

STATE OF FLORIDA

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DIVISION OF LEGAL SERVICES
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DIRECTOR
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Public Service Commission

May 2, 2001

F. Marshall Deterding, Esquire
Rose, Sundstrom & Bentley, LLP
2548 Blirstone Pines Drive
Tallahassee, Florida 32301

**STAFF'S FIRST
DATA REQUEST**

Re: Docket No. 010372-SU - Request for approval of new class of service, Residential Reclaimed Water Service, in Pasco County by Aloha Utilities, Inc.

Dear Mr. Deterding:

By this letter, Commission staff requests that Aloha Utilities, Inc. provide responses to the following data requests:

1. How many commercial and residential reuse customers have been connected and are currently being served?
2. How many commercial customers is the utility currently negotiating with and what are the prospects of initiating service to these customers?
3. Per Order No. PSC-97-0280-FOF-WS, "... Aloha has a reuse agreement with the Fox Hollow Golf Course as well as developer agreements with 5 additional properties."
 - A. What date did Fox Hollow Golf Course begin receiving reuse service from Aloha?
 - B. How many customer connections have the developer agreements generated?
 - C. How many of the connections were residential properties?

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4. Please provide a map showing all areas where reuse infrastructure exists within the utility's service territory and provide the number of actual and potential reuse customers by customer class.
5. How many residential customers are eligible for and have ready access to the facilities necessary for the provision of reuse service at the present time?
6. In Aloha's application, two subdivisions are mentioned which already have reuse lines in the ground. How many lots exist in the two neighborhoods and how many customers are connected to reuse lines?
7. How many residential customers have reuse meters in place at the present time?
8. For the most recent 12 month period, how much revenue was generated by commercial reuse customers and residential reuse customers?
9. In regards to marketing residential reuse service, please provide copies of the following information:
 - A. any notice sent to existing customers, this should include, but not be limited to, any brochures, surveys, customer notices, etc.
 - B. any notice sent to developers of projected residential developments, this should include, but not be limited to, any letters, developer agreements, brochures, surveys, etc.
 - C. any proposed contracts to either existing customers or developers.
 - D. any newspaper, radio, or television advertisements
10. How has Aloha Utilities, Inc. provided notification of the availability of residential reuse service?
11. How many residential customers have applied for residential reuse service?
12. How many residential customers have inquired about residential reuse service?
13. Does Aloha currently have existing reuse distribution mains/lines available to provide residential reuse to those customers who have applied for service?

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14. Does Aloha require developers to install and contribute residential reuse lines in new developments before providing water and/or wastewater service?
15. Does Aloha require developers to install and contribute residential reuse meters in new developments before providing water and/or wastewater service?
16. Does the utility plan to retrofit existing neighborhoods with lines for reuse? If so, please describe in detail the number of customers impacted, the dates reuse connection will be available to them, and the cost of the lines, meters and meter installation.
17. Who bears the cost of installing reuse lines in existing neighborhoods, i.e., what funding is used?
18. What is the cost incurred to install reuse lines to existing neighborhoods?
19. Has Aloha looked into funding from SWFWMD under the District's New Water Service Initiative or its Cooperative Funding Programs to offset additional reuse cost for new developments and for retrofitting existing neighborhoods? If not, why? If so, what the result of Aloha's inquiry?
20. What is the cost of a reuse meter?
21. What is the cost to the customer to install a reuse meter?
22. What are the annual estimated incremental costs of meter maintenance, meter reading, billing calculation (based upon usage), computer programming costs and billing and collection costs for residential reuse customers?
23. What additional costs are involved in reading the reuse meters, in light of the fact the water meters could be read at the same time?
24. Provide a list of entities in the area that offer reuse service, their location, and their reuse rates per thousand gallons? Which of these does Aloha consider competition for its reuse customers.
25. Please explain why Aloha believes it was not given a reuse rate for residential customers in its reuse docket (Docket No.950615-SU) and its last rate case (Docket No. 991643-SU)? Page 78 of Order No. PSC-01-0326-FOF-SU in Docket No. 991643 states, "Thus, the utility's current reuse rate of \$0.25 per thousand gallons for all reuse customers, except the Mitchell property and the Fox Hollow Golf Course, shall be increased to \$0.29 per thousand gallons." (Emphasis supplied) Page 82 of Order No. PSC-01-0326-FOF-SU requires Aloha

to, “. . . include the name of each non-residential reuse customer, number of gallons of reuse sold and the revenue collected for the year. For residential reuse service, Aloha shall provide the number of residential customers by development, the numbers of gallons sold and the revenue collected for the year.” (Emphasis supplied)

26. Did Aloha have residential reuse customers connected to the reuse system at the time the rate case was being processed (February 9, 2000 to February 6, 2001)?
27. Pursuant to Order No. PSC-01-0326-FOF-SU, has Aloha contacted Pasco County to negotiate the sale of Aloha's reuse effluent? If so, what is the status? If not, why not and when does Aloha plan to contact Pasco County?
28. For each year since Aloha began reuse service through December 31, 2000, please provide the name of each non-residential reuse customer, number of gallons of reuse sold and the revenue collected for the year.
29. For each year since Aloha began reuse service through December 31, 2000, please provide the number of residential customers by development, the number of gallons sold and the revenue collected for the year.
30. In the meeting held at the Southwest Florida Water Management District on April 2, 2001, which Aloha attended and participated, what computer software was identified as being required by the utility in order to bill customers based upon usage?
31. Would this computer software also allow Aloha to bill customers for reuse consumption?
32. What is the cost of this computer software?
33. What is the utility's estimated cost to modify its billing system to accommodate the calculation of consumptive based reuse service bills?
34. Has the utility obtained an estimate to modify its billing system from an outside party? If not, how was the estimate derived?
35. Has the utility's estimated annual revenue from residential reuse customers of \$5,500 been revised? Provide the calculation of the annual revenue.

Please file the original and five copies of the requested information by June 1, 2001 with Ms. Blanca Bayo, Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, and reference this docket.

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If you have any questions, please contact me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fitch, Lingo, Merchant, Rendell, Willis)
Division of Records and Reporting
Anthony Andrade, SWFWMD