

The Florida Public Service Commission announces a staff workshop, to which all interested persons are invited to attend.

DOCKET NO.: Undocketed

DATE AND TIME: Wednesday, August 29, 9:30 p.m.

PLACE: Commission Hearing Room 152, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida 32399-0850.

PURPOSE: There is an increase in the number of incidences in which inmates are unable to complete calls to alternative local exchange company (ALEC) customers from confinement facilities. The problem appears to be broad in scope and is not isolated to one telecommunications services provider or one facility.

The purpose of this workshop is to seek input regarding inmate pay telephone service, to determine the root cause of why the calls cannot be completed to an end user location served by an ALEC, to determine if 0+ calls made from pay telephones located outside confinement facilities experience the same problem, and to explore the necessity for rulemaking.

Telecommunications companies that provide local exchange, pay telephone, or operator services are invited to participate. Participants should be prepared to explain how inmate calls are processed when the calls terminate at locations being served by a local exchange company (LEC) or ALEC, with particular emphasis on any differences in the process. Consideration should be given to data base queries and billing issues. In addition, participants

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should be prepared to describe processes that occur when 0+ calls are placed from non-inmate pay telephones to locations served by ALECs, and any differences in the handling of non-inmate and inmate 0+ calls.

A copy of the agenda may be obtained by contacting Ray Kennedy, Supervisor, Division of Competitive Services at (850) 413-6584, on or after August 22, 2001.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).