

Global Connections, Inc. of America
3957 Pleasantdale Road
Atlanta, GA 30340
1-877-780-1926

April 3, 2001

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

010152-TX

Attached is a revised Florida Local Exchange Services Sheet for Global Connection, Inc of America.

The changes were to bring the format into align with the Public Service Commission's request.

Should you have any questions concerning the revision, please contact me at 678-966-8513 or email at jshields@mail.globalc-inc.com.

Sincerely,



James D. Shields
Vice President
Global Connection, Inc of America

DOCUMENT NUMBER-DATE

04275 APR-06

FPSC-RECORDS/REPORTING

TITLE SHEET

FLORIDA LOCAL EXCHANGE SERVICES SHEET

OF

GLOBAL CONNECTION, INC OF AMERICA

This price list, filed with the
Florida Public Service Commission,
Contains the rates, terms, and conditions applicable to Local Exchange
Services within the State of Florida offered by Global Connection, Inc of
America

Issued: 1/18/2001

Effective:

Issued by: SAM ABDALLAH, President
3957 Pleasantdale Road
Atlanta, GA 30340

Check Sheet

Sheets 1 through 21, inclusive of price list are effective as the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

<u>Sheet</u>	<u>Revision Level</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D – Delete or discontinue.
- I – Change resulting in an increase to a customer's bill.
- M - Moved from another price list locations.
- N - New
- R - Change resulting in a reduction to a customer's bill
- T - Change in text or regulation.

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APPLICATION OF PRICE LIST

This price list contains the regulations and rates applicable to the furnishing of intrastate common carrier communication service by Global Connection, Inc of America within the State of Florida.

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PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the MPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc. the sheet number on file with the Commission is not always the price list sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets – When a price list filing is made with the FPSC, an updated Check Sheet accompanies the price list filing. The Check Sheet lists the sheets contained in the price list, with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.) The price list user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement which connects the customer’s location to a Global Connections switching center or point of presence.

Authorized User – A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier’s service.

Carrier or Company – Whenever used in this price list, “Carrier,” “Company,” or “Global Connections” refers to Global Connections Inc unless otherwise specified or clearly indicated by the context.

Commission – The Florida Public Service Commission.

Customer – The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company’s price list.

GCIA – Used through this price list to mean Global Connection, Inc of America unless clearly indicated otherwise by the text.

LEC – Local Exchange Company

Local Exchange Services – Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service – A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers.

FPSC – Florida Public Service Commission.

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of GCIA

GCIA services offered pursuant to this Price list are furnished for Local Exchange Service among specified points with a Local Calling Area.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this price list.

2.2.2 GCIA reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish Connections.

2.2.4 All facilities provided under this price list are directly controlled by GCIA, and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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2.3 Use

Services provided under this price list may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 GCIA liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this price list, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used

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SECTION 2 – RULES AND REGULATIONS, CONT.**2.4 Liabilities of Company, cont.**

By the Company under this price list; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Payment for Service

2.6.1 The customer is responsible for all charges for services and equipment furnished to the Customer or to an authorized user of the Customer by GCIA. All charges due by the Customer are payable to GCIA or to GCIA's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the commission.

2.6.2 Customer must prepay each month for all services rendered. The customer must prepay the applicable installation charge and the first months local exchange service charge before service begins. In each subsequent month the customer will be sent invoice by the US postal service no later than the 25th of each month. The invoice will be due by the 5th day of the following month. If payment is not received by the 10th of the month, a suspension notice will be sent and service will be terminated by the 25th of the month.

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SECTION 2 – RULES AND REGULATIONS, CONT.**2.6 Payment of Service, cont.**

2.6.3 If service is suspended and the customer restores service, the customer is required to pay a \$20.00 restoration fee and any remaining balance.

2.6.4 If service is disconnected and the customer reinstates service, the customer is required to pay a \$30.00 reconnections fee and any remaining balance.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax and FCC charges) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The agreement will determine terms and conditions of installation, termination of service, and conditions of installation, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in this price list.

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SECTION 2 – RULES AND REGULATIONS, CONT.**2.9.1 Quality of Service**

As a reseller, the quality of service provided to the company's end users will be equal to that received from the company's underlying carrier.

