

ORIGINAL



TELECOM CERTIFICATION & FILING, INC.

485 MADISON AVENUE

NEW YORK, NEW YORK 10022-5803

TEL (212) 546-9090

FAX (212) 753-8101

e-mail: dklein@telfile.com

September 28, 2001

VIA FEDERAL EXPRESS

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Road
Tallahassee, FL 32399-0850

011311-TI

COMMISSION
CLERK

01 OCT - 1 PM 12: 24

RECEIVED-FPSC

Re: QX Telecom LLC

Dear Sir or Madam:

Enclosed for filing and approval, please find one original and six (6) copies of QX Telecom LLC's application for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Interexchange Telecommunications Services in the State of Florida.

At your earliest convenience, please date stamp the copy of this cover letter and return to me in the enclosed postage prepaid self-addressed envelope.

Should you have any questions or require additional information, please contact me at your convenience.

Sincerely,

Ayanery Reyes
Assistant Project Manager

Enc.

ARE/2112-14/46566

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward a copy of check to RAR with proof of deposit.

Initials of person who forwarded check:

RM

00046566:t

RECEIVED & FILED

R&M

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01 OCT - 1 AM 10: 10
DISTRIBUTION CENTER

DOCUMENT NUMBER - DATE

12357 OCT-10

FPSC-COMMISSION CLERK

011311-TI

1. This is an application for $\sqrt{\quad}$ (check one):
- Original certificate (new company).
 - Approval of transfer of existing certificate:
Example, a certificated company purchases an existing certificated company and desires to retain the authority of both certificates.
 - Approval of assignment of existing certificate:
Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.
 - Approval of transfer of control:
Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of Company: **QX Telecom LLC**

3. Name under which applicant will do business (fictitious name, etc.):
QX Telecom LLC

4. Official mailing address (including street name & number, post office box, city, state, zip code): **230 Fifth Avenue, Suite 800, New York, New York 10001**

5. Florida address (including street name & number, post office box, city, state, zip code):

6. Select type of business your company will be conducting $\sqrt{\quad}$ (check all that apply):
- Facilities-based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - Switchless Reseller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.

- () Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
- () Prepaid Debit Card Provider - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization;

- () Individual () Corporation
- () Foreign Corporation () Foreign Partnership
- () General Partnership () Limited Partnership
- () Other **Limited Liability Company**

8. If individual, provide:

Name:
 Title:
 Address:
 City/State/Zip:
 Telephone No.: Fax No.:
 Internet E-Mail Address:
 Internet Website Address:

9. If incorporated in Florida, provide proof of authority to operate in Florida:

A. The Florida Secretary of State Corporate Registration number:

10. If foreign corporation, provide proof of authority to operate in Florida:

A. The Florida Secretary of State Corporate Registration Number: **M01000001956**

11. If using fictitious name - d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

A. The Florida Secretary of State fictitious name registration number:

12. If a limited liability partnership, provide proof of registration to operate in Florida:

A. The Florida Secretary of State registration number:

13. If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.

Name:

Title:

Address:

City/State/Zip:

Telephone No.:

Fax No.:

Internet E-Mail Address:

Internet Website Address:

14. If a foreign limited partnership, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

A. The Florida registration number:

15. Provide F.E.I. Number (if applicable): **13-4173407**

16. Provide the following (if applicable):

A. Will the name of your company appear on the bill for your services?
() Yes () No

B. If not, who will bill for your services?

Name:

Title:

Address:

City/State/Zip:

Telephone No.:

Fax No.:

Internet E-Mail Address:

Internet Website Address:

C. How is this information provided?

17. Who will receive the bills for your service?

() Residential Customers

() Business Customers

() PATs Providers

() PATs station end-users

() Hotels & motels

() Hotel & motel guests

() Universities

() Universities dormitory residents

() Other: (specify) _____

18. Who will serve as liaison to the Commission with regard to the following?

A. The application:

Name: **David O. Klein**

Title: **Representative of QX Telecom LLC**

Address: **c/o Telecom Certification & Filing, Inc., 485 Madison Avenue, 15th Floor**

City/State/Zip: **New York, NY 10022-5803**

Telephone No.: **(212) 546-9090** Fax No.: **(212) 753-8101**

Internet E-Mail Address: **dklein@telfile.com**

Internet Website Address: **www.telfile.com**

B. Official point of contact for the ongoing operations of the company:

Name: **Mr. Eddie Mishan**

Title: **Managing Member**

Address: **c/o QX Telecom LLC 230 Fifth Avenue, Suite 800**

City/State/Zip: **New York, NY 10001**

Telephone No.: **(212) 689-9094** Fax No.: **(212) 213-1518**

Internet E-Mail Address:

Internet Website Address:

C. Complaint/Inquiries from customers:

Name: **Ms. Denise McMillan**

Title:

Address: **c/o QX Telecom LLC 230 Fifth Avenue, Suite 800**

City/State/Zip: **New York, NY 10001**

Telephone No.: **(212) 689-9094** Fax No.: **(212) 213-1518**

Internet E-Mail Address:

Internet Website Address:

19. List the states in which the applicant:

A. has operated as an interexchange telecommunications company.

NONE

B. has applications pending to be certificated as an interexchange telecommunications company.

NONE

C. is certificated to operate as an interexchange telecommunications company.

NONE

D. has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

NONE

E. has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

NONE

F. has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

NONE

20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

A. Adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No.

B. an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No.

21. The applicant will provide the following interexchange carrier services \checkmark (check all that apply):

a. _____ MTS with distance sensitive per minute rates
_____ Method of access is FGA
_____ Method of access is FGB
_____ Method of access is FGD
_____ Method of access is 800

b. _____ MTS with route specific rates per minute
_____ Method of access is FGA
_____ Method of access is FGB
_____ Method of access is FGD
_____ Method of access is 800

c. MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

d. MTS for pay telephone service providers
e. Block-of-time calling plan (Reach Out Florida, Ring America, etc.)

