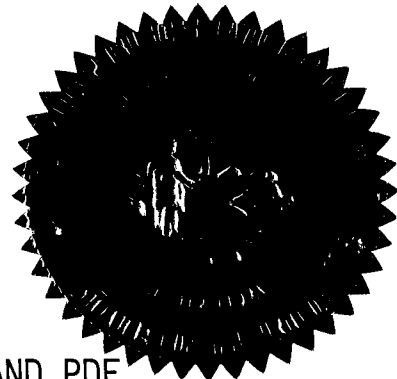


BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 000604-TL

In the Matter of:

REQUEST FOR REVIEW OF
PROPOSED NUMBERING PLAN
RELIEF FOR THE 941 AREA
CODE.



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PROCEEDINGS: NAPLES, FLORIDA SERVICE HEARING

BEFORE: CHAIRMAN E. LEON JACOBS, JR.
COMMISSIONER J. TERRY DEASON
COMMISSIONER MICHAEL A. PALECKI

DATE: Thursday, May 24, 2001

TIME: Commenced at 6:00 p.m.
Concluded at 6:40 p.m.

PLACE: Collier County Commissioners' Board Room
3301 East Tamiami Trail
Naples, Florida

REPORTED BY: KORETTA E. STANFORD, RPR
Official FPSC Reporter

1 APPEARANCES:

2 THOMAS FOLEY, NeuStar, Inc., NPA Relief Planner, 1120
3 Vermont Avenue, N.W., Suite 550, Washington, DC 20005,
4 appearing on behalf of the North American Numbering Plan
5 Administration.

6 SUSAN MASTERTON and SANDY KHAZRAEE, 1313 Blairstone,
7 Tallahassee, Florida 32316, appearing on behalf of Sprint.

8 EARL POUCHER, Office of Public Counsel, 111 W. Madison,
9 Suite 812, Tallahassee, Florida 32399, appearing on behalf of
10 the public.

11 C. LEE FORDHAM, Florida Public Service
12 Commission, Division of Legal Services, 2540 Shumard
13 Oak Boulevard, Tallahassee, Florida 32399-0870,
14 appearing on behalf of the Commission Staff.

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P R O C E E D I N G S

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2 CHAIRMAN JACOBS: Good evening. We'll call this
3 hearing to order. Counsel, read the notice.

4 MR. FORDHAM: Pursuant to notice published May 3rd,
5 2001, this time and place has been set for a public hearing in
6 docket number 000604-TL, request for review of proposed
7 numbering plan relief for the 941 area code for the purposes
8 set forth in the notice.

9 CHAIRMAN JACOBS: We'll take appearances.

10 MR. POUCHER: Earl Poucher, Office of Public Counsel,
11 Tallahassee.

12 MR. FORDHAM: Lee Fordham, Legal Staff of the Public
13 Service Commission.

14 CHAIRMAN JACOBS: Great. Good evening. My name is
15 Leon Jacobs. I am chairman of the Florida Public Service
16 Commission, and let me welcome you to our hearing this evening.
17 We're going to consider proposed numbering relief for the 941
18 area code. Some of you may be a bit disconcerted by the
19 screen. Don't worry. We'll have a presentation at the
20 beginning of our meeting, but at the end of that presentation
21 that will be removed, so don't let that bother you.

22 Let me first introduce my colleagues here. To my
23 right is Commissioner Terry Deason, and to my left is
24 Commissioner Michael Palecki. We're a panel of three of five
25 Commissioners, and we're going to hear customer and public

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1 input tonight on the matters in this docket. Before we get
2 started, let me introduce to you Mr. Tom Foley. He is with the
3 North American Numbering Plan Administration. They administer
4 the numbers throughout the country. He is going to give us a
5 brief presentation.

6 MR. FOLEY: Okay. Thank you, Commissioner Jacobs and
7 other Commissioners. My name is Tom Foley, I'm an NPA relief
8 planner with the North American Numbering Plan Administration.

9 North American Numbering Plan Administration or NANPA
10 is an organization that was created back in the late '90s. In
11 1995, Federal Communications Commission took an important step
12 to foster competition. In doing this, they adopted a new model
13 under which the numbers would be administrated in the country
14 for all the carriers that use them.

