-wire loop start circuits, will be non-designed, and will not have remote access test points. OC will be offered as a chargeable option on SLI loops when reuse of existing facilities has been requested by ALLTEL. ALLTEL may also order OC-TS when a specified conversion time is requested. OC-TS is a chargeable option for any coordinated order and is billed in addition to the OC charge. An Engineering Information (EI) document can be ordered as chargeable option. The EI document provides loop make up information which is similar to the information normally provided in a Design Layout Record. Upon issuance of a non-coordinated order in the service order system, SL1 loops will be activated on the due date in the same manner and time frames that BellSouth normally activates POTS-type loops for its customers. These time frames are as documented in BellSouth's Products and Services Interval Guide and BellSouth will provide 30 days written advance notice of any changes to the Products and Services Interval Guide.

2.1.12 SL2 loops may be 2-wire or 4-wire circuits, shall have remote access test points, and will be designed with a Design Layout Record (DLR) provided to ALLTEL. SL2 circuits can be provisioned with loop start, ground start or reverse battery signaling. OC is provided as a standard feature on SL2 loops. The OC feature will allow ALLTEL to coordinate the installation of the loop with the disconnect of an existing customer's service and/or number portability service. In these cases,

BellSouth will perform the order conversion with standard order coordination on the due date during normal work hours.

2.1.13 BellSouth will also offer Unbundled Digital Loops (UDL) to ALLTEL.

2.1.13.1 UDLs are service specific and will be designed, will be provisioned with test points (where appropriate), and will come standard with OC and a DLR. The various UDLs are intended to support a specific digital transmission scheme or service. The UDL loops are as follows:

2.1.13.2 UDC/IDSL. Due to technical limitations associated with certain Digital Loop Carrier (DLC) systems, some ISDN-capable loops that are provisioned using DLC systems may not support IDSL (Integrated Digital Subscriber Line) service. BellSouth will not reconfigure its ISDN-capable loop to support IDSL service.

2.1.13.2.1 Instead, BellSouth agrees to offer the Universal Digital Channel (UDC), which may also be referred to as an IDSL-capable loop as a part of its Unbundled Digital Loop offerings. The UDC loop is intended to be compatible with IDSL service and has the same physical characteristics and transmission specifications as BellSouth's ISDN-capable loop. These specifications are listed in BellSouth's TR73600.

2.1.13.2.2 Like the ISDN-capable loop, the UDC loop may be provisioned on copper or through a DLC system. However, when UDC loops are provisioned using a DLC system, BellSouth will ensure that they are only provisioned on time slots that are compatible with data-only services such as IDSL.

2.1.13.3 HDSL-capable. This is a designed loop that is provisioned according to Carrier Serving Area (CSA) criteria and may be up to 12,000 feet long and may have up to 2,500 feet of bridged tap (inclusive of loop length). It may be a 2-wire or 4-wire circuit and will come standard with a test point, Order Coordination, and a DLR.

2.1.13.4 ADSL-capable. This is a designed loop that is provisioned according to Revised Resistance Design (RRD) criteria and may be up to 18kft long and may have up to 6kft of bridged tap (inclusive of loop length). It may be a 2-wire or 4-wire circuit and will come standard with a test point, Order Coordination, and a DLR.

2.1.13.5 DS1. This is a designed 4-wire loop that is provisioned according to industry standards for DS1 or Primary Rate ISDN services and will come standard with a test point, Order Coordination, and a DLR.

2.1.13.5 DS0. These are designed 4-wire loops that may configured as 64kbps, 56kbps, 19kbps, and other sub-rate speeds associated with digital data services and will come standard with a test point, Order Coordination, and a DLR.

2.1.14 As a chargeable option on all loops except the Unbundled Digital Channels (UDCs), and all Unbundled Copper Loops (UCLs), BellSouth will offer Order

Coordination - Time Specific (OC-TS). This will allow ALLTEL the ability to specify the time that the coordinated conversion takes place pursuant to the provisions of paragraph 2.1.6 of this attachment. The OC-TS charge for orders due on the same day at the same location will be applied on a per Local Service Request (LSR) basis.

2.1.15 **DISAGREE:**

ALLTEL PROPOSAL:

ALLTEL will be responsible for testing and isolating troubles on the loops. Once ALLTEL has isolated a trouble to the BellSouth provided loop, ALLTEL will issue a trouble to BellSouth on the loop. BellSouth will take the actions necessary to repair the loop if a trouble actually exists. BellSouth will repair these loops in the same time frames that BellSouth repairs similarly situated loops to its customers. If no trouble is found by BellSouth, the ticket will be closed and ALLTEL has 48 to determine if the trouble is cleared, or the same ticket will be opened and both Parties will work cooperatively to isolate and correct troubles reported by ALLTEL.

BELLSOUTH PROPOSAL:

ALLTEL will be responsible for testing and isolating troubles on the loops. Once ALLTEL has isolated a trouble to the BellSouth provided loop, ALLTEL will issue a trouble to BellSouth on the loop. BellSouth will take the actions necessary to repair the loop if a trouble actually exists. BellSouth will repair these loops in the same time frames that BellSouth repairs similarly situated loops to its customers. If no trouble is found by BellSouth and where a trouble is intermittent, ALLTEL may request BellSouth to place the ticket in delayed maintenance status for 24 hours while ALLTEL performs further testing. If, after 24 hours, ALLTEL has not contacted BellSouth to authorize the acceptance of the loop, BellSouth will close the ticket. However, if additional testing results in the isolation of a trouble in the BellSouth network, BellSouth will remove the ticket from delayed maintenance status, will restart the clock on the ticket, and will take the appropriate actions necessary to repair the loop to meet the technical standards of TR73600 for the type of loop being repaired.

2.1.16 If ALLTEL reports a trouble on SL1 loops and no trouble actually exists, BellSouth will charge ALLTEL for any dispatching and testing (both inside and outside the CO) required by BellSouth in order to confirm the loop's working status.

2.1.17 ALLTEL must test and isolate trouble to the BellSouth portion of the SL2 loop before reporting repair to UNE Center. At the time of the trouble report, ALLTEL will be required to provide the results of the CLEC test which indicate a problem on the BellSouth provided loop. If ALLTEL reports a trouble on SL2 loops and no trouble actually exists, BellSouth will charge ALLTEL for any dispatching and testing, (outside the CO) required by BellSouth in order to confirm the loop's working status.

2.1.18 In addition to the UVLs and UDLs, BellSouth shall make available Unbundled Copper Loops (UCLs). The UCL will be a copper twisted pair loop that is unencumbered by any intervening equipment (e.g., filters, load coils, range extenders, digital loop carrier, or repeaters). The UCL will be offered in two versions - Short and Long. A short UCL (18 kft or less) will be provisioned according to Resistance Design parameters, may have up to 6kft of bridged tap and will have up to 1300 ohms of resistance. The long UCL (beyond 18kft) will be any dry copper pair longer than 18kft and may have up to 12kft of bridged tap and up to 2800 ohms of resistance. Unbundled Loop Modifications (ULM), described in Section 2.2, may be used when a CLEC wants to condition copper loops by removing load coils and other intervening equipment. In almost every case, the UCL long will require ULM to remove load coils. BST will only ensure electrical continuity and balance relative to tip and ring on UCLs.

2.1.19 The UCL will be a designed circuit, with or without conditioning, provisioned with a test point and come standard with a DLR. OC will be offered as a chargeable option on all UCL loops. Order Coordination – Time Specific (OC-TS) will not be offered on UCLs.

2.1.20 The UCL is a dry cooper loop and is not intended to support any particular telecommunications service. ALLTEL may use the UCL loop for a variety of services, including xDSL (e.g., ADSL and HDSL) services, by attaching appropriate terminal equipment of ALLTEL's choosing. ALLTEL will determine the type of service that will be provided over the loop.

2.1.21 Because the UCL shall be an unbundled loop offering that is separate and distinct from BellSouth's ADSL and HDSL capable loop offerings, CLEC agrees that BellSouth's UCL will not be held to the service level and performance expectations that apply to its ADSL and HDSL unbundled loop offerings. BellSouth shall only be obligated to maintain copper continuity and provide balance relative to tip and ring on UCLs.

2.1.22 All UNE loops offered by BellSouth shall be provided to CLEC in accordance with BellSouth's Technical Reference 73600.

2.1.23 <u>Technical Requirements</u>

2.1.23.1 To the extent available within BellSouth's Network at a particular location, BellSouth will offer loops capable of supporting telecommunications services such as: POTS, Centrex, basic rate ISDN, analog PBX, voice grade private line, ADSL, HDSL, DS1, DS3, digital PBX, PRI-ISDN, Sonet Private lines, and digital data (up to 64 kb/s). If a requested loop type is not available, then the CLEC can use the Special Construction process to request that BellSouth place facilities or otherwise modify facilities in order to meet ALLTEL's request.

2.1.23.2 ALLTEL will be responsible for providing BellSouth with a Service Profile Identifier (SPID) associated with a particular ISDN-capable loop and end user. With the SPID, BellSouth will be able to adequately test the circuit and ensure that it properly supports ISDN service.

2.1.23.3 The loop will support the transmission, signaling, performance and interface requirements of the services described in 2.1.22.1 above. It is recognized that the requirements of different services are different, and that a number of types or grades of loops are required to support these services. Services provided over the loop by ALLTEL will be consistent with industry standards and BellSouth's TR73600.

2.1.23.4 ALLTEL may utilize the unbundled loops to provide any telecommunication service it wishes. However, BellSouth will only provision, maintain and repair the loops to the standards that are consistent with the type of loop ordered. For example, if ALLTEL orders an ISDN-capable loop but wants to use the loop for a service other than ISDN, BellSouth will only support that the loop is capable of providing ISDN service. For non-service specific loops (e.g. UCL, loops modified by ALLTEL using the Special Construction process), BellSouth will only support that the loop has copper continuity and balanced tip-and-ring.

2.1.23.5 In some instances, ALLTEL will require access to a copper twisted pair loop unfettered by any intervening equipment (e.g., filters, load coils, range extenders, etc.), so that ALLTEL can use the loop for a variety of services by attaching appropriate terminal equipment at the ends. ALLTEL will determine the type of service that will be provided over the loop. In some cases, ALLTEL may be required to pay additional charges for the removal of certain types of equipment. BellSouth's Unbundled Loop Modifications (ULM) process, described in Section 2.2, will be used to determine the costs and feasibility of these activities.

2.1.23.6 In those cases where ALLTEL has requested that BellSouth modify a loop so that it no longer meets the technical parameters of the original loop type (e.g., voice grade, ISDN, ADSL, etc.) the resulting modified loop will be ordered and maintained as a UCL.

2.1.23.7 The loop shall be provided to ALLTEL in accordance with BellSouth's TR73600 Unbundled Local Loop Technical Specification and applicable industry standard technical references.

2.2 Unbundled Loop Modifications (Line Conditioning)

2.2.1 Subject to applicable and effective FCC rules and orders, BellSouth shall condition loops, as requested by ALLTEL, whether or not BellSouth offers advanced services to the End User on that loop.

2.2.2 Loop conditioning is defined as the removal from the loop of any devices that may diminish the capability of the loop to deliver high-speed switched wireline telecommunications capability, including xDSL service. Such devices include, but are not limited to, load coils, bridge taps, low pass filters, and range extenders.

2.2.3 The Unbundled Loop Modifications (ULM) offering provides the following elements and associated rates: 1) removal of equipment on loops less than 18kft, 2) removal of equipment of loops longer than (18kft), and 3) removal of bridged taps on loops of any length.

2.2.4 BellSouth shall recover the cost of line conditioning requested by ALLTEL through a recurring charge and/or nonrecurring charge(s) in accordance with the FCC's forward-looking pricing principles promulgated pursuant to Section 252 (d) (1) of the Act and in compliance with FCC Rule 52.507 (e).

2.3 **Integrated Digital Loop Carriers**

2.3.1 Where BellSouth uses Integrated Digital Loop Carrier (IDLC) systems to provide the local loop and BellSouth has a suitable alternate facility available, BellSouth will make arrangements to permit ALLTEL to order a contiguous local loop. Suitable alternatives include but are not limited to 1) rolling to parallel copper; 2) rolling to universal or Next Generation Digital Loop Carrier (NGDLC) system; 3) "hair-pinning"; 4) "side door" applications and any other technically feasible alternative. Items 3 and 4 above cannot be provided on non-designed circuits such as the SL1 loop. To the extent it is technically feasible, these arrangements will provide ALLTEL with the capability to serve end users at a level that is at parity with the level of service BellSouth provides its customers. If no alternate facility is available, BellSouth will utilize its Special Construction (SC) process to determine the additional costs required to provision the loop facilities. ALLTEL will then have the option of paying the one-time SC rates to place the loop facilities or ALLTEL may chose some other method of providing service to the end-user (e.g., Resale, private facilities, etc.).

2.4 **Network Interface Device**

2.4.1 Definition

The NID is defined as any means of interconnection of end-user customer inside wire to BellSouth's distribution plant, such as a cross-connect device used for that purpose. The NID is a single-line termination device or that portion of a multiple-line termination device required to terminate a single line or circuit at the premises. The NID features two independent chambers or divisions that separate the service provider's network from the End User's on-premises wiring. Each chamber or division contains the appropriate connection points or posts to which the service provider and the end user each make their connections. The NID provides a

protective ground connection and is capable of terminating cables such as twisted pair cable. Each unbundled loop will be provisioned with a NID.

2.4.2 BellSouth shall permit ALLTEL to connect ALLTEL's loop facilities the end-user's inside wire through the BellSouth NID or at any other technically feasible point.

2.4.3 Access to Network Interface Device (NID)

2.4.3.1 Due to the wide variety of NIDs utilized by BellSouth (based on subscriber size and environmental considerations), ALLTEL may access the end user's inside wire by any of the following means: BellSouth shall allow ALLTEL to connect its loops directly to BellSouth's multi-line residential NID enclosures that have space and are not used by BellSouth or any other telecommunications carriers to provide service to the premise. If there is no space available in the NID, ALLTEL may use space previously used by BellSouth or another telecommunications carrier, subject to Section 2.4.3.5. It is the responsibility of ALLTEL to leave undisturbed the existing form of electrical protection and to maintain the physical integrity of the NID.

2.4.3.2 Where an adequate length of the end user's inside wire is present and environmental conditions permit, either Party may remove the inside wire from the other Party's NID and connect that wire to that Party's own NID; or

2.4.3.3 Enter the subscriber access chamber or "side" of "dual chamber" NID enclosures for the purpose of extending a connecterized or spliced jumper wire from the inside wiring through a suitable "punch-out" hole of such NID enclosures; or

2.4.3.4 Request BellSouth to make other rearrangements to the inside wiring terminations or terminal enclosure on a time and materials cost basis to be charged to the requesting Party (i.e., ALLTEL, its agent, the building owner or the subscriber). Such charges will be billed to the requesting Party.

2.4.3.5 In no case shall either Party remove or disconnect the other Party's loop facilities from either Party's NIDs, enclosures, or protectors unless: (1) the applicable Commission has expressly permitted the same; (2) the disconnecting Party provides prior notice to the other Party, and (3) the Party disconnecting appropriately caps off and guards the other Party's loops. It will be the CLEC's responsibility to ensure there is no safety hazard and will hold BellSouth harmless for any liability associated with the removal of the BellSouth loop from the BellSouth NID. In such cases, it shall be the responsibility of the disconnecting party, once the other Party's loop has been disconnected from the NID, to reconnect the disconnected loop to a nationally- recognized–testing-laboratory-listed station protector, which has been grounded as per Article 800 of the National Electrical Code. If CLEC does not wish to accept this responsibility,

other options exist in which BellSouth installs a NID for the CLEC as a chargeable option.

2.4.3.6 In no case shall either Party remove or disconnect ground wires from BellSouth's NIDs, enclosures, or protectors.

2.4.3.7 In no case shall either Party remove or disconnect NID modules, protectors, or terminals from BellSouth's NID enclosures.

2.4.3.8 Due to the wide variety of NID enclosures and outside plant environments BellSouth will work with ALLTEL to develop specific procedures to establish the most effective means of implementing this Section 2.4.3.

2.4.4 Technical Requirements

2.4.4.1 The NID shall provide an accessible point of interconnection and shall maintain a connection to ground.

2.4.4.2 The NID shall be capable of transferring electrical analog or digital signals between the subscriber's inside wiring and the Distribution Media and/or cross connect to ALLTEL's NID, consistent with the NID's function at the Effective Date of this Agreement.

2.4.4.3 Where a BellSouth NID exists, it is provided in its "as is" condition. ALLTEL may request BellSouth do additional work to the NID in accordance with Section 2.4.3.8. When ALLTEL deploys its own local loops, ALLTEL shall specify the quantity of NIDs connections that it requires within such device. To the extent BellSouth has already developed specific procedures to establish effective means of implementing this Section 2.4.4, it will share those with ALLTEL for purposes of developing the same for ALLTEL's access to BellSouth NIDs.

2.4.5 Interface Requirements

2.4.5.1 The NID shall be equal to or better than all of the requirements for NIDs set forth in the applicable industry standard technical references.

2.5 Unbundled Loop Concentration (ULC) System

2.5.1 BellSouth will provide to ALLTEL Unbundled Loop Concentration (ULC). Loop concentration systems in the central office concentrate the signals transmitted over local loops onto a digital loop carrier system. The concentration device is placed inside a BellSouth central office. BellSouth will offer ULC with a TR008 interface or a TR303 interface.

2.5.2 ULC will be offered in two sizes. System A will allow up to 96 BellSouth loops to be concentrated onto multiple DS1s. The high-speed connection from the concentrator will be at the electrical DS1 level and may connect to ALLTEL at

ALLTEL's collocation site. System B will allow up to 192 BellSouth loops to be concentrated onto multiple DS1s. System A may be upgraded to a System B. A minimum of two DS1s is required for each system (i.e., System A requires two DS1s and System B would require an additional two DS1s or four in total). All DS1 interfaces will terminate to the CLEC's collocation space. ULC service is offered with or without concentration and with or without protection. A Line Interface element will be required for each loop that is terminated onto the ULC system. Rates for ULC are as set forth in this Attachment.

2.6 **Sub-loop Elements**

2.6.1 Where facilities permit and subject to applicable and effective FCC rules and orders, BellSouth shall offer access to its Unbundled Sub Loop (USL) and Unbundled Sub-loop Concentration (USLC) System. BellSouth shall provide non-discriminatory access, in accordance with 51.311 and Section 251(c) (3) of the Act, to the sub-loop. On an unbundled basis and pursuant to the following terms and conditions and the rates approved by the Commission and set forth in this Attachment.

2.6.2 Sub-loop components include but are not limited to the following:

2.6.2.1 Unbundled Sub-Loop Distribution;

2.6.2.2 Unbundled Sub-Loop Concentration/Multiplexing Functionality; and

2.6.2.3 Unbundled Sub-Loop Feeder.

2.7 **Unbundled Sub-Loop (distribution facilities)**

2.7.1 Definition

2.7.1.1 Subject to applicable and effective FCC rules and orders, the unbundled sub-loop distribution facility is dedicated transmission facility that BellSouth provides from a customer's point of demarcation to a BellSouth cross-connect device. The BellSouth cross-connect device may be located within a remote terminal (RT) or a stand-alone cross-box in the field or in the equipment room of a building. The unbundled sub-loop distribution media is a copper twisted pair that can be provisioned as a 2 Wire or 4 Wire facility. Following are the current sub-loop distribution offerings:

2.7.1.1.1 Voice grade Unbundled Sub-Loop Distribution (USL-D) is a sub-loop facility from the cross-box in the field up to and including the point of demarcation, at the end user's premises.

2.7.1.1.2 Unbundled Sub-Loop distribution facilities were originally built as part of the entire voice grade loop from the BellSouth central office to the customer network

interface device. Therefore, the voice grade Unbundled Sub-Loop may have load coils, which are necessary for transmission of voice grade services.

2.7.1.1.3 Unbundled Copper Sub-Loop (UCSL) is a non-loaded copper facility of any length provided from the cross-box in the field up to and including the end-user's point of demarcation.

2.7.1.1.3.1 If available, this facility will not have any intervening equipment such as load coils between the end-user and the cross-box.

2.7.2 If ALLTEL requests a UCSL and a non-loaded pair is not available, ALLTEL may order Unbundled Sub-Loop Modification to remove load coils and/or bridge tap from an existing sub-loop facility. If load coils are removed from an existing sub-loop, that sub-loop will be classified as a UCSL. ALLTEL may order Loop Make-up, described in Section 2.14 of this Attachment, to determine what loop modifications will be required.

2.7.3 Unbundled Sub-Loop distribution facilities shall support functions associated with provisioning, maintenance and testing of the Unbundled Sub-Loop. For access to Voice Grade USL-D and UCSL, ALLTEL would be required to deliver a cable to the BellSouth remote terminal or cross-box in the field to provide connectivity to ALLTEL's feeder facilities. This cable would be connected, by a BellSouth technician, within the BellSouth RT/cross-box during the set-up process. ALLTEL's cable pairs can then be connected to BellSouth's USL within the BellSouth cross-box by the BellSouth technician.

2.7.4 Unbundled Sub-Loop – Intrabuilding Network Cable (USL-INC) (a.k.a. riser cable) is the distribution facility inside a subscribers' building or between buildings on one customer's same premises (continuous property not separated by a public street or road). USL-INC includes the facility from the cross-connect device in the building equipment room up to and including the point of demarcation, at the end user's premises.

2.7.4.1 In a scenario that requires connection in a building equipment room, BellSouth will install a cross connect panel that will be installed for the purpose of accessing USL-INC pairs. The cross-connect panel will function as a single point of interconnection (SPOI) for USL-INC and will be accessible by multiple carriers as space permits. BellSouth will place cross-connect blocks in 25 pair increments for ALLTEL's use on this cross-connect panel ALLTEL will be responsible for connecting its facilities to the 25 pair cross-connect block(s).

2.7.5 BellSouth will provide Unbundled Sub-Loops where possible. Through the firm order Service Inquiry (SI) process, BellSouth will determine if it is technically feasible and if sufficient capacity exists to place the required facilities where ALLTEL has requested access to Unbundled Sub-Loops. If existing capacity is sufficient to meet the CLEC demand, then BellSouth will perform the set-up work

as described in Section 2.7.6. If any work must be done to modify existing BellSouth facilities or add new facilities (other than adding the cross-connect panel in a building equipment room as noted in 2.7.4) to accommodate ALLTEL's request for Unbundled Sub-Loops, ALLTEL may request BellSouth's Special Construction (SC) process to determine additional costs required to provision the Unbundled Sub-Loops. ALLTEL will have the option of paying the SC charges to modify the BellSouth facilities.

2.7.6 Set-up work must be completed before ALLTEL can order sub-loop pairs. During the set-up in a BellSouth cross-connect box in the field, the BellSouth technician will perform the necessary work to splice the CLEC's cable into the cross-connect box. For the set-up inside a building equipment room, BellSouth will perform the necessary work to install the cross-connect panel and the connecting block(s) that will be used to provide access to the requested USLs.

2.7.6.1 Once the set-up is complete, the CLEC will request sub-loop pairs through submission of a Local Service Request (LSR) form to the Local Carrier Service Center (LCSC). Order Coordination is required with USL pair provisioning and is in addition to the USL pair rate. For expedite requests by ALLTEL for sub-loop pairs, expedite charges will apply for intervals less than 5 days.

2.7.6.2 Unbundled Sub-Loop shall be equal to or better than each of the applicable requirements set forth in the applicable industry standard technical references.

2.7.6.3 Unbundled Sub-Loops will be provided in accordance with technical reference TR73600.

2.8 **Unbundled Network Terminating Wire (UNTW)**

2.8.1 BellSouth agrees to offer its Unbundled Network Terminating Wire (UNTW) to ALLTEL pursuant to the following terms and conditions at rates as set forth in this Attachment.

2.8.2 Definition

2.8.2.1 Subject to applicable and effective FCC rules and orders, UNTW is a dedicated transmission facility that BellSouth provides from the Wiring Closet /Garden Terminal (or other type of cross-connect point) at the point of termination of BellSouth's loop distribution facilities to the end user's point of demarcation. UNTW is the final portion of the loop owned by BellSouth.

2.8.3 Requirements

2.8.3.1 On a multi-unit premises (MU) where BellSouth owns the network terminating wire, and by request of ALLTEL, will provide access to UNTW pairs on an Access Terminal that is suitable for use by multiple carriers at each Garden Terminal or Wiring Closet.

2.8.3.2 In new construction where possible, both Parties may at their option and with the property owner's agreement install their own Network Terminating Wire (NTW). In existing construction, BellSouth shall not be required to install new or additional NTW beyond existing NTW to provision the services of ALLTEL.

2.8.3.3 Upon receipt of the UNTW Service Inquiry (SI) requesting access to BellSouth's UNTW pairs in a multi-unit premises, representatives of both Parties will participate in a meeting at the site of the requested access. The purpose of the site visit will include discussion of the procedures for installation and location of the Access Terminals. In multi-unit premises scenarios, BellSouth will provide access to UNTW pairs on an Access Terminal(s). An Access Terminal will be installed either adjacent to each BellSouth Garden Terminal or inside each Wiring Closet on the requested multi-unit premises. All the UNTW pairs served by a Garden Terminal/Wiring Closet will be made available on the Access Terminal. ALLTEL will deliver and connect its facilities to the UNTW pairs within the Access Terminal. ALLTEL may access any available pair on an Access Terminal unless BellSouth or another service provider is using the pair to concurrently provide service. Prior to connecting ALLTEL's service on a pair previously used by BellSouth, ALLTEL is responsible for ensuring the end-user is no longer using BellSouth's service or another CLEC's service before accessing UNTW pairs.

2.8.3.4 Access Terminal installation intervals will be reasonable and will be negotiated on an individual case basis.

2.8.3.5 ALLTEL is responsible for obtaining the property owner's permission for BellSouth to install an Access Terminal(s) on behalf of ALLTEL. The submission of the SI by ALLTEL will serve as certification by ALLTEL that such permission has been obtained. If the property owner objects to Access Terminal installations that are in progress or subsequent to completion and demands removal of Access Terminals, ALLTEL will be responsible for costs associated with removing Access Terminals and restoring property to its original state prior to Access Terminals being installed.

2.8.3.6 ALLTEL will be billed for non-recurring and recurring charges for accessing UNTW pairs at the time ALLTEL activates the pair(s). ALLTEL will report use of the UNTW pairs on a Local Service Request (LSR) form submitted to BellSouth's Local Carrier Service Center (LCSC).

2.8.3.7 ALLTEL will isolate and report repair problems to the UNE center. ALLTEL must tag the UNTW pair that requires repair. If BellSouth dispatches a technician on a reported trouble call and no UNTW trouble is found, BellSouth will charge ALLTEL for time spent on the dispatch and testing the UNTW pair(s).

2.8.3.8 If ALLTEL initiates the Access Terminal installation and ALLTEL has not activated at least one pair on the Access Terminal installed pursuant to ALLTEL's request for an Access Terminal within 6 months of installation of the Access

Terminal, BellSouth will bill ALLTEL a non-recurring charge equal to the actual cost of provisioning the Access Terminal.

2.8.3.9 If BellSouth determines that ALLTEL is using the UNTW pairs without reporting such usage to BellSouth, the following charges shall apply in addition to any fines which may be established by state commissions and any other remedies at law or in equity available to BellSouth:

2.8.3.10 If ALLTEL issued a LSR to disconnect an end-user from BellSouth in order to use a UNTW pair, ALLTEL will be billed for the use of the pair back to the disconnect order date.

2.8.3.11 If ALLTEL activated a UNTW pair on which BellSouth was not previously providing service, ALLTEL will be billed for the use of that pair back to the date the end-user began receiving service using that pair. Upon request, ALLTEL will provide copies of its billing record to substantiate such date. If ALLTEL fails to provide such records, then BellSouth will bill ALLTEL back to the date of the Access Terminal installation.

2.8.4 Upon request by BellSouth, ALLTEL will engage in negotiations with BellSouth for the purpose of defining mutually agreeable terms, conditions and charges that grant BellSouth access to retail customers in multi-unit premises where ALLTEL owns the network terminating wire available to serve the retail customer. If the Parties are unable to reach agreement as to such rates, terms and conditions within 90 calendar days following BellSouth's request therefor, then either Party, at its option, shall petition the Commission for resolution of the disputed terms.

2.9 **Unbundled Sub-Loop Concentration System (USLC)**

2.9.1 Where facilities permit, BellSouth will provide to ALLTEL with the ability to concentrate its sub-loops onto multiple DS1s back to the BellSouth Central Office. The DS1s will then be terminated into ALLTEL's collocation space. TR-008 and TR303 interface standards are available.

2.9.2 USLC, using the Lucent Series 5 equipment, will be offered in two different systems. System A will allow up to 96 of ALLTEL's sub-loops to be concentrated onto multiple DS1s. System B will allow an additional 96 of ALLTEL's sub-loops to be concentrated onto multiple DS1s. One System A may be supplemented with one System B and they both must be physically located in a single Series 5 dual channel bank. A minimum of two DS1s is required for each system (i.e., System A requires two DS1s and System B would require an additional two DS1s or four in total). The DS1 level facility that connects the RT site with the serving wire center is known as a Feeder Interface. All DS1 Feeder Interfaces will terminate to the CLEC's collocation space within the SWC that serves the RT where the CLEC's sub-loops are connected. USLC service is offered with or without concentration and with or without a protection DS1.

2.9.3 In these scenarios ALLTEL would be required to deliver a cable to the BellSouth remote terminal. This cable would be connected, by a BellSouth technician, to a cross-connect panel within the BellSouth RT/cross-box and would allow ALLTEL's sub-loops to then be placed on the USLC and transported to their collocation space at a DS1 level.

2.10 **Unbundled Sub-Loop Feeder**

2.10.1 Definition

2.10.1.1 Unbundled Sub-Loop Feeder (USLF) provides connectivity between BellSouth's central office and its cross-box (or other access point) that serves an end user location.

2.10.2 USLF is intended to be utilized for voice traffic and can be configured as 2-wire voice (USLF-2W/V) or 4-wire voice (USLF-4W/V).

2.10.3 USLF can also to be utilized for digital traffic and can be configured as 2-wire ISDN (USLF-2W/I); 2-wire Copper (USLF-2W/C); 4-wire Copper (USLF-4W/C) facilities: 4-wire DS0 level loop (USLF-4W/D0); or 4-wire DS1 & ISDN (USLF-4W/DI).

2.10.4 USLF will provide the facilities needed to provision a 2W or 4W communications pathway from the BellSouth central office to the BellSouth cross-box. This element will allow for the connection of the ALLTELs loop distribution elements onto BellSouth's feeder system.

2.10.5 Requirements

2.10.5.1 ALLTEL will extend its compatible cable to BellSouth's cross-box. The cable will then be connected to a panel inside the BellSouth cross-box to the requested level of feeder element. In those cases when there is no room in the BellSouth cross-box to accommodate the additional cross-connect panels mentioned above, BellSouth will utilize its Special Construction process to determine the costs to provide the sub-loop feeder element to ALLTEL. ALLTEL will then have the option of paying the special construction charges or canceling the order.

2.10.5.2 USLF will be a designed circuit and BellSouth will provide a Design Layout Record (DLR) for this element.

2.10.5.3 BellSouth will provide USLF elements in accordance with applicable industry standards for these types of facilities. Where industry standards do not exist, BellSouth's TR73600 will be used to determine performance parameters.

2.11 **Dark Fiber**

2.11.1 <u>Definition</u>

2.11.1.1 Dark Fiber is optical transmission facilities without attached signal regeneration, multiplexing, aggregation or other electronics that connects two points within BellSouth's network. Dark Fiber is unused strands of optical fiber. It may be strands of optical fiber existing in aerial or underground structure. No line terminating elements terminated to such strands to operationalize its transmission capabilities will be available.

2.11.2 Requirements

2.11.2.1 BellSouth shall make available Dark Fiber where it exists in BellSouth's network and where, as a result of future building or deployment, it becomes available. If BellSouth has specific, documented plans to use the fiber within a two–year planning period, there is no requirement to provide said fiber to ALLTEL.

2.11.2.2 If the requested dark fiber has any lightwave repeater equipment interspliced to it, BellSouth will remove such equipment at ALLTEL's request subject to time and materials charges.

2.11.2.3 BellSouth provides Dark Fiber which meets BellSouth Technical Reference TR 73603, *Unbundled Dark Fiber (UDF) Technical Specifications.* BellSouth, if requested, will provide ALLTEL with a loss report for the media. BellSouth will test the media as a part of the provisioning process. ALLTEL may test the media, once the facility is turned over the ALLTEL. BellSouth makes no warranty that the provided media will support any and all applications.

2.11.2.4 BellSouth shall use its best efforts to provide to ALLTEL information regarding the location, availability and performance of Dark Fiber within ten (10) business days after receiving a request ("Request") from ALLTEL. Within such time period, BellSouth shall send written confirmation ("Confirmation") of availability of the Dark Fiber. From the time of the Request to forty-five (45) days after Confirmation, BellSouth shall hold such requested Dark Fiber for ALLTEL's use and may not allow any other party to use such media, including BellSouth.

2.11.2.5 BellSouth shall use its best efforts to make Dark Fiber available to ALLTEL within twenty (20) business days after it receives written confirmation from ALLTEL that the Dark Fiber previously deemed available by BellSouth is wanted for use by ALLTEL. This includes identification of appropriate connection points (e.g., fiber terminal or splice points) to enable ALLTEL to connect or splice ALLTEL provided transmission media (e.g., optical fiber) or equipment to the Dark Fiber.

2.11.2.6 Dark Fiber shall meet the manufacturer's design specifications.

2.11.2.7 ALLTEL may splice and test Dark Fiber obtained from BellSouth using ALLTEL or ALLTEL designated personnel. BellSouth shall provide appropriate interfaces to allow splicing and testing of Dark Fiber. BellSouth shall provide an excess

cable length of 25 feet minimum (for fiber in underground conduit) to allow the uncoiled fiber to reach from the manhole to a splicing van.

2.12 **Rates**

The prices that ALLTEL shall pay to BellSouth for Network Elements and Other Services are set forth in Exhibit D to this Attachment.

2.13 **Operational Support Systems (OSS)**

2.13.1 BellSouth has developed and made available the following electronic interfaces by which ALLTEL may submit LSRs electronically.

LENS	Local Exchange Navigation System
EDI	Electronic Data Interchange
TAG	Telecommunications Access Gateway

2.13.2 LSRs submitted by means of one of these electronic interfaces will incur an OSS electronic ordering charge as specified in the table below. An individual LSR will be identified for billing purposes by its Purchase Order Number (PON). LSRs submitted by means other than one of these interactive interfaces (mail, fax, courier, etc.) will incur a manual order charge as specified in the table below:

OPERATIONAL SUPPORT SYSTEMS	**AL, GA, LA, MS, NC, SC**	**FL, KY, TN**
OSS LSR charge, per LSR received from the CLEC by one of the OSS interactive interfaces	$3.50 SOMEC	$3.50 SOMEC
Incremental charge per LSR received from the CLEC by means other than one of the OSS interactive interfaces	See applicable rate element in Exhibit D	$19.99 SOMAN

2.13.3 Denial/Restoral OSS Charge

2.13.3.1 In the event ALLTEL provides a list of customers to be denied and restored, rather than an LSR, each location on the list will require a separate PON and, therefore will be billed as one LSR per location.

2.13.4 Cancellation OSS Charge

2.13.4.1 ALLTEL will incur an OSS charge for an accepted LSR that is later canceled by ALLTEL.

Note: Supplements or clarifications to a previously billed LSR will not incur another OSS charge.

2.13.5 Network Elements and Other Services Manual Additive

2.13.5.1 The Commissions in some states have ordered per-element manual additive non-recurring charges (NRC) for Network Elements and Other Services ordered by means other than one of the interactive interfaces. These ordered Network Elements and Other Services manual additive NRCs will apply in these states, rather than the charge per LSR. The per-element charges are listed on the Rate Tables in Exhibit D.

2.14 **Preordering Loop Makeup (LMU)**

2.14.1 Description of Service

2.14.1.1 BellSouth shall make available to ALLTEL loop makeup (LMU) data for BellSouth's network facilities. This section addresses LMU as a *preordering* transaction, distinct from ALLTEL ordering any other service(s). Loop Makeup *Service Inquiries (LMUSI) for preordering loop makeup* are likewise unique from other preordering functions with associated service inquiries (SI) as described in this Agreement.

2.14.1.2 BellSouth will provide ALLTEL with loop makeup information consisting of the composition of the loop material (copper/fiber); the existence, location and type of equipment on the loop, including but not limited to digital loop carrier or other remote concentration devises, feeder/distribution interfaces, bridge taps, load coils, pair-gain devices; the loop length; and the wire gauge. The LMUSI may be utilized by ALLTEL for the purpose of determining whether the loop requested is capable of supporting DSL service or other advanced data services. The determination shall be made solely by ALLTEL and BellSouth shall not be liable in any way for the performance of the advanced data services provisioned over said loop.

2.14.1.3 BellSouth’s LMU information is provided to ALLTEL as it exists either in BellSouth's databases or in its hard copy facility records. BellSouth does not guarantee accuracy or reliability of the LMU information provided.

2.14.1.4 BellSouth offers LMU information for the sole purpose of allowing ALLTEL to determine whether, in ALLTEL’s judgment, BellSouth's loops will support the specific services that ALLTEL wishes to provide over those loops. ALLTEL may choose to use equipment that it deems will enable it to provide a certain type and level of service over a particular BellSouth loop; however, such configurations may not match BellSouth's or the industry’s standards and specifications for the intended type and level of service. Accordingly, ALLTEL shall be responsible for insuring that the specific loop type (ADSL, HDSL, or otherwise) ordered on the LSR matches the LMU of the facility requested. ALLTEL bears full responsibility for being knowledgeable of BellSouth's technical standards and the specifications of BellSouth's loops. ALLTEL bears full responsibility for making the appropriate

ordering decisions of matching BellSouth loops with ALLTEL's equipment for accomplishing ALLTEL's end goal for the intended service it wishes to provide its end-user(s). ALLTEL is fully responsible for any of its service configurations that may differ from BellSouth's technical standard for the loop type ordered.

2.14.2 Submitting Loop Makeup Service Inquiries

2.14.2.1 ALLTEL will be able to obtain LMU information by submitting a LMUSI mechanically or manually. **Mechanized** LMUSIs should be submitted through BellSouth's Operational Support Systems interfaces. After obtaining the resulting loop data from the mechanized LMUSI process, if ALLTEL determines that it needs further loop data information in order to make a determination of loop service capability, ALLTEL may initiate a separate manual SI for a separate nonrecurring charge as set forth in Section 2.14.3.

2.14.2.2 **Manual** LMUSIs shall be submitted on the preordering manual LMUSI form by means of fax or electronic-mail to BellSouth's Complex Resale Support Group (CRSG)/Account Team utilizing the Preordering Loop Makeup Service Inquiry form. The standard service interval for the return of a Loop Makeup Manual Service Inquiry is seven business days and will not in any case exceed twelve (12) business days. This service interval is distinct from the interval applied to the subsequent service order. Manual LMUSIs are not subject to expedite requests.

2.14.3 LMUSI Types & Associated Charges

ALLTEL may request LMU information by submitting LMUSIs in accordance with the rate elements in Exhibit D.

2.14.3.1 ALLTEL will be assessed a nonrecurring charge for each facility queried as specified in Exhibit D. Rates for all states are interim and subject to true-up pending approval of final rates by the respective State Commissions. True-ups will be retroactive to the effective date of this Agreement.

2.14.3.2 ALLTEL may reserve facilities for up to four (4) days in connection with a LMUSI. Reserved facilities for which ALLTEL does not plan to place a UNE local service request (LSR) should be cancelled by ALLTEL. Should ALLTEL wish to cancel a reservation on a spare facility, the cancellation will require a facility reservation number (RESID/FRN).

2.14.3.3 The reservation holding timeframe is a maximum of four days from the time that BellSouth's LMU data is returned to ALLTEL for the facility queried. During this holding time and prior to ALLTEL's placing an LSR, the reserved facilities are rendered unavailable to other customers, whether for CLEC(s) or for BellSouth. Notwithstanding the foregoing, BellSouth does not guarantee that a reservation involving multiple facilities will assure ALLTEL's ability to order the exact facility reserved.

2.14.3.4 If ALLTEL does not submit an LSR for a UNE service order on a reserved facility within the four-day reservation timeframe, the reservation of that spare facility will become invalid and the facility will be released.

2.14.3.5 Charges for preordering LMUSI are separate from any charges associated with ordering other services from BellSouth.

2.14.4 Ordering of Other UNE Services

2.14.4.1 Whenever ALLTEL has reserved a facility through BellSouth's preordering LMU service, should ALLTEL seek to place a subsequent UNE LSR on a reserved facility, ALLTEL shall provide BellSouth the RESID/FRN of the single spare facility on the appropriate UNE LSR. ALLTEL will be billed the appropriate rate element for the specific type UNE loop ordered by ALLTEL as set forth in this Attachment. ALLTEL will not be billed any additional Loop Makeup charges for the loop so ordered. Should ALLTEL choose to place a UNE LSR having previously submitted a request for *preordering LMU without a reservation*, ALLTEL will be billed the appropriate rate element for the specific UNE loop ordered as well as Loop Markup charges as set forth in this Attachment in the UNE Rate Exhibit D.

2.14.4.2 Where ALLTEL submits an LSR to order facilities reserved during the LMUSI process, BellSouth will use its best efforts to assign to ALLTEL the facility reserved as indicated on the return of the LMU. Multi-facility reservations per single RESID/FRN as provided with the mechanized LMUSI process are less likely to result in the specific assignment requested by ALLTEL. For those occasions when BellSouth's assignment system cannot assign the specific facility reserved by ALLTEL during the LMU pre-ordering transaction, BellSouth will assign to ALLTEL, subject to availability, a facility that meets the BellSouth technical standards of the BellSouth type loop as ordered by ALLTEL. If the ordered loop type is not available, ALLTEL may utilize the Unbundled Loop Modification process or the Special Construction process, as applicable, to obtain the loop type ordered.

3. High Frequency Spectrum Network Element

3.1 General

3.1.1 BellSouth shall provide ALLTEL access to the high frequency portion of the local loop as an unbundled network element ("High Frequency Spectrum") at the rates set forth in Exhibit D. BellSouth shall provide ALLTEL with the High Frequency Spectrum irrespective of whether BellSouth chooses to offer xDSL services on the loop.

3.1.2 The High Frequency Spectrum is defined as the frequency range above the voiceband on a copper loop facility carrying analog circuit-switched voiceband

transmissions. Access to the High Frequency Spectrum is intended to allow ALLTEL the ability to provide Digital Subscriber Line ("xDSL") data services to the end user for which BellSouth provides voice services. The High Frequency Spectrum shall be available for any version of xDSL complying to Spectrum Management Class 5 of ANSI T1.417, *American National Standard for Telecommunications, Spectrum Management for Loop Transmission Systems.* BellSouth will continue to have access to the low frequency portion of the loop spectrum (from 300 Hertz to at least 3400 Hertz) for the purposes of providing voice service. ALLTEL shall only use xDSL technology that is within the PSD mask for Spectrum Management Class 5 as found in the above mentioned document.

3.1.3 The following loop requirements are necessary for ALLTEL to be able to access the High Frequency Spectrum: an unconditioned, 2-wire copper loop. An unconditioned loop is a copper loop with no load coils, low-pass filters, range extenders, DAMLs, or similar devices and minimal bridged taps consistent with ANSI T1.413 and T1.601. The process of removing such devices is called "conditioning." BellSouth shall charge and ALLTEL shall pay as interim rates, the same rates that BellSouth charges for conditioning stand-alone loops (e.g.,unbundled copper loops, ADSL loops, and HDSL loops) until permanent pricing for loop conditioning is established either by mutual agreement or by a state public utility commission. The interim costs for conditioning are subject to true up as provided in paragraph 4.0. BellSouth will condition loops to enable ALLTEL to provide xDSL-based services on the same loops the incumbent is providing analog voice service, regardless of loop length. BellSouth is not required to condition a loop for shared-line xDSL if conditioning of that loop significantly degrades BellSouth's voice service. BellSouth shall charge, and ALLTEL shall pay, for such conditioning the same rates BellSouth charges for conditioning stand-alone loops (e.g., unbundled copper loops, ADSL loops, and HDSL loops.) If ALLTEL requests that BellSouth condition a loop longer than 18,000 ft. and such conditioning significantly degrades the voice services on the loop, ALLTEL shall pay for the loop to be restored to its original state. If the parameters of the industry standards are met whether a new or existing xDSL service, ALLTEL will not bear the cost if the problem lies with the BST loop itself, not with the technology.

3.1.4 ALLTEL's termination point is the point of termination for ALLTEL on the BellSouth designated distributing frame in the central office ("Termination Point"). BellSouth will use jumpers to connect the ALLTEL's connecting block to the splitter. The splitter will route the High Frequency Spectrum on the circuit to the ALLTEL's xDSL equipment in the ALLTEL's collocation space.

3.1.5 ALLTEL shall have access to the splitter for test purposes, irrespective of where the splitter is placed in the BellSouth premises.

3.2 Provisioning of High Frequency Spectrum and Splitter Space

3.2.1 BellSouth will provide ALLTEL with access to the High Frequency Spectrum as follows:

3.2.1.1 BellSouth will install splitters within forty-two (42) calendar days of ALLTEL's submission of such order to the BellSouth Complex Resale Support Group; provided, however, that in the event BellSouth did not have reasonable notice that a particular central office was to have a splitter installed therein, the forty-two (42) day interval shall not apply. Collocation itself or an application for collocation will serve as reasonable notice.

3.2.1.2 Once a splitter is installed on behalf of ALLTEL in a central office, ALLTEL shall be entitled to order the High Frequency Spectrum on lines served out of that central office.

3.2.1.3 BellSouth will select, purchase, install, and maintain a central office POTS splitter and provide ALLTEL access to data ports on the splitter. At least 30 days before making a change in splitter suppliers, BellSouth will provide ALLTEL with a carrier notification letter, informing ALLTEL of change. ALLTEL shall purchase ports on the splitter as set forth more fully below.

3.2.1.4 BellSouth will install the splitter in (i) a common area close to the ALLTEL collocation area, if possible; or (ii) in a BellSouth relay rack as close to the ALLTEL DS0 termination point as possible. For purposes of this section, a common area is defined as an area in the central office in which both Parties have access to a common test access point. BellSouth will cross-connect the splitter data ports to a specified ALLTEL DS0 at such time that a ALLTEL end user's service is established.

3.2.1.5 The High Frequency Spectrum shall only be available on loops on which BellSouth is also providing, and continues to provide, analog voice service directly to the end user. In the event the end-user terminates its BellSouth provided voice service for any reason, and ALLTEL desires to continue providing xDSL service on such loop, ALLTEL shall be required to purchase the full stand-alone loop unbundled network element. In the event BellSouth disconnects the end-user's voice service pursuant to its tariffs or applicable law, and ALLTEL desires to continue providing xDSL service on such loop, ALLTEL shall be permitted to continue using the line by purchasing the full stand-alone loop unbundled network element. BellSouth shall give ALLTEL sufficient notice prior to disconnect, which notice shall give ALLTEL an adequate opportunity to notify BellSouth of its intent to purchase such loop and have the loop installed. BellSouth is working collaboratively with CLECs towards establishing the mode of notification and the time periods for notice, and ALLTEL, may at its option, participate. In those cases in which BellSouth no longer provides voice service to the end user and ALLTEL purchases the full stand-alone loop, ALLTEL may elect the type of loop it will purchase. ALLTEL will pay the appropriate recurring and non-recurring rates for such loop as set for in Attachment 2 of the Agreement. In the event ALLTEL

purchases a voice grade loop, ALLTEL acknowledges that such loop may not remain xDSL compatible.

3.2.1.6 ALLTEL and BellSouth shall continue to work together collaboratively to develop systems and processes for provisioning the High Frequency Spectrum in various real life scenarios. BellSouth and ALLTEL agree that ALLTEL is entitled to purchase the High Frequency Spectrum on a loop that is provisioned over fiber fed digital loop carrier. BellSouth will provide ALLTEL with access to feeder sub-loops at UNE prices. BellSouth and ALLTEL will work together to establish methods and procedures for providing ALLTEL access to the High Frequency Spectrum over fiber fed digital loop carriers.

3.3 Only one competitive local exchange carrier shall be permitted access to the High Frequency Spectrum of any particular loop

3.3.1 To order High Frequency Spectrum on a particular loop, ALLTEL must have a DSLAM collocated in the central office that serves the end-user of such loop. ALLTEL may order splitters in a central office once it has installed its Digital Subscriber Line Access Multiplexer ("DSLAM") in that central office. BellSouth will install these splitters within the interval provided in paragraph 3.2.1.1.

3.3.2 BellSouth will devise a splitter order form that allows ALLTEL to order splitter ports in increments of 24 or 96 ports.

3.3.2.1 BellSouth will provide ALLTEL the Local Service Request ("LSR") format to be used when ordering the High Frequency Spectrum.

3.3.3 BellSouth will initially provide access to the High Frequency Spectrum within the following intervals: Beginning on June 6, 2000, BellSouth will return a Firm Order Confirmation ("FOC") in no more than two (2) business days after receipt of a valid, error free LSR. BellSouth will provide ALLTEL with access to the High Frequency Spectrum as follows:

3.3.3.1 For 1-5 lines at the same address within three (3) business days from the FOC date; 6-10 lines at same address within 5 business days from the FOC date; and more than 10 lines at the same address is to be negotiated.

3.3.4 ALLTEL will initially use BellSouth's existing pre-qualification functionality and order processes to pre-qualify line and order the High Frequency Spectrum. ALLTEL and BellSouth will continue to work together to modify these functionalities and processes to better support provisioning the High Frequency Spectrum. BellSouth will use its best efforts to make available to ALLTEL, by the fourth quarter of 2000, an electronic pre-ordering, ordering, provisioning, repair and maintenance and billing functionalities for the High Frequency Spectrum.

3.4 Maintenance and Repair

3.4.1 ALLTEL shall have access, for test, repair, and maintenance purposes, to any loop as to which it has access to the High Frequency Spectrum. ALLTEL may access the loop at the point where the combined voice and data signal exits the central office splitter.

3.4.2 BellSouth will be responsible for repairing voice services and the physical line between the network interface device at the customer premise and the Termination Point of demarcation in the central office. ALLTEL will be responsible for repairing data services. Each Party will be responsible for maintaining its own equipment.

3.4.3 If the problem encountered appears to impact primarily the xDSL service, the end user should call ALLTEL. If the problem impacts primarily the voice service, the end user should call BellSouth. If both services are impaired, the recipient of the call should coordinate with the other service provider(s).

3.4.4 BellSouth and ALLTEL will work together to diagnose and resolve any troubles reported by the end-user and to develop a process for repair of lines as to which ALLTEL has access to the High Frequency Spectrum. The Parties will continue to work together to address customer initiated repair requests and other customer impacting maintenance issues to better support unbundling of High Frequency Spectrum.

3.4.5 The Parties will be responsible for testing and isolating troubles on its respective portion of the loop. Once a Party ("Reporting Party") has isolated a trouble to the other Party's ("Repairing Party") portion of the loop, the Reporting Party will notify the Repairing Party that the trouble is on the Repairing Party's portion of the loop. The Repairing Party will take the actions necessary to repair the loop if it determines a trouble exists in its portion of the loop.

3.4.6 If a trouble is reported on either Party's portion of the loop and no trouble actually exists, the Repairing Party may charge the Reporting Party for any dispatching and testing (both inside and outside the central office) required by the Repairing Party in order to confirm the loop's working status. In addition, any additional dispatching and/or testing necessary by the Reporting Party to resolve chronic, intermittent, or previously closed, not found troubles will be billed to and paid by the Repairing Party, provided that a trouble is found on the Repairing Party's portion of the loop within 10 business days of the initial reported trouble.

3.4.7 In the event ALLTEL's deployment of xDSL on the High Frequency Spectrum significantly degrades the performance of other advanced services or of BellSouth's voice service on the same loop, BellSouth shall notify ALLTEL and allow twenty-four (24) hours to cure the trouble. If ALLTEL fails to resolve the trouble, BellSouth may discontinue ALLTEL's access to the High Frequency Spectrum on such loop.

3.5 Pricing

3.5.1 BellSouth and ALLTEL agree to the following negotiated, interim rates for the High Frequency Spectrum. All interim prices will be subject to true up based on either mutually agreed to permanent pricing or permanent pricing established in a line sharing cost proceeding conducted by state public utility commissions. In the event interim prices are established by state public utility commissions before permanent prices are established, either through arbitration or some other mechanism, the interim prices established in this Agreement will be changed to reflect the interim prices mandated by the state public utility commissions; however, no true up will be performed until mutually agreed to permanent prices are established or permanent prices are established by state public utility commissions. Once a docket in a particular state in BellSouth's region has been opened to determine permanent prices for the High Frequency Spectrum, BellSouth will provide cost studies for that state for the High Frequency Spectrum upon ALLTEL's written request, within 30 days or such other date as may be ordered by a state commission. All cost related information shall be provided pursuant to a proprietary, non-disclosure agreement.

3.5.2 BellSouth and ALLTEL enter into this Agreement without waiving current or future relevant legal rights and without prejudicing any position BellSouth or ALLTEL may take on relevant issues before state or federal regulatory or legislative bodies or courts of competent jurisdiction. This clause specifically contemplates but is not limited to: (a) the positions BellSouth or ALLTEL may take in any cost docket related to the terms and conditions associated with access to the High Frequency Spectrum; and (b) the positions that BellSouth or ALLTEL might take before the FCC or any state public utility commission related to the terms and conditions under which BellSouth must provide ALLTEL with access to the High Frequency Spectrum. The interim rates set forth herein were adopted as a result of a compromise between the parties and do not reflect either party's position as to final rates for access to the High Frequency Spectrum.

4. Switching

All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of local and tandem switching.

4.1 **Local Switching**

4.1.1 BellSouth shall provide non-discriminatory access to local circuit switching capability, and local tandem switching capability, on an unbundled basis, except as set forth below in Section 4.1.3.3 to ALLTEL for the provision of a telecommunications service. BellSouth shall provide non-discriminatory access to packet switching capability on an unbundled basis to ALLTEL for the provision of a telecommunications service only in the limited circumstance described below in Section 4.4.6.

4.1.2 Except as otherwise provided herein, BellSouth shall not impose any restrictions on ALLTEL regarding the use of Switching Capabilities purchased from BellSouth provided such use does not result in demonstrable harm to either the BellSouth network or the use of the BellSouth network by BellSouth or any other telecommunication carrier.

4.1.3 **Local Circuit Switching Capability, including Tandem Switching Capability**

4.1.3.1 Definition

Local Circuit Switching Capability is defined as: (A) line-side facilities, which include, but are not limited to, the connection between a loop termination at a main distribution frame and a switch line card; (B) trunk-side facilities, which include, but are not limited to, the connection between trunk termination at a trunk-side cross-connect panel and a switch trunk card; and (C) All features, functions, and capabilities of the switch, which include, but are not limited to: (1) the basic switching function of connecting lines to lines, line to trunks, trunks to lines, and trunks to trunks, as well as the same basic capabilities made available to BellSouth's customers, such as a telephone number, white page listings, and dial tone; and (2) all other features that the switch is capable of providing, including but not limited to customer calling, customer local area signaling service features, and Centrex, as well as any technically feasible customized routing functions provided by the switch; (D) switching provided by remote switching modules.

4.1.3.2 Notwithstanding BellSouth's general duty to unbundle local circuit switching, BellSouth shall not be required to unbundle local circuit switching for ALLTEL when ALLTEL serves end-users with four (4) or more voice-grade (DS-0) equivalents or lines in locations served by BellSouth's local circuit switches, which are in the following MSAs: Atlanta, GA; Miami, FL; Orlando, FL; Ft. Lauderdale, FL; Charlotte-Gastonia-Rock Hill, NC; Greensboro-Winston Salem-High Point, NC; Nashville, TN; and New Orleans, LA, and BellSouth has provided non-discriminatory cost based access to the Enhanced Extended Link (EEL) throughout Density Zone 1 as determined by NECA Tariff No. 4 as in effect on January 1, 1999.

4.1.3.3 In the event that ALLTEL orders local circuit switching for a single end user account name at a single physical end user location with four (4) or more two wire (2w) voice-grade loops from a BellSouth central office within Zone 1 of the Top 8 MSAs in BellSouth's region, BellSouth's sole recourse shall be to charge ALLTEL the market-based rate in Exhibit D for use of the local circuit switching functionality for the affected facilities.

4.1.3.4 A featureless port is one that has a line port, switching facilities, and an interoffice port. A featured port is a port that includes all features then capable or a number of then capable features specifically requested by ALLTEL. Any features that are

not currently then capable but are technically feasible through the switch can be requested through the BFR process.

4.1.3.5 BellSouth will provide to ALLTEL customized routing of calls: (i) to a requested directory assistance services platform; (ii) to an operator services platform pursuant to Section 10 of Attachment 2; (iii) for ALLTEL's PIC'ed toll traffic in a two (2) PIC environment to an alternative OS/DA platform designated by ALLTEL. ALLTEL customers may use the same dialing arrangements as BellSouth customers.

4.1.3.6 Remote Switching Module functionality is included in Switching Capability. The switching capabilities used will be based on the line side features they support.

4.1.3.7 Switching Capability will also be capable of routing local, intraLATA, interLATA, and calls to international customer's preferred carrier; call features (e.g. call forwarding) and Centrex capabilities.

4.1.3.8 Where required to do so in order to comply with an effective Commission order, BellSouth will provide to ALLTEL purchasing local BellSouth switching and reselling BellSouth local exchange service under Attachment 1, selective routing of calls to a requested directory assistance services platform or operator services platform. ALLTEL customers may use the same dialing arrangements as BellSouth customers, but obtain a ALLTEL branded service.

4.1.4 Technical Requirements

4.1.4.1 The requirements set forth in this Section apply to Local Switching, but not to the Data Switching function of Local Switching.

4.1.4.2 Local Switching shall be equal to or better than the requirements for Local Switching set forth in the applicable industry standard technical references.

4.1.4.3 When applicable, BellSouth shall route calls to the appropriate trunk or lines for call origination or termination.

4.1.4.4 Subject to this section, BellSouth shall route calls on a per line or per screening class basis to (1) BellSouth platforms providing Network Elements or additional requirements (2) Operator Services platforms, (3) Directory Assistance platforms, and (4) Repair Centers. Any other routing requests by ALLTEL will be made pursuant to the Bona Fide Request/ New Business Request Process as set forth in Attachment 12.

4.1.4.5 BellSouth shall provide unbranded recorded announcements and call progress tones to alert callers of call progress and disposition.

4.1.4.6 BellSouth shall activate service for an ALLTEL customer or network interconnection on any of the Local Switching interfaces. This includes

provisioning changes to change a customer from BellSouth's services to ALLTEL's services without loss of switch feature functionality as defined in this Agreement.

4.1.4.7 BellSouth shall perform routine testing (e.g., Mechanized Loop Tests (MLT) and test calls such as 105, 107 and 108 type calls) and fault isolation on a mutually agreed upon schedule. Such routine testing will not degrade either BellSouth or ALLTEL's end users. Any testing which would degrade ALLTEL's end users will be discussed and agreed to by ALLTEL prior to commencing any such testing.

4.1.4.8 BellSouth shall repair and restore any equipment or any other maintainable component that may adversely impact Local Switching.

4.1.4.9 BellSouth shall control congestion points such as those caused by radio station call-ins, and network routing abnormalities. All traffic shall be restricted in a non-discriminatory manner.

4.1.4.10 BellSouth shall perform manual call trace and permit customer originated call trace.

4.1.4.11 Special Services provided by BellSouth will include the following:

4.1.4.11.1 Telephone Service Prioritization;

4.1.4.11.2 Related services for handicapped;

4.1.4.11.3 Soft dial tone where required by law; and

4.1.4.11.4 Any other service required by law.

4.1.4.12 BellSouth shall provide Switching Service Point (SSP) capabilities and signaling software to interconnect the signaling links destined to the Signaling Transfer Point Switch (STPS). These capabilities shall adhere to the technical specifications set forth in the applicable industry standard technical references.

4.1.4.13 BellSouth shall provide interfaces to adjuncts through Telcordia (formerly BellCore) standard interfaces. These adjuncts can include, but are not limited to, the Service Circuit Node and Automatic Call Distributors.

4.1.4.14 BellSouth shall provide performance data regarding a customer line, traffic characteristics or other measurable elements to ALLTEL, upon a reasonable request from ALLTEL, through the BFR/NBR process, described in Attachment 12. CLEC will pay BellSouth for all costs incurred to provide such performance data.

4.1.4.15 BellSouth shall offer Local Switching that provides feature offerings at parity to those provided by BellSouth to itself or any other Party.

4.1.4.16 BellSouth shall offer to ALLTEL all AIN triggers in connection with its SMS/SCE offering which are supported by BellSouth for offering AIN-based services

4.1.4.17 Where capacity exists, BellSouth shall assign each ALLTEL customer line the class of service designated by ALLTEL (e.g., using line class codes or other switch specific provisioning methods), and shall route directory assistance calls from ALLTEL customers to ALLTEL directory assistance operators at ALLTEL's option.

4.1.4.18 Where capacity exists, BellSouth shall assign each ALLTEL customer line the class of services designated by ALLTEL (e.g., using line class codes or other switch specific provisioning methods) and shall route operator calls from ALLTEL customers to ALLTEL operators at ALLTEL's option. For example, BellSouth may translate 0- and 0+ intraLATA traffic, and route the call through appropriate trunks to an ALLTEL Operator Services Position System (OSPS). Calls from Local Switching must pass the ANI-II digits unchanged.

4.1.4.19 Local Switching shall be offered in accordance with the technical specifications set forth in the applicable industry standard references.

4.1.5 Interface Requirements BellSouth shall provide the following interfaces to loops:

4.1.5.1 Standard Tip/Ring interface including loopstart or groundstart, on-hook signaling (e.g., for calling number, calling name and message waiting lamp);

4.1.5.2 Coin phone signaling;

4.1.5.3 Basic Rate Interface ISDN adhering to appropriate Telcordia (formerly BellCore) Technical Requirements;

4.1.5.4 Two-wire analog interface to PBX;

4.1.5.5 Four-wire analog interface to PBX;

4.1.5.6 Four-wire DS1 interface to PBX or customer provided equipment (e.g. computers and voice response systems);

4.1.5.7 Primary Rate ISDN to PBX adhering to ANSI standards Q.931, Q.932 and appropriate Telcordia (formerly BellCore) Technical Requirements;

4.1.5.8 Switched Fractional DS1 with capabilities to configure Nx64 channels (where N = 1 to 24); and

4.1.5.9 Loops adhering to Telcordia (formerly BellCore) TR-NWT-08 and TR-NWT-303 specifications to interconnect Digital Loop Carriers.

4.1.6 BellSouth shall provide access to the following but not limited to:

4.1.6.1 SS7 Signaling Network or Multi-Frequency trunking if requested by ALLTEL;

4.1.6.2 Interface to ALLTEL operator services systems or Operator Services through appropriate trunk interconnections for the system; and

4.1.6.3 Interface to ALLTEL Directory Assistance Services through the ALLTEL switched network or to Directory Assistance Services through the appropriate trunk interconnections for the system; and 950 access or other ALLTEL required access to interexchange carriers as requested through appropriate trunk interfaces.

4.2 **Tandem Switching**

4.2.1 Definition

Tandem Switching is the function that establishes a communications path between two switching offices through a third switching office (the Tandem switch).

4.2.2 Technical Requirements

Tandem Switching shall have the same capabilities or equivalent capabilities as those described in Bell Communications Research TR-TSY-000540 Issue 2R2, Tandem Supplement, 6/1/90. The requirements for Tandem Switching include, but are not limited to the following:

4.2.2.1 Tandem Switching shall provide signaling to establish a tandem connection;

4.2.2.2 Tandem Switching will provide screening as jointly agreed to by ALLTEL and BellSouth;

4.2.2.3 Tandem Switching shall provide Advanced Intelligent Network triggers supporting AIN features where such routing is not available from the originating end office switch, to the extent such Tandem switch has such capability;

4.2.2.4 Tandem Switching shall provide access to Toll Free number portability database as designated by ALLTEL;

4.2.2.5 Tandem Switching shall provide all trunk interconnections discussed under the "Network Interconnection" section (e.g., SS7, MF, DTMF, DialPulse, PRI-ISDN, DID, and CAMA-ANI (if appropriate for 911));

4.2.2.6 Tandem Switching shall provide connectivity to PSAPs where 911 solutions are deployed and the tandem is used for 911; and

4.2.2.7 Where appropriate, Tandem Switching shall provide connectivity to transit traffic to and from other carriers.

4.2.3 Tandem Switching shall accept connections (including the necessary signaling and trunking interconnections) between end offices, other tandems, IXCs, ICOs, CAPs and CLEC switches.

4.2.4 Tandem Switching shall provide local tandeming functionality between two end offices including two offices belonging to different CLEC's (e.g., between a CLEC end office and the end office of another CLEC).

4.2.5 Tandem Switching shall preserve CLASS/LASS features and Caller ID as traffic is processed.

4.2.6 Tandem Switching shall record billable events and send them to the area billing centers designated by ALLTEL. Tandem Switching will provide recording of all billable events as jointly agreed to by ALLTEL and BellSouth.

4.2.7 Upon a reasonable request from ALLTEL, BellSouth shall perform routine testing and fault isolation on the underlying switch that is providing Tandem Switching and all its interconnections. The results and reports of the testing shall be made immediately available to ALLTEL.

4.2.8 BellSouth shall maintain ALLTEL's trunks and interconnections associated with Tandem Switching at least at parity to its own trunks and interconnections.

4.2.9 BellSouth shall control congestion points and network abnormalities. All traffic will be restricted in a non-discriminatory manner.

4.2.10 Selective Call Routing through the use of line class codes is not available through the use of tandem switching. Selective Call Routing through the use of line class codes is an end office capability only. Detailed primary and overflow routing plans for all interfaces available within BellSouth's switching network shall be mutually agreed to by ALLTEL and BellSouth.

4.2.11 Tandem Switching shall process originating toll-free traffic received from ALLTEL's local switch.

4.2.12 In support of AIN triggers and features, Tandem Switching shall provide SSP capabilities when these capabilities are not available from the Local Switching Network Element, to the extent such Tandem Switch has such capability.

4.2.13 Interface Requirements

4.2.13.1 Tandem Switching shall provide interconnection to the E911 PSAP where the underlying Tandem is acting as the E911 Tandem.

4.2.13.2 Tandem Switching shall interconnect, with direct trunks, to all carriers with which BellSouth interconnects.

4.2.13.3 BellSouth shall provide all signaling necessary to provide Tandem Switching with no loss of feature functionality.

4.2.13.4 Tandem Switching shall interconnect with ALLTEL's switch, using two-way trunks, for traffic that is transiting via BellSouth's network to interLATA or intraLATA carriers. At ALLTEL's request, Tandem Switching shall record and keep records of traffic for billing.

4.2.13.5 Tandem Switching shall provide an alternate final routing pattern for ALLTEL's traffic overflowing from direct end office high usage trunk groups.

4.2.13.6 Tandem Switching shall be equal or better than the requirements for Tandem Switching set forth in the applicable technical references.

4.3 **AIN Selective Carrier Routing for Operator Services, Directory Assistance and Repair Centers**

4.3.1 BellSouth will provide AIN Selective Carrier Routing at the request of ALLTEL. AIN Selective Carrier Routing will provide ALLTEL with the capability of routing operator calls, 0+ and 0- and 0+ NPA (LNPA) 555-1212 directory assistance, 1+411 directory assistance and 611 repair center calls to pre-selected destinations.

4.3.2 ALLTEL shall order AIN Selective Carrier Routing through its Account Team. AIN Selective Carrier Routing must first be established regionally and then on a per central office, per state basis.

4.3.3 AIN Selective Carrier Routing is not available in DMS 10 switches.

4.3.4 Where AIN Selective Carrier Routing is utilized by ALLTEL, the routing of ALLTEL's end user calls shall be pursuant to information provided by ALLTEL and stored in BellSouth's AIN Selective Carrier Routing Service Control Point database. AIN Selective Carrier Routing shall utilize a set of Line Class Codes (LCCs) unique to a basic class of service assigned on an 'as needed basis. The same LCCs will be assigned in each central office where AIN Selective Carrier Routing is established.

4.3.5 Upon ordering of AIN Selective Carrier Routing Regional Service, ALLTEL shall remit to BellSouth the Regional Service Order non-recurring charges set forth in Exhibit D of this Attachment in accordance with Section 4.3.6. There shall be a non-recurring End Office Establishment Charge per office due at the addition of each central office where AIN Selective Carrier Routing will be utilized. Said non-recurring charge shall be as set forth in Exhibit D of this Attachment. For each ALLTEL end user activated, there shall be a non-recurring End User Establishment charge as set forth in Exhibit D of this Attachment. ALLTEL shall pay the AIN Selective Carrier Routing Per Query Charge set forth in Exhibit D of this Attachment.

4.3.6 This Regional Service Order non-recurring charge will be non-refundable and will be paid with 1/2 coming up-front with the submission of all fully completed required forms, including: Regional Selective Carrier Routing (SCR) Order Request-Form A, Central Office AIN Selective Carrier Routing (SCR) Order Request - Form B, AIN_SCR Central Office Identification Form - Form C, AIN_SCR Routing Options Selection Form - Form D, and Routing Combinations Table - Form E. BellSouth has 30 days to respond to the client's fully completed firm order as a Regional Service Order. With the delivery of this firm order response to the client, BellSouth considers that the delivery schedule of this service commences. The remaining 1/2 of the Regional Service Order payment must be paid when at least 90% of the Central Offices listed on the original order have been turned up for the service.

4.3.7 The non-recurring End Office Establishment Charge will be billed to ALLTEL following our normal monthly billing cycle for this type of order.

4.3.8 End-User Establishment Orders will not be turned-up until the 2nd payment is received for the Regional Service Order. The non-recurring End-User Establishment Charges will be billed to the client following our normal monthly billing cycle for this type of order.

4.3.9 Additionally, the AIN Selective Carrier Routing Per Query Charge will be billed to the client following the normal billing cycle for per query charges.

4.3.10 All other network components needed, for example, unbundled switching and unbundled local transport, etc, will be billed according per contracted rates.

4.4 **Packet Switching Capability**

4.4.1 Definition

Packet Switching Capability. The packet switching capability network element is defined as the basic packet switching function of routing or forwarding packets, frames, cells or other data units based on address or other routing information contained in the packets, frames, cells or other data units, and the functions that are performed by Digital Subscriber Line Access Mulitplexers, including but not limited to:

4.4.2 The ability to terminate copper customer loops (which includes both a low band voice channel and a high-band data channel, or solely a data channel);

4.4.3 The ability to forward the voice channels, if present, to a circuit switch or multiple circuit switches;

4.4.4 The ability to extract data units from the data channels on the loops, and

4.4.5 The ability to combine data units from multiple loops onto one or more trunks connecting to a packet switch or packet switches.

4.4.6 BellSouth shall be required to provide non-discriminatory access to unbundled packet switching capability only where each of the following conditions are satisfied:

4.4.6.1 BellSouth has deployed digital loop carrier systems, including but not limited to, integrated digital loop carrier or universal digital loop carrier systems; or has deployed any other system in which fiber optic facilities replace copper facilities in the distribution section (e.g., end office to remote terminal, pedestal or environmentally controlled vault);

4.4.6.2 There are no spare copper loops capable of supporting the xDSL services ALLTEL seeks to offer;

4.4.6.3 BellSouth has not permitted ALLTEL to deploy a Digital Subscriber Line Access Multiplexer at the remote terminal, pedestal or environmentally controlled vault or other interconnection point, nor has the ALLTEL obtained a virtual collocation arrangement at these sub-loop interconnection points as defined by 47 C.F.R. § 51.319 (b); and

4.4.6.4 BellSouth has deployed packet switching capability for its own use.

4.4.7 If there is a dispute as to whether BellSouth must provide Packet Switching , such dispute will be resolved according to the dispute resolution process set forth in Section 21 of the General Terms and Conditions of this Agreement, incorporated herein by this reference.

4.5 **Interoffice Transmission Facilities**

BellSouth shall provide nondiscriminatory access, in accordance with FCC Rule 51.311 and Section 251(c)(3) of the Act, to interoffice transmission facilities on an unbundled basis to ALLTEL for the provision of a telecommunications service.

4.6 **Rates**

The prices that ALLTEL shall pay to BellSouth for Network Elements and Other Services are set forth in Exhibit D to this Attachment.

4.7 **Operational Support Systems (OSS)**

The terms, conditions and rates for OSS are as set forth in Section 2 of this Attachment.

5. Unbundled Network Element Combinations

5.1. Unbundled Network Element Combinations shall include: 1) Enhanced Extended Links (EELs) 2) UNE Loops/Special Access Combinations 3) Loop/Port Combinations and 4) Transport Combinations.

5.2. For purposes of this Section, references to "Currently Combined" network elements shall mean that such network elements are in fact already combined by BellSouth in the BellSouth network to provide service to a particular end user at a particular location.

5.3. EELs

5.3.1 Where facilities permit and where necessary to comply with an effective FCC and/or State Commission order, or as otherwise mutually agreed by the Parties, BellSouth shall offer access to loop and transport combinations, also known as the Enhanced Extended Link ("EEL") as defined in Section 5.3.2 below.

5.3.2 Subject to Section 5.3.3 below, BellSouth will provide access to the EEL in the combinations set forth in Section 5.3.4 following. This offering is intended to provide connectivity from an end user's location through that end user's SWC to ALLTEL's POP serving wire center. The circuit must be connected to ALLTEL's switch for the purpose of provisioning telephone exchange service to ALLTEL's end-user customers. The EEL will be connected to ALLTEL's facilities in ALLTEL's collocation space at the POP SWC, or ALLTEL may purchase BellSouth's access facilities between ALLTEL's POP and ALLTEL's collocation space at the POP SWC.

5.3.3 **DISAGREE:**

ALLTEL PROPOSAL:

BellSouth shall provide EEL combinations to ALLTEL regardless of whether or not such EELs are Currently Combined. In all states, BellSouth shall make available to ALLTEL those EEL combinations described in Section 5.3.4.

BELLSOUTH PROPOSAL:

BellSouth shall make available to ALLTEL those EEL combinations described in Section 5.3.4 below only to the extent such combinations are Currently Combined. Furthermore, BellSouth will make available EEL combinations to ALLTEL in density Zone 1, as defined in 47 C.F.R. 69.123 as of January 1, 1999, in the Atlanta, GA; Miami, FL; Orlando, FL; Ft. Lauderdale, FL; Charlotte-Gastonia-Rock Hill, NC; Greensboro-Winston Salem-High Point, NC; Nashville, TN; and New Orleans, LA, MSAs regardless of whether or not such EELs are Currently Combined. Except as stated above, EELs will be provided to ALLTEL only to the extent such network elements are Currently Combined.

5.3.4 EEL Combinations

5.3.4.1 DS1 Interoffice Channel + DS1 Channelization + 2-wire VG Local Loop

5.3.4.2 DS1 Interoffice Channel + DS1 Channelization + 4-wire VG Local Loop

5.3.4.3 DS1 Interoffice Channel + DS1 Channelization + 2-wire ISDN Local Loop

5.3.4.4 DS1 Interoffice Channel + DS1 Channelization + 4-wire 56 kbps Local Loop

5.3.4.5 DS1 Interoffice Channel + DS1 Channelization + 4-wire 64 kbps Local Loop

5.3.4.6 DS1 Interoffice Channel + DS1 Local Loop

5.3.4.7 DS3 Interoffice Channel + DS3 Local Loop

5.3.4.8 STS-1 Interoffice Channel + STS-1 Local Loop

5.3.4.9 DS3 Interoffice Channel + DS3 Channelization + DS1 Local Loop

5.3.4.10 STS-1 Interoffice Channel + DS3 Channelization + DS1 Local Loop

5.3.4.11 2-wire VG Interoffice Channel + 2-wire VG Local Loop

5.3.4.12 4wire VG Interoffice Channel + 4-wire VG Local Loop

5.3.4.13 4-wire 56 kbps Interoffice Channel + 4-wire 56 kbps Local Loop

5.3.4.14 4-wire 64 kbps Interoffice Channel + 4-wire 64 kbps Local Loop

5.3.5 EEL combinations for DS1 level and above will be available only when ALLTEL provides and handles at least one third of the end user's local traffic over the facility provided. In addition, on the DS1 loop portion of the combination, at least fifty (50) percent of the activated channels must have at least five (5) percent local voice traffic individually and, for the entire DS1 facility, at least ten (10) percent of the traffic must be local voice traffic.

5.3.6 When combinations of loop and transport network elements include multiplexing, each of the individual DS1 circuits must meet the above criteria.

5.3.7 Special Access Service Conversions

5.3.7.1 ALLTEL may not convert special access services to combinations of loop and transport network elements, whether or not ALLTEL self-provides its entrance facilities (or obtains entrance facilities from a third party), unless ALLTEL uses the combination to provide a significant amount of local exchange service, in addition to exchange access service, to a particular customer. To the extent ALLTEL requests to convert any special access services to combinations of loop and transport network elements at UNE prices, ALLTEL shall provide to BellSouth certification on a per circuit basis that ALLTEL is providing a significant amount of local exchange service (as described in this Section) over such combinations. The certification shall also indicate under what local usage option ALLTEL seeks to

qualify for conversion of special access circuits. ALLTEL shall be deemed to be providing a significant amount of local exchange service over such combinations if one of the following options is met:

5.3.7.1.1 ALLTEL certifies that it is the exclusive provider of an end user's local exchange service. The loop-transport combinations must terminate at ALLTEL's collocation arrangement in at least one BellSouth central office. This option does not allow loop-transport combinations to be connected to BellSouth's tariffed services. Under this option, ALLTEL is the end user's only local service provider, and thus, is providing more than a significant amount of local exchange service. ALLTEL can then use the loop-transport combinations that serve the end user to carry any type of traffic, including using them to carry 100 percent interstate access traffic; or

5.3.7.1.2 ALLTEL certifies that it provides local exchange and exchange access service to the end user customer's premises and handles at least one third of the end user customer's local traffic measured as a percent of total end user customer local dialtone lines; and for DS1 circuits and above, at least 50 percent of the activated channels on the loop portion of the loop-transport combination have at least 5 percent local voice traffic individually, and the entire loop facility has at least 10 percent local voice traffic. When a loop-transport combination includes multiplexing, each of the individual DS1 circuits must meet this criteria. The loop-transport combination must terminate at ALLTEL's collocation arrangement in at least one BellSouth central office. This option does not allow loop-transport combinations to be connected to BellSouth tariffed services; or

5.3.7.1.3 ALLTEL certifies that at least 50 percent of the activated channels on a circuit are used to provide originating and terminating local dialtone service and at least 50 percent of the traffic on each of these local dialtone channels is local voice traffic, and that the entire loop facility has at least 33 percent local voice traffic. When a loop-transport combination includes multiplexing, each of the individual DS1 circuits must meet this criteria. This option does not allow loop-transport combinations to be connected to BellSouth's tariffed services. Under this option, collocation is not required. ALLTEL does not need to provide a defined portion of the end user's local service, but the active channels on any loop-transport combination, and the entire facility, must carry the amount of local exchange traffic specified in this option.

5.3.7.2 **DISAGREE:**

ALLTEL PROPOSAL:

In addition, there may be extraordinary circumstances where ALLTEL is providing a significant amount of local exchange service, but does not qualify under any of the three options set forth in Section 5.3.7.1. In such case, ALLTEL may petition the FCC or the state commission for a waiver of the local usage options set forth above. If a waiver is granted, then upon ALLTEL's request the Parties shall amend this Agreement to the extent necessary to incorporate the terms of such waiver for such extraordinary circumstance.

BELLSOUTH PROPOSAL:
In addition, there may be extraordinary circumstances where ALLTEL is providing a significant amount of local exchange service, but does not qualify under any of the three options set forth in Section 5.3.7.1. In such case, ALLTEL may petition the FCC for a waiver of the local usage options set forth in the June 2, 2000 Order. If a waiver is granted, then upon ALLTEL's request the Parties shall amend this Agreement to the extent necessary to incorporate the terms of such waiver for such extraordinary circumstance.

5.3.7.3 BellSouth may at its sole discretion audit ALLTEL records in order to verify the type of traffic being transmitted over combinations of loop and transport network elements. The audit shall be conducted by a third party independent auditor, and ALLTEL shall be given thirty days written notice of scheduled audit. Such audit shall occur no more than one time in a calendar year, unless results of an audit find material noncompliance with the significant amount of local exchange service requirement then a second audit may be performed by BellSouth. In the event of material noncompliance, ALLTEL shall reimburse BellSouth for the cost of the audit. If, based on its audits, BellSouth concludes that ALLTEL is not providing a significant amount of local exchange traffic over the combinations of loop and transport network elements, BellSouth may file a complaint with the appropriate Commission, pursuant to the dispute resolution process as set forth in the Interconnection Agreement. In the event that BellSouth prevails, BellSouth may convert such combinations of loop and transport network elements to special access services and may seek appropriate retroactive reimbursement from ALLTEL.

5.3.7.4 ALLTEL may convert special access circuits to combinations of loop and transport UNEs pursuant to the terms of this Section and subject to the termination provisions in the applicable special access tariffs, if any.

5.3.8 Rates

5.3.8.1 **DISAGREE:**
ALLTEL PROPOSAL:
The non-recurring and recurring rates for the EEL Combinations of network elements set forth in 5.3.4 whether Currently Combined or new, are as set forth in Exhibit D of this Amendment.
BELLSOUTH PROPOSAL:
Subject to Section 5.3.2 and 5.3.3 preceding, the non-recurring and recurring rates for the Currently Combined EEL combinations set forth in Section 5.3.4 and other Currently Combined network elements will be the sum of the recurring rates for the individual network elements plus a non recurring charge set forth in Exhibit D of this Attachment.

5.3.8.2 **DISAGREE:**
ALLTEL PROPOSAL:
On an interim basis, for combinations of loop and transport network elements not

set forth in Section 5.3.4, where the elements are not Currently Combined but are ordinarily combined in BellSouth's network, the non-recurring and recurring charges for such UNE combinations shall be the sum of the stand-alone non-recurring and recurring charges of the network elements which make up the combination. These interim rates shall be subject to true-up based on the Commission's review of BellSouth's cost studies.

BELLSOUTH PROPOSAL:

DELETE

5.3.8.3 **DISAGREE:**

ALLTEL PROPOSAL:

To the extent that ALLTEL seeks to obtain other combinations of network elements that BellSouth ordinarily combines in its network which have not been specifically priced by the Commission when purchased in combined form, ALLTEL, at its option, can request that such rates be determined pursuant to the Bona Fide Request/New Business Request (NBR) process set forth in this Agreement.

BELLSOUTH PROPOSAL:

DELETE

5.3.8.5 Multiplexing

5.3.8.5.1 Where multiplexing functionality is required in connection with loop and transport combinations, such multiplexing will be provided at the rates and on the terms set forth in this Agreement.

5.4 **Other Network Element Combinations**

5.4.1.1 **DISAGREE:**

ALLTEL PROPOSAL:

BellSouth shall make available to ALLTEL, in accordance with Section 5.4.2.1 below: (1) combinations of network elements other than EELs that are Currently Combined; and (2) combinations of network elements other than EELs that are not Currently Combined but that BellSouth ordinarily combines in its network.

BELLSOUTH PROPOSAL:

BellSouth shall make available to ALLTEL, in accordance with Section 5.4.2.2 below, combinations of network elements other than EELs only to the extent such combinations are Currently Combined.

5.4.2 Rates

5.4.2.1 **DISAGREE:**

ALLTEL PROPOSAL:

The non-recurring and recurring rates for Other Network Element combinations, whether Currently Combined or new, are as set forth in Exhibit D of this Attachment.

BELLSOUTH PROPOSAL:
The non-recurring and recurring rates for the Other Network Element Combinations that are Currently Combined will be the sum of the recurring rates for the individual network elements plus a non recurring charge set forth in Exhibit D of this Attachment.

5.4.2.1.1 **DISAGREE:**
ALLTEL PROPOSAL:
On an interim basis, for Other Network Element combinations where the elements are not Currently Combined but are ordinarily combined in BellSouth's network, the non-recurring and recurring charges for such UNE combinations shall be the sum of the stand-alone non-recurring and recurring charges of the network elements which make up the combination. These interim rates shall be subject to true-up based on the Commission's review of BellSouth's cost studies.
BELLSOUTH PROPOSAL:
DELETE

5.4.2.1.2 **DISAGREE:**
ALLTEL PROPOSAL:
To the extent that ALLTEL seeks to obtain other combinations of network elements that BellSouth ordinarily combines in its network which have not been specifically priced by the Commission when purchased in combined form, ALLTEL, at its option, can request that such rates be determined pursuant to the Bona Fide Request/New Business Request (NBR) process set forth in this Agreement.
BELLSOUTH PROPOSAL:
DELETE

5.5 **UNE/Special Access Combinations**

5.5.1 Additionally, BellSouth shall make available to ALLTEL a combination of an unbundled loop and tariffed special access interoffice facilities. To the extent ALLTEL will require multiplexing functionality in connection with such combination, BellSouth will provide access to multiplexing within the central office pursuant to the terms, conditions and rates set forth in its Access Services Tariffs. The tariffed special access interoffice facilities and any associated tariffed services, including but not limited to multiplexing, shall not be eligible for conversion to UNEs as described in Section 5.3.7.

5.5.2 Rates

5.5.2.1 The non-recurring and recurring rates for UNE/Special Access Combinations will be the sum of the unbundled loop rates as set forth in Exhibit D and the interoffice transport rates and multiplexing rates as set forth in the Access Services Tariff.

5.6 **Port/Loop Combinations**

5.6.1 At ALLTEL's request, BellSouth shall provide access to combinations of port and loop network elements, as set forth in Section 5.6.3 below, that are Currently Combined in BellSouth's networkexcept as specified in Sections 5.6.1.1 and 5.6.1.2 below.

5.6.1.1 BellSouth shall not provide combinations of port and loop network elements on an unbundled basis in locations where, pursuant to FCC rules, BellSouth is not required to provide circuit switching as an unbundled network element.

5.6.1.2 In accordance with effective and applicable FCC rules, BellSouth shall not be required to provide circuit switching as an unbundled network element in density Zone 1, as defined in 47 C.F.R. 69.123 as of January 1, 1999 of the Atlanta, GA; Miami, FL; Orlando, FL; Ft. Lauderdale, FL; Charlotte-Gastonia-Rock Hill, NC; Greensboro-Winston Salem-High Point, NC; Nashville, TN; and New Orleans, LA, MSAs to ALLTEL if ALLTEL's customer has 4 or more DS0 equivalent lines.

5.6.2 Combinations of port and loop network elements provide local exchange service for the origination or termination of calls. BellSouth shall make available the following loop and port combinations at the terms and at the rates set forth below:

5.6.2.1 BellSouth shall provide to ALLTEL combinations of port and loop network elements on an unbundled basis if such combinations are Currently Combined, except in those locations where BellSouth is not required to provide unbundled circuit switching, as forth in Sections 5.6.1.1and 5.6.1.2 above. The rates for such combinations shall be the cost based rates set forth in Exhibit D of this Attachment.

5.6.2.2 Except in those locations where BellSouth is not required to provide unbundled circuit switching, as set forth in Sections 5.6.1.1 and 5.6.1.2, BellSouth shall provide to ALLTEL combinations of port and loop network elements that are not Currently Combined. The rate for such combinations shall be negotiated by the Parties.

5.6.2.3 In those locations where BellSouth is not required to provide unbundled circuit switching, as set forth in Sections 5.6.1.1 and 5.6.1.2, BellSouth shall provide to ALLTEL combinations of port and loop network elements whether or not such combinations are Currently Combined. The rates for Currently Combined combinations are the market based rates as set forth in Exhibit D. The rates for not Currently Combined combinations shall be negotiated by the Parties.

5.6.3 Combination Offerings

5.6.3.1 2-wire voice grade port, voice grade loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

5.6.3.2 2-wire voice grade DID port, voice grade loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

5.6.3.3 2-wire CENTREX port, voice grade loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

5.6.3.4 2-wire ISDN Basic Rate Interface, voice grade loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

5.6.3.5 2-wire ISDN Primary Rate Interface, DS1 loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

5.6.3.6 4-wire DS1 Trunk port, DS1 Loop, unbundled end office switching, unbundled end office trunk port, common transport per mile per MOU, common transport facilities termination, tandem switching, and tandem trunk port.

6. Transport, Channelization and Dark Fiber

All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of unbundled transport and dark fiber.

6.1 **Transport**

6.1.1 Interoffice transmission facility network elements include:

6.1.1.1 Dedicated transport, defined as BellSouth's transmission facilities, is dedicated to a particular customer or carrier that provides telecommunications between wire centers or switches owned by BellSouth and/or ALLTEL.

6.1.1.2 Dark Fiber transport, defined as BellSouth's optical transmission facilities without attached signal regeneration, multiplexing, aggregation or other electronics;

6.1.1.3 Common (Shared) transport, defined as transmission facilities shared by more than one carrier, including BellSouth, between end office switches, between end office switches and tandem switches, and between tandem switches, in BellSouth's network.

6.2 BellSouth shall:

6.2.1 Provide ALLTEL exclusive use of interoffice transmission facilities dedicated to a particular customer or carrier, or shared use of the features, functions, and capabilities of interoffice transmission facilities shared by more than one customer or carrier;

6.2.2 Provide all technically feasible transmission facilities, features, functions, and capabilities that ALLTEL could use to provide telecommunications services;

6.2.3 Permit, to the extent technically feasible, ALLTEL to connect such interoffice facilities to equipment designated by ALLTEL, including but not limited to, ALLTEL's collocated facilities; and

6.2.4 Permit, to the extent technically feasible, ALLTEL to obtain the functionality provided by BellSouth's digital cross-connect systems in the same manner that BellSouth provides such functionality to interexchange carriers.

6.3 **Common (Shared) Transport**

6.3.1 Definition of Common (Shared) Transport

6.3.1.1 Common (Shared) Transport is an interoffice transmission path between two BellSouth end-offices, BellSouth end-office and a local tandem, or between two local tandems. Where BellSouth Network Elements are connected by intra-office wiring, such wiring is provided as a part of the Network Elements and is not Common (Shared) Transport. Common (Shared) Transport consists of BellSouth inter-office transport facilities and is unbundled from local switching.

6.3.2 Technical Requirements of Common (Shared) Transport

6.3.2.1 Common (Shared) Transport provided on DS1 or VT1.5 circuits, shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Central Office to Central Office ("CO to CO") connections in the appropriate industry standards.

6.3.2.2 Common (Shared) Transport provided on DS3 circuits, STS-1 circuits, and higher transmission bit rate circuits, shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for CO to CO connections in the appropriate industry standards.

6.3.2.3 BellSouth shall be responsible for the engineering, provisioning, and maintenance of the underlying equipment and facilities that are used to provide Common (Shared) Transport.

6.3.2.4 At a minimum, Common (Shared) Transport shall meet all of the requirements set forth in the applicable industry standard technical references.

6.4 **Dedicated Transport**

6.4.1 Definitions

6.4.2 Dedicated transport, defined as BellSouth's transmission facilities, is dedicated to a particular customer or carrier that provides telecommunications between wire centers or switches owned by BellSouth and/or ALLTEL.

6.4.3 Unbundled Local Channel

6.4.4 Unbundled Local Channel is the dedicated transmission path between ALLTEL's Point of Presence and the BellSouth Serving Wire Center's collocation.

6.4.5 Unbundled Interoffice Channel.

6.4.6 Unbundled Interoffice Channel is the dedicated transmission path that provides telecommunication between BellSouth's Serving Wire Centers' collocations.

6.4.7 BellSouth shall offer Dedicated Transport in each of the following ways:

6.4.7.1 As capacity on a shared UNE facility.

6.4.7.2 As a circuit (e.g., DS0, DS1, DS3) dedicated to ALLTEL. This circuit shall consist of an Unbundled Local Channel or an Unbundled Interoffice Channel or both.

6.4.8 When Dedicated Transport is provided it shall include:

6.4.8.1 Transmission equipment such as, line terminating equipment, amplifiers, and regenerators;

6.4.8.2 Inter-office transmission facilities such as optical fiber, copper twisted pair, and coaxial cable.

6.4.9 Rates for Dedicated Transport are listed in this Attachment. For those states that do not contain rates in this Attachment the rates in the applicable State Access Tariff will apply as interim rates. When final rates are developed, these interim rates will be subject to true up, and the Parties will amend the Agreement to reflect the new rates.

6.4.10 Technical Requirements

6.4.10.1 This Section sets forth technical requirements for all Dedicated Transport.

6.4.10.2 When BellSouth provides Dedicated Transport, the entire designated transmission service (e.g., DS0, DS1, DS3) shall be dedicated to ALLTEL designated traffic.

6.4.10.3 BellSouth shall offer Dedicated Transport in all technologies that become available including, but not limited to, (1) DS0, DS1 and DS3 transport services, and (2) SONET at available transmission bit rates.

6.4.10.4 For DS1 or VT1.5 circuits, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Customer Interface to Central Office ("CI to CO") connections in the appropriate industry standards.

6.4.10.5 Where applicable, for DS3, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for CI to CO connections in the appropriate industry standards.

6.4.10.6 BellSouth shall offer the following interface transmission rates for Dedicated Transport:

6.4.10.6.1 DS0 Equivalent;

6.4.10.6.2 DS1 (Extended SuperFrame - ESF);

6.4.10.6.3 DS3 (signal must be framed);

6.4.10.6.4 SDH (Synchronous Digital Hierarchy) Standard interface rates in accordance with International Telecommunications Union (ITU) Recommendation G.707 and Plesiochronous Digital Hierarchy (PDH) rates per ITU Recommendation G.704.

6.4.10.6.5 When Dedicated Transport is provided, BellSouth shall design it according to BellSouth's network infrastructure to allow for the termination points specified by ALLTEL.

6.4.11 At a minimum, Dedicated Transport shall meet each of the requirements set forth in the applicable industry technical references.

6.4.11.1 BellSouth Technical References:

6.4.11.2 TR-TSY-000191 Alarm Indication Signals Requirements and Objectives, Issue 1, May 1986.

6.4.11.3 TR 73501 LightGate® Service Interface and Performance Specifications, Issue D, June 1995.

6.4.11.4 TR 73525 MegaLink® Service, MegaLink Channel Service & MegaLink Plus Service Interface and Performance Specifications, Issue C, May 1996.

6.4.12 Provided that the facility is used to transport a significant amount of local exchange services ALLTEL shall be entitled to convert existing interoffice transmission facilities (i.e., special access) to the corresponding interoffice transport network element option.

6.5 **Unbundled Channelization**

6.5.1 BellSouth agrees to offer access to Unbundled Channelization when available pursuant to following terms and conditions and at the rates set forth in the Attachment. Channelization will be offered with both the high and the low speed sides to be connected to collocation.

6.5.2 Definition

6.5.2.1 Unbundled Channelization (UC) provides the multiplexing capability that will allow a DS1 (1.544 Mbps) or DS3 (44.736 Mbps) or STS-1 Unbundled Network Element (UNE) or collocation cross-connect to be multiplexed or channelized at a BellSouth central office. This can be accomplished through the use of a stand-alone multiplexer or a digital cross-connect system at the discretion of BellSouth. Once UC has been installed, ALLTEL can have channels activated on an as-needed basis by having BellSouth connect lower level UNEs via Central Office Channel Interfaces (COCIs).

6.5.3 Channelization capabilities will be as follows:

6.5.3.1 DS3 Channelization System: An element that channelizes a DS3 signal into 28 DS1s/STS-1s.

6.5.3.2 DS1 Channelization System: An element that channelizes a DS1 signal into 24 DS0s.

6.5.3.3 Central Office Channel Interfaces (COCI): Elements that can be activated on a channelization system.

6.5.4 DS1 Central Office Channel Interface elements can be activated on a DS3 Channelization System.

6.5.5 Voice Grade and Digital Data Central Office Channel Interfaces can be activated on a DS1 Channelization System.

6.5.6 AMI and B8ZS line coding with either Super Frame (SF) and Extended Super Frame (ESF) framing formats will be supported as options.

6.5.7 COCI will be billed on the lower level UNE order that is interfacing with the UC arrangement and will have to be compatible with those UNEs.

6.5.8 Technical Requirements

6.5.8.1 In order to assure proper operation with BST provided central office multiplexing functionality, the customer's channelization equipment must adhere strictly to form and protocol standards. Separate standards exist for the multiplex channel bank, for voice frequency encoding, for various signaling schemes, and for subrate digital access.

6.5.8.2 DS0 to DS1 Channelization

6.5.8.2.1 The DS1 signal must be framed utilizing the framing structure defined in ANSI T1.107, *Digital Hierarchy Formats Specifications* and ANSI T1.403.02, *DS1 Robbed-bit Signaling State Definitions.* DS0 to DS1 Channelization requirements are essentially the same as defined in BellSouth Technical Reference 73525, *MegaLink® Service, MegaLink® Channel Service, MegaLink® Plus Service, and MegaLink® Light Service Interface and Performance Specification*.

6.5.8.3 DS1 to DS3 Channelization

6.5.8.3.1 The DS3 signal must be framed utilizing the framing structure define in ANSI T1.107, *Digital Hierarchy Formats Specifications.* DS1 to DS3 Channelization requirements are essentially the same as defined in BellSouth Technical Reference 73501, *LightGate® Service Interface and Performance Specifications*. The asynchronous M13 multiplex format (combination of M12 and M23 formats) is specified for terminal equipment that multiplexes 28 DS1s into a DS3.

6.5.8.4 DS1 to STS Channelization

6.5.8.4.1 The STS-1 signal must be framed utilizing the framing structure define in ANSI T1.105, *Synchronous Optical Network (SONET) – Basic Description Including Multiplex Structure, Rates and Formats* and T1.105.02, *Synchronous Optical Network (SONET) – Payload Mappings.* DS1 to STS Channelization requirements are essentially the same as defined in BellSouth Technical Reference TR 73501, *LightGate® Service Interface and Performance Specifications*

6.6 **Dark Fiber**

6.6.1 Definition

6.6.2 Dark Fiber is optical transmission facilities without attached signal regeneration, multiplexing, aggregation or other electronics that connects two points within BellSouth's network. Dark Fiber is unused strands of optical fiber. It may be strands of optical fiber existing in aerial or underground structure. No line terminating elements terminated to such strands to operationalize its transmission capabilities will be available.

6.6.3 Requirements

6.6.3.1 BellSouth shall make available Dark Fiber where it exists in BellSouth's network and where, as a result of future building or deployment, it becomes available. If BellSouth has specific, documented plans to use the fiber within a two-year period, there is no requirement to provide said fiber to ALLTEL.

6.6.3.2 If the requested dark fiber has any lightwave repeater equipment interspliced to it, BellSouth will remove such equipment at ALLTEL's request subject to time and materials charges.

6.6.3.3 BellSouth provides Dark Fiber which meets BellSouth Technical Reference TR 73603, *Unbundled Dark Fiber (UDF) Technical Specifications*. BellSouth, if requested, will provide ALLTEL with a loss report for the media. BellSouth will test the media as a part of the provisioning process. ALLTEL may test the media, once the facility is turned over the ALLTEL. BellSouth makes no warranty that the provided media will support any and all applications.

6.6.3.4 BellSouth shall use its best efforts to provide to ALLTEL information regarding the location, availability and performance of Dark Fiber within ten (10) business days after receiving a request ("Request") from ALLTEL. Within such time period, BellSouth shall send written confirmation ("Confirmation") of availability of the Dark Fiber. From the time of the Request to forty-five (45) days after Confirmation, BellSouth shall hold such requested Dark Fiber for ALLTEL's use and may not allow any other party to use such media, including BellSouth.

6.6.3.5 BellSouth shall use its best efforts to make Dark Fiber available to ALLTEL within twenty (20) business days after it receives written confirmation from ALLTEL that the Dark Fiber previously deemed available by BellSouth is wanted for use by ALLTEL. This includes identification of appropriate connection points (e.g., fiber terminal or splice points) to enable ALLTEL to connect or splice ALLTEL provided transmission media (e.g., optical fiber) or equipment to the Dark Fiber.

6.6.3.6 Dark Fiber shall meet the manufacturer's design specifications.

6.6.3.7 ALLTEL may splice and test Dark Fiber obtained from BellSouth using ALLTEL or ALLTEL designated personnel. BellSouth shall provide appropriate interfaces to allow splicing and testing of Dark Fiber. BellSouth shall provide an excess cable length of 25 feet minimum (for fiber in underground conduit) to allow the uncoiled fiber to reach from the manhole to a splicing van.

6.7 **Rates**

6.7.1 The prices that ALLTEL shall pay to BellSouth for Network Elements and Other Services are set forth in Exhibit D to this Attachment.

6.8 **Operational Support Systems (OSS)**

The terms, conditions and rates for OSS are as set forth in Section 2 of this Attachment.

7. BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service

All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of 8XX Access Ten Digit Screening Services.

7.1 BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service database

7.1.1 The BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service database (herein known as 8XX SCP) is a SCP that contains customer record information and functionality to provide call-handling instructions for 8XX calls. The 8XX SCP IN software stores data downloaded from the national SMS and provides the routing instructions in response to queries from the SSP or tandem. The BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service (herein know as 8XX TFD), utilizes the 8XX SCP to provide identification and routing of the 8XX calls, based on the ten digits dialed. 8XX TFD is provided with or without POTS number delivery, dialing number delivery, and other optional complex features as selected by ALLTEL. BellSouth shall provide 8XX TFD in accordance with the following:

7.1.2 Technical Requirements

7.1.2.1 BellSouth shall provide ALLTEL with access to the 8XX record information located in the 8XX SCP. The 8XX SCP contains current records as received from the national SMS and will provide for routing 8XX originating calls based on the dialed ten digit 8XX number.

7.1.2.2 The 8XX SCP is designated to receive and respond to queries using the American National Standard Specification of Signaling System Seven (SS7) protocol. The 8XX SCP shall determine the carrier identification based on all ten digits of the dialed number and route calls to the carrier, POTS number, dialing number and/or other optional feature selected by ALLTEL.

7.1.2.3 The SCP shall also provide, at ALLTEL's option, such additional feature as described in SR-TSV-002275 (BOC Notes on BellSouth Networks, SR-TSV-002275, Issue 2, (Telcordia (formerly BellCore), April 1994)) as are available to BellSouth. These may include but are not limited to:

7.1.2.3.1 Network Management;

7.1.2.3.2 Customer Sample Collection; and

7.1.2.3.3 Service Maintenance.

7.2 **Rates**

The prices that ALLTEL shall pay to BellSouth for Network Elements and Other Services are set forth in Exhibit D to this Attachment.

8. Line Information Database (LIDB)

8.1 All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of LIDB.

8.2 BellSouth will store in its LIDB only records relating to service in the BellSouth region. The LIDB Storage Agreement is included in this Attachment.

8.2.1 Definition

8.2.2 The Line Information Database (LIDB) is a transaction-oriented database accessible through Common Channel Signaling (CCS) networks. It contains records associated with end user Line Numbers and Special Billing Numbers. LIDB accepts queries from other Network Elements and provides appropriate responses. The query originator need not be the owner of LIDB data. LIDB queries include functions such as screening billed numbers that provides the ability to accept Collect or Third Number Billing calls and validation of Telephone Line Number based non-proprietary calling cards. The interface for the LIDB functionality is the interface between BellSouth's CCS network and other CCS networks. LIDB also interfaces to administrative systems.

8.2.3 Technical Requirements

8.2.4 BellSouth will offer to ALLTEL any additional capabilities that are developed for LIDB during the life of this Agreement.

8.2.4.1 BellSouth shall process ALLTEL's Customer records in LIDB at least at parity with BellSouth customer records, with respect to other LIDB functions. BellSouth shall indicate to ALLTEL what additional functions (if any) are performed by LIDB in the BellSouth network.

8.2.4.2 Within two (2) weeks after a request by ALLTEL, BellSouth shall provide ALLTEL with a list of the customer data items, which ALLTEL would have to provide in order to support each required LIDB function. The list shall indicate which data items are essential to LIDB function, and which are required only to support certain services. For each data item, the list shall show the data formats, the acceptable values of the data item and the meaning of those values.

8.2.4.3 BellSouth shall provide LIDB systems for which operating deficiencies that would result in calls being blocked shall not exceed 30 minutes per year.

8.2.4.4 BellSouth shall provide LIDB systems for which operating deficiencies that would not result in calls being blocked shall not exceed 12 hours per year.

8.2.4.5 BellSouth shall provide LIDB systems for which the LIDB function shall be in overload no more than 12 hours per year.

8.2.4.6 All additions, updates and deletions of ALLTEL data to the LIDB shall be solely at the direction of ALLTEL. Such direction from ALLTEL will not be required

where the addition, update or deletion is necessary to perform standard fraud control measures (e.g., calling card auto-deactivation).

8.2.4.7 BellSouth shall provide priority updates to LIDB for ALLTEL data upon ALLTEL's request (e.g., to support fraud detection)**,** via password-protected telephone card, facsimile, or electronic mail within one hour of notice from the established BellSouth contact.

8.2.4.8 BellSouth shall provide LIDB systems such that no more than 0.01% of ALLTEL customer records will be missing from LIDB, as measured by ALLTEL audits. BellSouth will audit ALLTEL records in LIDB against DBAS to identify record mismatches and provide this data to a designated ALLTEL contact person to resolve the status of the records and BellSouth will update system appropriately. BellSouth will refer record of mis-matches to ALLTEL within one business day of audit. Once reconciled records are received back from ALLTEL, BellSouth will update LIDB the same business day if less than 500 records are received before 1:00PM Central Time. If more than 500 records are received, BellSouth will contact ALLTEL to negotiate a time frame for the updates, not to exceed three business days.

8.2.4.9 BellSouth shall perform backup and recovery of all of ALLTEL's data in LIDB including sending to LIDB all changes made since the date of the most recent backup copy, in at least the same time frame BellSouth performs backup and recovery of BellSouth data in LIDB for itself. Currently, BellSouth performs backups of the LIDB for itself on a weekly basis and when a new software release is scheduled, a backup is performed prior to loading the new release.

8.2.4.10 BellSouth shall provide ALLTEL with LIDB reports of data, which are missing or contain errors, as well as any misrouted errors, within a reasonable time period as negotiated between ALLTEL and BellSouth.

8.2.4.11 BellSouth shall prevent any access to or use of ALLTEL data in LIDB by BellSouth personnel that are outside of established administrative and fraud control personnel, or by any other Party that is not authorized by ALLTEL in writing.

8.2.4.12 BellSouth shall provide ALLTEL performance of the LIDB Data Screening function, which allows a LIDB to completely or partially deny specific query originators access to LIDB data owned by specific data owners, for Customer Data that is part of an NPA-NXX or RAO-0/1XX wholly or partially owned by ALLTEL at least at parity with BellSouth Customer Data. BellSouth shall obtain from ALLTEL the screening information associated with LIDB Data Screening of ALLTEL data in accordance with this requirement. BellSouth currently does not have LIDB Data Screening capabilities. When such capability is available, BellSouth shall offer it to ALLTEL under the Bona Fide Request/New Business Process as set forth in General Terms and Conditions.

8.2.4.13 BellSouth shall accept queries to LIDB associated with ALLTEL customer records, and shall return responses in accordance with industry standards.

8.2.4.14 BellSouth shall provide mean processing time at the LIDB within 0.50 seconds under normal conditions as defined in industry standards.

8.2.4.15 BellSouth shall provide processing time at the LIDB within 1 second for 99% of all messages under normal conditions as defined in industry standards.

8.2.5 Interface Requirements

8.2.6 BellSouth shall offer LIDB in accordance with the requirements of this subsection.

8.2.6.1 The interface to LIDB shall be in accordance with the technical references contained within.

8.2.6.2 The CCS interface to LIDB shall be the standard interface described herein.

8.2.6.3 The LIDB Data Base interpretation of the ANSI-TCAP messages shall comply with the technical reference herein. Global Title Translation shall be maintained in the signaling network in order to support signaling network routing to the LIDB.

8.3 **Rates**

The prices that ALLTEL shall pay to BellSouth for LIDB are set forth in Exhibit D to this Attachment.

9. Signaling

9.1 All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of Signaling Transport Services.

9.2 BellSouth agrees to offer access to signaling and access to BellSouth's signaling databases subject to compatibility testing and at the rates set forth in this Attachment. BellSouth may provide mediated access to BellSouth signaling systems and databases. Available signaling elements include signaling links, signal transfer points and service control points. Signaling functionality will be available with both A-link and B-link connectivity.

9.3 **Signaling Link Transport**

9.3.1 Definition Signaling Link Transport is a set of two or four dedicated 56 Kbps. transmission paths between CLEC-designated Signaling Points of Interconnection (SPOI) that provides appropriate physical diversity.

9.3.2 Technical Requirements

9.3.2.1 Signaling Link Transport shall consist of full duplex mode 56 kbps transmission paths.

9.3.3 Of the various options available, Signaling Link Transport shall perform in the following two ways:

9.3.3.1 As an "A-link" which is a connection between a switch or SCP and a home Signaling Transfer Point Switch (STP) pair; and

9.3.3.2 As a "B-link" which is a connection between two STP pairs in different company networks (e.g., between two STP pairs for two Competitive Local Exchange Carriers (CLECs)).

9.3.4 Signaling Link Transport shall consist of two or more signaling link layers as follows:

9.3.4.1 An A-link layer shall consist of two links.

9.3.4.2 A B-link layer shall consist of four links.

9.3.5 A signaling link layer shall satisfy a performance objective such that:

9.3.5.1 There shall be no more than two minutes down time per year for an A-link layer; and

9.3.5.2 There shall be negligible (less than 2 seconds) down time per year for a B-link layer.

9.3.5.3 A signaling link layer shall satisfy interoffice and intraoffice diversity of facilities and equipment, such that:

9.3.5.3.1 No single failure of facilities or equipment causes the failure of both links in an A-link layer (i.e., the links should be provided on a minimum of two separate physical paths end-to-end); and

9.3.5.3.2 No two concurrent failures of facilities or equipment shall cause the failure of all four links in a B-link layer (i.e., the links should be provided on a minimum of three separate physical paths end-to-end).

9.3.5.4 Interface Requirements

9.3.5.4.1 There shall be a DS1 (1.544 Mbps) interface at the ALLTEL designated SPOIs. Each 56 kbps transmission path shall appear as a DS0 channel within the DS1 interface.

9.4 Signaling Transfer Points (STPs)

9.4.1 Definition - Signaling Transfer Points is a signaling network function that includes all of the capabilities provided by the signaling transfer point switches (STPs) and their associated signaling links which enable the exchange of SS7 messages among and between switching elements, database elements and signaling transfer point switches.

9.4.2 Technical Requirements

9.4.2.1 STPs shall provide access to Network Elements connected to BellSouth SS7 network. These include:

9.4.2.1.1 BellSouth Local Switching or Tandem Switching;

9.4.2.1.2 BellSouth Service Control Points/DataBases;

9.4.2.1.3 Third-party local or tandem switching;

9.4.2.1.4 Third-party-provided STPs.

9.4.2.2 The connectivity provided by STPs shall fully support the functions of all other Network Elements connected to the BellSouth SS7 network. This explicitly includes the use of the BellSouth SS7 network to convey messages which neither originate nor terminate at a signaling end point directly connected to the BellSouth SS7 network (i.e., transient messages). When the BellSouth SS7 network is used to convey transient messages, there shall be no alteration of the Integrated Services Digital Network User Part (ISDNUP) or Transaction Capabilities Application Part (TCAP) user data that constitutes the content of the message.

9.4.2.3 If a BellSouth tandem switch routes calling traffic, based on dialed or translated digits, on SS7 trunks between an ALLTEL local switch and third party local switch, the BellSouth SS7 network shall convey the TCAP messages that are necessary to provide Call Management features (Automatic Callback, Automatic Recall, and Screening List Editing) between ALLTEL local STPs and the STPs that provide connectivity with the third party local switch, even if the third party local switch is not directly connected to BellSouth STPs.

9.4.2.4 STPs shall provide all functions of the MTP as defined in the applicable industry standard technical references.

9.4.2.5 STPs shall provide all functions of the SCCP necessary for Class 0 (basic connectionless) service, as defined in Telcordia (formerly BellCore) ANSI Interconnection Requirements. In particular, this includes Global Title Translation (GTT) and SCCP Management procedures, as specified in T1.112.4. In cases where the destination signaling point is a ALLTEL or third party local or tandem switching system directly connected to BellSouth SS7 network, BellSouth shall perform final GTT of messages to the destination and SCCP Subsystem Management of the destination. In all other cases, BellSouth shall perform

intermediate GTT of messages to a gateway pair of STPs in an SS7 network connected with BellSouth SS7 network, and shall not perform SCCP Subsystem Management of the destination. If BellSouth performs final GTT to a ALLTEL database, then ALLTEL agrees to provide BellSouth with the Destination Point Code for the ALLTEL database.

9.4.2.6 STPs shall provide on a non-discriminatory basis all functions of the OMAP commonly provided by STPs, as specified in the reference in Section 12 of this Attachment. All OMAP functions will be on a "where available" basis and can include:

9.4.2.6.1 MTP Routing Verification Test (MRVT); and

9.4.2.6.2 SCCP Routing Verification Test (SRVT).

9.4.2.7 In cases where the destination signaling point is a BellSouth local or tandem switching system or database, or is an ALLTEL or third party local or tandem switching system directly connected to the BellSouth SS7 network, STPs shall perform MRVT and SRVT to the destination signaling point. In all other cases, STPs shall perform MRVT and SRVT to a gateway pair of STPs in an SS7 network connected with the BellSouth SS7 network. This requirement shall be superseded by the specifications for Internetwork MRVT and SRVT if and when these become approved ANSI standards and available capabilities of BellSouth STPs, and if mutually agreed upon by ALLTEL and BellSouth.

9.4.2.8 STPs shall be on parity with BellSouth.

9.4.2.9 <u>SS7 Advanced Intelligent Network (AIN) Access</u>

9.4.2.9.1 When technically feasible and upon request by ALLTEL, SS7 Access shall be made available in association with switching. SS7 AIN Access is the provisioning of AIN 0.1 triggers in an equipped BellSouth local switch and interconnection of the BellSouth SS7 network with the ALLTEL SS7 network to exchange TCAP queries and responses with an ALLTEL SCP.

9.4.2.9.2 SS7 AIN Access shall provide ALLTEL SCP access to BellSouth local switch in association with switching via interconnection of BellSouth SS7 and ALLTEL SS7 Networks. BellSouth shall offer SS7 access through its STPs. If BellSouth requires a mediation device on any part of its network specific to this form of access, BellSouth must route its messages in the same manner. The interconnection arrangement shall result in the BellSouth local switch recognizing the ALLTEL SCP as at least at parity with BellSouth's SCP's in terms of interfaces, performance and capabilities.

9.4.3 <u>Interface Requirements</u>

9.4.3.1 BellSouth shall provide the following STPs options to connect ALLTEL or ALLTEL-designated local switching systems or STPs to the BellSouth SS7 network:

9.4.3.1.1 An A-link interface from ALLTEL local switching systems; and,

9.4.3.1.2 A B-link interface from ALLTEL local STPs.

9.4.3.2 Each type of interface shall be provided by one or more sets (layers) of signaling links.

9.4.3.3 The Signaling Point of Interconnection (SPOI) for each link shall be located at a cross-connect element, such as a DSX-1, in the Central Office (CO) where BellSouth STP is located. There shall be a DS1 or higher rate transport interface at each of the SPOIs. Each signaling link shall appear as a DS0 channel within the DS1 or higher rate interface. BellSouth shall offer higher rate DS1 signaling for interconnecting ALLTEL local switching systems or STPs with BellSouth STPs as soon as these become approved ANSI standards and available capabilities of BellSouth STPs. BellSouth and ALLTEL will work jointly to establish mutually acceptable SPOIs.

9.4.3.4 BellSouth CO shall provide intraoffice diversity between the SPOIs and BellSouth STPs, so that no single failure of intraoffice facilities or equipment shall cause the failure of both B-links in a layer connecting to a BellSouth STP. BellSouth and ALLTEL will work jointly to establish mutually acceptable SPOIs.

9.4.3.5 STPs shall provide all functions of the MTP as defined in the applicable industry standard technical references.

9.4.3.6 Message Screening

9.4.3.6.1 BellSouth shall set message screening parameters so as to accept valid messages from ALLTEL local or tandem switching systems destined to any signaling point within BellSouth's SS7 network where the ALLTEL switching system has a legitimate signaling relation.

9.4.3.6.2 BellSouth shall set message screening parameters so as to pass valid messages from ALLTEL local or tandem switching systems destined to any signaling point or network accessed through BellSouth's SS7 network where the ALLTEL switching system has a legitimate signaling relation.

9.4.3.6.3 BellSouth shall set message screening parameters so as to accept and pass/send valid messages destined to and from ALLTEL from any signaling point or network interconnected through BellSouth's SS7 network where the ALLTEL SCP has a legitimate signaling relation.

9.4.4 STPs shall be equal to or better than all of the requirements for STPs set forth in the applicable industry standard technical references.

9.5 **Service Control Points/Databases**

9.5.1 Definition

9.5.1.1 Databases are the Network Elements that provide the functionality for storage of, access to, and manipulation of information required to offer a particular service and/or capability. Databases include, but are not limited to: Local Number Portability, LIDB, Toll Free Number Database, Automatic Location Identification/Data Management System, Calling Name Database, access to Service Creation Environment and Service Management System (SCE/SMS) application databases and Directory Assistance.

9.5.2 A Service Control Point (SCP) is a specific type of Database functionality deployed in a Signaling System 7 (SS7) network that executes service application logic in response to SS7 queries sent to it by a switching system also connected to the SS7 network. Service Management Systems provide operational interfaces to allow for provisioning, administration and maintenance of subscriber data and service application data stored in SCPs.

9.5.3 Technical Requirements for SCPs/Databases

9.5.3.1 Requirements for SCPs/Databases within this section address storage of information, access to information (e.g. signaling protocols, response times), and administration of information (e.g., provisioning, administration, and maintenance). All SCPs/Databases shall be provided to ALLTEL in accordance with the following requirements.

9.5.3.2 BellSouth shall provide physical access to SCPs through the SS7 network and protocols with TCAP as the application layer protocol.

9.5.3.3 BellSouth shall provide physical interconnection to databases via industry standard interfaces and protocols (e.g. SS7, ISDN and X.25).

9.5.3.4 The reliability of interconnection options shall be consistent with requirements for diversity and survivability.

9.5.4 Database Availability

9.5.4.1 Call processing databases shall have a maximum unscheduled availability of 30 minutes per year. Unavailability due to software and hardware upgrades shall be scheduled during minimal usage periods and only be undertaken upon proper notification to providers, which might be impacted. Any downtime associated with the provision of call processing related databases will impact all service providers, including BellSouth, equally.

9.5.4.2 The operational interface provided by BellSouth shall complete Database transactions (i.e., add, modify, delete) for ALLTEL customer records stored in BellSouth databases within 3 days, or sooner where BellSouth provisions its own customer records within a shorter interval.

9.6 **Local Number Portability Database**

9.6.1 Definition

9.6.2 The Permanent Number Portability (PNP) database supplies routing numbers for calls involving numbers that have been ported from one local service provider to another. PNP is currently being worked in industry forums. The results of these forums will dictate the industry direction of PNP. BellSouth agrees to provide access to the PNP database at rates, terms and conditions as set forth by BellSouth and in accordance with an effective FCC or Commission directive.

9.7 **SS7 Network Interconnection**

9.7.1 Definition.

9.7.2 SS7 Network Interconnection is the interconnection of ALLTEL local Signaling Transfer Point Switches (STP) and ALLTEL local or tandem switching systems with BellSouth STPs. This interconnection provides connectivity that enables the exchange of SS7 messages among BellSouth switching systems and databases (DBs), ALLTEL local or tandem switching systems, and other third-party switching systems directly connected to the BellSouth SS7 network.

9.7.3 Technical Requirements

9.7.3.1 SS7 Network Interconnection shall provide connectivity to all components of the BellSouth SS7 network. These include:

9.7.3.1.1 BellSouth local or tandem switching systems;

9.7.3.1.2 BellSouth DBs; and

9.7.3.1.3 Other third-party local or tandem switching systems.

9.7.4 The connectivity provided by SS7 Network Interconnection shall fully support the functions of BellSouth switching systems and DBs and ALLTEL or other third-party switching systems with A-link access to the BellSouth SS7 network.

9.7.5 If traffic is routed based on dialed or translated digits between an ALLTEL local switching system and a BellSouth or other third-party local switching system, either directly or via a BellSouth tandem switching system, then it is a requirement that the BellSouth SS7 network convey via SS7 Network Interconnection the TCAP messages that are necessary to provide Call Management services

(Automatic Callback, Automatic Recall, and Screening List Editing) between the ALLTEL local STPs and BellSouth or other third-party local switch.

9.7.6 When the capability to route messages based on Intermediate Signaling Network Identifier (ISNI) is generally available on BellSouth STPs, the BellSouth SS7 Network shall also convey TCAP messages using SS7 Network Interconnection in similar circumstances where the BellSouth switch routes traffic based on a Carrier Identification Code (CIC).

9.7.7 SS7 Network Interconnection shall provide all functions of the MTP as specified in ANSI T1.111. This includes:

9.7.7.1 Signaling Data Link functions, as specified in ANSI T1.111.2;

9.7.7.2 Signaling Link functions, as specified in ANSI T1.111.3; and

9.7.7.3 Signaling Network Management functions, as specified in ANSI T1.111.4.

9.7.8 SS7 Network Interconnection shall provide all functions of the SCCP necessary for Class 0 (basic connectionless) service, as specified in ANSI T1.112. In particular, this includes Global Title Translation (GTT) and SCCP Management procedures, as specified in T1.112.4. Where the destination signaling point is a BellSouth switching system or DB, or is another third-party local or tandem switching system directly connected to the BellSouth SS7 network, SS7 Network Interconnection shall include final GTT of messages to the destination and SCCP Subsystem Management of the destination. Where the destination signaling point is an ALLTEL local or tandem switching system, SS7 Network Interconnection shall include intermediate GTT of messages to a gateway pair of ALLTEL local STPs, and shall not include SCCP Subsystem Management of the destination.

9.7.9 SS7 Network Interconnection shall provide all functions of the Integrated Services Digital Network User Part (ISDNUP), as specified in ANSI T1.113.

9.7.10 SS7 Network Interconnection shall provide all functions of the TCAP, as specified in ANSI T1.114.

9.7.11 If and when Internetwork MTP Routing Verification Test (MRVT) and SCCP Routing Verification Test (SRVT) become approved ANSI standards and available capabilities of BellSouth STPs, SS7 Network Interconnection shall provide these functions of the OMAP.

9.7.12 SS7 Network Interconnection shall be equal to or better than the following performance requirements:

9.7.12.1 MTP Performance, as specified in ANSI T1.111.6;

9.7.12.2 SCCP Performance, as specified in ANSI T1.112.5; and

9.7.12.3 ISDNUP Performance, as specified in ANSI T1.113.5.

9.7.13 Interface Requirements

9.7.13.1 BellSouth shall offer the following SS7 Network Interconnection options to connect ALLTEL or ALLTEL-designated local or tandem switching systems or STPs to the BellSouth SS7 network:

9.7.13.1.1 A-link interface from ALLTEL local or tandem switching systems; and

9.7.13.1.2 B-link interface from ALLTEL STPs.

9.7.13.2 The Signaling Point of Interconnection (SPOI) for each link shall be located at a cross-connect element, such as a DSX-1, in the Central Office (CO) where the BellSouth STP is located. There shall be a DS1 or higher rate transport interface at each of the SPOIs. Each signaling link shall appear as a DS0 channel within the DS1 or higher rate interface. BellSouth shall offer higher rate DS1 signaling links for interconnecting ALLTEL local switching systems or STPs with BellSouth STPs as soon as these become approved ANSI standards and available capabilities of BellSouth STPs. BellSouth and ALLTEL will work jointly to establish mutually acceptable SPOI.

9.7.13.3 BellSouth CO shall provide intraoffice diversity between the SPOIs and the BellSouth STP, so that no single failure of intraoffice facilities or equipment shall cause the failure of both B-links in a layer connecting to a BellSouth STP. BellSouth and ALLTEL will work jointly to establish mutually acceptable SPOI.

9.7.13.4 The protocol interface requirements for SS7 Network Interconnection include the MTP, ISDNUP, SCCP, and TCAP. These protocol interfaces shall conform to the applicable industry standard technical references.

9.7.13.5 BellSouth shall set message screening parameters to accept messages from ALLTEL local or tandem switching systems destined to any signaling point in the BellSouth SS7 network with which the ALLTEL switching system has a legitimate signaling relation.

9.7.13.6 SS7 Network Interconnection shall be equal to or better than all of the requirements for SS7 Network Interconnection set forth in the applicable industry standard technical references.

9.8 **Rates**

The prices that ALLTEL shall pay to BellSouth for Signaling and Signaling Transport Services are set forth in Exhibit D to this Attachment.

10. Operator Call Processing, Inward Operator Services and Directory Assistance Services

10.1 All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of Operator Call Processing, Inward Operator Services and Directory Assistance Services.

10.2 **Operator Systems**

10.2.1 Definition. Operator Systems is the Network Element that provides operator and automated call handling and billing, special services, end user telephone listings and optional call completion services. The Operator Systems, Network Element provides two types of functions: Operator Service functions and Directory Assistance Service functions, each of which are described in detail below.

10.3 **Operator Service**

10.3.1 Definition. Operator Service provides: (1) operator handling for call completion (for example, collect, third number billing, and manual credit card calls), (2) operator or automated assistance for billing after the end user has dialed the called number (for example, credit card calls); and (3) special services including but not limited to Busy Line Verification and Emergency Line Interrupt (ELI), Emergency Agency Call, Operator-assisted Directory Assistance, and Rate Quotes.

10.3.2 Requirements

10.3.2.1 When ALLTEL requests BellSouth to provide Operator Services, the following requirements apply:

10.3.2.1.1 BellSouth shall complete 0+ and 0- dialed local calls.

10.3.2.1.2 BellSouth shall complete 0+ intraLATA toll calls.

10.3.2.1.3 BellSouth shall process calls that are billed to ALLTEL end user's calling card that can be validated by BellSouth.

10.3.2.1.4 BellSouth shall complete person-to-person calls.

10.3.2.1.5 BellSouth shall complete collect calls.

10.3.2.1.6 BellSouth shall provide the capability for callers to bill to a third party and complete such calls.

10.3.2.1.7 BellSouth shall complete station-to-station calls.

10.3.2.1.8 BellSouth shall process emergency calls.

10.3.2.1.9 BellSouth shall process Busy Line Verify and Emergency Line Interrupt requests.

10.3.2.1.10 BellSouth shall process emergency call trace, as they do for their End users prior to the Effective Date. Call must originate from a 911 provider.

10.3.2.1.11 BellSouth shall process operator-assisted directory assistance calls.

10.3.2.1.12 BellSouth shall adhere to equal access requirements**,** providing ALLTEL local end users the same IXC access as provided to BellSouth end users.

10.3.2.1.13 BellSouth shall exercise at least the same level of fraud control in providing Operator Service to ALLTEL that BellSouth provides for its own operator service.

10.3.2.1.14 BellSouth shall perform Billed Number Screening when handling Collect, Person-to-Person, and Billed-to-Third-Party calls.

10.3.2.1.15 BellSouth shall direct customer account and other similar inquiries to the customer service center designated by ALLTEL.

10.3.2.1.16 BellSouth shall provide a feed of customer call records in "EMI" format to ALLTEL in accordance with CLEC ODUF standards specified in Attachment 7.

10.3.3 Interface Requirements

10.3.3.1 With respect to Operator Services for calls that originate on local switching capability provided by or on behalf of ALLTEL, the interface requirements shall conform to the then current established system interface specifications for the platform used to provide Operator Service and the interface shall conform to industry standards.

10.4 **Directory Assistance Service**

10.4.1 Definition. Directory Assistance Service provides local end user telephone number listings with the option to complete the call at the callers direction separate and distinct from local switching.

10.4.2 Requirements

10.4.3 Directory Assistance Service shall provide up to two listing requests per call. If available and if requested by ALLTEL's end user, BellSouth shall provide caller-optional directory assistance call completion service at rates contained in this Attachment to one of the provided listings, equal to that which BellSouth provides its end users. If not available, ALLTEL may request such requirement pursuant to the Bona Fide Request/New Business Process as set forth in General Terms and Conditions.

10.4.4 Directory Assistance Service Updates

10.4.4.1 BellSouth shall update end user listings changes daily. These changes include:

10.4.4.1.1 New end user connections: BellSouth will provide service to ALLTEL that is equal to the service it provides to itself and its end users;

10.4.4.1.2 End user disconnections: BellSouth will provide service to ALLTEL that is equal to the service it provides to itself and its end users; and

10.4.4.1.3 End user address changes: BellSouth will provide service to ALLTEL that is equal to the service it provides to itself and its end users;

10.4.4.1.4 These updates shall also be provided for non-listed and non-published numbers for use in emergencies.

10.4.5 Branding for Operator Call Processing and Directory Assistance

10.4.5.1 The BellSouth Operator Systems Branding Feature provides a definable announcement to ALLTEL end users using Directory Assistance (DA)/Operator Call Processing (OCP) prior to placing them in queue or connecting them to an available operator or automated operator system. This feature allows ALLTEL to have its calls custom branded with ALLTEL's name on whose behalf BellSouth is providing Directory Assistance and/or Operator Call Processing. Rates for Custom Branding, Operator Call Process and Directory Assistance are set forth in this Attachment.

10.4.5.2 BellSouth offers four service levels of branding to ALLTEL when ordering Directory Assistance and/or Operator Call Processing.

10.4.5.2.1 Service Level 1 - BellSouth Branding

10.4.5.2.2 Service Level 2 - Unbranded

10.4.5.2.3 Service Level 3 - Custom Branding

10.4.5.2.4 Service Level 4 - Self Branding (applicable only to ALLTEL for Resale or use with an Unbundled Port when routing to an operator service provider other than BellSouth).

10.4.6 For Resellers and Use with an Unbundled Port

10.4.6.1 BellSouth Branding is the default Service Level.

10.4.6.2 Unbranding, Custom Branding, and Self Branding require ALLTEL to order selective routing for each originating BellSouth end office identified by ALLTEL. Rates for Selective Routing are set forth in this Attachment.

10.4.6.3 Customer Branding and Self Branding require ALLTEL to order dedicated trunking from each BellSouth end office identified by ALLTEL, to either the

BellSouth Traffic Operator Position System (TOPS) or ALLTEL Operator Service Provider. Rates for trunks are set forth in applicable BellSouth tariffs.

10.4.6.4 Unbranding - Unbranded Directory Assistance and/or Operator Call Processing calls ride common trunk groups provisioned by BellSouth from those end offices identified by ALLTEL to the BellSouth TOPS. These calls are routed to "No Announcement."

10.4.7 For Facilities Based Carriers

10.4.7.1 All Service Levels require ALLTEL to order dedicated trunking from their end office(s) point of interface to the BellSouth TOPS Switches. Rates for trunks are set forth in applicable BellSouth tariffs.

10.4.7.2 Customized Branding includes charges for the recording of the branding announcement and the loading of the audio units in each TOPS Switch, IVS and NAV equipment for which ALLTEL requires service.

10.4.8 Directory Assistance customized branding uses:

10.4.8.1 the recording of the name;

10.4.8.2 the front-end loading of the Digital Recorded Announcement Machine (DRAM) in each TOPS switch.

10.4.9 Operator Call Processing customized branding uses:

10.4.9.1 the recording of the name;

10.4.9.2 the front-end loading of the DRAM in the TOPS Switch;

10.4.9.3 the back-end loading in the audio units in the Automated Alternate Billing System (AABS) in the Interactive Voice Subsystem (IVS);

10.4.9.4 the 0- automation loading for the audio units in the Enhanced Billing and Access Service (EBAS) in the Network Applications Vehicle (NAV).

10.4.9.5 BellSouth will provide to ALLTEL purchasing local BellSouth switching and reselling BellSouth local exchange service, selective routing of calls to a requested directory assistance services platform or operator services platform. ALLTEL end users may use the same dialing arrangements as BellSouth end users, but obtain a ALLTEL branded service.

10.5 **Directory Assistance Database Service (DADS)**

10.5.1 BellSouth shall make its Directory Assistance Database Service (DADS) available solely for the expressed purpose of providing Directory Assistance type services to ALLTEL end users. The term "end user" denotes any entity which obtains

Directory Assistance type services for its own use from a DADS customer. Directory Assistance type service is defined as Voice Directory Assistance (DA Operator assisted and Electronic Directory Assistance (Data System assisted)). ALLTEL agrees that Directory Assistance Database Service (DADS) will not be used for any purpose which violates federal or state laws, statutes, regulatory orders or tariffs. Except for the permitted users, ALLTEL agrees not to disclose DADS to others and shall provide due care in providing for the security and confidentiality of DADS. Further, ALLTEL authorizes the inclusion of ALLTEL Directory Assistance listings in the BellSouth Directory Assistance products.

10.5.2 BellSouth shall provide ALLTEL initially with a base file of subscriber listings which reflect all listing change activity occurring since ALLTEL's most recent update via magnetic tape, and subsequently using electronic connectivity such as Network Data Mover to be developed mutually by ALLTEL and BellSouth. ALLTEL agrees to assume the costs associated with CONNECT: Direct ™ connectivity, which will vary depending upon volume and mileage.

10.5.3 BellSouth will require approximately one month after receiving an order to prepare the Base File. BellSouth will provide daily updates which will reflect all listing change activity occurring since CLEC's most recent update. BellSouth shall provide updates to ALLTEL on a Business, Residence, or combined Business and Residence basis. ALLTEL agrees that the updates shall be used solely to keep the information current. Delivery of Daily Updates will commence the day after ALLTEL receives the Base File.

10.5.4 BellSouth is authorized to include ALLTEL Directory Assistance Listing Information in its Directory Assistance Database Service (DADS). Any other use by BellSouth of ALLTEL Directory Assistance Listing Information is not authorized and with the exception of a request for DADS, BellSouth shall refer any request for such information to ALLTEL.

10.6 **Direct Access to Directory Assistance Service**

10.6.1 Direct Access to Directory Assistance Service (DADAS) will provide ALLTEL's directory assistance operators with the ability to search all available BellSouth's subscriber listings using the Directory Assistance search format. Subscription to DADAS will allow ALLTEL to utilize its own switch, operator workstations and optional audio subsystems.

10.6.2 BellSouth will provide DADAS from its DA location. ALLTEL will access the DADAS system via a telephone company provided point of availability. ALLTEL has the responsibility of providing the physical links required to connect to the point of availability. These facilities may be purchased from the telephone company as rates and charges billed separately from the charges associated with this offering.

10.6.3 A specified interface to each ALLTEL subsystem will be provided by BellSouth. Interconnection between ALLTEL's system and a specified BellSouth location will be pursuant to the use of ALLTEL owned or ALLTEL leased facilities and shall be appropriate sized based upon the volume of queries being generated by ALLTEL.

10.6.4 The specifications for the three interfaces necessary for interconnection are available in the following documents:

10.6.4.1 DADAS to Subscriber Operator Position System—Northern Telecom Document CSI-2300-07; Universal Gateway/ Position Message Interface Format Specification;

10.6.4.2 DADAS to Subscriber Switch—Northern Telecom Document Q210-1 Version A107; NTDMS/CCIDAS System Application Protocol; and AT&T Document 250-900-535 Operator Services Position System Listing Service and Application Call Processing Data Link Interface Specification;

10.6.4.3 DADAS to Audio Subsystem (Optional)—Directory One Call Control to Audio Response Unit system interface specifications are available through Northern Telecom as a licensed access protocol—Northern Telecom Document 355-004424 and Gateway/Interactive Voice subsystem Protocol Specification.

10.7 **Automatic Location Identification/Data Management System (ALI/DMS)**

10.7.1 The ALI/DMS Database contains end user information (including name, address, telephone information, and sometimes special information from the local service provider or end user) used to determine to which Public Safety Answering Point (PSAP) to route the call. The ALI/DMS database is used to provide more routing flexibility for E911 calls than Basic 911. BellSouth shall provide the Emergency Services Database in accordance with the following:

10.7.2 Technical Requirements

10.7.2.1 BellSouth shall offer ALLTEL a data link to the ALI/DMS database or permit ALLTEL to provide its own data link to the ALI/DMS database. BellSouth shall provide error reports from the ALI/DMS database to ALLTEL immediately after ALLTEL inputs information into the ALI/DMS database. Alternately, ALLTEL may utilize BellSouth, to enter end user information into the data base on a demand basis, and validate end user information on a demand basis.

10.7.2.2 The ALI/DMS database shall contain the following end user information:

10.7.2.2.1 Name;

10.7.2.2.2 Address;

10.7.2.2.3 Telephone number; and

10.7.2.2.4 Other information as appropriate (e.g., whether a end user is blind or deaf or has another disability).

10.7.2.3 When BellSouth is responsible for administering the ALI/DMS database in its entirety, ported number NXXs entries for the ported numbers will be maintained by BellSouth unless ALLTEL requests an update and ALLTEL will supply BellSouth with the updates.

10.7.2.4 When Remote Call Forwarding (RCF) is used to provide number portability to the local end user and a remark or other appropriate field information is available in the database, the shadow or "forwarded-to" number and an indication that the number is ported shall be added to the customer record.

10.7.2.5 If BellSouth is responsible for configuring PSAP features (for cases when the PSAP or BellSouth supports an ISDN interface) it shall ensure that CLASS Automatic Recall (Call Return) is not used to call back to the ported number. Although BellSouth currently does not have ISDN interface, BellSouth agrees to comply with this requirement once ISDN interfaces are in place.

10.7.3 Interface Requirements

The interface between the E911 Switch or Tandem and the ALI/DMS database for ALLTEL end users shall meet industry standards.

10.8 **Rates**

The prices that ALLTEL shall pay to BellSouth for Operator Call Processing, Inward Operator Services and Directory Assistance Services are set forth in Exhibit D to this Attachment.

11. Calling Name (CNAM) Database Service

11.1 All of the negotiated rates, terms and conditions set forth in this Section pertain to the provision of CNAM.

11.2 The Agreement for Calling Name (CNAM) with standard pricing is included as Exhibit B to this Attachment. ALLTEL must provide to its account manager a written request with a requested activation date to activate this service. If ALLTEL is interested in requesting CNAM with volume and term pricing, ALLTEL must contact its account manager to request a separate CNAM volume and term Agreement.

11.3 SCPs/Databases shall be equal to or better than all of the requirements for SCPs/Databases set forth in the applicable industry standard technical references.

11.4 **Service Creation Environment and Service Management System (SCE/SMS) Advanced Intelligent Network (AIN) Access**

11.4.1 BellSouth's Service Creation Environment and Service Management System (SCE/SMS) Advanced Intelligent Network (AIN) Access shall provide ALLTEL the capability that will allow ALLTEL and other third parties to create service applications in a BellSouth Service Creation Environment and deploy those applications in a BellSouth SMS to a BellSouth SCP. The third party service applications interact with AIN triggers provisioned on a BellSouth SSP.

11.4.2 BellSouth's SCE/SMS AIN Access shall provide access to SCE hardware, software, testing and technical support (e.g., help desk, system administrator) resources available to ALLTEL. Scheduling procedures shall provide ALLTEL equivalent priority to these resources.

11.4.2 BellSouth SCP shall partition and protect ALLTEL service logic and data from unauthorized access, execution or other types of compromise.

11.4.3 When ALLTEL selects SCE/SMS AIN Access, BellSouth shall provide training, documentation, and technical support to enable ALLTEL to use BellSouth's SCE/SMS AIN Access to create and administer applications. Training, documentation, and technical support will address use of SCE and SMS access and administrative functions, but will not include support for the creation of a specific service application.

11.4.4 When ALLTEL selects SCE/SMS AIN Access, BellSouth shall provide for a secure, controlled access environment in association with its internal use of AIN components. ALLTEL access will be provided via remote data connection (e.g., dial-in, ISDN).

11.4.5 When ALLTEL selects SCE/SMS AIN Access, BellSouth shall allow ALLTEL to download data forms and/or tables to BellSouth SCP via BellSouth SMS without intervention from BellSouth (e.g., service customization and end user subscription).

11.5 **Rates**

The prices that ALLTEL shall pay to BellSouth for CNAM and SCE/SMS AIN Access are set forth in Exhibit D to this Attachment.

12. Basic 911 and E911

12.1 All of the negotiated terms and conditions set forth in this Section pertain to the provision of Basic 911 and E911.

12.2 If ALLTEL orders network elements and other services, then ALLTEL is also responsible for providing E911 to its end users. BellSouth agrees to offer access to the 911/E911 network pursuant to the following terms and conditions set forth in this Attachment.

12.3 Definition

12.4 Basic 911 and E911 is an additional requirement that provides a caller access to the applicable emergency service bureau by dialing a 3-digit universal telephone number (911).

