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Legal Department

JAMES MEZA III
Attorney

01 APR 26 PM 4:20

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(305) 347-5561

RECORDS AND
REPORTING

April 26, 2001

Mrs. Blanca S. Bayó
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 010614-TL
**BellSouth's Petition for an Order Directing the NANAPA
To Duplicate Certain NXX Codes**

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Petition for an Order Directing the NANAPA to Duplicate Certain NXX Codes, which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

James Meza III
James Meza III (KA)

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

RECEIVED & FILED

[Signature]
PPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

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PPSC-RECORDS/REPORTING

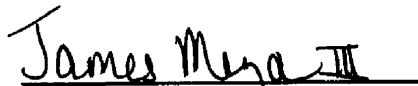
CERTIFICATE OF SERVICE
Docket No. _____
BellSouth's Petition for an Order Directing the NANAPA
To Duplicate Certain NXX Codes

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

U.S. Mail this 26th day of April, 2001 to the following:

Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

NANPA
Ron Connor
Director
Suite 400
1120 Vermont Avenue
Washington, D.C. 20005


James Meza III (KA)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: The North American Numbering) Docket No. _____
Plan Administrator's (NANPA))
Refusal to Duplicate Certain NXX)
Codes in NPA Splits) Filed: April 26, 2001
)
)
_____)

**BELLSOUTH'S PETITION FOR AN ORDER
DIRECTING THE NANPA TO DUPLICATE CERTAIN NXX CODES**

NOW COMES, BellSouth Telecommunications, Inc. ("BellSouth"), pursuant to rules adopted by the Federal Communications Commission ("FCC") for challenging determinations of the North American Numbering Plan Administration ("NANPA"), and petitions the Florida Public Service Commission ("Commission") to order the NANPA to duplicate certain Central Office Codes ("NXX codes") in the new 386 NPA in connection with the 904/386 NPA split ordered by the Commission for the Northeast portion of the state.

In support of this petition BellSouth states:

1. BellSouth is a telecommunications public utility regulated by the Commission providing, among other services, intraLATA local exchange telecommunications services in the State of Florida, including the Jacksonville area. NANPA is an independent non-governmental entity who is responsible for administering and managing the North American Numbering Plan ("NANP"). *See* 47 C.F.R. § 52.13 (a), (b).

2. On October 20, 2000, the Commission approved an area code split affecting the area to which the 904 NPA had been assigned. Following the split, customers in Columbia, Union, Hamilton, Suwannee, Lafayette, Putnam, and Flagler Counties, and parts of Gilchrest, Alachua, and Volusia Counties will be served by the new 386 area code.

3. In connection with its implementation of the 904/386 NPA split, BellSouth requested that the NANPA duplicate certain NXX codes currently assigned to BellSouth and working in the 904 NPA for use in the area to which the new 386 NPA has been assigned.

4. The NXX codes BellSouth requested be duplicated are referred to in the telecommunications industry as “oddball codes.” These codes can be national or regional in scope. NXXs typically are tied to a specific rate center and are used to rate originating and terminating calls. There are, however, other NXXs without a specific rate center association. These NXXs are known as “oddball codes.” None of these oddball codes are rate center-specific. Instead, each code covers all the rate centers in the entire NPA. For example, the NXX “911” is an oddball code that is national in scope. In every NPA, nation-wide, the 911 NXX is dedicated to emergency calling services. It is not associated with any particular rate center in any NPA.

5. BellSouth needs the oddball NXX codes duplicated in the 386 NPA to continue to provide and offer various telecommunications services to existing and future customers, to avoid customer confusion, and to comply with the FCC’s regulations. Previously, when an NPA split was to be implemented, BellSouth would send a request to the NANPA to duplicate the national and BellSouth’s regional oddball codes in the new NPA.¹ NANPA would grant the request and following an NPA split, the oddball NXXs would be activated and function in the rate centers moving to the new NPA as well as the ones remaining in the old NPA.

6. BellSouth currently employs the following five regional oddball codes in Florida:

¹ Duplication of regional oddball codes is not an issue in the case of new NPA overlays. Overlays require 10-digit local dialing. BellSouth retains the existing regional oddball codes and callers dial them with ten digits using the “old” NPA.

- 780 (BellSouth Official Service)²
- 203 (ZipCONNECT service)³ and (Primary Rate ISDN (PRI) Single Number Routing Option)⁴
- 204 (AIN Toolkit Service)⁵
- 440 and 930 (Uniform Access Number).⁶

7. On February 1, 2001, via email, the NANPA denied BellSouth's request for oddball codes in connection with an NPA split for the first time – specifically, the 904/386 split. *See Attachment B.* The NANPA's reason for denying the duplication was that the codes do not serve the entire telecommunications industry in that NPA. In support of this conclusion, the NANPA cited Section 9.2.2 of the Central Office Code Administration Guidelines, which states that the "use of NXX codes for purposes other than (end-user number) assignment should be minimized." BellSouth does not agree with NANPA's interpretation of this section of the Guidelines and is still evaluating the appropriateness of the NANPA's decision to deny the oddball codes.

