

STATE OF FLORIDA

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OFFICE OF GENERAL COUNSEL
HAROLD A. MCLEAN
(850) 413-6199

Public Service Commission

December 19, 2001

Mr. Charles deMenzes
BFF Corp.
1732 NE 25th Avenue
Ocala, Florida 34470

Re: Staff Assisted Rate Case for BFF Corp. in Marion County, Docket No. 010919-SU

Dear Mr. deMenzes:

This will confirm that Commission Staff will hold a customer meeting at 6:00 p.m. on Thursday, January 24, 2002. The location of the meeting will be the Marion County Commission Auditorium, 601 Southeast 25th Avenue, Ocala, Florida 34471. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the staff report dated December 12, 2001 are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at the utility office during its regular hours.

Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Attorney

RJ/sm/lw

cc: Division of Economic Regulation (Rendell, Fitch, Merta)
Division of Commission Clerk and Administrative Services (010919-SU)

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DOCUMENT NUMBER - DATE
15853 DEC 20 01
FPSC-COMMISSION CLERK

BEFORE THE PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER MEETINGS TO THE CUSTOMERS OF
BFF CORP.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 010919-SU

APPLICATION OF BFF CORP.

FOR A STAFF-ASSISTED RATE CASE IN

MARION COUNTY

DATED: _____

Notice is hereby given that the Florida Public Service Commission will conduct a public hearing to discuss the application of BFF Corp. (BFF) for a staff-assisted rate case in Marion County. The hearing will be held at the following time and place:

*Please fill in
date*

of the Florida Public Service Commission will be held at the following time and place:

6:00 p.m., Thursday, January 24, 2002
Marion County Commission Auditorium
601 Southeast 25th Avenue
Ocala, Florida 34471

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

In addition, the Public Service Commission Staff is also attempting to meet with representatives of customer groups and homeowners associations on January 24, 2002, from 2:00 p.m. to 4:00 p.m. If you are a representative of a customer group or homeowners association and you have not been contacted by the Public Service Commission Staff, please contact Ryan Fitch at (850) 413-6928 or Sam Merta at (850) 413-6427 at least five calendar days prior to January 24, 2002.

All persons who wish to participate in individual meetings are urged to make an appointment, since the individual meeting session may be canceled if no appointments are made.

Any person requiring some accommodation at the customer meeting(s) because of a physical impairment should call the Division of Commission Clerk and Administrative Services (850) 413-6770 at least five calendar days prior to the meeting(s). Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission Staff regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on Staff's preliminary rates included in this notice as well as other issues. Staff members will summarize BFF's proposed filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission Staff will have sign-up sheets, and customers will be called to speak in the order that they sign-up. Public Service Commission Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meeting(s), orally or in writing. Written comments may also be sent to the Commission address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

BFF is a Class C water and wastewater utility providing service to 98 water and wastewater customers in Marion County. The utility's staff adjusted revenues for the test period are \$64,120 with adjusted

operating expenses of \$65,429. The test period for setting rates is the projected twelve month period ending August 31, 2002.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final approval by the Commissioners. The utility's current and staff's preliminary rates and charges are as follows:

Monthly Rates - Wastewater

RESIDENTIAL

	<u>Existing Rates</u>	<u>Utility's Requested Rates</u>	<u>Staff's Preliminary Rates</u>
<u>Base Facility Charge</u>			
<u>Meter Size:</u>			
All Meter Sizes	\$26.92	\$47.02	\$29.72
<u>Gallonaqe Charge Per 1,000 Gallons</u>			
(10,000 gallon Cap)	\$5.85	\$12.27	\$8.30

Monthly Rates - Wastewater

GENERAL SERVICE

	<u>Existing Rates</u>	<u>Staff's Preliminary Rates</u>
<u>Base Facility Charge</u>		
<u>Meter Sizes</u>		
5/8" x 3/4"	\$19.63	\$29.72
3/4"	\$29.64	\$44.57
1"	\$49.40	\$74.29
1 1/2"	\$98.81	\$148.58
2"	\$158.09	\$237.73
3"	\$316.16	\$475.45
4"	\$494.00	\$742.90
6"	\$988.00	\$1,485.80
<u>Gallonaqe Charge</u>		
Per 1,000 Gallons	\$2.57	\$9.96

	<u>Wastewater</u>	
	<u>Residential</u>	
<u>Meter Size</u>	<u>Existing</u> <u>Deposit</u>	<u>Staff's</u> <u>Preliminary Deposit</u>
All meter sizes	\$60.00	\$137.00

	<u>Wastewater</u>	
	<u>General Service</u>	
<u>Meter Size</u>	<u>Existing</u> <u>Deposit</u>	<u>Staff's</u> <u>Preliminary Deposit</u>
5/8" x 3/4"	N/A	\$153.00
All over 5/8" x 3/4"	N/A	2 X Average Bill

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated December 12, 2001. Copies of the report may be examined by interested members of the public during regular business hours, Monday through Friday, at the following address:

BFF Corp.
1410 Northeast Eighth Avenue
Ocala, Florida 34470

PROCEDURES AFTER CUSTOMER MEETINGS

After the meetings, Public Service Commission Staff will prepare a recommendation which is scheduled to be submitted to the Commission on March 7, 2002. The Public Service Commission will then vote on staff's recommendation at its March 19, 2002, agenda conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date the PAA order is issued to protest the Commission's proposed agency action order. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the

NOTICE OF CUSTOMER MEETING
DOCKET NO. 010919-SU
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recommendation and the order should so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to customers. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so in writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 010919-SU, BFF Corp."

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff for distribution by the utility to its customers.