

State of Florida



Public Service Commission  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED FPSC  
02 JAN 24 AM 11:13  
COMMISSION CLERK

DATE: JANUARY 24, 2002

TO: DIRECTOR, DIVISION OF THE COMMISSION CLERK  
ADMINISTRATIVE SERVICES (BAYÓ)

FROM: DIVISION OF COMPETITIVE SERVICES (BUYS) DRB  
DIVISION OF LEGAL SERVICES (TEITZMAN) JL

RE: DOCKET NO. 011653-TI - COMPLIANCE INVESTIGATION OF  
WORLDTEQ, INC. FOR APPARENT VIOLATION OF RULE 25-24.470,  
F.A.C., CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY  
REQUIRED.

AGENDA: 02/05/02 - REGULAR AGENDA - PROPOSED AGENCY ACTION -  
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: NONE

SPECIAL INSTRUCTIONS: NONE

FILE NAME AND LOCATION: S:\PSC\CMP\WP\011653.RCM

CASE BACKGROUND

- September 21, 2001 - Staff received a complaint from a Florida consumer regarding improper billing from WorldTeq, Inc. (WorldTeq). Staff investigated the complaint and discovered that WorldTeq is a wholly owned subsidiary of A1 Internet.com, Inc. Neither A1 Internet.com, Inc., nor WorldTeq has obtained a certificate of Public Convenience and Necessity from the Florida Public Service Commission to provide intrastate interexchange telephone service in Florida.
- September 26, 2001 - Staff sent A1 Internet.com, Inc. a certified letter addressed to Mr. Bruce Bertman, President and CEO, via the United States Postal Service (Attachment A). The letter was received and signed for on October 1, 2001, as indicated by the returned "green card" receipt (Attachment B). The letter informed Mr. Bertman about the Commission's

DOCUMENT NUMBER DATE  
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FPSC-COMMISSION CLERK

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requirement to obtain a Certificate of Public Convenience and Necessity prior to providing intrastate interexchange telephone service in Florida.

- October 23, 2001 - Staff phoned Mr. Bertman and inquired as to the status of his reply to staff's inquiry. During the conversation, Mr. Bertman indicated that his company would apply for a certificate.
- October 24, 2001 - Staff received a facsimile from WorldTeq in which Mr. Bertman stated his company has already started the filing process and will make sure it is done in an expeditious manner (Attachment C).
- November 5, 2001 - Staff sent Mr. Bertman a second certified letter via the United States Postal Service (Attachment D). The letter was received and signed for on November 9, 2001, as indicated by the returned "green card" receipt (Attachment E). The purpose of the second letter was to confirm the phone conversation on October 23, 2001, and reiterate the fact that providing intrastate interexchange telephone service without first obtaining a certificate is an apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required.
- December 17, 2001 - The company failed to file a certificate application, therefore, staff opened this docket to investigate the company's apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required.

The Florida Public Service Commission is vested with jurisdiction in this matter pursuant to Sections 364.285, 364.33, and 364.337, Florida Statutes. Accordingly, staff believes the following recommendations are appropriate.

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DISCUSSION OF ISSUES

ISSUE 1: Should the Commission fine WorldTeg, Inc. for its apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required?

RECOMMENDATION: Yes. The Commission should fine WorldTeg, Inc. \$25,000 for its apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required. The fine should be paid to the Florida Public Service Commission and forwarded to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes. If the Commission's Order is not protested and the fine is not received within five business days after the issuance of the Consummating Order, the collection of the fine should be referred to the Office of the Comptroller. (Buys, Teitzman)

STAFF ANALYSIS: Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required, states:

(1) No person shall provide intrastate interexchange telephone service without first obtaining a certificate of public convenience and necessity from the Commission. Services may not be provided, nor may deposits or payment for services be collected, until the effective date of a certificate, if granted. However, acquisition of equipment and facilities, advertising and other promotional activities may begin prior to the effective date of the certificate at the applicant's risk that it may not be granted. In any customer contacts or advertisements prior to certification, the applicant must advise the customer that certification has not and may never be granted.

Staff has determined that WorldTeg is providing intrastate interexchange telephone service in Florida without first obtaining a certificate of public convenience and necessity based on the information provided to staff by one of WorldTeg's customers (Attachment F), the information posted on the company's website, <http://www.worldteq.com> (Attachment G), and staff's telephone conversation with Mr. Bertman on October 23, 2001.

