

ORIGINAL

SHARKY'S DRAFT HOUSE, INC.
1623 N US HWY ONE SUITE A-5
SEBASTIAN FL 32958
561.589.4377

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RECORDS AND REPORTING

May 23, 2001

Public Service Commission
Capital Cir Off Center
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Re; Docket # 010442-TC

Dear Commission,

I am responding to your response of my letter dated April 29th 2001. Thank you for taking the time to review my situation. I respect that you are unable to waive a fine.

Your letter requests our procedure to prevent reoccurrence. At this time I am the only one that manages my company mail. I used to have three assistants helping me, and they either resigned due to acknowledgment that my firm was having financial difficulty and personal problems, or had a health problem of their own.

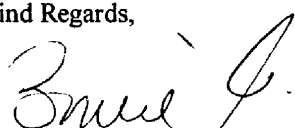
This past renewal term was an extremely trying time for me, and I know have excellent organization in payable and receivable, except for cash flow. Reoccurrence should not occur. *About October I lost my staff.*

The absolute minimum you are willing to accept for a fine would be greatly appreciated. I hope a settlement amount of \$100.00 would be acceptable to you, or maybe you could consider less. Also, since I am fighting the potential of losing my company due to financial stress, could you consider a payment plan.

My husband is going to have the phone repaired, and hopefully revenue will pick up.

I'm not sure what you need for the waiver of objection statement. I look to comply and except the consequences attached.

Kind Regards,


Bonnie Gilliams, VP
Sharky's Draft House

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