12.5 Requirements

12.5.1 Basic 911 Service Provisioning. For Basic 911 service, BellSouth will provide to ALLTEL a list consisting of each municipality that subscribes to Basic 911 service. The list will also provide, if known, the E911 conversion date for each municipality and, for network routing purposes, a ten-digit directory number representing the appropriate emergency answering position for each municipality subscribing to 911. ALLTEL will be required to arrange to accept 911 calls from its end users in municipalities that subscribe to Basic 911 service and translate the 911 call to the appropriate 10-digit directory number as stated on the list provided by BellSouth. ALLTEL will be required to route that call to BellSouth at the appropriate tandem or end office. When a municipality converts to E911 service, ALLTEL will be required to discontinue the Basic 911 procedures and being using E911 procedures.

12.5.2 E911 Service Provisioning. For E911 service, ALLTEL will be required to install a minimum of two dedicated trunks originating from the ALLTEL serving wire center and terminating to the appropriate E911 tandem. The dedicated trunks shall be, at a minimum, DS-0 level trunks configured either as a 2-wire analog interface or as part of a digital (1.544 Mb/s) interface. Either configuration shall use CAMA-type signaling with multifrequency ("MF") pulsing that will deliver automatic number identification ("ANI") with the voice portion of the call. If the user interface is digital, MF pulses, as well as other AC signals, shall be encoded per the u-255 Law convention. ALLTEL will be required to provide BellSouth daily updates to the E911 database. ALLTEL will be required to forward 911 calls to the appropriate E911 tandem, along with ANI, based upon the current E911 end office to tandem homing arrangement as provided by BellSouth. If the E911 tandem trunks are not available, ALLTEL will be required to route the call to a designated 7-digit local number residing in the appropriate Public Service Answering Point ("PSAP"). This call will be transported over BellSouth's interoffice network and will not carry the ANI of the calling party. ALLTEL shall be responsible for providing BellSouth with complete and accurate data for submission to the 911/E911 database for the purpose of providing 911/E911 to its end users.

12.5.3 Rates. Charges for 911/E911 service are borne by the municipality purchasing the service. BellSouth will impose no charge on ALLTEL beyond applicable charges for BellSouth trunking arrangements.

12.5.4 Basic 911 and E911 functions provided to ALLTEL shall be at least at parity with the support and services that BellSouth provides to its end users for such similar functionality.

12.5.5 Detailed Practices and Procedures. The detailed practices and procedures contained in the E911 Local Exchange Carrier Guide For Facility-Based Providers as amended from time to time during the term of this Agreement will determine the appropriate practices and procedures for BellSouth and ALLTEL to follow in providing 911/E911 services.

12.5.6 BellSouth will provide ALLTEL with an initial Master Street and Address Guide (MSAG) in an electronic format within 10 days of BellSouth's receipt of the CLEC Notification Form and will provide ALLTEL updates in an electronic format to MSAG on a quarterly basis. BellSouth shall use reasonable efforts to develop electronic access to MSAG. In the event any beta testing is conducted in connection with such electronic access, BellSouth will give ALLTEL reasonable notice of, and an opportunity to participate in, such testing.

13. True-Up

This section applies only to Tennessee and other rates that are interim or expressly subject to true-up under this attachment.

13.1 The interim prices for Network Elements and Other Services and Local Interconnection shall be subject to true-up according to the following procedures:

13.2 The interim prices shall be trued-up, either up or down, based on final prices determined either by further agreement between the Parties, or by a final order (including any appeals) of the Commission which final order meets the criteria of (13.4) below. The Parties shall implement the true-up by comparing the actual volumes and demand for each item, together with interim prices for each item, with the final prices determined for each item. Each Party shall keep its own records upon which the true-up can be based, and any final payment from one Party to the other shall be in an amount agreed upon by the Parties based on such records. In the event of any disagreement as between the records or the Parties regarding the amount of such true-up, the Parties agree that the body having jurisdiction over the matter shall be called upon to resolve such differences, or the Parties may mutually agree to submit the matter to the Dispute Resolution process in accordance with the provisions of Section 21 of the General Terms and Conditions and Attachment 1 of the Agreement.

13.3 If the Parties choose to negotiate toward final prices, but no such Agreement is reached within nine (9) months, either Party may petition the Commission to resolve such disputes and to determine final prices for each item. Alternatively, upon mutual agreement, the Parties may submit the matter to the Dispute Resolution Process set forth in Section 21 of the General Terms and Conditions and Attachment 1 of the Agreement, so long as they file the resulting Agreement

with the Commission as a "negotiated Agreement" under Section 252(e) of the Act.

13.4 A final order of this Commission that forms the basis of a true-up shall be the final order as to prices based on appropriate cost studies, or potentially may be a final order in any other Commission proceeding which meets all of the following criteria:

(a) BellSouth and ALLTEL are entitled to be a full Party to the proceeding;
(b) It shall apply the provisions of the federal Telecommunications Act of 1996, including but not limited to Section 252(d)(1) (which contains pricing standards) and all then-effective implementing rules and regulations; and,
(c) It shall include as an issue the geographic deaveraging of network element and other services prices, which deaveraged prices, if any are required by said final order, shall form the basis of any true-up.

EXHIBIT A

LINE INFORMATION DATA BASE (LIDB)

STORAGE AGREEMENT

I. SCOPE

A. This Agreement sets forth the terms and conditions pursuant to which BellSouth agrees to store in its LIDB certain information at the request of ALLTEL and pursuant to which BellSouth, its LIDB customers and ALLTEL shall have access to such information. ALLTEL understands that BellSouth provides access to information in its LIDB to various telecommunications service providers pursuant to applicable tariffs and agrees that information stored at the request of ALLTEL, pursuant to this Agreement, shall be available to those telecommunications service providers. The terms and conditions contained in the attached Addendum(s) are hereby made a part of this Agreement as if fully incorporated herein.

B. LIDB is accessed for the following purposes:

1. Billed Number Screening

2. Calling Card Validation

3. Fraud Control

C. BellSouth will provide seven days per week, 24-hours per day, fraud monitoring on Calling Cards, bill-to-third and collect calls made to numbers in BellSouth's LIDB, provided that such information is included in the LIDB query. BellSouth will establish fraud alert thresholds and will notify ALLTEL of fraud alerts so that ALLTEL may take action it deems appropriate. ALLTEL understands and agrees BellSouth will administer all data stored in the LIDB, including the data provided by ALLTEL pursuant to this Agreement, in the same manner as BellSouth's data for BellSouth's end user customers. BellSouth shall not be responsible to ALLTEL for any lost revenue which may result from BellSouth's administration of the LIDB pursuant to its established practices and procedures as they exist and as they may be changed by BellSouth in its sole discretion from time to time.

ALLTEL understands that BellSouth currently has in effect numerous billing and collection agreements with various interexchange carriers and billing clearing houses. ALLTEL further understands that these billing and collection customers of BellSouth query BellSouth's LIDB to determine whether to accept various billing options from

end users. Additionally, ALLTEL understands that presently BellSouth has no method to differentiate between BellSouth's own billing and line data in the LIDB and such data which it includes in the LIDB on ALLTEL's behalf pursuant to this Agreement. Therefore, until such time as BellSouth can and does implement in its LIDB and its supporting systems the means to differentiate ALLTEL's data from BellSouth's data and the Parties to this Agreement execute appropriate amendments hereto, the following terms and conditions shall apply:

(a) ALLTEL agrees that it will accept responsibility for telecommunications services billed by BellSouth for its billing and collection customers for ALLTEL's end user accounts which are resident in LIDB pursuant to this Agreement. ALLTEL authorizes BellSouth to place such charges on ALLTEL's bill from BellSouth and agrees that it shall pay all such charges. Charges for which ALLTEL hereby takes responsibility include, but are not limited to, collect and third number calls.

(b) Charges for such services shall appear on a separate BellSouth bill page identified with the name of the entity for which BellSouth is billing the charge.

(c) ALLTEL shall have the responsibility to render a billing statement to its end users for these charges, but ALLTEL's obligation to pay BellSouth for the charges billed shall be independent of whether ALLTEL is able or not to collect from ALLTEL's end users.

(d) BellSouth shall not become involved in any disputes between ALLTEL and the entities for which BellSouth performs billing and collection. BellSouth will not issue adjustments for charges billed on behalf of an entity to ALLTEL. It shall be the responsibility of ALLTEL and the other entity to negotiate and arrange for any appropriate adjustments.

II. TERM

This Agreement will be effective as of _____, and will continue in effect for one year, and thereafter may be continued until terminated by either Party upon thirty (30) days written notice to the other Party.

III. FEES FOR SERVICE AND TAXES

A. ALLTEL will not be charged a fee for storage services provided by BellSouth to ALLTEL, as described in Section I of this Agreement.

B. Sales, use and all other taxes (excluding taxes on BellSouth's income) determined by BellSouth or any taxing authority to be due to any federal, state or local taxing jurisdiction with respect to the provision of the service set forth herein will be paid by ALLTEL. ALLTEL shall have the right to have BellSouth contest with the imposing jurisdiction, at ALLTEL's expense, any such taxes that ALLTEL deems are improperly levied.

IV. INDEMNIFICATION

To the extent not prohibited by law, each Party will indemnify the other and hold the other harmless against any loss, cost, claim, injury, or liability relating to or arising out of negligence or willful misconduct by the indemnifying Party or its agents or contractors in connection with the indemnifying Party's provision of services, provided, however, that any indemnity for any loss, cost, claim, injury or liability arising out of or relating to errors or omissions in the provision of services under this Agreement shall be limited as otherwise specified in this Agreement. The indemnifying Party under this Section agrees to defend any suit brought against the other Party for any such loss, cost, claim, injury or liability. The indemnified Party agrees to notify the other Party promptly, in writing, of any written claims, lawsuits, or demands for which the other Party is responsible under this Section and to cooperate in every reasonable way to facilitate defense or settlement of claims. The indemnifying Party shall not be liable under this Section for settlement by the indemnified Party of any claim, lawsuit, or demand unless the defense of the claim, lawsuit, or demand has been tendered to it in writing and the indemnifying Party has unreasonably failed to assume such defense.

V. LIMITATION OF LIABILITY

Neither Party shall be liable to the other Party for any lost profits or revenues or for any indirect, incidental or consequential damages incurred by the other Party arising from this Agreement or the services performed or not performed hereunder, regardless of the cause of such loss or damage.

VI. MISCELLANEOUS

A. It is understood and agreed to by the Parties that BellSouth may provide similar services to other companies.

B. All terms, conditions and operations under this Agreement shall be performed in accordance with, and subject to, all applicable local, state or federal legal and regulatory tariffs, rulings, and other requirements of the federal courts, the U. S. Department of Justice and state and federal regulatory agencies. Nothing in this

Agreement shall be construed to cause either Party to violate any such legal or regulatory requirement and either Party's obligation to perform shall be subject to all such requirements.

C. ALLTEL agrees to submit to BellSouth all advertising, sales promotion, press releases, and other publicity matters relating to this Agreement wherein BellSouth's corporate or trade names, logos, trademarks or service marks or those of BellSouth's affiliated companies are mentioned or language from which the connection of said names or trademarks therewith may be inferred or implied; and ALLTEL further agrees not to publish or use advertising, sales promotions, press releases, or publicity matters without BellSouth's prior written approval.

D. This Agreement constitutes the entire Agreement between ALLTEL and BellSouth which supersedes all prior Agreements or contracts, oral or written representations, statements, negotiations, understandings, proposals and undertakings with respect to the subject matter hereof.

E. Except as expressly provided in this Agreement, if any part of this Agreement is held or construed to be invalid or unenforceable, the validity of any other Section of this Agreement shall remain in full force and effect to the extent permissible or appropriate in furtherance of the intent of this Agreement.

F. Neither Party shall be held liable for any delay or failure in performance of any part of this Agreement for any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, or acts or omissions of transportation common carriers.

G. This Agreement shall be deemed to be a contract made under the laws of the State of Georgia, and the construction, interpretation and performance of this Agreement and all transactions hereunder shall be governed by the domestic law of such State.

FACILITIES BASED ADDENDUM

TO LINE INFORMATION DATA BASE (LIDB)

STORAGE AGREEMENT

This is a Facilities Based Addendum to the Line Information Data Base Storage Agreement dated _____, between BellSouth Telecommunications, Inc. ("BellSouth"), and _____("ALLTEL"), effective the _____ day of _____, _____.

I. GENERAL

This Addendum sets forth the terms and conditions for ALLTEL's provision of billing number information to BellSouth for inclusion in BellSouth's LIDB. BellSouth will store in its LIDB the billing number information provided by ALLTEL, and BellSouth will provide responses to on-line, call-by-call queries to this information for purposes specified in Section I.B. of the Agreement.

II. DEFINITIONS

A. Billing number - a number that ALLTEL creates for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.

B. Line number - a ten digit number that identifies a telephone line administered by ALLTEL.

C. Special billing number - a ten digit number that identifies a billing account established by ALLTEL.

D. Calling Card number - a billing number plus PIN number.

E. PIN number - a four digit security code assigned by ALLTEL which is added to a billing number to compose a fourteen digit calling card number.

F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by ALLTEL.

G. Billed Number Screening - refers to the activity of determining whether a toll billing exception indicator is present for a particular billing number.

H. Calling Card Validation - refers to the activity of determining whether a particular calling card number exists as stated or otherwise provided by a caller.

I. Billing number information - information about billing number, Calling Card number and toll billing exception indicator provided to BellSouth by ALLTEL.

III. RESPONSIBILITIES OF PARTIES

A. ALLTEL will provide its billing number information to BellSouth's LIDB each business day by a method that has been mutually agreed upon by both Parties.

B. BellSouth will store in its LIDB the billing number information provided by ALLTEL. Under normal operating conditions, BellSouth shall include ALLTEL's billing number information in its LIDB no later than two business days following BellSouth's receipt of such billing number information, provided that BellSouth shall not be held responsible for any delay or failure in performance to the extent such delay or failure is caused by circumstances or conditions beyond BellSouth's reasonable control. BellSouth will store in its LIDB an unlimited volume of ALLTEL's working telephone numbers.

C. BellSouth will provide responses to on-line, call-by-call queries to the stored information for the specific purposes listed in the next paragraph.

D. BellSouth is authorized to use the billing number information provided by ALLTEL to perform the following functions for authorized users on an on-line basis:

1. Validate a 14 digit Calling Card number where the first 10 digits are a line number or special billing number assigned by ALLTEL, and where the last four digits (PIN) are a security code assigned by ALLTEL.

2. Determine whether ALLTEL or the subscriber has identified the billing number as one which should not be billed for collect or third number calls, or both.

E. ALLTEL will provide its own billing number information to BellSouth for storage and to be used for Billed Number Screening and Calling Card Validation. ALLTEL will arrange and pay for transport of updates to BellSouth.

IV. COMPLIANCE

Unless expressly authorized in writing by ALLTEL, all billing number information provided pursuant to this Addendum shall be used for no purposes other than those set forth in this Addendum.

EXHIBIT B

CALLING NAME DELIVERY (CNAM) DATABASE SERVICES

1. Definitions

For the purpose of this Attachment, the following terms shall be defined as:

CALLING NAME DELIVERY DATABASE SERVICE (CNAM) - The ability to associate a name with the calling party number, allowing the end user subscriber (to which a call is being terminated) to view the calling party's name before the call is answered. This service also provides ALLTEL the opportunity to load and store its subscriber names in the BellSouth CNAM SCPs.

CALLING PARTY NUMBER (CPN) - The number of the calling party that is delivered to the terminating switch using common channel signaling system 7 (CCS7) technology, and that is contained in the Initial Address Message (IAM) portion of the CCS7 call setup.

COMMON CHANNEL SIGNALING SYSTEM 7 (CCS7) - A network signaling technology in which all signaling information between two or more nodes is transmitted over high-speed data links, rather than over voice circuits.

SERVICE CONTROL POINTs (SCPs) - The real-time data base systems that contain the names to be provided in response to queries received from CNAM SSPs.

SERVICE MANAGEMENT SYSTEM (SMS) - The main operations support system of CNAM DATABASE SERVICE. CNAM records are loaded into the SMS, which in turn downloads into the CNAM SCP.

SERVICE SWITCHING POINTs (SSPs) - Features of computerized switches in the telephone network that determine that a terminating line has subscribed to CNAM service, and then communicate with CNAM SCPs in order to provide the name associated with the calling party number.

SUBSYSTEM NUMBER (SSN) - The address used in the Signaling Connection Control Part (SCCP) layer of the SS7 protocol to designate an application at an end signaling point. A SSN for CNAM at the end office designates the CNAM application within the end office. BellSouth uses the CNAM SSN of 232.

2. Attachment

2.1 This Attachment contains the terms and conditions where BellSouth will provide to the ALLTEL access to the BellSouth CNAM SCP for query or record storage purposes.

2.2 ALLTEL shall submit to BellSouth a notice of its intent to access and utilize BellSouth CNAM Database Services pursuant to the terms and conditions of this Attachment. Said notice shall be in writing, no less than 60 days prior to ALLTEL's access to BellSouth's CNAM Database Services and shall be addressed to ALLTEL's Account Manager.

3. Physical Connection and Compensation

3.1 BellSouth's provision of CNAM Database Services to ALLTEL requires interconnection from ALLTEL to BellSouth CNAM Service Control Points (SCPs). Such interconnections shall be established pursuant to Attachment 3 of this Agreement . The appropriate charge for access to and use of the BellSouth CNAM Database service shall be as set forth in this Attachment.

3.2 In order to formulate a CNAM query to be sent to the BellSouth CNAM SCP, ALLTEL shall provide its own CNAM SSP. ALLTEL's CNAM SSPs must be compliant with TR-NWT-001188, "CLASS Calling Name Delivery Generic Requirements".

3.3 If ALLTEL elects to access the BellSouth CNAM SCP via a third party CCS7 transport provider, the third party CCS7 provider shall interconnect with the BellSouth CCS7 network according to BellSouth's Common Channel Signaling Interconnection Guidelines and Telcordia (formerly BellCore)'s CCS Network Interface Specification document, TR-TSV-000905. In addition, the third party provider shall establish CCS7 interconnection at the BellSouth Local Signal Transfer Points (LSTPs) serving the BellSouth CNAM SCPs that ALLTEL desires to query.

3.4 Out-Of-Region Customers

If the customer queries the BellSouth CNAM SCP via a third party national SS7 transport provider, the third party SS7 provider shall interconnect with the BellSouth CCS7 network according to BellSouth's Common Channel Signaling Interconnection Guidelines and Telcordia's (formerly BellCore's) CCS Network Interface Specification document, TR-TSV-000905. In addition, the third party provider shall establish SS7 interconnection at one or more of the BellSouth Gateway Signal Transfer Points (STPs). The payment of all costs associated with the transport of SS7 signals via a third party will be established by mutual agreement of the Parties in writing and shall, by this reference become an integral part of this Agreement.

4. CNAM Record Initial Load and Updates

4.1 The mechanism to be used by ALLTEL for initial CNAM record load and/or updates shall be determined by mutual agreement. The initial load and all updates shall be provided by ALLTEL in the BellSouth specified format and shall contain records for every working telephone number that can originate phone calls. It is the responsibility of ALLTEL to provide accurate information to BellSouth on a current basis.

4.2 Updates to the SMS shall occur no less than once a week, reflect service order activity affecting either name or telephone number, and involve only record additions, deletions or changes.

4.3 4.3 ALLTEL CNAM records provided for storage in the BellSouth CNAM SCP shall be available, on a SCP query basis only, to all Parties querying the BellSouth CNAM SCP. Further, CNAM service shall be provided by each Party consistent with state and/or federal regulation

CLEC/BellSouth Line Sharing Jointly Developed

Rules for Splitter Allocation

BellSouth is unable to obtain a sufficient number of splitters for placement in all central offices requested by competitive local exchange carriers ("CLECs") by June 6, 2000. As a result of the current shortage of splitters, CLECs and BellSouth developed the following rules for splitter allocation. These rules shall apply until such time as those CLECs participating in the creation of the rules agree that the regular splitter installation rules should apply.

1. There shall be a single CLEC priority list of central offices that shall consist of the Georgia CLEC priority list combined with the priority list from the other states in BellSouth's nine-state region (the "Priority List"). This priority list shall be used for filling orders; it shall determine the order in which splitters will be deployed in those central offices for which splitters have been ordered. Georgia central offices (CO) will have priority over other state's COs.

2. During the allocation period, a CLEC may order 24 ports or 96 ports. In either event, BellSouth shall install a 96 port splitter in accordance with the Priority List. However, during the allocation period, in the event a CLEC orders 96 ports, BellSouth will only allocate 24 ports of the 96 port splitter to the first CLEC that orders a splitter for that central office, thus creating a backlog of 72 ports that have already been ordered by that CLEC ("Backlog"). In the event of a Backlog, BellSouth will charge CLEC a monthly recurring charge appropriate for the number of ports allocated to CLEC. In addition, if CLEC requested a 96 port splitter, it shall pay a non-recurring charge for a 96 port splitter, but shall pay no non-recurring charges when additional ports are added to alleviate the Backlog.

3. BellSouth will allocate, on a first-come/first-served basis, the remaining 72 ports of the splitter (in blocks of 24 ports) to the other CLECs that place an order for a splitter at that same central office.

Orders Submitted by April 26, 2000 with Due Date of June 6, 2000 or Sooner

4. A firm order for a splitter issued to the BellSouth Complex Resale Support Group (CRSG) on or by April 26, 2000, with due date of June 6, 2000, or sooner, will be given priority over orders received after April 26, 2000. Orders for the first 200 splitters received prior to April 26, 2000, will be installed on or before June 5, 2000,

and shall be installed in accordance with the priority list. The first 25 splitter orders shall be installed no later than May 22, 2000.

5. In the event CLECs submit to BellSouth more than 200 splitter orders on or before April 26, 2000, BellSouth shall install fifty (50) splitters a week each week after June 5, 2000.

6. In the event there are more than four (4) orders submitted on or before April 26, 2000, for a splitter at a particular central office, a second splitter will be installed at that central office in accordance with the Priority List.

7. Backlogs associated with orders submitted on or before April 26, 2000 will be fulfilled in their entirety before any orders received after April 26, 2000 are worked. In fulfilling a Backlog, the CLEC's additional ports may not be on the same shelf as the initial 24 ports.

Orders Received after April 26, 2000

8. Irrespective of the Priority List, no orders received after April 26, 2000, will be worked until after all orders received on or before April 26, 2000 have been completed.

9. Once all orders received on or before April 26, 2000, have been worked in their entirety, orders received after April 26, 2000, will have a minimum interval of forty-two (42) calendar days from date of receipt.

Orders Submitted with Due Dates After June 6, 2000

10. Any order submitted on or before April 26, 2000, with a due date of after June 6, 2000, will be completed according to the due date provided there is available inventory and all orders with a due date of June 6, 2000 or earlier have been completed.

EXHIBIT C

Georgia Rating/Ranking of Central Offices for Linesharing

March 9, 2000 **Covad, Rhythms, NorthPoint, New Edge**

CLLI	Combined Ranking
MRTTGAMA	1
RSWLGAMA	2
ATLNGABU	3
ATLNGAPP	4
DLTHGAHS	5
ATLNGASS	6
CHMBGAMA	7
AGSTGAAU	8
LRVLGAOS	9
MRTTGAEA	10
SMYRGAMA	11
LLBNGAMA	12
WDSTGACR	13
ATHNGAMA	14
AGSTGAFL	15
AGSTGATH	16
JNBOGAMA	17
NRCRGAMA	18
ATLNGATH	19
ALPRGAMA	20
DNWDGAMA	21
CMNGGAMA	22
AGSTGAMT	23
ALBYGAMA	24
GSVLGAMA	25
SNLVGAMA	26
ATLNGAIC	27
ATLNGAEP	28
TUKRGAMA	29
ROMEGATL	30
VLDSGAMA	31
MACNGAMT	32
ASTLGAMA	33
SMYRGAPF	34
DGVLGAMA	35
ATLNGAEL	36

SNMTGALR	37
CNYRGAMA	38
MACNGAVN	39
WRRBGAMA	40
NWNNGAMA	41
ATLNGAWD	42
GRFNGAMA	43
PANLGAMA	44
BUFRGABH	45
ATLNGACD	46
MACNGAGP	47
SVNHGABS	48
ATLNGACS	49
PTCYGAMA	50
RVDLGAMA	51
STBRGANH	52
MCDNGAGS	53
ATLNGAWE	54
SVNHGADE	55
SVNHGAWB	56
ATLNGAGR	57
ATLNGAAD	58
CRVLGAMA	59
ACWOGAMA	60
ATLNGABH	61
FYVLGASG	62
SVNHGAGC	63
SVNHGAWI	64
ATLNGAFP	65
ATLNGAHR	66
PWSPGAAS	67
CRTNGAMA	68
ATLNGALA	69
MRRWGAMA	70
CLMBGAMT	71
CLMBGAMW	72
LTHNGAJS	73
CVTNGAMT	74
DLLSGAES	75
FRBNGAEB	76
CLMBGABV	77
BRWKGAMA	78
ATLNGAQS	79

CNTNGAXB	80
LGVLGACS	81
SSISGAES	81

BellSouth Central Offices (All states excluding GA)

Ref. #	CLLI	State	Combined CLEC Rank
312	PRRNFLMA	FL	1
1330	MMPHTNBA	TN	2
1362	NSVLTNMT	TN	3
202	GSVLFLNW	FL	4
1	ALBSALMA	AL	5
13	BRHMALCH	AL	6
268	MLBRFLMA	FL	7
1337	MMPHTNMA	TN	8
285	ORLDFLAP	FL	9
1335	MMPHTNGT	TN	10
208	HLWDFLPE	FL	11
289	ORLDFLPH	FL	12
1333	MMPHTNEL	TN	13
324	STRTFLMA	FL	14
14	BRHMALCP	AL	15
15	BRHMALEL	AL	16
1141	CLMASCSN	SC	17
1240	CHTGTNNS	TN	18
1339	MMPHTNOA	TN	19
1073	RLGHNCSI	NC	20
299	PMBHFLCS	FL	21
698	NWORLASW	LA	22
1354	NSVLTNBW	TN	23
1309	KNVLTNMA	TN	24
16	BRHMALEN	AL	25
17	BRHMALEW	AL	26
1345	MRBOTNMA	TN	27
1364	NSVLTNUN	TN	28
623	KNNRLABR	LA	29
984	CARYNCCE	NC	30
333	WPBHFLGA	FL	31
1356	NSVLTNCH	TN	32
1363	NSVLTNST	TN	33
429	LSVLKYAP	KY	34
20	BRHMALHW	AL	35
21	BRHMALMT	AL	36
638	LFYTLAMA	LA	37
1306	KNTNTNMA	TN	38
693	NWORLAMT	LA	39

149	BCRTFLMA	FL	40
150	BCRTFLSA	FL	41
1340	MMPHTNSL	TN	42
1338	MMPHTNMT	TN	43
307	PNSCFLFP	FL	44
22	BRHMALOM	AL	45
23	BRHMALOX	AL	46
176	DYBHFLMA	FL	47
1352	NSVLTNAP	TN	48
1332	MMPHTNCT	TN	49
334	WPBHFLGR	FL	50
249	MIAMFLCA	FL	51
732	SLIDLAMA	LA	52
1307	KNVLTNBE	TN	53
64	MTGMALDA	AL	54
24	BRHMALRC	AL	55
26	BRHMALVA	AL	56
196	FTPRFLMA	FL	57
1272	FKLNTNMA	TN	58
695	NWORLARV	LA	59
1019	GNBONCAS	NC	60
1068	RLGHNCGL	NC	61
692	NWORLAMR	LA	62
1310	KNVLTNWH	TN	63
179	DYBHFLPO	FL	64
34	BSMRALMA	AL	65
148	BCRTFLBT	FL	66
233	JPTRFLMA	FL	67
1357	NSVLTNDO	TN	68
697	NWORLASK	LA	69
189	FTLDFLJA	FL	70
262	MIAMFLRR	FL	71
288	ORLDFLPC	FL	72
1361	NSVLTNMC	TN	73
667	MONRLAMA	LA	74
664	MNFDLAMA	LA	75
157	BYBHFLMA	FL	76
170	DLBHFLKP	FL	77
554	BTRGLAGW	LA	78
1237	CHTGTNDT	TN	79
232	JCVLFLWC	FL	80
253	MIAMFLHL	FL	81
988	CHRLNCCE	NC	82

431	LSVLKYBR	KY	83
1353	NSVLTNBV	TN	84
1158	FLRNSCMA	SC	85
171	DLBHFLMA	FL	86
174	DRBHFLMA	FL	87
1323	MAVLTNMA	TN	88
1358	NSVLTNGH	TN	89
230	JCVLFLSJ	FL	90
301	PMBHFLMA	FL	91
265	MIAMFLWD	FL	92
287	ORLDFLMA	FL	93
1366	NSVLTNWM	TN	94
164	COCOFLMA	FL	95
187	FTLDFLCR	FL	96
188	FTLDFLCY	FL	97
330	VRBHFLMA	FL	98
1280	GDVLTNMA	TN	99
696	NWORLASC	LA	100
264	MIAMFLSO	FL	101
989	CHRLNCCR	NC	102
683	NWORLAAR	LA	103
1311	KNVLTNYH	TN	104
557	BTRGLAMA	LA	105
190	FTLDFLMR	FL	106
191	FTLDFLOA	FL	107
1250	CLVLTNMA	TN	108
987	CHRLNCCA	NC	109
430	LSVLKYBE	KY	110
338	WPBHFLRP	FL	111
271	MNDRFLLO	FL	112
229	JCVLFLRV	FL	113
1020	GNBONCEU	NC	114
306	PNSCFLBL	FL	115
192	FTLDFLPL	FL	116
194	FTLDFLSU	FL	117
1236	CHTGTNBR	TN	118
986	CHRLNCBO	NC	119
687	NWORLACM	LA	120
1004	CPHLNCRO	NC	121
209	HLWDFLWH	FL	122
1341	MMPHTNST	TN	123
996	CHRLNCSH	NC	124
848	JCSNMSCP	MS	125

195	FTLDFLWN	FL	126
206	HLWDFLHA	FL	127
969	AHVLNCOH	NC	128
995	CHRLNCRE	NC	129
227	JCVLFLNO	FL	130
442	LSVLKYWE	KY	131
1069	RLGHNCHO	NC	132
436	LSVLKYOA	KY	133
992	CHRLNCLP	NC	134
356	BWLGKYMA	KY	135
207	HLWDFLMA	FL	136
218	JCBHFLMA	FL	137
305	PNCYFLMA	FL	138
1022	GNBONCLA	NC	139
220	JCVLFLAR	FL	140
335	WPBHFLHH	FL	141
319	SNFRFLMA	FL	142
439	LSVLKYSM	KY	143
222	JCVLFLCL	FL	144
90	TSCLALMT	AL	145
221	JCVLFLBW	FL	146
223	JCVLFLFC	FL	147
1247	CLEVTNMA	TN	148
201	GSVLFLMA	FL	149
691	NWORLAMC	LA	150
300	PMBHFLFE	FL	151
293	OVIDFLCA	FL	152
594	FKTNLAMA	LA	153
231	JCVLFLSM	FL	154
66	MTGMALMT	AL	155
243	MIAMFLAE	FL	156
245	MIAMFLAP	FL	157
99	DCTRALMT	AL	158
217	JCBHFLAB	FL	159
286	ORLDFLCL	FL	160
1102	WNSLNCVI	NC	161
428	LSVLKYAN	KY	162
981	BURLNCDA	NC	163
59	MOBLALSH	AL	164
314	PTSLFLMA	FL	165
246	MIAMFLBA	FL	166
248	MIAMFLBR	FL	167
123	HNVIALMT	AL	168

19	BRHMALFS	AL	169
690	NWORLAMA	LA	170
1287	HDVLTNMA	TN	171
290	ORLDFLSA	FL	172
1028	GSTANCSO	NC	173
52	MOBLALAZ	AL	174
1211	SUVLSCMA	SC	175
251	MIAMFLFL	FL	176
252	MIAMFLGR	FL	177
1131	CHTNSCWA	SC	178
54	MOBLALOS	AL	179
75	PNSNALMA	AL	180
1058	MTOLNCCE	NC	181
1070	RLGHNCJO	NC	182
1099	WNSLNCFI	NC	183
124	HNVIALPW	AL	184
472	OWBOKYMA	KY	185
254	MIAMFLIC	FL	186
1125	CHTNSCDP	SC	187
255	MIAMFLKE	FL	188
1140	CLMASCSH	SC	189
441	LSVLKYVS	KY	190
311	PNVDFLMA	FL	191
277	NDADFLBR	FL	192
1312	LBNNTNMA	TN	193
1166	GNVLSCDT	SC	194
281	NSBHFLMA	FL	195
256	MIAMFLME	FL	196
257	MIAMFLNM	FL	197
558	BTRGLAOH	LA	198
1126	CHTNSCDT	SC	199
33	BSMRALHT	AL	200
337	WPBHFLRB	FL	201
291	ORPKFLMA	FL	202
997	CHRLNCTH	NC	203
1169	GNVLSCWR	SC	204
327	TTVLFLMA	FL	205
260	MIAMFLPB	FL	206
261	MIAMFLPL	FL	207
849	JCSNMSMB	MS	208
1188	MNPLSCES	SC	209
577	CVTNLAMA	LA	210
279	NDADFLOL	FL	211

998	CHRLNCUN	NC	212
1071	RLGHNCMO	NC	213
1130	CHTNSCNO	SC	214
310	PNSCFLWA	FL	215
276	NDADFLAC	FL	216
266	MIAMFLWM	FL	217
177	DYBHFLOB	FL	218
1138	CLMASCSA	SC	219
686	NWORLACA	LA	220
1067	RLGHNCGA	NC	221
336	WPBHFLLE	FL	222
624	KNNRLAHN	LA	223
1207	SPBGSCMA	SC	224
1080	SLBRNCMA	NC	225
278	NDADFLGG	FL	226
302	PMBHFLTA	FL	227
1143	CLMASCSW	SC	228
440	LSVLKYTS	KY	229
1257	CRTHTNMA	TN	230
28	BRHMALWL	AL	231
435	LSVLKYJT	KY	232
639	LFYTLAVM	LA	233
332	WPBHFLAN	FL	234
1369	OKRGTNMT	TN	235
126	HNVIALUN	AL	236
438	LSVLKYSL	KY	237
483	PMBRKYMA	KY	238
292	ORPKFLRW	FL	239
559	BTRGLASB	LA	240
729	SHPTLAMA	LA	241
433	LSVLKYFC	KY	242
432	LSVLKYCW	KY	243
1300	JCSNTNMA	TN	244
561	BTRGLAWN	LA	245
1101	WNSLNCLE	NC	246
1277	GALLTNMA	TN	247
556	BTRGLAIS	LA	248
726	SHPTLABS	LA	249
689	NWORLALK	LA	250
1254	CNVLTNMA	TN	251
642	LKCHLADT	LA	252
727	SHPTLACL	LA	253
1388	SMYRTNMA	TN	254

1262	DKSNTNMT	TN	255
728	SHPTLAHD	LA	256
1031	HNVLNCCH	NC	257
971	APEXNCCE	NC	258
990	CHRLNCDE	NC	259
1346	MRTWTNMA	TN	260
852	JCSNMSRW	MS	261
1394	SPFDTNMA	TN	262
665	MNVLLAMA	LA	263
1023	GNBONCMC	NC	264
1106	AIKNSCMA	SC	265
991	CHRLNCER	NC	266
1072	RLGHNCSB	NC	267
645	LKCHLAUN	LA	268
1045	LNTNNCMA	NC	269
263	MIAMFLSH	FL	270
1017	GLBONCMA	NC	271
1308	KNVLTNFC	TN	272
1135	CLMASCCH	SC	273
1100	WNSLNCGL	NC	274
824	GLPTMSTS	MS	275
258	MIAMFLNS	FL	276
67	MTGMALNO	AL	277
259	MIAMFLOL	FL	278
1398	SVVLTNMT	TN	279
993	CHRLNCMI	NC	280
1085	SSVLNCMA	NC	281
982	BURLNCEL	NC	282
731	SHPTLASG	LA	283
1024	GNBONCPG	NC	284
74	PHCYALMA	AL	285
244	MIAMFLAL	FL	286
296	PCBHFLNT	FL	287
1037	KNDLNCCE	NC	288
165	COCOFLME	FL	289
434	LSVLKYHA	KY	290
838	HTBGMSMA	MS	291
1078	SELMNCMA	NC	292
60	MOBLALSK	AL	293
1009	DVSNNCPO	NC	294
582	DNSPLAMA	LA	295
1098	WNSLNCCL	NC	296
10	AUBNALMA	AL	297

1083	SRFDNCCE	NC	298
399	FRFTKYMA	KY	299
247	MIAMFLBC	FL	300
1248	CLMATNMA	TN	301
1018	GNBONCAP	NC	302
1136	CLMASCDF	SC	303
1105	ZBLNNCCE	NC	304
321	STAGFLMA	FL	305
1096	WNDLNCPI	NC	306
846	JCSNMSBL	MS	307
11	BLFNALMA	AL	308
427	LSVLKY26	KY	309
193	FTLDFLSG	FL	310
1242	CHTGTNRO	TN	311
212	HMSTFLNA	FL	312
159	CCBHFLMA	FL	313
985	CARYNCWS	NC	314
560	BTRGLASW	LA	315
295	PAHKFLMA	FL	316
1133	CLMASCAR	SC	317
250	MIAMFLDB	FL	318
122	HNVIALLW	AL	319
1066	RLGHNCDU	NC	320
1142	CLMASCSU	SC	321
210	HMSTFLEA	FL	322
154	BLGLFLMA	FL	323
1258	CRVLTNMA	TN	324
851	JCSNMSPC	MS	325
1241	CHTGTNRB	TN	326
1053	MGTNNCGR	NC	327
89	TSCLALDH	AL	328
ADD	HNVIALRA	AL	329
730	SHPTLAQB	LA	330
978	BOONNCKI	NC	331
839	HTBGMSWE	MS	332
8	ATHNALMA	AL	333
610	HMNDLAMA	LA	334
874	MDSNMSES	MS	335
71	OPLKALMT	AL	336
769	BILXMSED	MS	337
269	MLTNFLRA	FL	338
1301	JCSNTNNS	TN	339
55	MOBLALPR	AL	340

552	BTRGLABK	LA	341
847	JCSNMSCB	MS	342
437	LSVLKYSH	KY	343
1129	CHTNSCLB	SC	344
492	RCMDKYMA	KY	345
411	HNSNKYMA	KY	346
1040	LENRNCHA	NC	347
1190	NAGSSCMA	SC	348
77	PRVLALMA	AL	349
213	HTISFLMA	FL	350
972	ARDNNCCE	NC	351
200	GLBRFLMC	FL	352
823	GLPTMSLY	MS	353
315	PTSLFLSO	FL	354
51	MOBLALAP	AL	355
1127	CHTNSCJM	SC	356
893	OCSPMSGO	MS	357
91	TSCLALNO	AL	358
317	SBSTFLMA	FL	359
527	WNCHKYMA	KY	360
58	MOBLALSF	AL	361
1239	CHTGTNMV	TN	362
1016	GLBONCAD	NC	363
770	BILXMSMA	MS	364
1400	TLLHTNMA	TN	365
109	FRHPALMA	AL	366
1368	NWPTTNMT	TN	367
56	MOBLALSA	AL	368
666	MONRLADS	LA	369
668	MONRLAWM	LA	370
57	MOBLALSE	AL	371
404	GRTWKYMA	KY	372
970	AHVLNCOT	NC	373
1385	SHVLTNMA	TN	374
780	BRNDMSES	MS	375
1414	WNCHTNMA	TN	376
1347	MSCTTNMT	TN	377
1315	LNCYTNMA	TN	378
240	LYHNFLOH	FL	379
1374	PLSKTNMA	TN	380
1317	LRBGTNMA	TN	381
555	BTRGLAHR	LA	382
294	PACEFLPV	FL	383

850	JCSNMSNR	MS	384
1243	CHTGTNSE	TN	385
204	HBSDFLMA	FL	386
1319	LXTNTNMA	TN	387
1343	MNCHTNMA	TN	388
1249	CLTNTNMA	TN	389
322	STAGFLSH	FL	390
1041	LENRNCHU	NC	391
308	PNSCFLHC	FL	392
1285	GTBGTNMT	TN	393
968	AHVLNCBI	NC	394
1238	CHTGTNHT	TN	395
304	PNCYFLCA	FL	396

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
NIDs										
NID to NID Cross Connect, 2-Wire or 4-Wire, NRC	UNDC2	NA	$6.15	NA	NA	NA	NA	NA	NA	NA
NID to NID Cross Connect, 2-Wire or 4-Wire, NRC	UNDC4	NA	$6.15	NA	NA	NA	NA	NA	NA	NA
NID, 1-2 lines	UND12	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 1st	UND12	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Add'l	UND12	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Disconnect Charge - 1st	UND12	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Disconnect Charge - Add'l	UND12	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBN
NID, 1-6 lines	UND16	NA	NA	NA	TBD	NA	NA	NA	NA	NA
NRC - 1st	UND16	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Add'l	UND16	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Disconnect Charge - 1st	UND16	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Disconnect Charge - Add'l	UND16	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
Nonrecurring Charge - customer transfer, feature additions, changes (1)		$5.00	NA	NA	NA	NA	$5.00	NA	NA	NA
LOOP, EXCLUDING NID										
2-Wire Analog VG Loop (Standard), per month	TBD	NA	NA	NA	$18.20	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$86.08	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$58.57	NA	NA	NA	NA	NA
2-Wire Analog VG Loop (Customized), per month	TBD	NA	NA	NA	$21.41	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$236.75	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$177.10	NA	NA	NA	NA	NA
4-Wire Analog VG Loop (Standard), per month	TBD	NA	NA	NA	$26.38	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$457.14	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$348.83	NA	NA	NA	NA	NA
2-Wire ISDN Digital Grade Loop (Standard), per month	TBD	NA	NA	NA	$29.65	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$541.28	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$431.61	NA	NA	NA	NA	NA
2-Wire ADSL Loop (Standard), per month	TBD	NA	NA	NA	$10.63	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$713.50	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$609.44	NA	NA	NA	NA	NA
2-Wire HDSL Loop (Standard), per month	TBD	NA	NA	NA	$7.40	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$713.50	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$609.44	NA	NA	NA	NA	NA
4-Wire HDSL Loop (Standard), per month	TBD	NA	NA	NA	$9.70	NA	NA	NA	NA	NA
NRC - 1st		NA	NA	NA	$748.93	NA	NA	NA	NA	NA
NRC - Add'l		NA	NA	NA	$646.17	NA	NA	NA	NA	NA
LOOP, INCLUDING NID										
2-Wire Analog VG Loop-SL1, per month										
RC - Statewide, per month	UEAL2	NA	NA	NA	NA	NA	NA	$15.88	NA	NA
RC - Zone 1, per month (Note 2)	UEAL2	$15.24	$13.75	$14.21	$14.79	$14.96	$15.58	TBD	$18.48	$15.92
RC - Zone 2, per month (Note 2)	UEAL2	$24.75	$20.13	$16.41	$27.68	$25.69	$20.65	TBD	$27.87	$20.79
RC - Zone 3, per month (Note 2)	UEAL2	$44.85	$44.40	$26.08	$47.78	$52.47	$29.51	TBD	$36.91	$27.18
RC - Zone 4, per month (Note 2)	UEAL2	NA	NA	NA	NA	NA	$38.94	NA	NA	NA
NRC - 1st	UEAL2	$59.03	$83.20	$42.54	NA	$40.69	$59.25	$57.99	$70.44	$78.93
NRC - Add'l	UEAL2	$43.14	$32.15	$31.33	NA	$29.96	$43.67	$42.37	$44.05	$50.98
NRC - Disconnect Charge - 1st	UEAL2	$15.21	$55.97	NA	NA	$16.48	$16.35	NA	NA	NA

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		NRC - Disconnect Charge - Add'l	UEAL2	$3.22	$10.35	NA	NA	$3.36	$4.06	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.22	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination for SL1 loops (per loop)	UEAMC	$51.29	16.31**	$36.46	16.31**	$34.90	$50.29	$61.38	$62.10	36.46 **
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	23.24 **	$34.22	36.18 **	$32.77	$45.27	$45.34	$45.43	34.22 **
		NRC - Engineering Information (EI) - interim rates until cost study is prepared based on inputs that reflect the work required to extract the Engineering Information.	UEANM	$25.00	$40.00	$20.00	$40.00	$20.00	$25.00	$20.00	$25.00	$40.00
	2-Wire Analog VG Loop-SL2 w/loop or ground start signaling, per month											
		RC - Statewide, per month	UEAL2	NA	NA	NA	NA	NA	NA	$19.50	NA	NA
		RC - Zone 1, per month (Note 2)	UEAL2	$17.95	$18.48	$16.84	$17.27	$17.65	$18.35	TBD	$21.57	$15.92
		RC - Zone 2, per month (Note 2)	UEAL2	$29.16	$22.43	$19.45	$32.32	$30.32	$24.33	TBD	$32.53	$20.79
		RC - Zone 3, per month (Note 2)	UEAL2	$52.84	$27.87	$30.92	$55.78	$61.93	$34.77	TBD	$43.08	$27.18
		RC - Zone 4, per month (Note 2)	UEAL2	NA	NA	NA	NA	NA	$45.88	NA	NA	NA
		NRC - 1st	UEAL2	$145.46	$218.96	$104.17	NA	$99.69	$144.01	$142.97	$178.12	$192.97
		NRC - Add'l	UEAL2	$108.40	$136.44	$78.10	NA	$74.73	$107.70	$106.56	$128.80	$140.72
		NRC - Disconnect Charge - 1st	UEAL2	$40.31	$113.41	NA	NA	$28.73	$40.98	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UEAL2	$26.01	$20.58	NA	NA	$18.87	$26.95	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$26.95	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR) (subject to change pending state ordered rates)	OCOSL	$45.99	$23.24	$34.22	$36.18 **	$32.77	$45.27	$45.34	$45.43	$36.18 **
	2-Wire Analog VG Loop-SL2 w/ reverse battery signaling, per month											
		RC - Statewide, per month	UEAR2	NA	NA	NA	NA	NA	NA	$19.50	NA	NA
		RC - Zone 1, per month (Note 2)	UEAR2	$17.95	$18.48	$16.84	$17.27	$17.65	$18.35	TBD	$21.57	$15.92
		RC - Zone 2, per month (Note 2)	UEAR2	$29.16	$22.43	$19.45	$32.32	$30.32	$24.33	TBD	$32.53	$20.79
		RC - Zone 3, per month (Note 2)	UEAR2	$52.84	$27.87	$30.92	$55.78	$61.93	$34.77	TBD	$43.08	$27.18
		RC - Zone 4, per month (Note 2)	UEAR2	NA	NA	NA	NA	NA	$45.88	NA	NA	NA
		NRC - 1st	UEAR2	$145.46	$218.96	$104.17	NA	$99.69	$144.01	$142.97	$178.12	$192.97
		NRC - Add'l	UEAR2	$108.40	$136.44	$78.10	NA	$74.73	$107.70	$106.56	$128.80	$140.72
		NRC - Disconnect Charge - 1st	UEAR2	$40.31	$113.41	NA	NA	$28.73	$40.98	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UEAR2	$26.01	$20.58	NA	NA	$18.87	$26.95	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$26.95	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOCL	$45.99	$23.24	$34.22	$36.18 **	$32.77	$45.27	$45.34	$45.43	$34.22**
	4-Wire Analog VG Loop, per month											
		RC - Statewide, per month	UEAL4	NA	NA	NA	NA	NA	NA	$27.49	NA	NA
		RC - Zone 1, per month (Note 2)	UEAL4	$24.01	$24.26	$22.26	NA	$24.36	$22.38	TBD	$29.47	$15.92
		RC - Zone 2, per month (Note 2)	UEAL4	$39.00	$35.51	$25.70	NA	$41.85	$29.67	TBD	$44.44	$20.79
		RC - Zone 3, per month (Note 2)	UEAL4	$70.67	$78.35	$40.85	NA	$85.47	$42.40	TBD	$58.85	$27.18
		RC - Zone 4, per month (Note 2)	UEAL4	NA	NA	NA	NA	NA	$55.96	NA	NA	NA
		NRC - 1st	UEAL4	$293.70	$141.00	$206.95	NA	$198.10	$289.06	$288.47	$383.39	$58.50
		NRC - Add'l	UEAL4	$241.76	$43.00	$170.57	NA	$163.26	$238.19	$237.45	$286.77	$31.00
		NRC - Disconnect Charge - 1st	UEAL4	$108.96	NA	NA	NA	$74.27	$108.14	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UEAL4	$57.01	NA	NA	NA	$39.44	$57.28	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.06	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	NA	$32.77	$45.27	$45.34	$45.43	$55.00
	2-Wire ISDN Digital Grade Loop, per month											
		RC - Statewide, per month	U1L2X	NA	NA	NA	NA	NA	NA	$24.98	NA	NA
		RC - Zone 1, per month (Note 2)	U1L2X	$23.23	$32.34	$21.89	$23.66	$21.15	$21.86	TBD	$26.68	$15.92
		RC - Zone 2, per month (Note 2)	U1L2X	$37.74	$47.35	$25.27	$44.28	$36.22	$28.97	TBD	$40.24	$20.79

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		RC - Zone 3, per month (Note 2)	U1L2X	$68.38	$104.47	$40.17	$76.42	$74.19	$41.40	TBD	$53.29	$27.18
		RC - Zone 4, per month (Note 2)	U1L2X	NA	NA	NA	NA	NA	$54.64	NA	NA	NA
		NRC - 1st	U1L2X	$331.85	$306.00	$233.38	NA	$223.27	$326.38	$325.91	$423.04	$58.50
		NRC - Add'l	U1L2X	$255.87	$283.00	$180.35	NA	$172.63	$252.00	$251.31	$301.75	$31.00
		NRC - Disconnect Charge - 1st	U1L2X	$108.95	NA	NA	NA	$74.27	$108.14	NA	NA	NA
		NRC - Disconnect Charge - Add'l	U1L2X	$57.01	NA	NA	NA	$39.44	$57.27	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00
	2-Wire Universal Digital Carrier (UDC), statewide, per month		UDC2X	NA	NA	NA	NA	NA	NA	$24.98	NA	NA
		Zone 1, per month	UDC2X	$23.23	$32.34	$21.89	$23.66	$21.15	$21.86	TBD	$26.68	$15.92
		Zone 2, per month	UDC2X	$37.74	$47.35	$25.27	$44.28	$36.22	$28.97	TBD	$40.24	$20.79
		Zone 3, per month	UDC2X	$68.38	$104.47	$40.17	$76.42	$74.19	$41.40	TBD	$53.29	$27.18
		Zone 4, per month	UDC2X	NA	NA	NA	NA	NA	$54.64	NA	NA	NA
		NRC - 1st	UDC2X	$331.85	$306.00	$233.38	NA	$223.27	$326.38	$325.91	$423.04	$58.50
		NRC - Add'l	UDC2X	$255.87	$283.00	$180.35	NA	$172.63	$252.00	$251.31	$301.75	$31.00
		NRC - Disconnect Charge - 1st	UDC2X	$108.95	NA	NA	NA	$74.27	$108.14	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UDC2X	$57.01	NA	NA	NA	$39.44	$57.27	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00
	2-Wire Asymmetrical Dig Subscriber Line (ADSL) Compatible Loop, <u>includes</u> manual service inquiry and facility reservation, statewide, per month											
		RC - Statewide, per month	UAL2X	NA	NA	NA	NA	NA	NA	$14.60	NA	$18.46
		RC - Zone 1, per month (Note 2)	UAL2X	$12.09	$12.78	$11.23	$8.79	$11.90	$10.87	TBD	$17.10	$15.93
		RC - Zone 2, per month (Note 2)	UAL2X	$19.64	$18.72	$12.97	$16.46	$20.43	$14.40	TBD	$25.79	$20.05
		RC - Zone 3, per month (Note 2)	UAL2X	$35.59	$41.29	$20.62	$28.40	$41.73	$20.58	TBD	$34.15	$28.74
		RC - Zone 4, per month (Note 2)	UAL2X	NA	NA	NA	NA	NA	$27.16	NA	NA	NA
		NRC - 1st	UAL2X	$514.21	$113.85	$359.73	NA	$343.13	$504.82	$504.90	$600.61	$640.79
		NRC - Add'l	UAL2X	$464.58	$99.61	$325.15	NA	$310.03	$456.24	$456.17	$507.33	$541.94
		NRC - Disconnect Charge - 1st	UAL2X	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA
		NRC - Disconnect Charge - Add'l	SOMAN	$56.98	NA	NA	NA	$39.42	$57.25	$26.94	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$12.76	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	NA	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	NA	$32.77	$45.27	$45.34	$45.43	$55.00
	2-Wire Asymmetrical Dig Subscriber Line (ADSL) Compatible Loop, <u>without</u> manual service inquiry and facility reservation, statewide, per month		UAL2W	NA	NA	NA	NA	NA	NA	$14.60	NA	$18.46
		Zone 1, per month	UAL2W	$12.09	$12.78	$11.23	$8.79	$11.90	$10.87	TBD	$17.10	TBD
		Zone 2, per month	UAL2W	$19.64	$18.72	$12.97	$16.46	$20.43	$14.40	TBD	$25.79	TBD
		Zone 3, per month	UAL2W	$35.59	$41.29	$20.62	$28.40	$41.73	$20.58	TBD	$34.15	TBD
		Zone 4, per month	UAL2W	NA	NA	NA	NA	NA	$27.16	NA	NA	NA
		NRC - 1st	UAL2W	$375.21	$113.85	$220.73	$574.50	$204.13	$365.82	$365.90	$461.60	$501.79
		NRC - Add'l	UAL2W	$325.58	$99.61	$186.15	$470.44	$171.03	$317.24	$317.17	$368.33	$402.94
		NRC - Disconnect Charge - 1st	UAL2W	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UAL2W	$56.98	NA	NA	NA	$39.42	$57.25	$26.94	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$12.76	$44.42	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	NA	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00

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2-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, includes manual service inquiry and facility reservation, statewide, per month											
RC - Statewide, per month	UHL2X	NA	NA	NA	NA	NA	NA	$11.98	NA	$13.46	
RC - Zone 1, per month (Note 2)	UHL2X	$9.41	$9.80	$7.88	$6.29	$8.97	$8.50	TBD	$12.21	$11.62	
RC - Zone 2, per month (Note 2)	UHL2X	$15.29	$14.35	$9.09	$11.78	$15.41	$11.26	TBD	$18.41	$14.62	
RC - Zone 3, per month (Note 2)	UHL2X	$27.70	$31.65	$14.46	$20.33	$31.48	$16.10	TBD	$24.39	$20.96	
RC - Zone 4, per month (Note 2)	UHL2X	NA	NA	NA	NA	NA	$21.25	NA	NA	NA	
NRC - 1st	UHL2X	$514.21	$113.85	$359.73	NA	$343.13	$504.82	$504.90	$600.61	$640.79	
NRC - Add'l	UHL2X	$464.58	$99.61	$325.15	NA	$310.03	$456.24	$456.17	$507.33	$541.94	
NRC - Disconnect Charge - 1st	UHL2X	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA	
NRC - Disconnect Charge - Add'l	UHL2X	$56.98	NA	NA	NA	$39.42	$57.25	NA	NA	NA	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA	
NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00	
2-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, without manual service inquiry and facility reservation, statewide, per month	UHL2W	NA	NA	NA	NA	NA	NA	$11.98	NA	$13.46	
Zone 1, per month	UHL2W	$9.41	$9.80	$7.88	$6.29	$8.97	$8.50	TBD	$12.21	TBD	
Zone 2, per month	UHL2W	$15.29	$14.35	$9.09	$11.78	$15.41	$11.26	TBD	$18.41	TBD	
Zone 3, per month	UHL2W	$27.70	$31.65	$14.48	$20.33	$31.48	$16.10	TBD	$24.39	TBD	
Zone 4, per month	UHL2W	NA	NA	NA	NA	NA	$21.25	NA	NA	NA	
NRC - 1st	UHL2W	$375.21	$113.85	$220.73	$574.50	$204.13	$365.82	$365.90	$461.60	$501.79	
NRC - Add'l	UHL2W	$325.58	$99.61	$186.15	$470.44	$171.03	$317.24	$317.17	$368.33	$402.94	
NRC - Disconnect Charge - 1st	UHL2W	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA	
NRC - Disconnect Charge - Add'l	UHL2W	$56.98	NA	NA	NA	$39.42	$57.25	NA	NA	NA	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA	
NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00	
4-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, includes manual service inquiry and facility reservation, per month, statewide											
RC - Statewide, per month	UHL4X	NA	NA	NA	NA	NA	NA	$13.97	NA	$17.91	
RC - Zone 1, per month (Note 2)	UHL4X	$11.52	$14.75	$10.39	$7.68	$12.97	$10.36	TBD	$16.21	$15.46	
RC - Zone 2, per month (Note 2)	UHL4X	$18.71	$21.59	$12.00	$14.38	$21.76	$13.73	TBD	$24.45	$19.46	
RC - Zone 3, per month (Note 2)	UHL4X	$33.90	$47.64	$19.07	$24.82	$44.44	$19.62	TBD	$32.38	$27.88	
RC - Zone 4, per month (Note 2)	UHL4X	NA	NA	NA	NA	NA	$25.90	NA	NA	NA	
NRC - 1st	UHL4X	$541.13	$116.91	$378.86	NA	$361.45	$531.21	$531.35	$625.11	$666.70	
NRC - Add'l	UHL4X	$491.50	$101.71	$344.28	NA	$328.35	$482.63	$482.62	$532.78	$568.86	
NRC - Disconnect Charge - 1st	UHL4X	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA	
NRC - Disconnect Charge - Add'l	UHL4X	$56.98	NA	NA	NA	$39.42	$57.25	NA	NA	NA	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.06	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA	
NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00	
4-Wire High Bit Rate Dig Subscriber Line (HDSL) Compatible Loop, without manual service inquiry and facility reservation, per month, statewide	UHL4W	NA	NA	NA	NA	NA	NA	$13.97	NA	$17.91	
Zone 1, per month	UHL4W	$11.52	$14.75	$10.39	$7.68	$12.67	$10.36	TBD	$16.21	TBD	
Zone 2, per month	UHL4W	$18.71	$21.59	$12.00	$14.38	$21.76	$13.73	TBD	$24.45	TBD	
Zone 3, per month	UHL4W	$33.90	$47.64	$19.07	$24.82	$44.44	$19.62	TBD	$32.38	TBD	
Zone 4, per month	UHL4W	NA	NA	NA	NA	NA	$25.90	NA	NA	NA	
NRC - 1st	UHL4W	$402.13	$116.91	$239.86	$609.93	$222.45	$392.21	$392.35	$486.11	$527.70	

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		NRC - Add'l	UHL4W	$352.50	$101.71	$205.28	$507.17	$189.35	$343.63	$343.62	$393.78	$429.86
		NRC - Disconnect Charge - 1st	UHL4W	$106.65	NA	NA	NA	$72.54	$105.86	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UHL4W	$56.98	NA	NA	NA	$39.42	$57.25	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.06	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	$55.00	$32.77	$45.27	$45.34	$45.43	$55.00
	4-Wire DS1 Digital Loop, per month											
		RC - Statewide, per month	USLXX	NA	NA	NA	NA	NA	NA	$62.78	NA	TBD
		RC - Zone 1, per month (Note 2)	USLXX	$51.74	$64.69	$55.53	$50.26	$56.32	$50.99	TBD	$59.61	TBD
		RC - Zone 2, per month (Note 2)	USLXX	$84.05	$94.71	$64.13	$94.06	$96.73	$67.58	TBD	$89.90	TBD
		RC - Zone 3, per month (Note 2)	USLXX	$152.29	$208.93	$101.93	$162.34	$197.57	$96.58	TBD	$119.06	TBD
		RC - Zone 4, per month (Note 2)	USLXX	NA	NA	NA	NA	NA	$127.47	NA	NA	NA
		NRC - 1st	USLXX	$610.13	$540.00	$429.98	$849.80	$410.38	$599.09	$714.84	$715.77	TBD
		NRC - Add'l	USLXX	$380.26	$465.00	$268.18	$523.27	$255.48	$373.90	$421.47	$421.50	TBD
		NRC - Disconnect Charge - 1st	USLXX	$134.77	NA	NA	NA	$92.35	$133.53	NA	NA	NA
		NRC - Disconnect Charge - Add'l	USLXX	$55.97	NA	NA	NA	$38.44	$56.25	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$43.77	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$49.18	$55.00	$34.52	$55.00	$33.05	$48.17	$45.34	$48.47	NA
	4-Wire 56 Kbps Dig Grade Loop, per month											
		RC - Statewide, per month	UDL56	NA	NA	NA	NA	NA	NA	$32.67	NA	$42.23
		RC - Zone 1, per month (Note 2)	UDL56	$27.33	$39.08	$25.75	NA	$27.50	$25.61	TBD	$34.26	$36.45
		RC - Zone 2, per month (Note 2)	UDL56	$44.40	$57.21	$29.74	NA	$47.24	$33.94	TBD	$51.67	$45.87
		RC - Zone 3, per month (Note 2)	UDL56	$80.45	$126.22	$47.27	NA	$96.48	$48.51	TBD	$68.43	$65.75
		RC - Zone 4, per month (Note 2)	UDL56	NA	NA	NA	NA	NA	$64.02	NA	NA	NA
		NRC - 1st	UDL56	$498.05	$654.72	$348.55	NA	$333.28	$489.00	$489.04	$602.73	$643.00
		NRC - Add'l	UDL56	$343.70	$428.45	$241.20	NA	$230.50	$337.93	$337.51	$393.50	$421.26
		NRC - Disconnect Charge - 1st	UDL56	$129.62	NA	NA	NA	$87.99	$128.36	NA	$44.06	NA
		NRC - Disconnect Charge - Add'l	UDL56	$64.25	NA	NA	NA	$44.24	$64.35	NA	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	NA	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	NA	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	NA	$32.77	$45.27	$45.34	$45.43	$55.00
	4-Wire 64 Kbps Dig Grade Loop, per month											
		RC - Statewide, per month	UDL64	NA	NA	NA	NA	NA	NA	$32.67	$41.70	$42.23
		RC - Zone 1, per month (Note 2)	UDL64	$27.33	$39.08	$25.75	NA	$27.50	$25.61	TBD	$34.26	$36.45
		RC - Zone 2, per month (Note 2)	UDL64	$44.40	$57.21	$29.74	NA	$47.24	$33.94	TBD	$51.67	$45.87
		RC - Zone 3, per month (Note 2)	UDL64	$80.45	$126.22	$47.27	NA	$96.48	$48.51	TBD	$68.43	$65.75
		RC - Zone 4, per month (Note 2)	UDL64	NA	NA	NA	NA	NA	$64.02	NA	NA	NA
		NRC - 1st	UDL64	$498.05	$654.72	$348.55	NA	$333.28	$489.00	$489.04	$602.73	$643.00
		NRC - Add'l	UDL64	$343.70	$428.45	$241.20	NA	$230.50	$337.93	$337.51	$393.50	$421.26
		NRC - Disconnect Charge - 1st	UDL64	$129.62	NA	NA	NA	$87.99	$128.36	NA	$44.06	NA
		NRC - Disconnect Charge - Add'l	UDL64	$64.25	NA	NA	NA	$44.24	$64.35	NA	$13.55	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	NA	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	NA	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
		NRC - Incremental Charge - Order Coordination - Time Specific (per LSR)	OCOSL	$45.99	$55.00	$34.22	NA	$32.77	$45.27	$45.34	$45.43	$55.00
	2-Wire Unbundled Copper Loop/Short (less than or equal to 18kft), <u>includes</u> manual service inquiry and facility reservation, per month, statewide *											
		RC - Statewide, per month	UCLPB	$15.11	$18.00	$13.97	$11.89	$21.00	NA	$19.00	$20.81	$12.16
		RC - Zone 1, per month (Note 2)	UCLPB	TBD	$18.60	$19.80	TBD	$18.80	$16.85	TBD	$18.90	$19.85
		RC - Zone 2, per month (Note 2)	UCLPB	TBD	$27.23	$22.86	TBD	$25.85	$22.34	TBD	$28.50	$24.98
		RC - Zone 3, per month (Note 2)	UCLPB	TBD	$60.07	$36.34	TBD	$39.14	$31.92	TBD	$37.75	$35.81

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RC - Zone 4, per month (Note 2)	UCLPB	NA	NA	NA	NA	NA	$42.13	NA	NA	NA	
NRC - 1st	UCLPB	$514.21	$340.00	$395.16	$713.50	$340.00	$504.82	$450.00	$600.61	$270.01	
NRC - Add'l	UCLPB	$464.58	$300.00	$217.39	$609.44	$300.00	$456.24	$390.00	$507.33	$234.63	
NRC - Disconnect Charge - 1st	UCLPB	TBD	TBD	$142.27	NA	$72.54	$105.86	NA	NA	$74.54	
NRC - Disconnect Charge - Add'l	UCLPB	TBD	TBD	$37.86	NA	$39.42	$57.25	NA	NA	$39.14	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$47.00	$47.00	$18.94	$47.00	$18.14	$25.52	$47.00	$47.00	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$21.00	$21.00	$8.42	$21.00	$8.06	$11.34	$21.00	$25.52	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	$142.27	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$17.77	NA	$37.86	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	$16.00	$16.00	$36.46	$16.00	$32.77	$45.27	$16.00	$45.43	$34.29	
2-Wire Unbundled Copper Loop/Short (less than or equal to 18kft), without manual service inquiry and facility reservation, per month, statewide	UCLPW	NA	NA	NA	NA	NA	NA	$19.00	NA	$12.16	
Zone 1, per month	UCLPW	TBD	$18.60	$11.90	TBD	TBD	$16.85	TBD	TBD	TBD	
Zone 2, per month	UCLPW	TBD	$27.23	$13.74	TBD	TBD	$22.34	TBD	TBD	TBD	
Zone 3, per month	UCLPW	TBD	$60.07	$21.83	TBD	TBD	$31.92	TBD	TBD	TBD	
Zone 4, per month	UCLPW	NA	NA	NA	NA	NA	$42.13	NA	NA	NA	
NRC - 1st	UCLPW	$375.21	$201.00	$154.13	$574.50	$201.00	$365.82	$311.00	$461.61	$131.01	
NRC - Add'l	UCLPW	$325.58	$161.00	$139.75	$470.44	$161.00	$317.24	$251.00	$368.33	$95.63	
NRC - Disconnect Charge - 1st	UCLPW	TBD	TBD	$140.73	NA	$72.54	$105.86	NA	NA	$74.54	
NRC - Disconnect Charge - Add'l	UCLPW	TBD	TBD	$37.45	NA	$39.42	$57.25	NA	NA	$39.14	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$47.00	$47.00	NA	$47.00	$18.14	$25.52	$47.00	$47.00	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$21.00	$21.00	NA	$21.00	$8.06	$11.34	$21.00	$25.52	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$17.77	NA	NA	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	$16.00	$16.00	$36.46	NA	$32.77	$45.27	$16.00	$45.43	$34.29	
2-Wire Unbundled Copper Loop/Long (greater than 18kft), includes manual service inquiry and facility reservation, per month, statewide											
RC - Statewide, per month	UCL2L	$40.00	$35.00	$41.61	$40.00	$37.00	$45.00	$35.00	$40.00	$35.00	
RC - Zone 1, per month (Note 2)	UCL2L	TBD	$18.60	$19.80	TBD	$18.80	$16.85	TBD	$18.90	$19.85	
RC - Zone 2, per month (Note 2)	UCL2L	TBD	$27.23	$22.86	TBD	$25.85	$22.34	TBD	$28.50	$24.98	
RC - Zone 3, per month (Note 2)	UCL2L	TBD	$60.07	$36.34	TBD	$39.14	$31.92	TBD	$37.75	$35.81	
RC - Zone 4, per month (Note 2)	UCL2L	NA	NA	NA	NA	NA	$42.13	NA	NA	NA	
NRC - 1st	UCL2L	$514.21	$340.00	$395.16	$713.50	$340.00	$504.82	$450.00	$600.61	$270.01	
NRC - Add'l	UCL2L	$464.58	$300.00	$217.39	$609.44	$300.00	$456.24	$390.00	$507.33	$234.63	
NRC - Disconnect Charge - 1st	UCL2L	NA	NA	$142.27	NA	$72.54	$105.86	NA	NA	$74.54	
NRC - Disconnect Charge - Add'l	UCL2L	NA	NA	$37.86	NA	$39.42	$57.25	NA	NA	$39.14	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$47.00	$47.00	$18.94	$47.00	$18.14	$25.52	$47.00	$47.00	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$21.00	$21.00	$8.42	$21.00	$8.06	$11.34	$21.00	$25.52	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	$142.27	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'L	SOMAN	$17.77	NA	$37.86	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	$16.00	$16.00	$36.46	$16.00	$32.77	$45.27	$16.00	$45.43	$34.29	
2-Wire Unbundled Copper Loop/Long (greater than 18kft), without manual service inquiry and facility reservation, per month, statewide	UCL2W	$40.00	$35.00	$37.00	$40.00	$37.00	$45.00	$35.00	$40.00	$35.00	
Zone 1, per month	UCL2W	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 2, per month	UCL2W	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 3, per month	UCL2W	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 4, per month	UCL2W	NA	NA	NA	NA	NA	NA	NA	NA	NA	
NRC - 1st	UCL2W	$375.21	$201.00	$154.13	$574.50	$201.00	$365.82	$311.00	$461.61	$131.01	
NRC - Add'l	UCL2W	$325.58	$161.00	$139.75	$470.44	$161.00	$317.24	$251.00	$368.33	$95.63	
NRC - Disconnect Charge - 1st	UCL2W	NA	NA	TBD	NA	$72.54	$105.86	NA	NA	$74.54	

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NRC - Disconnect Charge - Add'l	UCL2W	NA	NA	TBD	NA	$39.42	$57.25	NA	NA	$39.14	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$47.00	$47.00	TBD	$47.00	$18.14	$25.52	$47.00	$47.00	NA	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$21.00	$21.00	TBD	$21.00	$8.06	$11.34	$21.00	$25.52	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	TBD	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'L	SOMAN	$17.77	NA	TBD	$17.77	$11.41	$16.06	NA	$21.00	NA	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	$16.00	$16.00	$36.46	$16.00	$32.77	$45.27	$16.00	$45.43	$34.29	
4-Wire Unbundled Copper Loop/Short (less than or equal to 18kft), <u>includes</u> manual service inquiry and facility reservation, per month, statewide *	UCL4S	TBD	TBD	$19.34	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 1, per month	UCL4S	TBD	TBD	$16.65	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 2, per month	UCL4S	TBD	TBD	$19.22	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 3, per month	UCL4S	TBD	TBD	$30.55	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 4, per month	UCL4S	NA	NA	NA	NA	NA	TBD	NA	NA	NA	
NRC - 1st	UCL4S	TBD	TBD	$353.80	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Add'l	UCL4S	TBD	TBD	$162.61	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - 1st	UCL4S	TBD	TBD	$156.25	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - Add'l	UCL4S	TBD	TBD	$41.96	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	TBD	TBD	$36.46	TBD	TBD	TBD	TBD	TBD	TBD	
4-Wire Unbundled Copper Loop/Short (less than or equal to 18kft), <u>without</u> manual service inquiry and facility reservation, per month, statewide	UCL4W	TBD	TBD	$19.34	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 1, per month	UCL4W	TBD	TBD	$16.65	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 2, per month	UCL4W	TBD	TBD	$19.22	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 3, per month	UCL4W	TBD	TBD	$30.55	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 4, per month	UCL4W	NA	NA	NA	NA	NA	NA	NA	NA	NA	
NRC - 1st	UCL4W	TBD	TBD	$214.80	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Add'l	UCL4W	TBD	TBD	$162.61	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - 1st	UCL4W	TBD	TBD	$156.25	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - Add'l	UCL4W	TBD	TBD	$41.96	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	TBD	TBD	$36.46	TBD	TBD	TBD	TBD	TBD	TBD	
4-Wire Unbundled Copper Loop/Long (greater than 18kft), <u>includes</u> manual service inqury and reservation, per month, statewide	UCL4L	TBD	TBD	$55.86	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 1, per month	UCL4L	TBD	TBD	$47.56	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 2, per month	UCL4L	TBD	TBD	$54.92	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 3, per month	UCL4L	TBD	TBD	$87.30	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 4, per month	UCL4L	NA	NA	NA	NA	NA	TBN	NA	NA	NA	
NRC - 1st	UCL4L	TBD	TBD	$397.06	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Add'l	UCL4L	TBD	TBD	$227.88	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - 1st	UCL4L	TBD	TBD	$156.25	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - Add'l	UCL4L	TBD	TBD	$41.96	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	TBD	TBD	$36.46	TBD	TBD	TBD	TBD	TBD	TBD	
4-Wire Unbundled Copper Loop/Long (greater than 18kft), <u>without</u> manual service inquiry and facility reservation, per month, statewide	UCL4O	TBD	TBD	$55.86	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 1, per month	UCL4O	TBD	TBD	$47.56	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 2, per month	UCL4O	TBD	TBD	$54.92	TBD	TBD	TBD	TBD	TBD	TBD	

BELLSOUTH/ALLTEL RATES
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Zone 3, per month	UCL4O	TBD	TBD	$87.30	TBD	TBD	TBD	TBD	TBD	TBD	
Zone 4, per month	UCL4O	NA	NA	NA	NA	NA	TBN	NA	NA	NA	
NRC - 1st	UCL4O	TBD	TBD	$397.06	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Add'l	UCL4O	TBD	TBD	$227.88	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - 1st	UCL4O	TBD	TBD	$156.25	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Disconnect Charge - Add'l	UCL4O	TBD	TBD	$41.96	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBD	TBD	NA	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Order Coordination - per loop	UCLMC	TBD	TBD	$36.46	TBD	TBD	TBD	TBD	TBD	TBD	
DS3 Local Loop											
DS3 Unbundled Local Loop - per mile	1L5ND	$10.85	$11.97	$8.90	$43.69	$11.26	$54.39	$11.40	$15.53	$30.53	
DS3 Unbundled Local Loop- per Facility Termination	UE3PX	$419.65	$407.58	$390.34	$436.95	$439.59	$427.81	$413.09	$421.60	$400.21	
NRC - Facility Termination - 1st	UE3PX	$640.54	$910.45	$639.50	$1,091.00	$594.70	$975.22	$757.25	$735.42	$726.16	
NRC - Facility Termination - Add'l	UE3PX	$426.82	$532.19	$426.40	$661.23	$396.54	$549.17	$534.95	$519.31	$411.64	
NRC - Facility Termination - Disconnect - 1st	UE3PX	$121.72	$223.20	$122.31	NA	$102.16	$134.07	NA	NA	$103.36	
NRC - Facility Termination - Disconnect - Add'l	UE3PX	$118.54	$156.12	$119.14	NA	$99.46	$130.59	NA	NA	$100.59	
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99	
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA	
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
NRC - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	NA	$34.92	$68.62	$55.00	$54.26	NA	
NRC - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	NA	$34.92	$68.62	$55.00	$54.26	NA	
NRC - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	NA	NA	NA	
NRC - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add'l	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	NA	NA	NA	
STS-1 Local Loop											
STS-1 Unbundled Local Loop - per mile	1L5ND	$10.85	$11.97	$8.90	$43.69	$11.29	$54.39	$11.40	$15.53	$30.53	
STS-1 Unbundled Local Loop- per Facility Termination	UDLS1	$434.31	$449.40	$390.34	$436.95	$454.28	$427.81	$428.93	$431.32	$400.21	
NRC - STS-1 - Facility Termination - 1st	UDLS1	$640.54	$910.45	$639.50	$1,091	$594.71	$975.22	$757.25	$735.42	$726.16	
NRC - STS-1 - Facility Termination - Add'l	UDLS1	$426.82	$532.19	$426.40	$661.23	$396.54	$549.17	$534.95	$519.31	$411.64	
NRC - STS-1 - Facility Termination - Disconnect - 1st	UDLS1	$121.72	$223.20	$122.31	NA	$113.75	$134.07	NA	NA	$103.36	
NRC - STS-1 - Facility Termination - Disconnect - Add'l	UDLS1	$118.54	$156.12	$119.14	NA	$110.80	$130.59	NA	NA	$100.59	
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99	
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA	
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
NRC - STS-1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	NA	$34.92	$68.62	$55.00	$54.26	NA	
NRC - STS-1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	NA	$34.92	$68.62	$55.00	$54.26	NA	
NRC - STS-1 - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.03	NA	$16.77	$28.59	NA	NA	NA	
NRC - STS-1 - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add'l	SOMAN	$19.03	NA	$18.03	NA	$16.77	$28.59	NA	NA	NA	
OC3- Local Loop											
Local Loop - OC3 - per Mile	TBD	$8.23	$9.08	$6.75	$33.15	$29.58	$41.27	$24.69	$11.78	$23.16	
Local Loop - OC3 - per Facility Termination	TBD	$691.33	$651.40	$630.21	$713.29	$753.65	$689.68	$611.36	$701.71	$620.20	
NRC - OC3 - Facility Termination - 1st	TBD	$949.63	$974.02	$947.69	$1,543	$1,025	$1,427	$1,411	$1,044	$1,050	
NRC - OC3 - Facility Termination - Add'l	TBD	$413.38	$412.05	$413.00	$661.23	$402.63	$549.17	$542.73	$505.88	$411.64	
NRC - OC3 - Facility Termination - Disconnect - 1st	TBD	$121.72	$112.44	$122.31	NA	$102.16	$134.07	$131.65	NA	$103.36	
NRC - OC3 - Facility Termination - Disconnect - Add'l	TBD	$118.54	$109.19	$119.14	NA	$99.46	$130.59	$128.19	NA	$100.59	
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99	
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA	
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add'l	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	$29.76	NA	NA	
OC -12 Local Loop											

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Local Loop - OC12 - per Mile	TBD	$10.13	$11.18	$8.31	$40.80	$36.40	$50.79	$30.38	$14.50	$28.51	
Local Loop - OC12 - per Facility Termination	TBD	$2,557	$2,068	$2,109.00	$2,457	$2,571	$2,371	$2,122	$2,663	$2,079	
NRC - OC12 - Facility Termination - 1st	TBD	$1,165	$1,193	$1,162.00	$1,858	$1,245	$1,742	$1,722	$1,259	$1,276	
NRC - OC12 - Facility Termination - Add'l	TBD	$413.38	$412.05	$413.00	$661.23	$402.63	$549.17	$542.73	$505.88	$411.64	
NRC - OC12 - Facility Termination - Disconnect - 1st	TBD	$121.72	$112.44	$122.31	NA	$102.16	$134.07	$131.65	NA	$103.36	
NRC - OC12 - Facility Termination - Disconnect - Add'l	TBD	$118.54	$109.19	$119.14	NA	$99.46	$130.59	$128.19	NA	$100.59	
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99	
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA	
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
NRC -OC12 - Incremental Charge - Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC12 - Incremental Charge - Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-Add'l	SOMAN	$19.03	NA	$18.03	NA	$20.94	$28.59	$29.76	NA	NA	
OC - 48 Local Loop											
Local Loop - OC48 - per Mile	TBD	$33.22	$36.67	$27.25	$133.84	$119.40	$166.59	$120.02	$47.57	$93.50	
Local Loop - OC48 - per Facility Termination	TBD	$1,713	$1,699	$1,598.00	$2,129	$2,268	$1,753	$1,677	$1,733	$1,832	
Local Loop - OC12 interface on OC48 Facility	TBD	$736.71	$592.09	$594.80	$725.77	$723.29	$667.00	$582.66	$773.40	$570.54	
NRC - OC48 - Facility Termination - 1st	TBD	$1,165	$1,193	$1,162.00	$1,858	$1,245	$1,742	$1,722	$1,259	$1,276	
NRC - OC48 - Facility Termination - Add'l	TBD	$413.38	$412.05	$413.00	$661.23	$402.63	$549.17	$542.73	$505.88	$411.64	
NRC - OC48 - Interface OC12 on OC48 - 1st	TBD	$121.72	$472.77	$539.36	$844.21	$532.13	$729.04	$720.81	$635.04	$544.55	
NRC - OC48 - Interface OC12 on OC48 - Add'l	TBD	$118.54	$329.91	$317.38	$516.89	$304.90	$404.94	$400.38	$410.02	$311.39	
NRC - OC48 - Facility Termination - Disconnect - 1st	TBD	$121.72	$108.95	$122.31	NA	$102.16	$134.07	$131.65	NA	$103.36	
NRC - OC48 - Facility Termination - Disconnect - Add'l	TBD	$118.54	$106.01	$119.14	NA	$99.46	$130.59	$128.19	NA	$100.59	
NRC - OC48- Interface OC12 on OC48 - Disconnect - 1st	TBD	$121.72	$108.95	$122.31	NA	$102.16	$134.07	$131.65	NA	$103.36	
NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBD	$118.54	$106.01	$119.14	NA	$99.46	$130.59	$128.19	NA	$100.59	
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99	
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA	
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconnect-1s	SOMAN	$19.03	NA	$37.55	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconnect-Ad	SOMAN	$19.03	NA	$37.55	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-1st	SOMAN	$19.03	NA	$37.55	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-Add'l	SOMAN	$19.03	NA	$37.55	NA	$20.94	$28.59	$29.76	NA	NA	
NRC - OC-48 - Incremental Charge--Manual Svc Order-1st	SOMAN	$38.48	NA	$18.03	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC-48 - Incremental Charge--Manual Svc Order-Add'l	SOMAN	$38.48	NA	$18.03	$93.12	$50.25	$68.62	$69.34	$54.26	NA	
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc Orde	SOMAN	$38.48	NA	$18.03	$93.12	$50.25	$68.62	$69.34	NA	NA	
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc Orde	SOMAN	$38.48	NA	$18.03	$93.12	$50.25	$68.62	$69.34	NA	NA	
Unbundled Loop Modification											
NRC - Load Coil/Equipment Removal per 2 Wire pair - Loops less than or equal to 18kft	ULM2L	$80.55	$80.55	$69.28	$80.55	$80.55	$80.55	$80.55	$80.55	$80.55	
NRC - Load Coil/Equipment Removal per 2 Wire pair - Loops greater than 18kft - 1st	ULM2G	$880.00	$880.00	$757.04	$880.00	$880.00	$880.00	$880.00	$880.00	$880.00	
NRC - Load Coil/Equipment Removal per 2 Wire pair - Loops greater than 18kft - Add'l	ULM2G	$27.30	$27.30	$23.49	$27.30	$27.30	$27.30	$27.30	$27.30	$27.30	
NRC - Load Coil/Equipment Removal per 4 Wire pair - Loops less than or equal to 18kft	ULM4G	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Load Coil/Equipment Removal per 4 Wire pair - Loops greater than 18kft - 1st	ULM4L	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Load Coil/Equipment Removal per 4 Wire pair - Loops greater than 18kft - Add'l	ULM4L	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Bridge Tap Removal per pair unloaded	ULMBT	$121.14	$121.14	$79.99	$121.14	$121.14	$121.14	$121.14	$121.14	$121.14	
UNBUNDLED SUB-LOOPS											
SUB-LOOP DISTRIBUTION											

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Cross-Box Set-Up												
NRC - Set-Up per Cross Box location in the field - CLEC Feeder Facility set-up	USBSA	TBN	TBN	$421.08	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Set-Up per Cross Box location in the field - per 25 pair panel set-up	USBSB	TBN	TBN	$67.10	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Set-Up per Building Equipment Room - CLEC Feeder Facility set-up	USBSC	TBN	TBN	$394.74	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Set-Up per Building Equipment Room - per 25 pair panel set-up	USBSD	TBN	TBN	$154.57	TBN	TBN	TBN	TBN	TBN	TBN	
Loop Distribution per 2-Wire Analog VG Sub-Loop, per month	USBN2	TBN	TBN	$9.12	$10.83	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBN2	TBN	TBN	$207.01	$459.85	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBN2	TBN	TBN	$171.32	$352.89	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBN2	TBN	TBN	TBD	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBN2	TBN	TBN	TBD	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	$18.94	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	$8.42	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBD	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
Loop Distribution per 4-Wire Analog VG Sub-Loop, per month	USBN4	TBN	TBN	$8.32	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBN4	TBN	TBN	$219.35	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBN4	TBN	TBN	$72.99	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBN4	TBN	TBN	$123.72	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBN4	TBN	TBN	$28.77	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
Loop Distribution per 2 Wire Unbundled Copper Sub-Loop, per month	UCS2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	UCS2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	UCS2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	UCS2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	UCS2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
Loop Distribution per 4 Wire Unbundled Copper Sub-Loop, per month	UCS4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	UCS4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	UCS4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	UCS4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	UCS4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
Sub-Loop-Intrabuilding Network Cable (INC) (a.k.a., riser cable), 2W analog, per m	USBR2	TBN	TBN	$1.61	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBR2	TBN	TBN	$137.03	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBR2	TBN	TBN	$41.59	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBR2	TBN	TBN	$115.85	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBR2	TBN	TBN	$19.17	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
Sub-Loop-Intrabuilding Network Cable (a.k.a.,riser cable), 4W analog, per month	USBR4	TBN	TBN	$2.96	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBR4	TBN	TBN	$176.46	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBR4	TBN	TBN	$55.11	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBR4	TBN	TBN	$122.17	TBN	TBN	TBN	TBN	TBN	TBN	

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

NRC - Disconnect Charge - Add'l	USBR4	TBN	TBN	$19.57	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	USBMC	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
SUB-LOOP FEEDER												
Cross-Box Set-Up												
NRC - DS0 Set-Up per Cross Box location - CLEC Distribution Facility set-up	USBFW	TBN	TBN	$421.08	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - DS0 Set-Up per Cross Box location - per 25 pair panel set-up	USBFX	TBN	TBN	$67.10	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - DS1 Set-Up per Cross Box location - CLEC Distribution Facility set-up	USBFY	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - DS1 Set-Up per Cross Box location - per pair panel set-up	USBFZ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
2-Wire Analog VG Ground-Start Unbundled Sub-Loop Feeder, per month	USBFA	TBN	TBN	$8.58	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFA	TBN	TBN	$206.44	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFA	TBN	TBN	$170.05	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFA	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFA	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	$18.94	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	$8.42	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
2-Wire Analog VG Loop-Start Unbundled Sub-Loop Feeder, per month	USBFB	TBN	TBN	$8.58	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFB	TBN	TBN	$206.44	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFB	TBN	TBN	$170.05	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFB	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFB	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	$18.94	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	$8.42	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
2-Wire Analog VG Reverse Battery Unbundled Sub-Loop Feeder, per month	USBFC	TBN	TBN	$8.58	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFC	TBN	TBN	$206.44	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFC	TBN	TBN	$170.05	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFC	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFC	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	$18.94	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	$8.42	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
4-Wire Analog VG Ground-Start Unbundled Sub-Loop Feeder, per month	USBFD	TBN	TBN	$19.91	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFD	TBN	TBN	$243.41	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFD	TBN	TBN	$81.32	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFD	TBN	TBN	$134.77	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFD	TBN	TBN	$33.93	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
4-Wire Analog VG Loop-Start Unbundled Sub-Loop Feeder, per month	USBFE	TBN	TBN	$19.91	TBN	TBN	TBN	TBN	TBN	TBN	

BELLSOUTH/ALLTEL RATES
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NRC - 1st	USBFE	TBN	TBN	$243.41	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFE	TBN	TBN	$81.32	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFE	TBN	TBN	$134.77	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFE	TBN	TBN	$33.93	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
2-Wire ISDN Unbundled Sub-Loop Feeder, per month	USBFF	TBN	TBN	$17.73	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFF	TBN	TBN	$208.50	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFF	TBN	TBN	$62.31	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFF	TBN	TBN	$119.68	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFF	TBN	TBN	$29.58	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	$34.22	TBN	TBN	TBN	TBN	TBN	TBN	
4-Wire DSI Unbundled Sub-Loop Feeder, per month	USBFG	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFG	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFG	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFG	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFG	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
2-Wire Copper Unbundled Sub-Loop Feeder, per month	USBFH	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFH	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFH	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFH	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFH	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
4-Wire Copper Unbundled Sub-Loop Feeder, per month	USBFJ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFJ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFJ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFJ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFJ	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
4-Wire 2.4 KBPS Digital Unbundled Sub-Loop Feeder, per month	USBFK	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - 1st	USBFK	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Add'l	USBFK	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - 1st	USBFK	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge - Add'l	USBFK	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	

BELLSOUTH/ALLTEL RATES
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			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		4-Wire 4.8 KBPS Digital Unbundled Sub-Loop Feeder, per month		USBFL	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - 1st	USBFL	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Add'l	USBFL	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - 1st	USBFL	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - Add'l	USBFL	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		4-Wire 9.6 KBPS Digital Unbundled Sub-Loop Feeder, per month		USBFM	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - 1st	USBFM	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Add'l	USBFM	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - 1st	USBFM	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - Add'l	USBFM	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		4-Wire 19.2 KBPS Digital Unbundled Sub-Loop Feeder, per month		USBFN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - 1st	USBFN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Add'l	USBFN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - 1st	USBFN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - Add'l	USBFN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		4-Wire 56 KBPS Digital Unbundled Sub-Loop Feeder, per month		USBFO	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - 1st	USBFO	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Add'l	USBFO	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - 1st	USBFO	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - Add'l	USBFO	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		4-Wire 64 KBPS Digital Unbundled Sub-Loop Feeder, per month		USBFP	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - 1st	USBFP	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Add'l	USBFP	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - 1st	USBFP	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Disconnect Charge - Add'l	USBFP	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Incremental Charge - Manual Order Coordination - per loop	TBD	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
		Unbundled Sub-Loop Modification												
			NRC - Load Coil/Equipment Removal per 2 Wire pair	ULM2X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
			NRC - Load Coil/Equipment Removal per 4 Wire pair	ULM4X	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	

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AND OTHER SERVICES

NRC - Bridge Tap Removal per pair unloaded	ULMBT	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN
Loop Make Up											
NRC - Loop Makeup - Preordering Without Reservation, per working facility queried (Manual)	UMKLW	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	
Loop Makeup - Preordering Without Reservation, per spare facility queried (Manual) Maximum number of spare facilities per manual LMUSI is (3).]	UMKLW	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	$134.00	
NRC - Loop Makeup - Preordering With Reservation, per spare facility queried (Manual) Maximum number of spare facilities per manual LMUSI is (3).]	UMKLP	$140.00	$140.00	$140.00	$140.00	$140.00	$140.00	$140.00	$140.00	$140.00	
NRC - Loop Makeup - Preordering Without Reservation, per working facility queried (Mechanized)	TBD	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	
Loop Makeup - Preordering Without Reservation, per spare facility queried (Mechanized) Maximum number of spare facilities per mechanized LMUSI is (10).]	TBD	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	
Loop Makeup - Preordering With Reservation, per spare facility queried (Mechanized) Maximum number of spare facilities per mechanized LMUSI is (10).]	TBD	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	$1.08	
Unbundled Network Terminating Wire, per pair, per month	UENPP	TBN	TBN	$1.37	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - UNTW Pair, per pair	UENPP	TBN	TBN	$2.48	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Disconnect Charge, per pair	UENPP	TBN	TBN	$1.74	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	TBN	TBN	NA	TBN	TBN	TBN	TBN	TBN	TBN	
Sub-Loop Concentration - Channelization Sys (Outside CO)											
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	TBD	$18.94	TBD	TBD	TBD	TBD	TBD	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	TBD	$8.42	TBD	TBD	TBD	TBD	TBD	TBD	
TR008 - System A (96 channel capacity - channels 1-96), per month	UCT8A	TBN	$792.49	$724.79	$757.00	TBN	TBN	TBN	TBN	$683.78	
NRC - 1st	UCT8A	TBN	$640.93	$632.36	$633.94	TBN	TBN	TBN	TBN	$634.31	
NRC - Add'l	UCT8A	TBN	$315.03	$310.82	$311.60	TBN	TBN	TBN	TBN	$311.78	
TR008 - System B (96 channel capacity - channels 97-192), per month	UCT8B	TBN	$155.32	$92.91	$95.60	TBN	TBN	TBN	TBN	$102.12	
NRC - 1st	UCT8B	TBN	$640.93	$632.36	$633.94	TBN	TBN	TBN	TBN	$634.31	
NRC - Add'l	UCT8B	TBN	$315.03	$310.82	$311.60	TBN	TBN	TBN	TBN	$311.78	
TR303 - System A (96 channel capacity - channels 1-96), per month	UCT3A	TBN	$835.72	$764.42	$799.95	TBN	TBN	TBN	TBN	$726.87	
NRC - 1st	UCT3A	TBN	$640.93	$632.36	$633.94	TBN	TBN	TBN	TBN	$634.31	
NRC - Add'l	UCT3A	TBN	$315.03	$310.82	$311.60	TBN	TBN	TBN	TBN	$311.78	
TR303 - System B (96 channel capacity - channels 97-192), per month	UCT3B	TBN	$198.55	$132.54	$138.55	TBN	TBN	TBN	TBN	$145.21	
NRC - 1st	UCT3B	TBN	$640.93	$632.36	$633.94	TBN	TBN	TBN	TBN	$634.31	
NRC - Add'l	UCT3B	TBN	$315.03	$310.82	$311.60	TBN	TBN	TBN	TBN	$311.78	
DS1 Feeder Interface, per month	UCTFS	TBN	$78.43	$72.12	$77.02	TBN	TBN	TBN	TBN	$76.73	
NRC 1st	UCTFS	TBN	$422.74	$425.74	$418.13	TBN	TBN	TBN	TBN	$418.37	
NRC Add'l	UCTFS	TBN	$200.74	$198.06	$198.56	TBN	TBN	TBN	TBN	$198.67	
Line Interface - 2 Wire Voice - Loop Start , per month	TBD	TBN	$2.62	$2.38	$2.68	TBN	TBN	TBN	TBN	$2.61	
NRC 1st	TBD	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	TBD	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Line Interface - 2 Wire ISDN, per month	ULCC1	TBN	$10.49	$9.53	$10.72	TBN	TBN	TBN	TBN	$10.43	
NRC 1st	ULCC1	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	ULCC1	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Line Interface - 2 Wire Voice - Ground Start or Reverse Battery, per month	TBD	TBN	$15.59	$14.17	$15.94	TBN	TBN	TBN	TBN	$15.51	
. NRC 1st	TBD	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	TBD	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Line Interface - 4 Wire Voice, per month	ULCC4	TBN	$9.30	$8.45	$9.50	TBN	TBN	TBN	TBN	$9.26	
NRC 1st	ULCC4	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	ULCC4	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Test Circuit, per month	UCTTC	TBN	$45.46	$41.30	$46.44	TBN	TBN	TBN	TBN	$45.22	

BELLSOUTH/ALLTEL RATES
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NRC 1st	UCTTC	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	UCTTC	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Line Interface - Digital 56Kbps, per month	ULCC5	TBN	$13.78	$12.51	$14.08	TBN	TBN	TBN	TBN	$13.71	
NRC 1st	ULCC5	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	ULCC5	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Line Interface - Digital 64Kbps, per month	ULCC6	TBN	$13.78	$12.51	$14.08	TBN	TBN	TBN	TBN	$13.71	
NRC 1st	ULCC6	TBN	$42.39	$41.82	$41.92	TBN	TBN	TBN	TBN	$41.95	
NRC Add'l	ULCC6	TBN	$42.15	$41.58	$41.69	TBN	TBN	TBN	TBN	$41.71	
Loop Concentration System (Inside C.O.)											
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	TBD	$18.94	TBD	$18.14	$25.52	TBD	$44.06	TBD	
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	TBD	$8.42	TBD	$8.06	$11.34	TBD	$13.55	TBD	
TR008 -System A (96 channel capacity - channels 1-96), per month	UCT8A	$327.44	$400.33	$316.63	$394.00	$308.74	$454.79	$375.96	$399.21	$380.06	
NRC - 1st	UCT8A	$1,115.10	$1,128.75	$1,111.95	$1,116.15	$1,117.20	$1,115.10	$1,113.00	$1,119.30	$1,114.05	
NRC - Add'l	UCT8A	NA	NA	NA	NA	NA	NA	NA	NA	NA	
TR008 -System B (96 channel capacity - channels 97-192), per month	UCT8B	$67.41	$70.48	$65.27	$72.21	$76.58	$73.30	$65.98	$71.91	$68.71	
NRC - 1st	UCT8B	$464.57	$470.41	$463.37	$465.11	$465.64	$464.71	$463.74	$466.38	$464.21	
NRC - Add'l	UCT8B	NA	NA	NA	NA	NA	NA	NA	NA	NA	
TR303 - System A (96 channel capacity - channels 1-96), per month	UCT3A	$375.18	$450.24	$362.87	$445.14	$385.97	$506.70	$422.68	$450.13	$428.73	
NRC - 1st	UCT3A	$1,115.10	$1,128.75	$1,111.95	$1,116.15	$1,117.20	$1,115.10	$1,113.00	$1,119.30	$1,114.05	
NRC - Add'l	UCT3A	NA	NA	NA	NA	NA	NA	NA	NA	NA	
TR303 - System B (96 channel capacity - channels 97-192), per month	UCT3B	$111.30	$118.76	$110.02	$121.45	$129.05	$123.52	$111.17	$121.16	$115.79	
NRC - 1st	UCT3B	$464.57	$470.41	$463.37	$465.11	$465.64	$464.71	$463.74	$466.38	$464.21	
NRC - Add'l	UCT3B	NA	NA	NA	NA	NA	NA	NA	NA	NA	
DS1 Interface, per month	UCTCO	$6.42	$6.47	$6.15	$403.20	$7.35	$6.99	$6.27	$6.79	$6.49	
NRC 1st	UCTCO	$367.70	$372.32	$366.72	$132.18	$368.54	$367.80	$367.04	$369.13	$367.41	
NRC Add'l	UCTCO	$132.03	$133.69	$130.63	$132.18	$132.33	$132.07	$131.79	$132.54	$131.92	
Line Interface - 2 Wire Voice - Loop Start , per month	TBD	$2.55	$2.66	$2.44	$2.79	$2.91	$2.77	$0.89	$2.69	$2.58	
NRC 1st	TBD	$35.77	$36.23	$35.68	$35.82	$35.86	$35.78	$35.73	$35.91	$35.74	
NRC Add'l	TBD	$35.55	$36.02	$35.48	$35.62	$35.66	$35.37	$35.49	$35.71	$35.54	
Line Interface - 2 Wire ISDN, per month	ULCC1	$10.19	$10.67	$9.76	$11.18	$11.66	$11.10	$9.95	$10.76	$10.30	
NRC 1st	ULCC1	$35.77	$36.23	$35.68	$35.82	$35.86	$35.78	$35.71	$35.91	$35.74	
NRC Add'l	ULCC1	$35.55	$36.02	$35.48	$35.62	$35.66	$35.37	$35.51	$35.71	$35.54	
Line Interface - 2 Wire Voice - Ground Start or Reverse Battery, per month	TBD	$15.15	$15.85	$14.51	$16.62	$17.33	$16.46	$14.80	$16.01	$15.32	
. NRC 1st	TBD	$35.77	$36.23	$35.68	$35.82	$35.86	$35.78	$35.71	$35.91	$35.74	
NRC Add'l	TBD	$35.55	$36.02	$35.48	$35.62	$35.66	$35.37	$35.51	$35.71	$35.54	
Line Interface - 4 Wire Voice, per month	ULCC4	$9.04	$9.44	$8.65	$9.91	$10.34	$9.83	$8.82	$9.55	$9.13	
NRC 1st	ULCC4	$35.77	$36.23	$35.68	$35.82	$35.86	$35.78	$35.71	$35.91	$35.74	
NRC Add'l	ULCC4	$35.55	$36.02	$35.48	$35.62	$35.66	$35.37	$35.51	$35.71	$35.54	
Test Circuit, per month	UCTTC	$44.16	$46.14	$42.30	$48.43	$50.53	$47.85	$43.13	$46.66	$44.65	
NRC 1st	UCTTC	$35.77	$36.23	$35.68	$35.82	$35.86	$35.78	$35.71	$35.91	$35.74	
NRC Add'l	UCTTC	$35.55	$36.02	$35.48	$35.62	$35.66	$35.37	$35.51	$35.71	$35.54	
Line Interface - Digital 56Kbps, per month	ULCC5	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC 1st	ULCC5	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC Add'l	ULCC5	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
Line Interface - Digital 64Kbps, per month	ULCC6	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC 1st	ULCC6	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
NRC Add'l	ULCC6	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	TBN	
LINE SHARING											
System Splitter - 96 Line Capacity											
RC - Per month	ULSDA	$100.00	$100.00	$100.00	$100.00	$100.00	$100.00	$100.00	$100.00	$100.00	
NRC - 1st	ULSDA	$150.00	$150.00	$150.00	$300.00	$150.00	$300.00	$300.00	$300.00	$150.00	
NRC - Addl	ULSDA	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	
NRC - Disconnect	ULSDA	$150.00	$150.00	$150.00	NA	$150.00	NA	NA	NA	$150.00	
System Splitter - 24 Line Capacity											

BELLSOUTH/ALLTEL RATES
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				RC - Per month	ULSDB	$25.00	$25.00	$25.00	$25.00	$25.00	$25.00	$25.00	$25.00	$25.00	
				NRC - 1st	ULSDB	$150.00	$150.00	$150.00	$300.00	$150.00	$300.00	$300.00	$300.00	$150.00	
				NRC - Addl	ULSDB	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	
				NRC - Disconnect	ULSDB	$150.00	$150.00	$150.00	NA	$150.00	NA	NA	NA	$150.00	
				Loop Capacity, Line Activation Per Occurrence											
				RC - Per Month	ULSDC	$6.00	$6.00	$6.00	$6.00	$6.00	$6.00	$6.00	$6.00	$6.00	
				NRC - 1st	ULSDC	$40.00	$40.00	$40.00	$40.00	$40.00	$40.00	$40.00	$40.00	$40.00	
				NRC - Addl	ULSDC	$22.00	$22.00	$22.00	$22.00	$22.00	$22.00	$22.00	$22.00	$22.00	
				Subsequent Activity - Per Occurrence											
				NRC - 1st	ULSDS	$30.00	$30.00	$30.00	$30.00	$30.00	$30.00	$30.00	$30.00	$30.00	
				NRC - Addl	ULSDS	$15.00	$15.00	$15.00	$15.00	$15.00	$15.00	$15.00	$15.00	$15.00	
				NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$47.00	$47.00	$18.94	$47.00	$18.14	$25.52	$47.00	$47.00	NA	
				NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$21.00	$21.00	$8.42	$21.00	$8.06	$11.34	$21.00	$25.52	NA	
				NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	$142.27	$17.77	$11.41	$16.06	NA	$21.00	NA	
				NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$17.77	NA	$37.86	$17.77	$11.41	$16.06	NA	$21.00	NA	
				NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	
				NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA	
				* Rates subject to true-up											
				**Subject to change pending cost study filings and/or state ordered rates											

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
LOCAL EXCHANGE SWITCHING (PORTS)										
2-Wire Analog Line Port (Res., Bus.), per month										
2-Wire Voice Grade Line Port (Residence), per month										
2- wire voice unbundled port - residence	UEPRL	$2.07	2.00 - Note 1	1.85 - Note 1	2.61 - Note 1	$2.20	$2.11	$2.19	$2.35	1.90 - Note 1
2-wire voice unbundled port with caller ID - residence	UEPRC	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice unbundled port outgoing only - residence	UEPRO	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAR	$2.07	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPRM	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAS	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAT	NA	NA	NA	NA	NA	$2.11	NA	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAU	NA	NA	NA	NA	NA	NA	NA	$2.35	NA
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAQ	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled Florida area calling with caller ID - residence	UEPAF	NA	$2.00	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)	UEPAG	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)	UEPAH	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)	UEPAJ	NA	NA	NA	NA	NA	NA	NA	$2.35	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)	UEPAK	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)	UEPAL	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)	UEPAM	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)	UEPAN	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)	UEPAO	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled res, low usage line port with Caller ID (LUM)	UEPAP	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCX									
2-Wire Voice Grade Line Port(Business), per month										
2-wire voice unbundled port without Caller ID	UEPBL	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice unbundled port with unbundled port with Caller+E484 ID	UEPBC	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice unbundled outgoing only port	UEPBO	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAW	$2.07	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPBM	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAX	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAY	NA	NA	NA	NA	NA	$2.11	NA	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAZ	NA	NA	NA	NA	NA	NA	NA	$2.35	NA
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAV	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled incoming only port with Caller ID	UEPB1	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)	UEPAA	NA	NA	NA	NA	$2.20	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
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AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-wire voice unbundled SC Bus Area Calling Port with Caller ID (LMB)	UEPAB	NA	NA	NA	NA	NA	NA	NA	$2.35	NA
2-wire voice unbundled TN Bus 2-Way Area Calling Port Economy Option (TACC1)	UEPAC	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled TN Bus 2-Way Area Calling Port Standard Option (TACC2)	UEPAD	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-wire voice unbundled TN Bus 2-WAY Collierville and Memphis Local Calling Port (B2F)	UEPAE	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCX									
Non-Recurring Charges (NRC) - 1st (Residence)										
2- wire voice unbundled port - residence	UEPRL	$21.93	$38.00	$17.16	$37.78	$16.43	$22.98	$21.60	$24.98	BST GSST A4.3.1
2-wire voice unbundled port with caller ID - residence	UEPRC	$21.93	$38.00	$17.16	$37.78	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled port outgoing only - residence	UEPRO	$21.93	$38.00	$17.16	$37.78	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled area plus port with caller ID - residence	UEPRM	$21.93	$38.00	$17.16	$37.78	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled Florida area calling with caller ID - residence	UEPAF	NA	$38.00	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)	UEPAG	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)	UEPAH	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)	UEPAJ	NA	NA	NA	NA	NA	NA	NA	$24.98	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)	UEPAK	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)	UEPAL	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)	UEPAM	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)	UEPAN	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)	UEPAO	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Res Low Usage Line Port with Caller+E563 ID (LUM)	UEPAP	$21.93	$38.00	$17.16	$37.78	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
NRC - Add'l (Residence)										
2- wire voice unbundled port - residence -	UEPRL	$21.93	$15.00	$17.16	$37.78	$16.43	$22.98	$21.60	$24.98	BST GSST A4.3.1
2-wire voice unbundled port with caller ID - residence	UEPRC	$21.93	$15.00	$17.16	$37.78	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled port outgoing only - residence	UEPRO	$21.93	$15.00	$17.16	$37.78	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled area plus port with caller ID - residence	UEPRM	$21.93	$15.00	$17.16	$37.78	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled Florida area calling with caller ID - residence	UEPAF	NA	$15.00	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)	UEPAG	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)	UEPAH	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)	UEPAJ	NA	NA	NA	NA	NA	NA	NA	$24.98	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)	UEPAK	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)	UEPAL	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)	UEPAM	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)	UEPAN	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)	UEPAO	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled Res Low Usage Line Port with Caller ID (LUM)	UEPAP	$21.93	$15.00	$17.16	$37.78	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
NRC - Subsequent Activity	USASC	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00
NRC - 1st (Business)										
2-wire Voice Unbundled Port without Caller ID	UEPBL	$21.93	$38.00	$17.16	$37.55	$16.43	$22.98	$21.60	$24.98	BST GSST A4.3.1
2-wire voice unbundled port with Caller ID	UEPBC	$21.93	$38.00	$17.16	$37.55	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled outgoing only port	UEPBO	$21.93	$38.00	$17.16	$37.55	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled Area Plus Port with Caller ID	UEPBM	$21.93	$38.00	$17.16	$37.55	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled Incoming only Port with Caller ID	UEPB1	$21.93	$38.00	$17.16	$37.55	$16.43	$22.98	$24.04	$24.98	BST GSST A4.3.1
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)	UEPAA	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled SC Bus Area Calling Port with Caller ID+E587 (LMB)	UEPAB	NA	NA	NA	NA	NA	NA	NA	$24.98	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Economy Option (TACC1)	UEPAC	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled TN Bus 2-way Area Calling Port Standard Option (TACC2)	UEPAD	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled TN Bus 2-way Collierville and Memphis Local Calling Port (B2F)	UEPAE	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
										BST GSST A4.3.1
NRC - Add'l (Business)	UEPBL	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled port without Caller ID	UEPBL	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$21.60	$24.98	BST GSST A4.3.1
2-wire voice unbundled port with Caller ID	UEPBC	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled outgoing only port	UEPBO	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled Area Plus Port with Caller ID	UEPBM	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled incoming only port with Caller ID	UEPB1	$21.93	$15.00	$17.16	$37.55	$16.43	$22.98	$9.08	$24.98	BST GSST A4.3.1
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)	UEPAA	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-wire voice unbundled SC Bus Area Calling Port with Caller ID (LMB)	UEPAB	NA	NA	NA	NA	NA	NA	NA	$24.98	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Economy Option (TACC1)	UEPAC	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled TN Bus 2-way Area Calling Port Standard Option (TACC2)	UEPAD	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
2-wire voice unbundled TN Bus 2-way Collierville and Memphis Locall Calling Port (B2F)	UEPAE	NA	NA	NA	NA	NA	NA	NA	NA	BST GSST A4.3.1
NRC - Subsequent Activity	USASC	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Disconnect Charge - 1st										
2- wire voice unbundled port - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port with caller ID - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port outgoing only - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled area plus port with caller ID - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Florida area calling with caller ID - residence		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Res Low Usage Line Port with Caller ID (LUM)		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port without Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port with Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled outgoing only Port		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Area Plus Port with Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Incoming only Port with Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundles SC Bus Area Calling Port with Caller ID (LMB)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Economy Option (TACC1)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Standard Option (TACC2)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-Way Collierville and Memphis Local Calling Port (B2F)		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l										
2- wire voice unbundled port - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port with caller ID - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port outgoing only - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled area plus port with caller ID - residence		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Florida area calling with caller ID - residence		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)		NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)		NA	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Res Low Usage Line Port with Caller ID (LUM)		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port without Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled port with Caler ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled outgoing only port		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled Area Plus Port with Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled incoming only port with Caller ID		$6.21	NA	NA	NA	$4.38	$6.56	NA	NA	NA
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)		NA	NA	NA	NA	$4.38	NA	NA	NA	NA
2-wire voice unbundled SC Bus Area Calling Port with Caller ID (LMB)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Economy Option (TACC1)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-way Area Calling Port Standard Option (TACC2)		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-way Collierville and Memphis Local Calling Port (B2F)		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$44.42	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$14.63	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	NA	$10.39	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$1.44	NA	NA	NA	NA	NA	NA	NA	NA
All available features, per month	UEPVF	$5.55	NA	NA	NA	$8.28	$6.75	NA	$6.29	NA
NRC - 1st (all types)		$24.72	NA	NA	NA	NA	$21.42	NA	$36.24	NA
NRC - Add'l (all types)		$24.72	NA	NA	NA	NA	$21.42	NA	$36.24	NA
NRC - Disconnect Charge - 1st		$18.41	NA	NA	NA	NA	$19.68	NA	NA	NA
NRC - Disconnect Charge - Add'l		$18.41	NA	NA	NA	NA	$19.68	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	NA	NA	NA	$25.52	NA	$44.42	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	NA	NA	NA	$11.34	NA	$14.63	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	NA	NA	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$1.44	NA	NA	NA	NA	NA	NA	NA	NA
Three available feature, per month	UEPVF	NA	NA	NA	NA	$8.28	$3.31	NA	$3.03	NA
NRC - 1st (all types)		NA	NA	NA	NA	NA	$3.06	NA	$4.53	NA
NRC - Add'l (all types)		NA	NA	NA	NA	NA	$3.06	NA	$4.53	NA
NRC - Disconnect Charge - 1st		NA	NA	NA	NA	NA	$8.20	NA	NA	NA
NRC - Disconnect Charge - Add'l		NA	NA	NA	NA	NA	$8.20	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	$25.52	NA	$44.42	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	$14.63	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA	NA	NA	NA	NA	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
4-Wire Analog VG Port, per month	UEP4A	NA	$9.14	$8.47	NA	$10.13	$9.60	$8.69	$2.28	NA
NRC - 1st	UEP4A	NA	$5.86	$17.16	NA	$16.43	$22.98	$21.69	$3.50	NA
NRC - Add'l	UEP4A	NA	$5.86	$17.16	NA	$16.43	$22.98	$21.69	$3.50	NA
NRC - Disconnect Charge - 1st	BFR	NA	NA	NA	NA	$3.77	$6.56	NA	NA	NA
NRC - Disconnect Charge - Add'l	BFR	NA	NA	NA	NA	$3.77	$6.56	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	$18.14	$25.52	$26.85	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	$8.06	$11.34	$12.67	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA	NA	NA	NA	$8.94	$16.06	NA	NA	NA
2-Wire DID Port, per month	UEPP2	$12.08	TBD	$11.35	NA	$13.12	$14.63	$12.36	$12.08	$12.68
NRC - 1st	UEPP2	$50.00	TBD	$61.91	NA	$59.28	$83.09	$81.84	$50.00	BST GSST A4.3.1

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Add'l	UEPP2	$18.00	TBD	$61.91	NA	$59.28	$83.09	$81.84	$50.00	BST GSST A4.3.1
NRC - Disconnect Charge - 1st	UEPP2	NA	NA	NA	NA	$9.20	$13.48	NA	NA	NA
NRC - Disconnect Charge - Add'l	UEPP2	NA	NA	NA	NA	$9.20	$13.48	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	$18.14	$25.52	$26.94	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	$8.06	$11.34	$12.76	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA	NA	NA	NA	$10.39	$16.07	NA	NA	NA
4-Wire DS1 Port w/DID capability, per month	UEPDD	$130.23	$125.00	$120.80	NA	$149.27	$146.46	$123.65	$130.23	$120.00
NRC - 1st	UEPDD	$50.00	$112.00	$89.44	NA	$85.63	$117.81	$116.59	$60.00	To be negotiated
NRC - Add'l	UEPDD	$18.00	$91.00	$52.46	NA	$50.23	$71.18	$69.92	$60.00	To be negotiated
NRC - Disconnect Charge - 1st	UEPDD	NA	NA	NA	NA	$8.82	$12.94	NA	NA	NA
NRC - Disconnect Charge - Add'l	UEPDD	NA	NA	NA	NA	$8.82	$12.94	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	$18.14	$25.52	$26.94	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	$8.06	$11.34	$12.76	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	NA	NA	NA	NA	$10.39	$16.06	NA	NA	NA
2-Wire ISDN Port(2) (3), per month	U1PMA	$16.42	$13.00	$13.47	$12.33	$23.33	$51.91	$24.50	$33.74	$1.90
NRC - 1st	U1PMA	$63.24	$88.00	$47.37	$90.48	$45.35	$63.59	$62.29	$65.79	BST GSST A4.3.1
NRC - Add'l	U1PMA	$63.24	$66.00	$47.37	$84.53	$45.35	$63.59	$62.29	$65.79	BST GSST A4.3.1
NRC - Disconnect Charge - 1st	U1PMA	$5.69	NA	NA	NA	$4.31	$7.04	NA	NA	NA
NRC - Disconnect Charge - Add'l	U1PMA	$5.69	NA	NA	NA	$4.31	$7.04	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$56.19	NA	$39.98	NA	$38.29	$53.87	$55.30	$67.52	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$56.19	NA	$39.98	NA	$38.29	$53.87	$55.30	$67.52	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$12.97	NA	NA	NA	$6.65	$11.34	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$12.97	NA	NA	NA	$6.65	$11.34	NA	NA	NA
NRC - User Profile per B Channel **(4)**	U1UMA	NA	NA	NA	$5.61	NA	NA	NA	NA	NA
2-Wire ISDN Port(2) (3) including all available features, per month	U1PMA	NA	NA	NA	NA	NA	NA	NA	$38.68	NA
NRC - 1st	U1PMA	NA	NA	NA	NA	NA	NA	NA	$106.40	NA
NRC - Add'l	U1PMA	NA	NA	NA	NA	NA	NA	NA	$106.40	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	$67.52	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	$67.52	NA
2-Wire ISDN Port(2) (3) including three available features, per month	U1PMA	NA	NA	NA	NA	NA	NA	NA	$36.01	NA
NRC - 1st	U1PMA	NA	NA	NA	NA	NA	NA	NA	$70.32	NA
NRC - Add'l	U1PMA	NA	NA	NA	NA	NA	NA	NA	$70.32	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	$67.52	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	$67.52	NA
4-Wire ISDN DS1 Port, per month	UEPEX	$186.02	NA	$163.16	NA	$194.72	$213.21	$179.75	$214.79	$308.00
NRC - 1st	UEPEX	$244.85	NA	$186.80	NA	$181.89	$244.12	$241.63	$278.37	To be negotiated
NRC - Add'l	UEPEX	$244.85	NA	$186.80	NA	$181.89	$244.12	$241.63	$278.37	To be negotiated
NRC - Disconnect Charge - 1st	UEPEX	$51.19	NA	NA	NA	$27.11	$53.32	NA	NA	NA
NRC - Disconnect Charge - Add'l	UEPEX	$51.19	NA	NA	NA	$27.11	$53.32	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$54.75	NA	$37.88	NA	$33.18	$51.03	$53.89	$65.48	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$54.75	NA	$37.88	NA	$33.18	$51.03	$53.89	$65.48	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$11.53	NA	NA	NA	$7.73	$8.51	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$11.53	NA	NA	NA	$7.73	$8.51	NA	NA	NA
4-Wire ISDN DS1 Port including all available features, per month	UEPEX	NA	NA	NA	$275.48	NA	NA	NA	$251.00	NA
NRC - 1st	UEPEX	NA	NA	NA	$181.27	NA	NA	NA	$311.73	NA
NRC - Add'l	UEPEX	NA	NA	NA	$116.42	NA	NA	NA	$311.73	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	$65.48	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	$65.48	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-Wire Analog Line Port (PBX), per month										
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence	UEPRD	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.18	$2.35	$1.90
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS	UEPPC	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS	UEPPO	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS	UEPP1	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
LONG DISTANCE TERMINAL PBX TRUNK-BUSINESS	UEPLD	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
TN 2-WAY CALLING PLAN PBX TRUNK - BUSINESS	UEPT2	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
TN OUTWARD CALLING PLAN PBX TRUNK - BUSINESS	UEPTO	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT	UEPA2	$2.07	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT	UEPL2	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS	UEPLD	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT	UEPT2	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT	UEPTO	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT	UEPXA	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS	UEPXB	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT	UEPXC	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT	UEPXD	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT	UEPXE	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD	UEPXF	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT	UEPXG	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT	UEPXH	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD	UEPXJ	NA	NA	NA	$2.61	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT	UEPXK	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT	UEPXL	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT	UEPXM	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT	UEPXN	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT	UEPXO	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT	UEPXP	NA	NA	NA	NA	$2.20	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT	UEPXQ	NA	NA	NA	NA	NA	$2.11	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT	UEPXR	NA	NA	NA	NA	NA	$2.11	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT	UEPXS	$2.07	$2.00	$1.85	$2.61	$2.20	$2.11	$2.00	$2.35	$1.90
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT	UEPXT	NA	NA	NA	NA	NA	NA	NA	$2.35	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT	UEPXU	NA	NA	NA	NA	NA	NA	NA	NA	$1.90

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT	UEPXV	NA	NA	NA	NA	NA	NA	NA	NA	$1.90
UNBUNDLED LOOP BILLING USOC (REQUIRES ONE PER PORT)	UEPLX									
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCP									
NRC - 1st	UEPPC	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence	UEPRD	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$21.60	$24.36	NA
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS	UEPPC	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS	UEPPO	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS	UEPP1	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
LONG DISTANCE TERMINAL PBX TRUNK-BUSINESS	UEPLD	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
TN 2-WAY CALLING PLAN PBX TRUNK - BUSINESS	UEPT2	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
TN OUTWARD CALLING PLAN PBX TRUNK - BUSINESS	UEPTO	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT	UEPA2	$21.93	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT	UEPL2	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS	UEPLD	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT	UEPT2	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT	UEPTO	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT	UEPXA	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS	UEPXB	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT	UEPXC	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT	UEPXD	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT	UEPXE	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD	UEPXF	NA	NA	NA	$36.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT	UEPXG	NA	NA	NA	$36.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT	UEPXH	NA	NA	NA	$36.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD	UEPXJ	NA	NA	NA	$36.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT	UEPXK	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT	UEPXL	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT	UEPXM	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT	UEPXN	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT	UEPXO	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT	UEPXP	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT	UEPXQ	NA	NA	NA	NA	NA	$22.98	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT	UEPXR	NA	NA	NA	NA	NA	$22.98	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT	UEPXS	$21.93	$38.00	$17.16	$36.47	$16.43	$22.98	$24.04	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT	UEPXT	NA	NA	NA	NA	NA	NA	NA	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT	UEPXU	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT	UEPXV	NA	NA	NA	NA	NA	NA	NA	NA	NA
Subsequent Activity	USASC	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00
NRC - Add'l										
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence	UEPRD	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$21.60	$24.36	NA
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS	UEPPC	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS	UEPPO	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS	UEPP1	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
LONG DISTANCE TERMINAL PBX TRUNK-BUSINESS	UEPLD	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
TN 2-WAY CALLING PLAN PBX TRUNK - BUSINESS	UEPT2	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
TN OUTWARD CALLING PLAN PBX TRUNK - BUSINESS	UEPTO	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT	UEPA2	$21.93	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT	UEPL2	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS	UEPLD	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT	UEPT2	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT	UEPTO	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT	UEPXA	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS	UEPXB	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT	UEPXC	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT	UEPXD	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT	UEPXE	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD	UEPXF	NA	NA	NA	$36.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT	UEPXG	NA	NA	NA	$37.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT	UEPXH	NA	NA	NA	$38.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD	UEPXJ	NA	NA	NA	$39.47	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT	UEPXK	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT	UEPXL	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT	UEPXM	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT	UEPXN	NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT	UEPXO	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT	UEPXP	NA	NA	NA	NA	$16.43	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT	UEPXQ	NA	NA	NA	NA	NA	$22.98	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT	UEPXR	NA	NA	NA	NA	NA	$22.98	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT	UEPXS	$21.93	$15.00	$17.16	$36.47	$16.43	$22.98	$9.05	$24.36	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT	UEPXT	NA	NA	NA	NA	NA	NA	NA	$24.36	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT	UEPXU	NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT	UEPXV	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - 1st										
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LONG DISTANCE TERMINAL PBX TRUNK-BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
TN 2-WAY CALLING PLAN PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
TN OUTWARD CALLING PLAN PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT		$6.21	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT		NA	NA	NA	NA	$3.77	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT		NA	NA	NA	NA	$3.77	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT		NA	NA	NA	NA	NA	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT		NA	NA	NA	NA	NA	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l										
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
LONG DISTANCE TERMINAL PBX TRUNK-BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
TN 2-WAY CALLING PLAN PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
TN OUTWARD CALLING PLAN PBX TRUNK - BUSINESS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT		$6.21	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT		NA	NA	NA	NA	$3.77	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT		NA	NA	NA	NA	$3.77	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT		NA	NA	NA	NA	NA	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT		NA	NA	NA	NA	NA	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT		$6.21	NA	NA	NA	$3.77	$6.56	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$41.86	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	$12.76	$14.46	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	NA	$8.94	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$0.48	NA	NA	NA	NA	NA	NA	NA	NA
2-Wire Analog Hunting, per line per month	HTGUX	See features	NA	NA	$0.29	NA	See features	NA	See features	NA
NRC - 1st	HTGUX	See features	NA	NA	$2.14	NA	See features	NA	See features	NA
NRC - Add'l	HTGUX	See features	NA	NA	$2.14	NA	See features	NA	See features	NA
Coin Port, per month		$2.34	NA	$2.05	$3.04	$2.50	$2.32	NA	$2.77	$1.90
NRC - 1st		$21.93	NA	$17.16	$40.71	$16.43	$22.98	NA	$24.75	BST GSST A4.3.1
NRC - Add'l		$21.93	NA	$17.16	$40.71	$16.43	$22.98	NA	$24.75	BST GSST A4.3.1
NRC - Disconnect Charge - 1st		$5.21	NA	NA	NA	$4.15	$6.56	NA	NA	NA
NRC - Disconnect Charge - Add'l		$5.21	NA	NA	NA	$4.15	$6.56	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$25.93	NA	$18.94	NA	$18.14	$25.52	NA	$43.48	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$12.97	NA	$8.42	NA	$8.06	$11.34	NA	$14.57	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$16.33	NA	NA	NA	$9.86	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$0.48	NA	NA	NA	NA	NA	NA	NA	NA
4- Wire Coin Port, per month		NA	NA	NA	NA	NA	NA	$2.59	NA	NA
NRC - 1st		NA	NA	NA	NA	NA	NA	$21.60	NA	NA
NRC - Add'l		NA	NA	NA	NA	NA	NA	$21.60	NA	NA
NRC - Disconnect Charge - 1st		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st		NA	NA	NA	NA	NA	NA	$26.94	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l		NA	NA	NA	NA	NA	NA	$12.76	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st		NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l		NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
VERTICAL FEATURES										
Local Switching Features offered with Port, Per month	N/A	NA	No add'l charge	NA	No add'l charge	$8.28	NA	NA	See above	NA
Three-Way Calling, per month		$1.12	NA	NA	NA	NA	$1.32	$0.89	$1.10	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Customer Changeable Speed Calling, per month		$0.08	NA	NA	NA	NA	$0.0755	$0.17	$0.1247	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Waiting		$0.03	NA	NA	NA	NA	$0.033	$0.09	$0.0665	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Remote Activation of Call Fordwarding, per month		$0.18	NA	NA	NA	NA	$0.4859	$0.85	$0.3743	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Cancel Call Waiting, per month		$0.01	NA	NA	NA	NA	$0.0082	$0.01	$0.0099	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Automatic Callback, per month		$0.29	NA	NA	NA	NA	$0.9977	$0.66	$0.8015	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Automatic Recall, per month		$0.28	NA	NA	NA	NA	$0.3164	$0.29	$0.3102	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Calling Number Delivery, per month		$0.22	NA	NA	NA	NA	$0.1817	$0.33	$0.3272	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Calling Number Delivery Blocking, per month		$1.17	NA	NA	NA	NA	$0.9913	$0.02	$0.3684	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Customer Originated Trace, per month		$0.14	NA	NA	NA	NA	$0.1918	$0.14	$0.1402	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Selective Call Rejection, per month		$0.13	NA	NA	NA	NA	$0.1721	$0.13	$0.1528	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Selective Call Forwarding, per month		$0.05	NA	NA	NA	NA	$0.1050	$0.28	$0.1287	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Selective Call Acceptance, per month		$0.29	NA	NA	NA	NA	$0.4010	$0.33	$0.3283	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Multiline Hunt Service (Rotary)										
Service per line, (in addition to port) , per month		$0.11	NA	NA	NA	NA	$0.1271	$0.14	$0.1301	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Forwarding Variable, per month		$0.05	NA	NA	NA	NA	$0.0474	$0.10	$0.0768	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Forwarding Busy Line, per month		$0.03	NA	NA	NA	NA	$0.0279	$0.08	$0.0603	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Forwarding Don't Answer All Calls, per month		$0.03	NA	NA	NA	NA	$0.0308	$0.09	$0.0655	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Remote Call Forwarding, per month		$1.36	NA	NA	NA	NA	$1.47	$0.95	$1.41	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Transfer, per month		$0.12	NA	NA	NA	NA	$0.1404	$0.14	$0.1392	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Hold, per month		$0.03	NA	NA	NA	NA	$0.0190	$0.15	$0.0677	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC – Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Toll Restricted Service, per month		$0.04	NA	NA	NA	NA	$0.0387	$0.10	$0.0743	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Message Waiting Indicator – Stutter Dial Tone, per month		$0.03	NA	NA	NA	NA	$0.0356	$0.03	$0.0318	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Anonymous Call Rejection, per month		$0.93	NA	NA	NA	NA	$0.9519	$1.29	$1.13	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Shared Call Appearances of a DN, per month		$0.41	NA	NA	NA	NA	$0.5015	$0.29	$0.3513	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.47	$1.47	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Multiple Call Appearances, per month		$0.09	NA	NA	NA	NA	$0.0932	$0.07	$0.0891	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.47	$1.47	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
ISDN Bridged Call Exclusion, per month		$0.00	NA	NA	NA	NA	$0.0013	$0.0011	$0.0013	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.47	$1.47	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call by Call Access, per month		$28.29	NA	NA	NA	NA	$50.89	$19.83	$0.3621	NA
NRC		$28.94	NA	NA	NA	NA	$28.61	$33.33	$33.36	NA
NRC - Disconnect		$5.22	NA	NA	NA	NA	$5.16	NA	NA	NA
Privacy Release, per month		$0.01	NA	NA	NA	NA	$0.0030	$0.0041	$0.0116	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Multi Appearance Directory Number Calls, per month		$0.10	NA	NA	NA	NA	$0.1115	$0.13	$0.1048	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Make Set Busy, per month		$0.01	NA	NA	NA	NA	$0.0013	$0.0020	$0.0101	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Teen Service (Res. Dist. Alerting Service), per month		$0.15	NA	NA	NA	NA	$0.1071	$0.26	$0.2149	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Code Restriction and Diversion, per month		$0.04	NA	NA	NA	NA	$0.0464	$0.09	$0.0708	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Call Park, per month		$0.04	NA	NA	NA	NA	$0.0443	$0.09	$0.0694	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Automatic Line, per month		$0.09	NA	NA	NA	NA	$0.1111	$0.14	$0.1179	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
2-WIRE ISDN BRI FEATURES										
Shared Primary Number-First Appr On Each Add'l Terminal	DS1FJ	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Secondary Only Dn (Shared/Non-Shared) First Appearance	LLDSF	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Shared Secondary Only Dn-First Appr On Each Add'l Term	DS1F1	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Shared Non-ISDN DN	DOE	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Privacy Release	DS1FU	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Manual Exclusion	DS1FM	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Variable-Voice Or Voice/Data	LLNCV	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Variable – Data	LLOCD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Variable – Feature Button – Voice	GJXCF	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Variable – Feature Button – Data	LLPCD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Busy Line – Voice Or Voice/Data	LLQCV	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Busy Line – Data	LLRCD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Frwdng Busy Line–Prgrmmbl–Voice Or Voice/Data	M6AVA	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Busy Line – Programmable - Data	M6ADF	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Don't Answer – Voice Or Voice/Data	LLSCV	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Don't Answer – Data	LLUCD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwdng Don't Answer–Prgrmmble Voice Or Voice/Data	M6BVA	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Don't Answer – Programmable - Data	M6BDF	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Frwdng Multiple Simultaneous – Voice Or Voice/Data	M6CV5	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Forwarding Multiple Simultaneous – Data	M6CD5	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Conference, Drop, Hold And Transfer	DS1FN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Six-Way Conference, Drop, Hold And Transfer	LLY6P	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Multi-Line Hunt Group – Voice Or Voice/Data	HTG	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Multi-Line Hunt Group – Data	HTGSD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Speed Calling	LLZSU	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Visual Message Waiting Indicator	LLAVP	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Audible Message Waiting Indicator	MWW	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Additional Call Appearance, PDN Or DN	DS1FG	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Tracing	NST	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Return	NSS	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Preferred Call Forwarding	NCE	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Block	NSY	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Repeat Dialing	NSQ	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For Agencies/Law Enforcement	NOB	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For Non-Pub Customers	NOBNN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For General Public	NOBPC	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For Non-Pub, And Non-Listed Customer	NOBPP	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For Non-Pub Customers	NOBNP	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Per Line Blocking For Non-Pub Customers	NOBNR	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Return Denial Of, Per Activation	BCR	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Repeat Dialing, Denial Of, Per Activation	BRD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Automatic Line/Direct Connect	M6GN9	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Make Set Busy	M6MPD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Selective Call Acceptance	M6K16	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Park/Call Retrieve	M6HP6	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Call Transfer System Exception	M6QTD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Make Set Busy – Intragroup	M6MGD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
All Customized Code Restrictions	CREX+	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Additional Listings	CLT	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Additional Listing No Rate	FLT	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Cross Reference Listing	LLT	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Non-Pub Listing No Rate	NP3	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Non-List Listing	NLT	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Non-List Listing No Rate	NLE	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Alternate Call Listing	FNA	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
Manual Service Order Charge	SOMAN	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD
All Selective Class Of Call Screening	SRG++	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD	TBD

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
ISDN Message Waiting Indication-Lamp, per month		$0.01	NA	NA	NA	NA	$0.0105	$0.0107	$0.0138	NA
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.47	$1.47	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
ISDN Feature Function Buttons		NA	NA	NA	NA	NA	NA	NA		
NRC		$1.03	NA	NA	NA	NA	$1.02	$1.51	$1.51	NA
NRC - Disconnect		$0.55	NA	NA	NA	NA	$0.5466	NA	NA	NA
Subsequent Ordering Charge – (per order, per line)		NA	NA	NA	NA	NA	NA	NA		
NRC - Electronic - 1st		$2.88	NA	NA	NA	NA	$2.84	$5.42	$1.36	NA
NRC - Electronic - Add'l		$0.96	NA	NA	NA	NA	$0.95	$0.95	$0.71	NA
NRC - Manual - 1st		$4.80	NA	NA	NA	NA	$4.73	$1.89	$7.35	NA
NRC - Manual - Add'l		$0.96	NA	NA	NA	NA	$0.95	NA	$0.95	NA
NRC - Disconnect		$2.88	NA	NA	NA	NA	$2.84	NA	NA	NA
Unbundled Port Usage Charges										
End Office Switching (Port Usage)										
End Office Switching Function, per mou	N/A	$0.0018	$0.0175	$0.0016333	$0.002562	$0.0021	$0.0023771	$0.0017000	$0.0019295	$0.0019
End Office Switching Function, add'l mou (5)	N/A	NA	$0.005	NA	NA	NA	NA	NA	NA	NA
End Office Interoffice Trunk Port—Shared, per mou	N/A	$0.0002	NA	$0.0001564	NA	$0.0002	$0.0001927	NA	$0.0002581	NA
Tandem Switching (Port Usage) (Local or Access Tandem)										
Tandem Switching Function per mou	N/A	$0.00063	$0.00029	$0.0006757	$0.001096	$0.0008	$0.0007834	$0.0009	$0.0006843	$0.000676
Tandem Interoffice Trunk Port - Shared per mou			NA	$0.0002126	NA	$0.0003	$0.0002834	NA	$0.0004034	NA
Common (Shared) Transport										
Common (Shared) Transport per mile per mou	N/A	$0.00001	$0.000012	$0.000008	$0.0000049	$0.0000083	$0.0000091	$0.00001	$0.0000121	$0.00004
Common (Shared) Transport Facilities Termination per mou	N/A	$0.00045	$0.0005	$0.0004152	$0.000426	$0.00047	$0.0004281	$0.00034	$0.0004672	$0.00036
NOTES:										
1 Port rate includes all available features.										
2 Transmission/usage charges associated with POTS circuit switched usage will also apply to circuit switched voice and/or circuit switched data transmission by B-Channels associated with 2-wire ISDN ports.										
3 Access to B Channel or D Channel Packet capabilities will be avail- able only through BFR/New Business Request Process. Rates for the packet capabilities will be determined via the Bona Fide Request/New Business Request Process.										
4 This rate element is for those states which have a specific rate for User Profile per B Channel.										
5 This rate element is for use in those states with a different rate for additional minutes of use.										