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The information provided by one of WorldTeg's customers shows that WorldTeg has been providing intrastate interexchange telephone service in Florida since at least October 30, 2000. WorldTeg's customer provided staff a Letter of Authorization to switch the customer's presubscribed long distance carrier to WorldTeg.

In addition, the information posted on the company's website describes the company's services and includes 1+ dialing and intrastate interexchange telephone service for Florida. The website also indicates that WorldTeg is a wholly owned subsidiary of A1 Internet.com, Inc.

Furthermore, on three separate occasions, staff informed Mr. Bertman of the requirement for his company to obtain a certificate of public convenience and necessity. During a telephone conversation with staff on October 23, 2001, Mr. Bertman indicated that his company was a reseller of St. Andrews Telecommunications based in Lawrence, Kansas, and would apply for a certificate. As of January 8, 2002, neither A1 Internet.com, Inc., nor its subsidiary, WorldTeg, has submitted an application for a certificate.

Staff believes that WorldTeg, Inc. is providing intrastate interexchange telephone service in Florida without a certificate and that the company's apparent violation of Rule 25-24.470, Florida Administrative Code, is "willful" in the sense intended by Section 364.285, Florida Statutes. In Order No. 24306, issued April 1, 1991, in Docket No. 890216-TL, In re: Investigation Into The Proper Application of Rule 25-14.003, F.A.C., Relating To Tax Savings Refund for 1988 and 1989 For GTE Florida, Inc., having found that the company had not intended to violate the rule, the Commission nevertheless found it appropriate to order it to show cause why it should not be fined, stating that "In our view, willful implies intent to do an act, and this is distinct from intent to violate a rule." Thus, any intentional act, such as WorldTeg's conduct at issue here, would meet the standard for a "willful violation."

By Section 364.285, Florida Statutes, the Commission is authorized to impose upon any entity subject to its jurisdiction a penalty of not more than \$25,000 for each offense, if such entity is found to have refused to comply with or to have willfully violated any lawful rule or order of the Commission, or any

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provision of Chapter 364. Utilities are charged with knowledge of the Commission's rules and statutes. Additionally, "[i]t is a common maxim, familiar to all minds, that 'ignorance of the law' will not excuse any person, either civilly or criminally." Barlow v. United States, 32 U.S. 404, 411 (1833).

Accordingly, staff recommends that the Commission should fine WorldTeq, Inc. \$25,000 for its apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required. The fine should be paid to the Florida Public Service Commission and forwarded to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes. If the Commission's Order is not protested and the fine is not received within five business days after the issuance of the Consummating Order, the collection of the fine should be referred to the Office of the Comptroller.

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ISSUE 2: Should this docket be closed?

RECOMMENDATION: The Order issued from this recommendation will become final upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of the issuance of the Proposed Agency Action Order. This docket should then be closed administratively upon either receipt of the fine, or upon referral of the fine to the Office of the Comptroller for collection if the fine is not paid within five business days after issuance of the Consummating Order. (Teitzman)

STAFF ANALYSIS: Whether staff's recommendation on Issue 1 is approved or denied, the result will be a Proposed Agency Action Order. If no timely protest to the Proposed Agency Action is filed within 21 days of the date of issuance of the Order, this docket should be closed administratively upon either receipt of the fine, or upon referral of the fine to the Office of the Comptroller for collection if the fine is not paid within five business days after issuance of the Consummating Order.

DATE: January 24, 2002 **STATE OF FLORIDA**

COMMISSIONERS:

E. LEON JACOBS, JR., CHAIRMAN  
 J. TERRY DEASON  
 LILA A. JABER  
 BRAULIO L. BAEZ  
 MICHAEL A. PALECKI



DIVISION OF COMPETITIVE SERVICES  
 WALTER D'HAESELEER  
 (850) 413-6600

## Public Service Commission

September 26, 2001

### CERTIFIED

Mr. Bruce Bertman  
 President and CEO  
 A1 Internet.com, Inc.  
 15200 Shady Grove Road, Suite 350  
 Rockville, MD 20850

**Re: Customer complaint and official inquiry into Certification of WorldTeq.**

Dear Mr. Bertman:

