

Case Assignment and Scheduling Record
(Case with Unconventional Time Schedule)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910163-TL Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY's repair service activities and reports.

Company: Southern Bell Telephone & Telegraph Company (TL720)

Official Filing Date: 02/18/91

Last Day to Suspend: 04/19/91 8 Mo. Expiration: _____

Referred to: ADM AFA APP CAF CMU EAG (LEG) RCH WAS
 ("()") indicates OPR _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B10

Staff Assignments

OPR Staff S Summerlin

Staff Counsel S Summerlin

OCRs (CMU) T Booker, J Taylor,...

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

- Full Commission X
- Commission Panel _____
- Hearing Examiner _____
- Staff _____

This case (will) (will not) require a hearing, to be held at: (location)

Transcript delivery time recommended:

Normal ___ Expedited ___ Daily Copy ___

Completed Date: _____

Initials: OPR _____
 Staff Counsel _____

Warning: This schedule is tentative and subject to revision

Current CASR revision level

0

Due Dates

Previous Current

1.*OPC's Petition Received	NONE	02/18/91
2. Initiation of Investigation	NONE	04/30/91
3. Issue Identification	NONE	07/11/91
4. Testimony - Company	NONE	10/15/91
5. Testimony - Intervening	NONE	10/15/91
6. Testimony - Staff	NONE	12/20/91
7. Testimony - Rebuttal	NONE	01/20/92
8. Prehearing Statements	NONE	02/03/92
9. Notice of Prehearing	NONE	02/10/92
10. Prehearing	NONE	02/17/92
11. Notice of Hearing	NONE	03/04/92
12. Hearing 3/18-20/92	NONE	03/18/92
13. Transcripts Due	NONE	04/09/92
14. Briefs Due	NONE	04/23/92
15. Staff Recommendation	NONE	06/05/92
16. Agenda - Major	NONE	06/17/92
17. Standard Order	NONE	07/07/92
18. Close Docket or Revise CASR	NONE	08/31/92
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31.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	BR	GT	WN	ES	DS		
X							

- Prehearing Officer

Commissioners					ADM
BR	GT	WN	ES	DS	
X					

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: TB/wj
 Date: 5/7/91

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

A copy to each of the following:

And a copy to each of the following when checked:

- | | | | |
|---------------------|-------------------------------|---------------------------|------------------------|
| Chairman Beard | Deputy Ex. Director/Technical | Administration Director | Research Director |
| Commissioner Gunter | General Counsel | Audit. & Finance Director | Water & Sewer Director |
| Commissioner Wilson | Appeals Director | Communications Director | Court Reporter |
| Commissioner Easley | Legal Services Director | Consumer Affairs Director | Other |
| Commissioner Deason | Ex. Assist./Comm. Support | Electric & Gas Director | |
| Executive Director | Each Party | | |

Case Scheduling/Rescheduling Advice

May 9, 1991 10:16am

To:

<input checked="" type="checkbox"/>	Commissioner Wilson
<input checked="" type="checkbox"/>	Commissioner Easley
<input checked="" type="checkbox"/>	Commissioner Gunter
<input checked="" type="checkbox"/>	Commissioner Deason
<input checked="" type="checkbox"/>	Executive Director

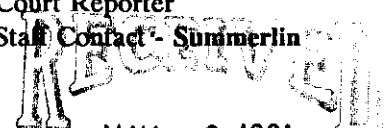
<input checked="" type="checkbox"/>	Deputy Ex. Director/Technical
<input checked="" type="checkbox"/>	Appeals Director
<input checked="" type="checkbox"/>	Legal Director
<input checked="" type="checkbox"/>	Auditing & Financial Analysis Director
<input checked="" type="checkbox"/>	Communications Director
<input checked="" type="checkbox"/>	Consumer Affairs Director

<input checked="" type="checkbox"/>	Electric & Gas Director
<input checked="" type="checkbox"/>	Records & Reporting Director
<input checked="" type="checkbox"/>	Research Director
<input checked="" type="checkbox"/>	Water & Sewer Director
<input checked="" type="checkbox"/>	Court Reporter
<input checked="" type="checkbox"/>	Staff Contact - Summerlin

From: Office of Chairman Thomas Beard

Docket No. 910163-TL

Title: Southern Bell
Repair Service Activities


 MAY 9 1991
 FPSC-RECORDS / REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing				
Pre-Prehearing Conference				
Prehearing Conference		02/17/92	106 - TLH	9:30a.m.
Hearing		03/18-20/92	106 - TLH	9:30a.m.
Special Agenda		06/17/91	106 - TLH	9:30a.m.
Other				
Issue I.D.		07/11/91	122 - TLH	9:30a.m.

Remarks:

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		
<u>Hearing</u>								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		
	X							

Prehearing Officer

Commissioners				
BR	ES	GT	DS	WN

Commissioners				
BR	ES	GT	DS	WN
X				

Remarks:

RECEIVED
MAY 10 1991

CORRECTED COPY

Case Scheduling/Rescheduling Advice

FPSC-RECORDS / REPORTING

May 9, 1991 4:05pm

To:

<input checked="" type="checkbox"/>	Commissioner Wilson
<input checked="" type="checkbox"/>	Commissioner Easley
<input checked="" type="checkbox"/>	Commissioner Gunter
<input checked="" type="checkbox"/>	Commissioner Deason
<input checked="" type="checkbox"/>	Executive Director

<input checked="" type="checkbox"/>	Deputy Ex. Director/Technical
<input checked="" type="checkbox"/>	Appeals Director
<input checked="" type="checkbox"/>	Legal Director
<input checked="" type="checkbox"/>	Auditing & Financial Analysis Director
<input checked="" type="checkbox"/>	Communications Director
<input checked="" type="checkbox"/>	Consumer Affairs Director

<input checked="" type="checkbox"/>	Electric & Gas Director
<input checked="" type="checkbox"/>	Records & Reporting Director
<input checked="" type="checkbox"/>	Research Director
<input checked="" type="checkbox"/>	Water & Sewer Director
<input checked="" type="checkbox"/>	Court Reporter
<input checked="" type="checkbox"/>	Staff Contact - Summerlin

From: Office of Chairman Thomas Beard

Docket No. 910163-TL

Title: Southern Bell
Repair Service Activities

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing				
Pre-Prehearing Conference				
Prehearing Conference	02/17/92	NO CHANGE	106 - TLH	9:30a.m.
Hearing	03/18-20/92	NO CHANGE	106 - TLH	9:30a.m.
Special Agenda	06/17/91	*06/17/92	106 - TLH	9:30a.m.
Other				
Issue I.D.	07/11/91	NO CHANGE	122 - TLH	9:30a.m.

Remarks: *Corrected date of Special Agenda.

2. Hearing/Prehearing Assignment Information:

Former Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		
	X							

Prehearing
Officer

Commissioners				
BR	ES	GT	DS	WN

Commissioners				
BR	ES	GT	DS	WN
X				

Remarks:

RECEIVED

JUL 15 1991

Case Scheduling/Rescheduling Advice

July 12, 1991 9:38am

FPSC-RECORDS / REPORTING

To:

<input checked="" type="checkbox"/>	Commissioner Wilson
<input checked="" type="checkbox"/>	Commissioner Easley
<input checked="" type="checkbox"/>	Commissioner Gunter
<input checked="" type="checkbox"/>	Commissioner Deason
<input checked="" type="checkbox"/>	Executive Director

<input checked="" type="checkbox"/>	Deputy Ex. Director/Technical
<input checked="" type="checkbox"/>	Appeals Director
<input checked="" type="checkbox"/>	Legal Director
<input checked="" type="checkbox"/>	Auditing & Financial Analysis Director
<input checked="" type="checkbox"/>	Communications Director
<input checked="" type="checkbox"/>	Consumer Affairs Director

<input checked="" type="checkbox"/>	Electric & Gas Director
<input checked="" type="checkbox"/>	Records & Reporting Director
<input checked="" type="checkbox"/>	Research Director
<input checked="" type="checkbox"/>	Water & Sewer Director
<input checked="" type="checkbox"/>	Court Reporter
<input checked="" type="checkbox"/>	Staff Contact - Summerlin

From: Office of Chairman Thomas Beard

Docket No. 910163-TL

Title: Southern Bell
Repair Service Activities

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing				
Pre-Prehearing Conference				
Prehearing Conference	02/17/92	NO CHANGE	106 - TLH	9:30a.m.
Hearing	03/18-20/92	NO CHANGE	106 - TLH	9:30a.m.
Special Agenda	06/17/92	NO CHANGE	106 - TLH	9:30a.m.
Other				
Issue I.D.	07/11/91	08/28/91	122 - TLH	9:30a.m.

Remarks: Rescheduled Staff Issue I. D. to August 28.

2. Hearing/Prehearing Assignment Information:

Former Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	GT	DS	WN		
	X							

Prehearing
Officer

Commissioners				
BR	ES	GT	DS	WN

Commissioners				
BR	ES	GT	DS	WN
X				

Remarks:

Case Assignment and Scheduling Record
 (Case with Unconventional Time Schedule)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910163-TL Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY's repair service activities and reports.

Company: Southern Bell Telephone & Telegraph Company (TL720)

Official Filing Date: 02/18/91
 Last Day to Suspend: 04/19/91 8 Mo. Expiration: _____

Referred to: ADM AFA APP CAF CMU EAG (LEG) RRR WAS
 ("()") indicates OPR
 ___ ___ ___ ___ X ___ ___ ___

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B10

Staff Assignments

OPR Staff S Summerlin _____

Staff Counsel S Summerlin _____

OCRs (CMU) T Booker, J Taylor, ... _____
 () _____
 () _____
 () _____

Recommended assignments for hearing and/or deciding this case:

- Full Commission X
- Commission Panel _____
- Hearing Examiner _____
- Staff _____

This case (will) (will not) require a hearing, to be held at: (location)

Transcript delivery time recommended:

Normal Expedited Daily Copy

Completed Date: _____

Initials: OPR _____

Staff Counsel _____

Warning: This schedule is tentative and subject to revision

Current CASR revision level

1

Due Dates

Previous Current

1.*OPC's Petition Received	SAME	02/18/91
2.*Initiation of Investigation (Order)	SAME	04/30/91
3. Issue Identification	07/11/91	08/28/91
4. Testimony - Company	SAME	10/15/91
5. Testimony - Intervening	SAME	10/15/91
6. Testimony - Staff	SAME	12/20/91
7. Testimony - Rebuttal	SAME	01/20/92
8. Prehearing Statements	SAME	02/03/92
9. Notice of Prehearing	SAME	02/10/92
10. Prehearing	SAME	02/17/92
11. Notice of Hearing	SAME	03/04/92
12. Hearing 3/18-20/92	SAME	03/18/92
13. Transcripts Due	SAME	04/09/92
14. Briefs Due	SAME	04/23/92
15. Staff Recommendation	SAME	06/05/92
16. Agenda - Major	SAME	06/17/92
17. Standard Order	SAME	07/07/92
18. Close Docket or Revise CASR	SAME	08/31/92
19. _____		
20. _____		
21. _____		
22. _____		
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27. _____		
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30. _____		
31. _____		

Section 3 - Chairman Completes

CSPA

Assignments are as follows:

- Hearing Officer(s)

Commissioners					Hrg. Exam.	Staff
ALL	BR	WN	ES	DS		
X						

- Prehearing Officer

Commissioners				ADM
BR	WN	ES	DS	
X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: JB/lan

Date: 7/15/91

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

A copy to each of the following:

And a copy to each of the following when checked:

- Chairman Beard
- Commissioner Wilson
- Commissioner Easley
- Commissioner Deason
- Executive Director
- Deputy Ex. Director/Technical
- General Counsel
- Appeals Director
- Legal Services Director
- Ex. Assist./Comm. Support
- Each Party

- ___ Administration Director
- ___ Audit. & Finance Director
- X Communications Director
- ___ Consumer Affairs Director
- ___ Electric & Gas Director
- ___ Research Director
- ___ Water & Sewer Director
- X Court Reporter
- ___ Other

Case Scheduling/Rescheduling Advice

August 21, 1991 12:28pm

To:

<table border="1" style="border-collapse: collapse;"> <tr><td style="text-align: center;">x</td><td>Commissioner Wilson</td></tr> <tr><td style="text-align: center;">x</td><td>Commissioner Easley</td></tr> <tr><td style="text-align: center;">x</td><td>Commissioner Clark</td></tr> <tr><td style="text-align: center;">x</td><td>Commissioner Deason</td></tr> <tr><td style="text-align: center;">x</td><td>Executive Director</td></tr> </table>	x	Commissioner Wilson	x	Commissioner Easley	x	Commissioner Clark	x	Commissioner Deason	x	Executive Director	<table border="1" style="border-collapse: collapse;"> <tr><td style="text-align: center;">x</td><td>Deputy Ex. Director/Technical</td></tr> <tr><td style="text-align: center;">x</td><td>Appeals Director</td></tr> <tr><td style="text-align: center;">x</td><td>Legal Director</td></tr> <tr><td style="text-align: center;">x</td><td>Auditing & Financial Analysis Director</td></tr> <tr><td style="text-align: center;">x</td><td>Communications Director</td></tr> <tr><td style="text-align: center;">x</td><td>Consumer Affairs Director</td></tr> </table>	x	Deputy Ex. Director/Technical	x	Appeals Director	x	Legal Director	x	Auditing & Financial Analysis Director	x	Communications Director	x	Consumer Affairs Director	<table border="1" style="border-collapse: collapse;"> <tr><td style="text-align: center;">x</td><td>Electric & Gas Director</td></tr> <tr><td style="text-align: center;">x</td><td>Records & Reporting Director</td></tr> <tr><td style="text-align: center;">x</td><td>Research Director</td></tr> <tr><td style="text-align: center;">x</td><td>Water & Sewer Director</td></tr> <tr><td style="text-align: center;">x</td><td>Court Reporter</td></tr> <tr><td style="text-align: center;">x</td><td>Staff Contact - Summerlin</td></tr> </table>	x	Electric & Gas Director	x	Records & Reporting Director	x	Research Director	x	Water & Sewer Director	x	Court Reporter	x	Staff Contact - Summerlin
x	Commissioner Wilson																																			
x	Commissioner Easley																																			
x	Commissioner Clark																																			
x	Commissioner Deason																																			
x	Executive Director																																			
x	Deputy Ex. Director/Technical																																			
x	Appeals Director																																			
x	Legal Director																																			
x	Auditing & Financial Analysis Director																																			
x	Communications Director																																			
x	Consumer Affairs Director																																			
x	Electric & Gas Director																																			
x	Records & Reporting Director																																			
x	Research Director																																			
x	Water & Sewer Director																																			
x	Court Reporter																																			
x	Staff Contact - Summerlin																																			

From: Office of Chairman Thomas Beard

Docket No. 910163-TL

Title: Southern Bell
Repair Service Activities

RECEIVED

AUG 22 1991

FPSC-RECORDS / REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing				
Pre-Prehearing Conference				
Prehearing Conference	02/17/92	NO CHANGE	106 - TLH	9:30a.m.
Hearing	03/18-20/92	NO CHANGE	106 - TLH	9:30a.m.
Special Agenda	06/17/92	NO CHANGE	106 - TLH	9:30a.m.
Other				
Issue I.D.	08/28/91	NO CHANGE	*106 - TLH	9:30a.m.

