1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

2 DOCKET NUMBER 001305-TP

3 REBUTTAL TESTIMONY OF ADNAN ZEJNILOVIC

4 ON BEHALF OF

5 SUPRA TELECOMMUNICATIONS & INFORMATION SYSTEMS, INC.

6 AUGUST 15, 2001

7

8

9 **Q.   PLEASE STATE YOUR NAME AND ADDRESS.**

10 **A.**   My name is Adnan Zejnilovic. My business address is 2620 SW 27th Avenue,

11 Miami, Florida 33133.

12

13 **Q.   WHO ARE YOU EMPLOYED BY AND WHAT IS YOUR POSITION?**

14 **A.**   I am the Chief Information Officer of Supra Telecommunications and Information

15 Systems, Inc. ("Supra").

16

17 **Q.   WHAT ARE YOUR PRESENT RESPONSIBLITIES?**

18 **A.**   As CIO of Supra, I am responsible for all aspects of Supra's Information

19 Technology.

20

21 **Q.   PLEASE   PROVIDE   INFORMATION   ON   YOUR   BACKGROUND   AND**

22 **EXPERIENCE.**

23 **A.**   In 1988, I received a Bachelor of Science Degree in Computer Science with a

24 Minor in Mathematics from Lander College in Greenwood, South Carolina. I pursued

25 my graduate studies at the Florida Institute of Technology in Melbourne, Florida where I

was offered a full teaching assistantship. In 1990, I received my Master of Science

1 Degree in Computer Science specializing in Artificial Intelligence, in particular, Fuzzy

2 Logic and Expert Systems. I co-authored and presented a scientific paper "The Role of

3 Fuzzy Expert Systems in the Textile Industry" at the 1990 Conference and Exhibition of

4 Electronics in Textiles, in Clemson, SC. This paper is a direct result of my Master's

5 Thesis "Fuzzy Expert Systems in the Textile Industry" published by the Florida Institute

6 of Technology in 1990.

7   I continued my graduate studies at the Florida Institute of Technology and was

8 admitted to the Ph. D. program in 1991. By the end of 1992, I successfully completed all

9 the coursework for the Ph. D. program.

10   In January of 1993, I decided to leave academia to pursue a career in industry. I

11 joined IBAX Healthcare Systems of Longwood, FL as a Senior Software Specialist. My

12 responsibilities were to design and implement a database driven compiler for the

13 Information Automat Rules Language used for medical logic. This was done under a

14 UNIX operating system using Attribute Grammars, compiler generators, Purdue

15 Compiler Construction Tool Set and C language.

16   In 1994, I joined Financial Data Planning Corporation of Miami, FL as a Senior

17 Programmer Analyst. I developed pensions and life insurance decision support software

18 using Visual C++, Visual Basic and Microsoft Access under Windows NT.

19   From 1995 to 1999, I worked at Omega Research Inc. of Miami, FL. I was

20 responsible for the design and development of real-time client-server software for

21 reading/browsing news stories and images from a variety of data feeds. I developed a

22 state-machine to classify the incoming raw data packets into news stories/images. This

23 was done in Visual C++, C-tree, and Microsoft Access under Windows NT.

24   I joined Supra as a consultant in 1999 to work on the billing module. In 2000, I

25 was offered the CIO position by Mr. Ramos and have been working in that capacity ever

since.

1

Q.   WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

A.   The purpose of my Rebuttal Testimony is rebut the Direct Testimony of BellSouth's Pate with respect to issues regarding parity and the technical disadvantages that Supra is facing when using BellSouth's Interfaces. I want to compare technical capabilities of LENS[1], RNS[2], and ROS[3] and identify disadvantages that Supra is facing when using LENS. I also want to address how BellSouth's programming changes in any of their systems adversely affect Supra.

Q.   WHAT IS LENS AND WHAT ARE ITS TECHNICAL CAPABILITIES?

A.   LENS is a web-based TAG[4] interface. It is a menu driven system that has the capability to perform inquiry functions, and process requests for various products, features and services offered by BellSouth. Supra's customer service representatives use LENS to place Local Service Requests to BellSouth. These could be either requests for new service or inquiries about the existing orders. From our experience with LENS, it is a very unreliable system with chronic and unpredictable outages. **See Composite Exhibit AZ 1.** What compounds the problem is the fact that BellSouth often makes programming enhancements to LENS without ever notifying Supra. As a result, Supra's customer service representatives enter erroneous orders that are returned back to Supra for clarifications. One example is a simple change of the existing URL[5] for a particular page. Another would be LENS crashes for no apparent reasons. Often, these crashes were accompanied with TAG error messages.

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[1] LENS - Local Exchange Navigation System
[2] RNS - Regional Negotiation System
[3] ROS - Regional Ordering System
[4] TAG - Telecommunication Access Gateway
[5] URL - Universal Resource Locator

DIRECT TESTIMONY OF ZEJNILOVIC, Page 3

1   BellSouth's client applications LENS and RoboTAG communicate with TAG

2   through TAG API[6]. From there, the information is routed through LEO[7] and then on to

3   LESOG[8]. Provided that the information entered passes edit checks in LEO and LESOG,

4   it is routed on to SOCS[9]. In case LEO/LESOG find erroneous information, the order is

5   routed to the LCSC[10] live representative. They either complete the order and send it to

6   SOCS for final processing or send it back to Supra as a clarification. The same is true

7   for any EDI client applications – they are routed through TAG interface as well. Please

8   see **Exhibit AZ 2**.

9

10   **Q.   WHAT IS TAG API AND WHAT ARE ITS TECHNICAL CAPABILITIES?**

11   **A.**   Software systems are very complex by nature. In general terms, a software

12   system is composed of a vast number of modules. A module is composed of one or

13   more functions. In order to interface two software systems, it is necessary to have an

14   entry point to that system. This is normally a function. Usually, a subset of functions is

15   made available as a library called an Application Programming Interface ("API"). Thus,

16   via any API, any software developer can quickly gain a necessary understanding of the

17   main functionality/capability of the software he or she is trying to interface their software

18   with. The complexities of the entire system are reduced to the set of exposed functions.