The Florida Public Service Commission (FPSC) has received a customer complaint from Julia Williams against WorldTeq for improper billing. Our research indicates that WorldTeq is a wholly owned subsidiary of A1 Internet.com, Inc. Therefore, I am addressing these issues to you and your company. Ms. Williams claims that your company has billed her for "NON-RBOC" charges that were not disclosed to her when she decided to switch her long distance service provider to WorldTeq. She is disputing \$175 in "NON-RBOC" charges. She has provided the FPSC staff with a copy of her LOA, a bill, and a collection notice. I have enclosed a copy of her complaint for your review. Please suspend any collection proceedings until this complaint is resolved. Also, please investigate Ms. Williams complaint and provide me with a written report detailing your company's findings and proposed resolution no later than October 12, 2001. In your report, please include when Ms. Williams' service was pic'd to WorldTeq, when the "NON-RBOC" charges were applied, and from which carriers WorldTeq purchases network time.

Based on the information provided in Ms. Williams complaint and on your web site [www.worldteq.com](http://www.worldteq.com), it appears that your company is providing intrastate interexchange telephone service in Florida. The information indicates that WorldTeq is providing "1+ dialing" service in which a change in the customer's presubscribed interexchange carrier is required.

In addition, FPSC records indicate that neither WorldTeq nor A1 Internet.com, Inc. has obtained a Certificate of Public Convenience and Necessity to provide intrastate interexchange telecommunications services in Florida. Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required, states:

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Mr. Bruce Bertman  
Page 2  
September 26, 2001

No person shall provide intrastate interexchange telephone service without first obtaining a certificate of public convenience and necessity from the Commission. Services may not be provided, nor may deposits or payment for services be collected, until the effective date of a certificate, if granted. However, acquisition of equipment and facilities, advertising and other promotional activities may begin prior to the effective date of the certificate at the applicant's risk that it may not be granted. In any customer contacts or advertisements prior to certification, the applicant must advise the customer that certification has not and may never be granted.

If WorldTeq is providing intrastate interexchange telephone service without a Certificate of Public Convenience and Necessity, it is in apparent violation of Rule 25-24.470, Florida Administrative Code. To correct this matter, your company should submit an application to obtain a Certificate. You can obtain the necessary application form, plus all the supporting instructions and rules, on the FPSC website, [www.floridapsc.com](http://www.floridapsc.com). Please mail the completed form to the Division of Commission Clerk and Administrative Services.

Mr Bertman, please provide me with a written response either confirming that your company will apply for a Certificate, or if you believe that your company does not require a Certificate, an explanation supporting your position by October 12, 2001. Should you have any questions, please call me at (850) 413-6536, or email me at [dbuvs@psc.state.fl.us](mailto:dbuvs@psc.state.fl.us).

Sincerely,



Dale R. Buys  
Regulatory Analyst  
Bureau of Service Quality

Enclosure: CATS Request No. 406566T

cc: Jackie Gilchrist



SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	A. Received by (Please Print Clearly) STAKE	B. Date of Delivery 10-1-02
	C. Signature x Susan Stake	<input type="checkbox"/> Agent <input type="checkbox"/> Addressee
	D. Is delivery address different from item 1? <input type="checkbox"/> Yes Address below. <input checked="" type="checkbox"/> No	
<p><i>Mr. Bruce Bertman, President and CEO</i>  <i>AtInternet.com, Inc.</i>  <i>15200 Shady Grove Road, Suite 350</i>  <i>Rockville, MD 20850</i></p>		
Express Mail Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.		
4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes		
2. Article Number (Copy from service label) 7100 1670 0012 8641 2524		
PS Form 3811, July 1999 Domestic Return Receipt 102595-99-M-1789		

UNITED STATES POSTAL SERVICE


2001 OCT -5 AH10:  
 DIVISION OF SERVICE  
 COMPETITIVE SERVICE



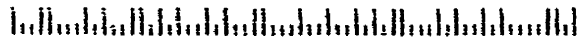
First-Class Mail  
 Postage & Fees Paid  
 USPS  
 Permit No. G-10

• Sender: Please print your name, address, and ZIP+4 in this box •

Dale Buys  
 Bureau of Service Quality  
 FLORIDA PUBLIC SERVICE COMMISSION  
 2540 Shumard Oak Blvd.  
 Tallahassee, FL 32399-0850



CA



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Attachment C



**WorldTeq**  
Integrated Communications Solutions

Phone +1.301.296.4234  
Fax +1.240.465.1265  
e-Mail [bbertman@worldteq.com](mailto:bbertman@worldteq.com)

# Fax Cover

<b>To:</b> Dale Buys	<b>From:</b> Bruce Bertman
<b>Fax:</b> 850.413.6537	<b>Pages:</b> 2
<b>Phone:</b> 850.413.6536	<b>Date:</b> 10/24/2001
<b>Re:</b> Copy of Response Letter	<b>CC:</b>

**Urgent**     **For Review**     **Please Comment**     **Please Reply**     **Please Recycle**

• **Comments:**

Mr. Buys,

I have attached a copy of the letter that was sent to your office on the 15<sup>th</sup> of October. I am sorry you have not received it yet but you should receive the original soon. Hopefully this will close out this issue for Julia Williams.