Remarks: *Rescheduled to Room 106.

2. Hearing/Prehearing Assignment Information:

Former Assignments

Commissioners						Hrg. Exam.	Staff
ALL	BR	ES	CL	DS	WN		

Hearing

New or Changed Assignments

Commissioners						Hrg. Exam.	Staff
ALL	BR	ES	CL	DS	WN		
X							

Prehearing Officer

Commissioners				
BR	ES	CL	DS	WN

Commissioners				
BR	ES	CL	DS	WN
X				

Remarks:

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910163-TL Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY's repair service activities and reports.

Company: Southern Bell Telephone & Telegraph Company (TL720)

Official Filing Date: 02/18/91
 Last Day to Suspend: 04/19/91 8 Mo. Expiration: _____

Referred to: ADM AFA APP CAF CMU EAG (LEG) RRR WAS
 ("()") indicates OPR — — — — X — X — —

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B10

Staff Assignments

OPR Staff S Summerlin

Staff Counsel S Summerlin

OCRs (CMU) T Booker, A Taylor,...

() _____

() _____

() _____

Recommended assignments for hearing and/or deciding this case:

- Full Commission X

- Commission Panel _____

- Hearing Examiner _____

- Staff _____

This case (will) (will not) require a hearing, to be held at: (location)

Transcript delivery time recommended:

Normal Expedited Daily Copy

Completed Date: _____

Initials: OPR _____

 Staff Counsel _____

Warning: This schedule is tentative and subject to revision

Current CASR revision level	Due Dates	
	Previous	Current
2		
1.*OPC's Petition Received	SAME	02/18/91
2.*Initiation of Investigation (Order)	SAME	04/30/91
3.*Order on Procedure	SAME	07/30/91
4.*Order 24952 Postponing Schedule Until 5/92	NONE	08/21/91
5. Revised Order on Procedure	NONE	05/01/92
6. Revised CASR Due	NONE	05/29/92
7. _____		
8. _____		
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29. _____		
30. _____		
31. _____		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	BR	WN	ES	DS	CL		
X							

- Prehearing Officer

Commissioners					ADM
BR	WN	ES	DS	CL	
X					

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: JB/aa
 Date: 09/04/91

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

A copy to each of the following:

And a copy to each of the following when checked:

- | | | | |
|---------------------|-------------------------------|---------------------------|------------------------|
| Chairman Beard | Deputy Ex. Director/Technical | Administration Director | Research Director |
| Commissioner Wilson | General Counsel | Audit. & Finance Director | Water & Sewer Director |
| Commissioner Easley | Appeals Director | Communications Director | Court Reporter |
| Commissioner Deason | Legal Services Director | Consumer Affairs Director | Other |
| Commissioner Clark | Ex. Assist./Comm. Support | Electric & Gas Director | |
| Executive Director | Each Party | | |

Case Scheduling/Rescheduling Advice

October 24, 1991 12:06pm

To: Commissioner Wilson
 Commissioner Easley
 Commissioner Clark
 Commissioner Deason
 Executive Director

Deputy Ex. Director/Technical
 Appeals Director
 Legal Director
 Auditing & Financial Analysis Director
 Communications Director
 Consumer Affairs Director

Electric & Gas Director
 Records & Reporting Director
 Research Director
 Water & Sewer Director
 Public Reporting
 Public Contact - Summerlin

RECEIVED
 OCT 25 1991

From: Office of Chairman Thomas Beard

Docket No. 910163-TL

Title: Southern Bell
 Repair Service Activities

FPSC-RECORDS/REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing				
Pre-Prehearing Conference				
Prehearing Conference	02/17/92	cancelled		
Hearing	03/18-20/92	cancelled		
Special Agenda	06/17/92	cancelled		
Other				

Remarks:

2. Hearing/Prehearing Assignment Information:

Former Assignments

New or Changed Assignments

Hearing

Commissioners						Hrg. Exam.	Staff
ALL	BR	ES	CL	DS	WN		

Commissioners						Hrg. Exam.	Staff
ALL	BR	ES	CL	DS	WN		
X							

Prehearing Officer

Commissioners				
BR	ES	CL	DS	WN

Commissioners				
BR	ES	CL	DS	WN
X				

Remarks:

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910163-TL Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY's repair service activities and reports. Company: Southern Bell Telephone & Telegraph Company

Official Filing Date: 02/18/91 Last Day to Suspend: Expiration:

Referred to: ADM AFA APP CAF CMU EAG GCL (LEG) RAR RRR WAW (") indicates OPR

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B10

Warning: This schedule is tentative and subject to revision

Staff Assignments

Table with columns for Staff Assignments: OPR Staff (T Hatch), Staff Counsel (T Hatch), OCRs (CMU) (T Booker, A Taylor, F Williamson)

Current CASR revision level

3

Due Dates

Previous Current

Table with 3 columns: Item number (1-39), Previous Due Date, Current Due Date. Includes items like 'Revised Order on Procedure' and 'Revised CASR Due'.

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel Hearing Examiner Staff

Date filed with RAR: 05/07/92

Initials: OPR Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Table for Hearing Officer(s) assignments: Commissioners (ALL, BR, ES, DS, CL, LA), Hrg. Exam., Staff.

- Prehearing Officer

Table for Prehearing Officer assignments: Commissioners (BR, ES, DS, CL, LA), ADM.

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature] Date: Pending 5/12/92

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910163-TL Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY's repair service activities and reports.
 Company: Southern Bell Telephone & Telegraph Company

Official Filing Date: 02/18/91
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____ ADM AFA APP CAF (CMU) EAG GCL LEG RAR RRR WAW
 ("(") indicates OPR) _____ _____ _____ _____ X _____ _____ X _____ _____ _____

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module B10

Staff Assignments

OPR Staff S Greer, T Booker, A Taylor, F Williamson

Staff Counsel J Wilson, T Hatch

OCRs () _____

() _____

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Warning: This schedule is tentative and subject to revision

Current CASR revision level	Due Dates	
	Previous	Current
4		
1. <u>Issue Identification</u>	NONE	11/05/92
2. <u>Direct Testimony</u>	NONE	02/01/93
3. <u>Testimony - Staff</u>	NONE	02/15/93
4. <u>Testimony - Rebuttal</u>	NONE	03/01/93
5. <u>Prehearing Statements</u>	NONE	03/01/93
6. <u>1st Prehearing</u>	NONE	03/08/93
7. <u>2nd Prehearing</u>	NONE	03/31/93
8. <u>Hearing 4/12-16/93</u>	NONE	04/12/93
9. <u>Transcripts Due</u>	NONE	05/07/93
10. <u>Briefs Due</u>	NONE	05/28/93
11. <u>Staff Recommendation</u>	NONE	07/02/93
12. <u>Special Agenda</u>	NONE	07/15/93
13. <u>Standard Order</u>	NONE	08/11/93
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36. _____		
37. _____		
38. _____		
39. _____		

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 09/01/92

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	BR	ES	DS	CL	LA		
X							

- Prehearing Officer

Commissioners					ADM
BR	ES	DS	CL	LA	
X					

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: TB/uf
 Date: Pending 9/15/92

Corrected Copy
Case Scheduling/Rescheduling Advice

September 21, 1992 4:52pm

To:

<input checked="" type="checkbox"/>	Commissioner Lauredo
<input checked="" type="checkbox"/>	Commissioner Easley
<input checked="" type="checkbox"/>	Commissioner Clark
<input checked="" type="checkbox"/>	Commissioner Deason
<input checked="" type="checkbox"/>	Executive Director
<input checked="" type="checkbox"/>	Public Information Officer

<input checked="" type="checkbox"/>	Deputy Ex. Director/Technical
<input checked="" type="checkbox"/>	Appeals Director
<input checked="" type="checkbox"/>	Legal Director
<input checked="" type="checkbox"/>	Auditing & Financial Analysis Director
<input checked="" type="checkbox"/>	Communications Director
<input checked="" type="checkbox"/>	Consumer Affairs Director

<input checked="" type="checkbox"/>	Electric & Gas Director
<input checked="" type="checkbox"/>	Records & Reporting Director
<input checked="" type="checkbox"/>	Research Director
<input checked="" type="checkbox"/>	Water & Sewer Director
<input checked="" type="checkbox"/>	Court Reporter
<input checked="" type="checkbox"/>	Staff Contact - Wilson/Murphy

From: Office of Chairman Thomas Beard

Docket No. 910727-TL
910163-TL

Title: Southern Bell Rebates & Repair
Investigation

RECEIVED
SEP 21 1992

FPSC-RECORDS / REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Issue I. D.		*11/05/92	115 - TLH	9:30a.m.
Pre-Prehearing Conference				
1 st Prehearing Conference		03/08/93	106 - TLH	9:30a.m.
Hearing		04/12 - 16/93	106 - TLH	9:30a.m.
Special Agenda		07/15/93	106 - TLH	9:30a.m.
2 nd Prehearing Conference		03/31/93	106 - TLH	9:30a.m.

Remarks: *Corrected date of Staff Issue I.D.

2. Hearing/Prehearing Assignment Information:

Former Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		
	X							

Prehearing Officer

Commissioners				
BR	ES	CL	DS	LA

Commissioners				
BR	ES	CL	DS	LA
X				

Remarks:

Case Scheduling/Rescheduling Advice

October 7, 1992 4:10pm

To:

<input checked="" type="checkbox"/> Commissioner Lauredo	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical	<input checked="" type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Easley	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> Research Director
<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input checked="" type="checkbox"/> Water & Sewer Director
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Communications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - Wilson/Murphy

From: Office of Chairman Thomas Beard

Docket No. **910727-TL**
910163-TL

Title: **Southern Bell Rebates & Repair Investigation**

RECEIVED
OCT 7 1992

FPSC-RECORDS / REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Issue I. D.	11/05/92	no change	115 - TLH	9:30a.m.
Pre-Prehearing Conference				
1 st Prehearing Conference	03/08/93	no change	106 - TLH	9:30a.m.
Hearing	04/12 - 16/93	no change	106 - TLH	9:30a.m.
Special Agenda	07/15/93	no change	106 - TLH	9:30a.m.
2 nd Prehearing Conference	03/31/93	no change	106 - TLH	9:30a.m.

Remarks:

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		
<u>Hearing</u>	X							

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		
		X			X	X		

Prehearing Officer

Commissioners				
BR	ES	CL	DS	LA
X				

Commissioners				
BR	ES	CL	DS	LA
X				

Remarks: Changed hearing panel from ALL to Beard, Deason & Lauredo.

Case Scheduling/Rescheduling Advice

November 4, 1992 11:23am

To:

<input checked="" type="checkbox"/> Commissioner Laredo	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical	<input checked="" type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Easley	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> Research Director
<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input checked="" type="checkbox"/> Water & Sewer Director
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Communications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - Wilson/Murphy

From: Office of Chairman Thomas Beard

Docket No. 910727-TL
910163-TL *

Title: Southern Bell Rebates & Repair
Investigation

NOV - 4 1992

1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Issue I. D.	11/05/92	no change	115 - TLH	9:30a.m.
Pre-Prehearing Conference				
1 st Prehearing Conference	03/08/93	no change	106 - TLH	9:30a.m.
Hearing	04/12 - 16/93	no change	106 - TLH	9:30a.m.
Special Agenda	07/15/93	no change	106 - TLH	9:30a.m.
2 nd Prehearing Conference	03/31/93	no change	106 - TLH	9:30a.m.

Remarks:

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		
<u>Hearing</u>		X			X	X		

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	BR	ES	CL	DS	LA		
	X							

Prehearing Officer

Commissioners				
BR	ES	CL	DS	LA
X				

Commissioners				
BR	ES	CL	DS	LA
X				

Remarks: Changed hearing panel from Beard, Deason, & Laredo to ALL.

Case Scheduling/Rescheduling Advice

January 25, 1993 12:09pm

To: Commissioner Beard
 Commissioner Clark
 Commissioner Lauredo
 Commissioner Johnson
 Executive Director
 Public Information Officer

Deputy Ex. Director/Technical
 Appeals Director
 Legal Director
 Auditing & Financial Analysis Director
 Communications Director
 Consumer Affairs Director

Electric & Gas Director
 Records & Reporting Director
 Research Director
 Water & Sewer Director
 Court Reporter
 Staff Contact - Green

From: Office of Chairman J. Terry Deason

Docket No. 920260-TL/900960-TL
 920103-TL/910727-TL

Title: Southern Bell Telephone

RECEIVED
 JAN 25 1993
 FEDERAL BUREAU OF INVESTIGATION

1. Schedule Information

Event	Former Date	New Date	Location	Time
Motion Hearing		01/29/93	106 - TLH	9:30a.m.
Motion Hearing		02/05/93*	122 - TLH	9:30a.m.
Motion Hearing		02/12/93*	122 - TLH	9:30a.m.
Prehearing Conference #3		02/23/93 (Clark)	122 - TLH	9:30a.m.
Prehearing Conference #4	03/08/93 (Beard)	cancelled		
Prehearing Conference #5	03/31/93 (Beard)	03/29/93**(Clark)	106 - TLH	9:30a.m.
Hearing	01/25 - 29/93 02/1, 3 - 5, 8 - 10/93 04/12 - 16/93	03/17-20,22-27/93 04/12-16, 19, 21-23/93	106 - TLH	9:30a.m.
Special Agenda	03/18,19,26/93 & 7/15/93	07/7 & 8,15 & 16/93	106 - TLH	9:30a.m.
Special Agenda		(07/10/93)*	106 - TLH	9:30a.m.
Regular Agenda		(07/20/93)*	106 - TLH	9:30a.m.
Service Hearing	02/25/93	no change	West Palm Beach	6:00p.m.

Remarks: **Reassigned to Clark from Beard. *If needed.

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
Hearing								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
	X							

Prehearing
Officer

Commissioners				
DS	BR	CL	LA	JN

Commissioners				
DS	BR	CL	LA	JN
		X		

Remarks:

Case Scheduling/Rescheduling Advice

January 28, 1993 9:37am

To: <input checked="" type="checkbox"/> Commissioner Beard <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Laurodo <input checked="" type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input checked="" type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Sewer Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Green
--	---	---

From: Office of Chairman J. Terry Deason

Docket No. 920260-TL/900960-TL
[REDACTED] 910727-TL

Title: Southern Bell Telephone

RECEIVED
 JAN 28 1993

1. Schedule Information

PSC-RECORDS/...