f. 800 service (toll free)
g. WATS type service (bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

h. Private line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

i. Travel service
 Method of access is 950
 Method of access is 800

j. 900 service

k. Operator services
 Available to presubscribed customers
 Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals)
 Available to inmates

l. Services included are:
 Station assistance
 Person-to-person assistance
 Directory assistance
 Operator verify and interrupt
 Conference calling

22. Submit the proposed tariff under which the company plans to begin in operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

Attached as Exhibit 2.

23. Submit the following:

A. Financial capability.

The application should contain the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. The balance sheet;
2. Income statement; and
3. Statement of retained earnings.

Attached as Exhibit 3.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

1. A written explanation that the applicant has sufficient financial capability to maintain the requested service.

Attached as Exhibit 4.

2. A written explanation that the applicant has sufficient financial capability to maintain the requested service.

Attached as Exhibit 4.

3. A written explanation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Attached as Exhibit 4.

B. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

Attached as Exhibit 5.

- C. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experience or indicate what company has been contracted to conduct technical maintenance.

Attached as Exhibit 5.

APPLICANT ACKNOWLEDGMENT STATEMENT

1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. APPLICATION FEE: I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:



Signature

9/10, 2001

Date

Managing Member
Title

(212) 689-9094
Telephone No.

Address: **c/o OX Telecom LLC**

(212) 213-1518
Fax No.

230 Fifth Avenue, Suite 800, New York, NY 10001

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) _____
(Title) _____ of

(Name of Company)
and current holder of Florida Public Service Commission Certificate Number
_____, have reviewed this application and join in the petitioner's
request for a:

() transfer

() assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Signature

Date

Title

Telephone No.

Address: _____

Fax No.

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please \checkmark check one):

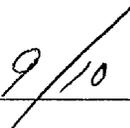
- (\checkmark) The applicant will **not** collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month. (The bond must accompany the application.)

UTILITY OFFICIAL:



Signature

, 2001

Date

Managing Member
Title

(212) 689-9094
Telephone No.

Address: c/o QX Telecom LLC

(212) 213-1518
Fax No.

230 Fifth Avenue, Suite 800, New York, NY 10001

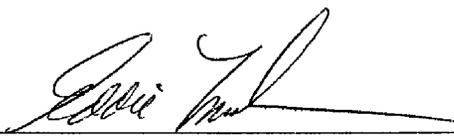
CURRENT FLORIDA INTRASTATE SERVICES

Applicant **has** () or **has not** (✓) previously provided intrastate telecommunications in Florida.

If the answer is has fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:



Signature

9/10, 2001

Date

Managing Member
Title

(212) 689-9094
Telephone No.

Address: **c/o QX Telecom LLC**

(212) 213-1518
Fax No.

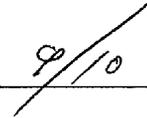
230 Fifth Avenue, Suite 800, New York, NY 10001

AFFIDAVIT

By my signature below, I the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

Signature  Date , 2001

Managing Member (212) 689-9094
Title Telephone No.

Address: c/o QX Telecom LLC (212) 213-1518
Fax No.

230 Fifth Avenue, Suite 800, New York, NY 10001

EXHIBIT 1

State of Delaware

PAGE 1

Office of the Secretary of State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF FORMATION OF "QX TELECOM LLC", FILED IN THIS OFFICE ON THE SIXTH DAY OF APRIL, A.D. 2001, AT 4:45 O'CLOCK P.M.



Harriet Smith Windsor
Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 1293074

DATE: 08-13-01

3378453 8100

010396685

CERTIFICATE OF FORMATION

OF

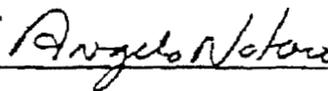
QX TELECOM LLC

1. The name of the limited liability company is QX TELECOM LLC.

2. The address of its registered office in the State of Delaware is Corporation Trust Center, 1209 Orange Street, in the City of Wilmington, County of New Castle. The name of its registered agent at such address is The Corporation Trust Company.

3. This Certificate of formation shall be effective on the date of filing.

IN WITNESS WHEREOF, the undersigned have executed this Certificate of Formation of QX TELECOM LLC this 6th day of April, 2001.



Angelo Notaro

Authorized Person



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

August 27, 2001

CT CORPORATION SYSTEM

Qualification documents for QX TELECOM LLC were filed on August 27, 2001, and assigned document number M01000001956. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date. In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

The certification you requested is enclosed.

A limited liability company annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Registration and Qualification Section.

Trevor Brumbley
Document Specialist
Division of Corporations

Letter Number: 001A00048799

State of Florida



Department of State

I certify the attached is a true and correct copy of the application by QX TELECOM LLC, a Delaware limited liability company, authorized to transact business within the state of Florida on August 27, 2001, as shown by the records of this office.

