The Florida Public Service Commission announces a customer service hearings in the following docket, to which all interested persons are invited.

Docket No. 001148-EI - Review of the retail rates of Florida

Power & Light Company.

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DATE AND TIME: November 29, 2001, 12:00 p.m.

PLACE: City Commission Chambers, 2nd Floor

City Hall

301 S. Ridgewood Avenue

Daytona Beach, Florida

DATE AND TIME: November 29, 2001, 6:00 p.m.

PLACE: Brevard County Governmental Center

Building C, 2nd Floor, Space Coast Room

2725 Judge Fran Jamieson Way

Melbourne, Florida

This hearing will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the hearing. PURPOSE: To permit members of the public to give testimony regarding the review of the retail rates of Florida Power's Light Company. All witnesses shall be subject to cross-examination at the conclusion of their testimony. Any person requiring some accommodation at this hearing because of a physical impairment DOCUMENT NUMBER DATE.

FPSC-COMMISSION CLERK

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should call the Division of the Commission Clerk and Administrative Services at (850)413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

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