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January 25, 2002

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 960786-B-TL (Section 271)

Dear Ms. Bayó:

Enclosed please find the original and six copies of BellSouth Telecommunications, Inc.'s Notice of Filing with attached Affidavit of Alphonso J. Varner which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties by Federal Express as shown on the attached Certificate of Service.

Sincerely,

Lisa S. Foshee

Lisa S. Foshee (GA)

Enclosures

cc: All Parties of Record
Marshall M. Criser III
Fred J. McCallum

CERTIFICATE OF SERVICE
DOCKET NO. 960786-B-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by Federal Express and this 25th day of January, 2002 to the following:

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Lisa Foshee (LA)

(+) Signed Protective Agreement

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Consideration of BellSouth Telecommunications, Inc.'s entry into interLATA services pursuant to Section 271 of the Federal Telecommunications Act of 1996.	)	Docket No. 960786-B-TL
	)	Filed: January 25, 2002

BELLSOUTH TELECOMMUNICATIONS, INC.'S NOTICE OF FILING

BellSouth Telecommunications, Inc. ("BellSouth") hereby files the Affidavit of Alphonso J. Varner that attaches BellSouth's performance data reflecting performance for the month of November 2001. The Affidavit and the accompanying attachments describe the performance data and explain the conclusions that can be drawn from it.

Respectfully submitted this 25th day of January 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.

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Before the
Florida Public Service Commission
Tallahassee, Florida

AFFIDAVIT OF ALPHONSO J. VARNER

ON BEHALF OF BELLSOUTH TELECOMMUNICATIONS, INC.

FILED JANUARY 25, 2002

I, Alphonso J. Varner, being of lawful age and duly sworn upon my oath, depose and state:

1. My name is Alphonso J. Varner. I am employed by BellSouth as Senior Director in Interconnection Services. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

PROFESSIONAL AND EDUCATIONAL BACKGROUND

2. I graduated from Florida State University in 1972 with a Bachelor of Engineering Science degree in systems design engineering. I immediately joined Southern Bell in the division of revenues organization with the responsibility for preparation of all Florida investment separations studies for division of revenues and for reviewing interstate settlements.
3. Subsequently, I accepted an assignment in the rates and tariffs organization with responsibilities for administering selected rates and tariffs including preparation of tariff filings. In January 1994, I was appointed Senior Director of Pricing for the nine-state region. I was named Senior Director for Regulatory Policy and Planning in August 1994.

In April 1997, I was named Senior Director of Regulatory for the nine-state BellSouth region, and I accepted my current position in March 2001.

II. PURPOSE OF AFFIDAVIT

4. The purpose of my Affidavit is to provide data specific to BellSouth's operations in Florida. This filing reflects performance for the month of November 2001. Exhibit November PM Data and Attachments 1F though 3F that accompany this filing describe the data and explain the conclusions that can be drawn from it.

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA

TABLE OF CONTENTS

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA

I. ANALYSIS OF PERFORMANCE MEASUREMENTS

A. Introduction

BellSouth is currently producing state level results based on the January 12, 2001, Georgia Order from Docket 7892-U. While there are some differences from the interim Service Quality Measurement (SQM) Version 3.0 approved by this Commission on July 3, 2001, they are minor and should not cause any difficulty in determining BellSouth's overall performance level.

Attachment 1F is the Monthly State Summary (MSS) for Florida for November 2001. The MSS contains 2,337 sub-metrics based on the Georgia Public Service Commission (GPSC) Docket 7892-U. As shown in Attachment 1F, there were 901 sub-metrics for which there was CLEC activity in November 2001 and that were compared to either benchmarks or retail analogues. BellSouth met or exceeded the criteria for 716 of these 901 sub-metrics, or 79%. The remainder (1,436) of the sub-metrics were either diagnostic (916), had no CLEC activity (484), were parity by design (10), are still under development (2) or were removed due to computational problems (24).

As explained in previous updates to this Exhibit, three of the measures have been identified by BellSouth as having deficiencies in their calculations over the September through November period and are being investigated and evaluated for appropriate program code corrections. These three measures are FOC & Reject Response Completeness and FOC & Reject Completeness (Multiple Responses), Average Jeopardy Notice Interval and LNP Disconnect Timeliness. As the program coding corrections were/are completed, the additional sub-metrics affected by the changes have and will be included in the Exhibit updates. As of this update for November data, corrections have been implemented for all of the sub-metrics in the FOC & Reject Response Completeness and FOC & Reject Completeness (Multiple Responses) measures, and these sub-metrics are included in the November "Met/Total" (716/901) percentage figure. The Average Jeopardy Notice Interval measures are still undergoing program coding changes. As these corrections are completed, the additional sub-metrics affected by the changes will be included in the Exhibit updates. The LNP Disconnect Timeliness measure is still under review by the Georgia PSC.

During the three-month period of September through November 2001, there were a total of 723 sub-metrics that had CLEC activity for all three months and that were compared with either a benchmark or retail analogue. Of those 723 sub-metrics, 612 or 85% satisfied the comparison criteria for a minimum of two of the three months.

Two general issues can impact the degree to which BellSouth's performance data is meaningful. First, the extreme disaggregation of the data in the reports often dilutes the universe size of individual measurements, which in turn reduces the confidence level of each of the individual Z-test results. As a result, there are many performance measurements for which the results are statistically inconclusive due to the small number of observations. Second, in situations in which there are a large number of observations and the difference between the means is very small, the results can be misleading and not indicative of the absolute level of performance that BellSouth provides to CLECs.

With respect to the first issue, in many cases, the extensive levels of disaggregation leads to numerous sub-metrics with fewer than 30 observations, which is generally accepted as the smallest number of observations for application of the Z-test. Despite this fact, BellSouth has reported results for all of the measures, even those with statistically inconclusive universe sizes.

The second issue arises in situations where BellSouth provides very high quality service to both BellSouth's retail units and the CLECs, where there are very large universe sizes, and the difference between the means is very small. This scenario can cause an apparent missed condition from a

quantitative viewpoint. For example, in November 2001, the % Missed Installation Appointments (%MIA), for Resale Residence / Non-Dispatch / < 10 Circuits (A.2.11.1.1.2) showed that BellSouth retail had 0.04% missed appointments for the 669,232 scheduled orders. The CLEC %MIA for the same period is 0.15% missed appointments for 46,311 scheduled orders. While there is very little difference in the results, only eleven one hundredths of a percentage point, the universe is so large that the Z-test becomes overly sensitive to any difference. As a result, the statistical test shows that the sub-metric missed the standard criteria, but BellSouth's actual performance is at a very high level for both the CLECs and BellSouth retail, in this case, greater than 99.8%. From a practical point of view, the CLECs' ability to compete has not been hindered, even though the statistical result does not technically meet the retail analogue.

In reviewing the data, the Florida Public Service Commission (Commission) should use the data as a tool in analyzing whether BellSouth has met its commitments. It is not a substitute for the qualitative evaluation of BellSouth's performance. The commission will still need to conduct a qualitative assessment of the data that considers, among other things, universe size, distributional properties of the data, as well as overall performance.

Each sub-metric designated as having not satisfied the benchmark or BellSouth retail analogue requirement for September, October and/or November 2001 is included in this Exhibit. Each sub-metric discussed is labeled as being missed in any one or more of the months (September/October/November) included in this filing.

The following paragraphs will address specific performance measurements associated with each checklist item.

B. CHECKLIST ITEM 1 – INTERCONNECTION

1. Collocation

BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1F, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 10 of the 10 sub-metrics that had CLEC activity in September, October and November 2001.

For the three-month period, September through November 2001, there were 8 sub-metrics for which there was CLEC activity in all three months and were compared to retail analogues or benchmarks. All 8 of these sub-metrics met the retail analogue/benchmark comparisons in all three months.

2. Local Interconnection Trunking

Trunking Reports

Attachment 1F, Section C, Items C.1.1 to C.4.2 of the MSS contains data for ordering, provisioning, maintenance and repair, and billing associated with Local Interconnection Trunks.

In September 2001, BellSouth met 20 of 25 sub-metrics or 80% and in October, met 19 of the 25 sub-metrics or 76% of the applicable benchmarks/analogues for all local interconnection trunking measures having CLEC activity. In November, BellSouth met 21 of the 25 sub-metrics or 84% of the benchmarks/retail analogues having CLEC activity. The sub-metrics that did not meet the benchmarks/retail analogues for September, October and/or November 2001 are as follows:

Reject Interval / Local Interconnection Trunks (C.1.2) (September/October)

BellSouth met the benchmark interval for 47 of the 57 rejected ASRs for this sub-metric in September and 57 of the 72 rejected ASRs in October 2001. The 85% benchmark required that 49 of the 57 September rejects and 62 of the 72 rejected ASRs in October be returned within the 4-day interval. BellSouth met the benchmark for this sub-metric in November 2001.

FOC Timeliness / Local Interconnection Trunks (C.1.3) (November)

BellSouth met the 10-day benchmark interval for 142 of the 153 FOCs (91.03%) returned for this sub-metric in November 2001. The 95% benchmark required that 146 FOCs be returned bases on the number of orders in the period. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC & Reject Response Completeness / Local Interconnection Trunks (C.1.4) (October/November)

BellSouth met the standard criteria for 99 of the 111 responses returned for this sub-metric in October and for 113 of the 120 responses returned in November 2001. The 95% benchmark required that 106 of the 111 of the October responses and 114 of the 120 November responses meet the criteria. BellSouth met the benchmark for this sub-metric in September 2001.

Order Completion Interval / Local Interconnection Trunks (C.2.1) (September/October)

Investigation has identified that a significant number of the orders for this sub-metric are for new trunk groups. These orders have a normal installation interval of 30 business days. Trunk group augment orders receive a 20 business day completion interval unless the customer requests a longer interval. These intervals are consistent with the 21 to 27-day OCI intervals for CLEC orders for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

Provisioning Troubles within 30 Days/ Local Interconnection Trunks (C.2.6) (October)

Analysis of the result for this sub-metric revealed that all 72 trouble reports generated were involved with the same event. One CLEC, performing provisioning activities, requested that the trunks be busied out while the work was performed. The trouble ticket should have been entered as "info only" and excluded from this measurement. With the proper coding, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Service Order Accuracy / Local Interconnection Trunks / < 10 Circuits / Non-Dispatch (C.2.11.1.2) (November)

BellSouth met the standard for 24 of the 26 orders (92.31%) reviewed for November 2001. The 95% benchmark set a requirement of 25 of the 26 orders for November based on the quantity of orders for this sub-metric. Although BellSouth is within one order of the benchmark for this measure, BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

Service Order Accuracy / Local Interconnection Trunks / >= 10 Circuits / Non-Dispatch (C.2.11.2.2) (October)

BellSouth met the standard for 18 of the 19 orders reviewed for this sub-metric in October 2001. The 95% benchmark set a requirement of all 19 orders in October based on the quantity of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and November 2001.

Customer Trouble Report Rate / Local Interconnection Trunks / Non-Dispatch (C.3.2.2) (September)

BellSouth provided over 99.8% trouble free service for both retail and the CLECs for this sub-metric for the month of September. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

BellSouth met the retail analogue for this sub-metric in October and November 2001.

Maintenance Average Duration / Local Interconnection Trunks / Dispatch (C.3.3.1) (September)

There was only one order for this sub-metric in September 2001. The small universe of orders for the month does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

% Repeat Troubles within 30 Days / Local Interconnection Trucks (C.3.4.2) (October)

The results indicated that there were 72 repeat trouble reports for this sub-metric in October 2001. All 72 of these repeat reports were associated with one group of trunks being busied out multiple times during cooperative testing with a CLEC during their switch modification work. These reports should have been charged as "info only" and not counted against this measurement. With proper coding, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Invoice Accuracy – Interconnection (C.4.1) (September/November)

The CLECs experienced Local Interconnection invoice accuracy rates in September and November 2001 that were less than for the invoices BellSouth

sends to its customers (98.61% accuracy for BellSouth versus 97.84% for the CLEC invoices for September and 98.32% accuracy for BellSouth versus 97.71% for the CLEC invoices in November). The difference in September performance was the result of provisioning and system errors that caused the over billing of one CLEC customer. The difference in November performance was the result of three different problems. The first problem involved the discovery by BellSouth that mileage quantities on numerous CLEC dedicated transport accounts were incorrectly understated. Service orders were issued to correct the billing. The second problem involved problems that BellSouth had in turning up SMARTRing service for one CLEC customer. Consequently, the due dates on the DS1 and DS0 orders were missed. Adjustments were given to waive the non-recurring charges associated with SMARTRing. The third problem involved adjustments for non-recurring charges that were billed in error to a CLEC customer who has a bill-and-keep arrangement for trunks and facilities. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Trunk Blockage

BellSouth has developed a trunk blocking report that compares BellSouth retail's trunk blockage rates to those of CLECs. The report, Trunk Group Performance Report (TGP), Attachment 3F, displays trunk blocking in a manner that accurately represents the customer experience. The TGP report tabulates actual call blocking as a percentage of call attempts for all comparable trunk groups administered by BellSouth that handle CLEC and

BellSouth traffic, and provides a direct comparison of hour-by-hour blocking between CLEC and BellSouth trunk groups. The analogue/benchmark for the Trunk Group Performance measure is any consecutive two-hour period in 24 hours where CLEC blockage exceeds BellSouth blockage by more than 0.5%. BellSouth met or exceeded the benchmark for this sub-metric in September, October and November 2001.

C. CHECKLIST ITEM 2 – UNBUNDLED NETWORK ELEMENTS (UNE)

This section addresses the measures associated with UNEs under checklist item 2. Attachment 1F, Sections B1 – B3, provides data that is divided into Ordering, Provisioning and Maintenance & Repair operations. In general, the Ordering function is disaggregated into 17 sub-metrics, the Provisioning function has 19 sub-metrics, and there are 12 sub-metrics for the Maintenance & Repair function. All Ordering measures will be included in this checklist item because of the overall relationship of the mechanized, partially mechanized and manual processing of Local Service Requests (LSRs). The Provisioning and Maintenance & Repair measures for the following products are included in the checklist item as shown below:

Product	Checklist Item:
Combo (Loop & Port)	#2 – Unbundled Network Elements
Combo (Other)	#2 – Unbundled Network Elements
Other Design	#2 – Unbundled Network Elements

1	Other Non-Design	#2 – Unbundled Network Elements
2	xDSL Loop	#4 – Unbundled Local Loops
3	UNE ISDN Loop	#4 – Unbundled Local Loops
4	Line Sharing	#4 – Unbundled Local Loops
5	2w Analog Loop Design	#4 – Unbundled Local Loops
6	2w Analog Loop Non Design	#4 – Unbundled Local Loops
7	2w Analog Loop w/INP Design	#4 – Unbundled Local Loops
8	2w Analog Loop w/INP Non Design	#4 – Unbundled Local Loops
9	2w Analog Loop w/LNP Design	#4 – Unbundled Local Loops
10	2w Analog Loop w/LNP Non Design	#4 – Unbundled Local Loops
11	Digital Loop < DS1	#4 – Unbundled Local Loops
12	Digital Loop => DS1	#4 – Unbundled Local Loops
13	Local Interoffice Transport	#5 – Unbundled Local Transport
14	Switch Ports	#6 – Unbundled Local Switching
15	INP Standalone	#11 – Local Number Portability
16	LNP Standalone	#11 – Local Number Portability

17

18 An overall review of the UNE sub-metrics for Ordering, Provisioning,
19 Maintenance & Repair and Billing indicates that BellSouth met the
20 benchmark/analogue for 84%, 81% and 78% of the sub-metrics during the
21 months of September, October and November 2001, respectively.

22

For the three-month period, September through November 2001, there were 387 sub-metrics in the UNE measurements for which there was CLEC activity in all three months and that were compared to retail analogues or benchmarks. Of those 387 sub-metrics, 324 sub-metrics (84%) met the retail analogue/benchmark comparisons in at least two of the three months.

1. UNE Ordering Measures

Items B.1.1 – B.1.19 in Attachment 1F show data for Percent Rejected Service Requests, Reject Interval, FOC Timeliness and FOC & Reject Response Completeness. These reports are disaggregated by interface type (electronic, partial electronic and manual), as well as product type.

Reject Interval

Items B.1.4 - B.1.8 in Attachment 1F examine the Reject Interval for the month of November 2001. For orders submitted electronically, the benchmark is 97% within one hour. In September, October and November 2001, 90%, 80% and 78%, respectively, of all rejected electronic service requests were delivered within the one-hour benchmark interval. (See the write-up below for Items B.1.4.2 – B.1.4.17 for further discussion concerning electronically submitted orders.)

For partially mechanized orders, which are LSRs submitted electronically and requiring service representative intervention, the benchmark is 85% returned within 10 hours. BellSouth exceeded this benchmarks in September, October and November 2001, with 92%, 90% and 94%, respectively, of partially mechanized rejects being returned to the CLECs within the benchmark interval.

For manual orders, the current benchmark is 85% within 24 hours. BellSouth also exceeded this requirement, with 99% of the LSRs submitted manually being returned to the CLECs within the 24-hour time period in each of the three months.

The following sub-metrics did not meet the established benchmarks in September, October and/or November 2001:

Reject Interval / Combo (Loop & Port) / Electronic (B.1.4.3)
(September/October/November)
Reject Interval / UNE ISDN / Electronic (B.1.4.6) (November)
Reject Interval / Line Sharing / Electronic (B.1.4.7)
(September/October/November)
Reject Interval / 2w Analog Loop Design / Electronic (B.1.4.8)
(September/October/November)

Reject Interval / 2w Analog Loop Non-Design / Electronic (B.1.4.9)
(September/October/November)
Reject Interval / 2w Analog Loop w/LNP Design / Electronic (B.1.4.12)
(September/October/November)
Reject Interval / 2w Analog Loop w/LNP Non-Design / Electronic (B.1.4.13)
(October/November)
Reject Interval / Other Design / Electronic (B.1.4.14)
(September/October/November)
Reject Interval / Other Non-Design / Electronic (B.1.4.15)
(September/October/November)
Reject Interval / LNP (Standalone) / Electronic (B.1.4.17)
(September/October/November)

The current benchmark for these sub-metrics is >= 97% within one hour. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark in September were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs submitted during these periods should have been excluded from the

measurement. BellSouth implemented a program coding change in September to exclude these LSRs from this measure.

With the May 2001, data month, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

Reject Interval / UNE ISDN / Partially Electronic (B.1.7.6)
(September/October)

There were only three LSRs rejected for this sub-metric in September and one rejected LSR in October 2001. The small universe of orders for these months does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in November 2001.

Reject Interval / Line Sharing / Partially Electronic (B.1.7.7)
(October/November)

There were only eleven LSRs rejected for this sub-metric in October and eight LSRs rejected in November 2001. The small universe of orders for the month does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September 2001.

Reject Interval / 2w Analog Loop Non-Design / Partially Electronic (B.1.7.9)
(September/October/November)

In September, BellSouth met the 10-hour benchmark interval for 66 of the 78 or 84.62% of the rejected LSRs in this sub-metric. Normal rounding convention would indicate that there is no significant difference between the CLEC result and the 85% benchmark. In October 2001, BellSouth met the benchmark interval for 123 of the 146 rejected LSRs – only one LSR short of meeting the benchmark for the sub-metric for the month. In November 2001, BellSouth met the 10-hour benchmark interval for 141 of the 176 rejected LSRs. The 85% benchmark required that 150 of the 176 orders be returned.

Reject Interval / 2w Analog Loop w/LNP Design / Partially Electronic (B.1.7.12) (September)

BellSouth met the benchmark for 172 of the 203 or 84.73% of the LSRs rejected in this sub-metric for September 2001. Normal rounding convention would indicate that there is no significant difference between the CLEC result

and the 85% benchmark. BellSouth met the benchmark for this sub-metric in October and November 2001.

Reject Interval / 2w Analog Loop w/LNP Non-Design / Partially Electronic (B.1.6.13/B.1.7.13) (October/November)

BellSouth met the benchmark for 376 of the 460 rejected LSRs for this sub-metric in October and 431 of the 547 rejected LSRs in November 2001. The 85 % benchmark required that 391 of the 460 orders for October and 465 of the 547 orders for November be returned. BellSouth met the 10-hour benchmark for this sub-metric in September 2001.

FOC Timeliness

For LSRs submitted electronically, the benchmark is 95% of the FOCs returned within 3 hours. BellSouth met the benchmark interval for 99% of the electronically submitted LSRs in September, October and November 2001. For partially mechanized LSRs, the benchmark is 85% of FOCs returned within 10 hours. BellSouth met the benchmark for 95%, 94% and 97% of partially electronic FOCs in September, October and November 2001, respectively. For LSRs submitted manually, the benchmark is 85% returned within 36 hours. BellSouth met the benchmark interval for 98%, 99% and 93% of the manual LSRs submitted in September, October and November 2001, respectively. The sub-metrics that did not meet the benchmark in September, October and /or November 2001 are as follows:

FOC Timeliness / xDSL / Electronic (B.1.9.5) (September/October)

BellSouth met the benchmark for 147 of the 160 LSRs that received a FOC in September and for 211 of the 223 FOCs in October 2001. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information, see the explanation included with the electronic reject interval measurement. BellSouth met the benchmark for this sub-metric in November 2001.

FOC Timeliness / 2w Analog Loop w/LNP Design / Electronic (B.1.9.12) (November)

BellSouth met the benchmark for 36 of the 38 LSRs in November that received a FOC for this sub-metric. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information, see the explanation included with the electronic reject interval measurement, item B.1.4.x. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / LNP Standalone / Electronic (B.1.9.17) (November)

BellSouth met the benchmark for 2,024 of the 2,313 LSRs in November that received a FOC for this sub-metric. BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information, see the explanation included with the electronic reject interval measurement, item B.1.4.x. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / 2w Analog Loop w/LNP Design / Partially Electronic (B.1.12.12) (November)

BellSouth met the 10-hour benchmark for 313 of the 411 FOCs returned for this sub-metric in November 2001. The 85% benchmark required that 350 orders be returned based on the number of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / Other Design / Partially Electronic (B.1.12.14) (October/November)

BellSouth met the 10-hour benchmark interval for 117 of the 146 FOCs returned for this sub-metric in October and for 67 of the 84 FOCs returned in November 2001. BellSouth met the benchmark for this sub-metric in September 2001.

FOC Timeliness / 2w Analog Loop w/INP Design / Manual (B.1.13.10) (October)

BellSouth met the benchmark interval for 5 of the 6 FOCs returned for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September and November 2001.

FOC & Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) Measures

BellSouth determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth has rewritten the code to correct this problem. Effective with the Exhibit update for September data, the program coding was corrected for all the FOC & Reject Completeness sub-metrics for Checklist Item No. 2, UNE Loop products with the exceptions of: xDSL, 2w Analog Loop w/INP Design, 2w Analog Loop w/INP Non-Design, 2w Analog Loop w/LNP Design, 2w Analog Loop w/LNP Non-Design, INP (Standalone) and LNP (Standalone). The corrected coding for these measures was implemented and effective with the October data. The individual sub-metrics with corrected coding that missed the required benchmarks in September, October and/or November 2001 are addressed separately following the next section. BellSouth did not

meet the benchmark in September 2001 for the FOC and Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) metrics listed below:

FOC & Reject Response Completeness / xDSL / Electronic (B.1.14.5) (September)
FOC & Reject Response Completeness / xDSL / Partial Electronic (B.1.15.5) (September)
FOC & Reject Response Completeness / xDSL / Manual (B.1.16.5) (September)
FOC & Reject Response Completeness (Multiple Responses) / xDSL / Manual (B.1.19.5) (September)
FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/INP Design / Manual (B.1.19.10) (September)

BellSouth determined that the coding for the FOC & Reject Completeness and FOC & Reject Response Completeness (Multiple Responses) measures failed to include rejections that were classified as "auto clarifications." BellSouth has rewritten the code to correct this problem. The coding changes were implemented for some products in August and for the remainder of the products in September. The sub-metric "misses" listed above were for operations prior to the implementation of the coding modifications.

Effective with October 2001 data, each sub-metric in the Electronic and Partial Electronic sections were disaggregated between LSRs submitted from the EDI and TAG systems. The following FOC & Reject Response Completeness sub-metrics, for which the program code has been corrected, did not meet the benchmarks for September, October and/or November 2001:

FOC & Reject Response Completeness / xDSL / EDI / Electronic (B.1.14.5.1) (October/November)

There were only 10 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark standard for 35 of the 39 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 38 of the 39 responses. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / xDSL / TAG / Electronic (B.1.14.5.2) (October/November)

BellSouth met the benchmark standard for 325 of the 390 responses for this sub-metric in October and for 194 of the 249 responses in November 2001. The 95% benchmark required that the criteria be met for 371 of the 390 responses in October and for 237 of the 249 responses in November based

on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Line Sharing / TAG / Electronic (B.1.14.7.2) (November)

BellSouth met the benchmark standard for 67 of the 71 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 68 of the 71 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop Design / EDI / Electronic (B.1.14.8.1) (November)

BellSouth met the benchmark standard for 293 of the 316 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 301 of the 316 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop Non-Design / TAG / Electronic (B.1.14.9.2) (November)

BellSouth met the benchmark standard for 466 of the 492 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 468 of the 492 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop w/LNP Design / EDI / Electronic (B.1.14.12.1) (November)

BellSouth met the benchmark standard for 33 of the 35 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 34 of the 35 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop w/LNP Design / TAG / Electronic (B.1.14.12.2) (November)

BellSouth met the benchmark standard for 23 of the 26 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 25 of the 26 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve

results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop w/LNP Non-Design / TAG / Electronic (B.1.14.13.2) (November)

BellSouth met the benchmark standard for 190 of the 232 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 221 of the 232 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / Other Design / TAG / Electronic (B.1.14.14.2) (November)

BellSouth met the benchmark standard for 127 of the 140 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 133 of the 140 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / LNP Standalone / TAG / Electronic (B.1.14.17.2) (November)

BellSouth met the benchmark standard for 293 of the 311 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 296 of the 311 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / xDSL / EDI / Partial Electronic (B.1.15.5.1) (November)

There were only four orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in October 2001.

FOC & Reject Response Completeness / xDSL / TAG / Partial Electronic (B.1.15.5.2) (October/November)

BellSouth met the benchmark standard for 20 of the 43 responses for this sub-metric in October and for 14 of the 29 responses in November 2001. The 95% benchmark required that the criteria be met for 41 of the 43 responses in October and for 28 of the 29 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / Local Interoffice Transport / Manual (B.1.16.2) (October/November)

BellSouth met the benchmark standard for 57 of the 62 responses for this sub-metric in October and for 75 of the 81 responses in November 2001. The 95% benchmark required that the criteria be met for 59 of the 62 responses in October and for 77 of the 81 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

FOC & Reject Response Completeness / Combo (Loop & Port) / Manual (B.1.16.3) (October/November)

BellSouth met the benchmark standard for 812 of the 859 responses for this sub-metric in October and for 802 of the 866 responses in November 2001. The 95% benchmark required that the criteria be met for 817 of the 859 responses in October and for 823 of the 866 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

FOC & Reject Response Completeness / UNE ISDN / Manual (B.1.16.6) (November)

BellSouth met the benchmark standard for 555 of the 595 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 566 of the 595 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC & Reject Response Completeness / Line Sharing / Manual (B.1.16.7) (September/October/November)

BellSouth met the benchmark for 192 of the 203 or 94.56% of the orders for this sub-metric in September 2001. Normal rounding convention would indicate that there was not a significant difference between the CLEC result and the 95% benchmark for this sub-metric in September. BellSouth met the benchmark standard for 142 of the 153 responses for this sub-metric in October and for 112 of the 120 responses in November 2001. The 95% benchmark required that the criteria be met for 146 of the 153 responses in October and for 114 of the 120 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / 2w Analog Loop Design / Manual (B.1.16.8) (September/November)

BellSouth met the benchmark for 122 of the 130 responses for this sub-metric in September and for 204 of the 228 responses in November 2001. The 95% benchmark set a requirement of 124 responses in September and for 217 of the 228 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness / 2w Analog Loop Non-Design / Manual (B.1.16.9) (September/October/November)

BellSouth met the benchmark for 861 of the 928 responses for this sub-metric in September, for 1,275 of the 1,378 responses in October and for 1,241 of the 1,346 responses in November 2001. The 95% benchmark set a requirement of 882 orders for September, for 1,310 orders in October and for 1,273 orders in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness / 2w Analog Loop w/INP Non-Design / Manual (B.1.16.11) (November)

BellSouth met the benchmark standard for 11 of the 13 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for all 13 of the responses. BellSouth continues to focus on this

measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001. There was no CLEC activity for this sub-metric in September 2001.

FOC & Reject Response Completeness / Other Design / Manual (B.1.16.14) (October/November)

BellSouth met the benchmark standard for 410 of the 441 responses for this sub-metric in October and for 554 of the 603 responses in November 2001. The 95% benchmark required that the criteria be met for 419 of the 441 responses in October and for 573 of the 603 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

FOC & Reject Response Completeness / Other Non-Design / Manual (B.1.16.15) (November)

BellSouth met the benchmark standard for 1, 423 of the 1,549 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 1,472 of the 1,549 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC & Reject Response Completeness / INP Standalone / Manual (B.1.16.16) (November)

BellSouth met the benchmark standard for 58 of the 63 responses for this sub-metric in November 2001. The 95% benchmark required that the criteria be met for 60 of the 63 responses based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Electronic (B.1.17.3) (September)

BellSouth met the benchmark for 6,459 of the 7,056 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 6,704 of the 7,056 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. This sub-metric was replaced by Items B.1.17.3.1 and B.1.17.3.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / EDI / Electronic (B.1.17.3.1) (October/November)

BellSouth met the benchmark for 154 of the 237 responses for this sub-metric in October and for 610 of the 787 responses in November 2001. The 95% benchmark set a requirement of 226 of the 237 responses in October and for

748 of the 787 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / TAG / Electronic (B.1.17.3.2) (October/November)

BellSouth met the benchmark for 8,765 of the 9,548 responses for this sub-metric in October and for 8,093 of the 8,666 responses in November 2001. The 95% benchmark set a requirement of 9,071 of the 9,548 responses in October and for 8,233 of the 8,666 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / UNE ISDN / TAG / Electronic (B.1.17.6.2) (October/November)

There were only 10 orders for this sub-metric in October and 6 orders in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / TAG / Electronic (B.1.17.7.2) (October)

BellSouth met the benchmark for 74 of the 78 (94.9%) orders for this sub-metric in September 2001. Normal rounding convention would indicate that

there was not a significant difference between the CLEC result and the 95% benchmark for this sub-metric in October. BellSouth met the benchmark for this sub-metric in November 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Electronic (B.1.17.8) (September)

BellSouth met the benchmark for 342 of the 445 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 423 of the 445 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.17.8.1 and B.1.17.8.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / EDI / Electronic (B.1.17.8.1) (October/November)

BellSouth met the benchmark for 180 of the 232 responses for this sub-metric in October and for 189 of the 293 responses in November 2001. The 95% benchmark set a requirement of 221 of the 232 responses in October and for 279 of the 293 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / TAG / Electronic (B.1.17.9.2) (October/November)

BellSouth met the benchmark for 495 of the 531 responses for this sub-metric in October and for 441 of the 466 responses in November 2001. The 95% benchmark set a requirement of 505 of the 531 responses in October and for 443 of the 466 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Electronic (B.1.17.14) (September)

BellSouth met the benchmark for 77 of the 115 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 110 of the 115 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.17.14.1 and B.1.17.14.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / EDI / Electronic (B.1.17.14.1) (October/November)

BellSouth met the benchmark for 10 of the 17 responses for this sub-metric in October and for 20 of the 29 responses in November 2001. The 95% benchmark set a requirement of all 17 of the 17 responses in October and for 28 of the 29 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / TAG / Electronic (B.1.17.14.2) (October/November)

BellSouth met the benchmark for 179 of the 230 responses for this sub-metric in October and for 89 of the 127 responses in November 2001. The 95% benchmark set a requirement of 219 of the 230 responses in October and for 121 of the 127 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Electronic (B.1.17.15) (September)

BellSouth met the benchmark for 1,513 of the 3,193 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 3,034 of the 3,193 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. This sub-metric was replaced by Items B.1.17.15.1 and B.1.17.15.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / EDI / Electronic (B.1.17.15.1) (October/November)

BellSouth met the benchmark for 3,620 of the 6,900 responses for this sub-metric in October and for 3,089 of the 7,159 responses in November 2001.