19   TAG is an API.

20

21

22

[6] API – Application Programming Interface – a collection of functions that are
23 purposely exposed for another program (client) to use. Normally, these
    functions are considered the only entry point to another module thus
24 abstracting the system details from the client program
    [7] LEO – Local Exchange Ordering
    [8] LESOG – Local Exchange Service Order Generator
25 [9] SOCS – Service Order Control System – generates service orders or provides
    information pertaining to pending service orders
    [10] LCSC – Local Carrier Service Center
                        DIRECT TESTIMONY OF ZEJNILOVIC, Page 4

1   TAG API is a C++ class library designed to allow client applications to interface

2   with the TAG Gateway. The TAG Gateway connects to appropriate TAG Gateway

3   Servers (Pre-Ordering and Ordering) in the BellSouth OSS. Thus, the TAG API provides

4   an entry point to BellSouth's OSS exposing only the following functionality: basic

5   request validation, security, server connection management, and encryption and

6   decryption of information being transmitted. The following table depicts Pre-Order and

7   Order requests available through TAG:

Pre-Order	Order
Address Validation	Loop Services Order Request
Service Availability Queries	Loop Services with Interim Number Portability Order Request
Appointment Scheduling Queries	Interim Number Portability Order Request
Customer Record Queries	Resale Order Request
Telephone Number Assignment Queries	Retail/Bundled Order Request
	Directory Listing and Assistance Order Request
	PORT Services Order Request
	LOOP/PORT Combination Services Order Request
	Purchase Order Number List
	Service Order Status Query

Table 1. Pre-Ordering and Ordering Requests

22   BellSouth's documentation pertaining to TAG Gateway mentions a so-called

23   Throttle Control designed to prevent flooding and to monitor request rates. **Exhibit AZ**

24   **3.** In order to design their functions correctly, TAG API users (CLEC programmers)

25   should be aware of the restrictions that may be imposed by this module. It would be

very interesting to obtain statistics pertaining to threshold values above which orders

1   are being queued and/or or rejected. The next logical question to pose is whether

2   BellSouth routes its own orders through the Throttle Control? Please see **Exhibit AZ 4**.

3   BST documentation talks very little about the Throttle Control – just a sentence

4   or two. I understand that Supra has requested information about BellSouth's network,

5   but BellSouth has refused to provide such information. The Throttle Control is likely

6   limiting the number of orders that a CLEC can place onto BSTs system. We (CLEC

7   programmers) do not know this number (the threshold value).

8   **Q.   IS TAG A MACHINE-TO-MACHINE INTERFACE?**

9   **A.**   TAG API is a C++ class library and is designed to interface two software

10   systems. For an interface to be a machine-to-machine ("M2M"), it cannot have any

11   human interaction. The limitations are imposed by the hardware and software

12   configurations of the two systems.

13   As a library, TAG API is not a M2M. A library is just a set of files, with text (code)

14   written in C++ computer language. A software programmer, on the CLEC side, would

15   need to write a program that would call functions in TAG API for the purpose of gaining

16   entry into the underlying system, which in this case would be the TAG Gateway Servers

17   (Pre-Ordering and Ordering) in the BellSouth OSS. Once the code is written and

18   compiled, and is being used in the run time, the TAG API would play the role of a M2M

19   Interface.   Once in binary form, the TAG API becomes an entry/exchange point from

20   one system to another thus satisfying one of the M2M conditions.

21   However, as the two systems being interfaced are on one side a CLEC built

22   system, and on the other side the BellSouth OSS, we need to take into consideration

23   BellSouth's OSS as a whole. On one end we have a CLEC system that in run time is

24   being interfaced with the BellSouth system. While TAG API satisfies the condition of an

25   electronic interface, it is very important to understand that the underlying system does

1   not truly qualify as a "machine" due to the information flow through the LEO/LESOG

2   systems. These systems are not always capable of completing the transaction at hand

3   without human interaction. Most of the time, the orders end up in the LCSC in front of a

4   human operator. This clearly disqualifies the TAG API from being a true M2M.

5   What we are dealing with is a portion of Supra's system and a portion of

6   BellSouth's system. Once Supra generates a request, it is electronic from that point on

7   and does not require human interaction. However, on BellSouth's end it fails to satisfy

8   this condition because there is a significant potential for human interaction

9   (LEO/LESOG).

10

11   **Q.   WHAT IS RNS AND WHAT ARE ITS TECHNICAL CAPABILITIES?**

12   **A.**   RNS is a distributed client server application designed to interface with several

13   legacy systems and process real-time service requests. **Exhibit AZ-5.** In addition to

14   retrieving data from the mainframe systems, it also retrieves data from the OASIS[11]

15   database. It was originally developed and tested in 1991. Since 1994, it has been in

16   use in all of BellSouth's locations. The system architecture, as described in BellSouth's

17   Regional Negotiation System Technical Architecture Document, dated June 22, 2000,

18   attached here to as **Exhibit AZ-6**, can be broken down to the following two layers:

19   • Server Layer

20   • Presentation (Client) Layer

21   The hardware platform (server) on which RNS runs is SUN E3500 under Solaris

22   2.6 Operating System. The Server Layer can be further broken down into three major

23   components:

24   _____

25   [11] OASIS – Obtain Available Services Information System – a database
     containing information about available features and rates in the customer
     serving central office switch.

1   • Boot/Desktop Server

2   • Application Server

3   • Database Server

4   Both Boot/Desktop Server and Application server are configured to support a

5 60:1 user to server ratio. A fail over strategy exists in these servers to handle failures of

6 X Terminals.

7   The Database Server can handle around 25 simultaneous user requests.

8 Depending on the number of users in a particular facility, BellSouth's database servers

9 are located in the facility or being shared as remote servers via wide area network

10 known as BOSIP.

11   For the Pre-Ordering, RNS server polls OASIS database hubs such as CRIS[12] to

12 get customer records, RSAG[13] for address validation, ATLAS[14] for available telephone

13 numbers, and DSAP[15] for due date availability.

14   The two main databases in RNS – OASIS and OPI are Informix 7.30.uc5

15 databases that run on the Sun Solaris operating system 2.6. The OASIS database is a

16 read only database and consists of 18 tables that are populated with the information

17 from the above mentioned mainframe applications/hubs as well as with the information

18 from yet another mainframe application called COFFI[16] which contains information on

19 products and services. The data in the OASIS database is used to complete Pre-

20 Ordering.

21   The OPI database consists of three tables, service orders and other type of

22 contracts that are stored in this database in case they cannot be sent in real time to the

23 ——————————————

24 [12] CRIS - Customer Records Information System - provides customer account and billing information

25 [13] RSAG - Regional Street Address Guide
[14] ATLAS - Application for Telephone Number Load Administration and Selection
[15] DSAP - Distributed Support Application

1 mainframe applications. The data in the OPI is used for the Ordering process. The OPI

2 database communicates with legacy systems such as DOE[17] and SOCS via OPI[18]

3 Navigator contracts.

4   In addition to OASIS and OPI, another database, AMOS is used by the RNS

5 system. Its contents are downloaded via file transfer protocol into memory files to each

6 of the eight data center servers. The AMOS database contains records pertaining to

7 BellSouth's cellular customers and long distance customers. Thus, RNS systems have

8 this information at its disposal. Please see **Exhibit AZ-5**.