15 The FCC formed the North American Numbering Council
16 in order to develop some guidelines. These guidelines are the
17 guidelines under which we, the North American Numbering Plan
18 Administration, operate and under which the telephone companies
19 and communications companies obtain their numbering resources.

20 Initially, Lockheed Martin IMS was named as the North
21 American Numbering Plan Administrator back in 1987. Subsequent
22 to that, because of some conflicts of interest, Lockheed Martin
23 IMS spun off its communication industry system segment and on
24 November 30th, NeuStar, Incorporated, my current employer, was
25 formed. We administer the North American Numbering Plan.

1 The primary responsibilities of NANPA when it comes
2 to relief planning is we take a look at and determine the need
3 for area code relief; in other words, adding additional area
4 codes in a particular area. We identify the timing of that
5 relief; in other words, when is that particular area code going
6 to exhaust.

7 The relief planner takes a lead. We compare several
8 options to present to the industry at an industry meeting and
9 facilitate the industry to come to consensus on a plan to
10 recommend to the Public Service Commission. Once that is done,
11 we compile and file all the necessary documents and supporting
12 information to the Florida Public Service Commission, which
13 began this docket that we're in right now and, ultimately, when
14 we receive approval for some type of relief, we coordinate the
15 initial industry activities to ensure that there's a smooth
16 transition to any plan that is ordered.

17 There are three basic types of relief that are used
18 in providing additional numbering resources. The first one, of
19 course, is the geographic split. That's where the existing
20 number plan area or area code is divided into two or more
21 separate geographic areas.

22 The second is an overlay. The overlay is when a
23 second area code is added to the same geographic area as the
24 existing area code.

25 And the third one that's used is a boundary

1 realignment. That is not used very often. It is very
2 difficult to administer because of conflicts with dialing
3 resources and things like this, but it is available, if
4 necessary. Or we can use some combinations of those three to
5 provide the best solution for the area.

6 Some attributes for the split options are as follows:
7 We provide a split, it keeps it a single geographic area. It
8 may minimize confusion. It's the traditional way and it's
9 generally understood of providing area code relief.

10 Splits require an area code change for about half of
11 the population. And if we split three way, such as like they
12 did in south Georgia that requires an area code change for
13 two-thirds of the population.

14 Geographic splits do, however, permit 7-digit local
15 dialing to remain within the area code. Stationery, business
16 cards, advertising media, et cetera, containing a 10-digit
17 phone number would need to be changed on half of the -- for
18 half of the customers. Future splits will continue to reduce
19 the geographic size of the area even farther.

20 In an overlay, there's more than one area code
21 serving the same geographic area, and this may provide some
22 confusion. It's a fairly new concept, and right now about 110
23 area codes in the country use this.

24 An overlay will not require any existing customers to
25 change their phone number. It does, however, require the

1 dialing of 10 digits on all local calls. There's no need to
2 revise stationery, advertising material, et cetera, unless it
3 contains only the 7-digit phone number, must now contain an
4 area code. An overlay will end further shrinkage on the
5 geographic size of the area code, because subsequent relief,
6 should there be any needed, is usually another overlay.

7 The current 941 area code or NPA encompasses Lee,
8 Sarasota, Collier, Manatee, and part of Monroe Counties. The
9 current configuration of this area code was formed when the 863
10 area code was split off from 941 in 2000, about a year ago.

11 NANPA is currently projecting the exhaust date of the
12 first quarter of 2003 for this area code. As you can see,
13 we're in the preliminary stages of this. The Commissioners
14 will explain their role, et cetera, in this. The current 941
15 NPA, as I said, was born about a year ago on May 22nd, 2000.
16 The initial -- the invitation to the planning meeting was given
17 out May 18th. The industry met in July of 2000 to come to
18 consensus on a way to provide the relief in the 2003 time
19 frame, and the filing was made September 18th, 2000, with the
20 Public Service Commission.

21 There were four different alternatives considered by
22 the industry in the industry meeting. The first one was a
23 distributed overlay. And as you see here, this is a map of the
24 current 941 area code. And what would happen is the overlay
25 would cover -- a new area code would cover that entire area.