We have already started the filing process and will make sure this is done in an expeditious manner. We were not under the impression we were required to file in Florida.

If there is ever anything else I can do, please do not hesitate to let me know.

Best Regards,

A handwritten signature in black ink, appearing to read 'Bruce Bertman', written in a cursive style.

Bruce Bertman

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF COMPETITIVE SERVICES  
WALTER D'HAESELEER  
(850) 413-6600

## Public Service Commission

November 5, 2001

### CERTIFIED

Mr. Bruce Bertman  
President and CEO  
A1 Internet.com, Inc.  
15200 Shady Grove Road, Suite 350  
Rockville, MD 20850

**Re: Follow up letter to telephone conversation on October 23, 2001, regarding a response to customer complaint and inquiry into certification of WorldTeq.**

Dear Mr. Bertman:

During our conversation on October 23, 2001, you stated that WorldTeq is a re-seller of St. Andrews Telecommunications services based in Lawrence, Kansas. However, St. Andrews Telecommunications is not listed under that name as having obtained a certificate to provide intrastate interexchange telecommunications services in Florida. To clarify this issue, please provide me with the name, address, and telephone number of the company from which WorldTeq purchases network time for resale.

We also discussed the fact that as a re-seller of intrastate interexchange telecommunications, WorldTeq (a subsidiary of A1 Internet.com, Inc.) requires a certificate of public convenience and necessity from the Florida Public Service Commission (FPSC). During our phone call, I directed you to the FPSC website where you can obtain the necessary information and forms needed to apply for a certificate. You indicated that your company will submit its application. By now, I trust that your company is in the process of applying for a certificate.

By operating without a certificate, A1 Internet.com, Inc. is in apparent violation of Rule 25-24.470, Florida Administrative Code, Certificate of Public Convenience and Necessity Required. To resolve this matter, please submit your company's application to the address listed in the application form by November 30, 2001.

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Attachment D

Mr. Bruce Bertman  
Page 2  
November 5, 2001

Should you have any questions, please call me at (850) 413-6536.

Sincerely,



✓ Dale R. Buys  
Regulatory Analyst  
Bureau of Service Quality

cc: Jackie Gilchrist (Division of Regulatory Oversight)  
Florida Department of Revenue

DOCKET NO. 011653-TI  
DATE: January 24, 2002

Attachment E

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY	
<ul style="list-style-type: none"><li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li><li>Print your name and address on the reverse so that we can return the card to you.</li><li>Attach this card to the back of the mailpiece, or on the front if space permits.</li></ul>	A. Received by (Please Print Clearly) <u>SSIANE</u>	B. Date of Delivery <u>11-9-01</u>
	C. Signature <u>X S. Stalk</u>	
	D. Is delivery address different from item 1? <input type="checkbox"/> Yes address below. <input checked="" type="checkbox"/> No	
	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Mr. Bruce Bertman Certified No. 70001670001286409364  
President and CEO  
A1 Internet.com, Inc.  
15200 Shady Grove Road, Suite 350  
Rockville, MD 20850

NOV 09 2001

Express Mail  
 Return Receipt for Merchandise  
 C.O.D.

2. Article Number (Copy from service label)  
7000 1670 0012 8640 9364

PS Form 3811, July 1999 Domestic Return Receipt 102595-00-M-0952

UNITED STATES POSTAL SERVICE



COMPETITIVE SERVICES

2001 NOV 13 AM 10:48

First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

• Sender: Please print your name, address, and ZIP+4 on this box •

Florida Public Service Commission  
Mr. Dale Buys  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

01



DOCKET NO. 011653-TI  
DATE: January 24, 2002

YOU MUST  THIS PAGE AND FAX IT TO 208-485-8287!

