

NOTICE OF CUSTOMER MEETING

The Florida Public Service Commission announces a Customer Meeting to be held in the following docket, to which all interested persons and parties are invited to attend.

DOCKET NO.: 010919-SU - Application for staff-assisted rate case in Marion County by BFF Corp.

DATE AND TIME: Thursday, January 24, 2002, 6:00 p.m.

PLACE: Marion County Commission Auditorium, 601 Southeast 25th Avenue, Ocala, Florida 34471.

PURPOSE: The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission Staff regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on Staff's preliminary rates as well as other issues. A copy of the agenda for any meeting may be obtained by writing to the Division of the Commission Clerk and Administrative Services at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

Any person requiring some accommodation at this meeting because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing, meeting, etc. Any person who is hearing of speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

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One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the meeting.