

FLORIDA PUBLIC SERVICE COMMISSION  
NOTICE OF CUSTOMER SERVICE HEARINGS

TO

PARTIES OF RECORD

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 010949-EI

RE: REQUEST FOR RATE INCREASE BY GULF POWER COMPANY

ISSUED: November 19, 2001

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and service of Gulf Power Company. The hearings will commence at the time and location indicated and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Pensacola            10:00 A.M. CST, Wednesday, January 16, 2002  
Pensacola City Hall  
Pensacola City Council Chambers (1<sup>st</sup> Floor)  
180 Governmental Center  
Pensacola, Florida 32521

Panama City        4:00 P.M. CST, Wednesday, January 16, 2002  
Holiday Inn Select  
Main Ballroom  
2001 N. Cove Blvd.  
Panama City, Florida 32405

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public on the rates and service of Gulf Power Company. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the

DOCUMENT NUMBER-DATE

14666 NOV 19 01

FPSC-COMMISSION CLERK

public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

#### ADDITIONAL NOTICE

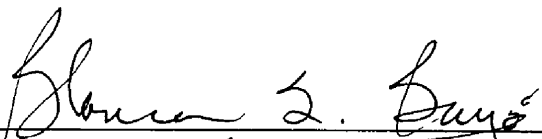
To ensure that the public is made aware of the public hearing scheduled in this matter, Gulf Power Company, prior to the hearings scheduled herein, are directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The notice shall be completed at least ten (10) days before the first scheduled hearing. The Company is also directed to publish in a newspaper of general circulation in the area in which a hearing is to be held, a display advertisement stating the time, date, location and purpose of the hearing and a statement that, "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

#### JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code are also applicable.

NOTICE OF CUSTOMER SERVICE HEARINGS  
DOCKET NO. 010949-EI  
PAGE 3

By DIRECTION of the Florida Public Service Commission this  
19th day of November, 2001.

  
\_\_\_\_\_  
BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

( S E A L )

KNE