9

10 **Q.   WHAT IS NAVIGATOR?**

11 **A.**   Navigator is a proprietary BellSouth system designed to provide load balancing

12 (among servers), data routing, conversion and transport, error recovery and event

13 tracing functions. It provides an API that exposes functions for invoking and responding

14 to contracts.

15

16 **Q.   WHAT IS THE OUTPUT OF RNS AND WHERE DOES IT FEED TO?**

17 **A.**   The output of the RNS system is a Service Order that is fed directly to SOCS, as

18 opposed to first going through a TAG server, then through LEO, then through LESOG,

19 and then, perhaps, through manual handling. This Service Order is also known as

20 ZCRD FID. See Anderson Consulting Document ZCRD 191093 System Requirements

21 Document Version 14, dated October 17, 2000, attached hereto as **Exhibit AZ-7**. Within

22 the RNS system a so-called ZRCD data structure is created for processing of

23 _____

24 [16] COFFI – Central Office Features File Interface
[17] DOE – Direct Order Entry

25 [18] OPI – Ordering Process Interface – an application that issues update Navigator contracts to appropriate mainframe systems at the close of the user contact.

1   information. It is populated with the information from the following sources: IMAT, ZTRK,

2   SOLAR[19], RNS screens (Bill Name and Address Window, Credit Information Window,

3   Deposit Window) and RSAG.

4   The ZCRD data structure becomes ZCRD FID once it is placed on a service

5   order that is sent to SOCS. In order to by pass the SOER[20] error checking the blank

6   fields in the ZCRD structure are replaced with plus signs. That is how a ZCRD record

7   becomes a ZCRD FID which is in essence, a Service Order.

8   The ZCRD data structure consists of the five following sections:

9   • Basic Customer and Order Information Fields

10   • The IMAT section populated by IMAT search

11   • Future fields

12   • The ZTRK section populated by an Equifax hit or the Credit Questionnaire

13   • The MCC Letter fields section

14   The SOCS routes service orders to SOAC[21] whose function is to distribute the

15   orders to appropriate databases/systems such as:

16   • MARCH[22] - where Service Orders are converted into data format compatible with

17   the switch data format

18   • LFACS[23] - database containing the information on loops and facilities.

19   • COSMOS[24] - contains data relevant to Central Office i.e. new numbers,

20   equipment inventory etc.

21

22

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23   [19] SOLAR - Service Order Language Analysis Routines

    [20] SOER - Service Order Edit Routine

24   [21] SOAC - Service Order Analysis Center

    [22] MARCH - Message and Recent Change

25   [23] LFACS - Loop Facility Assignment Control System

    [24] COSMOS - Computer System for Mainframe Operations

1 **Q.   WHAT IS THE RNS PRESENTATION LAYER?**

2 **A.**   The presentation layer runs under X11 Windows with Motif as a window

3 manager. These terminals run off of Boot/Desktop servers. In the event of X terminal

4 failure, the Boot/Desktop server re-routes it to a back up Boot/Desktop Server. In

5 addition to X Terminals, there are numerous PCs that use X Windows emulators to run

6 the application.

7 **Q.   WHAT IS ROS?**

8 **A.**   ROS is a Regional Ordering System used to provision business/retail customers.

9 It is used by BellSouth's Retail Business Service representatives for Pre-Ordering and

10 Ordering. The information flow is similar to the one in ROS with the exception that the

11 only database in the system is the OPI database.

12

13

Q.   COULD YOU COMPARE LENS AND RNS?
14

A.   Yes. While RNS is a very stable, robust and reliable system, LENS does not
15

come close to it. LENS is not reliable, nor robust at all, because it goes down too many
16

times a day.
17

Please see the following instances of LENS problems that occurred solely on August
18

14th 2001:
19

20

```
PON= STICVR191019   EN= 5614837256   Number of Lines= 0   Remark=
2001-08-14 10:45:46 4055 sof00222  sync contract failed: Response timed out
```
21

22
```
PON= STICVR191021   EN= 5617933198   Number of Lines= 0   Remark=
2001-08-14 10:55:07 4020 sof00222  sync contract failed: TCP/IP Socket
connection failure.
```
23

24
```
PON= STICVR191026   EN= 9544347969   Number of Lines= 0   Remark=
2001-08-14 11:15:44 4055 sof00222  sync contract failed: Response timed out
```
25

```
PON= STICVR191027   EN= 5613332615   Number of Lines= 0   Remark=
2001-08-14 11:17:06 4020 sof00222  sync contract failed: TCP/IP Socket
connection failure.


PON= STICVR191029   EN= 9543822457   Number of Lines= 0   Remark=
2001-08-14 11:18:24 4020 sof00222  sync contract failed: TCP/IP Socket
connection failure.


PON= STICVR191030   EN= 9549876654   Number of Lines= 0   Remark=
2001-08-14 11:18:32 4020 sof00222  sync contract failed: TCP/IP Socket
connection failure.
```

This is only a small portion of the problems that happened on August 14, 2001.

Lens is not efficient either because:

- It is too slow.

- Orders for certain area codes (954, 786 and 305) cannot be processed. Error messages that are given are: "Not Enough Telephone Numbers of Issuing Order", etc.

- Certain types of orders like Transfers, Remote Call Forwarding, and Converting ISDN lines cannot be done.

- Human Factor: LCSC - service representatives who are responsible for solving LENS problems only take 5 or 6 PONs each time. They do not want to do more. Each time Supra's people call the LCSC they are placed in a long queue before they reach a representative.

- There is no error/disaster recovery in place for LENS.

On the other hand, RNS is a very stable and reliable system:

- The boot desktop server has a minimum of two disks. The first disk contains all the directories and file structure and all of that is mirrored onto the second disk. In addition, each boot server has a list of its clients (x-terminals) that they service. In case of a boot/desktop server, a functional server takes over the x-terminals of the failed server.

- The application server has a minimum of three disks. In addition to the first disk containing all the directories and file structure, and the mirror image of it on the second disk, a third disk is used to log daily sessions of each service representative with the RNS thus creating a historical log file for each service representative.

- The database servers contain a minimum of five disks. The primary and secondary disk are used for directory and file structure and a mirror of the same. The two databases, OASIS and OPI each have their own disk, and the fifth disk is a mirror of the two disks containing the databases.

The Navigator handles all failures of either an application server or a database server through its routing/load balancing program. It is apparent that the RNS is a superior system compared to LENS.

Q. HOW COULD SUPRA BENEFIT FROM THESE SYSTEMS?

A. According to the Telecommunications Act of 1996, the FCC[25] requires ILECs[26] to make their OSS[27] available to CLECs[28]. The FCC mandates the communication between the ILECs and CLECs be done electronically without human interaction. From my testimony it is clear that the information coming from Supra (and for that matter any other CLEC) is going through a different path then BellSouth's information. In fact, information from Supra is usually reviewed by human operators in the LCSC, which is a direct violation of the FCC mandate.

