

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: August 31, 2001
TO: All Commissioners
FROM: Division of Legal Services (Espinoza) *JAE* *JS*
RE: Docket No. 011125-WS-Complaint by Harold Shriver Against Terra Mar Utilities, Inc.
in Volusia County-Item No. 23 for 9/04/01 Agenda Conference

Attached please find a letter that was received, via facsimile, on Thursday, August 30, 2001, from the customer complaintant in the above-referenced docket. The customer's letter was written in response to staff's recommendation filed in this docket for the September 4, 2001 Agenda Conference. The customer plans to participate telephonically, and staff believes that the customer's letter will be the basis of his statements made to the Commission.

DOCUMENT NUMBER-DATE

10897 AUG 31 2001

FPSC-COMMISSION CLERK