

M. Watts  
JCCA

**MCWHIRTER REEVES**  
ATTORNEYS AT LAW

ORIGINAL  
CK02126325  
\$ 69.41  
MC

TAMPA OFFICE:  
400 NORTH TAMPA STREET, SUITE 2450  
TAMPA, FLORIDA 33602  
P. O. BOX 3350 TAMPA, FL 33601-3350  
(813) 224-0866 (813) 221-1854 FAX

PLEASE REPLY TO:  
TALLAHASSEE

TALLAHASSEE OFFICE:  
117 SOUTH GADSDEN  
TALLAHASSEE, FLORIDA 32301  
(850) 222-2525  
(850) 222-5606 FAX

January 11, 2002

**VIA HAND DELIVERY**

Blanca S. Bayo, Director  
Division of Records and Reporting  
Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida 32399-0870

TI 927

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Re: Docket No. 010937

DEPOSIT

DATE

Dear Ms. Bayo:

D155

JAN 16 2002

Pursuant to Order No. PSC-01-1969-PAA-TI, dated October 3, 2001, USLD Communications, Inc. submits its Final Report regarding the refund that was the subject of the Order.

The attached detail delineates the amounts that were refunded, the manner in which the total was calculated, and the amount (\$69.41) that USLD proved unable to refund. A check in the amount of \$69.41 is enclosed.

USLD notes that the amount refunded exceeded the amount of the refund required by Order No. PSC-01-1969-PAA-TI. The discrepancy is due to a characteristic of the program used to apply the credits. In the preliminary analysis performed to identify the customers and the number of calls associated with the inadvertent overcharge that was the subject of this docket, the program netted, against the amount owed, any credits that had already been received by customers. The program that applies the refunds does not take any such credits into account. Accordingly, to ensure that all customers who were entitled to credits received them, it was necessary to issue duplicate credits in some instances.

Please contact me if you need additional information.

Sincerely,

*Joe A. McGlothlin*

Joseph A. McGlothlin

check received with filing and  
sent to Fiscal for deposit.  
I have enclosed a copy of check  
and receipt (proof of deposit).  
initials of person who forwarded check:  
*JM*

- AUS \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

JAM/mls  
Enclosure  
cc:

Ray Kennedy  
Carol Kuhnaw

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