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RECONS AND REPORTING

**CallManage, Inc.** 500 Howe Ave. Suite 202E Shelton, CT 06484 Fax: (509) 267-6590

Public Service Commission Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

010849-TI

RE: CallManage, Inc. Withdrawal of Instrastate Operating Authority

Dear Sir/Madam,

On October 15, 1999, CallManage, Inc. ("CallManage") was granted authority in Docket 990856-TI to operate as a reseller of interexchange telecommunications services within the State of Florida.

Since originally becoming certified, CallManage has limited the scope of its operations and decided against providing telecommunications services within the State of Florida. Since CallManage has not provisioned or invoiced any customers within the State of Florida, CallManage respectfully requests that the Public Service Commission ("Commission") cancel both CallManage's certification and Tariff and delete CallManage's name from the commission's list of regulated utilities.

Should you have any questions please do not hesitate to contact us at our corporate address.

Sincerely,

Kenneth Barnum Regulatory Manager

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