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November 21, 2001

VIA OVERNIGHT COURIER

Federal Communications Commission
Common Carrier Bureau
445 12th Street, S.W.
Suite 6-A207
Washington, DC 20554

010000 - PD



Re: Talk America Inc., The Other Phone Company
dba Access One Communications

Dear Sir or Madam:

Enclosed please find an original and six (6) copies of Section 63.71 Application of Talk America Inc. and Access One Communications. Please return one (1) time-stamped copy to me at the address listed below.

Very Truly Yours,

TALK AMERICA

By: 
Craig H. Pizer
Corporate Counsel

CP:am
Encl.

cc: Mr. Bill Talbot, Executive Director
Florida Public Service Commission
Governor Jeb Bush
Special Asst. of Telecommunications
Secretary of Defense

- APP
- CAF
- CMP
- COM
- CTR
- ECR
- LEG
- OPC
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- SEC
- SER
- OTH

DOCUMENT NUMBER - DATE
15123 DEC-4 01
FPSC-COMMISSION CLERK

BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

RE: Section 63.71 Application of)
Talk America Inc. to Discontinue) NSD File No. _____
Domestic Telecommunications Services)
to Certain Customers in the State of Florida)

SECTION 63.71 APPLICATION OF TALK AMERICA INC. AND ACCESS
ONE COMMUNICATIONS

COMES NOW, Talk America Inc. ("Talk America") and The Other Phone Company, Inc. dba Access One Communications ("Access One") (collectively referred to as "the Applicant") and respectfully submit this Application, requesting authority under section 214(a) of the Communications Act of 1934, 47 U.S.C. § 214(a) and section 63.71 of the Federal Communication Commission's ("the Commission") rules, 47 C.F.R. § 63.71, to discontinue the provision of certain domestic telecommunications services to approximately 1,038 customers located within the state of Florida that the Applicant presently serves under a Resale Services Agreement with Sprint-Florida Incorporated.

Applicant's corporate offices are located at 12020 Sunrise Valley Drive, Suite 250, Reston, VA 20191.

Talk America and Access One are each wholly-owned operating subsidiaries of Talk America Holdings, Inc. and both entities are certificated within the state of Florida to provide local and interexchange telecommunications services. Access One entered into a Master Resale Agreement for the State of Florida with Sprint-Florida, Incorporated in April 1999. Pursuant to the terms of that agreement, Access One has provided resold local and interexchange toll services to customers within Sprint-Florida's operating territory, and currently provides such services to approximately 1,038 customers. These customers are predominantly small to medium-sized businesses located within the Florida

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territory where Sprint-Florida serves as the incumbent local exchange carrier (“ILEC”), including parts of central and northern Florida.


The Access One/Sprint-Florida Master Resale Agreement expired on April 13, 2001. Unfortunately, the Applicant was unable to renegotiate a mutually acceptable replacement agreement with Sprint-Florida. Consequently, the Applicant must discontinue its provision of telecommunications services to the customers served under the now-expired Master Resale Agreement.

The Applicant has notified in writing all affected customers of the impending discontinuance of service, as required by Section 63.71(a) of the Commission’s rules. (See attached notices, which were sent via first-class mail on or about November 2, 2001 and November 20, 2001, respectively). The Applicant is a non-dominant carrier with respect to the services that are being discontinued, and has informed the affected customers that they should select an alternative provider for the provision of these services. The notices to customers included a toll-free number to call for additional information or assistance regarding the discontinuance of service. The Applicant will not discontinue service to any customers who have not yet selected an alternative carrier until the Commission grants this Application.

As required by Section 63.71 of the Commission’s rules, the Applicant will submit a copy of this Application to the Florida Public Service Commission, the Governor of the State of Florida, and the Secretary of Defense.

For the reasons stated above, the Applicant requests that the Commission grant its Application to discontinue the services described herein.

RESPECTFULLY SUBMITTED this 21st day of November, 2001.



Craig H. Pizer
Corporate Counsel
Talk America Inc.
6805 Route 202
New Hope, PA 18938
(215) 862-5943



November 2, 2001

John Q. Sample
1234 Any Street
Anytown, XX 12345

Dear Customer:

The Other Phone Company, Inc. (d/b/a Access One Communications) and Talk America Inc. (formerly Talk.com Holding Corp.) (collectively referred to as "Talk") regret to inform you that Talk will no longer be able to serve as your local telephone service provider in the area. Talk has discontinued its resale relationship with Sprint-Florida, Incorporated and is therefore unable to continue to provide local service in your area. As a result, you must select an alternative local service provider within 45 days from the date of this letter, or no later than December 16, 2001. You may do so by calling the carrier of your choice and asking them to switch your local service. As of December 16, 2001, Talk will discontinue to provide service to you and if you have not selected an alternative service provider by that date, you will lose service. Accordingly, we encourage you to immediately arrange for alternative telephone service.

We appreciate having had the opportunity to provide your local telephone service and regret that we are unable to do so after December 16. If you have any questions with regard to this notice or if we may assist you in any way during this transition, please feel free to call us at 1-877-509-2080.

Sincerely,

Talk America
Customer Care



November 20, 2001

John Q. Sample
1234 Any Street
Anytown, XX 12345

Dear Customer:

We recently notified you that The Other Phone Company (d/b/a Access One Communications) and Talk America Inc. (f/k/a Talk.com Holding Corp) (collectively referred to as "Talk") will no longer be able to serve as your local telephone service provider in Florida as of December 16, 2001, due to the discontinuation of our resale agreement with Sprint-Florida. We advised you that you should select an alternative local service provider no later than that date.

As a follow-up to our prior notification, we wish to inform you that the FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object to the discontinuance, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, DC 20554, referencing the Section 63.71 Application of Talk America Inc. and The Other Phone Company. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Should you have any questions regarding this notice, please feel free to call us at 1-877-509-2080.

Sincerely,

Talk America
Customer Care