8. The result of the NANPA's actions is that the 780, 203, 204, 440, and 930 NXXs in Florida's new 386 NPA have not been assigned to BellSouth and may be assigned to another carrier.

9. The NANPA's decision to deny BellSouth's request for duplicate oddball codes was improper for several reasons.

² The 780 code is listed in all Florida directories for contacting BellSouth Official Services, such as the Business Office to request various types of services. (*See Attachment A*). All customers, including alternative local exchange companies ("ALECs") and their customers, can reach the BellSouth Business Offices by dialing numbers with the 780 NXX.

³ ZipCONNECT is a tariff offering (GSST A134.3) that allows a subscriber with multiple locations, to advertise one number for its service and route calls to different locations depending upon criteria such as the time of day or the calling party's location.

⁴ PRI – Single Number Routing Option is a tariff offering (GSST A42.3.1 P6) available to subscribers with extended reach service that enables the subscriber to publish a single telephone number for use within the entire BellSouth Region.

⁵ The AIN Toolkit Service is a tariff offering (GSST A34.7) which allows subscribers (typically internet service providers or enhanced service providers) to access certain call information and call processing capabilities in order to create customized telephone services for their end users.

10. First, the NANPA gave no prior notice that it was going to change its oddball code assignment policy and, in fact, agreed to duplicate these codes in two other NPA splits that occurred in February 2001 in BellSouth's region. BellSouth cannot and should not be expected to make an immediate, flash cut transition from the use of these codes. Moreover, the NANPA never requested any specific information as to how these codes were being used by BellSouth.

11. Second, the unavailability of the oddball codes in the 386 NPAs means that existing customers who subscribe to BellSouth's ZipCONNECT (203), PRI Single Number Routing (203), and Uniform Access Number (440 or 930) services and whose NPA is being changed from 904 to 386 will not be able to continue receiving those services. In effect, the NANPA has unilaterally withdrawn BellSouth's tariffed ZipCONNECT, PRI Single Number Routing, and Uniform Access Number services in the 386 NPA thereby harming consumers.

12. Third, the NANPA's actions also conflict with applicable FCC Open Network Architecture ("ONA") requirements, which govern BOC provision of enhanced services. The FCC's ONA rules include a requirement to tariff basic network services that are useful to enhanced service providers ("ESPs"). The 203, 204, 440, 530 and 930 NXX codes are used to provide ONA capabilities that are included in BellSouth's approved ONA Plan. The NANPA's denial of these codes may force BellSouth to cease providing these ONA services. BellSouth must obtain prior FCC approval to remove these services from its approved ONA Plan.

13. Instead of the flash-cut approach adopted by the NANPA, BellSouth respectfully suggests that the Commission provide BellSouth with the opportunity to develop a long-term strategy for further minimizing its use of oddball codes in a manner that will have minimal impact to customers. Until a long-term plan is developed, BellSouth should be entitled to

⁶ Uniform Access Number is a tariff offering (GSST A13.58) that provides the customer with a uniform Business Line Telephone Number for client access to the customer's service.

receive, upon request, duplicate oddball codes in connection with NPA splits, including the 904/386 NPA split. Customer confusion will be significant without such a transition period. For example, among other things, BellSouth's 780-XXXX numbers are used to reach the BellSouth Official Service offices and are listed in the current telephone directories. (See Attachment C for scheduled directory closings for the Northeast portion of Florida.) If the NANPA assigns the 386-780 code to another carrier, who subsequently assigns a number from that code to a customer, that customer could receive thousands of misdirected calls, thereby causing frustration and inconvenience for all affected parties. Additionally, as noted above, without the duplicate oddball codes in the new NPAs, existing customers will lose ZipCONNECT, PRI Single Number Routing, and Uniform Access Service services.

14. The NANPA's denial of BellSouth's request for duplication of oddball codes is a denial of a request for numbering resources. The Commission has the authority to review a denial of a request for numbering resources. See FCC Order No. 00-104, Appendix A, Final Rules, § 53.15(g)(3)(iv) ("The carrier may challenge the NANPA's decision to the appropriate state regulatory authority"); NANPA Central Office Code (NXX) Guidelines § 13.0 ("Appeals may include but are not limited to one or more of the following options: . . . C. The CO Code Administrator(s) and code holders/applicants may pursue the disagreement with the appropriate governmental/regulatory body").

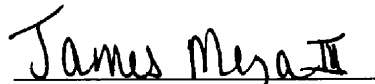
15. Resolution of this issue is urgent because mandatory dialing of the 386 NPA is scheduled to begin November 5, 2001. If the Commission does not grant BellSouth's request, BellSouth will not be in a position to transition from the use of the oddball codes in that time frame. Moreover, given their actions to date, it seems certain that NANPA will deny requests for

duplication of oddball codes in connection with future NPA splits, such as the 561 NPA. Therefore, a prompt resolution of this petition by the Commission is necessary.

WHEREFORE BellSouth requests that the Commission review NANPA's decision to deny BellSouth's request for duplication of the 780, 203, 204, 440, and 930 NXX codes in the 386 NPA. BellSouth further requests that the Commission order the NANPA to assign such codes to BellSouth in the 386 NPA, at least until such time that BellSouth can develop and implement a transitional plan for minimizing its use of these codes that will have minimal impact on end user customers. BellSouth will provide its transition plan to the Commission once it is completed.