The document number of this limited liability company is M01000001956.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Twenty-seventh day of August, 2001



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 608.503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

- 1. OX TELECOM LLC (Name of foreign limited liability company)
2. Delaware (Jurisdiction under the law of which foreign limited liability company is organized)
3. 13-4173407 (FEI number, if applicable)
4. April 6, 2001 (Date of Organization)
5. Perpetual (Duration: Year limited liability company will cease to exist or "perpetual")
6. June 1, 2001 (Date first transacted business in Florida. (See sections 608.501, 608.502, and 817.155, F.S.))
7. 230 Fifth Avenue, New York, New York 10001 (Street address of principal office)

8. If limited liability company is a manager-managed company, check here [X]

9. The usual business addresses of the managing members or managers are as follows:

Edward I. Mishan, 230 Fifth Avenue, New York, New York 10001

Steven Mishan, 230 Fifth Avenue, New York, New York 10001

Jeffrey Mishan, 230 Fifth Avenue, New York, New York 10001

SECRETARY OF STATE
TALLAHASSEE, FLORIDA
01 AUG 27 PM 2:31

10. Attached is an original certificate of existence, no more than 90 days old, duly authenticated by the official having custody of records in the jurisdiction under the law of which it is organized. (A photocopy is not acceptable. If the certificate is in a foreign language, a translation of the certificate under oath of the translator must be submitted.)

11. Nature of business or purposes to be conducted or promoted in Florida:

Telephone calling card services

[Handwritten signature of Edward I. Mishan]

Signature of a member or an authorized representative of a member. (In accordance with section 608.408(3), F.S., the execution of this document constitutes an affirmation under the penalties of perjury that the facts stated herein are true.)

Edward I. Mishan

Typed or printed name of signee

**CERTIFICATE OF DESIGNATION OF
REGISTERED AGENT/REGISTERED OFFICE**

PURSUANT TO THE PROVISIONS OF SECTION 608.415 OR 608.507, FLORIDA STATUTES, THE UNDERSIGNED LIMITED LIABILITY COMPANY SUBMITS THE FOLLOWING STATEMENT TO DESIGNATE A REGISTERED OFFICE AND REGISTERED AGENT IN THE STATE OF FLORIDA.

1. The name of the Limited Liability Company is:

OX TELECOM LLC

2. The name and the Florida street address of the registered agent and office are:

C T Corporation System

(Name)

c/o C T Corporation System, 1200 South Pine Island Road

Florida street address (P.O. Box NOT ACCEPTABLE)

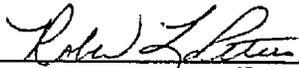
Plantation

FL 33324

City/State/Zip

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 608, F.S.

C T Corporation System



(Signature)

**Robin LaPeters
Vice President**

\$ 100.00 Filing Fee for Application
\$ 25.00 Designation of Registered Agent
\$ 30.00 Certified Copy (optional)
\$ 5.00 Certificate of Status (optional)

01 JUN 27 PM 3:31
SECRETARY OF STATE
MAIL ROOM

APPROVE
AND
FILE

EXHIBIT 2

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by QX Telecom LLC with principal offices at 230 Fifth Avenue, Suite 800, New York, NY 10001. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: September 28 , 2001
Issued By:

Effective: _____

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

CHECK SHEET

Sheet 1 through 19 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original

Issued: September 28 , 2001
Issued By:

Effective: _____

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

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Issued: September 28 , 2001
Issued By:

Effective: _____

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting in an Increase to a Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a Customer's Bill
- T - Change in Text or Regulation but no Change in Rate or Charge

Issued: September 28 , 2001

Effective: _____

Issued By:

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

TARIFF FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FLA PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FLA PSC follows in their tariff approval process, the most current sheet number on file with the FLA PSC is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Number Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).1.
 - 2.1.1.A.1.(a).1.(i).
 - 2.1.1.A.1.(a).1.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the FLA PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FLA PSC.

 Issued: September 28 , 2001

Effective: _____

Issued By:

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable the customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Calling Card - A card issued by the Company, the customer's Local Exchange Company, authorized vendor, or other common carrier which allows the customer to make telephone calls and bill calls to the Calling Card by entering a PIN.

Card Number - A multi-digit identifying number which may be printed on each Prepaid Calling Card or Calling Card, which may also be referred to in this tariff as a PIN.

Company or Carrier - QX Telecom LLC

Credit Card Charges - Prepaid Calling Card purchases, renewals, and other charges that may be billed to Major Credit Cards.

Customer - The person, firm, corporation or other entity which orders service and is responsible for both payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Evening - From 5:00 p.m. up to, but not including 11:00 p.m. local time Sunday through Friday.

FLA PSC - Florida Public Service Commission.

Holidays - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Veterans' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, and Christmas Day.

Local Exchange Company - A company which furnishes local exchange telephone service.

Major Credit Card - A universally accepted charge card. MasterCard, VISA, Diner's Club International, American Express and Carte Blanche are examples of major credit cards which the Company may accept.

Issued: September 28, 2001

Effective: _____

Issued By:

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (contd.)

Night/Weekend - From 11:00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to, but not including 5:00 p.m. Sunday.

PIN(s) - One or more multi-digit (usually 8 or more) personal identification numbers which have been assigned to a customer to use with a designated 800 number, or other access number, to access the Company's network.

Underlying Carriers - Those certificated telecommunications service providers.

Issued: September 28 , 2001
Issued By:

Effective: _____

Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

The Company's facilities are furnished for communications originating at specified points within the State of Florida under terms of this tariff.

The Company operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. When authorized by the customer, the Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a customer's location to the Company network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer time basis, and are available 24 hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All services provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service, except with the express consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Company's resellers and rebillers must be certified.

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Mr. Eddie Mishan, Managing Member
230 Fifth Avenue, Suite 800
New York, NY 10001

SECTION 2 - RULES AND REGULATIONS (contd.)