[Close Window](#)

**WorldTeq, Inc.**  
Letter of Authorization

Rev. 203.1

Today's Date: October 30, 2000

Agent ID#: 40015-0004-002  
Agent Name: Lisa Joaquin  
Agent Phone Number: (727) 393-7724

Customer Information \*As it appears on phone bill\* :

Company Name:  
First & Last Name: Julia Williams  
Social Security # or  
Federal ID#: \_\_\_\_\_  
Address: 6518 31st Street North  
City, State - Country: St. Petersburg, Florida - United States

Email: julie269@yahoo.com  
Day Telephone: (727) 525-3369  
Evening Telephone: (727) 525-3369  
Fax Number: (309) 407-2541  
Apt./Suite:  
Zip: 33702-6269

Payment Information:

Card Type: Discover  
Cardholder's Name: Julia Williams  
Billing Address: 6518 31st Street North  
Billing City: St. Petersburg  
Mother's Maiden Name: \_\_\_\_\_ (For Security Only)  
Cardholder Signature: Julia E. Williams

Card Number:  
Card Exp: 11/2002  
Billing State and Zip Code: Florida 33702-6269

Date Signed: 10/30/2000

Pre-Paid 1+ Dialing Service Plans - Your Selection:

Your Selection(s): 20-USA

Please switch the following Phone Number(s) to WorldTeq Pre-Paid Long Distance Plans:  
(727)-525-3369

I understand that my credit card will be billed (in advance) per month on each line on the Grad Rate Plans. I understand that my credit card will be billed separately for my In State toll calls & international toll calls made from the phone number above.

"PIC FREEZE" WARNING! You may have a PIC Freeze and NOT know it!

If you have a PIC Freeze (Preferred Interchange Carrier) please call your local phone company (LEC) to remove it. Then AFTER the switch is made (to prevent you carrier from being switched without your authorization), you must call your local telephone company and have a PIC freeze placed on your number(s).

I hereby authorize WorldTeq, Inc. to provide long distance service, and to act as my agent in all matters related to providing my long distance service for the telephone line(s) indicated. I understand that (1) I may only subscribe to one long distance carrier for the listed telephone number(s), (2) there may be a one-time fee directly from my local LEC for subscribing my long distance service to WorldTeq, Inc., (3) if available, my intra-state service may also be switched. By signing this application, I agree that all statements are true and correct to the best of my knowledge.

I understand that my "In-State Toll Calls", "International Calls" and any "State-To-State" calls outside my dialing plan will be charged to my chosen payment method monthly or in \$100.00 increments (whichever occurs first), and that there is a \$2.95 per month recurring charge plus applicable taxes, and a one time setup fee of \$4.95. (Any See-To-State calls in excess of my chosen plan's allotted minutes will be charged at 6.9 cents per minute). I also understand that should my service be interrupted by WorldTeq for non-payment, there will be a \$35.00 reconnection fee charged to my chosen payment method. Should I cancel service with WorldTeq, I will switch my long distance to the carrier of my choice immediately, or be billed at the then current per minute rate through WorldTeq. If canceling my account(s), I understand and agree that I will notify WorldTeq in writing and mail to the address below.

Initials: JW YES, I ACCEPT THESE TERMS and certify that I am Authorized to make this request  
Authorized Name: JULIA WILLIAMS (As it appears on phone bill).  
Authorized Signature: Julia E. Williams Today's Date: 10/30/2000

NOTICE: This form MUST BE FAXED TO: 208-485-8287

For assistance in enabling service and billing inquiries, please contact:

WorldTeq Customer Service: 1-866-477-AONE (2863)



Toll Free Service    Calling Cards    Internet Access    Web Hosting    Wholesale  
My Account Manager    WorldTeq

**Long Distance** Residential & Business service as low as... **1.99¢** Per Minute  
*1+ Dialing and Voice Over Internet (VOIP) options*

WorldTeq's voice division enables you to choose from many long distance plans to fit your calling needs. We offer 1+ dialing plans that provide rates as low as 1.99 cents for Interstate calls using traditional fiber optic lines. Our Voice Over Internet (VOIP) plans offers you low cost, high quality telephone services over the IP backbone. All of our VOIP plans allow you to make intrastate calls at the lowest possible rates and some of them will even allow you to call all 50 states for the same low price. You can take advantage of our one of a kind "combo" service, which provides you with both traditional 1+ dialing and VOIP all on the same line. This give you the opportunity to choose how you can save the most per call!