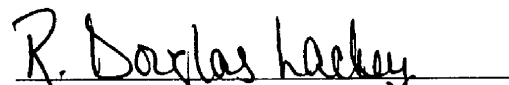
Respectfully submitted this 26th day of April, 2001.

BELLSOUTH TELECOMMUNICATIONS, INC.



Nancy B. White (KA)

James Meza III
150 West Flagler Street
Suite 1910
Miami, Florida 33130
(305) 347-5558



R. Douglas Lackey (KA)
675 West Peachtree Street, Suite 4300
Atlanta, Georgia
(404) 335-0747

ATTACHMENT A

(Directory Pages)



About the Publisher

Welcome to the BellSouth Advertising & Publishing Corporation (BAPCO) family of directories. We offer a wide range of services to both users and advertisers, beginning with traditional paper products. In some markets, we also offer advertising on the Internet, niche (specialty) product directories that span the globe and voice information services such as Real Consumer Tips®, Real Talking AdsSM and Real Talk® service.

A subsidiary of BellSouth Corporation, we publish in excess of 500 directories in nine Southeastern states and in some select markets offer many other voice product services. In addition, BAPCO is an industry leader in developing specialty directories. Among our best known products is the internationally-acclaimed and award-winning BellSouth® Guía Export Directory. Created as "a bridge to bring the sellers of the U.S. together with the buyers of Latin America," the BellSouth® Guía Export Directory has now expanded to over 30 markets linking American manufacturing with the international trade industry. Through The Real Yellow Pages ONLINE™ realpages.com, BellSouth is expanding the traditional role of the Yellow Pages from its existing printed directories. The service includes: a business listing database that is updated daily; detailed maps for businesses; enhanced information search capabilities; residential and e-mail directories.

© Bellsouth

*The Real
Yellow Pages®*

While dedicated to the ideal of providing consumer information and services, BAPCO also has another commitment: protection of the environment. It has met this pledge by making its directories 100 percent recyclable. Through a series of localized recycling partnerships, we have helped communities throughout the Southeast to collect and recycle more than 42,500 tons of outdated directories into numerous products like roofing insulation — even new directories.

We appreciate the opportunity to serve you as your one-stop shop for telephone numbers, a shopping guide you can trust, and a showcase for your advertising needs. You know us, we have been serving your needs by publishing directories for over 100 years. We hope you will remember to "Start With The One You Know."

To Order A Directory...

For Customers of BellSouth

For a Local Directory, Call Toll Free:

Residence: **780-2355†**

Business: **780-2800†**

For Customers of Other Local Exchange Carriers

Call Your Local Exchange Carrier

For directories of cities across the U.S., call the

Directory Sales Center at **1-800-682-4000**.

(Note: Charges will apply for non-local directories.)

For BAPCO Specialty Directories call

BellSouth® Guía Export Directory (Charge Applies) **1-800-682-4000**.



To Order Advertising 1-877-573-2597

†Please dial your area code before this number if you live in an area where 10-digit dialing is required.



Repairs

(Additional information may be available on some of the Local Service Providers listed below in the Local Service Providers section following the Customer Guide Pages in your White Pages directory.)

IF PROBLEM IS IN:	CALL:
The telephone line outside your home or business	Your Local Service Provider (Listed below)
The telephone line, wiring, or jacks inside your home or business	a. Your Local Service Provider,* (Listed below) b. Contractor, (see Yellow Pages) or c. Do-it-yourself
Telephone or other equipment	Equipment Supplier
Pay Telephone	Equipment Provider

IF THE PROBLEM IS IN THE PAY TELEPHONE, CONTACT YOUR EQUIPMENT PROVIDER.

LOCAL SERVICE PROVIDERS

BellSouth**

Residence - 611
Business - 780-2222† (Local Call)
From a cellular phone, a
non-BellSouth territory or outside
Florida - 1-800-432-1424

Access Integrated Networks, Inc.**

Business - 1-888-423-2223

Adelphia Business Solutions**

Residence - 1-407-659-3901

Alternative Phone, Inc.**

Residence - 1-800-930-4290

Alternative Telecommunications Services, Inc.**

Residence - 1-800-944-9250
Business - 1-800-944-9250

AMERICAN DIALTONE

Residence - 1-877-986-3425
Business - 1-877-986-3425
(Mon - Fri, 8:30 am - 6 pm)

Annox**

Residence - 1-800-770-7785

A 1 Mobile Tech, Inc.

Residence - 1-888-567-5335
(Mon - Fri, 9 am - 5:30 pm)

AT&T**

Residence - 1-800-222-3000
Business - 1-800-222-3000

BTI**

Business - 1-800-477-7130

Comm South Companies

Residence - 1-800-936-5223
(Sun 11 pm CST - Sat 4 pm CST)

C2K**

Residence - 1-877-367-4431
Business - 1-877-367-4431

DAYTONA TELEPHONE COMPANY**

Residence - 1-800-637-1945
Business - 1-800-637-1945

East Florida Communications, Inc.

