

ORIGINAL



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April 27, 2001

Ray Kennedy
Bureau of Service Quality
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Proposed Show Cause – Sprint Communications Company
Docket 010197-T1, F.A.C., Response to Commission Staff Inquiries

Dear Mr. Kennedy:

Thank you for meeting with Sprint April 20, 2001 to review the records associated with the proposed show cause proceeding. As a result of our review, it appears there are eight (8) situations where there were opportunities for improvement in the area of Responses to Commission Inquires.

Please be assured that Sprint has instituted administrative and process changes to enhance the processing of responses to Commission inquiries. These changes are reflected in our April 20, 2001 detailed report to the Commission Staff.

Without conceding willfulness or intent required for imposition of a fine in this matter, and despite the fact that the events referenced in the proposed show cause were infrequent, in the interest of compromise and settlement, Sprint offers a voluntary payment of \$12,000 to be paid to the State of Florida General Revenue Fund.

The Commission's concern and attention to this matter has been recognized and communicated with the responsible parties and we respectfully request the Commission's acceptance of the above offer to close this proceeding.

Sincerely,

- APP _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- EGR _____
- LEG I
- OPC _____
- PAI _____
- RGO _____
- SEC I
- SER _____
- OTH _____

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cc: Ben Poag

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