Event	Former Date	New Date	Location	Time
Motion Hearing	01/29/93	no change	106 - TLH	9:30a.m.
Motion Hearing	02/05/93	no change	122 - TLH	9:30a.m.
Motion Hearing	02/12/93	no change	122 - TLH	9:30a.m.
Prehearing Conference #3	02/23/93 (Clark)	no change	122 - TLH	9:30a.m.
Prehearing Conference #5	03/29/93 (Clark)	no change	106 - TLH	9:30a.m.
Hearing	03/17-20,22-27/93 04/12-16, 19, 21-23/93	no change	106 - TLH	9:30a.m.
Special Agenda	07/7 & 8, 15 & 16/93	no change	106 - TLH	9:30a.m.
Special Agenda	(07/10/93)	no change	106 - TLH	9:30a.m.
Regular Agenda	(07/20/93)	no change	106 - TLH	9:30a.m.
Service Hearing	02/25/93	*02/24/93	West Palm Beach	*6:30p.m.

Remarks: *Changed Service hearing date and time.

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
Hearing								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
	X							

Prehearing
Officer

Commissioners				
DS	BR	CL	LA	JN

Commissioners				
DS	BR	CL	LA	JN
		X		

Remarks:

PSC/NAN 8 (1/93)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. [REDACTED] Date Docketed: 02/18/91 Title: Petition on behalf of CITIZENS OF THE STATE OF FLORIDA to initiate investigation into integrity of SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY's repair service activities and reports.
 Company: Southern Bell Telephone & Telegraph Company

Official Filing Date: 02/18/91
 Last Day to Suspend: _____ Expiration: _____

Referred to: ADM AFA APP CAF (CMU) EAG GCL LEG RAR RRR WAW
 ("(") indicates OPR) _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B10

Warning: This schedule is tentative and subject to revision

Staff Assignments	
OPR Staff	S Greer, T Booker, A Taylor, F Williamson
Staff Counsel	J Wilson, T Hatch
OCRs ()	
()	
()	
()	

Current CASR revision level	Due Dates	
	Previous	Current
5		
1. Parties' Testimony (900960, 910163, 910727)	NONE	02/15/93
2. Prehearing Conference #3	NONE	02/23/93
3. Service Hearing	NONE	02/24/93
4. Staff Testimony (900960, 910163, 910727)	02/15/93	03/01/93
5. Prehearing Order (920260)	NONE	03/10/93
6. Rebuttal Testimony (900960, 910163, 910727)	03/01/93	03/15/93
7. Prehearing Statements (900960, 910163, 910727)	03/01/93	03/15/93
8. Hearing (1st Phase) 3/17-20, 22-27/93	NONE	03/17/93
9. Daily Transcripts (1st Phase) 3/17-20, 22-27/93	NONE	03/17/93
10. Prehearing (900960, 910163, 910727)	NONE	03/29/93
11. Prehearing Order (900960, 910163, 910727)	NONE	04/05/93
12. Hearing (2nd Phase) 4/12-16, 19, 21-23/93	04/19/93	04/12/93
13. Daily Transcripts (2nd Phase) 4/12-16, 19, 21-23/93	05/07/93	04/12/93
14. Briefs Due	05/28/93	05/24/93
15. Recommendations - Revenue Req., Investigations	07/02/93	06/28/93
16. Special Agenda - 7/7-8, 10/93	07/16/93	07/08/93
17. Recommendation - Incentive Regulation/Rates	NONE	07/12/93
18. Special Agenda 7/15-16/93 (Cont. to 7/20, if Nec.)	NONE	07/15/93
19. Tariffs Filed	NONE	07/26/93
20. Standard Order	08/12/93	09/12/93
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		

Recommended assignments for hearing and/or deciding this case:
 Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with RAR: 02/11/93
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	BR	CL	LA	JN		
X							

- Prehearing Officer

Commissioners					ADM
DS	BR	CL	LA	JN	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: JD/m
 Date: 02/11/93

Case Scheduling/Rescheduling Advice

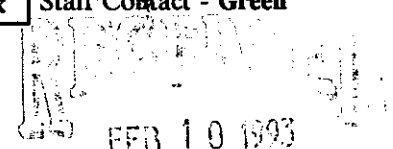
February 10, 1993 3:49pm

To: <input checked="" type="checkbox"/> Commissioner Beard <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Laredo <input checked="" type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input checked="" type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Sewer Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Green
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From: Office of Chairman J. Terry Deason

Docket No. 920260-TL/900960-TL
~~920260-TL/910727-TL~~

Title: Southern Bell Telephone


 FEB 10 1993
 FPSO-RECORDS/REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Motion Hearing	01/29/93	no change	106 - TLH	9:30a.m.
Motion Hearing	02/05/93	cancelled	122 - TLH	9:30a.m.
Motion Hearing	02/12/93	no change	122 - TLH	9:30a.m.
Prehearing Conference #3	02/23/93 (Clark)	no change	122 - TLH	9:30a.m.
Prehearing Conference #5	03/29/93 (Clark)	no change	106 - TLH	9:30a.m.
Hearing	03/17-20,22-27/93 04/12-16, 19, 21-23/93	no change	106 - TLH	9:30a.m.
Special Agenda	07/7 & 8, 15 & 16/93	no change	106 - TLH	9:30a.m.
Special Agenda	(07/10/93)	no change	106 - TLH	9:30a.m.
Regular Agenda	(07/20/93)	no change	106 - TLH	9:30a.m.
Service Hearing (CDLJ)	02/25/93	*02/24/93	West Palm Beach	*6:30p.m.

Remarks: *February 5th Motion Hearing cancelled. Reassigned SH panel to C,D,L & J on 2/24/93.

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
Hearing								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
	X							

Prehearing
Officer

Commissioners				
DS	BR	CL	LA	JN

Commissioners				
DS	BR	CL	LA	JN
		X		

Remarks:

PSC/NAN 8 (1/93)

Case Scheduling/Rescheduling Advice

March 9, 1993 9:02am

To: <input checked="" type="checkbox"/> Commissioner Beard <input checked="" type="checkbox"/> Commissioner Clark <input checked="" type="checkbox"/> Commissioner Laredo <input checked="" type="checkbox"/> Commissioner Johnson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input checked="" type="checkbox"/> Communications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> Research Director <input checked="" type="checkbox"/> Water & Sewer Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Hatch / Green
---	---	---

From: Office of Chairman J. Terry Deason

Docket No. 920260-TL/900960-TL
~~920260-TL/910727-TL~~

Title: Southern Bell Telephone

RECEIVED
MAR - 8 1993

FPSC-RECORDS / REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Motion Hearing	03/05/93	To Be Announced		
Pre-Prehearing Conference	02/23/93	To Be Announced		
Prehearing Conference #1		12/20/93	106 - TLH	9:30a.m.
Prehearing Conference #2	03/29/93	01/06/94	106 - TLH	9:30a.m.
Hearing	03/17-20,22-27/93 04/12-16,19,21,-23/93	01/24-28,31, 02/02- 04,7-11,14,16-18/94	106 - TLH	9:30a.m.
Special Agenda #1 Accounting	07/8,9 & 10/93	05/04 & 05/94	106 - TLH	9:30a.m.
Special Agenda #2 Investigation	(07/15 & 16/93)	05/11 & 12/94	106 - TLH	9:30a.m.
Special Agenda #3 Rates / Incentives	07/20/93	05/18 & 19/94	106 - TLH	9:30a.m.
Service Hearings		To Be Announced		

Remarks: **Please check all dates, locations and times, most have been changed.

2. Hearing/Prehearing Assignment Information:

Former Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
<u>Hearing</u>								

New or Changed Assignments

	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
	X							

Prehearing Officer

Commissioners				
DS	BR	CL	LA	JN

Commissioners				
DS	BR	CL	LA	JN
		X		

Remarks:

C. Scheduling/Rescheduling Adv. Cont.

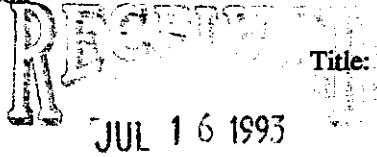
July 16, 1993 11:36am

To:

<input checked="" type="checkbox"/> Commissioner Beard	<input checked="" type="checkbox"/> Deputy Ex. Director/Technical	<input checked="" type="checkbox"/> Electric & Gas Director
<input checked="" type="checkbox"/> Commissioner Clark	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input checked="" type="checkbox"/> Commissioner Lauredo	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> Research Director
<input checked="" type="checkbox"/> Commissioner Johnson	<input checked="" type="checkbox"/> Auditing & Financial Analysis Director	<input checked="" type="checkbox"/> Water & Sewer Director
<input checked="" type="checkbox"/> Executive Director	<input checked="" type="checkbox"/> Communications Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - Hatch / Green

From: Office of Chairman J. Terry Deason

Docket No. 920260-TL/900960-TL/
910163-TL/910727-TL



Title: Southern Bell Telephone

FPSC-RECORDS/REPORTING

1. Schedule Information

Event	Former Date	New Date	Location	Time
Status Conference #4-c	07/19/93	no change	*115 & 106 - TLH	1:00p.m.
Status Conference #4-d	08/27/93	no change	106 - TLH	10:00a.m.
Status Conference #4-e	09/23/93	no change	122 - TLH	10:00a.m.
Status Conference #4-f	10/18/93	no change	106 - TLH	1:00p.m.
Status Conference #4-g	11/22/93	no change	106 - TLH	1:00p.m.

Remarks: *Main part of status conference will be held in 106; at some point they may adjourn to 115 to handle separate motions. **Status Conference for Prehearing Officer only.

2. Hearing/Prehearing Assignment Information:

Former Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		

New or Changed Assignments

Hearing	Commissioners						Hrg. Exam.	Staff
	ALL	DS	BR	CL	LA	JN		
	X							

Prehearing Officer

Commissioners				
DS	BR	CL	LA	JN

Commissioners				
DS	BR	CL	LA	JN
		X		

Remarks:



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: March 5, 1991
TO: SANDY SIMMONS, DIVISION OF RECORDS AND REPORTING
FROM: ALAN TAYLOR, DIVISION OF COMMUNICATIONS
RE: OPR ASSIGNMENT

Regarding Docket Number 910163-TL, In re: Investigation into the Integrity of Southern Bell's Repair Service Activities and Reports, please make your records reflect that Legal will submit the first CASR and is OPR. This is based on my discussion yesterday with Suzanne Summerlin.

c: S. Summerlin
B. Bailey

3/7/91
OK
SS

RECEIVED
MAR 7 1991
FPSC-RECORDS/REPORTING

DOCUMENT NO.
17417-01

add
ST

LAW OFFICES
MESSER, VICKERS, CAPARELLO, MADSEN & LEWIS
A PROFESSIONAL ASSOCIATION

SUITE 1040, BAYPORT PLAZA
6200 COURTNEY CAMPBELL CAUSEWAY
TAMPA, FLORIDA 33607
TELEPHONE (813) 281-8711
TELECOPIER (813) 282-0050

SUITE 701, FIRST FLORIDA BANK BUILDING
215 SOUTH MONROE STREET
POST OFFICE BOX 1876
TALLAHASSEE, FLORIDA 32302-1876
TELEPHONE (904) 222-0720
TELECOPIER (904) 224-4359

SUITE 900
2000 PALM BEACH LAKES BOULEVARD
WEST PALM BEACH, FLORIDA 33409
TELEPHONE (407) 640-0820
TELECOPIER (407) 640-8202

REPLY TO: Tallahassee

March 22, 1991

Mr. Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399-0850

RECEIVED
MAR 22 1991

FPSC-RECORDS / REPORTING

Re: Docket Nos. 900960-TL and 910163-TL

Dear Mr. Tribble:

Please add this firm to the mailing lists for Docket No. 900690-TL and 910163-TL directing all pleadings, orders, notices, or other materials to the undersigned. Thank you for your assistance in this matter.

Sincerely,

Bruce W. Renard, sb

Bruce W. Renard

BWR:sb/tribble.new

State of Florida

Commissioners:
THOMAS M. BEARD, CHAIRMAN
GERALD L. GUNTER
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

April 19, 1991

TO: All Interested Persons
FROM: Steve Tribble, Director of Records and Reporting
RE: Notice of Commission Conference

Attached is an excerpt of the Agenda for the Commission's regular conference, which is scheduled to begin at 9:30 a.m. on April, 30 1991 in Room 106 of the Fletcher Building, 101 East Gaines Street, Tallahassee. The attached excerpt summarizes the issues to be decided in a docket in which you have expressed an interest. As a party of record or interested person in this docket, you may wish to obtain a copy of the Commission staff's recommendation. To do so, call the Records Section of this office at (904) 488-8371.

Also, as a party of record or interested person, you may wish to attend the conference and address the Commission regarding the docket. If this is your intent, you will need to sign the appearance register, which is located on a table at the back of the hearing room near the double doors. (If you fail to sign the register, you may miss the opportunity to speak before the Commissioners vote on the docket.) The Chairman will then announce each item as it is taken up and ask for your comments at the appropriate time. Any comments you wish to make should be limited to approximately five minutes.

If you have any questions regarding this information, please feel free to call me.

ST:ds
Attachment

act
5

LAW OFFICES
MESSER, VICKERS, CAPARELLO, MADSEN & LEWIS
A PROFESSIONAL ASSOCIATION

SUITE 1040, BAYPORT PLAZA
6200 COURTNEY CAMPBELL CAUSEWAY
TAMPA, FLORIDA 33607
TELEPHONE (813) 281-8711
TELECOPIER (813) 282-0050

SUITE 701, FIRST FLORIDA BANK BUILDING
215 SOUTH MONROE STREET
POST OFFICE BOX 1876
TALLAHASSEE, FLORIDA 32302-1876
TELEPHONE (904) 222-0720
TELECOPIER (904) 224-4359

SUITE 900
2000 PALM BEACH LAKES BOULEVARD
WEST PALM BEACH, FLORIDA 33409
TELEPHONE (407) 640-0820
TELECOPIER (407) 640-8202

REPLY TO: Tallahassee

RECEIVED
April 24, 1991
APR 24 1991

Mr. Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399-0850

FPSC-RECORDS / REPORTING

HAND DELIVERY

Re: Docket Nos. 910505-TL; 910163-TL; 910485-TI; 910169-TC; 910310-TC;
910422-TC; and 910434-TC

Dear Mr. Tribble:

Please add this firm to the mailing list for Docket Nos. 910505-TL, 910163-TL, 910310-TC, 910485-TI, 910169-TC, 910422-TC, and 910434-TC directing all pleadings, orders, notices, or other materials to the undersigned. Thank you for your assistance in this matter.

