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FLORIDA PUBLIC
SERVICE COMMISSION

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MAIL ROOM

TELSCAPE

communications

PointeCom
DbA Telscape Communications
606 E. Huntington Drive
Monrovia, California 91016

June 6, 2001

Walter D'Haeseleer
Director Competitive Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

001361-TI

Re: Telscape USA, Inc.
PointeCom
Application for discontinuance of service in Florida

Dear Mr. D'Haeseleer:

On behalf of Telscape USA, Inc. (PointeCom), a request is being made to discontinue service in the state of Florida. The request is being filed to coincide with the FCC regulations and customer notice guidelines and thus become effective on thirty-one (31) day's notice to the FCC and end users and therefore bears and effective date of July 5, 2001.

The reason for leaving the Florida market is complex. Telscape is currently in Chapter 11 bankruptcy and operating day to day. With this in mind, we are doing everything possible to assure our customers of their essential lifeline services, stay within regulatory guidelines and maintain a fiscally prudent operation. Unfortunately, with all the foregoing in concert, the decision to shut down services in Florida is a necessary one.


Telscape would respectfully ask that the commission cancel the CLEC certificate as a bankruptcy request and waive the assessment fee due to Telscape's inability to pay. Telscape also understands that the IXC certificate is currently in the process of cancellation due to non-payment of a settlement payment and would respectfully ask that the commission would note that Telscape is not capable of making the necessary payment.

The Telscape CLEC operation currently serves residence, single line customers comprising about 98% of the 12,900 customers effected with small businesses with less than 5 lines making up the additional 2%. All effected CLEC customers reside in the greater Miami area. All effected CLEC customers were mailed a copy of the attached letter on May 30, 2001. As stated in the letter to Telscape customers, "We will process their request and close your Telscape account. If applicable, Telscape will credit your account on the final bill to cover any prepaid monthly recurring charges. Your initial deposit, if any, will also be applied to your final bill and any credits will be refunded by check."

As required by the Florida Public Service Commission rules, a copy of the letter sent to effected customers along with proof of mailing is being attached with this application.

Any questions concerning this filing should be directed to the undersigned.

Sincerely,


Jeff Compton

- APM _____
- CAF _____
- CMP _____
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- CTR _____
- EGR _____
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- CPC _____
- PAV _____
- RCO _____
- SEC I
- SER _____
- QIH _____

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606 East Huntington Drive • Monrovia, California 91016

DOCUMENT NUMBER-DATE

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JUN 27 2001

TELSCAPE

communications

PointeCom
Dba Telscape Communications
606 E. Huntington Drive
Monrovia, California 91016

June 26, 2001

John Minkoff
Common Carrier Bureau
445 12th Street, S.W.
Washington, D.C. 20554

Attention: Common Carrier Bureau- Section 63.71 Application

Re: Telscape USA, Inc.
PointeCom
Errata filing
Application for discontinuance of service in Florida

Dear Mr. Minkoff:

This errata filing is to supplement information for the application filed on June 4, 2001. Please use the original filing date as Telscape is in bankruptcy and disconnection of the existing services by the ILEC are eminent.


On behalf of Telscape USA, Inc. (PointeCom), a request is being made to discontinue service in the state of Florida. The request is being filed to become effective on thirty-one (31) day's notice and therefore bears and effective date of July 5, 2001.

Residence, single line customers comprise about 98% of the 12,900 customers effected with small businesses with less than 5 lines make up the additional 2%. All effected customers reside in the greater Miami area. All effected customers were mailed a copy of the attached letter on May 30, 2001.

As required by the Commission's rules, a copy of the letter sent to effected customers is being attached with this application. A copy of this application is also being forwarded to the State of Florida Public Service Committee. Letters have also been sent to the Secretary of Defense and the Governor of Florida.

Any questions concerning this filing should be directed to the undersigned.

Sincerely,


Jeff Compton
Director Carrier Relations
CLEC Division
Telscape Communications
626 415-1016 office
626 252-3490 mobile

RECEIVED
JUL 10 2001
COMMUNICATIONS

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COMPETITIVE SERVICES

You must select a local telephone service provider NOW!

May 29, 2001

Rigoberto Franco
982 Northwest 10 St
Miami, Florida 33136

Dear Rigoberto Franco,

We recently attempted to notify you that as of July 5, 2001, Telscape Communications would no longer be providing telephone service in the state of Florida. In order to prevent any major interruption of your telephone service, you must act now.

Since we filed Chapter 11, we have been able to reach reasonable negotiations with all independent local exchange carriers with whom we partner. However, this is not the case with Bell South in Florida. This leaves us with no recourse other than to stop doing business in the state of Florida. For this reason, we regret to inform you that Telscape Communications will no longer be providing telephone service in Florida. You need to choose a new company to provide your local phone service and possible your long distance service.

The FCC will normally authorized this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the section 63.71 Application of Telscape Communications. Comments should include specific information about the impact of this proposed discontinuance upon you and your company, including any inability to acquire reasonable and substitute service.

You have the option of selecting any local and long distance carrier you want.

To switch your telephone service to another company please:

1. Select a local and long distance telephone company
2. Contact the local company immediately and switch your local and long distance service from Telscape Communications.
3. You may also need to contact the long distance company and select a calling plan that fits your needs.

The order to switch your service will be sent to us. We will process their request and close your Telscape account. If applicable, Telscape will credit your account on the final bill to cover any prepaid monthly recurring charges. Your initial deposit, if any, will also be applied to your final bill and any credits will be refunded by check.

We appreciate your past business and apologize for any inconvenience this change may cause you.

**IF YOU HAVE ALREADY CALLED TO ARRANGE FOR NEW LOCAL PHONE SERVICE,
PLEASE DISREGARD THIS LETTER.**

Sincerely,

Telscape Communications