1 Here's a map with the counties shown. The projected life of
2 this before any additional relief would be needed is about
3 eight years.

4 The second alternative was a geographic split, and
5 this is along what is known as a LATA line, a Local Access
6 Transport Area, is what it stands for, and it's a division the
7 telephone companies use. And that, basically, was between
8 Venice and Englewood and North Port, Port Charlotte telephone
9 company exchanges, and you can see on a county map
10 approximately where that line is. The life of this NPA relief,
11 Area "B" would have a life of six years and Area "A" would be
12 approximately ten years.

13 The second alternative considered was a split along
14 the Myakka River between the Port Charlotte exchanges and the
15 Punta Gorda exchanges. And this --

16 MR. CASEY: Third alternative.

17 MR. FOLEY: Excuse me, third alternative. And this
18 would provide a life of approximately seven years for Area "A"
19 and about nine years for Area "B" before any additional relief
20 would be required, and here is the line shown on a county map.

21 The last alternative, Alternative 4, was a geographic
22 split that approximates the -- that goes between the Punta
23 Gorda and north Fort Myers exchanges in Boca Grande is to the
24 north of this, and it approximates the county line between Lee
25 and Charlotte County.

1 The life of this for Area "A" is approximately seven
2 years and for Area "B" is approximately 10 years. At the
3 meeting these were the only four alternatives that were
4 considered. None others were considered by the industry. And
5 at the industry meeting, the participants reached consensus to
6 recommend Alternative 1, the all-services distributed overlay
7 as the most preferable method to provide long-term relief for
8 the 941.

9 However, in the event, that the Commission decided
10 not to go with an overlay, the industry felt the best
11 geographic split would be Alternative 4. This recommendation
12 was filed by NANPA on behalf of the industry September 18th
13 opening this docket.

14 Thank you.

15 CHAIRMAN JACOBS: Thank you very much. At this time,
16 we're going to proceed to a portion of our hearing to take the
17 public's input. Your statements will become a part of the
18 formal docket from which we'll make our decision ultimately
19 later in this year. So, for that reason we're going to swear
20 you in and your testimony will be sworn into the record. At
21 this time, I'd like to ask all of those who have come to
22 testify to stand and raise your right hand.

23 In this matter before the Florida Public Service
24 Commission, do you swear or affirm that the testimony you're
25 about to give is the truth, the whole truth and nothing but the

FLORIDA PUBLIC SERVICE COMMISSION

1 truth?

2 ALL: I do.

3 CHAIRMAN JACOBS: Thank you very much; you may be
4 seated.

5 As you come up to make your statements, we would ask
6 you to come to the podium here to my left. And if you would,
7 please state your name clearly for the record. Mr. Earl
8 Poucher, who identified himself earlier, is with the Office of
9 the Public Counsel. They represent the general public, and he
10 will announce you and call you up in order.

11 Mr. Poucher.

12 MR. POUCHER: Ken Ellis, Golden Gate Chamber of
13 Commerce.

14 KEN ELLIS
15 appeared as a witness and, swearing to tell the truth,
16 testified as follows:

17 DIRECT STATEMENT

18 MR. ELLIS: Gentlemen, this is more on the form of a
19 question. I have heard the presentation and saw the
20 presentation given a moment ago on the various divisions. My
21 board of directors met yesterday afternoon and asked me to be
22 here this evening only to ask this in the question form: Can
23 the 941 area code be reassigned to a smaller geographic area,
24 such as Collier County and part of Lee and then have a new area
25 code further north? If this is possible, has this been taken

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1 into consideration? And if this is something that would work,
2 this is something that our people; that is, just my board,
3 would like to see looked at very carefully. I'm not here this
4 evening to propose anything other than merely ask that
5 question.

6 CHAIRMAN JACOBS: Very well. I'm sorry, can I get
7 your last name again?

8 MR. ELLIS: Ellis, E-l-l-i-s, Ken Ellis, Executive
9 Director of the Chamber of Commerce.

10 CHAIRMAN JACOBS: Yes, Mr. Ellis. The short answer
11 to your question is it is possible -- in fact, that's exactly
12 what a split does is it takes an existing code and assigns it
13 to a smaller geographic area.

