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June 5, 2001

BY HAND DELIVERY

Ms. Blanca Bayó, Director
Division of Records and Reporting
Room 110, Easley Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

RE: Docket No. 010564-TX

Dear Ms. Bayó:

In conjunction with the analysis filed with the Commission on June 4, 2001, Talk America has also prepared an analysis of Florida complaints which is attached.

This exhibit contains information which Talk America claims to be work product and proprietary, confidential business information exempt from disclosure pursuant to section 364.183, Florida Statutes, and Rule 25-22.006(5), Florida Administrative Code. Accordingly, Talk America requests that the information submitted with this correspondence be treated as proprietary and confidential business information. Pursuant to Rule 25-22.0006(5), Florida Administrative Code, in the attached envelope identified as Exhibit "A" is one paper copy of Talk America's response with the confidential information highlighted. Attached as Exhibit "B" are two paper copies of Talk America's response with the confidential information redacted. Parties of record are being provided a copy of the redacted filing.

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DOCUMENT NUMBER-DATE

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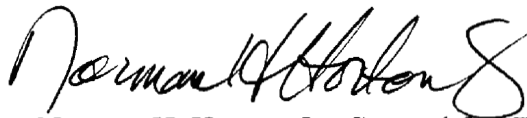
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Ms. Blanca Bayó
June 5, 2001
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Please acknowledge receipt of this letter by stamping the extra copy of this letter "filed" and returning the same to me.

Thank you for your assistance with this filing.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Norman H. Horton, Jr.", written in dark ink.

Norman H. Horton, Jr., Counsel for Talk America, Inc.

NHH/amb
Enclosures

cc: Charles Beck, Esq.
Mary Ann Helton, Esq.
Francie McComb, Esq.
Steven A. Augustino, Esq.
Mr. Rick Moses
Mr. Ray Kennedy

**ANALYSIS OF FLORIDA COMPLAINTS
FILED AS CONFIDENTIAL DOCUMENT**