The 95% benchmark set a requirement of 6,555 of the 6,900 responses in October and for 6,802 of the 7,159 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / TAG / Electronic (B.1.17.15.2) (October/November)

BellSouth met the benchmark for 744 of the 947 responses for this sub-metric in October and for 500 of the 590 responses in November 2001. The 95% benchmark set a requirement of 900 of the 947 responses in October and for 561 of the 590 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Partial Electronic (B.1.18.3) (September)

BellSouth met the benchmark for 3,692 of the 4,018 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 3,818 of the 4,018 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.18.3.1 and B.1.18.3.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / EDI / Partial Electronic (B.1.18.3.1) (October/November)

BellSouth met the benchmark for 232 of the 255 responses for this sub-metric in October and for 317 of the 342 responses in November 2001. The 95% benchmark set a requirement of 243 of the 255 responses in October and for 325 of the 342 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / TAG / Partial Electronic (B.1.18.3.2) (October/November)

BellSouth met the benchmark for 5,610 of the 6,058 orders for this sub-metric in October and for 5,364 of the 5,892 responses in November 2001. The 95% benchmark set a requirement of 5,756 of the 6,058 responses in October and for 5,598 of the 5,892 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / UNE ISDN / TAG / Partial Electronic (B.1.18.6.2) (November)

There was only one order for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive

benchmark comparison. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / TAG / Partial Electronic (B.1.18.7.2) (October)

BellSouth met the benchmark for 59 of the 63 responses for this sub-metric in October and for 44 of the 50 responses in November 2001. The 95% benchmark set a requirement of 60 of the 63 responses in October and for 48 of the 50 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Partial Electronic (B.1.18.8) (September)

BellSouth met the benchmark for 348 of the 403 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 383 of the 403 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.18.8.1 and B.1.18.8.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / EDI / Partial Electronic (B.1.18.8.1) (October/November)

BellSouth met the benchmark for 170 of the 184 responses for this sub-metric in October and for 213 of the 225 responses in November 2001. The 95% benchmark set a requirement of 175 of the 184 responses in October and for 214 of the 225 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / TAG / Partial Electronic (B.1.18.8.2) (October/November)

BellSouth met the benchmark for 120 of the 133 responses for this sub-metric in October and for 127 of the 145 responses in November 2001. The 95% benchmark set a requirement of 127 of the 133 responses in October and for 138 of the 145 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / TAG / Partial Electronic (B.1.18.9.2) (October/November)

BellSouth met the benchmark for 794 of the 847 responses for this sub-metric in October and for 767 of the 835 responses in November 2001. The 95% benchmark set a requirement of 805 of the 847 responses in October and for 794 of the 835 responses in November based on the number of orders for this

sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / EDI / Partial Electronic (B.1.18.12.1) (October)

BellSouth met the benchmark for 561 of the 598 responses for this sub-metric in October 2001. The 95% benchmark set a requirement of 569 of the 598 orders based on the number of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in November 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / TAG / Partial Electronic (B.1.18.12.2) (October/November)

BellSouth met the benchmark for 219 of the 231 responses for this sub-metric in October and for 230 of the 253 responses in November 2001. The 95% benchmark set a requirement of 220 of the 231 responses in October and for 241 of the 253 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Non-Design / EDI / Partial Electronic (B.1.18.13.1) (October)

There were only 3 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in November 2001.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Partial Electronic (B.1.18.14) (September)

BellSouth met the benchmark for 89 of the 119 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 114 of the 119 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.18.14.1 and B.1.18.14.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / EDI / Partial Electronic (B.1.18.14.1) (October/November)

BellSouth met the benchmark for 24 of the 26 responses for this sub-metric in October and for 11 of the 12 responses in November 2001. The 95% benchmark set a requirement of 25 of the 26 responses in October and for all 12 of the 12 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / TAG / Partial Electronic (B.1.18.14.2) (October/November)

BellSouth met the benchmark for 148 of the 183 responses for this sub-metric in October and for 96 of the 111 responses in November 2001. The 95% benchmark set a requirement of 174 of the 183 responses in October and for 106 of the 111 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Partial Electronic (B.1.18.15) (September)

BellSouth met the benchmark for 1,592 of the 1,688 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 1,604 of the 1,688 orders based on the number of orders for this sub-metric. This sub-metric was replaced by Items B.1.18.15.1 and B.1.18.15.2 effective with October 2001 data.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / EDI / Partial Electronic (B.1.18.15.1) (October/November)

BellSouth met the benchmark for 1,801 of the 1,958 responses for this sub-metric in October and for 2,262 of the 2,461 responses in November 2001. The 95% benchmark set a requirement of 1,851 of the 1,958 responses in October and for 2,338 of the 2,461 responses in November based on the

number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Switch Ports / Manual (B.1.19.1) (November)

There were only three orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / Local Interoffice Transport / Manual (B.1.19.2) (September/October/November)

BellSouth met the benchmark for 37 of the 41 responses for this sub-metric in September, for 46 of the 57 responses in October and for 65 of the 75 responses in November 2001. The 95% benchmark set a requirement of 39 of the 41 orders in September, for 55 of the 57 orders in October and for 72 of the 75 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Combo (Loop & Port) / Manual (B.1.19.3) (September/October/November)

BellSouth met the benchmark for 1,241 of the 1,334 responses for this sub-metric in September, for 757 of the 812 orders in October and for 740 of the 802 responses in November 2001. The 95% benchmark set a requirement of 1,268 of the 1,334 responses in September, for 772 of the 812 responses in October and 762 of the 802 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / ISDN Loop / Manual (B.1.19.6) (September/November)

BellSouth met the benchmark for 452 of the 485 responses for this sub-metric in September and for 518 of the 565 responses in November 2001. The 95% benchmark set a requirement of 461 of the 485 responses in September and for 528 of the 565 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC & Reject Response Completeness (Multiple Responses) / Line Sharing / Manual (B.1.19.7) (September)

BellSouth met the benchmark for 182 of the 192 orders for this sub-metric in September 2001. The 95% benchmark set a requirement of 183 of the 192

orders based on the number of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in October and November 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Design / Manual (B.1.19.8) (September/October/November)

BellSouth met the benchmark for 115 of the 122 responses for this sub-metric in September, for 193 of the 204 responses in October and for 192 of the 204 responses in November 2001. The 95% benchmark set a requirement of 116 of the 122 orders in September, for 194 of the 204 orders in October and for 194 of the 204 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop Non-Design / Manual (B.1.19.9) (September/October/November)

BellSouth met the benchmark for 783 of the 815 responses for this sub-metric in September, for 1,179 of the 1,275 responses in October and for 1,165 of the 1,241 responses in November 2001. The 95% benchmark set a requirement of 817 of the 815 responses in September, for 1,212 of the 1,275 responses in October and for 1,179 of the 1,241 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/INP Design / Manual (B.1.19.10) (October)

There were only 6 orders for this sub-metric in October 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in November 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Design / Manual (B.1.19.12) (October/November)

BellSouth met the benchmark for 265 of the 302 responses for this sub-metric in October and for 58 of the 64 responses in November 2001. The 95% benchmark set a requirement of 287 of the 302 responses in October and for 61 of the 64 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

FOC & Reject Response Completeness (Multiple Responses) / 2w Analog Loop w/LNP Non-Design / Manual (B.1.19.13) (October/November)

BellSouth met the benchmark for 212 of the 244 responses for this sub-metric in October and for 129 of the 143 responses in November 2001. The 95% benchmark set a requirement of 232 of the 244 responses in October and for

136 of the 143 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

FOC & Reject Response Completeness (Multiple Responses) / Other Design / Manual (B.1.19.14) (September/October/November)

BellSouth met the benchmark for 361 of the 395 responses for this sub-metric in September, for 375 of the 410 responses in October and for 526 of the 554 responses in November 2001. The 95% benchmark set a requirement of 376 of the 395 responses in September, for 390 of the 410 responses in October and 527 of the 554 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC & Reject Response Completeness (Multiple Responses) / Other Non-Design / Manual (B.1.19.15) (November)

BellSouth met the benchmark for 1,350 of the 1,423 responses (94.87%) for this sub-metric in November 2001. The 95% benchmark set a requirement of 1,352 of the 1,423 orders based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC & Reject Response Completeness (Multiple Responses) / LNP (Standalone) / Manual (B.1.19.17) (October/November)

BellSouth met the benchmark for 924 of the 990 responses for this sub-metric in October and for 855 of the 906 responses in November 2001. The 95% benchmark set a requirement of 941 of the 990 responses in October and for 863 of the 906 responses in November based on the number of orders for this sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in September 2001.

Flow-Through

Attachment 1F, Items F.1.1 - F.1.3, shows Flow-Through data disaggregated by customer type and for the Summary/Aggregate. Detailed flow-through results for individual CLECs are included in Attachment 2F. The following table shows the Regional Flow-Through results for September, October and November 2001 as compared with the Interim SQM benchmarks.

% Flow-through Service Requests (F.1.1.1 – F.1.3.4)

Customer Type	September 2001	October 2001	November 2001	Benchmark
Residence	90.39%	89.40%	89.40%	95%

Business	68.47%	70.17%	75.18%	90%
UNE	79.33%	76.74%	79.66%	85%
LNP	86.96%	89.09%	91.24%	85%

The table above excludes those LSRs designed to "fall out" for manual handling. Business flow-through rates are well below the 90% objective. Business LSRs are more complex than the typical LSRs and, as a result, there is a greater probability for error. For example, an LSR requesting 10 lines with series completion hunting that are located over multiple floors and have a variation of features on the lines presents many more opportunities for system mismatches than one that adds just lines and features.

BellSouth has established a Flow-Through Improvement Program Management process that includes seven different internal organizations. Ongoing analysis is being done to determine trends and identify flow-through problems. To date, fifteen system enhancements have been identified and are targeted for Encore releases. Three of the enhancements were implemented in August, five enhancements implemented in November and two enhancements implemented in January 2002. The remainder of the enhancements are scheduled for release during early 2002.

2. UNE Provisioning Measures

BellSouth met 87% of the overall UNE Provisioning measurements in the month of September, 87% of these measurements in October and 84% in November 2001.

The following sub-metrics did not meet the applicable retail analogues in the months of September, October and/or November 2001:

Order Completion Interval / Combo (Loop & Port) / < 10 Circuits / Switch Based Orders (B.2.1.3.1.3) (September/November)

This sub-metric is a further disaggregation of Item B.2.1.3.1.2. The completion interval difference between the CLEC result and the result for the BellSouth retail analogue for this sub-metric was only 0.01 days for September and 0.03 days for November. Both measures were approximately one-third day. This indicates virtually identical service for both the CLECs and the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Order Completion Interval / Combo (Loop & Port) / >= 10 Circuits / Non-Dispatch (B.2.1.3.2.2) (November)

There was only one order for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. There was no CLEC activity for

this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Order Completion Interval / Combo (Loop & Port) / >= 10 Circuits / Dispatch In (B.2.1.3.2.4) (November)

There was only one order for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Order Completion Interval / Combo Other / < 10 Circuits / Dispatch (B.2.1.4.1.1) (October/November)

The primary factor for the miss in this sub-metric is that the standard installation interval for this product is 10 days. This is much longer than for the retail analogue product. Even though the committed dates to the customer are being met, the intervals are longer than for the retail analogue product. There was no CLEC activity for this sub-metric in September 2001.

Order Completion Interval / Other Non-Design / < 10 Circuits / Dispatch (B.2.1.15.1.1) (October)

The average order completion interval for CLEC orders in this sub-metric for October was 4.29 days compared to an average of 3.81 days for the retail

analogue. The "standard" offered completion interval for this sub-metric is longer than for the retail analogue it is compared against. Nevertheless, the difference of less than one half day, on average, does not hinder the CLECs' ability to compete in this area. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

% Jeopardies / Other Non-Design (B.2.5.15) (September/October/November)

There were a total of 3 jeopardies issued for the 119 orders that were scheduled for this sub-metric in September, 12 jeopardies issued for the 288 orders scheduled for October and 2 jeopardies issued for the 32 orders scheduled for November 2001. While the data indicates that BellSouth placed a higher percentage of CLEC orders in jeopardy status, all of the jeopardy orders in September were actually worked on time. All of the jeopardies except one in October and one in November were resolved prior to the due dates, and the orders were completed on time.

% Jeopardy Notice Interval >= 48 hours / Combo (Loop & Port) / < 10 Circuits (B.2.10.3) (September)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / Non-Dispatch (B.2.18.3.1.2) (September/October/November)

BellSouth missed 25 of the 9,659 scheduled appointments in this sub-metric for September, missed 29 of the 10,375 appointments for October and missed 12 of the 10,916 appointments for November 2001. BellSouth met over 99% of the scheduled appointments for both retail and CLEC orders in this sub-metric for all three months. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / Dispatch In (B.2.18.3.1.4) (September/October/November)

This is a further disaggregation of Item B.2.18.3.1.2, above. BellSouth missed 25 of the 4,091 appointments in this sub-metric scheduled in

September, missed 29 of the 4,612 appointments scheduled in October and missed 12 of the 5,253 appointments scheduled in November 2001. BellSouth completed over 99% of the appointments as scheduled in September, October and November 2001.

% Missed Installation Appointments / Combo Other / < 10 Circuits / Dispatch (B.2.18.4.1.1) (October)

BellSouth missed four of the thirty-seven installation appointments scheduled for this sub-metric in October. None of these appointment misses resulted in held orders. No systemic installation issues or patterns were identified for these missed appointments. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

% Missed Installation Appointments / Other Non-Design / >= 10 Circuits / Dispatch (B.2.18.15.2.1) (November)

There were only two orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / >= 10 Circuits / Dispatch (B.2.19.3.2.1) (September)

There were five troubles reported for the twenty-one orders completed in the 30 days prior to September for this sub-metric. No systemic problems were identified for this small number of troubles. BellSouth met or exceeded the retail analogue for this sub-metric in October and November 2001.

% Provisioning Troubles w/i 30 Days / Combo Other / < 10 Circuits / Dispatch (B.2.19.4.1.1) (November)

There were 6 troubles reported for the 32 orders completed for this sub-metric in the 30 days prior to November 2001. No patterns or systemic installation issues were identified for any of these trouble reports. There was no CLEC activity for this sub-metric in either September or October 2001.

% Provisioning Troubles w/i 30 Days / Other Design / < 10 Circuits / Dispatch (B.2.19.14.1.1) (September/October/November)

There were 44 troubles reported for the 725 orders that completed in the 30 days prior to September, 10 troubles reported for the 104 orders completed in the 30 days prior to October and 27 troubles reported for the 375 orders completed in the 30 days prior to November 2001 for this sub-metric. In September, 9 of the trouble reports, or 21%, were closed as "no trouble found." In October, one of the troubles was closed as "no trouble found." The majority of the troubles in each month were for various facility and central office problems with no patterns or systemic issues identified.

% Provisioning Troubles w/i 30 Days / Other Design / >= 10 Circuits / Dispatch (B.2.19.14.2.1) (September/October)

There were only ten orders completed for this sub-metric in the 30 days prior to September and only one order completed in the 30 days prior to October 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits / Dispatch-In (B.2.21.3.1.4) (September)

The root cause analysis of this measure indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the

Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (B.2.34.1.1.1) (October)

BellSouth met the standard for 36 of the 38 orders (94.74%) reviewed in this sub-metric in October 2001. Normal rounding conventions indicates that there is no significant difference between the CLEC result and the benchmark for October. BellSouth met the benchmark for this sub-metric in September and November 2001.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Dispatch (B.2.34.2.1.1) (September/October)

BellSouth met the standard for 23 of the 28 orders reviewed for this sub-metric in September and for 21 of the 32 orders reviewed in October 2001. The 95% benchmark set a requirement of 27 of the 28 orders reviewed in September and 31 of the 32 orders reviewed in October based on the quantity of orders in the sub-metric. BellSouth met the benchmark for this sub-metric in November 2001.

Service Order Accuracy / Loops Non-Design / < 10 Circuits / Non-Dispatch (B.2.34.2.1.2) (September/October/November)

BellSouth met the standard for 120 of the 200 orders reviewed in this sub-metric for September and for 128 of the 188 orders reviewed in October 2001. The 95% benchmark set a requirement of 190 orders for September and 179 orders in October based on the quantity of orders for this sub-metric. In November 2001, BellSouth met the standard for 284 of the 300 orders (94.67%) reviewed. Normal rounding convention indicates that there is no significant difference between the CLEC result and the benchmark for November. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Non-Dispatch (B.2.34.2.2.2) (September/October/November)

There were only 4 orders reviewed for this sub-metric in September and 11 orders reviewed in October 2001. The small universe of orders for this sub-metric combined with the 95% benchmark required that all orders reviewed in each month be trouble free. A problem with any order would cause a miss for the entire sub-metric. BellSouth met the standard for 49 of the 58 orders reviewed for this sub-metric in November 2001. The 95% benchmark set a requirement of 56 orders based on the number of orders for the sub-metric. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

3. UNE Maintenance and Repair (M&R) Measures

BellSouth met the applicable performance standard for 90% in September, 87% in October and 89% in November 2001 of the overall UNE M&R measurements. The sub-metrics that did not meet the fixed critical value for this checklist item in September, October and/or November are as follows:

% Missed Repair Appointments / Combo (Loop & Port / Non-Dispatch (B.3.1.3.2) (September/November)

BellSouth completed 635 of the 662 repair appointments (96%) as scheduled for this sub-metric in September and completed 676 of the 697 (97%) of the repair appointments scheduled for November 2001. Eleven of the twenty-seven missed appointments in September were orders that were grouped together for one customer for the same trouble, and in November, 12 of the 21 missed appointments were grouped together for 4 customers. Even though the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, BellSouth's actual performance for both CLECs and its own retail operations is at a high level. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the retail analogue comparison. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Missed Repair Appointments / Other Design / Non-Dispatch (B.3.1.10.2) (September)

BellSouth missed 1 of the 11 repair appointments scheduled for this sub-metric in September 2001. No systemic problems were identified for the missed appointment. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

Customer Trouble Report Rate / Combo Other / Dispatch (B.3.2.4.1) (September/October)

Over 96% of the lines in service for this sub-metric for both CLECs and the retail analogue provided trouble free service in September and October 2001. Of the 31 troubles reported for this sub-metric in September, 5 (16%) were closed as "no trouble found." In October, 8 (18%) of the 45 trouble reports were closed as "no trouble found." Major emphasis is being placed on improving field documentation of test results during the closeout process. BellSouth met or exceeded the retail analogue for this sub-metric in November 2001.

Customer Trouble Report Rate / Combo Other / Non-Dispatch (B.3.2.4.2) (October)

There were 35 troubles reported for the 1,317 lines in service for this sub-metric in October. Both the CLECs and BellSouth retail had over 97% trouble free service for the month. Of the 35 October trouble reports for this sub-

metric, 14 (40%) were closed as "no trouble found." With the exclusion of these TOK/FOK reports, BellSouth would have met the retail analogue comparison for October. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Customer Trouble Report Rate / Other Design / Dispatch (B.3.2.10.1) (October/November)

The difference between the retail analogue and the CLEC aggregate was 1.1% or less in both October and November 2001. Both the CLECs and BellSouth retail had greater than 98% trouble free service for all in service lines in this sub-metric in both months. In October and November, 14% and 17%, respectively, of the trouble reports for this sub-metric were closed as "no trouble found." From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Customer Trouble Report Rate / Other Design / Non-Dispatch (B.3.2.10.2) (November)

The difference between the retail analogue and the CLEC aggregate was only 0.3% for this sub-metric in November 2001. Both the CLECs and BellSouth retail had greater than 99% trouble free service for all in service lines in this

sub-metric. Five of the nine trouble reports were closed as "no trouble found." BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Other Non-Design / Dispatch (B.3.2.11.1) (September/October/November)

There were a total of 67 trouble reports for the 697 in service lines for this sub-metric in September, 49 trouble reports for the 688 lines in service in October and 68 trouble reports for the 656 lines in service in November 2001. In September, 33 of the 67 total trouble reports (49%), in October, 34 of the 49 reports (69%) and in November, 57 of the 68 trouble reports (84%) were identified as being BellSouth customers rather than CLEC customers. Of the remaining 34 September reports, 17 reports (50%) were from the same customer for the same trouble incident. There were no trends identified in an analysis of the remaining 15 October reports. In November, 3 of the 11 CLEC trouble reports were closed as "no trouble found." Continuing analysis is underway to determine if any systemic issues exist with this sub-metric.

Customer Trouble Report Rate / Other Non-Design / Non-Dispatch (B.3.2.11.2) (September/October/November)

There were a total of 45 troubles reports for the 697 in service lines for this sub-metric in September, 28 troubles reported for the 688 lines in service in October and 53 troubles reported for the 656 in service lines for November

2001. An analysis revealed that 30 of the 45 trouble reports (67%) for September, 17 of the 28 reports (61%) for October and 25 of the 53 trouble reports (47%) for November were closed out as "no trouble found," or about half to two-thirds of the troubles reported had minimal impact on the end-user customer. Continuing analysis is underway to determine any systemic issues with this sub-metric.

% Repeat Troubles within 30 Days / Combo Other / Dispatch (B.3.4.4.1) (September)

There were 13 repeat trouble reports for this sub-metric in September 2001. BellSouth is currently investigating this sub-metric to determine if all orders shown as repeats actually had trouble reports within the previous 30 days. Five of the thirteen repeat reports in September should have been classified as "information only" and not counted as a repeat report, and three of the remaining reports were closed as 'no trouble found." The other reports revealed no patterns or systemic issues. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

Out of Service > 24 hours / Other Design / Non-Dispatch (B.3.5.10.2) (September)

In September, 1 of the 11 repair orders was out of service longer than 24 hours. No systemic problems were identified for this repair order. BellSouth

met the retail analogue comparison for this sub-metric in October and November 2001.

Out of Service > 24 Hours / Other Non-Design / Dispatch (B.3.5.11.1) (October)

14 of the 37 repair appointments scheduled for this sub-metric in October 2001 were out of service longer than 24 hours. Of these 14 trouble reports, 7 were identified as BST customers rather than CLEC customers. Of the remaining 7 CLEC reports, 6 met the offered commitment repair interval (4 of the 6 were taken on Friday or Saturday and scheduled due for Monday). BellSouth met the retail analogue comparison for this sub-metric for September and November 2001.

4. Other UNE Measures

Pre-Ordering

Service Inquiry for xDSL loops (F.3.1.1), Loop Makeup Manual (F.2.1) and Loop Makeup Electronic (F.2.2) are included in the Pre-Ordering measurements. The sub-metrics that did not meet the benchmarks in September, October and/or November 2001 are as follows:

Loop Makeup Inquiry (Manual) (F.2.1) (October)

BellSouth met the 3-business day benchmark interval for 45 of the 48 inquiries submitted in October 2001. This was one order short of the 46 required by the 95% benchmark. No ordering process issues were identified for the longer interval orders. BellSouth met the benchmark for this sub-metric in September and November 2001.

Service Inquiry with Firm Order / xDSL (F.3.1.1) (September/November)

BellSouth met 6 of the 7 inquiries within the 5-day interval in September 2001. The 95% benchmark for this quantity of orders required all 7 to be returned in the benchmark period in September. In November 2001, BellSouth met the 5-day interval for 74 of the 78 inquiries. At 94.87%, normal rounding convention indicates that there is no significant difference between the CLEC result and the benchmark level. BellSouth met the benchmark for this sub-metric in October 2001.

Operations Support Systems (OSS)

The OSS/Preordering measures for which BellSouth did not meet the benchmark/retail analogue in September, October and/or November 2001 were:

Average Response Interval / COFFI / RNS / Region (D.1.3.6.1) (November)

Average Response Interval / COFFI / ROS / Region (D.1.3.6.2) (November)

The CLECs received slightly longer response times from this system in November 2001 than for the retail analogue standard (6+ seconds average for CLECS compared to 4+ to 5+ seconds for BellSouth). One November transaction was reported as having a duration of approximately three days, while the average for all the rest of the transactions was less than one second. BellSouth is investigating the cause of the reported long duration transaction. BellSouth met the retail analogue comparison for these sub-metrics in September and October 2001.

Average Response Interval / CRIS / Region (D.2.4.1.1)
(September/October/November)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. The average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. For the 4-second interval, there was only approximately 1% difference between the CLEC responses as compared with the retail analogue in all three months. Both the CLECs and the retail analogue received approximately 99% within the less than 10 second response interval. Similarly, for the greater than 10 seconds interval measure, the CLECs and the BellSouth retail analogue received approximately 1% of responses in over 10 seconds. These very

small differences in response intervals indicate equivalent service levels for the CLECs and BellSouth retail.

Average Response Interval / LMOS / Region (D.2.4.4.1, D.2.4.4.2, D.2.4.4.3) (September/October/November)

The average response intervals for these sub-metrics are measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. For all three measurements, the results were virtually identical in September, with all the measures being less than 1% apart. In October and November, the difference in the less than 4-second interval responses was less than 2%, while the differences in the less than 10-second and greater than 10-second interval responses were less than 0.5%. These results indicate virtually equivalent service levels for both the CLECs and BellSouth retail.

Average Response Interval / LMOSupd / Region (D.2.4.5.1, D.2.4.5.2, D.2.4.5.3) (September/October/November)

The average response interval for this sub-metric is measured in three separate disaggregations. The percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. For each of the three sub-metrics, there was less than a 5% difference in the responses received by the CLECs and BellSouth retail in each month.

Differences of about 5%, or less, for all of these intervals indicate virtually equivalent service levels for both the CLECs and BellSouth retail.

Average Response Interval / LNP/ Region (D.2.4.6.1) (October/November)
Average Response Interval / LNP/ Region (D.2.4.6.2, D.2.4.6.3) (September/November)

The average response interval for this measurement is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In October, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. In September, October and November 2001, both the CLECs and BellSouth retail received over 98.8% of responses in less than 4 seconds and less than 0.3% in more than 10 seconds. The less than one percent difference for these intervals indicates virtually equivalent service levels for the CLECs and BellSouth retail.

Average Response Interval / MARCH / Region (D.2.4.7.1, D.2.4.7.2, D.2.4.7.3) (November)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds.

BellSouth missed the retail analogue comparison for this measure in November but met the retail analogue comparison for these sub-metrics in September and October 2001.

Average Response Interval / OSPCM / Region (D.2.4.8.2, D.2.4.8.3) (September)

The average response interval for these sub-metrics is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In September 2001, the CLEC response interval was 44.19% within 4 seconds as compared to 42.76% for the retail analogue. For the less than 10 second response interval, the CLECs received 94.19% of their responses and the retail analogue received 97.18% in September. For the greater than 10 second response interval, the CLECs received 5.81% of their responses and the retail analogue received 2.82% in September. With activity levels of only 86 requests from this system for the month, only one to five additional responses within 10 seconds would have brought the sub-metric into parity with the retail analogue. BellSouth met the retail analogue comparison for all three of these sub-metrics in October and November 2001.

Average Response Interval / NIW / Region (D.2.4.11.1) (October)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to

in less than 4 seconds, less than 10 seconds and greater than 10 seconds. In October, the average response interval for the CLEC requests did not meet the retail analogue intervals for the less than 4-second disaggregation but exceeded both the less than 10 and greater than 10 seconds responses. The CLEC response interval was 71.22% within 4 seconds in October, as compared with 72.73% for the retail analogue. The small difference between the CLEC and retail analogue results should not impede the CLECs' ability to compete in this area. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

General – Billing

Usage Data Delivery Timeliness / Region (F.9.2) (November)

This measure compares the percentage of recorded usage data delivered to the appropriate CLECs within six calendar days from the receipt of the initial recording to the BellSouth retail analog. In November 2001, the BellSouth result was 98.89% compared to the CLEC result of 98.37%. The difference in performance was the result of problems encountered by BellSouth in updating one CLEC customer's UNE accounts after the customer requested a bill period change and then changed their mind. While the CLEC measurement is slightly lower than the BellSouth results, the CLECs are provided with substantially the same opportunity to bill end users as is BellSouth. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Usage Data Delivery Completeness / Region (F.9.3) (November)

This measure compares the percentage of complete and accurately recorded usage data processed and transmitted to CLECs within thirty (30) days of the message recording date to the BellSouth retail analog. The CLECs experienced usage data delivery completeness rates that were slightly lower than the rates for BellSouth customers during November 2001 (99.85% for BellSouth versus 99.54% for CLECs). The difference in performance was the result of problems encountered by BellSouth in updating one CLEC customer's UNE accounts after the customer requested a bill period change and then changed their mind. It is important to point out that the CLEC result of 99.54% still provides the CLECs a meaningful opportunity to compete. BellSouth met the retail analog comparison for this sub-metric in September and October 2001.

Recurring Charge Completeness / UNE (F.9.5.2) (September)

In September 2001, the result for this sub-metric was 86.34% against a benchmark of 90%. The benchmark was not met in September because of problems encountered in correcting some service order problems in a timely manner. The CLECs are provided with a meaningful opportunity to compete, as this issue does not impede the ability to serve end users. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

Recurring Charge Completeness / Interconnection (F.9.5.3) (September)

This measure tracks the ability of the ordering and billing systems to begin billing an CLEC recurring charges for local interconnection services on the next invoice after an order has "completed". A benchmark of 90% has been set as the level of performance to meet. In September 2001, the result for this measure was 38.01%. This result was negatively impacted by service orders issued to move billed amounts from one billing account to another connected with CLECs which have filed for bankruptcy. These orders were backdated several months to the date of the bankruptcy. None of these orders impacted the CLECs' total billed amounts but were issued to separate pre-bankruptcy billed amounts from post-bankruptcy amounts. The CLECs are provided with a meaningful opportunity to compete, as these issues do not impede the ability to serve end users. BellSouth met the benchmark for this sub-metric in October and November 2001.

Non-Recurring Charge Completeness / Interconnection (F.9.6.3) (September/October/November)

This measure tracks the ability of the ordering and billing systems to begin billing a CLEC non-recurring charges for local interconnection services on the next invoice after an order has "completed". A benchmark of 90% has been set as the level of performance to meet. In September, October and November 2001, BellSouth's performance was 87.61%, 63.16% and 73.99%, respectively. This measure was missed in all three months because of

problems encountered in correcting service order errors in a timely manner. The differences between the benchmark and the CLEC results do not impair a CLEC's ability to support its own end users or to effect billing to those end users in any meaningful way.

General - Change Management

% Software Release Notices Sent On Time (F.10.1) (October)

Average Software Release Notice Delay Days (F.10.2) (October)

BellSouth met the specified benchmark intervals for one of the two software releases issued in October 2001. BellSouth met the benchmark intervals for all releases in September and November 2001.

% Change Management Documentation Sent On Time (F.10.3) (November)

Average Documentation Release Delay Days (F.10.5) (November)

There was only one Change Management Documentation notice issued in November 2001. This notice did not meet the standard notice interval. There was no activity for these sub-metrics in September 2001. BellSouth met the benchmark for these sub-metrics in October 2001.

General – New Business Requests

% Quotes Provided in 10 Business Days (F.11.2.1) (September)

In September 2001, four items were inadvertently counted in this sub-metric that were not appropriate. The removal of these items would meet the

benchmark requirement for September. There was no CLEC activity for this sub-metric in either October or November 2001.

General - Ordering

% Acknowledgement Message Completeness / EDI (F.12.2.1)

(September/October)

In September 2001, there were only 2 failed messages (0.003%) of the 67,850 total messages returned for the month, and there were only 18 failed messages (0.02%) of the 87,896 total messages in October 2001. A Stability Plan to improve EDI availability has been put into effect. This plan includes implementing both a manual application monitoring schedule (24 / 7) and increased mechanized application alarms to more adequately monitor and react to application outages. The database parameters have also been adjusted to allow for maximum processing in the EDI system. BellSouth met the 100% benchmark for this sub-metric in November 2001.

% Acknowledgement Message Completeness / TAG (F.12.2.2)

(September/October)

BellSouth failed to deliver 5 (0.003%) of the 167,159 messages in September and 4 (0.002%) of the 195,248 messages in October 2001 for this sub-metric. Analysis continues to identify any issues in this process. However, such a small number of failed records have not revealed any systemic process

problems. BellSouth met the 100% benchmark for this sub-metric in November 2001.

D. CHECKLIST ITEM 4 – UNBUNDLED LOCAL LOOPS

As discussed in Checklist Item 2, Sections B.2 and B.3 of Attachment 1F provide data for provisioning and maintenance & repair measures for unbundled local loops.

For purposes of discussion in this checklist item, the local loop sub-metrics have been separated into two mode-of-entry groups, xDSL and SL1/SL2/Digital. The xDSL group includes xDSL (ADSL, HDSL, UCL), ISDN and Line Sharing sub-metrics. The SL1/SL2/Digital group includes the design and non-design 2-wire analog loops, as well as the 2-wire and 4-wire digital loop sub-metrics.

xDSL Group

1. Provisioning Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for September, October and/or November 2001 are as follows:

Order Completion Interval / xDSL / < 6 Circuits / Dispatch (B.2.1.5.3.1)

(November)

The average order completion interval for this sub-metric in November was 5.31 days for CLECs compared to 4.42 days for BellSouth' retail customers. This sub-metric experienced a miss in November because 33 of the 117 orders had extended intervals requested by the customers which should have been given an "L-code" and excluded from the measure. Without these orders, this sub-metric would have met the retail analogue comparison for November. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Order Completion Interval / Line Sharing / < 6 Circuits / Non-Dispatch (B.2.1.7.3.2) (November)

There were only five orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Order Completion Interval within 14 Days / xDSL w/Conditioning / < 6 Circuits (B.2.2.1) (November)

There was only one order for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in September and October 2001.

Held Orders / UNE ISDN / < 10 Circuits / Facility (B.2.3.6.1.1) (November)

There were only five orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Held Orders / UNE ISDN / < 10 Circuits / Other (B.2.3.6.1.3) (November)

There were only two orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardy Notice >= 48 Hours / xDSL (B.2.10.5) (September)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were implemented in September 2001. BellSouth is continuing to prepare and test the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / Line Sharing / < 10 Circuits / Dispatch (B.2.18.7.1.1) (October)

There were only seven orders for this sub-metric in October 2001. Such a small universe does not provide a statistically conclusive comparison to the

retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001. there was no CLEC activity for this sub-metric in November 2001.

% Provisioning Troubles within 30 Days / UNE ISDN / < 10 Circuits / Dispatch (B.2.19.6.1.1) (October)

In October, there were 24 troubles reported for orders that completed in the prior 30 days in this sub-metric. Five (21%) of the twenty-four trouble reports were closed as "no trouble found." BellSouth has implemented an improved procedure to document circuit test results in the order closeout narratives. This initiative, along with added emphasis on cooperative testing procedures, should improve the results for this sub-metric. BellSouth met the retail analogue for this sub-metric in September and November 2001.

% Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits / Dispatch (B.2.19.7.1.1) (September/November)

There were only eight orders for this sub-metric in September and only seven orders in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits / Non-Dispatch (B.2.19.7.1.2) (September/October/November)

There were 20 troubles reported in this sub-metric for the 125 orders completed in the 30 days prior to September, 16 trouble reports for the 77 orders completed in the 30 days prior to October and 6 troubles reported for the 21 orders completed in the 30 days prior to November 2001. In both September and October, 50% of the trouble reports were closed as "no trouble found." In November, 5 of the 6 (83%) of the reports were closed as "No trouble found." An analysis of the remainder of the reports did not reveal any distinct patterns or systemic installation problems.

Average Completion Notice Interval / xDSL / < 10 Circuits / Dispatch (B.2.21.5.1.1) (September)

The root cause analysis of this measure indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates,

mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

2. Maintenance & Repair Measures

The xDSL group sub-metrics that did not meet the fixed critical value comparison requirements for September, October and/or November 2001 are as follows:

% Missed Repair Appointments / Line Sharing / Non-Dispatch (B.3.1.7.2) (November)

BellSouth missed five of thirty-six appointments scheduled for this sub-metric in November 2001. An action plan has been implemented to cover central office technicians on proper handling of Line Sharing troubles. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / xDSL Loops / Dispatch (B.3.2.5.1) (September/October)

There were a total of 57 troubles reported for the 5,448 in service lines for this sub-metric in September and 82 troubles reported for the 5,558 lines in service in October 2001. Both the CLECs and BellSouth retail had 98% or more trouble free service for all in service lines in this sub-metric in both months. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

Customer Trouble Report Rate / UNE ISDN / Dispatch (B.3.2.6.1)
(September/October/November)

Both the CLECs and BellSouth retail had 97% to 98% trouble free service for all in service lines in this sub-metric in September, October and November 2001. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth is developing an action plan to improve circuit testing and turn-up documentation. ISDN test jacks have been installed in each central office to facilitate improved testing and turn-up control procedures.

