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TALLAHASSEE

TALLAHASSEE OFFICE:
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January 11, 2002

VIA HAND DELIVERY

Blanca S. Bayo, Director
Division of Records and Reporting
Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida 32399-0870

RECEIVED FPSC
02 JAN 11 PM 4:00
COMMISSION
CLERK

Re: Docket No. 010937

Dear Ms. Bayo:

Pursuant to Order No. PSC-01-1969-PAA-TI, dated October 3, 2001, USLD Communications, Inc. submits its Final Report regarding the refund that was the subject of the Order.

The attached detail delineates the amounts that were refunded, the manner in which the total was calculated, and the amount (\$69.41) that USLD proved unable to refund. A check in the amount of \$69.41 is enclosed.

USLD notes that the amount refunded exceeded the amount of the refund required by Order No. PSC-01-1969-PAA-TI. The discrepancy is due to a characteristic of the program used to apply the credits. In the preliminary analysis performed to identify the customers and the number of calls associated with the inadvertent overcharge that was the subject of this docket, the program netted, against the amount owed, any credits that had already been received by customers. The program that applies the refunds does not take any such credits into account. Accordingly, to ensure that all customers who were entitled to credits received them, it was necessary to issue duplicate credits in some instances.

Please contact me if you need additional information.

Sincerely,

Joe A. McGlothlin

Joseph A. McGlothlin

Check received with filing and
sent to Florida for deposit.
I am enclosing a copy of check
and a print-out of deposit.
Signature of person who forwarded check:
JAM

DOCUMENT NUMBER - DATE
00455 JAN 11 02
FPSC-COMMISSION CLERK

JAM/mls
Enclosure

cc: Ray Kennedy
Carol Kuhnaw

RECEIVED & FILED
QXM
FPSC-BUREAU OF RECORDS



Qwest Communications Credit Rejects Report



CREDIT ID: FL-49SUFLT3
ISSUE DATE: 05/01/99 thru 04/30/01
STATE: FL

| Library | | <u>Calls</u> | <u>Minutes</u> | <u>Dollars</u> |
|---------|------------------|--------------|----------------|-------------------|
| 21 | QWEST Sent | 1 | 3 | \$1.36 |
| | Processed | 1 | 3 | \$1.36 |
| 23 | QWEST Sent | 6,742 | 22,418 | \$4,273.11 |
| | BIC Rejects | -134 | -342 | (\$69.41) |
| | Processed | 6,608 | 22,076 | \$4,203.70 |
| | TBR Sent | 174 | 427 | \$66.41 |
| | Processed | 174 | 427 | \$66.41 |



Qwest Communications Credit Rejects Report



CREDIT ID: FL-49SUFLT3
ISSUE DATE: 05/01/99 thru 04/30/01
STATE: FL

| | <u>Calls</u> | <u>Minutes</u> | <u>Dollars</u> |
|-----------------------------------|--------------|----------------|-------------------|
| Sent to LEC for processing | 6,917 | 22,848 | \$4,340.88 |
| Rejects owed to PUC (?) | -134 | -342 | (\$69.41) |
| Credit issued to customers | 6,783 | 22,506 | \$4,271.47 |