

Global Communication

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Tampa, Fla. 33614
Office: (813) 935-1624
Fax: (813) 932-5518

01 ORIGINAL

Date: April 27, 2001

To: Florida Public Service Commission – Full Commission Prehrg Officer ADM
LEG: Knight; CMU: M. Watts

From: Maria E. Delgado d/b/a Global Communication

Subject: Docket No. 000482-TC; Order No. PSC-01-1016-PCO-TC

I, Maria E. Delgado d/b/a Global Communication, am continuing to show due cause as to why I should not be fined \$10,000. Your rejection letter dated April 24 continues to interject that I completely ignored attempts made by the Commission to contact me. This in turn reflects un-interest on my part. However, as conveyed and proven with my personal phone records attached and previously forwarded, is an incorrect and slanderous statement. As you can see by these records, I did call April 20th & twice April 21st. If the Commission returned my inquiries, this docket would not have been opened April 24th. Therefore I do not understand how you can solely blame Global Communication.

I do take notifications seriously and have never had any problems since opening this business in 1994 with the exception of this incident. I hardly feel that communication errors are grounds to fine me \$10,000. Especially due to the length of time I have been working with the Commission and no other incidents have been noted.

Again, please review my previous offer and review the attached statement from my employer as to my integrity and proof of conscious effort to comply with your regulations. I look forward to your response.

Sincerely,

Maria E. Delgado
D/B/A Global Communication

AS	_____
SA	_____
SC	_____
SD	_____
SE	_____
LEG	_____
U-TC	_____
PAN	_____
RGO	_____
SEC	_____
SER	_____
OTH	_____

DOCUMENT NUMBER DATE

05333 APR 30 01

FPSO-RECORDS REPORTING



TELEPHONE NUMBER 813 932-5942 345
ACCOUNT NUMBER 151221060614189800
STATEMENT ENDING May 7, 2000

AT&T billing questions
1 800 222-0300

COMMUNICATIONS SERVICES (continued)



Billing for AT&T

AT&T One Rate Plus Plan (continued)

Night and weekend calls (continued)

Date	Time	Place called		Number called	Min.	Amount
Apr 9	10:05 pm	Miami	FL	305 863-9166	53	\$ 5.30
Apr 14	9:17 pm	Miami	FL	305 207-2469	28	2.80
Apr 14	10:39 pm	Miami	FL	305 863-9166	16	1.60
Apr 20	8:47 pm	Tallahassee	FL	850 413-6504	1	.10
Apr 22	3:29 pm	Miami	FL	305 223-2898	14	1.40
Apr 22	4:42 pm	Miami	FL	305 279-2511	18	1.80
Apr 22	9:34 pm	Miami	FL	305 863-9166	6	.60
Apr 23	6:05 pm	Miami	FL	305 863-9166	1	.10
Apr 28	11:32 am	Tallahassee	FL	850 413-6952	15	1.50

left message
Barbara

Subtotal \$ 17.30

The total for night and weekend calls is \$ 17.30

Day discounted calls

Date	Time	Place called		Number called	Min.	Amount
Apr 11	7:33 pm	Atlanta	GA	404 872-8018	2	\$.20

Subtotal \$.20

The total for day calls is \$.20

The call amounts are based on AT&T long distance rates and are shown for comparison only. These amounts are not included in the total amount due.

AT&T One Rate Plus Plan Summary

	Amount
AT&T One Rate Plus Plan for APR 30 thru MAY 29	\$ 4.95
Direct Dialed Calls	17.50
Calling Card Calls	.00
Total AT&T One Rate Plus Plan	\$ 22.45

National Access Contribution

	Amount
Carrier Line Charge	\$ 1.51
Universal Connectivity Charge	5.47
Total National Access Contribution Charges	\$ 6.98

Attachment C



TELEPHONE NUMBER 813 935-1624
ACCOUNT NUMBER 151221060435675700
STATEMENT ENDING May 13, 2000

GE8 OF 10

COMMUNICATIONS SERVICES (continued)