Customer Trouble Report Rate / Line Sharing / Dispatch (B.3.2.7.1)
(November)

There were a total of 14 troubles reported for the 1,132 in service lines for this sub-metric in November 2001. Of the 14 November trouble reports, 4 (29%) were closed as "no trouble found." There were no distinctive trends or systemic problems identified for any of the troubles reported for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Line Sharing / Non-Dispatch (B.3.2.7.2) (October/November)

There were a total of 33 troubles for the 1,051 in service lines for this sub-metric in October and 36 troubles reported for the 1,132 lines in service in November 2001. In October, 28 of the 33 troubles (85%) and in November, 29 of the 36 troubles (81%) were closed as "no trouble found." Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

SL1/SL2/Digital Loop Group

1. Provisioning Measures

The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed critical value comparison requirements for September, October and/or November 2001 are as follows:

Order Completion Interval (OCI)

A root cause analysis for OCI for Non-Dispatch orders revealed that BellSouth was offering a 0 to 2-day interval on retail non-dispatched POTS orders, but the wholesale non-dispatched orders were receiving the same interval as "dispatched" orders. On June 2, 2001, a release was added to the due date calculator software to correct this error. However, due to problems with the software load, it had to be removed. In addition to the appointment interval issue, OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code is entered on the Service Order generated by BellSouth. "L" coded orders are excluded from the OCI metrics.

Order Completion Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.1.8.1.1) (September/October/November)

There were a total of 209 orders completed for this sub-metric in September, 47 orders completed in October and 230 orders completed in November 2001. The primary factor for the misses in this sub-metric is that the standard installation interval for this product is 4 business days. Even though the committed dates to the customer are being met, the intervals are longer than for the retail analogue product. BellSouth continues to work to lower the

interval for this sub-metric to meet the "3 calendar day" interval ordered for the POTS type retail analogue services in Florida.

Order Completion Interval / 2w Analog Loop Non-Design / < 10 Circuits / Dispatch (B.2.1.9.1.1) (October/November)

The primary contributor to the miss in this sub-metric for both October and November was that 58 (56%) of the 103 orders for October and 61(15%) of the November orders had extended intervals requested by the customers. These orders should have been given and "L" code and excluded from the measurement. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Order Completion Interval / 2w Analog Loop Non-Design / < 10 Circuits / Dispatch In (B.2.1.9.1.4) (November)

There were only nine orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Order Completion Interval / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.1.12.1.1) (September/October/November)

There were a total of 178 orders that completed for this sub-metric in September, 225 orders that completed in October and 176 orders that

completed in November 2001. A detailed analysis indicated a significant number of orders with customer requested extended intervals were not "L coded" and should have been excluded from the measurement. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 day" interval ordered for the POTS type retail analogue services in Florida. The current standard interval for orders in this sub-metric is four business days as compared to the three calendar day interval for the retail analogue.

Order Completion Interval / 2w Analog Loop w/LNP Non Design / < 10 Circuits / Dispatch (B.2.1.13.1.1) (September/October/November)

There were a total of 266 orders that completed for this sub-metric in September, 266 orders that completed in October and 204 orders that completed in November 2001. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 calendar day" interval ordered for the POTS type retail analogue services in Florida. The current standard interval for this sub-metric is four business days as compared to the three-day interval for the retail analogue.

Order Completion Interval / Digital Loop < DS1 / < 10 Circuits / Dispatch (B.2.1.18.1.1) (November)

There were a total of 307 orders that completed for this sub-metric in November 2001. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 calendar day" interval ordered for the POTS type

retail analogue services in Florida. Due to customer requests, 90 of the 307 orders were given due date intervals longer than 10 days. These orders should have been given "L-codes" and excluded from the measure. The current standard interval for this sub-metric is four business days as compared to the three-day interval for the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

The remainder of the provisioning measures that did not meet the retail analogue for provisioning is as follows:

Held Orders / 2w Analog Loop w/LNP Design / >= 10 Circuits / Facility (B.2.3.12.2.1) (October)

There were only four orders for this sub-metric in October 2001. The small universe size for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Held Orders / Digital Loop >= DS1 / < 10 Circuits / Facility (B.2.3.19.1.1) (November)

There was only one order associated with this sub-metric in November 2001. The small universe size for this sub-metric does not provide a statistically

conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardies / 2w Analog Loop Design (B.2.5.8)
(September/October/November)

In September 2001, there were a total of 33 jeopardies issued for the 292 orders that were scheduled for this sub-metric. All but 6 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. Only one of the missed appointments resulted in a held order – which was resolved and completed in 3 days. In October 2001, there were a total of 9 jeopardies issued for the 44 orders that were scheduled for this sub-metric. All but 5 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. None of these jeopardies or missed appointments resulted in held orders in October. In November 2001, there were a total of 24 jeopardies issued for the 230 orders that were scheduled for this sub-metric. All but 5 of the jeopardies were resolved prior to the due date and the orders worked as scheduled. Only two of the missed appointments resulted in held orders – which were resolved and completed in less than 3 days. There were no missed appointments for BellSouth company reasons in September or October and only two missed appointments for BellSouth company reasons in November.

% Jeopardies / 2w Analog Loop Non-Design (B.2.5.9)

(September/October/November)

In September 2001, there were a total of 31 jeopardies issued for the 463 orders that were scheduled for this sub-metric. All but 10 of the jeopardies were resolved and the orders were worked as scheduled. Only 3 of the 31 jeopardies in this sub-metric resulted in a held order that were resolved and completed in an average of 4 days. In October 2001, there were a total of 4 jeopardies issued for the 64 orders that were scheduled for this sub-metric. None of the 4 October jeopardies resulted in a missed installation appointment. In November 2001, there were a total of 6 jeopardies issued for the 177 orders that were scheduled for this sub-metric. None of the 6 November jeopardies resulted in a misses installation appointment.

% Jeopardies / 2w Analog Loop w/LNP Design (B.2.5.12)

(September/November)

In September 2001, there were a total of 82 jeopardies issued for the 3,707 orders that were scheduled for this sub-metric. All but 5 of the jeopardies were resolved and the orders were worked as scheduled. In November 2001, there were a total of 24 jeopardies issued for the 476 orders that were scheduled for this sub-metric. None of the November jeopardies resulted in missed installation appointments. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Jeopardies / 2w Analog Loop w/LNP Non-Design (B.2.5.13) (November)

In November 2001, there were a total of 44 jeopardies issued for the 396 orders that were scheduled for this sub-metric. Only 2 of the 44 November jeopardies resulted in missed installation appointments. One of these two misses was due to customer reasons. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Jeopardies / Digital Loop >= DS1 (B.2.5.19) (September/October/November)

There were a total of 37 jeopardies issued for the 168 installation appointments that were scheduled for this sub-metric in September, 48 jeopardies for the 101 appointments scheduled for October and 71 jeopardies issued for the 120 orders scheduled for November 2001. While the data indicates that BellSouth placed a higher percentage of CLEC orders in jeopardy status, all but 19 of the orders that were placed in jeopardy in September, all 48 of the jeopardy orders in October and all but 8 of the jeopardies for November were resolved prior to the due date, and the orders were completed on time.

% Jeopardy Notices issued >= 48 Hours / 2w Analog Loop w/LNP Non-Design (B.2.10.13) (October)

The calculations for this measure have been determined to be incorrect. A portion of the coding modifications required to correct this problem were

implemented in September 2001. BellSouth is continuing to prepare and test the remainder of the modifications necessary to correct the calculations for this measure.

% Missed Installation Appointments / 2w Analog Loop w/INP Non-Design / < 10 Circuits / Dispatch (B.2.18.11.1.1) (November)

There was only one order for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Installation Appointments / Digital Loop >= DS1 / < 10 Circuits / Dispatch (B.2.18.19.1.1) (September/October)

BellSouth completed 208 of the 227 installation appointments as scheduled for this sub-metric in September and 263 of the 282 installation appointments scheduled in October 2001. In September, nine of the nineteen missed appointments, and in October ten of the nineteen missed appointments were due to unavailability of facilities. The remainder of the missed appointments in both months were due to various scheduling and prioritization problems. BellSouth is refocusing its efforts on this area to improve its performance on these orders. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.19.8.1.1) (September/November)

In September 2001, 29 troubles were reported for the 302 orders completed in the prior 30 days. Ten of the twenty-nine troubles were closed as "no trouble found" in September. Without these reports, the CLEC result would have been virtually identical to the result for the retail analogue. Twenty of the twenty-nine trouble reports in September for this sub-metric came from one CLEC. In November 2001, there were 11 troubles reported for the 85 orders completed in the prior 30 days. The majority of the troubles were due to defective cable facilities and serving wire. An analysis of the remainder of the troubles revealed no specific patterns or trends. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / >= 10 Circuits / Dispatch (B.2.19.8.2.1) (October)

There was only one order associated with this sub-metric in October 2001. This small universe of orders does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

% Provisioning Troubles w/i 30 Days / 2w Analog Loop w/INP Non-Design / >= 10 Circuits / Dispatch (B.2.19.11.2.1) (November)

There was only one order associated with this sub-metric in November 2001. This small universe of orders does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001. There was no CLEC activity for this sub-metric in October 2001.

% Provisioning Troubles w/i 30 Days / Digital Loops >= DS1 / < 10 Circuits / Dispatch (B.2.19.19.1.1) (September/October/November)

There were a total of 15 troubles reported for this sub-metric for the 251 orders that completed in the 30 days prior to September, 12 troubles reported for the 227 orders that completed in the 30 days prior to October and 18 troubles reported for the 282 orders that completed in the 30 days prior to November 2001. In September, October and November, 44%, 25% and 33%, respectively, of the trouble reports in this sub-metric were closed as "no trouble found" indicating minimal impact on the end user. BellSouth is currently investigating this sub-metric. There were less than 1% trouble reports indicated for the retail analogue for this sub-metric in each of the three months -- which is also being reviewed.

Average Completion Notice Interval / 2w Analog Loop Design / < 10 Circuits / Dispatch (B.2.21.8.1.1) (September/October/November)

Average Completion Notice Interval / 2w Analog Loop w/LNP Design / < 10 Circuits / Dispatch (B.2.21.12.1.1) (September/October/November)

Average Completion Notice Interval / 2w Analog Loop w/LNP Design / >= 10 Circuits / Dispatch (B.2.21.12.2.1) (November)

Average Completion Notice Interval / 2w Analog Loop w/LNP Non-Design / < 10 Circuits / Dispatch (B.2.21.13.1.1) (September/October)

The root cause analysis of these measures indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel to this task should reduce the difference between the CLEC and retail analogue results.

2. Maintenance & Repair Measures

The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed critical value comparison requirements for September, October and/or November 2001 are as follows:

% Missed Repair Appointments / 2W Analog Loop Non-Design / Non-Dispatch (B.3.1.9.2) (September/October/November)

BellSouth completed 34 of the 36 repair appointments as scheduled in September, 49 of the 57 appointments scheduled for October and 26 of the 30 repair appointments scheduled for November 2001. All 4 of the November missed appointments were finally closed as "no trouble found." There were no distinct patterns or systemic maintenance problems identified for any of the missed appointments in these three months.

Maintenance Average Duration / 2w Analog Loop Non-Design / Non-Dispatch (B.3.3.9.2) (October)

There were 57 repair orders completed for this sub-metric in October 2001. Of the 57 total October reports, 33 (58%) were finally closed as "no trouble found." Reports closed as TOK/FOK often have longer duration intervals due to multiple and time consuming test procedures and investigations without finding any cause for a problem. Excluding the reports closed to "no trouble found" in October, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

% Repeat Reports w/i 30 Days / 2W Analog Loop Non-Design / Non-Dispatch (B.3.4.9.2) (October)

There were a total of 57 trouble reports of which 16 were repeats in this sub-metric for October 2001. Of the 16 repeat reports for October, 11 (69%) were closed as "no trouble found." Excluding these TOK/FOK reports, this sub-metric would have met the retail analogue comparison for the month. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Out of Service > 24 Hours / 2W Analog Loop Non-Design / Non-Dispatch (B.3.5.9.2) (October)

Of the 12 troubles classified as "out of service" for this sub-metric in October 2001, only 5 caused out of service conditions longer than 24 hours. All 5 of these troubles for October were associated with a central office failure. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

E. CHECKLIST ITEM 5 – UNBUNDLED LOCAL TRANSPORT

The Provisioning and Maintenance & Repair sub-metrics that did not meet the retail analogue in September, October and/or November 2001 associated with Checklist Item 5 are as follows:

% Missed Installation Appointments / Local Interoffice Transport / < 10 Circuits / Dispatch (B.2.18.2.1.1) (September)

BellSouth completed 24 of the 26 installation appointments for this sub-metric as scheduled in September 2001. There were no systemic installation issues identified for the two missed appointments. BellSouth met the retail analogue comparison for this sub-metric in October and November 2001.

Maintenance Average Duration / Local Interoffice Transport / Dispatch (B.3.3.2.1) (November)

There were only two troubles reported for this sub-metric in November 2001. This small universe does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

F. CHECKLIST ITEM 6 – UNBUNDLED LOCAL SWITCHING

The data in these measures indicate that BellSouth met the benchmark/analogue requirements for all measurements in Checklist Item 6 for September, October and November 2001.

G. CHECKLIST ITEM 7a – 911 AND E911 SERVICES

H. CHECKLIST ITEM 7b – DIRECTORY ASSISTANCE/OPERATOR SERVICES

As indicated in Attachment 1F, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in September, October and November 2001. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.

I. CHECKLIST ITEM 10 – ACCESS TO DATABASES AND ASSOCIATED SIGNALING

BellSouth met the benchmarks for one out of four sub-metrics in this Checklist Item in September, three out of four sub-metrics in October and all four out of four sub-metrics in November 2001. See items F.13.1.1 through F.13.3 in Attachment 1F for further details of the November data. The items that did not meet the appropriate benchmark in September and/or October 2001 are as follows:

% Update Accuracy / LIDB (F.13.2.1) (September)

The results in this sub-metric are based on a statistical sample of LSRs and service orders which are manually checked for the accuracy of information

that impacts the LIDB database. In September, all but 23 of the 174 orders were error free for this sub-metric. BellSouth has refocused its effort on all LSRs processed in the partial mechanized and manual categories to eliminate basic errors made by the representatives that should meet the benchmark for this sub-metric. BellSouth met the benchmark for this sub-metric in October and November 2001.

% Update Accuracy / Directory Listings / Region (F.13.2.2) (September)

The results in this sub-metric are based on a statistical sample of LSRs and service orders, which are manually checked for the accuracy of information that impacts the Directory Listings database. The September 2001 results were based on a sample size of 89 orders, of which 23 orders were found to contain errors. BellSouth has refocused its effort on all LSRs processed in the partial mechanized and manual categories to eliminate basic errors made by the representatives that should meet the benchmark for this sub-metric. BellSouth met the benchmark for this sub-metric in October and November 2001.

% NXXs / LRNs Loaded by LERG Effective Date (Region) (F.13.3) (September/October)

The measure indicated that 39 of 40 NXXs were loaded by their effective date in September and 45 of 48 NXXs were loaded by their effective date in October 2001 across the BellSouth region. All NXXs were completed as

scheduled in Florida for September, October and November. BellSouth met the benchmark for this sub-metric in November 2001.

J. CHECKLIST ITEM 11 – NUMBER PORTABILITY

All the measurements in this Checklist Item were met or exceeded for September, October and/or November 2001 except for the following:

% Missed Installation Appointments / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.18.17.1.2) (September/October)

BellSouth missed only 4 of the 1,381 appointments scheduled for this sub-metric in September and missed only 3 of the 2,219 appointments scheduled in October 2001. BellSouth met over 99% of the scheduled appointments for both retail and the CLECs in this sub-metric for September and October. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even

though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

Average Completion Notice Interval / LNP (Standalone) / < 10 Circuits / Non-Dispatch (B.2.21.17.1.2) (September/October)

Average Completion Notice Interval / LNP (Standalone) / >= 10 Circuits / Non-Dispatch (B.2.21.17.2.2) (October)

The root cause analysis of these measures indicated that the only differences between the performance between BellSouth retail and CLECs are the mismatches found when the orders are compared with the original LSRs. The start of the completion interval is the point at which the technician completes the order, and the interval ends when the completion notice is sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that must be resolved before a final completion notice can be sent. Any time to resolve these inconsistencies with the original LSRs is included in the average. Because of numerous CLEC changes and order updates, mismatches on CLECs orders exceed those for BellSouth retail orders. Combining this with the smaller base for the CLECs' measurement raises the average, which results in a miss. Specific Service Representatives within the Work Management Centers have been assigned to resolve any completion issues that are required. Providing specific training and dedicating personnel

to this task should reduce the difference between the CLEC and retail analogue results.

Disconnect Timeliness / LNP / < 10 Circuits (B.2.31)

The Disconnect Timeliness measure is supposed to track the time it takes to disconnect a number in the central office switch after the message has been received from the Local Number Portability (LNP) Gateway that it is ready. However, this measurement does not track the relevant time to perform this function.

On a great majority of LNP orders, BellSouth creates what is referred to as a "trigger" in conjunction with the order. This trigger gives the end user customer the ability to make and receive calls from other customers who are served by the customer's host switch at the time of the LNP activation. This ability is not dependent upon BellSouth working a disconnect order in the central office switch. In other words, when a trigger is involved, an end user customer can receive calls from other customers served by the same host switch before the disconnect order is ever worked.

As it currently exists, Performance Measure P-13 does not recognize the importance of triggers and their effect on the LNP process. Rather, the current measure calculates the end time of the LNP activity as the processing of the actual disconnect order in the host switch, even though, from a

customer's perspective, this activity is totally meaningless on most LNP orders. It is the activation of the LNP and the routing function accomplished by the LSMS that ultimately determines whether the end user is back in full service and is able to make and receive calls when a trigger is used in porting a telephone number. So, while BellSouth may be missing this measure, the actual impact on CLECs and their end users, for a great majority of the orders is minimal, or nonexistent. The Georgia PSC is currently evaluating a change in this measure that more accurately reflects the LNP process and its impacts on end users, and, therefore, the measurements will be shown blank until a resolution is reached on this issue.

K. CHECKLIST ITEM 14 – RESALE

BellSouth has met or exceeded the benchmarks/analogues for 86% of the 211 Resale metrics for the month of September, for 80% of the 223 metrics in October and for 83% of the 226 metrics in November 2001. The details are delineated in Attachment 1F, Items A.1.1.1 through A.4.2.

For the three-month period, September through November 2001, there were 185 sub-metrics in the Resale measurements for which there was CLEC activity in all three months and were compared to retail analogues or benchmarks. Of those 185 sub-metrics, 159 sub-metrics (86%) met the retail analogue/benchmark comparisons in at least two of the three months.

1. Resale Ordering Measures

Reject Interval

The benchmark for electronic rejects is 97% within 1 hour. In September 2001, 14,963 resale LSRs were rejected, with 96% meeting the relevant benchmark or retail analogue. Of the 14,963 rejected LSRs, 60% were processed electronically with 95% of them meeting the 1-hour benchmark interval. In October 2001, there was a total of 23,820 resale LSRs rejected, with 94% meeting the relevant benchmark. Of the 23,820 rejected LSRs, 67% were processed electronically with 94% of them meeting the 1-hour benchmark interval. In November 2001, 21,375 resale LSRs were rejected, with 95% meeting the relevant benchmark or retail analogue. Of the 21,375 rejected LSRs, 62% were processed electronically with 95% of them meeting the 1-hour benchmark interval. See Attachment 1F, Items A.1.4 through A.1.8 for further details.

FOC Timeliness

In September, BellSouth issued FOCs for 48,475 resale LSRs and met the relevant benchmark for 99% of them. Of the 48,475 FOCs returned, 36,875 were fully mechanized with 99% meeting the 3-hour benchmark interval. In October, BellSouth issued FOCs for 71,611 resale LSRs and met the relevant benchmark for 98% of them. Of the 71,611 FOCs returned, 54,852 were fully mechanized with 99% meeting the 3-hour benchmark interval. In November, BellSouth issued FOCs for 68,770 resale LSRs and met the relevant

benchmark for 98% of them. Of the 68,770 FOCs returned, 52,438 were fully mechanized with 99.7% meeting the 3-hour benchmark interval. See Attachment 1F, Sections A.1.9 through A.1.13 for further details.

The Ordering sub-metrics for which BellSouth did not meet the benchmarks/analogues for September, October and/or November 2001 were:

Reject Interval / Residence / Electronic (A.1.4.1)
(September/October/November)

The current benchmark for this sub-metric is >= 97% within one hour. In September 2001, 7,954 of the 8,395 total rejected LSRs met the one-hour benchmark, and in October, 14,285 of the 15,140 rejected LSRs in this sub-metric met the benchmark interval. In November 2001, 11,591 of the 12,177 total rejected LSRs for this sub-metric met the 1-hour benchmark interval. BellSouth is conducting a detailed root cause analysis of the process for electronic rejects. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems.

Thus far, the analysis has determined that many of the LSRs that did not meet the one-hour benchmark in September were issued between 11:00 p.m. and 4:30 a.m. Between these hours, the system is unable to process LSRs because certain of the back-end legacy systems are out of service. LSRs

submitted during these periods should have been excluded from the measurement. BellSouth implemented a program coding change in September to exclude these LSRs from this measure.

With the May 2001, data month, BellSouth was directed to change the time stamp identification for the start and complete times of the interval for this measurement from the Local Exchange Ordering (LEO) System to the CLEC ordering interface system (TAG or EDI). However, with this change, BellSouth is currently unable to identify multiple issues of the same version of LSRs that have been rejected (fatal rejects). These rejected LSRs should be excluded from the measurement. If there are multiple issues of the same version, the measure currently calculates the interval from the initial issue to the final issue of the LSR returned to the CLEC, Reject or FOC. Consequently, BellSouth's performance level is inappropriately understated. BellSouth is currently working to determine a fix for this issue.

Reject Interval / Business / Electronic (A.1.4.2)
(September/October/November)

The current benchmark for this sub-metric is >= 97% within one hour. In September 2001, 533 of the 563 rejected LSRs for this sub-metric met the one-hour benchmark, and in October, 839 of the 892 rejected LSRs met the 1-hour benchmark. There were 1,160 LSRs rejected in this sub-metric in November 2001, with 1,099 or 95% meeting the one-hour benchmark.

BellSouth is conducting a detailed root cause analysis of the process for electronic ordering. This analysis addresses the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are accessed by the ordering systems. For further information see the explanation included with the electronic reject interval measurement, item A.1.4.1.

Reject Interval / Design (Specials) / Electronic (A.1.4.3) (November)

There were only two LSRs rejected for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either September or October 2001.

Reject Interval / ISDN / Electronic (A.1.4.6) (October)

There were only two LSRs rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either September or November 2001.

Reject Interval / ISDN / Partial Electronic (A.1.7.6) (October)

There was only one LSR rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There

was no CLEC activity for this sub-metric in either September or November 2001.

Reject Interval / Centrex / Manual (A.1.8.5) (November)

BellSouth met the 24-hour benchmark interval for 22 of the 27 LSRs rejected for this sub-metric in November 2001. This was only one response short of the 23 required by the 85% benchmark. BellSouth met the benchmark for this sub-metric in September and October 2001.

FOC Timeliness / Design (Specials) / Partial Electronic (A.1.12.3) (October/November)

There was only one LSR rejected for this sub-metric in October and two LSRs rejected in November 2001. This small universe of orders does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in September 2001.

FOC Timeliness / PBX / Partial Electronic (A.1.12.4) (September)

There was only one order for which FOCs were returned in this sub-metric in September 2001. Such a small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either October or November 2001.

FOC Timeliness / ISDN / Partial Electronic (A.1.12.6) (October)

There were only two LSRs rejected for this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in either September or November 2001.

FOC & Reject Response Completeness and FOC & Reject Response Completeness (Multiple Responses) Measures

Effective with October 2001 data, each sub-metric in the Electronic and Partial Electronic sections for this measurement have been disaggregated between LSRs submitted from the EDI and TAG systems. The following FOC & Reject Response Completeness sub-metrics did not meet the benchmarks for September, October and/or November 2001:

FOC Reject & Response Completeness / Design (Specials) / TAG / Electronic (A.1.14.3.2) (October)

There was only one order associated with this sub-metric in October 2001. This small universe does not provide a conclusive benchmark comparison. BellSouth met the benchmark for this sub-metric in November 2001.

FOC Reject & Response Completeness / ISDN / Electronic (A.1.14.6) (September)

There was only one order for this sub-metric in September 2001. The small universe size for this sub-metric does not provide a conclusive benchmark

comparison. This sub-metric was replaced by Items A.1.14.6.1 and A.1.14.6.2 effective with October 2001 data.

FOC Reject & Response Completeness / Residence / Manual (A.1.16.1) (September/October/November)

BellSouth met the completeness criteria for 833 of the 922 responses for this sub-metric in September, 1,114 of the 1,176 responses in October and for 1,165 of the 1,276 responses in November 2001. The 95% benchmark required that 887 of 933 LSRs for September, 1,118 of the 1,176 LSRs in October and 1,213 of the 1,276 LSRs in November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Business / Manual (A.1.16.2) (September/October/November)

BellSouth met the completeness criteria for 903 of the 969 responses for this sub-metric in September, for 1,168 of the 1,238 responses in October and for 1,158 of the 1,260 responses in November 2001. The 95% benchmark required that 921 of 969 LSRs in September, 1,177 of 1,238 LSRs for October and 1,197 of the 1,260 LSRs for November 2001 meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Design (Specials) / Manual (A.1.16.3) (September/October/November)

BellSouth met the completeness criteria for 127 of the 139 responses for this sub-metric in September, for 165 of the 177 responses in October and for 127 of the 146 responses in November 2001. The 95% benchmark required that 133 of 139 LSRs for September, 169 of the 177 LSRs for October and 139 of 146 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (September/October/November)

BellSouth met the completeness criteria for 61 of the 66 responses for this sub-metric in September, for 79 of 84 orders in October and for 49 of the 59 responses in November 2001. The 95% benchmark required that 63 of 66 LSRs in September, 80 of 84 LSRs in October and 57 of 59 LSRs in November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness / Centrex / Manual (A.1.16.5) (September/October)

BellSouth met the completeness criteria for 16 of the 17 orders for this sub-metric in September and for 11 of the 14 orders in October 2001. The 95% benchmark required that all 17 of 17 LSRs for September and all 14 of 14

LSRs in October meet the criteria. With universe sizes of only 17 or 14 orders and a 95% benchmark, a problem on even one order causes a miss for the entire sub-metric. BellSouth met the benchmark for this sub-metric in November 2001.

FOC Reject & Response Completeness / PBX / Manual (A.1.16.6) (September/November)

BellSouth met the completeness criteria for 30 of the 33 responses for this sub-metric in September and for 40 of the 48 responses in November 2001. The 95% benchmark required that 32 of 33 LSRs for September and 46 of 48 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark. BellSouth met the benchmark for this sub-metric in October 2001.

FOC Reject & Response Completeness (Multiple Responses) / Residence / EDI / Electronic (A.1.17.1.1) (October/November)

BellSouth met the completeness criteria for 769 of the 965 responses for this sub-metric in October and for 613 of the 777 responses in November 2001. The 95% benchmark required that 917 of 965 LSRs for October and 739 of 777 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / EDI / Electronic (A.1.17.2.1) (October/November)

BellSouth met the completeness criteria for 23 of the 47 responses for this sub-metric in October and for 27 of the 40 responses in November 2001. The 95% benchmark required that 45 of 47 LSRs for October and 38 of 40 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Design (Specials) / TAG / Electronic (A.1.17.3.2) (November)

There were only two orders for this sub-metric in November 2001. The small universe of orders for this sub-metric does not provide a conclusive benchmark comparison.

FOC Reject & Response Completeness (Multiple Responses) / Residence / Partially Electronic (A.1.18.1) (September)

BellSouth met the completeness criteria for 11,829 of the 12,767 orders for this sub-metric in September 2001. The 95% benchmark required that 12,129 of 12,767 LSRs be returned. This sub-metric was replaced by Items A.1.18.1.1 and A.1.18.1.2 effective with October 2001 data.

FOC Reject & Response Completeness (Multiple Responses) / Residence / TAG / Partial Electronic (A.1.18.1.2) (October/November)

BellSouth met the completeness criteria for 16,528 of the 17,932 responses for this sub-metric in October and for 16,532 for the 17,849 responses in November 2001. The 95% benchmark required that 17,036 of 17,932 LSRs for October and 16,957 of the 17,849 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / Partially Electronic (A.1.18.2) (September)

BellSouth met the completeness criteria for 1,660 of the 1,861 orders for this sub-metric in September 2001. The 95% benchmark required that 1,768 of 1,861 LSRs be returned. This sub-metric was replaced by Items A.1.18.2.1 and A.1.18.2.2 effective with October 2001 data.

FOC Reject & Response Completeness (Multiple Responses) / Business / EDI / Partial Electronic (A.1.18.2.1) (October/November)

BellSouth met the completeness criteria for 17 of the 19 responses for this sub-metric in October and for 22 of the 34 responses in November 2001. The 95% benchmark required that all 19 of 19 LSRs for October and 33 of 34 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / TAG / Partial Electronic (A.1.18.2.2) (October/November)

BellSouth met the completeness criteria for 2,355 of the 2,628 responses for this sub-metric in October and for 1,747 of the 2,118 responses in November 2001. The 95% benchmark required that 2,497 of 2,628 LSRs for October and 2,013 of 2,118 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / ISDN / TAG / Partial Electronic (A.1.18.6.2) (October)

There were only two orders for this sub-metric in October 2001. This small universe size does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in November 2001.

FOC Reject & Response Completeness (Multiple Responses) / Residence / Manual (A.1.19.1) (September/October/November)

BellSouth met the completeness criteria for 748 of the 833 responses for this sub-metric in September, for 1,001 of the 1,114 responses in October and for 1,049 of the 1,165 responses in November 2001. The 95% benchmark required that 792 of 833 LSRs for September, 1,059 of 1,114 LSRs for October and 1,107 of the 1,165 LSRs for November meet the criteria.

BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Business / Manual (A.1.19.2) (September/October/November)

BellSouth met the completeness criteria for 837 of the 903 responses for this sub-metric in September, for 1,066 of the 1,168 responses in October and for 1,073 of the 1,158 responses in November 2001. The 95% benchmark required that 858 of 903 LSRs for September, 1,110 of the 1,168 LSRs for October and 1,101 of 1,158 LSRs for November meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

FOC Reject & Response Completeness (Multiple Responses) / Centrex / Manual (A.1.19.5) (September/October)

BellSouth met the completeness criteria for 15 of the 16 orders for this sub-metric in September and for 10 of the 11 orders in October 2001. The 95% benchmark required that all 16 of 16 LSRs for September and all 11 of 11 LSRs in October meet the criteria. With universe sizes of 15 and 11 orders and a 95% benchmark, problems with even one order causes a miss for the entire sub-metric. BellSouth met the benchmark for this sub-metric in November 2001.

2. Resale Provisioning Measures

For the months of September, October and November 2001, BellSouth met or exceeded the benchmark or retail analogue for 92%, 91% and 89%, respectively, of all Resale provisioning measures. The details supporting the November percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1F.

The following are the Resale provisioning measures for which BellSouth did not meet the retail analogue in September, October and/or November 2001.

% Missed Installation Appointments / Residence / < 10 Circuits / Non-Dispatch (A.2.11.1.1.2) (September/October/November)

BellSouth missed only 32 of the 35,349 installation appointments scheduled for this sub-metric in September, missed 82 of the 54,436 appointments scheduled in October and missed 69 of the 46,311 installation appointments scheduled in November 2001. Both the CLECs and BellSouth retail had over 99% of all orders completed as scheduled in September, October and November 2001. When BellSouth provisions high quality service coupled with very large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the universe size is so large that the Z-test becomes overly sensitive to any difference. In other words, the statistical test shows that the

measurement does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high level – in this case over 99%. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

% Missed Installation Appointments / Business / < 10 Circuits / Dispatch (A.2.11.2.1.1) (October)

There were a total of 25 missed appointments out of the 636 appointments scheduled for this sub-metric in October 2001. Both BellSouth retail and the CLECs had over 96% of all scheduled appointments completed on time in October. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

% Missed Installation Appointments / Business / < 10 Circuits / Non-Dispatch (A.2.11.2.1.2) (September/October/November)

BellSouth missed 7 of the 2,410 scheduled appointments for this sub-metric in September, missed 10 of the 3,375 appointments scheduled for October and missed 7 of the 2,818 installation appointments scheduled in November 2001. Both the CLECs and BellSouth retail had over 99% of all orders completed as scheduled in September, October and November 2001.

% Missed Installation Appointments / PBX / < 10 Circuits / Dispatch (A.2.11.4.1.1) (September)

BellSouth missed 3 of the 11 scheduled appointments for this sub-metric in September 2001. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in October and November 2001.

% Missed Installation Appointments / PBX / >= 10 Circuits / Dispatch (A.2.11.4.2.1) (November)

There was only one order for this sub-metric in November 2001. the small universe of orders for this sub-metric does not provide a conclusive benchmark comparison. There was no CLEC activity for this sub-metric in September 2001. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

% Missed Installation Appointments / Centrex / < 10 Circuits / Non-Dispatch (A.2.11.5.1.2) (November)

BellSouth completed 21 of the 22 installation appointments as scheduled for this sub-metric in November 2001. There were no systemic issues identified for the one missed appointment. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Missed Installation Appointments / ISDN / < 10 Circuits / Non-Dispatch (A.2.11.6.1.2) (October)

BellSouth completed 24 of the 25 scheduled appointments for this sub-metric in October 2001. Both the CLECs and BellSouth retail had 96% of all orders completed as scheduled in October. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

% Provisioning Troubles w/i 30 days / Residence / < 10 Circuits / Non-Dispatch (A.2.12.1.1.2) (September/October/November)

In September 2001, there were 1,905 troubles reported for the 41,062 orders that completed in the prior 30 days. Twenty-nine percent of the reported troubles were closed as "TOK/FOK." In October 2001, there were 1,796 troubles reported for the 35,349 orders that completed in the prior 30 days. 33% of those troubles were closed as "TOK/FOK." The only significant trend identified in the October data showed that 995, or 55%, of the total trouble reports for this sub-metric were for one CLEC, with 55% of those troubles being cleared as TOK/FOK. In November 2001, there were 2,640 troubles reported for the 54,436 orders that completed in the prior 30 days. Thirty-four percent of the November trouble reports were closed as "TOK/FOK." With the exclusion of the "no trouble found" reports, this sub-metric would have met the retail analogue comparison in each of the three months. BellSouth is conducting an analysis of the provisioning situation with this particular CLEC

and will conduct joint sessions to determine how to avoid the no trouble found reports.

% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Dispatch (A.2.12.2.1.1) (September/October/November)

In September 2001, there were 39 troubles reported for the 572 orders that completed in the prior 30 days. Of the 39 troubles reported, 21 (54%) were closed as "no trouble found." There were 42 troubles reported for the 486 orders that completed for this sub-metric in the 30 days prior to October 2001. Of the 42 troubles reported in October, 18 (43%) were closed as "no trouble found." In November 2001, there were 33 troubles reported for the 639 orders that completed in the prior 30 days. Of the 33 troubles reported in November, 14 (41%) were closed as "no trouble found."

% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Non-Dispatch (A.2.12.2.1.2) (November)

There were 192 troubles reported for the 3,375 orders that completed for this sub-metric in the 30 days prior to November 2001. Of the total November trouble reports for this sub-metric, 36% were closed as "TOK/FOK." Without these "no trouble found" reports, this sub-metric would have met the retail analogue comparison for November. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles w/i 30 days / Business / >= 10 Circuits / Dispatch (A.2.12.2.2.1) (November)

Troubles were reported on 3 of the 12 orders completed for this sub-metric in the 30 days prior to November 2001. No distinct patterns or systemic installation issues were identified for these 3 orders. BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

% Provisioning Troubles w/i 30 days / PBX / >= 10 Circuits / Dispatch (A.2.12.4.2.1) (September)

There was only one order for this sub-metric in September 2001. The small universe for this measurement does not provide a statistically conclusive comparison with the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in November 2001. There was no CLEC activity for this sub-metric in October 2001.

Service Order Accuracy / Business / < 10 Circuits / Dispatch (A.2.25.2.1.1) (October)

BellSouth met the standard for 8 of the 13 orders reviewed in this sub-metric for October 2001. The 95% benchmark required that all 13 of the 13 orders meet the criteria. BellSouth met the benchmark for this sub-metric in September and November 2001.

Service Order Accuracy / Business / < 10 Circuits / Non-Dispatch (A.2.25.2.1.2) (September/October)

BellSouth met the standard for 204 of the 221 orders reviewed for this sub-metric in September and for 128 of the 145 orders reviewed in October 2001. The 95% benchmark set requirements of 210 orders for September and 139 orders in October based on the quantity of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in November 2001.

Service Order Accuracy / Business / >= 10 Circuits / Dispatch (A.2.25.2.2.1) (November)

BellSouth met the standard for 21 of the 23 orders reviewed for this sub-metric in November 2001. The 95% benchmark set a requirement of 22 of the 23 orders based on the quantity of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in September 2001. There was no CLEC activity for this sub-metric in October 2001.

Service Order Accuracy / Business / >= 10 Circuits / Non-Dispatch (A.2.25.2.2.2) (September/November)

There were only seven orders reviewed for this sub-metric in September 2001. The small universe for this sub-metric does not provide a conclusive benchmark comparison. BellSouth met the standard for 29 of the 31 orders reviewed for this sub-metric in November 2001. The 95% benchmark set a requirement of 30 of the 31 orders in November based on the quantity of

orders for this sub-metric. BellSouth met the benchmark for this sub-metric in October 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch (A.2.25.3.1.1) (October/November)

There were only four orders reviewed for this sub-metric in October 2001. This small universe size does not provide a conclusive benchmark comparison. BellSouth met the standard for 45 of the 50 orders reviewed for this sub-metric in November 2001. The 95% benchmark set a requirement of 48 of the 50 orders in November based on the quantity of orders for this sub-metric. BellSouth met the benchmark for this sub-metric in September 2001.

Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch (A.2.25.3.1.2) (November)

BellSouth met the standard for 45 of the 50 orders (94.65%) reviewed for this sub-metric in November 2001. Normal rounding convention indicates that there is no significant difference between the CLEC results for this sub-metric and the benchmark requirement. BellSouth met the benchmark for this sub-metric in October 2001. There was no CLEC activity for this sub-metric in September 2001.

3. Resale Maintenance and Repair (M&R) Measures

BellSouth met the relevant retail analogues for 89%, 79% and 87% of all the Resale Maintenance & Repair measurements in September, October and November, respectively. The sub-metrics for which BellSouth did not meet the retail analogues were:

Missed Repair Appointments / Design (Specials) / Non-Dispatch (A.3.1.3.2) (September/November)

BellSouth completed 16 of the 22 repair appointments as scheduled for this sub-metric in September and completed 18 of the 22 appointments scheduled for November 2001. There were no maintenance issues or patterns identified for any of the missed appointments in either months. BellSouth met the retail analogue comparison for this sub-metric in October 2001.

Missed Repair Appointments / PBX / Dispatch (A.3.1.4.1) (October)

BellSouth completed 27 of the 40 repair appointments as scheduled for this sub-metric in October 2001. There were no maintenance issues or patterns identified for the 13 missed appointments. Six of the thirteen missed appointments were dispatched on time but did not finish by the committed time (all completed within 1.5 hours of the committed time). BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Missed Repair Appointments / ISDN / Non-Dispatch (A.3.1.6.2) (October)

There were only nine orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Customer Trouble Report Rate / Residence / Dispatch (A.3.2.1.1) (October/November)

There were 4,304 troubles reported for the approximately 173,600 in service lines for this sub-metric in October and 3,650 trouble reports for the 190,100 lines in service in November 2001. Both the CLECs and BellSouth retail had no trouble reports for over 97% of the in service lines in both October and November. There was only about 0.1% difference in the report rates between retail and resale results for this sub-metric in both months. BellSouth met the retail analogue for this sub-metric in September 2001.

Customer Trouble Report Rate / Residence / Non-Dispatch (A.3.2.1.2) (November)

There were 2,415 troubles reported for the approximately 190,100 lines in service in November 2001. Both the CLECs and BellSouth retail had no trouble reports for over 98% of the in service lines in November. There was less than 0.2% difference in the report rates between retail and resale results for this sub-metric in November. Of the 2,415 total trouble reports, 1,779 reports (73%) were closed as "TOK/FOK." Without these "no trouble found"

reports, BellSouth would have met the retail analogue comparison for this sub-metric in November. One CLEC generated 1,998 (82%) of the November trouble reports for this sub-metric. BellSouth met the retail analogue for this sub-metric in September and October 2001.

Customer Trouble Report Rate / Business / Dispatch (A.3.2.2.1) (September/October/November)

There were 980 troubles reported for the approximately 56,000 in service lines for this sub-metric in September, 1,038 troubles reported for the 55,500 lines in service in October and 774 trouble reports for the 8,325 lines in service in November 2001. In September, October and November, 258 (26%), 145 (14%) and 132 (17%), respectively, of the trouble reports were closed as "TOK/FOK." BellSouth is still investigating this sub-metric to determine if any systemic maintenance issues are present.

Customer Trouble Report Rate / Business / Non-Dispatch (A.3.2.2.2) (November)

There were 510 troubles reported for the 8,325 in service lines for this sub-metric in November 2001. Of the 510 total trouble reports, 332 (65%) of the reports were closed as "TOK/FOK." BellSouth met the retail analogue comparison for this sub-metric in September and October 2001.

Customer Trouble Report Rate / PBX / Dispatch (A.3.2.4.1)
(September/October)

There were only 26 trouble reports for the 3,995 in service lines for this sub-metric in September and 40 trouble reports for the 6,477 lines in service for October 2001. BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the months of September and October. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in November 2001.

Customer Trouble Report Rate / Centrex / Non-Dispatch (A.3.2.5.2) (October)

There were only 14 trouble reports for the 2,145 in service lines for this sub-metric in October 2001. Of the 14 trouble reports in October, 8 (57%) were closed as "no trouble found." BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for the month. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Customer Trouble Report Rate / ISDN / Dispatch (A.3.2.6.1)
(October/November)

There were only 13 trouble reports for the 5,484 in service lines for this sub-metric in October and 10 trouble reports for the 6,138 lines in service in November 2001. Of the 13 reports for October, 6 (46%) reports were closed as "no trouble found," and 3 of the 10 reports (30%) for November were closed as "No trouble found." BellSouth provided over 99% trouble free service for both retail and the CLECs for this sub-metric for both months. From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue. BellSouth met the retail analogue comparison for this sub-metric in September 2001.

Maintenance Average Duration / PBX / Dispatch (A.3.3.4.1) (October)

Of the 40 total trouble reports for this sub-metric in October, 19 exceeded the average maintenance duration time for the retail analogue. However, 12 of the 19 longer duration repair reports met the offered commitment intervals. Five of these twelve reports were received late on a Friday afternoon, and were committed and completed before noon on Monday. Six of the twelve reports were taken late on a weekday afternoon and were completed the following day. One report could not be completed because the technician could not gain access to the customer's equipment location. The remaining seven longer duration reports were due to cable facility problems (four at the same customer location). BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Maintenance Average Duration / Centrex / Dispatch (A.3.3.5.1) (September)

There were only nine orders for this sub-metric in September 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in October and November 2001.

Maintenance Average Duration / ISDN / Non-Dispatch (A.3.3.6.2) (October/November)

There were only nine orders for this sub-metric in October and six orders in November 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September 2001.

% Repeat Troubles within 30 Days / PBX / Dispatch (A.3.4.4.1) (September/October)

In September 2001, there were 12 repeat trouble reports, 10 of which were by the same customer for the same trouble. Nine of the repeat reports were closed as "No trouble found." In October 2001, there were 13 repeat reports for this sub-metric. Of the 13 October repeats, 5 were from one customer due to facilities problems, 5 were from another customer due to service wire problems, 2 were closed as "no trouble found," and 1 was from an unrelated incident. There were only three actual different trouble situations for the

month. BellSouth met the retail analogue for this sub-metric in November 2001.

Out of Service > 24 Hours / Design (Specials) / Non-Dispatch (A.3.5.3.2) (September/November)

Of the 22 trouble reports for this sub-metric in September 2001, 6 of the troubles caused out of service conditions longer than 24 hours. In November 2001, 4 of the 22 trouble reports were out of service longer than 24 hours. None of these situations revealed any systemic maintenance issues. BellSouth met the retail analogue for this sub-metric in October 2001.

Out of Service > 24 Hours / PBX / Dispatch (A.3.5.4.1) (October)

Of the 28 "out of service" reports for this sub-metric in October, 11 of the reports were out of service longer than 24 hours. Of these 11 reports, 5 were for one customer received late on a Friday afternoon, committed and completed before noon of Monday. The remaining 6 reports out of service longer than 24 hours were due to wet cable facilities that had to be repaired by a cable technician. BellSouth met the retail analogue comparison for this sub-metric in September and November 2001.

Out of Service > 24 Hours / Centrex / Dispatch (A.3.5.5.1) (October)

There were only six orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive

comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and November 2001.

Out of Service > 24 Hours / ISDN / Non-Dispatch (A.3.5.6.2) (October)

There were only nine orders for this sub-metric in October 2001. The small universe for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue for this sub-metric in September and November 2001.

Resale – Billing

Invoice Accuracy / Resale (A.4.1) (September)

The CLECs experienced Resale invoice rates that were slightly less than the invoices BellSouth sends to its retail customers during September 2001 (98.61% accuracy for BellSouth versus 97.84% for the CLEC invoices). The difference in performance was the result of provisioning and system errors that caused the over billing of one CLEC customer. BellSouth met the retail analogue for this sub-metric in October and November 2001.

II. Summary

As stated in the Introduction to the Analysis of Performance Measurements section, BellSouth met or exceeded the criteria for 687 of the 816 sub-metrics (84%) for which there was CLEC activity in September, for 733 of 901 sub-

metrics (81%) in October and for 716 of 901 sub-metrics (79%) in November 2001.

During the three-month period of September through November 2001, there were a total of 723 sub-metrics that had CLEC activity for all three months and that were compared with either a benchmark or retail analogue. Of those 723 sub-metrics, 612 or 85% satisfied the comparison criteria for a minimum of two of the three months.

BellSouth Monthly State Summary

Florida, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Resale - Ordering											
	% Rejected Service Requests - Mechanized											
A.1.1.1	O-7	Residence/FL(%)		Diagnostic			19.38%	62,648				Diagnostic
A.1.1.2	O-7	Business/FL(%)		Diagnostic			32.02%	3,610				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL(%)		Diagnostic			100.00%	2				Diagnostic
A.1.1.4	O-7	PBX/FL(%)		Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/FL(%)		Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/FL(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized											
A.1.2.1	O-7	Residence/FL(%)		Diagnostic			29.41%	18,366				Diagnostic
A.1.2.2	O-7	Business/FL(%)		Diagnostic			46.67%	2,162				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL(%)		Diagnostic			0.00%	1				Diagnostic
A.1.2.4	O-7	PBX/FL(%)		Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/FL(%)		Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/FL(%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized											
A.1.3.1	O-7	Residence/FL(%)		Diagnostic			44.04%	1,276				Diagnostic
A.1.3.2	O-7	Business/FL(%)		Diagnostic			51.11%	1,260				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL(%)		Diagnostic			34.25%	146				Diagnostic
A.1.3.4	O-7	PBX/FL(%)		Diagnostic			45.76%	59				Diagnostic
A.1.3.5	O-7	Centrex/FL(%)		Diagnostic			92.59%	27				Diagnostic
A.1.3.6	O-7	ISDN/FL(%)		Diagnostic			52.08%	48				Diagnostic
	Reject Interval - Mechanized											
A.1.4.1	O-8	Residence/FL(%)		>= 97% w in 1 hr			95.19%	12,177				NO
A.1.4.2	O-8	Business/FL(%)		>= 97% w in 1 hr			94.74%	1,160				NO
A.1.4.3	O-8	Design (Specials)/FL(%)		>= 97% w in 1 hr			50.00%	2				NO
A.1.4.4	O-8	PBX/FL(%)		>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/FL(%)		>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/FL(%)		>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours											
A.1.7.1	O-8	Residence/FL(%)		>= 85% w in 10 hrs			92.46%	5,610				YES
A.1.7.2	O-8	Business/FL(%)		>= 85% w in 10 hrs			96.22%	1,057				YES
A.1.7.3	O-8	Design (Specials)/FL(%)		>= 85% w in 10 hrs								
A.1.7.4	O-8	PBX/FL(%)		>= 85% w in 10 hrs								
A.1.7.5	O-8	Centrex/FL(%)		>= 85% w in 10 hrs								
A.1.7.6	O-8	ISDN/FL(%)		>= 85% w in 10 hrs								
	Reject Interval - Non-Mechanized											
A.1.8.1	O-8	Residence/FL(%)		>= 85% w in 24 hrs			99.30%	573				YES
A.1.8.2	O-8	Business/FL(%)		>= 85% w in 24 hrs			99.54%	659				YES
A.1.8.3	O-8	Design (Specials)/FL(%)		>= 85% w in 24 hrs			90.74%	54				YES
A.1.8.4	O-8	PBX/FL(%)		>= 85% w in 24 hrs			96.77%	31				YES
A.1.8.5	O-8	Centrex/FL(%)		>= 85% w in 24 hrs			81.48%	27				NO
A.1.8.6	O-8	ISDN/FL(%)		>= 85% w in 24 hrs			92.00%	25				YES
	FOC Timeliness - Mechanized											
A.1.9.1	O-9	Residence/FL(%)		>= 95% w in 3 hrs			99.74%	50,081				YES
A.1.9.2	O-9	Business/FL(%)		>= 95% w in 3 hrs			98.94%	2,357				YES
A.1.9.3	O-9	Design (Specials)/FL(%)		>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/FL(%)		>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/FL(%)		>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/FL(%)		>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours											
A.1.12.1	O-9	Residence/FL(%)		>= 85% w in 10 hrs			91.75%	13,595				YES

BellSouth Monthly State Summary

Florida, November 2001

				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.1.12.2	O-9	Business/FL(%)		>= 85% w in 10 hrs			93.60%	1,437				YES
A.1.12.3	O-9	Design (Specials)/FL(%)		>= 85% w in 10 hrs			0.00%	2				NO
A.1.12.4	O-9	PBX/FL(%)		>= 85% w in 10 hrs								
A.1.12.5	O-9	Centrex/FL(%)		>= 85% w in 10 hrs								
A.1.12.6	O-9	ISDN/FL(%)		>= 85% w in 10 hrs								
		FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/FL(%)		>= 85% w in 36 hrs			98.73%	629				YES
A.1.13.2	O-9	Business/FL(%)		>= 85% w in 36 hrs			99.25%	533				YES
A.1.13.3	O-9	Design (Specials)/FL(%)		>= 85% w in 36 hrs			98.91%	92				YES
A.1.13.4	O-9	PBX/FL(%)		>= 85% w in 36 hrs			88.46%	26				YES
A.1.13.5	O-9	Centrex/FL(%)		>= 85% w in 36 hrs			100.00%	2				YES
A.1.13.6	O-9	ISDN/FL(%)		>= 85% w in 36 hrs			93.75%	16				YES
		FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/FL(%)		>= 95%			99.74%	779				YES
A.1.14.1.2	O-11	Residence/TAG/FL(%)		>= 95%			99.05%	61,869				YES
A.1.14.2.1	O-11	Business/EDI/FL(%)		>= 95%			100.00%	40				YES
A.1.14.2.2	O-11	Business/TAG/FL(%)		>= 95%			96.36%	3,570				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL(%)		>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/FL(%)		>= 95%			100.00%	2				YES
A.1.14.4.1	O-11	PBX/EDI/FL(%)		>= 95%								
A.1.14.4.2	O-11	PBX/TAG/FL(%)		>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/FL(%)		>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/FL(%)		>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/FL(%)		>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/FL(%)		>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/FL(%)		>= 95%			100.00%	496				YES
A.1.15.1.2	O-11	Residence/TAG/FL(%)		>= 95%			99.88%	17,870				YES
A.1.15.2.1	O-11	Business/EDI/FL(%)		>= 95%			100.00%	34				YES
A.1.15.2.2	O-11	Business/TAG/FL(%)		>= 95%			99.53%	2,128				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL(%)		>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/FL(%)		>= 95%			100.00%	1				YES
A.1.15.4.1	O-11	PBX/EDI/FL(%)		>= 95%								
A.1.15.4.2	O-11	PBX/TAG/FL(%)		>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/FL(%)		>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/FL(%)		>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/FL(%)		>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/FL(%)		>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/FL(%)		>= 95%			91.30%	1,276				NO
A.1.16.2	O-11	Business/FL(%)		>= 95%			91.90%	1,260				NO
A.1.16.3	O-11	Design (Specials)/FL(%)		>= 95%			86.99%	146				NO
A.1.16.4	O-11	PBX/FL(%)		>= 95%			83.05%	59				NO
A.1.16.5	O-11	Centrex/FL(%)		>= 95%			96.30%	27				YES
A.1.16.6	O-11	ISDN/FL(%)		>= 95%			83.33%	48				NO
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized										
A.1.17.1.1	O-11	Residence/EDI/FL(%)		>= 95%			78.89%	777				NO
A.1.17.1.2	O-11	Residence/TAG/FL(%)		>= 95%			99.39%	61,280				YES
A.1.17.2.1	O-11	Business/EDI/FL(%)		>= 95%			67.50%	40				NO
A.1.17.2.2	O-11	Business/TAG/FL(%)		>= 95%			97.67%	3,440				YES
A.1.17.3.1	O-11	Design (Specials)/EDI/FL(%)		>= 95%								
A.1.17.3.2	O-11	Design (Specials)/TAG/FL(%)		>= 95%			0.00%	2				NO
A.1.17.4.1	O-11	PBX/EDI/FL(%)		>= 95%								
A.1.17.4.2	O-11	PBX/TAG/FL(%)		>= 95%								
A.1.17.5.1	O-11	Centrex/EDI/FL(%)		>= 95%								
A.1.17.5.2	O-11	Centrex/TAG/FL(%)		>= 95%								

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A.1.17.6.1	O-11	ISDN/EDI/FL(%)		>= 95%								
A.1.17.6.2	O-11	ISDN/TAG/FL(%)		>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized										
A.1.18.1.1	O-11	Residence/EDI/FL(%)		>= 95%			97.78%	496				YES
A.1.18.1.2	O-11	Residence/TAG/FL(%)		>= 95%			92.62%	17,849				NO
A.1.18.2.1	O-11	Business/EDI/FL(%)		>= 95%			64.71%	34				NO
A.1.18.2.2	O-11	Business/TAG/FL(%)		>= 95%			82.48%	2,118				NO
A.1.18.3.1	O-11	Design (Specials)/EDI/FL(%)		>= 95%								
A.1.18.3.2	O-11	Design (Specials)/TAG/FL(%)		>= 95%			100.00%	1				YES
A.1.18.4.1	O-11	PBX/EDI/FL(%)		>= 95%								
A.1.18.4.2	O-11	PBX/TAG/FL(%)		>= 95%								
A.1.18.5.1	O-11	Centrex/EDI/FL(%)		>= 95%								
A.1.18.5.2	O-11	Centrex/TAG/FL(%)		>= 95%								
A.1.18.6.1	O-11	ISDN/EDI/FL(%)		>= 95%								
A.1.18.6.2	O-11	ISDN/TAG/FL(%)		>= 95%								
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized										
A.1.19.1	O-11	Residence/FL(%)		>= 95%			90.04%	1,165				NO
A.1.19.2	O-11	Business/FL(%)		>= 95%			92.66%	1,158				NO
A.1.19.3	O-11	Design (Specials)/FL(%)		>= 95%			96.06%	127				YES
A.1.19.4	O-11	PBX/FL(%)		>= 95%			97.96%	49				YES
A.1.19.5	O-11	Centrex/FL(%)		>= 95%			100.00%	26				YES
A.1.19.6	O-11	ISDN/FL(%)		>= 95%			97.50%	40				YES
		Resale - Provisioning										
		Order Completion Interval										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL(days)		Res	4.75	46,411	3.46	2,983	5.467	0.10326	12.4834	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL(days)		Res	0.87	613,440	0.53	44,418	1.729	0.00849	39.6476	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL(days)		Res	4.58	104	2.00	2	2.581	1.84215	1.4005	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL(days)		Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL(days)		Bus	2.78	38,826	3.01	405	6.085	0.30394	-0.7430	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL(days)		Bus	1.61	40,676	0.78	2,337	4.326	0.09203	9.0842	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL(days)		Bus	10.70	314	5.17	6	12.830	5.28771	1.0460	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL(days)		Bus	2.69	16			2.878			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL(days)		Design	22.55	1,690	4.08	4	21.808	10.91680	1.6919	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)		Design	17.94	66	3.00	2	19.462	13.96860	1.0695	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL(days)		Design	33.83	6			11.957			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)		Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL(days)		PBX	14.46	63	10.75	4	17.001	8.76610	0.4233	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL(days)		PBX	4.64	159	2.95	13	9.396	2.71054	0.6238	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL(days)		PBX	8.40	5	1.00	1	6.148	6.73502	1.0987	YES
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL(days)		PBX	1.39	35	1.93	5	1.350	0.64552	-0.8410	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL(days)		Centrex	7.12	573			10.428			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL(days)		Centrex	1.68	933	2.70	10	1.999	0.63536	-1.6093	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL(days)		Centrex	9.06	31			6.865			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL(days)		Centrex	1.60	37			1.139			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL(days)		ISDN	31.45	796	7.33	13	38.491	10.76239	2.2410	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL(days)		ISDN	4.35	814	4.64	11	10.057	3.05266	-0.0922	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL(days)		ISDN	12.00	1			0.000			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL(days)		ISDN	3.24	49			3.462			
A.2.2.1.1.1	P-1	Residence/<10 circuits/Facility/FL(days)		Res	7.92	506	8.37	19	9.435	2.20485	-0.2029	YES
A.2.2.1.1.2	P-1	Residence/<10 circuits/Equipment/FL(days)		Res	0.00	0	0.00	0				YES
A.2.2.1.1.3	P-1	Residence/<10 circuits/Other/FL(days)		Res	5.23	84	6.50	2	11.879	8.49934	-0.1499	YES
A.2.2.1.2.1	P-1	Residence/>=10 circuits/Facility/FL(days)		Res	0.00	0	0.00	0				YES
A.2.2.1.2.2	P-1	Residence/>=10 circuits/Equipment/FL(days)		Res	0.00	0	0.00	0				YES
A.2.2.1.2.3	P-1	Residence/>=10 circuits/Other/FL(days)		Res	0.00	0	0.00	0				YES

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A.2.2.2.1.1	P-1	Business/<10 circuits/Facility/FL(days)	Bus	9.79	112	1.00	1	13.952	14.01455	0.6275	YES
A.2.2.2.1.2	P-1	Business/<10 circuits/Equipment/FL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.1.3	P-1	Business/<10 circuits/Other/FL(days)	Bus	11.20	10	0.00	0	23.266			YES
A.2.2.2.2.1	P-1	Business/>=10 circuits/Facility/FL(days)	Bus	15.00	1	0.00	0	0.000			YES
A.2.2.2.2.2	P-1	Business/>=10 circuits/Equipment/FL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.2.2.3	P-1	Business/>=10 circuits/Other/FL(days)	Bus	0.00	0	0.00	0				YES
A.2.2.3.1.1	P-1	Design (Specials)/<10 circuits/Facility/FL(days)	Design	22.00	1	5.00	1	0.000	0.00000		YES
A.2.2.3.1.2	P-1	Design (Specials)/<10 circuits/Equipment/FL(days)	Design	0.00	0	0.00	0				YES
A.2.2.3.1.3	P-1	Design (Specials)/<10 circuits/Other/FL(days)	Design	5.00	4	0.00	0	3.464			YES
A.2.2.3.2.1	P-1	Design (Specials)/>=10 circuits/Facility/FL(days)	Design	0.00	0						
A.2.2.3.2.2	P-1	Design (Specials)/>=10 circuits/Equipment/FL(days)	Design	0.00	0						
A.2.2.3.2.3	P-1	Design (Specials)/>=10 circuits/Other/FL(days)	Design	0.00	0						
A.2.2.4.1.1	P-1	PBX/<10 circuits/Facility/FL(days)	PBX	5.00	1	0.00	0	0.000			YES
A.2.2.4.1.2	P-1	PBX/<10 circuits/Equipment/FL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.1.3	P-1	PBX/<10 circuits/Other/FL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.1	P-1	PBX/>=10 circuits/Facility/FL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.2	P-1	PBX/>=10 circuits/Equipment/FL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.4.2.3	P-1	PBX/>=10 circuits/Other/FL(days)	PBX	0.00	0	0.00	0				YES
A.2.2.5.1.1	P-1	Centrex/<10 circuits/Facility/FL(days)	Centrex	15.80	5	0.00	0	9.257			YES
A.2.2.5.1.2	P-1	Centrex/<10 circuits/Equipment/FL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.1.3	P-1	Centrex/<10 circuits/Other/FL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.1	P-1	Centrex/>=10 circuits/Facility/FL(days)	Centrex	10.50	2	0.00	0	7.778			YES
A.2.2.5.2.2	P-1	Centrex/>=10 circuits/Equipment/FL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.5.2.3	P-1	Centrex/>=10 circuits/Other/FL(days)	Centrex	0.00	0	0.00	0				YES
A.2.2.6.1.1	P-1	ISDN/<10 circuits/Facility/FL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.2	P-1	ISDN/<10 circuits/Equipment/FL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.1.3	P-1	ISDN/<10 circuits/Other/FL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.1	P-1	ISDN/>=10 circuits/Facility/FL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.2	P-1	ISDN/>=10 circuits/Equipment/FL(days)	ISDN	0.00	0	0.00	0				YES
A.2.2.6.2.3	P-1	ISDN/>=10 circuits/Other/FL(days)	ISDN	0.00	0	0.00	0				YES
		% Jeopardies - Mechanized									
A.2.4.1	P-2	Residence/FL(%)	Res	0.48%	728,682	0.36%	38,359		0.00036	3.2480	YES
A.2.4.2	P-2	Business/FL(%)	Bus	1.01%	82,087	0.59%	2,028		0.00224	1.8434	YES
A.2.4.3	P-2	Design (Specials)/FL(%)	Design	9.88%	2,420	0.00%	1		0.29840	0.3310	YES
A.2.4.4	P-2	PBX/FL(%)	PBX	6.19%	339	0.00%	6		0.09928	0.6240	YES
A.2.4.5	P-2	Centrex/FL(%)	Centrex	5.46%	1,739	0.00%	19		0.05242	1.0421	YES
A.2.4.6	P-2	ISDN/FL(%)	ISDN	6.13%	2,429	0.00%	11		0.07251	0.8459	YES
		% Jeopardies - Non-Mechanized									
A.2.5.1	P-2	Residence/FL(%)	Diagnostic			1.45%	413				Diagnostic
A.2.5.2	P-2	Business/FL(%)	Diagnostic			0.86%	349				Diagnostic
A.2.5.3	P-2	Design (Specials)/FL(%)	Diagnostic			0.00%	8				Diagnostic
A.2.5.4	P-2	PBX/FL(%)	Diagnostic			0.00%	27				Diagnostic
A.2.5.5	P-2	Centrex/FL(%)	Diagnostic			0.00%	10				Diagnostic
A.2.5.6	P-2	ISDN/FL(%)	Diagnostic			0.00%	24				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.7.1	P-2	Residence/FL(hours)	>= 48 hrs			134.74	140				YES
A.2.7.2	P-2	Business/FL(hours)	>= 48 hrs			120.00	12				YES
A.2.7.3	P-2	Design (Specials)/FL(hours)	>= 48 hrs								
A.2.7.4	P-2	PBX/FL(hours)	>= 48 hrs								
A.2.7.5	P-2	Centrex/FL(hours)	>= 48 hrs								
A.2.7.6	P-2	ISDN/FL(hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.8.1	P-2	Residence/FL(hours)	Diagnostic			216.00	6				Diagnostic
A.2.8.2	P-2	Business/FL(hours)	Diagnostic			104.00	3				Diagnostic
A.2.8.3	P-2	Design (Specials)/FL(hours)	Diagnostic								Diagnostic
A.2.8.4	P-2	PBX/FL(hours)	Diagnostic								Diagnostic
A.2.8.5	P-2	Centrex/FL(hours)	Diagnostic								Diagnostic

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A.2 8.6	P-2	ISDN/FL(hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.9.1	P-2	Residence/FL(%)	95% >= 48 hrs			100.00%	140				YES
A.2.9 2	P-2	Business/FL(%)	95% >= 48 hrs			100 00%	12				YES
A 2.9 3	P-2	Design (Specials)/FL(%)	95% >= 48 hrs								
A.2.9.4	P-2	PBX/FL(%)	95% >= 48 hrs								
A 2.9.5	P-2	Centrex/FL(%)	95% >= 48 hrs								
A.2.9 6	P-2	ISDN/FL(%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2 10 1	P-2	Residence/FL(%)	Diagnostic			100 00%	6				Diagnostic
A.2 10.2	P-2	Business/FL(%)	Diagnostic			100 00%	3				Diagnostic
A.2.10.3	P-2	Design (Specials)/FL(%)	Diagnostic								Diagnostic
A.2.10.4	P-2	PBX/FL(%)	Diagnostic								Diagnostic
A.2.10.5	P-2	Centrex/FL(%)	Diagnostic								Diagnostic
A.2.10.6	P-2	ISDN/FL(%)	Diagnostic								Diagnostic
		% Missed Installation Appointments									
A.2.11.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL(%)	Res	5 38%	55,551	3 17%	3,466		0.00395	5 5794	YES
A.2.11.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL(%)	Res	0 04%	669,232	0 15%	46,311		0 00009	-12 2060	NO
A.2.11.1 2 1	P-3	Residence/>=10 circuits/Dispatch/FL(%)	Res	6 15%	130	0 00%	4		0 12199	0 5044	YES
A.2.11.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL(%)	Res								
A.2.11 2 1.1	P-3	Business/<10 circuits/Dispatch/FL(%)	Bus	1 46%	39,646	1 80%	610		0 00489	-0 7120	YES
A.2.11 2 1 2	P-3	Business/<10 circuits/Non-Dispatch/FL(%)	Bus	0 10%	41,111	0 25%	2,818		0 00062	-2 3508	NO
A.2.11.2.2 1	P-3	Business/>=10 circuits/Dispatch/FL(%)	Bus	7 52%	359	18 18%	11		0 08073	-1 3206	YES
A.2.11.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL(%)	Bus	0 00%	18	0.00%	1		0 00000		YES
A.2.11 3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL(%)	Design	3.89%	1,748	0 00%	5		0 08660	0 4492	YES
A.2.11.3 1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	4.23%	71	0 00%	4		0 10338	0 4087	YES
A 2 11.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL(%)	Design	0 00%	7						
A 2 11.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	Design								
A 2 11 4 1.1	P-3	PBX/<10 circuits/Dispatch/FL(%)	PBX	7 89%	76	0 00%	7		0 10651	0 7412	YES
A.2.11 4 1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	1 70%	176	0 00%	19		0 03126	0 5453	YES
A 2.11 4 2.1	P-3	PBX/>=10 circuits/Dispatch/FL(%)	PBX	20 00%	5	100 00%	1		0.43818	-1 8257	NO
A.2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL(%)	PBX	0 00%	38	0 00%	6		0 00000		YES
A.2.11.5 1.1	P-3	Centrex/<10 circuits/Dispatch/FL(%)	Centrex	3 92%	638	0 00%	6		0 07959	0 4924	YES
A 2 11.5 1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL(%)	Centrex	0 00%	955	4 55%	22		0 00000		NO
A.2 11.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	5.71%	35						
A.2 11.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL(%)	Centrex	0.00%	40	0 00%	1		0 00000		YES
A.2.11 6 1.1	P-3	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	3 85%	832	0 00%	21		0 04249	0 9052	YES
A.2 11 6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN	1 43%	839	0 00%	18		0 02828	0 5057	YES
A.2 11.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL(%)	ISDN	0 00%	1						
A.2.11.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN	0.00%	50	0.00%	1		0 00000		YES
		% Provisioning Troubles within 30 Days									
A.2.12.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL(%)	Res	7 46%	62,441	7 56%	3,851		0 00436	-0 2289	YES
A.2.12.1.1 2	P-9	Residence/<10 circuits/Non-Dispatch/FL(%)	Res	3.81%	745,483	4 85%	54,436		0 00085	-12 1789	NO
A.2.12.1.2 1	P-9	Residence/>=10 circuits/Dispatch/FL(%)	Res	14 17%	120	33 33%	6		0 14587	-1 3139	YES
A.2.12 1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL(%)	Res								
A.2.12.2.1.1	P-9	Business/<10 circuits/Dispatch/FL(%)	Bus	3 11%	40,271	5 16%	639		0 00692	-2 9654	NO
A.2.12.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL(%)	Bus	4.85%	49,460	5 69%	3,375		0 00382	-2 1939	NO
A 2.12.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL(%)	Bus	9.18%	316	25.00%	12		0 08491	-1 8635	NO
A.2.12.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL(%)	Bus	11 11%	9						
A.2 12.3.1 1	P-9	Design (Specials)/<10 circuits/Dispatch/FL(%)	Design	3.28%	2,133	0 00%	11		0 05386	0 6094	YES
A 2.12.3.1 2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	2 44%	82	0 00%	5		0 07106	0 3432	YES
A.2.12 3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL(%)	Design	0 00%	1						
A.2.12.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	Design								
A.2 12.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL(%)	PBX	4 26%	94	0 00%	4		0 10305	0 4129	YES
A.2 12.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	4 02%	224	0 00%	26		0 04069	0 9875	YES
A.2 12.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL(%)	PBX	14.29%	7	0 00%	1		0 37409	0 3819	YES
A.2.12 4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL(%)	PBX	3.70%	27	11 11%	9		0 07269	-1 0190	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.12.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL(%)	Centrex	1.08%	739	0.00%	1		0.10355	0.1045	YES
A.2.12.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL(%)	Centrex	1.11%	1,077	0.00%	18		0.02495	0.4466	YES
A.2.12.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	6.52%	46						
A.2.12.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL(%)	Centrex	0.00%	61	0.00%	3		0.00000		YES
A.2.12.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	1.65%	1,030	0.00%	18		0.03029	0.5449	YES
A.2.12.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN	0.69%	1,591	0.00%	25		0.01670	0.4140	YES
A.2.12.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL(%)	ISDN	0.00%	4						
A.2.12.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN	0.00%	52						
		Average Completion Notice Interval - Mechanized									
A.2.14.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL(hours)	Res	3.88	44,163	0.99	4,449	18.478	0.29064	9.9230	YES
A.2.14.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Res	1.45	576,777	0.75	71,303	7.142	0.02835	24.4636	YES
A.2.14.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Res	1.04	101	0.02	6	6.683	2.80819	0.3624	YES
A.2.14.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL(hours)	Res								
A.2.14.2.1.1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Bus	3.98	9,450	1.65	689	23.806	0.93943	2.4780	YES
A.2.14.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Bus	1.97	35,923	0.72	3,512	11.790	0.20844	5.9725	YES
A.2.14.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Bus	5.35	240	2.06	15	22.091	5.87950	0.5600	YES
A.2.14.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Bus	5.43	15	0.68	2	8.744	6.58209	0.7218	YES
A.2.14.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(hours)	Design	127.21	1,305	0.02	2	385.331	272.67880	0.4664	YES
A.2.14.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(hours)	Design	154.40	61			411.805			
A.2.14.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL(hours)	Design	187.51	5			128.657			
A.2.14.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL(hours)	Design								
A.2.14.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL(hours)	PBX	51.12	45	0.02	3	107.022	63.81565	0.8007	YES
A.2.14.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL(hours)	PBX	18.12	143			131.015			
A.2.14.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL(hours)	PBX	3.62	4			2.472			
A.2.14.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL(hours)	PBX	0.85	37			0.313			
A.2.14.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL(hours)	Centrex	10.77	506			40.154			
A.2.14.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL(hours)	Centrex	3.64	860			17.685			
A.2.14.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL(hours)	Centrex	5.41	25			18.221			
A.2.14.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL(hours)	Centrex	2.12	38			4.625			
A.2.14.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL(hours)	ISDN	195.87	529			568.455			
A.2.14.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL(hours)	ISDN	10.15	693			50.156			
A.2.14.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL(hours)	ISDN								
A.2.14.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL(hours)	ISDN	6.91	43			40.019			
		Average Completion Notice Interval - Non-Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL(hours)	Diagnostic			25.08	228				Diagnostic
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			25.28	491				Diagnostic
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Diagnostic			29.19	134				Diagnostic
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			21.59	479				Diagnostic
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Diagnostic			19.08	2				Diagnostic
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(hours)	Diagnostic			57.17	4				Diagnostic
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			147.35	5				Diagnostic
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL(hours)	Diagnostic			26.21	6				Diagnostic
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			35.04	24				Diagnostic
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL(hours)	Diagnostic			13.37	1				Diagnostic
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			17.93	9				Diagnostic
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			16.91	19				Diagnostic
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			14.00	1				Diagnostic
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic			123.80	13				Diagnostic
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			22.26	19				Diagnostic
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			86.00	2				Diagnostic