2.3 Liabilities of the Company

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring due to the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

2.4 Interruption of Service

2.4.1 Credit allowances for the interruption of service, which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired.

Before giving such notice, the customer shall ascertain that the trouble is not being caused by an action or omission by the customer within the customer's control, or is not due to the wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

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New York, NY 10001

SECTION 2 - RULES AND REGULATIONS (contd.)**2.4 Interruption of Service (cont'd)**

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the fixed monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

“A” -- outage times in hours

“B” -- total fixed monthly charge for affected facility

2.5 Suspension-of-Service Guidelines

Service will be suspended without notice in the following situations:

- 1) The customer obtained service fraudulently; or
- 2) A safety hazard is found on the customer's premises.

2.6 Restoration of Service

Restoration of service shall be done as quickly as practicable by patching, rerouting, substitution of component parts or pathways, and other means, as determined necessary by the Company.

2.7 Billing Periods

To the extent that the customer is not a Prepaid Calling Card customer, the customer will receive a bill after the 30-day cycle.

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New York, NY 10001

SECTION 2 - RULES AND REGULATIONS (contd.)**2.8 Understanding Your Statement of Account**

To the extent that the customer is not a Prepaid Calling Card customer, the customer's bill will outline specific charges or adjustments for the Company's services.

2.9 Questions About Your Statement of Account

If the customer has questions about the Company's charges that may appear on its statement of account, the customer may call the Company's service representative toll free at 1 (800) 385-1968.

2.10 Special Promotions

The Company offers no special promotions at this time and anticipates no such promotions in the future.

2.11 Billing Dispute

In the event the customer is not satisfied with the Company's resolution of a billing dispute, the customer may make application to the FLA PSC for review and disposition of the matter.

2.12 Forms of Payment

At the customer's request, the Company permits the use of approved credit cards to apply for and receive Prepaid Calling Cards used to access and pay for the Company's telecommunications services. Telephone charges will be debited by the Company against this card at the rates set forth in Section 4 herein.

2.13 Advanced Payments

The Company requires advance payments from its Prepaid Calling Card Customers.

2.14 Responsibility of the Company

The Company endeavors to provide the best long distance service possible at a fair and competitive price.

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New York, NY 10001

SECTION 2 - RULES AND REGULATIONS (contd.)

2.15 Frequency Restrictions

There are no frequency restrictions.

2.16 Credit for Incomplete Calls

When a Customer calls in and identifies that specific calls were incomplete, the Company's Customer Service department has the capability to credit the Customer's Prepaid Calling Card. In the event that the call was incomplete, the Company will automatically credit the Customer's Prepaid Calling Card.

2.17 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Company services.

2.18 Deposits

The Company does not require a deposit from the customer.

2.19 Taxes

All State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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New York, NY 10001

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Usage Based Services - Timing of Calls

The Company's charges are based on the actual usage of the Company's services, in addition to any special features and/or service options, utilized by the customer. Charges begin when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the Local Exchange Company sends a signal to the switch. Charges cease when either party (called or calling) hangs up. There is no charge for an incomplete call.

3.2 Long Distance Network Service

The Company's Long Distance Telecommunications Network Service provides for the facilities-based and switchless resale of Florida interexchange carriers' tariffed Software Defined Network (SDN) Service. This service is a custom designed private telecommunication network that combines the efficiencies and benefits of both switched and private line service to meet the specific requirements of Customers that need to communicate on an interlata basis within the State.

Each service Customer is billed individually for each call, on a conversation minute basis, placed through the Company since the previous month's billing. Each call is measured and billed at the applicable rate for the initial sixty (60) second period or fraction thereof, and then at the applicable rate for each additional sixty (60) second period or fraction thereof. The minimum length of a call is sixty (60) seconds. See Section A, Rates and Charges, for the applicable rate schedule.

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SECTION 3 - DESCRIPTION OF SERVICES (contd.)**3.2 Long Distance Network Service (contd.)**

Dedicated access circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with FLA PSC rules or if the special access channel is jurisdictionally interstate. Charges for the dedicated access channel are determined by the access provider.

3.3 Prepaid Calling Card Service

3.3.1. This service permits use of QX Telecom LLC Prepaid Calling Cards for placing long distance service calls. Calling card customers may purchase QX Telecom LLC Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. QX Telecom LLC Prepaid Calling Cards are available at a variety of face values. QX Telecom LLC Prepaid Calling Card service is accessed using the QX Telecom LLC toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. QX Telecom LLC's processor tracks the call duration on a real time basis to determine the amount of calling time consumed. The total consumed calling time for each call, which includes applicable taxes, is deducted from the remaining calling minute balance on the Customer's QX Telecom LLC Prepaid Calling Card.

3.3.2. All calls must be charged against a QX Telecom LLC Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.

3.3.3. The Company offers origination from anywhere in the United States, and termination, intrastate, interstate and internationally.

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SECTION 3 - DESCRIPTION OF SERVICES - (Contd.)**3.3 Prepaid Calling Card Service (cont'd)**

- 3.3.4** All calls must be charged against a QX Telecom LLC Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.
- 3.3.5** A card will expire thirty (30) days after activation and automatically reactivates after credit card is charged.
- 3.3.6** A credit allowance for QX Telecom LLC Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A calling card Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the calling card Customer must notify the Company at the designated toll-free Customer service number printed on the QX Telecom LLC Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.
- 3.3.7** When a call charged to an QX Telecom LLC Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the calling card Customer will receive a credit equivalent to one calling minute.