Residence - 1-904-257-4118
Business - 1-904-257-4118
(Mon - Fri, 8:30 am - 5 pm)

EZ TALK Communications, LLC**

Residence - 1-800-804-6880
Business - 1-800-804-6880

FLORIDA TELEPHONE CO.

Residence - 1-407-331-8081
Business - 1-407-331-8081

IDS TELCOM, INC.**

Residence - 1-888-707-6500
Business - 1-888-707-6500

Intermedia Communications**

Business - 1-800-250-9999

ITC DELTACOM**

Residence - 1-800-239-3000
Business - 1-800-239-3000

KMC Telecom

Business - 1-888-KMC-THE 1
(888-562-8431)

LecStar Communications

Residence - 1-888-895-5539
Business - 1-888-895-5539
(8 am - 11 pm, 7 days/week)

LONE STAR STATE TELEPHONE

Residence - 1-800-393-1479
Business - 1-800-393-1479

NETWORK TELEPHONE, INC.**

Residence - 1-888-432-4855
Business - 1-888-432-4855

NewSouth Communications**

Business - 1-800-600-5050

NOW Communications, Inc.

Residence - 1-888-565-1011
(Mon - Fri, 7 am - 8 pm, Sat 8 am - 4 pm)

1-800-RECONEX

Residence - 1-800-275-8223
(Mon - Fri, 9 am - 8 pm EST)

Second Chance Phone**

Residence - 1-800-797-2802

Smoke Signal Communications

Residence - 1-800-597-4130
Business - 1-800-597-4130

Southern Reconnect**

Residence - 1-877-542-7464

State Discount Telephone

Residence - 1-800-797-3457
Business - 1-800-797-3457
(Mon - Fri, 8:30 am - 5:30 pm,
Sat 9 am - 1 pm CST)

Supra Telecommunications**

Residence - 1-888-841-2273
Business - 1-888-853-2273

TeleConex

Residence - 1-888-831-4300
(Mon - Fri, 9 am - 5 pm CST)

TriVergent Communications, Inc.**

Residence - 1-800-800-9681
Business - 1-800-800-9681

UNICOM Communications**

Business - 1-888-714-9111

U.S. Dial Tone, Inc.

Residence - 1-800-810-9870
Business - 1-800-810-9870
(Mon - Fri, 6 am - 8:30 pm CST)

*For repair needs inside your home or business, many local service providers offer optional maintenance service plans or they can do the maintenance on a time and material basis. Call your service provider at the number listed above for specific information.

**24 hours a day, 7 days a week

†Please dial your area code before this number if you live in an area where 10-digit dialing is required.



Billing Information

(Additional information may be available on some of the Local Service Providers listed below in the Local Service Providers section following the Customer Guide Pages in your White Pages directory.)

LOCAL SERVICE PROVIDERS

	Residence	Business
BellSouth (Local Call)	780-2355 [†]	780-2800 [†]
BellSouth Payment Location: Mail your check or money order to: BellSouth P.O. Box 33009 Charlotte, NC 28243-0001	BellSouth Payment Agents: (subject to change) Holly Hill Halifax Card & Gifts 239 Riverside Drive	New Smyrna Beach Sun Pharmacy 223 Canal Street
Access Integrated Networks, Inc. (Mon - Fri, 8:30 am - 5 pm)		1-888-275-0777
Adelphia Business Solutions (Mon - Fri, 8 am - 5 pm)		1-407-659-3900
Alternative Phone, Inc. (Mon - Fri, 9 am - 5 pm)	1-800-930-4290	
Alternative Telecommunications		
Services, Inc. (24 hours a day, 7 days a week)	1-800-944-9250	1-800-944-9250
AMERICAN DIALTONE (Mon - Fri, 8:30 am - 6 pm)	1-877-986-3425	1-877-986-3425
Annox (Mon - Fri, 8 am - 6 pm)	1-800-770-7785	
A 1 Mobile Tech, Inc. (Mon - Fri, 9 am - 5:30 pm)	1-888-567-5335	
AT&T (24 hours a day, 7 days a week)	1-800-222-0300	1-800-222-0400
BTI (24 hours a day, 7 days a week)		1-800-477-7130
Comm South Companies (Sun 11 pm CST - Sat 4 pm CST)	1-800-936-5223	
C2K (24 hours a day, 7 days a week)	1-877-367-4431	1-877-367-4431
DAYTONA TELEPHONE COMPANY (Mon - Fri, 8 am - 5 pm)	1-800-637-1945	1-800-637-1945
East Florida Communications, Inc. (Mon - Fri, 8:30 am - 5 pm)	1-904-257-4118	1-904-257-4118
EZ TALK Communications, LLC (24 hours a day, 7 days a week)	1-800-804-6880	1-800-804-6880
FLORIDA TELEPHONE CO.	1-407-331-8622	1-407-331-8622
IDS TELCOM, INC. (24 hours a day, 7 days a week)	1-888-707-6500	1-888-707-6500
ITC DELTACOM (24 hours a day, 7 days a week)	1-800-239-3000	1-800-239-3000
Intermedia Communications (Mon - Fri, 8 am - 6 pm)		1-800-250-9999
KMC Telecom		1-888 KMC-THE 1 (888-562-8431)
LecStar Communications (8 am - 11 pm, 7 days/week)	1-888-895-5539	1-888-895-5539
LONE STAR STATE TELEPHONE	1-800-393-1479	1-800-393-1479
NETWORK TELEPHONE, INC. (24 hours a day, 7 days a week)	1-888-432-4855	1-888-432-4855
NewSouth Communications (24 hours a day, 7 days a week)		1-800-600-5050
NOW Communications, Inc. (Mon - Fri, 7 am - 8 pm, Sat 8 am - 4 pm)	1-888-565-1011	
1-800-RECONEX (Mon - Fri, 9 am - 8 pm EST)	1-800-275-8223	
Second Chance Phone (24 hours a day, 7 days a week)	1-800-797-2802	
Smoke Signal Communications	1-800-597-4130	1-800-597-4130
State Discount Telephone (Mon - Fri, 8:30 am - 5:30 pm, Sat 9 am - 1 pm CST)	1-800-797-3547	1-800-797-3547
Southern Reconnect (24 hours a day, 7 days a week)	1-877-542-7464	
Supra Telecommunications (24 hours a day, 7 days a week)	1-888-317-8772	1-888-317-8772
TeleConex (Mon - Fri, 9 am - 5 pm CST)	1-888-831-4300	
TriVergent Communications, Inc. (8 am - 5:30 pm EST 7 days/week)	1-800-800-9681	1-800-800-9681
UNICOM Communications (Mon - Fri, 8 am - 5 pm)		1-888-714-9222
U.S. Dial Tone, Inc. (Mon - Fri, 6 am - 8:30 pm CST)	1-800-810-9870	1-800-810-9870

