

VOTE SHEET

DECEMBER 4, 2001

RE: Docket No. 000121-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

ISSUE 1: Should the Motion for Reconsideration filed by BellSouth be granted?

RECOMMENDATION: No. BellSouth has failed to identify any point of fact or law that the Commission overlooked or which the Commission failed to consider in rendering the Final Order.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Angelique A. Pallesi

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

15172 DEC-4 01

FPSC-COMMISSION CLERK

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ISSUE 2: Should BellSouth's Motion for Clarification be granted?

RECOMMENDATION: Yes. The Final Order should be clarified to explain what can be reconsidered.

APPROVED

ISSUE 3: Should the Joint ALECs' Request for Oral Argument be granted?

RECOMMENDATION: No. The Request for Oral Argument should be denied.

APPROVED

ISSUE 4: Should the Joint ALECs' Motion for Clarification or, in the Alternative, Suggestion for Reconsideration on the Commission's Own Motion, be granted?

RECOMMENDATION: No. The Motion for Clarification should be denied, and the Commission should not reconsider on its own motion.

APPROVED

with the understanding that staff and parties will work together on the severity clause going forward.

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ISSUE 5: Should the Commission clarify, on its own Motion, the appropriate "trunk orders" benchmark for the "Firm Order Confirmation Timeliness" and "Reject Interval" Service Quality Measures?

RECOMMENDATION: Yes. The Commission should clarify that the appropriate "trunk orders" benchmark for "Firm Order Confirmation Timeliness" is 95% ≤ 48 hours, and the appropriate "trunk orders" benchmark for "Reject Interval" is 95% ≤ 36 hours.

APPROVED

ISSUE 6: Should this docket be closed?

RECOMMENDATION: No. This docket should remain open.

APPROVED