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SECTION 3 - DESCRIPTION OF SERVICES (contd.)**3.4 Directory Assistance Service**

Directory Assistance Service is provided to assist subscribers in obtaining telephone numbers.

3.5 Accessing Service

The service provided by the Company is one way dial in - dial out, multi-point telecommunications services, allowing the customer to originate calls through the network facilities of the Underlying Carriers. Access to the Company may differ dependent upon the type of exchange access service provided by the local exchange telephone company to the Underlying Carriers.

3.6 Availability of Service

The services provided through the Company, are available where equal access and the Billing Systems of its Underlying Carriers are provided.

3.7 Locations of Service

The services offered by the Company are to be available statewide, where the long distance services of its Underlying Carriers are available. The services offered by the Company are not intended to be limited geographically.

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SECTION 4 - RATES

4.1 Long Distance Network and Prepaid Calling Card Usage Rates

4.1.1 Day, Evening and Night rate periods apply to Long Distance Network usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 a.m. to, but not including, 5:00 p.m., Monday through Friday and 5:00 p.m. to, but not including, 11:00 p.m. Sunday. The Night/Weekend Rate period is 11:00 p.m. to, but not including, 8:00 a.m. Monday through Sunday, all day Saturday, and from 8:00 a.m. to, but not including, 5:00 p.m. Sunday. For New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25), the Evening Rate applies.

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SECTION 4 - RATES (contd.)

4.1 Long Distance Network and Prepaid Calling Card Usage Rates (Cont'd)

4.1.2 Florida Intrastate Interlata Rates

Limited Plan: \$39.95/ month for 1,041 minutes

Unlimited Plan: \$49.95/month

4.1.3 Florida Intrastate Intralata Rates

Limited Plan: \$39.95/ month for 1,041 minutes

Unlimited Plan: \$49.95/month

4.2 Payphone Surcharge

QX Telecom LLC's calling card customers will be debited \$0.30 per month as a payphone surcharge.

4.3 Monthly Maintenance Charge

QX Telecom LLC's calling card customers will be debited \$3.95 per month as a monthly maintenance charge.

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SECTION 4 - RATES (contd.)

4.4 Exemptions and Special Rates

4.4.1 Directory Assistance for Handicapped Persons:

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving handicapped individuals. The Company shall charge the prevailing tariff rates for every call in excess of fifty within a billing cycle.

4.4.2 Hearing and Speech Impaired Persons:

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.4.3 Telecommunications Relay Service:

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is either both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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EXHIBIT 3

QX Telecom LLC
Projected Balance Sheets

	<u>31-Jul-01</u>	<u>08/31/01</u>	<u>30-Sep-01</u>	<u>10/31/01</u>	<u>30-Nov-01</u>	<u>31-Dec-01</u>
Cash in Bank	180000	435000	690000	945000	1200000	1455000
Unamortized Start Up Costs	295000	290000	285000	280000	275000	270000
Total Assets	475000	725000	975000	1225000	1475000	1725000
Members Capital	475000	725000	975000	1225000	1475000	1725000

QX Telecom LLC
Projected Cash Flow Statements

	<u>31-Jul-01</u>	<u>31-Aug-01</u>	<u>30-Sep-01</u>	<u>31-Oct-01</u>	<u>30-Nov-01</u>
Opening cash	0	180000	435000	690000	945000
Cash Receipts	<u>600000</u> 600000	850000 1030000	850000 1285000	850000 1540000	850000 1795000
Cash disbursements	<u>420000</u>	<u>595000</u>	<u>595000</u>	<u>595000</u>	<u>595000</u>
Ending cash	180000	435000	690000	945000	1200000

	<u>31-Dec-01</u>	<u>31-Jan-02</u>	<u>28-Feb-02</u>	<u>31-Mar-02</u>	<u>30-Apr-02</u>	<u>31-May-02</u>	<u>30-Jun-02</u>	<u>31-Jul-02</u>	<u>31-Aug-02</u>
Opening cash	1200000	1455000	1725000	1995000	2265000	2535000	2805000	3075000	3345000
Cash Receipts	850000	900000	900000	900000	900000	900000	900000	900000	900000
	2050000	2355000	2625000	2895000	3165000	3435000	3705000	3975000	4245000
Cash disbursements	<u>595000</u>	<u>630000</u>							
Ending cash	1455000	1725000	1995000	2265000	2535000	2805000	3075000	3345000	3615000

QX Telecom LLC
Projected Income Statements

		31-Jul-01	31-Aug-01	30-Sep-01	31-Oct-01	30-Nov-01	31-Dec-01
Sales	Sales	<u>600000</u>	<u>850000</u>	<u>850000</u>	<u>850000</u>	<u>850000</u>	<u>850000</u>
Amortization of Start Up Costs	Amortization of Start Up Costs	5000	5000	5000	5000	5000	5000
Operating Expenses	Operating Expenses	<u>420000</u>	<u>595000</u>	<u>595000</u>	<u>595000</u>	<u>595000</u>	<u>595000</u>
Total Expenses	Total Expenses	425000	600000	600000	600000	600000	600000
Net Profit	Net Profit	175000	250000	250000	250000	250000	250000

**QX Telecom LLC
Projected Income Statements**

	30-Sep-02	31-Oct-02	30-Nov-02	31-Dec-02	Totals 2002	2003
Sales	900000	900000	900000	800000	10800000	10800000
Amortization of Start Up Costs	5000	5000	5000	5000	60000	60000
Operating Expenses	<u>630000</u>	<u>630000</u>	<u>630000</u>	<u>630000</u>	<u>7560000</u>	<u>7560000</u>
Total Expenses	635000	635000	635000	635000	7620000	7620000
Net Profit	265000	265000	265000	265000	3180000	3180000

EXHIBIT 4

1. **A written explanation** that the Applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

In support of its financial qualifications, QX Telecom LLC submits pro forma financial statements for its first three (3) years of operations, as attached hereto as Exhibit 3. These statements demonstrate that QX Telecom LLC has the financing and working capital necessary to fulfill any obligations it may undertake with respect to the operation in the State of Florida.

