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Appeal of 010787-TL

The Petitioners

Residents of Stoneybrook Golf and Country Club
off of Central Sarasota Parkway
Sarasota, Fl. 34238

and for the Petitioner

Janet Rowe Dugan

1211

9641 Castle Point Drive

Sarasota, Fl. 34238

phone 941-966-2233

Janet Rowe Dugan

Appeal The Decision of The
Commission of Public Services to close
010787-TL as a resolved and
completed matter.

Facts in Dispute

1. Some Sarasota residents
in Stoneybrook were still being charged

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95 cents a month for listing in the Sarasota phone book and were not listed in information -- After Verizon reported to you that this task had been completed -

example -

Allen 941-966-9294

D'Augustine 941-966-3325 -

Verizon has now been notified and they have corrected problem - adjusted etc. but - I believe - only because this case was still open.

Fay L. Cunningham's case has not been resolved.

2. In letter from Verizon they said all was resolved and phone books (Sarasota) would be delivered by October 15, 2001

Most residents have not received phone books and when they call they are told to come pick them up.

3. Verizon has promised to

Fay L. Cunningham

list us in the Sarasota phone book next year - without Osprey after our names - just our street address - and promised to put Sarasota after our name and street in the Venice ^{book} - not Osprey -

This is not a resolved issue
None of them are.

This appeal is based on decision of November 29, ~~1999~~²⁰⁰⁰ and received by fax in my office the 1st year of December.

Janet Kove Day

We request a Modification - and that is that the case be continued for dismissal until Nov. 29, 2002 unless either party requests a hearing.

Janet Kove Day

The Petitioners firmly believe that the only way we have been heard and helped in 4 years

of trying is because of the input of The Commission.

We believe we can redress any further mistreatments discovered and receive correct treatment in next year's phone books - only if this case is still alive.

You have been our salvation against discrimination.

The relief sought is a continuance one year for automatic dismissal unless a condition of satisfaction is met.

It would be the duty of the petitioner to request the Commission to act positively by way of hearing.

Janet Rowe Dugan
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9641 Castle Point Drive
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