14 Now, whether or not it can be applied to the specific
15 area that you described is a whole different story. There are
16 guidelines and requirements that apply to the size of the areas
17 that will remain after a split. It sounds like -- and I don't
18 want to speak too far off field, but it sounds like the area
19 that you're describing would be a bit small to assign a whole
20 code to, but if you would, I would ask you to speak with our
21 Staff afterwards, and they can give you a better description of
22 what those guidelines are and how they might apply to the
23 hypothetical that you gave me.

24 MR. ELLIS: All right. I thank you very much.

25 CHAIRMAN JACOBS: Very well. Any other questions?

1 MR. ELLIS: No, that's all, sir. Thank you.

2 COMMISSIONER DEASON: I'm sorry, I have a question.

3 MR. ELLIS: Yes.

4 COMMISSIONER DEASON: You saw the presentation. Did
5 you get a handout when you came in?

6 MR. ELLIS: Yes, I did.

7 COMMISSIONER DEASON: Okay. And they're laid out
8 there as well. Have you had the chance to look at the various
9 alternatives that are suggested there?

10 MR. ELLIS: Just very briefly.

11 COMMISSIONER DEASON: Okay.

12 MR. ELLIS: I guess, the question that it really
13 comes down to is if you keep one complete county and then
14 possibly you might even get half of the second county, rather
15 than splitting a county somewhere in the middle, if you could
16 just get -- is it possible to work within county lines or is
17 that too small of an entity?

18 COMMISSIONER DEASON: Well, one of the proposals,
19 basically, is to split the current 941 area at the Charlotte
20 County/Lee County line.

21 MR. ELLIS: Which would leave Lee and Collier in the
22 same area code.

23 COMMISSIONER DEASON: It would leave Lee and Collier
24 in the same area code and then part of Monroe County.

25 MR. ELLIS: If this is the case, I think, it's

1 something that should be pursued very, very vigorously.

2 COMMISSIONER PALECKI: And in that case, Lee and
3 Collier would be completely intact, Monroe would be split. The
4 portion of Monroe that would become part of that area would not
5 include the Keys. It would be more of the rural parts of
6 Monroe County.

7 MR. ELLIS: Well, this is something, I think, would
8 be looked on very favorably by the business community that I
9 represent.

10 COMMISSIONER DEASON: You agree, then, that the
11 Charlotte/Lee County line would be a good point to draw that
12 line, if we had to.

13 MR. ELLIS: Yes, I think, so.

14 COMMISSIONER PALECKI: Do you have a preference as to
15 splitting the 941 area code into two separate area codes? Of
16 course, one would have to be reassigned a new number or going
17 with an overlay that would require 10-digit dialing, which is
18 what they have in Dade County right now.

19 MR. ELLIS: The mechanics of what you're speaking
20 about probably would escape me. That's not my bag, but as long
21 as the people have almost grown up with 941 area code, if
22 that's there, I think, they could make adjustments to go along
23 with that, even if it meant dialing more digits. That would be
24 my thought.

25 COMMISSIONER PALECKI: Thank you. We appreciate

1 that.

2 MR. ELLIS: Thank you very much.

3 CHAIRMAN JACOBS: Thank you.

4 MR. POUCHER: Bleu Wallace.

5 BLEU WALLACE

6 appeared as a witness and, swearing to tell the truth,
7 testified as follows:

8 DIRECT STATEMENT

9 Thank you, Commissioners. For the record, Bleu
10 Wallace, Collier County Staff. I'm here tonight to present the
11 Commission with a resolution, resolution number 2001-184
12 adopted by the Collier County Board of Commissioners on May the
13 22nd, 2001. And in short, what it does is it supports
14 Alternative 4, and it further supports Area "B" or the area
15 south of the Lee County/Charlotte County line retaining area
16 code 941. And if I may approach, I'd be happy to present
17 copies of the resolution to you.