Accordingly, QX Telecom LLC asserts that it has the financial resources necessary to operate as a facilities-based and resold interexchange telecommunications services provider in the State of Florida.

2. **A written explanation** that the Applicant has sufficient financial capability to maintain the requested service.

In addition to Exhibit 3 to the Application, attached please find one copy of QX Telecom LLC's bank statement covering the period of August 1, 2001 through August 31, 2001, evidencing a balance of Three Hundred Thousand Seventy-Seven Thousand Six Hundred Thirty-Three Dollars and Eighty-Six Cents (\$377,633.86). QX Telecom LLC feels that these funds are sufficient to finance the services it intends to offer to the public. In addition, as Applicant is a non-facilities based reseller, it will not require a capital investment for equipment or infrastructure.

3. **A written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Telegenius, Inc. will not lease and/or own equipment for the provision of services detailed in its Application. QX Telecom LLC has a renewable contract with a facilities-based carrier, which provides QX Telecom LLC with domestic interexchange and international termination.

EXHIBIT 5

Edward I. Mishan

230 Fifth Avenue
New York, NY 10001
212-689-9094

1977 to Present

**Vice President, E. Mishan & Sons, Inc.
Import/Export General Merchandise
Partner**

Job Responsibilities

Product development, starting with overseas purchasing from China,
Hong Kong and Taiwan

Filing for patents and copyrights on certain related products

Development of Marketing Plan which includes concept of Direct Response T.V.
commercials, implement media purchasing budget on a weekly basis
analyzing media response of each individual TV station

Phase II of Marketing Plan: Consisting of Domestic and Global Mail Order and
Retail Sales. Organizing sales team for each market.

Retail Marketing: Sales calls with in-house sales people to key accounts,
such as: Walmart, K-Mart, Target, Walgreens, Eckerd, CVS and
Rite Aid

2001 to Present

Manager of QX Telecom LLC

Job Responsibilities

Implement QX Telecom marketing, operations and negotiations with large
Telecom Carriers

Increase sales volume by expanding customer base

P.O. Box 6422
Malibu, CA 90264
Phone: (310) 457-1154
Fax: (310) 457-1154
Email: piaffe@msn.com

Denise McMillan

Objective Computer/Technical/Database

- Accomplishments**
- Created Avant 1.0 (vaulting competition database management system) for Barronsgate, Inc.
 - Created PC Inventory for Xircorn, Inc.
 - Created IBM Service Request database tool for IBM Global Services

Experience 2000–present Wellquest Intl. Thousand Oaks, CA

Database Administrator/MS Access Developer

- Administer/analyze extensive MS Access customer service database.
- Create customized reports as needed.
- Create customized MS Access/Visual Basic applications and enhancements as needed.

1999–2000 Xircorn, Inc. Thousand Oaks, CA

IS Workflow Coordinator

- Created PC Inventory, administered ChainLink, created asset tracking and service request fulfillment databases.
- Assisted as the "help desk", resolved technical issues and made service request assignments as needed.

Set up workstations with Windows 98, Windows NT, Novell and Lotus Notes.

1998–1999 IBM Global Services Woodland Hills, CA

Service Request Administrator

- Designed and programmed a database tool using Microsoft Access and Visual Basic for enhanced cost savings/productivity.
- Created customized databases and reports.
- Significantly increased department efficiency/profitability.

1998 GE Capital Assurance Thousand Oaks, CA

Regional Office Manager

- Maintained the regional computer system (ARMS), designed customized databases and reports in Microsoft Access.
- Performed all customer service/support, submitted and managed all applications through their entire process.
- Performed all office accounting.
- Managed office support staff.

Experience (cont'd) 1997–1998 LRF Acoustics, Inc. Chatsworth, CA

Office Manager

- Maintained the office computer system.
- Performed all office accounting.
- Installed software and hardware, assisted as the "help desk."

1994–1997 Harman Consumer Group Northridge, CA

Assistant to:

VP/Quality (Harman International)

VP/Engineering (Harman Consumer Group)

VP/Engineering (Infinity)

- Supported MS Windows 3.11/95 in a networked office environment.
- Installed, configured and evaluated software and hardware.
- Designed and co-authored Harman International LAN guide for new users.
- Produced budgets, spreadsheets, databases, office layouts and graphics.
- Proficient in Microsoft applications (Access, Excel, FrontPage, Money, Outlook, Powerpoint, Word), Adobe Acrobat, AutoCAD LT, the Internet.

Other Experience 1989–1994 The Bellwether Company Malibu, CA

President

- Professionally trained, competed and sold dressage horses.

1986–1989 Legal Plus Agency Beverly Hills, CA

Legal Assistant/Paralegal Trainee

- Assisted with and trained in legal research, audits, public offerings.

1978–1986 Neil Rosenstein Beverly Hills, CA

Administrator, Officer and Director

- Managed administrative offices and supervised staff for various public and private corporations.
- Attended board meetings and recorded minutes.
- Created and maintained databases, correspondence, financial records, legal documents, regulatory filings and stock portfolios.