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Total Service Order Cycle Time - Mechanized											
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			4.02	2,074				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.69	32,225				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic			2.00	2				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.29	204				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.22	1,019				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			3.67	3				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
Total Service Order Cycle Time - Partially Mechanized											
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			2.97	387				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.36	9,521				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.75	74				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.68	671				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	2				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic			5.00	1				Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic			8.50	2				Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
Total Service Order Cycle Time - Non-Mechanized											
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			4.72	100				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.20	225				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			7.10	49				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.92	213				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic

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A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic			8.67	3				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.50	2				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic			8.50	2				Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.00	7				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic			2.00	1				Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.00	3				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.67	6				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			13.00	8				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.13	8				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3.97	1,925				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.77	22,974				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic			3.00	1				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.31	201				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.25	961				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			3.67	3				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			2.95	371				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.36	7,827				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.89	66				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.73	545				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.00	2				Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic			8.50	2				Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic

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A.2 22 4 2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 22.5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22 5.2 2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 22.6 1 1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.6.1 2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22 6.2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A.2.23.1 1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			4 81	96				Diagnostic
A.2.23 1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2 89	177				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23 2 1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			7 28	46				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.90	173				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2 23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic			8 67	3				Diagnostic
A.2 23 3.1 2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			7 50	2				Diagnostic
A.2 23 3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic			8.50	2				Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.80	5				Diagnostic
A.2 23.4 2 1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic			2 00	1				Diagnostic
A.2.23 4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			8 00	2				Diagnostic
A.2.23 5 1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6 50	2				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			13 00	8				Diagnostic
A.2.23 6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.67	6				Diagnostic
A.2.23.6.2 1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.23 6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24 1 1	P-6	Residence/Dispatch/FL(%)	Diagnostic			46.24%	3,030				Diagnostic
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL(%)	Diagnostic			89.12%	44,436				Diagnostic
A.2.24.2.1	P-6	Business/Dispatch/FL(%)	Diagnostic			53.98%	452				Diagnostic
A.2.24 2 2	P-6	Business/Non-Dispatch/FL(%)	Diagnostic			77 53%	2,359				Diagnostic
A.2.24 3 1	P-6	Design (Specials)/Dispatch/FL(%)	Diagnostic			0 00%	4				Diagnostic
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL(%)	Diagnostic			50 00%	2				Diagnostic
A.2.24.4.1	P-6	PBX/Dispatch/FL(%)	Diagnostic			66 67%	6				Diagnostic
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL(%)	Diagnostic			55.56%	18				Diagnostic
A 2 24.5.1	P-6	Centrex/Dispatch/FL(%)	Diagnostic			100 00%	6				Diagnostic
A.2.24.5 2	P-6	Centrex/Non-Dispatch/FL(%)	Diagnostic			78 57%	14				Diagnostic
A.2.24.6.1	P-6	ISDN/Dispatch/FL(%)	Diagnostic			57 89%	19				Diagnostic
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL(%)	Diagnostic			63 64%	11				Diagnostic
		Service Order Accuracy									
A.2.25 1 1.1	P-11	Residence/<10 circuits/Dispatch/FL(%)	>= 95%			96 92%	65				YES
A.2.25 1 1 2	P-11	Residence/<10 circuits/Non-Dispatch/FL(%)	>= 95%			96.43%	140				YES
A.2.25 1 2 1	P-11	Residence/>=10 circuits/Dispatch/FL(%)	>= 95%			100.00%	16				YES
A.2.25.1 2 2	P-11	Residence/>=10 circuits/Non-Dispatch/FL(%)	>= 95%								
A.2 25 2 1 1	P-11	Business/<10 circuits/Dispatch/FL(%)	>= 95%			98 57%	70				YES
A.2.25.2.1 2	P-11	Business/<10 circuits/Non-Dispatch/FL(%)	>= 95%			99 26%	135				YES
A.2.25.2.2 1	P-11	Business/>=10 circuits/Dispatch/FL(%)	>= 95%			91 30%	23				NO
A 2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			93 55%	31				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			90 00%	50				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%			94 55%	55				NO

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL(%)		>= 95%			100.00%	3				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)		>= 95%			96.00%	25				YES
	Resale - Maintenance and Repair											
	Missed Repair Appointments											
A.3.1.1.1	M&R-1	Residence/Dispatch/FL(%)		Res	10.91%	82,972	6.87%	3,641		0.00528	7.6674	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL(%)		Res	1.47%	47,295	1.53%	2,424		0.00251	-0.2099	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL(%)		Bus	11.21%	16,027	7.62%	774		0.01161	3.0867	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL(%)		Bus	2.16%	9,353	2.75%	510		0.00661	-0.8856	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL(%)		Design	4.12%	1,312	0.00%	37		0.03312	1.2428	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL(%)		Design	1.38%	1,662	18.18%	22		0.02507	-6.7002	NO
A.3.1.4.1	M&R-1	PBX/Dispatch/FL(%)		PBX	14.41%	340	5.26%	19		0.08279	1.1050	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL(%)		PBX	1.64%	183	0.00%	5		0.05756	0.2848	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL(%)		Centrex	19.47%	1,315	0.00%	6		0.16201	1.2016	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL(%)		Centrex	5.12%	898	0.00%	2		0.15606	0.3282	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL(%)		ISDN	2.83%	283	10.00%	10		0.05333	-1.3451	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL(%)		ISDN	1.02%	391	0.00%	6		0.04139	0.2471	YES
	Customer Trouble Report Rate											
A.3.2.1.1	M&R-2	Residence/Dispatch/FL(%)		Res	1.86%	4,456,966	1.92%	190,127		0.00032	-1.6716	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL(%)		Res	1.06%	4,456,966	1.27%	190,127		0.00024	-8.8624	NO
A.3.2.2.1	M&R-2	Business/Dispatch/FL(%)		Bus	1.31%	1,220,007	9.30%	8,325		0.00126	-63.3388	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL(%)		Bus	0.77%	1,220,007	6.13%	8,325		0.00096	-55.6602	NO
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL(%)		Design	0.59%	220,834	0.62%	5,951		0.00101	-0.2729	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL(%)		Design	0.75%	220,834	0.37%	5,951		0.00114	3.3600	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL(%)		PBX	0.20%	166,410	0.30%	6,438		0.00057	-1.5816	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL(%)		PBX	0.11%	166,410	0.08%	6,438		0.00042	0.7670	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL(%)		Centrex	0.56%	234,973	0.29%	2,081		0.00165	1.6472	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL(%)		Centrex	0.38%	234,973	0.10%	2,081		0.00136	2.1016	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL(%)		ISDN	0.08%	361,438	0.16%	6,138		0.00036	-2.3494	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL(%)		ISDN	0.11%	361,438	0.10%	6,138		0.00042	0.2463	YES
	Maintenance Average Duration											
A.3.3.1.1	M&R-3	Residence/Dispatch/FL(hours)		Res	21.41	82,972	18.13	3,641	27.320	0.46260	7.0876	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL(hours)		Res	6.77	47,295	4.61	2,424	14.040	0.29238	7.4124	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL(hours)		Bus	16.76	16,027	15.74	774	22.953	0.84473	1.2013	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL(hours)		Bus	4.23	9,353	3.18	510	9.692	0.44072	2.3837	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL(hours)		Design	18.41	1,312	4.90	37	126.943	21.16149	0.6382	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL(hours)		Design	6.29	1,662	9.03	22	108.016	23.18109	-0.1184	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL(hours)		PBX	17.48	340	4.47	19	31.171	7.34824	1.7709	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL(hours)		PBX	9.67	183	4.16	5	21.224	9.62064	0.5726	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL(hours)		Centrex	18.78	1,315	13.12	6	26.747	10.94426	0.5179	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL(hours)		Centrex	5.14	898	0.74	2	15.295	10.82752	0.4059	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL(hours)		ISDN	7.17	283	6.74	10	15.785	5.07902	0.0845	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL(hours)		ISDN	2.41	391	5.51	6	4.537	1.86617	-1.6612	NO
	% Repeat Troubles within 30 Days											
A.3.4.1.1	M&R-4	Residence/Dispatch/FL(%)		Res	20.56%	82,972	18.40%	3,641		0.00684	3.1576	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL(%)		Res	18.07%	47,295	18.28%	2,424		0.00801	-0.2571	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL(%)		Bus	17.18%	16,027	18.22%	774		0.01388	-0.7445	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL(%)		Bus	15.50%	9,353	16.86%	510		0.01646	-0.8262	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL(%)		Design	36.89%	1,312	29.73%	37		0.08043	0.8902	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL(%)		Design	37.30%	1,662	22.73%	22		0.10379	1.4045	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL(%)		PBX	22.06%	340	10.53%	19		0.09775	1.1798	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL(%)		PBX	14.21%	183	0.00%	5		0.15825	0.8978	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL(%)		Centrex	15.21%	1,315	0.00%	6		0.14694	1.0351	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL(%)		Centrex	22.61%	898	50.00%	2		0.29610	-0.9252	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL(%)		ISDN	30.39%	283	20.00%	10		0.14799	0.7020	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL(%)		ISDN	26.09%	391	33.33%	6		0.18064	-0.4012	YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/FL(%)		Res	20.34%	52,827	16.75%	2,621		0.00806	4.4575	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL(%)		Res	6.78%	12,413	1.56%	768		0.00935	5.5835	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL(%)		Bus	15.13%	9,725	12.73%	487		0.01664	1.4395	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL(%)		Bus	3.24%	3,698	2.16%	278		0.01102	0.9862	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL(%)		Design	4.12%	1,312	0.00%	37		0.03312	1.2428	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL(%)		Design	1.38%	1,662	18.18%	22		0.02507	-6.7002	NO
A.3.5.4.1	M&R-5	PBX/Dispatch/FL(%)		PBX	12.80%	250	0.00%	16		0.08615	1.4857	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL(%)		PBX	13.89%	108	0.00%	3		0.20242	0.6861	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL(%)		Centrex	21.61%	930	0.00%	4		0.20624	1.0479	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL(%)		Centrex	3.09%	388	0.00%	2		0.12273	0.2520	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL(%)		ISDN	3.19%	282	10.00%	10		0.05656	-1.2037	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL(%)		ISDN	1.02%	391	0.00%	6		0.04139	0.2471	YES
	Resale - Billing											
	Invoice Accuracy											
A.4.1	B-1	FL(%)		BST - State	98.32%	$504,739,660	99.96%	$12,818,798		0.00004	-450.1708	YES
	Mean Time to Deliver Invoices - CRIS											
A.4.2	B-2	Region(business days)		BST - Region	4.13	1	3.46	1,859				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Unbundled Network Elements - Ordering											
% Rejected Service Requests - Mechanized											
B.1.1.1	O-7	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			23.39%	9,618				Diagnostic
B.1.1.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			28.82%	288				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			50.00%	6				Diagnostic
B.1.1.7	O-7	Line Sharing/FL(%)	Diagnostic			19.72%	71				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			14.05%	961				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			10.98%	492				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic								Diagnostic
B.1.1.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			29.51%	61				Diagnostic
B.1.1.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			62.03%	266				Diagnostic
B.1.1.14	O-7	Other Design/FL(%)	Diagnostic			36.69%	169				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL(%)	Diagnostic			54.43%	7,770				Diagnostic
B.1.1.16	O-7	INP Standalone/FL(%)	Diagnostic								Diagnostic
B.1.1.17	O-13	LNP Standalone/FL(%)	Diagnostic			12.03%	2,686				Diagnostic
% Rejected Service Requests - Partially Mechanized											
B.1.2.1	O-7	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			29.86%	6,242				Diagnostic
B.1.2.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			0.00%	33				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			100.00%	1				Diagnostic
B.1.2.7	O-7	Line Sharing/FL(%)	Diagnostic			16.00%	50				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			28.76%	372				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			20.50%	839				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic								Diagnostic
B.1.2.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			43.31%	658				Diagnostic
B.1.2.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			25.01%	2,083				Diagnostic
B.1.2.14	O-7	Other Design/FL(%)	Diagnostic			45.53%	123				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL(%)	Diagnostic			86.08%	2,745				Diagnostic
B.1.2.16	O-7	INP Standalone/FL(%)	Diagnostic			0.00%	1				Diagnostic
B.1.2.17	O-13	LNP Standalone/FL(%)	Diagnostic			43.21%	1,222				Diagnostic
% Rejected Service Requests - Non-Mechanized											
B.1.3.1	O-7	Switch Ports/FL(%)	Diagnostic			33.33%	3				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL(%)	Diagnostic			61.73%	81				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL(%)	Diagnostic			45.84%	866				Diagnostic
B.1.3.4	O-7	Combo Other/FL(%)	Diagnostic								Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			29.92%	391				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic			17.98%	595				Diagnostic
B.1.3.7	O-7	Line Sharing/FL(%)	Diagnostic			19.17%	120				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL(%)	Diagnostic			41.67%	228				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL(%)	Diagnostic			25.54%	1,343				Diagnostic
B.1.3.10	O-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic			33.33%	3				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			38.46%	13				Diagnostic
B.1.3.12	O-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			40.91%	66				Diagnostic
B.1.3.13	O-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			56.67%	150				Diagnostic
B.1.3.14	O-7	Other Design/FL(%)	Diagnostic			28.69%	603				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL(%)	Diagnostic			35.40%	1,551				Diagnostic
B.1.3.16	O-7	INP Standalone/FL(%)	Diagnostic			44.44%	63				Diagnostic
B.1.3.17	O-13	LNP Standalone/FL(%)	Diagnostic			30.49%	951				Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Reject Interval - Mechanized										
B 1 4 1	O-8	Switch Ports/FL(%)	>= 97% w in 1 hr								
B 1.4.2	O-8	Local Interoffice Transport/FL(%)	>= 97% w in 1 hr								
B 1.4 3	O-8	Loop + Port Combinations/FL(%)	>= 97% w in 1 hr			94.76%	2,254				NO
B 1 4 4	O-8	Combo Other/FL(%)	>= 97% w in 1 hr								
B 1 4 5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 97% w in 1 hr			98 81%	84				YES
B.1 4.6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 97% w in 1 hr			33.33%	3				NO
B.1.4 7	O-8	Line Sharing/FL(%)	>= 97% w in 1 hr			78 57%	14				NO
B.1 4 8	O-8	2W Analog Loop Design/FL(%)	>= 97% w in 1 hr			77 62%	143				NO
B 1.4.9	O-8	2W Analog Loop Non-Design/FL(%)	>= 97% w in 1 hr			61.02%	59				NO
B 1.4 10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 97% w in 1 hr								
B 1 4 11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 97% w in 1 hr								
B 1 4 12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 97% w in 1 hr			83 33%	18				NO
B.1.4 13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 97% w in 1 hr			73 94%	165				NO
B.1 4 14	O-8	Other Design/FL(%)	>= 97% w in 1 hr			81 54%	65				NO
B 1 4 15	O-8	Other Non-Design/FL(%)	>= 97% w in 1 hr			68 69%	4,350				NO
B.1.4.16	O-8	INP Standalone/FL(%)	>= 97% w in 1 hr								
B.1.4.17	O-14	LNP Standalone/FL(%)	>= 97% w in 1 hr			82 97%	323				NO
	Reject Interval - Partially Mechanized - 10 hours										
B.1 7 1	O-8	Switch Ports/FL(%)	>= 85% w in 10 hrs								
B.1 7.2	O-8	Local Interoffice Transport/FL(%)	>= 85% w in 10 hrs								
B.1.7 3	O-8	Loop + Port Combinations/FL(%)	>= 85% w in 10 hrs			97 89%	1,946				YES
B.1.7.4	O-8	Combo Other/FL(%)	>= 85% w in 10 hrs								
B 1 7 5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 10 hrs								
B 1 7 6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 10 hrs			100.00%	1				YES
B.1.7.7	O-8	Line Sharing/FL(%)	>= 85% w in 10 hrs			50 00%	8				NO
B.1 7.8	O-8	2W Analog Loop Design/FL(%)	>= 85% w in 10 hrs			86.24%	109				YES
B 1 7 9	O-8	2W Analog Loop Non-Design/FL(%)	>= 85% w in 10 hrs			80.11%	176				NO
B.1.7 10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 10 hrs								
B 1.7 11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 10 hrs								
B 1.7.12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 10 hrs			86 76%	287				YES
B.1.7.13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 10 hrs			78.79%	547				NO
B.1.7.14	O-8	Other Design/FL(%)	>= 85% w in 10 hrs			91 07%	56				YES
B 1 7 15	O-8	Other Non-Design/FL(%)	>= 85% w in 10 hrs			97 29%	2,396				YES
B.1.7 16	O-8	INP Standalone/FL(%)	>= 85% w in 10 hrs								
B 1 7 17	O-14	LNP Standalone/FL(%)	>= 85% w in 10 hrs			90 29%	546				YES
	Reject Interval - Non-Mechanized										
B 1 8.1	O-8	Switch Ports/FL(%)	>= 85% w in 24 hrs			100.00%	1				YES
B.1.8.2	O-8	Local Interoffice Transport/FL(%)	>= 85% w in 24 hrs			100 00%	54				YES
B.1.8.3	O-8	Loop + Port Combinations/FL(%)	>= 85% w in 24 hrs			97 79%	407				YES
B.1.8.4	O-8	Combo Other/FL(%)	>= 85% w in 24 hrs								
B.1.8 5	O-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 24 hrs			100 00%	119				YES
B 1.8.6	O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 24 hrs			98 18%	110				YES
B 1 8 7	O-8	Line Sharing/FL(%)	>= 85% w in 24 hrs			100.00%	23				YES
B 1 8.8	O-8	2W Analog Loop Design/FL(%)	>= 85% w in 24 hrs			100 00%	96				YES
B 1.8.9	O-8	2W Analog Loop Non-Design/FL(%)	>= 85% w in 24 hrs			99.71%	347				YES
B 1.8 10	O-8	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 24 hrs			100 00%	1				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 24 hrs			100 00%	5				YES
B.1.8 12	O-14	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 24 hrs			96.43%	28				YES
B.1.8.13	O-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 24 hrs			100 00%	87				YES
B 1.8.14	O-8	Other Design/FL(%)	>= 85% w in 24 hrs			98 86%	175				YES
B 1 8 15	O-8	Other Non-Design/FL(%)	>= 85% w in 24 hrs			99 29%	564				YES
B 1 8.16	O-8	INP Standalone/FL(%)	>= 85% w in 24 hrs			100 00%	28				YES
B 1 8 17	O-14	LNP Standalone/FL(%)	>= 85% w in 24 hrs			99.66%	293				YES
	FOC Timeliness - Mechanized										
B 1 9 1	O-9	Switch Ports/FL(%)	>= 95% w in 3 hrs								
B 1 9 2	O-9	Local Interoffice Transport/FL(%)	>= 95% w in 3 hrs								

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 1 9 3	O-9	Loop + Port Combinations/FL(%)	>= 95% w in 3 hrs			99 23%	7,248				YES
B.1 9.4	O-9	Combo Other/FL(%)	>= 95% w in 3 hrs								
B.1 9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95% w in 3 hrs			95 21%	146				YES
B.1.9 6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= 95% w in 3 hrs			100 00%	5				YES
B.1 9 7	O-9	Line Sharing/FL(%)	>= 95% w in 3 hrs			98 21%	56				YES
B 1 9.8	O-9	2W Analog Loop Design/FL(%)	>= 95% w in 3 hrs			99 50%	804				YES
B.1.9 9	O-9	2W Analog Loop Non-Design/FL(%)	>= 95% w in 3 hrs			98 59%	427				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 95% w in 3 hrs								
B 1 9 11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 95% w in 3 hrs								
B.1.9.12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= 95% w in 3 hrs			94.74%	38				NO
B 1.9.13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95% w in 3 hrs			100.00%	58				YES
B.1.9.14	O-9	Other Design/FL(%)	>= 95% w in 3 hrs			100.00%	103				YES
B.1 9.15	O-9	Other Non-Design/FL(%)	>= 95% w in 3 hrs			99 30%	4,398				YES
B.1 9 16	O-9	INP Standalone/FL(%)	>= 95% w in 3 hrs								
B 1 9.17	O-15	LNP Standalone/FL(%)	>= 95% w in 3 hrs			87.51%	2,313				NO
		FOC Timeliness - Partially Mechanized - 10 hours									
B 1.12.1	O-9	Switch Ports/FL(%)	>= 85% w in **10** hrs								
B.1 12.2	O-9	Local Interoffice Transport/FL(%)	>= 85% w in 10 hrs								
B.1 12.3	O-9	Loop + Port Combinations/FL(%)	>= 85% w in **10** hrs			95 15%	4,821				YES
B.1 12.4	O-9	Combo Other/FL(%)	>= 85% w in 10 hrs								
B 1 12 5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 10 hrs			100.00%	16				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 10 hrs			100 00%	1				YES
B 1.12.7	O-9	Line Sharing/FL(%)	>= 85% w in 10 hrs			97.92%	48				YES
B.1 12.8	O-9	2W Analog Loop Design/FL(%)	>= 85% w in 10 hrs			86 62%	299				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/FL(%)	>= 85% w in 10 hrs			95.90%	732				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 10 hrs								
B 1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 10 hrs								
B.1.12.12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 10 hrs			76.16%	411				NO
B 1.12 13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 10 hrs			91.96%	1,667				YES
B 1 12 14	O-9	Other Design/FL(%)	>= 85% w in 10 hrs			79 76%	84				NO
B 1.12 15	O-9	Other Non-Design/FL(%)	>= 85% w in 10 hrs			95 05%	424				YES
B 1.12 16	O-9	INP Standalone/FL(%)	>= 85% w in 10 hrs								
B 1 12 17	O-15	LNP Standalone/FL(%)	>= 85% w in 10 hrs			91.03%	691				YES
		FOC Timeliness - Non-Mechanized									
B 1 13 1	O-9	Switch Ports/FL(%)	>= **85%** w in 36 hrs			100 00%	3				YES
B 1 13 2	O-9	Local Interoffice Transport/FL(%)	>= 85% w in 36 hrs			93.75%	32				YES
B 1.13 3	O-9	Loop + Port Combinations/FL(%)	>= 85% w in 36 hrs			97.61%	419				YES
B 1 13 4	O-9	Combo Other/FL(%)	>= **85%** w in **36 hrs**								
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= **85%** w in **36** hrs			100 00%	279				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL(%)	>= **85%** w in **36** hrs			99 38%	483				YES
B 1.13.7	O-9	Line Sharing/FL(%)	>= **85%** w in 36 hrs			100 00%	90				YES
B 1.13 8	O-9	2W Analog Loop Design/FL(%)	>= 85% w in 36 hrs			99.17%	121				YES
B 1 13.9	O-9	2W Analog Loop Non-Design/FL(%)	>= **85%** w in 36 hrs			99.16%	948				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 36 hrs			100 00%	2				YES
B 1 13 11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= **85%** w in **36** hrs			100.00%	6				YES
B 1.13.12	O-15	2W Analog Loop w/LNP Design/FL(%)	>= **85%** w in **36** hrs			97 62%	42				YES
B 1.13.13	O-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% **w in 36 hrs**			100 00%	64				YES
B.1.13.14	O-9	Other Design/FL(%)	>= **85%** w in **36 hrs**			99.26%	404				YES
B.1.13.15	O-9	Other Non-Design/FL(%)	>= 85% **w in 36 hrs**			99 46%	926				YES
B 1.13.16	O-9	INP Standalone/FL(%)	>= 85% **w in 36 hrs**			100.00%	31				YES
B.1.13.17	O-15	LNP Standalone/FL(%)	>= 85% w in 36 hrs			99 54%	647				YES
		FOC & Reject Response Completeness - Mechanized									
B 1.14 1 1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B 1.14 1 2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B 1 14 2 1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B.1.14 2.2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B 1 14 3.1	O-11	Loop + Port Combinations/EDI/FL(%)	**>= 95%**			99 49%	791				YES
B 1 14.3.2	O-11	Loop + Port Combinations/TAG/FL(%)	**>= 95%**			98 18%	8,827				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.14.4.1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B 1 14.5 1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%			89 74%	39				NO
B 1 14 5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			77.91%	249				NO
B 1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%								
B 1 14.6 2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			100 00%	6				YES
B 1 14 7 1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B 1 14.7.2	O-11	Line Sharing/TAG/FL(%)	>= 95%			94 37%	71				NO
B 1.14 8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			92 72%	316				NO
B 1 14.8.2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			97 52%	645				YES
B 1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B.1.14 9 2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			94 72%	492				NO
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B.1 14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			94.29%	35				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			88 46%	26				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			97.06%	34				YES
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			81.90%	232				NO
B.1.14.14.1	O-11	Other Design/EDI/FL(%)	>= 95%			100.00%	29				YES
B.1 14.14.2	O-11	Other Design/TAG/FL(%)	>= 95%			90.71%	140				NO
B.1.14.15.1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			99.86%	7,169				YES
B 1.14.15 2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			98 17%	601				YES
B.1.14.16.1	O-11	INP Standalone/EDI/FL(%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			98 69%	2,375				YES
B.1.14.17 2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			94 21%	311				NO
		FOC & Reject Response Completeness - Partially Mechanized									
B.1.15.1.1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B 1.15.1.2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			100 00%	342				YES
B 1 15.3.2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			99 86%	5,900				YES
B 1.15 4.1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B.1 15.4.2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B.1 15 5 1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%			75.00%	4				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			48.28%	29				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%								
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			100 00%	1				YES
B.1.15.7.1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B 1 15.7.2	O-11	Line Sharing/TAG/FL(%)	>= 95%			100.00%	50				YES
B 1.15 8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			100 00%	225				YES
B 1.15.8.2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			98.64%	147				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			99 52%	839				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B 1 15.10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B.1.15 11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			99.75%	404				YES
B.1.15.12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			99.61%	254				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			99 81%	534				YES
B.1 15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			100.00%	1,549				YES
B 1 15.14.1	O-11	Other Design/EDI/FL(%)	>= 95%			100 00%	12				YES
B 1.15.14.2	O-11	Other Design/TAG/FL(%)	>= 95%			100.00%	111				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			99 92%	2,463				YES
B.1 15 15 2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			99.65%	282				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1 15 16 1	O-11	INP Standalone/EDI/FL(%)	>= 95%			100.00%	1				YES
B.1 15 16 2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B.1 15.17.1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			99 68%	937				YES
B 1.15 17 2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			99 30%	285				YES
		FOC & Reject Response Completeness - Non-Mechanized									
B.1.16.1	O-11	Switch Ports/FL(%)	>= 95%			100 00%	3				YES
B 1 16.2	O-11	Local Interoffice Transport/FL(%)	>= 95%			92 59%	81				NO
B.1 16 3	O-11	Loop + Port Combinations/FL(%)	>= 95%			92 61%	866				NO
B.1.16.4	O-11	Combo Other/FL(%)	>= 95%								
B 1 16 5	O-11	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95%			98 47%	391				YES
B 1 16 6	O-11	ISDN Loop (UDN, UDC)/FL(%)	>= 95%			93 28%	595				NO
B 1 16.7	O-11	Line Sharing/FL(%)	>= 95%			93.33%	120				NO
B.1.16.8	O-11	2W Analog Loop Design/FL(%)	>= 95%			89 47%	228				NO
B.1.16 9	O-11	2W Analog Loop Non-Design/FL(%)	>= 95%			92.61%	1,340				NO
B.1 16 10	O-11	2W Analog Loop w/INP Design/FL(%)	>= 95%			100.00%	3				YES
B.1 16 11	O-11	2W Analog Loop w/INP Non-Design/FL(%)	>= 95%			84 62%	13				NO
B.1 16 12	O-11	2W Analog Loop w/LNP Design/FL(%)	>= 95%			96 97%	66				YES
B.1 16 13	O-11	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95%			95.33%	150				YES
B 1 16 14	O-11	Other Design/FL(%)	>= 95%			91.87%	603				NO
B 1 16 15	O-11	Other Non-Design/FL(%)	>= 95%			91 87%	1,549				NO
B.1.16.16	O-11	INP Standalone/FL(%)	>= 95%			92.06%	63				NO
B 1.16.17	O-11	LNP Standalone/FL(%)	>= 95%			95 48%	951				YES
		FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B 1 17.1 1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B.1.17.1.2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B.1 17.2.1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B.1.17.2 2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B.1.17 3.1	O-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			77.51%	787				NO
B.1.17.3.2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			93.39%	8,666				NO
B.1 17 4 1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B.1.17 4 2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B 1.17 5 1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%			100 00%	35				YES
B.1.17.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			100.00%	194				YES
B 1.17.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%								
B.1.17.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			50.00%	6				NO
B.1.17 7.1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B.1 17 7.2	O-11	Line Sharing/TAG/FL(%)	>= 95%			95 52%	67				YES
B 1.17.8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			64 51%	293				NO
B.1 17.8.2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			95.55%	629				YES
B.1.17.9.1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B.1.17.9.2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			94 64%	466				NO
B.1 17.10 1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B 1.17 10 2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B 1.17 11 1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B.1.17 11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B 1.17 12 1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			100 00%	33				YES
B 1.17 12 2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			100.00%	23				YES
B.1.17.13 1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			100.00%	33				YES
B 1 17 13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			100.00%	190				YES
B 1.17 14 1	O-11	Other Design/EDI/FL(%)	>= 95%			68 97%	29				NO
B.1.17 14 2	O-11	Other Design/TAG/FL(%)	>= 95%			70.08%	127				NO
B.1.17.15 1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			43 15%	7,159				NO
B 1.17 15.2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			84.75%	590				NO
B 1.17 16.1	O-11	INP Standalone/EDI/FL(%)	>= 95%								
B 1.17 16.2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B 1 17 17.1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			100.00%	2,344				YES
B.1.17.17.2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			100.00%	293				YES

FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.1.18.1.1	O-11	Switch Ports/EDI/FL(%)	>= 95%								
B.1.18.1.2	O-11	Switch Ports/TAG/FL(%)	>= 95%								
B.1.18.2.1	O-11	Local Interoffice Transport/EDI/FL(%)	>= 95%								
B.1.18.2.2	O-11	Local Interoffice Transport/TAG/FL(%)	>= 95%								
B.1.18.3.1	O-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			92.69%	342				NO
B.1.18.3.2	O-11	Loop + Port Combinations/TAG/FL(%)	>= 95%			91.04%	5,892				NO
B.1.18.4.1	O-11	Combo Other/EDI/FL(%)	>= 95%								
B.1.18.4.2	O-11	Combo Other/TAG/FL(%)	>= 95%								
B.1.18.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL(%)	>= 95%			100.00%	3				YES
B.1.18.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%			100.00%	14				YES
B.1.18.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%								
B.1.18.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			0.00%	1				NO
B.1.18.7.1	O-11	Line Sharing/EDI/FL(%)	>= 95%								
B.1.18.7.2	O-11	Line Sharing/TAG/FL(%)	>= 95%			88.00%	50				NO
B.1.18.8.1	O-11	2W Analog Loop Design/EDI/FL(%)	>= 95%			94.67%	225				NO
B.1.18.8.2	O-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			87.59%	145				NO
B.1.18.9.1	O-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%								
B.1.18.9.2	O-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			91.86%	835				NO
B.1.18.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%								
B.1.18.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B.1.18.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%								
B.1.18.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B.1.18.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL(%)	>= 95%			98.01%	403				YES
B.1.18.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			90.91%	253				NO
B.1.18.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL(%)	>= 95%			97.37%	533				YES
B.1.18.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL(%)	>= 95%			95.61%	1,549				YES
B.1.18.14.1	O-11	Other Design/EDI/FL(%)	>= 95%			91.67%	12				NO
B.1.18.14.2	O-11	Other Design/TAG/FL(%)	>= 95%			86.49%	111				NO
B.1.18.15.1	O-11	Other Non-Design/EDI/FL(%)	>= 95%			91.91%	2,461				NO
B.1.18.15.2	O-11	Other Non-Design/TAG/FL(%)	>= 95%			96.80%	281				YES
B.1.18.16.1	O-11	INP Standalone/EDI/FL(%)	>= 95%			100.00%	1				YES
B.1.18.16.2	O-11	INP Standalone/TAG/FL(%)	>= 95%								
B.1.18.17.1	O-11	LNP Standalone/EDI/FL(%)	>= 95%			98.82%	934				YES
B.1.18.17.2	O-11	LNP Standalone/TAG/FL(%)	>= 95%			97.17%	283				YES
		FOC & Reject Response Completeness (Multiple Responses) - Non-Mechanized									
B.1.19.1	O-11	Switch Ports/FL(%)	>= 95%			66.67%	3				NO
B.1.19.2	O-11	Local Interoffice Transport/FL(%)	>= 95%			86.67%	75				NO
B.1.19.3	O-11	Loop + Port Combinations/FL(%)	>= 95%			92.27%	802				NO
B.1.19.4	O-11	Combo Other/FL(%)	>= 95%								
B.1.19.5	O-11	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95%			95.58%	385				YES
B.1.19.6	O-11	ISDN Loop (UDN, UDC)/FL(%)	>= 95%			93.33%	555				NO
B.1.19.7	O-11	Line Sharing/FL(%)	>= 95%			98.21%	112				YES
B.1.19.8	O-11	2W Analog Loop Design/FL(%)	>= 95%			94.12%	204				NO
B.1.19.9	O-11	2W Analog Loop Non-Design/FL(%)	>= 95%			93.88%	1,241				NO
B.1.19.10	O-11	2W Analog Loop w/INP Design/FL(%)	>= 95%			100.00%	3				YES
B.1.19.11	O-11	2W Analog Loop w/INP Non-Design/FL(%)	>= 95%			100.00%	11				YES
B.1.19.12	O-11	2W Analog Loop w/LNP Design/FL(%)	>= 95%			90.63%	64				NO
B.1.19.13	O-11	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95%			90.21%	143				NO
B.1.19.14	O-11	Other Design/FL(%)	>= 95%			94.95%	554				NO
B.1.19.15	O-11	Other Non-Design/FL(%)	>= 95%			94.87%	1,423				NO
B.1.19.16	O-11	INP Standalone/FL(%)	>= 95%			96.55%	58				YES
B.1.19.17	O-11	LNP Standalone/FL(%)	>= 95%			94.16%	908				NO
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3.85	85,237			5.840			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0.91	654,116			2.000			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	9.18	418			11.498			

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B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	2.69	16			2.878			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	DS1/DS3	16.85	2,028	18.11	9	15.836	5.29040	-0.2391	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	DS1/DS3								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	DS1/DS3								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	DS1/DS3								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	R&B	3.87	85,794	3.28	424	5.857	0.28512	2.0682	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	R&B	0.91	655,604	0.67	7,738	2.002	0.02289	10.6387	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(days)	R&B	0.33	400,543	0.36	5,626	0.164	0.00221	-11.0322	NO
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL(days)	R&B	1.83	255,061	1.51	2,112	2.982	0.06516	4.9259	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	R&B	9.16	454	4.27	5	11.188	5.03086	0.9727	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	R&B	1.71	88	6.00	1	1.702	1.71205	-2.5029	NO
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(days)	R&B	0.39	28			0.316			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(days)	R&B	2.33	60	6.00	1	1.734	1.74809	-2.0975	NO
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/FL(days)	R&B&D - Disp	4.49	88,359	12.35	26	8.338	1.63542	-4.8040	NO
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/FL(days)	R&B&D - Disp	4.49	88,359			8.338			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/FL(days)	R&B&D - Disp	9.49	461			11.518			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/FL(days)	R&B&D - Disp	9.49	461			11.518			
B.2.1.5.3.1	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Dispatch/FL(days)	ADSL to Retail	4.42	8,606	5.31	117	3.722	0.34640	-2.5693	NO
B.2.1.5.3.2	P-4	xDSL (ADSL, HDSL and UCL)/<6 circuits/Non-Dispatch/FL(days)	ADSL to Retail	3.74	5,483			1.377			
B.2.1.5.4.1	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Dispatch/FL(days)	ADSL to Retail	5.61	38			3.398			
B.2.1.5.4.2	P-4	xDSL (ADSL, HDSL and UCL)/6-13 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B.2.1.5.5.1	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Dispatch/FL(days)	ADSL to Retail								
B.2.1.5.5.2	P-4	xDSL (ADSL, HDSL and UCL)/>=14 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B.2.1.6.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL(days)	ISDN - BRI	14.83	369	10.64	200	13.437	1.17983	3.5513	YES
B.2.1.6.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL(days)	ISDN - BRI	3.69	517			7.869			
B.2.1.6.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL(days)	ISDN - BRI	18.00	1			0.000			
B.2.1.6.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL(days)	ISDN - BRI								
B.2.1.6.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL(days)	ISDN - BRI								
B.2.1.6.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL(days)	ISDN - BRI								
B.2.1.7.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL(days)	ADSL to Retail	4.42	8,606			3.722			
B.2.1.7.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL(days)	ADSL to Retail	3.74	5,483	5.00	5	1.377	0.61623	-2.0447	NO
B.2.1.7.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL(days)	ADSL to Retail	5.61	38			3.398			
B.2.1.7.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B.2.1.7.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL(days)	ADSL to Retail								
B.2.1.7.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL(days)	ADSL to Retail								
B.2.1.8.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3.87	85,794	5.24	230	5.857	0.38669	-3.5450	NO
B.2.1.8.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3.87	85,794			5.857			
B.2.1.8.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9.16	454	21.00	1	11.188	11.20021	-1.0572	YES
B.2.1.8.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9.16	454			11.188			
B.2.1.9.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.85	85,237	4.56	415	5.840	0.28735	-2.4624	NO
B.2.1.9.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1.82	254,155	4.00	9	2.981	0.99365	-2.1890	NO
B.2.1.9.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	9.18	418	6.13	8	11.498	4.10402	0.7433	YES
B.2.1.9.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	4.10	10			2.807			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3.87	85,794			5.857			
B.2.1.10.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3.87	85,794			5.857			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9.16	454	7.00	1	11.188	11.20021	0.1928	YES
B.2.1.10.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9.16	454			11.188			
B.2.1.11.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.85	85,237			5.840			
B.2.1.11.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1.82	254,155			2.981			
B.2.1.11.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	9.18	418			11.498			
B.2.1.11.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	4.10	10			2.807			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	3.87	85,794	5.54	176	5.857	0.44191	-3.7780	NO
B.2.1.12.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3.87	85,794			5.857			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9.16	454	7.00	1	11.188	11.20021	0.1928	YES
B.2.1.12.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	R&B - Disp	9.16	454			11.188			
B.2.1.13.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.85	85,237	5.44	204	5.840	0.40934	-3.8638	NO
B.2.1.13.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	1.82	254,155			2.981			
B.2.1.13.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	9.18	418	7.00	7	11.498	4.38223	0.4964	YES
B.2.1.13.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(days)	R&B (POTS) excl SB Or	4.10	10			2.807			

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 1 14 1 1	P-4	Other Design/<10 circuits/Dispatch/FL(days)	Design	25.27	2,565	5 98	28	28 337	5 38428	3 5838	YES
B.2.1.14.1 2	P-4	Other Design/<10 circuits/Non-Dispatch/FL(days)	Design	9 15	484			13.391			
B 2 1 14 2.1	P-4	Other Design/>=10 circuits/Dispatch/FL(days)	Design	30 71	7			13 684			
B 2.1 14 2 2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Design	3.24	49			3.462			
B.2.1.15 1 1	P-4	Other Non-Design/<10 circuits/Dispatch/FL(days)	R&B	3.87	85,794	2 22	6	5.857	2 39103	0 6887	YES
B 2.1.15 1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	R&B	0.91	655,604	0 73	5	2 002	0.89537	0 2034	YES
B.2.1.15 2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL(days)	R&B	9.16	454			11 188			
B 2.1.15 2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	R&B	1 71	88			1 702			
B.2.1 16.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3.85	85,237			5 840			
B.2.1.16 1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0 91	654,116			2 000			
B 2.1.16 2 1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	9 18	418			11 498			
B 2 1.16 2 2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	2 69	16			2 878			
B 2.1.17 1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3 85	85,237	0.33	3	5 840	3 37155	1 0454	YES
B.2.1.17.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0 91	654,116	0 76	2,722	2 000	0 03841	3 8839	YES
B.2.1.17.2 1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	9 18	418			11 498			
B.2.1.17.2 2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	2 69	16	0 43	7	2 878	1 30398	1 7336	YES
B.2.1.18 1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Digital Loop < DS1	5 36	9,471	8 74	307	5 862	0 33992	-9 9578	NO
B.2.1 18.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1	4.19	6,458			5.059			
B.2.1.18 2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop < DS1	5 61	38			3 398			
B.2.1 18 2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1								
B.2.1.19.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Digital Loop >= DS1	41.31	498	7 32	130	44 741	4 40655	7 7137	YES
B.2.1 19 1 2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	7 59	317			14 225			
B 2 1 19 2 1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop >= DS1	12.00	1			0 000			
B.2 1 19 2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	3.24	49			3 462			
		Order Completion Interval within X days									
B 2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL(days)	14 days			21 00	1				NO
B.2.2.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL(days)	7 days			5.18	116				YES
		Held Orders									
B.2.3 1.1 1	P-1	Switch Ports/<10 circuits/Facility/FL(days)	R&B (POTS)	8.26	618			10 412			
B.2 3.1.1.2	P-1	Switch Ports/<10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0						
B 2.3.1.1.3	P-1	Switch Ports/<10 circuits/Other/FL(days)	R&B (POTS)	5.86	94			13 482			
B.2.3 1.2.1	P-1	Switch Ports/>=10 circuits/Facility/FL(days)	R&B (POTS)	15 00	1			0 000			
B.2.3.1.2.2	P-1	Switch Ports/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0 00	0						
B.2.3.1.2.3	P-1	Switch Ports/>=10 circuits/Other/FL(days)	R&B (POTS)	0.00	0						
B.2.3.2.1 1	P-1	Local Interoffice Transport/<10 circuits/Facility/FL(days)	DS1/ DS3 - Interoffice	0.00	0	0 00	0				YES
B.2.3.2 1 2	P-1	Local Interoffice Transport/<10 circuits/Equipment/FL(days)	DS1/ DS3 - Interoffice	0 00	0	0.00	0				YES
B.2.3.2.1.3	P-1	Local Interoffice Transport/<10 circuits/Other/FL(days)	DS1/ DS3 - Interoffice	10 60	5	0 00	0	5 771			YES
B 2.3.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Facility/FL(days)	DS1/ DS3 - Interoffice								
B.2 3 2 2 2	P-1	Local Interoffice Transport/>=10 circuits/Equipment/FL(days)	DS1/ DS3 - Interoffice								
B 2.3.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Other/FL(days)	DS1/ DS3 - Interoffice								
B.2.3.3 1 1	P-1	Loop + Port Combinations/<10 circuits/Facility/FL(days)	R&B	8 32	624	9 83	6	10 411	4 27054	-0 3554	YES
B 2.3.3.1.2	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL(days)	R&B	0.00	0	0 00	0				YES
B 2.3.3.1.3	P-1	Loop + Port Combinations/<10 circuits/Other/FL(days)	R&B	5 86	94	0.00	0	13 482			YES
B 2.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Facility/FL(days)	R&B	12 00	3	0 00	0	6.083			YES
B 2 3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL(days)	R&B	0 00	0	0 00	0				YES
B 2.3.3 2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL(days)	R&B	0 00	0	0.00	0				YES
B.2.3.4.1.1	P-1	Combo Other/<10 circuits/Facility/FL(days)	R&B&D - Disp	8 35	624	0 00	0	10.422			YES
B 2.3.4 1 2	P-1	Combo Other/<10 circuits/Equipment/FL(days)	R&B&D - Disp	0 00	0	0 00	0				YES
B.2.3.4 1 3	P-1	Combo Other/<10 circuits/Other/FL(days)	R&B&D - Disp	5.88	97	0.00	0	13 275			YES
B.2.3.4.2.1	P-1	Combo Other/>=10 circuits/Facility/FL(days)	R&B&D - Disp	12.00	3			6 083			
B.2.3.4 2 2	P-1	Combo Other/>=10 circuits/Equipment/FL(days)	R&B&D - Disp	0.00	0						
B 2.3.4.2 3	P-1	Combo Other/>=10 circuits/Other/FL(days)	R&B&D - Disp	0.00	0						
B 2.3 5 1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Facility/FL(days)	ADSL to Retail	31.34	348	0 00	0	47 466			YES
B.2.3 5.1 2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL(days)	ADSL to Retail	0 00	0	0 00	0				YES
B 2.3.5 1 3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Other/FL(days)	ADSL to Retail	2.26	43	0.00	0	2 361			YES
B 2.3 5 2 1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL(days)	ADSL to Retail	0 00	0						
B 2.3.5 2 2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0 00	0						
B 2.3.5 2 3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL(days)	ADSL to Retail	0 00	0						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.3.6.1.1	P-1	UNE ISDN/<10 circuits/Facility/FL(days)	ISDN - BRI	0.00	0	13.60	5				NO
B.2.3.6.1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL(days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.3.6.1.3	P-1	UNE ISDN/<10 circuits/Other/FL(days)	ISDN - BRI	0.00	0	5.00	2				NO
B.2.3.6.2.1	P-1	UNE ISDN/>=10 circuits/Facility/FL(days)	ISDN - BRI								
B.2.3.6.2.2	P-1	UNE ISDN/>=10 circuits/Equipment/FL(days)	ISDN - BRI								
B.2.3.6.2.3	P-1	UNE ISDN/>=10 circuits/Other/FL(days)	ISDN - BRI								
B.2.3.7.1.1	P-1	Line Sharing/<10 circuits/Facility/FL(days)	ADSL to Retail	31.34	348	0.00	0	47.466			YES
B.2.3.7.1.2	P-1	Line Sharing/<10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.3.7.1.3	P-1	Line Sharing/<10 circuits/Other/FL(days)	ADSL to Retail	2.26	43	0.00	0	2.361			YES
B.2.3.7.2.1	P-1	Line Sharing/>=10 circuits/Facility/FL(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.2	P-1	Line Sharing/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0.00	0						
B.2.3.7.2.3	P-1	Line Sharing/>=10 circuits/Other/FL(days)	ADSL to Retail	0.00	0						
B.2.3.8.1.1	P-1	2W Analog Loop Design/<10 circuits/Facility/FL(days)	R&B - Disp	8.32	624	2.50	2	10.416	7.37702	0.7884	YES
B.2.3.8.1.2	P-1	2W Analog Loop Design/<10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.1.3	P-1	2W Analog Loop Design/<10 circuits/Other/FL(days)	R&B - Disp	5.86	94	0.00	0	13.545			YES
B.2.3.8.2.1	P-1	2W Analog Loop Design/>=10 circuits/Facility/FL(days)	R&B - Disp	12.00	3	0.00	0	6.083			YES
B.2.3.8.2.2	P-1	2W Analog Loop Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.8.2.3	P-1	2W Analog Loop Design/>=10 circuits/Other/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.9.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	8.26	618	8.00	5	10.412	4.67514	0.0557	YES
B.2.3.9.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	5.86	94	0.00	0	13.482			YES
B.2.3.9.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	15.00	1	0.00	0	0.000			YES
B.2.3.9.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.9.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.10.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL(days)	R&B - Disp	8.32	624	0.00	0	10.416			YES
B.2.3.10.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.10.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL(days)	R&B - Disp	5.86	94	0.00	0	13.545			YES
B.2.3.10.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	12.00	3	0.00	0	6.083			YES
B.2.3.10.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.10.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.11.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	8.26	618	0.00	0	10.412			YES
B.2.3.11.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.11.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	5.86	94	0.00	0	13.482			YES
B.2.3.11.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	15.00	1			0.000			
B.2.3.11.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.11.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	0.00	0						
B.2.3.12.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL(days)	R&B - Disp	8.32	624	15.50	2	10.416	7.37702	-0.9739	YES
B.2.3.12.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL(days)	R&B - Disp	5.86	94	0.00	0	13.545			YES
B.2.3.12.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	12.00	3	0.00	0	6.083			YES
B.2.3.12.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.12.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL(days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.3.13.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	8.26	618	10.00	1	10.412	10.42032	-0.1669	YES
B.2.3.13.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	5.86	94	0.00	0	13.482			YES
B.2.3.13.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	15.00	1	0.00	0	0.000			YES
B.2.3.13.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.3.14.1.1	P-1	Other Design/<10 circuits/Facility/FL(days)	Design	22.00	1	0.00	0	0.000			YES
B.2.3.14.1.2	P-1	Other Design/<10 circuits/Equipment/FL(days)	Design	0.00	0	0.00	0				YES
B.2.3.14.1.3	P-1	Other Design/<10 circuits/Other/FL(days)	Design	5.00	4	0.00	0	3.464			YES
B.2.3.14.2.1	P-1	Other Design/>=10 circuits/Facility/FL(days)	Design	0.00	0						
B.2.3.14.2.2	P-1	Other Design/>=10 circuits/Equipment/FL(days)	Design	0.00	0						
B.2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL(days)	Design	0.00	0						
B.2.3.15.1.1	P-1	Other Non-Design/<10 circuits/Facility/FL(days)	R&B	8.32	624	0.00	0	10.411			YES
B.2.3.15.1.2	P-1	Other Non-Design/<10 circuits/Equipment/FL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.15.1.3	P-1	Other Non-Design/<10 circuits/Other/FL(days)	R&B	5.86	94	0.00	0	13.482			YES
B.2.3.15.2.1	P-1	Other Non-Design/>=10 circuits/Facility/FL(days)	R&B	12.00	3	0.00	0	6.083			YES
B.2.3.15.2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL(days)	R&B	0.00	0	0.00	0				YES

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B.2.3.15.2.3	P-1	Other Non-Design/>=10 circuits/Other/FL(days)	R&B	0.00	0	0.00	0				YES
B.2.3.16.1.1	P-1	INP (Standalone)/<10 circuits/Facility/FL(days)	R&B (POTS)	8.26	618			10.412			
B.2.3.16.1.2	P-1	INP (Standalone)/<10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0						
B.2.3.16.1.3	P-1	INP (Standalone)/<10 circuits/Other/FL(days)	R&B (POTS)	5.86	94			13.482			
B.2.3.16.2.1	P-1	INP (Standalone)/>=10 circuits/Facility/FL(days)	R&B (POTS)	15.00	1			0.000			
B.2.3.16.2.2	P-1	INP (Standalone)/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0						
B.2.3.16.2.3	P-1	INP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	0.00	0						
B.2.3.17.1.1	P-1	LNP (Standalone)/<10 circuits/Facility/FL(days)	R&B (POTS)	8.26	618	0.00	0	10.412			YES
B.2.3.17.1.2	P-1	LNP (Standalone)/<10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.1.3	P-1	LNP (Standalone)/<10 circuits/Other/FL(days)	R&B (POTS)	5.86	94	0.00	0	13.482			YES
B.2.3.17.2.1	P-1	LNP (Standalone)/>=10 circuits/Facility/FL(days)	R&B (POTS)	15.00	1	0.00	0	0.000			YES
B.2.3.17.2.2	P-1	LNP (Standalone)/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.17.2.3	P-1	LNP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.3.18.1.1	P-1	Digital Loop < DS1/<10 circuits/Facility/FL(days)	Digital Loop < DS1	31.20	351	13.60	5	47.287	21.29757	0.8264	YES
B.2.3.18.1.2	P-1	Digital Loop < DS1/<10 circuits/Equipment/FL(days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.3.18.1.3	P-1	Digital Loop < DS1/<10 circuits/Other/FL(days)	Digital Loop < DS1	3.62	45	5.00	2	9.640	6.96605	-0.1978	YES
B.2.3.18.2.1	P-1	Digital Loop < DS1/>=10 circuits/Facility/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.2	P-1	Digital Loop < DS1/>=10 circuits/Equipment/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.18.2.3	P-1	Digital Loop < DS1/>=10 circuits/Other/FL(days)	Digital Loop < DS1	0.00	0						
B.2.3.19.1.1	P-1	Digital Loop >= DS1/<10 circuits/Facility/FL(days)	Digital Loop >= DS1	0.00	0	5.00	1				NO
B.2.3.19.1.2	P-1	Digital Loop >= DS1/<10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.1.3	P-1	Digital Loop >= DS1/<10 circuits/Other/FL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.3.19.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Facility/FL(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0.00	0						
B.2.3.19.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Other/FL(days)	Digital Loop >= DS1	0.00	0						
		% Jeopardies - Mechanized									
B.2.5.1	P-2	Switch Ports/FL(%)	R&B (POTS)	0.54%	810,769						
B.2.5.2	P-2	Local Interoffice Transport/FL(%)	DS1/ DS3 - Interoffice	34.94%	2,467						
B.2.5.3	P-2	Loop + Port Combinations/FL(%)	R&B	0.54%	813,091	0.13%	7,674		0.00084	4.9063	YES
B.2.5.4	P-2	Combo Other/FL(%)	R&B&D - Disp	4.63%	104,594	0.00%	10		0.06648	0.6971	YES
B.2.5.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	ADSL to Retail	15.79%	20,836	2.91%	103		0.03601	3.5743	YES
B.2.5.6	P-2	UNE ISDN/FL(%)	ISDN - BRI	8.84%	996	0.00%	25		0.05747	1.5374	YES
B.2.5.7	P-2	Line Sharing/FL(%)	ADSL to Retail	15.79%	20,836	0.00%	6		0.14887	1.0603	YES
B.2.5.8	P-2	2W Analog Loop Design/FL(%)	R&B - Disp	0.54%	813,091	10.43%	230		0.00485	-20.3830	NO
B.2.5.9	P-2	2W Analog Loop Non-Design/FL(%)	R&B (POTS) excl SB Or	1.06%	410,041	3.39%	177		0.00770	-3.0283	NO
B.2.5.10	P-2	2W Analog Loop w/INP Design/FL(%)	R&B - Disp	0.54%	813,091						
B.2.5.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	R&B (POTS) excl SB Or	1.06%	410,041						
B.2.5.12	P-2	2W Analog Loop w/LNP Design/FL(%)	R&B - Disp	0.54%	813,091	5.04%	476		0.00337	-13.3326	NO
B.2.5.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	R&B (POTS) excl SB Or	1.06%	410,041	11.11%	396		0.00515	-19.5308	NO
B.2.5.14	P-2	Other Design/FL(%)	Design	9.16%	4,605	1.02%	196		0.02104	3.8701	YES
B.2.5.15	P-2	Other Non-Design/FL(%)	R&B	0.54%	813,091	6.25%	32		0.01301	-4.3865	NO
B.2.5.16	P-2	INP (Standalone)/FL(%)	R&B (POTS)	0.54%	810,769						
B.2.5.17	P-2	LNP (Standalone)/FL(%)	R&B (POTS)	0.54%	810,769	0.00%	2,780		0.00139	3.8632	YES
B.2.5.18	P-2	Digital Loop < DS1/FL(%)	Digital Loop < DS1	15.33%	22,943	2.46%	122		0.03270	3.9354	YES
B.2.5.19	P-2	Digital Loop >= DS1/FL(%)	Digital Loop >= DS1	6.34%	1,562	59.17%	120		0.02308	-22.8891	NO
		% Jeopardies - Non-Mechanized									
B.2.6.1	P-2	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.2.6.2	P-2	Local Interoffice Transport/FL(%)	Diagnostic			0.00%	11				Diagnostic
B.2.6.3	P-2	Loop + Port Combinations/FL(%)	Diagnostic			0.32%	313				Diagnostic
B.2.6.4	P-2	Combo Other/FL(%)	Diagnostic			28.26%	46				Diagnostic
B.2.6.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			11.40%	114				Diagnostic
B.2.6.6	P-2	UNE ISDN/FL(%)	Diagnostic			13.03%	284				Diagnostic
B.2.6.7	P-2	Line Sharing/FL(%)	Diagnostic								Diagnostic
B.2.6.8	P-2	2W Analog Loop Design/FL(%)	Diagnostic			0.00%	38				Diagnostic
B.2.6.9	P-2	2W Analog Loop Non-Design/FL(%)	Diagnostic			5.88%	102				Diagnostic
B.2.6.10	P-2	2W Analog Loop w/INP Design/FL(%)	Diagnostic			33.33%	3				Diagnostic
B.2.6.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.12	P-2	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			5.19%	77				Diagnostic

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B.2.6.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			6.82%	44				Diagnostic
B.2.6.14	P-2	Other Design/FL(%)	Diagnostic			0.00%	1				Diagnostic
B.2.6.15	P-2	Other Non-Design/FL(%)	Diagnostic								Diagnostic
B.2.6.16	P-2	INP (Standalone)/FL(%)	Diagnostic								Diagnostic
B.2.6.17	P-2	LNP (Standalone)/FL(%)	Diagnostic			0.00%	11				Diagnostic
B.2.6.18	P-2	Digital Loop < DS1/FL(%)	Diagnostic			12.85%	389				Diagnostic
B.2.6.19	P-2	Digital Loop >= DS1/FL(%)	Diagnostic			26.83%	164				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.8.1	P-2	Switch Ports/FL(hours)	>= 48 hrs								
B.2.8.2	P-2	Local Interoffice Transport/FL(hours)	>= 48 hrs								
B.2.8.3	P-2	Loop + Port Combinations/FL(hours)	>= 48 hrs			124.80	10				YES
B.2.8.4	P-2	Combo Other/FL(hours)	>= 48 hrs								
B.2.8.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(hours)	>= 48 hrs			192.00	3				YES
B.2.8.6	P-2	UNE ISDN/FL(hours)	>= 48 hrs								
B.2.8.7	P-2	Line Sharing/FL(hours)	>= 48 hrs								
B.2.8.8	P-2	2W Analog Loop Design/FL(hours)	>= 48 hrs			256.00	24				YES
B.2.8.9	P-2	2W Analog Loop Non-Design/FL(hours)	>= 48 hrs			176.00	6				YES
B.2.8.10	P-2	2W Analog Loop w/INP Design/FL(hours)	>= 48 hrs								
B.2.8.11	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	>= 48 hrs								
B.2.8.12	P-2	2W Analog Loop w/LNP Design/FL(hours)	>= 48 hrs			220.00	24				YES
B.2.8.13	P-2	2W Analog Loop w/LNP Non-Design/FL(hours)	>= 48 hrs			138.55	44				YES
B.2.8.14	P-2	Other Design/FL(hours)	>= 48 hrs			180.00	2				YES
B.2.8.15	P-2	Other Non-Design/FL(hours)	>= 48 hrs			144.00	2				YES
B.2.8.16	P-2	INP (Standalone)/FL(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/FL(hours)	>= 48 hrs								
B.2.8.18	P-2	Digital Loop < DS1/FL(hours)	>= 48 hrs			192.00	3				YES
B.2.8.19	P-2	Digital Loop >= DS1/FL(hours)	>= 48 hrs			492.85	71				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.9.1	P-2	Switch Ports/FL(hours)	Diagnostic								Diagnostic
B.2.9.2	P-2	Local Interoffice Transport/FL(hours)	Diagnostic								Diagnostic
B.2.9.3	P-2	Loop + Port Combinations/FL(hours)	Diagnostic			120.00	1				Diagnostic
B.2.9.4	P-2	Combo Other/FL(hours)	Diagnostic			363.69	13				Diagnostic
B.2.9.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(hours)	Diagnostic			247.38	13				Diagnostic
B.2.9.6	P-2	UNE ISDN/FL(hours)	Diagnostic			288.00	37				Diagnostic
B.2.9.7	P-2	Line Sharing/FL(hours)	Diagnostic								Diagnostic
B.2.9.8	P-2	2W Analog Loop Design/FL(hours)	Diagnostic								Diagnostic
B.2.9.9	P-2	2W Analog Loop Non-Design/FL(hours)	Diagnostic			104.00	6				Diagnostic
B.2.9.10	P-2	2W Analog Loop w/INP Design/FL(hours)	Diagnostic			192.00	1				Diagnostic
B.2.9.11	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	Diagnostic								Diagnostic
B.2.9.12	P-2	2W Analog Loop w/LNP Design/FL(hours)	Diagnostic			276.00	4				Diagnostic
B.2.9.13	P-2	2W Analog Loop w/LNP Non-Design/FL(hours)	Diagnostic			200.00	3				Diagnostic
B.2.9.14	P-2	Other Design/FL(hours)	Diagnostic								Diagnostic
B.2.9.15	P-2	Other Non-Design/FL(hours)	Diagnostic								Diagnostic
B.2.9.16	P-2	INP (Standalone)/FL(hours)	Diagnostic								Diagnostic
B.2.9.17	P-2	LNP (Standalone)/FL(hours)	Diagnostic								Diagnostic
B.2.9.18	P-2	Digital Loop < DS1/FL(hours)	Diagnostic			277.44	50				Diagnostic
B.2.9.19	P-2	Digital Loop >= DS1/FL(hours)	Diagnostic			182.18	44				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.10.1	P-2	Switch Ports/FL(%)	95% >= 48 hrs								
B.2.10.2	P-2	Local Interoffice Transport/FL(%)	95% >= 48 hrs								
B.2.10.3	P-2	Loop + Port Combinations/FL(%)	95% >= 48 hrs			100.00%	10				YES
B.2.10.4	P-2	Combo Other/FL(%)	95% >= 48 hrs								
B.2.10.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	95% >= 48 hrs			100.00%	3				YES
B.2.10.6	P-2	UNE ISDN/FL(%)	95% >= 48 hrs								
B.2.10.7	P-2	Line Sharing/FL(%)	95% >= 48 hrs								
B.2.10.8	P-2	2W Analog Loop Design/FL(%)	95% >= 48 hrs			100.00%	24				YES
B.2.10.9	P-2	2W Analog Loop Non-Design/FL(%)	95% >= 48 hrs			100.00%	6				YES
B.2.10.10	P-2	2W Analog Loop w/INP Design/FL(%)	95% >= 48 hrs								