18 CHAIRMAN JACOBS: Please.

19 MR. WALLACE: In closing, I might add that upon
20 adopting this resolution, the board was briefed about a meeting
21 that we had with the Collier County sheriff's office, the
22 Naples Chamber of Commerce, city of Marco Island, and the
23 Collier County Emergency Services. The consensus was clear
24 that Alternative 4 was the best alternative and supported by
25 those agencies, and that's why the board did adopt this

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1 resolution. That's all I have. Thank you.

2 CHAIRMAN JACOBS: I might ask this question. There
3 are -- we've heard a lot of discussion, and you've indicated in
4 your resolution that you'd like to retain 941 in this area; of
5 course, the area to the north has expressed the similar
6 sentiment. Are there particular factors or features of your
7 community that you think are more compelling to keep the 941 in
8 this area?

9 MR. WALLACE: I think, because we have a greater
10 population and would affect less people if we were to retain
11 941.

12 CHAIRMAN JACOBS: Okay.

13 MR. WALLACE: And I say that based on census figures
14 and the like.

15 COMMISSIONER PALECKI: And you're referring to the
16 Lee, Collier, Monroe County area has more population than the
17 Manatee, Sarasota, and Charlotte?

18 MR. WALLACE: That's what I'm advised by our Housing
19 and Urban Improvement Department, sir.

20 COMMISSIONER PALECKI: Thank you. Definitely check
21 on that population figure. We have heard from the other
22 counties that they're the larger. That's the reason I inquire
23 is they've represented that they have more population.

24 MR. WALLACE: I did check that out, and according to
25 our housing and urban improvement director, we have the larger

1 population. And he was involved in the census figures and all
2 that, so...

3 COMMISSIONER PALECKI: Thank you.

4 CHAIRMAN JACOBS: Thank you very much.

5 COMMISSIONER DEASON: I just have a question --

6 CHAIRMAN JACOBS: Excuse me, Mr. --

7 COMMISSIONER DEASON: -- no, no, no, no, for our
8 Staff. Are we going to develop population figures as part of
9 the evidentiary record in this case? Is that something we're
10 going to do?

11 MS. BANKS: We can put those in. We do have those
12 figures already.

13 COMMISSIONER DEASON: Okay. So, at the evidentiary
14 hearing we can get those numbers into the record whatever they
15 are?

16 MS. BANKS: Yes, sir, we can.

17 COMMISSIONER DEASON: Okay, thank you.

18 MR. POUCHER: Dawn Jantsch.

19 DAWN JANTSCH

20 appeared as a witness and, swearing to tell the truth,
21 testified as follows:

22 DIRECT STATEMENT

23 MS. JANTSCH: Good evening, gentlemen. Dawn Jantsch
24 representing the Naples area Chamber of Commerce, a business
25 organization of 1,500 businesses in Collier County. We

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1 represent businesses not just in Naples, but we are the Naples
2 area chamber, so we also represent businesses in Golden Gate,
3 we have represented businesses in Marco. We are the largest
4 business organization in Florida -- in southwest Florida,
5 excuse me, and we're named 22nd in the state in size by
6 "Florida Trend" magazine recently in February.

7 We, too, represent that Area "B" and Alternative 4
8 are the ones that are chosen and, of course, asking for Area
9 "B" to remain in the 941 area code. I believe, our census
10 figures recently put us at 251,000. I do have a reason why
11 Collier County should be considered along with Lee County as
12 the area that should retain that area code.

13 We have an extremely, extremely large tourism
14 presence. As you know, much of our population is also
15 temporary or seasonal, as we like to call them, but so much of
16 our growth has been in tourism area. Naples and Collier County
17 are known throughout the international community, not just
18 through the United States, but internationally as being part of
19 southwest Florida as having that 941 area code changing.

20 It would be devastating to the business community
21 and, indeed, to the residents to have to change the area code
22 when it is so long and so well known as 941. So, I do hope
23 that you will take that into consideration, because our tourism
24 community is very large to us and is our most important
25 industry in this arena. Thank you so much.

1 COMMISSIONER DEASON: I'm sorry, I have a quick
2 question. This is a hypothetical, okay?

3 MS. JANTSCH: Yes, sir.

4 COMMISSIONER DEASON: Assume that the southern
5 counties, Collier, Lee, and Monroe have to have the new area
6 code, do you still support splitting as opposed to an overlay?