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

UNBUNDLED DEDICATED TRANSPORT - Local Channel	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Local Channel - Dedicated - 2-Wire VG										
Monthly Recurring per month	ULDV2	$14.61	$26.31	$13.91	$22.26	$14.94	$17.83	$14.83	$16.83	$19.02
NRC - 2-wire VG - 1st	ULDV2	$494.65	$389.37	$382.95	$585.15	$347.49	$487.62	$553.80	$554.00	$199.33
NRC - 2-wire VG -Add'l	ULDV2	$88.44	$66.88	$62.40	$98.53	$59.75	$84.35	$89.69	$88.58	$24.16
NRC - 2-Wire VG - Disconnect Chg - 1st	ULDV2	$77.81	$68.45	NA	NA	$53.68	$77.69	NA	NA	$54.81
NRC - 2-Wire VG - Disconnect Chg - Add'l	ULDV2	$7.63	$5.97	NA	NA	$6.60	$8.95	NA	NA	$4.80
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$41.46	$18.14	$25.50	$42.17	$43.75	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$18.37	NA	$8.42	$11.99	$8.06	$11.34	$12.76	$13.55	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order-Disconnect	SOMAN	$17.75	NA	NA	NA	$11.40	$16.05	NA	NA	NA
Local Channel - Dedicated - 4-Wire VG										
Monthly Recurring per month	ULDV4	$15.77	$27.48	$14.99	$23.38	$16.21	$19.03	$15.87	$18.05	$20.14
NRC - 4-Wire VG - 1st	ULDV4	$502.43	$390.25	$368.44	$585.15	$352.75	$495.25	$562.23	$562.46	$201.53
NRC - 4-Wire VG - Add'l	ULDV4	$86.68	$67.75	$64.05	$98.53	$61.33	$86.56	$92.67	$91.57	$24.83
NRC - 4-Wire VG - Disconnect Chg - 1st	ULDV4	$78.71	$69.32	NA	NA	$54.36	$78.58	NA	NA	$55.52
NRC - 4-Wire VG - Disconnect Chg - Add'l	ULDV4	$8.53	$6.85	NA	NA	$7.28	$9.84	NA	NA	$5.51
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	$3.50	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$41.46	$18.14	$25.52	$42.17	$43.64	NA
NRC - 4-Wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$18.73	NA	$8.42	$11.99	$8.06	$11.34	$12.76	$13.55	NA
NRC - 4-Wire VG - Incremental Charge--Manual Svc Order-Disconnect	SOMAN	$17.75	NA	NA	NA	$11.40	$17.25	NA	NA	NA
Local Channel - Dedicated - DS1										
DS1 per month	ULDF1	$35.52	$42.98	$38.36	$43.80	$43.80	$38.91	$35.68	$37.20	$40.27
NRC - DS1 - 1st	ULDF1	$503.57	$357.86	$356.15	$538.95	$348.56	$494.83	$534.48	$534.81	$277.35
NRC - DS1 - Add'l	ULDF1	$442.84	$309.95	$312.89	$464.94	$300.30	$435.28	$462.69	$462.81	$233.26
NRC - DS1 - Disconnect Chg - 1st	ULDF1	$46.28	$41.46	NA	NA	$24.15	$46.85	NA	NA	$33.18
NRC - DS1 - Disconnect Chg - Add'l	ULDF1	$32.18	$28.51	NA	NA	$21.31	$33.02	NA	NA	$22.30
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$61.95	NA	$44.22	$87.71	$42.34	$59.58	$86.15	$87.99	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$0.00	NA	NA	NA	NA	NA	$1.77	$3.11	NA
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect	SOMAN	$29.27	NA	NA	NA	$19.48	$27.40	NA	NA	NA
Local Channel - Dedicated - DS3										
DS3 - per mile per month	1L5NC	$8.44	$9.32	$7.00	$34.00	$30.34	NA	NA	$12.08	$23.76
DS3 - Facility Termination per month	ULDF3	$535.92	$560.39	$521.54	$635.09	$669.01	$533.33	$498.87	$493.31	$607.28
NRC - DS3 - Facility Termination - 1st	ULDF3	$640.54	$910.45	$646.47	$1,091	$709.14	$526.67	$562.25	$735.42	$726.16
NRC - DS3 - Facility Termination - Add'l	ULDF3	$426.28	$532.19	$431.05	$661.23	$402.63	$493.71	$527.88	$519.31	$411.64
NRC - DS3 - Facility Termination - Disconnect - 1st	ULDF3	$121.72	$223.20	$123.65	NA	$102.16	$42.41	NA	NA	$103.36
NRC - DS3 - Facility Termination - Disconnect - Add'l	ULDF3	$118.54	$156.12	$120.44	NA	$99.46	$40.87	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS3 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$31.49	$56.25	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$31.49	$56.25	$54.26	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect -1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$25.35	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$25.35	NA	NA	NA
Local Channel - Dedicated - STS-1										
STS-1 - per mile per month	1L5NC	$8.44	$9.32	$7.00	$34.00	$8.77	$38.98	NA	$12.08	$25.11
STS-1 - Facility Termination per month	ULDFS	$525.40	$569.67	$523.20	$635.09	$558.00	$531.39	$512.00	$481.14	$615.65
NRC - STS-1 - Facility Termination - 1st	ULDFS	$640.54	$910.45	$646.47	$1,091	$594.71	$1,084.33	$757.25	$735.42	$1,085.73
NRC - STS-1 - Facility Termination - Add'l	ULDFS	$426.82	$532.19	$431.05	$661.23	$396.54	$682.13	$534.95	$519.31	$683.01
NRC - STS-1 - Facility Termination - Disconnect - 1st	ULDFS	$121.72	$223.20	$123.65	NA	$113.75	$42.41	NA	NA	$103.36
NRC - STS-1 - Facility Termination - Disconnect - Add'l	ULDFS	$118.54	$156.12	$120.44	NA	$110.80	$40.87	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - STS-1 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$34.92	$96.10	$55.00	$54.26	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$34.92	$96.10	$55.00	$54.26	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order-Disconnect -1st	SOMAN	$19.03	NA	$18.23	NA	$16.77	$25.35	NA	NA	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.23	NA	$16.77	$25.35	NA	NA	NA
Local Channel - Dedicated - OC3										
OC3 per mile per month	TBD	$7.09	$9.08	$5.88	$28.56	$25.48	$35.55	$21.27	$10.15	$19.95
OC3 Facility Termination per month	TBD	$1,123	$651.40	$924.18	$1,493	$1,179	$873.23	$914.18	$493.31	$1,263
NRC - OC3 - Facility Termination - 1st	TBD	$949.63	$974.02	$958.02	$1,543	$1,025	$1,427.00	$1,543	$735.42	$1,050
NRC - OC3 - Facility Termination - Add'l	TBD	$413.38	$412.05	$417.50	$661.23	$402.63	$549.17	$670.92	$519.31	$411.64
NRC - OC3 - Facility Termination - Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	NA	NA	$103.36
NRC - OC3 - Facility Termination - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC3 - Incremental Charge--Manual Svc Order-Disconnect-1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
Local Channel - Dedicated - OC12										
OC12 per mile per month	TBD	$10.13	$11.18	$8.40	$40.80	$36.40	$50.79	$30.38	$14.50	$28.51
OC12 Facility Termination per month	TBD	$5,630	$2,068	$3,220	$4,492	$3,895	$3,414.00	$3,316	$4,414	$7,158
NRC - OC12 - Facility Termination - 1st	TBD	$1,165	$1,193	$1,175	$1,858	$1,245	$1,742.00	$1,853	$1,259	$1,276
NRC - OC12 - Facility Termination - Add'l	TBD	$413.38	$412.05	$417.50	$661.23	$402.63	$549.17	$670.92	$505.88	$411.64
NRC - OC12 - Facility Termination -Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	NA	NA	$103.36
NRC - OC12 - Facility Termination - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC12 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC12 - Incremental Charge--Manual Svc Order-Disconnect-1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
NRC - OC12 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
Local Channel - Dedicated - OC48										
OC48 per mile per month	TBD	$33.22	$36.67	$27.55	$133.84	$119.40	$166.59	$99.66	$47.57	$93.50
OC48 Facility Termination per month	TBD	$1,947	$1,699	$1,689	$2,156	$2,311	$1,768.00	$1,837	$1,842	$1,853
OC48 - Interface OC12 on OC48 per month	TBD	$699.62	$592.09	$564.15	$728.81	$706.85	$668.36	$584.78	$773.40	$572.61
NRC - OC48 - Facility Termination - 1st	TBD	$1,165	$1,193	$1,175	$1,858	$1,245	$1,742.00	$1,853	$1,259	$1,276

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NRC - OC48 - Facility Termination -Add'l	TBD	$413.38	$412.05	$417.50	$661.23	$402.63	$549.17	$670.92	$505.88	$411.64
NRC - OC48 - Interface OC12 on OC48 - 1st	TBD	$540.10	$547.98	$545.24	$844.21	$532.13	$729.04	$852.47	$635.04	$544.55
NRC -OC48 - Interface OC12 on OC48 -Add'l	TBD	$317.48	$314.49	$320.83	$516.89	$304.90	$404.94	$528.57	$410.02	$311.39
NRC - OC48 - Facility Termination - Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	NA	NA	$103.36
NRC - OC48 - Facility Termination - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	NA	NA	$100.59
NRC - OC48 - Interface OC12 on OC48 - Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	NA	NA	$103.36
NRC - OC48 - Interface OC12 on OC48 - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - OC48 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC48 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC48 -Interface-Incremental Cost-Manual Svc. Order vs. Electronic-1	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC48 -Interface-Incremental Cost-Manual Svc. Order vs. Electronic-A	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$99.10	$54.26	NA
NRC - OC48 - Incremental Charge--Manual Svc Order-Disconnect-1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA		NA
NRC - OC48 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
NRC - OC48 -Interface-Incremental Cost-Manual Svc. Order vs. Electronic-D	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
NRC - OC48 -Interface-Incremental Cost-Manual Svc. Order vs. Electronic-D	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
UNBUNDLED DEDICATED TRANSPORT - Interoffice Channel										
Interoffice Transport - Dedicated - 2-wire VG										
2-Wire VG - per mile per month	1L5XX	$0.0339	$0.0100	$0.0222	$0.0301	$0.0384	$0.0323	$0.0282	$0.0373	$0.0173
2-Wire VG - Facility Termination per month	U1TV2	$18.49	$26.72	$17.07	$27.66	$19.10	$21.33	$18.01	$21.42	$18.33
NRC - 2-wire VG - Facility Termination -1st	U1TV2	$107.11	$81.73	$79.61	$142.31	$76.20	$106.72	$137.48	$136.44	$55.39
NRC - 2-wire VG - Facility Termination - Add'l	U1TV2	$48.27	$55.26	$36.08	$56.21	$34.54	$48.83	$52.58	$51.37	$17.37
NRC - 2-wire VG -Facility Termination - Disconnect Charge -1st	U1TV2	$37.16	$31.26	NA	NA	$28.03	$38.05	NA	NA	$27.96
NRC - 2-wire VG - Facility Termination - Disconnect Charge -Add'l	U1TV2	$5.88	$12.88	NA	NA	$5.37	$7.23	NA	NA	$3.51
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.57	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
Common (Shared) Transport										
Common (Shared) Transport per mile per mou	NA	$0.00001	$0.000012	$0.000008	$0.0000049	$0.0000083	$0.0000091	$0.00001	$0.0000121	$0.00004
Common (Shared) Transport Facilities Termination per mou	NA	$0.00045	$0.0005	$0.0004152	$0.000426	$0.00047	$0.0004281	$0.00034	$0.0004672	$0.00036
Interoffice Transport - Dedicated - 4-wire VG										
4-Wire VG - per mile per month	1L5XX	$0.01	0.0098	$0.0222	$0.0118	$0.0165	$0.0112	$0.0125	$0.0169	NA
4-Wire VG - Facility Termination per month	U1TV4	$21.41	23.64	$19.93	$26.22	$22.89	$21.75	$22.16	$22.12	NA
NRC - 4-wire VG - Facility Termination -1st	U1TV4	$107.11	81.09	$79.61	$142.31	$76.20	$106.72	$137.48	$136.44	NA
NRC - 4-wire VG - Facility Termination - Add'l	U1TV4	$48.27	54.63	NA	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG -Facility Termination - Disconnect Charge -1st	U1TV4	$37.16	31.01	NA	NA	$28.03	$38.05	NA	NA	NA
NRC - 4-wire VG - Facility Termination - Disconnect Charge -Add'l	U1TV4	$5.88	12.78	NA	NA	$5.37	$7.23	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.56	NA	$19.99	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.84	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.42	NA	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
NRC - 4-wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.57	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
NRC - 4-wire VG - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
NRC - 4-wire VG - Incremental Charge--Manual Svc Order-Disconnect--Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA

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		Interoffice Transport - Dedicated - DS0 - 56									
		DS0 - per mile per month	1L5XX	$0.0339	$0.0100	$0.0222	$0.0301	$0.0384	$0.0323	$0.0282	$0.0373	$0.1730
		DS0 - Facility Termination per month	U1TD5	$17.81	$19.46	$16.45	$26.95	$18.37	$20.64	$17.40	$20.71	$17.74
		NRC - DS0 - Facility Termination - 1st	U1TD5	$107.11	$81.74	$79.61	$142.31	$76.20	$106.72	$137.48	$136.44	$55.39
		NRC - DS0 - Facility Termination - Add'l	U1TD5	$48.27	$55.26	$36.08	$56.21	$34.54	$48.83	$52.58	$51.37	$17.37
		NRC - DS0 -Facility Termination - Disconnect Charge - 1st	U1TD5	$37.16	$31.26	NA	NA	$28.03	$38.05	NA	NA	$27.96
		NRC - DS0 - Facility Termination - Disconnect Charge - Add'l	U1TD5	$5.88	$12.88	NA	NA	$5.37	$7.23	NA	NA	$3.51
		NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
		NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
		NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
		NRC -DS0 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
		Interoffice Transport - Dedicated -64 KBPS										
		DS0 - per mile per month	1L5XX	$0.0339	$0.0100	$0.0222	$0.0301	$0.0384	$0.0323	$0.0282	$0.0373	$0.1730
		DS0 - Facility Termination per month	U1TD6	$17.81	$19.46	$16.45	$26.95	$18.37	$20.64	$17.40	$20.71	$17.74
		NRC - DS0 - Facility Termination - 1st	U1TD6	$107.11	$81.74	$79.61	$142.31	$76.20	$106.72	$137.48	$136.44	$55.39
		NRC - DS0 - Facility Termination - Add'l	U1TD6	$48.27	$55.26	$36.08	$56.21	$34.54	$48.83	$52.58	$51.37	$17.37
		NRC - DS0 -Facility Termination - Disconnect Charge - 1st	U1TD6	$37.16	$31.26	NA	NA	$28.03	$38.05	NA	NA	$27.96
		NRC - DS0 - Facility Termination - Disconnect Charge - Add'l	U1TD6	$5.88	$12.88	NA	NA	$5.37	$7.23	NA	NA	$3.51
		NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
		NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
		NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
		NRC -DS0 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.37	NA	$18.94	$37.21	$18.14	$25.52	$38.07	$39.63	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
		NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
		Interoffice Transport - Dedicated - DS1										
		DS1 - per mile per month	1L5XX	$0.6920	$0.2035	$0.3068	$0.4500	$0.7831	$0.6598	$0.0783	$0.7598	$0.3525
		DS1 - Facility Termination per month	U1TF1	$79.69	$93.31	$63.39	$55.05	$93.40	$74.40	$71.29	$94.98	$75.83
		NRC - DS1-Facility Termination - 1st	U1TF1	$198.15	$179.99	$147.07	$298.18	$140.49	$196.28	$217.17	$216.27	$145.98
		NRC - DS1 - Facility Termination - Add'l	U1TF1	$148.18	$164.95	$111.75	$231.23	$106.69	$147.31	$163.75	$162.70	$109.85
		NRC - DS1 - Facility Termination - Disconnect Charge - 1st	U1TF1	$25.44	$30.54	NA	NA	$20.00	$26.56	NA	NA	$19.55
		NRC - DS1 - Facility Termination -Disconnect Charge - Add'l	U1TF1	$20.42	$26.97	NA	NA	$16.34	$21.61	NA	NA	$14.99
		NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
		NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
		NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
		NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$38.07	$39.63	NA
		NRC -DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$38.07	$39.63	NA
		NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.31	NA	NA	NA
		NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
		Interoffice Transport - Dedicated - DS3										
		DS3 - per mile per month	1L5XX	$4.98	$4.25	$2.75	$12.62	$14.04	$15.02	$12.98	$8.13	$5.89
		DS3 -Facility Termination per month	U1TF3	$898.15	$1,130	$796.59	$1,204	$1,101	$744.38	$720.38	$967.70	$760.20
		NRC - DS3 - Facility Termination -1st	U1TF3	$511.77	$562.06	$516.67	$946.23	$611.41	$686.74	$794.94	$606.72	$625.91
		NRC - DS3 - Facility Termination - Add'l	U1TF3	$330.92	$328.16	$334.38	$516.89	$304.90	$477.76	$579.55	$423.45	$311.39
		NRC - DS3 - Facility Termination - Disconnect Charge - 1st	U1TF3	$121.72	$112.44	$123.65	NA	$102.16	$125.56	NA	NA	$103.36
		NRC - DS3 - Facility Termination - Disconnect Charge - Add'l	U1TF3	$118.54	$109.19	$120.44	NA	$99.46	$118.79	NA	NA	$100.59

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NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$64.97	$91.26	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$64.97	$91.26	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$27.08	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$27.08	NA	NA	NA
Interoffice Transport - Dedicated - STS-1										
STS-1 - per mile per month	1L5XX	$4.98	$4.25	$2.75	$12.62	$14.04	$13.48	$6.29	$8.13	$6.88
STS-1 -Facility Termination per month	U1TFS	$895.41	$1,114	$792.17	$1,204	$1,101	$692.52	$800.94	$967.58	$838.65
NRC - STS-1 - Facility Termination -1st	U1TFS	$511.77	$562.06	$516.67	$946.23	$611.41	$858.15	$624.86	$606.72	$858.26
NRC - STS-1 - Facility Termination - Add'l	U1TFS	$330.92	$328.16	$454.82	$516.89	$304.90	$524.58	$436.36	$423.45	$525.25
NRC - STS-1 - Facility Termination - Disconnect Charge - 1st	U1TFS	$121.72	$112.44	$123.65	NA	$102.16	$125.56	NA	NA	$103.36
NRC - STS-1 - Facility Termination - Disconnect Charge - Add'l	U1TFS	$118.54	$109.19	$120.44	NA	$99.46	$118.79	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$94.50	$55.00	$54.26	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$94.50	$55.00	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$27.08	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$19.03	NA	$18.23	NA	$20.94	$27.08	NA	NA	NA
Interoffice Transport - Dedicated - OC3										
OC3 -per mile per month	1L5XX	$7.35	$8.38	$4.42	$27.97	$23.89	$18.35	$14.10	$9.75	$13.45
OC3 -Facility Termination per month	TBD	$2,475	$3,043	$2,211	$3,390	$2,990	$1,892.00	$2,071	$2,802	$2,124
NRC - OC-3 - Facility Termination - 1st	TBD	$820.85	$876.46	$828.22	$1,399	$927.35	$1,283.00	$1,381	$915.64	$950.10
NRC - OC-3 - Facility Termination - Add'l	TBD	$317.48	$314.49	$320.83	$516.89	$304.90	$404.94	$509.93	$410.02	$311.39
NRC - OC-3 - Facility Termination - Disconnect Charge - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	NA	NA	$103.36
NRC - OC-3 - Facility Termination - Disconnect Charge - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Cost - Manual Svc Order vs. Electronic-1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$94.77	$54.26	NA
NRC - OC3 - Incremental Cost - Manual Svc Order vs. Electronic-Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$94.77	$54.26	NA
NRC - OC3 - Incremental Cost - Manual Svc Order vs. Electronic-Disconnect-	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
NRC - OC3 - Incremental Cost - Manual Svc Order vs. Electronic-Disconnect-	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	NA	NA	NA
Interoffice Transport - Dedicated - OC12										
OC12 -per mile per month	1L5XX	$19.26	$26.91	$15.21	$84.88	$74.44	$60.42	$30.38	$32.52	$49.80
OC12 -Facility Termination	TBD	$9,763	$11,685	$8,291	$12,344	$11,517	$7,182.00	$2,122	$11,132	$8,015
NRC - OC12- Facility Termination - 1st	TBD	$1,036	$1,095	$1,045	$1,713	$1,147	$1,598.00	$1,722	$1,131	$1,176
NRC - OC12- Facility Termination - Add'l	TBD	$317.48	$314.49	$320.83	$516.89	$304.90	$404.94	$542.73	$410.02	$311.39
NRC - OC12 - Facility Termination - Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	$131.65	NA	$103.36
NRC - OC12 - Facility Termination - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	$128.19	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost - Manual Svc Order vs. Electronic-1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
NRC - OC12 - Incremental Cost - Manual Svc Order vs. Electronic-Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
NRC - OC12 - Incremental Cost - Manual Svc Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA
NRC - OC12 - Incremental Cost - Manual Svc Order vs. Elect-Disconnect-Add	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA

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	Interoffice Transport - Dedicated - OC48										
	OC48 -per mile per month	1L5XX	$30.65	$34.66	$25.98	$138.02	$128.59	$102.43	$120.02	$45.92	$106.55
	OC48 -Facility Termination per month	TBD	$11,691	$12,554	$11,255	$16,017	$14,950	$11,480.00	$1,677	$967.58	$11,632
	OC48 -per Interface OC12 on OC48 per month	TBD	$1,424	$1,208	$1,149	$1,497	$1,451	$1,351.00	$582.66	$1,561	$1,170
	NRC - OC48 - Facility Termination - 1st	TBD	$1,036	$1,095	$1,045	$1,713	$1,147	$1,598.00	$1,722	$1,131	$1,176
	NRC - OC48 - Facility Termination - Add'l	TBD	$317.48	$314.49	$320.83	$516.89	$304.90	$404.94	$542.73	$410.02	$311.39
	NRC - OC48 - Interface OC12 on OC48 - 1st	TBD	$540.10	$547.98	$545.24	$844.21	$532.13	$729.04	$720.81	$635.04	$544.55
	NRC - OC48 - Interface OC12 on OC48 - Add'l	TBD	$317.48	$314.49	$320.83	$516.89	$304.90	$404.94	$400.38	$410.02	$311.39
	NRC - OC48 - Facility Termination - Disconnect Chg - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	$131.65	NA	$103.36
	NRC - OC48 - Facility Termination - Disconnect Chg - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	$128.19	NA	$100.59
	NRC - OC48 - Interface OC12 on OC48 - Disconnect - 1st	TBD	$121.72	$112.44	$123.65	NA	$102.16	$134.07	$131.65	NA	$103.36
	NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBD	$118.54	$109.19	$120.44	NA	$99.46	$130.59	$128.19	NA	$100.59
	NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
	NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
	NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
	NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
	NRC - OC48 - Incremental Cost - Manual Svc. Order vs. Electronic-1st	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
	NRC - OC48 - Incremental Cost - Manual Svc. Order vs. Electronic-Add'l	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
	NRC - OC48 - Interface- Incremental Cost - Manual Svc. Order vs. Electronic-	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
	NRC - OC48 - Interface- Incremental Cost - Manual Svc. Order vs. Electronic-	SOMAN	$38.48	NA	$37.96	$93.12	$50.25	$68.62	$69.34	$54.26	NA
	NRC - OC48 - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA
	NRC - OC48 - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Ad	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA
	NRC - OC48-Interface-Incremental Cost-Manual Svc. Order vs. Elec-Disconne	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA
	NRC - OC48-Interface-Incremental Cost-Manual Svc. Order vs. Elec-Disconne	SOMAN	$19.03	NA	$18.23	NA	$20.94	$28.59	$29.76	NA	NA
	UNBUNDLED CHANNELIZATION										
	DS3 Channelization (DS3 to DS1)										
	per Channelized System (28 DS1) per month	MQ3	$225.36	$222.61	$184.02	$236.32	$245.84	$229.30	$226.81	$200.01	$222.98
	NRC - 1st	MQ3	$265.87	$359.20	$268.81	$425.41	$259.76	$356.80	$351.95	$321.54	$265.08
	NRC - Add'l	MQ3	$188.51	$299.24	$190.84	$303.33	$182.64	$247.40	$243.76	$234.30	$185.94
	NRC -1st - Disconnect	MQ3	$71.76	$189.04	$73.29	NA	$60.96	$79.94	$77.90	NA	$61.09
	NRC -Add'l - Disconnect	MQ3	$52.03	$186.37	$60.61	NA	$50.46	$65.20	$63.32	NA	$50.31
	per Interface per month (COCI)	UC1D1	$17.22	$14.51	$11.14	$8.52	$7.55	$5.58	$4.61	$11.99	$3.91
	NRC - 1st	UC1D1	$12.05	$13.26	$12.15	$15.86	$12.29	$15.85	$15.76	$12.05	$12.61
	NRC - Add'l	UC1D1	$8.69	$9.50	$8.76	$11.36	$8.80	$11.35	$11.28	$8.68	$9.03
	NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
	NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
	NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
	NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
	Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	$15.61	NA	$14.91	$41.47	$19.74	$26.95	$28.13	$25.59	$21.71
	Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	$7.39	NA	$6.63	$11.99	$8.77	$11.98	$13.33	$8.92	$10.46
	Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - 1st	SOMAN	$11.67	NA	$10.82	NA	$12.43	$16.97	$18.26	NA	$14.21
	Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - Add'l	SOMAN	$0.9469	NA	NA	NA	NA	NA	$1.48	NA	$1.46
	DS1 Channelization (DS1 to DS0)										
	per Channelized System (24 DS0) per month	MQ1	$136.82	$154.74	$127.60	$200.01	$209.87	$146.87	$177.72	$147.51	$165.21
	NRC - 1st	MQ1	$197.98	$183.57	$200.38	$302.82	$193.63	$271.52	$267.19	$220.89	$197.21
	NRC - Add'l	MQ1	$123.12	$126.16	$124.93	$184.20	$118.37	$164.56	$161.43	$137.15	$119.99
	NRC -1sr - Disconnect	MQ1	$30.18	$19.68	$31.37	NA	$26.44	$36.38	$34.55	NA	$25.66
	NRC -Add'l - Disconnect	MQ1	$18.86	$18.29	$19.97	NA	$16.83	$11.98	$21.14	NA	$15.81
	- Interface (COCI)										
	per OCU-DP(data) card per month (2.4-64kbs)	1D1DD	$1.66	$2.22	$1.88	$2.94	$3.12	$2.86	$2.88	$2.34	$2.46
	NRC - 1st	1D1DD	$12.05	$13.26	$12.15	$15.86	$12.29	$15.85	$15.76	$12.05	$12.61
	NRC - Add'l	1D1DD	$8.69	$9.50	$8.76	$11.36	$8.80	$11.35	$11.28	$8.68	$9.03
	per BRITE card per month	UC1CA	$3.41	$3.86	$3.41	$4.04	$4.18	$3.88	$3.76	$4.21	$3.33

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NRC - 1st	UC1CA	$12.05	$13.26	$12.15	$15.86	$12.29	$15.85	$15.76	$12.05	$12.61
NRC - Add'l	UC1CA	$8.69	$9.50	$8.76	$11.36	$8.80	$11.35	$11.28	$8.68	$9.03
per VG card per month (DS0)	1D1VG	$0.8586	$1.46	$1.18	$1.40	$1.62	$1.45	$1.64	$1.47	$1.25
NRC - 1st	1D1VG	$12.05	$13.26	$12.15	$15.86	$12.29	$15.85	$15.76	$12.05	$12.61
NRC - Add'l	1D1VG	$8.69	$9.50	$8.76	$11.36	$8.80	$11.35	$11.28	$8.68	$9.03
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMAN	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	$15.61	NA	$14.91	$41.47	$19.74	$26.95	$28.13	$25.59	$25.66
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	$7.39	NA	$6.63	$11.99	$8.77	$11.98	$13.33	$8.92	$15.81
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - 1st	SOMAN	$11.67	NA	$10.82	NA	$12.43	$16.97	$18.26	NA	$14.21
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - Add'l	SOMAN	$0.9469	NA	NA	NA	NA	NA	$1.48	NA	$1.46
UNBUNDLED DARK FIBER										
Dark Fiber - Interoffice (four fiber strands) per route mile or fraction thereof, per mo	1L5DF	$25.80	$29.28	$24.96	$31.95	$32.28	$33.93	$29.86	$36.75	$28.60
NRC - Per each four-fiber dark fiber arrangement - 1st	UDF14	$1,739.00	$1,289	$1,737.00	$1,741.00	$1,746.00	$1,741.00	$1,738.00	$1,747.00	$1,742.00
NRC - Per each four-fiber dark fiber arrangement - Add'l	UDF14	$563.09	$277.98	$562.39	$563.75	$565.20	$563.79	$562.82	$565.53	$564.08
NRC -Disconnect--1st	UDF14	NA	$592.25	NA	NA	NA	NA	NA	NA	NA
NRC -Disconnect--Add'l	UDF14	NA	$369.22	NA	NA	NA	NA	NA	NA	NA
Dark Fiber - Local Channel(four fiber strands) per route mile or fraction thereof, per	1L5DC	$70.82	$59.03	$54.63	$49.07	$64.72	$71.55	$56.47	$100.37	$60.06
NRC - Per each four-fiber dark fiber arrangement - 1st	UDFC4	$1,739.00	$1,289	$1,737.00	$1,741.00	$1,746.00	$1,741.00	$1,738.00	$1,747.00	$1,742.00
NRC - Per each four-fiber dark fiber arrangement - Add'l	UDFC4	$563.09	$277.98	$562.39	$563.75	$565.20	$563.79	$562.82	$565.53	$564.08
NRC -Disconnect--1st	UDFC4	NA	$592.25	NA	NA	NA	NA	NA	NA	NA
NRC -Disconnect--Add'l	UDFC4	NA	$369.22	NA	NA	NA	NA	NA	NA	NA
Dark Fiber - Local Loop (four fiber strands) per route mile or fraction thereof, per m	1L5DL	$70.82	$59.03	$54.63	$49.07	$64.72	$71.55	$56.47	$100.37	$60.06
NRC - Per each four-fiber dark fiber arrangement - 1st	UDFL4	$1,739.00	$1,289	$1,737.00	$1,741.00	$1,746.00	$1,741.00	$1,738.00	$1,747.00	$1,742.00
NRC - Per each four-fiber dark fiber arrangement - Add'l	UDFL4	$563.09	$277.98	$562.39	$563.75	$565.20	$563.79	$562.82	$565.53	$564.08
NRC -Disconnect--1st	UDFL4	NA	$592.25	NA	NA	NA	NA	NA	NA	NA
NRC -Disconnect--Add'l	UDFL4	NA	$369.22	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
UNBUNDLED LOOP COMBINATIONS									
Unbundled Loop/Port Combinations (Note 4)									
MARKET RATES (INCLUDING ALL VERTICAL FEATURES) (Note 1)									
Density Zone 1 / Top 8 MSAs in BellSouth Region			**Orlando, Ft. Lauderdale, Miami**	**Atlanta**		**New Orleans**		**Greensboro-Winston Salem-Highpoint/ Charlotte-Gastonia-Rock Hill**	
Customers with 4 or more DS0 Equivalent									
Currently Combined (Note2)									
2-Wire Voice Grade Loop with 2-Wire Line Port (Res. and Bus.)									
2-Wire Voice Grade Line Port (Res.), per month									
2- wire voice unbundled port - residence	UEPRL	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice unbundled port with caller ID - residence	UEPRC	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice unbundled port outgoing only - residence	UEPRO	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAR	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPRM	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAS	NA	NA	NA	NA	$14.00	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAT	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAU	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAQ	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Florida area calling with caller ID - residence	UEPAF	NA	$14.00	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)	UEPAG	NA	NA	NA	NA	$14.00	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)	UEPAH	NA	NA	NA	NA	$14.00	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)	UEPAJ	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)	UEPAK	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)	UEPAL	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)	UEPAM	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)	UEPAN	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)	UEPAO	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled res, low usage line port with Caller ID (LUM)	UEPAP	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-Wire Voice Grade Line Port (Bus.), per month									
2-wire voice unbundled port without Caller ID	UEPBL	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice unbundled port with unbundled port with Caller+E484 ID	UEPBC	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice unbundled outgoing only port	UEPBO	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAW	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPBM	NA	NA	NA	NA	NA	NA	NA	NA

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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAX	NA	NA	NA	NA	$14.00	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAY	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAZ	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAV	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled incoming only port with Caller ID	UEPB1	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)	UEPAA	NA	NA	NA	NA	$14.00	NA	NA	NA
2-wire voice unbundled SC Bus Area Calling Port with Caller ID (LMB)	UEPAB	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-Way Area Calling Port Economy Option (TACC1)	UEPAC	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-Way Area Calling Port Standard Option (TACC2)	UEPAD	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-WAY Collierville and Memphis Local Calling Port (B2F)	UEPAE	NA	NA	NA	NA	NA	NA	NA	NA
2-Wire Voice Grade Loop (SL1) (Res. and Bus.)									
RC - 2-Wire Voice Grade Loop - Statewide	UEPLX	NA	NA	NA	NA	NA	NA	$14.18	NA
RC - 2-Wire Voice Grade Loop Zone 1	UEPLX	NA	$13.75	$10.80	NA	$14.05	NA	NA	NA
RC - 2-Wire Voice Grade Loop Zone 2	UEPLX	NA	$20.13	$12.47	NA	$24.14	NA	NA	NA
RC - 2-Wire Voice Grade Loop Zone 3	UEPLX	NA	$44.40	$19.83	NA	$49.30	NA	NA	NA
Combination Rates									
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Statewide	Note 8	NA	NA	NA	NA	NA	NA	$28.18	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 1 (Note 6)	Note 8	NA	$27.75	$24.80	NA	$28.05	NA	NA	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 2 (Note 6)	Note 8	NA	$34.13	$26.47	NA	$38.14	NA	NA	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 3 (Note 6)	Note 8	NA	$58.40	$33.83	NA	$63.30	NA	NA	NA
Nonrecurring Charges									
2-Wire Voice Grade Line Port (Res. And Bus.)									
NRC - 2- wire voice grade unbundled port/loop combination - 1st, with change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - Add'l, with change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - 1st, no change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - Add'l, no change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	TBD	NA	$10.00	$10.00	NA	$10.00	NA	$10.00	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces	SOMEC	NA	$3.50	$3.50	NA	$3.50	NA	$3.50	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - 1st	SOMAN	NA	$19.99	$33.76	NA	$31.92	NA	$40.18	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - Add'l	SOMAN	NA	$19.99	$7.86	NA	$7.32	NA	$9.45	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	NA	TBD	TBD	NA	$2.11	NA	$1.42	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	NA	TBD	TBD	NA	$5.12	NA	$10.27	NA
NRC - Incremental Manual Service Order Disconnect	TBD	NA	$20.00	$20.00	NA	$20.00	NA	$20.00	NA
2-Wire Voice Grade Loop with 2-Wire Line Port PBX									

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
2-Wire Analog Line Port (PBX), per month									
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence	UEPRD	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS	UEPPC	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS	UEPPO	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS	UEPP1	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT	UEPA2	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT	UEPL2	NA	NA	NA	NA	$14.00	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS	UEPLD	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT	UEPT2	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT	UEPTO	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT	UEPXA	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS	UEPXB	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT	UEPXC	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT	UEPXD	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT	UEPXE	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD	UEPXF	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT	UEPXG	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT	UEPXH	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD	UEPXJ	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT	UEPXK	NA	NA	NA	NA	$14.00	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT	UEPXL	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT	UEPXM	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT	UEPXN	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT	UEPXO	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT	UEPXP	NA	NA	NA	NA	$14.00	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT	UEPXQ	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT	UEPXR	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT	UEPXS	NA	$14.00	$14.00	NA	$14.00	NA	$14.00	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT	UEPXT	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT	UEPXU	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT	UEPXV	NA	NA	NA	NA	NA	NA	NA	NA
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCP								

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
2-Wire Voice Grade Loop (SL1)									
RC - 2- Wire Voice Grade Loop - Statewide	UEPLX	NA	NA	NA	NA	NA	NA	$14.18	NA
RC - 2- Wire Voice Grade Loop - Zone 1	UEPLX	NA	$13.75	$10.80	NA	$14.05	NA	NA	NA
RC - 2- Wire Voice Grade Loop - Zone 2	UEPLX	NA	$20.13	$12.47	NA	$24.14	NA	NA	NA
RC - 2- Wire Voice Grade Loop - Zone 3	UEPLX	NA	$44.40	$19.83	NA	$49.30	NA	NA	NA
RC - 2- Wire Voice Grade Loop - Zone 4	UEPLX	NA	NA	NA	NA	NA	NA	NA	NA
Combination Rates									
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Statewide	Note 8	NA	NA	NA	NA	NA	NA	$28.18	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 1 (Note 6)	Note 8	NA	$27.75	$24.80	NA	$28.05	NA	NA	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 2 (Note 6)	Note 8	NA	$34.13	$26.47	NA	$38.14	NA	NA	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 3 (Note 6)	Note 8	NA	$58.40	$33.83	NA	$63.30	NA	NA	NA
Nonrecurring Charges									
NRC - 2- wire voice grade unbundled port/loop combination - 1st, with change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - Add'l, with change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - 1st, no change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2- wire voice grade unbundled port/loop combination - Add'l, no change	TBD	NA	$41.50	$41.50	NA	$41.50	NA	$41.50	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	TBD	NA	$10.00	$10.00	$10.00	$10.00	NA	$10.00	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	NA	$3.50	$3.50	NA	$3.50	NA	$3.50	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - 1st	SOMAN	NA	$19.99	$33.67	NA	$31.92	NA	$40.18	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - Add'l	SOMAN	NA	$19.99	$7.88	NA	$7.32	NA	$9.45	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	NA	TBD	TBD	NA	$2.11	NA	$1.42	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	NA	TBD	TBD	NA	$5.12	NA	$10.27	NA
NRC - Incremental Manual Service Order Disconnect	TBD	NA	$20.00	$20.00	NA	$20.00	NA	$20.00	NA
COST BASED RATES (Notes 2 & 3)									
Currently Combined									
2-Wire Voice Grade Loop with 2-Wire Line Port									
2-Wire Voice Grade Line Port (Res.), per month									
2- wire voice unbundled port - residence	UEPRL	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled port with caller ID - residence	UEPRC	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled port outgoing only - residence	UEPRO	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAR	$2.20	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPRM	NA	NA	NA	$2.61	NA	NA	NA	NA
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAS	NA	NA	NA	NA	$2.55	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAT	NA	NA	NA	NA	NA	$2.12	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAU	NA	NA	NA	NA	NA	NA	NA	$3.69

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAQ	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled area plus port with caller ID - residence	UEPRM	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled Florida area calling with caller ID - residence	UEPAF	NA	$2.00	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (RUL)	UEPAG	NA	NA	NA	NA	$2.55	NA	NA	NA
2-wire voice unbundled Louisiana Area Plus with caller ID - residence (AC7)	UEPAH	NA	NA	NA	NA	$2.55	NA	NA	NA
2-wire voice unbundled South Carolina Area Calling port with Caller ID - residence (LW8)	UEPAJ	NA	NA	NA	NA	NA	NA	NA	$3.69
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (F2R)	UEPAK	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACER)	UEPAL	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (TACSR)	UEPAM	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (1MF2X)	UEPAN	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled Tennessee Area Calling port with Caller ID - residence (2MR)	UEPAO	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled res, low usage line port with Caller ID (LUM)	UEPAP	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-Wire Voice Grade Line Port (Bus.), per month									
2-wire voice unbundled port without Caller ID	UEPBL	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled port with unbundled port with Caller+E484 ID	UEPBC	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled outgoing only port	UEPBO	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice grade unbundled Alabama extended local dialing parity port with caller ID	UEPAW	$2.20	NA	NA	NA	NA	NA	NA	NA
2-wire voice grade unbundled Kentucky extended local dialing parity port with caller ID	UEPBM	NA	NA	NA	$2.61	NA	NA	NA	NA
2-wire voice grade unbundled Louisiana extended local dialing parity port with caller ID	UEPAX	NA	NA	NA	NA	$2.55	NA	NA	NA
2-wire voice grade unbundled Mississippi extended local dialing parity port with caller ID	UEPAY	NA	NA	NA	NA	NA	$2.12	NA	NA
2-wire voice grade unbundled South Carolina extended local dialing parity port with caller ID	UEPAZ	NA	NA	NA	NA	NA	NA	NA	$3.69
2-wire voice grade unbundled Tennessee extended local dialing parity port with caller ID	UEPAV	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled incoming only port with Caller ID	UEPB1	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-wire voice unbundled LA Bus Area Calling Port with Caller ID (BUC)	UEPAA	NA	NA	NA	NA	$2.55	NA	NA	NA
2-wire voice unbundled SC Bus Area Calling Port with Caller ID (LMB)	UEPAB	NA	NA	NA	NA	NA	NA	NA	$3.69
2-wire voice unbundled TN Bus 2-Way Area Calling Port Economy Option (TACC1)	UEPAC	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-Way Area Calling Port Standard Option (TACC2)	UEPAD	NA	NA	NA	NA	NA	NA	NA	NA
2-wire voice unbundled TN Bus 2-WAY Collierville and Memphis Local Calling Port (B2F)	UEPAE	NA	NA	NA	NA	NA	NA	NA	NA
2-Wire Voice Grade Loop (SL1)									
RC - 2- Wire Voice Grade Loop - Statewide	UEPLX	NA	NA	NA	NA	NA	NA	$14.18	NA
RC - 2- Wire Voice Grade Loop - Zone 1	UEPLX	$14.35	$13.75	$10.80	$14.79	$14.05	$14.59	NA	$17.02
RC - 2- Wire Voice Grade Loop - Zone 2	UEPLX	$23.31	$20.13	$12.47	$27.68	$24.14	$19.33	NA	$25.66
RC - 2- Wire Voice Grade Loop - Zone 3	UEPLX	$42.24	$44.40	$19.83	$47.78	$49.30	$27.63	NA	$33.99
RC - 2- Wire Voice Grade Loop - Zone 4	UEPLX	NA	NA	NA	NA	NA	$36.47	NA	NA
Combination Rates									
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Statewide	Note 8	NA	NA	NA	NA	NA	NA	$16.46	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 1 (Note 6)	Note 8	$16.55	$15.75	$12.59	$17.40	$16.60	$16.71	NA	$20.71
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 2 (Note 6)	Note 8	$25.51	$22.13	$14.26	$30.29	$26.69	$21.45	NA	$29.35
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 3 (Note 6)	Note 8	$44.44	$46.40	$21.62	$50.39	$51.85	$29.75	NA	$37.68

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 4 (Note 6)	Note 8	NA	NA	NA	NA	NA	$38.59	NA	NA
Nonrecurring Charges									
NRC - 2-Wire Voice Grade Loop/Line Port Combination - 1st, Switch as is	USAC2	$2.80	$1.46	$2.01	$10.00	$3.80	$5.20	$2.77	$1.59
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Add'l, Switch as is	USAC2	$0.41	$0.93	$0.3108	$10.00	$0.29	$0.41	$0.40	$0.40
NRC - 2-Wire Voice Grade Loop/Line Port Combination - 1st, Switch with change	USACC	$2.80	$1.46	$2.01	$10.00	$3.80	$5.20	$2.77	$1.59
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Add'l, Switch with change	USACC	$0.41	$0.93	$0.3108	$10.00	$0.29	$0.41	$0.40	$0.40
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	USAS2	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - 1st	SOMAN	$40.71	$19.99	$33.67	$19.99	$31.92	$43.52	$40.18	$43.19
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - Add'l	SOMAN	$9.58	$19.99	$7.88	$19.99	$7.32	$9.99	$9.45	$9.91
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	$1.44	TBD	TBD	TBD	$2.11	$2.87	$1.42	$0.71
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	$8.25	TBD	TBD	TBD	$5.12	$6.88	$10.27	$8.91
NRC - Incremental Manual Service Order Disconnect	TBD	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00
NRCs for New (not Currently Combined) as ordered in Georgia:									
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPRL	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPRL	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPRC	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPRC	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPRO	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPRO	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPAP	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPAP	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPBL	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPBL	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPBC	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPBC	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPBO	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPBO	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPB1	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPB1	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	USAS2	NA	NA	$10.00	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Disconnect - 1st	TBD	NA	NA	$8.45	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Disconnect - Add'l	TBD	NA	NA	$3.91	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - 1st	TBD	NA	NA	$37.06	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - Add'l	TBD	NA	NA	$8.19	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	NA	NA	TBD	NA	NA	NA	NA	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	NA	NA	TBD	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - Disconnect	TBD	NA	NA	$11.17	NA	NA	NA	NA	NA
2- Wire Voice Grade Loop - Bus Only with 2 -Wire DID Trunk Port									
2 - Wire Line Port - DID Trunk Port, per month	UEPD1	TBD	$9.60	$11.35	TBD	$13.12	$14.63	$12.12	TBD
2-Wire Voice Grade Loop (SL2)									
RC - 2- Wire Voice Grade Loop - Statewide	UECD1	NA	NA	NA	NA	NA	NA	$11.76	NA
RC - 2- Wire Voice Grade Loop - Zone 1	UECD1	$17.95	$18.28	$16.84	$17.27	$17.65	$18.35	NA	$21.57
RC - 2- Wire Voice Grade Loop - Zone 2	UECD1	$29.16	$22.34	$19.45	$32.32	$30.32	$24.33	NA	$32.53
RC - 2- Wire Voice Grade Loop - Zone 3	UECD1	$52.84	$27.97	$30.92	$55.78	$61.93	$34.77	NA	$43.08
RC - 2- Wire Voice Grade Loop - Zone 4	UECD1	NA	NA	NA	NA	NA	$45.88	NA	NA
Combination Rates									
RC - 2-Wire Voice Grade Loop with 2-Wire DID Port, Statewide	Note 8	NA	NA	NA	NA	NA	NA	$23.79	NA
RC - 2-Wire Voice Grade Loop with 2-Wire DID Port, Zone 1 (Note 6)	Note 8	TBD	$27.88	$28.19	TBD	$30.77	TBD	NA	TBD
RC - 2-Wire Voice Grade Loop with 2-Wire DID Port, Zone 2 (Note 6)	Note 8	TBD	$31.94	$30.80	TBD	$43.44	TBD	NA	TBD
RC - 2-Wire Voice Grade Loop with 2-Wire DID Port, Zone 3 (Note 6)	Note 8	TBD	$37.57	$42.27	TBD	$75.05	TBD	NA	TBD
RC - 2-Wire Voice Grade Loop with 2-Wire DID Port, Zone4 (Note 6)	Note 8	NA	NA	NA	NA	NA	TBD	NA	NA
NRC- 2- Wire Voice Grade Loop with 2- Wire DID Port - 1st	TBD	TBD	$14.73	$166.08	TBD	TBD	TBD	$13.26	TBD
NRC- 2- Wire Voice Grade Loop with 2- Wire DID Port - Addl	TBD	TBD	$3.76	$140.01	TBD	TBD	TBD	$8.39	TBD
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC- 2- Wire Voice Grade Loop with 2- Wire DID Port - Incremental Cost- Manual Service Order - 1st	TBD	TBD	TBD	$37.88	TBD	TBD	TBD	$53.89	TBD
NRC- 2- Wire Voice Grade Loop with 2- Wire DID Port - Incremental Cost- Manual Service Order - Addl	TBD	TBD	TBD	$16.84	TBD	TBD	TBD	$11.34	TBD
2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port									
2-wire ISDN Digital Port per month	UEPPB	$16.42	$13.00	$13.47	$12.33	$23.33	$51.91	$24.37	$33.74
2-Wire ISDN Digital Grade Loop									
RC - 2-Wire ISDN Digital Grade Loop - Statewide	USL2X	NA	NA	NA	NA	NA	NA	$19.08	NA
RC - 2-Wire ISDN Digital Grade Loop - Zone 1	USL2X	$23.23	$32.34	$21.89	$23.66	$21.15	$21.86	NA	$26.68
RC - 2-Wire ISDN Digital Grade Loop - Zone 2	USL2X	$37.74	$47.35	$25.27	$44.28	$36.32	$28.97	NA	$40.24
RC - 2-Wire ISDN Digital Grade Loop - Zone 3	USL2X	$68.38	$104.47	$40.17	$76.42	$74.19	$41.40	NA	$53.29
RC - 2-Wire ISDN Digital Grade Loop - Zone 4	USL2X	NA	NA	NA	NA	NA	$54.64	NA	NA
Combination Rates									
RC - 2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port - Statewide	Note 8	NA	NA	NA	NA	NA	NA	$43.45	NA
RC - 2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port - Zone 1	Note 8	$39.65	$45.34	$35.36	$35.99	$44.48	$73.77	NA	$60.42
RC - 2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port - Zone 2	Note 8	$54.16	$60.35	$38.74	$56.61	$59.65	$80.78	NA	$73.98
RC - 2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port - Zone 3	Note 8	$84.80	$117.47	$53.64	$88.75	$97.52	$93.31	NA	$87.03
RC - 2-Wire ISDN Digital Grade Loop with 2-wire ISDN Digital Port - Zone 4	Note 8	NA	NA	NA	NA	NA	$106.55	NA	NA
NRC - 2-Wire ISDN Digital Grade Loop/2-wire ISDN Digital Port - 1st conversion	USACB	TBD	$3.02	TBD	TBD	TBD	TBD	$174.35	TBD
NRC - 2-Wire ISDN Digital Grade Loop/2-wire ISDN Digital Port - Add'l conversion	USACB	TBD	$2.49	TBD	TBD	TBD	TBD	$174.35	TBD
NRC - 2-Wire ISDN Digital Grade Loop/2-wire ISDN Digital Port - Non Feature Subsequent Activity	USASB	TBD	TBD	TBD	TBD	TBD	TBD	$286.15	TBD

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
4 - Wire DS1 Digital Loop with 4 - Wire ISDN DS1 Digital Trunk Port									
4 - Wire ISDN DS1 Digital Trunk Port	UEPPP	$186.02	$125.00	$163.16	$275.48	$194.72	$213.21	$179.01	$214.79
4 - Wire DS1 Digital Loop									
RC - 4- Wire DS1 Digital Loop- Statewide	USL4P	NA	NA	NA	NA	NA	NA	$62.71	NA
RC - 4- Wire DS1 Digital Loop- Zone 1	USL4P	$51.74	$64.69	$55.53	$50.26	$56.32	$50.99	NA	$59.61
RC - 4- Wire DS1 Digital Loop- Zone 2	USL4P	$84.05	$94.71	$64.13	$94.06	$96.73	$67.58	NA	$89.90
RC - 4- Wire DS1 Digital Loop- Zone 3	USL4P	$152.29	$208.93	$101.93	$162.34	$197.57	$96.58	NA	$119.06
RC - 4-Wire DS1 Digital Loop - Zone 4	USL4P	NA	NA	NA	NA	NA	$127.47	NA	NA
Combination Rates									
RC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port - Statewide	Note 8	NA	NA	NA	NA	NA	NA	$241.72	NA
RC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port - Zone 1	Note 8	$237.76	$189.69	$218.69	$325.74	$251.04	$264.20	NA	$274.40
RC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port - Zone 2	Note 8	$270.07	$219.71	$227.29	$369.54	$291.45	$280.79	NA	$304.69
RC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port - Zone 3	Note 8	$338.31	$333.93	$265.09	$437.82	$392.29	$309.79	NA	$333.85
RC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port - Zone 4	Note 8	NA	NA	NA	NA	NA	$340.68	NA	NA
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - 1st conversion	USACP	TBD	$2.00	TBD	TBD	TBD	TBD	$481.51	TBD
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - Add'l conversion	USACP	TBD	$1.22	TBD	TBD	TBD	TBD	$481.51	TBD
NRC -4 - Wire DS1 Digital Loop with 4 - Wire ISDN DS1 Digital Trunk Port - Subsequent Channel Activation - Per Channel	USASP	TBD	$29.28	TBD	TBD	TBD	TBD	$36.92	TBD
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - Subsequent Inward/2-way Telephone Numbers	PR7TG	TBD	$0.99	TBD	TBD	TBD	TBD	$1.17	TBD
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - Subsequent Outward Telephone numbers	PR7TP	TBD	$23.20	TBD	TBD	TBD	TBD	$28.17	TBD
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - Subsequent Inward Telephone Numbers	PR7ZT	TBD	$46.41	TBD	TBD	TBD	TBD	$56.33	TBD
NRC - 4-Wire DS1 Digital Loop with 4-wire ISDN DS1 Digital Port Combination - Subsequent Service Order Per Order	USASP	TBD	TBD	TBD	TBD	TBD	TBD	$255.25	TBD
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port									
4 - Wire DID Trunk Port	TBD	TBD	$63.85	$120.80	TBD	$149.27	$146.46	$123.52	TBD
4 - Wire DS1 Digital Loop									
4 - Wire DS1 Digital Loop - Statewide	TBD	NA	NA		NA	NA	NA	$62.71	NA
4 - Wire DS1 Digital Loop - Zone 1	TBD	$51.74	$64.69	$55.53	$50.26	$56.32	$50.99	NA	$59.61
4 - Wire DS1 Digital Loop - Zone 2	TBD	$84.05	$94.71	$64.13	$94.06	$96.73	$67.58	NA	$89.90
4 - Wire DS1 Digital Loop - Zone 3	TBD	$152.29	$208.93	$101.93	$162.34	$197.57	$96.58	NA	$119.06
4 - Wire DS1 Digital Loop - Zone 4	TBD	NA	NA	NA	NA	NA	$127.47	NA	NA
Combination Rates									
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Statewide	Note 8	NA	NA	NA	NA	NA	NA	$186.23	NA
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Zone 1	Note 8	TBD	$128.54	$176.33	TBD	$205.59	$197.45	NA	TBD
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Zone 2	Note 8	TBD	$158.56	$184.93	TBD	$246.00	$214.04	NA	TBD
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Zone 3	Note 8	TBD	$272.78	$222.73	TBD	$346.84	$243.04	NA	TBD
4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Zone 4	Note 8	NA	NA	NA	NA	NA	$273.93	NA	NA
NRC -4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - 1st	TBD	TBD	TBD	$519.42	TBD	TBD	TBD	$490.38	TBD
NRC -4 - Wire DS1 Digital Loop with 4 - Wire DID Trunk Port - Addl	TBD	TBD	TBD	$320.64	TBD	TBD	TBD	$490.38	TBD

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
NRC -4 - Wire DS1 Digital Loop with 4 - Wire DIDTrunk Port - Subsequent Channel Activation - Per Channel	TBD	TBD	TBD	TBD	TBD	TBD	TBD	$146.91	TBD
NRC -4 - Wire DS1 Digital Loop with 4 - Wire ISDN DS1 Digital Trunk Port - Subsequent Telephone Numbers	TBD	TBD	TBD	TBD	TBD	TBD	TBD	$120.96	TBD
NRC -4 - Wire DS1 Digital Loop with 4 - Wire ISDN DS1 Digital Trunk Port - Subsequent Signaling Changes	TBD	TBD	TBD	TBD	TBD	TBD	TBD	$29.65	TBD
NRC -4 - Wire DS1 Digital Loop with 4 - Wire ISDN DS1 Digital Trunk Port - Subsequent Service Order Per Order	TBD	TBD	TBD	TBD	TBD	TBD	TBD	$127.63	TBD
NRC - 4-Wire DS1 Digital Loop with 4-Wire DID Trunk Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC- 4-Wire DS1 Digital Loop with 4-Wire DID Trunk Port - Incremental Cost-Manual Service Order - 1st	TBD	TBD	TBD	$37.88	TBD	TBD	TBD	TBD	TBD
NRC- 4-Wire DS1 Digital Loop with 4-Wire DID Trunk Port - Incremental Cost-Manual Service Order - Add'l	TBD	TBD	TBD	$16.84	TBD	TBD	TBD	TBD	TBD
2-Wire Voice Grade Loop with 2-Wire Line Port PBX									
2-Wire Analog Line Port (PBX), per month									
2 WIRE VOICE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - Residence	UEPRD	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
LINE SIDE UNBUNDLED COMBINATION 2-WAY PBX TRUNK - BUSINESS	UEPPC	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
LINE SIDE UNBUNDLED OUTWARD PBX TRUNK - BUSINESS	UEPPO	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
LINE SIDE UNBUNDLED INCOMING PBX TRUNK - BUSINESS	UEPP1	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX ALABAMA CALLING PORT	UEPA2	$2.20	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX LOUISIANA CALLING PORT	UEPL2	NA	NA	NA	NA	$2.55	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL PORTS	UEPLD	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX TENNESSEE CALLING PORT	UEPT2	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX TENNESSEE CALLING PORT	UEPTO	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY COMBINATION PBX USAGE PORT	UEPXA	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED PBX TOLL TERMINAL HOTEL PORTS	UEPXB	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED PBX LD DDD TERMINALS PORT	UEPXC	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD PORT	UEPXD	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED PBX LD TERMINAL SWITCHBOARD IDD CAPABLE PORT	UEPXE	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 2-WAY PBX KENTUCKY ROOM AREA CALLING PORT WITHOUT LUD	UEPXF	NA	NA	NA	$2.61	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY LUD AREA CALLING PORT	UEPXG	NA	NA	NA	$2.61	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED PBX KENTUCKY PREMIUM CALLING PORT	UEPXH	NA	NA	NA	$2.61	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY KENTUCKY AREA CALLING PORT WITHOUT LUD	UEPXJ	NA	NA	NA	$2.61	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX LOUISIANA LOCAL OPTIONAL CALLING PORT	UEPXK	NA	NA	NA	NA	$2.55	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ADMINISTRATIVE CALLING PORT	UEPXL	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 2-WAY PBX HOTEL/HOSPITAL ECONOMY ROOM CALLING PORT	UEPXM	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL ECONOMY ADMINIATRATIVE CALLING PORTTENNESSEE CALLING PORT	UEPXN	NA	NA	NA	NA	NA	NA	NA	NA

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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX HOTEL/HOSPITAL DIACOUNT ROOM CALLING PORT	UEPXO	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBX LOUISIANA LOCAL DISCOUNT CALLING PORT	UEPXP	NA	NA	NA	NA	$2.55	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL ECONOMY CALLING PORT	UEPXQ	NA	NA	NA	NA	NA	$2.12	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX MISSISSIPPI LOCAL OPTIONAL CALLING PORT	UEPXR	NA	NA	NA	NA	NA	$2.12	NA	NA
2-WIRE VOICE UNBUNDLED 1-WAY OUTGOING PBXMEASURED PORT	UEPXS	$2.20	$2.00	$1.79	$2.61	$2.55	$2.12	$2.28	$3.69
2-WIRE VOICE UNBUNDLED 2-WAY PBX SOUTH CAROLINA AREA PLUS CALLING PORT	UEPXT	NA	NA	NA	NA	NA	NA	NA	$3.69
2-WIRE VOICE UNBUNDLED PBX COLLIERVILLE & MEMPHIS CALLING PORT	UEPXU	NA	NA	NA	NA	NA	NA	NA	NA
2-WIRE VOICE UNBUNDLED 2-WAY PBX TENNESSEE REGIONSERV CALLING PORT	UEPXV	NA	NA	NA	NA	NA	NA	NA	NA
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCP								
2-Wire Voice Grade Loop (SL1)									
RC - 2- Wire Voice Grade Loop - Statewide	UEPLX	NA	NA	NA	NA	NA	NA	$14.18	NA
RC - 2- Wire Voice Grade Loop - Zone 1	UEPLX	$14.35	$13.75	$10.80	$14.79	$14.05	$14.59	NA	$17.02
RC - 2- Wire Voice Grade Loop - Zone 2	UEPLX	$23.31	$20.13	$12.47	$27.68	$24.14	$19.33	NA	$25.66
RC - 2- Wire Voice Grade Loop - Zone 3	UEPLX	$42.24	$44.40	$19.83	$47.78	$49.30	$27.63	NA	$33.99
RC - 2- Wire Voice Grade Loop - Zone 4	UEPLX	NA	NA	NA	NA	NA	$36.47	NA	NA
Combination Rates									
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Statewide	Note 8	NA	NA	NA	NA	NA	NA	$16.46	NA
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 1 (Note 6)	Note 8	$16.55	$15.75	$12.59	#VALUE!	$16.60	$16.71	NA	$20.71
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 2 (Note 6)	Note 8	$25.51	$22.13	$14.26	#VALUE!	$26.69	$21.45	NA	$29.35
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 3 (Note 6)	Note 8	$44.44	$46.40	$21.62	#VALUE!	$51.85	$29.75	NA	$37.68
RC - 2-Wire Voice Grade Loop with 2-Wire Line Port, Zone 4 (Note 6)	Note 8	NA	NA	NA	NA	NA	$38.59	NA	NA
Nonrecurring Charges									
NRC - 2-Wire Voice Grade Loop/Line Port Combination - 1st, Switch as is	USAC2	$2.80	$1.46	$2.01	$10.00	$3.80	$5.20	$2.77	$1.59
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Add'l, Switch as is	USAC2	$0.41	$0.93	$0.3108	$10.00	$0.29	$0.41	$0.40	$0.40
NRC - 2-Wire Voice Grade Loop/Line Port Combination - 1st, Switch with change	USACC	$2.80	$1.46	$2.01	$10.00	$3.80	$5.20	$2.77	$1.59
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Add'l, Switch with change	USACC	$0.41	$0.93	$0.3108	$10.00	$0.29	$0.41	$0.40	$0.40
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	USAS2	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00	$10.00
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - 1st	SOMAN	$40.71	$19.99	$33.67	$19.99	$31.92	$43.52	$40.18	$43.19
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Incremental Cost - Manual Svc.Order vs. Electronic - Add'l	SOMAN	$9.58	$19.99	$7.88	$19.99	$7.32	$0.99	$9.45	$9.91
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	$1.44	TBD	TBD	TBD	$2.11	$2.87	$1.42	$0.71
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	$8.25	TBD	TBD	TBD	$5.12	$6.88	$10.27	$8.91
NRC - Incremental Manual Service Order Disconnect	TBD	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00	$20.00
NRCs for New (not Currently Combined) as ordered in Georgia:									
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPRD	NA	NA	$22.14	NA	NA	NA	NA	NA

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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPRD	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPPC	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPPC	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPPO	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPPO	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPP1	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPP1	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPLD	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPLD	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXA	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXA	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXB	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXB	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXC	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXC	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXD	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXD	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXE	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXE	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXL	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXL	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXM	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXM	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXO	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXO	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - 1st	UEPXS	NA	NA	$22.14	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Add'l	UEPXS	NA	NA	$15.25	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - Subsequent	USAS2	NA	NA	$10.00	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Disconnect - 1st	TBD	NA	NA	$8.45	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - New - Disconnect - Add'l	TBD	NA	NA	$3.91	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop/Line Port Combination - OSS LSR Charge, Electronic, per LSR received from the CLEC by one of the OSS interactive interfaces (Note 7)	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - 1st	TBD	NA	NA	$37.06	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - Add'l	TBD	NA	NA	$8.19	NA	NA	NA	NA	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Electronic	TBD	NA	NA	TBD	NA	NA	NA	NA	NA
NRC- 2 Wire Voice Grade Loop/Line Port Combination - Subsequent Database Update - Manual Service Order	TBD	NA	NA	TBD	NA	NA	NA	NA	NA
NRC - 2-Wire Voice Grade Loop with 2-Wire Line Port - Incremental Cost Manual vs. Electronic - New - Disconnect	TBD	NA	NA	$11.17	NA	NA	NA	NA	NA
All Other Loop/Port Combinations	TBD	TBD	TBD	Note 2	TBD	TBD	TBD	TBD	TBD
LOCAL NUMBER PORTABILITY (REQUIRES ONE PER PORT)	LNPCX								
NOTES:									

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

	DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC
1	Market Rates will apply in those areas where BellSouth is not required to provide circuit switching pursuant to FCC rules.									
2	In Georgia, rates will apply for Currently Combined as well as not Currently Combined loop/port combinations unless otherwise identified.									
3	In the absence of ordered rates by a State Commission, the recurring rates for Currently Combined combinations of loop/port network elements will be the sum of the recurring rates for the UNEs which make up the combinations, and the nonrecurring rates shall be as set forth in this section.									
4	End Office and Tandem Switching Usage and Common Transport Usage rates in the Port section of this rate exhibit shall apply to all combinations of loop/port network elements.									
5	Deleted									
6	Effective May 1, 2000 statewide rates will be replaced by Deaveraged Loop Rates by Zone where available. Until approximately December 31, 2000 or until such time that BellSouth billing systems have been developed to handle the new zone rate structure, BellSouth will bill at the Zone 1 Deaveraged Loop rate level only. After December 31, 2000 or such time that the billing systems have been developed to handle the new zone rate structure, BellSouth will begin billing pursuant to CLEC-1's interconnection agreement.									
7	In the absence of ordered OSS rates by a state commission, BellSouth will offer regionwide rates									
8	There is not a unique combination USOC. CLEC should submit the loop and port USOCs.									

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
Nashville
$14.00
$14.00
$14.00
NA
NA
NA
NA
NA
$14.00
NA
NA
NA
NA
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
NA
NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
NA
NA
NA
$14.00
$14.00
NA
NA
$14.00
$14.00
$14.00
NA
$15.92
$20.79
$27.18
NA
$29.92
$34.79
$41.18
$41.50
$41.50
$41.50
$41.50
$10.00
$3.50
$30.89
$7.03
TBD
TBD
$20.00

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
$14.00
$14.00
$14.00
$14.00
NA
NA
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
$14.00
NA
NA
NA
NA
$14.00
$14.00
$14.00
$14.00
NA
NA
NA
$14.00
NA
$14.00
$14.00

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
NA
$15.92
$20.79
$27.18
NA
NA
$29.92
$34.79
$41.18
$41.50
$41.50
$41.50
$41.50
$10.00
$3.50
$30.89
$7.03
TBD
TBD
$20.00
$1.90
$1.90
$1.90
NA
NA
NA
NA
NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
$1.90
$1.90
NA
NA
NA
NA
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
NA
NA
NA
NA
NA
$1.90
$1.90
NA
NA
$1.90
$1.90
$1.90
NA
$15.92
$20.79
$27.18
NA
NA
$17.84
$22.69
$29.08

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
NA
$1.03
$0.2886
$1.03
$0.2886
$10.00
$3.50
$30.89
$7.03
$0.76
$7.97
$20.00
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
NA
NA
NA
$8.78
NA
$15.92
$20.79
$27.18
NA
NA
$24.70
$29.57
$35.96
NA
$8.76
$5.75
$3.50
$41.43
$9.80
$18.21
NA
$15.92
$20.79
$27.18
NA
NA
$34.13
$39.00
$45.39
NA
$117.23
$117.23
$212.88

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
$3.50
$78.40
NA
$57.73
$75.40
$98.59
NA
NA
$136.13
$153.80
$176.99
NA
$328.53
$328.53
$28.39
$0.9353
$22.36
$44.71
$189.76
$3.50
$35.55
NA
$57.73
$75.40
$98.59
NA
NA
$93.28
$110.95
$134.14
NA
$312.91
$312.91

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
$108.67
$88.68
$22.92
$94.88
$3.50
TBD
TBD
$1.90
$1.90
$1.90
$1.90
NA
NA
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
$1.90
NA
NA
NA
NA
NA
$1.90
$1.90
$1.90

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
$1.90
NA
NA
NA
$1.90
NA
$1.90
$1.90
NA
$15.92
$20.79
$27.18
NA
NA
$17.84
$22.69
$29.08
NA
$1.03
$0.2886
$1.03
$0.2886
$10.00
$3.50
$30.89
$7.03
$0.76
$7.97
$20.00
NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
NA
TBD

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

TN

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

ENHANCED EXTENDED LINKS (EELs)											
New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
DS1 Interoffice Channel and 2-wire VG Local Loop EEL:	**USOC**	**AL**	**FL**	**GA**	**KY**	**LA**	**MS**	**NC**	**SC**	**TN**
Recurring Charges										
2-wire VG Loop per month, statewide	UEAL2	NA	$17.00	$16.51	NA	$19.35	NA	$19.50	NA	$18.00
2-wire VG Loop per month, Zone 1 (Note 1)	TBD	NA	$13.75	$16.84	NA	$17.65	NA	TBD	NA	$15.92
2-wire VG Loop per month, Zone 2 (Note 1)	TBD	NA	$20.13	$19.45	NA	$30.32	NA	TBD	NA	$20.79
2-wire VG Loop per month, Zone 3 (Note 1)	NA	NA	$44.40	$30.92	NA	$61.93	NA	TBD	NA	$27.18
2-wire VG Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.78	NA	$0.35
Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$93.40	NA	$75.83
DS1 Channelized System per month	MQ1	NA	$154.74	$127.60	NA	$209.87	NA	$209.87	NA	$165.21
VG (COCI) interface card per month	1D1VG	NA	$1.46	$1.18	NA	$1.62	NA	$1.62	NA	$1.25
Non-Recurring Charges - New EEL (Note 2)(Note 3)										
NRC- DS1 interoffice Facility Termination - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$217.17	NA	$165.53
NRC-DS1 interoffice Facility Termination - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$163.75	NA	$124.84
NRC-2-wire VG Local Loop - 1st	UEAL2	NA	$271.29	$122.51	NA	$128.42	NA	$142.97	NA	$103.76
NRC-2-wire VG Local Loop - Add'l	UEAL2	NA	$104.90	$81.48	NA	$93.60	NA	$106.56	NA	$65.84
NRC-DS1 Channelization System -1st	MQ1	NA	$127.67	$138.85	NA	$220.07	NA	$193.63	NA	$222.87
NRC-DS1 Channelization System - Add'l	MQ1	NA	$29.75	$92.34	NA	$135.20	NA	$118.37	NA	$135.80
NRC-VG(COCI)interface card -1st	1D1VG	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	$12.61
NRC-VG(COCI)interface card - Add'	1D1VG	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	$9.03
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - E	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - M	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - M	SOMAN	NA	NA	$34.00	NA	$242.20	NA	$66.20	NA	NA
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - M	SOMAN	NA	NA	$27.79	NA	$153.37	NA	$51.40	NA	NA
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - M	SOMAN	NA	NA	$20.10	NA	$45.91	NA	NA	NA	NA
NRC- 2-wire VG Local Loop and Channelized DS1 Interoffice Combination - M	SOMAN	NA	NA	$11.98	NA	$8.06	NA	NA	NA	NA
DS1 Interoffice Channel and 4-wire VG Local Loop EEL:										
Recurring Charges										
4-wire VG Loop per month, statewide	UEAL4	NA	$30.00	$25.86	NA	$31.52	NA	$27.49	NA	$18.00
4-wire VG Loop per month, Zone 1 (Note 1)	TBD	NA	$24.26	$22.26	NA	$24.36	NA	NA	NA	$15.92
4-wire VG Loop per month, Zone 2 (Note 1)	TBD	NA	$35.51	$78.35	NA	$41.85	NA	NA	NA	$20.79
4-wire VG Loop per month, Zone 3 (Note 1)	TBD	NA	$78.35	$0.00	NA	$86.47	NA	NA	NA	$27.18
4-wire VG Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.08	NA	$0.35
Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$71.29	NA	$75.83
DS1 Channelized System per month	MQ1	NA	$154.74	$18.23	NA	$209.87	NA	$177.72	NA	$165.21
VG (COCI) interface card per month	1D1VG	NA	$1.46	$2.67	NA	$1.62	NA	$1.64	NA	$1.25
Non-Recurring Charges - New EEL (Note 2) (Note 3)										
NRC- DS1 interoffice Facility Termination - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$534.48	NA	$165.53
NRC-DS1 interoffice Facility Termination - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$462.69	NA	$124.84
NRC-4-wire VG Local Loop - 1st	UEAL4	NA	$271.29	$275.61	NA	$128.42	NA	$288.47	NA	$103.76
NRC-4-wire VG Local Loop - Add'l	UEAL4	NA	$104.90	$225.76	NA	$93.60	NA	$237.45	NA	$65.84
NRC-DS1 Channelization System -1st	MQ1	NA	$127.67	$138.85	NA	$220.07	NA	$301.74	NA	$222.87
NRC-DS1 Channelization System - Add'l	MQ1	NA	$29.75	$92.34	NA	$135.20	NA	$182.57	NA	$135.80
NRC-VG(COCI)interface card -1st	1D1VG	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	$12.61
NRC-VG(COCI)interface card - Add'	1D1VG	NA	$8.84	$8.78	NA	$8.80	NA	$11.28	NA	$9.03
NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Electro	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Manua	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Manua	SOMAN	NA	NA	$30.42	NA	$242.20	NA	$66.20	NA	NA
NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Manua	SOMAN	NA	NA	$18.76	NA	$153.37	NA	$51.40	NA	NA
NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Manua	SOMAN	NA	NA	$12.15	NA	$45.91	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].									
		NRC-DS1 interoffice channel and 4-wire VG Local Loop Combination - Manua	SOMAN	NA	NA	$8.76	NA	$8.06	NA	NA	NA	NA
		DS1 Interoffice Channel and 2-wire ISDN Local Loop:										
		Recurring Charges										
		2-wire ISDN Loop per month, statewide	U1L2X	NA	$40.00	$25.43	NA	$27.36	NA	$24.98	NA	$18.00
		2-wire ISDN Loop per month, Zone 1 (Note 1)	TBD	NA	$32.34	$21.89	NA	$21.15	NA	TBD	NA	$15.54
		2-wire ISDN Loop per month, Zone 2 (Note 1)	TBD	NA	$47.35	$25.27	NA	$36.22	NA	TBD	NA	$19.55
		2-wire ISDN Loop per month, Zone 3 (Note 1)	TBD	NA	$104.47	$40.17	NA	$74.19	NA	TBD	NA	$28.02
		2-wire ISDN Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.08	NA	$0.35
		Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$71.29	NA	$75.83
		DS1 Channelized System per month	MQ1	NA	$154.74	$127.60	NA	$209.87	NA	$177.72	NA	$165.21
		2-wire ISDN(BRITE COCI) per month	UC1CA	NA	$3.86	$3.41	NA	$4.18	NA	$3.76	NA	$3.33
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- DS1 interoffice Facility Termination - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$217.17	NA	$165.53
		NRC-DS1 interoffice Facility Termination - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$163.75	NA	$124.84
		NRC- 2-wire ISDN Local Loop - 1st	U1L2X	NA	$271.29	$122.51	NA	$223.27	NA	$325.91	NA	$58.50
		NRC- 2-wire ISDN Local Loop - Add'l	U1L2X	NA	$104.90	$81.48	NA	$172.63	NA	$251.31	NA	$31.00
		NRC-DS1 Channelization System -1st	MQ1	NA	$127.67	$138.85	NA	$220.07	NA	$301.74	NA	$222.87
		NRC-DS1 Channelization System - Add'l	MQ1	NA	$29.75	$92.34	NA	$135.20	NA	$182.57	NA	$135.80
		NRC-2-wire BRITE(COCI)interface card -1st	UC1CA	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	$12.61
		NRC-2-wire BRITE(COCI)interface card -Add'l	UC1CA	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	$9.03
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Elec	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Man	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Man	SOMAN	NA	NA	$34.00	NA	$57.58	NA	$38.07	NA	NA
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Man	SOMAN	NA	NA	$27.79	NA	$36.31	NA	$38.07	NA	NA
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Man	SOMAN	NA	NA	$20.10	NA	$16.12	NA	NA	NA	NA
		NRC-DS1 interoffice channel and 2-wire ISDN Local Loop Combination - Man	SOMAN	NA	NA	$11.98	NA	$8.06	NA	NA	NA	NA
		DS1 Interoffice Channel and 4-wire 56 kbps Local Loop:										
		Recurring Charges										
		4-wire 56kbps Loop per month, statewide	UDL56	NA	$48.33	$29.92	NA	$35.58	NA	$32.67	NA	$42.23
		4-wire 56kbps Loop per month, Zone 1 (Note 1)	TBD	NA	$39.08	$25.75	NA	$27.50	NA	TBD	NA	$36.45
		4-wire 56kbps Loop per month, Zone 2 (Note 1)	TBD	NA	$57.21	$29.74	NA	$47.24	NA	TBD	NA	$45.87
		4-wire 56kbps Loop per month, Zone 3 (Note 1)	TBD	NA	$126.22	$47.27	NA	$96.48	NA	TBD	NA	$65.75
		4-wire 56kbps Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.08	NA	$0.35
		Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$71.29	NA	$75.83
		DS1 Channelized System per month	MQ1	NA	$154.74	$18.23	NA	$209.87	NA	$177.72	NA	$165.21
		4-wire 56kbps card COCI per month	1D1DD	NA	$2.22	$1.06	NA	$3.12	NA	$2.88	NA	$2.46
		Non-Recurring Charges - New EEL (Note 2) (Note 3)										
		NRC- DS1 interoffice Facility Termination - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$217.17	NA	$165.53
		NRC-DS1 interoffice Facility Termination - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$163.75	NA	$124.84
		NRC-4-wire 56kbps Local Loop - 1st	UDL56	NA	$271.29	$443.56	NA	$333.28	NA	$489.04	NA	$643.00
		NRC-4-wire 56kbps Local Loop - Add'l	UDL56	NA	$104.90	$269.01	NA	$230.50	NA	$337.51	NA	$421.26
		NRC-DS1 Channelization System -1st	MQ1	NA	$127.67	$138.85	NA	$220.07	NA	$301.74	NA	$222.87
		NRC-DS1 Channelization System - Add'l	MQ1	NA	$29.75	$92.34	NA	$135.20	NA	$182.57	NA	$135.80
		NRC-4-wire 56kbps(COCI)interface card -1st	1D1DD	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	$12.61
		NRC-4-wire 56kbps(COCI)interface card -Add'l	1D1DD	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	$9.03
		NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - E	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
		NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - M	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
		NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - M	SOMAN	NA	NA	$34.00	NA	$242.20	NA	$38.07	NA	NA
		NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - M	SOMAN	NA	NA	$27.79	NA	$153.37	NA	$38.07	NA	NA
		NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - M	SOMAN	NA	NA	$20.10	NA	$45.91	NA	NA	NA	NA

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC-DS1 interoffice channel and 4-wire 56kbps Local Loop Combination - M	SOMAN	NA	NA	$11.98	NA	$8.06	NA	NA	NA	NA
DS1 Interoffice Channel and 4-wire 64 kbps Local Loop:										
Recurring Charges										
4-wire 64kbps Loop per month, statewide	UDL64	NA	$48.33	$29.92	NA	NA	NA	$32.67	NA	$42.23
4-wire 64kbps Loop per month, Zone 1 (Note 1)	TBD	NA	$39.08	$25.75	NA	$27.50	NA	TBD	NA	$36.45
4-wire 64kbps Loop per month, Zone 2 (Note 1)	TBD	NA	$57.21	$29.74	NA	$47.24	NA	TBD	NA	$45.87
4-wire 64kbps Loop per month, Zone 3 (Note 1)	TBD	NA	$126.22	$47.27	NA	$96.48	NA	TBD	NA	$65.75
4-wire 64kbps Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.08	NA	$0.35
Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$71.29	NA	$75.83
DS1 Channelized System per month	MQ1	NA	$154.74	$18.23	NA	$209.87	NA	$177.72	NA	$165.21
4-wire 64kbps card COCI per month	1D1DD	NA	$1.06	$1.06	NA	$3.12	NA	$2.88	NA	$2.46
Non-Recurring Charges - New EEL (Note 2) (Note 3)										
NRC- DS1 interoffice - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$217.17	NA	$165.53
NRC- DS1 interoffice - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$163.75	NA	$124.84
NRC-4-wire 64kbps Local Loop - 1st	UDL64	NA	$271.29	$443.56	NA	$333.28	NA	$489.04	NA	$103.76
NRC-4-wire 64kbps Local Loop - Add'l	UDL64	NA	$104.90	$269.01	NA	$230.50	NA	$337.51	NA	$65.84
NRC-DS1 Channelization System -1st	MQ1	NA	$127.67	$138.85	NA	$220.07	NA	$301.74	NA	$222.87
NRC-DS1 Channelization System - Add'l	MQ1	NA	$29.75	$92.34	NA	$135.20	NA	$288.33	NA	$135.80
NRC-4-wire 64kbps(COCI)interface card -1st	1D1DD	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	$12.61
NRC-4-wire 64kbps(COCI)interface card -Add'l	1D1DD	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	$9.03
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - E	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - M	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - M	SOMAN	NA	NA	$34.00	NA	$242.20	NA	$38.07	NA	NA
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - M	SOMAN	NA	NA	$27.79	NA	$153.37	NA	$38.07	NA	NA
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - M	SOMAN	NA	NA	$20.10	NA	$45.91	NA	NA	NA	NA
NRC-DS1 interoffice channel and 4-wire 64kbps Local Loop Combination - M	SOMAN	NA	NA	$11.98	NA	$8.06	NA	NA	NA	NA
DS1 Interoffice Channel and DS1 Interoffice Local Loop:										
Recurring Charges										
DS1 Loop per month,State wide	USLXX	NA	$80.00	$64.52	NA	$72.86	NA	$62.78	NA	NA
DS1 Loop per month, Zone 1 (Note 1)	TBD	NA	$64.69	$55.53	NA	$56.32	NA	TBD	NA	NA
DS1 Loop per month, Zone 2 (Note 1)	TBD	NA	$94.71	$64.13	NA	$96.73	NA	TBD	NA	NA
DS1 Loop per month, Zone 3 (Note 1)	TBD	NA	$208.93	$101.93	NA	$197.57	NA	TBD	NA	NA
DS1 Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	NA	$0.2035	$0.31	NA	$0.78	NA	$0.08	NA	NA
Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	NA	$93.31	$63.39	NA	$93.40	NA	$71.29	NA	NA
Non-Recurring Charges - New EEL (Note 2) (Note 3)										
NRC- DS1 interoffice - 1st	U1TF1	NA	$370.81	$169.57	NA	$160.49	NA	$217.17	NA	NA
NRC- DS1 interoffice - Add'l	U1TF1	NA	$247.73	$112.77	NA	$123.03	NA	$163.75	NA	NA
NRC-DS1 Local Loop - 1st	USLXX	NA	$434.24	$535.73	NA	$502.73	NA	$714.84	NA	NA
NRC-DS1 Local Loop - Add'l	USLXX	NA	$235.29	$227.04	NA	$293.92	NA	$421.47	NA	NA
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Electronic S	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$34.00	NA	$242.20	NA	$38.07	NA	NA
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$27.79	NA	$153.37	NA	$38.07	NA	NA
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$20.10	NA	$45.91	NA	NA	NA	NA
NRC-DS1 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$11.98	NA	$8.06	NA	NA	NA	NA
DS3 Interoffice Channel and DS3 Local Loop:										
Recurring Charges										
DS3 Loop per Facility Termination per month	UE3PX	NA	$407.58	$394.59	NA	$669.01	NA	$387.01	NA	$607.28
DS3 Loop per mile	1L5ND	NA	$11.97	$8.99	NA	$30.34	NA	$32.53	NA	$23.76

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		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].										
		Interoffice Channel - Dedicated - DS3 - FacilityTermination per month	1L5XX	NA	$1,130	$717.60	NA	$1,101	NA	$720.38	NA	$760.20
		Interoffice Channel - Dedicated - DS3 - per mile per month	U1TF3	NA	$4.25	$0.31	NA	$14.04	NA	$12.98	NA	$5.89
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- DS3 interoffice - 1st	U1TF3	NA	$682.89	$456.02	NA	$713.57	NA	$794.94	NA	$729.27
		NRC- DS3 interoffice - Add'l	U1TF3	NA	$288.32	$255.71	NA	$404.36	NA	$579.55	NA	$411.98
		NRC-DS3 Local Loop - 1st	UE3PX	NA	$502.08	$770.12	NA	$811.30	NA	$964.04	NA	$829.52
		NRC-DS3 Local Loop - Add'l	UE3PX	NA	$307.56	$551.49	NA	$502.09	NA	$542.73	NA	$512.23
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Electronic S	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Manual Svc	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$56.25	NA	NA
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$56.25	NA	NA
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
		NRC-DS3 interoffice channel and DS3 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
		STS-1 Interoffice Channel and STS-1 Local Loop:										
		Recurring Charges										
		STS-1 Loop per Facility Termination per month	UDLS1	NA	$449.40	$426.19	NA	$497.08	NA	$387.01	NA	$400.21
		STS-1 Loop per mile	1L5ND	NA	$11.97	$8.99	NA	$497.08	NA	$32.53	NA	$30.53
		Interoffice Channel - Dedicated - STS-1 - FacilityTermination per month	U1TFS	NA	$1,114	$792.17	NA	$1,101	NA	$800.94	NA	$838.65
		Interoffice Channel - Dedicated - STS-1 - per mile per month	1L5XX	NA	$4.25	$2.75	NA	$14.04	NA	$6.29	NA	$6.88
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- STS-1 interoffice - 1st	U1TFS	NA	$682.89	$640.32	NA	$713.57	NA	$624.86	NA	$961.62
		NRC- STS-1 interoffice - Add'l	U1TFS	NA	$288.32	$575.26	NA	$404.36	NA	$436.36	NA	$625.84
		NRC-STS-1 Local Loop - 1st	UDLS1	NA	$502.08	$770.12	NA	$811.30	NA	$964.04	NA	$829.52
		NRC-STS-1 Local Loop - Add'l	UDLS1	NA	$307.56	$551.49	NA	$502.09	NA	$542.73	NA	$512.23
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Electron	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Manual	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Manual	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$55.00	NA	NA
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Manual	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$55.00	NA	NA
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Manual	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
		NRC-STS-1 interoffice channel and STS-1 Local Loop Combination - Manual	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
		DS3 Interoffice Channel and DS1 Local Loop:										
		Recurring Charges										
		DS1 Loop per month,State wide	USLXX	NA	$80.00	$60.88	NA	$72.86	NA	$62.78	NA	NA
		DS1 Loop per month, Zone 1 (Note 1)	TBD	NA	$64.69	$55.53	NA	$56.32	NA	TBD	NA	NA
		DS1 Loop per month, Zone 2 (Note 1)	TBD	NA	$94.71	$64.13	NA	$96.73	NA	TBD	NA	NA
		DS1 Loop per month, Zone 3 (Note 1)	TBD	NA	$208.93	$101.93	NA	$197.57	NA	TBD	NA	NA
		DS1 Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - DS3 - FacilityTermination per month	U1TF3	NA	$1,130	$717.60	NA	$1,101	NA	$720.38	NA	NA
		Interoffice Channel - Dedicated - DS3 - per mile per month	1L5XX	NA	$4.25	$6.46	NA	$14.04	NA	$12.98	NA	NA
		DS3 Channelized System per month	MQ3	NA	$222.61	$202.91	NA	$245.84	NA	$226.81	NA	NA
		DS3 Interface per month (DS1 COCI)	UC1D1	NA	$14.51	$0.67	NA	$7.55	NA	$4.61	NA	NA
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- DS3 interoffice - 1st	U1TF3	NA	$682.89	$456.02	NA	$713.57	NA	$794.94	NA	NA
		NRC- DS3 interoffice - Add'l	U1TF3	NA	$288.32	$255.71	NA	$404.36	NA	$579.55	NA	NA
		NRC-DS1 Local Loop - 1st	USLXX	NA	$434.24	$343.73	NA	$502.73	NA	$714.84	NA	NA
		NRC-DS1 Local Loop - Add'l	USLXX	NA	$235.29	$192.75	NA	$293.92	NA	$421.47	NA	NA
		NRC-DS3 Channelization System -1st	MQ3	NA	$240.04	$189.93	NA	$320.72	NA	$351.95	NA	NA
		NRC-DS3 Channelization System - Add'l	MQ3	NA	$106.82	$106.50	NA	$233.10	NA	$243.76	NA	NA
		NRC-DS1(COCI)interface card -1st	UC1D1	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	NA
		NRC-DS1(COCI)interface card -Add'l	UC1D1	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	NA
		NRC-DS3 interoffice channel and DS1 Local Loop Combination - Electronic S	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	NA
		NRC-DS3 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	$25.60	$34.00	NA	NA	NA	NA	NA	NA

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC-DS3 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$27.79	NA	$36.28	NA	$91.26	NA	NA
NRC-DS3 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$20.10	NA	$26.20	NA	$91.26	NA	NA
NRC-DS3 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	$11.98	NA	$19.47	NA	NA	NA	NA
NRC-DS3 interoffice channel and DS1 Local Loop Combination - Manual Svc	SOMAN	NA	NA	GA	NA	$8.06	NA	NA	NA	NA
STS-1 Interoffice Channel and DS1 Local Loop:										
Recurring Charges										
DS1 Loop per month,State wide	USLXX	NA	$80.00	$60.88	NA	$72.86	NA	$62.78	NA	NA
DS1 Loop per month, Zone 1 (Note 1)	TBD	NA	$64.69	$22.88	NA	$56.32	NA	TBD	NA	NA
DS1 Loop per month, Zone 2 (Note 1)	TBD	NA	$94.71	$26.42	NA	$96.73	NA	TBD	NA	NA
DS1 Loop per month, Zone 3 (Note 1)	TBD	NA	$208.93	$41.99	NA	$197.57	NA	TBD	NA	NA
DS1 Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - STS-1 - FacilityTermination per month	U1TFS	NA	$1,114	$1,114	NA	$1,101	NA	$387.01	NA	NA
Interoffice Channel - Dedicated - STS-1 - per mile per month	1L5XX	NA	$4.25	$4.25	NA	$14.04	NA	$32.53	NA	NA
DS3 Channelized System per month	MQ3	NA	$222.61	$184.02	NA	$245.84	NA	$226.81	NA	NA
DS3 Interface per month (DS1 COCI)	UC1D1	NA	$14.51	$11.14	NA	$7.55	NA	$4.61	NA	NA
Non-Recurring Charges - New EEL (Note 2)(Note 3)										
NRC-DS1 Local Loop - 1st	USLXX	NA	$434.24	$429.98	NA	$502.73	NA	$714.84	NA	NA
NRC-DS1 Local Loop - Add'l	USLXX	NA	$235.29	$268.18	NA	$293.92	NA	$421.47	NA	NA
NRC- STS-1 interoffice - 1st	U1TFS	NA	$682.89	$770.12	NA	$713.57	NA	$624.86	NA	NA
NRC- STS-1 interoffice - Add'l	U1TFS	NA	$288.32	$551.49	NA	$404.36	NA	$436.36	NA	NA
NRC-DS3 Channelization System -1st	MQ3	NA	$240.04	$342.10	NA	$320.72	NA	$351.95	NA	NA
NRC-DS3 Channelization System - Add'l	MQ3	NA	$106.82	$251.45	NA	$233.10	NA	$243.76	NA	NA
NRC-DS1(COCI)interface card -1st	UC1D1	NA	$12.26	$12.15	NA	$12.29	NA	$15.76	NA	NA
NRC-DS1(COCI)interface card -Add'l	UC1D1	NA	$8.84	$8.76	NA	$8.80	NA	$11.28	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Electronic	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Manual S	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Manual S	SOMAN	NA	NA	$56.90	NA	$68.39	NA	$55.00	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Manual S	SOMAN	NA	NA	$46.38	NA	$58.31	NA	$55.00	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Manual S	SOMAN	NA	NA	$37.17	NA	$50.49	NA	NA	NA	NA
NRC-STS-1 interoffice channel and DS1 Local Loop Combination - Manual S	SOMAN	NA	NA	$26.65	NA	$29.00	NA	NA	NA	NA
2-wire VG Interoffice Channel and 2-wire VG Local Loop:										
Recurring Charges										
2-wire VG Loop per month, statewide	UEAL2	NA	$17.00	$16.51	NA	$19.35	NA	NA	NA	$18.00
2-wire VG Loop per month, Zone 1 (Note 1)	TBD	NA	$13.75	$19.45	NA	$17.65	NA	NA	NA	$15.54
2-wire VG Loop per month, Zone 2 (Note 1)	TBD	NA	$20.13	$16.41	NA	$30.32	NA	NA	NA	$19.55
2-wire VG Loop per month, Zone 3 (Note 1)	TBD	NA	$44.40	$30.92	NA	$61.93	NA	NA	NA	$28.02
2-wire VG Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Interoffice Channel - Dedicated - 2-wire VG - FacilityTermination per month	U1TV2	NA	$26.72	$17.07	NA	$19.10	NA	NA	NA	$18.33
Interoffice Channel - Dedicated - 2-wire VG - per mile per month	1L5XX	NA	$0.0100	$0.02	NA	$0.04	NA	NA	NA	$0.02
Non-Recurring Charges - New EEL (Note 2)(Note 3)										
NRC- 2-wire VG interoffice - 1st	U1TV2	NA	$222.65	$79.61	NA	$104.23	NA	NA	NA	$83.35
NRC- 2-wire VG interoffice - Add'l	U1TV2	NA	$118.83	$36.08	NA	$39.91	NA	NA	NA	$20.88
NRC-2-wire VG Local Loop - 1st	UEAL2	NA	$271.29	$104.17	NA	$128.42	NA	NA	NA	$192.97
NRC-2-wire VG Local Loop - Add'l	UEAL2	NA	$104.90	$78.10	NA	$93.60	NA	NA	NA	$140.72
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - E	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	NA	NA	$3.50
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - M	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - M	SOMAN	NA	NA	$37.88	NA	$36.28	NA	NA	NA	NA
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - M	SOMAN	NA	NA	$27.36	NA	$26.20	NA	NA	NA	NA
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	$19.47	NA	NA	NA	NA
NRC-2-wire VG interoffice channel and 2-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	$8.06	NA	NA	NA	NA
4-wire VG Interoffice Channel and 4-wire VG Local Loop:										

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		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].									
		Recurring Charges									
		4-wire VG Loop per month, statewide	UEAL4	NA	$30.00	NA	NA	NA	NA	NA	NA	NA
		4-wire VG Loop per month, Zone 1 (Note 1)	TBD	NA	$24.26	NA	NA	NA	NA	NA	NA	NA
		4-wire VG Loop per month, Zone 2 (Note 1)	TBD	NA	$35.51	NA	NA	NA	NA	NA	NA	NA
		4-wire VG Loop per month, Zone 3 (Note 1)	TBD	NA	$78.35	NA	NA	NA	NA	NA	NA	NA
		4-wire VG Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - 4-wire VG - FacilityTermination per month	U1TV4	NA	$23.82	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - 4-wire VG - per mile per month	1L5XX	NA	$0.0100	NA	NA	NA	NA	NA	NA	NA
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- 4-wire VG interoffice - 1st	U1TV4	NA	$222.65	NA	NA	NA	NA	NA	NA	NA
		NRC- 4-wire VG interoffice - Add'l	U1TV4	NA	$118.83	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG Local Loop - 1st	UEAL4	NA	$271.29	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG Local Loop - Add'l	UEAL4	NA	$104.90	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - E	SOMEC	NA	$3.20	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - M	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-4-wire VG interoffice channel and 4-wire VG Local Loop Combination - M	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		4-wire 56 kbps Interoffice Channel and 4-wire 56kbps Local Loop:										
		Recurring Charges										
		4-wire 56kbps Loop per month, statewide	UDL56	NA	$48.33	NA	NA	$35.58	NA	$32.67	NA	$42.23
		4-wire 56kbps Loop per month, Zone 1 (Note 1)	TBD	NA	$24.26	TBD	NA	$24.36	NA	TBD	NA	$15.92
		4-wire 56kbps Loop per month, Zone 2 (Note 1)	TBD	NA	$35.51	TBD	NA	$41.85	NA	TBD	NA	$20.79
		4-wire 56kbps Loop per month, Zone 3 (Note 1)	TBD	NA	$78.35	TBD	NA	$86.47	NA	TBD	NA	$27.18
		4-wire 56kbps Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - 4-wire 56kbps - FacilityTermination per mon	U1TD5	NA	$23.82	$16.45	NA	$18.37	NA	$17.40	NA	$17.74
		Interoffice Channel - Dedicated - 4-wire 56kbps - per mile per month	1L5XX	NA	$0.0100	$0.02	NA	$0.04	NA	$0.03	NA	$0.17
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- 4-wire 56kbps interoffice - 1st	U1TD6	NA	$222.65	$79.61	NA	$104.23	NA	$137.48	NA	$83.35
		NRC- 4-wire 56kbps interoffice - Add'l	U1TD6	NA	$118.83	$36.08	NA	$39.91	NA	$52.58	NA	$20.88
		NRC-4-wire 56kbps Local Loop - 1st	U1TD5	NA	$271.29	$348.55	NA	$421.27	NA	$489.04	NA	$643.00
		NRC-4-wire 56kbps Local Loop - Add'l	U1TD5	NA	$104.90	$241.20	NA	$274.74	NA	$337.51	NA	$421.28
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMAN	NA	NA	$37.88	NA	$36.28	NA	$38.07	NA	NA
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMAN	NA	NA	$27.36	NA	$26.20	NA	$38.07	NA	NA
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMAN	NA	NA	NA	NA	$11.41	NA	NA	NA	NA
		NRC-4-wire 56kbps interoffice channel and 4-wire 56kbps Local Loop Combin	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		4-wire 64 kbps Interoffice Channel and 4-wire 64 kbps Local Loop:										
		Recurring Charges										
		4-wire 64kbps Loop per month, statewide	UDL64	NA	$48.33	$30.72	NA	$35.58	NA	$32.67	NA	$42.23
		4-wire 64kbps Loop per month, Zone 1 (Note 1)	TBD	NA	$39.08	TBD	NA	$27.50	NA	TBD	NA	$36.45
		4-wire 64kbps Loop per month, Zone 2 (Note 1)	TBD	NA	$57.21	TBD	NA	$47.24	NA	TBD	NA	$45.87
		4-wire 64kbps Loop per month, Zone 3 (Note 1)	TBD	NA	$126.22	TBD	NA	$96.48	NA	TBD	NA	$65.75
		4-wire 64kbps Loop per month, Zone 4 (Note 1)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
		Interoffice Channel - Dedicated - 4-wire 64kbps - FacilityTermination per mon	U1TD6	NA	$19.46	$16.45	NA	$18.37	NA	$17.40	NA	$17.74
		Interoffice Channel - Dedicated - 4-wire 64kbps - per mile per month	1L5XX	NA	$0.0100	$0.02	NA	$0.04	NA	$0.03	NA	$0.17
		Non-Recurring Charges - New EEL (Note 2)(Note 3)										
		NRC- 4-wire 64kbps interoffice - 1st	U1TD6	NA	$222.65	$79.61	NA	$713.57	NA	$137.48	NA	$729.27
		NRC- 4-wire 64kbps interoffice - Add'l	U1TD6	NA	$118.83	$36.08	NA	$404.36	NA	$52.58	NA	$411.98
		NRC-4-wire 64kbps Local Loop - 1st	UDL64	NA	$271.29	$348.55	NA	$811.30	NA	$489.04	NA	$829.52

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC-4-wire 64kbps Local Loop - Add'l	UDL64	NA	$104.90	$241.20	NA	$502.09	NA	$337.51	NA	$512.23
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMEC	NA	$3.20	$3.50	NA	$3.50	NA	$3.50	NA	$3.50
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMAN	NA	$25.60	NA	NA	NA	NA	NA	NA	$19.99
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$38.07	NA	NA
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMAN	NA	NA	$37.96	NA	$100.50	NA	$38.07	NA	NA
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
NRC-4-wire 64kbps interoffice channel and 4-wire 64kbps Local Loop Combin	SOMAN	NA	NA	$18.23	NA	$41.88	NA	NA	NA	NA
	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Local Loop:										
2-Wire Analog Voice Grade Loop - Service Level 1	UEAL2	$19.04	$17.00	$16.51	$20.00	$19.35	$21.26	$19.50	$22.49	$18.00
Zone 1	TBD	$15.24	$13.75	$19.45	$14.79	$14.98	$15.56	TBD	$18.48	$15.54
Zone 2	TBD	$24.75	$20.13	$16.41	$27.68	$25.69	$20.65	TBD	$27.87	$19.55
Zone 3	TBD	$44.85	$44.40	$30.92	$47.78	$52.47	$29.51	TBD	$36.91	$28.02
Zone 4	TBD	NA	NA	NA	NA	NA	$38.94	NA	NA	NA
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 1st	UEAL2	NA	NA	$104.17	NA	NA	NA	NA	NA	NA
NRC - Add'l	UEAL2	NA	NA	$78.10	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - 1st	UEAL2	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l	UEAL2	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
4-Wire Analog Voice Grade Loop	UEAL4	$30.00	$30.00	$25.86	$28.28	$31.52	$30.55	$27.49	$35.86	$18.00
Zone 1	TBD	$24.01	$24.26	$22.26	$20.92	$24.36	$22.38	TBD	$49.47	$15.54
Zone 2	TBD	$39.00	$35.51	$25.70	$39.14	$41.85	$29.67	TBD	$44.44	$19.55
Zone 3	TBD	$70.67	$78.35	$40.85	$67.56	$85.47	$42.40	TBD	$58.85	$28.02
Zone 4	TBD	NA	NA	NA	NA	NA	$55.96	NA	NA	NA
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 1st	UEAL4	NA	NA	$206.95	NA	NA	NA	NA	NA	NA
NRC - Add'l	UEAL4	NA	NA	$170.57	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - 1st	UEAL4	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l	UEAL4	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
2-Wire ISDN Digital Grade Loop	U1L2X	$29.03	$40.00	$25.43	$31.99	$27.36	$29.83	$24.98	$32.47	$18.00
Zone 1	TBD	$23.23	$32.34	$21.89	$23.66	$21.15	$21.86	TBD	$26.68	$15.54
Zone 2	TBD	$37.74	$47.35	$25.27	$44.28	$36.32	$28.97	TBD	$40.24	$19.55
Zone 3	TBD	$68.38	$104.47	$40.17	$76.42	$74.19	$41.40	TBD	$53.29	$28.02

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		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].									
		Zone 4	TBD	NA	NA	NA	NA	NA	$54.64	NA	NA	NA
		NRC - Ordinarily Combined in GA (Note 5)									
		NRC - 1st	U1L2X	NA	NA	$233.38	NA	NA	NA	NA	NA	NA
		NRC - Add'l	U1L2X	NA	NA	$180.35	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Dharge - 1st	U1L2X	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Charge - Add'l	U1L2X	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		4-Wire 56 kbps Digital Grade Loop	UDL56	$34.15	$48.33	$29.92	NA	$35.58	$34.95	$32.67	$41.70	$42.23
		Zone 1	TBD	$27.33	$39.08	$25.75	NA	$27.50	$25.61	TBD	$34.26	$36.45
		Zone 2	TBD	$44.40	$57.21	$29.74	NA	$47.25	$33.94	TBD	$51.67	$45.87
		Zone 3	TBD	$80.45	$126.22	$47.27	NA	$96.48	$48.51	TBD	$68.43	$65.75
		Zone 4	TBD	NA	NA	NA	NA	NA	$64.02	NA	NA	NA
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - 1st	UDL56	NA	NA	$348.55	NA	NA	NA	NA	NA	NA
		NRC - Add'l	UDL56	NA	NA	$241.20	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Dharge - 1st	UDL56	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UDL56	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		4-Wire 64 kbps Digital Grade Loop	UDL64	$34.15	$48.33	$29.92	NA	$35.58	$34.95	$32.67	$41.70	$42.23
		Zone 1	TBD	$27.33	$39.08	$25.75	NA	$27.50	$25.61	TBD	$34.26	$36.45
		Zone 2	TBD	$44.40	$57.21	$29.74	NA	$47.25	$33.94	TBD	$51.67	$45.87
		Zone 3	TBD	$80.45	$126.22	$47.27	NA	$96.48	$48.51	TBD	$68.43	$65.75
		Zone 4	TBD	NA	NA	NA	NA	NA	$64.02	NA	NA	NA
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - 1st	UDL64	NA	NA	$348.55	NA	NA	NA	NA	NA	NA
		NRC - Add'l	UDL64	NA	NA	$241.20	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Dharge - 1st	UDL64	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Disconnect Charge - Add'l	UDL64	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
		NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

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NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
4-Wire DS1 Digital Loop	USLXX	$64.65	$80.00	$64.52	$67.96	$72.86	$69.59	$62.78	$72.55	NA
Zone 1	TBD	$51.74	$64.69	$55.53	$50.28	$56.32	$50.99	TBD	$59.61	NA
Zone 2	TBD	$84.05	$94.71	$64.13	$94.06	$96.73	$67.58	TBD	$89.90	NA
Zone 3	TBD	$152.29	$208.93	$101.93	$162.34	$197.57	$96.58	TBD	$119.06	NA
Zone 4	TBD	NA	NA	NA	NA	NA	$127.47	NA	NA	NA
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 1st	USLXX	NA	NA	$429.98	NA	NA	NA	NA	NA	NA
NRC - Add'l	USLXX	NA	NA	$268.18	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - 1st	USLXX	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l	USLXX	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	$8.42	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
DS3 Loop										
per mile per month	1L5ND	$10.85	$11.97	$8.90	$43.69	$38.98	$54.39	$32.53	$15.53	$30.53
facitility termination per month	UE3PX	$419.65	$419.65	$390.34	$436.95	$497.08	$427.81	$387.01	$421.60	$400.21
NRC - Ordinarily Combined in GA (Note 5)										
NRC - Facility Termination - 1st	UE3PX	NA	NA	$639.50	NA	NA	NA	NA	NA	NA
NRC - Facility Termination - Add'l	UE3PX	NA	NA	$426.40	NA	NA	NA	NA	NA	NA
NRC - Facility Termination - Disconnect - 1st	UE3PX	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - Facility Termination - Disconnect - Add'l	UE3PX	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Ad	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
STS-1 Loop										
per mile per month	1L5ND	$10.85	$11.97	$8.90	$43.69	$38.98	$54.39	$32.53	$15.53	$30.53
facitility termination per month	UDLS1	$434.31	$449.40	$421.59	$436.95	$497.08	$427.81	$387.01	$431.32	$400.21
NRC - Ordinarily Combined in GA (Note 5)										
NRC - STS-1 - Facility Termination - 1st	UDLS1	NA	NA	$639.50	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Facility Termination - Add'l	UDLS1	NA	NA	$426.40	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Facility Termination - Disconnect - 1st	UDLS1	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Facility Termination - Disconnect - Add'l	UDLS1	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Cost - Manual Svc. Order vs. Elect-Discon	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Cost - Manual Svc. Order vs. Elect-Discon	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1s	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
OC-3 Loop	1L5ND	$1,123	$9.08	$6.75	$33.15	$29.58	$41.27	$24.69	$11.78	$23.16
per mile per month	TBD	$7.09	$651.40	$630.21	$436.95	$753.65	$689.68	$611.36	$701.71	$620.20
facility termiantion per month										
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC3 - Facility Termination - 1st	TBD	NA	NA	$6.75	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Add'l	TBD	NA	NA	$630.21	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - 1st	TBD	NA	NA	$947.69	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - Add'l	TBD	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnec	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnec	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1s	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
OC-12 Loop										
per mile per month	1L5ND	$10.13	$11.18	$8.31	$40.80	$36.40	$50.79	$30.38	$14.50	$28.51
facility termination per month	TBD	$5,630	$2,068	$2,109.00	$2,457	$2,571	$2,371	$2,122	$2,663	$2,079
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC12 - Facility Termination - 1st	TBD	NA	NA	$1,162.00	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Add'l	TBD	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - 1st	TBD	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - Add'l	TBD	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC -OC12 - Incremental Charge - Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Charge - Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnec	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnec	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1s	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
OC-48 Loop										
per mile per month	1L5ND	$33.22	$36.67	$27.25	$166.59	$119.40	$166.59	$120.02	$47.57	$93.50
facility termination per month	TBD	$1,947	$1,699	$1,598.00	$2,129	$2,268	$1,753	$1,677	$1,733	$1,832
OC-12 Interface on OC-48 Loop per month	TBD	$699.62	$592.09	$594.80	$725.77	$723.29	$667.00	$582.66	$773.40	$570.54

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC - Ordinarily Combined in GA (Note 5)											
NRC - OC48 - Facility Termination - 1st	TBD	NA	NA	$1,162.00	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Add'l	TBD	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - 1st	TBD	NA	NA	$539.36	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Add'l	TBD	NA	NA	$317.38	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - 1st	TBD	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - Add'l	TBD	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - OC48- Interface OC12 on OC48 - Disconnect - 1st	TBD	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBD	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disc	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disc	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-1	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-A	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-Add'l	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channels:										
Local Channel - Dedicated - 2-Wire VG										
Monthly Recurring per month	ULDV2	$14.61	$26.31	$18.28	$22.26	$14.94	$17.83	$14.83	$16.83	$19.02
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 2-wire VG Local Channel - 1st	ULDV2	NA	NA	$292.24	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Local Channel -Add'l	ULDV2	NA	NA	$63.61	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$34.00	NA	NA	NA	NA	NA	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$21.58	NA	NA	NA	NA	NA	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - Disconnect - 1s	SOMAN	NA	NA	$22.48	NA	NA	NA	NA	NA	NA
NRC - 2-Wire VG - Incremental Charge--Manual Svc Order - Disconnect - Ad	SOMAN	NA	NA	$8.17	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channel - Dedicated - 4-Wire VG										
Monthly Recurring per month	ULDV4	$15.77	$27.48	$17.18	$23.38	$16.21	$19.03	$15.87	$18.05	$20.14
NRC - Ordinarily Combined in GA (Note 5)										
NRC-4-wire VG Local Channel - 1st	ULDV4	NA	NA	$292.24	NA	NA	NA	NA	NA	NA
NRC-4-wire VG Local Channel - Add'l	ULDV4	NA	NA	$63.61	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG Local Channel - Incremental Charge--Manual Svc Order - 1	SOMAN	NA	NA	$34.00	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG Local Channel - Incremental Charge--Manual Svc Order - A	SOMAN	NA	NA	$21.58	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG Local Channel - Incremental Charge--Manual Svc Order - D	SOMAN	NA	NA	$22.48	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG Local Channel - Incremental Charge--Manual Svc Order - D	SOMAN	NA	NA	$8.17	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17

BELLSOUTH/ALLTEL RATES
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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channel - Dedicated - DS1											
DS1 Monthly Recurring per month	ULDF1	$35.52	$42.98	$38.57	$43.80	$43.80	$38.91	$35.68	$37.20	$40.27
NRC - Ordinarily Combined in GA (Note 5)											
NRC - DS1 Local Channel - 1st	ULDF1	NA	NA	$169.57	NA	NA	NA	NA	NA	NA
NRC - DS1 Local Channel - Add'l	ULDF1	NA	NA	$112.77	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - DS1 Local Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$34.00	NA	NA	NA	NA	NA	NA
NRC - DS1 Local Channel - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$21.58	NA	NA	NA	NA	NA	NA
NRC - DS1 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$22.48	NA	NA	NA	NA	NA	NA
NRC - DS1 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$8.17	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)											
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channel - Dedicated - DS3	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
DS3 Local Channel - per mile per month	1L5NC	$8.44	$9.32	$7.00	$34.00	$30.34	NA	NA	$12.08	$23.76
DS3 Local Channel - Facility Termination per month	ULDF3	$525.40	$560.39	$523.20	$635.09	$558.00	$531.39	$512.00	$481.14	$615.65
NRC - Ordinarily Combined in GA (Note 5)											
NRC - DS3 Local Channel Facility Termination - 1st	ULDF3	NA	NA	$770.12	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Facility Termination - Add'l	ULDF3	NA	NA	$551.49	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$66.21	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$33.90	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$36.15	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$14.20	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)											
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$71.04	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$39.60	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channel - Dedicated - STS-1											
STS-1 Local Channel - per mile per month	1L5NC	$8.44	$9.32	$7.00	$34.00	$8.77	$38.98	NA	$12.08	$25.11
STS-1 Local Channel - Facility Termination per month	ULDFS	$525.40	$569.67	$523.20	$635.09	$558.00	$531.39	$512.00	$481.14	$615.65
NRC - Ordinarily Combined in GA (Note 5)											
NRC - STS-1 Local Channel Facility Termination - 1st	ULDFS	NA	NA	$770.12	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Channel - Facility Termination - Add'l	ULDFS	NA	NA	$551.49	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Channel - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Channel - Incremental Charge--Manual Svc Order - Disco	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Channel - Incremental Charge--Manual Svc Order - Disco	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)											
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Channel - OC3											

BELLSOUTH/ALLTEL RATES
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		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].									
		Local Channel - OC3 - per Mile	TBA	$8.23	$7.83	$6.75	$33.15	$29.58	$41.27	$24.69	$11.78	$23.16
		Local Channel - OC3 - per Facility Termination	TBA	$691.33	$940.35	$630.21	$713.29	$753.65	$689.68	$611.36	$701.71	$620.20
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - OC3 - Facility Termination - 1st	TBA	NA	NA	$947.69	NA	NA	NA	NA	NA	NA
		NRC - OC3 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
		NRC - OC3 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
		NRC - OC3 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
		NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
		NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
		NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Local Channel - OC12	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
		Local Channel - OC12 - per Mile	TBA	$10.13	$11.18	$8.31	$40.80	$36.40	$50.79	$30.38	$14.50	$28.51
		Local Channel - OC12 - per Facility Termination	TBA	$2,557	$2,753	$2,109.00	$2,457	$2,571	$2,371	$2,122	$2,663	$2,079
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - OC12 - Facility Termination - 1st	TBA	NA	NA	$1,162.00	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC -OC12 - Incremental Charge - Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Incremental Charge - Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
		NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Local Channel - OC48	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
		Local Channel - OC48 - per Mile	TBA	$33.22	$36.67	$27.25	$133.84	$119.40	$166.59	$120.02	$47.57	$93.50
		Local Channel - OC48 - per Facility Termination	TBA	$1,713	$1,944	$1,598.00	$2,129	$2,268	$1,753	$1,677	$1,733	$1,832
		Local Channel - OC12 interface on OC48 Facility	TBA	$736.71	$586.28	$594.80	$725.77	$723.29	$667.00	$582.66	$773.40	$570.54
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - OC48 - Facility Termination - 1st	TBA	NA	NA	$1,175	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Facility Termination - Add'l	TBA	NA	NA	$417.50	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Interface OC12 on OC48 - 1st	TBA	NA	NA	$545.24	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Interface OC12 on OC48 - Add'l	TBA	NA	NA	$320.83	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$123.65	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$120.44	NA	NA	NA	NA	NA	NA
		NRC - OC48- Interface OC12 on OC48 - Disconnect - 1st	TBA	NA	NA	$123.65	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBA	NA	NA	$120.44	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconne	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconnec	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
		NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-1st	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-Add'l	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-1st	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-Add'l	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
High Capacity Loops:										
Local Loop - Dedicated - DS3										
DS3 Local Loop- per mile per month	1L5ND	$10.85	$11.97	$8.99	$43.69	$11.26	$32.53	$11.40	$15.53	$30.53
DS3 Local Loop- per Facility Termination	UE3PX	$419.65	$407.58	$394.59	$436.95	$439.59	$387.01	$413.09	$421.60	$400.21
NRC - Ordinarily Combined in GA (Note 5)										
NRC - DS3 Local Channel - Facility Termination - 1st	UE3PX	NA	NA	$770.12	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Facility Termination - Add'l	UE3PX	NA	NA	$551.49	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC - DS3 Local Channel - Incremental Charge--Manual Svc Order - Disconn	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Loop - Dedicated - STS-1										
STS-1 Local Loop - per mile	1L5ND	$10.85	$11.97	$8.99	$43.69	$11.29	$54.39	$11.40	$15.53	$30.53
STS-1 Local Loop- per Facility Termination	UDLS1	$419.65	$449.40	$426.19	$436.95	$454.28	$427.81	$428.93	$431.32	$400.21
NRC - Ordinarily Combined in GA (Note 5)										
NRC - STS-1 Local Loop - Facility Termination - 1st	UDLS1	NA	NA	$770.12	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Loop - Facility Termination - Add'l	UDLS1	NA	NA	$551.49	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Loop - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Loop - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Loop - Incremental Charge--Manual Svc Order - Disconne	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC - STS-1 Local Loop - Incremental Charge--Manual Svc Order - Disconne	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Loop - OC3										
Local Loop - OC3 - per Mile	TBA	$8.23	$9.08	$6.75	$33.15	$29.58	$41.27	$24.69	$11.78	$23.16
Local Loop - OC3 - per Facility Termination	TBA	$691.33	$651.40	$630.21	$713.29	$753.65	$689.68	$611.36	$701.71	$620.20
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC3 - Facility Termination - 1st	TBA	NA	NA	$947.69	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Loop - OC12										
Local Loop - OC12 - per Mile	TBA	$10.13	$11.18	$8.31	$40.80	$36.40	$50.79	$30.38	$14.50	$28.51
Local Loop - OC12 - per Facility Termination	TBA	$2,557	$2,068	$2,109.00	$2,457	$2,571	$2,371	$2,122	$2,663	$2,079
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC12 - Facility Termination - 1st	TBA	NA	NA	$1,162.00	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC -OC12 - Incremental Charge - Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Charge - Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Local Loop - OC48										
Local Loop - OC48 - per Mile	TBA	$33.22	$36.67	$27.25	$133.84	$119.40	$166.59	$120.02	$47.57	$93.50
Local Loop - OC48 - per Facility Termination	TBA	$1,713	$1,699	$1,598.00	$2,129	$2,268	$1,753	$1,677	$1,733	$1,832
Local Loop - OC12 interface on OC48 Facility	TBA	$736.71	$592.09	$594.80	$725.77	$723.29	$667.00	$582.66	$773.40	$570.54
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC48 - Facility Termination - 1st	TBA	NA	NA	$1,162.00	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - 1st	TBA	NA	NA	$539.36	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Add'l	TBA	NA	NA	$317.38	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - OC48- Interface OC12 on OC48 - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconnec	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconnec	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-Add'l	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Interoffice Channels:										
Interoffice Channel - Dedicated - 2-wire VG										
Interoffice Channel - Dedicated 2-wire VG - per mile per month	1L5XX	$0.03	$0.0100	$0.02	$0.03	$0.04	$0.03	$0.03	$0.04	$0.02
Interoffice Channel - Dedicated 2-wire VG - Facility Termination per month	U1TV2	$18.49	$26.72	$17.07	$27.66	$19.10	$21.33	$18.01	$21.42	$18.33
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 2-wire VG Interoffice Channel - Facility Termination - 1st	U1TV2	NA	NA	$79.61	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Interoffice Channel - Facility Termination - Add'l	U1TV2	NA	NA	$36.08	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Interoffice Channel - Dedicated - 4-wire VG										
Interoffice Channel - Dedicated 4-wire VG - per mile per month	1L5XX	$0.0101	$0.0098	$0.0222	$0.0118	$0.0165	$0.0112	$0.0125	$0.0169	NA
Interoffice Channel - Dedicated 4-wire VG - Facility Termination per month	U1TV4	$21.41	$23.64	$19.93	$26.22	$22.89	$21.75	$22.16	$22.12	NA
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 4-wire VG Interoffice Channel - Facility Termination - 1st	U1TV4	NA	NA	$79.61	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG Interoffice Channel - Facility Termination - Add'l	U1TV4	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 4-wire VG Interoffice Channel - Incremental Charge--Manual Svc Orde	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Interoffice Channel - Dedicated - DS0 - 56kbps										
Interoffice Channel - Dedicated - DS0 - 56kbps - per mile per month	1L5XX	$0.03	$0.0100	$0.02	$0.0301	$0.04	$0.03	$0.03	$0.04	$0.17
Interoffice Channel - Dedicated - DS0 - 56 kbps - Facility Termination per mo	U1TD5	$17.81	$19.46	$16.45	$26.95	$18.37	$20.64	$17.40	$20.71	$17.74
NRC - Ordinarily Combined in GA (Note 5)										
NRC - 4-wire 56kbps Interoffice Channel - Facility Termination - 1st	U1TD5	NA	NA	$79.61	NA	NA	NA	NA	NA	NA
NRC - 4-wire 56 kbps Interoffice Channel - Facility Termination - Add'l	U1TD5	NA	NA	$36.08	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - 4-wire 56 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 4-wire 56 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
NRC - 4-wire 56 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 4-wire 56 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

BELLSOUTH/ALLTEL RATES
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		New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].										
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Interoffice Channel - Dedicated - DS0 - 64kbps										
		Interoffice Channel - Dedicated - DS0 - 64kbps - per mile per month	1L5XX	$0.03	$0.0100	$0.02	$0.0301	$0.04	$0.03	$0.03	$0.04	$0.17
		Interoffice Channel - Dedicated - DS0 - 64 kbps - Facility Termination per mo	U1TD6	$17.81	$19.46	$16.45	$26.95	$18.37	$20.64	$17.40	$20.71	$17.74
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - 4-wire 64kbps Interoffice Channel - Facility Termination - 1st	U1TD6	NA	NA	$79.61	NA	NA	NA	NA	NA	NA
		NRC - 4-wire 64 kbps Interoffice Channel - Facility Termination - Add'l	U1TD6	NA	NA	$36.08	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - 4-wire 64 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
		NRC - 4-wire 64 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.94	NA	NA	NA	NA	NA	NA
		NRC - 4-wire 64 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC - 4-wire 64 kbps Interoffice Channel - Incremental Charge--Manual Svc O	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Ad	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- 2/4-WIRE VG COMBINATION - "Switch As Is" Conversion Charge - Di	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Interoffice Channel - Dedicated - DS1										
		Interoffice Channel - Dedicated - DS1 - per mile per month	1L5XX	$0.69	$0.2035	$0.31	$0.45	$0.78	$0.66	$0.08	$0.76	$0.35
		Interoffice Channel - Dedicated - DS1 - Facility Termination per month	U1TF1	$79.69	$93.31	$63.39	$55.05	$93.40	$74.40	$71.29	$94.98	$75.83
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - DS1 Interoffice Channel - Facility Termination - 1st	U1TF1	NA	NA	$169.57	NA	NA	NA	NA	NA	NA
		NRC - DS1 Interoffice Channel - Facility Termination - Add'l	U1TF1	NA	NA	$112.77	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - DS1 Interoffice Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$23.98	NA	NA	NA	NA	NA	NA
		NRC - DS1 Interoffice Channel - Incremental Charge--Manual Svc Order - Ad	SOMAN	NA	NA	$17.77	NA	NA	NA	NA	NA	NA
		NRC - DS1 Interoffice Channel - Incremental Charge--Manual Svc Order - Dis	SOMAN	NA	NA	$15.13	NA	NA	NA	NA	NA	NA
		NRC - DS1 Interoffice Channel - Incremental Charge--Manual Svc Order - Dis	SOMAN	NA	NA	$7.02	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Interoffice Channel - Dedicated - DS3 - per mile per month										
		Interoffice Channel - Dedicated - DS3 - per mile per month	1L5XX	$4.98	$4.25	$6.46	$12.06	$16.15	$13.48	$12.98	$19.14	$6.88
		Interoffice Channel - Dedicated - DS3 - Facility Termination per month	U1TF3	$898.15	$1,130	$717.60	$1,112.02	$1,131.09	$686.84	$720.38	$904.49	$840.61
		NRC - Ordinarily Combined in GA (Note 5)										
		NRC - DS3 Interoffice Channel - Facility Termination - 1st	U1TF3	NA	NA	$578.97	NA	NA	NA	NA	NA	NA
		NRC - DS3 Interoffice Channel - Facility Termination - Add'l	U1TF3	NA	NA	$312.17	NA	NA	NA	NA	NA	NA
		NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
		NRC - DS3 Interoffice Channel - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$51.27	NA	NA	NA	NA	NA	NA
		NRC - DS3 Interoffice Channel - Incremental Charge--Manual Svc Order - Ad	SOMAN	NA	NA	$38.87	NA	NA	NA	NA	NA	NA
		NRC - DS3 Interoffice Channel - Incremental Charge--Manual Svc Order - Dis	SOMAN	NA	NA	$30.42	NA	NA	NA	NA	NA	NA
		NRC - DS3 Interoffice Channel - Incremental Charge--Manual Svc Order - Dis	SOMAN	NA	NA	$18.76	NA	NA	NA	NA	NA	NA
		NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
		NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
		NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
		NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		Interoffice Channel - Dedicated - STS-1										

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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
Interoffice Channel - Dedicated - STS-1 - per mile per month	1L5XX	$4.98	$9.32	$2.75	$12.62	$14.04	$15.02	$12.98	$8.13	$5.89
Interoffice Channel - Dedicated - STS-1 - Facility Termination per month	U1TFS	$898.15	$569.67	$796.59	$1,204	$1,101	$744.38	$720.38	$967.70	$760.20
NRC - Ordinarily Combined in GA (Note 5)										
NRC - STS-1 Interoffice Channel - Facility Termination - 1st	U1TFS	NA	NA	$640.32	NA	NA	NA	NA	NA	NA
NRC - STS-1 Interoffice Channel - Facility Termination - Add'l	U1TFS	NA	NA	$575.26	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - STS-1 Interoffice Channel - Incremental Charge--Manual Svc Order - 1	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Interoffice Channel - Incremental Charge--Manual Svc Order - A	SOMAN	NA	NA	$37.96	NA	NA	NA	NA	NA	NA
NRC - STS-1 Interoffice Channel - Incremental Charge--Manual Svc Order - D	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC - STS-1 Interoffice Channel - Incremental Charge--Manual Svc Order - D	SOMAN	NA	NA	$18.23	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Interoffice Channel - OC3										
Interoffice Channel - OC3 - per Mile	1L5XX	$7.35	$8.38	$4.37	$27.97	$23.89	$18.35	$14.10	$9.75	$13.45
Interoffice Channel - OC3 - per Facility Termination	TBA	$2,475	$3,043	$2,187.00	$3,390	$2,990	$1,892.00	$2,071	$2,802	$2,124
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC3 - Facility Termination - 1st	TBA	NA	NA	$947.69	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Add'l	TBA	NA	NA	$413.00	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC3 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC3 -Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Interoffice Channel - OC12										
Interoffice Channel - OC12 - per Mile	TBA	$19.26	$26.91	$15.05	$84.88	$74.44	$60.42	$30.38	$32.52	$49.80
Interoffice Channel - OC12 - per Facility Termination	TBA	$9,763	$11,685	$8,202.00	$12,344	$11,517	$7,182.00	$2,122	$11,132	$8,015
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC12 - Facility Termination - 1st	TBA	NA	NA	$1,034.00	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Add'l	TBA	NA	NA	$317.38	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC12 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC -OC12 - Incremental Charge - Manual Svc Order - 1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Charge - Manual Svc Order - Add'l	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC12 - Incremental Cost-Manual Svc. Order vs. Elect-Disconnect-Add	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-12 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-12 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

BELLSOUTH/ALLTEL RATES
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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
Interoffice Channel - OC48											
Interoffice Channel - OC48 - per Mile	TBA	$30.65	$34.66	$25.70	$138.02	$128.59	$102.43	$120.02	$45.92	$106.55
Interoffice Channel - OC48 - per Facility Termination	TBA	$11,691	$12,554	$11,134.00	$16,017	$14,950	$11,480.00	$1,677	$967.58	$11,632
Interoffice Channel - OC12 interface on OC48 Facility	TBA	$1,424	$1,208	$1,137.00	$1,497	$1,451	$1,351.00	$582.66	$1,561	$1,170
NRC - Ordinarily Combined in GA (Note 5)										
NRC - OC48 - Facility Termination - 1st	TBA	NA	NA	$1,034.00	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Add'l	TBA	NA	NA	$317.38	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - 1st	TBA	NA	NA	$539.36	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Add'l	TBA	NA	NA	$317.38	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination - Disconnect - Add'l	TBA	NA	NA	$119.14	NA	NA	NA	NA	NA	NA
NRC - OC48- Interface OC12 on OC48 - Disconnect - 1st	TBA	NA	NA	$122.31	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Disconnect - Add'l	TBA	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconne	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Facility Termination-Manual Svc Order vs Electronic-Disconne	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-1st	SOMAN	NA	NA	$37.55	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface - Manual Svc Order vs Electronic-Disconnect-Add'l	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-1st	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC-48 - Incremental Charge--Manual Svc Order-Add'l	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC - OC48 - Interface OC12 on OC48 - Incremental Charge--Manual Svc O	SOMAN	NA	NA	$18.03	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-OC-48 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- OC-48 COMBINATION - "Switch As Is" Conversion Charge - Disconne	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Channelization:										
DS3 Channelization										
DS3 Channelized System per month	MQ3	$225.36	$222.61	$202.91	$236.32	$245.84	$229.30	$226.81	$200.01	$222.98
DS3 Interface per month (DS1 COCI)	UC1D1	$17.22	$14.51	$0.67	$8.52	$7.55	$5.58	$4.61	$11.99	$3.91
NRC - Ordinarily Combined in GA (Note 5)										
NRC - DS3 Channelization - 1st	MQ3	NA	NA	$241.14	NA	NA	NA	NA	NA	NA
NRC - DS3 Channelization - Add'l	MQ3	NA	NA	$130.02	NA	NA	NA	NA	NA	NA
NRC - Channel Activation - 1st	UC1D1	NA	NA	$12.15	NA	NA	NA	NA	NA	NA
NRC - Channel Activation - Add'l	UC1D1	NA	NA	$8.76	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - DS3 Channelization - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$14.91	NA	NA	NA	NA	NA	NA
NRC - DS3 Channelization - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$6.63	NA	NA	NA	NA	NA	NA
NRC - DS3 Channelization - Incremental Charge--Manual Svc Order - Discon	SOMAN	NA	NA	$10.88	NA	NA	NA	NA	NA	NA
NRC - DS3 Channelization - Incremental Charge--Manual Svc Order - Discon	SOMAN	NA	NA	$0.00	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-STS-1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- STS-1 COMBINATION - "Switch As Is" Conversion Charge - Disconnec	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
OR										
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS3 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS3 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
DS1 Channelization										

BELLSOUTH/ALLTEL RATES
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New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].											
DS1 Channelized System per month	MQ1	$136.82	$154.74	$18.23	$200.01	$209.87	$146.87	$177.72	$147.51	$165.21
OCU-DP(data) interface card per month (2.4-64kbs)	1D1DD	$1.66	$2.22	$1.06	$2.94	$3.12	$2.86	$2.88	$2.34	$2.46
VG interface card per month	1D1VG	$0.8586	$1.46	$2.67	$1.40	$1.62	$1.45	$1.64	$1.47	$1.25
2-wire ISDN(BRITE card) per month	UC1CA	$3.41	$3.86	$3.41	$4.04	$4.18	$3.88	$3.76	$4.21	$3.33
NRC - Ordinarily Combined in GA (Note 5)										
NRC - DS1 Channelization - 1st	MQ1	NA	NA	$138.85	NA	NA	NA	NA	NA	NA
NRC - DS1 Channelization - Add'l	MQ1	NA	NA	$92.34	NA	NA	NA	NA	NA	NA
NRC - Channel Activation VG - 1st	1D1VG	NA	NA	$12.15	NA	NA	NA	NA	NA	NA
NRC - Channel Activation VG - Add'l	1D1VG	NA	NA	$8.76	NA	NA	NA	NA	NA	NA
NRC - Channel Activation OCU-DP- 1st	1D1DD	NA	NA	$12.15	NA	NA	NA	NA	NA	NA
NRC - Channel Activation OCU-DP- Add'l	1D1DD	NA	NA	$8.76	NA	NA	NA	NA	NA	NA
NRC - Channel Activation BRITE - 1st	UCICA	NA	NA	$12.15	NA	NA	NA	NA	NA	NA
NRC - Channel Activation BRITE - Add'l	UCICA	NA	NA	$8.76	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	$3.50	NA	NA	NA	NA	NA	NA
NRC - DS1 Channelization - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	$34.00	NA	NA	NA	NA	NA	NA
NRC - DS1 Channelization - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	$27.79	NA	NA	NA	NA	NA	NA
NRC - DS1 Channelization - Incremental Charge--Manual Svc Order - Discor	SOMAN	NA	NA	$20.10	NA	NA	NA	NA	NA	NA
NRC - DS1 Channelization - Incremental Charge--Manual Svc Order - Discor	SOMAN	NA	NA	$11.98	NA	NA	NA	NA	NA	NA
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Access to DCS - Customer Reconfiguration (FlexServ)										
DS1 DSC Termination with DS0 Switching	TBD	TBD	$28.72	$22.86	TBD	TBD	TBD	TBD	TBD	TBD
DS1 DSC Termination with DS1 Switching	TBD	TBD	$12.23	$8.64	TBD	TBD	TBD	TBD	TBD	TBD
DS3 DSC Termination with DS1 Switching	TBD	TBD	$154.31	$151.85	TBD	TBD	TBD	TBD	TBD	TBD
NRC - Ordinarily Combined in GA:										
NRC - Customer Configuration Establishment	TBD	TBD	$2.97	$2.91	TBD	TBD	TBD	TBD	TBD	TBD
NRC - Customer Configuration Establishment - Disconnect	TBD	TBD	$3.44	$3.36	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with DS0 Switching - 1st	TBD	TBD	$51.50	$32.07	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with DS0 Switching - Add'l	TBD	TBD	$39.64	$31.49	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with DS0 Switching - Disconnect - 1st	TBD	TBD	$31.06	$20.16	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with DS0 Switching - Disconnect - Add'l	TBD	TBD	$24.98	$20.16	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with NRC- DS1 Switching - 1st	TBD	TBD	$37.23	$18.07	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with NRC- DS1 Switching - Add'l	TBD	TBD	$25.36	$17.49	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with NRC- DS1 Switching - Disconnect - 1st	TBD	TBD	$22.81	$12.10	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS1 DSC Termination with NRC- DS1 Switching - Disconnect - Add'l	TBD	TBD	$16.73	$12.10	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS3 DSC Termination with DS1 Switching - 1st	TBD	TBD	$51.50	$32.07	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS3 DSC Termination with DS1 Switching - Add'l	TBD	TBD	$39.64	$31.49	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS3 DSC Termination with DS1 Switching - Disconnect - 1st	TBD	TBD	$31.06	$20.16	TBD	TBD	TBD	TBD	TBD	TBD
NRC- DS3 DSC Termination with DS1 Switching - Disconnect - Add'l	TBD	TBD	$24.98	$20.16	TBD	TBD	TBD	TBD	TBD	TBD
NRC-All Existing Combination "Switch As Is" Conversion Charge (Note 6)										
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - 1st	UNCCC	$54.03	$11.27	$58.43	$54.09	$54.23	$54.09	$54.00	$54.26	$54.13
NRC-DS1 COMBINATION - "Switch As Is" Conversion Charge - Add'l	UNCCC	$32.11	$11.27	$26.99	$32.16	$32.24	$32.16	$32.10	$32.25	$32.17
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
NRC- DS1 COMBINATION - "Switch As Is" Conversion Charge - Disconnect	UNCCC	$0.00	$13.03	$12.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Notes :										
1 Deaveraged Rates will be effective May 1, 2000										
2 New EELs will only be available in the State of Georgia and in density Zone 1 of the following MSAs in the BellSouth Region:										
Florida - Miami, Orlando, Ft. Lauderdale										
Louisiana - New Orleans										

BELLSOUTH/ALLTEL RATES
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			New EEL rates are the sum of the individual UNE network elements (interoffice transport and loop [channelization if applicable].									
			N. Carolina - Greensboro, Charlotte									
			Tennessee - Nashville									
		3	Unapproved rates are subject to true up.									
		4	Add together the recurring rates of all the applicable network elements in order to obtain total monthly recurring rate.									
			* Examples:									
			- 2-wire VG Loop + Voice Grade Interface Card + DS1 Channelization System + DS1 Interoffice Channel									
			- DS1 Loop + DS1 Interface Card + DS3 Channelization System + DS3 Interoffice Channel									
			- DS3 Local Channel + DS3 Interoffice Channel + DS3 Channelization System + DS1 Interface Card									
		5	The Ordinarily Combined in GA NRC applies to new combinations within the State of Georgia.									
		6	The "Switch As Is" NRC is a conversion charge. One SAI charge is applicable per circuit.									