Note: If you have telephone service with a company not listed above, you should call that company with billing questions.

Refusal Or Discontinuance Of Service

As stated in the rules of the Florida Public Service Commission, BellSouth may discontinue telephone service for non-payment of regulated charges on the telephone bill. Disconnection of service shall not be made without five working days' notice to the customer.

[†]Please dial your area code before this number if you live in an area where 10-digit dialing is required.

Need To Know Information**LINK-UP AND LIFELINE**

You may be eligible for assistance with your local telephone bill if you currently receive one of the following:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Temporary Assistance to Needy Families (TANF)
- Federal Public Housing Assistance (often called "Section 8")
- Low Income Home Energy Assistance Program (LIHEAP)

The Link-Up and Lifeline programs offer assistance to qualified residential customers. The purpose is to make telephone service more accessible to those who otherwise might not be able to afford service. Both programs are available for one telephone line per household at your principal place of residence.

- For assistance with non-recurring service charges, Link-Up provides a federal credit of 50%, up to a maximum of \$30.00.
- For assistance with monthly local service charges, Lifeline provides a federal credit of \$7.85 and a BellSouth credit of \$3.50, for a maximum Lifeline credit of \$11.35 per month.
- If you choose long-distance blocking service, a deposit will not be required.

Proof of eligibility will be required.

To apply for Lifeline or Link-Up, or for more information, call your residential Service Representative at **780-2355**[†]. To speak with a Service Representative in Spanish, call **780-2840**[†].

WIRETAPPING

It is unlawful to wiretap or otherwise intercept calls on a telephone line unless a court has approved the wiretap. You may report suspected wiretapping to your local law enforcement agency.

**CALL BEFORE YOU DIG
(BURIED CABLE LOCATION SERVICE)**

We'll help locate and mark buried utility cable. If you don't call for assistance and you cut the lines, you may be billed for repairs.

In Florida: 1-800-432-4770



[†]Please dial your area code before this number if you live in an area where 10-digit dialing is required.



Need•To•Know Information

No SALES SOLICITATION CALLS

Florida Statutes provide that consumers may register their telephone numbers in a "No Sales Solicitation" list published by the Florida Department of Agriculture and Consumer Services, Division of Consumer Services. With certain exceptions, telemarketers are prohibited from placing a sales solicitation call to any number that appears on the Division's list or any unlisted or unpublished telephone number.

For information, please contact:

Division of Consumer Services
 Mayo Building, 2nd Floor
 Tallahassee, FL 32399-0800
 or call:
1-800-435-7352

(Note: There is an initial fee of \$10.00 for the first year of this service and \$5.00 for every year thereafter.)

The law also prohibits sales solicitations generated by illegal automatic dialing equipment, except under certain circumstances.

BELLSOUTH® CALLING NUMBER DELIVERY - PER-CALL BLOCKING

If you choose not to have your own number sent to someone with Caller ID, you can activate per-call blocking at no charge by dialing *67 on your touch-tone phone, or 1167 on a rotary phone, before you dial your call. Even if you have a non-published or unlisted number, you need to dial the blocking code before placing a call to prevent your number from being displayed.

OBSCENE OR HARASSING CALLS

It is against the law to make obscene or harassing phone calls. Conviction is punishable by a fine and/or prison. If you receive such calls:

- Hang up immediately.
- Do not give out any information.
- If calls persist, call your local police department, or if you are a BellSouth customer, you may call the Annoyance Call Center at **780-2969**[†] (Local Call).