Sincerely,

Floyd R. Self
sb

Floyd R. Self

FRS:sb/tribble.new

M E M O R A N D U M

May 2, 1991

TO : DIVISION OF RECORDS AND REPORTING

FROM : DIVISION OF LEGAL SERVICES (SUMMERLIN)

RE : DOCKET NO. 910163-TL - PETITION ON BEHALF OF CITIZENS OF THE STATE OF FLORIDA TO INITIATE INVESTIGATION INTO INTEGRITY OF SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY'S REPAIR SERVICE ACTIVITIES AND REPORTS.

Handwritten initials: JS, TR

Attached is an ORDER INITIATING INVESTIGATION in the above-referenced docket, which is ready to be issued.

SFS/ttl
Attachment
cc: Division of Communications

910163c.tl

RECEIVED
MAY 3 1991

FPSC-RECORDS / REPORTING

3:30 mail

Commissioners:

THOMAS M. BEARD, CHAIRMAN
GERALD L. GUNTER
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

MEMORANDUM

May 9, 1991

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Original Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Director of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR35 (Rev 2/91)

g

M E M O R A N D U M

5/23/91

TO: _____ DIVISION OF APPEALS
 _____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xx _____ DIVISION OF COMMUNICATIONS
 _____ DIVISION OF ELECTRIC AND GAS
 _____ DIVISION OF RESEARCH
 _____ DIVISION OF WATER AND SEWER
 _____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 05209-91

DESCRIPTION: Response & objections to Staff's Second Request
 for Production of Documents

SOURCE: SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY

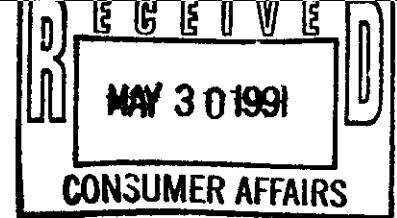
DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.



27 May, 1991
2681 Barkley Drive, West
West Palm Beach, Florida 33415

Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399-0867

Gentlemen:

According to the newspaper you are conducting an investigation of Southern Bell's handling of out-of-service complaints.

I believe my experiences with them might be of interest to you. In April of 1989 my phone was out of service for five days and although the dial tone was restored on the fifth day, I was not able to receive any in-coming calls for another four days. I must have made at least three calls to their representatives in the business office for a credit or at least acknowledgement of my complaint. I was told that their records indicated that a repairman had fixed the problem within their twenty-four hour "allowable" period so that no credit adjustment would be made. After, as I said, several more go-rounds with them I was finally told that their information came directly from their repair department, and to take up my problem with them.

I went through the whole exercise again with those people and after they notified the business office, I received a 33¢ credit

It was hardly worth the effort, although I did come away with a revised and somewhat jaded opinion as to their definition of "customer service"

Hope it helps!

Very truly yours,

A handwritten signature in cursive script, appearing to read "William H. Thomsen, Jr.".

Mrs. William H. Thomsen, Jr.

Name THOMSEN, WILLIAM H. (MRS)

Address 2681 BARKLEY DRIVE, WEST

City/Zip WEST PALM BEACH 33415 County

Account Number

Has consumer contacted company? Yes No Who

1. Nature of Request 2. Report of Action

See attached correspondence from customer. I have acknowledged the letter and advised I am forwarding to Communications.

Company SOUTHERN BELL

Attn.

Consumer's Telephone #

Can Be Reached

Request No. 54815L

By MLG Time 10:32 AM Date 05/31/9

To CMU Time mail Date 05/31/9

Complaint Type gi-22

Note

Justification

Closed By Date / /

Reply Received

CONSUMER REQUEST

FLORIDA

PUBLIC

SERVICE

COMMISSION



101 EAST GAINES STREET
TALLAHASSEE, FLORIDA 32399

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

Melinda Guess

BY: / /

Commissioners:
THOMAS M. BEARD, CHAIRMAN
J. TERRY DEASON
BETTY EASLEY
GERALD L. (JERRY) GUNTER
MICHAEL WILSON



DIVISION OF CONSUMER AFFAIRS
GEORGE HANNA,
DIRECTOR
(904) 488-7238
TOLL FREE 1-800-342-3552

Public Service Commission

May 31, 1991

RECEIVED
MAY 31 1991

FPSC-RECORDS / REPORTING

Mrs. William H. Thomsen, Jr.
2681 Barkley Drive, West
West Palm Beach, FL 33415

Dear Mrs. Thomsen:

I have received your May 27 letter outlining the April 1989 problems you encountered with Southern Bell. Thank you for taking the time to write.

The Public Service Commission has initiated an investigation into the integrity of Southern Bell's repair service activities and reports. I am forwarding a copy of your correspondence to our Communications Division for review. A copy will also be placed in the docket file.

Again, thank you for writing about your concerns. If you have any other questions, please let me know.

Sincerely,

Melinda Guess
Consumer Affairs Analyst
Division of Consumer Affairs

Division of Communications
163-TL

Post-it routing request pad 7664

ROUTING - REQUEST

Please READ HANDLE APPROVE and FORWARD RETURN KEEP OR DISCARD REVIEW WITH ME

To Docket From RGL

910163-7k

Date _____

M E M O R A N D U M

6/12/91

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
~~XXXX~~ _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 5209-91

DESCRIPTION: Material in response to 4/17/91 Staff

Second Request for Production of Documents (Note:

This material was originally filed 5/22 with a Notice
of Intent)

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

T

M E M O R A N D U M

6/24/91

TO: DIVISION OF APPEALS
 DIVISION OF AUDITING AND FINANCIAL ANALYSIS
 DIVISION OF COMMUNICATIONS
 DIVISION OF ELECTRIC AND GAS
 DIVISION OF RESEARCH
 DIVISION OF WATER AND SEWER
 DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 6336-91

DESCRIPTION: Response to Item 1 of OPC's first request
for production of documents, internal review reports
(Attachment B to request for confidentiality)

SOURCE: Southern Bell Telephone & Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

The document(s) is (are), in fact, what the utility asserts it (them) to be.

The utility has provided enough details to perform a reasoned analysis of its request.

T

M E M O R A N D U M

6/24/91

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
_____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
XXXXXX DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 6337-91

DESCRIPTION: Highlighted version of response to Item 1
of OPC's first request for production of documents, in-
ternal review reports (Attachment C to request for confi-
dentiality)

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

T

M E M O R A N D U M

6/24/91

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
_____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
XXXXXX DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 6339-91

DESCRIPTION: Highlighted copy of response to Item 7 of
OPC's first set of interrogatories (Attachment E to
request for confidentiality)

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.



JACK SHREVE
PUBLIC COUNSEL

STATE OF FLORIDA
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, Florida 32399-1400
904-488-9330

July 10, 1991

Harris R. Anthony
General Attorney Florida
Southern Bell Telephone and
Telegraph Company
c/o Marshall Criser, III
150 S. Monroe St., Suite 400
Tallahassee, FL 32301

RECEIVED
JUL 10 1991

FPSC-RECORDS / REPORTING

Re: Docket No. 910163-TL

Dear Hank:

Would you please file a detailed request for a permanent protective order for each of the documents you identified in response to interrogatory no. 11 in our third set of interrogatories dated June 6, 1991? If any of the documents identified in response to our interrogatory no. 11 are not confidential, please so indicate.

Thank you.

Sincerely,

Charles J. Beck
Assistant Public Counsel

CJB/dd

cc: Mr. Steve Tribble
All parties of record

M E M O R A N D U M

7/25/91

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 7545-91

DESCRIPTION: Copy of documents provided to OPC in response
to their 5th request for production of documents, and subject
of request for temporary protective order filed 7/8/91

SOURCE: Southern Bell

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

910163-72

THIS BOX CONTAINS PROPRIETARY CONFIDENTIAL BUSINESS INFORMATION.

The documents and materials contained in this box have been produced for the Office of Public Counsel and are the subject of a request for a temporary protective order pursuant to Rule 25-22.006(5) (c), Florida Administrative Code. As such, the documents and materials contained herein are currently entitled to be treated as Proprietary Confidential Business information. An unredacted copy of the documents is being provided to the Clerk's office at the request of the Staff of the Public Service Commission who have asked that copies of materials furnished to Public Counsel also be furnished to the Staff. Any questions concerning these materials should be addressed to the Staff Attorney assigned to this docket.

5th Request for Production

DOCUMENT NUMBER-DATE

07545 JUL 25 1991

PSC-RECORDS/REPORTING

M E M O R A N D U M

July 29, 1991

TO : DIVISION OF RECORDS AND REPORTING
FROM : DIVISION OF LEGAL SERVICES (SUMMERLIN)
RE : DOCKET NO. 910163-TL



24867

Attached is an ORDER ON PREHEARING PROCEDURE in the above-referenced docket, which is ready to be issued.

SFS/ttl
Attachment

910163f.ttl

M E M O R A N D U M

August 7, 1991

TO : DIVISION OF RECORDS AND REPORTING

FROM : DIVISION OF LEGAL SERVICES (SUMMERLIN/HERNDON) *SA* *JH*

RE : DOCKET NO. 910163-TL

24899

Attached is an ORDER GRANTING SOUTHERN TELEPHONE AND TELEGRAPH COMPANY'S REQUEST FOR CONFIDENTIAL CLASSIFICATION OF PORTIONS OF DOCUMENT NO. 5209-91 in the above-referenced docket which is ready to be issued.

SFS/JLH/ttl
Attachment

5209.jlh

add
ST

August 12, 1991

Don,

Please place the following person on the mailing lists in docket numbers 900960TL and
910160TL

Andy Juster
1100 Charles St.
Longwood, Fl. 32750

Steve T.

A handwritten signature consisting of a large, stylized 'S' followed by a vertical line and a horizontal stroke, resembling the initials 'ST'.

M E M O R A N D U M

August 19, 1991

TO : DIVISION OF RECORDS AND REPORTING
FROM : DIVISION OF LEGAL SERVICES (SUMMERLIN)
RE : DOCKET NO. 910163-TL



27952

Attached is an ORDER GRANTING POSTPONEMENT OF SCHEDULE in the above-referenced docket, which is ready to be issued.

SFS/ttl
Attachment

900960m.ttl

Commissioners:
THOMAS M. BEARD, CHAIRMAN
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

MEMORANDUM

September 4, 1991

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Revised Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. It should be noted that this is a revision of an earlier CASR. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Division of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively, but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

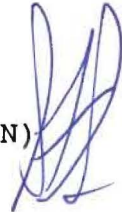
Attachment

PSC/RAR36 (Rev 2/91)

M E M O R A N D U M

September 10, 1991

TO : DIVISION OF RECORDS AND REPORTING
FROM : DIVISION OF LEGAL SERVICES (SUMMERLIN)
RE : DOCKET NO. 910163-TL



25054

Attached is an ORDER GRANTING PUBLIC COUNSEL'S MOTIONS TO COMPEL ANSWERS TO INTERROGATORIES in the above-referenced docket, which is ready to be issued.

SFS/ttl
Attachment

LAW OFFICES
BRUCE W. RENARD

TELEPHONE (904) 561-8848
TELECOPIER (904) 561-0072

120 E. JEFFERSON STREET
TALLAHASSEE, FLORIDA 32301

October 22, 1991

RECEIVED
OCT 24 1991

Mr. Steve Tribble
Director
Division of Records and Reporting
Florida Public Service Commission
Fletcher Building, 101 East Gaines Street
Tallahassee, Florida 32399-0870

FPSC-RECORDS/REPORTING

Dear Mr. Tribble:

Please add the undersigned to the mailing list for the following case before the Florida Public Service Commission, directing all pleadings, orders, notices and other materials concerning same to the address referenced above:

1. Docket No. 910485-TI-AT&T Proposed Tariff to Increase Calling Card Rates (T-91-155);
2. Docket No. 910666-TI-FPSC Investigation into the Billing Practices of International Telecharge, Inc.;
3. Docket No. 910622-TL- FPSC Investigation of Southern Bell for Failure to Meet FPSC's Answer Time Requirements;
4. Docket No. 910163-TL-FPSC Investigation into the Integrity of Southern Bell's Repair Service Activities and Reports;
5. Docket No. 900655-TL-FPSC Establishment of Modified Minimum Filing Requirements (MMFR) Filing Dates for Local Exchange Companies;
6. Docket No. 900500-TL- FPSC Staff's Audit of Southern Bell's Pay Telephone Operations;
7. Docket No. 900316-TL-FPSC Investigation into the Billing Requirement for the Provision of 900 Service (Gateway) by Interexchange Carriers;
8. Docket No. 890270-TL-GTE Florida, Inc.'s Tariff Proposal to Trial an Offering Called Coin Telephone Messaging Access Service for a One Year Period;

Commissioners:
THOMAS M. BEARD, CHAIRMAN
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

November 8, 1991

TO: All Interested Persons
FROM: Steve Tribble, Director of Records and Reporting
RE: Notice of Commission Conference

Attached is an excerpt of the Agenda for the Commission's regular conference, which is scheduled to begin at 9:30 a.m. on November 19, 1991 in Room 106 of the Fletcher Building, 101 East Gaines Street, Tallahassee. The attached excerpt summarizes the issues to be decided in a docket in which you have expressed an interest. As a party of record or interested person in this docket, you may wish to obtain a copy of the Commission staff's recommendation. To do so, call the Records Section of this office at (904) 488-8371.

Also, as a party of record or interested person, you may wish to attend the conference and address the Commission regarding the docket. If this is your intent, you will need to sign the appearance register, which is located on a table at the back of the hearing room near the double doors. (If you fail to sign the register, you may miss the opportunity to speak before the Commissioners vote on the docket.) The Chairman will then announce each item as it is taken up and ask for your comments at the appropriate time. Any comments you wish to make should be limited to approximately five minutes.

If you have any questions regarding this information, please feel free to call me.

ST:ds
Attachment

PSC/RAR 34 (Rev 1/91)

M E M O R A N D U M

December 11, 1991

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (SUMMERLIN)
RE: DOCKET NO. 910163-TL

[Handwritten signature] *TR*

25483

Attached is a FINAL ORDER DENYING SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY'S MOTION FOR RECONSIDERATION OF ORDER NO. 25054 AND FOR ORAL ARGUMENT in the above-referenced docket, which is ready to be issued.

SFS/ttl
Attachment
cc: Division of Communications

910163u.ttl



JACK SHREVE
PUBLIC COUNSEL

STATE OF FLORIDA
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, Florida 32399-1400
904-488-9330

April 8, 1992

Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0850

Re: Docket No. 910163-TL

Dear Mr. Tribble:

Enclosed for filing in this docket are an original and fifteen copies of Citizens' Motion to Compel and Request for Oral Argument.

Only one set of the documents comprising attachments A-F are being submitted as these documents were produced by Southern Bell Telephone & Telegraph Company under a temporary protective order pursuant to Commission Rule 25-22.006.