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Operational Support Systems										
Recovery of incremental OSS costs, per CLP, per month	TBD	NA	NA	NA	NA	NA	NA	$305.00	NA	NA
RC - OSS OLEC Daily Usage File: Recording, Per Message	TBD	$0.0002	$0.008	$0.0001275	$0.0008611	$0.00019	$0.0001179	$0.0003	$0.0002862	$0.008
RC- OSS OLEC Daily Usage File: Message Processing, Per Message	TBD	$0.0033	$0.004	$0.0082548	$0.0032357	$0.0024	$0.0032089	$0.0032	$0.0032344	$0.004
RC - OSS OLEC Daily Usage File: Message Distribution, Per Magnetic Tape	TBD	$55.19	$54.95	$28.85	$55.68	$47.3000	$54.62	$54.61	$54.72	$54.95
RC - OSS OLEC Daily Usage File: Data Transmission (CONNECT:DIRECT), Per	TBD	$0.00004	$0.001	$0.0000434	$0.0000365	$0.0000300	$0.0000354	$0.00004	$0.0000357	$0.001
Access Daily Usage File (ADUF)										
RC - ADUF, Message Processing, per message	TBD	$0.004	$0.004	$0.0136327	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
RC - ADUF, Message Distribution, per Magnetice Tape provisioned	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
RC - ADUF, Data Transmision (CONNECT:DIRECT), per message	TBD	$0.001	$0.001	$0.0000434	$0.001	$0.0000305	$0.001	$0.001	$0.001	$0.001
Enhanced Optional Daily Usage File (EODUF)										
Enhanced Optional Daily Usage File: Message Processing , Per Message	TBD	$0.004	$0.004	$0.0034555	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
Enhanced Optional Daily Usage File: Message Processing, per magnetic tape	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
Enhanced Optional Daily Usage File: Data Transmision (CONNECT:DIRECT),	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
SWA 8XX Toll Free Dialing Ten Digit Screening Service (Note 1)			TBD							
8XX Access Ten Digit Screening (all types), per call (Note 2)	N/A	$0.0005	NA	$0.0004868	NA	$0.0005305	$0.0005321	$0.00050	$0.0005227	NA
8XX Access Ten Digit Screening Svc. W/8XX No. Delivery										
per query	N/A	NA	NA	NA	$0.0010	NA	NA	$0.00365	NA	$0.004
for 8XX Numbers, with Optional Complex Features, per query	N/A	NA	NA	NA	$0.0011	NA	NA	$0.00431	NA	$0.004
8XX Access Ten Digit Screening Svc. W/POTS No. Delivery										
per query	N/A	NA	NA	NA	$0.0010	NA	NA	$0.00383	NA	$0.004
with Optional Complex Features, per query	N/A	NA	NA	NA	$0.0011	NA	NA	$0.00431	NA	$0.004
8XX Access Ten Digit Screening Svc. W/800 No. Delivery										
per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
for 8XX Numbers, w/Optional Complex Features, per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
8XX Access Ten Digit Screening Svc. W/POTS No. Delivery										
per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
with Optional Complex Features, per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
Reservation Charge per 8XX number reserved										
NRC - 1st	N8R1X	$7.13	NA	$6.57	$10.05	$6.29	$8.46	$7.05	$6.38	$30.00
NRC - Addl'l	N8R1X	$0.97	NA	$0.76	$1.19	$0.73	$0.96	$0.96	$0.9583	$0.50
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$27.84	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
Per 8XX # Established w/o POTS (w/8XX No.) Translations										
NRC - 1st	N/A	$15.88	NA	$12.81	$30.59	$12.27	$17.04	$23.82	$22.63	$67.50
NRC - Addl'l	N/A	$1.97	NA	$1.45	$3.22	$1.39	$1.93	$2.73	$2.73	$1.50
NRC - Disconnect Charge - 1st	N/A	$10.04	NA	NA	NA	$8.30	$11.32	NA	$42.95	NA
NRC - Disconnect Charge - Add'l	N/A	$0.97	NA	NA	NA	$0.73	$0.96	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$41.35	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.75	NA	NA	NA	$11.40	$16.05	NA	NA	NA
Per 8XX # Established with POTS Translations										
NRC - 1st	N8FTX	$15.88	NA	$12.81	$30.59	$12.27	$17.04	$23.82	$22.63	$67.50
NRC - Addl'l	N8FTX	$1.97	NA	$1.45	$3.22	$1.39	$1.93	$2.73	$2.73	$1.50
NRC - Disconnect Charge - 1st	N8FTX	$10.04	NA	NA	NA	$8.30	$11.32	NA	$42.95	NA
NRC - Disconnect Charge - Add'l	N8FTX	$0.97	NA	NA	NA	$0.73	$0.96	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$41.35	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$17.75	NA	NA	NA	$11.40	$16.05	NA	NA	NA
Customized Area of Service per 8XX Number										
NRC - 1st	N8FCX	$5.69	NA	$4.46	$6.97	$4.27	$5.63	$5.63	$5.64	$3.00
NRC - Addl'l	N8FCX	$2.85	NA	$2.23	$3.49	$2.14	$2.81	$2.82	$2.82	$1.50
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Multiple Inter LATA Carrier Routing per Carrier Requested per 8XX #										
NRC - 1st	N8FMX	$6.66	NA	$5.22	$8.16	$5.00	$6.59	$6.59	$6.60	$3.50
NRC - Addl'l	N8FMX	$3.81	NA	$2.99	$4.67	$2.86	$3.77	$3.77	$3.78	$2.00
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
Change Charge per request										
NRC - 1st	N8FAX	$8.10	NA	$7.33	$11.24	$7.01	$9.42	$8.01	$7.34	$48.50
NRC - Addl'l	N8FAX	$0.97	NA	$0.76	$1.19	$0.73	$0.96	$0.96	$0.9583	$0.50
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$26.94	$27.84	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
Call Handling and Destination Features										
NRC - 1st	N8FDX	$5.69	NA	$4.72	$6.97	$4.27	$5.63	$5.63	$5.64	$3.00
NRC - Add'l	N8FDX	NA	NA	$4.46	$6.97	$4.27	$5.63	NA	$5.64	$3.00
LINE INFORMATION DATABASE ACCESS (LIDB)										
LIDB Common Transport per query	OQT	$0.00004	$0.0003	$0.0000338	$0.00006	$0.0000418	$0.0000446	$0.0003	$0.0000442	$0.0003
LIDB Validation per query	OQU	$0.041003	$0.041003	$0.0105974	$0.00938	$0.0103774	$0.0142132	$0.013400	$0.0141003	$0.041003
LIDB Originating Point Code Establishment or Change - NRC	N/A	$64.36	NA	$50.30	$107.60	$48.17	$63.63	$91.00	$61.62	NA
NRC - Incremental Charge - Electronic Service Order	TBD	NA	NA	NA	NA	NA	NA	$62.26	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$25.93	NA	$18.94	NA	$18.14	$25.52	$26.94	$27.84	$91.00
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	$27.84	NA
CCS7 SIGNALING TRANSPORT SERVICE										
CCS7 Signaling Connection, per link (A link) per month		$18.79	$5.00	$17.05	$16.31	$19.48	$21.58	$155.00	$21.79	$155.00
NRC		$171.98	$400.00	$131.96	$354.95	$126.34	$169.72	$510.00	$277.07	$510.00
NRC - Disconnect		$135.70	NA	NA	NA	$101.10	$134.08	NA	$42.95	NA
NRC - Incremental Charge - Manual Service Order	SOMAN	$25.93	NA	$18.94	NA	$18.14	$25.52	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$16.31	NA	NA	NA	$11.40	$16.05	NA	NA	NA
CCS7 Signaling Connection, per link (B link) (also known as D link) per month		$18.79	$5.00	$17.05	$16.31	$19.48	$21.58	$155.00	$21.79	Not available
NRC		$171.98	$400.00	$131.96	$354.95	$126.34	$169.72	$510.00	$277.07	$510.00
NRC - Disconnect		$135.70	NA	NA	NA	$101.10	$134.08	NA	$42.95	NA
NRC - Incremental Charge - Manual Service Order	SOMAN	$25.93	NA	$18.94	NA	$18.14	$25.52	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect	SOMAN	$16.31	NA	NA	NA	$11.40	$16.05	NA	NA	NA
CCS7 Signaling Termination, per STP port per month		$148.72	$113.00	$133.99	$174.08	$161.99	$161.12	$132.88	$156.33	$355.00
CCS7 Signaling Usage, per ISUP message		$0.00004	$0.00001	$0.0000354	$0.000037893	$0.0000430	$0.0000456	$0.00004	$0.0000452	$0.000023
(applicable when measurement and billing capability exists.)										
CCS7 Signaling Usage, per TCAP message		$0.0001	$0.00004	$0.0000870	$0.000102042	$0.0001052	$0.0001115	$0.00009	$0.0001108	$0.00005
(applicable when measurement and billing capability exists.)										
CCS7 Signaling Usage Surrogate, per link per LATA per mo (9)		$376.12	$64.00	$340.67	$329.98	$406.71	$406.53	$338.98	$396.55	$395.00
CCS7 Signaling Point Code, Establishment or Change, per STP affected										
NRC		$62.00	$62.00	$62.00	$62.00	$62.00	$62.00	$62.00	$62.00	$62.00
OPERATOR CALL PROCESSING										
Operator Provided Call Handling per min - Using BST LIDB	N/A	$1.21	$1.00	$0.9680296	$1.6016	$0.91	$1.19	$1.20	$1.21	NA
Call Completion Access Termination Charge per call attempt	N/A	$0.08	NA	NA	NA	NA	NA	NA	$0.08	NA
Operator Provided Call Handling per min - Using Foreign LIDB	N/A	$1.25	$1.00	$1.02	$1.6249	$0.96	$1.24	$1.24	$1.25	NA
Call Completion Access Termination Charge per call attempt	N/A	$0.08	NA	NA	NA	NA	NA	NA	$0.08	NA
Operator Provided Call Handling, per call	N/A	NA	NA	NA	NA	NA	NA	NA	NA	$0.30
Fully Automated Call Handling per call - Using BST LIDB	N/A	$0.11	$0.10	$0.0776409	$0.0856	$0.10	$0.1072884	$0.11	$0.1115808	$0.15
Fully Automated Call Handling per call - Using Foreign LIDB	N/A	$0.13	$0.10	$0.0976984	$0.1071	$0.12	$0.1253666	$0.12	$0.1293459	$0.15
Professional recording of name (OCP alone)	USOD1	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00
Professional recording of name (DA and OCP alone)	USOD1	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00
DRAM or front-end loading, per TOPS switch	USOD2	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00
AABS or back-end loading, per IVS	USOD2	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00
EBAS or 0- automation loading, per NAV shelf	USOD2	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00
Recording Charge per Branded Announcement – Disconnect – Initial	N/A	$9.61	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Recording Charge per Branded Announcement – Disconnect – Subsequent	N/A	$9.61	NA	NA	NA	NA	NA	NA	NA	NA
INWARD OPERATOR SERVICES										
Verification, per minute	N/A	$1.16	NA	$0.921083	NA	$0.86	$1.14	$1.15	$1.15	NA
Verification and Emergency Interrupt, per minute	N/A	$1.16	NA	$0.921083	NA	$0.86	$1.14	$1.15	$1.15	NA
Verification, per call	VIL	NA	$0.80	NA	$1.00	NA	NA	$0.54	NA	$0.90
Verification and Emergency Interrupt, per call	N/A	NA	$1.00	NA	$1.111	NA	NA	$0.65	NA	$1.95
DIRECTORY ASSISTANCE SERVICES										
Directory Assist Call Completion Access Svc (DACC), per call attempt	N/A	$0.10	$0.10	$0.10	$0.10	$0.10	$0.10	$0.062	$0.10	$0.10
Call Completion Access Term charge per completed call	N/A	NA	NA	NA	NA	NA	NA	NA	$0.08	NA
Number Services Intercept per query	N/A	$0.0235	$0.01	$0.0097497	$0.0086	$0.02	$0.0188268	$0.0110	$0.0124036	$0.15
Number Services Intercept per Intercept Query Update	N/A	NA	NA	NA	$0.0055	NA	NA	NA	NA	NA
Directory Assistance Access Service Calls, per call	N/A	$0.275	$0.275	$0.275	$0.275	$0.275	$0.275	$0.260000	$0.275	$0.275
Professional recording of name (DA alone)	N/A	$3,000.00	$3,000.00	$3,000.00	$3,000.00	$3,000.00	$3,000.00	$3,000.00	$3,000.00	$3,000.00
Professional recording of name (DA and OCP alone)	N/A	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00	$7,000.00
DRAM or front-end loading, per TOPS switch	N/A	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00	$250.00
AABS or back-end loading, per IVS	N/A	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00	$225.00
EBAS or 0- automation loading, per NAV shelf	N/A	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00	$270.00
Recording Charge per Branded Announcement – Disconnect – Initial	N/A	$9.61	NA	NA	NA	NA	NA	NA	NA	NA
Recording Charge per Branded Announcement – Disconnect – Subsequent	N/A	$9.61	NA	NA	NA	NA	NA	NA	NA	NA
Directory Transport										
Directory Transport - Local Channel DS1, per month	N/A	$35.52	$43.64	$38.36	$36.32	$43.83	$38.91	$35.68	$37.20	$133.81
NRC - 1st	N/A	$503.57	$242.45	$356.15	$637.46	$339.69	$494.83	$534.48	$534.81	$868.97
NRC - Add'l	N/A	$442.84	$226.44	$312.89	$546.94	$298.29	$435.28	$462.69	$462.81	$486.83
NRC - Disconnect Charge - 1st	N/A	$46.28	NA	NA	NA	$33.02	$46.85	NA	NA	NA
NRC - Disconnect Charge - Add'l	N/A	$32.18	NA	NA	NA	$23.32	$33.02	NA	NA	NA
NRC - Incremental Charge-Manual Svc Order - NRC - 1st	SOMAN	$61.99	NA	$44.22	NA	$42.34	$59.58	$86.15	$87.99	NA
NRC - Incremental Charge-Manual Svc Order - NRC -addl	TBD	NA	NA	NA	NA	NA	NA	$1.77	NA	NA
NRC - Incremental Charge-Manual Svc Order - NRC-Disconnect	SOMAN	$29.27	NA	NA	NA	$19.48	$27.41	NA	$3.11	NA
Directory Transport - Dedicated DS1 Level Interoffice per mile per mo	N/A	$0.6923	$0.6013	$0.4523	$0.45	$0.78	$0.6598	$0.5753	$0.7598	$23.00
Directory Transport - Dedicated DS1 Level Interoffice per facility termination per m	N/A	$79.69	$99.79	$78.47	$55.05	$93.40	$74.40	$71.29	$94.98	$90.00
NRC - 1st	N/A	$198.15	$45.91	$147.07	$298.18	$140.49	$196.28	$217.17	$216.27	$100.49
NRC - Add'l	N/A	$148.18	$44.18	$111.75	$231.18	$106.69	$147.31	$163.75	$162.70	$100.49
NRC - Disconnect Charge - 1st	N/A	$25.44	NA	NA	NA	$20.00	$26.56	NA	NA	NA
NRC - Disconnect Charge - Add'l	N/A	$20.42	NA	NA	NA	$16.34	$21.61	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$38.07	$39.63	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$27.37	NA	NA	NA	$18.14	$25.52	$38.07	$39.63	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	$11.34	NA	NA	NA
Switched Common Transport per DA Access Service per call	N/A	$0.0003	$0.0003	$0.0002906	$0.000175	$0.0003274	$0.0002997	$0.00020	$0.000327	NA
Switched Common Transport per DA Access Service per call per mile	N/A	$0.00003	$0.00001	$0.0000186	$0.000004	$0.0000175	$0.0000202	$0.00003	$0.0000303	NA
Access Tandem Switching per DA Access Service per call	N/A	$0.0023	$0.00055	$0.0019152	$0.000783	$0.0025257	$0.0023713	$0.0021	$0.0024809	NA
DA Interconnection, per DA Access Service Call	N/A	$0.00269	NA	$0.00269	NA	NA	NA	$0.00	$0.000269	NA
Directory Transport-Installation NRC, per trunk or signaling connection	N/A									
NRC - 1st	N/A	$260.69	$206.06	$204.23	$501.98	$195.54	$257.73	NA	$407.81	NA
NRC - Add'l	N/A	$5.95	$4.71	$4.42	$13.32	$4.23	$5.85	NA	$11.00	NA
NRC - Disconnect Charge - 1st	N/A	$173.46	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Disconnect Charge - Add'l	N/A	$5.95	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	NA	NA	$44.22	NA	$130.05	$171.49	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	NA	NA	NA	NA	$4.23	$5.85	NA	NA	NA
NRC - Manual Service Order - 1st	TBD	NA	NA	NA	NA	NA	NA	$407.53	NA	NA
NRC - Manual Service Order - Add'l	TBD	NA	NA	NA	NA	NA	NA	$10.98	NA	NA
Directory Assistance Database Service (DADS)										
Directory Assistance Database Service charge per listing	N/A	$0.0446	$0.001	$0.0445	$0.0193	$0.0443	$0.0447	$0.04460	$0.0444	NA

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
Directory Assistance Database Service, per month	DBSOF	$128.55	$100.00	$95.50	$120.76	$90.54	$126.17	$126.26	$127.23	NA
Direct Access to Directory Assistance Service (DADAS)										
Direct Access to Directory Assistance Service, per month	DBSDS	$7,055.00	$5,000.00	$5,254.00	$7,235.01	$4,982.00	$6,926.00	$6,930.00	$6,983.00	NA
Direct Access to Directory Assistance Service, per query	DBSDA	$0.0472685	$0.01	$0.0469016	$0.0052	$0.0460	$0.0461336	$0.0456	$0.0468212	NA
Direct Access to Directory Assistance Service, svc estab charge	DBSDE									
NRC	DBSDE	$1,118.00	$820.00	$788.24	$1,186.94	$786.82	$1,097.00	$1,164.00	$1,173.00	NA
NRC - Disconnect	DBSDE	$81.83	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Incremental Charge Manual Service Order - 1st	SOMAN	NA	NA	NA	NA	$57.23	$80.52	NA	NA	NA
AIN (Note 4)										TBD
AIN, per message	CAM	NA	$0.00004	NA	NA	NA	NA	NA	NA	NA
AIN - BellSouth AIN SMS Access Service	CAM								NA	NA
Service Establishment Charge, per state, initial set-up										
NRC	CAMSE	$197.49	NA	$90.25	NA	$153.31	$174.03	$294.77	$296.16	NA
NRC - Disconnect	CAMSE	$114.22	NA	NA	NA	$78.06	$135.96	NA	NA	NA
Port Connection - Dial/Shared Access										
NRC	CAMDP	$64.05	NA	$29.66	NA	$50.07	$53.47	$86.94	$87.29	NA
NRC - Disconnect	CAMDP	$27.04	NA	NA	NA	$18.61	$37.70	NA	NA	NA
Port Connection - ISDN Access										
NRC	CAM1P	$64.05	NA	$29.66	NA	$50.07	$53.47	$86.94	$87.29	NA
NRC - Disconnect	CAM1P	$27.04	NA	NA	NA	$18.61	$37.70	NA	NA	NA
User ID Codes - per User ID Code										
NRC	CAMAU	$141.84	NA	$84.43	NA	$104.95	$129.83	$200.83	$202.08	NA
NRC - Disconnect	CAMAU	$70.05	NA	NA	NA	$48.95	$79.91	NA	NA	NA
Security Card per User ID Code, initial or replacement										
NRC	CAMRC	$142.13	NA	$35.44	NA	$125.33	$131.54	$172.05	$172.26	NA
NRC - Disconnect	CAMRC	$35.26	NA	NA	NA	$24.40	$45.77	NA	NA	NA
Storage, per unit (100Kb)	N/A	$0.0026	NA	$0.0023	NA	$0.0029	$0.0029	$0.0023	$0.0028	NA
Session per minute	N/A	$0.0892	NA	$0.0795604	NA	$0.10	$0.0975650	$0.0791	$0.0942966	NA
C0. Performed Session, per minute					NA	$1.97	$2.09	$2.08	$2.07	NA
AIN - BellSouth AIN Toolkit Service										
AIN, Service Creation Tools	CAMBP	NA	TBD	NA	NA	NA	NA	NA	NA	NA
Service Establishment Charge, per state, initial set-up										
NRC	BAPSC	$192.69	NA	$86.74	NA	$153.25	$169.31	$290.05	$291.41	NA
NRC - Disconnect	BAPSC	$114.22	NA	NA	NA	$78.05	$135.96	NA	NA	NA
Training Session, per customer										
NRC	BAPVX	$8,363.00	NA	$8,348.00	NA	$8,315.00	$8,379.00	$8,363.00	$8,333.00	NA
NRC - Disconnect	BAPVX	NA	NA	NA	NA	NA	NA	NA	NA	NA
Trigger Access Charge, per trigger, per DN, Term. Attempt										
NRC	BAPTT	$49.64	NA	$19.13	NA	$41.08	$39.30	$72.76	$73.02	NA
NRC - Disconnect	BAPTT	$27.04	NA	NA	NA	$18.60	$37.70	NA	NA	NA
Trigger Access Charge, per trigger per DN, Off-Hook Delay										
NRC	BAPTD	$49.64	NA	$114.80	NA	$41.08	$39.30	$72.76	$73.02	NA
NRC - Disconnect	BAPTD	$27.04	NA	NA	NA	$18.60	$37.70	NA	NA	NA
Trigger Access Charge, per trigger, per DN, Off-Hook Immediate										
NRC	BAPTM	$49.64	NA	$19.13	NA	$41.08	$39.30	$72.76	$73.02	NA
NRC - Disconnect	BAPTM	$27.04	NA	NA	NA	$18.60	$37.70	NA	NA	NA
Trigger Access Charge, per trigger, per DN, 10-Digit PODP										
NRC	BAPTO	$117.98	NA	$70.06	NA	$92.99	$106.90	$149.95	$150.25	NA
NRC - Disconnect	BAPTO	$37.90	NA	NA	NA	$26.73	$48.44	NA	NA	NA
Trigger Access Charge, per trigger, per DN, CDP										
NRC	BAPTC	$117.98	NA	$70.06	NA	$92.99	$106.90	$149.95	$150.25	NA
NRC - Disconnect	BAPTC	$37.90	NA	NA	NA	$26.73	$48.44	NA	NA	NA
Trigger Access Charge, per trigger, per DN, Feature Code										

BELLSOUTH/ALLTEL RATES
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DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC	BAPTF	$117.98	NA	$70.06	NA	$92.99	$106.90	$149.95	$150.25	NA
NRC - Disconnect	BAPTF	$37.90	NA	NA	NA	$26.73	$48.44	NA	NA	NA
Query Charge, per query		$0.024	NA	$0.0209223	NA	$0.03	$0.0256138	$0.02	$0.0250662	NA
Type 1 Node Charge, per AIN Toolkit Subscription, per node, per query		$0.006	NA	$0.0053137	NA	$0.0065	$0.0065161	$0.005	$0.0062979	NA
AIN - Selective Carrier Routing										
NRC - Service Establishment Charge		##########	$391,788.00	$391,788.00	$391,788.00	$ 391,788.00	$391,788.00	$391,788.00	$391,788.00	$391,788.00
NRC - End Office Establishment Charge		$320.53	$320.53	$320.53	$320.53	$320.53	$320.53	$320.53	$320.53	$320.53
NRC - Line/Port, per End User		$2.06	$2.06	$2.06	$2.06	$2.06	$2.06	$2.06	$2.06	$2.06
NRC - Query, per query		$0.000448	$0.000448	$0.000448	$0.000448	$0.000448	$0.000448	$0.000448	$0.000448	$0.000448
SCP Storage Charge, per SMS Access Acct, per 100 Kb	N/A	$1.63	NA	$1.46	NA	$1.79	$1.79	$1.45	$1.73	NA
Monthly Report - per AIN Toolkit Service Subscription	BAPMS	$16.00	NA	$15.96	NA	$15.89	$16.01	$15.98	$15.93	NA
NRC	BAPMS	$44.56	NA	$22.64	NA	$34.61	$44.02	$71.80	$72.15	NA
NRC - Disconnect	BAPMS	$31.84	NA	NA	NA	$21.97	$31.28	NA	NA	NA
Special Study - per AIN Toolkit Service Subscription	BAPLS	$0.10	NA	$0.0861109	NA	$0.08	$0.0810536	$0.08	$0.0872769	NA
NRC	BAPLS	$47.74	NA	$22.64	NA	$37.77	$47.21	$47.20	$47.35	NA
NRC - Disconnect	BAPLS	$15.90	NA	NA	NA	NA	NA	NA	NA	NA
Call Event Report - per AIN Toolkit Service Subscription	BAPDS	$15.90	NA	$15.87	NA	$15.81	$15.93	$15.90	$15.84	NA
NRC	BAPDS	$44.56	NA	$22.64	NA	$34.61	$44.02	$71.80	$72.15	NA
NRC - Disconnect	BAPDS	$31.84	NA	NA	NA	$21.97	$31.28	NA	NA	NA
Call Event special Study - per AIN Toolkit Service Subscription	BAPES	$0.003	NA	$0.0028704	NA	$0.0026	$0.0027018	$0.003	$0.0029092	NA
NRC	BAPES	$47.74	NA	$22.64	NA	$37.77	$47.21	$47.20	$47.35	NA
NRC - Disconnect	BAPES	$15.90	NA	NA	NA	$37.77	NA	NA	NA	NA
CALLING NAME (CNAM) QUERY SERVICE										
CNAM (Database Owner), Per Query	N/A	$0.016	$0.016	$0.016	$0.016	$0.016	$0.016	$0.016	$0.016	$0.016
CNAM (Non-Database Owner), Per Query *	N/A	$0.01	$0.01	$0.01	$0.01	$0.01	$0.01	$0.01	$0.01	$0.01
NRC, applicable when CLEC-1 uses the Character Based User Interface (CHUI)	N/A	$595.00	$595.00	$595.00	$595.00	$595.00	$595.00	$595.00	$595.00	$595.00
* Volume and term arrangements are also available.										
SELECTIVE ROUTING (Note 5)										
Per Line or PBX Trunk, each		NA	NA	NA	$10.00 (Interim	NA	NA	NA	NA	TBD
NRC		NA	NA	NA	NA	NA	NA	NA	NA	TBD
Customized routing per unique line class code, per request, per switch						NA	NA	NA	NA	NA
NRC	USRCR	$230.60	$229.65	$180.62	$229.65	$229.65	$227.99	$229.65	$226.22	$229.65
NRC - Incremental Charge - Manual Service Order		$25.93	NA	$18.94	NA	NA	$25.52	NA	$27.84	NA
VIRTUAL COLLOCATION										
NRC - Virtual Collocation - Application Cost - Manual	TBD	NA	NA	NA	NA	NA	NA	$3,622.00	NA	NA
NRC - Virtual Collocation - Cable Installation Cost per Cable - Manual	TBD	NA	NA	NA	NA	NA	NA	$2,305.00	NA	NA
RC - Virtual Collocation - Floor space per square feet	TBD	NA	NA	NA	NA	NA	NA	$3.45	NA	NA
RC - Virtual Collocation - Floor space power, per ampere	TBD	NA	NA	NA	NA	NA	NA	$6.65	NA	NA
RC - Virtual Collocation - Cable support structure, per entrance cable	TBD	NA	NA	NA	NA	NA	NA	$18.66	NA	NA
2-wire Cross-Connect										
RC	UEAC2	$0.28	$0.524	$0.30	$0.31	$0.26	$0.3996	$0.09	$0.3648	$0.30
NRC - 1st	UEAC2	$30.76	$11.57	$12.60	$54.21	$23.04	$30.93	$41.78	$41.50	$19.20
NRC - Add'l	UEAC2	$29.40	$11.57	$12.60	$51.07	$22.11	$29.59	$39.23	$38.94	$19.20
NRC - 1st - Manual Service Order	TBD	NA	NA	NA	NA	NA	NA	$4.75	NA	NA
NRC - Add'l - Manual Service Order	TBD	NA	NA	NA	NA	NA	NA	$4.75	NA	NA
NRC - Disconnect - 1st	UEAC2	$12.75	NA	NA	NA	$9.48	$12.76	NA	NA	NA
NRC - Disconnect - Add'l	UEAC2	$11.38	NA	NA	NA	$8.54	$11.43	NA	NA	NA
4-wire Cross-Connect										
RC	UEAC4	$0.56	$0.524	$0.50	$0.62	$0.52	$0.7992	$0.18	$0.7297	$0.50
NRC - 1st	UEAC4	$66.71	$11.57	$12.60	$54.23	$23.23	$31.17	$41.91	$41.56	$19.20
NRC - Add'l	UEAC4	$50.43	$11.57	$12.60	$50.96	$22.24	$29.77	$39.25	$38.90	$19.20
NRC - 1st - Manual Service Order	TBD	NA	NA	NA	NA	NA	NA	$4.73	NA	NA
NRC - Add'l - Manual Service Order	TBD	NA	NA	NA	NA	NA	NA	$4.73	NA	NA

BELLSOUTH/ALLTEL RATES
NETWORK ELEMENTS
AND OTHER SERVICES

DESCRIPTION	USOC	AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Disconnect - 1st	UEAC4	$12.82	NA	NA	NA	$9.53	$12.83	NA	NA	NA
NRC - Disconnect - Add'l	UEAC4	$11.39	NA	NA	NA	$8.55	$11.43	NA	NA	NA
2-fiber Cross-Connect										
RC	CNC2F	$12.10	NA	$15.64	$15.64	$19.13	$15.64	$15.99	$15.06	$15.64
NRC - 1st	CNC2F	$55.46	NA	$41.56	$41.56	$41.07	$41.56	$67.34	$69.28	$41.56
NRC - Add'l	CNC2F	$39.18	NA	$29.82	$29.82	$29.63	$29.82	$48.55	$48.89	$29.82
NRC - Disconnect - 1st	CNC2F	$16.83	NA	NA	NA	$12.84	$12.96	NA	NA	NA
NRC - Disconnect - Add'l	CNC2F	$13.27	NA	NA	NA	$10.29	$10.34	NA	NA	NA
4-fiber Cross-Connect										
RC	CNC4F	$21.75	NA	$28.11	$28.11	$34.38	$28.11	$28.74	$27.08	$28.11
NRC - 1st	CNC4F	$66.71	NA	$50.53	$50.53	$49.81	$50.53	$82.35	$84.07	$50.53
NRC - Add'l	CNC4F	$50.43	NA	$38.78	$38.78	$38.37	$38.78	$63.56	$63.68	$38.78
NRC - Disconnect - 1st	CNC4F	$21.86	NA	NA	NA	$16.75	$16.97	NA	NA	NA
NRC - Disconnect - Add'l	CNC4F	$18.31	NA	NA	NA	$14.20	$14.35	NA	NA	NA
DS1 Cross-Connects										
RC	TBD	NA	NA	NA	NA	NA	NA	$0.97	NA	NA
NRC - 1st	TBD	NA	NA	NA	NA	NA	NA	$71.02	NA	NA
NRC - Add'l	TBD	NA	NA	NA	NA	NA	NA	$51.08	NA	NA
NRC - Manual Service Order - 1st	TBD	NA	NA	NA	NA	NA	NA	$4.70	NA	NA
NRC - Manual Service Order - Add'l	TBD	NA	NA	NA	NA	NA	NA	$4.70	NA	NA
DS3 Cross-Connects										
RC	TBD	NA	NA	NA	NA	NA	NA	$12.33	NA	NA
NRC - 1st	TBD	NA	NA	NA	NA	NA	NA	$69.84	NA	NA
NRC - Add'l	TBD	NA	NA	NA	NA	NA	NA	$49.43	NA	NA
NRC - Manual Service Order - 1st	TBD	NA	NA	NA	NA	NA	NA	$4.70	NA	NA
NRC - Manual Service Order - Add'l	TBD	NA	NA	NA	NA	NA	NA	$4.70	NA	NA

If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party.

1	BellSouth and CLEC shall negotiate rates for this offering. If agreement is not reached within sixty (60) days of the Effective Date, either party may petition the Florida PSC to settle the disputed charge or charges. (FL)
2	This rate element is for those states w/o separate rates for 800 calls with 800 No. Delivery vs. POTS No. Delivery and calls with Optional Complex Features vs. w/o Optional Complex Features.
3	This charge is only applicable where signaling usage measurement or billing capability does not exist.
4	Prices for AIN to be determined upon development of mediation device. (TN)
5	Price for Line Class Codes for Selective Routing shall be determined by the TRA. (TN)

Attachment 3

Network Interconnection

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The Parties shall provide interconnection with each other's networks for the transmission and routing of telephone exchange service (local) and exchange access (intraLATA toll and switched access) on the following terms:

1. **Network Interconnection**

All negotiated rates, terms and conditions set forth in this Attachment pertain only to the provision of network interconnection where ALLTEL owns and provides its switch(es).

1.1 Network Interconnection for Call Transport and Termination may be provided by the Parties at any technically feasible point. Requests to BellSouth for interconnection at points other than as set forth in this Attachment may be made through the Bona Fide Request/New Business Request process set out in General Terms and Conditions.

1.1.1 An Interconnection Point (IP) is the physical telecommunications equipment interface that performs the interconnection function for BellSouth and ALLTEL. Each Party is responsible for providing the network on its side of the IP. Furthermore, the IP must be located within the LATA in which Local Traffic is originating. The IP determines the point at which the originating Party shall pay the terminating Party for the Call Transport and Termination of that traffic.

1.1.1.1 Pursuant to the provisions of this Attachment, each Party as an originating Party, may establish Interconnection Point(s) for the delivery of its originated local and intraLATA toll traffic to the other Party for Call Transport and Termination by the terminating Party; except when the Parties mutually agree to utilize two-way interconnection trunk groups for the exchange of local and intraLATA toll traffic between each other, the Parties shall mutually agree to the location of Interconnection Point(s).

1.2 **Interconnection via Dedicated Transport Facilities**

1.2.1 As part of Local Interconnection Call Transport and Termination Service, the originating Party may obtain Local Channel facilities (i.e., entrance facilities) from the terminating Party from the originating Party's specified Interconnection Point to its Serving Wire Center. The portion of Local Channel facilities utilized for Local Traffic shall be determined based upon the application of the Percent Local Facility (PLF) Factor as defined in this Attachment. Additionally, the charges applied to the portion of the Local Channel used for Local Traffic as determined by the PLF are as set forth in Exhibit A to this Attachment. This factor shall be reported in addition to the switched dedicated transport jurisdictional factors

specified in the terminating Party's Commission-approved intrastate and interstate switched access tariffs.

1.2.2 Additionally, either Party may obtain Dedicated Interoffice Transport facilities from its designated Serving Wire Center to the other Party's first point of switching. The portion of Dedicated Interoffice Transport facilities utilized for Local Traffic shall be determined based upon the application of the Percent Local Facility (PLF) Factor as defined in this Attachment. Additionally, the charges applied to the portion of the Dedicated Interoffice Transport used for Local Traffic as determined by the PLF are as set forth in Exhibit A to this Attachment. This factor shall be reported in addition to the switched dedicated transport jurisdictional factors specified in the BellSouth intrastate and interstate switched access tariffs.

1.2.3 For the purposes of this Attachment, **Local Channel** (i.e., entrance facility) is defined as a switch transport facility between a Party's Interconnection Point and its Serving Wire Center.

1.2.4 For the purposes of this Attachment, **Serving Wire Center** is defined as the wire center owned by one Party from which the other Party would normally obtain dial tone for its Interconnection Point.

1.2.5 For the purposes of this Attachment, **Dedicated Interoffice Transport** is defined as a switch transport facility between a Party's Serving Wire Center and the first point of switching on the other Party's common (shared) network.

1.3 **Fiber Meet**

1.3.1 **Fiber Meet** is an interconnection arrangement whereby the Parties physically interconnect their networks via an optical fiber interface (as opposed to an electrical interface) at which one Party's facilities, provisioning, and maintenance responsibility begins and the other Party's responsibility ends (i.e. Interconnection Point).

1.3.2 If ALLTEL elects to interconnect with BellSouth pursuant to a Fiber Meet, ALLTEL and BellSouth shall jointly engineer and operate a Synchronous Optical Network ("SONET") transmission system by which they shall interconnect their transmission and routing of Local Traffic via a Local Channel facility at either the DS0, DS1, or DS3 level. The Parties shall work jointly to determine the specific transmission system. However, ALLTEL's SONET transmission must be compatible with BellSouth's equipment in the BellSouth Interconnection Wire Center. The same vendor's equipment and software version must be used, and the Data Communications Channel (DCC) must be turned off.

1.3.3 BellSouth shall, wholly at its own expense, procure, install and maintain the agreed upon SONET equipment in the BellSouth Interconnection Wire Center ("BIWC").

1.3.4 ALLTEL shall, wholly at its own expense, procure, install and maintain the agreed upon SONET equipment in the ALLTEL Interconnection Wire Center ("ALLTEL Wire Center").

1.3.5 BellSouth shall designate a Interconnection Point outside the BIWC as a Fiber Meet point, and shall make all necessary preparations to receive, and to allow and enable ALLTEL to deliver, fiber optic facilities into the Interconnection Point with sufficient spare length to reach the fusion splice point at the Interconnection Point. BellSouth shall, wholly at its own expense, procure, install, and maintain the fusion splicing point in the Interconnection Point. A Common Language Location Identification ("CLLI") code will be established for each Interconnection Point. The code established must be a building type code. All orders shall originate from the Interconnection Point (i.e., Interconnection Point to ALLTEL, Interconnection Point to BellSouth).

1.3.6 ALLTEL shall deliver and maintain such strands wholly at its own expense. Upon verbal request by ALLTEL, BellSouth shall allow ALLTEL access to the Fiber Meet entry point for maintenance purposes as promptly as possible.

1.3.7 The Parties shall jointly coordinate and undertake maintenance of the SONET transmission system. Each Party shall be responsible for maintaining the components of their own SONET transmission system.

1.3.8 Each Party will be responsible for (i) providing its own transport facilities to the Fiber Meet, and (ii) the cost to build-out its facilities to such Fiber Meet.

1.3.9 Neither Party shall charge the other for its portion of the Fiber Meet facility used exclusively for non-transit Local Traffic (i.e. the Local Channel). Charges incurred for other services including dedicated transport facilities will apply. Charges for Switched and Special Access Services shall be billed in accordance with the applicable Access Service tariff (i.e. the Commission-approved BellSouth or ALLTEL Interstate or Intrastate Access Services Tariff).

2. Interconnection Trunk Group Architectures

2.1 BellSouth and ALLTEL shall establish interconnecting trunk groups and trunk group configurations between networks including the establishment of one-way or two-way trunks in accordance with the following provisions set forth in this Agreement**.** For trunking purposes, traffic will be routed based on the digits dialed by the originating end user and in accordance with the Local Exchange Routing Guide (LERG).

2.2 ALLTEL shall establish an interconnection trunk group(s) to at least one BellSouth access tandem within the LATA for the delivery of ALLTEL's originated local and intraLATA toll traffic and for the receipt and delivery of Transit Traffic. To the extent ALLTEL desires to terminate local and intraLATA

toll traffic to BellSouth and Transit Traffic to third parties subtending other BellSouth access tandems within the LATA, other than the one ALLTEL has established interconnection trunk groups to, ALLTEL shall order Multiple Tandem Access, as described in this Attachment, to such other BellSouth access tandems or order interconnection trunk groups to such other BellSouth access tandems.

2.2.1 Notwithstanding the forgoing, ALLTEL shall establish an interconnection trunk group(s) to all BellSouth access and local tandems in the LATA where ALLTEL has homed (i.e. assigned) its NPA/NXXs. ALLTEL shall home its NPA/NXXs on the BellSouth tandems that serve the Exchange Rate Center Areas to which the NPA/NXXs are assigned. The specified association between BellSouth tandems and Exchange Rate Centers is defined in the national Local Exchange Routing Guide (LERG). ALLTEL shall enter its NPA/NXX access and/or local tandem homing arrangement into the LERG.

2.3 Switched Access traffic will be delivered to and by Interexchange Carriers (IXCs) based on ALLTEL's NXX Access Tandem homing arrangement as specified by ALLTEL in the Local Exchange Routing Guide (LERG). BellSouth and ALLTEL may establish two-way trunk groups for the exchange of transit traffic.

2.4 Any ALLTEL interconnection request that deviates from the interconnection trunk group architectures as described in this Agreement that affects traffic delivered to ALLTEL from a BellSouth switch that requires special BellSouth switch translations and other network modifications will require ALLTEL to submit a Bona Fide Request/New Business Request via the Bona Fide Request/New Business Request Process set forth in General Terms and Conditions.

2.5 Charges, both non-recurring and recurring, associated with interconnecting trunk groups between BellSouth and ALLTEL are set forth in Exhibit A. To the extent a rate associated with the interconnecting trunk group is not set forth in Exhibit A, the interim rate shall be as set forth in the appropriate Party's Commission-approved tariff for Switched Access services. Once a Commission-approved cost based rate is established, the interim tariff rate shall be trued up and the cost based rate will be applied retroactively to the effective date of this agreement.

2.6 For two-way trunk groups that carry both Parties' local and IntraLATA Toll traffic only, excluding trunk groups that carry Transit Traffic, the Parties shall be compensated for the nonrecurring and recurring charges for dedicated transport trunks and facilities at 50% of the applicable contractual or tariff rates for the services provided by each Party. ALLTEL shall be responsible for ordering and paying for any two-way trunks carrying Transit Traffic.

2.7 All trunk groups will be provisioned as Signaling System 7 (SS7) capable where technically feasible. If SS7 is not technically feasible multi-frequency (MF) protocol signaling shall be used.

2.8 In cases where ALLTEL is also an IXC, the IXC's Feature Group D (FG D) trunk group(s) must remain separate from the local interconnection trunk group(s).

2.9 Unless in response to a blocking situation or for a project, when either Party orders interconnection trunk group augmentations, a Firm Order Confirmation (FOC) shall be returned to the ordering Party within four (4) business days from receipt of a valid error free ASR. A project is defined as a new trunk group or the request of 96 or more trunks on a single or multiple trunk group(s) in a given local calling area. Blocking situations and projects shall be managed through the BellSouth Interconnection Trunking Project Management group and ALLTEL's equivalent trunking group.

2.10 B911/E911 Trunks. If a municipality has converted to E911 service, ALLTEL will forward 911 calls to the appropriate E911 primary tandem(s), along with ANI, based upon the current E911 end office to tandem homing arrangement as provided by BellSouth. If the tandem trunks are not available, ALLTEL will route the call to a 7-digit or 10-digit (as applicable) local number residing in the appropriate PSAP. This call will be transported over BellSouth's interoffice network and will not carry the ANI of the calling party, which is in parity with BellSouth's handling of 911 calls from its customers.

2.11 **Interconnection Trunk Groups for Exchange of Local, IntraLATA Toll and Transit Traffic**

2.11.1 If the Parties' originated local and/or intraLATA toll traffic is utilizing the same two-way trunk group, the Parties shall mutually agree to use this type of two-way interconnection trunk group with the quantity of trunks being mutually determined and the provisioning being jointly coordinated. Furthermore, the Interconnection Point(s) for two-way interconnection trunk groups transporting both Parties local and/or intraLATA toll shall be mutually agreed upon. ALLTEL shall order such two-way trunks via the Access Service Request (ASR) process in place for Local Interconnection upon determination by the Parties, in a joint planning meeting, that such trunk groups shall be utilized. BellSouth will use the Trunk Group Service Request (TGSR) to request changes in trunking. Both Parties reserve the right to issue ASRs, if so required, in the normal course of business. Furthermore, the Parties shall jointly review such trunk performance and forecasts on a periodic basis. The Parties use of two-way interconnection trunk groups for the transport of local and/or intraLATA toll traffic between the Parties does not preclude either Party from establishing additional one-way interconnection trunks for the delivery of its originated local and/or intraLATA toll traffic to the other Party.

2.11.2 **BellSouth Access Tandem Interconnection Architectures**

BellSouth Access Tandem Interconnection provides intratandem access to subtending end offices. BellSouth Multiple Tandem Access (MTA), described

later in this Agreement, may be ordered using any of the following access tandem architectures.

2.11.2.1 **Basic Architecture**

2.11.2.1.1 In this architecture, ALLTEL's originating Local and IntraLATA Toll and originating and terminating Transit Traffic is transported on a single two-way trunk group between ALLTEL and BellSouth access tandem(s) within a LATA. This group carries intratandem Transit Traffic between ALLTEL and Independent Companies, Interexchange Carriers, other CLECs and other network providers with which ALLTEL desires interconnection and has the proper contractual arrangements. This group also carries ALLTEL originated intertandem traffic transiting a single BellSouth access tandem destined to third party tandems such as an Independent Company tandem or other CLEC tandem. BellSouth originated Local and IntraLATA Toll traffic is transported on a single one-way trunk group terminating to ALLTEL. Other trunk groups for operator services, directory assistance, emergency services and intercept may be established if required. The LERG should be referenced for current routing and tandem serving arrangements. The Basic Architecture is illustrated in Exhibit B.

2.11.2.2 **One-Way Trunk Group Architecture**

2.11.2.2.1 In this architecture, the Parties interconnect using two one-way trunk groups. One one-way trunk group carries ALLTEL-originated local and intraLATA toll traffic destined for BellSouth end-users. The other one-way trunk group carries BellSouth-originated local and intraLATA toll traffic destined for ALLTEL end-users. A third two-way trunk group is established for ALLTEL's originating and terminating Transit Traffic. This group carries intratandem Transit Traffic between ALLTEL and Independent Companies, Interexchange Carriers, other CLECs and other network providers with which ALLTEL desires interconnection and has the proper contractual arrangements. This group also carries ALLTEL originated intertandem traffic transiting a single BellSouth access tandem destined to third party tandems such as an Independent Company tandem or other CLEC tandem. Other trunk groups for operator services, directory assistance, emergency services and intercept may be established if required. The LERG should be referenced for current routing and tandem serving arrangements. The One-Way Trunk Group Architecture is illustrated in Exhibit C.

2.11.2.3 **Two-Way Trunk Group Architecture**

2.11.2.3.1 The Two-Way Trunk Group Architecture establishes one two-way trunk group to carry local and intraLATA toll traffic between ALLTEL and BellSouth. In addition, a two-way transit trunk group must be established for ALLTEL's originating and terminating Transit Traffic. This group carries intratandem Transit Traffic between ALLTEL and Independent Companies, Interexchange Carriers, other CLECs and other network providers with which ALLTEL desires

interconnection and has the proper contractual arrangements. This group also carries ALLTEL originated intertandem traffic transiting a single BellSouth access tandem destined to third party tandems such as an Independent Company tandem or other CLEC tandem. Other trunk groups for operator services, directory assistance, emergency services and intercept may be established if required. The LERG should be referenced for current routing and tandem serving arrangements. The Two-Way Trunk Group Architecture is illustrated in Exhibit D.

2.11.2.4 **Supergroup Architecture**

2.11.2.4.1 In the Supergroup Architecture, the Parties Local and IntraLATA Toll and ALLTEL's Transit Traffic are exchanged on a single two-way trunk group between ALLTEL and BellSouth. This group carries intratandem Transit Traffic between ALLTEL and Independent Companies, Interexchange Carriers, other CLECs and other network providers with which ALLTEL desires interconnection and has the proper contractual arrangements. This group also carries ALLTEL originated intertandem traffic transiting a single BellSouth access tandem destined to third party tandems such as an Independent Company tandem or other CLEC tandem. Other trunk groups for operator services, directory assistance, emergency services and intercept may be established if required. The LERG should be referenced for current routing and tandem serving arrangements. The Supergroup Architecture is illustrated in Exhibit E.

2.11.3 **Multiple Access Tandem Service**

2.11.3.1 BellSouth **Multiple Tandem Access (MTA)** provides for LATA wide BellSouth transport and termination of ALLTEL-originated intraLATA toll and Local Traffic, that is transported by BellSouth, by establishing an interconnection trunk group(s) at a BellSouth access tandem with routing through multiple BellSouth access tandems as required. However, ALLTEL must still establish an interconnection trunk group(s) at all BellSouth access tandems where ALLTEL NXXs are "homed". If ALLTEL does not have NXXs homed at a BellSouth access tandem within a LATA and elects not to establish an interconnection trunk group(s) at such BellSouth access tandem, ALLTEL can order MTA in each BellSouth access tandem within the LATA where it does have an interconnection trunk group(s) and BellSouth will terminate traffic to end-users served through those BellSouth access tandems where ALLTEL does not have an interconnection trunk group(s). MTA shall be provisioned in accordance with BellSouth's Ordering Guidelines.

2.11.3.2 MTA does not include switched access traffic that transits the BellSouth network to an Interexchange Carrier (IXC). Switched Access traffic will be delivered to and by IXCs based on ALLTEL's NXX Access Tandem homing arrangement as specified by ALLTEL in the national Local Exchange Routing Guide (LERG).

2.11.3.3 For ALLTEL-originated local and intraLATA toll traffic that BellSouth transports but is destined for termination by a third Party network (Transit Traffic), BellSouth MTA is required if multiple BellSouth access tandems are necessary to deliver the call to the third Party network.

2.11.3.4 The Parties agree that compensation for the BellSouth transport and/or termination of ALLTEL's Local Traffic and intraLATA toll traffic will be billed on a statewide basis at the applicable rates specified in Exhibit A to this Attachment for Local Traffic and at the BellSouth intrastate switched access tariff rates for intraLATA toll traffic.

2.11.3.5 The Parties agree that compensation for the ALLTEL transport and/or termination of BellSouth's Local Traffic and intraLATA toll traffic will be billed on a statewide basis at the applicable rates specified in Exhibit A to this Attachment for Local Traffic and at the Commission-approved ALLTEL intrastate switched access tariff rates for intraLATA toll traffic.

2.11.3.6 To the extent ALLTEL does not purchase MTA in a calling area that has multiple access tandems serving the calling area as defined by BellSouth, ALLTEL must establish an interconnection trunk group(s) to every access tandem in the calling area in order to serve the entire calling area. To the extent ALLTEL does not purchase MTA and provides intraLATA toll service to its customers, it may be necessary for it to establish an interconnection trunk group(s) to additional BellSouth access tandems that serve end offices outside the local calling area. To the extent ALLTEL routes its traffic in such a way that utilizes BellSouth's MTA service without properly ordering MTA service, ALLTEL agrees to pay BellSouth the associated transport and termination charges.

2.11.4 **Local Tandem Interconnection**

2.11.4.1 Local Tandem Interconnection arrangement allows ALLTEL to establish an interconnection trunk group(s) at BellSouth local tandems for: (1) the delivery of ALLTEL-originated Local Traffic transported and terminated by BellSouth to BellSouth end offices within the local calling area as defined in BellSouth's General Subscriber Services Tariff (GSST), section A3 served by those BellSouth local tandems, and (2) for local Transit Traffic transported by BellSouth for third party network providers who have also established an interconnection trunk group(s) at those BellSouth local tandems.

2.11.4.2 When a specified local calling area is served by more than one BellSouth local tandem, ALLTEL must designate a "home" local tandem for each of its assigned NPA/NXXs and establish trunk connections to such local tandems. Additionally, ALLTEL may choose to establish an interconnection trunk group(s) at the BellSouth local tandems where it has no codes homing but is not required to do so. ALLTEL may deliver Local Traffic to a "home" BellSouth local tandem that is destined for other BellSouth or third party network provider end offices

subtending other BellSouth local tandems in the same local calling area where ALLTEL does not choose to establish an interconnection trunk group(s). It is ALLTEL's responsibility to enter its own NPA/NXX local tandem homing arrangements into the Local Exchange Routing Guide (LERG) either directly or via a vendor in order for other third party network providers to determine appropriate traffic routing to ALLTEL's codes. Likewise, ALLTEL shall obtain its routing information from the LERG.

2.11.4.3 Notwithstanding establishing an interconnection trunk group(s) to BellSouth's local tandems, ALLTEL must also establish an interconnection trunk group(s) to BellSouth access tandems within the LATA on which ALLTEL has NPA/NXXs homed for the delivery of Interexchange Carrier Switched Access (SWA) and toll traffic, and traffic to Type 2A CMRS connections located at the access tandems. BellSouth shall not switch SWA traffic through more than one BellSouth access tandem. SWA, Type 2A CMRS or toll traffic routed to the local tandem in error will not be backhauled to the BellSouth access tandem for completion. (Type 2A CMRS interconnection is defined in BellSouth's A35 General Subscriber Services Tariff).

2.11.4.4 BellSouth's provisioning of local tandem interconnection assumes that ALLTEL has executed the necessary local interconnection agreements with the other third party network providers subtending those local tandems as required by the Act.

2.11.5 **Direct End Office-to-End Office Interconnection**

2.11.5.1 Direct End Office-to-End Office one-way or two-way interconnection trunk groups allow for the delivery of a Party's originating local or intraLATA toll traffic to the terminating Party on a direct end office-to-end office basis.

2.11.5.2 The Parties shall utilize direct end office-to-end office trunk groups under the following conditions:

2.11.5.2.1 Tandem Exhaust - If a tandem through which the Parties are interconnected is unable to, or is forecasted to be unable to support additional traffic loads for any period of time, the Parties will mutually agree on an end office trunking plan that will alleviate the tandem capacity shortage and ensure completion of traffic between ALLTEL and BellSouth's subscribers.

2.11.5.2.2 Traffic Volume –To the extent either Party has the capability to measure the amount of traffic between a ALLTEL switching center and a BellSouth end office, either Party shall install and retain direct end office trunking sufficient to handle actual or reasonably forecasted traffic volumes, whichever is greater, between a ALLTEL switching center and a BellSouth end office where the traffic exceeds or is forecasted to exceed a single DS1 of traffic per month. Either Party will install additional capacity between such points when overflow traffic between ALLTEL's switching center and BellSouth's end office exceeds or is forecasted to exceed a

single DS1 of traffic per month. In the case of one way trunking, additional trunking shall only be required by the Party whose trunking has achieved the preceding usage threshold.

2.11.5.2.3 Mutual Agreement - The Parties may install direct end office trunking upon mutual agreement in the absence of conditions (1) or (2) above and agreement will not unreasonably be withheld.

2.11.6 **Transit Traffic Trunk Group**

2.11.6.1 Transit Traffic trunks can either be two-way trunks or two one-way trunks ordered by ALLTEL to deliver and receive local and intraLATA toll Transit Traffic from third parties, such as Independent Companies and other CLECs, via BellSouth access tandems (or BellSouth local tandems for Local Traffic), and Switched Access traffic to and from Interexchange Carriers via BellSouth access tandems pursuant to the Transit Traffic section of this Attachment. Establishing Transit Traffic trunks at BellSouth access and local tandems provides intratandem access to the third parties also interconnected at those tandems.

2.11.6.2 **Toll Free Traffic**

2.11.6.2.1 If ALLTEL chooses BellSouth to handle Toll Free database queries from its switches, all ALLTEL originating Toll Free traffic will be routed over the Transit Traffic Trunk Group.

2.11.6.2.2 All originating Toll Free Service (Toll Free) calls for which ALLTEL requests that BellSouth perform the Service Switching Point ("SSP") function (i.e., perform the database query) shall be delivered using GR-394 format over the Transit Traffic Trunk Group. Carrier Code "0110" and Circuit Code (to be determined for each LATA) shall be used for all such calls.

2.11.6.2.3 ALLTEL may handle its own Toll Free database queries from its switch. If so, ALLTEL will determine the nature (local/intraLATA/interLATA) of the Toll Free call based on the response from the database. If the query determines that the call is a BellSouth local or intraLATA Toll Free number, ALLTEL will route the post-query local or IntraLATA converted ten-digit local number to BellSouth over the local or intraLATA trunk group. If the query determines that the call is a third party (ICO or other CLEC) local or intraLATA Toll Free number, ALLTEL will route the post-query local or intraLATA converted ten-digit local number to BellSouth over the Transit Traffic Trunk Group. In such case, ALLTEL is to provide a Toll Free billing record when appropriate. If the query reveals the call is an interLATA Toll Free number, ALLTEL will route the post-query interLATA call (Toll Free number) directly from its switch for carriers interconnected with its network or over the Transit Traffic Trunk Group to carriers not directly connected to its network but are connected to BellSouth's access tandem. Calls will be

routed to BellSouth over the local/intraLATA and Transit Traffic Trunk Groups within the LATA in which the calls originate.

2.11.6.2.4 All post-query Toll Free Service (Toll Free) calls for which ALLTEL performs the SSP function, if delivered to BellSouth, shall be delivered using GR-394 format for calls destined to IXCs, and GR-317 format for calls destined to end offices that directly subtend the BellSouth access tandem.

3. Network Design And Management For Interconnection

3.1 Network Management and Changes. Both Parties will work cooperatively with each other to install and maintain the most effective and reliable interconnected telecommunications networks, including but not limited to, the exchange of toll-free maintenance contact numbers and escalation procedures. Both Parties agree to provide notice, as described in Section 36.3 of the General Terms and Conditions, of changes in the information necessary for the transmission and routing of services using its local exchange facilities or networks, as well as of any other changes that would affect the interoperability of those facilities and networks per federal and state rules in effect at the time.

3.2 Interconnection Technical Standards. The interconnection of all networks will be based upon accepted industry/national guidelines for transmission standards and traffic blocking criteria. Interconnecting facilities shall conform, at a minimum, to the telecommunications industry standard of DS-1 pursuant to Bellcore Standard No. TR-NWT-00499. Signal transfer point, Signaling System 7 ("SS7") connectivity is required at each interconnection point. BellSouth will provide out-of-band signaling using Common Channel Signaling Access Capability where technically and economically feasible, in accordance with the technical specifications set forth in the BellSouth Guidelines to Technical Publication, TR-TSV-000905. Facilities of each Party shall provide the necessary on-hook, off-hook answer and disconnect supervision and shall hand off calling number ID (Calling Party Number) when technically feasible.

3.3 Quality of Interconnection. The local interconnection for the transmission and routing of telephone exchange service and exchange access that each Party provides to each other will be at least equal in quality to what it provides to itself and any subsidiary or affiliate, where technically feasible, or to any other Party to which each Party provides local interconnection.

3.4 Network Management Controls. Both Parties will work cooperatively with each other to apply sound network management principles by invoking appropriate network management controls (e.g., call gapping) to alleviate or prevent network congestion.

3.5 Common Channel Signaling. Both Parties will provide LEC-to-LEC Common Channel Signaling ("CCS") to each other, where available, in conjunction with all

traffic in order to enable full interoperability of CLASS features and functions except for call return. All CCS signaling parameters will be provided, including automatic number identification ("ANI"), originating line information ("OLI") calling company category, charge number, etc. All privacy indicators will be honored, and each Party will cooperate with each other on the exchange of Transactional Capabilities Application Part ("TCAP") messages to facilitate full interoperability of CCS-based features between the respective networks. Neither Party shall alter the CCS parameters, or be a party to altering such parameters, or knowingly pass CCS parameters that have been altered in order to circumvent appropriate interconnection charges.

3.6 Signaling Call Information. BellSouth and ALLTEL will send and receive 10 digits for Local Traffic. Additionally, BellSouth and ALLTEL will exchange the proper call information, i.e. originated call company number and destination call company number, CIC, and OZZ, including all proper translations for routing between networks and any information necessary for billing.

3.7 **Forecasting for Trunk Provisioning**

3.7.1 Within six (6) months after execution of this agreement, ALLTEL shall provide an initial interconnection trunk group forecast for each LATA that it shall provide service within BellSouth's region. Upon receipt of ALLTEL's forecast, the Parties shall schedule and participate in a joint planning meeting to develop a joint interconnection trunk group forecast. Each forecast provided under this Section shall be deemed "Confidential Information" under the General Terms and Conditionsof this Agreement.

3.7.1.1 At a minimum, the forecast shall include the projected quantity of Transit Trunks, ALLTEL-to-BellSouth one-way trunks ("ALLTEL Trunks"), BellSouth-to-ALLTEL one-way trunks ("Reciprocal Trunks") and/or two-way interconnection trunks, if the Parties have agreed to interconnect using two-way trunking to transport the Parties' local and intraLATA toll. The quantities shall be projected for a minimum of six months in advance and shall include the current year plus next two years total forecasted quantities. Considering ALLTEL's provided forecast, the Parties shall mutually develop Reciprocal Trunk and/or two-way interconnection trunk forecast quantities for the time periods listed and to be included within the initial forecast.

3.7.1.2 Additionally all forecasts shall include, at a minimum, Access Carrier Terminal Location ("ACTL"), trunk group type (local/intraLATA toll, Transit, Operator Services, 911, etc.), A location/Z location (CLLI codes for ALLTEL location and BellSouth location where the trunks shall terminate), interface type (e.g., DS1), Direction of Signaling, Trunk Group Number, if known, (commonly referred to as the 2-6 code) and forecasted trunks in service each year (cumulative).

3.7.2 Each Party shall exercise its best efforts to provide the quantity of interconnection trunks mutually forecasted. However, the provision of the forecasted quantity of interconnection trunks is subject to trunk terminations and facility capacity existing at the time the trunk order is submitted. Furthermore, the receipt and development of trunk forecasts does not imply any liability for failure to perform if capacity (trunk terminations or facilities) is not available for use at the forecasted time. Notwithstanding the foregoing, if the number of trunk terminations or facilities ordered by ALLTEL are between 90 percent and 100 percent of the forecast provided to BellSouth and said trunk terminations or facilities are not available for use at the forecasted time, BellSouth shall exercise its best efforts to expedite ALLTEL's order.

3.7.3 The submitting and development of interconnection trunk forecasts shall not replace the ordering process in place for local interconnection trunks.

3.7.4 Once initial interconnection trunk forecasts have been developed, ALLTEL shall continue to provide interconnection trunk forecasts on a semiannual basis or at otherwise mutually agreeable intervals. ALLTEL shall use its best efforts to make the forecasts as accurate as possible based on reasonable engineering criteria. Interconnection trunk forecasts shall be updated and provided to BellSouth on an as needed basis, but no less frequently than semiannually and no more frequently than monthly. Upon receipt of ALLTEL's forecast, including forecast updates, the Parties shall confer to mutually develop BellSouth Reciprocal Trunk and/or two-way interconnection trunk forecasted quantities for the listed time periods within such subsequent forecasts.

3.8 **Trunk Utilization**

3.8.1 BellSouth and ALLTEL shall monitor traffic on each interconnection trunk group that is installed pursuant to the initial interconnection trunk requirements and subsequent forecasts. At any time after the end of a calendar quarter, based on a review of the capacity utilization during such quarter for installed Reciprocal Trunk groups and/or two-way interconnection trunk groups, subject to the provision of the section following, after fifteen (15) business days advance written notice to ALLTEL, BellSouth may disconnect any Non-utilized Reciprocal Trunk(s) and ALLTEL shall refund to BellSouth any associated trunk and facility charges paid by BellSouth. In addition, BellSouth may request ALLTEL to disconnect any Non-utilized two-way interconnection trunk(s), if BellSouth has determined that the trunk group is not being utilized at eighty-five percent (85%) of the time consistent busy hour utilization level, provided that the Parties have not otherwise agreed. ALLTEL shall comply with such request, subject to Section 3.8.1.1 below. Non-utilized trunks are defined as the trunks not being utilized as a result of a time consistent busy hour utilization of less than 85%.

3.8.1.1 Within ten (10) business days following the notice prescribed in the section above, ALLTEL may request that BellSouth not disconnect or not request disconnection

for some or all of the Non-utilized Trunks, in which event BellSouth shall keep the trunks in service and may invoice ALLTEL for, and ALLTEL shall pay, all applicable recurring and nonrecurring trunk and facility access tariff charges for the Non-utilized Trunks. The charges shall be applied retroactive to the date on which such trunks were installed and to continue until such trunks are disconnected, or to the extent ALLTEL requests that such trunks remain in service, until the trunk group reaches an eighty-five percent (85%) time-consistent busy hour utilization level. In addition, ALLTEL shall reimburse BellSouth for any nonrecurring and/or recurring charges BellSouth may have paid to ALLTEL for the Non-utilized Trunks and for any trunk installation expense BellSouth incurred. This expense shall equal the nonrecurring installation charge for trunks in BellSouth's intrastate tariff. Furthermore, the ALLTEL forecasts for each subsequent forecast period shall be automatically reduced by the number of Reciprocal Trunks and/or two-way interconnection trunks that have been determined to be subject to disconnection pursuant to the foregoing procedures.

3.8.2 To the extent ALLTEL requests BellSouth and BellSouth agrees to install additional Reciprocal and/or two-way interconnection trunks in any forecast period following the initial forecasting period that are not included in the forecast for that period (as such forecast may be revised from time to time), such trunks may be provisioned by BellSouth subject to the conditions set forth in the preceding sections above, and all applicable recurring and nonrecurring charges for such trunks shall be billed to and paid by ALLTEL until such trunk groups reach an eighty-five percent (85%) time-consistent busy hour utilization level.

3.8.3 To the extent that any interconnection trunk group is utilized at a time-consistent busy hour of ninety percent (90%) or greater, the Parties shall negotiate in good faith for the installation of augmented facilities.

4. Local Dialing Parity

4.1 BellSouth and ALLTEL shall provide local and toll dialing parity to each other with no unreasonable dialing delays. Dialing parity shall be provided for all originating telecommunications services that require dialing to route a call. BellSouth and ALLTEL shall permit similarly situated telephone exchange service end users to dial the same number of digits to make a local telephone call notwithstanding the identity of the end user's or the called party's telecommunications service provider.

5. Interconnection Compensation

5.1 Compensation for Call Transportation and Termination for Local Traffic

5.1.1 For reciprocal compensation between the Parties pursuant to this Attachment, Local Traffic is defined as any telephone call that is originated by an end user of one Party and terminated to an end user of the other Party within a given LATA on that other Party's network, except for those calls that are originated or terminated through switched access arrangements as established by the ruling regulatory body. As clarification of switched access arrangements, by example and not by limitation, IntraLATA calls dialed by the originating Party's end user using 7 or 10 digits shall be considered Local Traffic for purposes of reciprocal compensation. IntraLATA calls dialed by the originating Party's end user using 1+ or 101XXXX dialing shall not be considered Local Traffic for purposes of reciprocal compensation. As clarification of this definition and for reciprocal transport and termination compensation, the parties do not agree on whether Local Traffic include traffic that originates from or is directed to or through an enhanced service provider or information service provider. Therefore, compensation for traffic that originates from or is directed to or through an enhanced service provider or information service provider shall be handled in accordance with Section 5.10 of this Attachment.

5.1.1.1 Additionally, Local Traffic includes any cross boundary, voice-to-voice intrastate, interLATA or interstate, interLATA calls between specific wire centers established as a local call by the ruling regulatory body.

5.1.1.2 As further clarification, Local Traffic does not include calls that do not transmit information of the user's choosing. In any event, neither Party shall pay reciprocal compensation to the other if the "traffic" to which such reciprocal compensation would otherwise apply was generated, in whole or in part, for the purpose of creating an obligation on the part of the originating carrier to pay reciprocal compensation for such traffic.

5.1.2 The Parties shall provide for the mutual and reciprocal recovery of the costs for the elemental functions performed in transporting and terminating Local Traffic on each other's network. The Parties agree that charges for transport and termination of calls on its respective networks are as set forth in Exhibit A to this Attachment.

5.1.3 For the purposes of this Attachment, **Common (Shared) Transport** is defined as the transport of the originating Party's traffic by the terminating Party over the terminating Party's common (shared) facilities between the terminating Party's tandem switch and end office switch and/or between the terminating Party's tandem switches.

5.1.4 For the purposes of this Attachment, **Tandem Switching** is defined as the function that establishes a communications path between two switching offices through a third switching office (the Tandem switch).

5.1.5 For the purposes of this Attachment, **End Office Switching** is defined as the function that establishes a communications path between the trunk side and line side of the End Office switch.

5.1.6 If ALLTEL utilizes a switch outside the LATA and BellSouth chooses to purchase dedicated or common (shared) transport from ALLTEL for transport and termination of BellSouth originated traffic, BellSouth will pay ALLTEL no more than the airline miles between the V & H coordinates of the Interconnection Point within the LATA where ALLTEL receives the BellSouth-originated traffic and the V & H coordinates of the BellSouth Exchange Rate Center Area that the ALLTEL terminating NPA/NXX is associated in the same LATA. For these situations, BellSouth will compensate ALLTEL at either dedicated or common (shared) transport rates specified in Exhibit A and based upon the functions provided by ALLTEL as defined in this Attachment.

5.1.7 Neither Party shall represent Switched Access Traffic as Local Traffic for purposes of payment of reciprocal compensation.

5.1.8 Pursuant to the definition of Local Traffic in this Attachment, and for the purpose of delivery of BellSouth originating traffic to ALLTEL, BellSouth shall pay to ALLTEL reciprocal compensation for Local Traffic delivered to ALLTEL end users physically located within the LATA in which the call originated and within which the ALLTEL end user's NPA/NXX is assigned. If ALLTEL assigns NPA/NXXs to specific BellSouth rate centers within the LATA and assigns numbers from those NPA/NXXs to ALLTEL end users physically located outside of that LATA, BellSouth traffic originating from within the LATA where the NPA/NXXs are assigned and delivered to a ALLTEL customer physically located outside of such LATA, shall not be deemed Local Traffic, and no compensation from BellSouth to ALLTEL shall be due therefor. Further, ALLTEL agrees to identify such interLATA traffic to BellSouth and to compensate BellSouth for originating and transporting such interLATA traffic to ALLTEL at BellSouth's switched access tariff rates.

5.1.9 If ALLTEL does not identify such interLATA traffic to BellSouth, to the best of BellSouth's ability BellSouth will determine which whole ALLTEL NPA/NXXs on which to charge the applicable rates for originating network access service as reflected in BellSouth's Access Service Tariff. BellSouth shall make appropriate billing adjustments if ALLTEL can provide sufficient information for BellSouth to determine whether or not said traffic is Local Traffic.

5.2 **Percent Local Use**. Each Party shall report to the other a Percent Local Usage ("PLU"). The application of the PLU will determine the amount of local minutes to be billed to the other Party. For purposes of developing the PLU, each Party shall consider every local call and every long distance call, excluding Transit Traffic. Each Party shall update its PLU on the first of January, April, July and October of the year and shall send it to the other Party to be received no later than

30 calendar days after the first of each such month based on local usage for the past three months ending the last day of December, March, June and September, respectively. Requirements associated with PLU calculation and reporting shall be as set forth in BellSouth's Percent Local Use Reporting Guidebook, as it is amended from time to time. Notwithstanding the foregoing, where the terminating Party has message recording technology that identifies the jurisdiction of traffic terminated as defined in this Agreement, such information, in lieu of the PLU factor, shall at the terminating Party's option be utilized to determine the appropriate local usage compensation to be billed.

5.3 **Percent Local Facility**. Each Party shall report to the other a Percent Local Facility ("PLF"). The application of the PLF will determine the portion of switched dedicated transport to be billed per the local jurisdiction rates. The PLF shall be applied to multiplexing, local channel and interoffice channel switched dedicated transport utilized in the provision of local interconnection trunks. Each Party shall update its PLF on the first of January, April, July and October of the year and shall send it to the other Party to be received no later than 30 calendar days after the first of each such month to be effective the first bill period the following month, respectively. Requirements associated with PLU and PLF calculation and reporting shall be as set forth in BellSouth's Percent Local Use/Percent Local Facility Reporting Guidebook, as it is amended from time to time.

5.4 **Percent Interstate Usage.** Each Party shall report to the other the projected Percent Interstate Usage ("PIU"). All jurisdictional report requirements, rules and regulations specified in BellSouth's Intrastate Access Services Tariff will apply to ALLTEL. After interstate and intrastate traffic percentages have been determined by use of PIU procedures, the PLU and PLF factors will be used for application and billing of local interconnection. Each Party shall update its PIUs on the first of January, April, July and October of the year and shall send it to the other Party to be received no later than 30 calendar days after the first of each such month, for all services showing the percentages of use (PIUs, PLU, and PLF) for the past three months ending the last day of December, March, June and September. Notwithstanding the foregoing, where the terminating Party has message recording technology that identifies the jurisdiction of traffic terminated as defined in this Agreement, such information, in lieu of the PIU and PLU factors, shall at the terminating Party's option be utilized to determine the appropriate local usage compensation to be billed.

5.5 **Audits.** On thirty (30) days written notice, each Party must provide the other the ability and opportunity to conduct an annual audit to ensure the proper billing of traffic. BellSouth and ALLTEL shall retain records of call detail for a minimum of nine months from which a PLU, PLF and/or PIU can be ascertained. The audit shall be accomplished during normal business hours at an office designated by the Party being audited. Audit requests shall not be submitted more frequently than one (1) time per calendar year. Audits shall be performed by a mutually acceptable independent auditory paid for by the Party requesting the audit. The PLU and/or

PIU shall be adjusted based upon the audit results and shall apply to the usage for the quarter the audit was completed, to the usage for the quarter prior to the completion of the audit, and to the usage for the two quarters following the completion of the audit. If, as a result of an audit, either Party is found to have overstated the PLU and/or PIU by twenty percentage points (20%) or more, that Party shall reimburse the auditing Party for the cost of the audit.

5.6 **Rate True-up**

This section applies only to Tennessee and other rates that are interim or expressly subject to true-up under this attachment.

5.6.1 The interim prices for Unbundled Network Elements and Other Services and Local Interconnection shall be subject to true-up according to the following procedures:

5.6.2 The interim prices shall be trued-up, either up or down, based on final prices determined either by further agreement between the Parties, or by a final order (including any appeals) of the Commission which final order meets the criteria of (3) below. The Parties shall implement the true-up by comparing the actual volumes and demand for each item, together with interim prices for each item, with the final prices determined for each item. Each Party shall keep its own records upon which the true-up can be based, and any final payment from one Party to the other shall be in an amount agreed upon by the Parties based on such records. In the event of any disagreement as between the records or the Parties regarding the amount of such true-up, the Parties agree that the body having jurisdiction over the matter shall be called upon to resolve such differences, or the Parties may mutually agree to submit the matter to the Dispute Resolution process in accordance with the provisions of Section 12 of the General Terms and Conditions and Attachment 1 of the Agreement.

5.6.3 The Parties may continue to negotiate toward final prices, but in the event that no such agreement is reached within nine (9) months, either Party may petition the Commission to resolve such disputes and to determine final prices for each item. Alternatively, upon mutual agreement, the Parties may submit the matter to the Dispute Resolution Process set forth in the General Terms and Conditions of the Agreement, so long as they file the resulting Agreement with the Commission as a "negotiated agreement" under Section 252(e) of the Act.

5.6.4 A final order of this Commission that forms the basis of a true-up shall be the final order as to prices based on appropriate cost studies, or potentially may be a final order in any other Commission proceeding which meets the following criteria:

(a) BellSouth and CLEC is entitled to be a full Party to the proceeding;

(b) It shall apply the provisions of the federal Telecommunications Act of 1996, including but not limited to Section 252(d)(1) (which contains pricing standards) and all then-effective implementing rules and regulations; and,

(c) It shall include as an issue the geographic deaveraging of unbundled element prices, which deaveraged prices, if any are required by said final order, shall form the basis of any true-up.

5.7 **Compensation for IntraLATA Toll Traffic**

5.7.1 IntraLATA Toll Traffic. IntraLATA Toll Traffic is defined as any telephone call that is not local or switched access per this Agreement.

5.7.2 Compensation for intraLATA toll traffic. For terminating its intraLATA toll traffic on the other company's network, the originating Party will pay the terminating Party their current Commission-approved intrastate or interstate, whichever is appropriate, terminating switched access tariff rates as set forth in the terminating Party's Commission-approved Intrastate or Interstate Access Services Tariff. The appropriate charges will be determined by the routing of the call. If ALLTEL is the BellSouth end user's presubscribed interexchange carrier or if the BellSouth end user uses ALLTEL as an interexchange carrier on a 101XXXX basis, BellSouth will charge ALLTEL the appropriate BellSouth tariff charges for originating switched access services.

5.7.3 Compensation for 8XX Traffic. Each Party shall compensate the other pursuant to the appropriate switched access charges, including the database query charge as set forth in the terminating Party's Commission-approved intrastate or interstate switched access tariffs.

5.7.4 Records for 8XX Billing. Each Party will provide to the other the appropriate records necessary for billing intraLATA 8XX customers. The records provided will be in a standard EMI format.

5.7.5 8XX Access Screening. BellSouth's provision of 8XX TFD to ALLTEL requires interconnection from ALLTEL to BellSouth 8XX SCP. Such interconnections shall be established pursuant to BellSouth's Common Channel Signaling Interconnection Guidelines and Bellcore's CCS Network Interface Specification document, TR-TSV-000905. ALLTEL shall establish CCS7 interconnection at the BellSouth Local Signal Transfer Points serving the BellSouth 8XX SCPs that ALLTEL desires to query. The terms and conditions for 8XX TFD are set out in BellSouth's Intrastate Access Services Tariff as amended.

5.8 **Mutual Provision of Switched Access Service**

5.8.1 Switched Access Traffic. Switched Access Traffic is described in the BellSouth Access Tariff. Additionally, any Public Switched Telephone Network interexchange telecommunications traffic, regardless of transport protocol method,

where the originating and terminating points, end-to-end points, are in different LATAs, or are in the same LATA and the Parties' Switched Access services are used for the origination or termination of the call, shall be considered Switched Access Traffic.

5.8.2 When ALLTEL's end office switch, subtending the BellSouth Access Tandem switch for receipt or delivery of switched access traffic, provides an access service connection to or from an interexchange carrier ("IXC") by either a direct trunk group to the IXC utilizing BellSouth facilities, or via BellSouth's tandem switch, each Party will provide its own access services to the IXC and bill on a multi-bill, multi-tariff meet-point basis. Each Party will bill its own access services rates to the IXC with the exception of the interconnection charge. The interconnection charge will be billed by the Party providing the end office function. Each party will use the Multiple Exchange Carrier Access Billing (MECAB) guidelines to establish meet point billing for all applicable traffic. Thirty (30)-day billing periods will be employed for these arrangements. For tandem routed traffic, the tandem company agrees to provide to the Initial Billing Company as defined in MECAB, at no charge, all the switched access detail usage data, recorded at the access tandem, within no more than sixty (60) days after the recording date. The Initial Billing Company will provide the switched access summary usage data, for all originating and terminating traffic, to all Subsequent Billing Companies as defined in MECAB within 10 days of rendering the initial bill to the IXC. Each Party will notify the other when it is not feasible to meet these requirements so that the customers may be notified for any necessary revenue accrual associated with the significantly delayed recording or billing. As business requirements change data reporting requirements may be modified as necessary.

5.8.3 In the event that either Party fails to provide switched access detailed usage data to the other Party within 90 days after the recording date and the receiving Party is unable to bill and/or collect access revenues due to the sending Party's failure to provide such data within said time period, then the Party failing to send the data as specified herein shall be liable to the other Party in an amount equal to the unbillable or uncollectible revenues. Each company will provide complete documentation to the other to substantiate any claim of unbillable access revenues and a negotiated settlement will be agreed upon between the Parties.

5.8.4 Each Party will retain for a minimum period of sixty (60) days, access message detail sufficient to recreate any data which is lost or damaged by their company or any third party involved in processing or transporting data.

5.8.5 Each Party agrees to recreate the lost or damaged data within forty-eight (48) hours of notification by the other or by an authorized third party handling the data.

5.8.6 Each Party also agrees to process the recreated data within forty-eight (48) hours of receipt at its data processing center.

5.8.7 All claims should be filed with the other Party within 120 days of the receipt of the date of the unbillable usage.

5.8.8 The Initial Billing Company shall keep records of its billing activities relating to jointly-provided Intrastate and Interstate access services in sufficient detail to permit the Subsequent Billing Party to, by formal or informal review or audit, to verify the accuracy and reasonableness of the jointly-provided access billing data provided by the Initial billing Party. Each Party agrees to cooperate in such formal or informal reviews or audits, in accordance with BellSouth's Intrastate Access Tariff, Section E2, and further agrees to jointly review the findings of such reviews or audits in order to resolve any differences concerning the findings thereof.

5.8.9 ALLTEL agrees not to deliver switched access traffic to BellSouth for termination except over ALLTEL ordered switched access trunks and facilities.

5.9 **Transit Traffic Service**

5.9.1 BellSouth shall provide tandem switching and transport services for ALLTEL's Transit Traffic. Transit traffic is traffic originating on ALLTEL's network that is switched and/or transported by BellSouth and delivered to a third party's network, or traffic originating on a third Party's network that is switched and/or transported by BellSouth and delivered to ALLTEL's network. Rates for local Transit Traffic shall be the applicable Call Transport and Termination charges as set forth in Exhibit A to this Attachment. Rates for intraLATA toll and Switched Access Transit Traffic shall be the applicable charges as set forth in BellSouth Interstate or Intrastate Switched Access tariffs. Switched Access Transit Traffic presumes that ALLTEL's end office is subtending the BellSouth Access Tandem for switched access traffic to and from ALLTEL's end users utilizing BellSouth facilities, either by direct trunks with the IXC, or via the BellSouth Access Tandem. Billing associated with all Transit Traffic shall be pursuant to Multiple Exchange Carrier Access Billing (MECAB) guidelines. Pursuant to these guidelines, the Initial Billing Company shall provide summary usage data, for all originating and terminating Transit Traffic, to all Subsequent Billing Companies. Traffic between ALLTEL and Wireless Type 1 third parties shall not be treated as Transit Traffic from a routing or billing perspective. Traffic between ALLTEL and Wireless Type 2A or UNE-CLEC third parties shall not be treated as Transit Traffic from a routing or billing perspective until BellSouth and the Wireless carrier or UNE-CLEC third party have the capability to properly meet-point-bill in accordance with MECAB guidelines.

5.9.2 The delivery of traffic which transits the BellSouth network and is transported to another carrier's network is excluded from any BellSouth billing guarantees and will be delivered at the rates stipulated in this Agreement to a terminating carrier. BellSouth agrees to deliver this traffic to the terminating carrier; provided, however, that ALLTEL is solely responsible for negotiating and executing any appropriate contractual agreements or mutual memorandum of understanding with

the terminating carrier for the receipt of this traffic through the BellSouth network. BellSouth will not be liable for any compensation to the terminating carrier or to ALLTEL. ALLTEL agrees to compensate BellSouth for any charges or costs for the delivery of Transit Traffic to a connecting carrier on behalf of ALLTEL. Additionally, the Parties agree that any billing to a third party or other telecommunications carrier under this section shall be pursuant to MECAB procedures.

5.10 ESP/ISP Traffic. The Parties have been unable to agree upon whether or, if so, how the Parties should compensate each other under this Agreement for traffic directed to ESPs and ISPs, and they have been unable to agree upon which governmental body or tribunal ultimately has jurisdiction to decide that issue. Therefore, the Parties have agreed to defer resolution of such issues in accordance with this Section 5.10. Only for purposes of this Agreement and for traffic between the Parties originating from and directed to the exchanges subject to this Agreement, and without prejudice to either Party's position regarding compensation for ESP and ISP traffic or regarding the jurisdictional authority of any Commission over such issue, the Parties agree as follows:

5.10.1 The Parties agree to act in accordance with Section 5.10.2 if either of the following occurs: (i) the FCC's issuance of an order subsequent to its Notice of Proposed Rulemaking in CC Docket 96-98 adopted February 25, 1999, governing compensation for traffic directed to an ESP or ISP on a prospective basis ("Order"), or (ii) a state Commission's issuance of a ruling ("State Order") in a generic proceeding governing compensation for ISP and ESP traffic unrelated to any specific contract(s) or contractual interpretation and made applicable to all carriers or to the Parties specifically, including any ruling based upon the FCC's issuance of rules establishing a process for negotiation and arbitration of issues related to compensation for traffic directed to ESPs and ISPs.

5.10.2 If either of the events described in 5.10.1 occurs, then upon such FCC Order or State Order becoming effective, the Parties will pay such ordered compensation, if any, retroactively from the effective date of this Agreement to the date of expiration of this Agreement, regardless of the length of any appeals thereof, and regardless of whether this Agreement has expired as of the time that the Order or State Order is issued or becomes effective. The Parties acknowledge that the terms of any State Order shall apply solely to the state for which the same is issued unless the Parties expressly agree otherwise in writing.

5.10.3 The Parties shall use best efforts to segregate for billing purposes ESP and ISP traffic from Local Traffic as otherwise defined herein. Throughout the term of this Agreement, the Parties will maintain billing records identifying all ESP and ISP traffic as stated in the General Terms and Conditions of this Agreement, and will act in good faith, utilizing their best efforts to track ISP or ESP traffic accurately. Any information exchanged by the Parties will be treated by the Parties as

proprietary and confidential pursuant to Section 18 of the General Terms and Conditions of this Agreement.

6. Frame Relay Service Interconnection

6.1 In addition to the Local Interconnection services set forth above, BellSouth will offer a network to network Interconnection arrangement between BellSouth's and ALLTEL's frame relay switches as set forth below. The following provisions will apply only to Frame Relay Service and Exchange Access Frame Relay Service in those states in which ALLTEL is certified and providing Frame Relay Service as a Local Exchange Carrier and where traffic is being exchanged between ALLTEL and BellSouth Frame Relay Switches in the same LATA.

6.2 The Parties agree to establish two-way Frame Relay facilities between their respective Frame Relay Switches to the mutually agreed upon Frame Relay Service point(s) of interconnection ("POI(s)") within the LATA. All POIs shall be within the same Frame Relay Network Serving Areas as defined in Section A40 of BellSouth's General Subscriber Service Tariff except as set forth in this Attachment.

6.3 Upon the request of either Party, such interconnection will be established where BellSouth and ALLTEL have Frame Relay Switches in the same LATA. Where there are multiple Frame Relay switches in one central office, an interconnection with any one of the switches will be considered an interconnection with all of the switches at that central office for purposes of routing packet traffic.

6.4 The Parties agree to provision local and IntraLATA Frame Relay Service and Exchange Access Frame Relay Service (both intrastate and interstate) over Frame Relay interconnection facilities between the respective Frame Relay switches and the POIs.

6.5 The Parties agree to assess each other reciprocal charges for the facilities that each provides to the other according to the Percent Local Circuit Use Factor (PLCU), determined as follows:

6.5.1 If the data packets originate and terminate in locations in the same LATA, and consistent with the local traffic definitions of the Agreement, the traffic is considered local. Frame Relay framed packet data is transported within Virtual Circuits (VC). For the purposes of this Agreement, if all the data packets transported within a VC remain within the LATA, then consistent with the local definitions in this Agreement, the traffic on that VC is local ("Local VC").

6.5.2 If the originating and terminating locations of the two way packet data traffic are not in the same LATA, the traffic on that VC is interLATA ("InterLATA VC").

6.5.3 The PLCU is determined by dividing the total number of Local VCs, by the total number of VCs on each Frame Relay facility. To facilitate implementation,

ALLTEL may determine its PLCU in aggregate, by dividing the total number of Local VCs in a given LATA by the total number VCs in that LATA. The Parties agree to renegotiate the method for determining PLCU, at BellSouth's request, and within 90 days, if BellSouth notifies ALLTEL that it has found that this method does not adequately represent the PLCU.

6.5.4 If there are no VCs on a facility when it is billed, the PLCU will be zero.

6.5.5 BellSouth will provide the circuit between the Parties' respective Frame Relay Switches. The Parties will be compensated as follows: BellSouth will invoice, and ALLTEL will pay, the total non-recurring and recurring charges for the circuit based upon the rates set forth in BellSouth's Interstate Access Tariff, FCC No. 1. ALLTEL will then invoice, and BellSouth will pay, an amount calculated by multiplying the BellSouth billed charges for the circuit by one-half of ALLTEL's PLCU.

6.6 The Parties agree to compensate each other for Frame Relay network-to-network interface (NNI) ports based upon the NNI rates set forth in BellSouth's Interstate Access Tariff, FCC No. 1. Compensation for each pair of NNI ports will be calculated as follows: BellSouth will invoice, and ALLTEL will pay, the total non-recurring and recurring charges for the NNI port. ALLTEL will then invoice, and BellSouth will pay, an amount calculated by multiplying the BellSouth billed non-recurring and recurring charges for the NNI port by ALLTEL's PLCU.

6.7 Each Party agrees that there will be no charges to the other Party for its own subscriber's Permanent Virtual Circuit (PVC) rate elements for the local PVC segment from its Frame Relay switch to its own subscriber's premises. PVC rate elements include the Data Link Connection Identifier (DLCI) and Committed Information Rate (CIR).

6.8 For the PVC segment between the ALLTEL and BellSouth Frame Relay switches, compensation for the PVC charges is based upon the rates in BellSouth's Interstate Access Tariff, FCC No. 1.

6.9 Compensation for PVC rate elements will be calculated as follows:

6.9.1 If ALLTEL orders a VC connection between a BellSouth subscriber's PVC segment and a PVC segment from the BellSouth Frame Relay switch to the ALLTEL Frame Relay switch, BellSouth will invoice, and ALLTEL will pay, the total non-recurring and recurring PVC charges for the PVC segment between the BellSouth and ALLTEL Frame Relay switches. If the VC is a Local VC, ALLTEL will then invoice and BellSouth will pay, the total nonrecurring and recurring PVC charges billed for that segment. If the VC is not local, no compensation will be paid to ALLTEL for the PVC segment.

6.9.2 If BellSouth orders a Local VC connection between a ALLTEL subscriber's PVC segment and a PVC segment from the ALLTEL Frame Relay switch to the BellSouth Frame Relay switch, BellSouth will invoice, and ALLTEL will pay, the total non-recurring and recurring PVC and CIR charges for the PVC segment between the BellSouth and ALLTEL Frame Relay switches. If the VC is a Local VC, ALLTEL will then invoice and BellSouth will pay the total non-recurring and recurring PVC and CIR charges billed for that segment. If the VC is not local, no compensation will be paid to ALLTEL for the PVC segment.

6.9.3 The Parties agree to compensate each other for requests to change a PVC segment or PVC service order record, according to the Feature Change charge as set forth in the BellSouth access tariff BellSouth Tariff FCC No, 1.

6.9.4 If ALLTEL requests a change, BellSouth will invoice and ALLTEL will pay a Feature Change charge for each affected PVC segment.

6.9.4.1 If BellSouth requests a change to a Local VC, ALLTEL will invoice and BellSouth will pay a Feature Change charge for each affected PVC segment.

6.9.5 The Parties agree to limit the sum of the CIR for the VCs on a DS1 NNI port to not more than three times the port speed, or not more than six times the port speed on a DS3 NNI port.

6.9.6 Except as expressly provided herein, this Agreement does not address or alter in any way either Party's provision of Exchange Access Frame Relay Service or interLATA Frame Relay Service. All charges by each Party to the other for carriage of Exchange Access Frame Relay Service or interLATA Frame Relay Service are included in the BellSouth access tariff BellSouth Tariff FCC No, 1.

6.10 ALLTEL will identify and report quarterly to BellSouth the PLCU of the Frame Relay facilities it uses, per section 6.5.3 above.

6.11 Either Party may request a review or audit of the various service components, consistent with the provisions of section E2 of the BellSouth State Access Services tariffs or Section 2 of the BellSouth FCC No.1 Tariff.

6.12 If during the term of this Agreement, BellSouth obtains authority to provide interLATA Frame Relay in any State, the Parties agree to renegotiate this arrangement for the exchange of Frame Relay Service Traffic within one hundred eighty (180) days of the date BellSouth receives interLATA authority. In the event the Parties fail to renegotiate this Section 8 within the one hundred eighty day period, they will submit this matter to the appropriate State commission(s) for resolution.

7. Operational Support Systems (OSS)

The terms, conditions and rates for OSS are as set forth in of Attachment 2.

Exhibit B

Basic Architecture

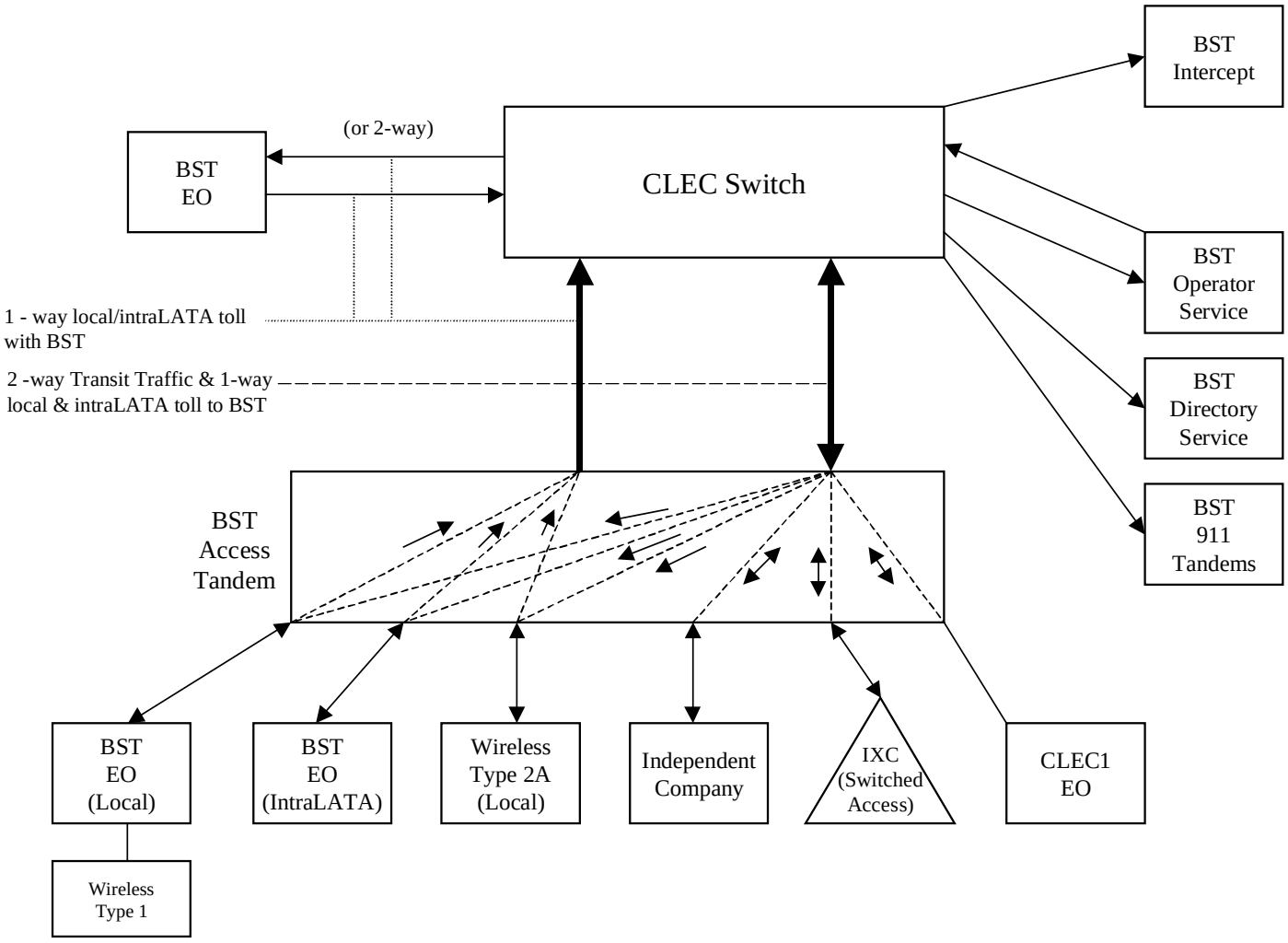


Exhibit C

One-Way Architecture

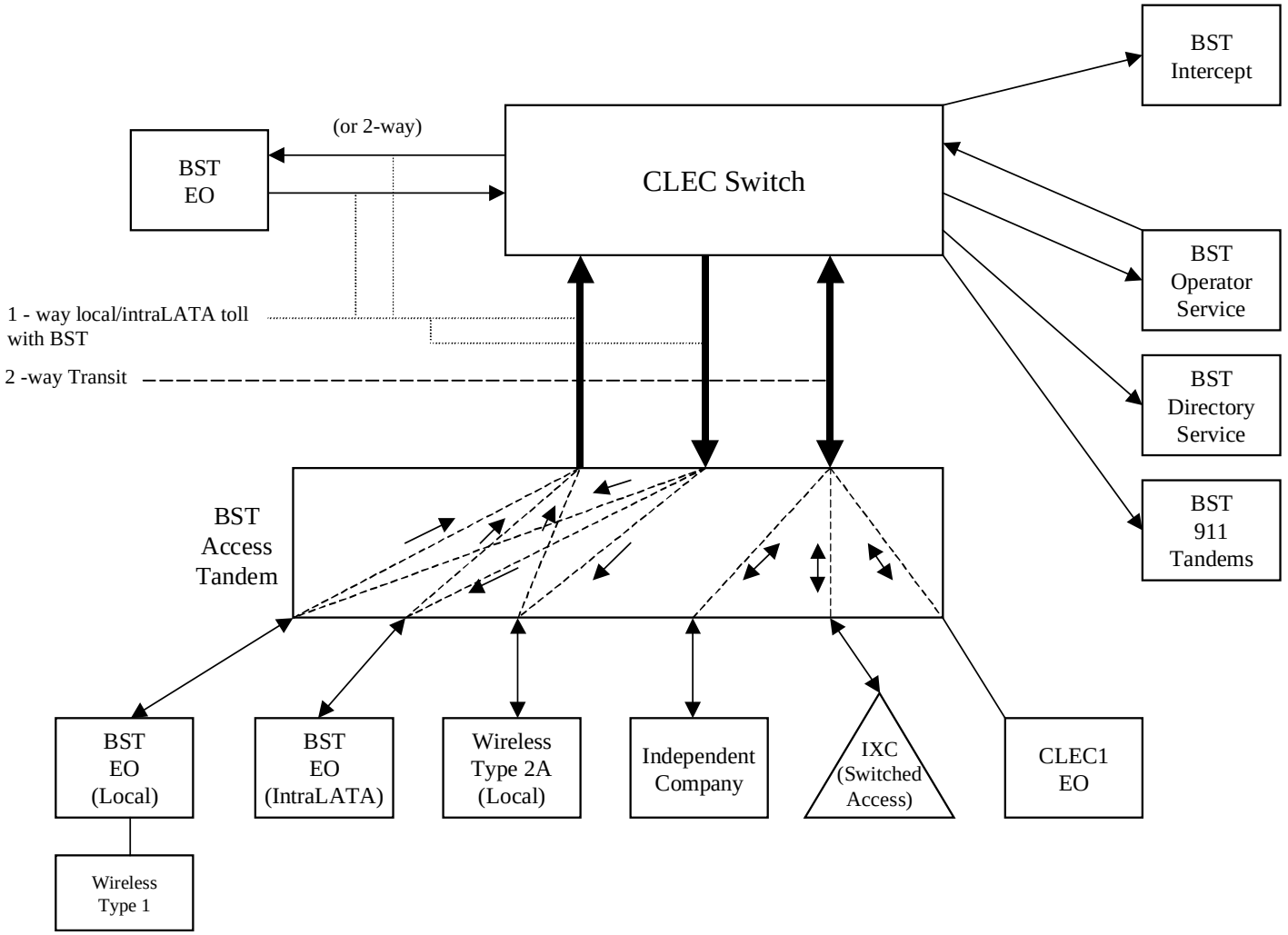


Exhibit D

Two-Way Architecture

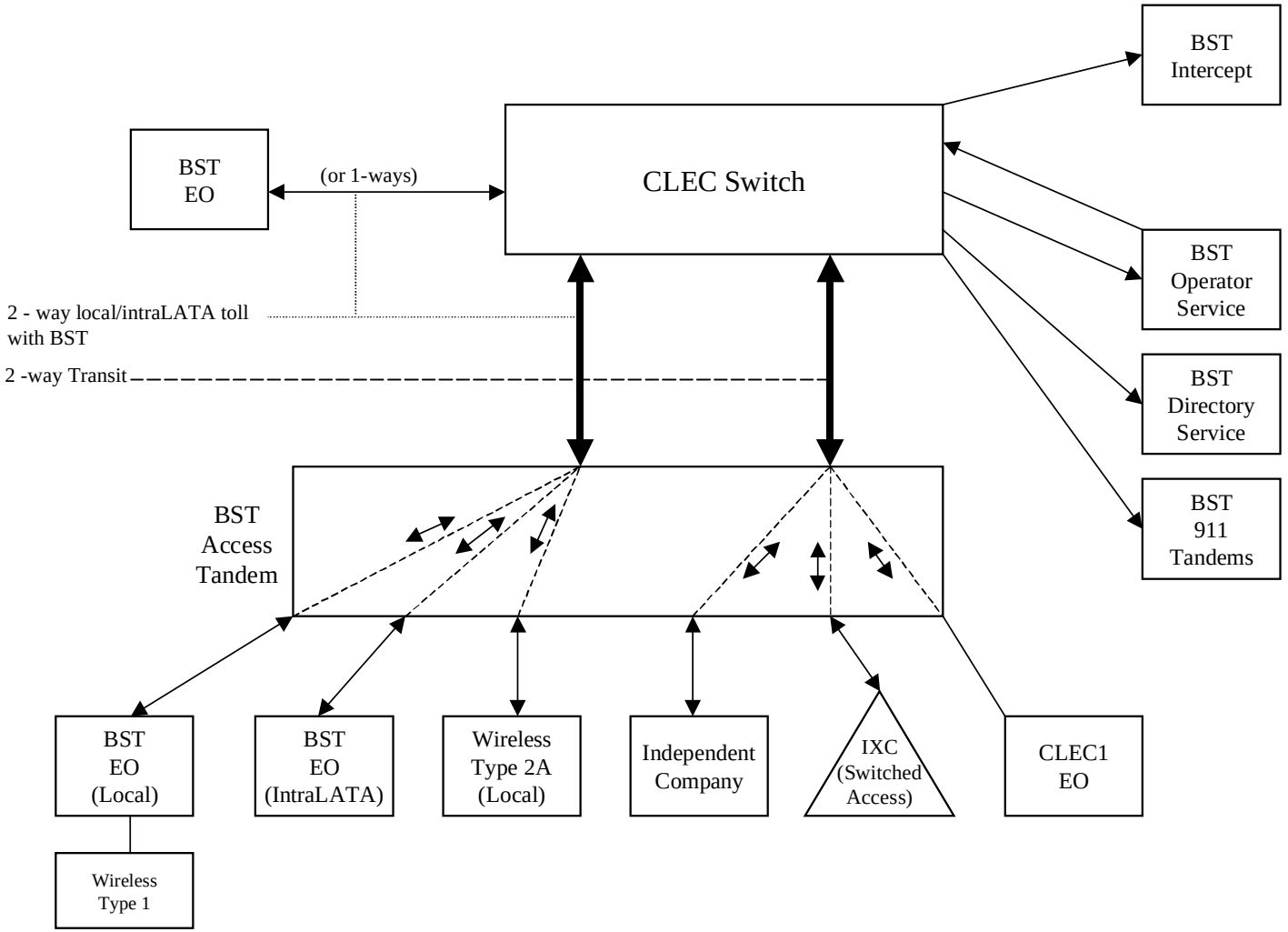
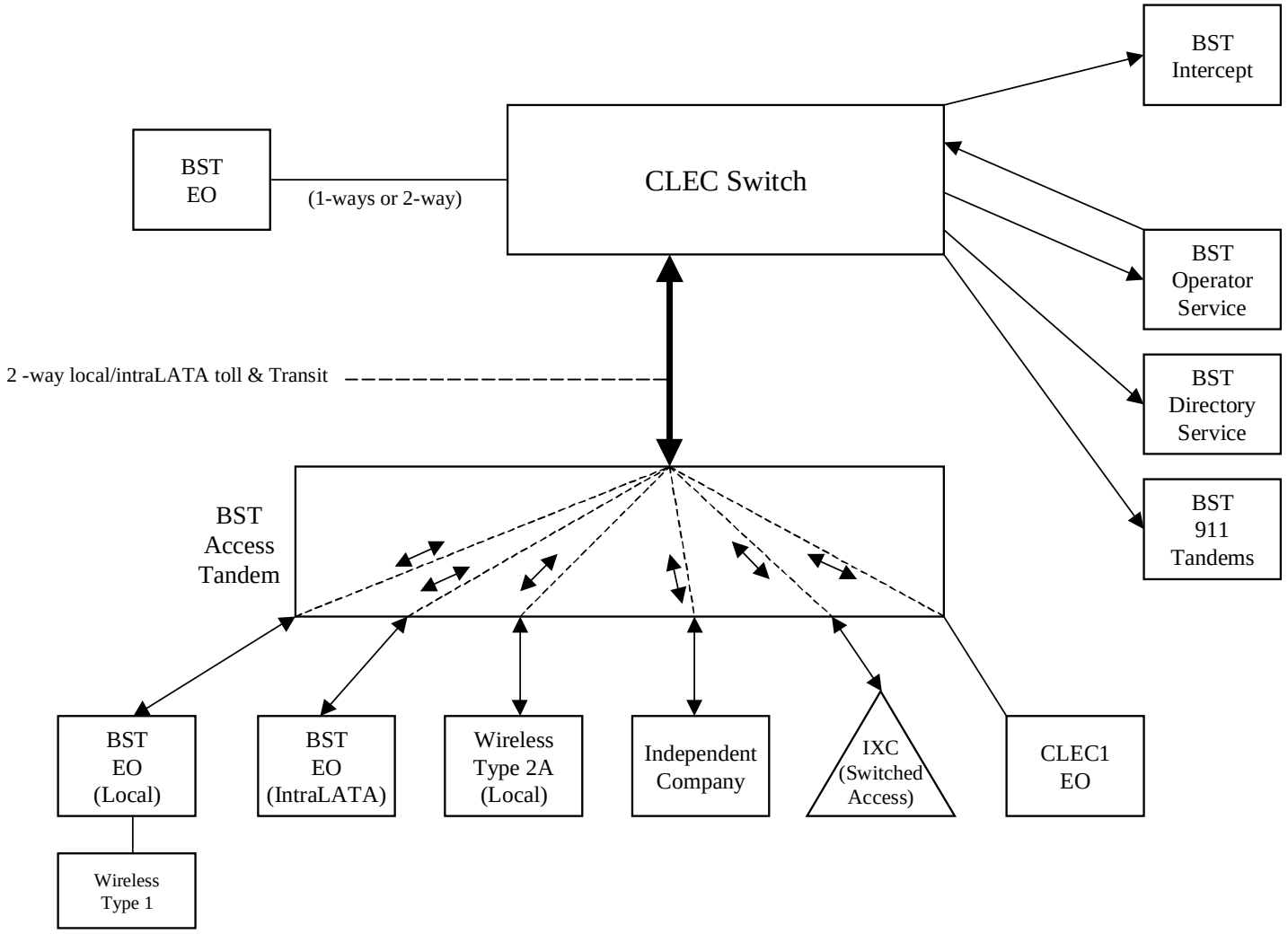


Exhibit E

Supergroup Architecture



BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION)										
End Office Switching, per mou	N/A	$0.0018	NA	$0.0016333	$0.002562	$0.00210	$0.0023771	$0.0017	$0.0019295	$0.0019
Direct Local Interconnection, per mou (same as End Office Switching in FL & LA)		NA	$0.002	NA	NA	NA	NA	NA	NA	NA
Tandem Switching, per mou	N/A	$0.00063	$0.00029	$0.0006757	$0.001096	$0.0008	$0.0007834	$0.0009	$0.0006843	$0.000676
Tandem Local Interconnection, per mou (includes end office switching element)	N/A	NA	$0.00325	NA	NA	NA	NA	NA	NA	NA
Multiple Tandem Switching, per mou (applies to initial tandem only), effective 10/99	N/A	NA	$0.00125	NA	NA	NA	NA	NA	NA	NA
Local Intermediary, per mou (applies to transit traffic only)	N/A	NA	$0.00125	NA	NA	NA	NA	NA	NA	NA
Tandem Intermediary Charge, per mou*	N/A	$0.0015	NA	NA	$0.001096	NA	NA	NA	NA	NA
*(This charge is applicable only to transit traffic and is applied in addition to applicable switching and/or interconnection charges.)										
TRUNK CHARGE										
Interim charges, both non-recurring and recurring, associated with interconnecting trunk groups between BellSouth and ALLTEL shall be as set forth in this Exhibit. At such time as BellSouth develops a final cost based rate for such interconnecting trunk groups, the Parties shall amend this agreement to include such final cost based rates and shall true up such charges in accordance with this Attachment.										
Installation Trunk Side Service - per DS0										
NRC - 1st	TPP++	$333.69	$336.43	$333.28	$334.09	$334.94	$334.11	$333.54	$335.14	$334.29
NRC - Add'l	TPP++	$56.91	$57.38	$56.84	$57.12	$56.98	$56.98	$56.88	$57.16	$57.01
INTEROFFICE TRANSPORT										
Common (Shared) Transport										
Common (Shared) Transport per mile per mou	N/A	$0.00001	$0.000012	$0.000008	$0.0000049	$0.0000083	$0.0000091	$0.00001	$0.0000121	$0.00004
Common (Shared) Transport Facilities Termination per mou	N/A	$0.00045	$0.0005	$0.0004152	$0.000426	$0.00047	$0.0004281	$0.00034	$0.0004672	$0.00036
Interoffice Channel Transport - Dedicated - VG										
Interoffice Transport - Dedicated - 2-wire VG										
2-Wire VG - per mile per month	1L5XF	$0.03	$0.0100	$0.02	NA	$0.04	NA	$0.03	$0.04	$0.02
2-Wire VG - Facility Termination per month	1L5XF	$18.49	$26.72	$17.07	NA	$19.10	NA	$18.01	$21.42	$18.33
NRC - 2-wire VG - Facility Termination -1st	1L5XF	$107.11	$81.73	$79.61	NA	$76.20	NA	$137.48	$136.44	$55.39
NRC - 2-wire VG - Facility Termination - Add'l	1L5XF	$48.27	$55.26	$36.08	NA	$34.54	NA	$52.58	$51.37	$17.37
NRC - 2-wire VG -Facility Termination - Disconnect Charge -1st	1L5XF	$37.16	$31.26	NA	NA	$28.03	NA	NA	NA	$27.96
NRC - 2-wire VG - Facility Termination - Disconnect Charge -Add'l	1L5XF	$5.88	$12.88	NA	NA	$5.37	NA	NA	NA	$3.51
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.57	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
Interoffice Transport - Dedicated - 2 Wire VG - Kentucky & Mississippi										
2-Wire VG - per mile per month	1L5NF	NA	NA	NA	$0.03	NA	$0.03	NA	NA	NA
2-Wire VG - Facility Termination per month	1L5NF	NA	NA	NA	$27.66	NA	$21.33	NA	NA	NA
NRC - 2-wire VG - Facility Termination -1st	1L5NF	NA	NA	NA	$142.31	NA	$106.72	NA	NA	NA
NRC - 2-wire VG - Facility Termination - Add'l	1L5NF	NA	NA	NA	$56.21	NA	$48.83	NA	NA	NA
NRC - 2-wire VG -Facility Termination - Disconnect Charge -1st	1L5NF	NA	NA	NA	NA	NA	$38.05	NA	NA	NA
NRC - 2-wire VG - Facility Termination - Disconnect Charge -Add'l	1L5NF	NA	NA	NA	NA	NA	$7.23	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$19.99	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	NA	NA	NA	$25.52	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	NA	NA	NA	$25.52	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	NA	NA
NRC - 2-wire VG - Incremental Charge--Manual Svc Order-Disconnect--Add'l	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	NA	NA
Interoffice Transport - Dedicated - DS0 - 56/64 KBPS										
DS0 - per mile per month	1L5XK	$0.0339	$0.0100	$0.0222	NA	$0.0384	NA	$0.0282	$0.0373	$0.1730
DS0 - Facility Termination per month	1L5XK	$17.81	$19.46	$16.45	NA	$18.37	NA	$17.40	$20.71	$17.74
NRC - DS0 - Facility Termination - 1st	1L5XK	$107.11	$81.74	$79.61	NA	$76.20	NA	$137.48	$136.44	$55.39
NRC - DS0 - Facility Termination - Add'l	1L5XK	$48.27	$55.26	$36.08	NA	$34.54	NA	$52.58	$51.37	$17.37
NRC - DS0 -Facility Termination - Disconnect Charge - 1st	1L5XK	$37.16	$31.26	NA	NA	$28.03	NA	NA	NA	$27.96
NRC - DS0 - Facility Termination - Disconnect Charge - Add'l	1L5XK	$5.88	$12.88	NA	NA	$5.37	NA	NA	NA	$3.51
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS0 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC -DS0 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.37	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
Interoffice Transport - Dedicated - DS0 - 56/64 KBPS - Kentucky & Mississippi										
DS0 - per mile per month	1L5NK	NA	NA	NA	$0.0301	NA	$0.0323	NA	NA	NA
DS0 - Facility Termination per month	1L5NK	NA	NA	NA	$26.95	NA	$20.64	NA	NA	NA
NRC - DS0 - Facility Termination - 1st	1L5NK	NA	NA	NA	$142.31	NA	$106.72	NA	NA	NA
NRC - DS0 - Facility Termination - Add'l	1L5NK	NA	NA	NA	$56.21	NA	$48.83	NA	NA	NA
NRC - DS0 -Facility Termination - Disconnect Charge - 1st	1L5NK	NA	NA	NA	NA	NA	$38.05	NA	NA	NA
NRC - DS0 - Facility Termination - Disconnect Charge - Add'l	1L5NK	NA	NA	NA	NA	NA	$7.23	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$19.99	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - DS0 -Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	NA	$37.21	NA	$25.52	NA	NA	NA
NRC -DS0 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	NA	$37.21	NA	$25.52	NA	NA	NA
NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	NA	NA
NRC - DS0 -Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	NA	NA
Interoffice Transport - Dedicated - DS1										
DS1 - per mile per month	1L5XL	$0.69	$0.2035	$0.31	NA	$0.78	NA	$0.58	$0.76	$0.35
DS1 -Facility Termination per month	1L5XL	$79.69	$93.31	$63.39	NA	$93.40	NA	$71.29	$94.98	$75.83
NRC - DS1-Facility Termination - 1st	1L5XL	$198.15	$179.99	$147.07	NA	$140.49	NA	$217.17	$216.27	$145.98
NRC - DS1 - Facility Termination - Add'l	1L5XL	$148.18	$164.95	$111.75	NA	$106.69	NA	$163.75	$162.70	$109.85
NRC - DS1 - Facility Termination - Disconnect Charge - 1st	1L5XL	$25.44	$30.54	NA	NA	$20.00	NA	NA	NA	$19.55
NRC - DS1 - Facility Termination -Disconnect Charge - Add'l	1L5XL	$20.42	$26.97	NA	NA	$16.34	NA	NA	NA	$14.99
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC -DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$27.37	NA	$18.94	NA	$18.14	NA	$38.07	$39.63	NA
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$12.97	NA	NA	NA	$8.06	NA	NA	NA	NA
Interoffice Transport - Dedicated - DS1 - Kentucky & Mississippi										
DS1 - per mile per month	1L5NL	NA	NA	NA	$0.45	NA	$0.66	NA	NA	NA
DS1 -Facility Termination per month	1L5NL	NA	NA	NA	$55.05	NA	$74.40	NA	NA	NA
NRC - DS1-Facility Termination - 1st	1L5NL	NA	NA	NA	$298.18	NA	$196.28	NA	NA	NA
NRC - DS1 - Facility Termination - Add'l	1L5NL	NA	NA	NA	$231.23	NA	$147.31	NA	NA	NA
NRC - DS1 - Facility Termination - Disconnect Charge - 1st	1L5NL	NA	NA	NA	NA	NA	$26.56	NA	NA	NA
NRC - DS1 - Facility Termination -Disconnect Charge - Add'l	1L5NL	NA	NA	NA	NA	NA	$21.61	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$19.99	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	NA	NA	NA	$25.52	NA	NA	NA
NRC -DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	NA	NA	NA	$25.52	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	NA	NA	NA	NA	NA	$11.31	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	NA	NA	NA	NA	NA	$11.34	NA	NA	NA
Interoffice Transport - Dedicated - DS3										
DS3 - per mile per month	1L5XM	$4.98	$4.25	$2.72	NA	$6.78	NA	$12.98	$8.13	$6.88
DS3 -Facility Termination per month	1L5XM	$898.15	$1,130	$788.00	NA	$1,025.00	NA	$720.38	$967.70	$840.61
NRC - DS3 - Facility Termination -1st	1L5XM	$511.77	$562.06	$511.10	NA	$475.31	NA	$794.94	$606.72	$723.44
NRC - DS3 - Facility Termination - Add'l	1L5XM	$330.92	$328.16	$330.77	NA	$307.62	NA	$579.55	$423.45	$409.58
NRC - DS3 - Facility Termination - Disconnect Charge - 1st	1L5XM	$121.72	$112.44	$122.31	NA	$113.75	NA	NA	NA	$154.26
NRC - DS3 - Facility Termination - Disconnect Charge - Add'l	1L5XM	$118.54	$109.19	$119.14	NA	$110.80	NA	NA	NA	$130.74
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	NA	$34.92	NA	$91.26	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	NA	$34.92	NA	$91.26	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	$19.03	NA	$18.03	NA	$16.77	NA	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	$19.03	NA	$18.03	NA	$16.77	NA	NA	NA	NA
Interoffice Transport - Dedicated - DS3 - Kentucky & Mississippi										
DS3 - per mile per month	1L5NM	NA	NA	NA	$12.06	NA	$15.02	NA	NA	NA
DS3 -Facility Termination per month	1L5NM	NA	NA	NA	$1,112.02	NA	$744.38	NA	NA	NA
NRC - DS3 - Facility Termination -1st	1L5NM	NA	NA	NA	$858.75	NA	$686.74	NA	NA	NA
NRC - DS3 - Facility Termination - Add'l	1L5NM	NA	NA	NA	$524.95	NA	$477.76	NA	NA	NA
NRC - DS3 - Facility Termination - Disconnect Charge - 1st	1L5NM	NA	NA	NA	NA	NA	$125.56	NA	NA	NA
NRC - DS3 - Facility Termination - Disconnect Charge - Add'l	1L5NM	NA	NA	NA	NA	NA	$118.79	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$19.99	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - 1st	SOMAN	NA	NA	NA	NA	NA	$64.97	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	NA	NA	NA	NA	NA	$64.97	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect--1st	SOMAN	NA	NA	NA	NA	NA	$27.08	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect—Add'l	SOMAN	NA	NA	NA	NA	NA	$27.08	NA	NA	NA
Local Channel - Dedicated										
Local Channel - Dedicated - 2-Wire VG										
Monthly Recurring per month	TEFV2	$14.61	$26.31	$13.91	$22.26	$14.94	$17.83	$14.83	$16.83	$19.02
Zone 1	TBD	NA	NA	$11.91	NA	NA	NA	NA	NA	$16.42
Zone 2	TBD	NA	NA	$13.83	NA	NA	NA	NA	NA	$20.66
Zone 3	TBD	NA	NA	$21.98	NA	NA	NA	NA	NA	$29.61
Zone 4	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Facility Termination - 1st	TEFV2	$494.65	$389.37	$382.95	$585.15	$347.49	$487.62	$553.80	$554.00	$199.33
NRC - STS-1 - Facility Termination - Add'l	TEFV2	$88.44	$66.88	$62.40	$98.53	$59.75	$84.35	$89.69	$88.58	$24.16
NRC - STS-1 - Facility Termination - Disconnect - 1st	TEFV2	$77.81	$68.45	NA	$11.99	$53.68	$77.69	NA	NA	$54.81
NRC - STS-1 - Facility Termination - Disconnect - Add'l	TEFV2	$7.63	$5.97	NA	NA	$6.60	$8.95	NA	NA	$4.80
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$42.17	$43.75	NA
NRC - STS-1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$18.37	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
NRC - STS-1 - Incremental Cost - Manual Svc. Order vs. Elect-Disconnect-1st	SOMAN	$17.75	NA	NA	NA	$11.40	$16.05	NA	NA	NA
Local Channel - Dedicated - 4-Wire VG										
Monthly Recurring per month	TEFV4	$15.77	$27.48	$14.99	$23.38	$16.21	$19.03	$15.87	$18.05	$20.14
Zone 1	TBD	NA	NA	$12.90	NA	NA	NA	NA	NA	$17.38
Zone 2	TBD	NA	NA	$14.90	NA	NA	NA	NA	NA	$21.88
Zone 3	TBD	NA	NA	$23.68	NA	NA	NA	NA	NA	$31.36
Zone 4	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG - 1st	TEFV4	$502.43	$390.25	$368.44	$585.15	$352.75	$495.25	$562.23	$562.46	$201.53
NRC - 4-Wire VG - Add'l	TEFV4	$86.68	$67.75	$64.05	$98.53	$61.33	$86.56	$92.67	$91.57	$24.83
NRC - 4-Wire VG - Disconnect Chg - 1st	TEFV4	$78.71	$69.32	NA	NA	$54.36	$78.58	NA	NA	$55.52
NRC - 4-Wire VG - Disconnect Chg - Add'l	TEFV4	$8.53	$6.85	NA	NA	$7.28	$9.84	NA	NA	$5.51
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	$3.50	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - 4-Wire VG - Incremental Charge--Manual Svc Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$42.17	$43.64	NA
NRC - 4-Wire VG - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$18.73	NA	$8.42	NA	$8.06	$11.34	$12.76	$13.55	NA
Local Channel - Dedicated - DS1										
DS1 Monthly Recurring per month	TEFHG	$35.52	$42.98	$38.36	$43.80	$43.80	$38.91	$35.68	$37.20	$40.27
DS1 per mile per month	1L5NC	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Zone 1	TBD	NA	NA	$33.02	NA	NA	NA	NA	NA	$34.76
Zone 2	TBD	NA	NA	$38.13	NA	NA	NA	NA	NA	$43.75
Zone 3	TBD	NA	NA	$60.60	NA	NA	NA	NA	NA	$62.70

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
Zone 4	TBD	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - DS1 - 1st	TEFHG	$503.57	$357.86	$356.15	$538.95	$348.56	$494.83	$534.48	$534.81	$277.35
NRC - DS1 - Add'l	TEFHG	$442.84	$309.95	$312.89	$464.94	$300.30	$435.28	$462.69	$462.81	$233.26
NRC - DS1 - Disconnect Chg - 1st	TEFHG	$46.28	$41.46	NA	NA	$24.15	$46.85	NA	NA	$33.18
NRC - DS1 - Disconnect Chg - Add'l	TEFHG	$32.18	$28.51	NA	NA	$21.31	$33.02	NA	NA	$22.30
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAN	$61.95	NA	$44.22	NA	$42.34	$59.58	$86.15	$87.99	NA
NRC - DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$0.00	NA	NA	NA	NA	NA	$1.77	$3.11	NA
Local Channel - Dedicated - DS3										
DS3 - per mile per month	1L5NC	$8.44	$9.32	$6.92	$34.00	$8.77	NA	NA	$12.08	$23.76
DS3 - Facility Termination per month	TEFHJ	$535.92	$560.39	$515.91	$635.09	$573.23	$533.33	$498.87	$493.31	$607.28
NRC - DS3 - Facility Termination - 1st	TEFHJ	$640.54	$910.45	$639.50	$1,091.00	$594.71	$526.67	$562.25	$735.42	$726.16
NRC - DS3 - Facility Termination - Add'l	TEFHJ	$426.28	$532.19	$426.40	$661.23	$396.54	$493.71	$527.88	$519.31	$411.64
NRC - DS3 - Facility Termination - Disconnect - 1st	TEFHJ	$121.72	$112.44	$122.31	NA	$113.75	$42.41	NA	NA	$103.36
NRC - DS3 - Facility Termination - Disconnect - Add'l	TEFHJ	$118.54	$156.12	$119.14	NA	$110.80	$40.87	NA	NA	$100.59
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	$19.99	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - DS3 -Incremental Charge--Manual Svc Order - 1st	SOMAN	$38.48	NA	$37.55	NA	$34.92	$31.49	$56.25	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order - Add'l	SOMAN	$38.48	NA	$37.55	NA	$34.92	$31.49	$56.25	$54.26	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect -1st	SOMAN	$19.03	NA	$18.03	NA	$16.77	$25.35	NA	NA	NA
NRC - DS3 - Incremental Charge--Manual Svc Order-Disconnect-Add'l	SOMAN	$19.03	NA	$18.03	NA	$16.77	$25.35	NA	NA	NA
CHANNELIZATION										
DS3 Channelization (DS3 to DS1)										
per Channelized System (28 DS1) per month	SATCS	$188.51	$299.24	$190.84	NA	$175.57	NA	$241.81	$234.30	$185.94
NRC - 1st	SATCS	$11.67	$189.04	$73.29	NA	$67.42	NA	NA	NA	$61.09
NRC - Add'l	SATCS	$0.95	$186.37	$60.61	NA	$49.13	NA	NA	NA	$50.31
NRC -1st - Disconnect	SATCS	$17.22	$14.51	$0.67	NA	$15.49	NA	$16.29	$11.99	$3.91
NRC -Add'l - Disconnect	SATCS	$12.05	$13.26	$12.15	NA	$11.18	NA	$12.39	$12.05	$12.61
per Interface per month (COCI)	SATCO	$8.69	$9.50	$8.76	NA	$8.06	NA	$8.93	$8.68	$9.03
NRC - 1st	SATCO	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99
NRC - Add'l	SATCO	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMAN	$15.61	NA	$14.91	NA	$13.71	NA	$25.51	$25.59	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMAN	$7.39	NA	$6.63	NA	$6.09	NA	$8.37	$8.92	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	$71.76	NA	$10.82	NA	$9.94	NA	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	$52.03	NA	NA	NA	NA	NA	NA	NA	NA
DS3 Channelization (DS3 to DS1) - Kentucky & Mississippi										
per Channelized System (28 DS1) per month	SATNS	NA	NA	NA	$303.33	NA	$247.40	NA	NA	NA
NRC - 1st	SATNS	NA	NA	NA	NA	NA	$79.94	NA	NA	NA

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
NRC - Add'l	SATNS	NA	NA	NA	NA	NA	$65.20	NA	NA	NA
NRC -1st - Disconnect	SATNS	NA	NA	NA	$8.52	NA	$5.58	NA	NA	NA
NRC -Add'l - Disconnect	SATNS	NA	NA	NA	$15.86	NA	$15.85	NA	NA	NA
per Interface per month (COCI)	SATCO	NA	NA	NA	$11.36	NA	$11.35	NA	NA	NA
NRC - 1st	SATCO	NA	NA	NA	$19.99	NA	NA	NA	NA	NA
NRC - Add'l	SATCO	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	NA	NA	$26.95	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	$11.98	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	NA	NA	NA	NA	NA	$16.97	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
DS1 Channelization (DS1 to DS0)										
per Channelized System (24 DS0) per month	SATC1	$136.82	$154.74	$126.22	NA	$126.66	NA	$158.01	$147.51	$165.21
NRC - 1st	SATC1	$197.98	$183.57	$200.39	NA	$184.35	NA	$228.01	$220.89	$197.21
NRC - Add'l	SATC1	$123.12	$126.16	$124.93	NA	$114.94	NA	$141.88	$137.15	$119.99
NRC -1sr - Disconnect	SATC1	$11.67	$19.68	$28.95	NA	$28.86	NA	$34.55	NA	$25.66
NRC -Add'l - Disconnect	SATC1	$0.95	$18.29	$18.43	NA	$18.37	NA	$21.14	NA	$15.81
- Interface (COCI)										
per OCU-DP(data) card per month (2.4-64kbs)	SATSA	$1.66	$2.22	$1.06	NA	$1.94	NA	$2.03	$2.34	$2.46
NRC - 1st	SATSA	$12.05	$13.26	$12.15	NA	$11.18	NA	$12.39	$12.05	$12.61
NRC - Add'l	SATSA	$8.69	$9.50	$8.76	NA	$8.06	NA	$8.93	$8.68	$9.03
per BRITE card per month	SATSA	$3.41	$3.86	$3.41	NA	$4.18	NA	$3.76	$4.21	$3.33
NRC - 1st	SATSA	$12.05	$13.26	$12.15	NA	$12.29	NA	$15.76	$12.05	$12.61
NRC - Add'l	SATSA	$8.69	$9.50	$8.76	NA	$8.80	NA	$11.28	$8.68	$9.03
per VG card per month (DS0)	SATSA	$0.86	$1.46	$2.20	NA	$1.06	NA	$1.28	$1.47	$1.25
NRC - 1st	SATSA	$12.05	$13.26	$12.15	NA	$11.18	NA	$12.39	$12.05	$12.61
NRC - Add'l	SATSA	$8.69	$9.50	$8.76	NA	$8.06	NA	$8.93	$8.68	$9.03
NRC - Manual Svc Order, per LSR	SOMAN	NA	$21.73	NA	NA	NA	NA	NA	NA	$19.99
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	$3.87	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	$3.50	$2.77	$3.50	NA	$3.50	NA	$3.50	$3.50	$3.50
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	$0.43	NA	NA	NA	NA	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	$15.61	NA	$14.91	NA	$13.71	NA	$25.51	$25.59	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	$7.39	NA	$6.63	NA	$6.09	NA	$8.37	$8.92	NA
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - 1st	SOMAN	$30.18	NA	$10.82	NA	$9.94	NA	NA	NA	NA
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - Add'l	SOMAN	$18.86	NA	NA	NA	NA	NA	NA	NA	NA
DS1 Channelization (DS1 to DS0) - Kentucky & Mississippi										
per Channelized System (24 DS0) per month	SASTN1	NA	NA	NA	$200.01	NA	$146.87	NA	NA	NA
NRC - 1st	SASTN1	NA	NA	NA	$302.82	NA	$271.52	NA	NA	NA
NRC - Add'l	SASTN1	NA	NA	NA	$184.20	NA	$164.56	NA	NA	NA
NRC -1sr - Disconnect	SASTN1	NA	NA	NA	NA	NA	$36.38	NA	NA	NA
NRC -Add'l - Disconnect	SASTN1	NA	NA	NA	NA	NA	$22.82	NA	NA	NA
- Interface (COCI)										
per OCU-DP(data) card per month (2.4-64kbs)	SATSA	NA	NA	NA	$2.94	NA	$2.86	NA	NA	NA
NRC - 1st	SATSA	NA	NA	NA	$15.86	NA	$15.85	NA	NA	NA
NRC - Add'l	SATSA	NA	NA	NA	$11.36	NA	$11.35	NA	NA	NA
per BRITE card per month	SATSA	NA	NA	NA	$4.04	NA	$3.88	NA	NA	NA
NRC - 1st	SATSA	NA	NA	NA	$15.86	NA	$15.85	NA	NA	NA
NRC - Add'l	SATSA	NA	NA	NA	$11.36	NA	$11.35	NA	NA	NA

BELLSOUTH/ALLTEL RATES
LOCAL INTERCONNECTION

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
per VG card per month (DS0)	SATSA	NA	NA	NA	$1.40	NA	$1.45	NA	NA	NA
NRC - 1st	SATSA	NA	NA	NA	$15.86	NA	$15.85	NA	NA	NA
NRC - Add'l	SATSA	NA	NA	NA	$11.36	NA	$11.35	NA	NA	NA
NRC - Manual Svc Order, per LSR	SOMAN	NA	NA	NA	$19.99	NA	NA	NA	NA	NA
NRC - Manual Svc Order, per LSR disconnect	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
NRC - Electronic Svc Order, per LSR	SOMEC	NA	NA	NA	$3.50	NA	$3.50	NA	NA	NA
NRC - Electronic Svc Order, per LSR disconnect	SOMEC	NA	NA	NA	NA	NA	NA	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -1st	SOMAN	NA	NA	NA	NA	NA	$26.95	NA	NA	NA
Channel System - Incremental Cost - Manual Svc. Order vs. Electronic -Add'l	SOMAN	NA	NA	NA	NA	NA	$11.98	NA	NA	NA
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - 1st	SOMAN	NA	NA	NA	NA	NA	$16.97	NA	NA	NA
Incremental Cost-Manual Svc. Order vs. Elect -Disconnect - Add'l	SOMAN	NA	NA	NA	NA	NA	NA	NA	NA	NA
Local Interconnection Mid-Span Meet										
Local Channel - Dedicated - DS1										
DS1 Monthly Recurring per month	TEFHG	$17.76	$22.18	$19.18	$21.90	$21.90	$19.46	$17.85	$18.60	$20.14
NRC - DS1 - 1st	TEFHG	$251.79	$123.25	$178.08	$269.48	$174.28	$247.42	$268.83	$267.41	$138.68
NRC - DS1 - Add'l	TEFHG	$221.42	$115.25	$156.45	$232.47	$150.15	$217.64	$232.73	$231.41	$116.63
NRC - DS1 - Disconnect Chg - 1st	TEFHG	$23.14	NA	NA	NA	$12.08	$23.43	NA	NA	$16.59
NRC - DS1 - Disconnect Chg - Add'l	TEFHG	$16.09	NA	NA	NA	$10.66	$16.51	NA	NA	$11.15
NRC - DS1 - Incremental Charge--Manual Svc Order - 1st	SOMAC	$61.95	NA	$44.22	$87.71	$42.34	$59.58	$623.92	$87.99	$45.68
NRC - DS1 - Incremental Charge--Manual Svc Order - Add'l	SOMAC	$0.00	NA	NA	NA	NA	NA	$467.22	$3.11	$1.76
NRC - DS1 - Incremental Charge--Manual Svc Order-Disconnect	SOMAC	$29.27	NA	NA	NA	$19.48	$27.51	NA	NA	$21.75
NOTES:										
If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party.										

Attachment 4

Physical Collocation

BELLSOUTH
PHYSICAL COLLOCATION

1. Scope of Attachment

1.1 Scope of Attachment. The rates, terms, and conditions contained within this Attachment shall only apply when ALLTEL is occupying the Collocation Space as a sole occupant or as a Host within a Premises location pursuant to Section 4. This Attachment is applicable to Premises owned or leased by BellSouth. However, if the Premises occupied by BellSouth is leased by BellSouth from a nonaffiliated third party, special considerations and intervals may apply in addition to the terms and conditions of this Attachment.

All the negotiated rates, terms and conditions set forth in this Attachment pertain to collocation and the provisioning of Collocation Space.

1.2 Right to Occupy. BellSouth shall offer to ALLTEL collocation on rates, terms, and conditions that are just, reasonable, non-discriminatory and consistent with the rules of the Federal Communications Commission ("FCC"). Subject to Section 4 of this Attachment, BellSouth allows ALLTEL to occupy that certain area designated by BellSouth within a BellSouth Premises, or on BellSouth property upon which the BellSouth Premises is located, of a size which is specified by ALLTEL and agreed to by BellSouth (hereinafter "Collocation Space"). BellSouth Premises hereinafter "Premise or BST Premise" include BellSouth Central Offices and Serving Wire Centers as well as all buildings or similar structures owned or leased by BellSouth that house BellSouth network facilities. The necessary rates, terms and conditions for BellSouth locations other than BellSouth Premises shall be negotiated upon request for collocation at such location(s). Notwithstanding the foregoing, BellSouth shall consider in its designation for cageless collocation any unused space within the BellSouth Premises. Neither BellSouth nor any of BellSouth's affiliates may reserve space for future use on more preferential terms than those set forth above.

1.2.1 In all states other than Florida, the size specified by ALLTEL may contemplate a request for space sufficient to accommodate ALLTEL's growth within a two-year period unless agreed to by the Parties..

1.2.2 In the state of Florida, the size specified by ALLTEL may contemplate a request for space sufficient to accommodate ALLTEL's growth within an eighteen (18) month period.

1.3 Space Reclamation. In the event of space exhaust within a Central Office Premises, BellSouth may include in its documentation for the Petition for Waiver filing any unutilized space in the Central Office Premises. ALLTEL will be responsible for any justification of unutilized space within its space, if such justification is required by the appropriate state commission.

1.4 Use of Space. ALLTEL shall use the Collocation Space for the purposes of installing, maintaining and operating ALLTEL's equipment (to include testing and monitoring equipment) necessary for interconnection with BellSouth services and facilities, including access to unbundled network elements, for the provision of telecommunications services. Pursuant to Section 5 following, ALLTEL may, at its option, place ALLTEL-owned fiber entrance facilities to the Collocation Space. The Collocation Space may be used for no other purposes except as specifically described herein or authorized in writing by BellSouth.

1.5 Rates and Charges. ALLTEL agrees to pay the rates and charges identified in Exhibit A attached hereto.

1.6 Due Dates. If any due date contained in this Attachment falls on a weekend or National holiday, then the due date will be the next business day thereafter.

1.7 The parties agree to comply with all applicable federal, state, county, local and administrative laws, rules, ordinances, regulations and codes in the performance of their obligations hereunder.

2. Space Notification

2.1 Availability of Space. Upon submission of an Application pursuant to Section 6, BellSouth will permit ALLTEL to physically collocate, pursuant to the terms of this Attachment, at any BellSouth Premises, unless BellSouth has determined that there is no space available due to space limitations or that physical collocation is not practical for technical reasons.

2.1.1 Availability Notification. Unless otherwise specified, BellSouth will respond to an application within ten (10) calendar days as to whether space is available or not available within a BellSouth Premises. This interval excludes National Holidays. If the amount of space requested is not available, BellSouth will notify ALLTEL of the amount of space that is available.

2.1.2 BellSouth will respond to a Florida Application within fifteen (15) calendar days as to whether space is available or not available within a BellSouth Premises. If the amount of space requested is not available, BellSouth will notify ALLTEL of the amount of space that is available.

2.1.3 BellSouth will respond to a Louisiana Application within ten (10) calendar days for space availability for one (1) to ten (10) Applications; fifteen (15) calendar days for eleven (11) to twenty (20) Applications; and for more than twenty (20) Applications, it is increased by five (5) calendar days for every five additional Applications received within five (5) business days. If the amount of space requested is not available, BellSouth will notify ALLTEL of the amount of space that is available.

2.1.4 BellSouth will respond to a Mississippi Application within ten (10) business days as to whether space is available or not available within a BellSouth Premises. If the amount of space requested is not available, BellSouth will notify ALLTEL of the amount of space that is available.

2.2 Reporting. Upon request from ALLTEL, BellSouth will provide a written report ("Space Availability Report") specifying the amount of Collocation Space available at the Premises requested, the number of collocators present at the Premises, any modifications in the use of the space since the last report on the Premises requested and the measures BellSouth is taking to make additional space available for collocation arrangements.

2.2.1 The request from ALLTEL for a Space Availability Report must be written and must include the Premises and Common Language Location Identification ("CLLI") code of the Premises. Such information regarding Premises and CLLI code is located in the National Exchange Carriers Association (NECA) Tariff FCC No. 4.

2.2.2 BellSouth will respond to a request for a Space Availability Report for a particular Premises within ten (10) calendar days of receipt of such request. BellSouth will respond in ten (10) calendar days to such a request when the request includes from two (2) to five (5) Premises within the same state. The response time for requests of more than five (5) Premises shall be negotiated between the Parties. If BellSouth cannot meet the ten calendar day response time, BellSouth shall notify ALLTEL and inform ALLTEL of the time frame under which it can respond.

2.2.2.1 In Mississippi, BellSouth will respond to a request for a Space Availability Report for a particular Premises within ten (10) business days of receipt of such request. BellSouth will make best efforts to respond in ten (10) business days to such a request when the request includes from two (2) to five (5) Premises within the same state. The response time for requests of more than five (5) Premises shall be negotiated between the Parties. If BellSouth cannot meet the ten business day response time, BellSouth shall notify ALLTEL and inform ALLTEL of the time frame under which it can respond.

2.3 Denial of Application. After notifying ALLTEL that BellSouth has no available space in the requested Premises ("Denial of Application"), BellSouth will allow ALLTEL, upon request, to tour the entire Premises within ten (10) calendar days of such Denial of Application. In order to schedule said tour within ten (10) calendar days, the request for a tour of the Premises must be received by BellSouth within five (5) calendar days of the Denial of Application.

2.3.1 Denial of Application. In Mississippi, after notifying ALLTEL that BellSouth has no available space in the requested Premises ("Denial of Application"), BellSouth will allow ALLTEL, upon request, to tour the entire Premises within ten (10) business days of such Denial of Application. In order to schedule said tour within ten (10)

business days, the request for a tour of the Premises must be received by BellSouth within five (5) business days of the Denial of Application.

2.4 Filing of Petition for Waiver. Upon Denial of Application, BellSouth will timely file a petition with the Commission pursuant to 47 U.S.C. § 251(c)(6). BellSouth shall provide to the Commission any information requested by that Commission. Such information shall include which space, if any, BellSouth or any of BellSouth's affiliates have reserved for future use and a detailed description of the specific future uses for which the space has been reserved. Subject to an appropriate nondisclosure agreement or provision, BellSouth shall permit ALLTEL to inspect any floor plans or diagrams that BellSouth provides to the Commission.

2.5 Waiting List. Unless otherwise specified, on a first-come, first-served basis governed by the date of receipt of an Application or Letter of Intent, BellSouth will maintain a waiting list of requesting carriers who have either received a Denial of Application or, where it is publicly known that the Premises is out of space, have submitted a Letter of Intent to collocate. BellSouth will notify the telecommunications carriers on the waiting list when space becomes available according to how much space becomes available and the position of telecommunications carrier on said waiting list. ALLTEL must submit, at no additional charge, an updated, complete, and correct Application to BellSouth within 30 calendar days (in Mississippi, 30 business days) of such notification or notify BellSouth in writing within that time that ALLTEL wants to maintain its place on the waiting list either without accepting such space or accepting an amount of space less than its original request. If ALLTEL does not submit such an Application or notify BellSouth in writing as described above, BellSouth will offer such space to the next CLEC on the waiting list and remove ALLTEL from the waiting list. Upon request, BellSouth will advise ALLTEL as to its position on the list.

2.5.1 In Florida, on a first-come, first-served basis governed by the date of receipt of an Application or Letter of Intent, BellSouth will maintain a waiting list of requesting carriers who have either received a Denial of Application or, where it is publicly known that the Premises is out of space, have submitted a Letter of Intent to collocate. Sixty (60) days prior to space becoming available, if known, BellSouth will notify the Florida PSC and the telecommunications carriers on the waiting list by mail when space becomes available according to the position of telecommunications carrier on said waiting list. If not known sixty (60) days in advance, BellSouth shall notify the Florida PSC and the telecommunications carriers on the waiting list within two days of the determination that space is available.

2.6 Public Notification. BellSouth will maintain on its Interconnection Services website a notification document that will indicate all Central Offices that are without available space. BellSouth shall update such document within ten (10) calendar days (in Mississippi, 10 business days) of the Denial of Application due to Space Exhaust. BellSouth will also post a document on its Interconnection Services website that contains a general notice where space has become available in a Central Office

previously on the space exhaust list. BellSouth shall allocate said available space pursuant to the waiting list referenced in Section 2.5.

2.7 Regulatory Agency Procedures. Notwithstanding the foregoing, should any state or federal regulatory agency impose procedures or intervals applicable to ALLTEL that are different from procedures or intervals set forth in this section, whether now in effect or that become effective after execution of this Agreement,the Parties agree to meet and negotiate an amendment to this Agreement that is consistent with such procedures or intervals.

3. Collocation Options

3.1 Cageless. BellSouth shall allow ALLTEL to collocate ALLTEL's equipment and facilities without requiring the construction of a cage or similar structure. BellSouth shall allow ALLTEL to have direct access to its equipment and facilities. BellSouth shall make cageless collocation available in single bay increments pursuant to Section 7. Except where ALLTEL's equipment requires special technical considerations (e.g., special cable racking, isolated ground plane), BellSouth shall assign cageless Collocation Space in conventional equipment rack lineups where feasible. For equipment requiring special technical considerations, ALLTEL must provide the equipment layout, including spatial dimensions for such equipment pursuant to generic requirements contained in BellCore (Telcordia) GR-63-Core and shall be responsible for constructing all special technical requirements associated with such equipment pursuant to Section 6 following.

3.2 Cages. BellSouth shall construct enclosures in compliance with ALLTEL's collocation request. At ALLTEL's request, BellSouth shall permit ALLTEL to subcontract the construction of physical collocation arrangements with a contractor certified by BellSouth ("BellSouth Certified Contractor"), provided however, that BellSouth shall not unreasonably withhold approval of contractors.

3.3 When ALLTEL subcontracts the construction, ALLTEL must arrange with a BellSouth Certified Contractor to construct a collocation arrangement enclosure in accordance with BellSouth's guidelines and specifications prior to starting equipment installation and at ALLTEL's sole expense. BellSouth will provide guidelines and specifications upon request and at no additional cost. Where local building codes require enclosure specifications more stringent than BellSouth's standard enclosure specification, ALLTEL and ALLTEL's BellSouth Certified Contractor must comply with the more stringent local building code requirements. ALLTEL's BellSouth Certified Contractor shall be responsible for filing and receiving any and all necessary permits and/or licenses for such construction. BellSouth shall cooperate with ALLTEL and provide, at ALLTEL's expense, the documentation, including architectural drawings, necessary for ALLTEL to obtain the zoning, permits and/or

other licenses. BellSouth shall pass on to ALLTEL the costs of providing the documentation. The BellSouth Certified Contractor shall bill ALLTEL directly for all work performed for ALLTEL pursuant to this Attachment and BellSouth shall have no liability for nor responsibility to pay such charges imposed by the BellSouth Certified Contractor. ALLTEL must provide the local BellSouth building contact with two Access Keys used to enter the locked enclosure. Except in case of emergency, BellSouth will not access ALLTEL's locked enclosure prior to notifying ALLTEL.

3.3.1 BellSouth may elect to review ALLTEL's plans and specifications prior to allowing construction to start to ensure compliance with BellSouth's guidelines and specifications. BellSouth shall complete its review within fifteen (15) calendar days. ALLTEL shall be able to design caged enclosures in amounts as small as sufficient to house and maintain a single rack or bay of equipment. If BellSouth reviews ALLTEL's plans and specifications prior to construction, then BellSouth will have the right to inspect the enclosure after construction to make sure it is constructed according to the submitted plans and specifications. If BellSouth elects not to review ALLTEL's plans and specifications prior to construction, ALLTEL will be entitled to request BellSouth to review, in which case BellSouth will. In the event ALLTEL does not request a BellSouth review, BellSouth shall have the right to inspect the enclosure after construction to make sure it is constructed according to BellSouth's guidelines and specifications. When plans and specifications have been reviewed, BellSouth may require ALLTEL to remove or correct within seven (7) calendar days at ALLTEL's expense any structure that does not meet these plans and specifications or, where applicable, BellSouth guidelines and specifications.

3.4 Shared (Subleased) Caged Collocation. ALLTEL may allow other telecommunications carriers to share ALLTEL's caged collocation arrangement pursuant to terms and conditions agreed to by ALLTEL ("Host") and other telecommunications carriers ("Guests") and pursuant to this section, except where the BellSouth Premises is located within a leased space and BellSouth is prohibited by said lease from offering such an option. ALLTEL shall notify BellSouth in writing upon execution of any agreement between the Host and its Guest within ten (10) calendar days (in Mississippi, ten (10) business days) of its execution and prior to any Firm Order. Further, such notice shall include the name of the Guest(s) and the term of the agreement, and shall contain a certification by ALLTEL that said agreement imposes upon the Guest(s) the same terms and conditions for Collocation Space as set forth in this Attachment between BellSouth and ALLTEL.

3.4.1 ALLTEL, as the host CLEC shall be the sole interface and responsible Party to BellSouth for the assessment and billing of rates and charges contained within this Attachment; and for the purposes of ensuring that the safety and security requirements of this Attachment are fully complied with by the Guest, its employees and agents. BellSouth shall prorate the costs of the collocation space based on the number of collocators and the space used by each. In all states other than Florida, and in addition to the foregoing, ALLTEL shall be the responsible party to BellSouth for the purpose of submitting Applications for initial and additional equipment placement of Guest. In

the event the Host and Guest jointly submit an initial Application, only one Application Fee will be assessed. A separate initial Guest application shall require the assessment of a Subsequent Application Fee, as set forth in Exhibit A, if this Application is not the initial Application made for the arrangement. Notwithstanding the foregoing, Guest may arrange directly with BellSouth for the provision of the interconnecting facilities between BellSouth and Guest and for the provision of the services and access to unbundled network elements.

3.4.2 ALLTEL shall indemnify and hold harmless BellSouth from any and all claims, actions, causes of action, of whatever kind or nature arising out of the presence of ALLTEL's Guests in the Collocation Space except to the extent caused by BellSouth's sole negligence, gross negligence, or willful misconduct.

3.5 Adjacent Collocation. BellSouth will permit adjacent collocation arrangements ("Adjacent Arrangement") on the Premises' property where physical collocation space within the Premises is legitimately exhausted, subject to technical feasibility, where the Adjacent Arrangement does not interfere with access to existing or planned structures or facilities on the Premises property and where permitted by zoning and other applicable state and local regulations. The Adjacent Arrangement shall be constructed or procured by ALLTEL and in conformance with BellSouth's design and construction specifications. Further, ALLTEL shall construct, procure, maintain and operate said Adjacent Arrangement(s) pursuant to all of the terms and conditions set forth in this Attachment. Rates shall be negotiated at the time of the request for the Adjacent Arrangement.

3.5.1 Should ALLTEL elect such option, ALLTEL must arrange with a BellSouth Certified Contractor to construct an Adjacent Arrangement structure in accordance with BellSouth's guidelines and specifications. BellSouth will provide guidelines and specifications upon request. Where local building codes require enclosure specifications more stringent than BellSouth's standard specification, ALLTEL and ALLTEL's BellSouth Certified Contractor must comply with the more stringent local building code requirements. ALLTEL's BellSouth Certified Contractor shall be responsible for filing and receiving any and all necessary zoning, permits and/or licenses for such construction. ALLTEL's BellSouth Certified Contractor shall bill ALLTEL directly for all work performed for ALLTEL pursuant to this Attachment and BellSouth shall have no liability for nor responsibility to pay such charges imposed by the BellSouth Certified Contractor. ALLTEL must provide the local BellSouth building contact with two cards, keys or other access device used to enter the locked enclosure. Except in cases of emergency, BellSouth shall not access ALLTEL's locked enclosure prior to notifying ALLTEL.

3.5.2 ALLTEL must submit its plans and specifications to BellSouth with its Firm Order. BellSouth may elect to review ALLTEL's plans and specifications prior to construction of an Adjacent Arrangement(s) to ensure compliance with BellSouth's guidelines and specifications. BellSouth shall complete its review within fifteen (15) calendar days. If BellSouth reviews ALLTEL's plans and specifications prior to

construction, then BellSouth will have the right to inspect the Adjacent Arrangement after construction to make sure it is constructed according to the submitted plans and specifications. If BellSouth elects not to review ALLTEL's plans and specifications prior to construction, ALLTEL will be entitled to request BellSouth to review; and in the event ALLTEL does not request a BellSouth review, BellSouth shall have the right to inspect the Adjacent Arrangement after construction to make sure it is constructed according to BellSouth's guidelines and specifications. BellSouth may require ALLTEL to remove or correct within seven (7) calendar days at ALLTEL's expense any structure that does not meet these plans and specifications or, where applicable, BellSouth's guidelines and specifications.

3.5.3 ALLTEL shall provide a concrete pad, the structure housing the arrangement, heating/ventilation/air conditioning ("HVAC"), lighting, and all facilities that connect the structure (i.e. racking, conduits, etc.) to the BellSouth point of demarcation. At ALLTEL's option, and where the local authority having jurisdiction permits, BellSouth shall provide an AC power source and access to physical collocation services and facilities subject to the same nondiscriminatory requirements as applicable to any other physical collocation arrangement. ALLTEL's BellSouth Certified Contractor shall be responsible for filing and receiving any and all necessary zoning, permits and/or licenses for such arrangement.

3.5.4 BellSouth shall allow Shared (Subleased) Caged Collocation within an Adjacent Arrangement pursuant to the terms and conditions set forth in Section 3.4 preceding.

4. Occupancy

4.1 Commencement Date. The "Commencement Date" shall be the day ALLTEL's equipment becomes operational as described in Article 4.2, following.

4.2 Occupancy. BellSouth will notify ALLTEL in writing within 5 calendar days of completion that the Collocation Space is ready for occupancy. ALLTEL must notify BellSouth in writing that collocation equipment installation is complete and is cross-connected to BellSouth's network for the purpose of service provision. Upon receipt of such notice, BellSouth will provide the Circuit Facility Assignments (CFAs) to ALLTEL within seventeen (17) calendar days. BellSouth may, at its option, not accept orders for interconnected service until receipt of such notice.

4.3 Termination of Occupancy. In addition to any other provisions addressing Termination of Occupancy in this Attachment, Termination of Occupancy may occur in the following circumstances:

4.3.1 ALLTEL may terminate occupancy in a particular Collocation Space by submitting a Subsequent Application requesting termination of occupancy.

4.3.2 Upon termination of such occupancy, ALLTEL at its expense shall remove its equipment and other property from the Collocation Space. ALLTEL shall have thirty

(30) calendar days from the termination date to complete such removal, including the removal of all equipment and facilities of ALLTEL's Guests, unless CLEC's guest has assumed responsibility for the collocation space housing the guest equipment and executed the documentation required by BellSouth prior to such removal date. ALLTEL shall continue payment of monthly fees to BellSouth until such date as ALLTEL has fully vacated the Collocation Space. Should ALLTEL or ALLTEL's Guest fail to vacate the Collocation Space within thirty (30) calendar days from the termination date, BellSouth shall have the right to remove the equipment and other property of ALLTEL or ALLTEL's Guest at ALLTEL's expense and with no liability for damage or injury to ALLTEL or ALLTEL's Guest's property unless caused by the gross negligence or intentional misconduct of BellSouth. Upon termination of ALLTEL's right to occupy Collocation Space, ALLTEL shall surrender such Collocation Space to BellSouth in the same condition as when first occupied by ALLTEL except for ordinary wear and tear, unless otherwise agreed to by the Parties. ALLTEL shall be responsible for the cost of removing any enclosure, together with all support structures (e.g., racking, conduits), at the termination of occupancy and restoring the grounds to their original condition.

