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July 9, 2001

**BY HAND DELIVERY**

Ms. Blanca Bayó, Director  
Division of Records and Reporting  
Room 110, Easley Building  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

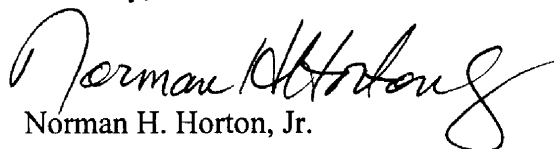
Re: Docket Nos. 010409-TP and 010564-TX

Dear Ms. Bayó:

On July 6, 2001, representatives from the PSC Staff and the Office of Public Counsel conducted an on-site visit to the Talk America Service Center in Palm Harbor. During the visit, several documents were provided to the Staff members and some of these are considered confidential and proprietary documents by Talk America. Pursuant to section 364.183, Florida Statutes, Talk America requests that the notebooks furnished Staff and Public Counsel on July 6, 2001 be accorded confidential treatment.

Should you have any questions, please do not hesitate to call me.

Sincerely,

  
Norman H. Horton, Jr.

NHH/amb

cc: Mr. Rick Moses  
Ms. Kristen Craig  
Charles Beck, Esq.  
Francie McComb, Esq.

DOCUMENT NUMBER-DATE

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