

JAMES MEZA III
Attorney

BellSouth Telecommunications, Inc
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(305) 347-5561

January 17, 2002

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

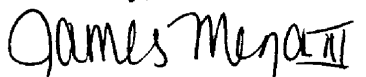
Re: 991378-TL (Show Cause Docket)

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Unopposed Motion for Extension of Time, which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,


James Meza III (KA)

/vf

cc: All parties of record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

DOCUMENT NUMBER-DATE

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PROD-COMMISSION CLERK

CERTIFICATE OF SERVICE
Docket No. 991378-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

U.S. Mail 17th day of January, 2002 to the following:

Walter D'Haeseleer, Director
Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Wayne Knight, Staff Counsel
Beth Keating, Staff Counsel
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Charles J. Beck
Deputy Public Counsel
Office of Public Counsel
c/o The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400
Attorney for the Citizens
of the State of Florida


James Meza III (KA)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

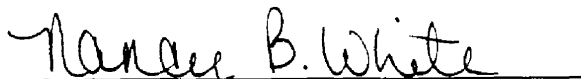
In re: Initiation of show cause)	Docket No. 991378-TL
proceedings against BellSouth)	
telecommunications, Inc. for)	
<u>violation of service standards</u>)	Filed: January 17, 2002

**BELLSOUTH TELECOMMUNICATIONS, INC.'S
UNOPPOSED MOTION FOR EXTENSION OF TIME**

BellSouth Telecommunications, Inc. ("BellSouth") respectfully requests that the Florida Public Service Commission ("Commission") grant it an extension of time until March 1, 2002 in which to begin the automatic Service Guarantee Plan ("Plan"). Pursuant to Order No. PSC-01-1643-AS-TL, the Plan was to be implemented six months from the date of the Order, August 13, 2001, or in mid-February, 2002. Because of the scheduling of certain programming changes necessary for automatic credits to appear on customer billings, the Plan will not be ready until March 1, 2002. Accordingly, an extension of approximately two weeks or until March 1, 2002 is necessary. BellSouth has contacted the Office of Public Counsel ("OPC") and was informed that OPC does not oppose this request for an extension.

WHEREFORE, for the foregoing reasons, BellSouth respectfully requests that the Commission grant it until March 1, 2002 in which to begin the automatic Service Guarantee Plan.

Respectfully submitted this 17th day of January, 2002.



Nancy B. White (KW)

James Meza III
c/o Nancy Sims
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301
(305) 347-5558

R. Douglas Lackey
675 West Peachtree Street, Suite 4300
Atlanta, Georgia
(404) 335-0747

Attorneys for BellSouth
Telecommunications, Inc.

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