5. Use of Collocation Space

5.1 Equipment Type. BellSouth permits the collocation of any type of equipment necessary for interconnection to BellSouth's network or for access to unbundled network elements in the provision of telecommunications services.

5.1.1 Such equipment must at a minimum meet the following BellCore (Telcordia) Network Equipment Building Systems (NEBS) General Equipment Requirements: Criteria Level 1 requirements as outlined in the BellCore (Telcordia) Special Report SR-3580, Issue 1; equipment design spatial requirements per GR-63-CORE, Section 2; thermal heat dissipation per GR-063-CORE, Section 4, Criteria 77-79; acoustic noise per GR-063-CORE, Section 4, Criterion 128, and National Electric Code standards. Except where otherwise required by a Commission, BellSouth shall comply with the applicable FCC rules relating to denial of collocation based on ALLTEL's failure to comply with this section.

5.1.2 ALLTEL shall not request more DS0, DS1, DS3 and optical terminations for a collocation arrangement than the total port or termination capacity of the transmission equipment physically installed in the arrangement. The total capacity of the transmission equipment collocated in the arrangement will include equipment contained in the application in question as well as equipment already placed in the arrangement. Collocated cross-connect devices are not considered transmission equipment. If full network termination capacity of the transmission equipment being installed is not requested in the application, additional network terminations for the installed equipment will require the submission of another application. In the event that ALLTEL submits an application for terminations that exceed the total capacity of

the collocated equipment, ALLTEL will be informed of the discrepancy and will be required to submit a revision to the application.

5.1.3 ALLTEL shall not use the Collocation Space for marketing purposes nor shall it place any identifying signs or markings in the area surrounding the Collocation Space or on the grounds of the Premises.

5.1.4 ALLTEL shall place a plaque or other identification affixed to ALLTEL's equipment necessary to identify ALLTEL's equipment, including a list of emergency contacts with telephone numbers.

5.2 Entrance Facilities. ALLTEL may elect to place ALLTEL-owned or ALLTEL-leased fiber entrance facilities into the Collocation Space. BellSouth will designate the point of interconnection in close proximity to the Premises building housing the Collocation Space, such as an entrance manhole or a cable vault which are physically accessible by both Parties. ALLTEL will provide and place fiber cable at the point of entrance of sufficient length to be pulled through conduit and into the splice location. ALLTEL will provide and install a sufficient length of fire retardant riser cable, to which the entrance cable will be spliced, which will extend from the splice location to ALLTEL's equipment in the Collocation Space. In the event ALLTEL utilizes a non-metallic, riser-type entrance facility, a splice will not be required. ALLTEL must contact BellSouth for instructions prior to placing the entrance facility cable in the manhole. ALLTEL is responsible for maintenance of the entrance facilities. At ALLTEL's option BellSouth will accommodate where technically feasible a microwave entrance facility pursuant to separately negotiated terms and conditions. In the case of adjacent collocation, unless BellSouth determines that limited space is available for the entrance facilities, copper facilities may be used between the adjacent collocation arrangement and the central office termination point.

5.2.1 Dual Entrance. BellSouth will provide at least two interconnection points at each Premises where there are at least two such interconnection points available and where capacity exists. Upon receipt of a request for physical collocation under this Attachment, BellSouth shall provide ALLTEL with information regarding BellSouth's capacity to accommodate dual entrance facilities. If conduit in the serving manhole(s) is available and is not reserved for another purpose for utilization within 12 months of the receipt of an application for collocation, BellSouth will make the requested conduit space available for installing a second entrance facility to ALLTEL's arrangement. The location of the serving manhole(s) will be determined at the sole discretion of BellSouth. Where dual entrance is not available due to lack of capacity, BellSouth will so state in the Application Response.

5.2.2 Shared Use. ALLTEL may utilize spare capacity on an existing interconnector entrance facility for the purpose of providing an entrance facility to another ALLTEL collocation arrangement within the same BellSouth Premises. ALLTEL must arrange with BellSouth for BellSouth to splice the utilized entrance facility capacity to ALLTEL-provided riser cable.

5.3 Demarcation Point. BellSouth will designate the point(s) of demarcation between ALLTEL's equipment and/or network and BellSouth's network. Each Party will be responsible for maintenance and operation of all equipment/facilities on its side of the demarcation point. For 2-wire and 4-wire connections to BellSouth's network, the demarcation point shall be a common block on the BellSouth designated conventional distributing frame. ALLTEL shall be responsible for providing, and a supplier certified by BellSouth ("ALLTEL's BellSouth Certified Supplier") shall be responsible for installing and properly labeling/stenciling, the common block, and necessary cabling pursuant to Section 6.5. For all other terminations BellSouth shall designate a demarcation point on a per arrangement basis. ALLTEL or its agent must perform all required maintenance to equipment/facilities on its side of the demarcation point, pursuant to Section 5.3, following, and may self-provision cross-connects that may be required within the Collocation Space to activate service requests. At ALLTEL's option and expense, a Point of Termination ("POT") bay or frame may be placed in the Collocation Space, but will not serve as the demarcation point. ALLTEL must make arrangements with a BellSouth Certified Supplier for such placement.

5.3.1 ALLTEL's Equipment and Facilities. ALLTEL, or if required by this Attachment, ALLTEL's BellSouth Certified Supplier, is solely responsible for the design, engineering, installation, testing, provisioning, performance, monitoring, maintenance and repair of the equipment and facilities used by ALLTEL which must be performed in compliance with all applicable BellSouth policies and guidelines. Such equipment and facilities may include but are not limited to cable(s); equipment; and point of termination connections. ALLTEL and its selected BellSouth Certified Supplier must follow and comply with all BellSouth requirements outlined in BellSouth's TR 73503, TR 73519, TR 73572, and TR 73564.

5.5 BellSouth's Access to Collocation Space. From time to time BellSouth may require access to the Collocation Space. BellSouth retains the right to access such space for the purpose of making BellSouth equipment and building modifications (e.g., running, altering or removing racking, ducts, electrical wiring, HVAC, and cables). BellSouth will give notice to ALLTEL at least 48 hours before access to the Collocation Space is required. ALLTEL may elect to be present whenever BellSouth performs work in the Collocation Space. The Parties agree that ALLTEL will not bear any of the expense associated with this work.

5.6 Access. Pursuant to Section 11, ALLTEL shall have access to the Collocation Space twenty-four (24) hours a day, seven (7) days a week. ALLTEL agrees to provide the name and social security number or date of birth or driver's license number of each employee, contractor, or agents of ALLTEL or ALLTEL's Guests provided with access keys or devices ("Access Keys") prior to the issuance of said Access Keys. Key acknowledgement forms must be signed by ALLTEL and returned to BellSouth Access Management within 15 calendar days of ALLTEL's receipt. Failure to return properly acknowledged forms will result in the holding of subsequent requests until acknowledgements are current. Access Keys shall not be duplicated under any circumstances. ALLTEL agrees to be responsible for all Access Keys and for the

return of all said Access Keys in the possession of ALLTEL employees, contractors, Guests, or agents after termination of the employment relationship, contractual obligation with ALLTEL or upon the termination of this Attachment or the termination of occupancy of an individual collocation arrangement.

5.6.1 Lost or Stolen Access Keys. ALLTEL shall notify BellSouth in writing within 24 hours of becoming aware in the case of lost or stolen Access Keys. Should it become necessary for BellSouth to re-key buildings or deactivate a card as a result of a lost Access Key(s) or for failure to return an Access Key(s), ALLTEL shall pay for all reasonable costs associated with the re-keying or deactivating the card.

5.6.2 **DISAGREE:**

ALLTEL PROPOSAL:

If the area where collocation is located does not have an access card security system, BellSouth will install such a system. The access card system shall have a database which tracks and reports entrance and exit. If surveillance is recorded on videotape, upon request from ALLTEL's security department for the purposes of investigating an incident within the Premises affecting ALLTEL's space or equipment, BellSouth will provide access to such videotapes. This information will be made available to ALLTEL within 5 business days upon request to BellSouth.

BELLSOUTH PROPOSAL:

If surveillance is recorded on videotape, upon request from ALLTEL's security department for the purposes of investigating an incident within the Premises affecting ALLTEL's space or equipment, BellSouth will provide access to such videotapes. This information will be made available to ALLTEL within 5 business days upon request to BellSouth.

5.6.3 BellSouth will ensure that the building area which houses ALLTEL equipment is adequately secured and monitored to prevent entry. BellSouth will provide timely notification to the ALLTEL personnel designated on ALLTEL's enclosures of an actual or attempted security breach to space housing ALLTEL equipment or ALLTEL enclosures when BellSouth has actual knowledge of an actual or threatened security breach.

5.7 Interference or Impairment. Notwithstanding any other provisions of this Attachment, ALLTEL shall not use any product or service provided under this Agreement, any other service related thereto or used in combination therewith, or place or use any equipment or facilities in any manner that 1) significantly degrades, interferes with or impairs service provided by BellSouth or by any other entity or any person's use of its telecommunications service; 2) endangers or damages the equipment, facilities or other property of BellSouth or of any other entity or person; 3) compromises the privacy of any communications; or 4) creates an unreasonable risk of injury or death to any individual or to the public. If BellSouth reasonably determines that any equipment or facilities of ALLTEL violates the provisions of this paragraph, BellSouth shall give written notice to ALLTEL, which notice shall direct ALLTEL to cure the violation within forty-eight (48) hours of ALLTEL's actual receipt of written notice or, at a

minimum, to commence curative measures within 24 hours and to exercise reasonable diligence to complete such measures as soon as possible thereafter. After receipt of the notice, the Parties agree to consult immediately and, if necessary, to inspect the arrangement.

5.7.1 Except in the case of the deployment of an advanced service which significantly degrades the performance of other advanced services or traditional voice band services, if ALLTEL fails to take curative action within 48 hours or if the violation is of a character which poses an immediate and substantial threat of damage to property, injury or death to any person, or any other significant degradation, interference or impairment of BellSouth's or another entity's service, then and only in that event BellSouth may take such action as it deems appropriate to correct the violation, including without limitation the interruption of electrical power to ALLTEL's equipment. BellSouth will endeavor, but is not required, to provide notice to ALLTEL prior to taking such action and shall have no liability to ALLTEL for any damages arising from such action, except to the extent that such action by BellSouth constitutes willful misconduct.

5.7.2 For purposes of this Section 5.7, the term significantly degrade shall mean an action that noticeably impairs a service from a user's perspective. In the case of the deployment of an advanced service which significantly degrades the performance of other advanced services or traditional voice band services and ALLTEL fails to take curative action within 48 hours then BellSouth will establish before the relevant Commission that the technology deployment is causing the significant degradation. Any claims of network harm presented to ALLTEL or, if subsequently necessary, the relevant Commission, must be supported with specific and verifiable information. Where BellSouth demonstrates that a deployed technology is significantly degrading the performance of other advanced services or traditional voice band services, ALLTEL shall discontinue deployment of that technology and migrate its customers to technologies that will not significantly degrade the performance of other such services. Where the only degraded service itself is a known disturber, and the newly deployed technology satisfies at least one of the criteria for a presumption that is acceptable for deployment under section 47 C.F.R. 51.230, the degraded service shall not prevail against the newly-deployed technology.

5.8 Personalty and its Removal. Facilities and equipment placed by ALLTEL in the Collocation Space shall not become a part of the Collocation Space, even if nailed, screwed or otherwise fastened to the Collocation Space, but shall retain their status as personal property and may be removed by ALLTEL at any time. Any damage caused to the Collocation Space by ALLTEL's employees, agents or representatives during the removal of such property shall be promptly repaired by ALLTEL at its expense.

5.9 Alterations. In no case shall ALLTEL or any person acting on behalf of ALLTEL make any rearrangement, modification, improvement, addition, repair, or other alteration which could affect in any way space, power, HVAC, and/or safety considerations to the Collocation Space or the BellSouth Premises without the written

consent of BellSouth, which consent shall not be unreasonably withheld. The cost of any such specialized alterations shall be paid by ALLTEL. Any material rearrangement, modification, improvement, addition, repair, or other alteration shall require a Subsequent Application and Subsequent Application Fee, pursuant to sub-section 6.2.2.

5.10 Janitorial Service. ALLTEL shall be responsible for the general upkeep of the Collocation Space. ALLTEL shall arrange directly with a BellSouth Certified Contractor for janitorial services applicable to Caged Collocation Space. BellSouth shall provide a list of such contractors on a site-specific basis upon request.

6. Ordering and Preparation of Collocation Space

6.1 Should any state or federal regulatory agency impose procedures or intervals applicable to ALLTEL that are different from procedures or intervals set forth in this section, whether now in effect or that become effective after execution of this Agreement, the Parties agree to meet and negotiate an amendment to this Agreement that is consistent with such procedures or intervals.

6.2 Application for Space. ALLTEL shall submit an application document when ALLTEL or ALLTEL's Guest(s), as defined in Section 3.4, desires to request or modify the use of the Collocation Space.

6.2.1 Initial Application. For ALLTEL or ALLTEL's Guest(s) initial equipment placement, ALLTEL shall submit to BellSouth a Physical Expanded Interconnection Application Document ("Application"). The Application is Bona Fide when it is complete and accurate, meaning that all required fields on the application are completed with the appropriate type of information. The Bona Fide Application shall contain a detailed description and schematic drawing of the equipment to be placed in ALLTEL's Collocation Space(s) and an estimate of the amount of square footage required.

6.2.2 Subsequent Application. In the event ALLTEL or ALLTEL's Guest(s) desires to modify the use of the Collocation Space ("Augmentation"), ALLTEL shall complete an Application detailing all information regarding the modification to the Collocation Space ("Subsequent Application"). The minimum Subsequent Application Fee shall be considered a partial payment of the applicable Subsequent Application Fee which shall be calculated as set forth below. BellSouth shall determine what modifications, if any, to the Premises are required to accommodate the change requested by ALLTEL in the Application. Such necessary modifications to the Premises may include but are not limited to, floor loading changes, changes necessary to meet HVAC requirements, changes to power plant requirements, equipment additions, etc. The fee paid by ALLTEL for its request to modify the use of the Collocation Space shall be dependent upon the level of assessment needed for the modification requested. Where the Subsequent Application does not require assessment for provisioning or construction work by BellSouth, no Subsequent Application Fee will be required and the pre-paid

fee shall be refunded to ALLTEL. The fee for an Application where the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth) shall be the Subsequent Application Fee as set forth in Exhibit A. If the modification requires capital expenditure assessment, a full Application Fee shall apply. In the event such modifications require the assessment of a full Application Fee as set forth in Exhibit A, the outstanding balance shall be due by ALLTEL within 30 calendar days following ALLTEL's receipt of a bill or invoice from BellSouth. The Subsequent Application is Bona Fide when it is complete and accurate, meaning that all required fields on the Application are completed with the appropriate type of information.

6.3 Application Response. In Alabama, Georgia, North Carolina, and Tennessee, in addition to the notice of space availability pursuant to Section 2.1, BellSouth will respond within ten (10) calendar days as to whether the Application or Subsequent Application is Bona Fide, and if it is not Bona Fide, the items necessary to cause the Application to become Bona Fide. Sufficient detail will be provided to permit ALLTEL a reasonable opportunity to correct each deficiency. ALLTEL must correct any deficiencies in its Application and resubmit a Bona Fide Application within ten (10) calendar days of being notified of the deficiencies in the original Application. If ALLTEL fails to resubmit its Application as Bona Fide within this ten (10) day period, ALLTEL will lose its place in the collocation queue. When space has been determined to be available, BellSouth will provide a written response ("Application Response"), which will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7.

6.3.1 Application Response. Except as otherwise provided, for all States that have ordered provisioning intervals but not application response intervals, the following will apply. In addition to the notice of space availability pursuant to Section 2.1, BellSouth will respond as to whether the Application is Bona Fide, and if it is not Bona Fide, the items necessary to cause the Application to become Bona Fide. When space has been determined to be available, BellSouth will provide a written response ("Application Response") within thirty (30) calendar days of receipt of a Bona Fide Application. The Application Response will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7. When multiple applications are submitted in a state within a fifteen (15) calendar day window, BellSouth will respond to the Bona Fide Applications as soon as possible, but no later than the following: within thirty (30) calendar days for Bona Fide Applications 1-5; within thirty-six (36) calendar days for Bona Fide Applications 6-10; within forty-two (42) calendar days for Bona Fide Applications 11-15. Response intervals for multiple Bona Fide Applications submitted within the same timeframe for the same state in excess of 15 must be negotiated. All negotiations shall consider the total volume from all requests from telecommunications companies for collocation.

6.3.2 Application Response (Florida). Within fifteen (15) calendar days of receipt of a Bona Fide Application, BellSouth will respond as to whether space is available or not available within a particular Premises. Additionally, when space has been determined to be available or when a lesser amount of space than that requested is available, then with respect to the space available, BellSouth will provide a written response ("Application Response") including sufficient information to enable ALLTEL to place a Firm Order. The Application Response will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7. When ALLTEL submits ten (10) or more Applications within ten (10) calendar days, the initial fifteen (15) day response period will increase by ten (10) days for every additional ten (10) Applications or fraction thereof.

6.3.3 Application Response (Kentucky) In addition to the notice of space availability pursuant to Section 2.1, BellSouth will respond as to whether the Application is Bona Fide, and if it is not Bona Fide, the items necessary to cause the Application to become Bona Fide. When space has been determined to be available, BellSouth will provide a written response ("Application Response") within thirty (30) calendar days of receipt of a Bona Fide Application. The Application Response will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7. When multiple applications are submitted in a state within a fifteen (15) calendar day window, BellSouth will respond to the Bona Fide Applications as soon as possible, but no later than the following: within thirty (30) calendar days for Bona Fide Applications 1-5; within thirty-six (36) calendar days for Bona Fide Applications 6-10; within forty-two (42) calendar days for Bona Fide Applications 11-15. Response intervals for multiple Bona Fide Applications submitted within the same timeframe for the same state in excess of 15 must be negotiated. All negotiations shall consider the total volume from all requests from telecommunications companies for collocation.

6.3.4 Application Response (Louisiana). In addition to the notice of space availability pursuant to Section 2.1, BellSouth will respond as to whether the Application is Bona Fide, and if it is not Bona Fide, the items necessary to cause the Application to become Bona Fide. BellSouth will respond as to whether space is available or not available within a particular Premises in accordance with Section 2. Additionally, when space has been determined to be available or when a lesser amount of space than that requested is available, then with respect to the space available, BellSouth will provide a written response ("Application Response") including sufficient information to enable ALLTEL to place a Firm Order. The Application Response will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7. BellSouth will respond with a full Application Response within 30 calendar days for one to ten Applications; 35 calendar days for eleven to twenty Applications; and for requests of more than twenty Application it is increased by five calendar days for every five Applications received within five business days.

6.3.5 Application Response (Mississippi). In addition to the notice of space availability pursuant to Section 2. BellSouth will respond as to whether the Application is Bona Fide, and if it is not Bona Fide, the items necessary to cause the Application to become Bona Fide. When space has been determined to be available, BellSouth will provide a written response ("Application Response") within thirty (30) business days of receipt of a Bona Fide Application. The Application Response will include, at a minimum, the configuration of the space, the Cable Installation Fee, Cable Records Fee, and the space preparation fees, as described in Section 7. When multiple applications are submitted in a state within a fifteen (15) business day window, BellSouth will respond to the Bona Fide Applications as soon as possible, but no later than the following: within thirty (30) business days for Bona Fide Applications 1-5; within thirty-six (36) business days for Bona Fide Applications 6-10; within forty-two (42) business days for Bona Fide Applications 11-15. Response intervals for multiple Bona Fide Applications submitted within the same timeframe for the same state in excess of 15 must be negotiated. All negotiations shall consider the total volume from all requests from telecommunications companies for collocation.

6.4 Application Modifications. In Alabama, Georgia, North Carolina, and Tennessee, if a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, said Application shall be considered a new Application and shall be handled as a new Application for purposes of the provisioning interval. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding equipment may require ALLTEL to submit the Application with an Application Fee.

6.4.1 Application Modifications. For all States that have ordered provisioning intervals but not application response intervals, and except as otherwise specified, the following will apply: If a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, BellSouth will respond to the Bona Fide Application within thirty (30) calendar days after BellSouth receives such revised application or at such other date as the Parties agree. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited

effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding additional equipment may require ALLTEL to resubmit the Application with an Application Fee.

6.4.2 Application Modifications (Florida). If a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, BellSouth will respond to the Bona Fide Application within fifteen (15) calendar days after BellSouth receives such revised Application or at such other date as the Parties agree. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding additional equipment may require ALLTEL to resubmit the Application with an Application Fee.

6.4.3 Application Modifications (Kentucky). If a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, BellSouth will respond to the Bona Fide Application within thirty (30) calendar days after BellSouth receives such revised Application or at such other date as the Parties agree. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding additional equipment may require ALLTEL to resubmit the Application with an Application Fee.

6.4.4 Application Modifications (Mississippi). If a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, BellSouth will respond to the Bona Fide Application within thirty (30) business days after BellSouth receives such revised Application or at such other date as the Parties agree. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth

needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding additional equipment may require ALLTEL to resubmit the Application with an Application Fee.

6.4.5 Application Modifications (Louisiana). If a modification or revision is made to any information in the Bona Fide Application for Physical Collocation or the Bona Fide Application for Adjacent Collocation, with the exception of modifications to Customer Information, Contact Information or Billing Contact Information, either at the request of ALLTEL or necessitated by technical considerations, BellSouth will respond to the Bona Fide Application within thirty (30) calendar days after BellSouth receives such revised application or at such other date as the Parties agree. BellSouth will respond to such modifications or revisions within 30 calendar days for one to ten revised Applications; 35 calendar days for eleven to twenty revised Applications; and for requests of more than twenty revised Applications it is increased by five calendar days for every five revised Applications received within five business days. Where such requested modifications or revisions do not require assessment for provisioning and construction work by BellSouth, no Subsequent Application Fee will be required. If BellSouth needs to reevaluate ALLTEL's application as a result of changes requested by ALLTEL to ALLTEL's original application, and the modification requested has limited effect (e.g., does not require assessment related to capital expenditure by BellSouth), BellSouth may charge ALLTEL a Subsequent Application Fee. Major changes such as requesting additional space or adding additional equipment may require ALLTEL to resubmit the application with an Application Fee.

6.5 Bona Fide Firm Order. In Alabama, Georgia, North Carolina, and Tennessee, ALLTEL shall indicate its intent to proceed with equipment installation in a BellSouth Premises by submitting a Physical Expanded Interconnection Firm Order document ("Firm Order") to BellSouth. A Firm Order shall be considered Bona Fide when ALLTEL has completed the Application/Inquiry process described in Section 6.2, preceding, and has submitted the Firm Order document indicating acceptance of the Application Response provided by BellSouth. The Bona Fide Firm Order must be received by BellSouth no later than seven (7) calendar days after BellSouth's Application Response to ALLTEL's Bona Fide Application, unless BellSouth provides an Application Response on or before the ten-day response interval set forth in section 2.1, in which case ALLTEL must submit its Bona Fide Firm Order to BellSouth within seventeen (17) calendar days of BellSouth's receipt of the Bona Fide Application. If ALLTEL fails to submit its Bona Fide Firm Order to BellSouth within the time frames set forth above, the provisioning intervals set forth in section 6.6 shall apply from the date of receipt of the Bona Fide Firm Order and not from the date of the Bona Fide Application. If ALLTEL fails to submit a Bona Fide Firm Order within fifteen (15) business days of receipt of an Application Response, the Application will expire.

6.5.1 Bona Fide Firm Order. Except as otherwise provided, in all States that have ordered provisioning intervals but not addressed Firm Order intervals, the following shall apply. ALLTEL shall indicate its intent to proceed with equipment installation in a BellSouth Premises by submitting a Physical Expanded Interconnection Firm Order document ("Firm Order") to BellSouth. A Firm Order shall be considered Bona Fide when ALLTEL has completed the Application/Inquiry process described in Section 6.2, preceding and has submitted the Firm Order document indicating acceptance of the Application Response provided by BellSouth. The Bona Fide Firm Order must be received by BellSouth no later than thirty (30) calendar days (in Mississippi 30 business days) after BellSouth's Application Response to ALLTEL's Bona Fide Application or the Application will expire.

6.5.2 Bona Fide Firm Order (Kentucky). ALLTEL shall indicate its intent to proceed with equipment installation in a BellSouth Premises by submitting a Physical Expanded Interconnection Firm Order document ("Firm Order") to BellSouth. A Firm Order shall be considered Bona Fide when ALLTEL has completed the Application/Inquiry process described in Section 6.2, preceding and has submitted the Firm Order document indicating acceptance of the Application Response provided by BellSouth. The Bona Fide Firm Order must be received by BellSouth no later than thirty (30) calendar days after BellSouth's Application Response to ALLTEL's Bona Fide Application or the Application will expire.

6.5.3 BellSouth will establish a firm order date based upon the date BellSouth is in receipt of a Bona Fide Firm Order. BellSouth will acknowledge the receipt of ALLTEL's Bona Fide Firm Order within seven (7) calendar days of receipt indicating that the Bona Fide Firm Order has been received. A BellSouth response to a Bona Fide Firm Order will include a Firm Order Confirmation containing the firm order date. No revisions will be made to a Bona Fide Firm Order.

6.5.4 BellSouth will permit one accompanied site visit to ALLTEL's designated collocation arrangement location after receipt of the Bona Fide Firm Order without charge to ALLTEL.

6.5.5 ALLTEL must submit to BellSouth the completed Access Control Request Form for all employees or agents requiring access to the BellSouth Premises a minimum of 30 calendar days prior to the date ALLTEL desires access to the Collocation Space. ALLTEL may submit such a request at any time subsequent to BellSouth's receipt of the Bona Fide Firm Order. In the event ALLTEL desires access to the Collocation Space after submitting such a request but prior to access being approved, BellSouth shall permit ALLTEL to access the Collocation Space, accompanied by a security escort at ALLTEL's expense. ALLTEL must request escorted access at least three (3) business days prior to the date such access is desired.

6.6 Construction and Provisioning Interval. In Alabama, Georgia, North Carolina, and Tennessee, BellSouth will complete construction for collocation arrangements within a maximum of ninety (90) calendar days from receipt of an Application or as agreed to

by the Parties. Under extraordinary conditions, BellSouth may request to renegotiate an alternative provisioning interval with ALLTEL or seek a waiver from this interval from the Commission. Examples of extraordinary conditions include, but are not limited to, extended license or permitting intervals; major BellSouth equipment rearrangement or addition; power plant addition or upgrade; major mechanical addition or upgrade; major upgrade for ADA compliance; environmental hazard or hazardous materials abatement; and arrangements for which equipment shipping intervals are extraordinary in length.

6.6.1 Construction and Provisioning Interval (Florida). BellSouth will complete construction for collocation arrangements as soon as possible and within a maximum of ninety (90) calendar days from receipt of a Bona Fide Firm Order or as agreed to by the Parties. For changes to collocation space after initial space completion, BellSouth will complete construction for collocation arrangements as soon as possible and within a maximum of forty-five (45) calendar days from receipt of a Bona Fide Firm Order or as agreed to by the Parties. If BellSouth does not believe that construction will be completed within the relevant time frame and BellSouth and ALLTEL cannot agree upon a completion date, within 45 calendar days of receipt of the Bona Fide Firm Order for an initial request, and within 30 calendar days for Augmentations, BellSouth may seek an extension from the Florida PSC.

6.6.2 Construction and Provisioning Interval (Louisiana). BellSouth will complete construction for collocation arrangements under ordinary conditions as soon as possible and within a maximum of 120 calendar days from receipt of a Bona Fide Firm Order or as agreed to by the Parties. Ordinary conditions are defined as space available with only minor changes to support systems required, such as but not limited to, HVAC, cabling and the power plant(s). BellSouth will complete construction of all other Collocation Space ("extraordinary conditions") within 180 calendar days of the receipt of a Bona Fide Firm Order. Examples of extraordinary conditions include but are not limited to, extended license or permitting intervals; major BellSouth equipment rearrangement or addition; power plant addition or upgrade; major mechanical addition or upgrade; major upgrade for ADA compliance; environmental hazard or hazardous materials abatement; and arrangements for which equipment shipping intervals are extraordinary in length.

6.6.3 Construction and Provisioning Interval (Mississippi). Excluding the time interval required to secure the appropriate government licenses and permits, BellSouth will complete construction for collocation arrangements under ordinary conditions as soon as possible and within a maximum of 120 calendar days from receipt of a Bona Fide Firm Order or as agreed to by the Parties. Ordinary conditions are defined as space available with only minor changes to support systems required, such as but not limited to, HVAC, cabling and the power plant(s). Excluding the time interval required to secure the appropriate government licenses and permits, BellSouth will complete construction of all other Collocation Space ("extraordinary conditions") within 180 calendar days of the receipt of a Bona Fide Firm Order. Examples of extraordinary conditions include but are not limited to, extended license or permitting intervals;

major BellSouth equipment rearrangement or addition; power plant addition or upgrade; major mechanical addition or upgrade; major upgrade for ADA compliance; environmental hazard or hazardous materials abatement; and arrangements for which equipment shipping intervals are extraordinary in length.

6.6.4 Construction and Provisioning Interval (Kentucky). Excluding the time interval required to secure the appropriate government licenses and permits, BellSouth will use best efforts to complete construction for collocation arrangements under ordinary conditions as soon as possible and within a maximum of 90 calendar days from receipt of a Bona Fide Firm Order or as agreed to by the Parties. Ordinary conditions are defined as space available with only minor changes to support systems required, such as but not limited to, HVAC, cabling and the power plant(s). Excluding the time interval required to secure the appropriate government licenses and permits, BellSouth will use best efforts to complete construction of all other Collocation Space ("extraordinary conditions") within 130 calendar days of the receipt of a Bona Fide Firm Order. Extraordinary conditions are defined to include but are not limited to major BellSouth equipment rearrangement or addition; power plant addition or upgrade; major mechanical addition or upgrade; major upgrade for ADA compliance; environmental hazard or hazardous materials abatement; and arrangements for which equipment shipping intervals are extraordinary in length.

6.6.5 Construction and Provisioning Interval (South Carolina). BellSouth will complete the construction and provisioning activities for cageless and caged collocation arrangements as soon as possible, but no later than ninety (90) calendar days from receipt of a bona fide firm order.

6.7 Joint Planning. Joint planning between BellSouth and ALLTEL will commence within a maximum of twenty (20) calendar days from BellSouth's receipt of a Bona Fide Firm Order. BellSouth will provide the preliminary design of the Collocation Space and the equipment configuration requirements as reflected in the Bona Fide Application and affirmed in the Bona Fide Firm Order. The Collocation Space completion time period will be provided to ALLTEL during joint planning.

6.8 Permits. Each Party or its agents will diligently pursue filing for the permits required for the scope of work to be performed by that Party or its agents within ten (10) calendar days of the completion of finalized construction designs and specifications.

6.9 Acceptance Walk Through. ALLTEL will contact BellSouth within seven (7) days of collocation space being ready to schedule an acceptance walk through of each Collocation Space requested from BellSouth by ALLTEL. BellSouth will correct any deviations to ALLTEL's original or jointly amended requirements within seven (7) calendar days after the walk through, unless the Parties jointly agree upon a different time frame.

6.10 Use of BellSouth Certified Supplier. ALLTEL shall select a supplier which has been approved as a BellSouth Certified Supplier to perform all engineering and installation

work. ALLTEL and ALLTEL's BellSouth Certified Supplier must follow and comply with all BellSouth requirements outlined in BellSouth's TR 73503, TR 73519, TR 73572, and TR 73564. In some cases, ALLTEL must select separate BellSouth Certified Suppliers for transmission equipment, switching equipment and power equipment. BellSouth shall provide ALLTEL with a list of BellSouth Certified Suppliers upon request. The BellSouth Certified Supplier(s) shall be responsible for installing ALLTEL's equipment and components, extending power cabling to the BellSouth power distribution frame, performing operational tests after installation is complete, and notifying BellSouth's equipment engineers and ALLTEL upon successful completion of installation, etc. The BellSouth Certified Supplier shall bill ALLTEL directly for all work performed for ALLTEL pursuant to this Attachment and BellSouth shall have no liability for nor responsibility to pay such charges imposed by the BellSouth Certified Supplier. BellSouth shall consider certifying ALLTEL or any supplier proposed by ALLTEL. All work performed by or for ALLTEL shall conform to generally accepted industry guidelines and standards.

6.11 Alarm and Monitoring. BellSouth shall place environmental alarms in the Premises for the protection of BellSouth equipment and facilities. ALLTEL shall be responsible for placement, monitoring and removal of environmental and equipment alarms used to service ALLTEL's Collocation Space. Upon request, BellSouth will provide ALLTEL with applicable tariffed service(s) to facilitate remote monitoring of collocated equipment by ALLTEL. Both Parties shall use best efforts to notify the other of any verified environmental hazard known to that Party.

6.12 Basic Telephone Service. Upon request of ALLTEL, BellSouth will provide basic telephone service to the Collocation Space under the rates, terms and conditions of the current tariff offering for the service requested.

6.13 **DISAGREE:**

ALLTEL PROPOSAL:

Virtual to Physical Collocation Transition. In the event physical Collocation Space was previously denied at a location due to technical reasons or space limitations, and that physical Collocation Space has subsequently become available, ALLTEL may relocate its virtual collocation arrangements to physical collocation arrangements and pay the appropriate non-recurring fees for physical collocation and for the rearrangement or reconfiguration of services terminated in the virtual collocation arrangement, as outlined in the appropriate BellSouth tariffs. In the event that BellSouth knows when additional space for physical collocation may become available at the location requested by ALLTEL, such information will be provided to ALLTEL in BellSouth's written denial of physical collocation. To the extent that (i) physical Collocation Space becomes available to ALLTEL within 180 calendar days of BellSouth's written denial of ALLTEL's request for physical collocation, (ii) BellSouth had knowledge that the space was going to become available, and (iii) ALLTEL was not informed in the written denial that physical Collocation Space would become available within such 180 calendar days, then ALLTEL may transition its virtual collocation arrangement to a physical collocation arrangement and will receive a credit for any nonrecurring

charges previously paid for such virtual collocation. ALLTEL must arrange with a BellSouth Certified Supplier for the relocation of equipment from its virtual Collocation Space to its physical Collocation Space and will bear the cost of such relocation. ALLTEL may request the conversion of any existing virtual collocation arrangements to physical collocation arrangements. BellSouth will authorize the conversion of virtual collocation arrangements to physical collocation arrangements without requiring the relocation of the virtual arrangement where there are no extenuating circumstances or technical reasons that would cause the arrangement to become a safety hazard within the Premises or otherwise being in conformance with the terms and conditions of this Attachment and where (1) there is no change to the arrangement; and (2) the conversion of the virtual arrangement would not cause the arrangement to be located in the area of the Premises reserved for BellSouth's forecast of future growth; and (3) due to the location of the virtual collocation arrangement, the conversion of said arrangement to a physical arrangement would not impact BellSouth's ability to secure its own facilities. If denial of the in-place conversion is for BellSouth security reason, ALLTEL can request a security escort during all visits so the in-place conversion can then occur. Notwithstanding the foregoing, if the BellSouth Premises is at or nearing space exhaust, BellSouth may authorize the conversion of the virtual arrangement to a physical arrangement even though BellSouth could no longer secure its own facilities. The maximum amount of time that ALLTEL agrees to suspend order activity in that Premise so that BellSouth can convert the equipment in their systems is 15 calendar days.

BELLSOUTH PROPOSAL:

Virtual to Physical Collocation Relocation. In the event physical Collocation Space was previously denied at a location due to technical reasons or space limitations, and that physical Collocation Space has subsequently become available, ALLTEL may relocate its virtual collocation arrangements to physical collocation arrangements and pay the appropriate non-recurring fees for physical collocation and for the rearrangement or reconfiguration of services terminated in the virtual collocation arrangement, as outlined in the appropriate BellSouth tariffs. In the event that BellSouth knows when additional space for physical collocation may become available at the location requested by ALLTEL, such information will be provided to ALLTEL in BellSouth's written denial of physical collocation. To the extent that (i) physical Collocation Space becomes available to ALLTEL within 180 calendar days of BellSouth's written denial of ALLTEL's request for physical collocation, (ii) BellSouth had knowledge that the space was going to become available, and (iii) ALLTEL was not informed in the written denial that physical Collocation Space would become available within such 180 calendar days, then ALLTEL may transition its virtual collocation arrangement to a physical collocation arrangement and will receive a credit for any nonrecurring charges previously paid for such virtual collocation. ALLTEL must arrange with a BellSouth Certified Supplier for the relocation of equipment from its virtual Collocation Space to its physical Collocation Space and will bear the cost of such relocation. ALLTEL may request the conversion of any existing virtual collocation arrangements to physical collocation arrangements. BellSouth will authorize the conversion of virtual collocation arrangements to physical

collocation arrangements without requiring the relocation of the virtual arrangement where there are no extenuating circumstances or technical reasons that would cause the arrangement to become a safety hazard within the Premises or otherwise being in conformance with the terms and conditions of this Attachment and where (1) there is no change to the arrangement; and (2) the conversion of the virtual arrangement would not cause the arrangement to be located in the area of the Premises reserved for BellSouth's forecast of future growth; and (3) due to the location of the virtual collocation arrangement, the conversion of said arrangement to a physical arrangement would not impact BellSouth's ability to secure its own facilities. Notwithstanding the foregoing, if the BellSouth Premises is at or nearing space exhaust, BellSouth may authorize the conversion of the virtual arrangement to a physical arrangement even though BellSouth could no longer secure its own facilities.

6.14 Cancellation. If, at anytime prior to space acceptance, ALLTEL cancels its order for the Collocation Space(s), ALLTEL will reimburse BellSouth in the following manner: BellSouth will ascertain how far preparation work has progressed. ALLTEL will be billed the applicable non recurring rate for any and all work processes for which work has begun.

6.15 Licenses. ALLTEL, at its own expense, will be solely responsible for obtaining from governmental authorities, and any other appropriate agency, entity, or person, all rights, privileges, and licenses necessary or required to operate as a provider of telecommunications services to the public or to occupy the Collocation Space.

6.16 Environmental Compliance. The Parties agree to utilize and adhere to the Environmental Hazard Guidelines identified as Exhibit B attached hereto.

7. Rates and Charges

7.1 BellSouth shall assess an Application Fee via a service order which shall be issued at the time BellSouth responds that space is available pursuant to section 2.1. Payment of said Application Fee will be due as dictated by ALLTEL's current billing cycle and is non-refundable.

7.2 Space Preparation. Space preparation fees consist of a nonrecurring charge for Firm Order Processing and monthly recurring charges for Central Office Modifications, assessed per arrangement, per square foot, and Common Systems Modifications, assessed per arrangement, per square foot for cageless and per cage for caged collocation. ALLTEL shall remit payment of the nonrecurring Firm Order Processing Fee coincident with submission of a Bona Fide Firm Order. The recurring charges for space preparation apply beginning on the date on which BellSouth releases the Collocation Space for occupancy or on the date ALLTEL first occupies the Collocation Space, whichever is sooner. The charges recover the costs associated with preparing the Collocation Space, which includes survey, engineering of the Collocation Space, design and modification costs for network, building and support

systems. In the event ALLTEL opts for cageless space, the space preparation fees will be assessed based on the total floor space dedicated to ALLTEL as prescribed in Section 7.6.

7.3 Space Preparation Fee in Florida. Space preparation fees include a nonrecurring charge for Firm Order Processing and monthly recurring charges for Central Office Modifications, assessed per arrangement, per square foot, and Common Systems Modifications, assessed per arrangement, per square foot for cageless and per cage for caged collocation. ALLTEL shall remit payment of the nonrecurring Firm Order Processing Fee coincident with submission of a Bona Fide Firm Order. The recurring charges for space preparation apply beginning on the date on which BellSouth releases the Collocation Space for occupancy or on the date ALLTEL first occupies the Collocation Space, whichever is sooner. The charges recover the costs associated with preparing the Collocation Space, which includes survey, engineering of the Collocation Space, design and modification costs for network, building and support systems. In the event ALLTEL opts for cageless space, space preparation fees will be assessed based on the total floor space dedicated to ALLTEL as prescribed in Section 7.6

7.4 Space Preparation Fee in Georgia. In Georgia, the Space Preparation Fee is a one-time fee, assessed per arrangement, per location. It recovers a portion of costs associated with preparing the Collocation Space, which includes survey, engineering of the Collocation Space, design and modification costs for network, power, building and support systems. This is a set fee of $100 per square foot as established by the Georgia Public Service Commission Order in Docket No. 7061-U. In the event ALLTEL opts for non-enclosed space, the space preparation fee will be assessed based on the total floor space dedicated to ALLTEL as prescribed in Section 7.7.

7.5 Space Preparation Fee in North Carolina. In North Carolina, space preparation fees consist of monthly recurring charges for Central Office Modifications, assessed per arrangement, per square foot; Common Systems Modifications, assessed per arrangement, per square foot for cageless and per cage for caged collocation; and Power, assessed per the nominal –48V DC ampere requirements specified by ALLTEL on the Bona Fide Application. The space preparation charges apply beginning on the date on which BellSouth releases the Collocation Space for occupancy or on the date ALLTEL first occupies the Collocation Space, whichever is sooner. The charges recover the costs associated with preparing the Collocation Space, which includes survey, engineering of the Collocation Space, design and modification costs for network, building and support systems. In the event ALLTEL opts for cageless space, the space preparation fees will be assessed based on the total floor space dedicated to ALLTEL as described in Section 7.7.

7.6 Cable Installation. Cable Installation Fee(s) are assessed per entrance cable placed.

7.7 Floor Space. The Floor Space Charge includes reasonable charges for lighting, HVAC, and other allocated expenses associated with maintenance of the Premises but

does not recover any power-related costs incurred by BellSouth. When the Collocation Space is enclosed, ALLTEL shall pay floor space charges based upon the number of square feet so enclosed. When the Collocation Space is not enclosed, ALLTEL shall pay floor space charges based upon the following floor space calculation: [(depth of the equipment lineup in which the rack is placed) + (0.5 x maintenance aisle depth) + (0.5 x wiring aisle depth)] X (width of rack and spacers). For purposes of this calculation, the depth of the equipment lineup shall consider the footprint of equipment racks plus any equipment overhang. BellSouth will assign unenclosed Collocation Space in conventional equipment rack lineups where feasible. In the event ALLTEL's collocated equipment requires special cable racking, isolated grounding or other treatment which prevents placement within conventional equipment rack lineups, ALLTEL shall be required to request an amount of floor space sufficient to accommodate the total equipment arrangement. Floor space charges are due beginning with the date on which BellSouth releases the Collocation Space for occupancy or on the date ALLTEL first occupies the Collocation Space, whichever is sooner.

7.8 Power. BellSouth shall make available –48 Volt (-48V) DC power for ALLTEL's Collocation Space at a BellSouth Power Board or BellSouth Battery Distribution Fuse Bay ("BDFB") at ALLTEL's option within the Premises.

7.8.1 Recurring charges for -48V DC power will be assessed per ampere per month based upon the BellSouth Certified Supplier engineered and installed power feed fused ampere capacity. Rates include redundant feeder fuse positions (A&B) and common cable rack to ALLTEL's equipment or space enclosure. When obtaining power from a BDFB, fuses and power cables (A&B) must be engineered (sized), and installed by ALLTEL's BellSouth Certified Supplier. When obtaining power from a BellSouth power board, power cables (A&B) must be engineered (sized), and installed by ALLTEL's BellSouth Certified power Supplier. ALLTEL is responsible for contracting with a BellSouth Certified Supplier for power distribution feeder cable runs from a BellSouth BDFB or power board to ALLTEL's equipment. Determination of the BellSouth BDFB or BellSouth power board as the power source will be made at BellSouth's sole, but reasonable, discretion. The BellSouth Certified Supplier contracted by ALLTEL must provide BellSouth a copy of the engineering power specification prior to the day on which ALLTEL's equipment becomes operational ("Commencement Date"). BellSouth will provide the common power feeder cable support structure between the BellSouth BDFB or power board and ALLTEL's arrangement area. ALLTEL shall contract with a BellSouth Certified Supplier who will be responsible for the following: dedicated power cable support structure within ALLTEL's arrangement; power cable feeds; terminations of cable. Any terminations at a BellSouth power board must be performed by a BellSouth Certified power Supplier. ALLTEL shall comply with all applicable National Electric Code (NEC), BellSouth TR73503, Telcordia (BellCore) and ANSI Standards regarding power cabling.

7.8.2 If BellSouth has not previously invested in power plant capacity for collocation at a specific site, ALLTEL has the option to add its own dedicated power plant; provided, however, that such work shall be performed by a BellSouth Certified Supplier who shall comply with BellSouth's guidelines and specifications. Where the addition of ALLTEL's dedicated power plant results in construction of a new power plant room, upon termination of ALLTEL's right to occupy collocation space at such site, ALLTEL shall have the right to remove its equipment from the power plant room, but shall otherwise leave the room intact.

7.8.3 If ALLTEL elects to install its own DC Power Plant, BellSouth shall provide AC power to feed ALLTEL's DC Power Plant. Charges for AC power will be assessed per breaker ampere per month. Rates include the provision of commercial and standby AC power. When obtaining power from a BellSouth service panel, protection devices and power cables must be engineered (sized), and installed by ALLTEL's BellSouth Certified Supplier except that BellSouth shall engineer and install protection devices and power cables for Adjacent Collocation. ALLTEL's BellSouth Certified Supplier must also provide a copy of the engineering power specification prior to the Commencement Date. Charges for AC power shall be assessed pursuant to the rates specified in Exhibit A. AC power voltage and phase ratings shall be determined on a per location basis. At ALLTEL's option, ALLTEL may arrange for AC power in an Adjacent Collocation arrangement from a retail provider of electrical power.

7.9 Security Escort. A security escort will be required whenever ALLTEL or its approved agent desires access to the entrance manhole or must have access to the Premises after the one accompanied site visit allowed pursuant to Section 6.6.2 prior to completing BellSouth's Security Training requirements and/or prior to Space Acceptance. Rates for a security escort are assessed according to the schedule appended hereto as Exhibit A beginning with the scheduled escort time. BellSouth will wait for one-half (1/2) hour after the scheduled time for such an escort and ALLTEL shall pay for such half-hour charges in the event ALLTEL fails to show up.

7.10 Cable Record charges. These charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

7.11 Rate "True-Up". The Parties agree that the prices reflected as interim herein shall be "trued-up" (up or down) based on final prices either determined by further agreement or by an effective order, in a proceeding involving BellSouth before the regulatory authority for the state in which the services are being performed or any other body having jurisdiction over this Agreement (hereinafter "Commission"). Under the "true-up" process, the interim price for each service shall be multiplied by the volume of that service purchased to arrive at the total interim amount paid for that service ("Total Interim Price"). The final price for that service shall be multiplied by the volume purchased to arrive at the total final amount due ("Total Final Price"). The Total Interim Price shall be compared with the Total Final Price. If the Total Final Price is more than the Total Interim Price, ALLTEL shall pay the difference to BellSouth. If

the Total Final Price is less than the Total Interim Price, BellSouth shall pay the difference to ALLTEL. Each Party shall keep its own records upon which a "true-up" can be based and any final payment from one Party to the other shall be in an amount agreed upon by the Parties based on such records. In the event of any disagreement as between the records or the Parties regarding the amount of such "true-up," the Parties agree that the Commission shall be called upon to resolve such differences.

7.12 Other. If no rate is identified in the contract, the rate for the specific service or function will be negotiated by the Parties upon request by either Party. Payment of all other charges under this Attachment shall be due as dictated by ALLTEL's current billing cycle. ALLTEL will pay a late payment charge as specified in Attachment 7.

8. Insurance

8.1 ALLTEL shall, at its sole cost and expense, procure, maintain, and keep in force insurance as specified in this Section 8 and underwritten by insurance companies licensed to do business in the states applicable under this Attachment and having a Best's Insurance Rating of A-.

8.2 ALLTEL shall maintain the following specific coverage:

8.2.1 Commercial General Liability coverage in the amount of ten million dollars ($10,000,000.00) or a combination of Commercial General Liability and Excess/Umbrella coverage totaling not less than ten million dollars ($10,000,000.00). BellSouth shall be named as an Additional Insured on the Commercial General Liability policy as specified herein.

8.2.2 Statutory Workers Compensation coverage and Employers Liability coverage in the amount of one hundred thousand dollars ($100,000.00) each accident, one hundred thousand dollars ($100,000.00) each employee by disease, and five hundred thousand dollars ($500,000.00) policy limit by disease.

8.2.3 All Risk Property coverage on a full replacement cost basis insuring all of ALLTEL's real and personal property situated on or within BellSouth's Central Office location(s).

8.2.4 ALLTEL may elect to purchase business interruption and contingent business interruption insurance, having been advised that BellSouth assumes no liability for loss of profit or revenues should an interruption of service occur.

8.3 The limits set forth in Section 8.2 above may be increased by BellSouth from time to time during the term of this Attachment upon thirty (30) days notice to ALLTEL to at least such minimum limits as shall then be customary with respect to comparable occupancy of BellSouth structures.

8.4 All policies purchased by ALLTEL shall be deemed to be primary and not contributing to or in excess of any similar coverage purchased by BellSouth. All insurance must be

in effect on or before the date equipment is delivered to BellSouth's Premises and shall remain in effect for the term of this Attachment or until all ALLTEL's property has been removed from BellSouth's Premises, whichever period is longer. If ALLTEL fails to maintain required coverage, BellSouth may pay the premiums thereon and seek reimbursement of same from ALLTEL.

8.5 ALLTEL shall submit certificates of insurance reflecting the coverage required pursuant to this Section a minimum of ten (10) business days prior to the commencement of any work in the Collocation Space. Failure to meet this interval may result in construction and equipment installation delays. ALLTEL shall arrange for BellSouth to receive thirty (30) business days' advance notice of cancellation from ALLTEL's insurance company. ALLTEL shall forward a certificate of insurance and notice of cancellation/non-renewal to BellSouth at the following address:

BellSouth Telecommunications, Inc.
Attn.: Risk Management Coordinator
17H53 BellSouth Center
675 W. Peachtree Street
Atlanta, Georgia 30375

8.6 ALLTEL must conform to recommendations made by BellSouth's fire insurance company to the extent BellSouth has agreed to, or shall hereafter agree to, such recommendations.

8.7 Self-Insurance. If ALLTEL's net worth exceeds five hundred million dollars ($500,000,000), ALLTEL may elect to request self-insurance status in lieu of obtaining any of the insurance required in Sections 8.2.1 and 8.2.2. ALLTEL shall provide audited financial statements to BellSouth thirty (30) days prior to the commencement of any work in the Collocation Space. BellSouth shall then review such audited financial statements and respond in writing to ALLTEL in the event that self-insurance status is not granted to ALLTEL. If BellSouth approves ALLTEL for self-insurance, ALLTEL shall annually furnish to BellSouth, and keep current, evidence of such net worth that is attested to by one of ALLTEL's corporate officers. The ability to self-insure shall continue so long as the ALLTEL meets all of the requirements of this Section. If the ALLTEL subsequently no longer satisfies this Section, ALLTEL is required to purchase insurance as indicated by Sections 8.2.1 and 8.2.2.

8.8 The net worth requirements set forth in Section 8.7 may be increased by BellSouth from time to time during the term of this Attachment upon thirty (30) days' notice to ALLTEL to at least such minimum limits as shall then be customary with respect to comparable occupancy of BellSouth structures.

8.9 Failure to comply with the provisions of this Section will be deemed a material breach of this Attachment.

9. Mechanics Liens

9.1 If any mechanics lien or other liens shall be filed against property of either Party (BellSouth or ALLTEL), or any improvement thereon by reason of or arising out of any labor or materials furnished or alleged to have been furnished or to be furnished to or for the other Party or by reason of any changes, or additions to said property made at the request or under the direction of the other Party, the other Party directing or requesting those changes shall, within thirty (30) business days after receipt of written notice from the Party against whose property said lien has been filed, either pay such lien or cause the same to be bonded off the affected property in the manner provided by law. The Party causing said lien to be placed against the property of the other shall also defend, at its sole cost and expense, on behalf of the other, any action, suit or proceeding which may be brought for the enforcement of such liens and shall pay any damage and discharge any judgment entered thereon.

10. Inspections

10.1 BellSouth may conduct an inspection of ALLTEL's equipment and facilities in the Collocation Space(s) prior to the activation of facilities between ALLTEL's equipment and equipment of BellSouth. BellSouth may conduct an inspection if ALLTEL adds equipment and may otherwise conduct routine inspections at reasonable intervals mutually agreed upon by the Parties. BellSouth shall provide ALLTEL with a minimum of forty-eight (48) hours or two (2) business days, whichever is greater, advance notice of all such inspections, and shall provide ALLTEL with the opportunity to be present at all such inspections. All costs of such inspection shall be borne by BellSouth.

11. Security and Safety Requirements

11.1 Any security and safety requirements set forth in this section which are more stringent than the most stringent security requirements BellSouth maintains at its own premises either for their own employees or for authorized contractors are void. Only BellSouth employees, BellSouth Certified Contractors and authorized employees, authorized Guests, pursuant to Section 3.4, preceding, or authorized agents of ALLTEL will be permitted in the BellSouth Premises. ALLTEL shall provide its employees and agents with picture identification which must be worn and visible at all times while in the Collocation Space or other areas in or around the Premises. The photo Identification card shall bear, at a minimum, the employee's name and photo, and the ALLTEL name. BellSouth reserves the right to remove from its premises any employee of ALLTEL not possessing identification issued by ALLTEL or who have violated any of BellSouth's policies as outlined in the CLEC Security Training documents. Except for damages caused by BellSouth's gross negligence or willful misconduct, ALLTEL shall hold BellSouth harmless for any damages resulting from such removal of its personnel

from BellSouth premises. ALLTEL shall be solely responsible for ensuring that any Guest of ALLTEL is in compliance with all subsections of this Section 11.

11.1.1 ALLTEL will be required, at its own expense, to conduct a statewide investigation of criminal history records for each ALLTEL employee being considered for work on the BellSouth Premises, for the states/counties where the ALLTEL employee has worked and lived for the past five years. Where state law does not permit statewide collection or reporting, an investigation of the applicable counties is acceptable. ALLTEL shall not be required to perform this investigation if an affiliated company of ALLTEL has performed an investigation of the ALLTEL employee seeking access, if such investigation meets the criteria set forth above. This requirement will not apply if ALLTEL has performed a pre-employment statewide investigation of criminal history records, or where state law does not permit an investigation of the applicable counties for the ALLTEL employee seeking access, for the states/counties where the ALLTEL employee has worked and lived for the past five years.

11.1.2 ALLTEL will be required to administer to their personnel assigned to the BellSouth Premises security training either provided by BellSouth, or meeting criteria defined by BellSouth.

11.1.3 ALLTEL shall not assign to the BellSouth Premises any personnel with records of felony criminal convictions. ALLTEL shall not assign to the BellSouth Premises any personnel with records of misdemeanor convictions, except for misdemeanor traffic violations, without advising BellSouth of the nature and gravity of the offense(s). BellSouth reserves the right to refuse building access to any ALLTEL personnel who have been identified to have misdemeanor criminal convictions. Notwithstanding the foregoing, in the event that ALLTEL chooses not to advise BellSouth of the nature and gravity of any misdemeanor conviction, ALLTEL may, in the alternative, certify to BellSouth that it shall not assign to the BellSouth Premises any personnel with records of misdemeanor convictions (other than misdemeanor traffic violations).

11.1.4 ALLTEL shall not knowingly assign to the BellSouth Premises any individual who was a former employee of BellSouth and whose employment with BellSouth was terminated for a criminal offense whether or not BellSouth sought prosecution of the individual for the criminal offense.

11.1.5 ALLTEL shall not knowingly assign to the BellSouth Premises any individual who was a former contractor of BellSouth and whose access to a BellSouth Premises was revoked due to commission of a criminal offense whether or not BellSouth sought prosecution of the individual for the criminal offense.

11.1.6 For each ALLTEL employee requiring access to a BellSouth Premises pursuant to this Attachment, ALLTEL shall furnish BellSouth, prior to an employee gaining such access, a certification that the aforementioned background check and security training were completed. The certification will contain a statement that no felony convictions were found and certifying that the security training was completed by the employee. If

the employee's criminal history includes misdemeanor convictions, ALLTEL will disclose the nature of the convictions to BellSouth at that time. In the alternative, ALLTEL may certify to BellSouth that it shall not assign to the BellSouth Premises any personnel with records of misdemeanor convictions other than misdemeanor traffic violations.

11.1.7 At BellSouth's request, ALLTEL shall promptly remove from BellSouth's Premises any employee of ALLTEL BellSouth does not wish to grant access to its premises because such access would constitute a violation of this Section 11 1) pursuant to any investigation conducted by BellSouth or 2) prior to the initiation of an investigation in the event that an employee of ALLTEL is found interfering with the property or personnel of BellSouth or another CLEC, provided that an investigation shall promptly be commenced by BellSouth.

11.2 Notification to BellSouth. BellSouth reserves the right to interview ALLTEL's employees, agents, or contractors in the event of wrongdoing in or around BellSouth's property or involving BellSouth's or another CLEC's property or personnel, provided that BellSouth shall provide reasonable notice to ALLTEL's Security contact of such interview and shall provide ALLTEL with the opportunity to be present. ALLTEL and its contractors shall reasonably cooperate with BellSouth's investigation into allegations of wrongdoing or criminal conduct committed by, witnessed by, or involving ALLTEL's employees, agents, or contractors. Additionally, BellSouth reserves the right to bill ALLTEL for all reasonable costs associated with investigations involving its employees, agents, or contractors if it is established and mutually agreed in good faith that ALLTEL's employees, agents, or contractors are responsible for the alleged act. BellSouth shall bill ALLTEL for BellSouth property which is stolen or damaged where an investigation determines the culpability of ALLTEL's employees, agents, or contractors and where ALLTEL agrees, in good faith, with the results of such investigation. ALLTEL shall notify BellSouth in writing immediately in the event that the CLEC discovers one of its employees already working on the BellSouth premises is a possible security risk. Upon request of the other Party, the Party who is the employer shall discipline consistent with its employment practices, up to and including removal from BellSouth Premises, any employee found to have violated the security and safety requirements of this section.

11.3 Use of Supplies. Unauthorized use of telecommunications equipment or supplies by either Party, whether or not used routinely to provide telephone service (e.g. plug-in cards,) will be strictly prohibited and handled appropriately. Costs associated with such unauthorized use may be charged to the offending Party, as may be all associated investigative costs.

11.4 Use of Official Lines. Except for non-toll calls necessary in the performance of their work, neither Party shall use the telephones of the other Party on the BellSouth Premises. Charges for unauthorized telephone calls may be charged to the offending Party, as may be all associated investigative costs.

11.5 Accountability. Full compliance with the Security requirements of this section shall in no way limit the accountability of either Party to the other for the improper actions of its employees.

12. Destruction of Collocation Space

12.1 In the event a Collocation Space is wholly or partially damaged by fire, windstorm, tornado, flood or by similar causes to such an extent as to be rendered wholly unsuitable for ALLTEL's permitted use hereunder, then either Party may elect within ten (10) business days after such damage, to terminate occupancy of the damaged Collocation Space, and if either Party shall so elect, by giving the other written notice of termination, both Parties shall stand released of and from further liability under the terms hereof. If the Collocation Space shall suffer only minor damage and shall not be rendered wholly unsuitable for ALLTEL's permitted use, or is damaged and the option to terminate is not exercised by either Party, BellSouth covenants and agrees to proceed promptly without expense to ALLTEL, except for improvements not the property of BellSouth, to repair the damage. BellSouth shall have a reasonable time within which to rebuild or make any repairs, and such rebuilding and repairing shall be subject to delays caused by storms, shortages of labor and materials, government regulations, strikes, walkouts, and causes beyond the control of BellSouth, which causes shall not be construed as limiting factors, but as exemplary only. ALLTEL may, at its own expense, accelerate the rebuild of its collocated space and equipment provided however that a BellSouth Certified Contractor is used and the necessary space preparation has been completed. Rebuild of equipment must be performed by a BellSouth Certified Vendor. If ALLTEL's acceleration of the project increases the cost of the project, then those additional charges will be incurred by ALLTEL. Where allowed and where practical, ALLTEL may erect a temporary facility while BellSouth rebuilds or makes repairs. In all cases where the Collocation Space shall be rebuilt or repaired, ALLTEL shall be entitled to an equitable abatement of rent and other charges, depending upon the unsuitability of the Collocation Space for ALLTEL's permitted use, until such Collocation Space is fully repaired and restored and ALLTEL's equipment installed therein (but in no event later than thirty (30) business days after the Collocation Space is fully repaired and restored). Where ALLTEL has placed an Adjacent Arrangement pursuant to Section 3.5, ALLTEL shall have the sole responsibility to repair or replace said Adjacent Arrangement provided herein. Pursuant to this section, BellSouth will restore the associated services to the Adjacent Arrangement.

13. Eminent Domain

13.1 If the whole of a Collocation Space or Adjacent Arrangement shall be taken by any public authority under the power of eminent domain, then this Attachment shall terminate with respect to such Collocation Space or Adjacent Arrangement as of the day possession shall be taken by such public authority and rent and other charges for

the Collocation Space or Adjacent Arrangement shall be paid up to that day with proportionate refund by BellSouth of such rent and charges as may have been paid in advance for a period subsequent to the date of the taking. If any part of the Collocation Space or Adjacent Arrangement shall be taken under eminent domain, BellSouth and ALLTEL shall each have the right to terminate this Attachment with respect to such Collocation Space or Adjacent Arrangement and declare the same null and void, by written notice of such intention to the other Party within ten (10) business days after such taking.

14. Nonexclusivity

14.1 ALLTEL understands that this Attachment is not exclusive and that BellSouth may enter into similar agreements with other Parties. Assignment of space pursuant to all such agreements shall be determined by space availability and made on a first come, first served basis.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – ALABAMA PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3,760.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,134.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,211.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.24	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$3.01	
PE1SM	Common Systems Modifications – Caged*	Per cage	$102.16	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$178.65	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$17.52	NA
PE1PJ	Floor Space	Per sq. ft.	$3.68	NA
PE1BD	Cable Installation	Per cable	NA	$1,751.00
PE1PM	Cable Support Structure	Per entrance cable	$19.67	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$9.00	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.63	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.26	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.89	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.99	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$.31	$33.68/$31.79
PE1P4	4-wire		$.62	$33.63/$31.67
PE1P1	DS-1		$1.28	$52.93/$39.87
PE1P3	DS-3		$16.27	$51.99/$38.59
PE1F2	2-fiber		$3.23	$52.00/$38.60
PE1F4	4-fiber		$5.73	$64.54/$51.14

ALABAMA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System*	Per central office	$52.27	
PE1A1	New Access Card Activation*	Per card	$.059	$55.57
PE1AA	Administrative change, existing card*	Per card		$15.58
PE1AR	Replace lost or stolen card*	Per card		$45.56
PE1AK	Initial Key	Per key	NA	$26.19
PE1AL	Replace lost or stolen key	Per key	NA	$26.19
PE1SR	Space Availability Report*	Per premises requested		$2,150.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross connect		
PE1PE	2-Wire Cross-Connect		$0.08	NA
PE1PF	4-Wire Cross-Connect		$0.17	NA
PE1PG	DS1 Cross-Connect		$0.69	NA
PE1PH	DS3 Cross-Connect		$4.74	NA
PE1B2	2-Fiber Cross-Connect		$32.02	NA
PE1B4	4-Fiber Cross-Connect		$40.48	NA
	Cable Records[1]			**Note 2** Initial/Subsequent
PE1CR	Cable Records	Per request	NA	$1708/$1166
PE1CD	VG/DS0 Cable	Per cable record	NA	$923.51/$923.51
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.02/$18.02
PE1C1	DS1	Per T1TIE	NA	$8.44/$8.44
PE1C3	DS3	Per T3TIE	NA	$29.53/$29.53
PE1CB	Fiber Cable	Per cable record	NA	$278.95/$278.95

ALABAMA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
	Security Escort	Per half hr/add'l half hr		
PE1BT	Basic Time		NA	$33.85/$21.45
PE1OT	Overtime		NA	$44.09/$27.71
PE1PT	Premium Time		NA	$54.33/$33.96

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – FLORIDA PHYSICAL COLLOCATION

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request		$3,791.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,160.00
	Space Preparation Fees			
PE1SJ	Firm Order Processing			$1,211.00
PE1SK	Central Office Modifications	Per sq. ft.	$2.58	
PE1SL	Common Systems Modifications – Cageless	Per sq. ft.	$2.96	
PE1SM	Common Systems Modifications – Caged	Per cage	$100.66	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Wire Cage	Per first 100 sq. ft.	$205.93	NA
PE1CW	Wire Cage	Per add'l 50 sq. ft.	$20.20	NA
PE1PJ	Floor Space	Per sq. ft.	$6.57	NA
PE1BD	Cable Installation	Per cable		$1,826.00
PE1PM	Cable Support Structure		$21.66	NA
	Power			
PE1PL	-48V DC Power	Per amp	$8.86	NA
PE1FB	120V AC Power single phase	Per breaker amp	$5.62	-
PE1FD	240V AC Power single phase	Per breaker amp	$11.26	-
PE1FE	120V AC Power three phase	Per breaker amp	$16.88	-
PE1FG	277 AC Power three phase	Per breaker amp	$38.98	-
	Cross Connects			First/Add'l
	2-wire	Per cross connect	$.074	$34.53/$32.51
	4-wire	Per cross connect	$.148	$34.54/$32.53
	DS1	Per cross connect	$1.29	$54.15/$40.94
	DS3	Per cross connect	$17.48	$53.28/$39.65
	2-fiber	Per cross connect	$2.96	$53.28/$39.66
	4-fiber	Per cross connect	$5.66	$66.08/$52.47

FLORIDA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System	Per premises	$89.48	
PE1A1	New Access Card Activation	Per card	$.06	$56.03
PE1AA	Administrative change, existing card	Per card		$15.71
PE1AR	Replace lost or stolen card	Per card		$45.93
PE1AK	Initial Key	Per key	NA	$26.41
PE1AL	Replace lost or stolen key	Per key	NA	$26.41
PE1SR	Space Availability Report	Per premises requested		$2,168.00
	POT Bay **(Note 1)**		NA	NA
	Cable Records[2]			**Note 3** initial/subsequent
PE1CR	Cable Records	Per request	NA	$1709/$1166
PE1CD	VG/DS0 Cable	Per cable record	NA	$923.86/$923.86
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.03/$18.03
PE1C1	DS1	Per T1TIE	NA	$8.44/$8.44
PE1C3	DS3	Per T3TIE	NA	$29.54/$29.54
PE1CB	Fiber Cable	Per cable record	NA	$279.05/$279.05
	Security Escort	Per ¼ hour		
PE1BQ	Basic Time		NA	$10.89
PE1OQ	Overtime		NA	$13.64
PE1PQ	Premium Time		NA	$16.40

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

(1) **POT Bays**: BellSouth's Florida specific rates were established in the Florida Public Service Commission Docket No. 960833. The Commission did not set permanent rates for POT Bays, given the assumption by the Parties to the Proceeding that they will always provide their own POT Bays. It will be necessary for ALLTEL to provide its own POT Bays per BellSouth specifications and provide the necessary information from which BellSouth can inventory.

(2) Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

(3) The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – GEORGIA PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and subject to true-up

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3,755.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,130.00 Minimum
PE1BB	Space Preparation Fee **(Note 2)**	Per sq. ft.	NA	$100.00
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$187.36	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$18.38	NA
	Floor Space			
PE1PJ	Zone A	Per sq. ft.	$4.47	NA
PE1PK	Zone B	Per sq. ft.	$4.47	NA
PE1BD	Cable Installation	Per cable	NA	$1,693.00
PE1PM	Cable Support Structure	Per entrance cable	$19.26	NA
	Power			
PE1PL	-48V DC Power	Per amp	$5.00	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.52	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.05	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.58	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.27	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$0.31	$33.76/$31.86
PE1P4	4-wire		$0.61	$33.77/$31.80
PE1P1	DS-1		$1.13	$53.05/$39.99
PE1P3	DS-3		$14.43	$52.14/$38.71
PE1F2	2-fiber		$2.86	$52.14/$38.72
PE1F4	4-fiber		$5.08	$64.74/$51.31

GEORGIA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System*	Per premises	$40.00	
PE1A1	New Access Card Activation*	Per card	$.058	$55.51
PE1AA	Administrative change, existing card*	Per card		$15.56
PE1AR	Replace lost or stolen card*	Per card		$45.50
PE1AK	Initial Key	Per key	NA	$26.16
PE1AL	Replace lost or stolen key	Per key	NA	$26.16
PE1SR	Space Availability Report*	Per premises requested		$2,148.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.40	NA
PE1PF	4-Wire Cross-Connect		$1.20	NA
PE1PG	DS1 Cross-Connect		$1.20	NA
PE1PH	DS3 Cross-Connect		$8.00	NA
PE1B2	2 Fiber Cross-Connect		$38.79	NA
PE1B4	4 Fiber Cross-Connect		$52.31	NA
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1706/$1164
PE1CD	VG/DS0 Cable	Per cable record	NA	$922.38/$922.38
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.00/$18.00
PE1C1	DS1	Per T1TIE	NA	$8.43/$8.43
PE1C3	DS3	Per T3TIE	NA	$29.49/$29.49
PE1CB	Fiber Cable	Per cable record	NA	$278.61/$278.61
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.81/$21.42
PE1OT	Overtime		NA	$44.03/$27.67
PE1PT	Premium Time		NA	$54.26/$33.92

N/A refers to rate elements which do not have a negotiated rate.

Note (1) Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – KENTUCKY PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up.

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3,761.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,135.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,202.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.38	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$3.30	
PE1SM	Common Systems Modifications – Caged*	Per cage	$112.11	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$189.85	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$18.62	NA
PE1PJ	Floor Space	Per sq. ft.	$8.20	NA
PE1BD	Cable Installation	Per cable	NA	$1,755.00
PE1PM	Cable Support Structure	Per entrance cable	$20.14	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$8.77	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.58	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.16	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.74	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.65	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$0.037	$33.67/$31.78
PE1P4	4-wire		$0.075	$33.66/$31.70
PE1P1	DS-1		$1.51	$52.97/$39.90
PE1P3	DS-3		$19.15	$52.04/$38.62
PE1F2	2-fiber		$3.80	$52.04/$38.63
PE1F4	4-fiber		$6.75	$64.59/$51.18

KENTUCKY (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System*	Per premises	$78.11	
PE1A1	New Access Card Activation	Per card	$.059	$55.59
PE1AA	Administrative change, existing card	Per card		$15.59
PE1AR	Replace lost or stolen card	Per card		$45.58
PE1AK	Initial Key	Per key	NA	$26.20
PE1AL	Replace lost or stolen key	Per key	NA	$26.20
PE1SR	Space Availability Report	Per premises requested		$2,151
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.06	NA
PE1PF	4-Wire Cross-Connect		$0.15	NA
PE1PG	DS1 Cross-Connect		$0.58	NA
PE1PH	DS3 Cross-Connect		$4.51	NA
PE1B2	2 Fiber Cross-Connect		$38.79	NA
PE1B4	4 Fiber Cross-Connect		$52.31	NA
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.86/$21.46
PE1OT	Overtime		NA	$44.10/$27.72
PE1PT	Premium Time		NA	$54.35/$33.97
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1709/1166
PE1CD	VG/DS0 Cable	Per cable record	NA	$923.83/$923.83
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.03/$18.03
PE1C1	DS1	Per T1TIE	NA	$8.44/$8.44
PE1C3	DS3	Per T3TIE	NA	$29.54/$29.54
PE1CB	Fiber Cable	Per cable record	NA	$279.05/$279.05

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – LOUISIANA PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up.

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3756.00
PE1CA	Subsequent Application Fee	Per request	NA	$3131.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,200.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.60	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$3.15	
PE1SM	Common Systems Modifications – Caged*	Per cage	$105.87	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$207.06	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$20.31	NA
PE1PJ	Floor Space	Per sq. ft.	$5.94	NA
PE1BD	Cable Installation	Per cable	NA	$1,753.00
PE1PM	Cable Support Structure	Per entrance cable	$21.16	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$9.20	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.66	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.34	-
PE1FE	120V AC Power three phase*	Per breaker amp	$17.00	-
PE1FG	277 AC Power three phase*	Per breaker amp	$39.26	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$0.036	$33.61/$31.76
PE1P4	4-wire		$0.073	$33.53/$31.58
PE1P1	DS-1		$1.20	$52.80/$39.76
PE1P3	DS-3		$15.26	$51.86/$38.49

LOUISIANA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
	Cross Connects (continued)	Per cross connect		First/Add'l
PE1F2	2-fiber		$3.03	$51.86/$38.49
PE1F4	4-fiber		$5.38	$64.36/$50.99
PE1AX	Security Access System Security System*	Per premises	$60.60	
PE1A1	New Access Card Activation*	Per card	$.060	$55.51
PE1AA	Administrative change, existing card*	Per card		$15.57
PE1AR	Replace lost or stolen card	Per card		$45.51
PE1AK	Initial Key	Per key	NA	$26.16
PE1AL	Replace lost or stolen key	Per key	NA	$26.16
PE1SR	Space Availability Report*	Per premises requested		$2,148
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.0776	NA
PE1PF	4-Wire Cross-Connect		$0.1552	NA
PE1PG	DS1 Cross-Connect		$0.6406	NA
PE1PH	DS3 Cross-Connect		$4.75	NA
PE1B2	2 Fiber Cross-Connect		$47.44	NA
PE1B4	4 Fiber Cross-Connect		$63.97	NA
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1706/$1165
PE1CD	VG/DS0 Cable	Per cable record	NA	$922.51/$922.51
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.00/$18.00
PE1C1	DS1	Per T1TIE	NA	$8.43/$8.43
PE1C3	DS3	Per T3TIE	NA	$29.49/$29.49
PE1CB	Fiber Cable	Per cable record	NA	$278.65/$278.65

LOUISIANA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.97/$21.53
PE1OT	Overtime		NA	$44.25/$27.81
PE1PT	Premium Time		NA	$54.53/$34.09

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – MISSISSIPPI PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up.

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3,755.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,130.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,200.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.61	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$2.88	
PE1SM	Common Systems Modifications – Caged*	Per cage	$97.85	
	Space Enclosure(100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$208.30	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$20.43	NA
PE1PJ	Floor Space	Per sq. ft.	$6.53	
PE1BD	Cable Installation	Per cable	NA	$1,871.00
PE1PM	Cable Support Structure	Per entrance cable	$19.90	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$8.96	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.61	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.23	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.84	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.89	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$.038	$33.65/$31.77
PE1P4	4-wire		$.076	$33.46/$31.52

MISSISSIPPI (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
	Cross Connects (continued)	Per cross connect		First/Add'l
PE1P1	DS-1		$1.30	$52.73/$39.70
PE1P3	DS-3		$16.55	$51.78/$38.43
PE1F2	2-fiber		$3.28	$51.78/$38.43
PE1F4	4-fiber		$5.83	$64.27/$50.91
PE1AX	Security Access System Security System*	Per premises	$85.54	
PE1A1	New Access Card Activation*	Per card	$.061	$55.50
PE1AA	Administrative change, existing card*	Per card		$15.56
PE1AR	Replace lost or stolen card	Per card		$45.50
PE1AK	Initial Key	Per key	NA	$26.16
PE1AL	Replace lost or stolen key	Per key	NA	$26.16
PE1SR	Space Availability Report*	Per premises requested		$2,147.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.1195	NA
PE1PF	4-Wire Cross-Connect		$0.2389	NA
PE1PG	DS1 Cross-Connect		$0.9862	NA
PE1PH	DS3 Cross-Connect		$5.81	NA
PE1B2	2 Fiber Cross-Connect		$38.79	NA
PE1B4	4 Fiber Cross-Connect		$52.31	NA
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1706/1164
PE1CD	VG/DS0 Cable	Per cable record	NA	$922.28/$922.28
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.00/$18.00
PE1C1	DS1	Per T1TIE	NA	$8.42/$8.42
PE1C3	DS3	Per T3TIE	NA	$29.49/$29.49
PE1CB	Fiber Cable	Per cable record	NA	$278.58/$278.58

MISSISSIPPI (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.80/$21.42
PE1OT	Overtime		NA	$44.03/$27.67
PE1PT	Premium Time		NA	$54.26/$33.92

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – NORTH CAROLINA PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up.

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee*	Per request	NA	$3,850.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,119.00 Minimum
	Space Preparation Fees			
	Central Office Modification*	Per sq. ft.	$1.57	
	Common Systems Modification – Cageless*	Per sq. ft.	$3.26	
	Common Systems Modification – Caged*	Per cage	$110.79	
	Power*	Per nominal –48v DC Amp	$5.76	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh*	Per first 100 sq. ft.	$102.76	NA
PE1CW	Welded Wire-mesh*	Per add'l 50 sq. ft.	$10.44	NA
PE1PJ	Floor Space*	Per sq. ft.	$3.45	NA
PE1BD	Cable Installation*	Per cable	NA	$2,305.00
PE1PM	Cable Support Structure*	Per entrance cable	$21.33	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$6.65	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.50	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.01	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.51	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.12	-
	Cross Connects **(Note 1)**	Per cross connect		First/Add'l
PE1P2	2-wire*		$0.32	$41.78/$39.23
PE1P4	4-wire*		$0.64	$41.91/$39.25
PE1P1	DS-1*		$2.34	$71.02/$51.08
PE1P3	DS-3*		$42.84	$69.84/$49.43
PE1F2	2-fiber		$2.94	$51.97/$38.59
PE1F4	4-fiber		$5.62	$64.53/$51.15

NORTH CAROLINA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System*	Per premises	$41.03	
PE1A1	New Access Card Activation*	Per card	$.062	$55.30
PE1AA	Administrative change, existing card*	Per card		$15.51
PE1AR	Replace lost or stolen card	Per card		$45.34
PE1AK	Initial Key	Per key	NA	$26.18
PE1AL	Replace lost or stolen key	Per key	NA	$26.18
PE1SR	Space Availability Report*	Per premises requested		$2,140.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.10	NA
PE1PF	4-Wire Cross-Connect		$0.19	NA
PE1PG	DS1 Cross-Connect		$0.79	NA
PE1PH	DS3 Cross-Connect		$4.85	NA
PE1B2	2 Fiber Cross-Connect		$45.30	NA
PE1B4	4 Fiber Cross-Connect		$61.09	NA
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$42.92/$25.56
PE1OT	Overtime		NA	$54.51/$32.44
PE1PT	Premium Time		NA	$66.10/$39.32
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1707/$1165
PE1CD	VG/DS0 Cable	Per cable record	NA	$923.08/$923.08
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.02/$18.02
PE1C1	DS1	Per T1TIE	NA	$8.43/$8.43
PE1C3	DS3	Per T3TIE	NA	$29.51/$29.51
PE1CB	Fiber Cable	Per cable record	NA	$278.82/$278.82

EXHIBIT A: BELLSOUTH/ALLTEL RATES – NORTH CAROLINA PHYSICAL COLLOCATION (continued)

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – SOUTH CAROLINA PHYSICAL COLLOCATION

Rates marked with an asterisk (*) are interim and are subject to true-up.

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3768.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,141.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,204.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.75	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$3.24	
PE1SM	Common Systems Modifications – Caged*	Per cage	$110.17	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$219.19	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$21.50	NA
PE1PJ	Floor Space	Per sq. ft.	$3.95	NA
PE1BD	Cable Installation	Per cable	NA	$1,621.00
PE1PM	Cable Support Structure	Per entrance cable	$21.33	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$9.19	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.67	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.36	-
PE1FE	120V AC Power three phase*	Per breaker amp	$17.03	-
PE1FG	277 AC Power three phase*	Per breaker amp	$39.33	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$.034	$33.75/$31.86
PE1P4	4-wire		$.068	$33.71/$31.75
PE1P1	DS-1		$1.12	$53.05/$39.96
PE1P3	DS-3		$14.21	$52.11/$38.68
PE1F2	2-fiber		$2.82	$52.11/$38.69
PE1F4	4-fiber		$5.01	$64.69/$51.26

SOUTH CAROLINA (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System*	Per premises	$74.12	
PE1A1	New Access Card Activation*	Per card	$.060	$55.70
PE1AA	Administrative change, existing card*	Per card		$15.62
PE1AR	Replace lost or stolen card	Per card		$45.66
PE1AK	Initial Key	Per key	NA	$26.25
PE1AL	Replace lost or stolen key	Per key	NA	$26.25
PE1SR	Space Availability Report*	Per premises requested		$2,155.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.1091	NA
PE1PF	4-Wire Cross-Connect		$0.2181	NA
PE1PG	DS1 Cross-Connect		$0.9004	NA
PE1PH	DS3 Cross-Connect		$5.64	NA
PE1B2	2 Fiber Cross-Connect		$37.36	NA
PE1B4	4 Fiber Cross-Connect		$50.38	NA
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.92/$21.50
PE1OT	Overtime		NA	$44.19/$27.77
PE1PT	Premium Time		NA	$54.45/$34.04
	Cable Records[1]			**Note 2**
				Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1712/$1168
PE1CD	VG/DS0 Cable	Per cable record	NA	$925.57/$925.57
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.06/$18.06
PE1C1	DS1	Per T1TIE	NA	$8.45/$8.45
PE1C3	DS3	Per T3TIE	NA	$29.59/$29.59
PE1CB	Fiber Cable	Per cable record	NA	$279.57/$279.57

EXHIBIT A: BELLSOUTH/ALLTEL RATES – SOUTH CAROLINA PHYSICAL COLLOCATION (continued)

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT A: BELLSOUTH/ALLTEL RATES – TENNESSEE PHYSICAL COLLOCATION

*** Rates are interim and are subject to true-up.**

USOC	Rate Element Description	Unit	Recurring Rate (RC)	Non-Recurring Rate (NRC)
PE1BA	Application Fee	Per request	NA	$3,767.00
PE1CA	Subsequent Application Fee	Per request	NA	$3,140.00 Minimum
	Space Preparation Fees			
PE1SJ	Firm Order Processing*			$1,204.00
PE1SK	Central Office Modifications*	Per sq. ft.	$2.74	
PE1SL	Common Systems Modifications – Cageless*	Per sq. ft.	$2.95	
PE1SM	Common Systems Modifications – Caged*	Per cage	$100.14	
	Space Enclosure (100 sq. ft. minimum)			
PE1BW	Welded Wire-mesh	Per first 100 sq. ft.	$218.53	NA
PE1CW	Welded Wire-mesh	Per add'l 50 sq. ft.	$21.44	NA
PE1PJ	Floor Space	Per sq. ft.	$6.75	NA
PE1BD	Cable Installation	Per cable	NA	$1,757.00
PE1PM	Cable Support Structure	Per entrance cable	$19.80	NA
	Power			
PE1PL	-48V DC Power*	Per amp	$8.87	NA
PE1FB	120V AC Power single phase*	Per breaker amp	$5.60	-
PE1FD	240V AC Power single phase*	Per breaker amp	$11.22	-
PE1FE	120V AC Power three phase*	Per breaker amp	$16.82	-
PE1FG	277 AC Power three phase*	Per breaker amp	$38.84	-
	Cross Connects	Per cross connect		First/Add'l
PE1P2	2-wire		$0.033	$33.82/$31.92
PE1P4	4-wire		$0.066	$33.94/$31.95
PE1P1	DS-1		$1.51	$53.27/$40.16
PE1P3	DS-3		$19.26	$52.37/$38.89
PE1F2	2-fiber		$3.82	$52.37/$38.89
PE1F4	4-fiber		$6.79	$65.03/$51.55

TENNESSEE (continued)				
USOC	**Rate Element Description**	**Unit**	**Recurring Rate (RC)**	**Non-Recurring Rate (NRC)**
PE1AX	Security Access System Security System	Per premises	$55.99	
PE1A1	New Access Card Activation	Per card	$.059	$55.67
PE1AA	Administrative change, existing card	Per card		$15.61
PE1AR	Replace lost or stolen card	Per card		$45.64
PE1AK	Initial Key	Per key	NA	$26.24
PE1AL	Replace lost or stolen key	Per key	NA	$26.24
PE1SR	Space Availability Report*	Per premises requested		$2,154.00
	POT Bay Arrangements *Prior to 6/1/99*	Per cross-connect		
PE1PE	2-Wire Cross-Connect		$0.40	NA
PE1PF	4-Wire Cross-Connect		$1.20	NA
PE1PG	DS1 Cross-Connect		$1.20	NA
PE1PH	DS3 Cross-Connect		$8.00	NA
PE1B2	2 Fiber Cross-Connect		$38.79	NA
PE1B4	4 Fiber Cross-Connect		$52.31	NA
	Security Escort	Per half hr./Add'l half hr.		
PE1BT	Basic Time		NA	$33.91/$21.49
PE1OT	Overtime		NA	$44.17/$27.76
PE1PT	Premium Time		NA	$54.42/$34.02
	Cable Records[1]			**Note 2** Initial/subsequent
PE1CR	Cable Records	Per request	NA	$1711/$1168
PE1CD	VG/DS0 Cable	Per cable record	NA	$925.06/$925.06
PE1CO	VG/DS0 Cable	Per each 100 pair	NA	$18.05/$18.05
PE1C1	DS1	Per T1TIE	NA	$8.45/$8.45
PE1C3	DS3	Per T3TIE	NA	$29.57/$29.57
PE1CB	Fiber Cable	Per cable record	NA	$279.42/$279.42

Note(s):

N/A refers to rate elements which do not have a negotiated rate.

Note1: Cable records charges apply for work required to build cable records in company systems. The VG/DS0 per cable record charge is for a maximum of 3600 records. The Fiber cable record charge is for a maximum of 99 records.

Note 2: The initial charge applies when the cables are first installed and inventoried. The subsequent charge applies when additional cables are installed and inventoried at the same location.

EXHIBIT B

ENVIRONMENTAL AND SAFETY PRINCIPLES

The following principles provide basic guidance on environmental and safety issues when applying for and establishing Physical Collocation arrangements.

1. GENERAL PRINCIPLES

1.1 Compliance with Applicable Law. BellSouth and ALLTEL agree to comply with applicable federal, state, and local environmental and safety laws and regulations including U.S. Environmental Protection Agency (USEPA) regulations issued under the Clean Air Act (CAA), Clean Water Act (CWA), Resource Conservation and Recovery Act (RCRA), Comprehensive Environmental Response, Compensation and Liability Act (CERCLA), Superfund Amendments and Reauthorization Act (SARA), the Toxic Substances Control Act (TSCA), and OSHA regulations issued under the Occupational Safety and Health Act of 1970, as amended and NFPA and National Electrical Codes (NEC) and the NESC ("Applicable Laws"). Each Party shall notify the other if compliance inspections are conducted by regulatory agencies and/or citations are issued that relate to any aspect of this Attachment.

1.2 Notice. BellSouth and ALLTEL shall provide notice to the other, including Material Safety Data Sheets (MSDSs), of known and recognized physical hazards or Hazardous Chemicals existing on site or brought on site. Each Party is required to provide specific notice for known potential Imminent Danger conditions. ALLTEL should contact 1-800-743-6737 for BellSouth MSDS sheets.

1.3 Practices/Procedures. BellSouth may make available additional environmental control procedures for ALLTEL to follow when working at a BellSouth Premises (See Section 2, below). These practices/procedures will represent the regular work practices required to be followed by the employees and contractors of BellSouth for environmental protection. ALLTEL will require its contractors, agents and others accessing the BellSouth Premises to comply with these practices. Section 2 lists the Environmental categories where BST practices should be followed by CLEC when operating in the BellSouth Premises.

1.4 Environmental and Safety Inspections. BellSouth reserves the right to inspect the ALLTEL space with proper notification. BellSouth reserves the right to stop any ALLTEL work operation that imposes Imminent Danger to the environment, employees or other persons in the area or Facility.

1.5 Hazardous Materials Brought On Site. Any hazardous materials brought into, used, stored or abandoned at the BellSouth Premises by ALLTEL are owned by ALLTEL. ALLTEL will indemnify BellSouth for claims, lawsuits or damages to persons or property caused by these materials. Without prior written BellSouth approval, no substantial new safety or environmental hazards can be created by ALLTEL or

different hazardous materials used by ALLTEL at BellSouth Facility. ALLTEL must demonstrate adequate emergency response capabilities for its materials used or remaining at the BellSouth Facility.

1.6 Spills and Releases. When contamination is discovered at a BellSouth Premises, the Party discovering the condition must notify BellSouth. All Spills or Releases of regulated materials will immediately be reported by ALLTEL to BellSouth.

1.7 Coordinated Environmental Plans and Permits. BellSouth and ALLTEL will coordinate plans, permits or information required to be submitted to government agencies, such as emergency response plans, spill prevention control and countermeasures (SPCC) plans and community reporting. If fees are associated with filing, BellSouth and ALLTEL will develop a cost sharing procedure. If BellSouth's permit or EPA identification number must be used, ALLTEL must comply with all of BellSouth's permit conditions and environmental processes, including environmental "best management practices (BMP)" (see Section 2, below) and/or selection of BST disposition vendors and disposal sites.

1.8 Environmental and Safety Indemnification. BellSouth and ALLTEL shall indemnify, defend and hold harmless the other Party from and against any claims (including, without limitation, third-party claims for personal injury or death or real or personal property damage), judgments, damages, (including direct and indirect damages, and punitive damages), penalties, fines, forfeitures, costs, liabilities, interest and losses arising in connection with the violation or alleged violation of any Applicable Law or contractual obligation or the presence or alleged presence of contamination arising out of the acts or omissions of the indemnifying Party, its agents, contractors, or employees concerning its operations at the Facility.

2. CATEGORIES FOR CONSIDERATION OF ENVIRONMENTAL ISSUES

When performing functions that fall under the following Environmental categories on BellSouth's Premises, ALLTEL agrees to comply with the applicable sections of the current issue of BellSouth's Environmental and Safety Methods and Procedures (M&Ps), incorporated herein by this reference. ALLTEL further agrees to cooperate with BellSouth to ensure that ALLTEL's employees, agents, and/or subcontractors are knowledgeable of and satisfy those provisions of BellSouth's Environmental M&Ps which apply to the specific Environmental function being performed by ALLTEL, its employees, agents and/or subcontractors.

The most current version of reference documentation must be requested from BellSouth.

ENVIRONMENTAL CATEGORIES	ENVIRONMENTAL ISSUES	ADDRESSED BY THE FOLLOWING DOCUMENTATION
Disposal of hazardous material	Compliance with all applicable	• Std T&C 450

or other regulated material (e.g., batteries, fluorescent tubes, solvents & cleaning materials)	local, state, & federal laws and regulations Pollution liability insurance EVET approval of contractor	• Fact Sheet Series 17000 • Std T&C 660-3 • Approved Environmental Vendor List (Contact E/S Management)
Emergency response	Hazmat/waste release/spill firesafety emergency	• Fact Sheet Series 1700 • Building Emergency Operations Plan (EOP) (specific to and located on Premises)
Contract labor/outsourcing for services with environmental implications to be performed on BellSouth Premises (e.g., disposition of hazardous material/waste; maintenance of storage tanks)	Compliance with all applicable local, state, & federal laws and regulations Performance of services in accordance with BST's environmental M&Ps Insurance	• Std T&C 450 • Std T&C 450-B • (Contact E/S for copy of appropriate E/S M&Ps.) • Std T&C 660
Transportation of hazardous material	Compliance with all applicable local, state, & federal laws and regulations Pollution liability insurance EVET approval of contractor	• Std T&C 450 • Fact Sheet Series 17000 • Std T&C 660-3 • Approved Environmental Vendor List (Contact E/S Management)
Maintenance/operations work which may produce a waste Other maintenance work	Compliance with all application local, state, & federal laws and regulations Protection of BST employees and equipment	• Std T&C 450 • 29CFR 1910.147 (OSHA Standard) • 29CFR 1910 Subpart O (OSHA Standard)
Janitorial services	All waste removal and disposal must conform to all applicable federal, state and local regulations All Hazardous Material and Waste Asbestos notification and protection of employees and	• P&SM Manager - Procurement • Fact Sheet Series 17000 • GU-BTEN-001BT, Chapter 3

	equipment	• BSP 010-170-001BS (Hazcom)
Manhole cleaning	Compliance with all applicable local, state, & federal laws and regulations Pollution liability insurance EVET approval of contractor	• Std T&C 450 • Fact Sheet 14050 • BSP 620-145-011PR Issue A, August 1996 • Std T&C 660-3 • Approved Environmental Vendor List (Contact E/S Management)
Removing or disturbing building materials that may contain asbestos	Asbestos work practices	• GU-BTEN-001BT, Chapter 3

3. DEFINITIONS

Generator. Under RCRA, the person whose act produces a Hazardous Waste, as defined in 40 CFR 261, or whose act first causes a Hazardous Waste to become subject to regulation. The Generator is legally responsible for the proper management and disposal of Hazardous Wastes in accordance with regulations.

Hazardous Chemical. As defined in the U.S. Occupational Safety and Health (OSHA) hazard communication standard (29 CFR 1910.1200), any chemical which is a health hazard or physical hazard.

Hazardous Waste. As defined in section 1004 of RCRA.

Imminent Danger. Any conditions or practices at a facility which are such that a danger exists which could reasonably be expected to cause immediate death or serious harm to people or immediate significant damage to the environment or natural resources.

Spill or Release. As defined in Section 101 of CERCLA.

4. ACRONYMS

E/S – Environmental/Safety

EVET - Environmental Vendor Evaluation Team

DEC/LDEC - Department Environmental Coordinator/Local Department Environmental Coordinator

GU-BTEN-001BT - BellSouth Environmental Methods and Procedures

NESC - National Electrical Safety Codes

P&SM - Property & Services Management

Std. T&C - Standard Terms & Conditions

Attachment 5

Access to Numbers and Number Portability

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Rates…….Exhibit A

ACCESS TO NUMBERS AND NUMBER PORTABILITY

1. Non-Discriminatory Access to Telephone Numbers

All the negotiated rates, terms and conditions set forth in this Attachment pertain to the provisioning of local number portability.

1.1 During the term of this Agreement, ALLTEL shall contact the North American Numbering Plan Administrator, Neustar, for the assignment of numbering resources. In order to be assigned a Central Office Code, ALLTEL will be required to complete the Central Office Code (NXX) Assignment Request and Confirmation Form (Code Request Form) in accordance with Industry Numbering Committee's Central Office Code (NXX) Assignment Guidelines (INC 95-0407-008).

1.2 For the purposes of the resale of BellSouth's telecommunications services by ALLTEL, BellSouth will provide ALLTEL with on line access to telephone numbers for reservation on a first come first served basis. Such reservations of telephone numbers, on a pre-ordering basis shall be for a period of ninety (90) days. ALLTEL acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth may request that ALLTEL cancel its reservations of numbers. ALLTEL shall comply with such request.

1.3. Further, upon ALLTEL request and for the purposes of the resale of BellSouth's telecommunications services by ALLTEL, BellSouth will reserve up to 100 telephone numbers per Common Language Location Identifier Code (CLLIC), for ALLTEL's sole use. Such telephone number reservations shall be transmitted to ALLTEL via electronic file transfer. Such reservations shall be valid for ninety (90) days from the reservation date. ALLTEL acknowledges that there may be instances where there is a shortage of telephone numbers in a particular CLLIC and in such instances BellSouth shall use its best efforts to reserve for a ninety (90) day period a sufficient quantity for ALLTEL's reasonable need in that particular CLLIC.

2. Number Portability Permanent Solution

2.1 The FCC, the Commissions, and industry fora have developed and BellSouth is implementing a permanent approach to providing service provider number portability. Both Parties will implement a permanent approach as developed and approved by the Commission, the FCC and industry fora. Consistent with the requirements to move to Permanent Number Portability (PNP) as set forth in Section 5 of this Attachment, Interim Service Provider Number Portability (SPNP)

may be available only until such permanent solution is implemented in an end office.

2.2 End User Line Charge. Recovery of charges associated with implementing PNP through a monthly charge assessed to end users has been authorized by the FCC. This end user line charge will be as filed in BellSouth's FCC Tariff No. 1 and will be billed to CLEC where CLEC is a subscriber to local switching or where CLEC is a reseller of BellSouth telecommunications services. This charge will not be discounted.

3. Service Provider Number Portability

3.1 Definition. Until the industry-wide permanent solution is implemented in an end office, BellSouth shall provide Service Provider Number Portability ("SPNP"). SPNP is an interim service arrangement whereby an end user who switches subscription of his local exchange service from BellSouth to a CLEC, or vice versa, is permitted to retain the use of his existing assigned telephone number, provided that the end user remains at the same location for his local exchange service or changes locations and service providers but stays within the same serving wire center of his existing number.

3.2 Methods of Providing Number Portability. SPNP is available through either remote call forwarding or direct inward dialing trunks, at the election of ALLTEL. Remote call forwarding (SPNP-RCF) is an existing switch-based BellSouth service that redirects calls within the telephone network. Direct inward dialing trunks (SPNP-DID) allow calls to be routed over a dedicated facility to the ALLTEL switch that serves the subscriber.

3.3.1 Signaling Requirements. SS7 Signaling is required for the provision of SPNP services. SPNP-DID is available from BellSouth on a per DS0, DS1, or DS3 basis. Where SPNP-DID is technically feasible and is provided on a DS1 or a DS3 basis, the applicable channelization rates are those specified in Section E6 in BellSouth's Intrastate Access Tariffs**,** incorporated herein by this reference. SPNP is available only for basic local exchange service.

3.4 Rates

Rates for SPNP are set out in Exhibit A to this Attachment. If no rate is identified in the Attachment, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.

4. SPNP Implementation

4.1 SPNP is available only where a CLEC or BellSouth is currently providing, or will begin providing concurrent with provision of SPNP, basic local exchange service to the affected end user. SPNP for a particular telephone number is available only from the central office originally providing local exchange service to the end user. SPNP for a particular assigned telephone number will be disconnected when any end user, Commission, BellSouth, or CLEC initiated activity (*e.g.*, a change in exchange boundaries) would normally result in a telephone number change had the end user retained his initial local exchange service.

4.2.1 SPNP-RCF, as contemplated by this Agreement, is a telecommunications service whereby a call dialed to an SPNP-RCF equipped telephone number is automatically forwarded to an assigned seven- or ten- digit telephone number within the local calling area as defined in BellSouth's General Subscriber Services Tariff. The forwarded-to number shall be specified by the CLEC or BellSouth, as appropriate. The forwarding Party will provide identification of the originating telephone number, via SS7 signaling, to the receiving Party. Identification of the originating telephone number to the SPNP-RCF end user cannot be guaranteed, however. SPNP-RCF provides a single call path for the forwarding of no more than one simultaneous call to the receiving Party's specified forwarded-to number.

4.2.2 SPNP-DID service, as contemplated by this Agreement, provides trunk side access to end office switches for direct inward dialing to the other Party's premises equipment from the telecommunications network to lines associated with the other Party's switching equipment and must be provided on all trunks in a group arranged for inward service. A SPNP-DID trunk termination charge, provided with SS7 Signaling only, applies for each trunk voice grade equivalent. In addition, direct facilities are required from the end office where a ported number resides to the end office serving the ported end user customer. The rates for a switched local channel and switched dedicated transport apply as contained in BellSouth's Intrastate Access Services tariff, as said tariff is amended from time to time. Transport mileage will be calculated as the airline distance between the end office where the number is ported and the Point of Interface ("POI") using the V&H coordinate method. SPNP-DID must be established with a minimum configuration of two channels and one unassigned telephone number per switch, per arrangement for control purposes. Transport facilities arranged for SPNP-DID may not be mixed with any other type of trunk group, with no outgoing calls placed over said facilities. SPNP-DID will be provided only where such facilities are available and where the switching equipment of the ordering Party is properly equipped. Where SPNP-DID service is required from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service. Only customer-dialed sent-paid calls will be completed to the first number of a SPNP-DID number group; however, there are no restrictions on calls completed to other numbers of a SPNP-DID number group. Sent-paid calls refer to those calls placed by an end user who physically deposits currency in a public telephone. Interface group arrangements provided

for terminating the switched transport at the Party's terminal location are as set forth in of BellSouth's Intrastate Access Services Tariff, § E6.1.3.A as amended from time to time.

4.3.1 SPNP-DID Service requires ordering consecutive telephone numbers in blocks of twenty. To order non-consecutive telephone numbers or telephone numbers in less than blocks of twenty, the NBR process must be used. SS7 Signaling is required for the provision of either of these services.

4.4 The calling Party shall be responsible for payment of the applicable charges for sent-paid calls to the SPNP number. For collect, third-party, or other operator-assisted non-sent paid calls to the ported telephone number, BellSouth or the CLEC shall be responsible for the payment of charges under the same terms and conditions for which the end user would have been liable for those charges. Either Party may request that the other block collect and third party non-sent paid calls to the SPNP-assigned telephone number. If a Party does not request blocking, the other Party will provide itemized local usage detail for the billing of non-sent paid calls on the monthly bill of usage charges provided at the individual end user account level. The detail will include itemization of all billable usage. Each Party shall have the option of receiving this usage data on a daily basis via a data file transfer arrangement. This arrangement will utilize the existing industry uniform standard, known as EMI standards, for exchange of billing data. Files of usage data will be created daily for the optional service. Usage originated and recorded in the sending BellSouth RAO will be provided in unrated or rated format, depending on processing system. CLEC usage originated elsewhere and delivered via CMDS to the sending BellSouth RAO shall be provided in rated format.

4.5 Each Party shall be responsible for obtaining authorization from the end user for the handling of the disconnection of the end user's service, the provision of new local service and the provision of SPNP services. Each Party shall be responsible for coordinating the provision of service with the other to assure that its switch is capable of accepting SPNP ported traffic. Each Party shall be responsible for providing equipment and facilities that are compatible with the other's service parameters, interfaces, equipment and facilities and shall be required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and shall be solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment, or service of the other Party or any of its end users. In the event that either Party determines in its reasonable judgment that the other Party will likely impair or is impairing, or interfering with any equipment, facility or service or any of its end users, that Party may either refuse to provide SPNP service or may terminate SPNP service to the other Party after providing appropriate notice.

4.6 Each Party shall be responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP services for which it is not presently providing local exchange service or terminating to an end

user. Where either Party chooses to disconnect or terminate any SPNP service, that Party shall be responsible for designating the preferred standard type of announcement to be provided.

4.7 Each Party shall be the other Party's single point of contact for all repair calls on behalf of each Party's end user. Each Party reserves the right to contact the other Party's customers if deemed necessary for maintenance purposes.

4.8 Neither Party shall be responsible for adverse effects on any service, facility or equipment from the use of SPNP services. End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by either Party for such calls. Neither Party shall be responsible to the other if any necessary change in protection criteria or in any of the facilities, operation, or procedures of either renders any facilities provided by the other Party obsolete or renders necessary modification of the other Party's equipment.

4.9 For terminating IXC traffic ported to either Party which requires use of either Party's tandem switching, the tandem provider will bill the IXC tandem switching, the interconnection charge, and a portion of the transport, and the other Party will bill the IXC local switching, the carrier common line and a portion of the transport. If the tandem provider is unable to provide the necessary access records to permit the other Party to bill the IXC directly for terminating access to ported numbers, then the tandem provider will bill the IXC full terminating switched access charges at the tandem provider's rate and will compensate the other Party at the tandem Party's tariff rates via a process used by BellSouth to estimate the amount of ported switched access revenues due the other Party. If an intraLATA toll call is delivered, the delivering Party will pay terminating access rates to the other Party. This subsection does not apply in cases where SPNP-DID is utilized for number portability.

5. Transition to Permanent Number Portability

5.1 Once a PNP is implemented in an end office both Parties must withdraw their SPNP offerings. The transition from existing SPNP arrangements to PNP shall occur within one hundred twenty (120) days from the date PNP is implemented in the end office. Neither Party shall charge the other Party for conversion from SPNP to PNP. The Parties shall comply with any SPNP/PNP transition processes established by the FCC and State commissions and appropriate industry number portability work groups.

5.1.1 Notwithstanding the foregoing, the Parties acknowledge that the FCC has determined once PNP has been deployed pursuant to the FCC's orders, rules and regulations, that all local exchange carriers (LECs) have the duty to provide PNP. Therefore, either Party, at any time, may seek appropriate legal or regulatory relief concerning the transition from SPNP to PNP or other related issues.

6. Conversion Policy

6.1 BellSouth implemented the conversion of Interim Number Portability (INP) to Local Number Portability (PNP) as follows:

6.1.1 Conversion of SPNP numbers to PNP is handled as a project.

6.1.2 All SPNP numbers in PNP capable switches will be converted to PNP within 120 days after the end of the phase for that MSA or wire center.

6.1.3 BellSouth will continue to offer SPNP until the completion date of the phase for the wire center.

6.2 Conversion Schedule

6.2.1 The schedule to implement PNP in the 21 MSAs in the BellSouth region is as mandated by the FCC may be viewed by accessing the Carrier Notification Web site. The notification also outlines the conversion schedule for all of BellSouth's switches.

6.3 Specific Conversion activities

6.3.1 The BellSouth Account Teams contact each CLEC with SPNP accounts to negotiate a conversion schedule.

6.3.2 During the 120-day conversion period for each MSA, the Local Carrier Service Center (LCSC) will provide special handling for the requests to convert SPNP to PNP. These requests will be logged by a project manager and project managed to ensure end user service outage is minimal. Unless listing changes are requested, the CLECs may use a specially designed form provided by the project manager or account team in lieu of the Local Service Request (LSR), End User (EU), and Number Portability (NP) forms.

6.3.3 If changes are to be made to the SPNP account, the LSR should follow the normal process flow for ordering instead of the SPNP to PNP conversion plan.

6.4 Firm Order Confirmation

6.4.1 During the conversion period, if a CLEC uses the request form in lieu of the LSR, the form will include provisions for providing a manual FOC. If the request is submitted through EDI, the FOC will be sent back to the CLEC via EDI.

6.5 Routing of Calls to the Local Routing Number (LRN)

6.5.1 Trigger orders are not used for SPNP telephone numbers. Once the activate message is sent to the Number Portability Administration Center (NPAC) by the new service provider, (with exception of the end user's serving wire center) incoming calls are routed to the new provider. Calls from within the end user's

servicing wire center will not route to the new Local Routing Number (LRN) until the porting D order processes.

6.6 Permanent Number Solution

6.6.1 BellSouth and CLEC will adhere to the process flows and cutover guidelines outlined in the LNP Reference Guide.

6.6.1.1 BellSouth and CLEC will work cooperatively to implement changes to PNP process flows ordered by the FCC or as recommended by standard industry fora addressing PNP.

6.6.1.2 Both Parties shall cooperate in the process of porting numbers form one carrier to another so as to limit service outage for the ported subscriber. BellSouth will set LRN unconditional or 10-digit triggers where applicable which should ensure no interruption to the end user. Where triggers are set, BellSouth removes the ported number at the same time the trigger is removed.

6.6.1.2.1 Trigger orders as used in this Attachment refer to a service order issued in advance of the porting of a number utilizing PNP that provides the following: initiates call queries to the AIN SS7 network in advance of the number being ported; and provides for the CLEC to be in control of when a number ports to the new service provider.

6.6.1.3 For porting of numbers where triggers are not set, the Parties shall coordinate the porting of the number between service providers so as to minimize service interruptions to the end user.

6.6.1.4 BellSouth will provide ordering support for CLEC's PNP requests Monday through Friday 8:00 AM until 8:00 PM EST. BellSouth normal hours of operation for provisioning support are defined in Attachment 6. Ordering and provisioning support required by CLEC outside of these hours will be considered outside of normal business hours and will be subject to overtime billing. For stand alone PNP where LRN unconditional or 10-digit triggers are set, CLEC may port numbers during times that are supported by NPAC 24 hours a day 7 days a week. BellSouth will provide maintenance assistance to CLEC 24 hours a day 7 days a week to resolve issues arising from the porting of numbers for problems isolated to the BellSouth network.

6.6.1.5 Performance Measurements for BellSouth providing PNP are located in Attachment 9 to this Agreement, incorporated herein by this reference.

6.6.2 BellSouth will use best efforts to update switch translations, where necessary, in time frames that are consistent with the time frames BellSouth's end users experience or as offered to other CLECs.

6.6.3 CLEC may request deployment of PNP according to and pursuant to the rules and regulations set forth in 47 CFR § 52.23.

7. True-up

7.1 **This section applies only to Tennessee and other rates that are interim or expressly subject to true-up under this attachment.**

7.2 The interim prices for Network Elements and Other Services and Local Interconnection shall be subject to true-up according to the following procedures:

7.3 The interim prices shall be trued-up, either up or down, based on final prices determined either by further agreement between the Parties, or by a final order (including any appeals) of the Commission which final order meets the criteria of (3) below. The Parties shall implement the true-up by comparing the actual volumes and demand for each item, together with interim prices for each item, with the final prices determined for each item. Each Party shall keep its own records upon which the true-up can be based, and any final payment from one Party to the other shall be in an amount agreed upon by the Parties based on such records. In the event of any disagreement as between the records or the Parties regarding the amount of such true-up, the Parties agree that the body having jurisdiction over the matter shall be called upon to resolve such differences, or the Parties may mutually agree to submit the matter to the Dispute Resolution process in accordance with the provisions in the General Terms and Conditions and Attachment 1 of this Agreement.

7.4 The Parties may continue to negotiate toward final prices, but in the event that no such agreement is reached within nine (9) months, either Party may petition the Commission to resolve such disputes and to determine final prices for each item. Alternatively, upon mutual agreement, the Parties may submit the matter to the Dispute Resolution Process set forth in the General Terms and Conditions and Attachment 1 of the Agreement incorporated herein by reference, so long as they file the resulting Agreement with the Commission as a "negotiated Agreement" under Section 252(e) of the Act.

7.5 A final order of this Commission that forms the basis of a true-up shall be the final order as to prices based on appropriate cost studies, or potentially may be a final order in any other Commission proceeding which meets the following criteria:

(a) BellSouth and CLEC is entitled to be a full Party to the proceeding;

(b) It shall apply the provisions of the federal Telecommunications Act of 1996, including but not limited to Section 252(d)(1) (which contains pricing standards) and all then-effective implementing rules and regulations; and,

(c) It shall include as an issue the geographic deaveraging of network element prices, which deaveraged prices, if any are required by said final order, shall form the basis of any true-up.

8. Operational Support System (OSS) Rates

The terms, conditions and rates for OSS are as set forth in Section 2.14 of Attachment 2.

BELLSOUTH/ALLTEL RATES
SERVICE PROVIDER
NUMBER PORTABILITY

DESCRIPTION	USOC	RATES BY STATE								
		AL	FL	GA	KY	LA	MS	NC	SC	TN
INTERIM SERVICE PROVIDER NUMBER PORTABILITY - RCF (1) (2)										
RCF, per number ported (Business Line), 10 paths	TNPBL	NA	NA	NA	NA	NA	NA	$2.25	NA	NA
RCF, per number ported (Residence Line), 6 paths	TNPRL	NA	NA	NA	NA	NA	NA	$1.15	NA	NA
RCF, per number ported (Business Line)	TNPBL	$2.13	NA	$2.03	NA	$2.29	$2.34	$1.66	$2.17	$1.50
NRC - Electronic	TNPBL	$0.65	NA	$0.51	NA	$0.49	$0.6441	$0.71	$0.7046	NA
NRC - Disconnect Charge	TNPBL	$0.07	NA	NA	NA	$0.05	$0.0644	$0.50	NA	NA
RCF, per number ported (Residence Line)	TNPRL	$2.13	NA	$2.03	NA	$2.29	$2.34	$1.66	$2.17	$1.25
NRC	TNPRL	$0.65	NA	$0.51	NA	$0.49	$0.6441	$0.71	$0.7046	NA
NRC - Disconnect Charge	TNPRL	$0.07	NA	NA	NA	$0.05	$0.0644	$0.50	NA	NA
RCF, add'l capacity for simultaneous call forwarding, per additional path	N/A	$0.32	NA	$0.2836	NA	$0.38	$0.3838	$0.32	$0.3854	$0.50
RCF, per service order, per location	(++) Bus = TNPBD Res = TNPRD									
NRC - 1st	TNP++	$1.44	NA	$2.10	NA	$2.02	$2.84	$2.73	$1.37	$25.00
NRC - Add'l	TNP++	$1.44	NA	$2.10	NA	$2.02	$2.84	$2.73	$1.37	$25.00
NRC - Disconnect - 1st	TNP++	$1.44	NA	NA	NA	$2.01	$2.84	NA	NA	NA
NRC - Disconnect - Add'l	TNP++	$1.44	NA	NA	NA	$2.01	$2.84	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	NA	NA	$18.14	$25.52	$45.80	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$27.37	NA	NA	NA	$18.14	$25.52	$45.80	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	$44.70	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	$44.70	NA
INTERIM SERVICE PROVIDER NUMBER PORTABILITY - DID										
DID per number ported, Residence - NRC	TNPDR	$1.18	NA	$0.93	NA	$0.89	$1.17	$2.25	$2.25	NA
DID per number ported, Residence - NRC - Disconnect	TNPDR	$1.18	NA	NA	NA	$0.90	$1.17	NA	NA	NA
DID per number ported, Business - NRC	TNPDB	$1.18	NA	$0.93	NA	$0.89	$1.17	$2.25	$2.25	NA
DID per number ported, Business - NRC - Disconnect	TNPDB	$1.18	NA	NA	NA	$0.90	$1.17	NA	NA	NA
DID per service order, per location										
NRC - 1st	TNPRD	$1.44	NA	$2.10	NA	$2.02	$2.84	$2.73	$1.37	NA
NRC - Add'l	TNPRD	$1.44	NA	$2.10	NA	$2.02	$2.84	$2.73	$1.37	NA
NRC - Disconnect - 1st	TNPRD	$1.44	NA	NA	NA	$2.01	$2.84	NA	$44.70	NA
NRC - Disconnect - Add'l	TNPRD	$1.44	NA	NA	NA	$2.01	$2.84	NA	$44.70	NA
NRC - Incremental Charge - Manual Service Order - 1st	SOMAN	$27.37	NA	$18.94	NA	$18.14	$25.52	$45.80	NA	NA
NRC - Incremental Charge - Manual Service Order - Add'l	SOMAN	$27.37	NA	NA	NA	$18.14	$25.52	$45.80	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - 1st	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
NRC - Incremental Charge - Manual Service Order - Disconnect - Add'l	SOMAN	$17.77	NA	NA	NA	$11.41	$16.06	NA	NA	NA
DID, per trunk termination, Initial	TNPT2	$11.84	NA	$10.73	NA	$12.46	$13.78	$11.43	$13.16	NA
DID, per trunk termination, Initial - NRC	TNPT2	$173.73	NA	$135.47	NA	$129.69	$171.68	$217.88	$218.03	NA
DID, per trunk termination, Initial - Disconnect	TNPT2	$50.43	NA	NA	NA	$37.85	$49.86	NA	NA	NA
DID, per trunk termination, Subsequent	TNPT2	$11.84	NA	$10.73	NA	$12.46	$13.78	$11.43	$13.16	NA
DID, per trunk termination, Subsequent - NRC	TNPT2	$51.35	NA	$39.53	NA	$37.85	$50.69	$73.56	$73.63	NA
DID, per trunk termination, Subsequent - Disconnect	TNPT2	$25.00	NA	NA	NA	$18.75	$24.71	NA	NA	NA

NOTES:

If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.

1 Until the FCC issues its order implementing a cost recovery mechanism for permanent number portability, the Company will track its costs of providing interim SPNP with sufficient detail to verify the costs. This will facilitate the Florida PSCs consideration of the recovery of these costs in Docket 950737-TP. (FL)

2 BellSouth and CLEC will each bear their own costs of providing remote call forwarding as an interim number portability option. (KY)

Attachment 6

Ordering and Provisioning

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ORDERING AND PROVISIONING

1. Quality of Ordering and Provisioning

1.1 All the negotiated terms and conditions set forth in this Attachment pertain to ordering and provisioning.

1.2 BellSouth shall provide ordering and provisioning services to ALLTEL that are equal to the ordering and provisioning services BellSouth provides to itself or any other CLEC, where technically feasible. The guidelines for ordering and provisioning are set forth in BellSouth Ordering Guide for CLECs, the BellSouth Guide to Interconnection, and the Electronic Business Rules for Local Ordering and the Local Exchange Ordering Implementation Guide, as appropriate, and as they are amended from time to time during this Agreement. The guides may be referenced at the following site: http://www.interconnection.bellsouth.com/guides/guides_p.html.

1.3 For purposes of this Agreement, BellSouth's regular working hours are defined as follows:

Monday – Friday – 8:00 a.m. – 5:00 p.m. (Excluding Holidays)
(Resale/UNE non-coordinated, coordinated orders and order coordinated-time specific)

Saturday - 8:00 a.m. – 5:00 p.m. (Excluding Holidays)
(Resale/UNE non-coordinated orders)

1.3.1 It is understood and agreed that BellSouth technicians involved in provisioning service to ALLTEL may work shifts outside of BellSouth's regular working hours as defined in Section 1.3 above (e.g., the employee's shift ends at 7:00 p.m. during daylight savings time). To the extent that ALLTEL requests that work necessarily required in the provisioning of service to be performed outside BellSouth's regular working hours and that work is performed by a BellSouth technician during his or her scheduled shift such that BellSouth does not incur any additional costs in performing the work on behalf of ALLTEL, BellSouth will not assess ALLTEL additional charges beyond the rates and charges specified in this Agreement.

1.4 All other ALLTEL requests for provisioning and installation services are considered outside of the normal hours of operation and may be performed subject to the application of overtime billing charges.

2. Access to Operations Support Systems

2.1 BellSouth shall provide ALLTEL access to operations support systems ("OSS") functions for pre-ordering, ordering and provisioning, maintenance and repair and billing. Access to theOSS is available through a variety of means, including electronic interfaces. BellSouth also provides manual options. The OSS functions available to CLECs through electronic interfaces are:

2.2 Pre-Ordering. BellSouth provides electronic access to the following pre-ordering functions: service address validation, telephone number selection, service and feature availability, due date information, and upon Commission approval of confidentiality protections, to customer record information. Access is provided through the Local Exchange Navigation System (LENS) interface the Telecommunications Access Gateway (TAG) interface. Customer record information includes Customer Record Information includes but is not limited to, customer specific information in CRIS and RSAG. In addition, ALLTEL shall provide to BellSouth access to customer record information including electronic access where available. Otherwise, ALLTEL shall provide paper copies of customer record information within a reasonable period of time upon request by BellSouth. The parties agree not to view, copy, or otherwise obtain access to the customer record information of any customer without that customer's permission and further agrees that ALLTEL and BellSouth will obtain access to customer record information only in strict compliance with applicable laws, rules, or regulations of the State in which the service is provided.

2.3 Service Ordering and Provisioning. BellSouth provides electronic options for the exchange of ordering and provisioning information. BellSouth provides an Electronic Data Interchange (EDI) interface, the TAG ordering interface for non-complex and certain complex resale requests and certain network elements. The EDI interface can be integrated with the TAG pre-ordering interface by ALLTELor the TAG ordering interface. BellSouth provides integrated pre-ordering, ordering and provisioning capability through the LENS interface for non-complex and certain complex resale service requests.

2.4 Service Trouble Reporting and Repair. Service trouble reporting and repair allows ALLTEL to report and monitor service troubles and obtain repair services. BellSouth shall offer ALLTEL service trouble reporting in a non-discriminatory manner that provides ALLTEL the equivalent ability to report and monitor service troubles that BellSouth provides to itself. BellSouth also provides ALLTEL an estimated time to repair, an appointment time or a commitment time, as appropriate, on trouble reports. BellSouth provides several options for electronic trouble reporting. For exchange services, BellSouth offers ALLTEL non-discriminatory access to the Trouble Analysis Facilitation Interface (TAFI). In addition, BellSouth offers an industry standard, machine-to-machine Electronic Communications Trouble Administration (ECTA) Gateway interface. For designed services, BellSouth provides non-discriminatory trouble reporting ECTA Gateway. BellSouth also offers ECTA functionality through the human-to-

machine EC-CPM/TA interface. If the CLEC requests BellSouth to repair a trouble after normal working hours, the CLEC will be billed the appropriate overtime charges associated with this request pursuant to BellSouth's tariffs.

2.5 Change Management. BellSouth provides a collaborative process for change management of the electronic interfaces through the Electronic Interface Change Control Process ("EICCP). Guidelines for this process are set forth in the EICCP document, and as it is amended from time to time during this agreement.

2.6 Migration of ALLTEL to New Software Releases for National Standard Machine-to-Machine Electronic Interfaces. Pursuant to the change management process, BellSouth will issue new software releases for new industry standards for its industry standard, machine-to-machine electronic interfaces. When a new release of new industry standards is implemented, BellSouth will continue to support both the new release (N) and the prior release (N-1). When BellSouth makes the next release (N+1), BellSouth will eliminate support for the (N-1) release and support the two newest releases (N and N+1). Thus, BellSouth will always support the two most current releases. BellSouth will issue documents to ALLTEL with sufficient notice to allow ALLTEL to make the necessary changes to their systems and operations to migrate to the newest release in a timely fashion.

2.7 Rates. All costs incurred by BellSouth to develop and implement operational interfaces to the OSS shall be recovered from the carriers that use the services. Charge for use of OSS shall be as set forth in Attachments 1 and 2 of this Agreement.

3. Miscellaneous Ordering and Provisioning Guidelines

3.1 Pending Orders. To ensure the most efficient use of facilities and resources, orders placed in the hold or pending status by ALLTEL will be held for a maximum of thirty (30) days from the date the order is placed on hold. After such time, if ALLTEL wishes to reinstate an order, ALLTEL may be required to submit a new service order.

3.2 Single Point of Contact. ALLTEL will be the single point of contact with BellSouth for ordering activity for network elements and other services used by ALLTEL to provide services to its end users, except that BellSouth may accept an order directly from another CLEC, or BellSouth, acting with authorization of the affected end user. ALLTEL and BellSouth shall each execute a blanket letter of authorization with respect to customer orders. The Parties shall each be entitled to adopt their own internal processes for verification of customer authorization for orders, provided, however, that such processes shall comply with applicable state and federal law including, until superseded, the FCC guidelines and orders applicable to Presubscribed Interexchange Carrier (PIC) changes including Un-PIC. Pursuant to such an order, BellSouth may disconnect any network element associated with the service to be disconnected and being used by ALLTEL to provide service to that end user and reuse such network elements or facilities to

enable such other LEC to provide service to the end user. BellSouth will notify ALLTEL that such an order has been processed, but will not be required to notify ALLTEL in advance of such processing.

3.3 Use of Facilities. When a customer of a CLEC elects to discontinue service and transfer service to another local exchange carrier, including BellSouth, BellSouth shall have the right to reuse the facilities provided to CLEC by BellSouth for retail or resale service, loop and/or port for that customer. In addition, BellSouth may disconnect and reuse facilities when the facility is in a denied state and BellSouth has received an order to establish new service or transfer of service from a customer or a customer's CLEC at the same address served by the denied facility.

3.3.1 Upon receipt of a service order, BellSouth will do the following:

3.3.1.1 Process disconnect and reconnect orders to provision the service which shall be due dated using current interval guidelines.

3.3.1.2 Reuse the serving facility for the retail, resale service, or network element at the same location.

3.3.1.3 Notify ALLTEL after the disconnect order has been completed.

3.4 Release of Facilities. When a customer of ALLTEL or BellSouth elects to change his/her carrier to the other party, the party providing service shall release the subscriber's service to the other party concurrent with the due date of the service order, which shall be established based on the standard interval for the subscriber's requested service as set forth in the BellSouth Product and Services Interval Guide.

3.5 Contact Numbers. The Parties agree to provide one another with toll-free contact numbers for the purpose of ordering, provisioning and maintenance of services.

3.6 Subscription Functions. In cases where BellSouth performs subscription functions for an inter-exchange carrier (i.e. PIC and LPIC changes via Customer Account Record Exchange (CARE)), BellSouth will provide the affected inter-exchange carriers with the Operating Company Number (OCN) of the local provider for the purpose of obtaining end user billing account and other end user information required under subscription requirements.

3.7 Cancellation Charges. If ALLTEL cancels an order for network elements or other services, any costs incurred by BellSouth in conjunction with the provisioning of that order will be recovered in accordance with FCC No. 1 Tariff, Section 5.

3.8 Expedite Charges. For expedited requests by ALLTEL, expedited charges will apply for intervals less than the standard interval as outlined in the BellSouth Product and Services Guide. The charges as outlined in BellSouth's FCC #1 Tariff, Section 5, will apply.

3.9 **DISAGREE:**

ALLTEL PROPOSAL:

Provisioning Intervals. The Parties have agreed to the provisioning intervals for Resale and Unbundled Network Elements as shown in Exhibit A - BellSouth Products & Services Interval Guide, Issue 3, July, 2000 as stated or any shorter intervals as BellSouth may provide. The FOC interval would be as stated or as required by Attachment 9 Performance Measurements.

BELLSOUTH PROPOSAL:

Disagreed

Attachment 7

Billing

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BILLING AND BILLING ACCURACY CERTIFICATION

1. Payment and Billing Arrangements

All negotiated rates, terms and conditions set forth in this Attachment pertain to billing and billing accuracy certifications.

1.1 Billing. BellSouth agrees to provide billing through the Carrier Access Billing System (CABS) and through the Customer Records Information System (CRIS) depending on the particular service(s) that ALLTEL requests. BellSouth will bill and record in accordance with this Agreement those charges ALLTEL incurs as a result of ALLTEL purchasing from BellSouth Network Elements and Other Services as set forth in this Agreement. BellSouth will format all bills in CBOS Standard or CLUB/EDI format, depending on the type of service ordered. For those services where standards have not yet been developed, BellSouth's billing format will change as necessary when standards are finalized by the industry forum.

1.1.1 For any service(s) BellSouth orders from ALLTEL, ALLTEL shall bill BellSouth in CABS format.

1.1.2 If either Party requests multiple billing media or additional copies of bills, the Billing Party will provide these at a reasonable cost.

1.2 Master Account. After receiving certification as a local exchange company from the appropriate regulatory agency, ALLTEL will provide the appropriate BellSouth account manager the necessary documentation to enable BellSouth to establish a master account for Local Interconnection, Network Elements and Other Services, and/or resold services. Such documentation shall include the Application for Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA"), Carrier Identification Code (CIC), Group Access Code (GAC), Access Customer Name and Address (ACNA) and a tax exemption certificate, if applicable.

1.3 Payment Responsibility. Payment of all charges not in the Bona Fide Dispute process pursuant to Section 2 will be the responsibility of ALLTEL. ALLTEL shall make payment to BellSouth for all services billed to ALLTEL with the exception of charges in the Bona Fide Dispute process pursuant to Section 2. BellSouth is not responsible for payments not received by ALLTEL from ALLTEL's customer. BellSouth will not become involved in billing disputes that may arise between ALLTEL and ALLTEL's customer. Payments made to BellSouth as payment on account will be credited to an accounts receivable master account and not to an end user's account.

1.4 Payment Due. The payment will be due on or before the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by BellSouth.

If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty, as set forth in Section 1.6, below, shall apply.

1.5 Tax Exemption. Upon proof of tax exempt certification from ALLTEL, the total amount billed to ALLTEL will not include those taxes or fees for which the CLEC is exempt. ALLTEL will be solely responsible for the computation, tracking, reporting and payment of all taxes and like fees associated with the services provided to the end user of ALLTEL.

1.6 Late Payment. If any portion of the payment for undisputed amounts is received by BellSouth after the payment due date as set forth preceding, or if any portion of the payment is received by BellSouth in funds that are not immediately available to BellSouth, then a late payment penalty shall be due to BellSouth. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor and will be applied on a per bill basis. The late factor shall be as set forth in Section A2 of the General Subscriber Services Tariff, Section B2 of the Private Line Service Tariff or Section E2 of the Intrastate Access Tariff, whichever BellSouth determines is appropriate. ALLTEL will be charged a fee for all returned checks as set forth in Section A2 of the General Subscriber Services Tariff or pursuant to the applicable state law.

1.7 Discontinuing Service to ALLTEL. The procedures for discontinuing service to ALLTEL are as follows:

1.7.1 BellSouth reserves the right, in accordance with Section 1.7 of this Attachment, to suspend or terminate service for nonpayment of undisputed amounts or disputed amounts that were the subject of a Bona Fide Dispute, which have been processed under Section 2 of this Attachment and found to be owed by ALLTEL to BellSouth.

1.7.2 If payment of account for undisputed amounts or disputed amounts that were the subject of a Bona Fide Dispute, which have been processed under Section 2 of this Attachment, is not received by the bill date in the month after the original bill date, BellSouth may provide written notice to ALLTEL that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received by the fifteenth day following the date of the notice. In addition, BellSouth may, at the same time, give thirty (30) days notice to

the person designated by ALLTEL to receive notices of noncompliance prior to discontinuing the provision of existing services to ALLTEL.

1.7.4 In the case of such discontinuance, all billed charges, as well as applicable termination charges, shall become due.

1.7.5 If BellSouth does not discontinue the provision of the services involved on the date specified in the thirty (30) days notice and ALLTEL's noncompliance continues, nothing contained herein shall preclude BellSouth's right to discontinue the provision of the services to ALLTEL without further notice.

1.7.6 If payment for undisputed amounts or disputed amounts that were the subject of a Bona Fide Dispute, which have been processed under Section 2 of this Attachment, is not received or satisfactory arrangements made for payment by the date given in the written notification, ALLTEL's services will be discontinued. Upon discontinuance of service on ALLTEL's account, service to the ALLTEL's end users will be denied. BellSouth will reestablish service at the request of the end user or ALLTEL for BellSouth to reestablish service upon payment of the appropriate connection fee and subject to BellSouth's normal application procedures. ALLTEL is solely responsible for notifying the end user of the proposed service disconnection. If within fifteen (15) days after an end user's service has been denied and no arrangements to reestablish service have been made consistent with this subsection, the end user's service will be disconnected.

1.8 Deposit Policy. When purchasing services from BellSouth, unless already provided during the previous 24 months, ALLTEL will be required to complete the BellSouth Credit Profile and provide information regarding credit worthiness. Based on the results of the credit analysis, the Company reserves the right to secure the account with a suitable form of security deposit. Such security deposit shall take the form of cash, an Irrevocable Letter of Credit (BellSouth form), Surety Bond (BellSouth form) or, in its sole discretion, some other form of security and may not exceed two months' estimated billing. Any such security deposit shall in no way release ALLTEL from his obligation to make complete and timely payments of all charges not submitted to the Bona Fide Dispute process described in Section 2. Such security shall be required prior to the inauguration of service. If, in the sole but reasonable opinion of BellSouth and on a nondiscriminatory basis, circumstances so warrant and/or gross monthly billing has increased beyond the level initially used to determine the level of security, the BellSouth reserves the right to request additional security and/or file a Uniform Commercial Code (UCC1) security interest in ALLTEL's "accounts receivables and proceeds." Interest on a security deposit, if provided in cash, shall accrue and be paid in accordance with the terms of Section 2.4 of BellSouth's General Subscriber Services Tariff or BellSouth's Intrastate Access Services Tariff, whichever is appropriate.

1.9 Rates. Rates for Optional Daily Usage File (ODUF), Enhanced Optional Daily Usage File (EODUF), Access Daily Usage File (ADUF), and Centralized Message Distribution Service (CMDS) are set out in Exhibit A to this Attachment. If no rate is identified in this Attachment, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the Parties upon request by either Party.

2. Billing Disputes

2.1 Billing disputes shall be handled pursuant to the terms of this section.

2.1.1 Each Party agrees to notify the other Party in writing upon the discovery of a billing dispute. In the event of a billing dispute, the Parties will endeavor to resolve the dispute within sixty (60) calendar days of the notification date. Resolution of the dispute is expected to occur at the first level of management resulting in a recommendation for settlement of the dispute and closure of a specific billing period. If the issues are not resolved within the allotted time frame, the following resolution procedure will begin:

2.1.2 If the dispute is not resolved within sixty (60) days of the notification date, the dispute will be escalated to the second level of management for each of the respective Parties for resolution. If the dispute is not resolved within ninety (90) days of the notification date, the dispute will be escalated to the third level of management for each of the respective Parties for resolution.

2.1.3 If the dispute is not resolved within one hundred and twenty (120) days of the notification date, the dispute will be escalated to the fourth level of management for each of the respective Parties for resolution.

2.2 If a Party disputes a charge and does not pay such charge by the payment due date, or if a payment or any portion of a payment is received by either Party after the payment due date, or if a payment or any portion of a payment is received in funds which are not immediately available to the other Party, then a late payment penalty shall be assessed. For bills rendered by either Party for payment, the late payment charge for both Parties shall be calculated based on the portion of the payment not received by the payment due date times the late factor as set forth in the following BellSouth tariffs: for services purchased from the General Subscribers Services Tariff for purposes of resale and for ports and non-designed loops, Section A2 of the General Subscriber Services Tariff; for services purchased from the Private Line Tariff for purposes of resale, Section B2 of the Private Line Service Tariff; and for network elements and other services and local interconnection charges, Section E2 of the Access Service Tariff. In no event, however, shall interest be assessed by either Party on any previously assessed late payment charges. If a Party disputes charges and the dispute is resolved in favor of such Party, the other Party shall credit the bill of the disputing Party for the amount of the disputed charges along with any late payment charges assessed no later than the second Bill

Date after the resolution of the dispute. Accordingly, if a Party disputes charges and the dispute is resolved in favor of the other Party, the disputing Party shall pay the other Party the amount of the disputed charges and any associated late payment charges assessed no later than the second bill payment due date after the resolution of the dispute. The Parties shall assess interest on previously assessed late payment charges only in a state where it has the authority pursuant to its tariffs.

2.3 For purposes of sections 1 and 2 of this Attachment, Bona Fide Dispute means a dispute of a specific amount of money actually billed by a Party. The dispute must be clearly explained by the disputing Party and supported by written documentation from the disputing Party, which clearly shows the basis for its dispute of the charges. The dispute must be itemized to show the account numbers, which for ALLTEL shall include the Q account and earning number, against which the disputed amount applies. By way of example and not by limitation, a Bona Fide Dispute will not include the refusal to pay all or part of a bill or bills when no written documentation is provided to support the dispute, nor shall a Bona Fide Dispute include the refusal to pay other amounts owed by the disputing Party until the dispute is resolved. Claims by the disputing Party for damages of any kind will not be considered a Bona Fide Dispute for purposes of this sections 1 or 2. Once the Bona Fide Dispute has been processed in accordance with Section 2, the disputing Party will make immediate payment on any of the disputed amount owed to the billing Party or the billing Party shall have the right to pursue normal treatment procedures. Any credits due to the disputing Party, pursuant to the Bona Fide Dispute will be applied to its account by the billing Party immediately upon resolution of the dispute.

3. RAO Hosting

3.1 RAO Hosting, Calling Card and Third Number Settlement System (CATS) and Non-Intercompany Settlement System (NICS) services provided to ALLTEL by BellSouth will be in accordance with the methods and practices regularly adopted and applied by BellSouth to its own operations during the term of this Agreement, including such revisions as may be made from time to time by BellSouth.

3.2 ALLTEL shall furnish all relevant information required by BellSouth for the provision of RAO Hosting, CATS and NICS.

3.3 Compensation amounts, if applicable, will be billed by BellSouth to ALLTEL on a monthly basis in arrears. Amounts due from one Party to the other (excluding adjustments) are payable within thirty (30) days of receipt of the billing statement.

3.4 ALLTEL must have its own unique hosted RAO code. Requests for establishment of RAO status where BellSouth is the selected Centralized Message Distribution System (CMDS) interfacing host, require written notification from ALLTEL to the BellSouth RAO Hosting coordinator at least eight (8) weeks prior to the proposed

effective date. The proposed effective date will be mutually agreed upon between the Parties with consideration given to time necessary for the completion of required Telcordia (formerly BellCore) functions. BellSouth will request the assignment of an RAO code from its connecting contractor, currently Telcordia (formerly BellCore), on behalf of ALLTEL and will coordinate all associated conversion activities.

3.5 BellSouth will receive messages from ALLTEL that are to be processed by BellSouth, another LEC or CLEC in the BellSouth region or a LEC outside the BellSouth region.

3.6 BellSouth will perform invoice sequence checking, standard EMI format editing, and balancing of message data with the EMI trailer record counts on all data received from ALLTEL.

3.7 All data received from ALLTEL that is to be processed or billed by another LEC or CLEC within the BellSouth region will be distributed to that LEC or CLEC in accordance with the Agreement(s) which may be in effect between BellSouth and the involved LEC or CLEC.

3.8 All data received from ALLTEL that is to be placed on the CMDS network for distribution outside the BellSouth region will be handled in accordance with the agreement(s) which may be in effect between BellSouth and its connecting contractor (currently Telcordia (formerly BellCore)).

3.9 BellSouth will receive messages from the CMDS network that are destined to be processed by ALLTEL and will forward them to ALLTEL on a daily basis.

3.10 Transmission of message data between BellSouth and ALLTEL will be via CONNECT:Direct.

3.11 All messages and related data exchanged between BellSouth and ALLTEL will be formatted in accordance with accepted industry standards for EMI formatted records and packed between appropriate EMI header and trailer records, also in accordance with accepted industry standards.

3.12 ALLTEL will ensure that the recorded message detail necessary to recreate files provided to BellSouth will be maintained for back-up purposes for a period of three (3) calendar months beyond the related message dates.

3.13 Should it become necessary for ALLTEL to send data to BellSouth more than sixty (60) days past the message date(s), ALLTEL will notify BellSouth in advance of the transmission of the data. If there will be impacts outside the BellSouth region, BellSouth will work with its connecting contractor and ALLTEL to notify all affected Parties.

3.14 In the event that data to be exchanged between the two Parties should become lost or destroyed, both Parties will work together to determine the source of the problem. Once the cause of the problem has been jointly determined and the responsible Party (BellSouth or ALLTEL) identified and agreed to, the company responsible for creating the data (BellSouth or ALLTEL) will make every effort to have the affected data restored and retransmitted. If the data cannot be retrieved, the responsible Party will be liable to the other Party for any resulting lost revenue. Lost revenue may be a combination of revenues that could not be billed to the end users and associated access revenues. Both Parties will work together to estimate the revenue amount based upon historical data through a method mutually agreed upon. The resulting estimated revenue loss will be paid by the responsible Party to the other Party within three (3) calendar months of the date of problem resolution, or as mutually agreed upon by the Parties.

3.15 Should an error be detected by the EMI format edits performed by BellSouth on data received from ALLTEL, the entire pack containing the affected data will not be processed by BellSouth. BellSouth will notify ALLTEL of the error condition. ALLTEL will correct the error(s) and will resend the entire pack to BellSouth for processing. In the event that an out-of-sequence condition occurs on subsequent packs, ALLTEL will resend these packs to BellSouth after the pack containing the error has been successfully reprocessed by BellSouth.

3.16 In association with message distribution service, BellSouth will provide ALLTEL with associated intercompany settlements reports (CATS and NICS) as appropriate.

3.17 In no case shall either Party be liable to the other for any direct or consequential damages incurred as a result of the obligations set out in this Agreement.

3.18 <u>RAO Compensation</u>

3.18.1 Rates for message distribution service provided by BellSouth for ALLTEL are as set forth in Exhibit A to this Attachment.

3.18.2 Rates for data transmission associated with message distribution service are as set forth in Exhibit A to this Attachment .

3.18.3 Data circuits (private line or dial-up) will be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges

associated with the use of the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties.

3.18.4 All equipment, including modems and software, that is required on the ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

3.19 Intercompany Settlements Messages

3.19.1 This Section addresses the settlement of revenues associated with traffic originated from or billed by ALLTEL as a facilities based provider of local exchange telecommunications services outside the BellSouth region. Only traffic that originates in one Bell operating territory and bills in another Bell operating territory is included. Traffic that originates and bills within the same Bell operating territory will be settled on a local basis between ALLTEL and the involved company(ies), unless that company is participating in NICS.

3.19.2 Both traffic that originates outside the BellSouth region by ALLTEL and is billed within the BellSouth region, and traffic that originates within the BellSouth region and is billed outside the BellSouth region by ALLTEL, is covered by this Agreement (CATS). Also covered is traffic that either is originated by or billed by ALLTEL, involves a company other than ALLTEL, qualifies for inclusion in the CATS settlement, and is not originated or billed within the BellSouth region (NICS).

3.19.3 Once ALLTEL is operating within the BellSouth territory, revenues associated with calls originated and billed within the BellSouth region will be settled via Telcordia (formerly BellCore)'s, its successor or assign, NICS system.

3.19.4 BellSouth will receive the monthly NICS reports from Telcordia (formerly BellCore), its successor or assign, on behalf of ALLTEL. BellSouth will distribute copies of these reports to ALLTELon a monthly basis.

3.19.5 BellSouth will receive the monthly Calling Card and Third Number Settlement System (CATS) reports from Telcordia (formerly BellCore), its successor or assign, on behalf of ALLTEL. BellSouth will distribute copies of these reports to ALLTEL on a monthly basis.

3.19.6 BellSouth will collect the revenue earned by ALLTEL from the Bell operating company in whose territory the messages are billed (CATS), less a per message billing and collection fee of five cents ($0.05), on behalf of ALLTEL. BellSouth will remit the revenue billed by ALLTEL to the Bell operating company in whose territory the messages originated, less a per message billing and collection fee of five cents ($0.05), on behalf on ALLTEL. These two amounts will be netted together by BellSouth and the resulting charge or credit issued to ALLTEL via a monthly Carrier Access Billing System (CABS) miscellaneous bill.