References

Patty Littmann
Bamonsgate, Inc.
3582 Trunfo Canyon Road
Agoura, CA 91301
(818) 865-0510

Laurie Fincham
President
LRF Acoustics, Inc.
(707) 586-2144

Jean Tenuta
Sr. HR Representative
Harman Consumer Group
8500 Balboa Blvd.
Northridge, CA 91329
(818) 893-8411

Legal Plus Agency
Beverly Hills, CA
(310) 855-1651

Neil Rosenstein
BH Acquisitions, Inc.
345 North Maple Dr., Suite 305
Beverly Hills, CA 90210
(310) 278-6688

Interests

Dressage, German, French, reading, music, painting and sketching, art, dance, web design, computers.

NARENDRA MISTRY
100-B Paulison Ave, Apt. 33
Passaic, New Jersey 07055
(973) 779-3735
Email: tomyboy143@aol.com

OBJECTIVE: A challenging position, utilizing abilities developed through my computer skills, And seeking Opportunity for professional growth based on performance and knowledge in Networking and technical support.

CERTIFICATION: MCP (Implementing and Supporting Microsoft Windows NT WorkStation 4.0)

TECHNICAL SKILL: Local Area Networks (fundamental concepts of LAN architecture). Describe the Integration of LAN hardware and software using different protocols, topologies, and Access media. Hubs, repeaters, routers, bridges, multiplexes, multiprotocol environment, Wide Area Networks (fundamental concepts of telephony, telecommunication, and Exploration of emerging WAN technologies). Network design solutions, Interoperability, Network optimization, diagnostic tools, Utilities for Memory Management, and troubleshooting tools.

Hardware: Installation, configuration, upgrading, troubleshooting IBM and PC-Compatible Hardware.

Operating System: Windows 95,98,2000,NT4.0 (Server/Workstation)
DOS 6.2x, Novell NetWare 3.1x/4.x

Protocols: TCP/IP, IEEE 802.2, 802.3, Token Ring, IEEE 802.5, IPX/SPX

EDUCATION: THE CHUBB INSTITUTE, Jersey City, New Jersey 1998-1999
Diploma in Network Engineering and Data Communication (GPA 3.75)
Windows NT 4.0 (Workstation/Server), NetWare 3.12, Intranet Ware 4.11

RAMHILL BUSINESS SCHOOL, Passaic, New Jersey 1994 -1995
Diploma in Computer Information Processing

EXPERIENCE: REEM NETWORK LLC, Passaic, NJ 1999-Present
PC Support/Helpdesk Analyst

Providing daily support to 600+ end users for all software, hardware and network connectivity issues (2nd and 3rd level support). Installing and configuring local and network printers. Configure local and global users and groups. Establish local & network resource security. Optimize application, operating system and network performance. Apply capacity planning techniques to determine hardware and software needs. Deploy fundamental network components, such as DHCP, WINS, DNS, RAS and Proxy Server. Software Upgrades & Application.

MYRON MANUFACTURING CORP., Maywood, NJ 1994-1999
Laser Operator

Use and maintain peripheral equipment such as printers and terminals. Provide basic technical support and operations. Responsible to maintain Trigger file and input data. Maintain production schedule and quality of excellence. Troubleshoot printers and Generate shipping labels using AS/400

Jignesh Shah

270 Park Avenue
 Passaic, New Jersey, 07055
 1.973.779.0353
 jig1020@yahoo.com

SUMMARY:

To obtain a challenging position within the Network engineering and web based environment, which will allow me to utilize my professional & technical experience.

EXPERIENCE:

Elite Technical Inc. Livingston, New Jersey 01/01 - 05/01

Assignment: American Insurance Group (AIG)

Senior Remote LAN Engineer

- Remote administration of all backups on 385 Windows NT 4.0 servers via, RCO Uni-center tool, Veritas Backup Exec 6.1/7.0/8.5.
- Performed File restorations on all enterprise servers including: SQL, Exchange, RAS and etc.
- Resolving daily network issues such as, Router failure, WINS, DNS, hub/switch failures, etc.
- Technical leader among a team of 6 +, also coordinated various projects to meet AIG goals & standards.
- Assisting in designing and proposing of new backbone infrastructure for AIG, which would meet their new storage area network solutions.

Panhealth.com Livingston, New Jersey 06/00 - 12/00

Network Operations Engineer

- Troubleshoot and resolve network, server, and desktop problems. Provided daily support for the development team and customers of the web site.
- Setup all of Panhealth.com's subnets for there network(s). Changed the DHCP scope and the addresses on all of the servers.
- Build Compaq servers and install OS and software on them for an Internet startup company. Install IIS, UltraBac, Oracle 9.1 & 8i, SQL sites, as well as custom written batch software and services.
- Configured and installed Dialogic T1 interface card. Assisted in programming voice & data T1 connection with Verizon (Bell Atlantic).
- Administer Exchange 5.5 organization with Outlook Web Access. Create/delete mailboxes, setup aliases, distributions lists, and public folders. Troubleshoot client and server problems.
- Troubleshoot and assist in resolving web site functionality. Test the functionality of the website and suggest changes for improvement, also monitoring the web site and servers using Compaq Insight Manager and Server Alive.
- Troubleshoot problems with Right Fax server. Trace problems with Right Fax and the Exchange connector as well.
- Setup two Sun Solaris SPARC systems as Panhealth's primary firewall using Checkpoint firewall software.