7 MS. JANTSCH: My board of directors took a stand on
8 the split as opposed to the overlay, so I cannot speak against
9 that. We did completely support Alternative 4 with area code
10 -- with the area code 941 retaining in Section "B." I think
11 that was a natural for the Naples area chamber. I will tell
12 you that I was in a metroplex area that did have the overlay,
13 and I can speak from personal experience, the overlay is a very
14 difficult thing to deploy.

15 That means that residents can have two different
16 phone numbers in their home. When you add a teenage line, you
17 wind up with two different phone numbers. When you do that for
18 a business, you could wind up with a business having one fax
19 line with a 941 area code and one fax line with the new area
20 code. It becomes very confusing for everyone, so I would
21 highly recommend that we maintain Alternative 4 with Section B
22 remaining in the 941 area.

23 COMMISSIONER DEASON: Thank you.

24 COMMISSIONER PALECKI: But you do understand that
25 under Alternative 4, the six-county area will be split and

1 there will be three counties that will be disappointed that
2 they do not have their same area code. Is there anything we
3 can do or any advice you can give us to soften the blow to
4 those customers that will have their area code changed?

5 MS. JANTSCH: I wish I could. That will take a very
6 large public relations effort. I do know that representing a
7 large tourism area we do have a strong concern about losing the
8 941 area code. That's an awful lot of long-distance phone
9 calls getting a funny signal when they dial 941 numbers after
10 they've changed.

11 COMMISSIONER PALECKI: Thank you very much.

12 MS. JANTSCH: Thank you.

13 MR. POUCHER: Jack Pointer.

14 JACK POINTER

15 appeared as a witness and, swearing to tell the truth,
16 testified as follows:

17 DIRECT STATEMENT

18 MR. POINTER: Good evening, Commissioners. My name
19 is Jack Pointer. I live in north Naples. I have been here for
20 15 years. I support the Alternative 4, and what the
21 Commissioners of the Collier County Commission has proposed.

22 In this particular area we have one airport up at
23 Fort Myers, which serves the entire area of Lee County and
24 Collier County and several others. There's about five million
25 passengers that come in a year; two million come to Collier

1 County, two million come to Lee County, and the other million
2 go elsewhere in the area of the 941 area.

3 Down here, we have about -- in Collier County, we
4 have about 250,000 population. We are growing at the rate of
5 one per hour or 10,000 people per year, so a year from now we
6 will have somewhere in the neighbored of another 10,000 people
7 and 10 years from now we'll have another 100,000 people added
8 on to Collier County.

9 Collier County has an ad valorem value, at the
10 present time, of roughly 35 billions of dollars. One year from
11 now it will be 40 billions of dollars, so it is growing at a
12 very rapid rate and speed. According to our newspaper
13 recently, we are the second-fastest growing area in the United
14 States, only second to the Las Vegas area, so I am much in
15 favor of keeping 941 in our area. I want to avoid 10 digits.
16 I like to dial 7 digits. And because I'm just a little slower
17 being a little older. Thank you very much.

18 COMMISSIONER PALECKI: Thank you.

19 CHAIRMAN JACOBS: Thank you.

20 MR. POUCHER: David Metcalfe.

21 DAVID METCALFE

22 appeared as a witness and, swearing to tell the truth,
23 testified as follows:

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DIRECT STATEMENT

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MR. METCALFE: Gentlemen, my name is David Metcalfe. I appreciate your attention this evening. I cannot think of an issue of more concern to me as a business owner than this issue tonight. And the reason for that is I own an alarm company. We have all these alarms programmed to dial a local number which then line swings to our central station.

If there was an area code split in this area, regardless of the area code, and I do favor the county resolution, but even if we did not get 941, we would not have to go out and program thousands of alarm panels, security panels, fire alarm panels that have been out there for years that would require, in many cases, a personal visit from a technician to accomplish this 10-digit dialing.

In fact, it could very easily put a lot of people out of business in the alarm industry, because first of all, we're at the second fastest-growing county in the nation and we also are at full employment. We don't have the manpower to do this because of the growth, to go out and do all these alarms and reprogram them all. The 10-digit overlay would be catastrophic.