3.19.7 BellSouth will collect the revenue earned by ALLTEL within the BellSouth territory from another CLEC also within the BellSouth territory (NICS) where the messages are billed, less a per message billing and collection fee of five cents ($0.05), on behalf of ALLTEL. BellSouth will remit the revenue billed by ALLTEL within the BellSouth region to the CLEC also within the BellSouth region, where the messages originated, less a per message billing and collection fee of five cents ($0.05). These two amounts will be netted together by BellSouth and the resulting charge or credit issued to ALLTEL via a monthly Carrier Access Billing System (CABS) miscellaneous bill.

BellSouth and ALLTEL agree that monthly netted amounts of less than fifty dollars ($50.00) will not be settled.

4. Optional Daily Usage File

4.1 Upon written request from ALLTEL, BellSouth will provide the Optional Daily Usage File (ODUF) service to ALLTEL pursuant to the terms and conditions set forth in this section.

4.2 The ALLTEL shall furnish all relevant information required by BellSouth for the provision of the Optional Daily Usage File.

4.3 The Optional Daily Usage Feed will contain billable messages that were carried over the BellSouth Network and processed in the BellSouth Billing System, but billed to a ALLTEL customer.

4.4 Charges for delivery of the Optional Daily Usage File will appear on the ALLTELs' monthly bills. The charges are as set forth in Exhibit A to this Attachment.

4.5 The Optional Daily Usage Feed will contain both rated and unrated messages. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

4.6 Messages that error in the billing system of the ALLTEL will be the responsibility of the ALLTEL. If, however, the ALLTEL should encounter significant volumes of errored messages that prevent processing by the ALLTEL within its systems, BellSouth will work with the ALLTEL to determine the source of the errors and the appropriate resolution.

4.7 The following specifications shall apply to the Optional Daily Usage Feed.

4.7.1 Usage To Be Transmitted

4.7.1.1 The following messages recorded by BellSouth will be transmitted to the ALLTEL:

- Message recording for per use/per activation type services (examples: ` Three -Way Calling, Verify, Interrupt, Call Return, ETC.)
- Measured billable Local
- Directory Assistance messages
- IntraLATA Toll
- WATS & 800 Service
- N11
- Information Service Provider Messages
- Operator Services Messages
- Operator Services Message Attempted Calls (Network Element only)
- Credit/Cancel Records
- Usage for Voice Mail Message Service

4.7.1.2 Rated Incollects (originated in BellSouth and from other companies) can also be on Optional Daily Usage File. Rated Incollects will be intermingled with BellSouth recorded rated and unrated usage. Rated Incollects will not be packed separately.

4.7.1.3 BellSouth will perform duplicate record checks on records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to ALLTEL.

4.7.1.4 In the event that ALLTEL detects a duplicate on Optional Daily Usage File they receive from BellSouth, ALLTEL will drop the duplicate message (ALLTEL will not return the duplicate to BellSouth).

4.7.2 Physical File Characteristics

4.7.2.1 The Optional Daily Usage File will be distributed to ALLTEL via an agreed medium with CONNECT:Direct being the preferred transport method. The Daily Usage Feed will be a variable block format (2476) with an LRECL of 2472. The data on the Daily Usage Feed will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be

addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.

4.7.2.2 Data circuits (private line or dial-up) may be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties. All equipment, including modems and software, that is required on ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

4.7.3 Packing Specifications

4.7.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

4.7.3.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to ALLTEL which BellSouth RAO that is sending the message. BellSouth and ALLTEL will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by ALLTEL and resend the data as appropriate.

The data will be packed using ATIS EMI records.

4.7.4 Pack Rejection

4.7.4.1 ALLTEL will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. ALLTEL will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to ALLTEL by BellSouth.

4.7.5 Control Data

4.7.5.1 ALLTEL will send one confirmation record per pack that is received from BellSouth. This confirmation record will indicate ALLTEL received the pack and the acceptance or rejection of the pack. Pack Status Code(s) will be populated

using standard ATIS EMI error codes for packs that were rejected by ALLTEL for reasons stated in the above section.

4.7.6 Testing

4.7.6.1 Upon request from ALLTEL, BellSouth shall send test files to ALLTEL for the Optional Daily Usage File. The Parties agree to review and discuss the file's content and/or format. For testing of usage results, BellSouth shall request that ALLTEL set up a production (LIVE) file. The live test may consist of ALLTEL's employees making test calls for the types of services ALLTEL requests on the Optional Daily Usage File. These test calls are logged by ALLTEL, and the logs are provided to BellSouth. These logs will be used to verify the files. Testing will be completed within 30 calendar days from the date on which the initial test file was sent.

5. Access Daily Usage File

5.1. Upon written request from ALLTEL, BellSouth will provide the Access Daily Usage File (ADUF) service to ALLTEL pursuant to the terms and conditions set forth in this section.

5.2 The ALLTEL shall furnish all relevant information required by BellSouth for the provision of the Access Daily Usage File.

5.3 The Access Daily Usage Feed will contain access messages associated with a port that ALLTEL has purchased from BellSouth

5.4 Charges for delivery of the Access Daily Usage File will appear on the ALLTELs' monthly bills. The charges are as set forth in Exhibit A to this Attachment. All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

5.5 Messages that error in the billing system of the ALLTEL will be the responsibility of the ALLTEL. If, however, the ALLTEL should encounter significant volumes of errored messages that prevent processing by the ALLTEL within its systems, BellSouth will work with the ALLTEL to determine the source of the errors and the appropriate resolution.

5.6 Usage To Be Transmitted

5.6.1 The following messages recorded by BellSouth will be transmitted to ALLTEL:

5.6.1.1 Recorded originating and terminating interstate and intrastate access records associated with a port.

5.6.1.2 Recorded terminating access records for undetermined jurisdiction access records associated with a port.

5.6.2 When ALLTEL purchases Network Element ports from BellSouth and calls are made using these ports, BellSouth will handle the calls as follows:

5.6.2.1 Originating from Network Element and carried by Interexchange Carrier:

5.6.2.1.1 BellSouth will bill network element to CLEC and send access record to the CLEC via ADUF.

5.6.2.2 Originating from network element and carried by BellSouth (ALLTEL is BellSouth's toll customer).

5.6.2.3 Terminating on network element and carried by Interexchange Carrier:

5.6.2.3.1 BellSouth will bill network element to ALLTEL and send access record to ALLTEL.

5.6.2.4 Terminating on network element and carried by BellSouth:

5.6.2.4.1 BellSouth will bill network element to ALLTEL and send access record to ALLTEL.

5.6.3 BellSouth will perform duplicate record checks on records processed to the Access Daily Usage File. Any duplicate messages detected will be dropped and not sent to ALLTEL.

5.6.4 In the event that ALLTEL detects a duplicate on the Access Daily Usage File they receive from BellSouth, ALLTEL will drop the duplicate message (ALLTEL will not return the duplicate to BellSouth.)

5.6.5 Physical File Characteristics

5.6.5.1 The Access Daily Usage File will be distributed to ALLTEL via an agreed medium with CONNECT:Direct being the preferred transport method. The Daily Usage Feed will be a fixed block format (2476) with an LRECL of 2472. The data on the Daily Usage Feed will be in a non-compacted EMI format (210 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays). Details such as dataset name and delivery schedule will be addressed during negotiations of the distribution medium. There will be a maximum of one dataset per workday per OCN.

5.6.5.2 Data circuits (private line or dial-up) may be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial

circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties. All equipment, including modems and software, that is required on ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

5.6.6 Packing Specifications

5.6.6.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

5.6.6.2 The OCN, From RAO, and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to ALLTEL which BellSouth RAO that is sending the message. BellSouth and ALLTEL will use the invoice sequencing to control data exchange. BellSouth will be notified of sequence failures identified by ALLTEL and resend the data as appropriate.

The data will be packed using ATIS EMI records.

5.6.7 Pack Rejection

5.6.7.1 ALLTEL will notify BellSouth within one business day of rejected packs (via the mutually agreed medium). Packs could be rejected because of pack sequencing discrepancies or a critical edit failure on the Pack Header or Pack Trailer records (i.e. out-of-balance condition on grand totals, invalid data populated). Standard ATIS EMI Error Codes will be used. ALLTEL will not be required to return the actual rejected data to BellSouth. Rejected packs will be corrected and retransmitted to ALLTEL by BellSouth.

5.6.8 Control Data

5.6.8.1 ALLTEL will send one confirmation record per pack that is received from BellSouth. This confirmation record will indicate ALLTEL received the pack and the acceptance or rejection of the pack. Pack Status Code(s) will be populated using standard ATIS EMI error codes for packs that were rejected by ALLTEL for reasons stated in the above section.

5.6.9 Testing

5.6.9.1 Upon request from ALLTEL, BellSouth shall send a test file of generic data to ALLTEL via Connect:Direct or Text File via E-Mail. The Parties agree to review and discuss the test file's content and/or format.

6. Enhanced Optional Daily Usage File

6.1 Upon written request from ALLTEL, BellSouth will provide the Enhanced Optional Daily Usage File (EODUF) service to ALLTEL pursuant to the terms and conditions set forth in this section. EODUF will only be sent to existing ODUF subscribers who request the EODUF option.

6.2 The ALLTEL shall furnish all relevant information required by BellSouth for the provision of the Enhanced Optional Daily Usage File.

6.3 The Enhanced Optional Daily Usage File (EODUF) will provide usage data for local calls originating from resold Flat Rate Business and Residential Lines.

6.4 Charges for delivery of the Enhanced Optional Daily Usage File will appear on the ALLTELs' monthly bills. The charges are as set forth in Exhibit A to this Attachment.

6.5 All messages will be in the standard Alliance for Telecommunications Industry Solutions (ATIS) EMI record format.

6.6 Messages that error in the billing system of the ALLTEL will be the responsibility of the ALLTEL. If, however, the ALLTEL should encounter significant volumes of errored messages that prevent processing by the ALLTEL within its systems, BellSouth will work with the ALLTEL to determine the source of the errors and the appropriate resolution.

6.7 The following specifications shall apply to the Optional Daily Usage Feed.

6.7.1 Usage To Be Transmitted

6.7.1.1 The following messages recorded by BellSouth will be transmitted to the ALLTEL:

Customer usage data for flat rated local call originating from CLEC end user lines (1FB or 1FR). The EODUF record for flat rate messages will include:

Date of Call
From Number
To Number
Connect Time
Conversation Time
Method of Recording
From RAO
Rate Class
Message Type
Billing Indicators
Bill to Number

6.7.1.2 BellSouth will perform duplicate record checks on EODUF records processed to Optional Daily Usage File. Any duplicate messages detected will be deleted and not sent to ALLTEL.

6.7.1.3 In the event that ALLTEL detects a duplicate on Enhanced Optional Daily Usage File they receive from BellSouth, ALLTEL will drop the duplicate message (ALLTEL will not return the duplicate to BellSouth).

6.7.2 Physical File Characteristics

6.7.2.1 The Enhanced Optional Daily Usage Feed will be distributed to ALLTEL over their existing Optional Daily Usage File (ODUF) feed. The EODUF messages will be intermingled among ALLTEL's Optional Daily Usage File (ODUF) messages. The EODUF will be a variable block format (2476) with an LRECL of 2472. The data on the EODUF will be in a non-compacted EMI format (175 byte format plus modules). It will be created on a daily basis (Monday through Friday except holidays).

6.7.2.2 Data circuits (private line or dial-up) may be required between BellSouth and ALLTEL for the purpose of data transmission. Where a dedicated line is required, ALLTEL will be responsible for ordering the circuit, overseeing its installation and coordinating the installation with BellSouth. ALLTEL will also be responsible for any charges associated with this line. Equipment required on the BellSouth end to attach the line to the mainframe computer and to transmit successfully ongoing will be negotiated on a case by case basis. Where a dial-up facility is required, dial circuits will be installed in the BellSouth data center by BellSouth and the associated charges assessed to ALLTEL. Additionally, all message toll charges associated with the use of the dial circuit by ALLTEL will be the responsibility of ALLTEL. Associated equipment on the BellSouth end, including a modem, will be negotiated on a case by case basis between the Parties. All equipment, including modems and software, that is required on ALLTEL end for the purpose of data transmission will be the responsibility of ALLTEL.

6.7.3 Packing Specifications

6.7.3.1 A pack will contain a minimum of one message record or a maximum of 99,999 message records plus a pack header record and a pack trailer record. One transmission can contain a maximum of 99 packs and a minimum of one pack.

6.7.3.2 The Operating Company Number (OCN), From Revenue Accounting Office (RAO), and Invoice Number will control the invoice sequencing. The From RAO will be used to identify to ALLTEL which BellSouth RAO that is sending the message. BellSouth and ALLTEL will use the invoice sequencing to control data

exchange. BellSouth will be notified of sequence failures identified by ALLTEL and resend the data as appropriate.

The data will be packed using ATIS EMI records.

BELLSOUTH/ALLTEL RATES
ODUF/EDOUF/ADUF/CMDS

		RATES BY STATE								
DESCRIPTION	**USOC**	**AL**	**FL**	**GA**	**KY**	**LA**	**MS**	**NC**	**SC**	**TN**
ODUF/EODUF/ADUF/CMDS										
ODUF: Recording, per message	N/A	$0.0002	$0.008	$0.0001275	$0.0008611	$0.00019	$0.0001179	$0.0003	$0.0002862	$0.008
ODUF: Message Processing, per message	N/A	$0.0033	$0.004	$0.0082548	$0.0032357	$0.0024	$0.0032089	$0.0032	$0.0032344	$0.004
EODUF: Message Processing, per message	N/A	$0.004	$0.004	$0.0034555	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
ADUF: Message Processing, per message	N/A	$0.004	$0.004	$0.0136327	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
CMDS: Message Processing, per message	N/A	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004	$0.004
ODUF: Message Processing, per magnetic tape provisioned	N/A	$55.19	$54.95	$28.85	$55.68	$47.30	$54.62	$54.61	$54.72	$54.95
EODUF: Message Processing, per magnetic tape provisioned	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
ODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	$0.00004	$0.001	$0.0000434	$0.0000365	$0.00003	$0.0000354	$0.0004	$0.0000357	$0.001
EODUF: Data Transmission (CONNECT:DIRECT), per message	N/A	NA	NA	NA	NA	NA	NA	NA	NA	NA
ADUF: Data Transmission (CONNECT:DIRECT), per message	N/A	$0.001	$0.001	$0.0000434	$0.001	$0.001	$0.001	$0.001	$0.001	$0.001
CMDS: Data Transmission (CONNECT:DIRECT), per message	N/A	$0.001	$0.001	$0.001	$0.001	$0.001	$0.001	$0.001	$0.001	$0.001

NOTES:

If no rate is identified in the contract, the rate for the specific service or function will be as set forth in applicable BellSouth tariff or as negotiated by the parties upon request by either party.

Attachment 8

Rights-of-Way, Conduits and Pole Attachments

Rights-of-Way, Conduits and Pole Attachments

BellSouth will provide nondiscriminatory access to any pole, duct, conduit, or right-of-way owned or controlled by BellSouth pursuant to 47 U.S.C. § 224, as amended by the Act, pursuant to terms and conditions of a license agreement subsequently negotiated with BellSouth's Competitive Structure Provisioning Center.

DISAGREE:
BELLSOUTH PROPOSAL:
Attachment 9

Performance Measurements

Attachment 9

Service Quality Measurements

1. Scope

1.1 This Attachment includes all Service Quality Measurements applicable to this Agreement.

1.2 If the Commission issues an order mandating certain service quality measurements or performance measurements and associated remedies, such order will supercede this Attachment on the effective date of the order. Such order will only be effective in the state in which the ordered was issued.

2. Reporting

2.1 In providing services pursuant to this Agreement, BellSouth will report its performance to ALLTEL in accordance with BellSouth's Service Quality Measurements, which are contained in Exhibit A, located on the BellSouth internet website.

3. Modifications to Measurements

3.1 Service Quality Measurements

3.1.1 BellSouth will update the Service Quality Measurements contained in Exhibit A, located on the BellSouth internet website, each calendar quarter. BellSouth will not delete any Service Quality Measurement without prior written consent of ALLTEL. ALLTEL may provide input to BellSouth regarding any suggested additions, deletions or other modifications to the Service Quality Measurements. BellSouth will provide notice of all changes to the Service Quality Measurements via BellSouth's internet website.

3.1.2 Notwithstanding the foregoing, BellSouth may, from time to time, beordered by a regulatory or judicial body to modify or amend the Service Quality Measurements. BellSouth will make all such changes to the Service Quality Measurements pursuant to Section 24.3 of the General Terms and Conditions of this Agreement, incorporated herein by reference. Nothing herein shall preclude either party from participating in any proceeding involving BellSouth's Service Quality Measurements or from advocating that those Measurements be modified from those contained herein.

3.1.3 Notwithstanding any other provision of this Agreement, in the event a dispute arises regarding the modification or amendment of the Service Quality Measurements, the parties will refer the dispute to the Commission.

4. Dispute Resolution

4.1 Notwithstanding any other provision of this Agreement, any dispute regarding BellSouth's performance or obligations pursuant to this Attachment shall be resolved by the Commission.

ALLTEL PROPOSAL:
Attachment 9

Performance Measurements

Service Performance Measurements And Enforcement Mechanisms

1. Scope

This Attachment includes Enforcement Measurements with corresponding Enforcement Mechanisms applicable to this Agreement.

2. Reporting

2.1 In providing services pursuant to this Agreement, BellSouth will report its performance to ALLTEL in accordance with BellSouth's Service Quality Measurements found in Exhibit A in accordance with BellSouth's Enforcement Measurements contained in Exhibit B.

2.2 BellSouth will make performance reports available to ALLTEL on a monthly basis. The reports will contain information collected in each performance category and will be available to ALLTEL through some electronic medium to be determined by BellSouth. BellSouth will also provide electronic access to the raw data underlying the performance measurements. Within thirty (30) days of execution of this Agreement, BellSouth will provide a detailed session of instruction to ALLTEL regarding access to the reports and to the raw data as well as the nature of the format of the data provided.

3. Modifications to Measurements

3.1 Service Quality Measurements

BellSouth may, from time to time, be ordered by a regulatory or judicial body to modify or amend the Service Quality Measurements. BellSouth will make all such changes to the Service Quality Measurements pursuant to Section 24.5 of the General Terms and Conditions of this Agreement, incorporated herein by reference.

3.2 Enforcement Measurements and Statistical Test

BellSouth may, from time to time, be ordered by a regulatory or judicial body to modify or amend the Enforcement Measurements and/or Statistical Test. BellSouth will make all such changes to the Enforcement Measurements and/or

Statistical Test pursuant to Section 24.5 of the General Terms and Conditions of this Agreement, incorporated herein by reference.

4. Enforcement Mechanisms

4.1 Purpose

This section establishes meaningful and significant enforcement mechanisms voluntarily provided by BellSouth to verify and maintain compliance between BellSouth and ALLTEL's operations as well as to maintain access to Operational Support System (OSS) functions. This section provides the terms and conditions for such self-effectuating enforcement mechanisms.

4.2 Definitions

4.2.1 Enforcement Measurement Elements means the performance measurements set forth in Exhibit B.

4.2.2 Enforcement Measurement Benchmark means a competitive level of performance negotiated by BellSouth used to compare the performance of BellSouth and ALLTEL where no analogous process, product or service is feasible. See Exhibit B attached.

4.2.3 Enforcement Measurement Compliance means comparing performance levels provided to BellSouth retail customers with performance levels provided by BellSouth to the CLEC customer, as set forth in Exhibit C.

4.2.4 Test Statistic and Balancing Critical Value is the means by which enforcement will be determine using statistically valid equations. See Exhibit C attached.

4.2.5 Cell is the point (below the wire center level) at which like-to-like comparisons are made. For example, all BellSouth retail POTS services, for residential customers, requiring a dispatch in a particular wire center, at a particular point in time will be compared directly to ALLTEL resold services for residential customers, requiring a dispatch, in the same wire center, at a particular point in time. When determining compliance, these cells can have a positive or negative value. See Exhibit C attached.

4.2.6 Affected Volume means that proportion of the total impacted ALLTEL volume or CLEC Aggregate volume for which remedies will be paid.

4.2.7 Parity Gap refers to the incremental departure from a compliant-level of service. (See Exhibit D attached). This is also referred to as "diff" in the Statistical paper (See Exhibit C attached).

4.2.8 Tier-1 Enforcement Mechanisms means self-executing liquidated damages paid directly to ALLTEL when BellSouth delivers non-compliant performance of any one of the Enforcement Measurement Elements for any month.

4.2.9 Tier-2 Enforcement Mechanisms means Assessments paid directly to a state Public Service Commission ("Commission") or its designee. Tier 2 Enforcement Mechanisms are triggered by three consecutive monthly failures in which BellSouth performance is out of compliance or does not meet the benchmarks for the aggregate of all CLEC data as calculated by BellSouth for a particular Enforcement Measurement Element.

4.2.10 Tier-3 Enforcement Mechanisms means the voluntary suspension of additional marketing and sales of long distance services triggered by excessive repeat failures of those specific submeasures as defined in Exhibit D.

4.3 Application

4.3.1 The application of the Tier-1, Tier-2, and Tier-3 Enforcement Mechanisms does not foreclose other non-contractual legal and regulatory claims and remedies available to ALLTEL.

4.3.2 Proof of damages resulting from BellSouth's failure to maintain Enforcement Measurement Compliance would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damage. Liquidated damages under this provision are not intended to be a penalty.

4.4 Methodology

4.4.1 Tier-1 Enforcement Mechanisms will be triggered by BellSouth's failure to achieve Enforcement Measurement Compliance or Enforcement Measurement Benchmarks for the State for a given Enforcement Measurement Element in a given month based upon a test statistic and balancing critical value calculated by BellSouth utilizing BellSouth generated data. The method of calculation is found in Exhibit D.

4.4.1.1 Tier-1 Enforcement Mechanisms apply on a per transaction basis for each negative cell and will escalate based upon the number of consecutive months that BellSouth has reported non-compliance.

4.4.1.2 Fee Schedule for Tier-1 Enforcement Mechanisms are shown in Table 1 found in Exhibit E. Failures beyond Month 6 (as set forth in Table 1) will be subject to Month 6 fees.

4.4.2 Tier-2 Enforcement Mechanisms will be triggered by BellSouth's failure to achieve Enforcement Measurement Compliance or Enforcement Measurement Benchmarks for the State for given Enforcement Measurement Elements for three consecutive months based upon a statistically valid equation calculated by BellSouth utilizing BellSouth generated data. The method of calculation is located in Exhibit D.

4.4.2.1 Tier- 2 Enforcement Mechanisms apply, for an aggregate of all CLEC data generated by BellSouth, on a per transaction basis for each negative cell for a particular Enforcement Measurement Element.

4.4.2.2 Fee Schedule for Total Tier-2 Enforcement Mechanisms is show in Table-2 found in Exhibit E.

4.4.3 Tier-3 Enforcement Mechanisms will be triggered by BellSouth's failure to achieve Enforcement Measurement Compliance or Enforcement Measurement Benchmarks for a State for given Enforcement Measurement Elements for three consecutive months. The method of calculation for specified submeasures is identical to the method of calculation for Tier-2 Enforcement Mechanisms as described above. The specific submeasures which are the mechanism for triggering and removing a Tier-3 Enforcement Mechanisms are described in more detail in Exhibit D.

4.5 Payment of Tier-1 and Tier-2 Amounts

4.5.1 If BellSouth performance triggers an obligation to pay Tier-1 Enforcement Mechanisms to ALLTEL or an obligation to remit Tier-2 Enforcement Mechanisms to the Commission, BellSouth shall make payment in the required amount on or before the thirtieth (30^{th}) day following the due date of the performance measurement report for the month in which the obligation arose.

4.5.2 For each day after the due date that BellSouth fails to pay ALLTEL the required amount, BellSouth will pay interest to ALLTEL at the maximum rate permitted by state law.

4.5.3 For each day after the due date that BellSouth fails to pay the Tier-2 Enforcement Mechanisms, BellSouth will pay the Commission an additional $1,000 per day.

4.5.4 If ALLTEL disputes the amount paid to ALLTEL for Tier-1 Enforcement Mechanisms, ALLTEL shall submit a written claim to BellSouth within sixty (60) days after the date of the performance measurement report for which the obligation arose. BellSouth shall investigate all claims and provide ALLTEL written findings within thirty (30) days after receipt of the claim. If BellSouth determines ALLTEL is owed additional amounts, BellSouth shall pay ALLTEL such additional amounts within thirty (30) days after its findings along with interest paid at the maximum rate permitted by law.

4.5.5 At the end of each calendar year, BellSouth will have its independent auditing and accounting firm certify that the results of all Tier-1 and Tier-2 Enforcement Mechanisms were paid and accounted for in accordance with Generally Accepted Account Principles (GAAP).

4.6 Limitations of Liability

4.6.1 BellSouth will not be responsible for ALLTEL acts or omissions that cause performance measures to be missed or fail, including but not limited to accumulation and submission of orders at unreasonable quantities or times or failure to submit accurate orders or inquiries. BellSouth shall provide ALLTEL with reasonable notice of such acts or omissions and provide ALLTEL any such supporting documentation.

4.6.2 BellSouth shall not be obligated for Tier-1, Tier-2 or Tier 3 Enforcement Mechanisms for non-compliance with a performance measure if such non-compliance was the result of an act or omission by ALLTEL that is in bad faith.

4.6.3 BellSouth shall not be obligated to pay Tier-1 Enforcement Mechanisms or Tier-2 Enforcement Mechanism for non-compliance with a performance measurement if such non-compliance was the result of any of the following: a Force Majeure event as set forth in the General Terms and Conditions of this Agreement; an act or omission by ALLTEL that is contrary to any of its obligations under its Interconnection Agreement with BellSouth; an act or omission by ALLTEL that is contrary to any of its obligations under the Act, Commission rule, or state law; an act or omission associated with third-party systems or equipment; or any occurrence that results from an incident reasonably related to the Y2K problem.

4.6.4 It is not the intent of the Parties that BellSouth be liable for both Tier-2 Enforcement Mechanisms and any other assessments or sanctions imposed by the Commission. ALLTEL will not oppose any effort by BellSouth to

set off Tier-2 Enforcement Mechanisms from any additional assessment imposed by the Commission.

4.6.5 Payment of any Tier-1 or Tier-2 Enforcement Mechanisms shall not be considered as an admission against interest or an admission of liability or culpability in any legal, regulatory or other proceeding relating to BellSouth's performance. The payment of any Tier-1 Enforcement Mechanisms to ALLTEL shall release BellSouth for any liability associated with or related to the service performance measurement for the month for which the Enforcement Mechanisms was paid to ALLTEL.

4.6.6 ALLTEL acknowledges and argues that the Enforcement Mechanisms contained in this Agreement have been provided by BellSouth on a completely voluntary basis in order to maintain compliance between BellSouth and ALLTEL. Therefore, ALLTEL may not use the existence of this section or any payments of any Tier-1 or Tier-2 Enforcement Mechanisms under this section as evidence that BellSouth has not complied with or has violated any state or federal law or regulation.

4.7 Enforcement Mechanism Caps

4.7.1 BellSouth's total liability for the payment of Tier-1 and Tier-2 Enforcement Mechanisms shall be collectively capped at $625M per year for the entire BellSouth region as set forth below.

AL - $54M	MS - $44M
FL - $122M	NC - $77M
GA - $131M	SC - $47M
KY - $34M	TN - $57M
LA - $59M	
Regional Total - $625M	

4.7.2 If projected payments exceed the state cap, a proportional payment will be made to the respective parties.

4.7.3 If BellSouth's total liability for the payment of Tier-1 and Tier-2 Enforcement Mechanisms exceed the caps referenced in this attachment, ALLTEL may commence a proceeding with the Commission to demonstrate why BellSouth should pay any amount in excess of the cap. ALLTEL shall have the burden of proof to demonstrate why, under the circumstances, BellSouth should have additional liability.

4.8 Dispute Resolution

4.8.1 Notwithstanding any other provision of this Agreement, any dispute regarding BellSouth's performance or obligations pursuant to this Attachment shall be resolved by the Commission.

Service Quality Measurement Plan (SQM)

Measurement Descriptions

Version

July, 2000

I. INTRODUCTION

The BellSouth Service Quality Measurement Plan (SQM) describes in detail the measurements produced to evaluate the quality of service delivered to BellSouth's customers both wholesale and retail. The SQM was developed to respond to the requirements of the Communications Act of 1996 Section 251 (96 Act) which required ILECs to provide non-discriminatory access to Competitive Local Exchange Carriers (CLEC) and its Retail Customers. The reports produced by the SQM provide regulators, CLECs and BellSouth the information necessary to monitor the delivery of non-discriminatory access.

This plan results from the many divergent forces evolving from the 96 Act. The 96 Act, the Georgia Public Service Commission (GPSC) Order (Docket 7892-U 12/30/97), LCUG 1-7.0, the FCC's NPRM (CC Docket 98-56 RM9101 04/17/98), the Louisiana Public Service Commission (LPSC) Order (Docket U-22252 Subdocket C 04/19/98), numerous arbitration cases, LPSC sponsored collaborative workshops (10/98-02/00), and proceedings in Alabama, Mississippi, and North Carolina have and continue to influence the SQM. **The SQM must reflect the Orders by the GPSC, LPSC and other PSCs as the orders are issued.**

However, in addition, the SQM and the reports flowing from it must change to reflect the dynamic requirements of the industry. New measurements are added as new products systems and processes are developed and fielded. New products and services are added as the markets for them develop and the processes stabilize. The measurements are also changed to reflect changes in systems, to correct errors, to respond to 3rd Party audit requirements, and PSC and/or customer requests.

This document is intended for use by someone with a basic knowledge of telecommunications industry, information technologies and a functional knowledge of the subject areas covered by the BellSouth Performance Measurement reports.

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CATEGORY	MEASUREMENT DESCRIPTION*	
(OSS) Operations Support Systems	OSS-1. Average Response Time and Response Interval (Pre-Ordering/Ordering)	OSS-Pg. 1 OSS-Pg.3
	OSS-2. Interface Availability (Pre-Ordering)	OSS-Pg. 5
	OSS-3. Interface Availability (Maintenance & Repair)	OSS-Pg. 7
	OSS-4. Response Interval (Maintenance & Repair)	
(O) Ordering	O-1. Percent Flow-through Service Requests (Summary)	O-Pg. 1
	O-2. Percent Flow-through Service Requests (Detail)	O-Pg. 3
	O-3. Flow-through Error Analysis	O-Pg. 5
	O-4. CLEC LSR Information	O-Pg. 6
	LSR Flow-Through Matrix	O-Pg. 7
	O-5. Percent Rejected Service Requests	O-Pg. 10
	O-6. Reject Interval	O-Pg. 12
	O-7. Firm Order Confirmation Timeliness	O-Pg. 14
	O-8. Speed of Answer in Ordering Center	O-Pg. 16
	O-9. LNP-Percent Rejected Service Request	O-Pg.17
	O-10. LNP-Reject Interval Distribution & Average Reject Internal	O-Pg. 18
	O-11. LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order confirmation Average Interval	O-Pg. 20
(P) Provisioning	Provisioning Level of Disaggregation	P-Pg. 1
	P-1. Mean Held Order Interval & Distribution Intervals	P-Pg. 2
	P-2. Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	P-Pg. 4
	P-3. Percent Missed Installation Appointments	P-Pg. 5
	P-4. Average Completion Interval (OCI) & Order Completion Interval Distribution	P-Pg. 6
	P-5. Average Completion Notice Interval	P-Pg. 8
	P-6. Coordinated Customer Conversions	P-Pg. 9
	P-6A. Coordinated Customer Conversions Hot Cut Timeliness % within Interval and Average Interval	P-Pg. 10
	P-6B. Coordinated Customer Conversions - % Provisioning Troubles Received Within 7 days of a completed Service Order	P-Pg. 11
	P-7. % Provisioning Troubles w/i 30 days of Service Order Activity	P-Pg. 12
	P-8. Total Service Order Cycle Time (TSOCT)	P-Pg. 13
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	P-10. LNP –Percent Missed Installation Appointments	P-Pg. 15
	P-11. LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution	P-Pg. 16
	P-12. LNP-Total Service Order Cycle Time	P-Pg. 17
(M&R) Maintenance & Repair	M&R Level of Disaggregation	M&R-Pg. 1
	M&R-1. Missed Repair Appointments	M&R-Pg 2.
	M&R-2. Customer Trouble Report Rate	M&R-Pg. 3
	M&R-3. Maintenance Average Duration	M&R-Pg. 4
	M&R-4. Percent Repeat Troubles w/i 30 days)	M&R-Pg. 5
	M&R-5. Out of Service > 24 Hours	M&R-Pg. 6
	M&R-6. Average Answer Time - Repair Centers	M&R-Pg. 7
(B) Billing	B-1. Invoice Accuracy	B-Pg. 1
	B-2. Mean Time to Deliver Invoices	B-Pg. 2
	B-3. Usage Data Delivery Accuracy	B-Pg. 3
	B-4. Usage Data Delivery Completeness	B-Pg. 4
	B-5. Usage Data Delivery Timeliness	B-Pg. 5
	B-6. Mean Time to Deliver Usage	B-Pg. 6

TABLE OF CONTENTS – (continued)

CATEGORY	MEASUREMENT DESCRIPTION *	
(OS) (DA) Operator Services Toll & Directory Assistance	OS-1. Speed to Answer Performance/Average Speed to Answer (Toll) OS-2. Speed to Answer Performance/Percent Answered within "X" Seconds (Toll) DA-1. Speed to Answer Performance/Average Speed to Answer (DA) DA-2. Speed to Answer Performance/Percent Answered within "X" Seconds (DA)	OS-Pg. 1 OS-Pg. 2 DA-Pg. 3 DA-Pg. 4
(E) E911	E-1. Timeliness E-2. Accuracy E-3. Mean Interval	E-Pg. 1 E-Pg. 2 E-Pg. 3
(TGP) Trunk Group Performance	TGP-1. Trunk Group Performance-Aggregate TGP-2. Trunk Group Performance-CLEC Specific TGP-3. Trunk Group Service Report TGP-4. Trunk Group Service Detail	TGP-Pg. 1 TGP-Pg. 3 TGP-Pg. 5 TGP. Pg 6
(C) Collocation	C-1. Average Response Time C-2. Average Arrangement Time C-3. % of Due Dates Missed	C-Pg. 1 C-Pg. 2 C-Pg. 3
(CM) Change Management	CM-1 Change Management Notices Sent on Time CM-2 % Change Management Notices – Delay 8 Plus Days	CM-Pg. 1 CM-Pg. 2
Appendix A	Reporting Scope	
Appendix B	Glossary of Acronyms and Terms	
Appendix C	Audit Policy	
Appendix D	BST SQM Retail Analog & Benchmarks	

* These reports are subject to change due to regulatory requirements or to correct errors and etc.

OSS (**O**perations **S**upport **S**ystems)

Report/Measurement:	
OSS-1. Average Response Time and Response Interval (Pre-Ordering/Ordering)	
Definition:	
Average response time and response intervals are the average times and number of requests responded to within certain intervals for accessing legacy data associated with appointment scheduling, service & feature availability, address verification, request for Telephone numbers (TNs), and Customer Service Records (CSRs).	
Exclusions:	
None	
Business Rules:	
The average response time for retrieving pre-order/order information from a given legacy system is determined by summing the response times for all requests submitted to the legacy systems during the reporting period and dividing by the total number of legacy system requests for that month. The response interval starts when the client application (LENS or TAG for CLECs and RNS for BST) submits a request to the legacy system and ends when the appropriate response is returned to the client application. The number of accesses to the legacy systems during the reporting period, which take less than 2.3 seconds and the number, which take more than 6 seconds are also captured.	
Level of Disaggregation:	
• **RSAG – Address** (Regional Street Address Guide-Address) – stores street address information used to validate customer addresses. CLECs and BST query this legacy system. • **RSAG – TN** (Regional Street Address Guide-Telephone number) – contains information about facilities available and telephone numbers working at a give address. CLECs and BST query this legacy system. • **ATLAS** (Application for Telephone Number Load Administration and Selection) – acts as a warehouse for storing telephone numbers that are available for assignment by the system. It enables CLECs and BST service reps to select and reserve telephone numbers. CLECs and BST query this legacy system. • **COFFI** (Central Office Feature File Interface) – stores information about product and service offerings and availability. CLECs query this legacy system. • **DSAP** (DOE Support Application) – provides due date information. CLECs and BST query this legacy system. • **HAL/CRIS** (Hands-Off Assignment Logic/Customer Record Information System) – a system used to access the Business Office Customer Record Information System (BOCRIS). It allows BST servers, including LENS, access to legacy systems. CLECs query this legacy system. • **P/SIMS** (Product/Services Inventory Management system) – provides information on capacity, tariffs, inventory and service availability. CLECs query this legacy system. • **OASIS** (Obtain Available Services Information Systems) – Information on feature and rate availability. BST queries this legacy system.	
Calculation:	
Σ [Date & Time of Legacy Response) – (Date & Time of Request to Legacy)] / (Number of Legacy Requests During the Reporting Period)	
Report Structure:	
• Not CLEC Specific • Not product/service specific • Regional Level	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Legacy Contract (per reporting dimension) • Response Interval • Regional Scope	• Report month • Legacy Contract (per reporting dimension) • Response Interval • Regional Scope
Retail Analog/Benchmark:	
See Appendix D	

Revision Date: 05/05/00 (lg)

LEGACY SYSTEM ACCESS TIMES FOR RNS

System	Contract	Data	< 2.3 sec	> 6 sec	<= 6.3 sec	Avg. Sec	# of Calls
RSAG	RSAG-TN	Address	x	x	x	x	x
RSAG	RSAG-ADDR	Address	x	x	x	x	x
ATLAS	ATLAS-TN	TN	x	x	x	x	x
DSAP	DSAP-DDI	Schedule	x	x	x	x	x
CRIS	CRSACCTS	CSR	x	x	x	x	x
OASIS	OASISBSN	Feature/Service	x	x	x	x	x
OASIS	OASISCAR	Feature/Service	x	x	x	x	x
OASIS	OASISLPC	Feature/Service	x	x	x	x	x
OASIS	OASISMTN	Feature/Service	x	x	x	x	x
OASIS	OASISBIG	Feature/Service	x	x	x	x	x

LEGACY SYSTEM ACCESS TIMES FOR R0S

System	Contract	Data	< 2.3 sec	> 6 sec	<=6.3 sec	Avg. Sec	# of Calls
RSAG	RSAG-TN	Address	x	x	x	x	x
RSAG	RSAG-ADDR	Address	x	x	x	x	x
ATLAS	ATLAS-TN	TN	x	x	x	x	x
DSAP	DSAP-DDI	Schedule	x	x	x	x	x
CRIS	CRSOCSR	CSR	x	x	x	x	x
OASIS	OASISBIG	Feature/Service	x	x	x	x	x

LEGACY SYSTEM ACCESS TIMES FOR LENS

System	Contract	Data	< 2.3 sec	> 6 sec	<=6.3 sec	Avg. Sec	# of Calls
RSAG	RSAG-TN	Address	x	x	x	x	x
RSAG	RSAG-ADDR	Address	x	x	x	x	x
ATLAS	ATLAS-TN	TN	x	x	x	x	x
DSAP	DSAP-DDI	Schedule	x	x	x	x	x
HAL	HAL/CRIS	CSR	x	x	x	x	x
COFFI	COFFI/USOC	Feature/Service	x	x	x	x	x
P/SIMS	PSIMS/ORB	Feature/Service	x	x	x	x	x

LEGACY SYSTEM ACCESS TIMES FOR TAG

System	Contract	Data	< 2.3 sec	> 6 sec	<=6.3 sec	Avg. Sec	# of Calls
RSAG	RSAG-TN	Address	x	x	x	x	x
RSAG	RSAG-ADDR	Address	x	x	x	x	x
ATLAS	ATLAS-TN	TN	x	x	x	x	x
ATLAS	ATLAS-MLH	TN	x	x	x	x	x
ATLAS	ATLAS-DID	TN	x	x	x	x	x
DSAP	DSAP-DDI	Schedule	x	x	x	x	x
HAL	HAL/CRIS	CSR	x	x	x	x	x
CRIS	CRSEINIT	CSR	x	x	x	x	x
CRIS	CRSECSR	CSR	x	x	x	x	x

OSS (Operations Support Systems)

Report/Measurement:	
OSS-2. Interface Availability (Pre-Ordering)	
Definition:	
Percent of time OSS interface is functionally available compared to scheduled availability. Availability percentages for CLEC interface systems and for all Legacy systems accessed by them are captured. ("Functional Availability" is the amount of time in hours during the reporting period that the legacy systems are available to users. The planned System Scheduled Availability is the time in hours per day that the legacy system is scheduled to be available.) Scheduled availability is posted on the ICS Operations internet site: (www.interconnection.bellsouth.com/oss/osshour.html)	
Exclusions:	
None	
Business Rules:	
This measurement captures the availability percentages for the BST systems, which are used by CLECs during Pre-Ordering functions. Comparison to BST results allows conclusions as to whether an equal opportunity exists for the CLEC to deliver a comparable customer experience. Note: Only full outages are used in the calculation of Application Availability. A full outage is incurred when any of the following circumstances exist: • The application or system is down. • The application or system is inaccessible, for any reason, by the customers who normally access the application or system. • More than one work center cannot access the application or system for any reason. • When only one work center accesses an application or system and 40% or more of the clients in that work center cannot access the application. • When 40% of the functions the clients normally perform or 40% of the functionality that is normally provided by an application or system is unavailable.	
Level of Disaggregation:	
Regional Level	
Calculation:	
(Functional Availability) / (Scheduled Availability) X 100	
Report Structure:	
• Not CLEC Specific • Not product/service specific • Regional Level	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Legacy Contract Type (per reporting dimension) • Regional Scope • Hours of Downtime	• Report month • Legacy Contract Type (per reporting dimension) • Regional Scope

OSS (Operations Support Systems) – (OSS-2. Interface Availability (Pre-Ordering) – Continued)

Retail Analog/Benchmark:
Benchmark – 99.5%

OSS Interface Availability

OSS Interface	Applicable to	% Availability
EDI	CLEC	x
HAL	CLEC	x
LENS	CLEC	x
LEO Mainframe	CLEC	x
LEO UNIX	CLEC	x
LESOG	CLEC	x
PSIMS	CLEC	x
TAG	CLEC	x
ATLAS/COFFI	CLEC/BST	x
BOCRIS	CLEC/BST	x
DSAP	CLEC/BST	x
RSAG	CLEC/BST	x
SOCS	CLEC/BST	X
SONGS	CLEC/BST	x

Revision Date: 07/13/00 (lg)

OSS (**O**perations **S**upport **S**ystems)

Report/Measurement:	
OSS-3. Interface Availability (Maintenance & Repair)	
Definition:	
The percentage of time the OSS Interface is functionally available compared to scheduled availability. Availability percentage for the CLEC and BST interface systems and for the legacy systems accessed by them are captured.	
Exclusions:	
None	
Business Rules:	
This measure is designed to compare the OSS availability versus scheduled availability of BST's legacy systems. Note: Only full outages are used in the calculation of Application Availability. A full outage is incurred when any of the following circumstances exist. • The application or system is down. • The application or system is inaccessible, for any reason, by the customers who normally access the application or system. • More than one work center cannot access the application or system for any reason. • When only one work center accesses an application or system and 40% or more of the clients in that work center cannot access the application. • When 40% of the functions the clients normally perform or 40% of the functionality that is normally provided by an application or system is unavailable.	
Calculation:	
OSS Interface Availability = (Actual System Functional Availability) / (Actual planned System Availability) X 100	
Report Structure:	

• Aggregate
  ➢ CLEC
  ➢ BST & CLEC
• Regional Level	

Level of Disaggregation:	
Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Availability of CLEC TAFI • Availability of LMOS HOST, MARCH, SOCS, CRIS, PREDICTOR, LNP and OSPCM • ECTA	• Availability of BST TAFI • Availability of LMOS HOST, MARCH, SOCS, CRIS, PREDICTOR, LNP and OSPCM
Retail Analog/Benchmark:	
Parity by design; Retail Analog ECTA Benchmark – 99.5% See Appendix D	

OSS Interface Availability (M&R)

OSS Interface	% Availability
BST TAFI	x
CLEC TAFI	x
CLEC ECTA	x
BST and CLEC	x
CRIS	x
LMOS HOST	x
LNP	x
MARCH	x
OSPCM	x
PREDICTOR	x
SOCS	x

Revision Date: 07/17/00 (see)

OSS (**O**perations **S**upport **S**ystems)

Report/Measurement:	
OSS-4. Response Interval (Maintenance & Repair)	
Definition:	
The response intervals are determined by subtracting the time a request is received on the BST side of the interface from the time the response is received from the legacy system. Percentages of requests falling into each interval category are reported, along with the actual number of requests falling into those categories.	
Exclusions:	
None	
Business Rules:	
This measure is designed to monitor the time required for the CLEC and BST interface system to obtain from BST's legacy systems the information required to handle maintenance and repair functions. The clock starts on the date and time when the request is received on the BST side of the interface and the clock stops when the response has been transmitted through that same point to the requester. **NOTE:** The OSS Response Interval BST Total Report is a combination of BST Residence and Business Total.	
Calculation:	
OSS Response Interval = (Query Response Date and Time for Category "X") – (Query Request Date and Time for Category "X") / (Number of Queries Submitted in the Reporting Period) where, "X" is 0-4, ≥ 4 to 10, ≥ 10, ≥ 30 seconds X 100	
Report Structure:	
• CLEC • BST Residence • BST Business by interface for each legacy system and function as appropriate. • BST total (Business + Residence)	
Level of Disaggregation:	
Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• CLEC Transaction Intervals	• BST Business and Residence transaction Intervals
Retail Analog/Benchmark:	
OSS Response Interval for CLEC's is comparable to OSS Response Interval for BST.	

System	BST & CLEC	Count < = 4	Count > 4, < = 10	Count < = 10	Count > 10	Count > 30
CRIS	X	X	X	X	X	X
DLETH	X	X	X	X	X	X
DLR	X	X	X	X	X	X
LMOS	X	X	X	X	X	X
LMOSupd	X	X	X	X	X	X
LNP	X	X	X	X	X	X
MARCH	X	X	X	X	X	X
OSPCM	X	X	X	X	X	X
Predictor	X	X	X	X	X	X
SOCS	X	X	X	X	X	X
NIW	X	X	X	X	X	X

Revision Date 07/17/00 (see)

ORDERING

Report/Measurement:

O-1. Percent Flow-Through Service Requests (Summary)

Definition:

The percentage of Local Service Requests (LSR) and LNP Local Service Requests (LNP LSRs) submitted electronically via the CLEC mechanized ordering process that flow through and reach a status for a FOC to be issued, without manual intervention.

Exclusions:

- Fatal Rejects
- Auto Clarification
- Manual Fallout
- CLEC System Fallout

Business Rules:

The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), that flow through and reach a status for a FOC to be issued, without manual intervention. These LSRs can be divided into two classes of service; Business and Residence, and two types of service; Resale, and Unbundled Network Elements (UNE). The CLEC mechanized ordering process does not include LSRs, which are, submitted manually (e.g., fax, and courier), or are not designed to flow through, i.e., Manual Fallout.

Definitions:

Fatal Rejects: Errors that prevent an LSR, submitted electronically by the CLEC, from being processed further. When an LSR is submitted by a CLEC, LEO/LNP Gateway will perform edit checks to ensure the data received is correctly formatted and complete. For example, if the PON field contains an invalid character, LEO/LNP Gateway will reject the LSR and the CLEC will receive a Fatal Reject.

Auto-Clarification: errors that occur due to invalid data within the LSR, LESOG/LAUTO will perform data validity checks to ensure the data within the LSR is correct and valid. For example, if the address on the LSR is not valid according to RSAG, or if the LNP is not available for the NPA NXXX requested, the CLEC will receive an Auto-Clarification.

Manual Fallout: Planned Fallout that occur by design. Certain LSRs are designed to fallout of the Mechanized Order Process due to their complexity. These LSRs are manually processed by the LCSC. When a CLEC submits an LSR, LESOG/LAUTO will determine if the LSR should be forwarded to LCSC for manual handling. Following are the categories for Manual Fallout:

1. Complex*
2. Expedites (requested by the CLEC)
3. Special pricing plans
4. Denials-restore and conversion, or disconnect and conversion orders
5. Partial migrations
6. Class of service invalid in certain states with some types of service
7. New telephone number not yet posted to BOCRIS
8. Low volume such as activity type "T" (move)
9. Pending order review required
10. More than 25 business lines
11. Restore or suspend for UNE combos
12. Transfer of calls option for the CLEC's end users
13. CSR inaccuracies such as invalid or missing CSR data in CRIS

*Attached is a list of services, including complex services, and whether LSRs issued for the services are eligible to flow through.

Total System Fallout: Errors that require manual review by the LSCS to determine if the error is caused by the CLEC, or is due to system functionality. If it is determined the error is caused by the CLEC, the LSR will be sent back to the CLEC for clarification. If it is determined the error is BST caused, the LCSC representative will correct the error, and the LSR will continue to be processed.

ORDERING (O-1. Percent Flow-Through Service Requests (Summary) – Continued)

Calculation:	
Percent Flow Through – (The total number of LSRs that flow through LESOG/LAUTO and reach a status for a FOC to be issued) / (the number of LSRs passed from LEO/LNP Gateway to LESOG/LAUTO) - Σ[(the number of LSRs that fall out for manual processing) + (the number of LSRs that are returned to the CLEC for clarification) + (the number of LSRs that contain errors made by CLECs)] X 100.	
Report Structure:	
• CLEC Aggregate ➢ Region	
Level of Disaggregation:	

• Geography
  ➢ Region
• Product
  ➢ Residence
  ➢ Business
  ➢ UNE
  ➢ LNP	

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report month
• Total number of LSRs received, by interface, by CLEC
  ➢ TAG
  ➢ EDI
  ➢ LENS
• Total number of errors by type, by CLEC
  ➢ Fatal rejects
  ➢ Auto clarification
  ➢ CLEC caused system fallout
• Total number of errors by error code
• Total fallout for manual processing
	• Report month
	• Total number of errors by type
	  ➢ BST system error

Retail Analog/Benchmark:	
Residence 90% Business 80% UNE 80%	

Revision Date: 05/15/00 (tm)

ORDERING

Report/Measurement:

O-2. Percent Flow-Through Service Requests (Detail)

Definition:

A detailed list by CLEC of the percentage of Local Service Requests (LSR) and LNP Local Service Requests (LNP LSRs) submitted electronically via the CLEC mechanized ordering process that flow through and reach a status for a FOC to be issued, without manual or human intervention.

Exclusions:

- Fatal Rejects
- Auto Clarification
- Manual Fallout
- CLEC System Fallout

Business Rules:

The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), that flow through and reach a status for a FOC to be issued, without manual intervention. These LSRs can be divided into two classes of service; Business and Residence, and three types of service; Resale, and Unbundled Network Elements (UNE) and specials. The CLEC mechanized ordering process does not include LSRs, which are, submitted manually (e.g., fax, and courier), or are not designed to flow through, i.e., Manual Fallout.

Definitions:

Fatal Rejects: Errors that prevent an LSR, submitted electronically by the CLEC, from being processed further. When an LSR is submitted by a CLEC, LEO/LNP Gateway will perform edit checks to ensure the data received is correctly formatted and complete. For example, if the PON field contains an invalid character, LEO/LNP Gateway will reject the LSR and the CLEC will receive a Fatal Reject.

Auto-Clarification: errors that occur due to invalid data within the LSR, LESOG/LAUTO will perform data validity checks to ensure the data within the LSR is correct and valid. For example, if the address on the LSR is not valid according to RSAG, or if the LNP is not available for the NPA NXXX requested, the CLEC will receive an Auto-Clarification.

Manual Fallout: Planned Fallout that occur by design. Certain LSRs are designed to fallout of the Mechanized Order Process due to their complexity. These LSRs are manually processed by the LCSC. When a CLEC submits an LSR, LESOG/LAUTO will determine if the LSR should be forwarded to LCSC for manual handling. Following are the categories for Manual Fallout:

1. Complex services*
2. Expedites (requested by the CLEC)
3. Special pricing plans
4. Denials-restore and conversion, or disconnect and conversion orders
5. Partial migrations
6. Class of service invalid in certain states with some types of service
7. New telephone number not yet posted to BOCRIS
8. Low volume such as activity type "T" (move)
9. Pending order review required
10. More than 25 business lines
11. Restore or suspend for UNE combos
12. Transfer of calls option for the CLEC's end users
13. CSR inaccuracies such as invalid or missing CSR data in CRIS

*Attached is a list of services, including complex services, and whether LSRs issued for the services are eligible to flow through.

Total System Fallout: Errors that require manual review by the LSCS to determine if the error is caused by the CLEC, or is due to system functionality. If it is determined the error is caused by the CLEC, the LSR will be sent back to the CLEC for clarification. If it is determined the error is BST caused, the LCSC representative will correct the error, and the LSR will continue to be processed.

ORDERING (O-2. Percent Flow-Through Service Requests (Detail) – Continued)

Calculation:

Percent Flow Through – (The total number of LSRs that flow through LESOG/LAUTO and reach a status for a FOC to be issued) / (the number of LSRs passed from LEO/LNP Gateway to LESOG/LAUTO) - Σ[(the number of LSRs that fall out for manual processing + the number of LSRs that are returned to the CLEC for clarification + the number of LSRs that contain errors made by CLECs)] X 100.

Report Structure:

- Provides the flow through percentage for each CLEC (by alias designation) submitting LSRs through the CLEC mechanized ordering process. The report provides the following:
  - CLEC (by alias designation)
  - Number of fatal rejects
  - Mechanized interface used
  - Total mechanized LSRs
  - Total manual fallout
  - Number of auto clarifications returned to CLEC
  - Number of validated LSRs
  - Number of BST caused fallout
  - Number of CLEC caused fallout
  - Number of Service Orders Issued
  - Base calculation
  - CLEC error excluded calculation

Level of Disaggregation:

- CLEC Specific (by alias designation to protect CLEC specific proprietary data)
- Geographic
  - Region
- Product
  - Residence
  - Business
  - UNE
  - LNP

Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:

• Report month
• Total number of LSRs received, by interface, by CLEC
  ➢ TAG
  ➢ EDI
  ➢ LENS
• Total number of errors by type, by CLEC
  ➢ Fatal rejects
  ➢ Auto clarification
  ➢ CLEC errors
• Total number of errors by error code
• Total fallout for manual processing
	• Report month
	• Total number of errors by type
	  ➢ BST system error

Retail Analog/Benchmark:

Residence 90%
Business 80%
UNE 80%

Revision Date: 05/15/00 (tm)

ORDERING

Report/Measurement:	
O-3. Flow-Through Error Analysis	
Definition:	
An analysis of each error type (by error code) that was experienced by the LSRs that did not flow through and reach a status for a FOC to be issued.	
Exclusions:	
Each Error Analysis is error code specific, therefore exclusions are not applicable.	
Business Rules:	
The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), that flow through and reach a status for a FOC to be issued. The CLEC mechanized ordering process does not include LSRs, which are, submitted manually (e.g., fax, and courier).	
Calculation:	
Σ Of errors by type	
Report Structure:	
• Provides an analysis of each error type (by error code). The report is in descending order by count of each error code and provides the following: ➢ Error Type (by error code) ➢ Count of each error type ➢ Percent of each error type ➢ Cumulative percent ➢ Error Description ➢ CLEC Caused Count of each error code ➢ Percent of aggregate by CLEC caused count ➢ Percent of CLEC caused count ➢ BST Caused Count of each error code ➢ Percent of aggregate by BST caused count ➢ Percent of BST by BST caused count.	
Level of Disaggregation:	
Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Total number of LSRs received • Total number of errors by type (by error code) ➢ CLEC caused error	• Report month • Total number of errors by type (by error code) ➢ BST system error
Retail Analog/Benchmark:	
Not Applicable	

Revision Date: 02/22/00 (tm)

ORDERING

Report/Measurement:	
O-4. CLEC LSR Information	
Definition:	
A list, with the flow through activity, of LSRs, by cc, pon and ver, issued by each CLEC during the report period.	
Exclusions:	
Fatal Rejects	
Business Rules:	
The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), that flow through and reach a status for a FOC to be issued. The CLEC mechanized ordering process does not include LSRs, which are, submitted manually (e.g., fax, and courier).	
Calculation:	
NA	
Report Structure:	
• Provides a list, with the flow through activity, of LSRs by cc, pon, and ver, issued by each CLEC during the report period with an explanation of the of the columns and content. This report is available on a CLEC specific basis. The report provides the following for each LSR. ➢ CC ➢ PON ➢ Ver ➢ Timestamp ➢ Type ➢ Err # ➢ Note or error description	
Level of Disaggregation:	
Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Experience:**
• Report month • Record of LSRs received by cc, pon, and ver • Record of timestamp, type, err # and note or error description for each LSR by cc, pon, and ver.	NA
Retail Analog/Benchmark:	
Not Applicable	

Revision Date: 5/2/00(tm)

LSR Flow-Through Matrix

PRODUCT	F/T[5]	COMPLEX SERVICE	COMPLEX ORDER	PLANNED FALLOUT FOR MANUAL HANDLING [1]	EDI	TAG [2]	LENS 99 [4]	LENS [3]	COMMENTS
2 wire analog DID trunk port	No	UNE	Yes	NA	N	N	N	N	
2 wire analog port	Yes	UNE	No	No	Y	Y	N	N	
2 wire ISDN digital line side port	No	UNE	Yes	NA	N	N	N	N	
2 wire ISDN digital loop	No	UNE	Yes	Yes	Y	Y	N	N	
3 Way Calling	Yes	No	No	No	Y	Y	Y	Y	
4 wire analog voice grade loop	Yes	UNE	Yes	No	Y	Y	N	N	
4 wire DS0 & PRI digital loop	No	UNE	Yes	NA	N	N	N	N	
4 wire DS1 & PRI digital loop	No	UNE	Yes	NA	N	N	N	N	
4 wire ISDN DSI digital trunk ports	No	UNE	Yes	Yes	N	N	N	N	
Accupulse	No	Yes	Yes	NA	N	N	N	N	
ADSL	No	UNE	Yes	NA	N	N	N	N	
Area Plus	Yes	No	No	No	Y	Y	Y	Y	
Basic Rate ISDN	No	Yes	Yes	Yes	Y	Y	N	N	
Call Block	Yes	No	No	No	Y	Y	Y	Y	
Call Forwarding-Variable	Yes	No	No	No	Y	Y	Y	Y	
Call Return	Yes	No	No	No	Y	Y	Y	Y	
Call Selector	Yes	No	No	No	Y	Y	Y	Y	
Call Tracing	Yes	No	No	No	Y	Y	Y	Y	
Call Waiting	Yes	No	No	No	Y	Y	Y	Y	
Call Waiting Deluxe	Yes	No	No	No	Y	Y	Y	Y	
Caller ID	Yes	No	No	No	Y	Y	Y	Y	
CENTREX	No	Yes	Yes	NA	N	N	N	N	
DID WITH PBX ACT W	No	Yes	Yes	Yes	Y	N	Y	N	
DID ACT W	No	Yes	Yes	Yes	Y	N	Y	N	
Digital Data Transport	No	UNE	Yes	NA	N	N	N	N	
Directory Listing Indentions	No	No	No	Yes	Y	Y	Y	Y	
Directory Listings Captions	No	No	Yes	Yes	Y	Y	Y	N	
Directory Listings (simple)	Yes	No	No	No	Y	Y	Y	Y	
DS3	No	UNE	Yes	NA	N	N	N	N	

DS1 Loop	Yes	UNE	Yes	No	Y	Y	N	N	
DSO Loop	Yes	UNE	Yes	No	Y	Y	N	N	
Enhanced Caller ID	Yes	No	No	No	Y	Y	Y	Y	
ESSX	No	Yes	Yes	NA	N	N	N	N	
Flat Rate/Business	Yes	No	No	No	Y	Y	Y	Y	
Flat Rate/Residence	Yes	No	No	No	Y	Y	Y	Y	
FLEXSERV	No	Yes	Yes	NA	N	N	N	N	
Frame Relay	No	Yes	Yes	NA	N	N	N	N	
FX	No	Yes	Yes	NA	N	N	N	N	
Ga. Community Calling	Yes	No	No	No	Y	Y	Y	Y	
HDSL	No	UNE	Yes	NA	N	N	N	N	
Hunting MLH	No	C/S [6]	C/S	Yes	Y	Y	N	N	
Hunting Series Completion	Yes	C/S	C/S	No	Y	Y	Y	Y	
INP to LNP Conversions	No	UNE	Yes	Yes	Y	Y	N	N	
LightGate	No	Yes	Yes	NA	N	N	N	N	
Local Number Portability	Yes	UNE	Yes	No	Y	Y	N	N	
LNP with Complex Listing	No	UNE	Yes	Yes	Y	Y	N	N	
LNP with Partial Migration	No	UNE	Yes	Yes	Y	Y	N	N	
LNP with Complex Services	No	UNE	Yes	Yes	Y	Y	N	N	
Loop+INP	No	UNE	No	Yes	Y	Y	N	N	
Loop+LNP	Yes	UNE	No	No	Y	Y	N	N	
Measured Rate/Bus.	Yes	No	No	No	Y	Y	Y	Y	
Measured Rate/Res.	Yes	No	No	No	Y	Y	Y	Y	
Megalink	No	Yes	Yes	NA	N	N	N	N	
Megalink-T1	No	Yes	Yes	NA	N	N	N	N	
Memory Call	Yes	No	No	No	Y	Y	Y	Y	
Memory Call Ans. Svc.	Yes	No	No	No	Y	Y	Y	Y	
Multiserv	No	Yes	Yes	NA	N	N	N	N	
Native Mode LAN Interconnection (NMLI)	No	Yes	Yes	NA	N	N	N	N	
Off-Prem Stations	No	Yes	Yes	NA	N	N	N	N	
Optional Calling Plan	Yes	No	No	No	Y	Y	Y	Y	
Package/Complete Choice and area plus	Yes	No	No	No	Y	Y	Y	Y	
Pathlink Primary Rate ISDN	No	Yes	Yes	NA	N	N	N	N	
Pay Phone Provider	No	No	No	NA	N	N	N	N	
PBX Standalone ACT A,C, D	No	Yes	Yes	Yes	Y	Y	Y	N	
PBX Trunks	No	Yes	Yes	Yes	Y	Y	Y	N	
Port/Loop Combo	Yes	UNE	No	No	Y	Y	Y	N	
Port/Loop PBX	No	No	No	Yes	Y	Y	N	N	

Preferred Call Forward	Yes	No	No	No	Y	Y	Y	Y	
RCF Basic	Yes	No	No	No	Y	Y	Y	Y	
Remote Access to CF	Yes	No	No	No	Y	Y	Y	Y	
Repeat Dialing	Yes	No	No	No	Y	Y	Y	Y	
Ringmaster	Yes	No	No	No	Y	Y	Y	N	
Smartpath	No	Yes	Yes	NA	N	N	N	N	
SmartRING	No	Yes	Yes	NA	N	N	N	N	
Speed Calling	Yes	No	No	No	Y	Y	Y	Y	
Synchronet	No	Yes	Yes	Yes	Y	Y	N	N	
Tie Lines	No	Yes	Yes	NA	N	N	N	N	
Touchtone	Yes	No	No	No	Y	Y	Y	Y	
Unbundled Loop-Analog 2W, SL1, SL2	Yes	UNE	No	No	Y	Y	Y	N	
WATS	No	Yes	Yes	NA	N	N	N	N	
XDSL Extended LOOP	No	UNE	Yes	NA	N	N	N	N	

Note [1]: Planned Fallout for Manual Handling denotes those services that are electronically submitted and are not intended to flow through due to the complexity of the service.

Note [2]: The TAG column includes those LSR submitted via RoboTAG.

Note [3]: The LENS column denotes the ordering status of services prior to OSS 99.

Note [4]: The LENS 99 column denotes the ordering status of services post OSS 99.

Note [5]: For all services that indicate 'No' for flow-through, the following reasons, in addition to errors or complex services, also prompt manual handling: Expedites from CLECs, special pricing plans, denials – restore and conversion or disconnect and conversion both required, partial migrations (although conversions-as-is flow through), class of service invalid in certain states with some TOS – e.g. gov't, or cannot be changed when changing main TN on C activity, low volume – e.g. activity type T=move, pending order review required, more than 25 business lines, restore or suspend for UNE combos, CSR inaccuracies such as invalid or missing CSR data in CRIS, Directory listings, transfer of calls option for CLEC end user— new TN not yet posted to BOCRIS. many are unique to the CLEC environment.

Note [6]: Services with C/S in the Complex Service and/or the Complex Order columns can be either complex or simple

ORDERING

Report/Measurement:

O-5. Percent Rejected Service Requests

Definition:

Percent Rejected Service Request is the percent of total Local Service Requests (LSRs) received which are rejected due to error or omission. An LSR is considered valid when it is submitted by the CLEC and passes edit checks to insure the data received is correctly formatted and complete.

Exclusions:

Service Requests canceled by the CLEC prior to being rejected/clarified.

Business Rules:

Fully Mechanized: An LSR is considered "rejected" when it is submitted electronically but does not pass LEO edit checks in the ordering systems (EDI, LENS, TAG, LEO, LESOG) and is returned to the CLEC without manual intervention. There are two types of "Rejects" in the Mechanized category:

- A Fatal Reject occurs when a CLEC attempts to electronically submit an LSR but required fields are either not populated or incorrectly populated and the request is returned to the CLEC before it is considered a valid LSR. In LEO, Fatal Rejects are included in the "Other" category for Regional reports only.

- An Auto Clarification occurs when a valid LSR is electronically submitted but rejected from LESOG because it does not pass further edit checks for order accuracy.

Partially Mechanized: A valid LSR, which is electronically submitted (via EDI, LENS, TAG) but cannot be processed electronically and "falls out" for manual handling. It is then put into "clarification" and sent back (rejected) to the CLEC.

Total Mechanized: Combination of Fully Mechanized and Partially Mechanized LSRs electronically submitted by the CLEC.

Non-Mechanized: LSRs which are faxed or mailed to the LCSC for processing and "clarified" (rejected) back to the CLEC by the BST service representative.

Interconnection Trunks: Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.

Calculation:

Percent Rejected Service Requests = (Total Number of Rejected Service Requests in the reporting period) / (Total Number of Service Requests Received in the reporting period) X 100.

Report Structure:

- Fully Mechanized, Partially Mechanized, Total Mechanized, Non-Mechanized
- CLEC Specific
- CLEC Aggregate

Level of Disaggregation:

- Product Reporting Levels
  - Resale Residence
  - Resale Business
  - Resale – Design (Special)
  - Other
  - UNE
  - UNE Loop with NP
  - Interconnection Trunks
- Geographic Scope
  - State, Region and further geographic disaggregation as required by State Commission Order
- Product Specific % Rejected
- Total % Rejected

ORDERING (O-5. Percent Rejected Service Requests – Continued)

Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
• Report month • Total number of LSRs • Total number of Rejects • State and Region • Total Number of ASRs (Trunks)	
Retail Analog/Benchmark:	
See Appendix D	

Revision Date: 07/27/00 (lg)

ORDERING

Report/Measurement:
O-6. Reject Interval
Definition:
Reject Interval is the average reject time from receipt of an LSR to the distribution of a Reject. An LSR is considered valid when it is submitted by the CLEC and passes edit checks to insure the data received is correctly formatted and complete.
Exclusions:
• Service Requests canceled by CLEC prior to being rejected/clarified. • Designated Holidays are excluded from the interval calculation. • The following hours for Non-mechanized LSRs are excluded from the interval calculation*: - Residence Resale Group - from 10:00 PM Saturday until 7:00 AM Monday. - Business Resale, Complex, UNE Groups - from 8:00 PM Friday until 8:00 AM Monday. * The hours excluded will be altered to reflect changes in the Center operating hours.
Business Rules:
• **Fully Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until the LSR is rejected (date and time stamp or reject in LEO). Auto Clarifications are considered in the Fully Mechanized category. • **Partially Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until it falls out for manual handling. The stop time on partially mechanized LSRs is when the LCSC Service Representative clarifies the LSR back to the CLEC via LEO. • **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized LSRs which are electronically submitted by the CLEC. • **Non-Mechanized:** The elapsed time from receipt of a valid LSR (date and time stamp of FAX or date and time mailed LSR is received in the LCSC) until notice of the reject (clarification) is returned to the CLEC via LON. • **Interconnection Trunks:** Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.
Calculation:
Reject Interval = Σ[(Date and Time of Service Request Rejection) – (Date and Time of Service Request Receipt)] / (Number of Service Requests Rejected in Reporting Period)
Report Structure:
• CLEC Specific • CLEC Aggregate • Fully Mechanized, Partially Mechanized, Total Mechanized, Non-Mechanized, Trunks

ORDERING – (O-6. Reject Interval – Continued)

Level of Disaggregation:

- Product Reporting Levels
  - Resale – Residence
  - Resale – Business
  - Resale – Design (Special)
  - Other
  - UNE
  - UNE Loop with NP
  - Interconnection Trunks
    - < 10 Circuits/Lines
    - > 10 Circuits/Lines
- Geographic Scope
  - State, Region and further geographic disaggregation as required by State Commission Order
- Mechanized:
  - 0 - < 4 minutes
  - 4 - < 8 minutes
  - 8 - < 12 minutes
  - 12 - < 60 minutes
  - 0 - < 1 hour
  - 1 - < 8 hours
  - 8 - < 24 hours
  - >24 hours
- Non-mechanized:
  - 0 - < 1 hour
  - 1 - < 4 hours
  - 4 - < 8 hours
  - 8 - < 12 hours
  - 12 - < 16 hours
  - 16 - < 20 hours
  - 20 - < 24 hours
  - > 24 hours.
- Trunks:
  - < 5 days
  - > 5-8 days
  - > 8-12 days
  - >12-14 days
  - >14-17 days
  - >17-20 days
  - > 20 days
- Average Interval for mechanized reports in hours, non-mechanized and Trunk reports in days.

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Reject Interval • Total Number of LSRs • Total number of Rejects • State and Region • Total Number of ASRs (Trunks)	

Retail Analog/Benchmark:

See Appendix D

Revision Date: 06/20/00 (lg)

ORDERING

Report/Measurement:

O-7. Firm Order Confirmation Timeliness

Definition:

Interval for Return of a Firm Order Confirmation (FOC Interval) is the average response time from receipt of valid LSR to distribution of a Firm Order Confirmation.

Exclusions:

- Rejected LSRs
- Designated Holidays are excluded from the interval calculation.
- The following hours for Non-mechanized LSRs are excluded from the interval calculation*:
  - Residence Resale Group - from 10:00 PM Saturday until 7:00 AM Monday.
  - Business Resale, Complex, UNE Groups - from 8:00 PM Friday until 8:00 AM Monday.

* The hours excluded will be altered to reflect changes in the Center operating hours.

Business Rules:

- **Fully Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until the LSR is processed, appropriate service orders are generated and a Firm Order Confirmation is returned to the CLEC.
- **Partially Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR which falls out for manual handling until appropriate service orders are issued by a BST service representative via Direct Order Entry (DOE) or Service Order Negotiation Generation System (SONGS) to SOCS and a Firm Order Confirmation is returned to the CLEC.
- **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized LSRs which are electronically submitted by the CLEC.
- **Non-Mechanized:** The elapsed time from receipt of a valid paper LSR (date and time stamp of FAX or date and time paper LSRs received in LCSC) until appropriate service orders are issued by a BST service representative via Direct Order Entry (DOE) or Service Order Negotiation Generation System (SONGS) to SOCS and a Firm Order Confirmation is sent to the CLEC via LON.
- **Interconnection Trunks:** Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.

Calculation:

Firm Order Confirmation Timeliness = Σ[(Date and Time of Firm Order Confirmation) – (Date and Time of Service Request Receipt)] / (Number of Service Requests Confirmed in Reporting Period)

Report Structure:

- Fully Mechanized, Partially Mechanized, Total Mechanized, Non-Mechanized
- CLEC Specific
- CLEC Aggregate

Level of Disaggregation:

- Product Reporting Levels
  - Resale – Residence
  - Resale – Business
  - Resale – Design (Special)
  - Other
  - UNE
  - UNE Loop with NP
  - Interconnection Trunks
    - < 10 Circuits/Lines
    - > 10 Circuits/Lines

ORDERING – (O-7. Firm Order Confirmation Timeliness – Continued)

Level of Disaggregation: (Continued)

- Geographic Scope
  - State, Region and further geographic disaggregation (MSA) as required by State Commission Order
- Mechanized:
  - 0 - < 15 minutes
  - 15 - < 30 minutes
  - 30 - < 45 minutes
  - 45 - < 60 minutes
  - 60 - < 90 minutes
  - 90 - < 120 minutes
  - 120 - < 240 minutes
  - 4 - < 8 hours
  - 8 - < 12 hours
  - 12 - < 16 hours
  - 16 - < 20 hours
  - 20 - < 24 hours
  - 24 - < 48 hours
  - > 48 hours
- Non-mechanized:
  - 0 - < 4 hours
  - 4 - < 8 hours
  - 8 - < 12 hours
  - 12 - < 16 hours
  - 16 - < 20 hours
  - 20 - < 24 hours
  - 24 - < 48 hours
  - > 48 hours
- Trunks:
  - 0 - 5 days
  - 6 - 8 days
  - 9 – 11 days
  - 12 –14 days
  - 15 –17 days
  - 18 –20 days
  - 20 days
- Average Interval in Days

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Interval for FOC • Total number of LSRs • State and Region • Total Number of ASRs (Trunks)	

Retail Analog/Benchmark:

See Appendix D

Revision Date: 06/20/00 (lg)

ORDERING

Report/Measurement:	
O-8. Speed of Answer in Ordering Center	
Definition:	
Measures the average time a customer is in queue.	
Exclusions:	
None	
Business Rules:	
The clock starts when the appropriate option is selected (i.e., 1 for Resale Consumer, 2 for Resale Multiline, and 3 for UNE-LNP, etc.) and the call enters the queue for that particular group in the LCSC. The clock stops when a BST service representative in the LCSC answers the call. The speed of answer is determined by measuring and accumulating the elapsed time from the entry of a CLEC call into the BellSouth automatic call distributor (ACD) until the a service representative in BST's Local Carrier Service Center (LCSC) answers the CLEC call.	
Calculation:	
(Total seconds in queue)) / (Total number of calls answered in the Reporting Period)	
Report Structure:	
Aggregate • CLEC – Local Carrier Service Center • BST - Business Service Center - Residence Service Center Note: Combination of Residence Service Center and Business Service Center data under development	
Level of Disaggregation:	
Aggregate • CLEC – Local Carrier Service Center • BST - Business Service Center - Residence Service Center Note: Combination of Residence Service Center and Business Service Center data under development	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Mechanized tracking through LCSC Automatic Call Distributor	• Mechanized tracking through BST Retail center support systems
Retail Analog/Benchmark:	
For CLEC, Speed of Answer in Ordering Center (LCSC) is comparable to Speed of Answer in BST Business Offices. See Appendix D	

Revision Date: 06/20/00 (lg)

ORDERING – (LNP)

Report/Measurement:
O-9. LNP-Percent Rejected Service Requests
Definition:
Percent Rejected Service Request is the percent of total Local Service Requests (LSRs) which are rejected due to error or omission. An LSR is considered valid when it is electronically submitted by the CLEC and passes LNP Gateway edit checks to insure the data received is correctly formatted and complete, i.e., fatal rejects are excluded.
Exclusions:
• Service Requests canceled by the CLEC • Fatal Rejects • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable. • Non Mechanized LSR's
Business Rules:
An LSR is considered "rejected" when it is submitted electronically but does not pass edit checks in the ordering systems (EDI, TAG, LNP Gateway, LAUTO) and is returned to the CLEC without manual intervention. **Fully Mechanized:** There are two types of "Rejects" in the Fully Mechanized category: • A Fatal Reject occurs when a CLEC attempts to electronically submit an LSR (via EDI or TAG) but required fields are not populated correctly and the request is returned to the CLEC. ***Fatal rejects are reported in a separate column, and for informational purposes ONLY. They are not considered in the calculation of the percent of total LSRs rejected or the total number of rejected LSRs.*** • An Auto Clarification is a valid LSR which is electronically submitted (via EDI or TAG), but is rejected from LAUTO because it does not pass further edit checks for order accuracy. Auto Clarifications are returned without manual intervention. **Partially Mechanized:** A valid LSR which electronically submitted (via EDI or TAG), but cannot be processed electronically due to a CLEC error and "falls out" for manual handling. It is then put into "clarification", and sent back (rejected) to the CLEC. **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized rejects.
Calculation:
[(Number of Service Requests Rejected in the Reporting Period) / (Number of Service Requests Received in the Reporting Period)] x 100
Report Structure:
• Fully Mechanized, Partially Mechanized, Total Mechanized • CLEC Specific • CLEC Aggregate
Level of Disaggregation:

• Product Reporting Levels
  ➢ LNP
  ➢ UNE Loop with LNP
• Geographic Scope
  ➢ State, Region

Retail Analog/Benchmark:
See Appendix D

Revision Date: 05/15/00 (lg)

ORDERING – (LNP)

Report/Measurement:

O-10. LNP-Reject Interval Distribution & Average Reject Interval

Definition:

Reject Interval is the average reject time from receipt of an LSR to the distribution of a Reject. An LSR is considered valid when it is electronically submitted by the CLEC and passes LNP Gateway edit checks to insure the data received is correctly formatted and complete, i.e., fatal rejects are excluded.

Exclusions:

- Service Requests canceled by the CLEC
- Fatal Rejects
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable.
- Non Mechanized LSR's

Business Rules:

The Reject interval is determined for each rejected LSR processed during the reporting period. The Reject interval is the elapsed time from when BST receives LSR until that LSR is rejected back to the CLEC. Elapsed time for each LSR is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of rejected LSRs to produce the reject interval distribution.

An LSR is considered "rejected" when it is submitted electronically but does not pass edit checks in the ordering systems (EDI, TAG, LNP Gateway, LAUTO) and is returned to the CLEC without manual intervention.

Fully Mechanized: There are two types of "Rejects" in the Fully Mechanized category:

- A Fatal Reject occurs when a CLEC attempts to electronically submit an LSR but required fields are not populated correctly and the request is returned to the CLEC.

  Fatal rejects are reported in a separate column, and for informational purposes ONLY. They are not considered in the calculation of the percent of total LSRs rejected or the total number of rejected LSRs.

- An Auto Clarification is a valid LSR which is electronically submitted (via EDI or TAG), but is rejected from LAUTO because it does not pass further edit checks for order accuracy. Auto Clarifications are returned without manual intervention.

Partially Mechanized: A valid LSR which electronically submitted (via EDI or TAG), but cannot be processed electronically due to a CLEC error and "falls out" for manual handling. It is then put into "clarification", and sent back to the CLEC.

Total Mechanized: Combination of Fully Mechanized and Partially Mechanized rejects.

Calculation:

Average Reject Interval:
Σ[(Date & Time of Service Request Rejection) – (Date & Time of Service Request Receipt)] / (Total Number of Service Requests Rejected in Reporting Period)

Reject Interval Distribution:
[Σ(Service Requests Rejected in "X" minutes/hours) / (Total Number of Service Requests Rejected in Reporting Period)] X 100

Report Structure:

- Fully Mechanized, Partially Mechanized, Total Mechanized
- CLEC Specific
- CLEC Aggregate

ORDERING – (O-10. LNP-Reject Interval Distribution & Average Reject Interval – Continued)

Level of Disaggregation:
• Reported in intervals: 0-4 minutes > 4-8 minutes > 8-12 minutes >12-60 minutes 0-1hours > 1-8 hours > 8-24 hours > 24 hours • Product Reporting Levels ➢ LNP ➢ UNE Loop with LNP • Geographic Scope ➢ State, Region • Average Interval in Days
Retail Analog/Benchmark:
See Appendix D

Revision Date: 05/15/00 (lg)

ORDERING – (LNP)

Report/Measurement:

O-11. LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval

Definition:

Interval for Return of a Firm Order Confirmation (FOC Interval) is the average response time from receipt of a valid LSR to distribution of a firm order confirmation.

Exclusions:

- Rejected LSRs (Clarifications or Fatal Rejects)
- Order Activities of BST or the CLEC associated with interval or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable.

Business Rules:

The Firm Order Confirmation interval is determined for each FOC'd LSR processed during the reporting period. The Firm Order Confirmation interval is the elapsed time from when BST receives an LSR until that LSR is confirmed back to the CLEC. Elapsed time for each LSR is accumulated for each reporting dimensions. The accumulated time for each reporting dimension is then divided by the associated total number of orders completed to produce the Firm Order Confirmation timeliness interval distribution.

- **Mechanized:** The elapsed time from receipt of a valid LSR until the LSR is processed and appropriate service orders are generated in SOCS without manual intervention.
- **Partially Mechanized:** The elapsed time from receipt of an electronically submitted LSR which falls for manual handling by the LCSC personnel until appropriate service orders are issued by a BST service representative via Direct Order Entry (DOE) or Service Order Negotiation Generation system (SONGS).
- **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized FOCs.

Calculation:

Average Reject Interval:

Σ[(Date & Time of Firm Order Confirmation) – (Date & Time of Service Request Receipt)] / (Total Number of Service Requests Confirmed in Reporting Period)

FOC Interval Distribution:

Σ[(Service Requests Confirmed in "X" minutes/hours in the Reporting Period) / (Total Service Requests Confirmed in the Reporting Period)] X 100

Report Structure:

- Fully Mechanized, Partially Mechanized, Total Mechanized
- CLEC Specific
- CLEC Aggregate

ORDERING – (O-11. LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval – Continued)

Level of Disaggregation:
• Reported in intervals 0-15 minutes > 15-30 minutes > 30-45 minutes > 45-60 minutes > 60-90 minutes > 90-120 minutes >120-240 minutes > 4-8 hours > 8-12 hours > 12-16 hours > 16-20 hours > 20-24 hours > 24-48 hours > 48 hours • Product Reporting Levels ➢ LNP ➢ UNE Loop with LNP • Geographic Scope • State, Region
Retail Analog/Benchmark:
See Appendix D

Revision Date: 05/15/00 (lg)

Provisioning Disaggregation

Product Reporting Levels

- Resale and Retail
  - Pots – Residence
  - Pots – Business
  - Design
  - PBX (Louisiana SQM)
  - CENTREX (Louisiana SQM)
  - ISDN (Louisiana SQM) (**Note:** ISDN included in POTS for Georgia Only)

- Unbundled Network Elements
  - UNE Design
  - UNE Non-Design
  - UNE 2 Wire Loop (Louisiana SQM)
  - UNE Loop Other (Louisiana SQM)
  - UNE Other Design (Louisiana SQM)
  - UNE Other Non-Design (Louisiana SQM)
  - Unbundled Ports (Louisiana SQM)
  - Combos, Switching, Local Transport, DSL (under development)

- Trunks
  - Local Interconnection Trunks

- Geographic Scope
  - State, Region and further geographic disaggregation as required by State Commission Order (e.g., Metropolitan Service Area – MSA)

The following measure is the exception for all states:
Coordinated Customer Conversion
Hot Cut Timeliness(under development)
Coordinated Customer Conversion - % Provisioning Troubles Received Within 7 days of a completed Service Order (under development)

Which is disaggregated as follows:
UNE LOOPS with INP
UNE LOOPS without INP

PROVISIONING

Report/Measurement:
P-1. Mean Held Order Interval & Distribution Intervals
Definition:
When delays occur in completing CLEC orders, the average period that CLEC orders are held for BST reasons, pending a delayed completion, should be no worse for the CLEC when compared to BST delayed orders. Calculation of the interval is the total days orders are held and pending but not completed that have passed the currently committed due date; divided by the total number of held orders. This report is based on orders still pending, held and past their committed due date at the close of the reporting period. The distribution interval is based on the number of orders held and pending but not completed over 15 and 90 days. (Orders reported in the >90 day interval are also included in the >15 day interval)
Exclusions:
• Order Activities of BST associated with internal or administrative use of local services. • Disconnect (D) & From (F) orders • Orders with appointment code of 'A' for Rural orders.
Business Rules:
Mean Held Order Interval: This metric is computed at the close of each report period. The held order interval is established by first identifying all orders, at the close of the reporting interval, that both have not been reported as completed in SOCS and have passed the currently committed due date for the order. For each such order, the number of calendar days between the earliest committed due date on which BellSouth had a company missed appointment and the close of the reporting period is established and represents the held order interval for that particular order. The held order interval is accumulated by the standard groupings, unless otherwise noted, and the reason for the order being held. The total number of days accumulated in a category is then divided by the number of held orders within the same category to produce the mean held order interval. The interval is by calendar days with no exclusions for Holidays or Sundays. CLEC Specific reporting is by type of held order (facilities, equipment, other), total number of orders held, and the total and average days. **Held Order Distribution Interval:** This measure provides data to report total days held and identifies these in categories of >15 days and > 90 days. (orders counted in >90 days are also included in > 15 days).
Calculation:
Mean Held Order Interval: Σ(Reporting Period Close Date –Earliest Committed Order Due Date with a BellSouth Missed Appointment) / (Number of Past Due Orders Held and Pending But Not Completed and past the committed due date) **Held Order Distribution Interval:** (# of Orders Held for ≥90 days) / (Total # of Past Due Orders Held and Pending But Not Completed) X 100 (# of Orders Held for ≥15 days) / (Total # of Past Due Orders Held and Pending But Not Completed) X 100
Report Structure:
• CLEC Specific • CLEC Aggregate • BST Aggregate
Level of Disaggregation:
Circuit breakout < 10, > = 10

PROVISIONING – (P-1. Mean Held Order Interval & Distribution Intervals – Continued)

Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
• Report month • CLEC Order Number and PON (PON) • Order Submission Date (TICKET_ID) • Committed Due Date (DD) • Service Type (CLASS_SVC_DESC) • Hold Reason • Total line/circuit count • Geographic Scope NOTE: Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Order Number • Order Submission Date • Committed Due Date • Service Type • Hold Reason • Total line/circuit count • Geographic Scope
Retail Analog/Benchmark:	
CLEC Residence Resale/BST Residence Retail CLEC Business Resale/BST Business Retail CLEC Non-UNE Design/BST Design Interconnection Trunks-CLEC/Interconnection Trunks – BST UNEs-(See Appendix D)	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:	
P-2. Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	
Definition:	
When BST can determine in advance that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC. The interval is from the date/time the notice is released to the CLEC/BST systems until 5pm on the commitment date of the order. The Percent of Orders is the percentage of orders given jeopardy notices for facility delay in the count of orders confirmed in the report period.	
Exclusions:	
• Orders held for CLEC end user reasons • Disconnect (D) & From (F) orders	
Business Rules:	
When BST can determine in advance that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC. The number of committed orders in a report period is the number of orders that have a due date in the reporting period.	
Calculation:	
Average Jeopardy Interval: Σ[(Date and Time of Scheduled Due Date on Service Order) – (Date and Time of Jeopardy Notice)]/[Number of Orders Notified of Jeopardy in Reporting Period). **Percent of Orders Given Jeopardy Notice:** Σ[(Number of Orders Given Jeopardy Notices in Reporting Period) / (Number of Orders Confirmed (due) in Reporting Period)	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • CLEC Order Number and PON • Date and Time Jeopardy Notice sent • Committed Due Date • Service Type **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Order Number • Date and Time Jeopardy Notice sent • Committed Due Date • Service Type
Retail Analog/Benchmark:	
See Appendix D	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:

P-3. Percent Missed Installation Appointments

Definition:

"Percent missed installation appointments" monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer as compared to BST. This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.

Exclusions:

- Canceled Service Orders
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.)
- Disconnect (D) & From (F) orders
- End User Misses on Interconnection Trunks

Business Rules:

Percent Missed Installation Appointments (PMI) is the percentage of orders with completion dates in the reporting period that are past the original committed due date. Missed Appointments caused by end-user reasons will be included and reported separately. The "due date" is any time on the confirmed due date. Which means there cannot be a cutoff time for commitments, as certain types of orders are requested to be worked after standard business hours. Also, during Daylight Savings Time, field technicians are scheduled until 9PM in some areas and the customer is offered a greater range of intervals from which to select.

Calculation:

Percent Missed Installation Appointments = Σ (Number of Orders with Completion date in Reporting Period past the Original Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Report Explanation: The difference between End User MA and Total MA is the result of BST caused misses. Here, Total MA is the total % of orders missed either by BST or CLEC end user. The End User MA represents the percentage of orders missed by the CLEC or their end user.

Level of Disaggregation:

- Reported in categories of <10 lines/circuits; > = 10 lines/circuits
- Dispatch/No Dispatch

Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
• Report month • CLEC Order Number and PON (PON) • Committed Due Date (DD) • Completion Date (CMPLTN DD) • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Order Number • Committed Due Date (DD) • Completion Date (CMPLTN DD) • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope

Retail Analog/Benchmark:

CLEC Residence Resale/BST Residence Retail
CLEC Business Resale/BST Business Retail
CLEC Non-UNE Design/BST Design
Interconnection Trunks-CLEC/Interconnection Trunks – BST
UNEs-(See Appendix D)

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:

P-4. Average Completion Interval (OCI) & Order Completion Interval Distribution

Definition:

The "average completion interval" measure monitors the interval of time it takes BST to provide service for the CLEC or its' own customers. The "Order Completion Interval Distribution" provides the percentages of orders completed within certain time periods. This report measures how well BellSouth meets the interval offered to customers on service orders.

Exclusions:

- Canceled Service Orders
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.)
- Disconnect (D&F) listing orders
- "L" Appointment coded orders (where the customer has requested a later than offered interval)

Business Rules:

The actual completion interval is determined for each order processed during the reporting period. The completion interval is the elapsed time from when BST issues a FOC or SOCS date time stamp receipt of an order from the CLEC to BST's actual order completion date. This includes all delays for BST's CLEC/End Users. The clock starts when a valid order number is assigned by SOCS and stops when the technician or system completes the order in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of orders completed. Orders that are worked on zero due dates are calculated with a .33 day interval (8 hours) in order to report a portion of a day interval. These orders are issued and worked/completed on the same day. They can be either flow through orders (no field work-non-dispatched) or field orders (dispatched).

The interval breakout for UNE and Design is: 0-5 = 0-4.99, 5-10 = 5-9.99, 10-15 = 10-14.99, 15-20 = 15-19.99 20-25 = 20-24.99, 25-30 = 25-29.99, > = 30 = 30 and greater.

Calculation:

Average Completion Interval:

Σ[(Completion Date) – (Order Issue Date)]/ Σ (Count of Orders Completed in Reporting Period)

Order Completion Interval Distribution:

Σ (Service Orders Completed in "X" days) / (Total Service Orders Completed in Reporting Period) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Level of Disaggregation:

- ISDN Orders included in Non Design – GA Only
- Dispatch/No Dispatch categories applicable to all levels except trunks.
- Residence & Business reported in day intervals = 0,1,2,3,4,5,5+
- UNE and Design reported in day intervals = 0-5, 5-10, 10-15, 15-20, 20-25, 25-30, > = 30
- All Levels are reported <10 line/circuits; > = 10 line/circuits

PROVISIONING –
(P-4. Average Completion Interval (OCI) & Order Completion Interval Distribution – Continued)

Data Retained Relating to CLEC Experience:	Data Retained Relating to BST Performance:
• Report month • CLEC Company Name • Order Number (PON) • Submission Date & Time (TICKET_ID) • Completion Date (CMPLTN_DT) • Service Type (CLASS_SVC_DESC) • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Order Number • Order Submission Date & Time • Order Completion Date & Time • Service Type • Geographic Scope
Retail Analog/Benchmark:	
CLEC Residence Resale / BST Residence Retail CLEC Business Resale / BST Business Retail CLEC Non-UNE Design / BST Design Interconnection Trunks-CLEC / Interconnection Trunks-BST UNEs-(See Appendix D)	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:	
P-5. Average Completion Notice Interval	
Definition:	
The Completion Notice Interval is the elapsed time between the BST reported completion of work and the issuance of a valid completion notice to the CLEC.	
Exclusions:	
• Non-mechanized Orders • Partially Mechanized Orders • Cancelled Service Orders • Order Activities of BST associated with internal or administrative use of local services. • D&F orders	
Business Rules:	
Measurement on interval of completion date and time entered by a field technician on dispatched orders, and 5PM start time on the due date for non-dispatched orders; to the release of a notice to the CLEC/BST of the completion status. The field technician notifies the CLEC the work was complete and then he/she enters the completion time stamp information in his/her computer. This information switches through to the SOCS systems either completing the order or rejecting the order to the Work Management Center (WMC). If the completion is rejected, it is manually corrected and then completed by the WMC. The notice is returned on each individual order submitted and as the notice is sent electronically, it can only be switched to those orders that were submitted by the CLEC electronically. The start time is the completion stamp either by the field technician or the 5PM due date stamp; the end time is the time stamp the notice was submitted to the CLEC/BST system.	
Calculation:	
Σ (Date and Time of Notice of Completion) – (Date and Time of Work Completion) / (Number of Orders with Notice of Completion in Reporting Period)	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Reporting intervals in Hours; 0-1, 1-2, 2-4, 4-8, 8-12, 12-24, > 24, plus Overall Average Hour Interval • Reported in categories of <10 line/circuits; > = 10 line/circuits	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • CLEC Order Number (so_nbr) • Work Completion Date (cmpltn_dt) • Work Completion Time • Completion Notice Availability Date • Completion Notice Availability Time • Service Type • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Order Number (so_nbr) • Work Completion Date (cmpltn-dt) • Work Completion Time • Completion Notice Availability Date • Completion Notice Availability Time • Service Type • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.
Retail Analog/Benchmark:	
CLEC Residence Resale/BST Residence Retail CLEC Business Resale/BST Business Retail CLEC Non-UNE Design/BST Design Interconnection Trunks-CLEC/Interconnection Trunks – BST UNEs-(See Appendix D)	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:	
P-6. Coordinated Customer Conversions Interval	
Definition:	
This report measures the average time it takes BST to disconnect an unbundled loop from the BST switch and cross connect it to a CLEC's equipment. This measurement applies to service orders with and without LNP, and where the CLEC has requested BST to provide a coordinated cutover.	
Exclusions:	
• Any order canceled by the CLEC will be excluded from this measurement. • Delays due to CLEC following disconnection of the unbundled loop • Unbundled Loops where there is no existing subscriber loop and loops where coordination is not requested.	
Business Rules:	
Where the service order includes LNP, the interval includes the total time for the cutover including the translation time to place the line back in service on the ported line. The interval is calculated for the entire cutover time for the service order and then divided by items worked in that time to give the average per item interval for each service order.	
Calculation:	
Σ [(Completion Date and Time for Cross Connection of an Coordinated Unbundled Loop)- (Disconnection Date and Time of an Coordinated Unbundled Loop)] / Total Number of Unbundled Loop with Coordinated Conversions (items) for the reporting period.	
Report Structure:	
• CLEC Specific • CLEC Aggregate	
Level of Disaggregation:	
Reported in intervals <=5 minutes; >5,< =15 minutes; >15 minutes, plus Overall Average interval	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number • Committed Due Date (DD) • Service Type (CLASS_SVC_DESC) • Cutover Start Time • Cutover Completion time • Portability start and completion times (INP orders) • Total Conversions (Items) **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• No BST Analog Exists
Retail Analog/Benchmark:	
Benchmark – See Appendix D	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:

P-6A. Coordinated Customer Conversions – Hot Cut Timeliness % within Interval and Average Interval

Definition:

This category measures whether BST begins the cutover of an unbundled loop on a time specific order at the CLEC requested time. It is measures the percentage of orders worked within 15 minutes of the requested start time of the order and the average interval.

Exclusions:

- Any order canceled by the CLEC will be excluded from this measurement.
- Delays caused by the CLEC
- Unbundled Loops where there is no existing subscriber loop and loops where coordination is not requested.
- All unbundled loops on multiple loop orders after the first loop.

Business Rules:

This report measures whether BST begins the cutover of an unbundled loop on a coordinated and/or a time specific order at the CLEC requested start time. The cut is considered on time if it starts 15 minutes before or after the requested start time. Using the scheduled time and the actual cutover start time, the measurement will calculate the % within interval and the average interval. If a cut involves multiple lines, the cut will be considered "on time" if the first line is cut within the interval. ≤ 15 minutes includes intervals that began 15 minutes or less before the scheduled cut time and cuts that began 15 minutes or less after the scheduled cut time; >15 minutes, ≤30 minutes includes cuts within 15:00 – 30:00 minutes either prior to or after the scheduled cut time; >30 minutes includes cuts greater than 30:00 minutes either prior to or after the scheduled cut time.

Calculation:

% within Interval – [Total Number of Coordinated Unbundled Loop Orders for the interval] / Total Number of Coordinated Unbundled Loop Orders for the reporting period X 100.

Average Interval - [Σ (Scheduled Date and Time for Cross Connection of a Coordinated Unbundled Loop Order) – (Actual Start Date and Time of a Coordinated Unbundled Loop Order)] / Total Number of Coordinated Unbundled Loop Orders for the reporting period.

Report Structure:

- CLEC Specific
- CLEC Aggregate

Level of Disaggregation:

Reported in intervals of early, on time and late cuts %≤ 15 minutes; % >15 minutes, ≤30 minutes; % >30 minutes, plus Overall Average Interval

- Product Reporting Level
  - SL1 Time Specific
  - SL1 Non-Time Specific
  - SL2 Time Specific
  - Coordinated Cuts (SL2 Non-Time Specific)

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • CLEC Order Number (so_nbr) • Committed Due Date (DD) • Service Type (CLASS_SVC_DESC) • Cutover Scheduled Start Time • Cutover Actual Start Time • Total Conversions Orders **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• No BST Analog Exists

Retail Analog/Benchmark:

Benchmark – 95% Within + or – 15 minutes of Scheduled Start Time

PROVISIONING

Report/Measurement:	
P-6B. Coordinated Customer Conversions - % Provisioning Troubles Received Within 7 days of a completed Service Order (Under Development)	
Definition:	
Percent Provisioning Troubles received within 7 days of a completed service order associated with a Coordinated Customer Conversion. Measures the quality and accuracy of Coordinated Customer Conversion Activities.	
Exclusions:	
• Any order canceled by the CLEC • Troubles caused by Customer Provided Equipment	
Business Rules:	
Measures the quality and accuracy of completed service orders associated with Coordinated Customer Conversions. The first trouble report received on a circuit ID within 7 days following a service order completion is counted in this measure. Subsequent trouble reports are measured in Repeat Report Rate. Reports are calculated searching in the prior report period for completed Coordinated Customer Conversion service orders and following 30 days after the completion of the service order for a trouble report issue date.	
Calculation:	
% Provisioning Troubles within 7 days of service order completion =Σ(Trouble reports on all completed Coordinated Customer Conversion Circuits ≤ 7 days following service order(s) completion) / (All Coordinated Customer Conversion service order circuits completed in the previous report calendar month) X 100.	
Report Structure:	
• CLEC Specific • CLEC Aggregate •	
Level of Disaggregation:	
• Design • Non-Design	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number (so_nbr) • PON • Order Submission Date(TICKET_ID) • Order Submission Time(TICKET_ID) • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope • Total conversion circuits **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• No BST Analog exists
Retail Analog/Benchmark:	
≤ 5% of total circuits	

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PROVISIONING

Report/Measurement:	
P-7. % Provisioning Troubles within 30 days of Service Order Completion	
Definition:	
Percent Provisioning Troubles within 30 days of Service Order Completion measures the quality and accuracy of Service order activities.	
Exclusions:	
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (R Orders, Test Orders, etc.) • D & F orders • Trouble reports caused and closed out to Customer Provided Equipment (CPE)	
Business Rules:	
Measures the quality and accuracy of completed orders. The first trouble report from a service order after completion is counted in this measure. Subsequent trouble reports are measured in Repeat Report Rate. Reports are calculated searching in the prior report period for completed service orders and following 30 days after completion of the service order for a trouble report issue date. D & F orders are excluded as there is no subsequent activity following a disconnect.	
Calculation:	
% Provisioning Troubles within 30 days of Service Order Activity = Σ (Trouble reports on all completed orders ≤ 30 days following service order(s) completion) / (All Service Orders completed in the previous report calendar month) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Reported in categories of <10 line/circuits; > = 10 line/circuits • Dispatch / No Dispatch	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number and PON • Order Submission Date(TICKET_ID) • Order Submission Time (TICKET_ID) • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report Month • BST Order Number • Order Submission Date • Order Submission Time • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope
Retail Analog/Benchmark:	
CLEC Residence Resale / BST Residence Retail CLEC Business Resale / BST Business Retail CLEC Non-UNE Design / BST Design Interconnection Trunks-CLEC / Interconnection Trunks –BST UNEs-(See Appendix D)	

Revision Date: 0725/00 (taf)

PROVISIONING

Report/Measurement :

P-8. Total Service Order Cycle Time (TSOCT)

Definition:

This report measures the total service order cycle time from receipt of a valid service order request to the completion of the service order.

Exclusions:

- Canceled Service Orders
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.)
- D (Disconnect) and F (From) orders. (From is disconnect side of a move order when the customer moves to a new address).
- "L" Appointment coded orders (where the customer has requested a later than offered interval)
- Orders with CLEC/Subscriber caused delays or CLEC/Subscriber requested due date changes.

Business Rules:

The interval is determined for each order processed during the reporting period. This measurement combines two reports: FOC (Firm Order Confirmation) with Average Order Completion Interval.

This interval starts with the receipt of a valid service order request and stops when the technician or system completes the order in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of orders completed. Orders that are worked on zero due dates are calculated with a .33 day interval (8 hours) in order to report a portion of a day interval. These orders are issued and worked/completed on same day. They can be either flow through orders (no field work-non-dispatched) or field orders(dispatched).

Reporting is by Fully Mechanized, Partially Mechanized and Non-Mechanized receipt of LSRs.

Calculation :

Total Service Order Cycle Time: Σ(Completion Date of Service Order) - (Date of Service Request Receipt) / (Count of Orders Completed in Reporting Period)

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate
- Fully Mechanized; Partially Mechanized; Non-Mechanized

Level of Disaggregation:

- Reported in categories of < 10 line/circuits; > = 10 line/circuits
- Dispatch/No Dispatch categories applicable to all levels except trunks.
- Intervals 0-5, 5-10, 10-15, 15-20, 20-25, 25-30, > = 30 Days

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • Interval for FOC • CLEC Company Name (OCN) • Order Number (PON) • Submission Date & Time (TICKET_ID) • Completion Date (CMPLTN_DT) • Service Type (CLASS_SVC_DESC) • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report Month • BST Order Number • Order Submission Date & Time • Order Completion Date & Time • Service Type • Geographic Scope

Retail Analog/Benchmark

See Appendix D

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:	
P-9. Service Order Accuracy GEORGIA ONLY	
Definition:	
The "service order accuracy" measurement measures the accuracy and completeness of a sample of BST service orders by comparing what was ordered and what was completed.	
Exclusions:	
• Cancelled Service Orders • Order Activities of BST associated with internal or administrative use of local services • D & F orders	
Business Rules:	
A manual sampling of service orders, completed during a monthly reporting period, is compared to the original account profile and the order that the CLEC sent to BST. An order is "completed without error" if all service attributes and account detail changes (as determined by comparing the original order) completely and accurately reflect the activity specified on the original order and any supplemental CLEC order. For both small and large sample sizes, when a Service Request cannot be matched with a corresponding Service Order, it will not be counted. For small sample sizes an effort will be made to replace the service request.	
Calculation:	
Percent Service Order Accuracy = Σ (Orders Completed without Error) / Σ (Orders Completed in Reporting Period) x 100	
Report Structure:	
CLEC Aggregate	
Level of Disaggregation:	
• Reported in categories of <10 line/circuits; > = 10 line/circuits • Dispatch / No Dispatch	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number and PON • Local Service Request (LSR) • Order Submission Date • Committed Due Date • Service Type • Standard Order Activity	• Being investigated at this time
Retail Analog/Benchmark:	
(Under Investigation)	

Revision Date: 07/15/00 (taf)

PROVISIONING

Report/Measurement:
P-10. LNP-Percent Missed Installation Appointments
Definition:
"Percent missed installation appointments" monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer as compared to BST. This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable.
Business Rules:
Percent Missed Installation Appointments (PMI) is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates. Missed Appointments caused by end-user reasons will be included and reported in a separate category. The "due date" is any time on the confirmed due date, which means there cannot be a cutoff time for commitments as certain types of orders are requested to be worked after standard business hours. Also, during Daylight Savings Time, field technicians are scheduled until 9PM in some areas and the customer is offered a greater range of intervals from which to select.
Calculation:
LNP Percent Missed Installation Appointments = Σ (Number of Orders with Completion date in Reporting Period past the Original Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100
Report Structure:
• Mechanized (service orders generated by LSRs submitted via EDI or TAG) • CLEC Specific • CLEC Aggregate **Report explanation:** Total Missed Appointments is the total % of orders missed either by BST or the CLEC end user. End User MA represents the percentage of orders missed by the CLEC end user. The difference between End User Missed Appointments and Total Missed Appointments is the result of BST caused misses.
Level of Disaggregation:

• Product Reporting Levels
  ➢ LNP
  ➢ UNE Loop Associated w/LNP
• Geographic Scope
  ➢ State, Region

Retail Analog/Benchmark:
See Appendix D

Revision Date: 07/15/00 (taf)

PROVISIONING – (LNP)

Report/Measurement :
P-11. LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution
Definition:
Disconnect Timeliness is defined as the interval between the time the LNP Gateway receives the 'Number Ported' message from NPAC (signifying the CLEC 'Activate') until the time that the Disconnect service order for an LSR is completed in SOCS. This interval effectively measures BST responsiveness by isolating it from impacts that are caused by CLEC related activities.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable.
Business Rules:
The Disconnect Timeliness interval is determined for each Disconnect service order processed on an LSR during the reporting period. The Disconnect Timeliness interval is the elapsed time from when BST receives the 'Number Ported' message for an LSR's disconnect order from NPAC (signifying the CLEC 'Activate') until the Disconnect service order is completed in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the total number of selected disconnect orders which have been completed.
Calculation :
Average Disconnect Timeliness Interval: Σ[(Disconnect Service Order Completion Date & Time) - ('Number Ported' Message Received Date & Time)] / Σ (Total Number of Disconnect Service Orders Completed in Reporting Period) **Disconnect Timeliness Interval Distribution:** [Σ (Disconnect Service Orders Completed in "X" days) / (Total Disconnect Service Orders Completed in Reporting Period)] X 100
Report Structure:
• Mechanized (service orders generated by LSRs submitted via EDI or TAG) • CLEC Specific • CLEC Aggregate
Level of Disaggregation:
• Reported in day intervals = 0,1,2,3,4, 5, >5 days • Product Reporting Levels ➢ LNP • Geographic Scope ➢ State, Region
Retail Analog/Benchmark:
See Appendix D

Revision Date: 05/15/00 (taf)

PROVISIONING

Report/Measurement :
P-12. LNP-Total Service Order Cycle Time
Definition:
Total Service Order Cycle Time measures the interval from receipt of a valid service order request to the completion of the final service order associated with that service request.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable • "L" appointment coded orders (indicating the customer has requested a later than offered interval) • "S" missed appointment coded orders (indicating subscriber missed reasons), except for "SP" codes (indicating subscriber prior due date requested).
Business Rules:
The interval is determined for each service request processed during the reporting period. This measurement combines two reports: FOC (Firm Order Confirmation) with Average Order Completion Interval. This interval starts with the receipt of a valid service request and stops when the technician or system completes all the related service orders for the LSR in SOCS. Elapsed time for each service request is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of service requests completed to produce the total service order cycle time.
Calculation :
Average Total Service Order Cycle Time: Σ[(Service Order Completion Date) - (Service Request Receipt Date)] / Σ (Total Number Service Requests Completed in Reporting Period) **Total Service Order Cycle Time Interval Distribution:** Σ (Total Number of Service Requests Completed in "X" minutes/hours) / (Total Number of Service Requests Received in Reporting Period)] X 100
Report Structure:
• Mechanized (service orders generated by LSRs submitted via EDI or TAG) • CLEC Specific • CLEC Aggregate • "W" Appointment Code Only (Company Offered)
Level of Disaggregation:

• Reported in day intervals 0 - 5, 5 - 10, 10 - 15, 15 - 20, 20 - 25, 25 - 30, >30 days
• Product Reporting Levels
  ➢ LNP
  ➢ UNE Loop with LNP
• Geographic Scope
  ➢ State, Region

Retail Analog/Benchmark:
See Appendix D

Revision Date: 07/15/00 (taf)

Maintenance and Repair Level of Disaggregation

Product Reporting Levels

- Resale / Retail
  - Pots – Residence
  - Pots – Business
  - Design
  - PBX (Louisiana SQM)
  - CENTREX (Louisiana SQM)
  - ISDN (Louisiana SQM) (**Note:** ISDN Trouble included in POTS for Georgia Only)

- Unbundled Network Elements
  - UNE Design
  - UNE Non-Design
  - UNE 2 Wire Loop (Louisiana SQM)
  - UNE Loop Other (Louisiana SQM)
  - Unbundled Ports (Louisiana SQM)
  - UNE Other Non-Design
  - Combos, Switching, Local Transport, DSL (under development)

- Trunks
  - Local Interconnection Trunks

- Dispatch/No Dispatch categories applicable to all levels

- Geographic Scope
  - State, Region and further geographic disaggregation as required by State Commission Order (e.g., Metropolitan Service Area – MSA)

MAINTENANCE & REPAIR

Report/Measurement:

M&R-1. Missed Repair Appointments

Definition:

The percent of trouble reports not cleared by the committed date and time.

Exclusions:

- Trouble tickets canceled at the CLEC request.
- BST trouble reports associated with internal or administrative service.
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Trouble.

Business Rules:

The negotiated commitment date and time is established when the repair report is received. The cleared time is the date and time that BST personnel clear the trouble and closes the trouble report in his/her Computer Access Terminal (CAT) or workstation. If this is after the Commitment time, the report is flagged as a "Missed Commitment" or a missed repair appointment. When the data for this measure is collected for BST and a CLEC, it can be used to compare the percentage of the time repair appointments are missed due to BST reasons. (No access reports are not part of this measure because they are not a missed appointment.)

Note: Appointment intervals vary with force availability in the POTS environment. Specials and Trunk intervals are standard interval appointments of no greater than 24 hours.

Calculation:

Percentage of missed Repair Appointments = Σ (Count of Customer Troubles Not Cleared by the Quoted Commitment Date and Time) / Σ (Total Trouble reports closed in Reporting Period) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • CLEC Company Name • Submission Date & Time (TICKET_ID) • Completion Date (CMPLTN_DT) • Service Type (CLASS_SVC_DESC) • Disposition and Cause (CAUSE_CD & CAUSE_DESC) • Geographic Scope NOTE: Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Company Code • Submission Date & Time • Completion Date • Service Type • Disposition and Cause (Non-Design /Non-Special Only) • Trouble Code (Design and Trunking Services) • Geographic Scope

Retail Analog/Benchmark:

CLEC Residence Resale/BST Residence Retail
CLEC Business Resale/BST Business Retail
CLEC Design-Resale/BST Design-Retail
CLEC PBX, Centrex, and ISDN Resale/BST PBX, Centrex, and ISDN Retail
CLEC Trunking-Resale / BST Trunking-Retail
UNEs-(See Appendix D)

Revision Date: 05/15/00 (see)

MAINTENANCE & REPAIR

Report/Measurement:

M&R-2. Customer Trouble Report Rate

Definition:

Initial and repeated customer direct or referred troubles closed within a calendar month per 100 lines/circuits in service.

Exclusions:

- Trouble tickets canceled at the CLEC request.
- BST trouble reports associated with internal or administrative service.
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Trouble.

Business Rules:

Customer Trouble Report Rate is computed by accumulating the number of maintenance initial and repeated trouble reports closed during the reporting period. The resulting number of trouble reports are divided by the total "number of service" lines, ports or combination that exist for the CLECs and BST respectively at the end of the report month.

Calculation:

Customer Trouble Report Rate = (Count of Initial and Repeated Trouble Reports closed in the Current Period) / (Number of Service Access Lines in service at End of the Report Period) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • CLEC Company Name • Ticket Submission Date & Time (TICKET_ID) • Ticket Completion Date (CMPLTN_DT) • Service Type (CLASS_SVC_DESC) • Disposition and Cause (CAUSE_CD & CAUSE_DESC) • # Service Access Lines in Service at the end of period • Geographic Scope NOTE: Code in parentheses is the corresponding header found in the raw data file.	• Report month • BST Company Code • Ticket Submission Date & Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design /Non-Special Only) • Trouble Code (Design and Trunking Services) • # Service Access Lines in Service at the end of period • Geographic Scope

Retail Analog/Benchmark:

CLEC Residence Resale/BST Residence Retail
CLEC Business Resale/BST Business Retail
CLEC Design-Resale/BST Design-Retail
CLEC PBX, Centrex, and ISDN Resale/BST PBX, Centrex, and ISDN Retail
CLEC Trunking-Resale / BST Trunking-Retail
UNEs-(See Appendix D)

Revision Date: 07/17/00 (see)

MAINTENANCE & REPAIR

Report/Measurement:

M&R-3. Maintenance Average Duration

Definition:

The Average duration of Customer Trouble Reports from the receipt of the Customer Trouble Report to the time the trouble report is cleared.

Exclusions:

- Trouble tickets canceled at the CLEC request.
- BST trouble reports associated with internal or administrative service.
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Trouble.
- Trouble reports greater than 10 days

Business Rules:

For Average Duration the clock starts on the date and time of the receipt of a correct repair request. The clock stops on the date and time the service is restored and the BST or CLEC customer is notified (when the technician completes the trouble ticket on his/her CAT or work systems).

Calculation:

Maintenance Average Duration = Σ(Date and Time of Service Restoration) – (Date and Time Trouble Ticket was Opened) / Σ(Total Closed Troubles in the reporting period)

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Total Tickets (LINE_NBR) • CLEC Company Name • Ticket Submission Date & Time (TICKET_ID) • Ticket Completion Date (CMPLTN_DT) • Service Type (CLASS_SVC_DESC) • Disposition and Cause (CAUSE_CD & CAUSE_DESC) • Geographic Scope NOTE: Code in parentheses is the corresponding header found in the raw data file.	• Report month • Total Tickets • BST Company Code • Ticket Submission Date • Ticket Submission Time • Ticket Completion Date • Ticket Completion Time • Total Duration Time • Service Type • Disposition and Cause (Non-Design /Non-Special Only) • Trouble Code (Design and Trunking Services) • Geographic Scope

Retail Analog/Benchmark:

CLEC Residence Resale/BST Residence Retail
CLEC Business Resale/BST Business Retail
CLEC Design-Resale/BST Design-Retail
CLEC PBX, Centrex, and ISDN Resale/BST PBX, Centrex, and ISDN Retail
CLEC Trunking-Resale / BST Trunking-Retail
UNEs-(See Appendix D)

Revision Date: 05/25/00 (see)

MAINTENANCE & REPAIR

Report/Measurement:

M&R-4. Percent Repeat Troubles within 30 Days

Definition:

Closed trouble reports on the same line/circuit as a previous trouble report received within 30 calendar days as a percent of total troubles closed.

Exclusions:

- Trouble tickets canceled at the CLEC request.
- BST trouble reports associated with internal or administrative service.
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Trouble.

Business Rules:

Includes Customer trouble reports received within 30 days of an original Customer trouble report

Calculation:

Percent Repeat Troubles within 30 Days = (Count of closed Customer Troubles where more than one trouble report was logged for the same service line within a continuous 30 days of the reporting period) / (Total Trouble Reports Closed in Reporting Period) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Total Tickets (LINE_NBR) • CLEC Company Name • Ticket Submission Date & Time (TICKET_ID) • Ticket Completion Date (CMPLTN_DT) • Total and Percent Repeat Trouble Reports within 30 Days (TOT_REPEAT) • Service Type • Disposition and Cause (CAUSE_CD & CAUSE_DESC) • Geographic Scope NOTE: Code in parentheses is the corresponding header found in the raw data file.	• Report month • Total Tickets • BST Company Code • Ticket Submission Date • Ticket Submission Time • Ticket Completion Date • Ticket Completion Time • Total and Percent Repeat Trouble Reports within 30 Days • Service Type • Disposition and Cause (Non-Design /Non-Special Only) • Trouble Code (Design and Trunking Services) • Geographic Scope

Retail Analog/Benchmark:

CLEC Residence Resale/BST Residence Retail
CLEC Business Resale/BST Business Retail
CLEC Design-Resale/BST Design-Retail
CLEC PBX, Centrex, and ISDN Resale/BST PBX, Centrex, and ISDN Retail
CLEC Trunking-Resale / BST Trunking-Retail
UNEs-(See Appendix D)

Revision Date: 07/17/00 (see)

MANTENANCE & REPAIR

Report/Measurement:	
M&R-5. Out of Service (OOS) > 24 Hours	
Definition:	
For Out of Service Troubles (no dial tone, cannot be called or cannot call out) the percentage of Total OOS Troubles cleared in excess of 24 hours. (All design services are considered to be out of service).	
Exclusions:	
• Trouble Reports canceled at the CLEC request • BST Trouble Reports associated with administrative service • Customer Provided Equipment (CPE) Troubles or CLEC Equipment Troubles.	
Business Rules:	
Customer Trouble reports that are out of service and cleared in excess of 24 hours. The clock begins when the trouble report is created in LMOS and the trouble is counted if the elapsed time exceeds 24 hours.	
Calculation:	
Out of Service (OOS) > 24 hours = (Total Cleared Troubles OOS > 24 Hours) / Total OOS Troubles in Reporting Period) X 100	
Report Structure:	
• CLEC Specific • BST Aggregate • CLEC Aggregate	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • Total Tickets • CLEC Company Name • Ticket Submission Date & Time (TICKET_ID) • Ticket Completion Date (CMPLTN_DT • Percentage of Customer Troubles out of • Service > 24 Hours (OOS>24_FLAG) • Service type (CLASS_SVC_DESC) • Disposition and Cause (CAUSE_CD & CAUSE-DESC) • Geographic Scope **NOTE:** Code in parentheses is the corresponding header found in the raw data file.	• Report Month • Total Tickets • BST Company Code • Ticket Submission Date • Ticket Submission time • Ticket Completion Date • Ticket Completion Time • Percent of Customer Troubles out of Service > 24 Hours • Service type • Disposition and Cause (Non – Design/Non-Special only) • Trouble Code (Design and Trunking Services) • Geographic Scope
Retail Analog/Benchmark:	
CLEC Residence-Resale / BST Residence- Retail CLEC Business- Resale / BST Business-Retail CLEC Design-Resale / BST Design-Retail CLEC PBX, Centrex and ISDN Resale / BST PBX, Centrex and ISDN Retail CLEC Trunking-Resale /BST Trunking- Retail UNEs – (See Appendix D)	

Revision Date: 05/12/00 (see)

MAINTENANCE & REPAIR

Report/Measurement:	
M&R-6. Average Answer Time – Repair Centers	
Definition:	
This measures the average time a customer is in Queue when calling a BellSouth Repair Center.	
Exclusions:	
None	
Business Rules:	
The clock starts when a CLEC Representative or BellSouth customer makes a choice on the Repair Center's menu and is put in queue for the next repair attendant. The clock stops when the repair attendant answers the call. (abandoned calls are not included) (NOTE: The Total Column is a combined BST Residence and Business number)	
Level of Disaggregation:	
Region. CLEC/BST Service Centers and BST Repair Centers are regional.	
Calculation:	
Average Answer Time for BST's Repair Centers = (Time BST Repair Attendant Answers Call) – (Time of entry into queue until ACD Selection) / (Total number of calls by reporting period)	
Report Structure:	
• CLEC Aggregate • BST Aggregate	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• CLEC Average Answer Time	• BST Average Answer Time
Retail Analog/Benchmark:	
For CLEC, Average Answer Times in UNE Center and BRMC are comparable to the Average Answer Times in the BST Repair Centers.	

Revision Date: 05/25/00 (see)

BILLING

Report/Measurement:	
B-1. Invoice Accuracy	
Definition:	
This measure provides the percentage of accuracy of the billing invoices rendered to CLECs during the current month.	
Exclusions:	
Adjustments not related to billing errors (e.g., credits for service outage, special promotion credits, adjustments to satisfy the customer)	
Business Rules:	
The accuracy of billing invoices delivered by BST to the CLEC must enable them to provide a degree of billing accuracy comparative to BST bills rendered to retail customers of BST. CLECs request adjustments on bills determined to be incorrect. The BellSouth Billing verification process includes manually analyzing a sample of local bills from each bill period. The bill verification process draws from a mix of different customer billing options and types of service. An end-to-end auditing process is performed for new products and services. Internal measurements and controls are maintained on all billing processes.	
Calculation:	
Invoice Accuracy = (Total Billed Revenues during current month) – (Absolute Value of Billing Related Adjustments during current month) / Total Billed Revenues during current month X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	

• Product / Invoice Type
  ➢ Resale
  ➢ UNE
  ➢ Interconnection
• Geographic Scope
  ➢ Region	

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Invoice Type
• Total Billed Revenue Adjustments
	• Report month
	• Retail Type
	  ➢ CRIS
	  ➢ CABS
	• Total Billed Revenue
	• Billing Related Adjustments

Retail Analog/Benchmark:	
CLEC Invoice Accuracy is comparable to BST Invoice Accuracy See Appendix D	

Revision Date: 05/03/00 (dg)

BILLING

Report/Measurement:

B-2. Mean Time to Deliver Invoices

Definition:

Bill Distribution is calculated as follows: CRIS BILLS-The number of workdays is reported for CRIS bills. This is calculated by counting the Bill Period date as the first work day. Weekends and holidays are excluded when counting workdays. J/N Bills are counted in the CRIS work day category for the purposes of the measurement since their billing account number (Q account) is provided from the CRIS system.

CABS BILLS-The number of calendar days is reported for CABS bills. This is calculated by counting the day following the Bill Period date as the first calendar day. Weekends and holidays are included when counting the calendar days.

Exclusions:

Any invoices rejected due to formatting or content errors.

Business Rules:

This report measures the mean interval for timeliness of billing records delivered to CLECs in an agreed upon format. CRIS-based invoices are measured in business days, and CABS-based invoices in calendar days.

Calculation:

Mean Time To Deliver Invoices = Σ [(Invoice Transmission Date) – (Close Date of Scheduled Bill Cycle)] / (Count of Invoices Transmitted in Reporting Period)

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Level of Disaggregation:

- Product / Invoice Type
  - Resale
  - UNE
  - Interconnection
- Geographic Scope
  - Region

Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report month
• Invoice Type
• Invoice Transmission Count
• Date of Scheduled Bill Close
	• Report month
	• Retail Type
	  ➢ CRIS
	  ➢ CABS
	• Invoice Transmission Count
	• Date of Scheduled Bill Close

Retail Analog/Benchmark:

CRIS-based invoices will be released for delivery within six (6) business days.
CABS-based invoices will be released for delivery within eight (8) calendar days.
CLEC Average Delivery Intervals for both CRIS and CABS Invoices are comparable to BST Average delivery for both systems.
See Appendix D

Revision Date: 05/03/00 (dg)

BILLING

Report/Measurement:	
B-3. Usage Data Delivery Accuracy	
Definition:	
This measurement captures the percentage of recorded usage that is delivered error free and in an acceptable format to the appropriate Competitive Local Exchange Carrier (CLEC). These percentages will provide the necessary data for use as a comparative measurement for BellSouth performance. This measurement captures Data Delivery Accuracy rather than the accuracy of the individual usage recording.	
Exclusions:	
None	
Business Rules:	
The accuracy of the data delivery of usage records delivered by BST to the CLEC must enable them to provide a degree of accuracy comparative to BST bills rendered to their retail customers. If errors are detected in the delivery process, they are investigated, evaluated and documented. Errors are corrected and the data retransmitted to the CLEC.	
Calculation:	
Usage Data Delivery Accuracy = Σ[(Total number of usage data packs sent during current month) – (Total number of usage data packs requiring retransmission during current month)] / (Total number of usage data packs send during current month) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Record Type
  ➢ BellSouth Recorded
  ➢ Non BellSouth Recorded
	• Report month
	• Record Type

Retail Analog/Benchmark:	
CLEC Usage Data Delivery Accuracy is comparable to BST Usage Data Delivery Accuracy See Appendix D	

Revision Date: 02/28/00 (dg)

BILLING

Report/Measurement:	
B-4. Usage Data Delivery Completeness	
Definition:	
This measurement provides percentage of complete and accurately recorded usage data (usage recorded by BellSouth and usage recorded by other companies and sent to BST for billing) that is processed and transmitted to the CLEC within thirty (30) days of the message recording date. A parity measure is also provided showing completeness of BST messages processed and transmitted via CMDS. BellSouth delivers its own retail usage from recording location to billing location via CMDS as well as delivering billing data to other companies. Timeliness, Completeness and Mean Time to Deliver Usage measures are reported on the same report.	
Exclusions:	
None	
Business Rules:	
The purpose of these measurements is to demonstrate the level of quality of usage data delivered to the appropriate CLEC. Method of delivery is at the option of the CLEC.	
Calculation:	
Usage Data Delivery Completeness = Σ[(Total number of Recorded usage records delivered during current month that are within thirty (30) days of the message recording date) / Σ (Total number of Recorded usage records delivered during the current month) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Record Type
  ➢ BellSouth Recorded
  ➢ Non BellSouth Recorded
	• Report month
	• Record Type

Retail Analog/Benchmark:	
CLEC Usage Data Delivery Completeness is comparable to BST Usage Data Delivery Completeness See Appendix D	

Revision Date: 02/28/00 (dg)

BILLING

Report/Measurement:	
B-5. Usage Data Delivery Timeliness	
Definition:	
This measurement provides a percentage of recorded usage data (usage recorded by BST and usage recorded by other companies and sent to BST for billing) that is delivered to the appropriate CLEC within six (6) calendar days from the receipt of the initial recording. A parity measure is also provided showing timeliness of BST messages processed and transmitted via CMDS. Timeliness, Completeness and Mean Time to Deliver Usage measures are reported on the same report.	
Exclusions:	
None	
Business Rules:	
The purpose of this measurement is to demonstrate the level of timeliness for processing and transmission of usage data delivered to the appropriate CLEC. The usage data will be mechanically transmitted or mailed to the CLEC data processing center once daily. The Timeliness interval of usage recorded by other companies is measured from the date BST receives the records to the date BST distributes to the CLEC. Method of delivery is at the option of the CLEC.	
Calculation:	
Usage Data Delivery Timeliness Current month = Σ(Total number of usage records sent within six (6) calendar days from initial recording/receipt) / Σ(Total number of usage records sent) X 100	
Report Structure:	
• CLEC Aggregate • CLEC Specific • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Record Type
  ➢ BellSouth Recorded
  ➢ Non-BellSouth Recorded
	• Report Monthly
	• Record Type

Retail Analog/Benchmark:	
CLEC Usage Data Delivery Timeliness is comparable to BST Usage Data Delivery Timeliness See Appendix D	

Revision date: 02/28/00 (dg)

BILLING

Report/Measurement	
B-6. Mean Time to Deliver Usage	
Definition:	
This measurement provides the average time it takes to deliver Usage Records to a CLEC. A parity measure is also provided showing timeliness of BST messages processed and transmitted via CMDS. Timeliness, Completeness and Mean Time to Deliver Usage measures are reported on the same report.	
Exclusions:	
None	
Business Rules:	
The purpose of this measurement is to demonstrate the average number of days it takes BST to deliver Usage data to the appropriate CLEC. Usage data is mechanically transmitted or mailed to the CLEC data processing center once daily. Method of delivery is at the option of the CLEC.	
Calculation:	
Mean Time to Deliver Usage = Σ (Volume of Records Delivered X estimated number of days to deliver) / Total Record Volume Delivered. **Note:** Any usage record falling in the 30+ day interval will be added using an average figure of of 31.5 days.	
Report Structure:	
• CLEC Aggregate • CLEC Specific • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Record Type
  ➢ BellSouth Recorded
  ➢ Non-BellSouth Recorded
	• Report Monthly
	• Record Type

Retail Analog/Benchmark:	
Mean Time to Deliver Usage to CLEC is comparable to Mean Time to Deliver Usage to BST See Appendix D	

Revision Date: 05/03/00 (dg)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Report/Measurement:
OS-1. Speed to Answer Performance/Average Speed to Answer - Toll
Definition:
Measurement of the average time in seconds calls wait before answered by a toll operator.
Exclusions:
None
Business Rules:
The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.
Calculation:
Total queue time ÷ total calls answered (Note: Total queue time includes time that answered calls wait in queue as well as time abandoned calls wait in queue prior to abandonment.)
Report Structure:
• Reported for the aggregate of BST and CLECs   ➢ State
Level of Disaggregation:
None
Data Retained (on Aggregate Basis):
• For the items below, BST's Performance Measurement Analysis Platform (PMAP) receives a final computation; therefore, no raw data file is available in PMAP • Month • Call Type (Toll) • Average Speed of Answer
Retail Analog/Benchmark:
Parity by Design See Appendix D

Revision Date: 07/19/00 (tg)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Report/Measurement:
OS-2. Speed to Answer Performance/Percent Answered with "X" Seconds – Toll
Definition:
Measurement of the percent of toll calls that are answered in less than "X" seconds. The number of seconds represented by "X" is thirty, except where a different regulatory benchmark has been set for the Average Speed to Answer by a State Commission.
Exclusions:
None
Business Rules:
The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.
Calculation:
The Percent Answered within "X" Seconds measurement for toll is derived by using the BellCore Statistical Answer Conversion Tables, to convert the Average Speed to Answer measure into a percent of calls answered within "X" seconds. The BellCore Conversion Tables are specific to the defined parameters of work time, number of operators, max queue size and call abandonment rates.
Report Structure:
• Reported for the aggregate of BST and CLECs   ➢ State
Level of Disaggregation:
None
Data Retained (on Aggregate Basis):
• For the items below, BST's Performance Measurement Analysis Platform (PMAP) receives a final computation; therefore, no raw data file is available in PMAP • Month • Call Type (Toll) • Average Speed of Answer
Retail Analog/Benchmark:
Parity by Design See Appendix D

Revision Date: 07/19/00 (tg)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Report/Measurement:
DA-1. Speed to Answer Performance/Average Speed to Answer – Directory Assistance (DA)
Definition:
Measurement of the average time in seconds calls wait before answered by a DA operator.
Exclusions:
None
Business Rules:
The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.
Calculation:
Total queue time ÷ total calls answered (Note: Total queue time includes time that answered calls wait in queue as well as time abandoned calls wait in queue prior to abandonment.)
Report Structure:
• Reported for the aggregate of BST and CLECs ➢ State
Level of Disaggregation:
None
Data Retained (on Aggregate Basis)
• For the items below, BST's Performance Measurement Analysis Platform (PMAP) receives a final computation; therefore, no raw data file is available in PMAP • Month • Call Type (DA) • Average Speed of Answer
Retail Analog/Benchmark
Parity by Design See Appendix D

Revision Date: 07/19/00 (tg)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

Report/Measurement:
DA-2. Speed to Answer Performance/Percent Answered within "X" Seconds – Directory Assistance (DA)
Definition:
Measurement of the percent of DA calls that are answered in less than "X" seconds. The number of seconds represented by "X" is twenty, except where a different regulatory benchmark has been set for the Average Speed to Answer by a State Commission.
Exclusions:
None
Business Rules:
The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.
Calculation:
The Percent Answered within "X" Seconds measurement for DA is derived by using the BellCore Statistical Answer Conversion Tables, to convert the Average Speed to Answer measure into a percent of calls answered within "X" seconds. The BellCore Conversion Tables are specific to the defined parameters of work time, number of operators, max queue size and call abandonment rates.
Report Structure:
• Reported for the aggregate of BST and CLECs   ➢ State
Level of Disaggregation:
None
Data Retained (on Aggregate Basis)
• For the items below, BST's Performance Measurement Analysis Platform (PMAP) receives a final computation; therefore, no raw data file is available in PMAP. • Month • Call Type (DA) • Average Speed of Answer
Retail Analog/Benchmark
Parity by Design See Appendix D

Revision Date: 07/19/00 (tg)

E911

Report/Measurement:
E-1. Timeliness
Definition:
Measures the percent of batch orders for E911 database updates (to CLEC resale and BST retail records) processed successfully within a 24-hour period.
Exclusions:
• Any resale order canceled by a CLEC • Facilities-based CLEC orders
Business Rules:
The 24-hour processing period is calculated based on the date and time processing starts on the batch orders and the date and time processing stops on the batch orders. Mechanical processing starts when SCC (BST's E911 vendor) receives E911 files containing batch orders extracted from BST's Service Order Control System (SOCS). Processing stops when SCC loads the individual records to the E911 database. The system makes no distinction between CLEC resale records and BST retail records.
Calculation:
E911 Timelines = Σ (Number of batch orders processed within 24 hours ÷Total number of batch orders submitted) x 100
Report Structure:

• Reported for the aggregate of CLEC resale updates and BST retail updates
  ➢ State
  ➢ Region

Level of Disaggregation:
None
Data Retained
• Report month • Aggregate data
Retail Analog/Benchmark:
Parity by Design See Appendix D

Revision Date: 05/10/00 (tg)

E911

Report/Measurement:
E-1. Accuracy
Definition:
Measures the percent of E911 telephone number (TN) record updates (to CLEC resale and BST retail records) processed successully for E911.
Exclusions:
• Any resale order canceled by a CLEC • Facilities-based CLEC orders
Business Rules:
Accuracy is based on the number of records processed without error at the conclusion of the processing cycle. Mechanical processing starts when SCC (BST's E911 vendor) receives E911 files containing telephone number (TN) records extracted from BST's Service Order Control System (SOCS). The system makes no distinction between CLEC resale records and BST retail records.
Calculation:
E911 Accuracy = Σ (Number of record individual updates processed with no errors ÷Total number of individual record updates) x 100
Report Structure:

• Reported for the aggregate of CLEC resale updates and BST retail updates
  ➢ State
  ➢ Region

Level of Disaggregation:
None
Data Retained
• Report month • Aggregate data
Retail Analog/Benchmark:
Parity by Design See Appendix D

Revision Date: 05/10/00 (tg)

E911

Report/Measurement:
E-3. Mean Interval
Definition:
Measures the mean interval processing of E911 batch orders (to update CLEC resale and BST retail records).
Exclusions:
• Any resale order canceled by a CLEC • Facilities-based CLEC orders
Business Rules:
The processing period is calculated based on the date and time processing starts on the batch orders and the date and time processing stops on the batch orders. Data is posted is 4-hour increments up to and beyond 24 hours. The system makes no distinction between CLEC resale records and BST retail records.
Calculation:
E911 Mean Interval = Σ (Date and time of batch order completion – Date and time of batch order submission) ÷ (Number of batch orders completed)
Report Structure:

• Reported for the aggregate of CLEC resale updates and BST retail updates
  ➢ State
  ➢ Region

Level of Disaggregation:
None
Data Retained
• Report month • Aggregate data
Retail Analog/Benchmark:
Parity by Design See Appendix D

Revision Date: 05/15/00 (tg)

TRUNK GROUP PERFORMANCE

Report/Measurement:

TGP-1. Trunk Group Performance-Aggregate

Definition:

The Trunk Group Performance report displays, over a reporting cycle, aggregate, weighted average trunk group blocking data for each hour of each day of the reporting cycle, for both CLEC affecting and BST affecting trunk groups.

Exclusions:

- Trunk Groups for which valid data is not available for an entire study period
- Duplicate trunk group information

Business Rules:

The purpose of the Trunk Group Performance Report is to provide trunk blocking measurements on CLEC and BST trunk groups for comparison only. It is not the intent of the report that it be used for network management and/or engineering.

Monthly Weighted Average Blocking:

- The reporting cycle includes both business and non-business days in a calendar month.
- Monthly average blocking values are calculated for each trunk group for each of the 24 time consistent hours across a reporting cycle.

Aggregate Monthly Blocking:

- Used to compare aggregate blocking across trunk groups which terminate traffic at CLEC points of presence versus BellSouth switches.
- Aggregate monthly blocking data is calculated for each hour of the day across all trunk groups assigned to a category.

Trunk Categorization:

- This report displays, over a reporting cycle, aggregate, average blocking data for each hour of a day. Therefore, for each reporting cycle, 24 blocking data points are generated for two aggregate groups of selected trunk groups. These groups are CLEC affecting and BellSouth affecting trunk groups. In order to assign trunk groups to each aggregate group, all trunk groups are first assigned to a category. A trunk group's end points and the type of traffic that is transmitted on it define a category. Selected categories of trunk groups are assigned to the aggregate groups so that trunk reports can be generated. The categories to which trunk groups have been assigned for this report are as follows.

CLEC Affecting Categories:

	Point A	**Point B**
Category 1:	BellSouth End Office	BellSouth Access Tandem
Category 3:	BellSouth End Office	CLEC Switch
Category 4:	BellSouth Local Tandem	CLEC Switch
Category 5:	BellSouth Access Tandem	CLEC Switch
Category 10:	BellSouth End Office	BellSouth Local Tandem
Category 16:	BellSouth Tandem	BellSouth Tandem

BellSouth Affecting Categories:

	Point A	**Point B**
Category 9:	BellSouth End Office	BellSouth End Office

TRUNK GROUP PERFORMANCE – (TGP-1. Trunk Group Performance-Aggregate - Continued)

Calculation:

Monthly Average Blocking:

- For each hour of the day, each day's raw data are summed across all valid measurements days in a report cycle for blocked and attempted calls.
- The sum of the blocked calls is divided by the total number of calls attempted in a reporting period.

Aggregate Monthly Blocking:

- For each hour of the day, the monthly sums of the blocked and attempted calls from each trunk group are separately aggregated over all trunk groups within each assigned category.
- The total blocked calls is divided by the total call attempts within a group to calculate an aggregate monthly blocking for each assigned group.
- The result is an aggregate monthly average blocking value for each of the 24 hours by group.
- The difference between the CLEC and BellSouth affecting trunk groups are also calculated for each hour.

Report Structure:

- CLEC Aggregate
- BST Aggregate
  - State

Level of Disaggregation:

Trunk Group

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • Total Trunk Groups • Number of Trunk Groups by CLEC • Hourly blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group	• Report Month • Total Trunk Groups • Aggregate Hourly blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group

Retail Analog/Benchmark:

Any 2 hour period in 24 hours where CLEC blockage exceeds BST blockage by more then 0.5% = a miss using trunk groups 1,3,4,5,10,16 for CLECs and 9 for BST.

Revision Date: 6/23/00 (tm)

TRUNK GROUP PERFORMANCE

Report/Measurement:

TGP-2. Trunk Group Performance-CLEC Specific

Definition:

The Trunk Group Performance report displays, over a reporting cycle, aggregate, weighted average trunk group blocking data for each hour of each day of the reporting cycle, for both CLEC affecting and BST affecting trunk groups.

Exclusions:

- Trunk Groups for which valid data is not available for an entire study period
- Duplicate trunk group information

Business Rules:

The purpose of the Trunk Group Performance Report is to provide trunk blocking measurements on CLEC and BST trunk groups for comparison only. It is not the intent of the report that it be used for network management and/or engineering.

Monthly Weighted Average Blocking:

- The reporting cycle includes both business and non-business days in a calendar month.
- Monthly average blocking values are calculated for each trunk group for each of the 24 time consistent hours across a reporting cycle.

Aggregate Monthly Blocking:

- Used to compare aggregate blocking across trunk groups which terminate traffic at CLEC points of presence versus BellSouth switches.
- Aggregate monthly blocking data is calculated for each hour of the day across all trunk groups assigned to a category.

Trunk Categorization:

- This report displays, over a reporting cycle, aggregate, average blocking data for each hour of a day. Therefore, for each reporting cycle, 24 blocking data points are generated for two aggregate groups of selected trunk groups. These groups are CLEC affecting and BellSouth affecting trunk groups. In order to assign trunk groups to each aggregate group, all trunk groups are first assigned to a category. A trunk group's end points and the type of traffic that is transmitted on it define a category. Selected categories of trunk groups are assigned to the aggregate groups so that trunk reports can be generated. The categories to which trunk groups have been assigned for this report are as follows.

CLEC Affecting Categories:

	Point A	**Point B**
Category 1:	BellSouth End Office	BellSouth Access Tandem
Category 3:	BellSouth End Office	CLEC Switch
Category 4:	BellSouth Local Tandem	CLEC Switch
Category 5:	BellSouth Access Tandem	CLEC Switch
Category 10:	BellSouth End Office	BellSouth Local Tandem
Category 16:	BellSouth Tandem	BellSouth Tandem

BellSouth Affecting Categories:

	Point A	**Point B**
Category 9:	BellSouth End Office	BellSouth End Office

TRUNK GROUP PERFORMANCE – (TGP-1. Trunk Group Performance-Aggregate – Continued)

Calculation:

Monthly Average Blocking:

- For each hour of the day, each day's raw data are summed across all valid measurements days in a report cycle for blocked and attempted calls.
- The sum of the blocked calls is divided by the total number of calls attempted in a reporting period.

Aggregate Monthly Blocking:

- For each hour of the day, the monthly sums of the blocked and attempted calls from each trunk group are separately aggregated over all trunk groups within each assigned category.
- The total blocked calls is divided by the total call attempts within a group to calculate an aggregate monthly blocking for each assigned group.
- The result is an aggregate monthly average blocking value for each of the 24 hours by group.
- The difference between the CLEC and BellSouth affecting trunk groups are also calculated for each hour.

