

# Budget Phone INC.

01 NOV 26 AM 9:36

November 20, 2001

Blanca S. Bayo, Director  
Division of the Commission Clerk &  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Capital Circle Office Center  
Tallahassee, Florida 32399-0850

Re: Docket 011424  
Budget Phone, Inc., Cert. #7031

Dear Ms Bayo:

We are in receipt of the Case Assignment and Scheduling Record for the above referenced Docket Number. This docket was assigned due to failing to file a response to the ALEC 2001 Data Request sent to our office this past July. Our investigation revealed that our former mail clerk, Misty Hart, received the delivery but we have been unable to trace the document beyond our Mail Room. I do not believe the original letter got beyond our mail clerk, as I have been unable to locate any response from any source.

We sincerely regret any inconvenience caused by our non-response. Please be assured that we take compliance issues very seriously at Budget Phone and have taken measures to avoid any such reoccurrences. Specifically:

- ALL certified mail is directed to my office and the accounting staff will distribute the mail to the appropriate destination.
- All responses to regulatory bodies are to be coordinated through my office.
- Budget Phone, Inc. no longer employs Ms. Hart.

We completely understand the serious nature of this issue and the authority of the Commission to levy a penalty in this matter. A penalty of \$3,500 seems punitive but could be acceptable to resolve this matter. Any consideration would be appreciated.

Thank you very much for your assistance in this matter.

Respectfully,



Arthur L. Magee  
Comptroller

APP  
CAF  
CMP  
COM  
CTR  
ECR  
LEG  
OPC  
PAI  
RGO  
SEC  
SER  
OTH

None

DOCUMENT NUMBER-DATE  
14896 NOV 26 01  
FPSC-COMMISSION CLERK

# Budget Phone INC.

PO Box 10260 • Shreveport, LA 71149

7000 1530 0002 5735 0745



**CERTIFIED MAIL**  
FOLD AT DOTTED LINE



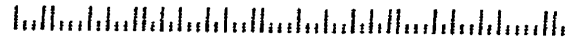
9264



32399

Blanca S. Bayo, Director  
 Florida Public Service Commission  
 Division of the Commission Clerk + Administrative Services  
 2540 Shumard Oak Blvd  
 Tallahassee, FL 32399-0850

32399+0850 01



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3. Article Addressed to: Blanca S. Bayo, Director Division of the Commission Clerk + Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850		4a. Article Number	
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