Network Integration Services Inc. New York, New York 06/98 - 12/99

Assignment: Roche Molecular Systems

Project/Technical Engineer

- Migrated all of Roche Molecular Systems Novell 3.1x - 4.x to Windows NT 4.0 Servers/Workstations.
- Installed and configured Microsoft DHCP servers for 500-user network.

- Lead engineer for implementing system policies and technical configurations in a secure desktop Windows NT 4.0 environment.
- Created SMS packages via SMS Installer to meet Hoffmann LaRoche standards.
- Managed a team of 10 + engineers for the Windows NT Migration project.
- Designed and implemented a utility program to perform data backup for 500 + users.
- Built production, development, & SMS servers for the Windows NT migration project.
- Performed a 500 + cutover to Microsoft Exchange 5.5 (client/server) from Lotus cc:Mail 6.03.

Assignment: Roche Vitamins Inc.

Network/Systems Administrator

- Performed 800-user migration onto Windows NT 4.0 platform.
- Designed LAN/WAN Infrastructure to rebuild entire Windows NT 4.0 network environment.
- Performed third level support for all migration related Technical Issues.
- Setup and configured network using Windows NT 4.0 with Bay 450 Switches and Synoptic hubs on 10/100-Base-T ATM network.
- Assisted with uniform desktop unattended installs on a Windows NT platform.
- Worked with Roche Vitamins applications support team to test all application and database systems on a Windows NT network.
- Migrated all Novell NetWare 3.12 A 4.11 servers to Windows NT 4.0 platform.
- Performed Lotus cc:Mail 6.03 cutover to Microsoft Exchange 5.0 (client/server).

Merrill Lynch

New York, New York

10/97 - 06/98

Network Administrator

- Managed and supported all network issues for the Y2K project.
- Performed 2000 + user cutover to a new domain on the Windows NT Enterprise System.
- Setup several 100-user Ethernet segments running 100-Base-T network.
- Configured TCP/IP, IPX/SPX, DHCP, and SNMP on various network topologies: Token-Ring, Thin/Fast Ethernet, and Star.
- Managed Novell Directory Services (NDS) on all 4.x servers.
- Responsible for daily backups of all servers using Cheyenne ARCserve IT.
- Installation of Sun Solaris 2.6 servers for Y2K testing.
- Maintained the infrastructure for all LAN/WAN systems for all New York and New Jersey sites.

Information Technology Partners Inc. New York, New York 10/96 - 10/97

Assignment: AT&T

Network Management (Customer Care Operations Management)

- Maintained WAN systems for various business units.
- Managed IP addressing allocation for various customer networks (VPN, MIS, WICS).
- Troubleshoot protocol Issues (OSPF, RIP, TCP/IP, SNMP, static routing, and CSU/DSU configurations) on Bay and Cisco Routers via telnet.
- Routed 800 numbers over the network for efficient performance, voice over IP.
- Monitored HP-Open view for any T-1/T-3 connectivity issues and any network outages.
- Maintained UNIX accounts for business and individuals onto a HP-UNIX database.

EDUCATION:

Kean University Union, New Jersey 12/01
B.S. in Computer Science - Concentration: Information Systems.

Structured Network Institute Jersey City, New Jersey 02/99 - 05/99
Introduction to LAN/WAN Data Communications, TCP/IP v4-6 Networking with Cisco Routers, and Introduction to Cisco Router Configuration (ICRC).

The Chubb Institute, Jersey City, New Jersey 05/97 - 10/97
Diploma in Network Engineering and Data Communications. GPA: 3.3/4.0.

TECHNICAL SKILLS:

Operating Systems: Windows 95/98/2000 and Windows NT 4.0, MS DOS 6 x, NetWare 3.1x-4.x, Ultra SPARC, Sun Solaris 2.6, UNIX, Linux-Red Hat 6.1, Cisco IOS 12.0 & BackOffice Administration.

Hardware: Compaq: Proliant/Deskpro 4000/5100/6000/6400, Intel Based Servers IBM, IBM PC-AT, Pentium, Adtran CSU/DSU, transceivers, 66M150 & 110 Punch Block, Ethernet/Token Ring NICs; CAT 5 Cabling, Coaxial Cabling, RS-232, V.35, DB25, RJ48 and AUI. 3COM Ethernet hubs, CISCO routers (2500, 4500, 5500), MAU Token-Ring, X.25 Technology, Asante hubs, and Nortel Networks.

Database/Language: Access 97/2000, Visual C++, COBOL & Visual Basic 6.0.

Internet Servers & Network Utilities: Design & Implementation of TCP/IP networks (DHCP, WINS, DNS, IPV6, WINSOCK2.0, TELNET, FTP, Tracert), Internet Information Server 3.0/4.0, and Proxy Server 2.0.

Technical Training: Novell 3.1x - 4.x (CNE 4), Introduction to Cisco Router Configuration (ICRC), AT&T Common backbone training (Dial-up Services).

Software Application: Microsoft Office 97/2000 Suite, Photoshop 6.0, Shiva DUN, Norton Ghost 6.0, Visio 2000 Enterprise, Internet Explorer 5.5, Netscape Communicator 4.76, Project 2000, FrontPage 2000, TELNET, Acrobat 3.01-4.0, Winbatch, Scriptit, SMS Installer & Remote Control client, Exchange 5.5, Outlook 98/2000, Lotus Notes 5.0.3, cc:Mail 6.3-8.0, Compaq Insight Manager, RAS, SAP R/3, Novell Directory Services (NDS), RUMBA Sessions, Peoplesoft, Citrix WinFrame Client, Extra Personal Client 6.x, ODBC & HP-JetAdmin.

REFERENCES: Available upon request.