Report Structure:

- CLEC Specific
  - State

Level of Disaggregation:

Trunk Group

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • Total Trunk Groups • Number of Trunk Groups by CLEC • Hourly blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group	• Report Month • Total Trunk Groups • Aggregate Hourly blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group

Retail Analog/Benchmark:

Any 2 hour period in 24 hours where CLEC blockage exceeds BST blockage by more then 0.5% = a miss using trunk groups 1,3,4,5,10,16 for CLECs and 9 for BST.

Revision Date: 6/23/00 (tm)

TRUNK GROUP PERFORMANCE

Report/Measurement:	
TGP-3. Trunk Group Service Report	
Definition:	
A report of the percent blocking above the Measured Blocking Threshold (MBT) on all final trunk groups between CLEC Points of Termination and BST end offices or tandems.	
Exclusions:	
• Trunk groups for which valid traffic data is not available • High use trunk groups	
Business Rules:	
Traffic trunking data measurements are validated and processed by the Network Information Warehouse (NIW), on an hourly basis for Business and non-business Days . The traffic load sets, including offered load and observed blocking ratio (calls blocked divided by calls attempted), are averaged for the entire report period, and the busy hour is selected. The busy hour average data for each trunk group is captured for reporting purposes. Although all trunk groups are available for reporting, the report highlights those trunk groups with blocking greater than the Measured Blocking Threshold (MBT) and the number of consecutive monthly reports that the trunk group blocking has exceeded the MBT. The MBT for CTTG is 2% and the MBT for all other trunk groups is 3%.	
Calculation:	
Measured blocking = (Total number of blocked calls) / (Total number of attempted calls) X 100	
Report Structure:	

• BST Aggregate
  ➢ CTTG
  ➢ Local
• CLEC Aggregate
  ➢ BST Administered CLEC Trunk
  ➢ CLEC Administered CLEC Trunk
• CLEC Specific
  ➢ BST Administered CLEC Trunk
  ➢ CLEC Administered CLEC Trunk	

Level of Disaggregation:	
State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Total trunk groups • Total trunk groups for which data is available • Trunk groups with blocking greater than the MBT • Percent of trunk groups with blocking greater than the MBT	• Report month • Total trunk groups • Total trunk groups for which data is available • Trunk groups with blocking greater than the MBT • Percent of trunk groups with blocking greater than the MBT
Retail Analog/Benchmark:	
CLEC Trunk Blockage/BST Trunk Blockage See Appendix D	

Revision Date: 07/26/00 (tm)

TRUNK GROUP PERFORMANCE

Report/Measurement:	
TGP-4. Trunk Group Service Detail	
Definition:	
A detailed list of all final trunk groups between CLEC Points of Presence and BST end offices or tandems, and the actual blocking performance when the blocking exceeds the Measured Blocking Threshold (MBT) for the trunk groups.	
Exclusions:	
• Trunk groups for which valid traffic data is not available • High use trunk groups	
Business Rules:	
Traffic trunking data measurements are validated and processed by the Network Information Warehouse (NIW), on an hourly basis for Business and non-business Days . The traffic load sets, including offered load and observed blocking ratio (calls blocked divided by calls attempted), are averaged for the entire reportperiod, and the busy hour is selected. The busy hour average data for each trunk group is captured for reporting purposes. Although all trunk groups are available for reporting, the report highlights those trunk groups with blocking greater than the Measured Blocking Threshold (MBT) and the number of consecutive monthly reports that the trunk group blocking has exceeded the MBT. The MBT for CTTG is 2% and the MBT for all other trunk groups is 3%.	
Calculation:	
Measured blocking = (Total number of blocked calls) / (Total number of attempted calls) X 100	
Report Structure:	
• BST Specific/CLEC Specific ➢ Traffic Identity ➢ TGSN ➢ Tandem ➢ End Office ➢ Description ➢ Observed Blocking ➢ Busy Hour ➢ Number Trunks ➢ Valid study days ➢ Number reports ➢ Remarks	
Level of Disaggregation:	
State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report month • Total trunk groups • Total trunk groups for which data is available • Trunk groups with blocking greater than the MBT • Percent of trunk groups with blocking greater than the MBT • Traffic identify, TGSN, end points, description, busy hour, valid study days, number reports	• Report month • Total trunk groups • Total trunk groups for which data is available • Trunk groups with blocking greater than the MBT • Percent of trunk groups with blocking greater than the MBT • Traffic identify, TGSN, end points, description, busy hour, valid study days, number reports
Retail Analog/Benchmark:	
CLEC Trunk Blockage/BST Blockage See Appendix D	

Revision Date: 07/26/00 (tm)

COLLOCATION

Report/Measurement:
C-1. Average Response Time
Definition:
Measures the average time (counted in business days) from the receipt of a complete and accurate collocation application (including receipt of application fees) to the date BellSouth responds in writing.
Exclusions:
• Any application cancelled by the CLEC
Business Rules:
The clock starts on the date that BST receives a complete and accurate collocation application accompanied by the appropriate application fee. The clock stops on the date that BST returns a response. The clock will restart upon receipt of changes to the original application request.
Calculation:
Average Response Time = Σ[(Request Response Date) – (Request Submission Date)] / Count of Responses Returned within Reporting Period.
Report Structure:
• Individual CLEC (alias) aggregate • Aggregate of all CLECs
Level of Disaggregation:
• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) • Virtual-Initial • Virtual-Augment • Virtual-Combined • Physical-Initial • Physical-Augment • Physical-Combined • Caged/Cageless (under development)
Data Retained
• Report period • Aggregate data
Retail Analog/Benchmark:
See Appendix D

Revision Date: 07/19/00 (tg)

COLLOCATION

Report/Measurement:
C-2. Average Arrangement Time
Definition:
Measures the average time (counted in calendar days) from the receipt of a complete and accurate Bone Fide firm order (including receipt of appropriate fee) to the date BST completes the collocation arrangement and notifies the CLEC.
Exclusions:
• Any Bona Fide firm order cancelled by the CLEC • Time for BST to obtain permits (applies in AL, GA, KY, LA, MS, NC, SC and TN)
Business Rules:
The clock starts on the date that BST receives a complete and accurate Bone Fide firm order accompanied by the appropriate fee. The clock stops upon submission of the permit request and restarts upon receipt of the approved permit. Changes (affecting the provisioning interval or capital expenditures) that are submitted while provisioning is in progress may alter the completion date. The clock stops on the date that BST completes the collocation arrangement and notifies the customer.
Calculation:
Average Arrangement Time = Σ[(Date Collocation Arrangement is Complete) – (Date Order for Collocation Arrangement Submitted)] / Total Number of Collocation Arrangements Completed during Reporting Period.
Report Structure:
• Individual CLEC (alias) aggregate • Aggregate of all CLECs
Level of Disaggregation:
• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) • Virtual-Initial • Virtual-Augment • Virtual-Combined • Physical-Initial • Physical-Augment • Physical-Combined • Cage/Cageless (under development)
Data Retained
• Report period • Aggregate data
Retail Analog/Benchmark:
See Appendix D

Revision Date: 07/19/00 (tg)

COLLOCATION

Report/Measurement:
C-3. Percent of Due Dates Missed
Definition:
Measures the percent of missed due dates for collocation arrangements.
Exclusions:
• Any Bona Fide firm order cancelled by the CLEC • Time for BST to obtain permits
Business Rules:
Percent Due Dates Missed is the percent of total collocation arrangements which BST is unable to complete by end of the ILEC committed due date. The clock starts on the date that BST receives a complete and accurate Bona Fide firm order accompanied by the appropriate fee. The arrangement is considered a missed due date if it is not completed on or before the committed due date.
Calculation:
% of Due Dates Missed = Σ (Number of Completed Orders that were not completed w/I ILEC Committed Due Date during Reporting Period) / Number of Orders Completed in Reporting Period) X 100.
Report Structure:
• Individual CLEC (alias) aggregate • Aggregate of all CLECs
Level of Disaggregation:
• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) • Virtual-Initial • Virtual-Augment • Virtual-Combined • Physical-Initial • Physical-Augment • Physical-Combined • Cage/Cageless (under development)
Data Retained
• Report period • Aggregate data
Retail Analog/Benchmark:
See Appendix D < 10% Missed Due Dates

Revision Date: 07/19/00 (tg)

Appendix A: Reporting Scope*

Standard Service Groupings	***Pre-Order, Ordering*** ➢ Residence Resale ➢ Business Resale ➢ Special ➢ Local Interconnection Trunks ➢ UNE ➢ UNE Design ➢ UNE - Loops w/LNP ***Provisioning*** Resale and Retail ➢ Pots – Residence ➢ Pots – Business ➢ Design ➢ PBX (Louisiana SQM) ➢ CENTREX (Louisiana SQM) ➢ ISDN (Louisiana SQM) (**Note:** ISDN included in POTS for Georgia Only) Unbundled Network Elements ➢ UNE Design ➢ UNE Non-Design ➢ UNE 2 Wire Loop (Louisiana SQM) ➢ UNE Loop Other (Louisiana SQM) ➢ Unbundled Ports (Louisiana SQM) ➢ Combos, Switching, Local Transport, DSL (under development) ***Maintenance and Repair*** Resale / Retail ➢ Pots – Residence ➢ Pots – Business ➢ Design ➢ PBX (Louisiana SQM) ➢ CENTREX (Louisiana SQM) ➢ ISDN (Louisiana SQM) (**Note:** ISDN Trouble included in Non-Design for Georgia Only) Unbundled Network Elements ➢ UNE Design (Georgia and Regional SQM) ➢ UNE Non-Design (Georgia and Regional SQM) ➢ UNE 2 Wire Loop (Louisiana SQM) ➢ UNE Loop Other (Louisiana SQM) ➢ Unbundled Ports (Louisiana SQM) ➢ UNE Other Non-Design ➢ Combos, Switching, Local Transport, DSL (under development)

Appendix A: Reporting Scope*

Standard Service Groupings	***Maintenance and Repair/Provisioning*** Trunks ➢ Local Interconnection Trunks Georgraphic Scope ➢ State, Region and further geographic disaggregation as required by State Commission Order (e.g., Metropolitan Service Area – MSA) **Local Interconnection Trunk Group Blockage** ➢ BST CTTG Trunk Groups ➢ CLEC Trunk Groups
Standard Service Order Activities *These are the generic BST/CLEC service order activities which are included in the Pre-Ordering, Ordering, and Provisioning sections of this document. It is not meant to indicate specific reporting categories.*	➢ New Service Installations ➢ Service Migrations Without Changes ➢ Service Migrations With Changes ➢ Move and Change Activities ➢ Service Disconnects (Unless noted otherwise)
Pre-Ordering Query Types: **Maintenance Query Types:**	➢ Address ➢ Telephone Number ➢ Appointment Scheduling ➢ Customer Service Record ➢ Feature Availability TAFI - *Note TAFI Access the system list below: ➢ CRIS ➢ DLR ➢ LMOSupd ➢ March ➢ Predictor ➢ Oleth ➢ LMOS ➢ LNP ➢ NIW ➢ OSPCM ➢ SOCS
Report Levels	➢ CLEC RESH ➢ CLEC MSA ➢ CLEC State ➢ CLEC Region ➢ Aggregate CLEC State ➢ Aggregate CLEC Region ➢ BST MSA ➢ BST State ➢ BST Region

* Scope is report, data source and system dependent, and, therefore, will differ with each report.

Appendix B: Glossary of Acronyms and Terms

A	**ACD**	Automatic Call Distributor - A service that provides status monitoring of agents in a call center and routes high volume incoming telephone calls to available agents while collecting management information on both callers and attendants.
	AGGREGATE	Sum total of all items in like category, e.g. CLEC aggregate equals the sum total of all CLECs' data for a given reporting level.
	ALEC	Alternative Local Exchange Company = FL CLEC
	ASR	Access Service Request - A request for access service terminating delivery of carrier traffic into a Local Exchange Carrier's network.
	ATLAS	Application for Telephone Number Load Administration System - The BellSouth Operations System used to administer the pool of available telephone numbers and to reserve selected numbers from the pool for use on pending service requests/service orders.
	ATLASTN	ATLAS software contract for Telephone Number
	AUTO CLARIFICATION	The number of LSRs that were electronically rejected from LESOG and electronically returned to the CLEC for correction.
B	**BILLING**	The process and functions by which billing data is collected and by which account information is processed in order to render accurate and timely billing.
	BOCRIS	Business Office Customer Record Information System - A front-end presentation manager used by BellSouth organizations to access the CRIS database.
	BRC	Business Repair Center – The BellSouth Business Systems trouble receipt center which serves large business and CLEC customers.
	BST	BellSouth Telecommunications, Inc.
C	**CKTID**	A unique identifier for elements combined in a service configuration
	CLEC	Competitive Local Exchange Carrier
	CLP	Competitive Local Provider = NC CLEC
	CMDS	Centralized Message Distribution System - BellCore administered national system used to transfer specially formatted messages among companies.
	COFFI	Central Office Feature File Interface - A BellSouth Operations System database which maintains Universal Service Order Code (USOC) information based on current tariffs.

Appendix B: Glossary of Acronyms and Terms – Continued

C	**COFIUSOC**	COFFI software contract for feature/service information
	CRIS	Customer Record Information System - The BellSouth proprietary corporate database and billing system for non-access customers and services.
	CRSACCTS	CRIS software contract for CSR information
	CSR	Customer Service Record
	CTTG	Common Transport Trunk Group - Final trunk groups between BST & Independent end offices and the BST access tandems.
D	**DESIGN**	Design Service is defined as any Special or Plain Old Telephone Service Order which requires BellSouth Design Engineering Activities
	DISPOSITION & CAUSE	Types of trouble conditions, e.g. No Trouble Found, Central Office Equipment, Customer Premises Equipment, etc.
	DLETH	Display Lengthy Trouble History - A history report that gives all activity on a line record for trouble reports in LMOS
	DLR	Detail Line Record - All the basic information maintained on a line record in LMOS, e.g. name, address, facilities, features etc.
	DOE	Direct Order Entry System - An internal BellSouth service order entry system used by BellSouth Service Representatives to input business service orders in BellSouth format.
	DSAP	DOE (Direct Order Entry) Support Application - The BellSouth Operations System which assists a Service Representative or similar carrier agent in negotiating service provisioning commitments for non-designed services and UNEs.
	DSAPDDI	DSAP software contract for schedule information
	DSL	Digital Subscriber Line
E	**E911**	Provides callers access to the applicable emergency services bureau by dialing a 3-digit universal telephone number.
	EDI	Electronic Data Interchange - The computer-to-computer exchange of inter and/or intra company business documents in a public standard format.
F	**FATAL REJECT**	The number of LSRs that were electronically rejected from LEO, which checks to see of the LSR has all the required fields correctly populated
	FLOW-THROUGH	In the context of this document, LSRs submitted electronically via the CLEC mechanized ordering process that flow through to the BST OSS without manual or human intervention.
	FOC	Firm Order Confirmation - A notification returned to the CLEC confirming that the LSR has been received and accepted, including the specified commitment date.

Appendix B: Glossary of Acronyms and Terms - Continued

G		
H	**HAL**	"Hands Off" Assignment Logic - Front end access and error resolution logic used in interfacing BellSouth Operations Systems such as ATLAS, BOCRIS, LMOS, PSIMS, RSAG and SOCS.
	HALCRIS	HAL software contract for CSR information
I	**ISDN**	Integrated Services Digital Network
	IPC	Interconnection Purchasing Center
K		
L	**LCSC**	Local Carrier Service Center - The BellSouth center which is dedicated to handling CLEC LSRs, ASRs, and Preordering transactions along with associated expedite requests and escalations.
	LEGACY SYSTEM	Term used to refer to BellSouth Operations Support Systems (see OSS)
	LENS	Local Exchange Negotiation System - The BellSouth LAN/web server/OS application developed to provide both preordering and ordering electronic interface functions for CLECs.
	LEO	Local Exchange Ordering - A BellSouth system which accepts the output of EDI, applies edit and formatting checks, and reformats the Local Service Requests in BellSouth Service Order format.
	LESOG	Local Exchange Service Order Generator - A BellSouth system which accepts the service order output of LEO and enters the Service Order into the Service Order Control System using terminal emulation technology.
	LMOS	Loop Maintenance Operations System - A BellSouth Operations System that stores the assignment and selected account information for use by downstream OSS and BellSouth personnel during provisioning and maintenance activities.
	LMOS HOST	LMOS host computer
	LMOSupd	LMOS updates
	LNP	Local Number Portability - In the context of this document, the capability for a subscriber to retain his current telephone number as he transfers to a different local service provider.
	LOOPS	Transmission paths from the central office to the customer premises.
	LSR	Local Service Request – A request for local resale service or unbundled network elements from a CLEC.
M	**MAINTENANCE & REPAIR**	The process and function by which trouble reports are passed to BellSouth and by which the related service problems are resolved.
	MARCH	A BellSouth Operations System which accepts service orders, interprets the coding contained in the service order image, and constructs the specific switching system Recent Change command messages for input into end office switches.

Appendix B: Glossary of Acronyms and Terms – Continued

N	**NC**	"No Circuits" - All circuits busy announcement
O	**OASIS**	Obtain Availability Services Information System - A BellSouth front-end processor, which acts as an interface between COFFI and RNS. This system takes the USOCs in COFFI and translates them to English for display in RNS.
	OASISBSN	OASIS software contract for feature/service
	OASISCAR	OASIS software contract for feature/service
	OASISLPC	OASIS software contract for feature/service
	OASISMTN	OASIS software contract for feature/service
	OASISNET	OASIS software contract for feature/service
	OASISOCP	OASIS software contract for feature/service
	ORDERING	The process and functions by which resale services or unbundled network elements are ordered from BellSouth as well as the process by which an LSR or ASR is placed with BellSouth.
	OSPCM	Outside Plant Contract Management System - Provides Scheduling Information.
	OSS	Operations Support System - A support system or database which is used to mechanize the flow or performance of work. The term is used to refer to the overall system consisting of hardware complex, computer operating system(s), and application which is used to provide the support functions.
	OUT OF SERVICE	Customer has no dial tone and cannot call out.
P	**POTS**	Plain Old Telephone Service
	PREDICTOR	The BellSouth Operations system which is used to administer proactive maintenance and rehabilitation activities on outside plant facilities, provide access to selected work groups (e.g. RRC & BRC) to Mechanized Loop Testing and switching system I/O ports, and provide certain information regarding the attributes and capabilities of outside plant facilities.
	PREORDERING	The process and functions by which vital information is obtained, verified, or validated prior to placing a service request.
	PROVISIONING	The process and functions by which necessary work is performed to activate a service requested via an LSR or ASR and to initiate the proper billing and accounting functions.
	PSIMS	Product/Service Inventory Management System - A BellSouth database Operations System which contains availability information on switching system features and capabilities and on BellSouth service availability. This database is used to verify the availability of a feature or service in an NXX prior to making a commitment to the customer.
	PSIMSORB	PSIMS software contract for feature/service

Appendix B: Glossary of Acronyms and Terms – Continued

Q		
R	**RNS**	Regional Negotiation System - An internal BellSouth service order entry system used by BellSouth Consumer Services to input service orders in BellSouth format.
	RRC	Residence Repair Center - The BellSouth Consumer Services trouble receipt center which serves residential customers.
	RSAG	Regional Street Address Guide - The BellSouth database, which contains street addresses validated to be accurate with state and local governments.
	RSAGADDR	RSAG software contract for address search
	RSAGTN	RSAG software contract for telephone number search
S	**SOCS**	Service Order Control System - The BellSouth Operations System which routes service order images among BellSouth drop points and BellSouth Operations Systems during the service provisioning process.
	SOIR	Service Order Interface Record - any change effecting activity to a customer account by service order that impacts 911/E911.
T	**TAFI**	Trouble Analysis Facilitation Interface - The BellSouth Operations System that supports trouble receipt center personnel in taking and handling customer trouble reports.
	TAG	Telecommunications Access Gateway – TAG was designed to provide an electronic interface, or machine-to-machine interface for the bi-directional flow of information between BellSouth's OSSs and participating CLECs.
	TN	Telephone Number
	TOTAL MANUAL FALLOUT	The number of LSRs which are entered electronically but require manual entering into a service order generator.
U	**UNE**	Unbundled Network Element
V	**VSEEM**	Voluntary Self Effectuating Enforcement Mechanism
W	**WTN**	A unique identifier for elements combined in a service configuration
X		
Y		
Z		
Σ		Sum of:

Appendix C

BELLSOUTH'S AUDIT POLICY:

BellSouth currently provides many CLECs with certain audit rights as a part of their individual interconnection agreements. However, it is not reasonable for BellSouth to undergo an audit of the SQM for every CLEC with which it has a contract. BellSouth has developed a proposed Audit Plan for use by the parties to an audit. If requested by a Public Service Commission or by a CLEC exercising contractual audit rights, BellSouth will agree to undergo a comprehensive audit of the aggregate level reports for both BellSouth and the CLEC(s) for each of the next five (5) years (2000 – 2005), to be conducted by an independent third party. The results of that audit will be made available to all the parties subject to proper safeguards to protect proprietary information. This aggregate level audit includes the following specifications:

1. The cost shall be borne 50% by BellSouth and 50% by the CLEC or CLECs.

2. The independent third party auditor shall be selected with input from BellSouth, the PSC, if applicable, and the CLEC(s).

3. BellSouth, the PSC and the CLEC(s) shall jointly determine the scope of the audit.

BellSouth reserves the right to make changes to this audit policy as growth and changes in the industry dictate.

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Pre-Ordering	Percent Response Received within "X" seconds	Parity w/ retail where applicable		
	OSS Interface Availability			99.5%
Ordering	**Percent Rejected Service Request** ◆ Residence ◆ Business ◆ UNE			 90% 80% 80%
	Percent Rejected Service Request	Diagnostic		Diagnostic
	Reject Interval (Mechanized)			95% within 1 hrs.
	◆ Reject Interval (Non-Mechanized and Partially Mechanized)			85% < 48 hrs.
	Firm Order Confirmation Timeliness (Mechanized) (Non-Mechanized & Partially Mechanized)			95% within 4 hrs. 85% < 48 hrs.
	Speed of Answer in Ordering Center	X	X	
Provisioning	**Mean Held Order Interval**			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	
	◆ UNE Non Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Design		Retail Residence and Business	
	◆ UNE Loop Other with NP – Design		Retail Design	
	◆ UNE Loop Other without NP – Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Average Jeopardy Notice Interval (Mechanized)			
	◆ Resale Residence			95% > = 24 hrs.
	◆ Resale Business			95% > = 24 hrs.
	◆ Resale Design			95% > = 24 hrs.
	◆ Resale PBX			95% > = 24 hrs.
	◆ Resale Centrex			95% > = 24 hrs.
	◆ Resale ISDN			95% > = 24 hrs.
	◆ UNE Design			95% > = 24 hrs.
	◆ UNE Non-Design			95% > = 24 hrs.
	◆ UNE Loop and Port Combos			95% > = 24 hrs.
	◆ UNE 2w Loop with NP – Non-Design			95% > = 24 hrs.
	◆ UNE 2w Loop without NP – Non-Design			95% > = 24 hrs.
	◆ UNE Loop Other with NP Non-Design			95% > = 24 hrs.
	◆ UNE Loop Other without NP Non-Design			95% > = 24 hrs.
	◆ UNE Other Non-Design			95% > = 24 hrs.
	◆ UNE 2w Loop with NP – Design			95% > = 24 hrs.
	◆ UNE 2w Loop without NP – Design			95% > = 24 hrs.
	◆ UNE Loop Other with NP – Design			95% > = 24 hrs.
	◆ UNE Loop Other without NP – Design			95% > = 24 hrs.
	◆ UNE Other Design			95% > = 24 hrs.
	◆ Local Interconnection Trunks			95% > = 24 hrs.

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	**% of Orders given jeopardy notice (Mechanized)**			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Design		Retail Residence and Business	
	◆ UNE Loop Other with NP – Design		Retail Design	
	◆ UNE Loop Other without NP – Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Interconnection Trunks	X		
	Percent Missed Installation Appointments			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Loop and Port Combos		Retail Residence and Business	

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Design	
	◆ UNE Loop Other without NP Non-Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Order Completion Interval			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	◆ UNE 2w Loop with NP - Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP - Design		Retail Residence and Business	
	◆ UNE Loop Other with NP - Design		Retail Design	
	◆ UNE Loop Other without NP - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Average Completion Notice Interval – Resale POTS (Mech)			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP - Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP - Design		Retail Residence and Business	
	◆ UNE Loop Other with NP - Design		Retail Design	
	◆ UNE Loop Other without NP - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	**Percent Provisioning Troubles within 30 Days**			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP - Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP - Design		Retail Residence and Business	
	◆ UNE Loop Other with NP - Design		Retail Design	
	◆ UNE Loop Other without NP - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Total Service Order Cycle Time	Diagnostic	Diagnostic	Diagnostic
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Provisioning	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other with NP Non-Design		Retail Residence and Business	
	◆ UNE Loop Other without NP Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop with NP – Design		Retail Residence and Business	
	◆ UNE 2w Loop without NP – Design		Retail Residence and Business	
	◆ UNE Loop Other with NP – Design		Retail Design	
	◆ UNE Loop Other without NP – Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
Maintenance	**Customer Trouble Report Rate**	Diagnostic	Diagnostic	Diagnostic
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other - Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop - Design		Retail Residence and Business	

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Maintenance	◆ UNE Loop Other - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Percent Missed Repair Appointments			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other - Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop - Design		Retail Residence and Business	
	◆ UNE Loop Other - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Maintenance Average Duration			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Maintenance	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other - Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop - Design		Retail Residence and Business	
	◆ UNE Loop Other - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Percent Repeat Troubles within 30 Days			
	◆ Resale Residence	X		
	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other - Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop - Design		Retail Residence and Business	
	◆ UNE Loop Other - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	Out of Service > 24 hours			
	◆ Resale Residence	X		

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Maintenance	◆ Resale Business	X		
	◆ Resale Design	X		
	◆ Resale PBX	X		
	◆ Resale Centrex	X		
	◆ Resale ISDN	X		
	◆ UNE Design		Retail Design	
	◆ UNE Non-Design		Retail Residence and Business	
	◆ UNE Loop and Port Combos		Retail Residence and Business	
	◆ UNE 2w Loop – Non-Design		Retail Residence and Business	
	◆ UNE Loop Other - Non-Design		Retail Residence and Business	
	◆ UNE Other Non-Design		Retail Residence and Business	
	◆ UNE 2w Loop - Design		Retail Residence and Business	
	◆ UNE Loop Other - Design		Retail Design	
	◆ UNE Other Design		Retail Design	
	◆ Local Interconnection Trunks	X		
	OSS Interface Availability			
	◆ All systems except ECTA	X		
	◆ ECTA			99.5%
	OSS Response Interval and %			
	◆ TAFI (Front End) ◆ CRIS, DLETH, DLR, OSPCM, LMOS, LMOSUP, MARCH, Predictor, SOCS, LNP (Parity by Design)	X PBD		
	Average Answer Time – Repair Center	X		
Billing	**Invoice Accuracy**			
	Mean Time To Deliver Invoices	X		
	Usage Data Delivery Accuracy	X		
	Usage Data Delivery Timeliness	X		
	Usage Data Delivery Completeness	X		

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Billing	**Invoice Accuracy - continued**			
	Mean Time to Deliver Usage	X		
Operator Services (Toll)	**Average Speed to Answer**	PBD		
	% Answered in "X" Seconds	PBD		
Directory Assistance	**Average Speed to Answer**	PBD		
E911	**Timeliness**	PBD		
	Accuracy	PBD		
	Mean Interval	PBD		
Trunk Group Performance (Blockage)	**Trunk Group Service Report (Percent Trunk Blockage)** Any 2 hour period in 24 hours where CLEC blockage exceeds BST blockage by more than 0.5% = a miss using trunk groups 1,3,4,5,10,16 for CLECs and 9 for BST.	X		
	Trunk Group Service Report (Percent Trunk Blockage)	X		
LNP	**Average Disconnect Timeliness Interval**			95% ≤ 24 Hrs.
	Percent Missed Installation Appointments		Retail Residence and Business	
	FOC Mechanized			95% ≤ 4 Hrs.
	% Reject Service Request		Diagnostic	
	Average Reject Interval Mechanized			95% ≤ 1 Hrs.
	TSOCT		Diagnostic	
	% Flow Through			80%

APPENDIX D
Analogs and Benchmarks

BST SQM Category	Measures and Sub-Metrics	Resale Retail Analogue	UNEs Retail Analogue	Benchmark*
Customer Coordinated Conversions	**Coordinated Customer Conversions – UNE Loop** Coordinated Customer Conversions – LNP			95% ≤ 15 mins. 95% ≤ 15 mins.
Collocation+	% of Due Dates Missed			< 10% Missed Due Dates
	Average Response Time		FL PSC is addressing this in generic docket	30 Days
+A contract with each CLEC required	**Average Arrangement Time** Ordinary Extraordinary		FL PSC is addressing this in generic docket	90 Days 130 Days

Note 1: PBD = Parity by Design. UD = Under Development – Benchmarks will be replaced when Analogs are complete.

Note 2: The retail analog for UNE Non-Design and UNE 2w Loops – Design is the average of Retail Residence Dispatch and Retail Business Dispatch transactions for the particular month. The retail analog for other UNE Design is Retail Design Dispatch.

Note 3: Analogs and Benchmarks will be re-evaluated periodically, at least once a year, to validate applicability.

VERSION CHANGE HISTORY

*Table of Contents

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Provisioning		New measurement added – P-6B. Coordinated Customer Conversions - %Provisioning Troubles Received Within 7 days of a completed Service Order	**TOC**
July, 2000	Change Management		New measurements added – Change Management Notices Sent on Time and % Change Management Notices – Delay 8 Plus Days	**TOC**

***NOTE:** The changes in this version of the SQM have been made primarily as a result of the 3rd party Audit by KPMG being conducted at the request of the GA PSC. None of the changes materially change the calculations or output of the SQM Reports.

VERSION CHANGE HISTORY

*Operational Support Systems (OSS)

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Date
July, 2000		Title	OSS-1. Average Response Time and Response Interval (Pre-Ordering/Ordering)	
July, 2000	Avg. Response Time & Response Interval (Pre-Ordering/ Ordering)		Changes made to the Legacy Systems Access Times Charts	
July, 2000	Interface Availability (Maintenance & Repair)	Business Rules	This measure is designed to compare the OSS availability versus scheduled availability of BST's legacy systems. Note: Only full outages are used in the calculation of Application Availability. A full outage is incurred when any of the following circumstances exist. • The application or system is down. • The application or system is inaccessible, for any reason, by the customers who normally access the application or system. • More than one work center cannot access the application or system for any reason. • When only one work center accesses an application or system and 40% or more of the clients in that work center cannot access the application. • When 40% of the functions the clients normally perform or 40% of the functionality that is normally provided by an application or system is unavailable.	
July, 2000	Response Interval (Maintenance & Repair)	Calculation	OSS Response Interval = (Query Response Date and Time for Category "X") – (Query Request Date and Time for Category "X") / (Number of Queries Submitted in the Reporting Period) where, "X" is 0-4, ≥ 4 to 10, ≥ 10, ≥ 30 seconds X 100	

VERSION CHANGE HISTORY

Flow Through (Ordering)

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Date
July, 2000	LSR Flow Through Matrix		Deleted INP Rectype B and INP Rectype C Added Loop+INP and Loop+LNP Moved INP to LNP Conversions Changed Hunting Series Completion F/T column from No to Yes	

VERSION CHANGE HISTORY
*Ordering

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Date
July, 2000	Percent Rejected Service Requests	Data Retained Relating to . . .	**CLEC Experience** • Report month • Total number of LSRs • Total number of Rejects • ~~Total Number of Errors~~ • State and Region • Total Number of ASRs (Trunks)	
July, 2000	Reject Interval	Exclusions	• Service Requests canceled by CLEC prior to being rejected/clarified. • Designated Holidays are excluded from the interval calculation. • The following hours for Non-mechanized LSRs are excluded from the interval calculation*: - Residence Resale Group - from 10:00 PM ~~EST~~ Saturday until 7:00 AM ~~EST~~ Monday. - Business Resale, Complex, UNE Groups - from 8:00 PM ~~EST~~ Friday until 8:00 AM ~~EST~~ Monday. ~~- IPC - 4:30 PM CST Friday until 8:00 AM CST Monday.~~	
July, 2000	Reject Interval	Report Structure	• CLEC Specific • CLEC Aggregate • Fully Mechanized, Partially Mechanized, Total Mechanized, Non-Mechanized, Trunks	
July, 2000	Reject Interval	Level of Disaggregation	Added "more than or equal to" symbols to the minutes and hours for Mechanized and Non-mechanized numbers.	
July, 2000	Firm Order Confirmation Timeliness	Exclusions	• Rejected LSRs • Designated Holidays are excluded from the interval calculation. • The following hours for Non-mechanized LSRs are excluded from the interval calculation*: - Residence Resale Group - from 10:00 PM ~~EST~~ Saturday until 7:00 AM ~~EST~~ Monday. - Business Resale, Complex, UNE Groups - from 8:00 PM ~~EST~~ Friday until 8:00 AM ~~EST~~ Monday. ~~- IPC - 4:30 PM CST Friday until 8:00 AM CST Monday.~~	
July, 2000	Firm Order Confirmation Timeliness	Level of Disaggregation	Added "more than or equal to" symbols to the minutes and hours for Mechanized and Non-mechanized numbers.	
July, 2000	Speed of Answer in Ordering Center	Calculation	(Total seconds ~~time~~ in queue) / (Total ~~N~~number of ~~C~~calls answered in the Reporting Period)	

VERSION CHANGE HISTORY
*Provisioning

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Provisioning	Disaggregation (first page)	• Unbundled Network Elements ➢ UNE Design ➢ UNE Non-Design ➢ UNE 2 Wire Loop (Louisiana SQM) ➢ UNE Loop Other (Louisiana SQM) ➢ UNE Other Design (Louisiana SQM) ➢ UNE Other Non-Design (Louisiana SQM)	
July, 2000	Provisioning	Disaggregation (first page)	The following measure is the exception for all states: Coordinated Customer Conversion Hot Cut Timeliness(under development) Coordinated Customer Conversion - % Provisioning Troubles Received Within 7 days of a completed Service Order (under development)	
July, 2000	Mean Held Order Interval & Distribution Intervals	Definition	When delays occur in completing CLEC orders, the average period that CLEC orders are held for BST reasons, pending a delayed completion, should be no worse for the CLEC when compared to BST delayed orders. Calculation of the interval is the total days orders are held and pending but not completed that have passed the currently committed due date; divided by the total number of held orders. This report is based on orders still pending, held and past their committed due date at the close of the reporting period. The distribution interval is based on the number of orders held and pending but not completed over 15 and 90 days. (Orders reported in the >90 day interval are also included in the >15 day interval)	
July, 2000	Mean Held Order Interval & Distribution Intervals	Exclusion	• Order Activities of BST associated with internal or administrative use of local services. • **Disconnect (D) & From (F) orders** • Orders with appointment code of 'A' for Rural orders.	
July, 2000	Mean Held Order Interval & Distribution Intervals	Business Rules	**Mean Held Order Interval:** . . . . . .For each such order, the number of calendar days between the earliest committed due date on which BellSouth had a company missed appointment and the close of the reporting period is established and represents the held order interval for that particular order.	
July, 2000	Mean Held Order Interval & Distribution Intervals	Calculation	**Mean Held Order Interval:** Σ(Reporting Period Close Date –Earliest Committed Order Due Date with a BellSouth Missed Appointment) / (Number of Past Due Orders Held and Pending But Not Completed and past the committed due date)	
July, 2000	Avg. Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	Exclusions	• Orders held for CLEC end user reasons • ~~Orders submitted to BST through non-mechanized methods~~ • **Disconnect (D) & From (F) orders**	
July, 2000	Percent Missed Installation Appointments	Business Rules	Percent Missed Installation Appointments (PMI) is the percentage of orders with completion dates in the reporting period that are past the original committed due date. ~~total orders processed for which BST is unable to complete the service orders on the confirmed due dates.~~.	
July, 2000	Percent Missed Installation	Calculation	Percent Missed Installation Appointments = Σ (Number of Orders ~~Not Complete by committed Due Date~~ with Completion date in Reporting Period past the Original	

	Appointments		Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100	

VERSION CHANGE HISTORY
*Provisioning

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Avg. Completion Interval (OCI) & Order Completion Interval Distribution	Business Rules	The accumulated time for each reporting dimension is then divided by the associated total number of orders completed. Orders that are worked on zero due dates are calculated with a .33 day interval (8 hours) in order to report a portion of a day interval. These orders are issued and worked/completed on the same day. They can be either flow through orders (no field work-non-dispatched) or field orders (dispatched).	
July, 2000	Avg. Completion Interval (OCI) & Order Completion Interval Distribution	Calculation	**Average Completion Interval:** Σ[(Completion Date ~~& Time~~) – (Order Issue Date ~~& Time~~)]/ Σ (Count of Orders Completed in Reporting Period)	
July, 2000	Avg. Completion Notice Interval	Exclusions	• Non-mechanized Orders • Partially Mechanized Orders • Cancelled Service Orders • Order Activities of BST associated with internal or administrative use of local services. • D&F orders	
July, 2000	Avg. Completion Notice Interval	Calculation	Σ (Date and Time of Notice of Completion) – (Date and Time of Work Completion) / (Number of Orders ~~Completed in~~ with Notice of Completion in Reporting Period)	
July, 2000	Coordinated Customer Conversions	Title	P-6. Coordinated Customer Conversions Interval	
July, 2000	Coordinated Customer Conversions – Hot Cut Timeliness % within Interval & Average Interval	Business Rules	. . . . ≤ 15 minutes includes intervals that began 15 minutes or less before the scheduled cut time and cuts that began 15 minutes or less after the scheduled cut time; >15 minutes, ≤30 minutes includes cuts within 16-30 minutes either prior to or after the scheduled cut time; >30 minutes includes cuts greater than 31 minutes either prior to or after the scheduled cut time.	
July, 2000	Coordinated Customer Conversions – Hot Cut Timeliness % within Interval & Average Interval	Level of Disaggregation	Reported in intervals of early, on time and late cuts %≤ 15 minutes; % >15 minutes, ≤30 minutes; % >30 minutes, plus Overall Average Interval	
July, 2000	Coordinated Customer Conversions - % Provisioning Troubles	All Sections	New Measurements	

	7 days of a completed Service Order			

VERSION CHANGE HISTORY
*Provisioning

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	% Provisioning Troubles within 30 days of Service Order Completion	Title	P-7. % Provisioning Troubles within 30 days of Service Order ~~Activity~~ Completion	
July, 2000	% Provisioning Troubles within 30 days of Service Order Completion	Definition	Percent Provisioning Troubles within 30 days of ~~Installation~~ Service Order Completion measures the quality and accuracy of ~~installation activities.~~ Service order activities.	
July, 2000	% Provisioning Troubles within 30 days of Service Order Completion	Exclusions	• Trouble reports caused and closed out to Customer Provided Equipment (CPE)	
July, 2000	Total Service Order Cycle Time (TSOCT)	Business Rules	. . . . . Orders that are worked on zero due dates are calculated with a .33 day interval (8 hours) in order to report a portion of a day interval. These orders are issued and worked/completed on same day. They can be either flow through orders (no field work-non-dispatched) or field orders(dispatched).	
July, 2000	Total Service Order Cycle Time (TSOCT)	Calculation	*Total Service Order Cycle Time* Σ(Completion Date ~~and Time~~ of Service Order) ~~(SOCS HIST CD DATE)~~ - (Date ~~and Time~~ of Service Request Receipt) / (Count of Orders Completed in Reporting Period)	
July, 2000	Total Service Order Cycle Time (TSOCT)	Report Structure	• Fully Mechanized; Partially Mechanized; Non-Mechanized	
July, 2000	Service Order Accuracy	Definition	The "service order accuracy" measurement measures the accuracy and completeness of a sample of BST service orders by comparing what was ordered and what was completed.	
July, 2000	Service Order Accuracy	Business Rules	. . . . . For both small and large sample sizes, when a Service Request cannot be matched with a corresponding Service Order, it will not be counted. For small sample sizes an effort will be made to replace the service request.	
July, 2000	LNP-Percent Missed Installation Appointments	Calculation	LNP Percent Missed Installation Appointments = Σ (Number of Orders ~~Not Complete by committed Due Date~~ with Completion date in Reporting Period past the Original Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100	
July, 2000	LNP-Total Service Order Cycle Time	Calculation	**Average Total Service Order Cycle Time:** Σ[(Service Order Completion Date ~~& Time~~) - (Service Request Receipt Date ~~& Time~~)] / Σ (Total Number Service Requests Completed in Reporting Period)	

VERSION CHANGE HISTORY
*Maintenance & Repair

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Customer Trouble Rpt Rate	Definition	Initial and repeated customer direct or referred troubles ~~reported~~ closed within a calendar month per 100 lines/circuits in service.	
July, 2000	Customer Trouble Rpt Rate	Business Rules	Customer Trouble Report Rate is computed by accumulating the number of maintenance initial and repeated trouble reports closed during the reporting period.	
July, 2000	Customer Trouble Rpt Rate	Calculation	Customer Trouble Report Rate = (Count of Initial and Repeated Trouble Reports closed in the Current Period) / (Number of Service Access Lines in service at End of the Report Period) X 100	
July, 2000	Percent Repeat Troubles within 30 Days	Definition	Closed trouble reports on the same line/circuit as a previous trouble report received within 30 calendar days as a percent of total troubles closed. ~~reported~~	
July, 2000	Percent Repeat Troubles within 30 Days	Calculation	Percent Repeat Troubles within 30 Days = (Count of closed Customer Troubles where more than one trouble report was logged for the same service line within a continuous 30 days of the reporting period) / (Total Trouble Reports Closed in Reporting Period) X 100	

VERSION CHANGE HISTORY

Billing

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page

July, 2000
No Changes

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Speed to Answer Performance/Avg Speed to Answer - Toll	Business Rules	The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.	
July, 2000	Speed to Answer Performance/Avg Speed to Answer - Toll	Calculation	Total queue time ÷ total calls answered (Note: Total queue time includes time that answered calls wait in queue as well as time abandoned calls wait in queue prior to abandonment.)	
July, 2000	Speed to Answer Performance/Percent Answered with "X" Seconds – Toll	Business Rules	The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.	
July, 2000	Speed to Answer Performance/Avg Speed to Answer – Directory Assistance (DA)	Business Rules	The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.	
July, 2000	Speed to Answer Performance/Avg Speed to Answer – Directory Assistance (DA)	Calculation	Total queue time ÷ total calls answered (Note: Total queue time includes time that answered calls wait in queue as well as time abandoned calls wait in queue prior to abandonment.)	
July, 2000	Speed to Answer Performance/Percent Answered within "X" Seconds – Directory Assistance (DA)	Business Rules	The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is abandoned or transferred to BellSouth personnel assigned to handle calls for assistance. The system makes no distinction between CLEC customers and BST customers.	

VERSION CHANGE HISTORY

E911

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page

July, 2000
No Changes

VERSION CHANGE HISTORY

*Trunk Group Performance

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Trunk Group Performance-Aggregate	Definition	~~A report of aggregate blocking information for CLEC trunk groups and BellSouth trunk groups.~~ The Trunk Group Performance report displays, over a reporting cycle, aggregate, weighted average trunk group blocking data for each hour of each day of the reporting cycle, for both CLEC affecting and BST affecting trunk groups.	**TGP-1. Pg. 2**
July, 2000	Trunk Group Performance-Aggregate	Business Rules	• ~~Aggregate blocking results are created using the statistical analysis package and are output into Excel with a separate table for each geographic area~~. • ~~For each geographic area, plots are generated for; a) the monthly blocking by hour for each affecting group (BellSouth or CLEC), and b) the difference between BellSouth blocking data and CLEC blocking data is calculated and plotted~~. • ~~The TCBH blocking is calculated by determining the monthly average blocking for each hour for each trunk. The hour with the highest usage is selected as the TCBH and the blocking for that hour is reported.~~ The purpose of the Trunk Group Performance Report is to provide trunk blocking measurements on CLEC and BST trunk groups for comparison only. It is not the intent of the report that it be used for network management and/or engineering. **Monthly Weighted Average Blocking:** • The reporting cycle includes both business and non-business days in a calendar month. • Monthly average blocking values are calculated for each trunk group for each of the 24 time consistent hours across a reporting cycle. **Aggregate Monthly Blocking:** • Used to compare aggregate blocking across trunk groups which terminate traffic at CLEC points of presence versus BellSouth switches. • Aggregate monthly blocking data is calculated for each hour of the day across all trunk groups assigned to a category.	
July, 2000	Trunk Group Performance-Aggregate	Calculation	**The calculation information has been replaced with the following information:** **Monthly Average Blocking:** • For each hour of the day, each day's raw data are summed across all valid measurements days in a report cycle for blocked and attempted calls. • The sum of the blocked calls is divided by the total number of calls attempted in a reporting period. **Aggregate Monthly Blocking:** • For each hour of the day, the monthly sums of the blocked and attempted calls from each trunk group are separately aggregated over all trunk groups within each assigned category. • The total blocked calls is divided by the total call attempts within a group to calculate an aggregate monthly blocking for each assigned group. • The result is an aggregate monthly average blocking value for each of the 24 hours by group. The difference between the CLEC and BellSouth affecting trunk groups are also calculated for each hour.	
July, 2000	Trunk Group Performance-Aggregate	Report Structure	• CLEC Aggregate • BST Aggregate ➢ State	

VERSION CHANGE HISTORY
*Trunk Group Performance

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July, 2000	Trunk Group Performance-Aggregate	Data Retained Relating to . . .	**CLEC Experience** • Hourly ~~average~~ blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group **BST Experience** • Aggregate Hourly ~~average~~ blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group	
July, 2000	Trunk Group Performance-CLEC Specific	Definition	A report of aggregate blocking information for CLEC trunk groups and BellSouth trunk groups. The Trunk Group Performance report displays, over a reporting cycle, aggregate, weighted average trunk group blocking data for each hour of each day of the reporting cycle, for both CLEC affecting and BST affecting trunk groups.	
July, 2000	Trunk Group Performance-CLEC Specific	Business Rules	• ~~Aggregate blocking results are created using the statistical analysis package and are output into Excel with a separate table for each geographic area~~. • ~~For each geographic area, plots are generated for; a) the monthly blocking by hour for each affecting group (BellSouth or CLEC), and b) the difference between BellSouth blocking data and CLEC blocking data is calculated and plotted~~. • ~~The TCBH blocking is calculated by determining the monthly average blocking for each hour for each trunk. The hour with the highest usage is selected as the TCBH and the blocking for that hour is reported.~~ The purpose of the Trunk Group Performance Report is to provide trunk blocking measurements on CLEC and BST trunk groups for comparison only. It is not the intent of the report that it be used for network management and/or engineering. **Monthly Weighted Average Blocking:** • The reporting cycle includes both business and non-business days in a calendar month. • Monthly average blocking values are calculated for each trunk group for each of the 24 time consistent hours across a reporting cycle. **Aggregate Monthly Blocking:** • Used to compare aggregate blocking across trunk groups which terminate traffic at CLEC points of presence versus BellSouth switches. • Aggregate monthly blocking data is calculated for each hour of the day across all trunk groups assigned to a category.	

VERSION CHANGE HISTORY
*Trunk Group Performance

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Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Trunk Group Performance-CLEC Specific	Calculation	**The calculation information has been replaced with the following information:** **Monthly Average Blocking:** • For each hour of the day, each day's raw data are summed across all valid measurements days in a report cycle for blocked and attempted calls. • The sum of the blocked calls is divided by the total number of calls attempted in a reporting period. **Aggregate Monthly Blocking:** • For each hour of the day, the monthly sums of the blocked and attempted calls from each trunk group are separately aggregated over all trunk groups within each assigned category. • The total blocked calls is divided by the total call attempts within a group to calculate an aggregate monthly blocking for each assigned group. • The result is an aggregate monthly average blocking value for each of the 24 hours by group. • The difference between the CLEC and BellSouth affecting trunk groups are also calculated for each hour.	
July, 2000	Trunk Group Performance-CLEC Specific	Data Retained Relating to . . .	**CLEC Experience** • Hourly ~~average~~ blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group **BST Experience** • Aggregate Hourly ~~average~~ blocking per trunk group • Hourly usage per trunk group • Hourly call attempts per trunk group	
July, 2000	Trunk Group Service Report	Business Rules	Traffic trunking data measurements are validated and processed by the ~~Total Network Data System/Trunking (TNDS/TK); a Telcordia (BellCore) supported application~~ Network Information Warehouse (NIW), on an hourly basis for ~~Average~~ Business and non-business Days ~~(Monday through Friday)~~ . The traffic load sets, including offered load and observed blocking ratio (calls blocked divided by calls attempted), are averaged for ~~a 20 day~~ the entire report period, and the busy hour is selected. The busy hour average data for each trunk group is captured for reporting purposes.	
July, 2000	Trunk Group Service Detail	Business Rules	Traffic trunking data measurements are validated and processed by the ~~Total Network Data System/Trunking (TNDS/TK); a Telcordia (BellCore) supported application~~ Network Information Warehouse (NIW), on an hourly basis for ~~Average~~ Business and non-business Days ~~(Monday through Friday)~~ . The traffic load sets, including offered load and observed blocking ratio (calls blocked divided by calls attempted), are averaged for ~~a 20 day~~ the entire report period, and the busy hour is selected. The busy hour average data for each trunk group is captured for reporting purposes.	

VERSION CHANGE HISTORY
*Collocation

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000	Average Response Time	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) • Virtual-Initial • Virtual-Augment • Virtual-Combined • Physical-Initial • Physical-Augment • Physical-Combined • Caged/Cageless (under development)	
July, 2000	Average Arrangment Time	Definition	Measures the average time (counted in calendar days) from the receipt of a complete and accurate Bone Fide firm order (including receipt of appropriate fee) to the date BST completes the collocation arrangement and notifies the CLEC.	
July, 2000	Average Arrangment Time	Exclusions	• Any Bona Fide firm order cancelled by the CLEC • Time for BST to obtain permits (applies in AL, GA, KY, LA, MS, NC, SC and TN) • ~~Time during which the collocation contract is being negotiated~~	
July, 2000	Average Arrangment Time	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) Virtual-Initial Virtual-Augment Virtual-Combined Physical-Initial Physical-Augment Physical-Combined • Cage/Cageless (under development)	
July, 2000	Percent of Due Dates Missed	Exclusions	• Any Bona Fide firm order cancelled by the CLEC • Time for BST to obtain permits • ~~Time during which the collocation contract is being negotiated~~	
July, 2000	Percent of Due Dates Missed	Calculation	% of Due Dates Missed = Σ (Number of Completed Orders that were not completed w/I ILEC Committed Due Date during Reporting Period) / Number of Orders Completed in Reporting Period) X 100.	
July, 2000	Percent of Due Dates Missed	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA) Virtual-Initial Virtual-Augment Virtual-Combined Physical-Initial Physical-Augment Physical-Combined • Cage/Cageless (under development)	

VERSION CHANGE HISTORY

*Change Management

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
July, 2000		% Change Management Notices Sent on Time	New Measurement	
July, 2000		% Change Management Notices – Delay 8 Plus Days	New Measurement	

VERSION CHANGE HISTORY

*Format Changes

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	
May, 00	All Reports	Title	**BellSouth** **Service Quality Measurements ~~Performance Report~~ Plan**	

***NOTE:** ~~The changes in this version of the SQM have been made as a result of the Collaborative Process in Louisiana between BellSouth and the Joint CLECs (AT&T, MCIWorldCom, Sprint and Cox). This process and the associated workshops are being conducted by the Louisiana Public Service Commission in Docket U-22252-C. No other Commission has fostered or approved these changes. None of the changes materially change the calculations or output of the SQM Reports.~~

The changes in this version of the SQM have been made primarily as a result of the 3rd party Audit by KPMG being conducted at the request of the GA PSC. None of the changes materially change the calculations or output of the SQM Reports.

VERSION CHANGE HISTORY

*Table of Contents

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Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	All Reports	Category	Added the abbreviation of each measurement name	**TOC**
May, 00	All Reports	Title of the Measurement Column	Change Measurement Description from ~~Function~~	**TOC**
May, 00	All Reports	Version Date	~~Version: 02/19/00~~ May, 2000	**TOC**
May, 00	Ordering	All Section	Add new measurement title: O-4. CLEC LSR Information	**TOC**
May, 00	Ordering	Measurement#	~~O-4~~/O-5, ~~O-5~~/O-6, ~~O-6~~/O-7, ~~O-7~~/O-8, ~~O-8~~/O-9, ~~O-9~~/O-10, ~~O-10~~/O-11	**TOC**
May, 00	Provisioning	All Section	Add new measurement title: P-6A. Coordinated Customer Conversions Hot Cut Timeliness % within Interval and Average Interval	**TOC**
May, 00	Provisioning	Title	P-4. Average Completion Interval (OCI) & Order Completion Interval Distribution	**TOC**
May, 00	Provisioning	Title	P-8. Total Service Order Cycle Time (TSOCT)	**TOC**
May, 00	OS/DA	Title	OS-1. Speed to Answer Performance/Average Speed to Answer (Toll) OS-2. Speed to Answer Performance/Percent Answered within "X"Seconds (Toll) DA-3. Speed to Answer Performance/Average Speed to Answer (DA) DA-4. Speed to Answer Performance/Percent Answered within "XSeconds (DA)	**TOC**

VERSION CHANGE HISTORY

*Operational Support Systems (OSS)

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Date
May, 00	Average Response Time and Response Interval **(Pre-Ordering)**	Business Rules	The average response time for retrieving pre-order/order information from a given legacy system is determined by summing the response times for all requests submitted to the legacy systems during the reporting period and dividing by the total number of legacy system requests for that month. The response interval starts when the client application (LENS or TAG for CLECs and RNS for BST) submits a request to the legacy system and ends when the appropriate response is returned to the client application. The number of ~~legacy~~ accesses to the legacy systems during the reporting period, which take less than 2.3 seconds and the number, which take more than 6 second are also captured.	**OSS-1 Pg. 1**
May, 00	Average Response Time and Response Interval **(Pre-Ordering)**	Level of Disaggregation	• **HAL/CRIS** (Hands-Off Assignment Logic/Customer Record Information System) – a system used to access the Business Office Customer Record Information System (BOCRIS). It allows BST servers, including LENS, access to legacy systems. CLECs query this legacy system.	**OSS-1 Pg. 1**
May, 00	Interface Availability **(Pre-Ordering)**	Report Structure	~~• Not CLEC Specific~~ ~~• Not product/service specific~~ • ~~Regional Level~~ • Aggregate ➢ CLEC ➢ BST & CLEC • Regional Level	**OSS-2 Pg. 3**
May, 00	Interface Availability **(Pre-Ordering)**	Retail Analog/Benchmark	~~Benchmark – 99.5%~~ See Appendix D	**OSS-2 Pg. 3**
May, 00	Interface Availability **(Pre-Ordering)**	Chart	Alphabetice and separated to match the current PMAP reports on the web.	**OSS-2 Pg. 3**
May, 00	Interface Availability **(Maintenance & Repair)**	Report Structure	~~• Not CLEC Specific~~ ~~• Not product/service specific~~ • ~~Regional Level~~ • Aggregate ➢ CLEC ➢ BST & CLEC • Regional Level	**OSS-3 Pg. 4**
May, 00	Interface Availability **(Maintenance & Repair)**	Data Retained (CLEC Expt.)	• ECTA ~~(Under Development)~~	**OSS-3 Pg. 4**
May, 00	Response Interval **(Maintenance & Repair)**	Definition	The response intervals are determined by subtracting the time a request is received on the BST side of the interface from the time the response is received from the legacy system. Percentages of requests falling into each interval category are reported, along with the actual number of requests falling into those categories.	**OSS-4 Pg. 5**
May, 00	Response Interval **(Maintenance &**	Business Rules	. . . . . The clock starts on the date and time when the request is received on the BST side of the interface and the clock stops when the response has been transmitted through that same point to the requester.	**OSS-4 Pg. 5**

	Repair)		**NOTE:** The OSS Response Interval BST Total Report is a combination of BST Residence and Business Total.	

VERSION CHANGE HISTORY
*Flow Through (Ordering)

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Version / Issue Date	Report	Section Revised	Revisions	SQM Date
May, 00	Percent Flow-Through Svc. Requests (Summary)	Business Rules	**Fatal Rejects:** Errors that prevent an LSR, submitted electronically by the CLEC, from being processed further. . . . . . **Total System Fallout:** . . . . . If it is determined the error is caused by the CLEC, the LSR will be sent back to the CLEC for ~~as~~ clarification.	**O-1. Pg. 1**
May, 00	Percent Flow-Through Svc. Requests (Detail)	Business Rules	**Fatal Rejects:** Errors that prevent an LSR, submitted electronically by the CLEC, from being processed further. . . . . . **Total System Fallout:** . . . . . If it is determined the error is caused by the CLEC, the LSR will be sent back to the CLEC for ~~as~~ clarification.	**O-2. Pg. 3**
May, 00	CLEC LSR Information	All	New Report **(Due to the new report, it has re-numbered the remaining Ordering Measurements that follows)**	**O-4. Pg. 6**
May, 00	LSR Flow Through Matrix		2 wire analog DID trunk port - ~~YES~~ NA (Planned Fallout for Manual Handling) 2 wire ISDN digital line side port - ~~YES~~ NA (Planned Fallout for Manual Handling) 2 wire ISDN digital loop – ~~NA~~ Yes (Planned Fallout for Manual Handling) 3 Way Calling – ~~NA~~ No (Planned Fallout for Manual Handling) 4 wire analog voice grade loop - ~~NA~~ No (Planned Fallout for Manual Handling) 4 wire DS0 & PRI digital loop - ~~YES~~ NA (Planned Fallout for Manual Handling) 4 wire DS1 & PRI digital loop - ~~YES~~ NA (Planned Fallout for Manual Handling) ADSL - ~~YES~~ NA (Planned Fallout for Manual Handling) DS1 Loop - ~~YES~~ No (Planned Fallout for Manual Handling) DS0 Loop - ~~YES~~ No (Planned Fallout for Manual Handling) ~~Hunting Series Completion DM10~~ Hunting Series Completion - ~~YES~~ No (Planned Fallout for Manual Handling) Port/Loop Combo – ~~N~~ Y ~~Yes – LENS, April, 2000~~ (LENS 99 & Comment) RCF Basic – ~~NA~~ No, ~~N~~ Y, ~~N~~ Y, ~~N~~ Y, ~~N~~ Y (Pl.Ma.Han., EDI, TAG, LENS99 LENS) Synchronet – ~~NA~~ Yes Unbundled Loop-Analog 2W, SL1, SL2– ~~N~~ Y ~~Yes-LENS,Apr.00~~ (LENS99, Comm.)	**Matrix Pg. 7-9**

VERSION CHANGE HISTORY

*Ordering

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Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Percent Rejected Service Requests	Business Rules	**Fully Mechanized:** (EDI, LENS, TAG, LEO, LESOG) **Partially Mechanized:** A valid LSR, which is electronically submitted (via EDI, LENS, TAG) but cannot be processed electronically and "falls out" for manual handling. It is then put into "clarification and ~~(rejected)~~ sent back (rejected) to the CLEC. **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized LSRs ~~which were~~ electronically submitted by the CLEC. **Non-Mechanized:** LSRs which are faxed or mailed to the LCSC for processing and ~~is~~ "clarified" (rejected) back to the CLEC by the BST service representative. **Interconnection Trunks:** Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.	**O-5. Pg. 10**
May, 00	Percent Rejected Service Requests	Level of Disaggregation	• Product Reporting Levels **ADD:** ➢ Other • Product Specific % Rejected • Total % Rejected	**O-5. Pg. 10**
May, 00	Reject Interval	Exclusions	• ~~Weekend hours for Partially Mechanized and Non-Mechanized LSRs.~~ • Designated Holidays. • The following hours for Non-mechanized LSRs*: - Residence Resale Group - from 10:00 PM EST Saturday until 7:00 AM EST Monday. - Business Resale, Complex, UNE Groups - from 8:00 PM EST Friday until 8:00 AM EST Monday. - IPC – 4:30 PM CST Friday until 8:00 AM CST Monday. * The hours excluded will be altered to reflect changes in the Center operating hours.	**O-6. Pg. 12**
May, 00	Reject Interval	Business Rules	**Interconnection Trunks:** Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.	**O-6. Pg. 12**
May, 00	Reject Interval	Report Structure	• Fully Mechanized, Partially Mechanized, Total Mechanized, Non-Mechanized, ~~Trunks~~	**O-6. Pg. 12**
May, 00	Reject Interval	Level of Disaggregation	Reformatted and clarified intervals	**O-6. Pg. 13**
May, 00	Firm Order Confirmation Timeliness	Definition	Interval for Return of a Firm Order Confirmation (FOC Interval) is the average ~~response~~ time from receipt of valid LSR to distribution of a Firm Order Confirmation.	**O-7. Pg. 14**

VERSION CHANGE HISTORY

*Ordering

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May, 00	Firm Order Confirmation Timeliness	Exclusions	• ~~Weekend hours for Partially Mechanized and Non-Mechanized LSRs.~~ • Designated Holidays • The following hours for Non-mechanized LSRs*: - Residence Resale Group – from 10:00 PM EST Saturday until 7:00 AM EST Monday. - Business Resale, Complex, UNE Groups - from 8:00 PM EST Friday until 8:00 AM EST Monday. - IPC – 4:30 PM CST Friday until 8:00 AM CST Monday. * The hours excluded will be latered to reflect changes in the Center operating hours.	**O-7. Pg. 14**
May, 00	Firm Order Confirmation Timeliness	Business Rules	**Interconnection Trunks:** Interconnection Trunks are ordered on Access Service Requests (ASRs). ASRs are submitted to and processed by the Interconnection Purchasing Center (IPC). Trunk data is reported as a separate category.	**O-7. Pg. 14**
May, 00	Firm Order Confirmation Timeliness	Level of Disaggregation	Reformatted and clarified intervals	**O-7. Pg. 15**
May, 00	Speed of Answer in Ordering Center	Report Structure	• ~~CLEC Aggregate~~ • ~~BST Aggregate~~ Aggregate • CLEC – Local Carrier Service Center • BST - Business Service Center - Residence Service Center Note: Combination of Residence Service Center and Business Service Center data under development	**O-8. Pg. 16**
May, 00	Speed of Answer in Ordering Center	Level of Disaggregation	• ~~CLEC Aggregate~~ • ~~BST Aggregate~~ Aggregate • CLEC – Local Carrier Service Center • BST - Business Service Center - Residence Service Center Note: Combination of Residence Service Center and Business Service Center data under development)	**O-8. Pg. 16**
May, 00	Ordering	LNP - Titles	~~LNP 8.~~ O-9. LNP – ~~LNP 9.~~ O-10. LNP- ~~LNP 10.~~ O-11. LNP-	**Pg. 17, 18, 20**
May, 00	(LNP) Percent Rejected Service Requests	Exclusions	• Non Mechanized LSR's	**O-9 Pg. 17**
May, 00	(LNP) Percent	Business Rules	**Partially Mechanized:** A valid LSR which electronically submitted (via EDI or	**O-9**

	Rejected Service Requests		TAG), but cannot be processed electronically due to a CLEC error and "falls out" for manual handling. It is then put into "clarification", and sent back (rejected) to the CLEC.	**Pg. 17**

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*Ordering

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May, 00	(LNP) Reject Interval Distribution & Average Reject Interval	Exclusions	• Non Mechanized LSR's	**O-10. Pg. 18**
May, 00	(LNP) Reject Interval Distribution & Average Reject Interval	Level of Disaggregation	Reformatted and clarified intervals	**O-10. Pg. 19**
May, 00	(LNP) Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval	Level of Disaggregation	Reformatted and clarified intervals	**O-11. Pg. 21**

VERSION CHANGE HISTORY

*Provisioning

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May, 00	Provisioning	LNP - Titles	~~LNP 10.~~ P-10. LNP – ~~LNP 11.~~ P-11. LNP- ~~LNP 12.~~ P-12. LNP-	**Pg.14, 15, 16**
May, 00	Provisioning	Page One	• Unbundled Network Elements ➢ Combos, Switching, Local Transport, DSL (under development) The following measure is the exception for all states: Coordinated Customer Conversion Hot Cut Timeliness (under development)	**Pg. 1**
May, 00	Mean Held Order	Definition	. . . . Calculation of the interval is the number of orders held and pending but not completed that have passed the currently committed due date. The distribution interval is based on the number of orders held and pending but not completed over 15 and 90 days. (Orders reported in the >90 day interval are also included in the >15 day interval)	**P-1. Pg. 2**
May, 00	Mean Held Order	Calculation	**Mean Held Order Interval:** Σ(Reporting Period Close Date – Committed Order Due Date) / (Number of Past Due Orders Held and Pending and Past The Committed Due Date) ~~for all orders pending and past the committed due date.~~ **Held Order Distribution Interval:** (# of Orders Held for ≥90 days) / (Total # of Past Due Orders Held and Pending But Not Completed) X 100 (# of Orders Held for ≥15 days) / (Total # of Past Due Orders Held and Pending But Not Completed) X 100	**P-1. Pg. 2**
May, 00	Average Jeopardy Notice	Definition	When BST can determine in advance that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC. The interval is from the date/time the notice is released to the CLEC/BST systems until 5pm on the commitment date of the order. The Percent of Orders is the percentage of orders given jeopardy notices for facility delay in the count of orders confirmed in the report period.	**P-2. Pg. 4**
May, 00	Average Jeopardy Notice	Business Rules	When BST can determine in advance that a committed due date is in jeopardy for facility delay, it will provide advance notice to the CLEC.	**P-2. Pg. 4**
May, 00	Average Jeopardy Notice	Retail Analog	~~95% > 24 hours~~ See Appendix D	**P-2. Pg. 4**
May, 00	Percent Missed Install	Definition	. . . . .This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.	**P-3. Pg. 5**

VERSION CHANGE HISTORY
*Provisioning

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Percent Missed Install	Business Rules	Percent Missed Installation Appointments (PMI) is the percentage of total orders processed for which BST is unable to complete the service orders on the confirmed due dates. Missed Appointments caused by end-user reasons will be included and reported separately. ~~A business day~~ ~~The "due date"~~is any time ~~period within~~ on the ~~same~~ confirmed due date ~~frame~~, wWhich means there cannot be a cutoff time for commitments, as certain types of orders are requested to be worked after standard business hours. Also, during Daylight Savings Time, field technicians are scheduled until 9PM in some areas and the customer is offered a greater range of intervals from which to select.	**P-3. Pg. 5**
May, 00	Average Completion Interval	Definition	. . . . . This report measures how well BellSouth meets the interval offered to customers on service orders.	**P-4. Pg. 6**
May, 00	Average Completion Interval	Exclusions	• ~~D (Disconnect) and F (From) orders. (From is disconnect side of a move order when the customer moves to a new address).~~ • Disconnect (D&F) listing orders	**P-4. Pg. 6**
May, 00	Average Completion Interval	Business Rules	. . . . .The completion interval is the elapsed time from when BST issues a FOC or SOCS date time stamp receipt of an order from the CLEC to BST's actual order completion date. This includes all delays for BST's CLEC/End Users. The clock starts when a valid order number is assigned by SOCS and stops when the technician or system completes the order in SOCS.	**P-4. Pg. 6**
May, 00	Average Completion Notice Interval	Business Rules	Measurement on interval of completion date and time entered by a field technician on dispatched orders, and 5PM start time on the due date for non-dispatched orders; to the release of a notice to the CLEC/BST of the completion status. The field technician notifies the CLEC the work was complete and then he/she enters the completion time stamp information in his/her computer.	**P-5. Pg. 8**
May, 00	Average Completion Notice Interval	Data retained CLEC Data Retained BST	• ~~Activity Type~~ • CLEC Order Number (so_nbr) • Work Completion Date (cmpltn_dt) • ~~CLEC~~ BST Order Number • ~~Activity Type~~ • CLEC Order Number (so_nbr) • Work Completion Date (cmpltn_dt)	**P-5. Pg. 8**
May, 00	Coordinated Customer Conversions	Definition	This ~~category~~ report measures the average time it takes BST to disconnect an unbundled loop from the BST switch and cross connect it to a CLEC's equipment. .	**P-6. Pg. 9**
May, 00	Coordinated Customer Conversions	Retail Analog/Bench mark	~~There is no retail analog for this measurement because it measures cutting loops to the CLEC.~~	**P-6. Pg. 9**
May, 00	Coordinated Cust.	All sections	New measurement	**P-6A.**

	Conver. – Hot Cut Timeliness			**Pg. 10**

VERSION CHANGE HISTORY
*Provisioning

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Provisioning Troubles within 30 days	Business Rules	Reports are calculated searching in the prior report period for completed service orders and following 30 days after completion ~~-~~of the service order for a trouble report issue date.	**P-7. Pg. 11**
May, 00	Total Service Order Cycle Time (TSOCT)	Data Retained (CLEC Exp.)	ADD: CLEC Company Name (OCN)	**P-8. Pg. 12**
May, 00	Service Order Accuracy (GA)	Data Retained (CLEC Exp.)	~~NOTE: Code in parentheses is the corresponding header found in the raw data file~~	**P-9. Pg. 13**
May, 00	LNP-Percent missed Installation	Definition	. . . . . This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.	**P-10. Pg. 14**
May, 00	LNP-Percent missed Installation	Business Rules	. . . . The "due date" ~~A business day~~ is any time ~~period within~~ on the confirmed due ~~same~~ date ~~frame~~, ...	**P-10. Pg. 14**
May, 00	LNPDisconnect Timeliness	Business Rules	The Disconnect Timeliness interval is determined for ~~the last~~ each Disconnect service order processed on an LSR during the reporting period. The Disconnect Timeliness interval is the elapsed time from when BST receives the ~~last~~ 'Number Ported' message for an LSR's disconnect order from NPAC (signifying the CLEC 'Activate') until the ~~last~~ Disconnect service order is completed in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the total number of selected disconnect orders which have been completed.	**P-11. Pg. 15**

VERSION CHANGE HISTORY

*Maintenance & Repair

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Maintenance & Repair	Level of Disaggregation	• Resale/Retail – (Note: ISDN Trouble included in ~~Non-Design~~ POTS for Georgia Only) • Unbundled Network Elements ➢ UNE Design ~~(Georgia and Regional SQM)~~ ➢ UNE Non-Design ~~(Georgia and Regional SQM)~~ ➢ Combos, Switching, Local Transport, DSL (under development)	**Pg. 1**
May, 00	Missed Repair Appointments	Business Rules	. . . . . The cleared time is the date and time that BST personnel clear the trouble and closes the trouble report in his/her Computer Access Terminal (CAT) or workstation.	**M&R-1. Pg. 2**
May, 00	Maintenance Average Duration	Business Rules	. . . . The clock stops on the date and time the service is restored and the BST or CLEC customer is notified (when the technician completes the trouble ticket on his/her CAT or work systems). ~~NOTE: Customer can be BST or CLEC~~	**M&R-3. Pg. 4**
May, 00	Out of Svc. (OOS) > 24 Hrs.	Definition	For Out of Service Troubles (no dial tone, cannot be called or cannot call out) the percentage of Total OOS Troubles cleared in excess of 24 hours. (All design services are considered to be out of service).	**M&R-5. Pg. 6**
May, 00	Out of Svc. (OOS) > 24 Hrs.	Business Rules	. . . .The clock begins when the trouble report is created in LMOS and the trouble is counted if the elasped time exceeds 24 hours.	**M&R-5. Pg. 6**
May, 00	Out of Svc. (OOS) > 24 Hrs.	Calculation	Out of Service (OOS) > 24 hours = (Total Cleared Troubles OOS > 24 Hours) / Total OOS Troubles in Reporting Period) X 100	**M&R-5. Pg. 6**
May, 00	Average Answer Time-Repair Ctr.	Definition	This measures the average time a customer is in Queue when calling a BellSouth Repair Center.	**M&R-6. Pg. 7**
May, 00	Average Answer Time-Repair Ctr.	Business Rules	~~This measure is designed to measure the time required for CLEC & BST from the time of the ACD choice to the time of being answered.~~ The clock starts when ~~the~~ a CLEC Representative or BellSouth customer makes a choice ~~to be~~ on the Repair Center's menu and is put in queue for the next repair attendant. ~~and the~~ The clock stops when the repair attendant answers the call. (abandoned calls are not included) (NOTE: The Total Column is a combined BST Residence and Business number)	**M&R-6. Pg. 7**

VERSION CHANGE HISTORY

*Billing

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Invoice Accuracy	Business Rules	The accuracy of billing invoices delivered by BST to the CLEC must enable them to provide a degree of billing accuary comparative to BST bills rendered to retail customers of BST.	**B-1. Pg. 1**
May, 00	Invoice Accuracy	Calculation	**Invoice Accuracy** = (Total Billed Revenues during current month) – (Absolute Value of Billing Related Adjustments during current month) / Total Billed Revenues during current month X 100	**B-1. Pg. 1**
May, 00	Mean Time to Deliver Invoices	Definition	Bill Distribution is calculated as follows: CRIS BILLS-The number of work days is reported for CRIS bills. This is calculated by counting the Bill Period date as the first work day. Weekends and holidays are excluded when counting work days. J/N Bills are counted in the CRIS work day category for the purposes of the measurement since their billing account number (Q account) is provided from the CRIS system. CABS BILLS-The number of calendar days is reported for CABS bills. This is calculated by counting the day following the Bill Period date as the first calendar day. Weekends and holidays are included when counting the calendar days. ~~This measure provides the mean interval for billing invoices~~	**B-2. Pg. 2**
May, 00	Mean Time to Deliver Invoices	Business Rules	This report ~~M~~measures the mean interval for timeliness of billing records delivered to CLECs in an agreed upon format. CRIS-based invoices are measured in business days, and CABS-based invoices in calendar days.	**B-2. Pg. 2**
May, 00	Usage Data Delivery Timeliness	Calculation	Usage Data Delivery Timeliness Current month = Σ(Total number of usage records sent within six (6) calendar days from initial recording/receipt) / Σ(Total number of usage records sent) X 100	**B-5. Pg. 5**
May, 00	Mean Time to Deliver Usage	Calculation	Mean Time to Deliver Usage = Σ (~~Record volume~~ Volume of Records Delivered X estimated number of days to deliver ~~the Usage Record~~) / ~~t~~Total ~~r~~Record ~~v~~Volume Delivered **Note:** Any usage record falling in the 30+ day interval will be added using an average figure of of 31.5 days.	**B-6. Pg. 6**

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Average Speed to Answer - Toll	Exclusions	~~Calls abandoned by customers are not reflected in the average speed to answer but are reflected in the conversion tables where the percent answered within "X" seconds is determined.~~ None	**OS-1. Pg. 1**
May, 00	Average Speed to Answer - Toll	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance. . ~~No distinction is made~~ The system makes no distinction between CLEC customers and BST customers.	**OS-1. Pg. 1**
May, 00	Average Speed to Answer - Toll	Calculation	The Average Speed to Answer for toll is calculated by using data from monthly system measurement reports taken from the centralized call routing switches. The "total call waiting seconds" is a sub-component of this measure which BST systems calculate by monitoring the number of calls in queue throughout the day multiplied by the time (in seconds) between monitoring events. The "total calls served" is the other sub-component of this measure, which BST systems record as the total number of calls handled by Operator Services toll centers. Since calls abandoned are not reflected in the calculation, the percent answered within the required timeframe is determined by using conversion tables with input for the abandonment rate. Total queue time ÷ total calls answered	**OS-1. Pg. 1**
May, 00	Average Speed to Answer - Toll	Report Structure	• ~~CLEC Specific~~ • ~~CLEC Aggregate~~ • ~~BST Aggregate~~ • Reported for the aggregate of BST and CLECs ➢ State	**OS-1. Pg. 1**
May, 00	Average Speed to Answer - Toll	Level of Disaggregation	• None • ~~Reported for the aggregate of BST and CLECs~~ ➢ ~~State~~	**OS-1. Pg. 1**
May, 00	Percent Answered with "X" Seconds - Toll	Definitions	Measurement of the percent of toll calls that are answered in less than "X" seconds. The number of seconds represented by "X" is thirty, except where a different regulatory benchmark has been set ~~against~~ for the Average Speed to Answer by a State Commission.	**OS-2. Pg. 2**
May, 00	Percent Answered with "X" Seconds - Toll	Exclusions	~~Calls abandoned by customers are not reflected in the average speed to answer but are reflected in the conversion tables where the percent answered within "X" seconds is determined.~~ None	**OS-2. Pg. 2**

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Percent Answered with "X" Seconds - Toll	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance. ~~No distinction is made~~The system makes no distinction between CLEC customers and BST customers.	**OS-2. Pg. 2**
May, 00	Average Speed to Answer – Directory Assistance (DA)	Exclusions	~~Calls abandoned by customers are not reflected in the average speed to answer but are reflected in the conversion tables where the percent answered within "X" seconds is determined.~~ None	**DA-1. Pg. 3**
May, 00	Average Speed to Answer – Directory Assistance (DA)	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance. ~~No distinction is made~~ The system makes no distinction between CLEC customers and BST customers.	**DA-1. Pg. 3**
May, 00	Average Speed to Answer – Directory Assistance (DA)	Calculation	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance~~. No distinction is made~~ The system makes no distinction between CLEC customers and BST customers.	**DA-1. Pg. 3**
May, 00	Percent Answered within "X" Seconds – Directory Assistance (DA)	Definition	. . . . . The number of seconds represented by "X" is twenty, except where a different regulatory benchmark has been set ~~against~~ for the Average Speed to Answer by a State Commission.	**DA-2. Pg. 4**
May, 00	Percent Answered within "X" Seconds –	Exclusions	~~Calls abandoned by customers are not reflected in the average speed to answer but are reflected in the conversion tables where the percent answered within "X" seconds is determined.~~ None	**DA-2. Pg. 4**

	Directory Assistance (DA)			

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Percent Answered within "X" Seconds – Directory Assistance (DA)	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance. ~~No distinction is made~~ The system makes no distinction between CLEC customers and BST customers.	**DA-2. Pg. 4**

VERSION CHANGE HISTORY

*E911

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Timeliness	Definition	Measures the percent~~age~~ of batch orders for E911 database updates (to CLEC resale and BST retail records) processed successfully within a 24-hour period.	**E-1. Pg. 1**
May, 00	Timeliness	Business Rules	. . . . . Mechanical processing starts when SCC (BST's E911 vendor) receives E911 files containing batch orders extracted from BST's Service Order ~~Communication~~ Control System (SOCS). Processing stops when SCC loads the individual records to the E911 database. The system makes ~~N~~no distinction~~s are made~~ between CLEC resale records and BST retail records.	**E-1. Pg. 1**
May, 00	Accuracy	Definition	Measures the percent of ~~individual~~ E911 telephone number (TN) record updates (to CLEC resale and BST retail records) processed successully for E911.	**E-2. Pg. 2**
May, 00	Accuracy	Business Rules	. . . . . Mechanical processing starts when SCC (BST's E911 vendor) receives E911 files containing telephone number (TN) records extracted from BST's Service Order ~~Communication~~ Control System (SOCS). The system makes ~~N~~no distinction~~s are made~~ between CLEC resale records and BST retail records.	**E-2. Pg.2**
May, 00	Mean Interval	Business Rules	. . . . . Data is posted is 4-hour increments up to and beyond 24 hours. The system makes ~~N~~no distinction~~s are made~~ between CLEC resale records and BST retail records.	**E-3. Pg. 3**

VERSION CHANGE HISTORY

*Trunk Group Performance

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Trunk Group Performance – Aggregate	Calculation	Heading: Calculation (1x~~5~~)+(0.5x~~5~~)+(2x~~4~~)+(1.5x~~4~~) =1.~~2~~% has been replaced with ~~5~~+~~5~~+~~4~~+~~4~~	**TGP-1. Pg. 2**
May, 00	Trunk Group Performance – CLEC Specific	Calculation	(1x7)+(0.5x7)+(2x5)+(1.5x6) = 1.8% 7+7+5+6	**TGP-2. Pg. 4**

VERSION CHANGE HISTORY
*Collocation

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Average Response Time	Exclusions	• ~~Requests to augment previously completed arrangements~~ • Any application cancelled by the CLEC	**C-1. Pg. 1**
May, 00	Average Response Time	Calculation	Average Response Time = Σ[(Request Response Date) – (Request Submission Date)] / Count of Responses Returned within Reporting Period.	**C-1. Pg. 1**
May, 00	Average Response Time	Level of Disaggregation	ADD – ◆ Caged/Cageless (under development)	**C-1. Pg. 1**
May, 00	Average Arrangment Time	Definition	Measures the average time from the receipt of a complete and accurate Bone Fide firm order (including receipt of appropriate fee) to the date BST completes the collocation arrangement and notifies the CLEC.	**C-2. Pg. 2**
May, 00	Average Arrangment Time	Exclusions	• Any Bona Fide firm order cancelled by the CLEC • ~~Bona Fide firm orders to augment previously completed arrangements~~ • Time for BST to obtain permits • Time during which the collocation contract is being negotiated	**C-2. Pg. 2**
May, 00	Average Arrangment Time	Business Rules	……. The clock stops on the date that BST completes the collocation arrangement and notifies the customer.	**C-2. Pg. 2**
May,00	Average Arrangment Time	Calculation	Average Arrangement Time = Σ[(Date Collocation Arrangement is Complete) – (Date Order for Collocation Arrangement Submitted)] / Total Number of Collocation Arrangements Completed during Reporting Period.	**C-2. Pg. 2**
May, 00	Average Arrangment Time	Level of Disaggregation	ADD – ◆ Caged/Cageless (under development)	**C-2. Pg. 2**
May, 00	Percent of Due Dates Missed	Exclusions	• Any Bona Fide firm order cancelled by the CLEC • ~~Bona Fide firm orders to augment previously completed arrangements~~ • Time for BST to obtain permits • Time during which the collocation contract is being negotiated	**C-3. Pg. 3**
May, 00	Percent of Due Dates Missed	Business Rules	Percent Due Dates Missed is the percent of total collocation arrangements which BST is unable to complete by end of the ILEC committed due date. The clock starts on the date that BST receives a complete and accurate Bona Fide firm order accompanied by the appropriate fee. The arrangement is considered a missed due date if it is not completed on or before the committed due date. ~~The clock stops on the date that BST completes the collocation arrangement.~~	**C-3. Pg. 3**
May, 00	Percent of Due Dates Missed	Level of Disaggregation	ADD – ◆ Caged/Cageless (under development)	**C-3. Pg. 3**

VERSION CHANGE HISTORY

*Appendix A

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Reporting Scope	Standard Svc. Groupings	Matched with the Product Reporting Levels with Maintenance & Repair and Provisioning.	**Pg. 1**
May, 00	Reporting Scope	Standard Svc. Groupings	***Pre-Order, Ordering*** ➢ Residence Resale ~~Resale-Residence~~ ➢ Business Resale ~~Resale-Business~~ ➢ Special ~~Resale~~ ➢ Local Interconnection Trunks ➢ UNE ➢ UNE Design ➢ UNE - Loops w/LNP	**Pg. 1**
May, 00	Reporting Scope	Report Levels	ADD – BST MSA	**Pg. 2**
May, 00	Reporting Scope	Maintenance Query Types	ADD - TAFI - *Note TAFI Access the system list below: ➢ CRIS ➢ DLR ➢ LMOSupd ➢ March ➢ Predictor ➢ Oleth ➢ LMOS ➢ LNP ➢ NIW ➢ OSPCM ➢ SOCS	**Pg. 3**

VERSION CHANGE HISTORY

*Appendix B

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Glossary of Acronyms and Terms	A	ADD – ALEC – Alternative Local Exchange Company = FL CLEC	**Pg. 1**
May, 00	Glossary of Acronyms and Terms	C	ADD – CLP – Competitive Local Provider = NC CLEC	**Pg. 1**
May, 00	Glossary of Acronyms and Terms	D	ADD – DSL – Digital Subscriber Line	**Pg. 2**
May, 00	Glossary of Acronyms and Terms	I	ADD – IPC – Interconnection Purchasing Center	**Pg. 3**
May, 00	Glossary of Acronyms and Terms	V	ADD – VSEEM – Voluntary Self Effectuating Enforcement Mechanism	**Pg. 5**

VERSION CHANGE HISTORY

*Appendix D

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Revisions	SQM Page
May, 00	Analogs & Benchmarks	Benchmark	ADD – to LNP – Average Disconnect Timeliness Interval 95% ≤ 24 hours.	**Pg. 9**

VERSION CHANGE HISTORY

*Format Changes

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	
02/24/00	All Reports	Measurement Name	Added to the table of contents and each section is the letter and number of the measurement.	
			~~Pre-Ordering OSS~~ has been replaced with OSS (Operations Support Systems)	

***NOTE:** The changes in this version of the SQM have been made as a result of the Collaborative Process in Louisiana between BellSouth and the Joint CLECs (AT&T, MCIWorldCom, Sprint and Cox). This process and the associated workshops are being conducted by the Louisiana Public Service Commission in Docket U-22252-C. No other Commission has fostered or approved these changes. None of the changes materially change the calculations or output of the SQM Reports**.**

VERSION CHANGE HISTORY

*Operational Support Systems (OSS)

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version / Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Avg. Response Time and Response Interval (Pre-Ordering)	Business Rules	The average response time for retrieving pre-order/order information from a given legacy system is determined by summing the response times for all requests submitted to the legacy during the reporting period and dividing by the total number of legacy requests for that month ~~day~~ X 100.	**OSS-1. Pg. 3**
02/24/00	Avg. Response Time and Response Interval (Pre-Ordering)	Level of Disaggregation	CLECs and BST query this legacy system to RSAG-Address, RSAG-TN, ATLAS, DSAP CLECs query this legacy system to COFFI, HAL, P/SIMS BST query this legacy system to OASIS	**OSS-1. Pg. 3**
02/24/00	Avg. Response Time and Response Interval (Pre-Ordering)	Retail Analog/ Benchmark	~~CLEC Average Response Interval is comparable to BST Average Response Interval.~~ See Appendix D	**OSS-1. Pg. 3**
02/24/00	Interface Availability (Pre-Ordering)	Data Retained Relating to CLEC Experience.	Hours of Downtime	**OSS-2. Pg. 5**
02/24/00	Interface Availability (Pre-Ordering)	OSS Interface Availability chart	Added middle column (Applicable to)	**OSS-2. Pg. 5**
02/24/00	Interface Availability (Pre-Ordering)	Retail Analog/ Benchmark	~~CLEC OSS Interface Availability is comparable to BST OSS Interface Availability Parity with Retail where applicable~~ Benchmark – 99.5%	**OSS-2. Pg. 5**
02/24/00	Interface Availability (M & R)	Data Retained Relating to CLEC Experience.	~~(under development at this time)~~ (ECTA Under Development)	**OSS-3 Pg. 6**
02/24/00	Interface Availability (M & R)	Data Retained Relating to BST Experience.	SOCs, CRIS, PREDICTOR, LNP and OSPCM	**OSS-3 Pg. 6**
02/24/00	Interface Availability (M & R)	Retail Analog/ Benchmark	ECTA Benchmark – 99.5%	**OSS-3 Pg. 6**
02/24/00	Interface Availability (M & R)	New Chart	New OSS Interface Availability (M&R) chart added to the bottom of the OSS-3. Measurement page.	**OSS-3 Pg. 6**
02/24/00	Response Interval (M & R)	Exclusions	~~Queries received during scheduled system maintenance time~~. None	**OSS-4. Pg. 7**
02/24/00	Response Interval (M & R)	Report Structure	~~(BST Total is under development at this time)~~ BST Total (Business + Residence)	**OSS-4. Pg. 7**
02/24/00	Response Interval (M & R)	New Chart	New OSS Response Interval (M&R) chart added to the bottom of the OSS-4. Measurement page.	**OSS-4. Pg. 7**
02/24/00	Response Interval (M & R)	New Chart	New OSS Response Interval (M&R) chart added to the bottom of the OSS-4. Measurement page.	**OSS-4. Pg. 7**
02/24/00	Response Interval (M & R)	Measurement Name	~~and Percentages~~	**OSS-4. Pg. 7**
02/24/00	Response Interval	Retail Analog/	~~Retail Analog~~	**OSS-4.**

	(M & R)	Benchmark	~~Audit Verification~~ Oss Response Interval for CLEC's is comparable to OSS Response Interval for BST	**Pg. 7**

VERSION CHANGE HISTORY

*Operational Support Systems (OSS)

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision
05/15/00	Average Response Time and Response Interval (Pre-Ordering)	Business Rules	The average response time for retrieving pre-order/order information from a given legacy system is determined by summing the response times for all requests submitted to the legacy systems during the reporting period and dividing by the total number of legacy system requests for that month. The response interval starts when the client application (LENS or TAG for CLECs and RNS for BST) submits a request to the legacy system and ends when the appropriate response is returned to the client application. The number of ~~legacy~~ accesses to the legacy systems during the reporting period, which take less than 2.3 seconds and the number, which take more than 6 second are also captured.
05/15/00	Average Response Time and Response Interval (Pre-Ordering)	Level of Disaggregation	• **HAL/CRIS** (Hands-Off Assignment Logic/Customer Record Information System) – a system used to access the Business Office Customer Record Information System (BOCRIS). It allows BST servers, including LENS, access to legacy systems. CLECs query this legacy system.
05/15/00	Interface Availability (Pre-Ordering)	Chart	??

VERSION CHANGE HISTORY

*Ordering

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/04/00	Percent Flow Through Service Requests (Summary)	Definition	and LNP Local Service Requests (LNP LSRs) and reach a status for a FOC to be issued, ~~to SOCS~~	O-1. Pg. 8
02/04/00	Percent Flow Through Service Requests (Summary)	Exclusions	~~Supplements (subsequent versions) to cancel LSRs that are not LESOG eligible (Under development)~~	O-1. Pg. 8
02/04/00	Percent Flow Through Service Requests (Summary)	Business Rules	The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), ~~and~~ that flow through and reach a status for a FOC to be issued, ~~to SOCS~~ without manual intervention. **Fatal Rejects**: LEO/LNP Gateway **Auto-Clarification**: LESOG/LAUTO or if the LNP is not available for the NPA NXX requested, **Manual Fallout**: ~~errors~~ Planned Fallout LESOG/LAUTO **Total System Fallout:** and the LSR will continue to be processed	O-1. Pg. 8
02/04/00	Percent Flow Through Service Requests (Summary)	Calculation	sentence removed - ~~Percent Flow Through Service Requests = Σ[(Total . . .~~ ~~**Description:**~~ Percent Flow Through = (The total number of LSRs that flow through LESOG/LAUTO and reach a status for a FOC to be issued ~~to SOCS~~) / (the number of LSRs passed from LEO/LNP Gateway to LESOG/LAUTO)	O-1. Pg. 9
02/04/00	Percent Flow Through Service Requests (Summary)	Level of Disaggregation	• Product ~~(Under Development)~~ ➢ ~~Special~~ ➢ LNP	O-1. Pg. 9
02/04/00	Percent Flow Through Svc. Requests (Summary)	Data Retained Relating to CLEC Experience	• Total number of errors by type, by CLEC: ➢ ~~Total fallout for manual processing~~ • Total fallout for manual processing	O-1. Pg. 9
02/04/00	Percent Flow Through Service Requests (Summary)	Retail Analog/ Benchmark	~~CLEC Flow Through/benchmark comparison (Under Development)~~ Residence – 90% Business – 80% UNE – 80%	O-1. Pg. 9
02/04/00	Percent Flow Through Service Requests (Detail)	Definition	A detailed list by CLEC of the percentage of Local Service Requests (LSR) and LNP Local Service Requests (LNP LSRs) submitted electronically via the CLEC mechanized ordering process that flow through and reach a status for a FOC to be issued, ~~to SOCS~~ without manual or human intervention.	O-2. Pg. 10
02/04/00	Percent Flow Through Service Requests (Detail)	Exclusions	~~Supplements (subsequent versions) to cancel LSRs that are not LESOG eligible(Under development)~~	O-2. Pg. 10
02/04/00	Percent Flow Through Service Requests (Detail)	Business Rules	The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), ~~and~~ that flow through and reach a status for a FOC to be issued, ~~to SOCS~~ without manual intervention. **Fatal Rejects**: LEO/LNP Gateway **Auto-Clarification**: LESOG/LAUTO or if the LNP is not available for the NPA NXX requested, **Manual Fallout**: ~~errors~~ Planned Fallout LESOG/LAUTO	O-2. Pg. 10

			Total System Fallout: and the LSR will continue to be processed	

VERSION CHANGE HISTORY
*Ordering

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/04/00	Percent Flow Through Service Requests (Detail)	Calculation	Sentence removed: ~~Percent Flow Through Service Requests = Σ[~~ . . ~~**Description:**~~ Percent Flow Through = (The total number of LSRs that flow through LESOG/LAUTO and reach a status for a FOC to be issued ~~to SOCS~~) / (the number of LSRs passed from LEO/LNP Gateway to LESOG/LAUTO)	**O-2. Pg. 11**
02/04/00	Percent Flow Through Service Requests (Detail)	Level of Disaggregation	• Product ~~(Under Development)~~ ➢ ~~Special~~ ➢ LNP	**O-2. Pg. 11**
02/04/00	Percent Flow Through Service Requests (Detail)	Data Retained Relating to CLEC Experience	• Total number of errors by type, by CLEC: ➢ ~~Total fallout for manual processing~~ • Total fallout for manual processing	**O-2. Pg. 11**
02/04/00	Percent Flow Through Service Requests (Detail)	Retail Analog/ Benchmark	~~CLEC Flow-Through/benchmark comparison (Under Development)~~ Residence – 90% Business – 80% UNE – 80%	**O-2. Pg. 11**
02/24/00	Flow-Through Error Analysis	Definition	An analysis of each error type (by error code) that was experienced by the LSRs that did not flow through and reach a status for a FOC to be issued.~~to SOCS~~.	**O-3. Pg. 12**
02/24/00	Flow-Through Error Analysis	Business Rules	The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), ~~and~~ that flow through and reach a status for a FOC to be issued ~~to provisioning SOCS without manual intervention. These LSRs can be divided into two classes of service; Business and Residence, and two types of service; Resale and Unbundled Network Elements (UNE). This measurement captures the total number of errors by type~~	**O-3. Pg. 12**
02/24/00	LSR Flow Through Matrix	Matrix	~~Attachment BellSouth Flow-Through Analysis For CLECs LSRs placed via EDI or TAG~~ LSR Flow Through Matrix	**Pg. 13**
02/24/00	Percent Rejected Service Requests	Definition	Percent Rejected Service Request is the percent of total Local Service Requests (LSRs) received which are rejected due to error or omission. An LSR is considered valid when it is ~~electronically~~ submitted by the CLEC and passes ~~LEO~~ edit checks to insure the data received is correctly formatted and complete.	**O-4. Pg. 17**
02/24/00	Percent Rejected Service Requests	Business Rules	**Fully Mechanized:** An LSR is considered "rejected" when it is submitted electronically but does not pass LEO edit checks in the ordering systems (EDI, TAG, LEO, LESOG) and is returned to the CLEC without manual intervention. There are two types of "Rejects" in the Mechanized category: A Fatal Reject occurs when a CLEC attempts to electronically submit an LSR but required fields are either not populated or incorrectly populated and the request is returned to the CLEC before it is considered ~~an~~ a valid LSR. In LEO, Fatal Rejects are included in the "Other" category ~~calculation~~ for Regional reports only. An Auto Clarification occurs when ~~is~~ a valid LSR ~~which~~ is electronically submitted but rejected from LESOG because it does not pass further edit checks for order accuracy. **Partially Mechanized:** A valid LSR, which is electronically submitted (via EDI, LENS, ~~or~~ TAG)~~, but~~ cannot be processed electronically and "falls out" for manual handling. It is then put into "clarification" and (rejected) sent back to the CLEC. **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized	**O-4. Pg. 17**

			LSRs which were electronically submitted by the CLEC. **Non Mechanized:** ~~An~~ LSRs which are ~~is~~ faxed or mailed to the LCSC for processing and is "clarified" (rejected) back to the CLEC by the BST service representative. ~~**LNP:** Under Development~~	

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Percent Rejected Service Requests	Calculation	Percent Rejected Service Requests = (Total Number of Rejected Service Requests in the reporting period) / (Total Number of Service Requests Received in the reporting period) X 100 ~~during the month~~.	**O-4. Pg. 17**
02/24/00	Percent Rejected Service Requests	Report Structure	~~State and Region~~	**O-4. Pg. 17**
02/24/00	Percent Rejected Service Requests	Level of Disaggregation	• Product Reporting Levels ➢ Resale - Design (Special) ➢ Interconnection Trunks • Geographic Scope ➢ State, Region and further geographic disaggregation as required by State Commission Order • Mechanized: 0-4 minutes, 4-8 minutes, 8-12 minutes, 12-60 minutes, 0-1 hour, 1-8 hours, 8-24 hours, > 24 hours. • Non-mechanized: 0-1 hour, 1-4 hours, 4-8 hours, 8-12 hours, 12-16 hours, 16-20 hours, 20-24 hours > 24 hours • Average Interval for mechanized reports in hours, non-mechanized and Trunk reports in days. • Trunks: < 5days, > 5-8 days, > 8-12 days, > 12-14 days, > 14-17 days, > 17-20 days, > 20 days.	**O-4. Pg. 17**
02/24/00	Percent Rejected Service Requests	Data Retained Relating to BST Performance	• ~~Report Month~~ • ~~Total number of LSRs~~ • ~~Total number of Errors~~ • ~~Adjusted Error Volume~~ • ~~State and Region~~	**O-4. Pg. 18**
02/24/00	Percent Rejected Service Requests	Retail Analog/ Benchmark	~~Benchmark is under development. Retail Analog also under development~~ See Appendix D	**O-4. Pg. 18**
02/24/00	Reject Interval	Definition	Reject Interval is the average reject time from receipt of an LSR to the distribution of a Reject. An LSR is considered valid when it is submitted by the CLEC and passes ~~LEO~~ edit checks to insure the data received is correctly formatted and complete.	**O-5. Pg. 19**
02/24/00	Reject Interval	Exclusions	Weekend hours for Partially Mechanzied and Non-Mechanized LSRs	**O-5. Pg. 19**
02/24/00	Reject Interval	Business Rules	**Fully Mechanized**: The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until the LSR is rejected (date and time stamp of reject in LEO). ~~Fatal Rejects and~~ Auto Clarifications are considered in the Fully Mechanized category. **Partially Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until it falls out for manual handling **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized LSRs which are electronically submitted by the CLEC. **Non-Mechanized**: The elapsed time from receipt of a valid LSR (date and time stamp ~~from~~ of FAX ~~stamp~~ or date and time mailed LSR is received in the LCSC) until notice of the reject is (clarification) returned to the CLEC via LON. ~~**LNP**: Under development.~~	**O-5. Pg. 19**

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*Ordering

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Reject Interval	Level of Disaggregation	• Product Reporting Levels ➢ Resale – Design (Special) ➢ UNE ~~Design~~ ➢ UNE Loop with ~~and w/o~~ NP ➢ Interconnection Trunks • ~~Average Interval in Days~~ • Trunks: < 5 days, > 5-8 days, > 8-12 days, > 12-14 days, > 14-17 days, > 17-20 days, > 20 days • Average Interval for mechanized reports in hours, non-mechanized and Trunk reports in days.	**O-5. Pg. 19**
02/24/00	Reject Interval	Data Retained Relating to CLEC Experience	• Total number of ~~Errors~~ Rejects • Total Number of ASRs (Trunks)	**O-5. Pg. 20**
02/24/00	Reject Interval	Data Retained Relating to BST Performance	• ~~Report Month~~ • ~~Reject Interval~~ • ~~Total number of LSRs~~ • ~~Total number of Errors~~ • ~~State and Region~~	**O-5. Pg. 20**
02/24/00	Reject Interval	Retail Analog/ Benchmark	~~Benchmark is under development. Retail Analog also under development~~ See Appendix D	**O-5. Pg. 20**
03/14/00	Firm Order Confirmation Timeliness	Exclusions	~~Partially Mechanized or Non-Mechanized LSRs received and/or FOCd outside of normal business hours.~~ Weekend hours for Partically Mechanized and non-Mechanized LSRs	**O-6. Pg. 21**
02/24/00	Firm Order Confirmation Timeliness	Business Rules	**Fully Mechanized**: The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in LENS, EDI, TAG) until the LSR is processed, ~~and~~ appropriate service orders are generated and a Firm Order confirmation is returned to the CLEC. ~~in SOCS.~~ **Partially Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR which falls out for manual handling ~~by the LCSC personnel~~ until appropriate service orders are issued by a BST service representative via Direct Order Entry (DOE) or Service Order Negotiation Generation System (SONGS) to SOCS and a Firm Order Confirmation is returned to the CLEC. **Total Mechanized:** Combination of Fully Mechanized and Partially Mechanized LSRs which were electronically submitted by the CLEC. **Non-Mechanized:** The elapsed time from receipt of a valid paper LSR (date and time stamp of FAX or date and time paper LSRs received in LCSC) ~~(fax receive date and time stamp)~~ until appropriate service orders are issued by BST service representative via Direct Order Entry (DOE) or Service Order Negotiation Generation System (SONGS) to SOCS and a Firm Order Confirmation is sent to the CLEC via LON. ~~**LNP:** Under development.~~	**O-6. Pg. 21**
02/24/00	Firm Order Confirmation Timeliness	Level of Disaggregation	• Product Reporting Levels ➢ Resale – Design (Special) ➢ UNE Design	**O-6. Pg. 21**

			~~UNE Non- Design~~ UNE Loop with ~~and w/o~~ NP	

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02/24/00	Firm Order Confirmation Timeliness	Data Retained Relating to CLEC Experience	• Total Number of ASRs (Trunks)	**O-6. Pg. 22**
02/24/00	Firm Order Confirmation Timeliness	Data Retained Relating to BST Performance	• ~~Report Month~~ • ~~Interval for FOC~~ • ~~Total Number of LSRs~~ • ~~State and Region~~	**O-6. Pg. 22**
02/24/00	Firm Order Confirmation Timeliness	Retail Analog/ Benchmark	~~Benchmark is under development. Retail Analog also under development~~ See Appendix D	**O-6. Pg. 22**
02/24/00	Speed of Answer in Ordering Center	Retail Analog/ Benchmark	See Appendix D	**O-7. Pg. 23**
02/24/00	Percent Rejected Svc. Requests - LNP	All sections	New LNP Percent Rejected Service Requests Measurement	**LNP-8. Pg. 24**
02/24/00	Reject Interval Distribution & Average Reject Interval - LNP	All sections	New LNP Reject Interval Distribution & Average Reject Interval Measurement	**LNP-9. Pg. 24**
02/24/00	Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval – LNP	All sections	New LNP Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval Measurement	**LNP-10. Pg. 24**

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00 03/14/00	Provisioning Disaggregation	New Page	Pulled from each measurement the Product Reporting Levels and the Geographic Scope. (Pg. 16) ~~ESSX (Louisiana SQM)~~	Pg. 28
02/24/00	Mean Held Order Interval & Distribution Intevals	Exclusions	~~Any order canceled by the CLEC will be excluded from this measurement.~~	**P-1. Pg. 29**
02/24/00	Mean Held Order Interval & Distribution Intervals	Business Rules	**Mean Held Order Interval:** Added to the end of the paragraph --The interval is by calendar days with no exclusions for Holidays or Sundays.	**P-1. Pg. 29**
02/24/00	Mean Held Order Interval & Distribution Intervals	Level of Disaggregation	Moved: Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page. ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-1. Pg. 29**
02/24/00	Mean Held Order Interval & Distribution Intervals	Retail Analog/ Benchmark	CLEC Non-UNE Design / BST Design UNEs-(See Appendix D) ~~Retail Analog (under development at this time)~~	**P-1. Pg. 30**
02/24/00	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	Exclusions	• ~~Any order canceled by the CLEC will be excluded from this measurement~~	**P-2. Pg. 31**
02/24/00	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	Calculation	**Percent of Orders Given Jeopardy Notice** = Σ [(Number of Orders Given Jeopardy Notices in Reporting Period) / (Number of Orders ~~Committed~~ Confirmed (due) in Reporting Period)	**P-2. Pg. 31**
02/24/00	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	Level of Disaggregation	Moved this level of disaggregations in its entirety to new page ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-2. Pg. 31**
02/24/00	Average Jeopardy Notice Interval & Percentage of Orders Given	Retail analog/ Benchmark	~~Retail Analog~~ 95% > = 24 hours	**P-2. Pg. 31**

	Jeopardy Notices			
02/24/00	Percent Missed Installation Appointments	Exclusions	End User Misses on Interconnection Trunks	**P-3. Pg. 32**

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Percent Missed Installation Appointments	Business Rules	Percent Missed Installation Appointments is the percentage of total orders processed for which BST is unable to complete the service orders on the ~~committed~~ confirmed due dates.	**P-3. Pg. 32**
02/24/00	Percent Missed Installation Appointment	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-3. Pg. 32**
02/24/00	Avg. Completion Interval (OCI) & Order Completion Interval Distribution	Exclusions	CLEC Non-UNE Design / BST Design UNEs-~~Retail Analog (under development at this time)~~ (See Appendix D)	**P-4. Pg. 33**
02/24/00	Avg. Completion Interval (OCI) & Order Completion Interval Distribution	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-4. Pg. 33**
02/24/00	Avg. Completion Interval (OCI) & Order Completion Interval Distribution	Retail analog/ Benchmark	UNEs-~~Retail Analog (under development at this time)~~ (See Appendix D)	**P-4. Pg. 34**
02/24/00	Avg. Completion Notice Interval	Business Rules	The start time is the completion stamp either by the field technician or the 5PM due date stamp; the end time is the time stamp the notice was ~~released~~ submitted to the CLEC/BST system.	**P-5. Pg. 35**
02/24/00	Avg. Completion Notice Interval	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-5. Pg. 35**
02/24/00	Avg. Completion Notice Interval	Retail analog/ Benchmark	~~Retail Analog~~ CLEC Residence Resale / BST Residence Retail CLEC Business Resale / BST Business Retail CLEC Non-UNE Design / BST Design Interconnection Trunks-CLEC / Interconnection Trunks-BST UNEs – (See Appendix D)	**P-5. Pg. 35**
02/24/00	Coordinated Customer Conversions	Calculation	Σ [(Completion Date and Time for Cross Connection of an Unbundled Loop)- (Disconnection Date and Time of an Unbundled Loop)] / Total Number of Unbundled Loop ~~Items~~ Conversions (items) for the reporting period.	**P-6. Pg. 36**

02/24/00	Coordinated Customer Conversions	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-6. Pg. 36**

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Coordinated Customer Conversions	Data Retained Relating to CLEC Experience	• Total Conversions (Items)	**P-6. Pg. 36**
02/24/00	Coordinated Customer Conversions	Retail analog/ Benchmark	Benchmark – See Appendix D ~~currently under development~~	**P-6. Pg. 36**
02/24/00	Provisioning Troubles within 30 days of Svc. Order Activity	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-7. Pg. 37**
02/24/00	Provisioning Troubles within 30 days of Svc. Order Activity	Retail analog/ Benchmark	CLEC Non-UNE Design / BST Design UNEs ~~Retail Analog (Under Development at this time)~~ (See Appendix D)	**P-7. Pg. 37**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Measurement Name	~~(under development 1Q99)~~	**P-8. Pg. 38**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Definition	This is a new measurement ~~under development~~ to measure the total service order cycle time from receipt of a valid service order request to the completion of the service order.	**P-8. Pg. 38**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Exclusions	• Orders with CLEC/Subscriber caused delays or CLEC/Subscriber requested due date changes.	**P-8. Pg. 38**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Calculation	~~(under development)~~ Σ (Date and Time of Service Request Receipt) – (Completion Date and Time of Service Order) (SOCS HIST-CD DATE) / (Count of Orders Completed in Reporting Period)	**P-8. Pg. 38**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Level of Disaggregation	• ~~ISDN Orders included in Non Design - GA Only~~ • Reported in categories of < 10 line/circuits; > 10 line/circuits • Dispatch/No Dispatch categories applicable to all levels except trunks. Intervals ~~under development~~ 0-5, 5-10, 10-15, 15-20, 20-25, 25-30, > = 30 Days **Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-8. Pg. 38**
02/24/00	Total Svc. Order Cycle Time (TSOCT)	Retail analog/ Benchmark	~~Under development (BST retail analog available at this time would be Average Completion Interval)~~ See Appendix D	**P-8. Pg. 38**

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Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Service Order Accuracy	Level of Disaggregation	**Moved:** Product Reporting Levels, Geographic Scope part of the level of disaggregation to a new page (16). ~~*Further disaggregations available on PMAP for CLEC specific reports.~~	**P-9. Pg. 39**
02/24/00	Percent Missed Installation Appts. - LNP	All sections	New LNP Percent Missed Installation Appointments Measurement	**LNP-10. Pg. 40**
02/24/00	Avg. Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution - LNP	All sections	New LNP Avg. Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution Measurement	**LNP-11. Pg. 41**
02/24/00	Total Service Order Cycle Time - LNP	All sections	New LNP Total Service Order Cycle Time Measurement	**LNP-12. Pg. 42**

VERSION CHANGE HISTORY

*Maintenance & Repair

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00 03/14/00	M & R Disaggregation	New Page	Moved each level of disaggregation sections to a new page. ~~ESSX (Louisiana SQM)~~	**M&R Pg. 43**
02/24/00	Missed Repair Appointments	Level of Disaggregation	Move level of disaggregation to Page 43 of the updated SQM	**M&R-1. Pg. 44**
02/24/00	Missed Repair Appointments	Retail analog/ Benchmark	UNEs - ~~Retail Analog (under development at this time.)~~ (See Appendix D)	**M&R-1. Pg. 44**
02/24/00	Customer Trouble Report Rate	Business Rules	The resulting number of trouble reports are divided by the total "number of service" lines, ports or combination ~~of existing~~ that exist for the CLEC's and BST respectively at the end of the report month.	**M&R-2. Pg. 45**
02/24/00	Customer Trouble Report Rate	Level of Disaggregation	Move level of disaggregation to Page 43 of the updated SQM	**M&R-2. Pg. 45**
02/24/00	Customer Trouble Report Rate	Retail analog/ Benchmark	UNEs – ~~Retail Analog (under development at this time)~~ (See Appendix D)	**M&R-2. Pg. 45**
02/24/00	Maintenance Average Duration	Business Rules	For Average Duration the clock starts on the date and time of the receipt of a correct repair request. The clock stops on the date and time the service is restored and the customer notified (when the technician completes the trouble ticket on his/her CAT or work system). NOTE: Customer can be BST or CLEC.	**M&R-3. Pg. 46**
02/24/00	Maintenance Average Duration	Level of Disaggregation	Move level of disaggregation to Page 43 of the updated SQM	**M&R-3. Pg. 46**
02/24/00	Maintenance Average Duration	Retail Analog/ Benchmark	UNEs - ~~Retail Analog (under development at this time)~~ (See Appendix D)	**M&R-3. Pg. 46**
02/24/00	Percent Repeat Troubles within 30 Days	Calculation	Percent Repeat Troubles within 30 Days ~~Percentage of Missed Repair Appointments~~ = (Count of Customer Troubles where more than one trouble report was logged for the same service line within a continuous 30 days) / (Total Trouble Reports Closed in Reporting Period) X 100	**M&R-4. Pg. 47**
02/24/00	Percent Repeat Troubles within 30 Days	Level of Disaggregation	Move level of disaggregation to Page 43 of the updated SQM	**M&R-4. Pg. 47**
02/24/00	Percent Repeat Troubles within 30 Days	Retail Analog/ Benchmark	UNEs - ~~Retail Analog (under development at this time)~~ (See Appendix D)	**M&R-4. Pg. 47**

02/24/00	Out of Service (OOS) > 24 Hrs.	Level of Disaggregation	Move level of disaggregation to Page 43 of the updated SQM	**M&R-5. Pg. 48**
02/24/00	Out of Service (OOS) > 24 Hrs.	Retail Analog/ Benchmark	UNEs - ~~Retail Analog (under development at this time)~~ (See Appendix D)	**M&R-5. Pg. 48**

VERSION CHANGE HISTORY
*Maintenance & Repair

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02/24/00	OSS Interface Availability	Measurement	Moved to OSS (Operations Support Systems)	**M&R**
02/24/00	OSS Response Interval and Percentages	Measurement	Moved to OSS (Operations Support Systems)	**M&R**
02/14/00	Average Answer Time – Repair Centers	Definition	~~This measure demonstrates an average response time for the CLEC representative to contact a BST representative. The average time a CLEC Rep is in queue waiting for the LCSC or UNE Center Rep to answer.~~ This Measures the average time a customers is in Que.	**M&R-6. Pg. 49**
02/14/00	Average Answer Time – Repair Centers	Business Rules	(NOTE: The Column is a combined BST Residence and Business number)	**M&R-6. Pg. 49**
02/14/00	Average Answer Time – Repair Centers	Report Structure	• ~~CLEC Aggregate~~	**M&R-6. Pg. 49**
02/14/00	Average Answer Time – Repair Centers	Retail Analog/ Benchmark	~~Retail Analog~~ ~~Audit Verification~~ For CLEC, Average Answer Times in UNE Center and BRMC are comparable to the Average Answer Times in the BST Repair Centers.	**M&R-6. Pg. 49**

VERSION CHANGE HISTORY
*Billing

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Invoice Accuracy	Retail Analog/ Benchmark	See Appendix D	**B-1. Pg. 50**
02/24/00	Mean Time to Deliver Invoices	Retail Analog/ Benchmark	See Appendix D	**B-2. Pg. 51**
02/24/00	Usage Data Delivery Accuracy	Retail Analog/ Benchmark	See Appendix D	**B-3. Pg. 52**
02/24/00	Usage Data Delivery Completeness	Retail Analog/ Benchmark	See Appendix D	**B-4. Pg. 53**
02/24/00	Usage Data Delivery Timeliness	Retail Analog/ Benchmark	See Appendix D	**B-5. Pg. 54**
02/24/00	Mean Time to Deliver Usage	Retail Analog/ Benchmark	See Appendix D	**B-6. Pg. 55**

Second Quarter Changes

05/15/00	Invoice Accuracy	Calculation	**Invoice Accuracy** = (Total Billed Revenues during current month) – (Absolute Value of Billing Related Adjustments during current month) / Total Billed Revenues during current month X 100
05/15/00	Mean Time to Deliver Invoices	Definition	Bill Distribution calculates as follows: CRIS BILLS-The number of work days is reported for CRIS bills. This is calculated by counting the Bill Period date as the first work day. Weekends and holidays are excluded when counting work days. J/N Bills are counted in the CRIS work day category for the purposes of the measurement since their billing account number (Q account) is provided from the CRIS system. CABS BILLS-The number of calendar days is reported for CABS bills. This is calculated by counting the day following the Bill Period date as the first calendar day. Weekends and holidays are included when counting the calendar days.~~This measure provides the mean interval for billing invoices~~
05/15/00	Usage Data Delivery Timeliness	Calculation	Usage Data Delivery Timeliness Current month = Σ(Total number of usage records sent within six (6) calendar days from initial recording/receipt) / Σ(Total number of usage records sent) X 100
05/15/00	Mean Time to Deliver Usage	Calculation	Mean Time to Deliver Usage = Σ (~~Record volume~~ Volume of Records Delivered X estimated number of days to deliver ~~the Usage Record~~) / total record volume

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Speed to Answer Performance/ Average Speed to Answer - Toll	Retail Analog/ Benchmark	See Appendix D	**OS-1. Pg. 56**
02/24/00	Speed to Answer Performance/ Percent Answered within "X" Seconds - Toll	Retail Analog/ Benchmark	See Appendix D	**OS-2. Pg. 57**
02/24/00	Speed to Answer Performance/ Average Speed to Answer – Directory Assistance (DA)	Retail Analog/ Benchmark	See Appendix D	**DA-1. Pg. 58**
02/24/00	Speed to Answer Performance/ Percent Answered within "X" Seconds – Directory Assistance (DA)	Retail Analog/ Benchmark	See Appendix D	**DA-2. Pg. 59**

Second Quarter Changes

05/15/00	Speed to Answer Performance/Average Speed to Answer - Toll	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance.
05/15/00	Speed to Answer Performance/Average Speed to Answer - Toll	Calculation	~~The Average Speed to Answer for toll is calculated by using data from monthly system measurement reports taken from the centralized call routing switches. The "total call waiting seconds" is a sub-component of this measure which BST systems calculate by monitoring the number of calls in queue throughout the day multiplied by the time (in seconds) between monitoring events. The "total calls served" is the other sub-component of this measure, which BST systems record as the total number of calls handled by Operator Services toll centers. Since calls abandoned are not reflected in the calculation, the percent answered within the required timeframe is determined by using conversion tables with input for the abandonment rate.~~ Total queue time ÷ total calls answered

VERSION CHANGE HISTORY
*OS/DA

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
05/15/00	Speed to Answer Performance/Average Speed to Answer - Toll	Report Structure	• ~~CLEC Specific~~ • ~~CLEC Aggregate~~ • ~~BST Aggregate~~ • Reported for the aggregate of BST and CLECs ➢ State	
5/15	Speed to Answer Performance/Average Speed to Answer - Toll	Level of Disaggregation	• None • ~~Reported for the aggregate of BST and CLECs~~ ➢ ~~State~~	
5/15	Speed to Answer Performance/Average Speed to Answer – Directory Assistance (DA)	Definition	Measurement of the average time in seconds calls wait before answered by a DA operator.	
5/15	Speed to Answer Performance/Average Speed to Answer – Directory Assistance (DA)	Business Rules	~~The call waiting measurement scan starts when the customer enters the queue and ends when a BST representative answers the call. The average speed to answer is determined by measuring and accumulating the seconds of wait time from the entry of a customer into the BST call management system queue until the customer is transferred to a BST representative.~~ The clock starts when the customer enters the queue and the clock stops when a BellSouth representative answers the call or the customer abandons the call. The length of each call is determined by measuring, using a scanning technique, and accumulating the elapsed time from the entry of a customer call into the BellSouth call management system queue until the customer call is transferred to BellSouth personnel assigned to handle calls for assistance. No distinction is made between CLEC customers and BST customers.	

VERSION CHANGE HISTORY
*E911

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Timeliness	Measurement Name	~~E911/~~	**E-1. Pg. 60**
02/24/00	Timeliness	Retail Analog/ Benchmark	See Appendix D	**E-1. Pg. 60**
02/24/00	Accuracy	Measurement Name	~~E911/~~	**E-2. Pg. 61**
02/24/00	Accuracy	Retail Analog/ Benchmark	See Appendix D	**E-2. Pg. 61**
02/24/00	Mean Interval	Measurement Name	~~E911/~~	**E-3. Pg. 62**
02/24/00	Mean Interval	Retail Analog/ Benchmark	See Appendix D	**E-3. Pg. 62**

VERSION CHANGE HISTORY
*Trunk Group Performance

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Trunk Group Performance – Aggregate	Measurement	New Measurement	**TGP-1. Pg. 63**
02/24/00	Trunk Group Performance – CLEC Specific	Measurement	New Measurement	**TGP-2. Pg. 65**
02/24/00	Trunk Group Service Report	Retail Analog/ Benchmark	See Appendix D	**TGP-3. Pg. 67**
02/24/00	Trunk Group Service Detail	Retail Analog/ Benchmark	See Appendix D	**TGP-4. Pg. 68**

VERSION CHANGE HISTORY
*Collocation

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00	Average Response Time	Measurement Name	~~Collocation~~	**C-1. Pg. 69**
02/24/00	Average Response Time	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA)	**C-1. Pg. 69**
02/24/00	Average Response Time	Retail Analog/ Benchmark	~~Under development~~ See Appendix D	**C-1. Pg. 69**
02/24/00	Average Arrangment Time	Measurement Name	~~Collocation~~	**C-2. Pg. 70**
02/24/00	Average Arrangment Time	Definition	Measures the average time ~~(counted in business days)~~ from the receipt of a complete and accurate Bona Fide firm order (including receipt of appropriate fee) to the date BST completes the collocation arrangement.	**C-2. Pg. 70**
02/24/00	Average Arrangment Time	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA)	**C-2. Pg. 70**
02/24/00	Average Arrangment Time	Retail Analog/ Benchmark	~~Under development~~ See Appendix D	**C-2. Pg. 70**
02/24/00	Percent of Due Dates missed	Measurement Name	~~Collocation~~	**C-3. Pg. 71**
02/24/00	Percent of Due Dates missed	Level of Disaggregation	• State, Region and further geographic disaggregation as required by State Commission Order (e.g. Metropolitan Service Area – MSA)	**C-3. Pg. 71**
02/24/00	Percent of Due Dates missed	Retail Analog/ Benchmark	~~Under development~~ See Appendix D <10% Missed Due Dates	**C-3. Pg. 71**

VERSION CHANGE HISTORY

*Appendix A

Reporting Scope

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	
02/24/00		Standard Service Groupings	Under Provisioning, Maintenance & Repair - BST Design Retail	**Pg. 72**

VERSION CHANGE HISTORY

*Appendix B

Glossary of Acronyms and Terms

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
				Pg. 74

NO Changes

VERSION CHANGE HISTORY

*Appendix C
Audit Policy

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00			BellSouth currently provides many CLECs with certain audit rights as a part of their individual interconnection agreements. However, it is not reasonable for BellSouth to undergo an audit for every CLEC with which it has a contract. ~~As of June, 1999, that would equate to over 732 audits per year and that number is continually growing.~~ BellSouth has developed a proposed Audit Plan for use by the parties to an audit. If requested by a Public Service Commission or by a CLEC exercising contractual audit rights. BellSouth will agree to undergo a comprehensive audit of the aggregate level reports for both BellSouth and the CLEC(s) for each of the next five (5) years (~~1999~~ 2000– 2005), to be conducted by an independent third party. The results of that audit will be made available to all the parties subject to proper safeguards to protect proprietary information. This aggregate level audit includes the following specifications:	**Pg. 79**

VERSION CHANGE HISTORY

*Appendix D

BST SQM Retail Analog & Benchmarks

This section list changes made to the Service Quality Measurement Plan document since the last issue. New versions of this document may be obtained via BellSouth's Web site.

Version/ Issue Date	Report	Section Revised	Reason for Revision	SQM Page
02/24/00			New Benchmark chart	**Pg. 80**

VSEEMIII TIER-1 SUBMETRICS

- FOC Timeliness (Fully Mechanized only)
- Reject Interval (Fully Mechanized only)
- Order Completion Interval (Dispatch only) – Resale POTS
- Order Completion Interval (Dispatch only) – Resale Design
- Order Completion Interval (Dispatch only) – UNE Loop and Port Combos
- Order Completion Interval ('w' code orders, Dispatch only) – UNE Loops
- Order Completion Interval (Dispatch only) – IC Trunks
- Percent Missed Installation Appointments – Resale POTS
- Percent Missed Installation Appointments – Resale Design
- Percent Missed Installation Appointments – UNE Loop and Port Combos
- Percent Missed Installation Appointments – UNE Loops
- Percent Provisioning Troubles within 4 Days - Resale POTS
- Percent Provisioning Troubles within 4 Days - Resale Design
- Percent Provisioning Troubles within 4 Days - UNE Loop and Port Combos
- Percent Provisioning Troubles within 4 Days - UNE Loops
- Customer Trouble Report Rate – Resale POTS
- Customer Trouble Report Rate – Resale Design
- Customer Trouble Report Rate – UNE Loop and Port Combos
- Customer Trouble Report Rate - UNE Loops
- Percent Missed Repair Appointments – Resale POTS
- Percent Missed Repair Appointments - Resale Design
- Percent Missed Repair Appointments - UNE Loop and Port Combos
- Percent Missed Repair Appointments - UNE Loops
- Maintenance Average Duration – Resale POTS
- Maintenance Average Duration – Resale Design
- Maintenance Average Duration - UNE Loop and Port Combos
- Maintenance Average Duration - UNE Loops
- Maintenance Average Duration – IC Trunks
- Percent Repeat Troubles within 30 Days – Resale POTS
- Percent Repeat Troubles within 30 Days – Resale Design
- Percent Repeat Troubles within 30 Days - UNE Loop and Port Combos
- Percent Repeat Troubles within 30 Days - UNE Loops
- Percent Trunk Blockage
- LNP Disconnect Timeliness
- LNP Percent Missed Installation Appointment
- Coordinated Customer Conversions for UNE Loops w/o INP
- Percent Missed Collocation Due Dates

VSEEMIII TIER-2 SUBMETRICS

- Percent Response Received within "6.3" seconds – Pre-Order OSS
- OSS Interface Availability
- Order Process Percent Flow-Through (Mechanized only)
- Order Completion Interval (Dispatch only) – Resale POTS
- Order Completion Interval (Dispatch only) – Resale Design
- Order Completion Interval (Dispatch only) – UNE Loop and Port Combos
- Order Completion Interval ('w' code orders, Dispatch only) – UNE Loops
- Order Completion Interval (Dispatch only) – IC Trunks
- Percent Missed Installation Appointments – Resale POTS
- Percent Missed Installation Appointments – Resale Design
- Percent Missed Installation Appointments – UNE Loop and Port Combos
- Percent Missed Installation Appointments – UNE Loops
- Percent Provisioning Troubles within 4 Days - Resale POTS
- Percent Provisioning Troubles within 4 Days - Resale Design
- Percent Provisioning Troubles within 4 Days - UNE Loop and Port Combos
- Percent Provisioning Troubles within 4 Days - UNE Loops
- Customer Trouble Report Rate – Resale POTS
- Customer Trouble Report Rate – Resale Design
- Customer Trouble Report Rate - UNE Loop and Port Combos
- Customer Trouble Report Rate - UNE Loops
- Percent Missed Repair Appointments – Resale POTS
- Percent Missed Repair Appointments - Resale Design
- Percent Missed Repair Appointments - UNE Loop and Port Combos
- Percent Missed Repair Appointments - UNE Loops
- Maintenance Average Duration – Resale POTS
- Maintenance Average Duration – Resale Design
- Maintenance Average Duration - UNE Loop and Port Combos
- Maintenance Average Duration - UNE Loops
- Maintenance Average Duration – IC Trunks
- Percent Repeat Troubles within 30 Days – Resale POTS
- Percent Repeat Troubles within 30 Days – Resale Design
- Percent Repeat Troubles within 30 Days - UNE Loop and Port Combos
- Percent Repeat Troubles within 30 Days - UNE Loops
- Billing Timeliness
- Billing Accuracy
- Usage Data Delivery Timeliness
- Usage Data Delivery Accuracy
- Percent Trunk Blockage
- LNP Disconnect Timeliness
- LNP Percent Missed Installation Appointment
- Coordinated Customer Conversions for UNE Loops without INP
- Percent Missed Collocation Due Dates

VSEEMIII TIER-3 SUBMETRICS

- Percent Missed Installation Appointments – Resale POTS
- Percent Missed Installation Appointments – Resale Design
- Percent Missed Installation Appointments – UNE Loop and Port Combos
- Percent Missed Installation Appointments – UNE Loops
- Percent Missed Repair Appointments – Resale POTS
- Percent Missed Repair Appointments - Resale Design
- Percent Missed Repair Appointments - UNE Loop and Port Combos
- Percent Missed Repair Appointments - UNE Loops
- Billing Timeliness
- Billing Accuracy
- Percent Trunk Blockage
- Percent Missed Collocation Due Dates

VSEEM III	*MEASURES AND SUB-METRICS*	**Retail Analogue** Resale and UNEs	**Benchmark**
Pre-Ordering	Percent Response Received within "6.3" seconds		≥ 95%
	OSS Interface Availability		≥ 99.5%
Ordering	Percent Flow-Through Service Request (Fully Mechanized only)		≥ 90%
	Firm Order Confirmation Timeliness (Fully Mechanized only)		95% ≤ 4 hrs
	Reject Interval (Fully Mechanized only)		95% ≤ 1 hrs
Provisioning	Order Completion Interval (Dispatch only) – Resale POTS	Parity with Retail POTS	
	Order Completion Interval (Dispatch only) – Resale Design	Parity with Retail Design	
	Order Completion Interval (Dispatch only) – UNE Loop & Port Combos	Retail Residence and Business [1]	
	Order Completion Interval (Dispatch only) – UNE Loops	Design: Retail Design Dispatch 'w' Orders [1] Non-Design: Retail Res, Bus Dispatch 'w' Orders [1]	
	Order Completion Interval (Dispatch only) – IC Trunks	Parity with Retail	
	Percent Missed Installation Appointments – Resale POTS	Parity with Retail POTS	
	Percent Missed Installation Appointments – Resale Design	Parity with Retail Design	
	Percent Missed Installation Appointments – UNE Loop and Port Combos	Retail Residence and Business [1]	
	Percent Missed Installation Appointments – UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	
	Percent Provisioning Troubles within 4 Days - Resale POTS	Parity with Retail POTS	
	Percent Provisioning Troubles within 4 Days - Resale Design	Parity with Retail Design	
	Percent Provisioning Troubles within 4 Days - UNE Loop and Port Combos	Retail Residence and Business [1]	
	Percent Provisioning Troubles within 4 Days - UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	
Maintenance	Customer Trouble Report Rate – Resale POTS	Parity with Retail POTS	
	Customer Trouble Report Rate – Resale Design	Parity with Retail Design	
	Customer Trouble Report Rate - UNE Loop and Port Combos	Retail Residence and Business [1]	
	Customer Trouble Report Rate - UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	
	Percent Missed Repair Appointments – Resale POTS	Parity with Retail POTS	
	Percent Missed Repair Appointments - Resale Design	Parity with Retail Design	
	Percent Missed Repair Appointments - UNE Loop and Port Combos	Retail Residence and Business [1]	
	Percent Missed Repair Appointments - UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	

NOTES: [1] The retail analog for UNE Non-Design is the average of all dispatch retail residence and dispatch retail business transactions for the particular month. The retail analog for UNE Design is calculated similarly using dispatch retail design results.

Maintenance Continued	Maintenance Average Duration – Resale POTS	Parity with Retail POTS	
	Maintenance Average Duration – Resale Design	Parity with Retail Design	
	Maintenance Average Duration - UNE Loop and Port Combos	Retail Residence and Business [1]	
	Maintenance Average Duration - UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	
	Maintenance Average Duration – IC Trunks	Parity with Retail	
	Percent Repeat Troubles within 30 Days – Resale POTS	Parity with Retail POTS	
	Percent Repeat Troubles within 30 Days – Resale Design	Parity with Retail Design	
	Percent Repeat Troubles within 30 Days - UNE Loop and Port Combos	Retail Residence and Business [1]	
	Percent Repeat Troubles within 30 Days - UNE Loops	Design: Retail Design [1] Non-Design: Retail Res, Bus [1]	
Billing	Invoice Accuracy	Parity with Retail + 5%	
	Mean Time To Deliver Invoices	Parity with Retail + 1 day	
	Usage Data Delivery Accuracy	Parity with Retail + 1%	
	Usage Data Delivery Timeliness	Parity with Retail + 5%	
Trunk Blockage	Trunk Group Service Report (Percent Trunk Blockage)	Retail Trunk Group Category #9 + 0.5%	
LNP	Average Disconnect Timeliness Interval		95% $\leq$ 24hrs
	Percent Missed Installation Appointments	Retail Residence and Business [1]	
CC Conversions	Coordinated Customer Conversions for UNE Loop w/o INP		95% $\leq$ 15min
Collocation	% of Due Dates Missed		$\leq$ 10%

NOTES: [1] The retail analog for UNE Non-Design is the average of all dispatch retail residence and dispatch retail business transactions for the particular month. The retail analog for UNE Design is calculated similarly using dispatch retail design results.

ENFORCEMENT MEASUREMENTS
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* These reports are subject to change due to regulatory requirements, corrections, clarifications, etc.

PRE-ORDERING - OSS

Report/Measurement :	
Percent Response Received within '6.3" seconds	
Definition:	
Proportion of requests responded to within "6.3" seconds for accessing legacy data associated with appointment scheduling, service & feature availability, address verification, request for Telephone Numbers (TNs), and Customer Service Records (CSRs).	
Exclusions:	
None	
Business Rules:	
The response interval starts when the client application (LENS or TAG for CLECs) submits a request to the legacy system and ends when the appropriate response is returned to the client application. The number of legacy accesses during the reporting period which take less than "6.3" seconds are captured.	
Level of Disaggregation:	
• Region	
Calculation:	
Σ[(Date & Time of Legacy Response) – (Date & Time of Request to Legacy)] / (Number of Legacy Requests During the Reporting Period) X 100	
Report Structure:	
• CLEC Aggregate	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Response Interval • Regional Scope	
Retail Analog/Benchmark	
Benchmark	

PRE-ORDERING

Report/Measurement:	
OSS Interface Availability	
Definition:	
Percent of time OSS interface is functionally available compared to scheduled availability. Availability percentages for CLEC interface systems and for all Legacy systems accessed by them are captured. ("Functional Availability" is the amount of time in hours during the reporting period that the legacy systems are available to users. The planned System Scheduled Availability is the time in hours per day that the legacy system is scheduled to be available.) Scheduled availability is posted on the ICS Operations internet site: (www.interconnection.bellsouth.com/oss/osshour.html)	
Exclusions:	
None	
Business Rules:	
This measurement captures the availability percentages for the BST systems, which are used by CLECs during Pre-Ordering functions. Comparison to BST results allows conclusions as to whether an equal opportunity exists for the CLEC to deliver a comparable customer experience. Note: Only full outages are used in the calculation of Application Availability. A full outage is incurred when any of the following circumstances exist: • The application or system is down. • The application or system is inaccessible, for any reason, by the customers who normally access the application or system. • More than one work center cannot access the application or system for any reason. • When only one work center accesses an application or system and 40% or more of the clients in that work center cannot access the application. • When 40% of the functions the clients normally perform or 40% of the functionality that is normally provided by an application or system is unavailable.	
Level of Disaggregation:	
• Region	
Calculation:	
(Functional Availability) / (Scheduled Availability) X 100	
Report Structure:	
• CLEC Aggregate	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • Regional Scope	
Retail Analog/Benchmark:	
Benchmark	

ORDERING

Report/Measurement:

Percent Flow Through Service Requests (Summary)

Definition:

The percentage of Local Service Requests (LSR) and LNP Local Service Requests (LNP LSRs) submitted electronically via the CLEC mechanized ordering process that flow through and reach a status for a FOC to be issued, without manual intervention.

Exclusions:

- Fatal Rejects
- Auto Clarification
- Manual Fallout
- CLEC System Fallout
- Supplements (Subsequent versions) to cancel LSRs that are not LESOG eligible (under development)

Business Rules:

The CLEC mechanized ordering process includes all LSRs, including supplements (subsequent versions) which are submitted through one of the three gateway interfaces (TAG, EDI, and LENS), that flow through and reach a status for a FOC to be issued, without manual intervention. The CLEC mechanized ordering process does not include LSRs, which are, submitted manually (e.g., fax, and courier), or are not designed to flow through, i.e., Manual Fallout.

Definitions:

Fatal Rejects: Errors that prevent an LSR, submitted electronically by the CLEC, from being processed further. When an LSR is submitted by a CLEC, LEO/LNP Gateway will perform edit checks to ensure the data received is correctly formatted and complete. For example, if the PON field contains an invalid character, LEO/LNP Gateway will reject the LSR and the CLEC will receive a Fatal Reject.

Auto-Clarification: errors that occur due to invalid data within the LSR, LESOG/LAUTO will perform data validity checks to ensure the data within the LSR is correct and valid. For example, if the address on the LSR is not valid according to RSAG, or if the LNP is not available for the NPA NXXX requested, the CLEC will receive an Auto-Clarification.

Manual Fallout: Planned Fallout that occur by design. Certain LSRs are designed to fallout of the Mechanized Order Process due to their complexity. These LSRs are manually processed by the LCSC. When a CLEC submits an LSR, LESOG/LAUTO will determine if the LSR should be forwarded to LCSC for manual handling. Following are the categories for Manual Fallout:

1. Complex*	8. Low volume such as activity type "T" (move)
2. Expedites (requested by the CLEC)	9. Pending order review required
3. Special pricing plans	10. More than 25 business lines
4. Denials-restore and conversion, or disconnect and conversion orders	11. Restore or suspend for UNE combos
5. Partial migrations	12. Transfer of calls option for the CLEC's end users
6. Class of service invalid in certain states with some types of service	13. CSR inaccuracies such as invalid or missing CSR data in CRIS
7. New telephone number not yet posted to BOCRIS	

*Attached is a list of services, including complex services, and whether LSRs issued for the services are eligible to flow through.

Total System Fallout: Errors that require manual review by the LSCS to determine if the error is caused by the CLEC, or is due to system functionality. If it is determined the error is caused by the CLEC, the LSR will be sent back to the CLEC for clarification. If it is determined the error is BST caused, the LCSC representative will correct the error, and the LSR will continue to be processed.

ORDERING – (Percent Flow Through Service Requests (Summary) – Continued)

<table>
<tr><td colspan="2">Calculation:</td></tr>
<tr><td colspan="2">Percent Flow Through – (The total number of LSRs that flow through LESOG/LAUTO and reach a status for a FOC to be issued) / (the number of LSRs passed from LEO/LNP Gateway to LESOG/LAUTO) - Σ[(the number of LSRs that fall out for manual processing) + (the number of LSRs that are returned to the CLEC for clarification) + (the number of LSRs that contain errors made by CLECs)] X 100.</td></tr>
<tr><td colspan="2">Report Structure:</td></tr>
<tr><td colspan="2">• CLEC Aggregate</td></tr>
<tr><td colspan="2">Level of Disaggregation:</td></tr>
<tr><td colspan="2">• Region</td></tr>
<tr><td>Data Retained Relating to CLEC Experience</td><td>Data Retained Relating to BST Experience</td></tr>
<tr><td>• Report month
  ➢ Total number of LSRs received
• Total number of errors by type:
  ➢ Fatal rejects
  ➢ Total fallout for manual processing
  ➢ Auto clarification
  ➢ CLEC caused system fallout
• Total number of errors by error code</td><td></td></tr>
<tr><td colspan="2">Retail Analog/Benchmark:</td></tr>
<tr><td colspan="2">Benchmark</td></tr>
</table>

ATTACHMENT 2
Flowthrough – OSS99

BellSouth Flow-through Analysis
For CLECs LSRs placed via EDI or TAG

	BellSouth Service Offered to CLEC via resale or UNE	Flow-through if no BST or CLEC Errors (Yes/No)	Complex Service (Yes/No)	Complex Order (Yes/No)	Design Service (Yes/No)	Can ordering this service cause fall out for a reason other than errors or complex? If so, what reason?
1	Flat Rate/Residence	Yes	No	No	no	
2	Flat Rate/Business	Yes	No	No	no	
3	Pay Phone Provider	No	No	No	no	
4	Measured Rate/Res.	Yes	No	No	no	
5	Measured Rate/Bus.	Yes	No	No	no	
6	Area Plus	Yes	No	No	no	
7	Package/Complete Choice and area plus	Yes	No	No	no	
8	Optional Calling Plan	Yes	No	No	no	
9	Ga. Community Calling	Yes	No	No	no	
10	Call Waiting Deluxe	Yes	No	No	no	
11	Call Waiting	Yes	No	No	no	
12	Caller ID	Yes	No	No	no	
13	Speed Calling	Yes	No	No	no	
14	3 Way Calling	Yes	No	No	no	
15	Call Forwarding-Variable	Yes	No	No	no	
16	Remote Access to CF	Yes	No	No	no	
17	Enhanced Caller ID	Yes	No	No	no	
18	Memory Call	Yes	No	No	no	
19	Memory Call Ans. Svc.	Yes	No	No	no	
20	MTS	Yes	No	No	no	
21	RCF	Yes	No	No	no	
22	Ringmaster	Yes	No	No	no	
23	Call Tracing	Yes	No	No	no	
24	Call Block	Yes	No	No	no	
25	Repeat Dialing	Yes	No	No	no	
26	Call Selector	Yes	No	No	no	
27	Call Return	Yes	No	No	no	
28	Preferred Call Forward	Yes	No	No	no	
29	Touchtone	Yes	No	No	no	
30	Visual Director	Yes	No	No	no	
31	INP (all types?)	Yes	UNE	No	no	
32	Unbundled Loop-Analog 2W, SL1, SL2	Yes	UNE	No	Yes-designed, no-non-designed	
33	2 wire analog port	Yes	UNE	No	no	
34	Local Number Portability (always?)	Yes	UNE	No	no	
35	Accupulse	No	Yes	Yes	yes	See note at bottom of matrix.
36	Basic Rate ISDN	No*	Yes	Yes	yes	LSR electronically submitted; no flow through

	BellSouth Service Offered to CLEC via resale or UNE	Flow-through if no BST or CLEC Errors (Yes/No)	Complex Service (Yes/No)	Complex Order (Yes/No)	Design Service (Yes/No)	Can ordering this service cause fall out for a reason other than errors or complex? If so, what reason?
37	DID	No*	Yes	Yes	Yes	*LSR electronically submitted: no flow through.*
38	Frame Relay	No	Yes	Yes	yes	
39	Megalink	No	Yes	Yes	yes	
40	Megalink-T1	No	Yes	Yes	yes	
41	Native Mode LAN Interconnection (NMLI)	No	Yes	Yes	yes	
42	Pathlink Primary Rate ISDN	No	Yes	Yes	yes	
43	Synchronet	No	Yes	Yes	yes	LSR electronically submitted; no flow through
44	PBX Trunks	No	Yes	Yes	Yes	LSR electronically submitted; no flow through
45	LightGate	No	Yes	Yes	yes	
46	Smartpath	No	Yes	Yes	yes	
47*a*	Hunting *(Multiline)*	No*	Yes	no	no	LSR electronically submitted; no flow through
47b	*Hunting (Series Completion)*	**Yes**	**Yes**	**No**	**No**	
48	CENTREX	No	Yes	Yes	no	
49	FLEXSERV	No	Yes	Yes	yes	
50	Multiserv	No	Yes	Yes	yes	
51	Off-Prem Stations	No	Yes	Yes	yes	
52	SmartRING	No	Yes	Yes	yes	
53	FX	No	Yes	Yes	yes	
54	Tie Lines	No	Yes	Yes	Yes	
55	WATS	No	Yes	Yes	yes	
56	4 wire analog voice grade loop	No	UNE	Yes	yes-designed, no-non-designed	
57	*4 wire DS1 and DS0 digital loop*	No*	UNE	Yes	yes	*LSR electronically submitted: no flow through*
58	2 wire ISDN digital loop	No	UNE	Yes	yes	
59	4 wire DS1 & PRI digital loop	No	UNE	Yes	yes	
60	ADSL	**No**	UNE	Yes	yes	
61	HDSL	No	UNE	Yes	yes	
62	2 wire analog DID trunk port	No	UNE	Yes	Yes	

	BellSouth Service Offered to CLEC via resale or UNE	Flow-through if no BST or CLEC Errors (Yes/No)	Complex Service (Yes/No)	Complex Order (Yes/No)	Design Service (Yes/No)	Can ordering this service cause fall out for a reason other than errors or complex? If so, what reason?
63	2 wire ISDN digital line side port	No	UNE	Yes	yes	
64	4 wire ISDN DSI digital trunk ports	No	UNE	Yes	yes	
65	UNE Combinations	y-loop+port	UNE	Yes	yes	
66	Directory Listings (simple)	**Yes**	UNE	Yes	no	
	BellSouth Service Offered to CLEC via resale or UNE	Flow-through if no BST or CLEC Errors (Yes/No)	Complex Service (Yes/No)	Complex Order (Yes/No)	Design Service (Yes/No)	Can ordering this service cause fall out for a reason other than errors or complex? If so, what reason?
67	Directory Listings (complex)	No*	UNE	yes	no	*LSR submitted electronically; no flow through*
68	ESSX	No	Yes	Yes	no	

Note for last column: For all services that indicate 'No' for flow-through, the following reasons, in addition to errors or complex services, also prompt manual handling: Expedites from CLECs, special pricing plans, for denials – restore and conversion or disconnect and conversion both required, partial migrations (although conversions-as-is flow through), class of service invalid in certain states with some TOS – e.g. gov't, or cannot be changed when changing main TN on C activity, low volume – e.g. activity type T=move, pending order review required, more than 25 business lines, restore or suspend for UNE combos, transfer of calls option for CLEC end user – fixed with release 6.0, new TN not yet posted to BOCRIS. All but the last one are unique to the CLEC environment.