Copies have been served on the parties shown on the attached Certificate of Service. However, only Southern Bell Telephone & Telegraph Company has received a copy of attachments A-F.

Very truly yours,

Janis Sue Richardson
Associate Public Counsel

JSR/bm

Enclosure

cc: All parties noted on certificate of service

**CERTIFICATE OF SERVICE
DOCKET NO. 910163-TL**

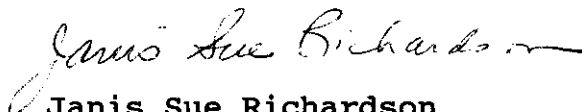
I HEREBY CERTIFY that a correct copy of the foregoing has been furnished by U.S. Mail or hand-delivery to the following persons on this 8th day of April, 1992.

*Marshall Criser, III
BellSouth Telecommunications,
Inc. (Southern Bell Telephone
& Telegraph Co.)
150 S. Monroe St., Suite 400
Tallahassee, FL 32301

Tracy Hatch
Division of Legal Services
Fla. Public Services Commission
101 East Gaines Street
Tallahassee, FL 32301

*Only Southern Bell Telephone &
Telegraph Company has received a
copy of attachments A-F.

John Hoag
Department of Legal Affairs
Presidential Circle
4000 Hollywood Blvd., Suite 505-S
Hollywood, FL 33021


Janis Sue Richardson
Associate Public Counsel

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: April 9, 1992
TO: Division of Legal Services (Hatch)
FROM: Division of Records and Reporting (Flynn) *KF*
RE: Docket No. 910163-TL - Investigation into the integrity of Southern Bell's repair service activities and reports

Attached for further action are copies of Citizen's Motion to Compel [Southern Bell to fully answer Citizens' 21st production of document request] and Request for Oral Argument. Along with the Motion, Citizens filed the six documents in question. The documents have been logged in (Document Nos. 3455-92 - 3460-92) and placed in the confidential file, where they will be available for review by authorized persons.

cc: Division of Communications
Division of Appeals (Brunson)



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: April 28, 1992
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Carol Causseaux, Chief, Bureau of Reporting
RE: Docket No. 910163-TL Agenda Conference, Item 11** April 21, 1992

IN RE: Petition on behalf of Citizens of the State of Florida to initiate investigation into integrity of SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY's repair service activities and reports.

DOCUMENT NO. 04115-92

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, CMU, RAR

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by: MTJ

CCC/pc/kes

PSC/RAR 28 (Rev 9/91)

M E M O R A N D U M

May 11, 1992

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (HATCH)
RE: DOCKET NO. 910163-TL



----- PSC-92-0339-FOF-TL -----

Attached is an ORDER DISPOSING OF MOTION FOR RECONSIDERATION OF ORDER NO. 25483 in the above-referenced docket, which is ready to be issued.

TH/ttl
Attachment
cc: Division of Communications

910163X.TWH

Commissioners:
THOMAS M. BEARD, CHAIRMAN
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK
LUIS J. LAUREDO

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

M E M O R A N D U M

May 13, 1992

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Revised Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. It should be noted that this is a revision of an earlier CASR. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Division of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively, but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR36 (Rev 2/91)

M E M O R A N D U M

6/26/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 6896-92 (x-ref 5929-92 and 6274-92)

DESCRIPTION: Certain information contained in response to
Staff's 16th Request for Production of Documents

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

6/26/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 6899-92

DESCRIPTION: Certain information contained in response
to Staff's 15th Request for Production of Documents

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: July 2, 1992
TO: Division of Communications
Division of Legal Services
FROM: Division of Records and Reporting (Flynn) *ef*
RE: Docket 910163-TL and 920260-TL

The Office of Public Counsel has filed a Motion to Compel BellSouth's Vice President Network-South Area C. J. Sanders and BellSouth General Manager-Human Resources C. L. Cuthbertson, Jr. to Answer Deposition Questions, and with the Motion a copy of Cuthbertson's and Sanders' deposition (DN 7105-92). The deposition has been placed in the confidential file, since BellSouth has claimed portions of it are confidential, and the motion is forwarded for further handling.

Attachment

cc: Division of Audit & Finance
Division of Appeals
Commissioners' files

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: July 11, 1992
TO: Division of Communications
Division of Legal Services
FROM: Division of Records and Reporting (Flynn)
RE: Docket No. 910163-TL, Petition of OPC to initiate investigation into integrity of Southern Bell's repair service activities and reports

This office has received Volume II (pages 104-135) of the confidential panel deposition of Hall, Christian, Ivy, Pellegrini and Peterson, taken on June 18, 1992. The volume is identified as Document No. 7395-92 and has been placed in the confidential files, where it is available for review by authorized personnel.

cc: APP/Brunson
Commissioners' Files

Commissioners:
THOMAS M. BEARD, CHAIRMAN
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON

State of Florida



STIEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

M E M O R A N D U M

July 15, 1991

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Revised Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. It should be noted that this is a revision of an earlier CASR. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Division of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively, but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR36 (Rev 2/91)

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: July 24, 1992
TO: Division of Legal Services
Division of ~~Communications~~
FROM: Division of ~~Records and Reporting~~ (Flynn) **KF**
RE: Docket No. 910163-TL - Petition on behalf of CITIZENS to initiate investigation into the integrity of SOUTHERN BELL's repair service activities and reports

Public Counsel has filed a Seventh Motion to Compel and Request for In Camera Inspection of Documents (regarding their 24th set of requests for production of documents dated 6/3/92), and with ~~it six~~ confidential documents. The documents have been identified as Nos. 8117-92 through 8122-92 and placed in the confidential file. The Seventh Motion is attached for appropriate handling.

Attachment

cc: Division of Appeals (Brunson)
Commissioners' Files

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: August 5, 1992
TO: Division of Legal Services
Division of Communications
FROM: Division of Records and Reporting (Flynn) *KF*
RE: Docket No. 910163-TL - Petition on behalf of CITIZENS to initiate investigation into the integrity of SOUTHERN BELL's repair service activities and reports

Attached is a copy of Southern Bell's Response and Objections to Staff's Seventeenth Request for Production of Documents and Notice of Intent to Seek Confidential Classification. Along with the Notice, Southern Bell filed confidential documents covered by the Notice of Intent. The confidential material was assigned Document No. 8687-92 and has been placed in the confidential file.

Attachment
cc: Division of Appeals (Brunson)
Commissioners' Files

Commissioners:
THOMAS M. BEARD, CHAIRMAN
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK
LUIS J. LAUREDO

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

August 19, 1992

Ms. Sue Richardson
Office of the Public Counsel
c/o The Florida Legislature
Room 812
111 West Madison Street
Tallahassee, Florida 32399-1400

Re: Docket No. 910163-TL - Petition of Citizens of the State of Florida to initiate investigation into integrity of Southern Bell Telephone and Telegraph Company's repair service activities and reports

Dear Ms. Richardson:

Pursuant to your request, I am forwarding copies of the sealed depositions of C. L. Cuthbertson, Jr., C. J. Sanders, Gary Hall, Rudolph Christian, April Ivy, Gerard Pellegrini, and Phillip H. Peterson, all witnesses for Southern Bell, taken June 17 and 18, 1992, at the instance of Public Counsel. You should maintain these copies as confidential pursuant to Rule 25-22.006, F.A.C. until a ruling is made on the confidentiality of the material.

Please call me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in cursive script that reads "Kay Flynn".

Kay Flynn, Chief
Bureau of Records

Enclosure

cc: Tracy Hatch
Jean Wilson
Division of Communications
All Parties of Record

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: August 20, 1992
TO: Division of Communications
FROM: Division of Records and Reporting
RE: Docket No. 910163-TL-SOUTHERN BELL Repair Service Investigation

SOUTHERN BELL has filed a Notice of Intent to Seek Confidential Classification, with regard to its Supplement to Response and Objections to Staff's Sixteenth Request for Production of Documents. Southern Bell has filed the Supplement, and that has been assigned Document No. 9376-92 and placed in the confidential files. A copy of the Notice is attached.

Attachment

cc: Division of Appeals-Brunson
Division of Legal Services
Commissioners' Files

Org

A

M E M O R A N D U M

August 27, 1992

TO: _____ DIVISION OF APPEALS
 _____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXX _____ DIVISION OF COMMUNICATIONS
 _____ DIVISION OF ELECTRIC AND GAS
 _____ DIVISION OF RESEARCH
 _____ DIVISION OF WATER AND SEWER
 _____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 9684-92

DESCRIPTION: 17th Production of Documents by Staff

SOURCE: SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

Original

M E M O R A N D U M

August 28, 1992

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.:

DESCRIPTION: Late-Filed Exhibit 47

SOURCE: SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY

DOCKET NO.:

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

September 1, 1992

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (MURPHY) *cm TR*

RE: DOCKETS NOS. 910727-TL & 910163-TL

PSC-92-0941-FOF-TL

Attached is an ORDER MERGING SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY'S REBATE AND REPAIR INVESTIGATIONS in the above-referenced dockets, which is ready to be issued.

CWM/ttl

Attachment

cc: Division of Communications

910727g.ttl

Original

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 1, 1992
TO: Division of Communications
FROM: Division of Records and Reporting
RE: Docket No. 910163-TL - Petition to Initiate Investigation by Citizens

SOBELL has filed a Notice of Intent to request Confidential Classification, with regard to a portion of its responses and objections to the Office of Staff's Eighteenth Request for Production of Documents dated July 27, 1992. The responses and objections have been filed and assigned ~~Document No. 9879-92~~ and placed in the confidential files. A copy of the Notice is attached.

Attachment

cc: Division of Legal Services
Division of Appeals - Brunson
Commissioners' Files

M E M O R A N D U M

9/4/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
~~XXXX~~ _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 10223-92 - Edited in document 10224

DESCRIPTION: 6/17/92 panel deposition of C. L. Cuthbertson, Jr. and C. J. Sanders, and Exhibits 6 and 7 from deposition

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL and 920260-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- _____ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- _____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

9/8/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 10244-92 - Edited in document 10245

DESCRIPTION: Names of disciplined employees and Exhibit
53 and all portions of 6/18/92 panel deposition of Gary
Hall, Rudolph Christian, April Ivy, Gerard Pellegrini,
and Phillip H. Peterson
SOURCE: Southern Bell Telephone & Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- _____ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- _____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

9/9/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
~~XXXX~~ _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 10384-92

Edit in docket # 10385

DESCRIPTION: Depositions of Cherie Beyer Calvert, Raymond Kummer, Silvia Lom-Ajan, Lynn Lytle, Gary Maser, Donald Porter, James Ramsey, Barbara Roberts, Lynn W. Schmoll, and Paul White, taken by OPC 7/27-31/92
SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

9/14/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO. 10547-92

DESCRIPTION: Response to OPC's 28th Set of Interrogatories,
Nos. 2, 3, 5, 6, 8, and 9

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TT

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

September 15, 1992

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (WILSON) JRW
RE: DOCKET NO. 910163-TL

PSC-92-1003-CFO-TC

Attached is an ORDER DENYING SOUTHERN BELL'S MOTION FOR CONFIDENTIAL CLASSIFICATION OF DOCUMENT NO. 6336-91, GRANTING SOUTHERN BELL'S MOTION FOR CONFIDENTIAL CLASSIFICATION FOR SPECIFIED PORTIONS OF DOCUMENT NO. 6337-91 AND DENYING SOUTHERN BELL'S MOTION FOR CONFIDENTIAL CLASSIFICATION FOR SPECIFIED PORTIONS OF DOCUMENT NO. 6339-91 in the above-referenced docket, which is ready to be issued.

JRW/cmd
Attachment
cc: Division of Communications

163conf1.jrw

Commissioners:
THOMAS M. BEARD, CHAIRMAN
BETTY EASLEY
J. TERRY DEASON
SUSAN F. CLARK
LUIS J. LAUREDO

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

M E M O R A N D U M

SEPTEMBER 17, 1992

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Original Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Director of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR35 (Rev 2/91)

M E M O R A N D U M

9/21/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 10982-92

*Edited version of
10981*

DESCRIPTION: Certain information contained in documents
provided in response to staff's 18th Request for Produc-
tion of Documents dated 7/27/92

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

October 27, 1992

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (HATCH)
RE: DOCKET NO. 910163-TL + 910727-TL

TK

PSC-92-1220-PCO-TL

Attached is an ORDER ESTABLISHING PROCEDURAL SCHEDULE in the above-referenced docket, which is ready to be issued.

TH/ttl
Attachment
cc: Division of Communications
Division of Research

910163a.twh

M E M O R A N D U M

October 27, 1992

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (WILSON) *JRW* *TR*
RE: DOCKET NOS. 910163-TL, 910727-TL (CONSOLIDATED DOCKETS)

Attached is a **NOTICE OF STAFF WORKSHOP** in the above-referenced dockets, which **must be issued immediately.**

JRW/cmd
Attachment
cc: Division of Communications
Division of Research and Regulatory Review

163ID1.JRW

conf room
115



STATE OF FLORIDA

OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, Florida 32399-1400
904-488-9330

NOV - 2 1992

JACK SHREVE
PUBLIC COUNSEL / PSC RECORDS / REPORTING

November 2, 1992

Mr. Steve Tribble
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0850

(910163-TL)
910727-TL

Dear Mr. Tribble:

Pursuant to chapter 119, Florida Statutes, I would like to review all documents received or prepared by the Commission or its staff in connection with an audit being conducted by the research division of the Commission into non-contact sales, out-of-service repairs or rebates by Southern Bell Telephone and Telegraph Company.

Please let me know when and where I may review these documents. I would like to review them at your earliest convenience.

Thank you.

Sincerely,

Charles J. Beck

Charles J. Beck
Deputy Public Counsel

*Charlie Beck reviewed
RRR files on this matter
on 11/6/92, per Mary Bane*

M E M O R A N D U M

11/20/92

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: (13696-92 (x-ref 13323-92); 13697-92 (x-ref 13324-92),
and 13698-92 through 13700-92)

DESCRIPTION: Depositions of Shirley Johnson, Dwane Ward, Scott

Mulcahy, Gary Wilson, and Kathleen Gargiulo, taken October 14 and 15,
1992, in Fort Lauderdale

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

RECEIVED 23 S.W. 28th Ave.
NOV 30 1992 Doynton Beach, FL. 33435

Copy to
Susan RSC
Comm

11-23-92

Robert Butterworth Florida Public Service Comm.
Attorney General of Florida Commissioner Clark
Tallahassee, Florida (904)-488-5573
Commissioner Clark
re: Docket # 920260-TL

The Palm Beach Post* (11-22-92) reported your continuing investigation of Bell Telephone Co. alleged sales fraud and record tampering.
* enclosure: news report

My service (telephone) was part of this 1991 scam plus additional interruptions in service over the years since 1977 until now - at least several times a year for more than 24 hrs as the records will show. Therefore, I fully support fraud & record tampering evidence be presented to the PSC at rate review in Jan 1993. When I asked Southern Bell to show proper credit for interrupted service on our monthly bill, they never did!

