

SOURCE ONE COMMUNICATIONS, INC. ORIGINAL

2320-B N. Monroe St.
Tallahassee, Fl. 32303
Local 850/383-4944 Toll Free 888/383-7066 Fax 888/828-7181

August 6, 2001

VIA HAND DELIVERY

Ms. Toni McCoy
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl. 32399-0862

Re: Source One Communications, Inc.;
Revised Florida Price List

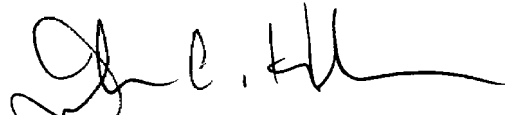
Dear Ms. McCoy:

Pursuant to Rule 25-24.825 Florida Administrative Code, enclosed please find the original and ten copies of the following sheets revising the Price List which are filed for Source One Communications, Inc.

- Revised Sheet No. 2
- Revised Sheet No. 7
- Revised Sheet No. 8

Thank you for your cooperation regarding this matter. Should you have any questions or comments regarding the enclosed, please feel free to call.

Sincerely,



John A. Hohman

APP _____
 CAF _____
 CMP _____
 COM _____
 CTR _____
 ECR _____
 LEG _____
 OPC _____
 PAI _____
 RGD _____
 SEC _____
 SER _____
 OTH _____

DOCUMENT NUMBER-DATE

09588 AUG-7 2001

FPSC-COMMISSION CLERK

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	ORIGINAL SHEET NO. 1
2	5 TH REVISED SHEET NO. 2 * (T)
3	ORIGINAL SHEET NO. 3
4	ORIGINAL SHEET NO. 4
5	ORIGINAL SHEET NO. 5
6	ORIGINAL SHEET NO. 6
7	5 TH REVISED SHEET NO. 7 * (I)(R)
8	4 TH REVISED SHEET NO. 8 * (I)(R)
9	ORIGINAL SHEET NO. 9

ISSUED: August 6, 2001
By:

John A. Hohman, CEO
2320-B N. Monroe St.
Tallahassee, Fl. 32301

EFFECTIVE: September 1, 2001

SECTION 2 – RULES AND REGULATIONS

- 2.1 Undertaking of:** Source One Communications, Inc.
- 2.2 Limitations:** Local Prepaid Phone Service Only. This does not include an extended local calling area, long distance or collect calls. In the event we are unable to block these calls, the customer is responsible for any and all charges incurred.
- 2.3 Liabilities of the Company:** The Company and or its dealers will be held "harmless" against claims or damages that arise from accidental disconnect, including but not limited to any inability to access 911.
- 2.4 Service Availability:** Service is to the residence and/or business only. The customer is responsible for maintaining the wiring and jacks along with his/her telephone within the agreed residence or business.
- 2.5 Interruption of Service:** Non-Payment of Regulated Charges on a specified date, as agreed, will result in a disconnection of service. Any reconnection would involve a reconnection charge of \$25.00
- 2.6 Deposits and Advance Payments:** A one time Non-Refundable processing fee of \$10.00 (R) will be due at the time of application along with the first month's prepaid phone service charge of \$34.95 (I). (Payments can only be made in the form of cash, money order, or cashiers check.)
- 2.7 Taxes:** All applicable taxes will be billed monthly to the customer. Applicable taxes will not be collected along with the one time processing fee, and therefore the customer's first billing may appear slightly higher than originally quoted.
- 2.8 Billing Periods:** A customers billing period will begin on the actual date that the service was connected. Bills are due within 10 days of the date billed which is usually the 15th day of the month. If payments is not received by the due date, a \$5.00 late fee will be assessed. If payment is not received within 10 days of the due date, the customers service will be subject to disconnection.
- 2.9 Refunds/Credits:** A request for a refund or credit, for whatever the reason must be made in writing by the customer and mailed to: Source One Communications, Inc., 2320-B N. Monroe Street, Tallahassee, Fl. 32303. The request for the refund will be reviewed and the customer will either receive a credit, or an explanation as to why no credit is due. This notification will be given to the customer within 30 days of receipt of the actual request.
- 2.10 Service Installation:** The maximum time frame when service will be installed to the customer shall be ten working days, excluding weekends and holidays. In the event service cannot be installed during the maximum ten-day time frame, the customer will be entitled to a full refund including any non-refundable processing fees. In the event that an ILEC has no facilities available, the company shall have a maximum of thirty working days excluding weekends and holidays to allow the ILEC reasonable time to provide such facilities
- 2.11 Service Repair:** The maximum time frame for service repair will be 72 hours
- 2.12 Grade of Service:** The customer will be provided with a basic voice grade line for local service. The customer will have access to 800 numbers, and 911 service where available. The customer's line will be toll restricted by way of blocking for the following: long distance, extended calling areas, directory assistance, operator assistance, collect calls, as well as 900 and 976 numbers.
- 2.13 Account Change:** In the event a customer wishes to change the service or features provided at any time after the customer has placed an initial customer connection order, an account change fee of \$20.00 will be due at the time the change is requested.
- 2.14 Account Transfer:** In the event a customer wishes to change service from location to another, an account transfer fee of \$40.00 will be due at the time the change is requested.

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES

3.1 Service Description

Basic local phone service with 911 access, and relay services. Service does not include an extended calling area or long distance.

3.2 Rates

Local Monthly Charges:	\$34.95 (I)
Initial Customer Connection Charge	\$10.00 (R)
Directory Assistance*	\$.50

*(Per call charge after 50 calls per billing period)

3.3 Hearing and Speech Impaired Customers

3.3.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The company shall charge the prevailing price list rates for every call in excess of 50 within a billing cycle.

3.3.2 Telecommunications Relay Service

For calls received from the relay service, the Company will when billing relay calls, discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call.

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