RECORDING OF TELEPHONE CONVERSATIONS

When customer-provided voice recording equipment is connected with telecommunications services, this equipment shall be so arranged that at the will of the user it can be activated or deactivated. Also, except under certain conditions, one of the following conditions, must apply: 1) All parties to the telephone conversation must give their prior consent to the recording of the conversation and the prior consent must be obtained in writing or be part of, and obtained at the start of the recording; or 2) A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required to alert all parties when recording equipment is in use. This rule does not apply to automatic answering devices.

[†]Please dial your area code before this number if you live in an area where 10-digit dialing is required.



About BellSouth

For the millions of BellSouth customers here in the Southeast and around the world, we offer the most advanced telecommunications products and services available. We're your one-stop source for everything you need and expect from a premier communications company and technology leader. We realize that you do have a choice in whom you select to provide your local telephone service, and we thank you for choosing BellSouth. **The list of phone numbers below will be helpful when you need to do business with us:**

There is no charge for calls made to 780 numbers.	RESIDENCE Toll Free	BUSINESS Toll Free	BELLSOUTH PAYPHONES Toll Free M-F, 9 am - 5:30 pm
Sales, Billing, Service If calling from a cellular phone or outside FL/BellSouth Territory	780-2355* 1-800-753-2909	780-2800* 1-800-753-0115	1-800-451-2646
Repair Service (24 hours/7 days a week) If calling from a cellular phone or outside FL/BellSouth Territory	611 1-800-432-1424	780-2222* 1-800-252-0803 1-800-925-2525 (Equipment)	1-888-233-3456
TTY Users Only	1-800-251-5325		
24-hour Automated Customer Service	1-800-826-6290		
Help Line - How To Use Services	1-800-448-1110	780-2800*	
To Conduct Business With BellSouth Online via the Internet	www.bellsouth.com	www.bellsouth.com	
To Purchase BellSouth Equipment	1-800-859-6936	1-800-782-7258	
To order BellSouth® Internet Service*	www.bellsouth.net 1-800-4DOTNET	www.smlbiz.bellsouth.com 1-800-313-6589	
To order BellSouth® FastAccess® Internet Service*	www.fastaccess.com 1-800-263-0241	www.fastaccess.com 1-800-263-0241	
To order ISDN Service	1-800-858-9413	1-800-945-6500	
To order a BellSouth® MasterCard®	1-800-789-9025	1-800-778-6851	
To order a BellSouth® Global Calling Card	1-800-BELLSOUTH (1-800-235-5768)	1-800-BELLSOUTH (1-800-235-5768)	
To order Cellular/Wireless Service	780-2355*	780-2800*	
To order Paging Service*	780-2355*	780-2800*	
National Directory Assistance Charges apply.	411	411	
Telecommunications Center for Customers with Disabilities	780-2274* (TTY/VCO/HCO) 780-2273* (Voice)	780-2274* (TTY/VCO/HCO) 780-2273* (Voice)	

BELLSOUTH® BUILDING INDUSTRY CONSULTING SERVICE (BICS)

Architects, Contractors, Building Owners: For assistance in the design of BellSouth's telecommunication cable support facilities for new or remodeled commercial buildings and residential multiple dwelling unit properties - **1-888-640-2427**.

BELLSOUTH® RIGHTTOUCH® SERVICE

Our automated customer service system is available to residential customers 24 hours a day in English or Spanish. Using RightTouch service, you can find out the amount of your last bill, find out the date of your last bill payment, arrange to pay your bills using Visa® or MasterCard® or by mail, request a copy of your last bill, order or cancel calling services, order local telephone directories, order a BellSouth Global Calling Card, suspend, restore or disconnect your entire service, and get information about how to use telephone services.

To use RightTouch service, dial **1-800-826-6290** (Toll Free) and follow the simple directions. To access your account, you'll need your Personal Access Code (PAC) found in the Helpful Numbers section of your BellSouth phone bill, or the last four digits of the Social Security Number associated with your account. RightTouch is also available in Spanish.

Visa® is a registered service mark of Visa International. MasterCard® is a registered service mark of MasterCard International. All other marks contained herein are the property of BellSouth Intellectual Property Corp.

*Service may not be available in all areas.

†Please dial your area code before this number if you live in an area where 10-digit dialing is required.

OUR OPTIONAL CALLING FEATURES CAN HELP YOU MANAGE YOUR LIFE

(These services may not be available in all areas.)