On the "reach out" sales fraud, Bell South Representatives refused to remove charges until I demanded to see a written authorization with my signature. They could not produce such a document! That ended a hassle over several billing periods.

The hours 8:00 AM - 6:00 PM on any given day are vital to residential telephone service in contacting for personal services. This is the most important part of any 24 hr. day and for that rate payers should be compensated when it is broken or interrupted.

(Thomas R. Sheehan) Tom R. Sheehan
(407) 734-3437

1-800-342-3552 PSC

State wants

To: Susan Clark
Comm PSC
to expand

Charlie Beck PSC
Consumer Advocate
Bell review

Michael Twomey
Ass + Atty Gen

The company will challenge PSC order moving fraud and tampering evidence to be heard separate from January's rate review.

By JULIE WARESH PSC rep. Stokes
Palm Beach Post Staff Writer 11-23-92

Florida's attorney general and consumer advocate will fight to make evidence of alleged sales fraud and records tampering at Southern Bell an issue in the company's January rate review.

They argue the information should be considered when the Public Service Commission, which regulates utilities, reviews Southern Bell's rates and its quality of service beginning Jan. 25.

In a Nov. 13 order, Commissioner Susan Clark ruled the evidence will be heard separately in April and that a final decision on the company's rates will be delayed until after those hearings.

"It seems to me it makes for a very one-sided hearing in January," said Assistant Public Counsel Charlie Beck, who represents consumers before the PSC.

Beck and Michael Twomey, an assistant attorney general, plan to file a motion Monday asking the PSC to reconsider Clark's order. 11-23-92

"You can't hear testimony from the company about the fact that they have good quality of service knowing that there is testimony addressing the fact that their quality of service is in question," Twomey said.

Southern Bell last month agreed to pay \$15.2 million to more than 900,000 Florida phone users to settle a state criminal investigation into claims it intentionally overbilled customers.

The investigation, which was presented to a statewide grand jury in July 1991, centered on allegations that Southern Bell charged customers for services they never ordered and failed to pay refunds for lost phone service.

Southern Bell denied criminal wrongdoing, and the grand jury issued no indictment. But in an advisory opinion, it stated Southern Bell "created, promoted and sustained an atmosphere that served to foster and reward certain fraudulent practices."

The grand jury noted that the PSC has the jurisdiction to impose "severe monetary penalties" if the PSC determines Southern Bell falsified reports required by PSC rules. It recommended the PSC consider possible fraudulent conduct in determining Southern Bell's rate of return on equity.

Clark could not be reached Friday, but assistant Billy Stiles said last month there is not enough time to consider issues related to the investigation during the rate hearings.

"The investigation docket is expected to take probably as much or more time than the rate case hearing because there are some serious questions there," Stiles said.

Southern Bell spokeswoman Wendie Feinberg said the company does not object to the decision.

"We've been open and honest with these ethics charges in the past," she said. "We'll do whatever the PSC wants us to do."

Twomey this week submitted to the PSC testimony from Michael Maloy, a former chief investigator for the Attorney General's Office, which states managers knew employees altered repair records to meet PSC rules that require repair of 95 percent of out-of-service phones within 24 hours.

"We found literally thousands of instances where trouble reports were clearly manipulated to show that the telephone was fixed within 24 hours, when, in fact, it was out of service sometimes days or even weeks before it was fixed," Maloy said.

In addition, Maloy describes "many instances" where service technicians took a list of customers' and added optional services to their bills "without their knowledge and without their consent."

Beck and Twomey are asking the PSC to lower Southern Bell's rate of return on equity as a penalty.

"Southern Bell may have made restitution through refunds and the settlement, but it hasn't been punished yet," Twomey said.

Addendum. 11-24-92

Commissioner Clark,

I will ask Atty Gen. Butterworth to investigate Bell South also A&T jointing 900 numbers to advertisers who are selling sex during family viewing hours. Channel 7 TV-51 Miami, Florida is one of the flagrant users of Bell's 900 number. I think this ^{collusion by Bell} ought to be cited in the Jan 1993 rate hearings for Bell along with the other criminal charges the Atty Gen has ^(include) established. Will you put these established charges, namely fraud + record tampering ~~into~~ into the rate review process in January 1993 and will you postpone ^{if any} all rate increases until Bell's criminal behavior is punished and restitution made to consumers? May I have your decision i.e. notice of your decision in advance of the rate review date in Jan '93? Thanks

State of Florida

SUSAN F. CLARK
Commissioner



FLETCHER BUILDING
101 EAST GAINES STREET
TALLAHASSEE, FL 32399-8153
(904) 488-5573

Public Service Commission

DEC 2 1992

RECEIVED

December 2, 1992

910163-TL

Mr. Thomas R. Sheehan
723 S.W. 28th Avenue
Boynton Beach, Florida 33435

Dear Mr. Sheehan:

I enjoyed talking to you last week and appreciate your follow-up letter concerning the PSC's comprehensive review of the revenue requirements and rate stabilization plan of Southern Bell.

I understand your primary concern is that the Commission not decide on Southern Bell's rates and charges without first considering evidence about the company's billing and sales techniques that are being investigated in three separate dockets before the PSC (i.e., Docket No. 900960 - misbilling of customers; Docket No. 910163 - repair service activities; and Docket No. 910727 - customer rebates).

As you may know, Southern Bell did not file a rate increase but did submit a plan to the PSC that would reduce customers' rates during 1993 by about \$60.8 million. The company has calculated a decrease in revenue requirements for 1993 of \$13.3 million. In addition, the company has proposed permanent revenue requirements of about \$47.5 million in certain services to replace the monthly credit that currently appears on customer bills. As I mentioned in our phone conversation, the Commission is scheduled to hear testimony and evidence pertaining to the review of Southern Bell's rates and charges on January 25-29, and February 3-10, 1993. Because of the potential revenue decrease for customers, the Commission must proceed with the scheduled hearing in the case.

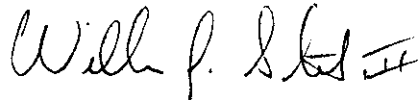
The Commission also is expected to hear testimony and evidence on the three investigation dockets on April 12-16 and April 21-23, 1993. Because of scheduling conflicts on the Commission's full calendar, the rate case and the investigation dockets must be heard separately.

In its proposal to the PSC, Southern Bell requested that the PSC modify its current form of regulation of Southern Bell from the usual "Rate of Return" with earnings sharing to a form of "Price Caps" regulation. Commissioner Clark, however, has ordered that a final decision on the review of Bell's existing rate stabilization plan or any future incentive plan not occur before the Commission takes appropriate regulatory action in the company's three pending investigation dockets.

Mr. Thomas R. Sheehan
December 2, 1992
Page 2

Thank you again for your interest in this matter. I am placing a copy of your letter on the correspondence side of the file of the above-mentioned proceedings so it will be available for all interested parties. Please let me know if you need more information.

Sincerely,

A handwritten signature in cursive script that reads "Wilbur J. Stiles, II". The signature is written in dark ink and includes a stylized flourish at the end.

Wilbur J. Stiles, II
Assistant to the Commissioner

cc: Mr. Steve Tribble, Director of Records and Reporting
Ms. Margaret Ring, Supervisor of Consumer Affairs
Ms. Angela Green, Legal Services

Copy to
Susan PSC Comm

RECEIVED S.W. 28th Ave,
NOV 30 1992 Boynton Beach, FL 33435
11-23-92

Robert Butterworth Florida Public Service Comm.
Attorney General of Florida Commissioner Clark (904)-488-5573
Tallahassee, Florida re: Docket # 920260-TL

The Palm Beach Post* (11-22-92) reported your continuing investigation of Bell Telephone Co. alleged sales fraud and record tampering.
* enclosure; news report
My service (telephone) was part of this 1991 scam plus additional interruptions in service over the years since 1977 until now - at least several times a year for more than 24 hrs as the records will show. Therefore, I fully support fraud & record tampering evidence be presented to the PSC at rate review in Jan 1993.
When I asked Southern Bell to show proper credit for interrupted service on our monthly bill, they never did!

On the "reach out" sales fraud, Bell South Representatives refused to remove charges until I demanded to see a written authorization with my signature. They could not produce such a document! That ended a hassle over several billing periods.

The hours 8:00 AM - 6:00 PM on any given day are vital to residential telephone service in contacting for personal services. This is the most important part of any 24 hr. day and for that rate payers should be compensated when it is broken or interrupted.

(Thomas R. Sheehan) 

(407) 734-3437

Consumer Advocate Chris Rank

1-800-342-3552 PSC

State wants

to expand Bell review

To: Susan Clark
Comm PSC

Charlie Beck PSC
Consumer Advocate

Michael Twomey
Ass + Atty Gen

The company will challenge PSC order moving fraud and tampering evidence to be heard separate from January's rate review.

By JULIE WARESH PSC rep. Stokes
Palm Beach Post Staff Writer 11-23-92

Florida's attorney general and consumer advocate will fight to make evidence of alleged sales fraud and records tampering at Southern Bell an issue in the company's January rate review.

They argue the information should be considered when the Public Service Commission, which regulates utilities, reviews Southern Bell's rates and its quality of service beginning Jan. 25.

In a Nov. 13 order, Commissioner Susan Clark ruled the evidence will be heard separately in April and that a final decision on the company's rates will be delayed until after those hearings.

"It seems to me it makes for a very one-sided hearing in January," said Assistant Public Counsel Charlie Beck, who represents consumers before the PSC.

Beck and Michael Twomey, an assistant attorney general, plan to file a motion Monday asking the PSC to reconsider Clark's order. 11-23-92

"You can't hear testimony from the company about the fact that they have good quality of service knowing that there is testimony addressing the fact that their quality of service is in question," Twomey said.

Southern Bell last month agreed to pay \$15.2 million to more than 900,000 Florida phone users to settle a state criminal investigation into claims it intentionally overbilled customers.

The investigation, which was presented to a statewide grand jury in July 1991, centered on allegations that Southern Bell charged customers for services they never ordered and failed to pay refunds for lost phone service.

Southern Bell denied criminal wrongdoing, and the grand jury issued no indictment. But in an advisory opinion, it stated Southern Bell "created, promoted and sustained an atmosphere that served to foster and reward certain fraudulent practices."

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SUSAN F. CLARK
Commissioner



FLETCHER BUILDING
101 EAST GAINES STREET
TALLAHASSEE, FL 32399-8153
(904) 488-5573

Public Service Commission

December 2, 1992

Mr. Thomas R. Sheehan
723 S.W. 28th Avenue
Boynton Beach, Florida 33435

Dear Mr. Sheehan:

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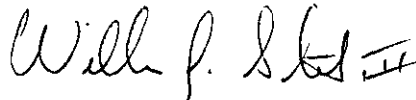
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Mr. Thomas R. Sheehan
December 2, 1992
Page 2

Thank you again for your interest in this matter. I am placing a copy of your letter on the correspondence side of the file of the above-mentioned proceedings so it will be available for all interested parties. Please let me know if you need more information.

Sincerely,



Wilbur J. Stiles, II
Assistant to the Commissioner

cc: Mr. Steve Tribble, Director of Records and Reporting
Ms. Margaret Ring, Supervisor of Consumer Affairs
Ms. Angela Green, Legal Services

M E M O R A N D U M

December 15, 1992

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 1445X-92 + 14459-92

DESCRIPTION: Deposition of Kathleen Gargiulo and Kathryn Miller

SOURCE: SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

- _____ The document(s) is (are), in fact, what the utility asserts it (them) to be.
- _____ The utility has provided enough details to perform a reasoned analysis of its request.



JACK SHREVE
PUBLIC COUNSEL

STATE OF FLORIDA
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, Florida 32399-1400
904-488-9330

December 21, 1992

Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0850

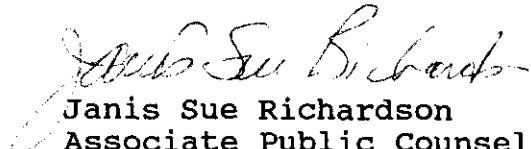
Re: Docket No. 910163-TL

Dear Mr. Tribble:

Enclosed for filing in the above-captioned proceeding on behalf of the Citizens of the State of Florida are the original and 15 copies of Citizens' Twelfth Motion to Compel and Request for In Camera Inspection of Documents.

Please indicate the time and date of receipt on the enclosed duplicate of this letter and return it to our office.

Sincerely,


Janis Sue Richardson
Associate Public Counsel

Enclosure

Note: Confidential Attachment A
was assigned document number
14759-92 and is in confidential file

MEMORANDUM

1/22/93

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 935-93

DESCRIPTION: Responses to Items 102, 103, and 104 in
Staff's Seventh Set of Interrogatories

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: ~~935-93~~

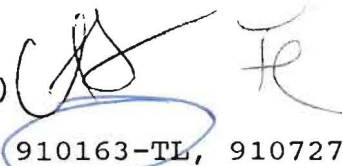
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- _____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

January 26, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (GREEN) 
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL

Attached is a NOTICE OF COMMISSION SERVICE HEARING in the above-referenced dockets, which is ready to be issued.

ABG/ttl

Attachment

cc: Division of Communications
Division of Auditing and
Financial Analysis
Division of Legal Services (Wilson)

260aaa.ttl

M E M O R A N D U M

January 27, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (GREEN) *CAS* *TR*
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL

Attached is a NOTICE OF MOTION HEARINGS AND PREHEARING CONFERENCES in the above-referenced dockets, which is ready to be issued.

ABG/ttl

Attachment

cc: Division of Communications (Norton)
Division of Auditing and
Financial Analysis (Wright)
Division of Legal Services (Wilson)

260bbb.ttl

OK
CP

M E M O R A N D U M

February 10, 1993

TO: DIVISION OF RECORDS AND REPORTING

FROM: COMMISSIONER SUSAN F. CLARK 

RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL

PSC-93-0236-PCO-TL

Attached is an Order Denying Motion by the Attorney General and the Citizens for Order Clarifying the Scope and Purpose of These Proceedings in the above-referenced dockets, which is ready to be issued.

SFC:kp

Attachment

M E M O R A N D U M

February 11, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (MURPHY) *CM*
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL

PSC-93-0241-CFO-TL

Attached is an ORDER GRANTING SPECIFIED CONFIDENTIAL CLASSIFICATION OF DOCUMENT NO. 12085-92 (11105-92) in the above-referenced docket, which is ready to be issued.

