

ORIGINAL

The Fone Company DISTRIBUTION CENTER

01 DEC 17 AM 9:17

December 10, 2001

State of Florida  
Public Service Commission  
Attn: Blanca Bayou  
Clerical and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

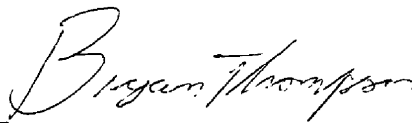
011488-TX

Ms. Bayou;

Please accept this letter of our most sincere apology with our failure to present the report for the 2001 Local Competition Report Data Request. Our administrative department misunderstood the date provided and had the report ready to be sent on December 31, 2001. In light of our negligence, we would like to offer a settlement of \$300.00 and a promise that measures have been taken to ensure that this will not happen again.

Again, I am sorry for any inconvenience that this may have caused. If you wish to contact me, my operations manager, Jorge Gutierrez, or myself can be reached at (888) 893-3663.

Sincerely,



- ASP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- LEG \_\_\_\_\_
- OPC \_\_\_\_\_
- PAI \_\_\_\_\_
- RGO \_\_\_\_\_
- SEC \_\_\_\_\_
- SER \_\_\_\_\_
- GTH \_\_\_\_\_

Bryan Thompson  
President

DOCUMENT NUMBER-DATE

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P.O. Box 17180 Tampa, FL 33682-7180 (813) 936-0200

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