**1+ Dialing Service**



**View Plans**

- 1+ Dialing
- 24 hours a day/7 days a week
- Capable of 3 way calling
- Residential & Business service
- State to State within lower 48
- No long term commitments

**Home**

**Voice Over Inte**



**View Plans**

- No per minute charge
- Keep your present line
- Very fast activation
- Low cost, high quality service
- Optional 3way calling
- Nationally available

**Special Rate**



**View Plans**

- Low cost, high quality service
- Capable of 3way calling
- No Long term commitments
- Always available

**For More Information Please Contact:**

Customer Service, [info@worldteq.com](mailto:info@worldteq.com)  
 WorldTeq  
 15200 Shady Grove Road  
 Suite 350  
 Rockville, MD 20850  
 Phone: 877-724-8207  
 Fax: 413-513-1280



DOCKET NO. 011653-TI  
 DATE: January 24, 2002

Attachment G



Toll Free Service | Calling Cards | Internet Access | Web Hosting | Wholesale

My account Manager WorldTeq

**Long Distance** Residential & Business service as low as... **1.99¢** Per Minute

**1+ Dialing and Voice Over Internet (VOIP) options**  
 WorldTeq has created a variety of competitive long distance plans. Whether you are a weekend caller, Small Office Home Office (SOHO), or a large Corporation, we have a plan to fit your needs!

— **1+ Dialing Plans** — [Order online now](#) —

Plan Code	Plan Description	Cost
30-USA "First Choice"	3000 minutes State to State (48 contiguous States)	\$79.95 (2.66¢ a minute) (\$4.99 Set up & \$3.99 MRC)
50-USA "The Max"	5000 minutes State to State (48 contiguous States)	\$99.99 (1.99¢ a minute) (\$4.99 Set up & \$3.99 MRC)
20-USC "The North American"	2000 minutes State to State with Canada	\$79.99 (3.99¢ a minute) (\$4.99 Set up & \$3.99 MRC)
21-ARC "The International"	2100 minutes State to State with Canada & United Kingdom	\$89.99 (4.30¢ a minute) (\$4.99 Set up & \$3.99 MRC)
30-USC "North American Max"	3000 minutes State to State with Canada	\$99.99 (3.30¢ a minute) (\$4.99 Set up & \$3.99 MRC)
5-USA "The New Economy"	500 minutes State to State	\$19.99 (3.99¢ a minute) (\$4.99 Set up & \$3.99 MRC)
21-USA "The Economy"	2100 minutes State to State (48 contiguous States)	\$59.99 (2.85¢ a minute) (\$4.99 Set up & \$3.99 MRC)

**Plan Specifications**

- In addition to monthly cost, each plan has a \$3.99 MRC (monthly recurring fee)
- Each plan has a one-time \$4.99 setup fee
- All plans are billed in 60 second increments
- "State to State" is defined as the 48 Contiguous states. Calls to Alaska and Hawaii are \$0.19 p/m and are charged in addition.
- Minutes that go over plan limit will be billed at \$0.069 U.S., \$0.10 Canada and U.K.
- The 20-USC, 21-ARC and 30-USC plans are total combined minutes
- All calls terminating in non-RBOC areas (Regional Bell Operating Company) will be subject to a surcharge of \$0.0175 per minute
- Intrastate rates will be charged at your state rate from list below
- International Rates will be charged at the current rates from the list below

Florida  Choose Country

— [Order online now](#) —

[Home](#) | [About Us](#) | [FAQ's](#) | [Privacy Policy](#)

**For More Information Please Contact:**



DOCKET NO. 011653-TI  
DATE: January 24, 2002

Attachment G



### About Us

WorldTeq, Inc. is a wholly owned subsidiary of A1 Internet.com, Inc. (OTCBB: AWON), and provides superior quality services at competitive prices to individuals and businesses.

If you have any questions about this site or need to speak to a customer service representative, please call toll free 1.877.724.8201 and remember to give them your agent ID (50001-0001-001). You can also email us at [info@worldteq.com](mailto:info@worldteq.com).

To reach us at our corporate headquarters call us at 301.296.4234 or fax to 413.513.1280.

[Home](#) [It's](#)

**For More Information Please Contact:**

Customer Service, [info@worldteq.com](mailto:info@worldteq.com)  
 WorldTeq  
 15200 Shady Grove Road  
 Suite 350  
 Rockville, MD 20850  
 Phone: 877-724-8201  
 Fax: 413-513-1280

