

ORIGINAL

M E M O R A N D U M

January 18, 2002

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (CHRISTENSEN) *rh*

RE: DOCKET NO. 010409-TP - PETITION BY CITIZENS OF STATE OF FLORIDA FOR INVESTIGATION OF TALK AMERICA INC. AND ITS AFFILIATE, THE OTHER PHONE COMPANY, INC. D/B/A ACCESS ONE COMMUNICATIONS, FOR WILLFUL VIOLATION OF RULE 25-4.118, F.A.C.

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Please place the attached letter to Norman H. Horton, Esquire, dated January 18, 2002, in the above-referenced docket file.

PAC/lw  
Attachment

I:\MEMOTOCCA.PAC

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FPSC-COMMISSION CLERK

STATE OF FLORIDA

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OFFICE OF GENERAL COUNSEL  
HAROLD A. MCLEAN  
(850) 413-6199

# Public Service Commission

January 18, 2002

Norman H. Horton, Jr., Esquire,  
P.O. Box 1876,  
Tallahassee, Florida 32302-1876

Dear Mr. Horton:

Pursuant to Order No. PSC-02-0095-PCO-TP, issued January 16, 2002, hearing staff is required to provide Talk America, Inc. with the customer complaint forms generated by the Division of Consumer Affairs that correspond to the customer complaints set forth in Attachment A within 10 days of the issuance date of the Order. This letter confirms that the above mentioned complaints were hand delivered to Talk America's legal counsel, as indicated by the initials on this document, on January 18, 2002, by hearing staff. If you have an questions, please contact me at (850) 413-6220.

Sincerely,

A handwritten signature in black ink, appearing to read "Patricia A. Christensen".

Patricia A. Christensen  
Senior Attorney

PAC

cc: Charles Beck, Esquire  
Office of Public Counsel, c/o The Florida Legislature,  
111 West Madison Street,  
Tallahassee, Florida 32399-1400

Handwritten initials "AMB" in black ink.