CWM/ttl
Attachment
cc: Division of Communications (Norton)
Division of Auditing and
Financial Analysis (Wright)

12085-92.cwm

MEMORANDUM

2/12/93

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 1697-93 (x-ref 1045-93)

DESCRIPTION: Documents in response to Staff's 26th Request
for Production of Documents dated 12/18/92 (response to
Item No. 1)

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 910163-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

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_____ The utility has provided enough details to perform a reasoned analysis of its request.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 12, 1993
TO: All Interested Persons
FROM: Steve Tribble, Director of Records and Reporting
RE: Revised Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been approved by the Chairman. It should be noted that this is a revision of an earlier CASR. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Division of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively, but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/wds

attachment

PSC/RAR36 (Rev 1/93)

M E M O R A N D U M

2/15/93

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 1766-93

DESCRIPTION: Response to Items 4, 5, and 6 in Staff's
27th Request for Production of Documents

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 91083-714

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

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M E M O R A N D U M

2/17/93

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
~~XXXX~~ _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 1894-93

DESCRIPTION: Late-Filed Exhibits 2, 3, 4, and 6 to
1/7/93 deposition of Walter S. Reid

SOURCE: Southern Bell Telephone and Telegraph Company

DOCKET NO.: 920260-TL, 900960-TL, ~~910727-TL~~, 910727-TL
(NOTE: CONFIDENTIAL DOCUMENT FILED IN 920260-TL)

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M E M O R A N D U M

2/17/93

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_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 1900-93

DESCRIPTION: Revised Schedule E-1A of MFRs

SOURCE: Southern Bell Telephone & Telegraph Company

DOCKET NO.: 920260-TL, 900960-TL, 910163-TL, 910777-TL

(NOTE: CONFIDENTIAL DOCUMENT HAS BEEN PLACED IN 920260-TL)

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State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 17, 1993
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: Docket No. 920260, 900960, 910163, 910727-TL Motion Hearing 2/12/93

IN RE: Comprehensive Review of Revenue Requirements and Rate Stabilization, Show Cause Proceeding Against, Petition on Behalf of Citizens on the State of Florida to Initiate Investigation in Integrity of, Investigation into; SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY, 39pp.

DOCUMENT NO. 01810/2-17-93

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, PC, CMU

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by:

A handwritten signature in cursive script, appearing to read "S. Sumner".

CCC/pc/dw

PSC/RAR 28 (Rev 1/93)

M E M O R A N D U M

February 22, 1993

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 02005-93

DESCRIPTION: Late-Filed Exhibit No. 6 to deposition of John
D. McClellan.

SOURCE: SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY

DOCKET NO.: 920260-TL, 900960-TL, 910163-TL AND 910727-TL

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M E M O R A N D U M

February 23, 1993

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 03269-91 Unedited Versiion of Parts A-LL.

DESCRIPTION: 03270-91 Edited Version of Parts A-LL

docu #02006

SOURCE: SOUTHERN BELL TELEPHONE & TELEGRAPH COMPANY

DOCKET NO.: 920260-TL, 900960-TL, 910163-TL & 910727-TL

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

PSC-93-0292-FOF-TL

DATE: February 23, 1993
TO: STEVE TRIBBLE, DIRECTOR OF RECORDS AND REPORTING
FROM: RICHARD C. BELLAK, DIVISION OF APPEALS *RCB*
RE: DOCKET NOS. 910163-TL, 920260-TL, 900960-TL AND 910727-TL

Please issue the attached order as soon as possible.

RCB
Attachments

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

PSC-93-0294-PCO-TL

DATE: February 23, 1993
TO: STEVE TRIBBLE, DIRECTOR OF RECORDS AND REPORTING
FROM: RICHARD C. BELLAK, DIVISION OF APPEALS *RCB*
RE: DOCKET NOS. 910163-TL, 920260-TL, 900960-TL AND 910727-TL

Please issue the attached order as soon as possible.

RCB
Attachments

M E M O R A N D U M

February 26, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (GREEN)
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL

Handwritten initials and a checkmark.

----- *PS 93-0318-PCO-TL* -----

Attached is an ORDER ON ORAL MOTION in the above-referenced dockets, which is ready to be issued.

ABG/ttl

Attachment

cc: Division of Communications (Norton)
Division of Auditing and
Financial Analysis (Wright)
Division of Legal Services (Wilson)

260kkk.ttl

M E M O R A N D U M

February 26, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (WILSON) JRW
RE: DOCKETS NOS. 920260-TL, 910163-TL, 910727-TL, 900960-TL

PSC-93-0317-PCD-TL

Attached is a **ORDER GRANTING PUBLIC COUNSEL'S MOTIONS TO COMPEL** in the above-referenced docket, which is ready to be issued.

JRW/cmd
Attachment
cc: Division of Communications

163m.cmd

M E M O R A N D U M

February 26, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (WILSON) JRW
RE: DOCKETS NOS. 920260-TL, 910163-TL, 910727-TL, 900960-TL

TC
PSC-93-0334-PCO-TL

Attached is a **ORDER GRANTING PUBLIC COUNSEL'S MOTIONS TO COMPEL** in the above-referenced docket, which is ready to be issued.

JRW/cmd
Attachment
cc: Division of Communications

163m2.cmd

M E M O R A N D U M

March 2, 1993

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
xxx _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 2283-93

DESCRIPTION: Exh. 9 to 1/12/93 deposition of Dan King and
Etta Martin.

SOURCE: SOUTHERN BELL

DOCKET NO.: 920260-TL, 900960-TL, ~~910163-TL~~ & 910727-TL

(CONFIDENTIAL DOCUMENT FILED IN 920260-TL ONLY)

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

MEMORANDUM

March 2, 1993

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 2302-93 (X-ref DN 1753-93)

DESCRIPTION: Portions of & exhibits attached to testimony of
R. Earl Poucher

SOURCE: SOUTHERN BELL

DOCKET NO.: 920260-TL, 900960-TL, [REDACTED] & 910727-TL

(CONFIDENTIAL DOCUMENT FILED IN 900960-TL ONLY)

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

March 2, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (MURPHY) *CW*
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL
PSC 193-0325-CFO-TL

Attached is an ORDER GRANTING IN PART AND DENYING IN PART REQUEST FOR CONFIDENTIAL CLASSIFICATION OF DOCUMENT NO. 11588-92 in the above-referenced docket, which is ready to be issued.

CWM/ttl
Attachment
cc: Division of Communications (Norton)
Division of Auditing and
Financial Analysis (Wright)

11588-92.cwm

M E M O R A N D U M

March 2, 1993

RECEIVED
MAR - 2 1993
PM
IPSC RECORDS REPORTING

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (MURPHY) *CH*
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL
PSC-93-0326-EC-TC

Attached is an ORDER GRANTING IN PART AND DENYING IN PART REQUEST FOR CONFIDENTIAL CLASSIFICATION OF DOCUMENT NO. 10539-92 in the above-referenced docket, which is ready to be issued.

CWM/ttl

Attachment

cc: Division of Communications (Norton)
Division of Auditing and
Financial Analysis (Wright)

10539-92.cwm

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: March 3, 1993
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: Docket No. 920260, 900960, [REDACTED] 910727-TL Agenda Conference 2/16/93

transcript filed in 920260

IN RE: Petition on behalf of Citizens of the State of Florida to initiate investigation into integrity of.. Comprehensive review of the revenue requirements and rate stabilization plan of.. Show cause proceeding against.. and Investigation into SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY, 36pp.

DOCUMENT NO. 022130 2/26/93

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, PC, CMU

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by: *[Signature]*

CCC/pc/dw

PSC/RAR 28 (Rev 1/93)

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: March 3, 1993
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: Docket No. 920260, 900960, ~~900960~~ 910727-TL Prehearing Conf. #3 2/23/93

transcripts in
920260

IN RE: In the matter of Comprehensive Reiview of the Revenue Requirements and Rate Stabilization Plan of SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY, 73pp.

DOCUMENT NO. 02272 3/1/93

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, PC, CMU

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by: *Law*

CCC/pc/dw

PSC/RAR 28 (Rev 1/93)

M E M O R A N D U M

March 4, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (WILSON) JRW F
RE: DOCKETS NOS. 920260-TL, 910163-TL, 910727-TL, 900960-TL

PSC-93-0335-PCO-TL

Attached is a **ORDER GRANTING PUBLIC COUNSEL'S MOTIONS TO COMPEL** in the above-referenced docket, which is ready to be issued.

JRW/cmd
Attachment
cc: Division of Communications

163m1.cmd

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: March 8, 1993
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: Docket No. 920260, 900960, ~~10163~~ 910727-TL West Palm Bch Service Hearing
2/24/93 *transcript in 920260*

IN RE: In the Matter of Comprehensive review of the revenue and rate stabilization plan of.. Show Cause Proceedings against.. Petition on behalf of Citizens of the State of Florida to initiate investigation into integrity of.. Investigation into SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY, 165pp.

DOCUMENT NO. 02525 3/5/93

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, PC, CMU, SOLD

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by: IF

CCC/pc/dw

PSC/RAR 28 (Rev 1/93)

NANCY B. WHITE
General Attorney

Southern Bell Telephone
and Telegraph Company
Suite 400
150 South Monroe Street
Tallahassee, Florida 32301
(404) 529-5387

March 9, 1993

Mr. Steve C. Tribble
Director, Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32301

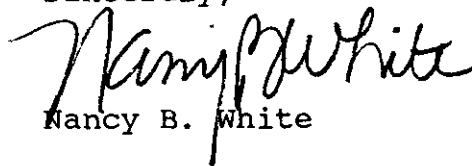
RE: Docket No. 920260-TL, 900960-TL, ~~900100-TL~~, 910727-TL

Dear Mr. Tribble:

Today, Southern Bell Telephone and Telegraph Company served its Late-Filed Exhibit No. 2 to Lawrence Meeker's Deposition of March 5, 1993.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.

Sincerely,


Nancy B. White

Enclosures

cc: All Parties of Record
A. M. Lombardo
H. R. Anthony
R. D. Lackey

CERTIFICATE OF SERVICE

Docket No. 920260-TL
Docket No. 900960-TL
Docket No. 910163-TL
Docket No. 910727-TL

I HEREBY CERTIFY that a copy of the foregoing has been
furnished by United States Mail this 9th day of March, 1993 to:

Robin Norton
Division of Communications
Florida Public Service
Commission
101 East Gaines Street
Tallahassee, FL 32399-0866

Tracy Hatch
Division of Legal Services
Florida Public Svc. Commission
101 East Gaines Street
Tallahassee, FL 32399-0863

Joseph A. McGlothlin
Vicki Gordon Kaufman
McWhirter, Grandoff & Reeves
315 South Calhoun Street
Suite 716
Tallahassee, Florida 32301
atty for FIXCA

Joseph Gillan
J. P. Gillan and Associates
Post Office Box 541038
Orlando, Florida 32854-1038

Patrick K. Wiggins
Wiggins & Villacorta, P.A.
Post Office Drawer 1657
Tallahassee, Florida 32302
atty for Intermedia and Cox

Laura L. Wilson, Esq.
Messer, Vickers, Caparello,
Madsen, Lewis & Metz, PA
Post Office Box 1876
Tallahassee, FL 32302
atty for FPTA

Charles J. Beck
Deputy Public Counsel
Office of the Public Counsel
111 W. Madison Street
Room 812
Tallahassee, FL 32399-1400

Michael J. Henry
MCI Telecommunications Corp.
MCI Center
Three Ravinia Drive
Atlanta, Georgia 30346-2102

Richard D. Melson
Hopping Boyd Green & Sams
Post Office Box 6526
Tallahassee, Florida 32314
atty for MCI

Rick Wright
Regulatory Analyst
Division of Audit and Finance
Florida Public Svc. Commission
101 East Gaines Street
Tallahassee, FL 32399-0865

Peter M. Dunbar
Haben, Culpepper, Dunbar
& French, P.A.
306 North Monroe Street
Post Office Box 10095
Tallahassee, FL 32301
atty for FCTA

Chanthina R. Bryant
Sprint
3065 Cumberland Circle
Atlanta, GA 30339

Michael W. Tye
AT&T Communications of the
Southern States, Inc.
106 East College Avenue
Suite 1410
Tallahassee, Florida 32301

Dan B. Hendrickson
Post Office Box 1201
Tallahassee, FL 32302
atty for FCAN

Benjamin H. Dickens, Jr.
Blooston, Mordkofsky,
Jackson & Dickens
2120 L Street, N.W.
Washington, DC 20037
Atty for Fla Ad Hoc

C. Everett Boyd, Jr.
Ervin, Varn, Jacobs, Odom
& Ervin
305 South Gadsen Street
Post Office Drawer 1170
Tallahassee, Florida 32302
atty for Sprint

Florida Pay Telephone
Association, Inc.
c/o Mr. Lance C. Norris
President
Suite 202
8130 Baymeadows Circle, West
Jacksonville, FL 32256

Monte Belote
Florida Consumer Action Network
4100 W. Kennedy Blvd., #128
Tampa, FL 33609

Bill L. Bryant, Jr., Esq.
Foley & Lardner
Suite 450
215 South Monroe Street
Tallahassee, FL 32302-0508
Atty for AARP

Michael B. Twomey
Assistant Attorney General
Department of Legal Affairs
Room 1603, The Capitol
Tallahassee, FL 32399-1050

Mr. Douglas S. Metcalf
Communications Consultants,
Inc.
631 S. Orlando Ave., Suite 250
P. O. Box 1148
Winter Park, FL 32790-1148

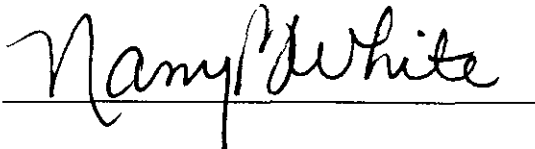
Mr. Cecil O. Simpson, Jr.
General Attorney
Mr. Peter Q. Nyce, Jr.
General Attorney
Regulatory Law Office
Office of the Judge
Advocate General
Department of the Army
901 North Stuart Street
Arlington, VA 22203-1837

Mr. Michael Fannon
Cellular One
2735 Capital Circle, NE
Tallahassee, FL 32308

Floyd R. Self, Esq.
Messer, Vickers, Caparello,
Madsen, Lewis, Goldman & Metz
Post Office Box 1876
Tallahassee, FL 32302-1876
Attys for McCaw Cellular

Angela Green
Division of Legal Services
Florida Public Svc. Commission
101 East Gaines Street
Tallahassee, FL 32399-0863

Stan Greer
Division of Legal Services
Florida Public Svc. Commission
101 East Gaines Street
Tallahassee, FL 32399-0863


Nancy White

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: March 10, 1993
TO: Steve Tribble, Director, Division of Records and Reporting
FROM: Joy Kelly, Chief, Bureau of Reporting
RE: Docket No. 920260, 900960, 910163, 910727-TL Motion Hearing 3-5-93
filed in ↑

IN RE: In the Matter of Comprehensive review of the revenue and rate stabilization plan of.. Show Cause Proceedings against.. Petition on behalf of Citizens of the State of Florida to initiate investigation into integrity of.. Investigation into SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY, 165pp.

