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April 17, 2001

VIA HAND DELIVERY

ROBERT M. C. ROSE
OF COUNSEL

Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0862

RECEIVED-FPSC
01 APR 17 PM 4:28
RECORDS AND REPORTING

Re: Source One Communications;
PSC Authorization No. T010427
Revised Florida Price List
Our File No. 34095.01

010060-PV

Dear Ms. Bayo:

Enclosed please find replacement pages for the above-referenced filing which modifies the Source One Price List. Other than the three enclosed pages, please consider all other pages previously submitted on April 6, 2001, withdrawn. Thank you for the cooperation of your office and Staff with regard to this matter.

Should you have any questions or comments regarding the enclosed, please feel free to call.

Sincerely,

John R. Jenkins
For The Firm

Dictated by Mr. Jenkins but signed
in his absence to avoid delay in mailing.

APP _____
CAF _____
CMP _____ JRJ:dcr
COM _____ Enclosures
CTR _____
ECR _____
LEG | cc: Ms. Toni McCoy
OPC | Source One/PSC Clerk3.ltr
PAI _____
RGO _____
SEC |
SER _____
OTH | *glt*

DOCUMENT NUMBER-DATE

04743 APR 17 01

FPSC-RECORDS/REPORTING

CHECK SHEET

The sheets listed below, which are inclusive of this Price List, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	ORIGINAL SHEET NO. 1
2 * (T)	3 RD REVISED SHEET NO. 2
3	ORIGINAL SHEET NO. 3
4	ORIGINAL SHEET NO. 4
5	ORIGINAL SHEET NO. 5
6	ORIGINAL SHEET NO. 6
7 * (T)	3 RD REVISED SHEET NO. 7
8 * (T)	3 RD REVISED SHEET NO. 8
9	ORIGINAL SHEET NO. 9

SECTION 2 – RULES AND REGULATIONS

- 2.1 Undertaking of:** Source One Communications, Inc.
- 2.2 Limitations:** Local Prepaid Phone Service Only. This does not include an extended local calling area, long distance or collect calls. In the event we are unable to block these calls, the customer is responsible for any and all charges incurred.
- 2.3 Liabilities of the Company:** The Company and/or its dealers will be held “harmless” against claims or damages that arise from accidental disconnect, including, but not limited to, any inability to access 911.
- 2.4 Service Availability:** Service is to the residence and/or business only. The customer is responsible for maintaining the wiring and jacks along with his/her telephone within the agreed residence or business.
- 2.5 Interruption of Service:** Non-Payment of Regulated Charges on a specified date, as agreed, will result in a disconnection of service. Any reconnection would involve a reconnection charge of \$25.00. **(I)**
- 2.6 Deposits and Advance Payments:** A one time Non-Refundable processing fee of \$20.00 will be due at the time of application along with the first month’s prepaid phone service charge of \$29.95. (Payments can only be made in the form of cash, money order, cashiers check, Visa or Mastercard.). **(T)**
- 2.7 Taxes:** All applicable taxes will be billed monthly to the customer. Applicable taxes will not be collected along with the one time processing fee, and therefore the customer’s first billing may appear slightly higher than originally quoted.
- 2.8 Billing Periods:** A customers billing period will begin on the actual date that the service was connected. Bills are due within 10 days of the date billed which is usually the 15th day of the month. If payment is not received by the due date, a \$5.00 late fee will be assessed. If payment in full is not received within 10 days of the due date, the Customers service will be subject to disconnection. **(T)**
- 2.9 Refunds/Credits:** A request for a refund or credit, for whatever the reason must be made in writing by the customer and mailed to: Source One Communications, Inc., 2320-B N. Monroe Street, Tallahassee, Fl. 32303. The request for the refund will be reviewed and the customer will either receive a credit, or an explanation as to why no credit is due. This notification will be given to the customer within 30 days of receipt of the actual request.
- 2.10 Service Installation:** The maximum time frame when service will be installed to the customer shall be ten working days, excluding weekends and holidays. In the event service cannot be installed during the maximum ten-day time frame, the customer will be entitled to a full refund including any non-refundable processing fees. In the event that an ILEC has no facilities available, the company shall have a maximum of thirty working days excluding weekends and holidays to allow the ILEC reasonable time to provide such facilities.
- 2.11 Service Repair:** The maximum time frame for service repair will be 72 hours.
- 2.12 Grade of Service:** The customer will be provided with a basic voice grade line for local service. The customer will have access to 800 numbers, and 911 service where available. The customer’s line will be toll restricted by way of blocking for the following: long distance, extended calling areas, directory assistance, operator assistance, collect calls, as well as 900 and 976 numbers.

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES

3.1 Service Description

Basic local phone service with 911 access, and relay services. Service does not include an extended calling area or long distance.

3.2 Rates

Local Monthly Charges:	\$29.95
Initial Customer Connection Charge	\$20.00 (I)
Late Payment Fee	\$ 5.00 (N)
Directory Assistance*	\$.50 (N)

*(Per call charge after 50 calls per billing period) (N)

3.3 Hearing and Speech Impaired Customers

3.3.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The company shall charge the prevailing Price List rates for every call in excess of 50 within a billing cycle.

3.3.2 Telecommunications Relay Service

For calls received from the relay service, the Company will when billing relay calls, discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call.