Title	Feature Code	Description
Call Pickup	*51	To answer a ringing phone from a different line in a different part of your house.
Call Hold	*52	To place a call on hold from any phone.
Call Tracing ^{1,2}	*57	To start a trace of a harassing call.
Call Block ²	*60	To block up to six numbers from calling.
Southern Bell [®] Call Selector ^{® 2}	*61	To program up to six numbers with a distinctive ring so you'll know when "special calls" are coming in.
Preferred Call Forwarding	*63	To have your most important calls follow you.
Repeat Dialing ^{1,2}	*66	To automatically re-dial a busy number until you get through.
Call Return ^{1,2}	*69	To find out and call back the last number that called you.
Cancel Call Waiting	*70	To turn off Call Waiting.
Call Forwarding	72#	To turn on Call Forwarding.
	73#	To turn off Call Forwarding.
Anonymous Call Rejection	*77	Works with Caller ID to block calls from callers who block delivery of their name and number.
	*87	To turn off Anonymous Call Rejection when you're ready to accept "blocked" calls.
Three-way Calling ¹	Click It	Just click it, dial the number, and click again to get a third caller on the line.

¹ Available either through a monthly subscription or on a "per-use" basis for a nominal per use fee. If you don't wish to have access to these services, you may block them at no charge. Call your BellSouth Service Representative.

² These services can't be provided in all locations or on all types of telephone service and work only for calls dialed directly between customers where the service capability is available. Some calls may incur long-distance charges.

SERVICES FOR YOUR HOME

BellSouth offers an array of services for your home. You can get all the calling features you need, plus your local phone service, for one flat rate with the BellSouth[®] Complete Choice[®] plan. In addition, we offer wireless service, voice mail service, internet access service, operator services, and maintenance plans for the telephone wiring inside your home. Several calling plans are available to help you control the costs of your monthly phone bill. For more information about BellSouth's offerings in your area, contact your BellSouth Service Representative.

SERVICES FOR YOUR BUSINESS

BellSouth provides services designed especially for companies that need to control costs, increase productivity and better manage their telecommunications. The BellSouth[®] Business Solutions and Complete Choice[®] for Business packages include a BellSouth Business Plus[®] Calling Plan line providing you with the largest expanded local calling area available, and all the calling features you need. Additionally, we offer wireless service, voice mail service, internet access service, operator services and maintenance plans for the telephone wiring inside your business. Call your BellSouth Small Business Specialist for details.

NEED TO PAY YOUR BILL?

There are several options available to you.

1. Mail your check or money order to: BellSouth, P.O. Box 33009, Charlotte, NC 28243-0001.
2. Sign up for our free Automated Fund Transfer service and BellSouth will automatically charge your bank account for the amount of your monthly bill. You'll receive a notice telling you what the billed amount is and when it will be deducted.
3. BellSouth Service Representatives can provide the location of the nearest BellSouth Payment Agency.

Call your BellSouth Service Representative for details.

BELLSOUTH TELECOMMUNICATIONS CENTER FOR CUSTOMERS WITH DISABILITIES

BellSouth offers products and services for customers with visual, hearing, speech or physical disabilities. Customers with a disability, which prevents use of a directory, may apply for exemption from Local Directory Assistance charges. Customers with speech or hearing disabilities may be eligible for a reduction in BellSouth long-distance charges. For questions about service, equipment, billing or repair, please call one of the following help-line numbers:

Customers who are deaf or speech-impaired:



* TTY/VCO/HCO: **780-2274[†]**
From outside FL/BellSouth territory: **1-800-251-5325**

* Used with permission of the National Association of the Deaf.

Customers who are able to speak:

Voice: **780-2273[†]**
From outside FL/BellSouth territory: **1-800-982-2891**

[†]Please dial your area code before this number if you live in an area where 10-digit dialing is required.

ATTACHMENT B

From: cheryl.dixon@neustar.com
To: Hudson, Randall
Cc: Hartman, Kenneth; Palmisano, Maryann; sandy.tokarek@neustar.com
Subject: RE: Oddball Codes for the 904/386 NPA split in Florida

Randy-

Thank you for your patience as NANPA researched this request. It has been determined that we will not duplicate the following codes for Bell South. Codes will be duplicated if it serves the entire telecommunications industry in that NPA. According to Section 9.2.2 of the CO Code Administration Guidelines, use of CO Codes for purposes other than assignment should be minimized. From the information provided by Bell South, the following codes are used for internal service needs for Bell South customers.

203

204

440

780

930

All other codes identified by Bell South were previously sent to Telcordia and have been duplicated as they are industry wide recognized "Odd Ball" codes.

Should you wish to appeal this decision, you may contact the Florida PSC.

Thank you-

Cheryl Dixon

Sr. Code Administrator - Eastern Region

925/363-8787 - Phone

925/363-8729 - Fax

-----Original Message-----

From: Randy.Hudson@bridge.bellsouth.com
[mailto:Randy.Hudson@bridge.bellsouth.com]
Sent: Sunday, January 21, 2001 7:55 PM
To: cheryl.dixon@nanpa.com
Cc: Kenneth.M.Hartman@bridge.bellsouth.com;
Maryann.Palmisano@bridge.bellsouth.com
Subject: Oddball Codes for the 904/386 NPA split in Florida

<< File: 386ODD.XLS >> Cheryl

Please find attached an Excel spreadsheet that provides a listing of the "oddball" codes for the 904/386 NPA split in Louisiana. From BellSouth's perspective, these are existing working codes in the exhausting NPA that need to be duplicated in the new NPA. We would appreciate you notifying Telcordia TRA that the oddball codes in the attachments should be added to the TRA databases. As you know, the permissive dialing date for the 904/386 split is 2/15/01.