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[25] FCC - Federal Communication Commission
[26] ILEC - Incumbent Local Exchange Carriers
[27] OSS - Operational Support Systems
[28] CLEC - Competitive Local Exchange Carriers

1   Supra needs full access to the RNS and ROS systems, including the source

2   code. Also, whenever BellSouth makes any changes to the source code, Supra should

3   be notified of this. Furthermore, we request the table layouts and an API to BOCRIS

4   database. This would help Supra achieve parity with BellSouth. In order to accomplish

5   this, it would be necessary to:

6   • Configure and install a boot/desktop RNS/ROS server in Supra's facilities.

7   • Configure and install an application RNS/ROS server in Supra's facilities. This

8   application server would access the remote databases in Data Centers via the

9   WAN.

10   • Wire Supra into BellSouth's WAN (BOSIP[29]).

11   For the presentation layer, Supra would use PC terminals. An x-terminal

12   emulator software would be necessary (Hummingbird eXceed) to access the RNS/ROS

13   boot server.

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[29] BOSIP - BellSouth Open Systems Interconnect Platform

1 **Q.   DOES THIS CONCLUDE YOUR TESTIMONY?**

2 **A.   Yes.**

3

4 _____
         Adnan Zejnilovic

5

6 STATE OF FLORIDA   )
) SS:
7 COUNTY OF MIAMI-DADE   )

8

        The execution of the foregoing instrument was acknowledged before me this
9 __15__ day of August, 2001, by Adnan Zejnilovic, who [] is personally known to me or
   who [] produced _____ as identification and who did take an oath.

10

   My Commission Expires:
11
                                          _____
                                          NOTARY PUBLIC
12   State of Florida at Large
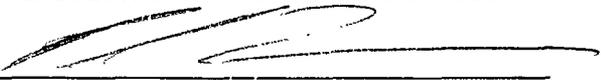
        Paul Turner
13   My Commission CC792326   Print Name:
        Expires November 22, 2002

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Matwey, Karen

EXHIBIT _1_

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To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; stuartw@networkonecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com

Subject: ID: Type 1 System Outage

Importance: High

SEND   15020U ~ 1 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Thursday, February 15, 2001 the LENS application is currently experiencing a system outage. Outage # 1608 began at 9:16 AM CDT. Users are experiencing extreme slowness navigating through the system. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From:	Alisha.Vanarsdale@bridge.bellsouth.com
Sent:	Thursday, February 15, 2001 11:54 AM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; matt@albionconnect.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com, SLively@Trivergent.com; smason@interloop.net;

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;
steve.taff@allegiancetelecom.com; stuartw@networkonecom.com; suee@Lightyearcom.com;
svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com;
talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net;
TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com;
TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com;
Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com;
Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com;
Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com;
woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com;
Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com;
Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com;
joes@networkonecom.com

Subject: ID: Type 1 System Outage

Importance: High

SEND	TAG1502.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Thursday, February 15, 2001 TAG users on version 7.5.xx accessing via a LAN to LAN connection are currently experiencing a system outage. Outage# 1609 began at 10:35 AM CDT. Users are unable to send transactions. The following error message is being received "Backend Resource Limitation error TGWT0006API. Unexpected CORBA System Exception 10087" Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank you,

EC Support

From: Jeremy.Harper@bridge.bellsouth.com
Sent: Thursday, February 15, 2001 11:10 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;
Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com;
BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com;
blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com;
bradbury@att.com; brutter@kpmg.com, bszafran@covad.com; bwellman@idstelcom.com;
c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com;
cassandrap@networktelephone.net; Catherine.Gray@alltel.com;
cecilia.ortiz@Adelphiacom.com; cflanigan@uslec com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; matt@albionconnect.com;
mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com;
mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com;
microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com;
MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com;
Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com;
PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com;
PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com;
rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net;
Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net;
reym@networktelephone.net; rhonda.calvert@Adelphiacom.com;
robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com;
rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com;
Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com;
sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com;
sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;

1

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com

Subject: ID: Type 1 System Outage

On February 15, 2001 the LENS application is currently experiencing a system outage. Outage number 1611 began at 9:25 PM CDT. Users are receiving "Backend Resource Limitation Exception" errors when processing orders. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank you,

EC Support

_____ Distributed Message _____

Message sent by: Jeremy Harper /m3,mail3a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

Matwey, Karen

ɔ: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com

ıbject: ID: Type 1 System Outage

ıportance: High

SEND   0219 DOC

_____ Distributed Message _____

2

On Monday, February 19, 2001 the LENS application is currently experiencing a system outage. Outage number 1617 began at 8:07 AM CDT. Users are experiencing extreme slowness, time-out errors and sync contract failures. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;
steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com;
swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com;
tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM;
timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com;
TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net;
trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com;
usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com;
wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com;
Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com;
Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com;
tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com;
kenny@networkone.com; AGibbs@itcdeltacom.com

Subject: ID: Type 1 System Ouatge

SEND CCP Type 1
System Ouatge   On Monday, Feb 19, 2001, LENS is experiencing a system outage at 11:32 am CDT,
ticket # 1618. Users are receiving a slow response time and or timing out.
Further updates to this outage will be posted on the BellSouth Change Control
website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Monday, Feb 19, 2001, LENS is experiencing a system outage at 11:32 am CDT, ticket # 1618. Users are receiving a slow response time and or timing out. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

Matwey, Karen

1

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com

Subject: ID: Type 1 System Outage

Importance: High

SEND

0219A DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

On Monday, February 19, 2001 the LENS application is experiencing a system outage. Outage # 1620 began at 12:51 PM CDT. Users are receiving time-out and/or Sync Contract Failure error messages. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

Matwey, Karen

1

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com

Subject: ID: Type 1 System Outage

SEND	0220TAG DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Tuesday, February 20, 2001 TAG customers on version 7.5.x accessing via LAN connection are currently experiencing a system outage. Outage # 1623 began at 8:25 AM CDT. User Ids are being disabled. Error message "Caller not authenticated." Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

Matwey, Karen

To: sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; · srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com

Subject: SEND Outages: Type 1 System Outages

BDY RTF

_____ Distributed Message _____

Message sent by: Tonya Gray /m3,mail3a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On February 20, 2001, the LENS application is currently experiencing a
system outage. Outage number 1624 began at 8:32AM CDT. Users are
reporting " 4055sof sync contract" errors while performing LSR Queries.
Further updates to this outage will be posted on the BellSouth Change
Control website:

www.interconnection.bellsouth.com

Thank You,
EC Support

From: Sharon.Szczuka1@bridge.bellsouth.com
Sent: Tuesday, February 20, 2001 1:21 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;
Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com;
BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com;
blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com;
bradbury@att.com, brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com;
c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com;
cassandrap@networktelephone.net; Catherine.Gray@alltel.com;
cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
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kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
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mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com;
microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com;
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PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com;
PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com;
rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net;
Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net;
reym@networktelephone.net; rhonda.calvert@Adelphiacom.com;
robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com;
rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com;
Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com;
sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com;
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sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;

