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May 4, 2001

Ms. Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 991376-TL
Initiation of Show Cause Proceedings against Verizon Florida Inc. for
Apparent Violation of Service Standards

Dear Ms. Bayo:

Please find enclosed for filing an original and one copy of Verizon Florida Inc.'s Notice of Service of Responses to Citizens' Fifth Set of Requests for Production of Documents in the above matter. Also enclosed are an original and 15 copies of a Notice of Intent to Seek Confidential Classification. Service has been made as indicated on the Certificate of Service. If there are any questions regarding this matter, please contact me at 813-483-2617.

Sincerely,

Kimberly Caswell

KC:tas
Enclosures

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of Show Cause)
Proceedings against Verizon Florida)
Inc. for Apparent Violation of Service)
Standards)
_____)

Docket No. 991376-TL
Filed: May 4, 2001

**NOTICE OF SERVICE OF VERIZON FLORIDA INC.'S RESPONSES TO
CITIZENS' FIFTH SET OF REQUESTS FOR PRODUCTION OF DOCUMENTS**

NOTICE IS HEREBY GIVEN that a true and correct copy of Verizon Florida Inc.'s (formerly, GTE Florida Incorporated) Responses to Citizens' Fifth Set of Requests for Production of Documents, which were legally propounded by Citizens on March 30, 2001, were sent via overnight delivery on May 3, 2001, to Charles J. Beck, Deputy Public Counsel, Office of Public Counsel, 111 W. Madison Street, Room 812, Tallahassee, FL 32399-1400.

The original and one copy of this Notice were also sent via overnight delivery on May 3, 2001 to the Director, Division of Records & Reporting, at the Commission. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on May 4, 2001.

By: 
Kimberly Caswell
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Tampa, Florida 33601
Telephone: 813-483-2617

Attorney for Verizon Florida Inc.

DOCUMENT NUMBER-DATE

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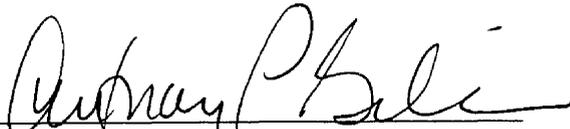
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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of Verizon Florida Inc.'s Notice of Service and Responses to Citizens' Fifth Set of Requests for Production of Documents in Docket No. 991376-TL were sent via overnight delivery on May 3, 2001 to:

Lee Fordham, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Charles J. Beck, Deputy Public Counsel
Office of Public Counsel
111 W. Madison Street, Room 812
Tallahassee, FL 32399-1400


for Kimberly Caswell