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ORIGINAL

April 13, 2001

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Mrs. Blanca S. Bayó
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 001332-TL (xDSL Tariff)

Dear Ms. Bayó:

It has come to my attention that I misspoke during the February 6, 2001 agenda. During the argument on the above captioned matter, I made certain statements concerning the relationship between BellSouth Telecommunications, Inc. and BellSouth.net Inc., and the role of BellSouth.net Inc. in the deployment of ADSL service that were incorrect. In order to ensure a complete and accurate understanding, I submit the following:

BellSouth.net Inc. provides services only to companies that are affiliates of BellSouth Corporation, including BellSouth Telecommunications, Inc. BellSouth.net Inc. does not provide services to end users. BellSouth.net Inc. facilitates and supports BellSouth Telecommunications, Inc.'s provision of FastAccess® ADSL Internet service. BellSouth Telecommunications, Inc. provides its Internet services (including FastAccess® service) to its retail customers pursuant to the Federal Communication Commission's definition of enhanced or information services. BellSouth Telecommunications, Inc. generally markets its low speed, dial-up Internet services to its customers under the name BellSouth Internet Service, and its high-speed, ADSL-based Internet services to customers under the name BellSouth FastAccess service. Some of the confusion may be attributable to the fact that BellSouth Internet Service was formerly marketed under the brand name "BellSouth.net® Internet Service." At the time, BellSouth.net was thus the name of both the

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Internet service and the name of the separate affiliate that assisted BellSouth Telecommunications, Inc. in providing that Internet service.

BellSouth.net Inc. is not, and never has been, an Internet Service Provider. Rather, BellSouth Telecommunications, Inc. is the Internet service provider that provides the service now known as BellSouth Internet Service and formerly known as BellSouth.net® Internet Service.

I regret any inconvenience and confusion this may have caused.

Sincerely,

Nancy B. White
Nancy B. White (KA)

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey

Docket No. 001332-TL

I HEREBY CERTIFY THAT A COPY OF THE FOREGOING HAS BEEN SERVED BY U. S. MAIL THIS 13th DAY OF APRIL, 2001 TO THE FOLLOWING PARTIES OF RECORD:

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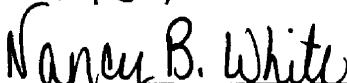
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