1

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com

Subject: ID: Type 1 System Outage

02202001 DOC

On Tuesday, Feb 20, 2001, CSOTS is experiencing a system outage at 12:10pm CDT, ticket # 1626. Users are unable to login and receive the error, "The server appears to be down/checklogon.asp, line 19". Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Tuesday, Feb 20, 2001, CSOTS is experiencing a system outage at 12:10pm CDT, ticket # 1626. Users are unable to login and receive the error, "The server appears to be down/checklogon.asp, line 19. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

Matwey, Karen

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com

Subject: ID: Type 1 System Outages

02202001 DOC

On Tuesday, Feb 20, 2001, CSOTS is experiencing a system outage at 12:10pm CDT, ticket # 1626. Users are unable to login and receive the error, "The server appears to be down/checklogon.asp, line 19. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Tuesday, Feb 20, 2001, CSOTS is experiencing a system outage at 12:10pm CDT, ticket # 1626. Users are unable to login and receive the error, "The server appears to be down/checklogon.asp, line 19. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

From: Alisha.Vanarsdale@bridge.bellsouth.com
Sent: Wednesday, February 21, 2001 2:19 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;

To: srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com

Subject: ID: Type 1 System Outage

SEND   1 0221 – 1.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Wednesday, February 21, 2001 TAG version 7.5.x.x accessing via LAN to LAN is currently experiencing a system outage. Outage # 1629 began at 1:01 PM CDT. Users are unable to submit successful transactions. Error "Internal error - Caller not authenticated." Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From: Sharon.Szczuka1@bridge.bellsouth.com
Sent: Monday, February 19, 2001 1:25 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; matt@albionconnect.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;

Matwey, Karen

To: smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com

Subject: SEND OUTAGES: Type 1 System Outage

BDY RTF

List Manager doc

_____ Distributed Message _____

Message sent by: Tonya Gray /m3,mail3a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On February 21, 2001, the CSOTS application is currently experiencing a system outage. Outage number 1631 began at 6:47PM CDT and was resolved at 9:07PM. Users are experiencing errors while attempting to login to CSOTS.

 Error: Microsoft OLE DB Provider for ODBC Drivers error '80004005'
[Microsoft][ODBC SQL rDriver][DBMSSOCN]ConnectionRead (recv()).

This problem was corrected by restarting the CSOTS Server.

Please be advised the attempts to send original email regarding this outage last night were unsuccessful due to communication problems.

Original notification attached.

Thank you,
EC Support

On February 21, 2001, the CSOTS application is currently experiencing a system outage. Outage number 1631 began at 6:47PM CDT. Users are experiencing errors while attempting to login to CSOTS.

Error: Microsoft OLE DB Provider for ODBC Drivers error '80004005' [Microsoft][ODBC SQL rDriver][DBMSSOCN]ConnectionRead (recv()).

Further updates regarding this outage will be posted on the BellSouth Change Control website:

www.interconnection.bellsouth.com

Thank you,
EC Support

Matwey, Karen

To: sbowling@caprock.com; schula.hobbs@dsl.net; Selange.Roberts@espire.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@accenture.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timw@networkonecom.com; Travis.Tindal@om1.al.bst.bls.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@mantiss.com; Todd@CSII.net; trsmith@Trivergent.com; ts1336@sbc.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; Yvette.Brown@espire.net; nperrio@kpmg.com; amanda.hill@wcom.com; Fred.Brigham@wcom.com; lijohnso@covad.com; tnphone@home.com; cbnaadmin@home.com; Christine.Schnelle@wcom.com; caren.schaffner@wcom.com; KAnderson@nwp.com; SSullivan@nwp.com; sandra.kahl@wcom.com; WFletcher@birch.com

Subject: ID: Carrier Notification Letter

SEND   91082259 PDF

_____ Distributed Message _____

Message sent by: Change Control /m6,mail6a

To unsubscribe from CCP, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE CCP

For online help, send a message with the subject HELP.

2

BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91082259

Date: February 21, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLEC – Electronic Interface System Downtime –ENCORE, Release 9.1.2

This is to advise that the Electronic Data Interchange (EDI), Local Exchange Navigation System (LENS) and Telecommunications Access Gateway (TAG) systems will be unavailable for Local Service Request (LSR) processing during the emergency maintenance work scheduled for the ENCORE Systems, Release 9.1.2. Please see the attached table for details.

Please contact your BellSouth account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY TRISH CARTWRIGHT FOR JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services

Attachment

927mm4607404

ENCORE RELEASE 9.1.2		
IMPLEMENTATION DATE	March 4, March 9, March 10, March 11, 2001	
SYSTEM DOWNTIMES	March 4, 2001 (12:01 AM CST - 4:00 PM CST) March 9, 2001 (6:00 PM CST - 11:59 PM CST) March 10, 2001 (12:01 AM CST - 7:00 AM CST and 6:00 PM CST - 11:59 PM CST) March 11, 2001 (12:01 AM CST - 4:00 PM CST)	
ASSOCIATED DOCUMENTATION	There is no associated documentation with this release.	
RELEASE SCOPE	CCP CR#	FEATURE
	N/A	This release is scheduled emergency maintenance work to the ENCORE Systems.

Matwey, Karen

1

To:	srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com
Subject:	ID: Type 1 System Outage
Importance:	High

SEND

LENS0222.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Thursday, February 22, 2001 the LENS application is currently experiencing a system outage. Outage # 1635 began at 2:43 PM CDT. Users are receiving the following error: "Backend Resource Limitation Exception: Code: TAGT0006API Description: Unexpected CORBA system exception: 10081 -- Communication failure - end of connection. This problem is also causing slow response on various screens. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From:	Alisha.Vanarsdale@bridge.bellsouth.com
Sent:	Thursday, February 22, 2001 5:21 PM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com;
BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com;
blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com;
bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com;
c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com;
cassandrap@networktelephone.net; Catherine.Gray@alltel.com;
cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;
msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com;
ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com;
PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com;
prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net;
rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com;
Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net;
rhonda.calvert@Adelphiacom.com; robert@alternativephone.com;
Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com;
ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com;
sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net;
shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;

