



Donna Canzano McNulty
Senior Attorney
Law and Public Policy

December 3, 2001

BY HAND DELIVERY

Ms. Blanca S. Bayó, Director
Division of Commission Clerk and
Administrative Services
The Florida Public Service Commission
2540 Shumard Oaks Boulevard
Tallahassee, FL 32399-0850

010000-PW

RECEIVED-FPSC
01 DEC -3 AM 9:05
COMMISSION
CLERK

Re: **CONFIDENTIAL MATERIALS**
Response to Staff Request Regarding Complaint

Dear Ms. Bayó,

Enclosed in response to a request from the Division of Competitive Services is a confidential copy of Intermedia Communication Inc.'s (Intermedia's) response to staff's request for additional information regarding a complaint. One copy is enclosed which highlights the information for which Intermedia. claims confidentiality. Two redacted copies are also enclosed.

The information in this response is proprietary confidential business information of Intermedia within the meaning of Section 364.183(1), Florida Statutes. This response contains sensitive business information relating to competitive interests and the public disclosure of this information would impair the competitive business of Intermedia.

Intermedia requests that this information be returned to it once the staff has completed its analysis. If you have any questions, please call at your convenience.

Sincerely,

Donna Canzano McNulty

cc: Stephanie Cater (redacted version only)

This claim of confidentiality was filed by or on behalf of a "teleo" for Confidential DN 15064-01. The document is in locked storage pending advice on handling. To access the material, your name must be on the CASR. If undocketed, your division director must obtain written EXD/Tech permission before you can access it.

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DOCUMENT NUMBER-DATE

15063 DEC-30

FPSC-COMMISSION CLERK

EXPLANATION OF BACKUP DOCUMENTS REGARDING L. V. THOMPSON

Screen 1 is the main entry screen from Intermedia's Billing & Accounting System

Screen 2 was extracted from Autolations, which is a web-based application that pulls information from the Intermedia's Billing & Accounting System and Switch.

Screen 3 shows directory selection screens with directory assistance information for this customer in the billing system and the switch.

Screen 4 shows 911 data in the system for the customer and the customer's telephone number.

Screens 5 and 6 were also extracted from Intermedia's Billing & Accounting System and show the numbers belonging to Intermedia.

According to the Number Portability Administration Center (NPAC) help desk, the number now belongs to another ALEC because L. V. Thompson is no longer an Intermedia customer. Moreover, Intermedia's Service Order Administration system (SOA) shows this number belonged to Intermedia since 5/28/99 through 11/28/01.

Screen 7 shows the TN report from SOA, which shows the number currently belongs to the new ALEC as of 11/28/01. Also included are notes showing on 7/20/01, the number in question, 813-349-6863, was ported to NewSouth Communications in error.

EXPLANATION OF BACKUP DOCUMENTS REGARDING PARTS & EQUIPMENT DISTRIBUTORS, INC.

Screens 1 –5 are printouts from the main entry screen of Intermedia's Billing & Accounting System. Screen 1 shows the customer history for One Nation Technology.

Screen 2 shows the last number assigned to One Nation Technology with NPANXX 813349 stops at 6862. The sequence goes to NPANXX 813383, which does not include disputed number 6868.

Screen 3 shows Intermedia billing One Nation since 8/99.

Screen 4 is the same as Screen 1 but shows the customer history for Parts & Equipment Distributors, Inc.

Screen 5 is the same as Screen 2 and shows number 813-349-6868 belongs to Intermedia.

Screen 6 shows the number was ported to NewSouth in error.

Screen 7 is Directory Number detail that shows the number belongs to Intermedia and is being used for Parts & Equipment.