

The Florida Public Service Commission announces customer service hearings to be held in the following docket, to which all interested persons and parties are invited to attend.

Docket No. 010949-EI - Request for rate increase by Gulf Power Company.

DATE AND TIME: Wednesday, January 16, 2002, 10:00 a.m. CST

PLACE: Pensacola City Hall

City Council Chambers (1st Floor)

180 Governmental Center

Pensacola, Florida 32521

DATE AND TIME: Wednesday, January 16, 2002, 4:00 p.m. CST

PLACE: Holiday Inn Select

Main Ballroom

2001 N. Cove Blvd.

Panama City, Florida 32405

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JAN 16 2002 4:00 PM
PANAMA CITY, FLORIDA

The hearings will begin as scheduled and will continue until all witnesses have been heard. If not witnesses are present, the hearings may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the hearing.

PURPOSE: To permit members of the public to give testimony regarding the request for rate increase by Gulf Power Company. At

the hearing, customers may be heard on any and all issues in the case relating to this request. All witnesses shall be subject to cross-examination at the conclusion of their testimony. Any person

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requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).