To: srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com

Subject: ID: Type 1 System Outage

Importance: High

SEND

TAG0222.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Thursday, February 22, 2001 TAG version 7.1.2.1/2 accessing via the Public Internet and LAN to LAN is currently experiencing a system outage. Internet Outage # 1636. LAN outage # 1637. Both began at 3:55 PM CDT. Users are receiving "Unable to create TAP object" when submitting orders. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From:	Alisha.Vanarsdale@bridge.bellsouth.com
Sent:	Friday, February 23, 2001 8:39 AM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net, annettey@Lightyearcom.com; apatel3@telcordia.com; arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net, Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com, ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;

1

To: srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com

Subject: ID: Type 1 System Outage

SEND

TAG20222 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Thursday, February 22, 2001 TAG version 2.2.0.11 accessing via LAN to LAN experienced a system outage. Outage # 1638 began at 5:03 PM CDT. Users were unable to send transactions. Problem was resolved at 5:25 PM CDT by bouncing version 2.2.0.11. Further information on the outage is posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From: Sharon.Szczuka1@bridge.bellsouth.com
Sent: Friday, February 23, 2001 12:00 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;
Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
arobison@kpmg.com; ASamson@birch com; AZerillo@birch.com;
BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com;
blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com;
bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com;
c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com;
cassandrap@networktelephone.net; Catherine.Gray@alltel.com;
cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;
msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com;
ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com;
PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com;
prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net;
rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com;
Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net;
rhonda.calvert@Adelphiacom.com; robert@alternativephone.com;
Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com;
ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com;
sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net;
shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;

To: srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type System Outage

0223 DOC

On Feb. 23, 2001, the LENS application is currently experiencing a system outage. Outage ticket # 1639 TSC# 956165, began at 10:27 an CDT. Users are experiencing either LEO exception error or Backend Resource Limitation errors. Further updates will be posted to the BellSouth Change Control Website.

www.interconnection.bellsouth.com

Thanks,
EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Feb. 23, 2001, the LENS application is currently experiencing a system outage. Outage ticket # 1639 TSC# 956165, began at 10:27 an CDT. Users are experiencing either LEO exception error or Backend Resource Limitation errors. Further updates will be posted to the BellSouth Change Control Website.

www.interconnection.bellsouth.com

Thanks,
EC Support

From:	Jeremy.Harper@bridge.bellsouth.com
Sent:	Friday, February 23, 2001 12:10 PM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; arobison@kpmg.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;

To: srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com; steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

On 2/21/2001, the EDI application began experiencing system problems. The outage number is 4780. Encore EDI data being delivered to Harbinger VAN was delayed. The problem was resolved at 3:30 PM CDT on 2/22/2001, however delays were still incurred until 9:30 AM CDT on 2/23/2001. This problem was reported to EC Support at 11:00 AM CDT on 2/23/2001. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank you,

EC Support
_____ Distributed Message _____

Message sent by: Jeremy Harper /m3,mail3a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

Matwey, Karen

1

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lljohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outages

02232 – 1 DOC

On Friday, Feb. 23, 2001, all versions of TAG are experiencing an outage. Outage 1641 began at 4:30 PM CDT. Users are experiencing several different error messages due to the controller on the mainframe crashing. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellouth.com

Thanks,
EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Friday, Feb. 23, 2001, all versions of TAG are experiencing an outage. Outage 1641 began at 4:30 PM CDT. Users are experiencing several different error messages due to the controller on the mainframe crashing. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellouth.com

Thanks,
EC Support

Matwey, Karen

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

SEND TAG0226 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Monday, February 26, 2001 TAG version 7.5.0.2 accessing via the Public Internet is currently experiencing a system outage. Outage # 1644 began at 7:47 AM CDT. Users are receiving the following error "Security server not registered in implementation repository" Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From: Alisha.Vanarsdale@bridge.bellsouth.com
Sent: Monday, February 26, 2001 9:25 AM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;
Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2
@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com;
bmurdo@kmctelecom com; bobik@att.com; bradbury@att.com; brutter@kpmg.com;
bszafran@covad.com, bwellman@idstelcom.com; c_and_m@bellsouth.net;
Candice Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net;
Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com, donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc, Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;
msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com;
ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com;
PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com;
prehm@nightfire.com; prichardson@Trivergent.com, rbennett@floridadigital.net;
rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com;
Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net;
rhonda.calvert@Adelphiacom.com; robert@alternativephone.com;
Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com;
ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com;
sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net;
shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

SEND

LENS0228 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Monday, February 26, 2001 the LENS application is currently experiencing a system outage. Outage # 1644 began at 7:21 AM CDT. Users are receiving the following error: "Backend Resource Limitation error" Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From:	Alisha.Vanarsdale@bridge.bellsouth.com
Sent:	Monday, February 26, 2001 9:49 AM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2
@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com;
bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com;
bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net;
Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net;
Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;
msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com;
ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com;
PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com;
prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net;
rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com;
Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net;
rhonda.calvert@Adelphiacom.com; robert@alternativephone.com;
Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com;
ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com;
sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net;
shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

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_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Monday, February 26, 2001 TAG version 7.5.0.10 accessing via LAN to LAN is currently experiencing a system outage. Outage # 1646 began at 8:35 AM CDT. Users are receiving the following error: "Security 7.5 is not registered in implementation repository". Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

Matwey, Karen

1

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

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_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Monday, February 26, 2001 the LENS application is currently experiencing a system outage. Outage # 1648 began at 4:25 PM CDT. Users are receiving the following error: "4055 sof00223 sync contract failure. Response timed out" along with extreme slow response and timeouts. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From: Alisha.Vanarsdale@bridge.bellsouth.com
Sent: Tuesday, February 27, 2001 4:33 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;
Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2
@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com;
bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com;
bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net;
Candice.Hamilton@wcom.com; carl taylor@lecstar.com; cassandrap@networktelephone.net;
Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com;
msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com;
ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com;
PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com;
prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net;
rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com;
Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net;
rhonda.calvert@Adelphiacom.com; robert@alternativephone.com;
Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com;
ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com;
sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net;
shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

1

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com

Subject: ID: Type 1 System Outage

SEND

0224 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

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List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Saturday, February 24, 2001 the LENS application experienced a system outage. Outage # 1643 began at 10:00 AM CDT. The ENCORE release was extended until 11:44 AM CDT on 2/25/01.

**This email was not sent over the weekend because we were unsure if the release extention was a result of problems with the upgrade or due to Outage # 1639 which had not been resolved until 5:30 AM CDT on 2/24/01.