Please let me if you need additional information from BellSouth to duplicate these codes in the new NPA or if you have any questions. Your assistance and cooperation is appreciated.

Thanks,

Randy Hudson 205/977-7278

ATTACHMENT C

Product Code	Directory Name	Cust Gde to Ptr	BOC/WPLLAD	EBD	Delivery Start
99434	DAYTONA BEACH FL MIDI (CANC)		11/6/2000	2/14/2001	1/16/2001
99751	COCOA BEACH/COCOA FL MIDI (CANC)		1/29/2001	4/29/2001	5/10/2001
99752	MELBOURNE FL MIDI (CANC)		1/29/2001	4/29/2001	5/9/2001
99755	TITUSVILLE FL MIDI (CANC)		1/29/2001	4/29/2001	5/10/2001
101461	ORLANDO FL HISPANIC SECT (GTR)		7/23/2001	11/30/2001	
100649	PALM BAY FL COMMUNITY		1/15/2001	3/31/2001	3/13/2001
12423	JACKSONVILLE FL YP		4/2/2001	6/30/2001	6/15/2001
100057	WINTER PARK FL COMMUNITY		11/1/2001	12/31/2001	12/20/2001
99758	VERO BEACH FL MIDI (CANC)		8/3/2001	11/4/2001	10/29/2001
12677	ORLANDO FL YP VOL I (A-G) (GTR)		7/23/2001	11/30/2001	10/12/2001
101893	ORLANDO FL YP VOL II (H-Z) (GTR)		7/23/2001	11/30/2001	10/23/2001
12303	GAINESVILLE FL	11/28/2000	10/9/2000	1/31/2001	12/20/2000
12194	DAYTONA BEACH FL	12/14/2000	11/6/2000	2/14/2001	1/16/2001
99423	PALM COAST FL	12/14/2000	11/6/2000	2/14/2001	1/15/2001
12205	DELAND FL	12/19/2000	11/16/2000	2/12/2001	1/22/2001
12809	SANFORD FL (GTR)	2/12/2001	1/15/2001	4/11/2001	3/12/2001
12701	PANAMA CITY FL	2/28/2001	1/19/2001	3/31/2001	3/22/2001
12580	MELBOURNE/PALM BAY AREA FL	3/7/2001	1/29/2001	4/29/2001	4/10/2001
12906	TITUSVILLE FL	3/7/2001	1/29/2001	4/29/2001	4/6/2001
12162	COCOA BEACH/COCOA FL	3/7/2001	1/29/2001	4/29/2001	4/6/2001
12641	NEW SMYRNA BEACH AREA FL	3/29/2001	2/26/2001	5/22/2001	4/25/2001
12434	JACKSONVILLE BEACHES FL	5/7/2001	4/2/2001	6/30/2001	6/8/2001
12435	JACKSONVILLE-YULEE FL WP SPC	5/7/2001	4/2/2001	6/30/2001	6/11/2001
12320	ORANGE PARK FL SPC	5/7/2001	4/2/2001	6/30/2001	6/7/2001
12319	GREEN COVE SPRINGS FL	5/7/2001	4/2/2001	6/30/2001	6/7/2001
99723	JACKSONVILLE FL WP	5/7/2001	4/2/2001	6/30/2001	6/11/2001
12354	HAVANA FL	7/3/2001	6/12/2001	8/28/2001	7/30/2001
12480	LAKE CITY FL	7/10/2001	6/11/2001	8/28/2001	7/30/2001
12686	PALATKA FL	7/17/2001	6/12/2001	9/1/2001	8/6/2001
12785	ST AUGUSTINE FL	7/19/2001	6/7/2001	9/3/2001	8/13/2001
12136	CHIPLEY FL	8/6/2001	7/16/2001	9/30/2001	8/29/2001
12930	VERO BEACH FL	9/5/2001	8/3/2001	11/4/2001	10/3/2001
12931	VERO BEACH/SEBSTN FL TO SBTN SPC	9/5/2001	8/3/2001	11/4/2001	10/3/2001
12228	DUNNELLON FL	9/5/2001	8/9/2001	10/31/2001	10/1/2001
12678	ORLANDO FL WP (GTR)	9/6/2001	7/23/2001	11/30/2001	10/9/2001
12285	ST LUCIE CO FL (FT PIERCE)	9/7/2001	8/3/2001	11/4/2001	10/9/2001
12857	STUART/JENSEN FL	9/7/2001	8/3/2001	11/4/2001	10/5/2001
99431	ORLANDO FL WP SPC SANFD/GEN (GTR)	9/10/2001	7/23/2001	11/30/2001	10/8/2001
12251	FERNANDINA BEACH FL	9/12/2001	8/7/2001	10/31/2001	10/3/2001
12328	PENSACOLA AREA FL (GTR)	10/3/2001	8/23/2001	11/28/2001	10/30/2001
12102	HERNANDO CO FL	11/19/2001	10/5/2001	12/31/2001	12/13/2001
096	TRI-CO AREA FL	11/26/2001	10/18/2001	12/31/2001	12/20/2001