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B 2 10.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	95% >= 48 hrs								
B 2.10 12	P-2	2W Analog Loop w/LNP Design/FL(%)	95% >= 48 hrs			100 00%	24				YES
B.2.10.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	95% >= 48 hrs			100 00%	44				YES
B.2.10 14	P-2	Other Design/FL(%)	95% >= 48 hrs			100 00%	2				YES
B 2.10.15	P-2	Other Non-Design/FL(%)	95% >= 48 hrs			100 00%	2				YES
B 2.10.16	P-2	INP (Standalone)/FL(%)	95% >= 48 hrs								
B 2 10.17	P-2	LNP (Standalone)/FL(%)	95% >= 48 hrs								
B 2.10.18	P-2	Digital Loop < DS1/FL(%)	95% >= 48 hrs			100 00%	3				YES
B 2.10.19	P-2	Digital Loop >= DS1/FL(%)	95% >= 48 hrs			100 00%	71				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B 2.11 1	P-2	Switch Ports/FL(%)	Diagnostic								Diagnostic
B 2.11 2	P-2	Local Interoffice Transport/FL(%)	Diagnostic								Diagnostic
B 2 11 3	P-2	Loop + Port Combinations/FL(%)	Diagnostic			100.00%	1				Diagnostic
B 2 11.4	P-2	Combo Other/FL(%)	Diagnostic			100 00%	13				Diagnostic
B 2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			100 00%	13				Diagnostic
B.2.11 6	P-2	UNE ISDN/FL(%)	Diagnostic			100 00%	37				Diagnostic
B.2.11.7	P-2	Line Sharing/FL(%)	Diagnostic								Diagnostic
B 2.11.8	P-2	2W Analog Loop Design/FL(%)	Diagnostic								Diagnostic
B.2.11.9	P-2	2W Analog Loop Non-Design/FL(%)	Diagnostic			100 00%	6				Diagnostic
B.2.11.10	P-2	2W Analog Loop w/INP Design/FL(%)	Diagnostic			100.00%	1				Diagnostic
B.2.11.11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic								Diagnostic
B.2.11 12	P-2	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			100 00%	4				Diagnostic
B.2.11.13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			100 00%	3				Diagnostic
B.2.11 14	P-2	Other Design/FL(%)	Diagnostic								Diagnostic
B 2.11.15	P-2	Other Non-Design/FL(%)	Diagnostic								Diagnostic
B.2.11 16	P-2	INP (Standalone)/FL(%)	Diagnostic								Diagnostic
B.2.11.17	P-2	LNP (Standalone)/FL(%)	Diagnostic								Diagnostic
B.2.11 18	P-2	Digital Loop < DS1/FL(%)	Diagnostic			100 00%	50				Diagnostic
B.2.11.19	P-2	Digital Loop >= DS1/FL(%)	Diagnostic			100.00%	44				Diagnostic
		Coordinated Customers Conversions									
B.2.12.1	P-7	Loops with INP/FL(%)	>= 95% w in 15 min								
B 2 12.2	P-7	Loops with LNP/FL(%)	>= 95% w in 15 min			99 90%	7,769				YES
		% Hot Cuts > 15 minutes Early									
B 2.13.1	P-7A	Time-Specific SL1/FL(%)	<= 5%			0 44%	2,274				YES
B.2.13.2	P-7A	Time-Specific SL2/FL(%)	<= 5%			0 00%	282				YES
B 2.13 3	P-7A	Non-Time Specific SL1/FL(%)	<= 5%			0 00%	39				YES
B 2.13.4	P-7A	Non-Time Specific SL2/FL(%)	<= 5%			0.00%	290				YES
		Hot Cut Timeliness									
B.2.14.1	P-7A	Time-Specific SL1/FL(%)	>= 95% w in 15 min			99.08%	2,274				YES
B 2.14 2	P-7A	Time-Specific SL2/FL(%)	>= 95% w in 15 min			99 65%	282				YES
B.2.14.3	P-7A	Non-Time Specific SL1/FL(%)	>= 95% w in 15 min			100.00%	39				YES
B 2.14.4	P-7A	Non-Time Specific SL2/FL(%)	>= 95% w in 15 min			100 00%	290				YES
		% Hot Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/FL(%)	<= 5%			0 48%	2,274				YES
B.2 15.2	P-7A	Time-Specific SL2/FL(%)	<= 5%			0 35%	282				YES
B 2 15.3	P-7A	Non-Time Specific SL1/FL(%)	<= 5%			0 00%	39				YES
B.2.15.4	P-7A	Non-Time Specific SL2/FL(%)	<= 5%			0 00%	290				YES
		Average Recovery Time - CCC									
B.2.16.1	P-7B	Loops with INP/FL(minutes)	Diagnostic								Diagnostic
B.2.16 2	P-7B	Loops with LNP/FL(minutes)	Diagnostic			341 08	9				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.17 1 1	P-7C	UNE Loop Design/Dispatch/FL(%)	<= 5%			2 00%	3,307				YES
B.2 17.1 2	P-7C	UNE Loop Design/Non-Dispatch/FL(%)	<= 5%			0 00%	1				YES
B 2.17.2 1	P-7C	UNE Loop Non-Design/Dispatch/FL(%)	<= 5%			1 50%	2,592				YES
B 2 17.2 2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL(%)	<= 5%			0.68%	2,811				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
		% Missed Installation Appointments									
B 2.18 1 1 1	P-3	Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3 74%	95,197						
B.2.18 1 1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0 04%	710,343						
B.2 18 1 2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	7.16%	489						
B 2 18 1 2 2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	18						
B.2.18 2 1 1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	DS1/DS3	3.01%	2,028	9 09%	11		0 05164	-1 1780	YES
B.2.18 2 1 2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B.2.18 2 2 1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL(%)	DS1/DS3								
B.2.18.2 2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B 2.18 3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/FL(%)	R&B	3.75%	95,818	3 64%	851		0 00654	0 1589	YES
B.2.18.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	0 04%	711,866	0 11%	10,916		0 00020	-3 3612	NO
B.2.18 3 1 3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	0 00%	400,878	0 00%	5,663		0 00002	0 1180	YES
B.2.18 3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	0 10%	310,988	0 23%	5,253		0 00043	-3 0057	NO
B.2.18.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	7 18%	529	15 38%	13		0 07249	-1 1314	YES
B.2 18.3.2 2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	0 00%	96	0 00%	5		0 00000		YES
B.2.18 3 2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	0 00%	28						
B.2 18.3 2 4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	0 00%	68	0 00%	5		0 00000		YES
B.2.18.4 1 1	P-3	Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	3.75%	98,491	0 00%	49		0 02715	1 3817	YES
B 2 18.4 1.4	P-3	Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	3.75%	98,491						
B 2.18.4 2.1	P-3	Combo Other/>=10 circuits/Dispatch/FL(%)	R&B&D - Disp	7.08%	537						
B.2.18.4 2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL(%)	R&B&D - Disp	7.08%	537						
B.2.18.5 1.1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(%)	ADSL to Retail	6 86%	14,013	3.13%	192		0 01836	2 0327	YES
B.2.18.5.1.2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0 04%	6,737						
B.2.18 5 2.1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	8 96%	67						
B.2.18.5 2.2	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B.2.18.6.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL(%)	ISDN - BRI	6 41%	390	3.53%	283		0 01913	1 5040	YES
B 2 18.6 1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN - BRI	2.31%	520						
B.2 18.6.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL(%)	ISDN - BRI								
B.2.18.6.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN - BRI								
B.2.18.7.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL(%)	ADSL to Retail	6 86%	14,013						
B.2 18.7 1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0 04%	6,737	0 00%	6		0 00862	0 0517	YES
B 2.18.7.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	8 96%	67						
B 2.18 7 2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B 2 18.8 1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3.75%	95,818	1.53%	327		0 01052	2 1081	YES
B.2.18.8.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3.75%	95,818						
B.2.18 8 2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7.18%	529	0 00%	3		0 14950	0 4805	YES
B.2.18.8.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7.18%	529						
B.2.18.9.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3.74%	95,197	2 51%	717		0 00712	1 7332	YES
B.2 18 9.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 10%	310,048	0 00%	10		0 00980	0 0981	YES
B.2.18.9.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	7 16%	489	0 00%	17		0 06360	1.1254	YES
B.2 18.9.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 00%	12						
B.2.18 10.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3 75%	95,818	0 00%	2		0 13428	0.2790	YES
B.2 18.10 1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 75%	95,818						
B 2 18.10 2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7.18%	529	0 00%	1		0 25846	0 2779	YES
B.2.18 10.2 2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7.18%	529						
B.2 18.11 1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3.74%	95,197	100 00%	1		0 18983	-5 0705	NO
B.2.18.11.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.10%	310,048						
B.2.18 11.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	7 16%	489						
B.2.18.11.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	12						
B.2.18.12.1.1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3.75%	95,818	1 24%	565		0 00801	3 1297	YES
B.2.18.12.1.2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3.75%	95,818						
B 2 18.12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	7 18%	529	0 00%	6		0 10601	0 6776	YES
B.2 18 12.2 2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	7.18%	529						
B.2.18.13.1.1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3.74%	95,197	1 07%	748		0 00697	3 8379	YES
B.2.18.13.1.4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.10%	310,048						
B 2 18 13.2.1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	7 16%	489	5 00%	20		0 05881	0 3669	YES
B 2.18.13 2.4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	12						
B.2 18.14 1.1	P-3	Other Design/<10 circuits/Dispatch/FL(%)	Design	3 93%	2,673	0 00%	191		0 01455	2 6998	YES
B.2.18.14.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	2 32%	518						

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B.2.18.14.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	8						
B.2.18.14.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0.00%	50						
B.2.18.15.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL(%)	R&B	3.75%	95,818	0.00%	25		0.03799	0.9863	YES
B.2.18.15.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL(%)	R&B	0.04%	711,866	0.00%	7		0.00782	0.0548	YES
B.2.18.15.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL(%)	R&B	7.18%	529	50.00%	2		0.18293	-2.3406	NO
B.2.18.15.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL(%)	R&B	0.00%	96						
B.2.18.16.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3.74%	95,197						
B.2.18.16.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.04%	710,343						
B.2.18.16.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	7.16%	489						
B.2.18.16.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	18						
B.2.18.17.1.1	P-12	LNP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3.74%	95,197	0.00%	3		0.10960	0.3416	YES
B.2.18.17.1.2	P-12	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.04%	710,343	0.04%	2,755		0.00039	0.1480	YES
B.2.18.17.2.1	P-12	LNP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	7.16%	489	0.00%	1		0.25805	0.2774	YES
B.2.18.17.2.2	P-12	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	18	0.00%	23		0.00000		YES
B.2.18.18.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL(%)	Digital Loop < DS1	6.72%	14,941	3.48%	460		0.01185	2.7351	YES
B.2.18.18.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0.19%	7,755						
B.2.18.18.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop < DS1	8.96%	67						
B.2.18.18.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1								
B.2.18.19.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	2.89%	519	3.46%	289		0.01230	-0.4636	YES
B.2.18.19.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.29%	339						
B.2.18.19.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0.00%	1						
B.2.18.19.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.00%	50						
		% Provisioning Troubles within 30 Days									
B.2.19.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	5.75%	102,712						
B.2.19.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	3.88%	794,943						
B.2.19.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	10.55%	436						
B.2.19.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	11.11%	9						
B.2.19.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	DS1/DS3	5.07%	2,445	0.00%	14		0.05881	0.8624	YES
B.2.19.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B.2.19.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL(%)	DS1/DS3								
B.2.19.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(%)	DS1/DS3								
B.2.19.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL(%)	R&B	5.72%	103,470	5.73%	593		0.00957	-0.0106	YES
B.2.19.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	3.87%	796,616	3.21%	10,375		0.00191	3.4672	YES
B.2.19.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	3.99%	453,156	3.12%	5,763		0.00259	3.3326	YES
B.2.19.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	3.72%	343,462	3.32%	4,612		0.00280	1.4204	YES
B.2.19.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	10.22%	489	0.00%	13		0.08514	1.2010	YES
B.2.19.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	2.06%	97	0.00%	2		0.10151	0.2031	YES
B.2.19.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	0.00%	19	0.00%	1		0.00000		YES
B.2.19.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	2.56%	78	0.00%	1		0.15907	0.1612	YES
B.2.19.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	5.63%	106,706	16.22%	37		0.03790	-2.7929	NO
B.2.19.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	5.63%	106,706						
B.2.19.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/FL(%)	R&B&D - Disp	10.12%	494						
B.2.19.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/FL(%)	R&B&D - Disp	10.12%	494						
B.2.19.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(%)	ADSL to Retail	11.27%	12,451	3.88%	309		0.01821	4.0553	YES
B.2.19.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	8.57%	6,216						
B.2.19.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	15.79%	19						
B.2.19.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B.2.19.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL(%)	ISDN - BRI	2.74%	438	4.18%	311		0.01210	-1.1899	YES
B.2.19.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN - BRI	1.79%	504						
B.2.19.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL(%)	ISDN - BRI								
B.2.19.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN - BRI								
B.2.19.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL(%)	ADSL to Retail	11.27%	12,451	42.86%	7		0.11955	-2.6424	NO
B.2.19.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	8.57%	6,216	28.57%	21		0.06120	-3.2674	NO
B.2.19.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	15.79%	19						
B.2.19.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
B.2.19.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	5.72%	103,470	12.94%	85		0.02521	-2.8636	NO
B.2.19.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	5.72%	103,470						
B.2.19.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	10.22%	489						
B.2.19.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	10.22%	489						

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 19 9 1 1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	5 75%	102,710	4 02%	224		0 01558	1 1141	YES
B 2 19 9 1 4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3 72%	342,621	0 00%	2		0 13384	0 2780	YES
B.2.19.9.2 1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	10 55%	436	16 67%	6		0 12627	-0 4844	YES
B 2 19 9.2 4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	12 50%	8						
B.2.19.10 1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	5.72%	103,470	0.00%	10		0 07346	0 7791	YES
B.2.19.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	5 72%	103,470						
B.2 19 10 2 1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	10.22%	489						
B.2.19.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	10 22%	489						
B 2.19.11 1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	5.75%	102,710	0 00%	3		0 13444	0 4279	YES
B.2.19.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3.72%	342,621						
B.2.19.11.2 1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	10 55%	436	100 00%	1		0 30755	-2 9084	NO
B 2.19.11 2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	12 50%	8						
B.2.19.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	5 72%	103,470	6 50%	1,077		0 00711	-1 0909	YES
B.2.19.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	5 72%	103,470						
B.2.19 12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	10 22%	489	17 65%	17		0 07475	-0 9929	YES
B 2 19 12 2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	10 22%	489						
B.2 19.13 1 1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	5 75%	102,710	6.39%	845		0 00804	-0 7925	YES
B.2 19 13 1 4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3 72%	342,621						
B.2.19.13 2 1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	10 55%	436	12.00%	25		0 06318	-0 2294	YES
B.2.19 13 2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	12.50%	8						
B 2.19 14.1 1	P-9	Other Design/<10 circuits/Dispatch/FL(%)	Design	2.66%	3,238	7 20%	375		0 00877	-5 1808	NO
B.2 19.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	0.69%	1,301						
B.2.19.14.2 1	P-9	Other Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	5	0 00%	3		0.00000		YES
B.2.19.14 2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0 00%	52						
B 2.19.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL(%)	R&B	5.72%	103,470	5 91%	728		0 00864	-0 2120	YES
B.2 19.15.1 2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL(%)	R&B	3.87%	796,616	11.11%	18		0.04547	-1 5926	YES
B.2 19 15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL(%)	R&B	10.22%	489	0.00%	10		0 09678	1 0565	YES
B.2 19 15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL(%)	R&B	2.06%	97						
B.2.19.16.1 1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	5.75%	102,712						
B.2 19.16 1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	3 88%	794,943						
B.2.19 16.2 1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	10 55%	436						
B.2 19.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	11 11%	9						
B.2 19.17.1 1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	5 75%	102,712						
B.2.19.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	3 88%	794,943						
B.2.19 17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	10 55%	436						
B.2.19.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	11 11%	9						
B.2.19.18.1 1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL(%)	Digital Loop < DS1	10 37%	13,697	4.34%	622		0 01250	4 8222	YES
B.2 19 18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	7 20%	7,533						
B 2 19.18 2 1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop < DS1	15.79%	19						
B.2 19 18.2 2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0.00%	1						
B.2 19 19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0 88%	680	6 38%	282		0 00662	-8 3044	NO
B.2.19.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0 18%	1,121						
B.2.19 19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0 00%	4						
B.2.19.19.2 2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0 00%	52						
		Average Completion Notice Interval - Mechanized									
B.2.21 1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	3.89	53,613			19 522			
B.2 21 1 1 2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1 48	612,700			7 495			
B 2.21.1.2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	4 07	341			18 976			
B.2.21.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	5 43	15			8 744			
B.2.21.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL(hours)	DS1/ DS3 - Interoffice	69 77	1,728			243 619			
B 2 21 2.1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B.2.21 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B.2.21 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(hours)	DS1/ DS3 - Interoffice								
B.2.21.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL(hours)	R&B	3.93	54,106	0 54	992	19 744	0 63259	5 3730	YES
B 2 21.3 1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(hours)	R&B	1 48	614,078	0 92	13,702	7 527	0 06502	8 6789	YES
B 2 21.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(hours)	R&B	1 94	330,439	0 81	6,758	8 786	0 10797	10 4644	YES
B.2.21.3.1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL(hours)	R&B	0 95	283,639	1 02	6,944	5 675	0 06893	-1 0716	YES
B 2.21.3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL(hours)	R&B	4 16	370	1 80	16	18 803	4 80124	0 4923	YES
B 2 21 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(hours)	R&B	2 15	90			4 845			

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B.2.21.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(hours)	R&B	2.36	28			4.828			
B.2.21.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(hours)	R&B	2.06	62			4.889			
B.2.21.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/FL(hours)	R&B&D - Disp	8.68	55,998	0.02	2	87.034	61.54315	0.1407	YES
B.2.21.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL(hours)	R&B&D - Disp								
B.2.21.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL(hours)	R&B&D - Disp	6.60	375			31.133			
B.2.21.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL(hours)	R&B&D - Disp								
B.2.21.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	10.10	12,601			29.005			
B.2.21.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1.18	6,179			9.768			
B.2.21.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	5.35	48			14.766			
B.2.21.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail								
B.2.21.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	ISDN - BRI	48.82	301	0.07	6	85.479	35.24287	1.3832	YES
B.2.21.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI	9.13	464			38.432			
B.2.21.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	ISDN - BRI								
B.2.21.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI								
B.2.21.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	10.10	12,601			29.005			
B.2.21.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1.18	6,179	0.46	4	9.768	4.88558	0.1477	YES
B.2.21.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	5.35	48			14.766			
B.2.21.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail								
B.2.21.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	3.93	54,106	15.00	458	19.744	0.92646	-11.9413	NO
B.2.21.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	3.93	54,106			19.744			
B.2.21.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	4.16	370	0.13	3	18.803	10.89966	0.3700	YES
B.2.21.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4.16	370			18.803			
B.2.21.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	3.89	53,613	0.59	977	19.522	0.63024	5.2460	YES
B.2.21.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.94	282,752	0.02	2	5.618	3.97240	0.2319	YES
B.2.21.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4.07	341	0.66	23	18.976	4.08799	0.8358	YES
B.2.21.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	5.27	9			9.754			
B.2.21.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	3.93	54,106			19.744			
B.2.21.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	3.93	54,106			19.744			
B.2.21.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	4.16	370			18.803			
B.2.21.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4.16	370			18.803			
B.2.21.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	3.89	53,613			19.522			
B.2.21.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.94	282,752			5.618			
B.2.21.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4.07	341			18.976			
B.2.21.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	5.27	9			9.754			
B.2.21.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	3.93	54,106	24.22	575	19.744	0.82774	-24.5109	NO
B.2.21.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	3.93	54,106			19.744			
B.2.21.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	4.16	370	44.62	4	18.803	9.45203	-4.2800	NO
B.2.21.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4.16	370			18.803			
B.2.21.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	3.89	53,613	1.10	1,026	19.522	0.61528	4.5400	YES
B.2.21.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	0.94	282,752			5.618			
B.2.21.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B (POTS) excl SB Or	4.07	341	1.28	19	18.976	4.47298	0.6253	YES
B.2.21.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(hours)	R&B (POTS) excl SB Or	5.27	9			9.754			
B.2.21.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL(hours)	Design	144.46	1,892	27.57	2	440.528	311.66479	0.3751	YES
B.2.21.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Design	47.25	379			199.038			
B.2.21.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Design	187.51	5			128.657			
B.2.21.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Design	6.91	43			40.019			
B.2.21.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(hours)	R&B	3.93	54,106			19.744			
B.2.21.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(hours)	R&B	1.48	614,078			7.527			
B.2.21.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B	4.16	370			18.803			
B.2.21.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B	2.15	90			4.845			
B.2.21.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	3.89	53,613			19.522			
B.2.21.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1.48	612,700			7.495			
B.2.21.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	4.07	341			18.976			
B.2.21.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	5.43	15			8.744			
B.2.21.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	3.89	53,613			19.522			
B.2.21.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1.48	612,700	0.76	212	7.495	0.51485	1.3909	YES
B.2.21.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	4.07	341			18.976			
B.2.21.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	5.43	15			8.744			
B.2.21.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop < DS1	12.09	13,267	0.07	6	37.331	15.24372	0.7882	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.21.18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1	1 78	6,660			14 463			
B 2 21 18 2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop < DS1								
B.2.21 18 2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1								
B.2.21.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1	341 67	283	25 58	194	762 119	71 03757	4 4497	YES
B.2.21.19.1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop >= DS1	40.05	239			203.434			
B.2.21 19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1								
B 2 21.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop >= DS1	6 91	43			40 019			
		e C xn leti lo I merva · Nc									
B 2.22 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.1 1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.2 1 1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	70 32	17	[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22 2 1 2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.2 2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.3.1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	27 50	102	[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	20 59	430	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.3.1 3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(hours)	Diagnostic	[redacted]	[redacted]	22 31	192	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.3 1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]	19 19	238	[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.3 2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	14 23	2	[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.3 2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	9 53	6	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22 3.2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]	9 53	6	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.4.1 1	P-5	Combo Other/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	36 68	47	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22 4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	43.60	121	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.6 1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	53 55	403	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22 6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2 22 6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22 7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2 22.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	14 00	2	[redacted]	[redacted]	[redacted]	Diagnostic
B.2 22.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	44 15	58	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	36.82	2	[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.8.2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.9 1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	29 94	157	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]	21 39	15	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	53 49	4	[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22 9.2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22 10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	12 73	2	[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2 22.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	14 92	2	[redacted]	[redacted]	[redacted]	Diagnostic
B 2.22.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.11 1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	14.23	1	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.11 1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.11.2 1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.11.2 4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.12 1 1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	61 59	276	[redacted]	[redacted]	[redacted]	Diagnostic
B.2.22.12.1 2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	Diagnostic
B 2 22.12 2 1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic	[redacted]	[redacted]	26 30	6	[redacted]	[redacted]	[redacted]	Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.2.22.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			23.52	95				Diagnostic
B.2.22.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B.2.22.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic			30.86	8				Diagnostic
B.2.22.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(hours)	Diagnostic								Diagnostic
B.2.22.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL(hours)	Diagnostic			54.07	5				Diagnostic
B.2.22.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			108.40	2				Diagnostic
B.2.22.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL(hours)	Diagnostic			32.19	3				Diagnostic
B.2.22.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			17.89	196				Diagnostic
B.2.22.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			14.00	1				Diagnostic
B.2.22.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic			50.86	515				Diagnostic
B.2.22.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic			48.58	214				Diagnostic
B.2.22.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2.22.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.24.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			4.08	247				Diagnostic
B.2.24.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.79	3,606				Diagnostic
B.2.24.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			4.33	3				Diagnostic
B.2.24.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.53	147				Diagnostic

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B 2 24 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24.8 2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			21 00	1				Diagnostic
B.2.24.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.9.1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4 78	60				Diagnostic
B 2 24 9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			5 50	2				Diagnostic
B 2 24.9 2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 10 1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.10 2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24.10.2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11 1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24.11.2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 24 11.2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 10	10				Diagnostic
B 2 24 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.12 2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 12 2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7 00	1				Diagnostic
B 2.24.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.13.2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.14.2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24.15.1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24 16 1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.16.2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0 78	1,682				Diagnostic
B.2.24.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24 17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 18.2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10 46	13				Diagnostic
B 2.24.19 1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.24.19.2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B 2 25.1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25.2 1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			4.33	82				Diagnostic
B.2 25.3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 70	1,852				Diagnostic
B.2.25 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			5 50	2				Diagnostic

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B 2.25.3 2 2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25 4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			12.33	3				Diagnostic
B.2.25 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25 6.2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25 6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			8 33	3				Diagnostic
B 2 25.7 2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.7 2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.26	38				Diagnostic
B.2 25.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.8.2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.9.1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4 77	283				Diagnostic
B.2.25.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.20	5				Diagnostic
B 2.25 9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.11 1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 11.1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.11 2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25 11 2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7 53	137				Diagnostic
B.2.25 12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 25 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			18 00	1				Diagnostic
B 2 25.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 46	173				Diagnostic
B.2.25.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9 50	2				Diagnostic
B 2.25.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			9 50	4				Diagnostic
B.2.25.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25.15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.25 15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25 16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25 16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 25.16 2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 30	356				Diagnostic
B.2.25.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 00	1				Diagnostic
B.2.25.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			12.33	3				Diagnostic
B.2.25 18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2.25.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7.57	28				Diagnostic
B.2.25.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.25.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.26.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			12.50	2				Diagnostic
B.2.26.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			5.88	34				Diagnostic
B.2.26.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.63	178				Diagnostic
B.2.26.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic			10.73	22				Diagnostic
B.2.26.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			7.60	50				Diagnostic
B.2.26.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			11.26	170				Diagnostic
B.2.26.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.50	2				Diagnostic
B.2.26.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			9.09	23				Diagnostic
B.2.26.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.60	48				Diagnostic
B.2.26.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.00	1				Diagnostic
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			10.14	21				Diagnostic
B.2.26.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.67	18				Diagnostic
B.2.26.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.50	2				Diagnostic
B.2.26.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 26 14 1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.14 2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 15 1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26 15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26.15 2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26.15 2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 16 1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 16 2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 26.17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic			5 50	2				Diagnostic
B.2.26.17.1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3 02	130				Diagnostic
B.2.26.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.17 2 2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10.48	217				Diagnostic
B.2 26.18 1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26 18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26 19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.84	69				Diagnostic
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B 2.28 1 1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 2 2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.2.2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			4.09	245				Diagnostic
B 2.28 3 1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0 80	2,595				Diagnostic
B 2 28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			5 50	2				Diagnostic
B.2.28 3 2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 4 2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 4 2 2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 5 2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.6 1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 7.1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 7.2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 8.1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5 45	137				Diagnostic
B.2.28 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			21.00	1				Diagnostic
B 2 28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4 78	60				Diagnostic
B.2.28.9.1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2 28 9.2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.50	2				Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 11.2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 10	10				Diagnostic
B 2.28 12 1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.12.2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.00	1				Diagnostic
B.2 28.13 1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.13 2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28 14 1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28 14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.14 2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.15 1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.78	1,682				Diagnostic
B.2.28.17 2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.17 2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 28.18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.18 1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28 18.2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.19 1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7 45	11				Diagnostic
B.2 28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.28.19 2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
Total Service Order Cycle Time (offered) - Partially Mechanized											
B 2.29 1.1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.1 2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 29.2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			4 38	71				Diagnostic
B 2 29.3.1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.73	1,414				Diagnostic
B.2 29.3 2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			5.50	2				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 4 2 1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29 4 2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			12.33	3				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			8.33	3				Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.29	34				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4.81	277				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.20	5				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7.36	136				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			18.00	1				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6.48	170				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			9.50	2				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			9.50	4				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1.09	328				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			12.33	3				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7.63	27				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic

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B.2 29 19 2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30 1.1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 1.2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			11.00	1				Diagnostic
B 2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.2 2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 2 2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.3.1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			6 00	32				Diagnostic
B 2 30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2 55	173				Diagnostic
B.2 30.3 2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 30 3 2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic			11.10	20				Diagnostic
B.2.30 4 1 2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 4.2 1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30.4 2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic			7 77	44				Diagnostic
B.2 30.5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 30.5.2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			11 18	149				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.6.2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.7 1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30 7.1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			6 50	2				Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			9.09	22				Diagnostic
B 2 30.8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.8.2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 57	47				Diagnostic
B.2.30.9 1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.10 1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			5 00	1				Diagnostic
B.2.30.10 2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 11.2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			9 39	18				Diagnostic
B 2 30.12 1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30 12.2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.12.2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			8.67	18				Diagnostic
B 2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30 13 2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			8 50	2				Diagnostic
B.2.30 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.14 1 1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30.15 1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic

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B 2.30 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.30 16 1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic			4 00	1				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.74	123				Diagnostic
B 2.30.17 2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.17 2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.18.1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10 46	190				Diagnostic
B 2 30 18 1 2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30 18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2 30.18.2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30 19.1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			9.14	56				Diagnostic
B 2 30.19.1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30.19 2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
	Disconnect Timeliness										
B 2 31	P-13	LNP/FL(%)	>= 95% w in 15 min								
	% Completions w/o Notice or < 24 hours										
B.2.32.1 1	P-6	Switch Ports/Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 1.2	P-6	Switch Ports/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL(%)	Diagnostic			44.44%	9				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2.32 3.1	P-6	Loop + Port Combinations/Dispatch/FL(%)	Diagnostic			35.14%	535				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL(%)	Diagnostic			69 01%	7,805				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL(%)	Diagnostic			84 38%	32				Diagnostic
B.2.32 4.2	P-6	Combo Other/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	Diagnostic			75.21%	117				Diagnostic
B.2 32 5 2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32.6.1	P-6	UNE ISDN/Dispatch/FL(%)	Diagnostic			59.00%	200				Diagnostic
B.2 32.6.2	P-6	UNE ISDN/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32 7.1	P-6	Line Shanng/Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32.7.2	P-6	Line Shanng/Non-Dispatch/FL(%)	Diagnostic			100.00%	5				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL(%)	Diagnostic			12 55%	231				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL(%)	Diagnostic			4 49%	423				Diagnostic
B.2 32 9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL(%)	Diagnostic			0.00%	1				Diagnostic
B.2 32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32 11 2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL(%)	Diagnostic			93 79%	177				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL(%)	Diagnostic			92.42%	211				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL(%)	Diagnostic			100 00%	2				Diagnostic
B.2.32.14 1	P-6	Other Design/Dispatch/FL(%)	Diagnostic			100 00%	33				Diagnostic
B.2.32.14 2	P-6	Other Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2.32.15.1	P-6	Other Non-Design/Dispatch/FL(%)	Diagnostic			100.00%	17				Diagnostic
B 2.32.15 2	P-6	Other Non-Design/Non-Dispatch/FL(%)	Diagnostic			100.00%	5				Diagnostic
B 2 32.16 1	P-6	INP (Standalone)/Dispatch/FL(%)	Diagnostic								Diagnostic
B.2.32.16 2	P-6	INP (Standalone)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2.32 17.1	P-6	LNP (Standalone)/Dispatch/FL(%)	Diagnostic			100 00%	3				Diagnostic
B.2 32.17 2	P-6	LNP (Standalone)/Non-Dispatch/FL(%)	Diagnostic			100 00%	2,729				Diagnostic
B 2 32 18 1	P-6	Digital Loop < DS1/Dispatch/FL(%)	Diagnostic			64 50%	307				Diagnostic
B.2.32.18 2	P-6	Digital Loop < DS1/Non-Dispatch/FL(%)	Diagnostic								Diagnostic

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B 2.32 19 1	P-8	Digital Loop >= DS1/Dispatch/FL(%)	Diagnostic			44 03%	134				Diagnostic
B 2.32 19.2	P-8	Digital Loop >= DS1/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B.2 33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95% of requests			100 00%	181				YES
B.2.33 2	P-8	xDSL Other/FL(%)	>= 95% of requests								
		Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			98 50%	200				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%			100.00%	30				YES
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	35				YES
B.2 34.1.2 2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	>= 95%								
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL(%)	>= 95%			97.14%	35				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL(%)	>= 95%			94.67%	300				NO
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	70				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			84 48%	58				NO
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3 1 1 1	M&R-1	Switch Ports/Dispatch/FL(%)	R&B (POTS)	10 96%	98,999						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	1.59%	56,648						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	0.00%	913	0 00%	2		0 00000		YES
B.3.1 2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0.29%	685	0.00%	17		0 01325	0 2204	YES
B.3 1 3.1	M&R-1	Loop + Port Combinations/Dispatch/FL(%)	R&B	11 09%	100,610	9 99%	1,462		0.00827	1 3289	YES
B.3.1.3 2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	1 64%	57,711	3.01%	697		0 00484	-2 8340	NO
B 3.1 4 1	M&R-1	Combo Other/Dispatch/FL(%)	R&B&D - Disp	10.96%	101,957	0.00%	21		0 06816	1 6072	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	10.96%	101,957	6 25%	16		0 07809	0 6026	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	52.94%	2,055	0 00%	49		0 07215	7 3381	YES
B.3 1 5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	5.99%	4,327	0 00%	22		0 05070	1 1805	YES
B.3.1 6.1	M&R-1	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	3 45%	232	0 00%	91		0.02257	1 5279	YES
B 3.1 6.2	M&R-1	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	1 56%	257	1.92%	52		0.01882	-0 1948	YES
B.3 1 7.1	M&R-1	Line Sharing/Dispatch/FL(%)	ADSL to Retail	52.94%	2,055	28.57%	14		0 13385	1 8209	YES
B.3.1 7 2	M&R-1	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	5.99%	4,327	13 89%	36		0 03970	-1 9907	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	11 09%	100,610	2 99%	869		0 01070	7 5668	YES
B.3.1.8 2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	11 09%	100,610	0 00%	254		0.01972	5 6203	YES
B 3 1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	10.94%	98,707	10 42%	777		0.01124	0 4623	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	1.49%	46,843	13 33%	30		0 02211	-5 3571	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL(%)	Design	2.64%	2,724	5 56%	18		0.03793	-0 7677	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL(%)	Design	0.95%	3,276	0 00%	9		0.03232	0 2928	YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL(%)	R&B	11.09%	100,610	5.88%	68		0 03809	1 3662	YES
B.3 1 11 2	M&R-1	Other Non-Design/Non-Dispatch/FL(%)	R&B	1.64%	57,711	0.00%	53		0 01746	0 9399	YES
B 3.1 12 1	M&R-1	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	10 96%	98,999						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	1 59%	56,648						
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL(%)	R&B (POTS)	1.74%	5,676,973						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	1 00%	5,676,973						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	1.80%	50,783	0 16%	1,228		0 00387	4 2223	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	1.35%	50,783	1 38%	1,228		0 00335	-0 1058	YES
B 3 2 3 1	M&R-2	Loop + Port Combinations/Dispatch/FL(%)	R&B	1 67%	6,037,272	1.14%	128,212		0 00036	14 4423	YES
B.3 2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	0 96%	6,037,272	0 54%	128,212		0 00028	14 9412	YES
B 3 2 4 1	M&R-2	Combo Other/Dispatch/FL(%)	R&B&D - Disp	1 53%	6,660,628	1.48%	1,416		0 00329	0 1450	YES
B 3 2 4 2	M&R-2	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	1 53%	6,660,628	1 13%	1,416		0 00329	1 2189	YES
B 3 2.5 1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	0 70%	293,230	0 89%	5,528		0 00114	-1 6329	YES
B.3 2.5 2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	1 48%	293,230	0 40%	5,528		0 00165	6 5346	YES
B.3.2 6.1	M&R-2	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	0.86%	27,117	1 47%	6,171		0 00130	-4 7455	NO
B 3 2 6 2	M&R-2	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	0 95%	27,117	0 84%	6,171		0 00137	0 7654	YES
B 3 2 7.1	M&R-2	Line Sharing/Dispatch/FL(%)	ADSL to Retail	0 70%	293,230	1 24%	1,132		0 00249	-2 1498	NO
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	1 48%	293,230	3 18%	1,132		0 00362	-4 7121	NO