Thank You,

EC Support

From: Sharon Szczuka1@bridge.bellsouth.com
Sent: Wednesday, February 28, 2001 8:46 AM
To: Alan.Flanigan@twtelecom com; Andrew.Broder@Lightyearcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2 @surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com; kylek@networktelephone.net; fbehnke@att.com

Subject: ID: Type 1 System Outage

📄
2282001.DOC

On February 28, 2001, the CSOTS application is currently experiencing a system outage. Outage # 1651 began at 7:10 am CDT. Users are getting the following error when trying to log on: Microsoft OLE DB Provider for ODBC Drivers error 80004005. The server appears to not be available. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On February 28, 2001, the CSOTS application is currently experiencing a system outage. Outage # 1651 began at 7:10 am CDT. Users are getting the following error when trying to log on: Microsoft OLE DB Provider for ODBC Drivers error 80004005. The server appears to not be available. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

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bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net;
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Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
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smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com; kylek@networktelephone.net; fbehnke@att.com; dreinig@att.com; Humphries.Jade@broadband.att.com; CMorel@broadband.att.com; Griffith.Kristy@broadband.att.com; Coleman.Lela@broadband.att.com

Subject: ID: Type 1 System Outage

0301 DOC

On Thursday, March 1, 2001, the LENS application is currently experiencing a system outage # 1657. The outage began 3pm CDT. Users are receiving Backend Resource Limitation Exception error. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

2

On Thursday, March 1, 2001, the LENS application is currently experiencing a system outage. The outage began 3pm CDT. Users are receiving Backend Resource Limitation Exception error. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

From:	Jeremy.Harper@bridge.bellsouth.com
Sent:	Friday, March 02, 2001 8:13 AM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net, best2 @surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net, sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

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Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com;
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Griffith.Kristy@broadband.att.com; Coleman.Lela@broadband.att.com

:t: ID: Type 1 System Outage

lay, March 2, 2001, the LENS application is currently experiencing a
 outage. Outage number 1659 began at 6:35 AM CDT. Users are receiving
iy Timeout Exception errors when performing Loop Makeup Inquiries.
· updates to this outage will be posted on the Bellsouth Change Control
ₑ at:

terconnection.bellsouth.com

you,

)port
_____ Distributed Message _____

je sent by: Jeremy Harper /m3,mail3a

Jbscribe from Outages, send a message to
nager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

ne help, send a message with the subject HELP.

2

From: Alisha.Vanarsdale@bridge.bellsouth.com
Sent: Friday, March 02, 2001 4:15 PM
To: Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com; Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com; ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2 @surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com; bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com; bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net; Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net; Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com; changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com; charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com; cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com; clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com; Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com; Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net; daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com; default.user@bellsouth.com; DElliott@connectsouth.com; desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com; dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com; DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com; dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com; ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; EGunn@birch.com; Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com; ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com; Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com; george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com; gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com; jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com; JDoherty@accessone.cc; JDuffey@PSC.STATE FL.US; jeffrey@cellularsouth.com; jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net; Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com; jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com; jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com; JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net; Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com; kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com; KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com; kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com; lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com; Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net; Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com; Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com; mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com; Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net; mike.norris@mindspring.com; mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com; Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com; Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com; prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com; rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net; Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com; robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com; rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com; Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com; sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com; sharon.arnett@mail.sprint.com; sharon.russo@btitele.com; sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net; smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com; srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com; kylek@networktelephone.net; fbehnke@att.com; dreinig@att.com; Humphries.Jade@broadband.att.com; CMorel@broadband.att.com; Griffith.Kristy@broadband.att.com; Coleman.Lela@broadband.att.com; mmulzet@att.com

Subject: ID: Type 1 System Outage - LENS

Importance: High

📧	📄
SEND	LENS31 DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Friday, March 2, 2001 the LENS application is currently experiencing a system outage. Outage # 1660 began at 3:10 PM CDT. Users are receiving the following error: "Backend Resource Limitation - Security 75013 is not registered in implementation repository." Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

Matwey, Karen

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com; kylek@networktelephone.net; fbehnke@att.com; dreinig@att.com; Humphries.Jade@broadband.att.com; CMorel@broadband.att.com; Griffith.Kristy@broadband.att.com; Coleman.Lela@broadband.att.com; mmulzet@att.com

Subject: ID: Type 1 System Outage - LENS

SEND   D304LENS.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Sunday, March 4, 2001 the LENS application is currently experiencing a system outage. Outage # 1663 began at 7:15 AM CDT. Users are receiving the following error: "date time 4055 sof0022 sync contract failed: Response timed out" This is also causing extreme slowness navigating through the system. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support

From:	Sharon.Szczuka1@bridge.bellsouth.com
Sent:	Tuesday, March 06, 2001 3:17 PM
To:	Alan.Flanigan@twtelecom.com; Andrew.Broder@Lightyearcom.com;