2.10 Other Rules

2.10.1 Company reserves the right to refuse to process Credit Card or Calling Card billed calls when authorization for use of the card cannot be validated.

2.10.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers as required to meet changing regulatory rules and standards of the Florida Public Service Commission.

2.11 Cancellation by the Customer

When a customer desires to have his service terminated, he must notify Global Connections, either orally or in writing.

2.12 Interconnections

Service furnished by GCIA may be connected with the services or facilities of other carriers or enhanced service providers. The customer is responsible for all charges billed by these entities for use in Connections with GCIA's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the customer. Neither the Company nor any interconnections carrier participation in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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2.13 Refusal or Discontinuance by Company

GCIA may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to GCIA or its agents for the purpose of inspection and maintenance of equipment owned by GCIA and its agents.
- (d) For noncompliance with or violation of Commission regulation or GCIA's rules and regulations on file with the Commission, provided five days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without fifteen days written notice to the customer.
- (f) Without notice in the event of customer or authorized user use of equipment in such a manner as to adversely affect GCIA's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by GCIA or its agents.
- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, GCIA may before restoring service, require the customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount

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reasonably estimated as the loss in revenues resulting from such fraudulent use.

- (i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.
- (j) For extended periods of inactivity.

2.14 Interruption of Service, cont.

Credit allowances for interruptions of services which are to due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of the long distance network via local exchange company access.

2.15 Restoration of Service

The use and restoration of service shall be in accordance with the rules and regulations of the Florida Public Service Commission.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the company, provided the promotions are approved by the Commission. From time to time, the Company may waive all processing fees for a Customer.

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SECTION 2 – RULES AND REGULATIONS, CONT.**2.18 Inspection, Testing, and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.19 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.20 Late Fee

A late fee of 1.5% monthly will be charged on any past due balances beginning 30 days from the mailing date of the bill.

2.21 Return Check Charges

The Company's return check charge is consistent with applicable state law.

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SECTION 2 – RULES AND REGULATIONS, CONT.**2.23 Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

2.23.1 Telecommunications Relay Service

For calls received from the relay service, the company will when billing relay calls by 50 percent off the otherwise applicable rate for a voice non-relay call except that where either the calling or the called party indicated that either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice non-relay call.

2.24 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provider (IC) of their choice. The IC should request confirmation/verifications of choice from its customers no later than the date of submission of its first bill to the customer. Ics should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.25 Directory listings

2.25.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.25.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are

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intended solely for the purpose of identifying subscriber's telephone number and as an aid to use of telephone service.

- 2.25.3 In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

2.26 911 Service

The Company provides 911 service for emergency calling at no charge. This service is provided via the underlying carrier's network.

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SECTION 3 – DESCRIPTION OF SERVICE

3.1 Service Area

GCIA will resell all of the underlying carrier's available features and services for residential customers that are eligible for resale limitation.

3.2 Local Exchange Service

GCIA offers to residential customers, flat rate, unlimited prepaid basic local service with access to 911, operator services, and relay services.

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SECTION 4 – RATES**4.1 Global Connections Rates****4.1.1 Local Exchange Service**

GCIA offers local exchange service on a pre-paid, flat rate only.

4.1.2 Installation Charges

Installation (one time fee)	\$ 30.00
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4.1.3 Service Rates

Basic service	\$ 45.00
Restoration Fee	\$ 20.00

4.1.4 Optional Services

Caller ID Deluxe	\$ 15.00
Call Waiting	\$ 5.00
Call Return	\$ 5.00
Call Forwarding	\$ 5.00
3 Way Calling	\$ 5.00
Call Block	\$ 5.00
Ring Master	\$ 10.00
Repeat Dialing	\$ 5.00
Call Selector	\$ 5.00
Unpublished Number	\$ 5.00

Preferred Choice Includes: Basic Service, Memory Call, Call Waiting	\$ 63.50
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Premiere Choice Includes: Basic Service Call Waiting, Caller ID Deluxe Call Return, Call Forwarding 3 Way Calling, Call Block, Repeat Dial, Call Selector	\$68.50
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SECTION 4 – RATES**4.2 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a customer or prospective customer to develop a competitive bid for service not generally available under this price list. Individual case basis (ICB) rates will be offered to the customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval, and made part of this price list.

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