ORDERING

Report/Measurement:	
Reject Interval	
Definition:	
Reject Interval is the average reject time from receipt of an LSR to the issuance of a Reject. An LSR is considered valid when it is electronically submitted by the CLEC and passes LEO edit checks to insure the data received is correctly formatted and complete.	
Exclusions:	
Service Requests canceled by CLEC	
Business Rules:	
Fully Mechanized: The elapsed time from receipt of a valid LSR (date and time stamp in EDI, TAG) until the LSR is rejected (date and time stamp of reject in LEO). Fatal Rejects and Auto Clarifications are considered in the Fully Mechanized category.	
Calculation:	
Reject Interval = Σ[(Date and Time of Service Request Rejection) – (Date and Time of Service Request Receipt)] / (Number of Service Requests Rejected in Reporting Period)	
Report Structure:	
• CLEC Specific	
Level of Disaggregation:	
• State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Reject Interval • Total Number of LSRs • Total number of Errors • State	
Retail Analog/Benchmark:	
Benchmark; Retail Analog is underdevelopment	

ORDERING

Report/Measurement:	
Firm Order Confirmation Timeliness	
Definition:	
Interval for Return of a Firm Order Confirmation (FOC Interval) is the average response time from receipt of valid LSR to issuance of a firm order confirmation.	
Exclusions:	
• Rejected LSRs • Partially Mechanized or Non-Mechanized LSRs received and/or FOCd outside of normal business hours.	
Business Rules:	
• **Fully Mechanized:** The elapsed time from receipt of a valid electronically submitted LSR (date and time stamp in EDI, LENS or TAG) until the LSR is processed, appropriate service orders are generated and a Firm Order Confirmation is returned to the CLEC. •	
Calculation:	
Firm Order Confirmation Timeliness = Σ[(Date and Time of Firm Order Confirmation) – (Date and Time of Service Request Receipt)] / (Number of Service Requests Confirmed in Reporting Period)	
Report Structure:	
• CLEC Specific	
Level of Disaggregation:	
• State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Interval for FOC • Total number of LSRs • State	
Retail Analog/Benchmark:	
Benchmark; Retail Analog is underdevelopment	

PROVISIONING

Report/Measurement:
Percent Missed Installation Appointments
Definition:
"Percent missed installation appointments" monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer as compared to BST. This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) • Disconnect (D) & From (F) orders • End User Misses on Interconnection Trunks
Business Rules:
Percent Missed Installation Appointments (PMI) is the percentage of orders with completion dates in the reporting period that are past the original committed due date. Missed Appointments caused by end-user reasons will be included and reported separately. The "due date" is any time on the confirmed due date. Which means there cannot be a cutoff time for commitments, as certain types of orders are requested to be worked after standard business hours. Also, during Daylight Savings Time, field technicians are scheduled until 9PM in some areas and the customer is offered a greater range of intervals from which to select.
Calculation:
Percent Missed Installation Appointments = Σ (Number of Orders with Completion date in Reporting Period past the Original Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100
Report Structure:
• CLEC Specific • CLEC Aggregate • BST Aggregate **Report explanation:** The difference between End User MA and Total MA is the result of BST caused misses. Here, Total MA is the total % of orders missed either by BST or CLEC end user and End User MA represents the percentage of orders missed by the end user
Level of Disaggregation:

• Product Reporting Levels
  ➢ Resale POTS
  ➢ Resale Design
  ➢ UNE Loop & Port Combination
  ➢ UNE Loops
• Geographic Scope
  ➢ State

PROVISIONING (Percent Missed Installation Appointments – Continued)

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • CLEC Order Number and PON • Committed Due Date • Completion Date • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope	• Report Month • BST Order Number • Committed Due Date • Completion Date • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope
Retail Analog/Benchmark:	
Retail Analog	

PROVISIONING

Report/Measurement :
Average (Order) Completion Interval (OCI)
Definition:
The "average (order) completion interval" measure monitors the interval of time it takes BST to provide service for the CLEC or its' own customers. This report measures how well BellSouth meets the interval offered to customers on service orders.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services • (Record Orders, Test Orders, etc.) • D (Disconnect) and F (From) orders. (From is the disconnect side of a move order when the customer moves to a new address). • "L" Appointment coded orders (where the customer has requested a later than offered interval)
Business Rules:
The actual completion interval is determined for each order processed during the reporting period. The completion interval is the elapsed time from when BST issues a FOC or SOCS date time stamp receipt of an order from the CLEC to BST's actual order completion date. This includes all delays for BST's CLEC/End Users. The clock starts when a valid order number is assigned by SOCS and stops when the technician or system completes the order in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the associated total number of orders completed. Orders that are worked on zero due dates are calculated with a .33 day interval (8 hours) in order to report a portion of a day interval. These orders are issued and worked/completed on the same day. They can be either flow through orders (no field work-non-dispatched) or field orders (dispatched).
Calculation:
Average (Order) Completion Interval: Σ[(Completion Date) – (Order Issue Date)]/ Σ (Count of Orders Completed in Reporting Period)
Report Structure:
• CLEC Specific • CLEC Aggregate • BST Aggregate

PROVISIONING –
(Average Completion Interval (OCI) – Continued)

<table>
<tr><td colspan="2">Level of Disaggregation:</td></tr>
<tr><td colspan="2">• Product Reporting Levels
➢ Resale POTS (Dispatch)
➢ Resale Design (Dispatch)
➢ UNE Loop & Port Combination (Dispatch)
➢ UNE Loops (Dispatch – W Coded Orders Only)
➢ IC Trunks (Dispatch)
• Geographic Scope
➢ State
A W-code indicates orders where the CLEC accepts the offered interval</td></tr>
<tr><td>Data Retained Relating to CLEC Experience</td><td>Data Retained Relating to BST Experience</td></tr>
<tr><td>• Report Month
• CLEC Company Name
• Order Number
• Submission Date & Time
• Completion Date
• Service Type
• Geographic Scope</td><td>• Report Month
• BST Order Number
• Order Submission Date & Time
• Order Completion Date & Time
• Service Type
• Geographic Scope</td></tr>
<tr><td colspan="2">Retail Analog/Benchmark</td></tr>
<tr><td colspan="2">Retail Analog</td></tr>
</table>

PROVISIONING

Report/Measurement:	
Coordinated Customer Conversions Interval	
Definition:	
This report measures the average time it takes BST to disconnect an unbundled loop from the BST switch and cross connect it to a CLEC's equipment. This measurement applies to service orders with and without LNP, and where the CLEC has requested BST to provide a coordinated cutover.	
Exclusions:	
• Any order canceled by the CLEC will be excluded from this measurement. • Delays due to CLEC following disconnection of the unbundled loop • Unbundled Loops where there is no existing subscriber loop	
Business Rules:	
Where the service order includes LNP, the interval includes the total time for the cutover including the translation time to place the line back in service on the ported line. The interval is calculated for the entire cutover time for the service order and then divided by items worked in that time to give the average per item interval for each service order.	
Calculation:	
Σ [(Completion Date and Time for Cross Connection of an Coordinated Unbundled Loop)-(Disconnection Date and Time of an Coordinated Unbundled Loop)] / Total Number of Unbundled Loop with Coordinated Conversions (items) for the reporting period..	
Report Structure:	
• CLEC Specific • CLEC Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ State	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number • Committed Due Date • Service Type • Cutover Start Time • Cutover Completion time • Portability start and completion times (INP Orders) • Total Items	
Retail Analog/Benchmark:	
Benchmark	

PROVISIONING

Report/Measurement:	
% Provisioning Troubles within 4 days of Service Order Completion	
Definition:	
Percent Provisioning Troubles within 4 days of Installation measures the quality and accuracy of installation activities.	
Exclusions:	
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (R Orders, Test Orders, etc.) • Disconnect & From orders	
Business Rules:	
Measures the quality and accuracy of completed orders. The first trouble report from a service order after completion is counted in this measure. Subsequent trouble reports are measured in Repeat Report Rate. Reports are calculated by searching in the prior report period for completed service orders and following 4 days after completion for a trouble report. Disconnect & From orders are excluded as there is no subsequent activity following a disconnect.	
Calculation:	
% Provisioning Troubles within 4 days of Service Order Activity = Σ (Trouble reports on all completed orders ≤ 4 days following service order(s) completion) / (All Service Orders completed in the report calendar month) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Product Reporting Levels ➢ Resale POTS ➢ Resale Design ➢ UNE Loop & Port Combination ➢ UNE Loops • Geographic Scope ➢ State	
Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Order Number and PON • Order Submission Date • Order Submission Time • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope	• Report Month • BST Order Number • Order Submission Date • Order Submission Time • Status Type • Status Notice Date • Standard Order Activity • Geographic Scope
Retail Analog/Benchmark:	
Retail Analog	

MAINTENANCE & REPAIR

Report/Measurement:

Missed Repair Appointments

Definition:

The percent of trouble reports not cleared by the committed date and time.

Exclusions:

- Trouble tickets canceled at the CLEC request.
- BST trouble reports associated with internal or administrative service.
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Trouble.

Business Rules:

The negotiated commitment date and time is established when the repair report is received. The cleared time is the date and time that BST personnel clear the trouble and closes the trouble report in his/her Computer Access Terminal (CAT) or workstation. If this is after the Commitment time, the report is flagged as a "Missed Commitment" or a missed repair appointment. When the data for this measure is collected for BST and a CLEC, it can be used to compare the percentage of the time repair appointments are missed due to BST reasons. (No access reports are part of this measure because they are not a missed appointment.)

Note: Appointment intervals vary with force availability in the POTS environment. Specials and Trunk intervals are standard interval appointments of no greater than 24 hours.

Calculation:

Percentage of Missed Repair Appointments =Σ (Count of Customer Troubles Not Cleared by the Quoted Commitment Date and Time) / Σ (Total Trouble reports closed in Reporting Period) X 100

Report Structure:

- CLEC Specific
- CLEC Aggregate
- BST Aggregate

Level of Disaggregation:

- Product Reporting Levels
  - Resale POTS
  - Resale DESIGN
  - UNE Loop & Port Combination
  - UNE Loops
- Geographic Scope
  - State

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • CLEC Company Name • Submission Date & Time • Completion Date • Service Type • Disposition and Cause • Geographic Scope	• Report Month • BST Company Code • Submission Date & Time • Completion Date • Service Type • Disposition and Cause (Non-Design / Non-Special Only) • Trouble Code (Design and Trunking Services) • Geographic Scope

Retail Analog/Benchmark

Retail Analog

MAINTENANCE & REPAIR

Report/Measurement:	
Customer Trouble Report Rate	
Definition:	
Initial and repeated customer direct or referred troubles reported within a calendar month per 100 lines/ circuits in service.	
Exclusions:	
• Trouble tickets canceled at the CLEC request. • BST trouble reports associated with administrative service. • Customer provided Equipment (CPE) troubles or CLEC equipment troubles.	
Business Rules:	
Customer Trouble Report Rate is computed by accumulating the number of maintenance, initial and repeated, trouble reports during the reporting period. The resulting number of trouble reports are divided by the total "number of service" lines, ports that exist for the CLECs and BST respectively at the end of the report month.	
Calculation:	
Customer Trouble Report Rate = (Count of Initial and Repeated Trouble Reports in the Current Period) / (Number of Service Access Lines in service at End of the Report Period) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate.	
Level of Disaggregation:	

• Product Reporting Levels
  ➢ Resale POTS
  ➢ Resale DESIGN
  ➢ UNE Loop & Port Combination
  ➢ UNE Loops
• Geographic Scope
  ➢ State	

Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • CLEC Company Name • Ticket Submission Date & Time • Ticket Completion Date • Service Type • Disposition and Cause • # Service Access Lines in Service at the end of period • Geographic Scope	• Report Month • BST Company Code • Ticket Submission Date & Time • Ticket Completion Date • Service Type • Disposition and Cause (Non-Design / Non-Special Only) • Trouble Code (Design and Trunking Services) • # Service Access Lines in Service at the end of period • Geographic Scope
Retail Analog/Benchmark:	
Retail Analog	

MAINTENANCE & REPAIR

Report/Measurement:

Maintenance Average Duration

Definition:

The Average duration of Customer Trouble Reports from the receipt of the Customer Trouble Report to the time the trouble report is cleared.

Exclusions:

- Trouble reports canceled at the CLEC request
- BST trouble reports associated with administrative service
- Customer Provided Equipment (CPE) troubles or CLEC Equipment Troubles.
- Trouble reports greater than 10 days

Business Rules:

For Average Duration the clock starts on the date and time of the receipt of a correct repair request. The clock stops on the date and time the service is restored (when the technician completes the trouble ticket on his/her CAT or work system).

Calculation:

Maintenance Average Duration = Σ[(Date and Time of Service Restoration) – (Date and Time Trouble Ticket was Opened)] / (Total Closed Troubles in the reporting period)

Report Structure:

- CLEC Specific
- BST Aggregate
- CLEC Aggregate

Level of Disaggregation:

- Product Reporting Levels
  - Resale POTS
  - Resale DESIGN
  - UNE Loop & Port Combination
  - UNE Loops
  - IC Trunks
- Geographic Scope
  - State

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • Total Tickets • CLEC Company Name • Ticket Submission Date & Time • Ticket Completion Date • Service Type • Disposition and Cause • Geographic Scope	• Report Month • Total Tickets • BST Company Code • Ticket Submission Date • Ticket submission Time • Ticket completion Date • Ticket Completion Time • Total Duration Time • Service Type • Disposition and Cause (Non – Design / Non-Special Only) • Trouble Code (Design and Trunking Services) • Geographic Scope

Retail Analog/Benchmark:

Retail Analog

MAINTENANCE & REPAIR

Report/Measurement:	
Percent Repeat Troubles within 30 Days	
Definition:	
Closed trouble reports on the same line/circuit as a previous trouble report received within 30 calendar days as a percent of total troubles reported.	
Exclusions:	
• Trouble Reports canceled at the CLEC request • BST Trouble Reports associated with administrative service • Customer Provided Equipment (CPE) Troubles or CLEC Equipment Troubles.	
Business Rules:	
Includes Customer trouble reports received within 30 days of an original Customer trouble report.	
Calculation:	
Percentage of Missed Repair Appointments = (Count of Customer Troubles where more than one trouble report was logged for the same service line within a continuous 30 days) / (Total Trouble Reports Closed in Reporting Period) X 100	
Report Structure:	
• CLEC Specific • CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	

• Product Reporting Levels
  ➢ Resale POTS
  ➢ Resale DESIGN
  ➢ UNE Loop & Port Combination
  ➢ UNE Loops
• Geographic Scope
  ➢ State	

Data Retained Relating to CLEC Experience	**Data Retained Relating to BST Experience**
• Report Month • Total Tickets • CLEC Company Name • Ticket Submission Date & Time • Ticket Completion Date • Total and Percent Repeat Trouble Reports within 30 Days • Service Type • Disposition and Cause • Geographic Scope	• Report Month • Total Tickets • BST Company Code • Ticket Submission Date • Ticket Submission Time • Ticket Completion Date • Ticket Completion Time • Total and Percent Repeat Trouble Reports within 30 days • Service Type • Disposition and Cause (Non – Design/ Non-Special only) • Trouble Code (Design and Trunking Services) • Geographic Scope
Retail Analog/Benchmark:	
Retail Analog	

BILLING

Report/Measurement:	
Invoice Accuracy (Billing Accuracy)	
Definition:	
This measure provides the percentage of accuracy of the billing invoices rendered to CLECs during the current month.	
Exclusions:	
• Adjustments not related to billing errors (e.g., credits for service outage, special promotion credits, adjustments to satisfy the customer)	
Business Rules:	
The accuracy of billing invoices delivered by BST to the CLEC must enable them to provide a degree of billing accuracy comparative to BST bills rendered to retail customers of BST. CLECs request adjustments on bills determined to be incorrect. The BellSouth Billing verification process includes manually analyzing a sample of local bills from each bill period. The bill verification process draws from a mix of different customer billing options and types of service. An end-to-end auditing process is performed for new products and services. Internal measurements and controls are maintained on all billing processes.	
Calculation:	
Invoice Accuracy = (Total Billed Revenues during current month) – (Absolute Value of Billing Related Adjustments during current month) / Total Billed Revenues during current month X 100	
Report Structure:	
• CLEC Aggregate • BST Aggregate	
Level of Disaggregation :	
• Geographic Scope ➢ State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Invoice Type • Total Billed Revenue • Billing Related Adjustments	• Report Month • Retail Type ➢ CRIS ➢ CABS • Total Billed Revenue • Billing Related Adjustments
Retail Analog/Benchmark	
Where BST Billing Accuracy exceeds CLEC Accuracy by more than 5%	

BILLING

Report/Measurement:	
Mean Time to Deliver Invoices (Billing Timeliness)	
Definition:	
Bill Distribution is calculated as follows: CRIS BILLS-The number of workdays is reported for CRIS bills. This is calculated by counting the Bill Period date as the first work day. Weekends and holidays are excluded when counting workdays. J/N Bills are counted in the CRIS work day category for the purposes of the measurement since their billing account number (Q account) is provided from the CRIS system. CABS BILLS-The number of calendar days is reported for CABS bills. This is calculated by counting the day following the Bill Period date as the first calendar day. Weekends and holidays are included when counting the calendar days.	
Exclusions:	
Any invoices rejected due to formatting or content errors.	
Business Rules:	
This report measures the mean interval for timeliness of billing records delivered to CLECs in an agreed upon format. CRIS-based invoices are measured in business days, and CABS-based invoices in calendar days.	
Calculation:	
Mean Time To Deliver Invoices = Σ [(Invoice Transmission Date)– (Close Date of Scheduled Bill Cycle)] / (Count of Invoices Transmitted in Reporting Period)	
Report Structure:	
• CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**

• Report Month
• Invoice Type
• Invoice Transmission Count
• Date of Scheduled Bill Close
	• Report Month
	• Retail Type
	  ➢ CRIS
	  ➢ CABS
	• Invoice Transmission Count
	• Date of Scheduled Bill Close

Retail Analog/Benchmark:	
Where CLEC Billing Timeliness exceeds BST Billing Timeliness by more than 1 day	

BILLING

Report/Measurement:	
Usage Data Delivery Accuracy	
Definition:	
This measurement captures the percentage of recorded usage that is delivered error free and in an acceptable format to the appropriate CLEC. These percentages will provide the necessary data for use as a comparative measurement for BellSouth performance. This measurement captures Data Delivery Accuracy rather than the accuracy of the individual usage recording.	
Exclusions:	
None	
Business Rules:	
The accuracy of the data delivery of usage records delivered by BST to the CLEC must enable them to provide a degree of accuracy comparative to BST bills rendered to their retail customers. If errors are detected in the delivery process, they are investigated, evaluated and documented. Errors are corrected and the data retransmitted to the CLEC.	
Calculations:	
Usage Data Delivery Accuracy = Σ [(Total number of usage data packs sent during current month) – (Total number of usage data packs requiring retransmission during current month)] / (Total number of usage data packs sent during current month) X 100	
Report Structure:	
• CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ Region	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Record Type ➢ BellSouth Recorded ➢ Non BellSouth Recorded	• Report Month • Record Type
Retail Analog/Benchmark:	
Where BST Usage Data Delivery Accuracy exceeds CLEC Usage Data Delivery Accuracy by more than 1%	

BILLING

Report/Measurement:	
Usage Data Delivery Timeliness	
Definition:	
This measurement provides a percentage of recorded usage data (usage recorded by BST and usage recorded by other companies and sent to BST for billing) that is delivered to the appropriate CLEC within six (6) calendar days from the receipt of the initial recording. A comparative measure is also provided showing timeliness of BST messages processed and transmitted via CMDS. Timeliness, Completeness and Mean Time to Deliver Usage measures are reported on the same report.	
Exclusions:	
None	
Business Rules:	
The purpose of this measurement is to demonstrate the level of timeliness for processing and transmission of usage data delivered to the appropriate CLEC. The usage data will be mechanically transmitted or mailed to the CLEC data processing center once daily. The Timeliness interval of usage recorded by other companies is measured from the date BST receives the records to the date BST distributes to the CLEC. Method of delivery is at the option of the CLEC.	
Calculation:	
Usage Data Delivery Timeliness = (Total number of usage records sent within six (6) calendar days from initial recording/receipt) / (Total number of usage records sent) X 100	
Report Structure:	
• CLEC Aggregate • BST Aggregate	
Level of Disaggregation:	
• Geographic Scope ➢ State	
Data Retained Relating to CLEC Experience:	**Data Retained Relating to BST Performance:**
• Report Month • Record Type ➢ BellSouth Recorded ➢ Non-BellSouth Recorded	• Report Monthly • Record Type
Retail Analog/Benchmark:	
Where the percent of BST Usage records exceeds the percent of CLEC Usage records by more than 5%	

TRUNK GROUP PERFORMANCE

Report/Measurement:

TGP-1. Trunk Group Performance

Definition:

The Trunk Group Performance report displays, over a reporting cycle, aggregate, weighted average trunk group blocking data for each hour of each day of the reporting cycle, for both CLEC affecting and BST affecting trunk groups.

Exclusions:

- Trunk Groups for which valid data is not available for an entire study period
- Duplicate trunk group information

Business Rules:

The purpose of the Trunk Group Performance Report is to provide trunk blocking measurements on CLEC and BST trunk groups for comparison only. It is not the intent of the report that it be used for network management and/or engineering.

Monthly Weighted Average Blocking:

- The reporting cycle includes both business and non-business days in a calendar month.
- Monthly average blocking values are calculated for each trunk group for each of the 24 time consistent hours across a reporting cycle.

Aggregate Monthly Blocking:

- Used to compare aggregate blocking across trunk groups which terminate traffic at CLEC points of presence versus BellSouth switches.
- Aggregate monthly blocking data is calculated for each hour of the day across all trunk groups assigned to a category.

Trunk Categorization:

This report displays, over a reporting cycle, aggregate, average blocking data for each hour of a day. Therefore, for each reporting cycle, 24 blocking data points are generated for two aggregate groups of selected trunk groups. These groups are CLEC affecting and BellSouth affecting trunk groups. In order to assign trunk groups to each aggregate group, all trunk groups are first assigned to a category. A trunk group's end points and the type of traffic that is transmitted on it define a category. Selected categories of trunk groups are assigned to the aggregate groups so that trunk reports can be generated. The categories to which trunk groups have been assigned for this report are as follows:

CLEC Affecting Categories:

	Point A	Point B
Category 1:	BellSouth End Office	BellSouth Access Tandem
Category 3:	BellSouth End Office	CLEC Switch
Category 4:	BellSouth Local Tandem	CLEC Switch
Category 5:	BellSouth Access Tandem	CLEC Switch
Category 10:	BellSouth End Office	BellSouth Local Tandem
Category 16:	BellSouth Tandem	BellSouth Tandem

BellSouth Affecting Category:

	Point A	Point B
Category 9:	BellSouth End Office	BellSouth End Office

TRUNK GROUP PERFORMANCE - (Trunk Group Performance – Continued)

Calculation:

Monthly Average Blocking:

- For each hour of the day, each day's raw data are summed across all valid measurements days in a report cycle for blocked and attempted calls.
- The sum of the blocked calls is divided by the total number of calls attempted in a reporting period.

Aggregate Monthly Blocking:

- For each hour of the day, the monthly sums of the blocked and attempted calls from each trunk group are separately aggregated over all trunk groups within each assigned category.
- The total blocked calls is divided by the total call attempts within a group to calculate an aggregate monthly blocking for each assigned group.
- The result is an aggregate monthly average blocking value for each of the 24 hours by group.

The difference between the CLEC and BellSouth affecting trunk groups are also calculated for each hour.

Report Structure:

- CLEC Aggregate
- BST Aggregrate
- State

Level of Disaggregation:

Trunk Group

Data Retained Relating to CLEC Experience	Data Retained Relating to BST Experience
• Report Month • Total Trunk Groups • Number of Trunk Groups by CLEC • Hourly average blocking per trunk group	• Report Month • Total Trunk Groups • Aggregate Hourly average blocking

Retail Analog/Benchmark:

Any 2 hour period in 24 hours where CLEC blockage exceeds BST blockage by more than 0.5% = a miss using trunk groups 1, 3, 4, 5, 10, 16 for CLECs and 9 for BST.

LNP

Report/Measurement :
Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution
Definition:
Disconnect Timeliness is defined as the interval between the time the LNP Gateway receives the 'Number Ported' message from NPAC (signifying the CLEC 'Activate') until the time that the Disconnect service order for an LSR is completed in SOCS. This interval effectively measures BST responsiveness by isolating it from impacts that are caused by CLEC related activities.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable. • "L" Appointment code orders (indicating the customer has requested a later than offered interval)
Business Rules:
The Disconnect Timeliness interval is determined for the last Disconnect service order processed on an LSR during the reporting period. The Disconnect Timeliness interval is the elapsed time from when BST receives the last 'Number Ported' message for an LSR from NPAC (signifying the CLEC 'Activate') until the last Disconnect service order is completed in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the total number of selected disconnect orders which have been completed. Mechanized (service orders generated by LSRs submitted via EDI or TAG)
Calculation :
Average Disconnect Timeliness Interval: Σ [(Disconnect Service Order Completion Date & Time) - ('Number Ported' Message Received Date & Time)] / Σ (Total Number of Disconnect Service Orders Completed in Reporting Period) **Disconnect Timeliness Interval Distribution:** [Σ (Disconnect Service Orders Completed in "X" days) / (Total Disconnect Service Orders Completed in Reporting Period)] X 100
Report Structure:
• CLEC Specific • CLEC Aggregate
Level of Disaggregation:
• Product Reporting Levels ➢ LNP • Geographic Scope ➢ State
Retail Analog/Benchmark:
Benchmark

LNP

Report/Measurement:
Percent Missed Installation Appointments
Definition:
Percent Missed Installation Appointments monitors the reliability of BST commitments with respect to committed due dates to assure that CLECs can reliably quote expected due dates to their retail customer as compared to BST. This measure is the percentage of total orders processed for which BST is unable to complete the service orders on the committed due dates and reported for both BST and End User Misses.
Exclusions:
• Canceled Service Orders • Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Test Orders, etc.) where identifiable.
Business Rules:
Percent Missed Installation Appointments (PMI) is the percentage of total orders processed for which BST is unable to complete the service order on the committed due date. Missed Appointments caused by end-user reasons will be included and reported in a separate category. The "due date" is any time on the confirmed due date, which means there cannot be a cutoff time for commitments as certain types of orders are requested to be worked after standard business hours. Also, during Daylight Savings Time, field technicians are scheduled until 9PM in some areas and the customer is offered a greater range of intervals from which to select.
Calculation:
Percent Missed Installation Appointments: LNP Percent Missed Installation Appointments = Σ (Number of Orders with Completion date in Reporting Period past the Original Committed Due Date) / (Number of Orders Confirmed in Reporting) X 100
Report Structure:
• Mechanized (service orders generated by LSRs submitted via EDI or TAG) • CLEC Specific • CLEC Aggregate **Report explanation:** Total Missed Appointments is the total % of orders missed either by BST or the CLEC end user. End User MA represents the percentage of orders missed by the CLEC end user. The difference between End User Missed Appointments and Total Missed Appointments is the number of BST caused misses.
Level of Disaggregation:

• Product Reporting Levels
  ➢ LNP
• Geographic Scope
  ➢ State

Retail Analog/Benchmark:
Retail Analog

COLLOCATION

Report/Measurement:
Collocation/Percent of Due Dates Missed
Definition:
Measures the percent of missed due dates for collocation arrangements.
Exclusions:
• Any Bona Fide firm order cancelled by the CLEC • Bona Fide firm orders to augment previously completed arrangements • Time for BST to obtain permits • Time during which the collocation contract is being negotiated
Business Rules:
Percent Due Dates Missed is the percent of total collocation arrangements which BST is unable to complete by end of the ILEC committed due date. The clock starts on the date that BST receives a complete and accurate Bona Fide firm order accompanied by the appropriate fee. The arrangement is considered a missed due date if it is not completed on or before the committed due date.
Calculation:
% of Due Dates Missed = Σ (Number of Completed Orders that were not completed w/I ILEC Committed Due Date during Reporting Period) / Number of Orders Completed in Reporting Period) X 100.
Report Structure:
• CLEC Specific • CLEC Aggregate
Level of Disaggregation:
• State • Physical
Data Retained:
• Report period • Aggregate data
Retail Analog/Benchmark:
Benchmark

Statistical Methods for BellSouth Performance Measure Analysis

I. Necessary Properties for a Test Methodology

The statistical process for testing if competing local exchange carriers (CLECs) customers are being treat equally with BellSouth (BST) customers involves more than just a mathematical formula. Three key elements need to be considered before an appropriate decision process can be developed. These are

- the type of data,
- the type of comparison, and
- the type of performance measure.

Once these elements are determined a test methodology should be developed that complies with the following properties.

- Like-to-Like Comparisons. When possible, data should be compared at appropriate levels, e.g. wire center, time of month, dispatched, residential, new orders. The testing process should:
  - Identify variables that may affect the performance measure.
  - Record these important confounding covariates.
  - Adjust for the observed covariates in order to remove potential biases and to make the CLEC and the ILEC units as comparable as possible.
- Aggregate Level Test Statistic. Each performance measure of interest should be summarized by one overall test statistic giving the decision maker a rule that determines whether a statistically significant difference exists. The test statistic should have the following properties.
  - The method should provide a single overall index, on a standard scale.
  - If entries in comparison cells are exactly proportional over a covariate, the aggregated index should be very nearly the same as if comparisons on the covariate had not been done.
  - The contribution of each comparison cell should depend on the number of observations in the cell.
  - Cancellation between comparison cells should be limited.
  - The index should be a continuous function of the observations.
- Production Mode Process. The decision system must be developed so that it does not require intermediate manual intervention, i.e. the process must be a "black box."
  - Calculations are well defined for possible eventualities.

  - The decision process is an algorithm that needs no manual intervention.
  - Results should be arrived at in a timely manner.
  - The system must recognize that resources are needed for other performance measure-related processes that also must be run in a timely manner.
  - The system should be auditable, and adjustable over time.

- Balancing. The testing methodology should balance Type I and Type II Error probabilities.
  - P(Type I Error) = P(Type II Error) for well defined null and alternative hypotheses.
  - The formula for a test's balancing critical value should be simple enough to calculate using standard mathematical functions, i.e. one should avoid methods that require computationally intensive techniques.
  - Little to no information beyond the null hypothesis, the alternative hypothesis, and the number of observations should be required for calculating the balancing critical value.

- Trimming. Trimming of extreme observations from BellSouth and CLEC distributions is needed in order to ensure that a fair comparison is made between performance measures. Three conditions are needed to accomplish this goal. These are:
  - Trimming should be based on a general rule that can be used in a production setting.
  - Trimmed observations should not simply be discarded; they need to be examined and possibly used in the final decision making process.
  - Trimming should only be used on performance measures that are sensitive to "outliers."

Measurement Types

The performance measures that will undergo testing are of four types:

1) means
2) proportions,
3) rates, and
4) ratio

While all four have similar characteristics, proportions and rates are derived from count data while means and ratios are derived from interval measurements. Table 2 classifies the performance measures by the type of measurement.

II. Testing Methodology – The Truncated Z

Many covariates are chosen in order to provide deep comparison levels. In each comparison cell, a Z statistic is calculated. The form of the Z statistic may vary depending on the performance measure, but it should be distributed approximately as a standard normal, with mean zero and variance equal to one. Assuming that the test statistic is derived so that it is negative when the performance for the CLEC is worse than for the ILEC, a positive truncation is done – i.e. if the result is negative it is left alone, if the result is positive it is changed to zero. A weighted average of the truncated statistics is calculated where a cell weight depends on the volume of BST and CLEC orders in the cell. The weighted average is re-centered by the theoretical mean of a truncated distribution, and this is divided by the standard error of the weighted average. The standard error is computed assuming a fixed effects model.

Proportion Measures

For performance measures that are calculated as a proportion, in each adjustment cell, the truncated Z and the moments for the truncated Z can be calculated in a direct manner. In adjustment cells where proportions are not close to zero or one, and where the sample sizes are reasonably large, a normal approximation can be used. In this case, the moments for the truncated Z come directly from properties of the standard normal distribution. If the normal approximation is not appropriate, then the Z statistic is calculated from the hypergeometric distribution. In this case, the moments of the truncated Z are calculated exactly using the hypergeometric probabilities.

Rate Measures

The truncated Z methodology for rate measures has the same general structure for calculating the Z in each cell as proportion measures. For a rate measure, there are a fixed number of circuits or units for the CLEC, n_{2j} and a fixed number of units for BST, n_{1j}. Suppose that the performance measure is a "trouble rate." The modeling assumption is that the occurrence of a trouble is independent between units and the number of troubles in n circuits follows a Poisson distribution with mean λ n where λ is the probability of a trouble in 1 circuit and n is the number of circuits.

In an adjustment cell, if the number of CLEC troubles is greater than 15 and the number of BST troubles is greater than 15, then the Z test is calculated using the normal approximation to the Poisson. In this case, the moments of the truncated Z come directly from properties of the standard normal distribution. Otherwise, if there are very few troubles, the number of CLEC troubles can be modeled using a binomial distribution with n equal to the total number of troubles (CLEC plus BST troubles.)

In this case, the moments for the truncated Z are calculated explicitly using the binomial distribution.

Mean Measures

For mean measures, an adjusted t statistic is calculated for each like-to-like cell which has at least 7 BST and 7 CLEC transactions. A permutation test is used when one or both of the BST and CLEC sample sizes is less than 6. Both the adjusted t statistic and the permutation calculation are described in the technical appendix.

Ratio Measures

Rules will be given for computing a cell test statistic for a ratio measure, however, the current plan for measures in this category, namely billing accuracy, does not call for the use of a Z parity statistic.

APPENDIX
TECHNICAL DESCRIPTION

We start by assuming that any necessary trimming[1] of the data is complete, and that the data are disaggregated so that comparisons are made within appropriate classes or adjustment cells that define "like" observations.

Notation and Exact Testing Distributions

Below, we have detailed the basic notation for the construction of the truncated z statistic. In what follows the word "cell" should be taken to mean a like-to-like comparison cell that has both one (or more) ILEC observation and one (or more) CLEC observation.

L = the total number of occupied cells

j = 1,…,L; an index for the cells

n_{1j} = the number of ILEC transactions in cell j

n_{2j} = the number of CLEC transactions in cell j

n_j = the total number transactions in cell j; $n_{1j}+ n_{2j}$

X_{1jk} = individual ILEC transactions in cell j; k = 1,…, n_{1j}

X_{2jk} = individual CLEC transactions in cell j; k = 1,…, n_{2j}

Y_{jk} = individual transaction (both ILEC and CLEC) in cell j

$$= \begin{cases} X_{1jk} & k = 1,K\ , n_{1j} \\ X_{2jk} & k = n_{1j}+1,K\ , n_j \end{cases}$$

$\Phi^{-1}(\cdot)$ = the inverse of the cumulative standard normal distribution function

For Mean Performance Measures the following additional notation is needed.

$\overline{X}_{1j}$ = the ILEC sample mean of cell j

$\overline{X}_{2j}$ = the CLEC sample mean of cell j

s_{1j}^2 = the ILEC sample variance in cell j

[1] When it is determined that a measure should be trimmed, a trimming rule that is easy to implement in a production setting is:

> **Trim the ILEC observations to the largest CLEC value from all CLEC observations in the month under consideration.**

That is, no CLEC values are removed; all ILEC observations greater than the largest CLEC observation are trimmed.

s_{2j}^2 = the CLEC sample variance in cell j

$\{y_{jk}\}$ = a random sample of size n_{2j} from the set of Y_{j1}, K, Y_{jn_j} ; k = 1,…,n_{2j}

M_j = the total number of distinct pairs of samples of size n_{1j} and n_{2j};

$$= \begin{pmatrix} n_j \\ n_{1j} \end{pmatrix}$$

The exact parity test is the permutation test based on the "modified Z" statistic. For large samples, we can avoid permutation calculations since this statistic will be normal (or Student's t) to a good approximation. For small samples, where we cannot avoid permutation calculations, we have found that the difference between "modified Z" and the textbook "pooled Z" is negligible. We therefore propose to use the permutation test based on pooled Z for small samples. This decision speeds up the permutation computations considerably, because for each permutation we need only compute the sum of the CLEC sample values, and not the pooled statistic itself.

A permutation probability mass function distribution for cell j, based on the "pooled Z" can be written as

$$PM(t) = P(\sum_k y_{jk} = t) = \frac{\textit{the number of samples that sum to } t}{M_j},$$

and the corresponding cumulative permutation distribution is

$$CPM(t) = P(\sum_k y_{jk} \le t) = \frac{\textit{the number of samples with sum } \le t}{M_j}.$$

For Proportion Performance Measures the following notation is defined

a_{1j} = the number of ILEC cases possessing an attribute of interest in cell j

a_{2j} = the number of CLEC cases possessing an attribute of interest in cell j

a_j = the number of cases possessing an attribute of interest in cell j; $a_{1j} + a_{2j}$

The exact distribution for a parity test is the hypergeometric distribution. The hypergeometric probability mass function distribution for cell j is

$$HG(h) = P(H = h) = \begin{cases} \dfrac{\binom{n_{1j}}{h}\binom{n_{2j}}{a_j - h}}{\binom{n_j}{a_j}}, & \max(0, a_j - n_{2j}) \le h \le \min(a_j, n_{1j}) \\ 0 & \text{otherwise} \end{cases},$$

and the cumulative hypergeometric distribution is

$$CHG(x) = P(H \le x) = \begin{cases} 0 & x < \max(0, a_j - n_{2j}) \\ \sum_{h=\max(0,a_j-n_{1j})}^{x} HG(h), & \max(0, a_j - n_{2j}) \le x \le \min(a_j, n_{1j}) \\ 1 & x > \min(a_j, n_{1j}) \end{cases}.$$

For Rate Measures, the notation needed is defined as

b_{1j} = the number of ILEC base elements in cell j

b_{2j} = the number of CLEC base elements in cell j

b_j = the total number of base elements in cell j; $b_{1j} + b_{2j}$

$\bar{p}_{1j}$ = the ILEC sample rate of cell j; n_{1j}/b_{1j}

$\bar{p}_{2j}$ = the CLEC sample rate of cell j; n_{2j}/b_{2j}

q_j = the relative proportion of ILEC elements for cell j; b_{1j}/b_j

The exact distribution for a parity test is the binomial distribution. The binomial probability mass function distribution for cell j is

$$BN(k) = P(B = k) = \begin{cases} \binom{n_j}{k} q_j^k (1 - q_j)^{n_j - k}, & 0 \le k \le n_j \\ 0 & \text{otherwise} \end{cases},$$

and the cumulative binomial distribution is

$$CBN(x) = P(B \le x) = \begin{cases} 0 & x < 0 \\ \sum_{k=0}^{x} BN(k), & 0 \le x \le n_j \\ 1 & x > n_j \end{cases}.$$

For Ratio Performance Measures the following additional notation is needed.

U_{1jk} = additional quantity of interest of an individual ILEC transaction in cell j; k = 1,…, n_{1j}

U_{2jk} = additional quantity of interest of an individual CLEC transaction in cell j; k = 1,…, n_{2j}

$\hat{R}_{ij}$ = the ILEC (i = 1) or CLEC (i = 2) ratio of the total additional quantity of interest to the base transaction total in cell j, i.e., $\sum_k U_{ijk} \Big/ \sum_k X_{ijk}$

Calculating the Truncated Z

The general methodology for calculating an aggregate level test statistic is outlined below.

1. **Calculate cell weights**, W_j. A weight based on the number of transactions is used so that a cell which has a larger number of transactions has a larger weight. The actual weight formulae will depend on the type of measure.

Mean or Ratio Measure

$$W_j = \sqrt{\frac{n_{1j} n_{2j}}{n_j}}$$

Proportion Measure

$$W_j = \sqrt{\frac{n_{2j} n_{1j}}{n_j} \cdot \frac{a_j}{n_j} \cdot \left(1 - \frac{a_j}{n_j}\right)}$$

Rate Measure

$$W_j = \sqrt{\frac{b_{1j} b_{2j}}{b_j} \cdot \frac{n_j}{b_j}}$$

2. **In each cell, calculate a Z value**, Z_j. A Z statistic with mean 0 and variance 1 is needed for each cell.

   - If $W_j = 0$, set $Z_j = 0$.
   - Otherwise, the actual Z statistic calculation depends on the type of performance measure.

Mean Measure

$$Z_j = \Phi^{-1}(\alpha)$$

where α is determine by the following algorithm.

If $\min(n_{1j}, n_{2j}) > 6$, then determine α as

$$\alpha = P(t_{n_{1j}-1} \le T_j),$$

that is, α is the probability that a t random variable with n_{1j} - 1 degrees of freedom, is less than

$$T_j = \begin{cases} t_j + \frac{g}{6}\left(\frac{n_{1j}+2n_{2j}}{\sqrt{n_{1j}\, n_{2j}(n_{1j}+n_{2j})}}\right)\left(t_j^2 + \frac{n_{2j}-n_{1j}}{n_{1j}+2n_{2j}}\right) & t_j \ge t_{\min j} \\ t_j + \frac{g}{6}\left(\frac{n_{1j}+2n_{2j}}{\sqrt{n_{1j}\, n_{2j}(n_{1j}+n_{2j})}}\right)\left(t_{\min j}^2 + \frac{n_{2j}-n_{1j}}{n_{1j}+2n_{2j}}\right) & \text{otherwise} \end{cases},$$

where

$$t_j = \frac{\bar{X}_{1j} - \bar{X}_{2j}}{s_{1j}\sqrt{\frac{1}{n_{1j}} + \frac{1}{n_{2j}}}},$$

$$t_{\min j} = \frac{-3\sqrt{n_{1j}n_{2j}n_j}}{g(n_{1j}+2n_{2j})}$$

and *g* is the median value of all values of

$$\gamma_{1j} = \frac{n_{1j}}{(n_{1j}-1)(n_{1j}-2)}\sum_k\left(\frac{X_{1jk} - \bar{X}_{1j}}{s_{1j}}\right)^3$$

with $n_{1j} > n_{3q}$ for all values of *j*. n_{3q} is the 3 quartile of all values of n_{1j}.

Note, that t_j is the "modified Z" statistic. The statistic T_j is a "modified Z" corrected for the skewness of the ILEC data.

If $\min(n_{1j}, n_{2j}) \le 6$, and

a) $M_j \leq 1{,}000$ (the total number of distinct pairs of samples of size n_{1j} and n_{2j} is 1,000 or less).

- Calculate the sample sum for all possible samples of size n_{2j}.
- Rank the sample sums from smallest to largest. Ties are dealt by using average ranks.
- Let R_0 be the rank of the observed sample sum with respect all the sample sums.

$$\alpha = 1 - \frac{R_0 - 0.5}{M_j}$$

b) $M_j > 1{,}000$

- Draw a random sample of 1,000 sample sums from the permutation distribution.
- Add the observed sample sum to the list. There is a total of 1001 sample sums. Rank the sample sums from smallest to largest. Ties are dealt by using average ranks.
- Let R_0 be the rank of the observed sample sum with respect all the sample sums.

$$\alpha = 1 - \frac{R_0 - 0.5}{1001}.$$

Proportion Measure

$$Z_j = \frac{n_j\, a_{1j} - n_{1j}\, a_j}{\sqrt{\frac{n_{1j}\, n_{2j}\, a_j\, (n_j - a_j)}{n_j - 1}}}.$$

Rate Measure

$$Z_j = \frac{n_{1j} - n_j\, q_j}{\sqrt{n_j\, q_j (1 - q_j)}}$$

Ratio Measure

$$Z_j = \frac{\hat{R}_{1j} - \hat{R}_{2j}}{\sqrt{V(\hat{R}_{1j})\left(\frac{1}{n_{1j}} + \frac{1}{n_{2j}}\right)}}$$

$$V(\hat{R}_{1j}) = \frac{\sum_k \left(U_{1jk} - \hat{R}_{1j}X_{1jk}\right)^2}{\bar{X}_{1j}^2(n_{1j}-1)} = \frac{\sum_k U_{1jk}^2 - 2\hat{R}_{1j}\sum_k \left(U_{1jk}X_{1jk}\right) + \hat{R}_{1j}^2\sum_k X_{1jk}^2}{\bar{X}_{1j}^2(n_{1j}-1)}$$

3. **Obtain a truncated Z value for each cell**, Z_j^*. To limit the amount of cancellation that takes place between cell results during aggregation, cells whose results suggest possible favoritism are left alone. Otherwise the cell statistic is set to zero. This means that positive equivalent Z values are set to 0, and negative values are left alone. Mathematically, this is written as

$$Z_j^* = \min(0, Z_j).$$

4. **Calculate the theoretical mean and variance of the truncated statistic under the null hypothesis of parity**, $E(Z_j^* | H_0)$ and $Var(Z_j^* | H_0)$. In order to compensate for the truncation in step 3, an aggregated, weighted sum of the Z_j^* will need to be centered and scaled properly so that the final aggregate statistic follows a standard normal distribution.

   - If $W_j = 0$, then no evidence of favoritism is contained in the cell. The formulae for calculating $E(Z_j^* | H_0)$ and $Var(Z_j^* | H_0)$ cannot be used. Set both equal to 0.

   - If $\min(n_{1j}, n_{2j}) > 6$ for a mean measure, $\min\left\{a_{1j}\left(1-\frac{a_{1j}}{n_{1j}}\right), a_{2j}\left(1-\frac{a_{2j}}{n_{2j}}\right)\right\} > 9$ for a proportion measure, $\min\left(n_{1j}, n_{2j}\right) > 15$ and $n_j q_j (1-q_j) > 9$ for a rate measure, or n_{1j} and n_{2j} are large for a ratio measure then

$$E(Z_j^* | H_0) = -\frac{1}{\sqrt{2\pi}}, \text{ and}$$

$$Var(Z_j^* | H_0) = \frac{1}{2} - \frac{1}{2\pi}.$$

   - Otherwise, determine the total number of values for Z_j^*. Let z_{ji} and θ_{ji}, denote

the values of Z_j^* and the probabilities of observing each value, respectively.

$$E(Z_j^* \mid H_0) = \sum_i \theta_{ji} z_{ji} \text{ ,and}$$
$$Var(Z_j^* \mid H_0) = \sum_i \theta_{ji} z_{ji}^2 - \left[E(Z_j^* \mid H_0) \right]^2 .$$

The actual values of the z's and θ's depends on the type of measure.

Mean Measure

$$N_j = \min(M_j, 1{,}000), \; i = 1, \ldots, N_j$$
$$z_{ji} = \min\left\{0, \Phi^{-1}\left(1 - \tfrac{R_i - 0.5}{N_j}\right)\right\} \quad \text{where } R_i \text{ is the rank of sample sum i}$$
$$\theta_j = \frac{1}{N_j}$$

Proportion Measure

$$z_{ji} = \min\left\{0, \frac{n_j\, i - n_{1j}\, a_j}{\sqrt{\frac{n_{1j}\, n_{2j}\, a_j\, (n_j - a_j)}{n_j - 1}}}\right\}, \quad i = \max(0, a_j - n_{2j}), \ldots, \min(a_j, n_{1j})$$
$$\theta_{ji} = HG(i)$$

Rate Measure

$$z_{ji} = \min\left\{0, \frac{i - n_j\, q_j}{\sqrt{n_j\, q_j (1 - q_j)}}\right\}, \quad i = 0, \ldots, n_j$$
$$\theta_{ji} = BN(i)$$

Ratio Measure

The performance measure that is in this class is billing accuracy. If a parity test were used, the sample sizes for this measure are quite large, so there is no need for a small sample technique. If one does need a small sample technique, then a resampling method can be used.

1. **Calculate the aggregate test statistic**, Z^T.

$$Z^T = \frac{\sum_j W_j Z_j^* - \sum_j W_j E(Z_j^* | H_0)}{\sqrt{\sum_j W_j^2 Var(Z_j^* | H_0)}}$$

The Balancing Critical Value

There are four key elements of the statistical testing process:

1. the null hypothesis, H_0, that parity exists between ILEC and CLEC services
2. the alternative hypothesis, H_a, that the ILEC is giving better service to its own customers
3. the Truncated Z test statistic, Z^T, and
4. a critical value, *c*

The decision rule[2] is

- If $Z^T < c$ then accept H_a.
- If $Z^T \geq c$ then accept H_0.

There are two types of error possible when using such a decision rule:

Type I Error: Deciding favoritism exists when there is, in fact, no favoritism.
Type II Error: Deciding parity exists when there is, in fact, favoritism.

The probabilities of each type of each are:

Type I Error: $\alpha = P(Z^T < c \mid H_0)$.
Type II Error: $\beta = P(Z^T \geq c \mid H_a)$.

We want a balancing critical value, c_B, so that $\alpha = \beta$.

It can be shown that.

[2] This decision rule assumes that a negative test statistic indicates poor service for the CLEC customer. If the opposite is true, then reverse the decision rule.

$$c_B = \frac{\sum_j W_j M(m_j, se_j) - \sum_j W_j \frac{-1}{\sqrt{2\pi}}}{\sqrt{\sum_j W_j^2 V(m_j, se_j)} + \sqrt{\sum_j W_j^2 \left(\frac{1}{2} - \frac{1}{2\pi}\right)}}.$$

where

$$M(\mu, \sigma) = \mu \Phi(\tfrac{-\mu}{\sigma}) - \sigma \phi(\tfrac{-\mu}{\sigma})$$

$$V(\mu, \sigma) = (\mu^2 + \sigma^2)\Phi(\tfrac{-\mu}{\sigma}) - \mu\sigma\phi(\tfrac{-\mu}{\sigma}) - M(\mu, \sigma)^2$$

$\Phi(\cdot)$ is the cumulative standard normal distribution function, and $\phi(\cdot)$ is the standard normal density function.

This formula assumes that Z_j is approximately normally distributed within cell j. When the cell sample sizes, n_{1j} and n_{2j}, are small this may not be true. It is possible to determine the cell mean and variance under the null hypothesis when the cell sample sizes are small. It is much more difficult to determine these values under the alternative hypothesis. Since the cell weight, W_j will also be small (see calculate weights section above) for a cell with small volume, the cell mean and variance will not contribute much to the weighted sum. Therefore, the above formula provides a reasonable approximation to the balancing critical value.

The values of m_j and se_j will depend on the type of performance measure.

Mean Measure

For mean measures, one is concerned with two parameters in each cell, namely, the mean and variance. A possible lack of parity may be due to a difference in cell means, and/or a difference in cell variances. One possible set of hypotheses that capture this notion, and take into account the assumption that transaction are identically distributed within cells is:

H_0: $\mu_{1j} = \mu_{2j}$, $\sigma_{1j}^2 = \sigma_{2j}^2$

H_a: $\mu_{2j} = \mu_{1j} + \delta_j \cdot \sigma_{1j}$, $\sigma_{2j}^2 = \lambda_j \cdot \sigma_{1j}^2$ $\quad \delta_j > 0$, $\lambda_j \geq 1$ and $j = 1,\ldots,L$.

Under this form of alternative hypothesis, the cell test statistic Z_j has mean and standard error given by

$$m_j = \frac{-\delta_j}{\sqrt{\frac{1}{n_{1j}} + \frac{1}{n_{2j}}}}, \text{ and}$$

$$se_j = \sqrt{\frac{\lambda_j n_{1j} + n_{2j}}{n_{1j} + n_{2j}}}$$

Proportion Measure

For a proportion measure there is only one parameter of interest in each cell, the proportion of transaction possessing an attribute of interest. A possible lack of parity may be due to a difference in cell proportions. A set of hypotheses that take into account the assumption that transaction are identically distributed within cells while allowing for an analytically tractable solution is:

$$H_0: \frac{p_{2j}(1-p_{1j})}{(1-p_{2j})p_{1j}} = 1$$

$$H_a: \frac{p_{2j}(1-p_{1j})}{(1-p_{2j})p_{1j}} = \psi_j \qquad \psi_j > 1 \text{ and } j = 1,\ldots,L.$$

These hypotheses are based on the "odds ratio." If the transaction attribute of interest is a missed trouble repair, then an interpretation of the alternative hypothesis is that a CLEC trouble repair appointment is ψ_j times more likely to be missed than an ILEC trouble.

Under this form of alternative hypothesis, the within cell asymptotic mean and variance of a_{1j} are given by[3]

$$E(a_{1j}) = n_j \pi_j^{(1)}$$

$$\text{var}(a_{1j}) = \frac{n_j}{\frac{1}{\pi_j^{(1)}} + \frac{1}{\pi_j^{(2)}} + \frac{1}{\pi_j^{(3)}} + \frac{1}{\pi_j^{(4)}}}$$

where

[3] Stevens, W. L. (1951) Mean and Variance of an entry in a Contingency Table. *Biometrica*, **38**, 468-470.

$$\pi_j^{(1)} = f_j^{(1)}\left(n_j^2 + f_j^{(2)} + f_j^{(3)} - f_j^{(4)}\right)$$
$$\pi_j^{(2)} = f_j^{(1)}\left(-n_j^2 - f_j^{(2)} + f_j^{(3)} + f_j^{(4)}\right)$$
$$\pi_j^{(3)} = f_j^{(1)}\left(-n_j^2 + f_j^{(2)} - f_j^{(3)} + f_j^{(4)}\right)$$
$$\pi_j^{(4)} = f_j^{(1)}\left(n_j^2\left(\tfrac{2}{\psi_j}-1\right) - f_j^{(2)} - f_j^{(3)} - f_j^{(4)}\right)$$
$$f_j^{(1)} = \frac{1}{2n_j^2\left(\frac{1}{\psi_j}-1\right)}$$
$$f_j^{(2)} = n_j n_{1j}\left(\tfrac{1}{\psi_j}-1\right)$$
$$f_j^{(3)} = n_j a_j\left(\tfrac{1}{\psi_j}-1\right)$$
$$f_j^{(4)} = \sqrt{n_j^2\left[4n_{1j}\left(n_j - a_j\right)\left(\tfrac{1}{\psi_j}-1\right) + \left(n_j + \left(a_j - n_{1j}\right)\left(\tfrac{1}{\psi_j}-1\right)\right)^2\right]}$$

Recall that the cell test statistic is given by

$$Z_j = \frac{n_j\, a_{1j} - n_{1j}\, a_j}{\sqrt{\frac{n_{1j}\, n_{2j}\, a_j\,(n_j - a_j)}{n_j - 1}}}.$$

Using the equations above, we see that Z_j has mean and standard error given by

$$m_j = \frac{n_j^2\pi_j^{(1)} - n_{1j}\, a_j}{\sqrt{\frac{n_{1j}\, n_{2j}\, a_j\,(n_j - a_j)}{n_j - 1}}}, \text{ and}$$

$$se_j = \sqrt{\frac{n_j^3(n_j - 1)}{n_{1j}\, n_{2j}\, a_j\,(n_j - a_j)\left(\frac{1}{\pi_j^{(1)}} + \frac{1}{\pi_j^{(2)}} + \frac{1}{\pi_j^{(3)}} + \frac{1}{\pi_j^{(4)}}\right)}}.$$

Rate Measure

A rate measure also has only one parameter of interest in each cell, the rate at which a phenomenon is observed relative to a base unit, e.g. the number of troubles per available line. A possible lack of parity may be due to a difference in cell rates. A set of hypotheses that take into account the assumption that transaction are identically distributed within cells is:

H_0: $r_{1j} = r_{2j}$

H_a: $r_{2j} = \varepsilon_j r_{1j}$ $\varepsilon_j > 1$ and $j = 1,\ldots,L$.

Given the total number of ILEC and CLEC transactions in a cell, n_j, and the number of base elements, b_{1j} and b_{2j}, the number of ILEC transaction, n_{1j}, has a binomial distribution from n_j trials and a probability of

$$q_j^* = \frac{r_{1j} b_{1j}}{r_{1j} b_{1j} + r_{2j} b_{2j}}.$$

Therefore, the mean and variance of n_{1j}, are given by

$$E(n_{1j}) = n_j q_j^*$$
$$\text{var}(n_{1j}) = n_j q_j^* (1 - q_j^*)$$

Under the null hypothesis

$$q_j^* = q_j = \frac{b_{1j}}{b_j},$$

but under the alternative hypothesis

$$q_j^* = q_j^a = \frac{b_{1j}}{b_{1j} + \varepsilon_j b_{2j}}.$$

Recall that the cell test statistic is given by

$$Z_j = \frac{n_{1j} - n_j q_j}{\sqrt{n_j q_j (1 - q_j)}}.$$

Using the relationships above, we see that Z_j has mean and standard error given by

$$m_j = \frac{n_j \left(q_j^a - q_j\right)}{\sqrt{n_j q_j (1 - q_j)}} = (1 - \varepsilon_j) \frac{\sqrt{n_j b_{1j} b_{2j}}}{b_{1j} + \varepsilon_j b_{2j}}, \text{ and}$$

$$se_j = \sqrt{\frac{q_j^a (1 - q_j^a)}{q_j (1 - q_j)}} = \sqrt{\varepsilon_j} \frac{b_j}{b_{1j} + \varepsilon_j b_{2j}}.$$

Ratio Measure

As with mean measures, one is concerned with two parameters in each cell, the mean and

variance, when testing for parity of ratio measures. As long as sample sizes are large, as in the case of billing accuracy, the same method for finding m_j and se_j that is used for mean measures can be used for ratio measures.

Determining the Parameters of the Alternative Hypothesis

In this appendix we have indexed the alternative hypothesis of mean measures by two sets of parameters, λ_j and δ_j. Proportion and rate measures have been indexed by one set of parameters each, ψ_j and ε_j respectively. A major difficulty with this approach is that more than one alternative will be of interest; for example we may consider one alternative in which all the δ_j are set to a common non-zero value, and another set of alternatives in each of which just one δ_j is non-zero, while all the rest are zero. There are very many other possibilities. Each possibility leads to a single value for the balancing critical value; and each possible critical value corresponds to many sets of alternative hypotheses, for each of which it constitutes the correct balancing value.

The formulas we have presented can be used to evaluate the impact of different choices of the overall critical value. For each putative choice, we can evaluate the set of alternatives for which this is the correct balancing value. While statistical science can be used to evaluate the impact of different choices of these parameters, there is not much that an appeal to statistical principles can offer in directing specific choices. Specific choices are best left to telephony experts. Still, it is possible to comment on some aspects of these choices:

- Parameter Choices for λ_j. The set of parameters λ_j index alternatives to the null hypothesis that arise because there might be greater unpredictability or variability in the delivery of service to a CLEC customer over that which would be achieved for an otherwise comparable ILEC customer. While concerns about differences in the variability of service are important, it turns out that the truncated Z testing which is being recommended here is relatively insensitive to all but very large values of the λ_j. Put another way, reasonable differences in the values chosen here could make very little difference in the balancing points chosen.

- Parameter Choices for δ_j. The set of parameters δ_j are much more important in the choice of the balancing point than was true for the λ_j. The reason for this is that they directly index differences in average service. The truncated Z test is very sensitive to any such differences; hence, even small disagreements among experts in the choice of the δ_j could be very important. Sample size matters here too. For example, setting all the δ_j to a single value – $\delta_j = \delta$ – might be fine for tests across individual CLECs where currently in Louisiana the CLEC customer bases are not too different. Using the same value of δ for the overall state testing does not seem sensible. At the state level we are aggregating over CLECs, so using the same δ as for an individual CLEC would be saying that a "meaningful" degree of disparity is one where the violation is

the same (δ) for each CLEC. But the detection of disparity for any component CLEC is important, so the relevant "overall" δ should be smaller.

- Parameter Choices for ψ_j or ε_j. The set of parameters ψ_j or ε_j are also important in the choice of the balancing point for tests of their respective measures. The reason for this is that they directly index increases in the proportion or rate of service performance. The truncated Z test is sensitive to such increases; but not as sensitive as the case of δ for mean measures. Sample size matters here too. As with mean measures, using the same value of ψ or ε for the overall state testing does not seem sensible.

The three parameters are related however. If a decision is made on the value of δ, it is possible to determine equivalent values of ψ and ε. The following equations, in conjunction with the definitions of ψ and ε, show the relationship with delta.

$$\delta = 2 \cdot \arcsin(\sqrt{\hat{p}_2}) - 2 \cdot \arcsin(\sqrt{\hat{p}_1})$$
$$\delta = 2\sqrt{\hat{r}_2} - 2\sqrt{\hat{r}_1}$$

The bottom line here is that beyond a few general considerations, like those given above, a principled approach to the choice of the alternative hypotheses to guard against must come from elsewhere.

Decision Process

Once Z^T has been calculated, it is compared to the balancing critical value to determine if the ILEC is favoring its own customers over a CLEC's customers.

This critical value changes as the ILEC and CLEC transaction volume change. One way to make this transparent to the decision maker, is to report the difference between the test statistic and the critical value, *diff* = Z^T - c_B. If favoritism is concluded when $Z^T < c_B$, then the *diff* < 0 indicates favoritism.

This make it very easy to determine favoritism: a positive *diff* suggests no favoritism, and a negative *diff* suggests favoritism.

BST VSEEM REMEDY PROCEDURE

TIER-1 CALCULATION FOR RETAIL ANALOGUES:

1. Calculate the overall test statistic for each CLEC; z^T_{CLEC1} (See Exhibit C)
2. Calculate the balancing critical value($^{c}B_{CLEC1}$) that is associated with the alternative hypothesis (for fixed parameters δ, ψ or ε). (See Exhibit C)
3. If the overall test statistic is equal to or above the balancing critical value, stop here. That is, if $^{c}B_{CLEC1} < z^T_{CLEC1,}$ stop here. Otherwise, go to step 4.
4. Calculate the Parity Gap by subtracting the value of step 2. from that of step 1.; $z^T_{CLEC1} - {}^{c}B_{CLEC1}$
5. Calculate the Volume Proportion using a linear distribution with slope of ¼. This can be accomplished by taking the absolute value of the Parity Gap from step 4. divided by 4; $ABS((z^T_{CLEC1} - {}^{c}B_{CLEC1}) / 4)$. All parity gaps equal or greater to 4 will result in a volume proportion of 100%.
6. Calculate the Affected Volume by multiplying the Volume Proportion from step 5. by the Total Impacted $CLEC_1$ Volume (I_c) in the negatively affected cell; where the cell value is negative. (See Exhibit C)
7. Calculate the payment to CLEC-1 by multiplying the result of step 6. by the appropriate dollar amount from the fee schedule.

So, CLEC-1 payment = Affected $Volume_{CLEC1}$ * $$ from Fee Schedule

Example: CLEC-1 Missed Installation Appointments (MIA) for Resale POTS

	n_I	n_C	I_c	MIA_I	MIA_C	z^T_{CLEC1}	C_B	**Parity Gap**	Volume Proportion	Affected Volume
State	50000	600	96	9%	16%	-1.92	-0.21	**1.71**	0.4275	
Cell						z_{CLEC1}				
1		150	17	0.091	0.113	-1.994				8
2		75	8	0.176	0.107	0.734				
3		10	4	0.128	0.400	-2.619				2
4		50	17	0.158	0.340	-2.878				8
5		15	2	0.245	0.133	1.345				
6		200	26	0.156	0.130	0.021				
7		30	7	0.166	0.233	-0.600				3
8		20	3	0.106	0.150	-0.065				2
9		40	9	0.193	0.225	-0.918				4
10		10	3	0.160	0.300	-0.660				2
										29

where n_I = ILEC observations and n_C = CLEC-1 observations

Payout for CLEC-1 is (29 units) * ($100/unit) = $2,900

Example: CLEC-1 Order Completion Interval (OCI) for Resale POTS

	n_I	n_C	I_c	OCI_I	OCI_C	z^T_{CLEC1}	C_B	**Parity Gap**	Volume Proportion	Affected Volume
State	50000	600	600	5days	7days	-1.92	-0.21	**1.71**	0.4275	
Cell						z_{CLEC1}				
1		150	150	5	7	-1.994				64
2		75	75	5	4	0.734				
3		10	10	2	3.8	-2.619				4
4		50	50	5	7	-2.878				21
5		15	15	4	2.6	1.345				
6		200	200	3.8	2.7	0.021				
7		30	30	6	7.2	-0.600				13
8		20	20	5.5	6	-0.065				9
9		40	40	8	10	-0.918				17
10		10	10	6	7.3	-0.660				4
										133

where n_I = ILEC observations and n_C = CLEC-1 observations

Payout for CLEC-1 is (133 units) * ($100/unit) = $13,300

TIER-2 CALCULATION for RETAIL ANALOGUES:

1. Tier-2 is triggered by three consecutive monthly failures of any VSEEM submetric.

2. Therefore, calculate monthly statistical results and affected volumes as outlined in steps 2. through 6. for the CLEC Aggregate performance.

3. Calculate the payment to State Designated Agency by sum totaling each months affected volume and multiplying the result by the appropriate dollar amount from the Tier-2 fee schedule.

   So, State Designated Agency payment
   = Σ (Affected Volume$_{CLECA}$) * $$ from Fee Schedule

Example: CLEC-A Missed Installation Appointments (MIA) for Resale POTS

State	n_I	n_C	I_c	MIA_I	MIA_C	Z^T_{CLECA}	C_B	**Parity Gap**	Volume Proportion	Affected Volume
Month1	180000	2100	336	9%	16%	-1.92	-0.21	**1.71**	0.4275	
Cell						Z_{CLECA}				
1		500	56	0.091	0.112	-1.994				24
2		300	30	0.176	0.100	0.734				
3		80	27	0.128	0.338	-2.619				12
4		205	60	0.158	0.293	-2.878				26
5		45	4	0.245	0.089	1.345				
6		605	79	0.156	0.131	0.021				
7		80	19	0.166	0.238	-0.600				9
8		40	6	0.106	0.150	-0.065				3
9		165	36	0.193	0.218	-0.918				16
10		80	19	0.160	0.238	-0.660				9
										99

where n_I = ILEC observations and n_C = CLEC-A observations

Payout for CLEC-A is (99 units) * ($300/unit) = $29,700

If the above example represented performance for each of months 1 through 3, then

Example: CLEC-A Missed Installation Appointments for 1Q00

State	Miss	Remedy Dollars
Month 1	x	$29,700
Month 2	x	$29,700
Month 3	x	$29,700
1Q00		**$89,100**

Tier-3

Tier-3 uses the monthly CLEC Aggregate results in a given State. Tier-3 is triggered when five of the twelve Tier-3 sub-metrics experience consecutive failures. The table below displays a situation that would trigger a Tier-3 failure, and one that would not.

		TIER-3 FAILURE X = Miss			NOT A TIER-3 FAILURE X = Miss		
Process	**Measures**	Jan	Feb	Mar	Jan	Feb	Mar
Percent Missed Installation Appointments	Resale POTS	X	X	X	X		
	Resale Design	X			X	X	X
	UNE Loop & Port Combo		X				
	UNE Loops	X	X	X			
Percent Missed Repair Appointments	Resale POTS	X	X	X	X		X
	Resale Design		X	X		X	
	UNE Loop & Port Combo					X	X
	UNE Loops				X		
Billing	Billing Accuracy	X	X	X			
	Billing Timeliness				X	X	X
Trunk Blockage	Percent Trunk Blockage	X	X	X			
Collocation	Percent Missed Collocation Due Dates						

Tier-3 is effective immediately after results are reported, and can only be lifted when two of the five failed sub-metrics show compliance for two consecutive months.

All tiers standalone, such that triggering Tier-3 will not cease payout of any Tier-1 or Tier-2 failures.

TIER-1 CALCULATION FOR BENCHMARKS:

1. For each CLEC, with five or more observations, calculate monthly performance results for the State.

2. CLECs having observations (sample sizes) between 5 and 30 will use Table I below. The only exception will be for Collocation Percent Missed Due Dates.

Table I Small Sample Size Table
(95% Confidence)

Sample Size	Equivalent 90% Benchmark	Equivalent 95% Benchmark
5	60.00%	80.00%
6	66.67%	83.33%
7	71.43%	85.71%
8	75.00%	75.00%
9	66.67%	77.78%
10	70.00%	80.00%
11	72.73%	81.82%
12	75.00%	83.33%
13	76.92%	84.62%
14	78.57%	85.71%
15	73.33%	86.67%

Sample Size	Equivalent 90% Benchmark	Equivalent 95% Benchmark
16	75.00%	87.50%
17	76.47%	82.35%
18	77.78%	83.33%
19	78.95%	84.21%
20	80.00%	85.00%
21	76.19%	85.71%
22	77.27%	86.36%
23	78.26%	86.96%
24	79.17%	87.50%
25	80.00%	88.00%
26	80.77%	88.46%
27	81.48%	88.89%
28	78.57%	89.29%
29	79.31%	86.21%
30	80.00%	86.67%

3. If the percentage (or equivalent percentage for small samples) meets the benchmark standard, stop here. Otherwise, go to step 4.

4. Determine the Volume Proportion by taking the difference between the benchmark and the actual performance result.

5. Calculate the Affected Volume by multiplying the Volume Proportion from step 4. by the Total Impacted $CLEC_1$ Volume.

6. Calculate the payment to CLEC-1 by multiplying the result of step 5. by the appropriate dollar amount from the fee schedule.

So, CLEC-1 payment = Affected $Volume_{CLEC1}$ * $$ from Fee Schedule

Example: CLEC-1 Percent Missed Due Dates for Collocations

	n_C	Benchmark	MIA_C	Volume Proportion	Affected Volume
State	600	10%	13%	.03	18

Payout for CLEC-1 is (18 units) * ($5000/unit) = $90,000

TIER-1 CALCULATION FOR BENCHMARKS (in the form of a target):

1. For each, with five or more observations, CLEC calculate monthly performance results for the State.

2. CLECs having observations (sample sizes) between 5 and 30 will use Table I above.

3. Calculate the interval distribution based on the same data set used in step 1.

4. If the 'percent within' (or equivalent percentage for small samples) meets the benchmark standard, stop here. Otherwise, go to step 5.

5. Determine the Volume Proportion by taking the difference between benchmark and the actual performance result.

6. Calculate the Affected Volume by multiplying the Volume Proportion from step 5. by the Total $CLEC_1$ Volume.

7. Calculate the payment to CLEC-1 by multiplying the result of step 6. by the appropriate dollar amount from the fee schedule.

So, CLEC-1 payment = Affected $Volume_{CLEC1}$ * $$ from Fee Schedule

Example: CLEC-1 Reject Timeliness

	n_C	Benchmark	Reject $Timeliness_C$	Volume Proportion	Affected Volume
State	600	95% within 1 hour	93% within 1 hour	.02	12

Payout for CLEC-1 is (12 units) * ($100/unit) = $1,200

TIER-2 CALCULATIONS for BENCHMARKS:

Tier-2 calculations for benchmark measures are the same as the Tier-1 benchmark calculations except the CLEC Aggregate data having failed for three months is being assessed.

Table-1

LIQUIDATED DAMAGES TABLE FOR TIER-1 MEASURES

PER AFFECTED ITEM						
	Month 1	Month 2	Month3	Month4	Month 5	Month 6
Ordering	$40	$50	$60	$70	$80	$90
Provisioning	$100	$125	$175	$250	$325	$500
Provisioning UNE (Coordinated Customer Conversions)	$400	$450	$500	$550	$650	$800
Maintenance and Repair	$100	$125	$175	$250	$325	$500
Maintenance and Repair UNE	$400	$450	$500	$550	$650	$800
LNP	$150	$250	$500	$600	$700	$800
IC Trunks	$100	$125	$175	$250	$325	$500
Collocation	$5,000	$5,000	$5,000	$5,000	$5,000	$5,000

Table-2

VOLUNTARY PAYMENTS FOR TIER-2 MEASURES

	Per Affected Item
OSS Pre-Ordering	$20
Ordering	$60
Provisioning	$300
UNE Provisioning (Coordinated Customer Conversions)	$875
Maintenance and Repair	$300
UNE Maintenance and Repair	$875
Billing	$1.00
LNP	$500
IC Trunks	$500
Collocation	$15,000

AGREEMENT IMPLEMENTATION TEMPLATE (Residence)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Agreement Effective Date:	**Agreement Expiration Date:**
Account Manager:	**Account Manager Tel No:**

Attachment Name/Number	Section Number	Version Date	Planned Activities
Terms/Conditions PartA	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	
	8	8/2/00	
	9	8/2/00	
	10	8/2/00	
	11	8/2/00	
	12	8/2/00	
	13	8/2/00	
	14	8/2/00	
	15	8/2/00	
	16	8/2/00	
	17	8/2/00	
	18	8/2/00	
	19	8/2/00	
	20	8/2/00	
	21	2/29/00	
	22	8/2/00	
	23	8/2/00	
	24	8/2/00	
	25	8/2/00	
	26	8/2/00	
Terms/Conditions Part B		8/2/00	

AGREEMENT IMPLEMENTATION TEMPLATE (Residence)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name/Number	Section Number	Version Date	Planned Activities
1-Resale	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	
	8	8/2/00	
	9	8/2/00	
	10	8/2/00	
	11	8/2/00	
	12	8/2/00	
	13	8/2/00	
	Exhibit A	8/2/00	
	Exhibit B	8/2/00	
	Exhibit C	8/2/00	
	Exhibit D	8/2/00	
	Exhibit E	8/2/00	
	Exhibit F	8/2/00	
	Exhibit G	8/2/00	
		8/2/00	
2-Network Elements & Other Services	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	
	8	8/2/00	
	9	8/2/00	

AGREEMENT IMPLEMENTATION TEMPLATE (Residence)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name/Number	Section Number	Version Date	Planned Activities
	10	8/2/00	
	11	8/2/00	
	12	8/2/00	
	13	8/2/00	
	14	8/2/00	
	15	8/2/00	
	16	8/2/00	
	17	8/2/00	
	Exhibit A	8/2/00	
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3-Local Interconnection	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	
	8	8/2/00	
	Exhibit A	8/2/00	
	Exhibit B	8/2/00	
	Exhibit C	8/2/00	
	Exhibit D	8/2/00	
	Exhibit E	8/2/00	
4-Physical Collocation	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	

AGREEMENT IMPLEMENTATION TEMPLATE (Residence)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name/Number	Section Number	Version Date	Planned Activities
	7	8/2/00	
	8	8/2/00	
	9	8/2/00	
	10	8/2/00	
	11	8/2/00	
	12	8/2/00	
	13	8/2/00	
	14	8/2/00	
	Exhibit A	8/2/00	
	Exhibit B	8/2/00	
5-Access to Numbers & Number Portability	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	
	8	8/2/00	
	Exhibit A	8/2/00	
6-Ordering/Provisioning	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
7-Billing & Billing Accuracy Certification	1	8/2/00	
	2	8/2/00	
	3	8/2/00	
	4	8/2/00	
	5	8/2/00	
	6	8/2/00	
	7	8/2/00	

AGREEMENT IMPLEMENTATION TEMPLATE (Residence)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name/Number	Section Number	Version Date	Planned Activities
	Exhibit A	8/2/00	
8-ROW/Conduits/PoleAtt	1	8/2/00	
9-Perf Measurement	Pre-Ordering	8/2/00	
	Ordering	8/2/00	
	Provisioning	8/2/00	
	Maint/Repair	8/2/00	
	Billing	8/2/00	
	Opr Svcs/DA	8/2/00	
	E911	8/2/00	
	Trunk Grp Perf	8/2/00	
	Collocation	8/2/00	
	Appendix A	8/2/00	
	Appendix B	8/2/00	
	Appendix C	8/2/00	
10-Executive Summary		8/2/00	
		8/2/00	
11-Disaster Recovery		8/2/00	

AGREEMENT IMPLEMENTATION TEMPLATE (Business)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Agreement Effective Date:	**Agreement Expiration Date:**
Account Manager:	**Account Manager Tel No:**

Attachment Name	Section No.	Version Date	Planned Activities
Terms/Conditions PartA	1		
	2		
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	26		
Terms/Conditions Part B			

AGREEMENT IMPLEMENTATION TEMPLATE (Business)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name	Section No.	Version Date	Planned Activities
1-Resale	1		
	2		
	3		
	4		
	5		
	6		
	7		
	8		
	9		
	10		
	11		
	12		
	13		
	Exhibit A		
	Exhibit B		
	Exhibit C		
	Exhibit D		
	Exhibit E		
	Exhibit F		
	Exhibit G		
	Exhibit H		
2-Network Elements & Other Services	1		
	2		
	3		
	4		
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	7		
	8		
	9		

AGREEMENT IMPLEMENTATION TEMPLATE (Business)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name	Section No.	Version Date	Planned Activities
	10		
	11		
	12		
	13		
	14		
	15		
	16		
	17		
	Exhibit A		
	Exhibit B		
	Exhibit C		
3-Local Interconnection	1		
	2		
	3		
	4		
	5		
	6		
	7		
	8		
	Exhibit A		
4-Physical Collocation	1		
	2		
	3		
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	8		
	9		
	10		

AGREEMENT IMPLEMENTATION TEMPLATE (Business)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name	Section No.	Version Date	Planned Activities
	11		
	12		
	13		
	14		
	Exhibit A		
	Exhibit B		
5-Access to Numbers & Number Portability	1		
	2		
	3		
	4		
	5		
	6		
	7		
	8		
	Exhibit A		
6-Ordering/Provisioning	1		
	2		
	3		
7-Billing & Billing Accuracy Certification	1		
	2		
	3		
	4		
	5		
	6		
	7		
	Exhibit A		
8-ROW/Conduits/PoleAtt	1		
9-Perf Measurement	Pre-Ordering		
	Ordering		

AGREEMENT IMPLEMENTATION TEMPLATE (Business)
for
CLEC-1
BellSouth Standard Interconnection Agreement

Attachment Name	Section No.	Version Date	Planned Activities
	Provisioning		
	Maint/Repair		
	Billing		
	Opr Svcs/DA		
	E911		
	Trunk Grp Perf		
	Collocation		
	Appendix A		
	Appendix B		
	Appendix C		

Attachment 11
BellSouth Disaster Recovery Plan

2000
BELLSOUTH

DISASTER RECOVERY PLANNING

For

CLECS

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1.0 PURPOSE

In the unlikely event of a disaster occurring that affects BellSouth's long-term ability to deliver traffic to a Competitive Local Exchange Carrier (CLEC), general procedures have been developed to hasten the recovery process. Since each location is different and could be affected by an assortment of potential problems, a detailed recovery plan is impractical. However, in the process of reviewing recovery activities for specific locations, some basic procedures emerge that appear to be common in most cases.

These general procedures should apply to any disaster that affects the delivery of traffic for an extended time period. Each CLEC will be given the same consideration during an outage and service will be restored as quickly as possible.

This document will cover the basic recovery procedures that would apply to every CLEC.

2.0 SINGLE POINT OF CONTACT

When a problem is experienced, regardless of the severity, the BellSouth Network Management Center (NMC) will observe traffic anomalies and begin monitoring the situation. Controls will be appropriately applied to insure the sanity of BellSouth's network; and, in the event that a switch or facility node is lost, the NMC will attempt to circumvent the failure using available reroutes.

BellSouth's NMC will remain in control of the restoration efforts until the problem has been identified as being a long-term outage. At that time, the NMC will contact BellSouth's Emergency Control Center (ECC) and relinquish control of the recovery efforts. Even though the ECC may take charge of the situation, the NMC will continue to monitor the circumstances and restore traffic as soon as damaged network elements are revitalized.

The telephone number for the BellSouth Network Management Center in Atlanta, as published in Telcordia's National Network Management Directory, is 404-321-2516.

3.0 IDENTIFYING THE PROBLEM

During the early stages of problem detection, the NMC will be able to tell which CLECs are affected by the catastrophe. Further analysis and/or first hand observation will determine if the disaster has affected CLEC equipment only; BellSouth equipment only or a combination. The initial restoration activity will be largely determined by the equipment that is affected.

Once the nature of the disaster is determined and after verifying the cause of the problem, the NMC will initiate reroutes and/or transfers that are jointly agreed upon by the affected CLECs' Network Management Center and the BellSouth NMC. The type and percentage of controls used will depend upon available network capacity. Controls necessary to stabilize the situation will be invoked and the NMC will attempt to re-establish as much traffic as possible.

For long term outages, recovery efforts will be coordinated by the Emergency Control Center (ECC). Traffic controls will continue to be applied by the NMC until facilities are re-established. As equipment is made available for service, the ECC will instruct the NMC to begin removing the controls and allow traffic to resume.

3.1 SITE CONTROL

In the total loss of building use scenario, what likely exists will be a smoking pile of rubble. This rubble will contain many components that could be dangerous. It could also contain any personnel on the premises at the time of the disaster. For these reasons, the local fire marshal with the assistance of the police will control the site until the building is no longer a threat to surrounding properties and the companies have secured the site from the general public.

During this time, the majority owner of the building should be arranging for a demolition contractor to mobilize to the site with the primary objective of reaching the cable entrance facility for a damage assessment. The results of this assessment would then dictate immediate plans for restoration, both short term and permanent.

In a less catastrophic event, i.e., the building is still standing and the cable entrance facility is usable, the situation is more complex. The site will initially be controlled by local authorities until the threat to adjacent property has diminished. Once the site is returned to the control of the companies, the following events should occur.

An initial assessment of the main building infrastructure systems (mechanical, electrical, fire & life safety, elevators, and others) will establish building needs. Once these needs are determined, the majority owner should lead the building restoration efforts. There may be situations where the site will not be totally restored within the confines of the building. The companies must individually determine their needs and jointly assess the cost of permanent restoration to determine the overall plan of action.

Multiple restoration trailers from each company will result in the need for designated space and installation order. This layout and control is required to maximize the amount of restoration equipment that can be placed at the site, and the priority of placements.

Care must be taken in this planning to insure other restoration efforts have logistical access to the building. Major components of telephone and building equipment will need to be removed and replaced. A priority for this equipment must also be jointly established to facilitate overall site restoration. (Example: If the AC switchgear has sustained damage, this would be of the highest priority in order to regain power, lighting, and HVAC throughout the building.)

If the site will not accommodate the required restoration equipment, the companies would then need to quickly arrange with local authorities for street closures, rights of way or other possible options available.

3.2 ENVIRONMENTAL CONCERNS

In the worse case scenario, many environmental concerns must be addressed. Along with the police and fire marshal, the state environmental protection department will be on site to monitor the situation.

Items to be concerned with in a large central office building could include:

1. Emergency engine fuel supply. Damage to the standby equipment and the fuel handling equipment could have created "spill" conditions that have to be handled within state and federal regulations.

2. Asbestos containing materials that may be spread throughout the wreckage. Asbestos could be in many components of building, electrical, mechanical, outside plant distribution, and telephone systems.

3. Lead and acid. These materials could be present in potentially large quantities depending upon the extent of damage to the power room.

4. Mercury and other regulated compounds resident in telephone equipment.

5. Other compounds produced by the fire or heat.

Once a total loss event occurs at a large site, local authorities will control immediate clean up (water placed on the wreckage by the fire department) and site access.

At some point, the companies will become involved with local authorities in the overall planning associated with site clean up and restoration. Depending on the clean up approach taken, delays in the restoration of several hours to several days may occur.

In a less severe disaster, items listed above are more defined and can be addressed individually depending on the damage.

In each case, the majority owner should coordinate building and environmental restoration as well as maintain proper planning and site control.

4.0 THE EMERGENCY CONTROL CENTER (ECC)

The ECC is located in the Colonnade Building in Birmingham, Alabama. During an emergency, the ECC staff will convene a group of pre-selected experts to inventory the damage and initiate corrective actions. These experts have regional access to BellSouth's personnel and equipment and will assume control of the restoration activity anywhere in the nine-state area.

In the past, the ECC has been involve with restoration activities resulting from hurricanes, ice storms and floods. They have demonstrated their capabilities during these calamities as well as

during outages caused by human error or equipment failures. This group has an excellent record of restoring service as quickly as possible.

During a major disaster, the ECC may move emergency equipment to the affected location, direct recovery efforts of local personnel and coordinate service restoration activities with the CLECs. The ECC will attempt to restore service as quickly as possible using whatever means is available; leaving permanent solutions, such as the replacement of damaged buildings or equipment, for local personnel to administer.

Part of the ECC's responsibility, after temporary equipment is in place, is to support the NMC efforts to return service to the CLECs. Once service has been restored, the ECC will return control of the network to normal operational organizations. Any long-term changes required after service is restored will be made in an orderly fashion and will be conducted as normal activity.

5.0 RECOVERY PROCEDURES

The nature and severity of any disaster will influence the recovery procedures. One crucial factor in determining how BellSouth will proceed with restoration is whether or not BellSouth's equipment is incapacitated. Regardless of who's equipment is out of service, BellSouth will move as quickly as possible to aid with service recovery; however, the approach that will be taken may differ depending upon the location of the problem.

5.1 CLEC OUTAGE

For a problem limited to one CLEC (or a building with multiple CLECs), BellSouth has several options available for restoring service quickly. For those CLECs that have agreements with other CLECs, BellSouth can immediately start directing traffic to a provisional CLEC for completion. This alternative is dependent upon BellSouth having concurrence from the affected CLECs.

Whether or not the affected CLECs have requested a traffic transfer to another CLEC will not impact BellSouth's resolve to re-establish traffic to the original destination as quickly as possible.

5.2 BELLSOUTH OUTAGE

Because BellSouth's equipment has varying degrees of impact on the service provided to the CLECs, restoring service from damaged BellSouth equipment is different. The outage will probably impact a number of Carriers simultaneously. However, the ECC will be able to initiate immediate actions to correct the problem.

A disaster involving any of BellSouth's equipment locations could impact the CLECs, some more than others. A disaster at a Central Office (CO) would only impact the delivery of traffic to and from that one location, but the incident could affect many Carriers. If the Central Office is a Serving Wire Center (SWC), then traffic from the entire area to those Carriers served from that switch would also be impacted. If the switch functions as an Access Tandem, or there is a tandem in the building, traffic from every CO to every CLEC could be interrupted. A disaster that destroys a facility hub could disrupt various traffic flows, even though the switching equipment may be unaffected.

The NMC would be the first group to observe a problem involving BellSouth's equipment. Shortly after a disaster, the NMC will begin applying controls and finding re-routes for the

completion of as much traffic as possible. These reroutes may involve delivering traffic to alternate Carriers upon receiving approval from the CLECs involved. In some cases, changes in translations will be required. If the outage is caused by the destruction of equipment, then the ECC will assume control of the restoration.

5.2.1 Loss of a Central Office

When BellSouth loses a Central Office, the ECC will

a) Place specialists and emergency equipment on notice;

b) Inventory the damage to determine what equipment and/or functions are lost;

c) Move containerized emergency equipment and facility equipment to the stricken area, if necessary;

d) Begin reconnecting service for Hospitals, Police and other emergency agencies; and

e) Begin restoring service to CLECs and other customers.

5.2.2 Loss of a Central Office with Serving Wire Center Functions

The loss of a Central Office that also serves as a Serving Wire Center (SWC) will be restored as described in section 5.2.1.

5.2.3 Loss of a Central Office with Tandem Functions

When BellSouth loses a Central Office building that serves as an Access Tandem and as a SWC, the ECC will

a) Place specialists and emergency equipment on notice;

b) Inventory the damage to determine what equipment and/or functions are lost;

c) Move containerized emergency equipment and facility equipment to the stricken area, if necessary;

d) Begin reconnecting service for Hospitals, Police and other emergency agencies;

e) Re-direct as much traffic as possible to the alternate access tandem (if available) for delivery to those CLECs utilizing a different location as a SWC;

f) Begin aggregating traffic to a location near the damaged building. From this location, begin re-establishing trunk groups to the CLECs for the delivery of traffic normally found on the direct trunk groups. (This aggregation point may be the alternate access tandem location or another CO on a primary facility route.)

g) Begin restoring service to CLECs and other customers.

5.2.4 Loss of a Facility Hub

In the event that BellSouth loses a facility hub, the recovery process is much the same as above. Once the NMC has observed the problem and administered the appropriate controls, the ECC will assume authority for the repairs. The recovery effort will include

a) Placing specialists and emergency equipment on notice;

b) Inventorying the damage to determine what equipment and/or functions are lost;

c) Moving containerized emergency equipment to the stricken area, if necessary;

d) Reconnecting service for Hospitals, Police and other emergency agencies; and

e) Restoring service to CLECs and other customers. If necessary, BellSouth will aggregate the traffic at another location and build temporary facilities. This alternative would be viable for a location that is destroyed and building repairs are required.

5.3 COMBINED OUTAGE (CLEC AND BELLSOUTH EQUIPMENT)

In some instances, a disaster may impact BellSouth's equipment as well as the CLECs'. This situation will be handled in much the same way as described in section 5.2.3. Since BellSouth and the CLECs will be utilizing temporary equipment, close coordination will be required.

6.0 T1 IDENTIFICATION PROCEDURES

During the restoration of service after a disaster, BellSouth may be forced to aggregate traffic for delivery to a CLEC. During this process, T1 traffic may be consolidated onto DS3s and may become unidentifiable to the Carrier. Because resources will be limited, BellSouth may be forced to "package" this traffic entirely differently then normally received by the CLECs. Therefore, a method for identifying the T1 traffic on the DS3s and providing the information to the Carriers is required.

7.0 ACRONYMS

CO	-	Central Office (BellSouth)
DS3	-	Facility that carries 28 T1s (672 circuits)
ECC	-	Emergency Control Center (BellSouth)
CLEC	-	Competitive Local Exchange Carrier
NMC	-	Network Management Center
SWC	-	Serving Wire Center (BellSouth switch)
T1	-	Facility that carries 24 circuits

Hurricane Information

During a hurricane, BellSouth will make every effort to keep CLECs updated on the status of our network. Information centers will be set up throughout BellSouth Telecommunications. These centers are not intended to be used for escalations, but rather to keep the CLEC informed of network related issues, area damages and dispatch conditions, etc.

Hurricane-related information can also be found on line at http://www.interconnection.bellsouth.com/network/disaster/dis_resp.htm. Information concerning Mechanized Disaster Reports can also be found at this website by clicking on CURRENT MDR REPORTS or by going directly to http://www.interconnection.bellsouth.com/network/disaster/mdrs.htm.

BST Disaster Management Plan

BellSouth maintenance centers have geographical and redundant communication capabilities. In the event of a disaster removing any maintenance center from service another geographical center would assume maintenance responsibilities. The contact numbers will not change and the transfer will be transparent to the CLEC.

Attachment 12

Bona Fide Request and New Business Requests Process

BONA FIDE REQUEST AND NEW BUSINESS REQUESTS PROCESS

1.0 The Parties agree that ALLTEL is entitled to order any Network Element, Interconnection option, service option or Resale Service required to be made available by the Communications Act of 1934, as modified by the Telecommunications Act of 1996 (the "Act"), FCC requirements or State Commission requirements. ALLTEL also shall be permitted to request the development of new or revised facilities or service options which are not required by the Act. Procedures applicable to requesting the addition of such facilities or service options are specified in this Attachment 12.

2.0 Bona Fide Requests ("BFR") are to be used when ALLTEL makes a request of BellSouth to provide a new or modified network element, Interconnection option, or other service option pursuant to the Act that was not previously included in the Agreement. New Business Requests ("NBRs") are to be used when ALLTEL makes a request of BellSouth to provide a new or custom capability or function to meet ALLTEL's business needs that was not previously included in the Agreement or pursuant to the Act. The BFR/NBR process is intended to facilitate the two-way exchange of information between ALLTEL and BellSouth, necessary for accurate processing of requests in a consistent and timely fashion.

3.0 A BFR shall be submitted in writing by ALLTEL and shall specifically identify the required service date, technical requirements, space requirements and/or such specifications that clearly define the request such that BellSouth has sufficient information to analyze and prepare a response. Such a request also shall include ALLTEL's designation of the request as being (i) pursuant to the Telecommunications Act of 1996 (i.e. a "BFR") or (ii) pursuant to the needs of the business (i.e. a "NBR"). The request shall be sent to ALLTEL's Account Executive at BellSouth.

3.1 Within two (2) business days of its receipt, BellSouth shall acknowledge in writing the receipt of the Bona Fide Request or New Business Request and identify a single point of contact and request any additional information needed to process the request.

4.0 ALLTEL may cancel a BFR or NBR at any time. If ALLTEL cancels the request more than three (3) business days after submitting it, ALLTEL shall pay BellSouth's reasonable and demonstrable costs of processing and/or implementing the BFR or NBR up to the date of cancellation. If ALLTEL does not cancel a BFR or NBR, ALLTEL shall pay BellSouth's

reasonable and demonstrable costs of processing and implementing the request.

5.0 Within fifteen (15) business days of its receipt of a BFR or NBR from ALLTEL, BellSouth shall respond to ALLTEL by providing either a preliminary analysis of whether the request is technically feasible or an explanation of why the request does not qualify as an Interconnection, Network Element, or other facility or service option that is required to be provided under the Act. The preliminary analysis will include a proposed price and whether BellSouth can meet the requested availability date, or provide an alternate availability date and sufficiently detailed explanation of why the desired due date can not be met. BellSouth also shall indicate in this analysis its agreement or disagreement with ALLTEL's designation of the request as a BFR or NBR. If BellSouth does not agree with ALLTEL's designation, it may utilize the Dispute Resolution Process provided in Section xx of the General Terms & Conditions of this Agreement. In no event, however, shall any such dispute delay BellSouth's processing of the request. When the request is a complex request involving new network elements, facilities, or service options and if BellSouth determines that it is not able to provide ALLTEL with a preliminary analysis within fifteen (15) business days of BellSouth's receipt of the request, BellSouth shall provide ALLTEL a date by which the request can be processed.

6.0 BellSouth shall propose a firm price and a detailed implementation plan within twenty-five (25) business days of providing a preliminary analysis.

7.0 Within thirty (30) business days after its receipt of (i) a refusal of BellSouth to provide a BFR or NBR price quote, or (ii) the BFR or NBR firm price and implementation plan from BellSouth, ALLTEL must either confirm, request an extention, or cancel its order for such facility or service option. If ALLTEL believes such quote is not consistent with the requirements of the Act or if at any time an agreement cannot be reached as to the terms & conditions or price of the request, ALLTEL may at that time seek the Dispute Resolution Process as provided in the General Terms & Conditions of this Agreement or FCC or state Commission arbitration of its request, as appropriate. Any such arbitration applicable to Network Elements and/or Interconnection shall be conducted in accordance with standards prescribed in Section 252 of the Act.

8.0 Unless ALLTEL agrees otherwise, all prices shall be consistent with the pricing principles of this Agreement, in accordance with the Act, and any FCC and/or the State Commission rules and regulations.

9.0 If either Party to a BFR or NBR believes that the other Party is not requesting, negotiating, or processing the request in good faith, or disputes a determination, or price or cost quote, such Party may initiate the Dispute Resolution Process, or seek FCC or state Commission resolution of the dispute, as appropriate.

10.0 Upon agreement to the terms of a BFR or NBR, an amendment to the Agreement may be required but shall not delay BellSouth's processing or implementation of the request.

Attachment 13

Operational Understanding

Customer Guide
CG-OPEU-001
Issue 1, March, 2000

Operational Understanding

Network & Carrier Services

Copyright

March, 2000

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Lisa DeMarco
404 927–7005

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Introduction

Purpose

The purpose of this Operational Understanding is to establish a foundation for a working relationship between the CLEC SERVICE CENTER and BST in support of Local Services. This document seeks to establish the roles and responsibilities for each work center, define the operational requirements needed to perform the assigned responsibilities, and to ensure and facilitate a mutual understanding for the interactive support of Local Services during its implementation and production phases.

The intent of this document is to concentrate only on those roles and responsibilities that cause each work center to interact with the other. This Operational Understanding will define interface tasks and the guidelines to complete those tasks. In addition, it will define what information will be delivered to which organization, when it will be delivered, and how it will be delivered. To that end, it will:

1. Provide a high-level maintenance center description of BellSouth provided Local Service for CLEC Business and Residential End Users located in the BellSouth service area.
2. Describe the responsibilities of the UNEC and BRMC and the CLEC SERVICE CENTER associated with the items to be addressed by the Operational Understanding.
3. Explain the CLEC SERVICE CENTERS contact to the end user for maintenance status of CLEC Local Service

Version Information

Table A Revision History

Chapter	Action Request #	Date/Issue	Description
All	N/A	March 1, 2000 / 1	Operational Understanding Base Doc

1. General

1.1 General

This Operational Understanding (OU) is between the Unbundled Network Element Center (UNEC) and the BellSouth Resale Maintenance Center (BRMC) and the CLEC Maintenance Centers. This Document provides an Operational Understanding for the Maintenance of CLEC Local Services (Resale and UNE) provided pursuant to the CLEC/BellSouth Interconnection Agreement (I.A.).

The CLEC desires to avail itself of the facilities and services of BellSouth Telecommunications (BST) for the time, in the manner, and as set forth in this Operational Understanding, subject to the rates, charges and provisions of the CLEC/BellSouth Interconnection Agreement. Any conflict between the Operational Understanding and the Interconnection Agreement shall be resolved in favor of the Interconnection Agreement.

Page 2 - Blank

2. Document Change Control

2.1 Document Change Control

This document will be updated as necessary as the CLEC SERVICE CENTERS and/or the UNEC and BRMC continue to grow and new services are introduced.

The version number will be increased incrementally by one whole digit for standard updates. Periodically there may be a need to re-issue this document due to a significant change in the SERVICE CENTER elements and environment. A re-issue of this type will increase incrementally the version number by one decimal number

Version	Date	Reason for Change
Generic O.U.	01/16/98	Clarification of Wording.
Generic O.U.	03/01/00	Update for center reorganization update

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3. Assumptions

3.1 Assumptions

The following is a list of assumptions used in the development of this document:

1. This document is specific only to interfaces between the UNEC and BRMC and the CLEC SERVICE CENTER/s for the manual process. Electronic interfaces are described in electronic documentation.
2. As CLEC SERVICE CENTER/s are established, this document will be updated to reflect any interaction between the UNEC and BRMC and the CLEC SERVICE CENTER/s.
3. Any future BellSouth Maintenance Center restructuring will require an update to this document to reflect interaction with the CLECSERVICE CENTER/s.

4. Communication Interfaces

4.1 Communication Interfaces

The methods of communication between the centers to support the operational needs of UNEC and BRMC and the CLEC SERVICE CENTER may include but are not limited to; phone and electronic data interface. A Toll Free number will be used for calling into the CLEC SERVICE CENTER for all telephony needs. It is the CLEC SERVICE CENTER's responsibility to administer and maintain the Toll Free number, and to provide this information to BellSouth.

Examples of telephone calls between the CLEC SERVICE CENTER and the BST work center include:

- referral of an end user trouble
- clearance of an end user trouble
- status of trouble reports
- rescheduling of an end user dispatch
- reporting of network outages (BellSouth NMC)
- an escalation on a reported problem

BellSouth UNE Centers

Below are the BellSouth UNEC contact numbers for:

- Interconnection Trunks
- Unbundled Network Elements
- Combinations of Network Elements

The two UNECs are located in Atlanta and Birmingham. CLECs are assigned a specific center and should only call that center when needing assistance.

Table B BellSouth UNE Center Telephone Numbers:

Location	Telephone Number
Atlanta	1-800-795-0153
Birmingham	1-800-811-9079

The contact number for the BellSouth Resale Maintenance Center (BRMC) is:

Table C BellSouth Resale Maintenance Center

1-888-461-0612

5. Maintenance Of Local Service Responsibilities and Procedures

5.1 Maintenance Of Local Service Responsibilities and Procedures

This section provides a description of the maintenance responsibilities of BST and the CLEC SERVICE CENTER for residential and business Local Service for end users located in BST serving areas.

The UNEC and BRMC will provide CLEC certain telephone services pursuant to the Interconnection Agreement; the services and facilities will be at least equal in quality to that provided by BST to itself and its end users.

BellSouth

1. Receive End User trouble reports from CLEC and coordinates internal organizations to resolve troubles and restore local service
2. Ensure all work to restore End User service is completed in accordance with the Interconnection Agreement and Telecommunications Industry standards.
3. Inform CLEC upon service restoral or when repair work is completed with the appropriate trouble closure information and test results, if applicable. BST will provide status, upon request, by CLEC. The status request from CLEC will reflect expired maintenance commitments.

BellSouth will advise CLEC of any central office, facility, or network failure that is known at the time of any inquiry or trouble report by CLEC to any BellSouth maintenance bureau.

BellSouth Network Management Center will provide Network Management Surveillance per the Appendix D of this OU.

4. This section includes scheduled and non-scheduled maintenance.

BellSouth shall provide the CLEC with the same scheduled and non-scheduled maintenance, including, without limitation, required and recommended maintenance intervals and procedures, for all Local Services, Unbundled Network Elements and Combinations provided to CLEC under the Interconnection Agreement that it currently provides for the maintenance of its own network. The CLEC will provide a single point of contact for scheduled maintenance contact/notification by BellSouth.

For services provided through resale, BellSouth agrees to provide CLEC with scheduled maintenance coordination for residence and small business special services. Non-designed services will not be coordinated. Cable throws for Non-Designed circuits will be performed with test sets designed to prevent the End Users from being interrupted during the activity. BellSouth shall monitor individual cut-over work to insure that the service is not in use prior to a service cut.

A. Scheduled—

A1. Company Initiated Activity is considered as scheduled work. Designed Special Services Company Initiated Activity (CIA) activity will be coordinated by the BellSouth CIA Centers. CIA activity consists of cable throws, carrier/ multiplexer rearrangements, and carrier/ multiplexer replacements. The interface for CIA activity is between the BellSouth CIA Centers and the responsible CLEC center.

A CLEC must provide a Single Point of Contact for CIA notification. The BellSouth CIA Centers will handle CLECs in the same method as BellSouth End Users when CIA rearrangements are involved. Non-Designed services are processed as described in the preceding Resale paragraph.

A2. BellSouth Central Office Conversions are coordinated through Network Project teams. The CLEC notifications are provided via the Customer Communications Process (CCP). The CCP Manager enters data into Internet or mail/faxes the notification directly to the CLEC address provided by the BellSouth Account team if required by the contract. Central Office conversions shall be publicized through the media (Internet) and will occur during non-peak hours.

The Internet address for CLEC notification is: http://www.interconnection.bellsouth.com/carrier

Roles and Responsibilities:

- BellSouth Customer Communications Process
- Determines conversion activity from Network Project teams
- Fax central office conversion notification to CLEC
- Media (Internet) notification per the Interconnection Agreement

CLEC SERVICE CENTER

- - Receives BellSouth central office conversion notification
- - Notifies End Users of pending conversion activity

B. Non-Scheduled—

BellSouth normally does not engage in non-scheduled maintenance activity. Non scheduled maintenance is defined as additional activity by BellSouth during a normal repair/alarm process. The nature of the maintenance activity will not allow time for a scheduled maintenance interval or End User notification. These activities would require immediate maintenance action to prevent further service degradation or imminent service interruption.

BellSouth is responsible for non-intrusive post activity testing to confirm the success of this type maintenance procedure. The non-scheduled maintenance is the same process as used for BellSouth End Users.

CLEC SERVICE CENTERS

1. Provide a Point of contact for CLEC End Users and reports screened Local Service troubles to BellSouth.
2. Provides initial trouble screening functions for end user trouble report.
3. Serve as primary end user interface during repair process.
4. Monitors status of trouble reports. Coordinates with BellSouth to perform any necessary test and restore functions.
5. Works cooperatively with BellSouth to restore End User service as soon as possible.

6. Provides a Single Point of Contact for BellSouth to schedule releases of local service if required in the IA between the parties.
7. Provides a Single Point of Contact for the Network Management Center if required in the IA between the parties.
8. Provides contact receipt for BellSouth repair technician calls approving CLEC end user request for additional billable work activity.
9. Provide a CLEC contact/reach number on all maintenance reports, which is available seven days per week, 24 hours per day.

Table D Interim Maintenance Procedures for UNEs and Resold Services

COMPANY	TASK DESCRIPTION
CLEC	Receive inquiries or trouble reports from CLEC End Users
CLEC	Make inquiry to End User to obtain answers to Pre-Screening questions: Telephone Number Being Reported End User Name: Company: Address: City & State Trouble Reported By (End User): Trouble Report Received By (CLEC Agent): CLEC Reach Telephone Number: Premises Access Information: Is End User Out-of-Service? Yes/No Does Problem Occur When End User is: a. Called by Someone Else Yes/No b. Calling a Telephone Number Yes/No If a, (Called), Provide the Calling Telephone Number If b, (Calling), Provide the Called Telephone Number Is the Trouble on All of the End USer Telephones? Yes/No If No, Which Telephone Has Trouble? Trouble Description: Date/Time Report is Received:__/__/__-__:__a.m./p.m. Remarks:
CLEC	Coincident with the initial trouble report, when Special Services non-intrusive testing is requested by the CLEC end user, the CLEC must provide the release time for all testing to begin. Initial trouble reports, on an End User's Non-Design (telephone number format) service, must be referred by the CLEC only when the end user is ready for all types of testing to begin.

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Table D Interim Maintenance Procedures for UNEs and Resold Services (continued)

CLEC	For electronically submitted trouble reports, the CLEC will propulate the CLEC work order with the information gathered in the Pre-Screening process and refer the trouble to BellSouth using the Electronic Interface.
CLEC	For the manual process, if or when Electronic Interface is not available, the CLEC will contact the appropriate BellSouth Maintenance Center by telephone or using other mutually agreed to processes to refer the trouble.
CLEC	On misdirected calls CLEC shall advise End Users to contact their Local Service Provider and will provide the End User with the Local Service Provider contact number.
CLEC	CLECC will prescreen trouble prior to referral to BellSouth, this includes trouble analysis (CPE, etc.), maintenance testing, etc. The CLEC will resolve non-BST troubles without BSTassistance.
CLEC	The CLEC SERVICE CENTER and BST shall follow the agreed upon escalation procedures for repair/maintenance trouble reports. See Appendix A of this O.U. for agreed upon escalation procedures.
CLEC	The CLEC SERVICE CENTER and BST shall each supply the other with the terms of their DISASTER RECOVERY PLANS for their respective work center. See Appendix C of this O.U. for the Disaster Recovery Plans.
CLEC	Ensure CLEC personnel follow appropriate maintenance escalation procedures.
BST	BellSouth will receive trouble report and initiate a circuit or feature test. The BellSouth repair attendant/s will be the contact for CLEC referred trouble report. On the initial call, BellSouth will provide CLEC with the following information: Circuit ID'd formatted services, BellSouth will provide a trouble ticket number Telephone number formatted services, the telephone number will be the CLEC trouble reference. Test Results (if available) Estimated Time to Repair/Maintenance Target
BST	BellSouth will provide an Estimated Time To Repair (ETTR) on all trouble reports as per the I.A.
BST	BellSouth will provide CLECs large business End Users' trouble report priority handling as is done with BellSouth's large business End Users' trouble reports.
BST	Upon request, BST will provide status or accept escalation per Appendix A of this O.U.

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Table D Interim Maintenance Procedures for UNEs and Resold Services (continued)

BST	BellSouth will nifiy the CLEC of trouble resolution. The reporting maintenance trouble report contact telephone number will receive notification from BellSouth repair forces.
BST	BellSouth will provide CLEC with notification of missed appointments at parity, using the time frames that BellSouth uses for notifying it's own end user, itself orther entities.
BST	In the event a CLEC End User requests a dispatch through their local provider, BellSouth will initiate a dispatch upon CLEC's request. CLEC will be responsible for any applicable billing associated with the dispatch request.
BST	Maintenance charges for premises visits by BellSouth repair technicians shall be billed by CLEC to its End User, and not by BellSouth. The BellSouth technician shall, (i) contact CLEC for authorization, unless authorization previously granted by CLEC , (ii) provide an estimate of time and materials required, (iii) quote time and charges at the completion of the repair visit, (iv) notify CLEC if a subsequent visit is required. Authorization for BellSouth repair dispatch to end user premise for repair resolution that results in CPE problems will be considered an implied dispatch by receipt of a trouble report. This is consistent with current BellSouth procedures. BellSouth will bill maintenance charges for premise visits to CLEC as per the I.A.
BST	When maintenance charges are incurred during premises visits, the BellSouth repair technician shall present the End User with a form that is consistent with the General Terms and Conditions of the Interconnection Agreement detailing the time spent, the materials used, and an indication that the trouble has either been resolved, or that additional work will be necessary. If additional premises work is required that cannot be performed on that visit, BellSouth shall call CLECto shcedule another premises visit. Wherever possible, BellSouth will schedule appointments while a technician is at the premises with the Customer on the line so that CLEC can schedule a new appointment with BellSouth and the Customer at the same time. The BellSouth technician will obtain the End User's signature on the proper billing form and will perform the necessary process to generate maintenance charges incurred by BellSouth to CLEC.
BST	On misdirected calls BellSouth shall advise End Users to contact their Local Service Provider and will provide the End User with the Local Serivce Provider contact number.

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Table D Interim Maintenance Procedures for UNEs and Resold Services (continued)

BST	The CLEC, until electronic interface exists, for maintenance purposes may call BellSouth to verify central office features and functions. BellSouth will work with CLEC on the initial rouble report to isolate the cause of the trouble and where possible, resolve the feature/function-related trouble at that time. BellSouth will not be required to perform this function where the CLEC has access to this capability via a BellSouth-provided electronic interface, except as mutually agreed to by the parties.
BST	BellSouth will transfer call or provide the telephone number for the duty supervisor in the repair center if requested by CLEC, see Appendix A.
BST	BST shall follow the agreed upon escalation procedures for repair/ maintenance trouble reports. See Appendix A of this O.U. for agreed upon escalation procedures.
BST	The CLEC SERVICE CENTER/s and BST shall each supply the other with the terms of their DISASTER RECOVERY PLANS for their respective work center. See Appendix C of this O.U. for the Disaster Recovery Plans.

CLEC MAINTENANCE CENTERS HOURS OF OPERATION:

The CLEC SERVICE CENTER will be the Point of Contact for end users in response to maintenance of service inquiries, or to report problems with their telephone services (bundled, individual local service or long distance service).

Monday through Sunday: 24 hours per day, 7 days per week, x 365 days a year

6. Protecting Proprietary Information

6.1 Protecting Proprietary Information

Information furnished or disclosed in connection with this Operational Understanding provided by CLEC and BellSouth to one another will be deemed "Confidential Information" by BST and CLEC pursuant to the Interconnection Agreement and not made available to personnel or contractors outside the UNEC and BRMC/ CLEC SERVICE CENTER without BellSouth and/or CLEC SERVICE CENTER permission.

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A. Workcenter Escalation Procedures for Local Services

A.1 Objective

The objective of this document is to describe the procedures for escalating local service problems, issues or failed commitments for the maintenance of local service. This document defines the roles and responsibilities of BellSouth and CLEC regarding these escalation procedures. Escalation will be addressed and resolved initially at the CLEC and BellSouth work center interfaces (i.e., SERVICE CENTER).

Escalation is defined as the process to be used when issues, problems and service requests are not meeting maintenance targets/commitments, emergency condition requests (conditions related to: life threatening, police, fire, national security, medical, etc.), and for requests relating to exceptional priority End User conditions. The exceptional priority End User conditions require the mutual agreement of CLEC and BellSouth for processing an escalation.

Each CLEC agrees to provide BellSouth with its internal center contacts for escalations as defined in this document. The CLEC agrees to follow the escalation procedures outlined in this Appendix A.

A.2 BellSouth

BellSouth's role is to maintain and restore local service to the End User (CLEC).

BellSouth responsibilities for escalation include, but are not limited to:

- Deliver accurate, complete and timely maintenance information to CLEC.
- Transfer as requested the call or provide the telephone number for the duty supervisor in the repair center as the first point of escalation. In the event that further escalation is necessary, the BST supervisor/ repair attendant will be responsible for contacting the next escalation on behalf of CLEC. At each escalation hand off, BellSouth will provided CLEC with a proactive status report. This person is also responsible for providing the name and telephone number of the next level in the escalation procedure, if requested.
- Provide CLEC a commitment time to resolve the service problem.
- Give appropriate and timely status to CLEC on the escalation.
- Communicate status at CLEC request when BellSouth cannot meet a stated maintenance target.
- Understand CLEC's contractual agreements with BellSouth.
- Ensure the CLEC has the latest BellSouth escalation center contact lists/process and provide updates.
- BellSouth will follow internal escalation procedures and escalate problems to the appropriate internal organization at CLEC 's request, consistent with local BST maintenance center processes.
- BellSouth centers will follow the escalation procedures as Appendix A indicates.

If BellSouth provides status or a new commitment that is acceptable to CLEC, it is reasonable to expect that the next-and following-escalation steps will not occur until the status changes or the new commitment is missed. (Escalation intervals will be at least equal to that provided by BellSouth to itself and its end users.)

A.3 BellSouth Escalation Contacts

BellSouth center escalation lists are contained in the matrix in section 3 of this O.U. The BST Center supervisor will coordinate required internal escalations as stated in the Interconnection Agreement.

Table E UNE Center Escalation Process

CONDITION AT CUSTOMER ESCALATION REQUEST	MANAGEMENT NOTIFICATION	CUSTOMER STATUS
UNE maintenance target not exceed	NO	Reiterate maintenance target
UNE maintenance target exceeded; new ETTR provided	NO	Provide new ETTR to customer
UNE maintenance target exceeded; **NO ETTR** provided Customer requests 1st Level escalation	YES Notify field 1st Level manager for status/ETTR	Provide new ETTR to customer
UNE ETTR exceeded No ETTR provided.	YES Notify nex appropriate field management levelfor status/ ETTR	Provide updated ETTR to customer
Common failure identified, repair forces committed & ETTR communicated	NO	Provide ETTR

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Table E UNE Center Escalation Process (continued)

Natural Disaster of Major Proportions	NO	Provide latest E.O.C. update
*EMERGENY CONDITION REQUEST	YES Respond to request followed by Center management notification	Provide ETTR to customer
Inappropriate customer escalation	NO Courtesly handle; refer to reepair center management if resolution required	Reiterate maintenance target

The escalation process should not begin until after the given commitments are missed.

Table F BRMC Escalation Process

CONDITION AT CUSTOMER ESCALATION REQUEST	**MANAGEMENT NOTIFICATION**	**CUSTOMER STATUS**
BRMC maintenance target not exceeded	NO	Reiterate maintenance target
BRMC maintenance target exceeded; new ETTR provided	NO	Provide new ETTR to customer
BRMC maintenance target exceeded; **NO ETTR** provided Customer requests 1st Level escalation	YES Notify field 1st Level manager for status/ETTR	Provide new ETTR to customer
BRMC ETTR exceeded No ETTR provided	YES Notify next appropriate field management level for status/ETTR	Provide updated ETTR to customer

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Table F BRMC Escalation Process (continued)

Common failure identified, repair forces committed & ETTR communicated	NO	Provide ETTR
Natural Disaster of Major Proportions	NO	Provide latest E.O.C. update
*EMERGENCY CONDITION REQUEST	YES Respond to request followed by Center management notification	Provide ETTR to customer
Inappropriate customer escalation	NO Courteously handle; refer to repair center management if resolution required	Reiterate maintenance target

*Emergency Condtion Request- BST will accept a customer escalation request for EMERGENCY situations. Emergency situations are defined as life threatening, police, or fire.

B. CLEC Maintenance Repair Guide for UNEs and Resold Services

B.1 CLEC Maintenance Repair Guide for UNEs and Resold Services

Note: For CLEC's use with it's End Users prior to establishing contact with BellSouth. The information below represents guidelines that CLEC can provide to it's local End Users with information re: repair intervals. The guidelines are not interval commitments and do not reflect real time workload, weather conditions or other factors that may affect repair times. The BellSouth repair target will be provided to CLEC by BellSouth repair center personnel at the time of trouble receipt for manual reporting or until such time as CLEC utilizes electronic maintenance connectivity. The maintenance repair target guide will not be used by CLEC for any interface process with the BellSouth maintenance centers. Resale maintenance commitments are the same as comparable service in BellSouth operations. These guidelines do not apply in cases of disaster or other extraordinary events.

Service Type	Business Day (Mon-Fri) Estimated Repair Interval	Weekend (Sat-Sun) Estimated Repair Interval
Local Exchange Line (Flat/Message/ Measured)- Residence	24	48
Local Exchange Line(Flat/Message/ Measured)- Business	24	48
PBX Trunks (Flat/Message/Measured)	24	48
Remote Call Forwarding (RCF)	24	48
DID	24	48
ISDN - BASIC	24	48
MegaLink - Non-Channelized	4	4
MegaLink - Channel Service	4	4
SynchroNet/ DDS	8	8

The following are the BellSouth Unbundled Network Element Maintenance Targets to be used as service repair targets. These intervals are based on normal business hours as BellSouth defines business hours for its own end users. **(Note: Switched UNE combinations will have targeted repair intervals the same as those offered to BellSouth end users for equivalent retail and resold services). Enhanced Extended Links (EEL) will have intervals comparable to Special Access Circuits. Those target intervals are: DS1 circuits are 4 hours and DSO and lower circuits are 24 hours.**

Table G UNBUNDLED NETWORK ELEMENT MAINTENANCE TARGETS

UNBUNDLED NETWORK ELEMENTS	Maintenance Target Intervals (in hours)
Unbundled Loops	
2W analog voice grade loop	24
4W analog voice grade loop	24
4W DS1 & PRI digital loop	4
2W ISDN digital loop	24
ADSL - 2W asymmetrical digital subscriber line loop	24
HDSL - 2W & 4 w high bit rate digital subscriber line loop	24
CO Channel Interfaces 4W voice	24
Network Interface Device (DID)	
NID TO NID Cross Connect 2 wire	24
NID To NID Cross Connect 4 wire	24
NID Spare Capacity	24
CCS7 Signaling Transport Service	
A-Link Signaling	4
D-Link Signaling	4
STP	4
Unbundled Interoffice Transport	
Interoffice Transport Analog line grade	24
Interoffice Transport DSO	6
Interoffice Transport DS1	4
Interoffice Transport DS3	2
Digital Cross Connect	
DCS1/0	6
DCS3/1	4
DCS3/0	2
Customized Call Routing (Selective Routing)	24
Unbundled Local Switching	
2W analog line port	24
Hunting	24
2W analog DID trunk port	24
2W ISDN digital line side port	24
4W ISDN DSI digital trunk port	4

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Table G UNBUNDLED NETWORK ELEMENT MAINTENANCE TARGETS (continued)

Local Interconnection (incl. Reciprocal Compensation)	
1 way trunking	24
2 way intermediary	4
Multiple tandem interconnection	4
Switched Local Channel Interconnection	
Analog grade	24
2 wire	24
4 wire	6
DS1	4
DS3	2
RCF - Remote Call Forwarding	24
DID - Direct Inward Dial	24

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C. CLEC & BST Workcenter Disaster Recovery for Local Services

C.1 Examples of Disasters:

Any natural disaster or incident, which has the potential to or actually causes damage to CLEC Network assets, caused by:

- Earthquake
- Major Fire
- Flooding
- Hurricane
- Tornado
- Civil Unrest
- Vandalism or Terrorism
- Other natural or manmade disasters

Any condition of major proportion caused by hardware and/or software failures or damage, procedural error, or other major system-affecting conditions, such as:

- Computer viruses affecting critical CLEC SERVICE CENTER operating systems
- Unauthorized intrusions into critical CLEC SERVICE CENTER operating systems
- Software problems or errors
- Equipment failures which threaten critical CLEC SERVICE CENTER functions
- The physical destruction of hardware or equipment

Any Network condition which has the potential to or does affect a large geographic, or major metropolitan area, such as:

- Local exchange carrier failure
- Alternate access provider failure
- Cellular carrier failure
- International gateway failure
- Major CLEC Work Center failure
- Major CLEC Computer Center failure
- Failure of CLEC service to vital community facilities, e.g., airports, hospitals, public safety organizations
- Airports (FAA Circuits) will be governed by the FCC TSP coding system.

CLEC will provide BellSouth with its disaster plans for the CLEC centers supporting the maintenance of local services. The CLEC will also provide key contacts to be utilized by BellSouth to interface with

during disaster scenarios including, but not limited to, those described in this Appendix A of the Operational Understanding.

C.2 BellSouth Disaster Recovery Planning For CLECs

C.2.1 Purpose

In the unlikely event of a disaster occurring that affects BellSouth's long-term ability to deliver traffic to a Competitive Local Exchange Carrier (CLEC), general procedures have been developed to hasten the recovery process. Since each location is different and could be affected by an assortment of potential problems, a detailed recovery plan is impractical. However, in the process of reviewing recovery activities for specific locations, some basic procedures emerge that appear to be common in most cases.

These general procedures should apply to any disaster that affects the delivery of traffic for an extended time period. Each CLEC will be given the same consideration during an outage and service will be restored as quickly as possible.

This document will cover the basic recovery procedures that would apply to every CLEC.

C.2.2 Single Point of Contact

When a problem is experienced, regardless of the severity, the BellSouth Network Management Center (NMC) will observe traffic anomalies and begin monitoring the situation. Controls will be appropriately applied to insure the sanity of BellSouth's network; and, in the event that a switch or facility node is lost, the NMC will attempt to circumvent the failure using available reroutes.

BellSouth's NMC will remain in control of the restoration efforts until the problem has been identified as being a long-term outage. At that time, the NMC will contact BellSouth's Emergency Control Center (ECC) and relinquish control of the recovery efforts. Even though the ECC may take charge of the situation, the NMC will continue to monitor the circumstances and restore traffic as soon as damaged network elements are revitalized.

The telephone number for the BellSouth Network Management Center in Atlanta, as published in Telcordia's National Network Management Directory, is 404-321-2516.

C.2.3 Identifying The Problem

During the early stages of problem detection, the NMC will be able to tell which CLECs are affected by the catastrophe. Further analysis and/or first hand observation will determine if the disaster has affected CLEC equipment only; BellSouth equipment only or a combination. The initial restoration activity will be largely determined by the equipment that is affected.
Once the nature of the disaster is determined and after verifying the cause of the problem, the NMC will initiate reroutes and/or transfers that are jointly agreed upon by the affected CLECs' Network Management Center and the BellSouth NMC. The type and percentage of controls used will depend upon available network capacity. Controls necessary to stabilize the situation will be invoked and the NMC will attempt to re-establish as much traffic as possible.

For long term outages, recovery efforts will be coordinated by the Emergency Control Center (ECC). Traffic controls will continue to be applied by the NMC until facilities are re-established. As equipment is made available for service, the ECC will instruct the NMC to begin removing the controls and allow traffic to resume.

C.2.3.1 Site Control

In the total loss of building use scenario, what likely exists will be a smoking pile of rubble. This rubble will contain many components that could be dangerous. It could also contain any personnel on the premises at the time of the disaster. For these reasons, the local fire marshal with the assistance of the police will control the site until the building is no longer a threat to surrounding properties and the companies have secured the site from the general public.

During this time, the majority owner of the building should be arranging for a demolition contractor to mobilize to the site with the primary objective of reaching the cable entrance facility for a damage assessment. The results of this assessment would then dictate immediate plans for restoration, both short term and permanent.

In a less catastrophic event, i.e., the building is still standing and the cable entrance facility is usable, the situation is more complex. The site will initially be controlled by local authorities until the threat to adjacent property has diminished. Once the site is returned to the control of the companies, the following events should occur.

An initial assessment of the main building infrastructure systems (mechanical, electrical, fire & life safety, elevators, and others) will establish building needs. Once these needs are determined, the majority owner should lead the building restoration efforts. There may be situations where the site will not be totally restored within the confines of the building. The companies must individually determine their needs and jointly assess the cost of permanent restoration to determine the overall plan of action.

Multiple restoration trailers from each company will result in the need for designated space and installation order. This layout and control is required to maximize the amount of restoration equipment that can be placed at the site, and the priority of placements.

Care must be taken in this planning to insure other restoration efforts have logistical access to the building. Major components of telephone and building equipment will need to be removed and replaced. A priority for this equipment must also be jointly established to facilitate overall site restoration. (Example: If the AC switchgear has sustained damage, this would be of the highest priority in order to regain power, lighting, and HVAC throughout the building.)

If the site will not accommodate the required restoration equipment, the companies would then need to quickly arrange with local authorities for street closures, rights of way or other possible options available.

C.2.3.2 Environmental Concerns

In the worse case scenario, many environmental concerns must be addressed. Along with the police and fire marshal, the state environmental protection department will be on site to monitor the situation.

Items to be concerned with in a large central office building could include:

1. Emergency engine fuel supply. Damage to the standby equipment and the fuel handling equipment could have created "spill" conditions that have to be handled within state and federal regulations.
2. Asbestos containing materials that may be spread throughout the wreckage. Asbestos could be in many components of building, electrical, mechanical, outside plant distribution, and telephone systems.
3. Lead and acid. These materials could be present in potentially large quantities depending upon the extent of damage to the power room.
4. Mercury and other regulated compounds resident in telephone equipment.
5. Other compounds produced by the fire or heat.

Once a total loss event occurs at a large site, local authorities will control immediate clean up (water placed on the wreckage by the fire department) and site access.

At some point, the companies will become involved with local authorities in the overall planning associated with site clean up and restoration. Depending on the clean up approach taken, delays in the restoration of several hours to several days may occur.

In a less severe disaster, items listed above are more defined and can be addressed individually depending on the damage.

In each case, the majority owner should coordinate building and environmental restoration as well as maintain proper planning and site control.

C.2.3.3 The Emergency Control Center (ECC)

The ECC is located in the Colonnade Building in Birmingham, Alabama. During an emergency, the ECC staff will convene a group of pre-selected experts to inventory the damage and initiate corrective actions. These experts have regional access to BellSouth's personnel and equipment and will assume control of the restoration activity anywhere in the nine-state area.

In the past, the ECC has been involve with restoration activities resulting from hurricanes, ice storms and floods. They have demonstrated their capabilities during these calamities as well as during outages caused by human error or equipment failures. This group has an excellent record of restoring service as quickly as possible.

During a major disaster, the ECC may move emergency equipment to the affected location, direct recovery efforts of local personnel and coordinate service restoration activities with the CLECs. The ECC will attempt to restore service as quickly as possible using whatever means is available; leaving permanent solutions, such as the replacement of damaged buildings or equipment, for local personnel to administer.

Part of the ECC's responsibility, after temporary equipment is in place, is to support the NMC efforts to return service to the CLECs. Once service has been restored, the ECC will return control of the network to normal operational organizations. Any long-term changes required after service is restored will be made in an orderly fashion and will be conducted as normal activity.

C.3 Recovery Procedures

C.3.1 General

The nature and severity of any disaster will influence the recovery procedures. One crucial factor in determining how BellSouth will proceed with restoration is whether or not BellSouth's equipment is incapacitated. Regardless of who's equipment is out of service, BellSouth will move as quickly as possible to aid with service recovery; however, the approach that will be taken may differ depending upon the location of the problem.

C.3.2 CLEC Outage

For a problem limited to one CLEC (or a building with multiple CLECs), BellSouth has several options available for restoring service quickly. For those CLECs that have agreements with other CLECs, BellSouth can immediately start directing traffic to a provisional CLEC for completion. This alternative is dependent upon BellSouth having concurrence from the affected CLECs.

Whether or not the affected CLECs have requested a traffic transfer to another CLEC will not impact BellSouth's resolve to re-establish traffic to the original destination as quickly as possible.

C.3.3 BellSouth Outage

Because BellSouth's equipment has varying degrees of impact on the service provided to the CLECs, restoring service from damaged BellSouth equipment is different. The outage will probably impact a number of Carriers simultaneously. However, the ECC will be able to initiate immediate actions to correct the problem.

A disaster involving any of BellSouth's equipment locations could impact the CLECs, some more than others. A disaster at a Central Office (CO) would only impact the delivery of traffic to and from that one location, but the incident could affect many Carriers. If the Central Office is a Serving Wire Center (SWC), then traffic from the entire area to those Carriers served from that switch would also be impacted. If the switch functions as an Access Tandem, or there is a tandem in the building, traffic from every CO to every CLEC could be interrupted. A disaster that destroys a facility hub could disrupt various traffic flows, even though the switching equipment may be unaffected.

The NMC would be the first group to observe a problem involving BellSouth's equipment. Shortly after a disaster, the NMC will begin applying controls and finding re-routes for the completion of as much traffic as possible. These reroutes may involve delivering traffic to alternate Carriers upon receiving approval from the CLECs involved. In some cases, changes in translations will be required. If the outage is caused by the destruction of equipment, then the ECC will assume control of the restoration.

C.3.3.1 Loss of a Central Office

When BellSouth loses a Central Office, the ECC will

1. Place specialists and emergency equipment on notice;
2. Inventory the damage to determine what equipment and/or functions are lost;
3. Move containerized emergency equipment and facility equipment to the stricken area, if necessary;
4. Begin reconnecting service for Hospitals, Police and other emergency agencies; and
5. Begin restoring service to CLECs and other customers.

C.3.3.2 Loss of a Central Office with Serving Wire Center Functions

The loss of a Central Office that also serves as a Serving Wire Center (SWC) will be restored as described in section 3.3.1.

C.3.3.3 Loss of a Central Office with Tandem Functions

When BellSouth loses a Central Office building that serves as an Access Tandem and as a SWC, the ECC will:

1. Place specialists and emergency equipment on notice;
2. Inventory the damage to determine what equipment and/or functions are lost;
3. Move containerized emergency equipment and facility equipment to the stricken area, if necessary;
4. Begin reconnecting service for Hospitals, Police and other emergency agencies;
5. Re-direct as much traffic as possible to the alternate access tandem (if available) for delivery to those CLECs utilizing a different location as a SWC;
6. Begin aggregating traffic to a location near the damaged building. From this location, begin re-establishing trunk groups to the CLECs for the delivery of traffic normally found on the direct trunk groups. (This aggregation point may be the alternate access tandem location or another CO on a primary facility route.)
7. Begin restoring service to CLECs and other customers.

C.3.3.4 Loss of a Facility Hub

In the event that BellSouth loses a facility hub, the recovery process is much the same as above. Once the NMC has observed the problem and administered the appropriate controls, the ECC will assume authority for the repairs. The recovery effort will include:

1. Placing specialists and emergency equipment on notice;
2. Inventorying the damage to determine what equipment and/or functions are lost;

3. Moving containerized emergency equipment to the stricken area, if necessary;
4. Reconnecting service for Hospitals, Police and other emergency agencies; and
5. Restoring service to CLECs and other customers. If necessary, BellSouth will aggregate the traffic at another location and build temporary facilities. This alternative would be viable for a location that is destroyed and building repairs are required.

C.4 Combined Outage (CLEC and BellSouth Equipment)

In some instances, a disaster may impact BellSouth's equipment as well as the CLECs'. This situation will be handled in much the same way as described in section 3.3.3. Since BellSouth and the CLECs will be utilizing temporary equipment, close coordination will be required.

C.5 T1 Identification Procedures

During the restoration of service after a disaster, BellSouth may be forced to aggregate traffic for delivery to a CLEC. During this process, T1 traffic may be consolidated onto DS3s and may become unidentifiable to the Carrier. Because resources will be limited, BellSouth may be forced to "package" this traffic entirely differently then normally received by the CLECs. Therefore, a method for identifying the T1 traffic on the DS3s and providing the information to the Carriers is required.

C.6 Acronyms

CO	Central Office (BellSouth)
DS3	Facility that carries 28 T1s (672 circuits)
ECC	Emergency Control Center (BellSouth)
CLEC	Competitive Local Exchange Carrier
NMC	Network Management Center
SWC	Serving Wire Center (BellSouth switch)
T1	Facility that carries 24 circuits

C.7 Hurricane Information

During a hurricane, BellSouth will make every effort to keep CLECs updated on the status of our network. Information centers will be set up throughout BellSouth Telecommunications. These centers are not intended to be used for escalations, but rather to keep the CLEC informed of network related issues, area damages and dispatch conditions, etc.

Hurricane-related information can also be found on line at http://www.interconnection.bellsouth.com/network/disaster/dis_resp.htm . Information concerning Mechanized Disaster Reports can also be found

at this website by clicking on CURRENT MDR REPORTS or by going directly to http://www.interconnection.bellsouth.com/network/disaster/mdrs.htm .

C.8 BST Disaster Management Plan

BellSouth maintenance centers have geographical and redundant communication capabilities. In the event of a disaster removing any maintenance center from service another geographical center would assume maintenance responsibilities. The contact numbers will not change and the transfer will be transparent to the CLEC.

D. CLEC & NMC

D.1 General

Working relationship between CLEC Local's Customer Network Management Center (SERVICE CENTER or equivalent) and the BellSouth Network Management Center (NMC). **Appendix D will apply only if the CLEC will provide a Single Point of Contact for Network Management.**

Outlined below are roles and responsibilities, requirements and processes to maximize our networks' integrity and thereby minimize service interruptions.

D.2 Roles and Responsibilities

D.2.1 CLEC

CLEC is currently a provider of local service. As a result, network service affecting events occurring in CLEC will be recognized by CLEC. These network service affecting events could include facility failures, total switch failures, CCS7 network failures, mass calling events, network translations errors/ process errors, or other End User-impacting events, excluding provisioning and engineered blockage. CLEC Network SERVICE CENTER is a Single Point Of Contact, staffed 24 hours a day, seven days a week, 365 days a year.

D.2.2 BellSouth Network Management Center

The BellSouth NMC is responsible for surveillance of the switched traffic network to ensure network integrity and prevent/minimize service disruptions. This includes Inter-exchange Carriers, Independent Companies, Local Exchange Companies and BellSouth's network. Network service affecting events occurring in BellSouth will be recognized by the BellSouth NMC. These network events could include facility failures, total switch failures, CCS7 network failures, mass calling events, network translations errors/process errors, or other End User-impacting events, excluding provisioning and engineered blockage. The NMC is staffed 24 hours a day, seven days a week, 365 days a year.

D.2.2.1 Key Functions of BellSouth NMC

- Network surveillance and control of switched traffic
- Tier II surveillance and escalation of CCS7 faults, excluding single link
- Analyzation/resolution of network anomalies
- FCC notification
- Management of mass calling events

Note: This information must be provided to BellSouth's NMC.

D.3 BellSouth NMC and CLEC Contacts

Table H Contacts — CLEC NMC Center

	Center / Title	Telephone	Facsimile	Pager (if applicable)
Initial Notification	**CLEC** Service Center			
1st Escalation At 15,000 blocked calls	Manager			
2nd Escalation At 30,000 blocked calls	Director			
3rd Escalation At 40,000 blocked calls	Vice-President			

Table I BellSouth Network Management Center

	Center/Title	Telephone	Facsimile	Pager (if applicable)
Initial Notification	BellSouth Network Management Center Room 480, 7 Executive Park Dr. Atlanta, Georgia 30329	404-321-2516	404-634-6536	
1st Escalation At 15,000 blocked calls	Mark Bowden, Manager	404-321-2514	404-634-6536	
2nd Escalation At 30,000 blocked calls	Mike Gaines, Director-INSAC (Integrated Network Surveillance and Administration Center)	404-321-2843	404-325-5112	800-730-5321
3rd Escalation At 40,000 blocked calls	Don Pickens, Network Vice Pres. ROC (Regional Ops Ctrs)	404-321-8700	205-977-2776	800-216-9632

- continued -

Table I BellSouth Network Management Center (continued)

D.4 Requirements and Processes

D.4.1 CLEC Requirements of BellSouth

The BellSouth NMC will be the single point of contact, NMC to CLEC SERVICE CENTER, for all network-related events (see below) and will be available 24 hours a day, seven days a week, 365 days a year.

BellSouth NMC will notify CLEC SERVICE CENTER of network events occurring in BellSouth's interoffice network (or total switch) that potentially could impact their local End Users. These could include facility failures, total switch failures, CCS7 network failures, mass calling events, network translations errors/process errors, or other End User-impacting events (excluding provisioning and engineered blockage).

Initial contact during said network events will be made within 30 minutes of awareness by the BellSouth NMC. Contact will include the following:

- Name of Network Manager making the referral
- BellSouth NMC ticket number
- Nature of failure (suspected / confirmed - switch, software, power, etc.)
- Offices / areas affected
- Estimated time of restoral (ETR)
- Other pertinent information

Status will be provided during network affecting events within 30 minutes from initial notification, if requested by the CLEC.
Escalation procedures may be conducted by the CLEC and are as follows:

- First point of escalation is at 15,000 blocked calls.
- Second point of escalation is at 30,000 blocked calls.
- Third point of escalation is at 40,000 blocked calls.

Within 1 hour from the *conclusion* of the BellSouth network event, the cause of failure (confirmed, if known, or suspected) will be communicated to CLEC SERVICE CENTER. If requested by the CLEC, any event initially closed, as "under investigation" will require closure within 24 hours to a known cause. The BellSouth NMC will be expected to keep all organizational contacts current.

The BellSouth NMC will provide advanced notification, via fax, of known mass call events that may affect CLEC End Users. The BellSouth NMC agrees to GAP telephone numbers of CLEC customers that are targets of mass call events, when requested by the CLEC. The BellSouth NMC may GAP

telephone numbers of CLEC customers when those target numbers of mass calling events cause or are likely to cause congestion in BellSouth's network.

D.4.2 BellSouth's Requirements of CLEC:

The CLEC Service Center will be the single point of contact, BellSouth NMC to CLEC Service Center, for all network-related events (see below) and will be available 24 hours a day, seven days a week, 365 days a year.

CLEC Service Center will notify BellSouth NMC of network events occurring in CLEC's interoffice network (or total switch) that potentially could impact their local End Users. These could include facility failures, total switch failures, CCS7 network failures, mass calling events, network translations errors/process errors, or other End User-impacting events (excluding provisioning and engineered blockage).

Initial contact during said network events will be made within 30 minutes of awareness by the CLEC Service Center.
Contact will include the following:

- Name of Network Manager making the referral
- CLEC Service Center ticket number
- Nature of failure (suspected / confirmed — switch, software, power, etc)
- Offices / areas affected
- Estimated time of restoral (ETR)
- Other pertinent information

Status will be provided during network affecting events within 30 minutes from initial notification, if requested by BellSouth NMC.
Escalation procedures may be conducted by the BellSouth NMC and are as follows:

- First point of escalation is at 15,000 blocked calls.
- Second point of escalation is at 30,000 blocked calls.
- Third point of escalation is at 40,000 blocked calls.

Within 1 hour from the conclusion of the CLEC network events, the cause of failure (confirmed, if known, or suspected) will be communicated to BellSouth NMC.

If requested by the BellSouth NMC, any event initially closed, as "under investigation" will require closure within 24 hours to a known cause. The CLEC Service Center will be expected to keep all organizational contacts current.

The CLEC Service Center will provide advanced notification, via fax, of known mass call events that may affect BellSouth End Users. The CLEC agrees to GAP telephone numbers of BellSouth customers that are targets of mass call events, when requested by BellSouth. The CLEC may GAP telephone

numbers of BellSouth customers when those target numbers of mass calling events cause or are likely to cause congestion in BellSouth's network.