Annette.Cook@espire.net; annettey@Lightyearcom.com; apatel3@telcordia.com;
ASamson@birch.com; AZerillo@birch.com; BellSouth@quintessent.net; best2
@surfsouth.com; billg@telcordia.com; blsinterfacecontrol@kpmg.com;
bmurdo@kmctelecom.com; bobik@att.com; bradbury@att.com; brutter@kpmg.com;
bszafran@covad.com; bwellman@idstelcom.com; c_and_m@bellsouth.net;
Candice.Hamilton@wcom.com; carl.taylor@lecstar.com; cassandrap@networktelephone.net;
Catherine.Gray@alltel.com; cecilia.ortiz@Adelphiacom.com; cflanigan@uslec.com;
changecontrol.bellsouth@onepointcom.com; Chapmanwe@cepb.com;
charrison@mpowercom.com; chaynes@Trivergent.com; cheryl@eatel.com;
cheryl_acosta@stratosoilandgas.com; chrisg@pvtel.net; christine.shelton@cc.gte.com;
clhawk@kmctelecom.com; CoDavis@covad.com; colleen.e.sponseller@wcom.com;
Connie@albionconnect.com; conniec@arrowcom.com; Craig@exceleron.com;
Craig.B.Douglas@mci.com; CSteele@nuitele.com; csti@bellsouth.net;
daddymax@netbci.com; DDougherty@birch.com; Debra.Pasquale@btitele.com;
default.user@bellsouth.com; DElliott@connectsouth.com;
desiree@communitytelephone.com; dfoust@deltacom.com; dgraham@MANTISS.com;
dkane@aspiretelecom.com; dlasher@EFTIA.com; dmcmanus@Trivergent.com;
DoBeck@mediaone.com; donnas@intetech.com; Doreen.E.Raia@wcom.com;
dpetry@ix.netcom.com; drodrigu@accessone.cc; Dwight.Scrivener@wcom.com;
ed.ramsden@cc.gte.com; EFarnell@broadband.att.com; ECunn@birch.com;
Ellen.Neis@mail.sprint.com; Elliot.Wrann@dsl.net; epadfield@nextlink.com;
ESaeed@northpoint.net; ESingleton@eztalktelephone.com; evdoty@nextlink.com;
Faye.Restaino@dsl.net; frankb@cellone-ms.com; Gary@CSII.net; generalg@cris.com;
george@accesscomm.com; gerrig@Lightyearcom.com; Glenn.Sonnier@usunwired.com;
gulfcoast@dotstar.net; heidi.a.crow@mail.sprint.com; Hwhittington@mpowercom.com;
jason.estep@Adelphiacom.com; jbritton@phonesforall.com; Jdavid4715@aol.com;
JDoherty@accessone.cc; JDuffey@PSC.STATE.FL.US; jeffrey@cellularsouth.com;
jfuller@fairpoint.com; JG6837@ctmail.snet.com; jhoze@kmctelecom.com; jim.lee@dsl.net;
Jim.Meyers@wcom.com; jmclau@kmctelecom.com; JMMaxwell@Intermedia.com;
jnovo@mpowercom.com; joanneb@networktelephone.net; JOliver@birch.com;
jrwilliamson@att.com; JtWilson2@att.com; julie.jacobs@Adelphiacom.com;
JWilwerding@birch.com; karen.grim@mail.sprint.com; Katherine.Hudler@espire.net;
Kathryn.Phipps@btitele.com; kcooper@EFTIA.com; kelley.dunne@onepointcom.com;
kevin@albionconnect.com; khudson@nextlink.com; Kimberly.O.Williams@mci.com;
KKester@STIS.com; kmarshall@telstar.org; kmiller@northpointcom.com;
kschwart@covad.com; KUchida@northpoint.net; lavernek@arrowcom.com;
lgriffi@Lightyearcom.com; lhall@floridadigital.net; LHinton@PrismCSI.net; lisa@annox.com;
Lminasola@mediaone.com; Lorraine.Watson@wcom.com; lynn@mfn.net;
Mandy.S.Jenkins@alltel.com; mark@albionconnect.com; mark@annox.com;
Mark.Mecca@dsl.net; marybethkeane@kpmg.com; mcbrunnhilde@juno.com;
mconquest@itcdeltacom.com; mdominick@Trivergent.com; mer@networkwcs.com;
Michelle.Boger@Lightyearcom.com; Micki.Jones@wcom.com; microsun@bellsouth.net;
mmclaughlin@dset.com; MPatyk@connectsouth.com; msykes@telcordia.com; mt7210
@momail.sbc.com; Nancy.Watt@RHTelCo.com; ngiugno@kpmg.com;
Nicole.Moorman@Adelphiacom.com; PBarker@aol.com; PBohn@mediaone.com;
Pkinghorn@eztalktelephone.com; PPinick@birch.com; prehm@nightfire.com;
prichardson@Trivergent.com; rbennett@floridadigital.net; rbreckin@telcordia.com;
rbuffa@interloop.net; Rdupraw@mpowercom.com; Renee.Clark@espire.net;
Renee.Clift@dsl.net; reym@networktelephone.net; rhonda.calvert@Adelphiacom.com;
robert@alternativephone.com; Ronald.Klamer@wcom.com; ronald.l.thompson@xo.com;
rszczepanski@kpmg.com; ruth@mfn.net; sandra.k.evans@mail.sprint.com;
Sandrajf@intetech.com; sangelo@bellsouth.net; sbowling@caprock.com;
sbrown@covad.com; schula.hobbs@dsl.net; shane@eatel.com;
sharon.arnett@mail.sprint.com; sharon.russo@btitele.com;
sjenning@nowcommunications.com; SLively@Trivergent.com; smason@interloop.net;
smoore@Trivergent.com; smurray@rhythms.net; snole@kpmg.com;
srober@kmctelecom.com; ssmith@dset.com; SStapler@itcdeltacom.com;

To: steve.taff@allegiancetelecom.com; suee@Lightyearcom.com; svc-gate@telcordia.com; swargo@rhythms.net; Taldinger@mpowercom.com; talleylinda@mindspring.com; tami.m.swenson@ac.com; Tanya.Finney@espire.net; TAYLORJG@LCI.COM; timk@networktelephone.net; timw@networkonecom.com; TJStokes@Trivergent.com; TLA@MAGICNET.NET; tmontemayer@MANTISS.com; Todd@CSII.net; trsmith@Trivergent.com; TThompson2@broadband.att.com; Tyra.Hush@wcom.com; usfloridaoss@kpmg.com; wendy.hernandez@RHTelCo.com; Williamsal@cepb.com; wmknapek@Intermedia.com; wolfsbrg@cris.com; woody@albionconnect.com; Yvette.Brown@espire.net; lijohnso@covad.com; Fred.Brigham@wcom.com; Ed@exceleron.com; llariccia@mpowercom.com; Brenda@exceleron.com; tami.m.swenson@accenture.com; daddymax@sotelco.com; joes@networkonecom.com; kenny@networkone.com; AGibbs@itcdeltacom.com; Brenda.Gant@kmctelecom.com; Rosetta.Weems@kmctelecom.com; Brenda.Miller@kmctelecom.com; Alisha.Vanarsdale@om1.al.bst.bls.com; kylek@networktelephone.net; fbehnke@att.com; dreinig@att.com; Humphries.Jade@broadband.att.com; CMorel@broadband.att.com; Griffith.Kristy@broadband.att.com; Coleman.Lela@broadband.att.com; mmulzet@att.com

Subject: ID: Type 1 System Outage

362001 DOC

On Tuesday, March 6, 2001 the TAG version 7121 Internet and LAN are currently experiencing a system outage. Outage # 1666 was confirmed at 1:57 PM CDT.
Users are either hung and /or getting the error message, ' Unable to Create
Tap Object'. Further updates will be posted on the BellSouth Change Control
website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

_____ Distributed Message _____

Message sent by: Sharon Smith /m7,mail7a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Tuesday, March 6, 2001 the TAG version 7121 Internet and LAN are currently experiencing a system outage. Outage # 1666 was confirmed at 1:57 PM CDT. Users are either hung and /or getting the error message, ' Unable to Create Tap Objct'. Further updates will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thanks,

EC Support

From: Alisha.Vanarsdale@bridge.bellsouth.com
Sent: Thursday, March 08, 2001 5:34 PM
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Subject: ID: Type 1 System Outage - LENS

SEND   0J08LENS.DOC

_____ Distributed Message _____

Message sent by: Alisha VanArsdale /m6,mail6a

To unsubscribe from Outages, send a message to
List Manager /m1,mail1a with the Subject line: UNSUBSCRIBE Outages

For online help, send a message with the subject HELP.

On Thursday, March 8, 2001 the LENS application is currently experiencing a system outage. Outage # 1670 began at 4:17 PM CDT. Users are receiving "LEO exception 0085" errors along with extremely slow response times. Further updates to this outage will be posted on the BellSouth Change Control website at:

www.interconnection.bellsouth.com

Thank You,

EC Support