DOCUMENT NO. 02584 3/8/93

The transcript for the above-described hearing has been completed and is forwarded for placement in the docket file.

Please note that Staff distribution of this transcript was made to:

Legal, AFAD, PC, CMU

The following exhibits are being filed with this transcript:

NONE

The following exhibits have not been furnished to the Bureau of Reporting to date and do not accompany this transcript:

NONE

Acknowledged by: *J. Kelly*

CCC/pc/dw

PSC/RAR 28 (Rev 1/93)

M E M O R A N D U M

March 10, 1993

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (MURPHY) *HP*
RE: DOCKETS NOS. 920260-TL, 900960-TL, 910163-TL, 910727-TL
PSC-93-0388-CFD-TC

Attached is an ORDER GRANTING IN PART AND DENYING IN PART REQUEST FOR CONFIDENTIAL CLASSIFICATION OF DOCUMENT NO. 12789-92 in the above-referenced dockets, which is ready to be issued.

CWM/ttl
Attachment
cc: Division of Communications
Division of Auditing and
Financial Analysis

12789-92.cwm

M E M O R A N D U M

March 11, 1993

TO: _____ DIVISION OF APPEALS
_____ DIVISION OF AUDITING AND FINANCIAL ANALYSIS
XXX _____ DIVISION OF COMMUNICATIONS
_____ DIVISION OF ELECTRIC AND GAS
_____ DIVISION OF RESEARCH
_____ DIVISION OF WATER AND SEWER
_____ DIVISION OF LEGAL SERVICES

FROM: DIVISION OF RECORDS AND REPORTING (FLYNN)

RE: CONFIDENTIALITY OF CERTAIN INFORMATION

DOCUMENT NO.: 2698-93

DESCRIPTION: Request for Production of Documents, Items

FO1A23Z to 00436

SOURCE: SOUTHERN BELL

DOCKET NO.: 920260-TL , 900960-TL, ~~910727-TL~~ & 910727-TL

CONFIDENTIAL DOCUMENT FILED IN 920260-TL ONLY.

The above material was received with a request for confidentiality (attached). Please prepare a recommendation for the attorney assigned to the case by completing the section below and forwarding a copy of this memorandum, together with a brief memorandum supporting your recommendation, to the attorney. You must prepare and forward a recommendation within 10 working days from the date of this memorandum. Copies of your recommendation should also be provided to the Division of Records and Reporting and to the Division of Appeals.

Please read each of the following and check if applicable.

_____ The document(s) is (are), in fact, what the utility asserts it (them) to be.

_____ The utility has provided enough details to perform a reasoned analysis of its request.

M E M O R A N D U M

March 22, 1993

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (ADAMS)

RE: DOCKET NO. 930173-TL

JKA TE
PSC-93-0437-PCO-TV

Attached is an ORDER REQUIRING TRAFFIC STUDY in the above-referenced docket, which is ready to be issued.

JKA/cmd

Attachment

cc: Division of Communications

930173.jka



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: April 5, 1993
 TO: STEVE TRIBBLE, DIRECTOR OF RECORDS AND REPORTING
 FROM: RICHARD C. BELLAK, DIVISION OF APPEALS *RCB*
 RE: DOCKET NOS. 910163-TL, 920260-TL, 900960-TL AND 910727-TL

Please issue the attached orders as soon as possible.

RCB
Attachment
93008.wlt

PSC-93-0517-FOF-TL
PSC-93-0518-FOF-TL

0517
DOCKET NO. 0517-DATE
03703 APR-68
FEDERAL BUREAU OF REPORTING

0517
DOCKET NO. 0517-DATE
03702 APR-68
FEDERAL BUREAU OF REPORTING

LAW OFFICES

MESSER, VICKERS, CAPARELLO, MADSEN, LEWIS, GOLDMAN & METZ
A PROFESSIONAL ASSOCIATION

SUITE 701
215 SOUTH MONROE STREET
POST OFFICE BOX 1876
TALLAHASSEE, FLORIDA 32302-1876
TELEPHONE (904) 222-0720
TELECOPIER (904) 224-4359

SUITE 900
2000 PALM BEACH LAKES BOULEVARD
WEST PALM BEACH, FLORIDA 33409
TELEPHONE (407) 640-0820
TELECOPIER (407) 640-8202

REPLY TO: Tallahassee

RECEIVED
APR 26 1993

FPSC-RECORDS / REPORTING

April 23, 1993

Mr. Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32301

Re: Docket Nos. 920260-TL, 910163-TL, and 910727-TL

Dear Mr. Tribble:

Please substitute my name for Robert Goldman's name on the service list in the above-referenced dockets. If you have any questions, please let us know.

Thank you for your assistance.

Yours very truly,



Laura L. Wilson

LLW/es

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

May 18, 1993

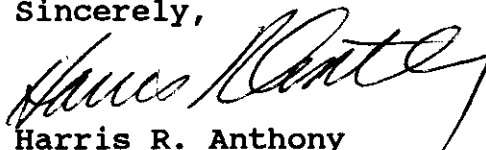
Sydney C. Silva, CSR, RPR
FPSC Court Reporters
101 East Gaines Street
Tallahassee, FL 32399

Re: 910163-TL

Dear Ms. Silva:

Enclosed please find executed errata sheets for the depositions of Charlie D. Chasteen and Hampton G. Booker on April 19, 1993 in Docket No. 910163-TL.

Sincerely,



Harris R. Anthony

HRA/bp

~~Copy this
to those~~

Just this in
"info file" to be
distributed when we
distribute depos.

POT w/ "exhibits" folder for
this docket #





JACK SHREVE
PUBLIC COUNSEL

STATE OF FLORIDA
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, Florida 32399-1400
904-488-9330

JUN 9 - 1993
FILED
PUBLIC RECORDS DEPARTMENT

M E M O R A N D U M

To: Steve Tribble, *JS* PSQ Clerk
From: Jack Shreve, *JS* Public Counsel
Re: Subpoena
Date: June 9, 1993

Please issue a subpoena for the following:

Witness: Michael Tartaglio
5174 S.E. Tall Pines Way
Stuart, FL 34997

Case: Docket No. 910163-TL - Petition on behalf of
Citizens of the State of Florida to initiate investigation into
integrity of Southern Bell Telephone and Telegraph Company's repair
service activities and reports.

Witness to be subpoenaed for Hearing to be held Thursday, June
17, 1993 at 5:00 p.m., Southern Bell Telephone & Telegraph Company,
3300 Okeechobee, Ft. Pierce, Florida.

JS/bm

Issued 6/9/93
168

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

June 9, 1993

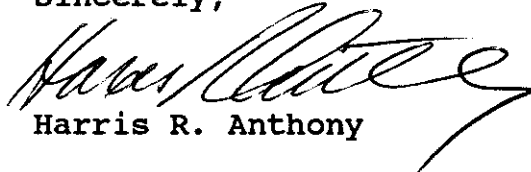
Sydney C. Silva, CSR, RPR
FPSC Court Reporters
101 East Gaines Street
Tallahassee, FL 32399

Re: Docket 910163-TL

Dear Ms. Silva:

Enclosed please find executed errata sheets for the depositions of Howard T. Adams, Jr., and L. E. "Van" Warner on April 26, 1993 in the above-referenced docket.

Sincerely,



Harris R. Anthony

HRA/bp

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

June 9, 1993

Joe Kelly, CSR, RPR
Bureau Chief
FPSC Bureau of Reporting
Room 104
101 East Gaines Street
Tallahassee, FL 32399-0850

Re: Docket 910163-TL

Dear Mr. Kelly:

Enclosed please find executed errata sheets for the deposition of Nadine Thomas on April 19, 1993 in the above-referenced docket.

Sincerely,



Harris R. Anthony

HRA/bp

Enclosure

MHS MAIL 6/14/93 10:25am
TO: JKELLY @ PSC(Joy Kelly)
FROM: EBORSCHKE @ PSC (Evelyn Borschel)
FWD: JKELLY @ PSC (Joy Kelly) -> Eborsche
CC:
SUBJECT: 920260-TL (Depositions/Southern Bell)
MESSAGE-ID: C3531C2C8175B9D1 VIA-HOST: PSC.PSC

MESSAGE:

L.E. (Van) Warner returned Affidavit of Deponent but did not
enclose Errata Sheet as requested.
This is just a note to let you know I contacted Harris Anthony's office and
requested they send the Errata Sheet.

=== Comments by Jkelly===== 6/14/93 10:31am =====
Thanks.

JEFFREY H. FINK
ATTORNEY AT LAW
FIFTH FLOOR CONCORD BUILDING
66 WEST FLAGLER STREET
MIAMI, FLORIDA 33130-1866

TELEPHONE
(305) 374-0800

June 16, 1993

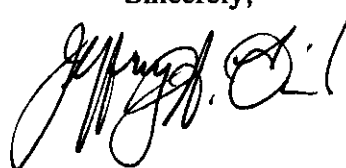
Harris R. Anthony
General Counsel
Bell South Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130

John E. Faller
Docket No. 910163-TL

Dear Hank:

Enclosed please find a photocopy of an errata sheet on which my client has noted two errors in the transcript of his deposition taken on April 20, 1993. Please be advised that Mr. Faller makes no warranty that there are no other errors in the transcript.

Sincerely,



JHF/re
enc.

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

July 7, 1993


Sydney C. Silva, CSR, RPR
FPSC Court Reporters
101 East Gaines Street
Tallahassee, FL 32399

Re: **Docket 910163-TL**

Dear Ms. Silva:

Enclosed please find executed errata sheets for the depositions of Gregory Bruce Hart, John E. Faller, Roger Lewis Marchant, Patricia O. Murphy, and Earl Thomas Pickering on April 20, 21, 26, and 27, 1993 in the above-referenced docket.

Sincerely,


Harris R. Anthony

HRA/bp

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

1993 SEP 15 AM 8:45

MAIL ROOM

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

September 10, 1993

Joe Kelly, CSR, RPR
Bureau Chief
FPSC Bureau of Reporting
Room 104
101 East Gaines Street
Tallahassee, FL 32399-0850

Re: Docket 910163-TL

Dear Mr. Kelly:

Enclosed please find executed errata sheets for the deposition of Patricia Moran on April 19, 1993 in the above-referenced docket.

Sincerely,


Harris R. Anthony

HRA/bp

Enclosure

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

1993 SEP 15 AM 8 47

Harris R. Anthony
General Counsel - Florida

MAIL ROOM

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555

September 10, 1993

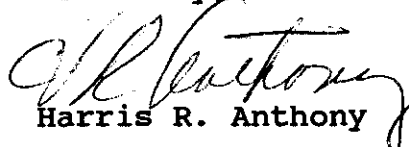
Sydney C. Silva, CSR, RPR
FPSC Court Reporters
101 East Gaines Street
Tallahassee, FL 32399

Re: Docket 910163-TL

Dear Ms. Silva:

Enclosed please find executed errata sheets for the depositions of Dinah D. Sanchez, Marjorie S. Gray, Dorothy R. Howarth, Susie Robinson, and Eileen Henry in the above-referenced docket.

Sincerely,


Harris R. Anthony

HRA/bp

Enclosures

Harris R. Anthony
General Counsel - Florida

BellSouth Telecommunications, Inc.
Museum Tower Building
Suite 1910
150 West Flagler Street
Miami, Florida 33130
Phone (305) 530-5555


September 10, 1993

Pamela A. Canell
FPSC Court Reporters
101 East Gaines Street
Tallahassee, Fl 32399

Re: Docket 910163-TL

Dear Ms. Canell:

Enclosed please find executed errata sheets for the depositions of Susan Cole, Shirley V. Parker, Frances T. Shanaver, and Laura D. Farmer in the above-referenced docket.

Sincerely,

Harris R. Anthony

HRA/bp

Enclosure

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
1993 SEP 15 AM 8:45
MAIL ROOM

PTC

Peoples Telephone Company, Inc.

October 8, 1993

State of Florida
Public Service Commission
Fletcher Building
101 East Gaines Street
Tallahassee, FL 32399-0850

RECEIVED
OCT 11 1993
FPSC-RECORDS / REPORTING

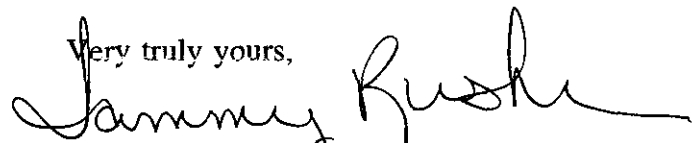
ATTN: Mr. Steve Tribble

Dear Mr. Tribble:

Please be advised that there is a new address for Bruce Renard, Esq.. The current address is as follows:

Bruce Renard, Esq.
2300 N.W. 89th Place
Miami, Florida 33172

Please make the necessary changes in your records.

Very truly yours,

Tammy L. Rusher
Legal Assistant

exec\tammy\letter\add.ltr

910163
910179
910666
910757
920260

State of Florida

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF RECORDS &
REPORTING
BLANCA S. BAYO
DIRECTOR
(904) 488-8371

Public Service Commission

February 22, 1995

Nancy Sims, Director
Regulatory Affairs
Southern Bell Telephone
and Telegraph Company
150 South Monroe Street
Suite 400
Tallahassee, Florida 32301

RE: Docket No. 910163-TL - Request for Confidential Treatment

Dear Ms. Sims:

At staff's request, I am returning ~~document No. 910163-02~~ which was filed under a notice of intent to request confidentiality on behalf of Southern Bell Telephone and Telegraph Company.

Please call me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in cursive script that reads "Katherine Smith".

Katherine Smith
Administrative Secretary
Bureau of Records

Attachment

KES

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

April 18, 2005

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Documents to the Source, Docket No. 910163-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Documents listed below, filed on behalf of Southern Bell Telephone and Telegraph Company can be returned to the source. The documents are enclosed.

05929-92	06274-92	06896-92	09684-92	09879-92	10244-92
10547-92	10982-92	13696-92	13697-92	13698-92	13699-92
13700-92	14458-92				

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

KF
Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: Dale Mailhot, Division of Competitive Markets and Enforcement

RECEIVED

DATE

4/21/05

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

April 18, 2005

Charles J. Beck, Deputy Public Counsel
Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street, Room 812
Tallahassee, Florida 32399-1400

Re: Return of Confidential Documents to the Source, Docket No. 910163-TL

Dear Mr. Beck:

Commission staff have advised that Confidential Document Nos. 14615-92, 14616-92, 14617-92, and 14759-92, filed on behalf of the Citizens of the State of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "KF".

Kay Flynn, Chief
Bureau of Records

KF:mhl
Enclosure

cc: Dale Mailhot, Division of Competitive Markets and Enforcement

SIGNED FOR BY

A handwritten signature in black ink, appearing to read "Michael D. ...".

DATE

4/18/05