

ORIGINAL

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January 14, 2002

Mrs. Blanca S. Bayó
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 011077-TP (Competitive Practices)

Dear Ms. Bayo:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Notice of Filing Exhibit, which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

James Meza III
James Meza III (KA)

cc: Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

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CERTIFICATE OF SERVICE
Docket No. 011077-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via (*) Facsimile and U. S. Mail this 14th day of January, 2002 to the following:

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James Meza III (UA)

(+) Signed Protective Agreement

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

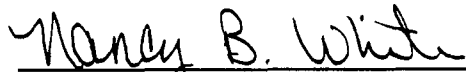
Generic Investigation Into Whether) Docket No. 011077-TP
Competitive Practices of Incumbent)
And Alternative Local Exchange)
Carriers Comply with Section)
364.01(4)(G), F.S.) Filed: January 14, 2002

BELLSOUTH TELECOMMUNICATIONS, INC.'S
NOTICE OF FILING EXHIBIT

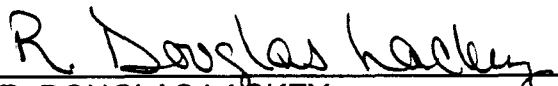
On January 11, 2002, BellSouth Telecommunications, Inc. ("BellSouth") filed its Comments and Modified Issue List in the captioned docket. Attached to the Comments and Modified Issue List was an Exhibit "A", which was inadvertently omitted from the original filing. In that regard, BellSouth is now filing the Exhibit "A".

Respectfully submitted this 14th day of January, 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.



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COMPETITIVE CONCERNS

| | Issue | Priority Ranking | Addressed in Other Proceeding |
|----|--|------------------|--|
| 1 | Refusal to convert special access | | C-34, 37, 38, 39, 40 |
| 2 | Sharing of Information Between Retail and Wholesale | | C-58, 64, 64A |
| 3 | Use of Remote Switches Create a Barrier to Entry | | C-2, 32A, 46, 124F |
| 4 | Misinformation Provided to Customer Regarding A Competing Carrier | 2 | C-59, 60, 100 |
| 5 | Disparaging Comments Made to Customer Regarding a Competing Carrier | 1 | C-58, 59, 60, 61, 62, 63 |
| 6 | Unreasonable Engineering Requirements for Conduit Entrance | | |
| 7 | Refusal to Port Numbers to Customers Who Has Switched Carriers | 4 | C-13 |
| 8 | Refusal to Transfer Customers With Outstanding Bills | 7 | C-13 |
| 9 | Loss of Dial Tone and/or Ancillary Services During the Switch | 9 | C-12, 65, 160 |
| 10 | Phone Service Disruptions After the Switch | | C-65, 68, 163, 166 |
| 11 | Win-Back Programs | | C-58, 64, 64A |
| 12 | Disconnect and New Connect Orders Separated During the Conversion Process | | C-9, 65, 153, 154, 155, 157 |
| 13 | LSR Immediately Stamped "Pending Facilities", Even Though Facilities Are Currently In-Services | | C-102, 103, 104 |
| 14 | Multiple Billing Errors | | C-6, 9, 43, 69 P-O50, O51, E60, E83 |
| 15 | Escalation Procedures Do Not Result in the Timely Resolution Of Issues | | C-3, 4, 6, 121, 145, 146 |
| 16 | Establishing Cross Connects Without Permission | 10 | C-156 |
| 17 | Caller ID Boxes Do Not Recognize Ported Numbers | | |
| 18 | ILEC Techs Not Properly Trained on New Loop Products, Results in Bad Loops and ILEC Will Not Help Troubleshoot | | C-86, 89, 124C |
| 19 | No Dispute Process for a PIC Change | | C-89A |
| 20 | ILEC Charging ALEC for PIC Change Yet ALEC is Preparing the Paperwork | | C-89A |
| 21 | Prolonged Period of Time Elapses Before ILEC Takes Action to Determine Service Quality Problem | | C-124, 137, 139, 141, 144 |
| 22 | Problems with Directory Listing Quality Problem | | C-89B P-O106, O152, E46, E82 |
| 23 | Power Rates Too High at the Remote Switch (Large Differential From ILEC to ILEC) | | C-26, 26A |
| 24 | Requirements to Ground the Smart Jacks | | |
| 25 | Refusal to Provide Information Regarding Procedure to Convert from Resale to UNE Pricing | | |
| 26 | Porting of Large or Multiple Business Telephone Numbers Must Be Completed in Multiple Sessions | | C-13 |
| 27 | ILEC Does Not Allow Change from Resale to UNE Pricing if a PIC Freeze is on the Account | | C-89A |
| 28 | Allows for Expedited Orders in Very Limited | | |

EXHIBIT "A"

| | | | |
|---------|--|----|---------------|
| | Circumstances Even if ALEC is Willing to Pay | | |
| 29 | Performance Measures Don't Apply to Special Access | | C-92, 98 P |
| 30 | ILEC Sharing Information with Associated CLEC Operations | | |
| 31 | ILEC Fails to Block Calls | | |
| 32 | Customer Account Placed on Hold for 15 Days So They Can't Change to An ALEC | | |
| 33 | After the Switch, an Intercept Message Placed on Customer's Phone Number Indicating the Station Has Been Abandoned | | C-123 |
| 34 | ALEC Refuses to Release Customer to an ILEC | 6 | C-13 |
| 35 | Access to ALEC CSRs including circuit numbers | 3 | C-13 |
| 36 * | Difficulty in Contacting the ALEC when Bringing a Customer Back to BellSouth | 8 | |
| 37 * | ALECs Owned by Municipalities Inappropriately Using Municipality Facilities | 11 | |
| 38 * | Use of BST as an intermediary for ALEC's to transfer a customer from one ALEC to another ALEC. | 5 | |

* BellSouth Added Issues

C – Collaborative

P – Performance Proceeding – Docket No. 000121- (O-Observation, E-Exception)