Besides that, we're advancing in technology. We have leading-edge technology in the alarm industry. It seems to me that 10-digit dialing is going backwards, instead of forward. There has to be an area code split, in my opinion, for us to

1 survive.

2 Secondly -- or thirdly, we don't have the time, from
3 what they've put on the screen, to be able to accomplish all
4 these changes. We've got less than two years to do this. If
5 we had a split and we could see down the horizon in ten years
6 or six years or eight years, whatever they portrayed when that
7 would run out that we would need to do something else, then all
8 the new panels that we install from this day forward are
9 capable of having a second phone number programmed in them.
10 And we could program in another number or another area code if
11 we knew ahead of time to be able to do this, and then we
12 wouldn't have to go out and do it individually after the fact.
13 So, I, again, support the county resolution for Alternate 4.

14 COMMISSIONER PALECKI: I want you to know that we
15 heard from an alarm business owner yesterday in Sarasota
16 County, and your testimony is exactly consistent with what we
17 heard from him as well.

18 MR. METCALFE: Thank you. I also have spoken to an
19 alarm owner on the east coast that is right now facing this
20 10-digit dialing problem, and he has thousands of accounts. I
21 have several thousand. And he doesn't know how he's going to
22 be able to do it. His time is running out, and he doesn't have
23 the people to do this. It's a problem, and it's going to be a
24 public service problem, specifically, when you're dealing with
25 fire alarms. And a lot of fire alarms have been out there for

1 years that can't be programmed from a computer, so this would
2 be a problem. And I support trying to keep 941, but as a
3 former Sarasota resident, I can live with another area code,
4 but I don't think we can survive, in my industry, the 10-digit
5 overlay. So, thank you for your attention.

6 COMMISSIONER PALECKI: Thank you.

7 CHAIRMAN JACOBS: Thank you, Mr. Metcalfe.

8 MR. POUCHER: Mr. Chairman, we would like to
9 recognize Becky Kokkinos. Is she here? If you'd stand, she's
10 the Legislative Assistant for Senator Saunders office.

11 CHAIRMAN JACOBS: Thank you very much.

12 MR. POUCHER: Did we miss any witnesses that have not
13 been called? That concludes the witnesses.

14 CHAIRMAN JACOBS: Okay. If there's someone who did
15 not testify, but you do have comments you'd like for us to
16 consider, you do have the option of submitting written comments
17 to the Commission that can be considered. There's information
18 in the back that you can -- contact information for that
19 purpose.

20 If there is no one else who'd like to testify this
21 evening, that concludes our hearing. I want to thank you all
22 for coming out. Your comments, as I indicated, will be used as
23 a part of our deliberations. You can monitor the progress of
24 this docket on the Internet at www.floridapsc.com. And if
25 there's any other information you need, you can talk with our

1 Staff. If there's nothing else to come before us this evening,
2 thank you, and this hearing is adjourned.

3 (Hearing concluded at 6:40 p.m.)

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1 STATE OF FLORIDA)
2 : CERTIFICATE OF REPORTER
3 COUNTY OF LEON)
4

5 I, KORETTA E. STANFORD, RPR, Official Commission
6 Reporter, do hereby certify that the Service Hearing in
7 docket number 000604-TL was heard by the Public Service
8 Commission at the time and place herein stated.

9 IT IS FURTHER CERTIFIED that I stenographically
10 reported the said proceedings; that the same has been
11 transcribed under my direct supervision; and that this
12 transcript constitutes a true transcription of my notes of said
13 proceedings.

14 I FURTHER CERTIFY that I am not a relative, employee,
15 attorney or counsel of any of the parties, nor am I a relative
16 or employee of any of the parties' attorneys or counsel
17 connected with the action, nor am I financially interested in
18 the action.

19 DATED THIS Thursday, June 14, 2001.

20 
21 KORETTA E. STANFORD, RPR
22 FPSC Official Commissioner Reporter
23 (850) 413-6734
24
25

FLORIDA PUBLIC SERVICE COMMISSION