GTE Long Distance
Division of GTE Communications Corporation

GTE LONG DISTANCE REGULATED SERVICE

GTE Easy Savings Plan Calls

Calls billed to
813 935-1624

Direct Dialed Calls

Day	Date	Time	Place called	Number called	Period	Min.	
1 Thu	Apr 13	1:20 pm	Vienna VA	703 385-5300	Peak	1	.27
2 Fri	Apr 21	3:54 pm	Tallahassee FL	850 413-6504	Peak	1	.25
3 Fri	Apr 21	4:05 pm	Tallahassee FL	850 413-6504	Peak	2	.50
4 Tue	Apr 25	5:48 pm	Orlando FL	407 325-6249	Peak	24	5.95
5 Fri	Apr 28	7:17 pm	Miami FL	305 207-2469	Peak	2	.50
6 Mon	May 1	8:56 pm	Cuba	53533253	Std	1	1.94
7 Tue	May 2	9:40 pm	Orlando FL	407 325-6249	OffPk	1	.14
8 Tue	May 2	11:51 pm	Orlando FL	407 325-6249	OffPk	2	.28
9 Thu	May 4	9:26 pm	Orlando FL	407 325-6249	OffPk	5	.70
10 Fri	May 5	12:30 pm	Orlando FL	407 851-9368	Peak	1	.25
11 Fri	May 5	12:31 pm	Orlando FL	407 851-9427	Peak	1	.25
12 Fri	May 5	12:32 pm	NwPtRichey FL	727 843-0298	Peak	1	.20
13 Fri	May 5	12:33 pm	Dade City FL	352 567-6943	Peak	1	.25
14 Fri	May 5	12:41 pm	Orlando FL	407 851-9368	Peak	1	.25
15 Tue	May 9	11:24 pm	Orlando FL	407 325-6249	OffPk	1	.14
16 Fri	May 12	12:44 am	NwPtRichey FL	727 847-3794	OffPk	1	.12
17 Fri	May 12	12:46 am	Orlando FL	407 851-9368	OffPk	1	.14
18 Fri	May 12	12:46 am	Orlando FL	407 851-9427	OffPk	1	.14
19 Fri	May 12	12:48 am	Dade City FL	352 567-6943	OffPk	1	.14
20 Fri	May 12	12:49 am	NwPtRichey FL	727 843-0298	OffPk	1	.12
21 Fri	May 12	12:50 am	Dade City FL	352 567-7882	OffPk	1	.14
Subtotal							12.67

Barbara - vm
girl, 1m

Call Rate Periods:

Peak - Hours are 8:00am to 7:59pm, weekdays
OffPk - Hours are 8:00pm to 7:59am, weekdays and all day Saturday & Sunday

Summary of GTE Easy Savings Plan

22 GTE Long Distance plan calls	12.67
23 *Plan discount 10% of \$12.67	CR 1.27
Total	\$ 11.40

* Your Easy Savings Plan Discount is calculated on your combined regional and long distance calls.



Kash n' Karry

Fresh, Fast n' Friendly

January 25, 2001

Florida Public Service Commission – Full Commission Prehrg Officer ADM
LEG: Knight; CMU: M. Watts

RE: Maria E. Delgado d/b/a Global Communication, Subject: Docket No. 000482-TC

To Whom It May Concern:

Maria Delgado, d/b/a Global Communication, requested authorization to send a personal fax in March '2000, which was granted. I am told you never received this fax, however I do not feel she would have requested permission to send and not follow through.

In working with Maria over the past year and half, I have found Maria to be a person with very high principles. She is honest and very responsible in her job duties. Therefore, I feel judgment should be made in here favor.

Sincerely,

FRESH, FAST n' FRIENDLY

Michael D. Byars
Chief Operating Officer

MDB/tmh

CERTIFICATION

STATE OF FLORIDA

COUNTY OF HILLSBOROUGH

The foregoing instrument was acknowledged before me this 25th day of January 2001 by Michael D. Byars who is personally known to me or has produced n/a as identification and who (did) (did not) take an oath

Commission # CC 808067

Expires: February 10, 2003

Notary Tina M. Hicks

Signature of Notary