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	1.67%	6,037,272	1.11%	78,426		0.00046	12.0364	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	1.67%	6,037,272	0.32%	78,426		0.00046	28.9385	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	1.74%	5,676,973	1.44%	53,811		0.00057	5.1615	YES
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	0.83%	5,676,973	0.06%	53,811		0.00039	19.5555	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL(%)	Design	0.31%	884,052	1.39%	1,299		0.00154	-6.9913	NO
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL(%)	Design	0.37%	884,052	0.69%	1,299		0.00169	-1.9067	NO
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL(%)	R&B	1.67%	6,037,272	10.37%	656		0.00504	-17.2590	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL(%)	R&B	0.96%	6,037,272	8.08%	656		0.00382	-18.6597	NO
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	1.74%	5,676,973						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	1.00%	5,676,973						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL(hours)	R&B (POTS)	20.65	98,999			26.717			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL(hours)	R&B (POTS)	6.35	56,648			13.453			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL(hours)	DS1/DS3	3.79	913	10.98	2	3.097	2.19259	-3.2764	NO
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL(hours)	DS1/DS3	2.24	685	1.85	17	15.156	3.72118	0.1046	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL(hours)	R&B	20.62	100,610	15.30	1,462	26.734	0.70425	7.5556	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL(hours)	R&B	6.34	57,711	5.40	697	13.518	0.51510	1.8355	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL(hours)	R&B&D - Disp	20.55	101,957	4.43	21	32.823	7.16330	2.2506	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL(hours)	R&B&D - Disp	20.55	101,957	3.97	16	32.823	8.20639	2.0205	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(hours)	ADSL to Retail	90.25	2,055	4.93	49	226.987	32.81099	2.6004	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(hours)	ADSL to Retail	9.87	4,327	2.53	22	62.835	13.43037	0.5467	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL(hours)	ISDN - BRI	7.91	232	4.73	91	17.722	2.19202	1.4515	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL(hours)	ISDN - BRI	2.60	257	4.23	52	11.759	1.78800	-0.9090	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL(hours)	ADSL to Retail	90.25	2,055	21.74	14	226.987	60.87104	1.1254	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL(hours)	ADSL to Retail	9.87	4,327	11.39	36	62.835	10.51589	-0.1444	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL(hours)	R&B - Disp	20.62	100,610	5.70	869	26.734	0.91080	16.3867	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL(hours)	R&B - Disp	20.62	100,610	2.62	254	26.734	1.67956	10.7198	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL(hours)	R&B (POTS) excl SB FT	20.65	98,707	17.19	777	26.728	0.96264	3.5963	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL(hours)	R&B (POTS) excl SB FT	6.62	46,843	9.86	30	13.538	2.47254	-1.3082	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL(hours)	Design	13.19	2,724	5.48	18	152.753	36.12287	0.2133	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL(hours)	Design	5.52	3,276	0.81	9	123.697	41.28897	0.1139	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL(hours)	R&B	20.62	100,610	13.69	68	26.734	3.24308	2.1371	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL(hours)	R&B	6.34	57,711	4.63	53	13.518	1.85764	0.9215	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL(hours)	R&B (POTS)	20.65	98,999			26.717			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL(hours)	R&B (POTS)	6.35	56,648			13.453			
		% Repeat Troubles within 30 Days									
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL(%)	R&B (POTS)	20.02%	98,999						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	17.65%	56,648						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	31.65%	913	50.00%	2		0.32925	-0.5572	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	29.20%	685	0.00%	17		0.11163	2.6154	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL(%)	R&B	19.96%	100,610	16.14%	1,462		0.01053	3.6217	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	17.71%	57,711	12.20%	697		0.01455	3.7915	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL(%)	R&B&D - Disp	20.16%	101,957	33.33%	21		0.08756	-1.5043	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	20.16%	101,957	25.00%	16		0.10031	-0.4824	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	48.13%	2,055	18.37%	49		0.07222	4.1204	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	41.90%	4,327	13.64%	22		0.10546	2.6800	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	28.45%	232	27.47%	91		0.05581	0.1748	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	28.40%	257	23.08%	52		0.06857	0.7770	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL(%)	ADSL to Retail	48.13%	2,055	28.57%	14		0.13399	1.4594	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	41.90%	4,327	30.56%	36		0.08257	1.3738	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	19.96%	100,610	20.37%	869		0.01362	-0.3033	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	19.96%	100,610	15.35%	254		0.02511	1.8324	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	19.97%	98,707	15.06%	777		0.01440	3.4111	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	17.60%	46,843	23.33%	30		0.06955	-0.8245	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL(%)	Design	35.46%	2,724	16.67%	18		0.11313	1.6614	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL(%)	Design	33.76%	3,276	33.33%	9		0.15785	0.0271	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL(%)	R&B	19.96%	100,610	14.71%	68		0.04848	1.0827	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL(%)	R&B	17.71%	57,711	5.66%	53		0.05246	2.2969	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 3 4 12.1	M&R-4	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	20 02%	98,999						
B 3 4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	17 65%	56,648						
		Out of Service > 24 hours									
B 3 5 1.1	M&R-5	Switch Ports/Dispatch/FL(%)	R&B (POTS)	19 53%	62,552						
B.3.5 1.2	M&R-5	Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	5.97%	16,111						
B 3 5 2 1	M&R-5	Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	0.00%	913	0 00%	2		0 00000		YES
B 3 5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0 29%	685	0 00%	17		0 01325	0 2204	YES
B 3.5 3.1	M&R-5	Loop + Port Combinations/Dispatch/FL(%)	R&B	19.54%	63,687	13 54%	990		0 01270	4 7300	YES
B 3 5.3 2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	5 96%	16,589	4 87%	390		0 01212	0 8941	YES
B.3.5.4 1	M&R-5	Combo Other/Dispatch/FL(%)	R&B&D - Disp	19 16%	65,293	0 00%	21		0 08589	2 2303	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	19 16%	65,293	6 25%	16		0 09839	1 3116	YES
B 3.5 5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	52 94%	2,055	0 00%	49		0 07215	7 3381	YES
B 3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	5 99%	4,327	0 00%	22		0 05070	1 1805	YES
B 3 5.6.1	M&R-5	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	3 90%	231	0.00%	91		0 02395	1 6268	YES
B 3 5 6.2	M&R-5	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	1 56%	257	1.92%	52		0 01882	-0 1948	YES
B 3 5.7.1	M&R-5	Line Sharing/Dispatch/FL(%)	ADSL to Retail	52 94%	2,055	0.00%	0				YES
B.3 5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	5.99%	4,327	0 00%	0				YES
B 3 5 8.1	M&R-5	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	19 54%	63,687	2 99%	869		0 01354	12 2210	YES
B 3 5 8 2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	19 54%	63,687	0 00%	254		0 02493	7 8390	YES
B.3.5 9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	19 53%	62,519	21 05%	57		0.05253	-0 2895	YES
B.3.5 9 2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	5.93%	16,049	0 00%	1		0.23623	0 2511	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL(%)	Design	2 64%	2,724	5 56%	18		0 03793	-0 7677	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL(%)	Design	0.95%	3,276	0 00%	9		0 03232	0 2928	YES
B 3 5 11 1	M&R-5	Other Non-Design/Dispatch/FL(%)	R&B	19 54%	63,687	11.11%	45		0 05913	1 4259	YES
B.3.5.11 2	M&R-5	Other Non-Design/Non-Dispatch/FL(%)	R&B	5 96%	16,589	0 00%	24		0.04834	1 2320	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	19 53%	62,552						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	5 97%	16,111						
		Unbundled Network Elements - Billing									
		Invoice Accuracy									
B.4.1	B-1	FL(%)	BST - State	98.32%	$504,739,660	99 65%	$6,409,812		0 00005	-259 7934	YES
		Mean Time to Deliver Invoices - CRIS									
B.4 2	B-2	Region(business days)	BST - Region	4.13	1	3.49	1,395				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C 1 1	O-7	Local Interconnection Trunks/FL(%)	Diagnostic			62.41%	141				Diagnostic
	Reject Interval										
C 1.2	O-8	Local Interconnection Trunks/FL(%)	>= 85% w in 4 days			89.77%	88				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/FL(%)	>= 95% w in 10 days			91 03%	156				NO
	FOC & Reject Response Completeness										
C 1 4	O-11	Local Interconnection Trunks/FL(%)	>= 95%			94 16%	120				NO
	FOC & Reject Response Completeness (Multiple Responses)										
C.1.5	O-11	Local Interconnection Trunks/FL(%)	>= 95%								
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C 2.1	P-4	Local Interconnection Trunks/FL(days)	Parity w Retail	19.83	48	23.20	15	8 554	2 53016	-1 3306	YES
	Held Orders										
C 2.2	P-1	Local Interconnection Trunks/FL(days)	Parity w Retail	0 00	0	0 00	0				YES
	% Jeopardies										
C.2.3	P-2	Local Interconnection Trunks/FL(%)	Parity w Retail	0.00%	54	0.00%	25		0 00000		YES
	Average Jeopardy Notice Interval										
C 2 4	P-2	Local Interconnection Trunks/FL(hours)	95% >= 48 hrs								
	% Missed Installation Appointments										
C 2 5	P-3	Local Interconnection Trunks/FL(%)	Parity w Retail	0.00%	48	0 00%	15		0 00000		YES
	% Provisioning Troubles within 30 Days										
C.2.6	P-9	Local Interconnection Trunks/FL(%)	Parity w Retail	0 07%	6,138	0.00%	1,169		0 00081	0 8002	YES
	Average Completion Notice Interval										
C.2.7	P-5	Local Interconnection Trunks/FL(hours)	Parity w Retail	51.58	40	13 94	15	104.014	31 49165	1 1952	YES
	Total Service Order Cycle Time										
C.2.8	P-10	Local Interconnection Trunks/FL(days)	Diagnostic								
	Total Service Order Cycle Time (offered)										
C 2 9	P-10	Local Interconnection Trunks/FL(days)	Diagnostic								
	% Completions w/o Notice or < 24 hours										
C.2 10 1	P-6	Local Interconnection Trunks/Dispatch/FL(%)	Diagnostic			100 00%	15				Diagnostic
C.2.10.2	P-6	Local Interconnection Trunks/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
C.2 11.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/FL(%)	>= 95%			100 00%	53				YES
C 2 11.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/FL(%)	>= 95%			92 31%	26				NO
C.2.11.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	1				YES
C 2.11.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			100 00%	3				YES
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C 3 1 1	M&R-1	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	33 33%	9	0 00%	3		0 31427	1 0607	YES
C.3 1 2	M&R-1	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.99%	101	0 00%	22		0 02329	0 4250	YES
	Customer Trouble Report Rate										

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C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	0.00%	408,183	0.00%	144,207		0.00001	0.0866	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.02%	408,183	0.02%	144,207		0.00005	1.9690	YES
		Maintenance Average Duration									
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/FL(hours)	Parity w Retail	883.50	9	5.68	3	1339.979	893.31907	0.9827	YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/FL(hours)	Parity w Retail	1.17	101	0.98	22	3.772	0.88754	0.2128	YES
		% Repeat Troubles within 30 Days									
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	33.33%	9	0.00%	3		0.31427	1.0607	YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	9.90%	101	4.55%	22		0.07027	0.7621	YES
		Out of Service > 24 hours									
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	33.33%	9	0.00%	3		0.31427	1.0607	YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.99%	101	0.00%	22		0.02329	0.4250	YES
		Local Interconnection Trunks - Billing									
		Invoice Accuracy									
C.4.1	B-1	FL(%)	BST - State	98.32%	$504,739,660	97.71%	$6,987,186		0.00005	123.1955	NO
		Mean Time to Deliver Invoices - CABS									
C.4.2	B-2	Region(calendar days)	BST - Region	5.06	1	4.61	4,082				YES
		LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING									
		Trunk Group Performance - Aggregate									
C.5.1	TGP-1	FL	>0.5% dif 2 consec. Hrs			0					YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC,										
D 1 1 1	OSS-2	EDI/Region(%)	>= 99 5%			100 00%					YES
D 1 1 2	OSS-2	HAL/Region(%)	>= 99.5%			100 00%					YES
D.1.1.3	OSS-2	LENS/Region(%)	>= 99 5%			99.92%					YES
D.1 1 4	OSS-2	LEO MAINFRAME/Region(%)	>= 99.5%			100.00%					YES
D.1 1.5	OSS-2	LEO UNIX/Region(%)	>= 99.5%								
D 1 1 6	OSS-2	LESOG/Region(%)	>= 99.5%			100 00%					YES
D 1 1 7	OSS-2	TAG/Region(%)	>= 99.5%			99.98%					YES
D.1.1.8	OSS-2	PSIMS/Region(%)	>= 99 5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2 1	OSS-2	ATLAS/COFFI/Region(%)	>= 99 5%			99 99%					YES
D 1 2 2	OSS-2	BOCRIS/Region(%)	>= 99.5%			99 99%					YES
D 1 2 3	OSS-2	DSAP/Region(%)	>= 99.5%			99 98%					YES
D.1 2.4	OSS-2	RSAG/Region(%)	>= 99.5%			99 99%					YES
D 1.2.5	OSS-2	SOCS/Region(%)	>= 99.5%			99.99%					YES
D.1.2 6	OSS-2	SONGS/Region(%)	>= 99.5%			99.99%					YES
D 1.2.7	OSS-2	DOE/Region(%)	>= 99 5%			100.00%					YES
D.1 2 8	OSS-2	LNP Gateway/Region(%)	>= 99.5%			100.00%					YES
D.1.2.9	OSS-2	COG/Region(%)	>= 99.5%			100.00%					YES
D 1.2.10	OSS-2	DOM/Region(%)	>= 99.5%			99.99%					YES
D.1 2 11	OSS-2	SOG/Region(%)	>= 99.5%			100 00%					YES
	Average Response Interval - CLEC (LENS) *(BST Measure Includes Additional 2 Seconds)*										
D.1 3.1 1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3 06	2,788,670	1.41	340,259				YES
D 1 3 1 2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3 31	6,413	1.41	340,259				YES
D.1.3 2 1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3.18	8,259,421	1 26	222,420				YES
D 1 3.2 2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4 86	749,470	1.26	222,420				YES
D 1.3.3 1	OSS-1	ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	3.16	821,942	1 13	85,216				YES
D 1 3.3.2	OSS-1	ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2 74	243,059	1 13	85,216				YES
D.1.3.4.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2 79	1,488,382	0.59	1,232				YES
D.1.3 4.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2 68	296,523	0.59	1,232				YES
D.1.3 5 1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10 10	4,803,641	1.42	1,176,815				YES
D 1 3.5.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3 29	536,898	1 42	1,176,815				YES
D.1 3 6.1	OSS-1	COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4.74	10,143,203	6 33	47,940				NO
D.1.3.6.2	OSS-1	COFFI/Region(seconds)	ROS - OASISBIG + 2 sec	5.53	643,081	6 33	47,940				NO
D.1.3.7.1	OSS-1	PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4 74	10,143,203	0 10	96,782				YES
D.1 3 7.2	OSS-1	PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	5 53	643,081	0 10	96,782				YES
	Average Response Interval - CLEC (TAG) *(BST Measure Includes Additional 2 Seconds)*										
D.1.4.1 1	OSS-1	RSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	3 06	2,788,670	1 68	193,263				YES
D.1.4 1.2	OSS-1	RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	3 31	6,413	1 68	193,263				YES
D 1 4 2 1	OSS-1	RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	3 18	8,259,421	1 72	44,039				YES
D 1 4 2.2	OSS-1	RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4 86	749,470	1 72	44,039				YES
D.1.4.3 1	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D.1.4 3.2	OSS-1	ATLAS - MLH/Region(seconds)	Diagnostic								Diagnostic
D 1 4.4.1	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D 1 4 4 2	OSS-1	ATLAS - DID/Region(seconds)	Diagnostic								Diagnostic
D 1 4.5.1	OSS-1	ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	3 16	821,942	1.96	6,798				YES
D.1.4 5.2	OSS-1	ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2 74	243,059	1.96	6,798				YES
D.1 4 6.1	OSS-1	DSAP/Region(seconds)	RNS - DSAP + 2 sec	2 79	1,488,382	2 65	253,701				YES
D.1 4 6.2	OSS-1	DSAP/Region(seconds)	ROS - DSAP + 2 sec	2 68	296,523	2 65	253,701				YES
D 1 4 7.1	OSS-1	HAL/CRIS/Region(seconds)	RNS - CRSACCTS + 2 sec	10 10	4,803,641	2 16	167,141				YES
D 1 4 7.2	OSS-1	HAL/CRIS/Region(seconds)	ROS - CRSOCSR + 2 sec	3 29	536,898	2 16	167,141				YES
D 1 4 8.1	OSS-1	CRSEINT/Region(seconds)	RNS - CRSACCTS + 2 sec	This data not applicable after 8-1-2001, see D.1.4.7.1							
D 1 4 8 2	OSS-1	CRSEINT/Region(seconds)	ROS - CRSOCSR + 2 sec	This data not applicable after 8-1-2001, see D.1.4.7.2							

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
D.1.4.9.1	OSS-1	CRSECSRL/Region(seconds)		RNS - CRSACCTS + 2 sec	[redacted]							
D.1.4.9.2	OSS-1	CRSECSRL/Region(seconds)		ROS - CRSOCSR + 2 sec	[redacted]							
	Operations Support Systems - Maintenance and Repair											
	% Interface Availability - BST											
D.2.1	OSS-3	TAFI/Region(%)		>= 99.5%	100.00%							YES
	% Interface Availability - CLEC											
D.2.2.1	OSS-3	CLEC TAFI/Region(%)		>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region(%)		>= 99.5%			99.98%					YES
	% Interface Availability - BST & CLEC											
D.2.3.1	OSS-3	CRIS/Region(%)		>= 99.5%			99.99%					YES
D.2.3.2	OSS-3	LMOS HOST/Region(%)		>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region(%)		>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region(%)		>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region(%)		>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region(%)		>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region(%)		>= 99.5%			99.99%					YES
	Average Response Interval											
D.2.4.1.1	OSS-4	CRIS/Region(%) <= 4 Seconds		Parity w Retail	95.48%	1,438,663	94.86%	92,121		0.00071	8.8276	NO
D.2.4.1.2	OSS-4	CRIS/Region(%) <= 10 Seconds		Parity w Retail	98.87%	1,438,663	99.23%	92,121		0.00036	-9.9247	YES
D.2.4.1.3	OSS-4	CRIS/Region(%) > 10 Seconds		Parity w Retail	1.13%	1,438,663	0.77%	92,121		0.00036	9.9247	YES
D.2.4.2.1	OSS-4	DLETH/Region(%) <= 4 Seconds		Parity w Retail	9.96%	40,891	9.48%	770		0.01089	0.4385	YES
D.2.4.2.2	OSS-4	DLETH/Region(%) <= 10 Seconds		Parity w Retail	79.74%	40,891	85.71%	770		0.01462	-4.0884	YES
D.2.4.2.3	OSS-4	DLETH/Region(%) > 10 Seconds		Parity w Retail	20.26%	40,891	14.29%	770		0.01462	4.0884	YES
D.2.4.3.1	OSS-4	DLR/Region(%) <= 4 Seconds		Parity w Retail	5.98%	31,830	14.51%	38,390		0.00180	-47.4622	YES
D.2.4.3.2	OSS-4	DLR/Region(%) <= 10 Seconds		Parity w Retail	84.33%	31,830	92.41%	38,390		0.00276	-29.3310	YES
D.2.4.3.3	OSS-4	DLR/Region(%) > 10 Seconds		Parity w Retail	15.67%	31,830	7.59%	38,390		0.00276	29.3310	YES
D.2.4.4.1	OSS-4	LMOS/Region(%) <= 4 Seconds		Parity w Retail	99.68%	1,438,646	97.90%	93,350		0.00019	92.8188	NO
D.2.4.4.2	OSS-4	LMOS/Region(%) <= 10 Seconds		Parity w Retail	99.81%	1,438,646	99.38%	93,350		0.00015	29.1786	NO
D.2.4.4.3	OSS-4	LMOS/Region(%) > 10 Seconds		Parity w Retail	0.19%	1,438,646	0.62%	93,350		0.00015	-29.1786	NO
D.2.4.5.1	OSS-4	LMOSupd/Region(%) <= 4 Seconds		Parity w Retail	98.42%	1,044,460	93.57%	53,540		0.00055	87.7760	NO
D.2.4.5.2	OSS-4	LMOSupd/Region(%) <= 10 Seconds		Parity w Retail	99.86%	1,044,460	96.17%	53,540		0.00017	222.5064	NO
D.2.4.5.3	OSS-4	LMOSupd/Region(%) > 10 Seconds		Parity w Retail	0.14%	1,044,460	3.83%	53,540		0.00017	-222.5064	NO
D.2.4.6.1	OSS-4	LNP/Region(%) <= 4 Seconds		Parity w Retail	99.77%	104,122	98.88%	5,180		0.00068	13.1916	NO
D.2.4.6.2	OSS-4	LNP/Region(%) <= 10 Seconds		Parity w Retail	99.91%	104,122	99.75%	5,180		0.00043	3.8011	NO
D.2.4.6.3	OSS-4	LNP/Region(%) > 10 Seconds		Parity w Retail	0.09%	104,122	0.25%	5,180		0.00043	-3.8011	NO
D.2.4.7.1	OSS-4	MARCH/Region(%) <= 4 Seconds		Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.2	OSS-4	MARCH/Region(%) <= 10 Seconds		Parity w Retail	29.95%	6,534	24.78%	464		0.02201	2.3478	NO
D.2.4.7.3	OSS-4	MARCH/Region(%) > 10 Seconds		Parity w Retail	70.05%	6,534	75.22%	464		0.02201	-2.3478	NO
D.2.4.8.1	OSS-4	OSPCM/Region(%) <= 4 Seconds		Parity w Retail	51.15%	4,645	49.33%	75		0.05818	0.3125	YES
D.2.4.8.2	OSS-4	OSPCM/Region(%) <= 10 Seconds		Parity w Retail	96.53%	4,645	100.00%	75		0.02129	-1.6279	YES
D.2.4.8.3	OSS-4	OSPCM/Region(%) > 10 Seconds		Parity w Retail	3.47%	4,645	0.00%	75		0.02129	1.6279	YES
D.2.4.9.1	OSS-4	Predictor/Region(%) <= 4 Seconds		Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.2	OSS-4	Predictor/Region(%) <= 10 Seconds		Parity w Retail	20.18%	69,102	31.36%	5,721		0.00552	-20.2443	YES
D.2.4.9.3	OSS-4	Predictor/Region(%) > 10 Seconds		Parity w Retail	79.82%	69,102	68.64%	5,721		0.00552	20.2443	YES
D.2.4.10.1	OSS-4	SOCS/Region(%) <= 4 Seconds		Parity w Retail	99.82%	214,410	99.88%	14,791		0.00036	-1.5089	YES
D.2.4.10.2	OSS-4	SOCS/Region(%) <= 10 Seconds		Parity w Retail	99.98%	214,410	99.99%	14,791		0.00011	-0.2182	YES
D.2.4.10.3	OSS-4	SOCS/Region(%) > 10 Seconds		Parity w Retail	0.02%	214,410	0.01%	14,791		0.00011	0.2182	YES
D.2.4.11.1	OSS-4	NIW/Region(%) <= 4 Seconds		Parity w Retail	68.95%	57,955	67.62%	3,447		0.00811	1.6325	YES
D.2.4.11.2	OSS-4	NIW/Region(%) <= 10 Seconds		Parity w Retail	99.32%	57,955	99.16%	3,447		0.00144	1.1477	YES
D.2.4.11.3	OSS-4	NIW/Region(%) > 10 Seconds		Parity w Retail	0.68%	57,955	0.84%	3,447		0.00144	-1.1477	YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/FL (calendar days)	<= 15 days			9	2				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			6	66				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)	<= 15 days			3	8				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/FL (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= **45 days**			3	1				YES
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days			27	2				YES
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)	<= **45 days**			9	68				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days			41	6				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			42	7				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/FL (%)	< 10% missed			0.00%	1				YES
E.1.3.2	C-3	Physical/FL (%)	< 10% missed			0.00%	83				YES

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.2	O-3	Aggregate/Region(%)		Diagnostic			86.31%	272,689				Diagnostic
F.1.1.3	O-3	Residence/Region(%)		>= 95%			89.40%	189,172				NO
F.1.1.4	O-3	Business/Region(%)		>= 90%			75.18%	6,402				NO
F.1.1.5	O-3	UNE/Region(%)		>= 85%			79.66%	77,115				NO
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.2	O-3	Aggregate/Region(%)		Diagnostic			76.67%	306,989				Diagnostic
F.1.2.3	O-3	Residence/Region(%)		Diagnostic			82.07%	206,049				Diagnostic
F.1.2.4	O-3	Business/Region(%)		Diagnostic			53.26%	9,037				Diagnostic
F.1.2.5	O-3	UNE/Region(%)		Diagnostic			66.84%	91,903				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.2	O-3	Aggregate/Region(%)		>= 85%			91.24%	10,560				YES
F.1.3.3	O-3	Residence/Region(%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region(%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Inquiry (Manual)											
F.2.1	PO-1	Loops/FL(%)		>= 95% w in 3 bus days			100.00%	26				YES
	Loop Makeup Inquiry (Electronic)											
F.2.2	PO-2	Loops/FL(%)		>= 95% w in 1 min			97.94%	1,312				YES
	General - Ordering											
	Service Inquiry with Firm Order											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL(%)		>= 95% w in 5 bus days			94.87%	78				NO
F.3.1.2	O-10	Local Interoffice Transport/FL(%)		>= 95% w in 5 bus days			100.00%	7				YES
	General - Ordering											
	Average Speed of Answer											
F.4.1	O-12	Region(seconds)		Parity w Retail	174.38	6,225,045	27.24	69,274				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region(seconds)		Parity w Retail	37.42	1,903,933	24.23	77,177				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	FL(seconds)		PBD			5.11					PBD
	% Answered in 30 seconds											
F.6.2	OS-2	FL(%)		PBD			96.70%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	FL(seconds)		PBD			5.64					PBD

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
			% Answered in 20 seconds									
F.7.2	DA-2	FL(%)		PBD			94.40%					PBD
	General - E911											
			Mean Interval									
F.8.1	E-3	FL(hours)		PBD			1.59	1,214				PBD
			% Accuracy									
F.8.2	E-2	FL(%)		PBD			93.02%	610,637				PBD
			% Timeliness									
F.8.3	E-1	FL(%)		PBD			100.00%	1,214				PBD
	General - Billing											
			Usage Data Delivery Accuracy									
F.9.1	B-3	Region(%)		Parity w Retail	99.41%	5,419	100.00%	18,003		0.00119	-4.9742	YES
			Usage Data Delivery Timeliness									
F.9.2	B-5	Region(%)		Parity w Retail	98.89%	31,341	98.37%	270,743,237		0.00059	8.7900	NO
			Usage Data Delivery Completeness									
F.9.3	B-4	Region(%)		Parity w Retail	99.85%	31,341	99.54%	270,743,237		0.00022	14.5662	NO
			Mean Time to Deliver Usage									
F.9.4	B-6	Region(days)		Parity w Retail	3.38	31,341	2.74	270,743,237				YES
			Recurring Charge Completeness									
F.9.5.1	B-7	Resale/FL(%)		Parity w Retail	85.67%	$21,723,295	96.40%	$1,071,710		0.00092	-117.0968	YES
F.9.5.2	B-7	UNE/FL(%)		>= 90%			98.44%	$509,744				YES
F.9.5.3	B-7	Interconnection/FL(%)		>= 90%			92.56%	$13,077				YES
			Non-Recurring Charge Completeness									
F.9.6.1	B-8	Resale/FL(%)		Parity w Retail	88.16%	$27,022,168	95.23%	$1,011,714		0.00095	-74.3954	YES
F.9.6.2	B-8	UNE/FL(%)		>= 90%			96.26%	$1,869,967				YES
F.9.6.3	B-8	Interconnection/FL(%)		>= 90%			73.99%	$535,910				NO
	General - Change Management											
			% Software Release Notices Sent On Time									
F.10.1	CM-1	FL(%)		>= 98% w in 30 days			100.00%	1				YES
			Average Software Release Notice Delay Days									
F.10.2	CM-2	FL(average)		>= 25 days prior to release								
			% Change Management Documentation Sent On Time									
F.10.3	CM-3	FL(%)		>= 98% w in 30 days			0.00%	1				NO
			Average Documentation Release Delay Days									
F.10.5	CM-4	FL(average)		>= 25 days prior to release			-16	1				NO
			% CLEC Interface Outages Sent within 15 Minutes									
F.10.6	CM-5	FL(%)		>= 97% w in 15 min			100.00%	24				YES
	General - New Business Requests											
			% New Business Requests Processed within 30 Business Days									
F.11.1	BFR-1	Region(%)		>= 90% w in 30 bus days								
			% Quotes Provided within X Business Days									
F.11.2.1	BFR-2A	Region(%)		>= 90% w in 10 bus days								
F.11.2.2	BFR-2B	Region(%)		**>= 90% w in 30 bus days**								

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				Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F 11 2.3	BFR-2C	Region(%)		>= 90% w in 60 bus days								
	General - Ordering											
	Acknowledgement Message Timeliness											
F.12 1.1	O-1	EDI/Region(%)		>= 95% w in 30 min			100 00%	85,178				YES
F.12.1.2	O-1	TAG/Region(%)		>= 95% w in 30 min			99.99%	291,001				YES
	Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region(%)		100%			100.00%	85,178				YES
F.12.2.2	O-2	TAG/Region(%)		100%			100 00%	291,001				YES
	General - Database Updates											
	Average Database Update Interval											
F.13.1.1	D-1	LIDB/FL(hours)		PBD	3 62	22	3 62	22				PBD
F.13 1.2	D-1	Directory Listings/FL(hours)		PBD	0.08	26	0.08	26				PBD
F.13 1.3	D-1	Directory Assistance/FL(hours)		PBD	3 20	26	3 19	26				PBD
	% Update Accuracy											
F.13.2.1	D-2	LIDB/FL(%)		>= 95%			100 00%	58				YES
F.13 2 2	D-2	Directory Listings/FL(%)		>= 95%			100 00%	42				YES
F.13.2.3	D-2	Directory Assistance/FL(%)		>= 95%			100 00%	58				YES
	% NXXs / LRNs Loaded by LERG Effective Date											
F.13.3	D-3	Region(%)		100%			100 00%	55				YES
	General - Network Outage Notification											
	Mean Time to Notify CLEC of Major Network Outages											
F.14 1	M&R-7	Region(minutes)		Panty w Retail	0	0	0	0				YES

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			Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Nov-01 Equity
	Collocation - Collocation										
	Average Response Time										
E.1 1.1	C-1	Virtual/FL (calendar days)	<= 20 days			9	2				YES
E 1.1.2	C-1	Physical Caged/FL (calendar days)	<= 30 days			6	66				YES
E.1 1.3	C-1	Physical Cageless/FL (calendar days)	<= 30 days			3	8				YES
	Average Arrangement Time										
E 1 2 1	C-2	Virtual-Ordinary/FL (calendar days)	<= 50 days			3	1				YES
E 1.2.2	C-2	Virtual-Extraordinary/FL (calendar days)	<= 75 days								
E.1 2.3	C-2	Physical Caged/FL (calendar days)	<= 90 days			10	70				YES
E.1 2 4	C-2	Physical Cageless/FL (calendar days)	<= 60 days			40	10				YES
E 1 2 5	C-2	Physical Cageless-Extraordinary/FL (calendar days)	<= 90 days			45	3				YES
	% Due Dates Missed										
E 1.3 1	C-3	Virtual/FL (%)	< 5% missed			0.00%	1				YES
E.1 3.2	C-3	Physical/FL (%)	< 5% missed			0.00%	83				YES

		PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE			
REGION ALL SERVICES		76.67%	86.31%
		FLOW-THROUGH %	
BST AGGREGATE			
REGION			
- RETAIL RESIDENCE		94.60%	
- RETAIL BUSINESS*		TBD	

***NOTE: BellSouth is reinstituting the reporting of business retail flow through as directed by the Georgia Public Service Commission. BellSouth currently has no way to measure flow through for the Regional Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	0	100	0	100	12	22	1	65	16	7	9	49	72.06%	75 38%	87 50%
#2	15	0	0	15	4	2	0	9	3	2	1	6	50.00%	66.67%	75 00%
#3	596	0	0	596	69	96	6	425	94	73	21	331	69.98%	77 88%	81 93%
#4	1,605	0	0	1,605	231	29	7	1,338	239	216	23	1,099	71 09%	82 14%	83 57%
#5	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#6	5	0	0	5	0	0	0	5	0	0	0	5	100 00%	100 00%	100.00%
#7	22	0	0	22	5	1	0	16	5	4	1	11	55.00%	68 75%	73 33%
#8	0	0	8	8	6	1	0	1	1	1	0	0	0.00%	0 00%	0 00%
#9	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0.00%
#10	1,130	0	0	1,130	49	166	5	910	666	593	73	244	27 54%	26.81%	29 15%
#11	292	0	0	292	199	16	4	73	13	11	2	60	22.22%	82.19%	84 51%
#12	69	0	0	69	26	8	1	34	10	9	1	24	40.68%	70 59%	72.73%
#13	492	0	0	492	19	26	0	447	40	34	6	407	88.48%	91.05%	92 29%
#14	0	736	0	736	180	113	5	438	179	144	35	259	44.43%	59 13%	64.27%
#15	0	0	114	114	0	33	0	81	11	11	0	70	86.42%	86 42%	86 42%
#16	888	0	0	888	214	64	6	604	185	139	46	419	54.27%	69 37%	75 09%
#17	0	81	0	81	4	23	0	54	27	18	9	27	55 10%	50 00%	60 00%
#18	0	0	4	4	0	0	0	4	0	0	0	4	100 00%	100 00%	100 00%
#19	369	0	0	369	53	43	5	268	50	36	14	218	71.01%	81.34%	85 83%
#20	84	0	0	84	3	19	0	62	20	14	6	42	71 19%	67 74%	75.00%
#21	0	0	63	63	9	10	0	44	19	13	6	25	53.19%	56.82%	65 79%
#22	17	0	0	17	0	4	0	13	2	2	0	11	84 62%	84 62%	84 62%
#23	0	91	0	91	34	6	2	49	16	8	8	33	44 00%	67 35%	80 49%
#24	4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50 00%	100 00%
#25	754	0	0	754	92	64	3	595	35	28	7	560	82.35%	94 12%	95 24%
#26	0	0	3	3	0	2	0	1	0	0	0	1	100 00%	100 00%	100 00%
#27	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#28	0	0	7	7	0	4	0	3	1	0	1	2	100 00%	66.67%	100 00%
#29	0	0	26	26	0	10	0	16	6	6	0	10	62 50%	62 50%	62 50%
#30	35	0	0	35	6	2	0	27	13	7	6	14	51 85%	51 85%	66 67%
#31	764	0	0	764	23	47	0	694	30	21	9	664	93 79%	95 68%	96 93%
#32	442	0	0	442	40	21	0	381	17	14	3	364	87.08%	95 54%	96 30%
#33	0	1	0	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#34	2,110	0	0	2,110	107	191	15	1,797	174	148	26	1,623	86 42%	90 32%	91 64%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#35	0	764	0	764	43	92	5	624	163	129	34	461	72.83%	73 88%	78 14%
#36	1,474	0	0	1,474	172	122	8	1,172	282	215	67	890	69 69%	75.94%	80 54%
#37	135	0	0	135	14	22	3	96	29	19	10	67	67.00%	69 79%	77 91%
#38	112	0	0	112	13	13	1	85	11	11	0	74	75 51%	87.06%	87 06%
#39	17	0	0	17	1	2	0	14	0	0	0	14	93 33%	100 00%	100 00%
#40	46	0	0	46	11	6	0	29	2	0	2	27	71 05%	93.10%	100.00%
#41	440	0	0	440	12	44	0	384	10	8	2	374	94 92%	97.40%	97 91%
#42	69	0	0	69	3	2	0	64	4	2	2	60	92 31%	93 75%	96 77%
#43	227	0	0	227	56	56	1	114	23	18	5	91	55 15%	79.82%	83 49%
#44	165	0	0	165	9	7	0	149	8	8	0	141	89 24%	94.63%	94 63%
#45	349	0	0	349	55	30	0	264	27	17	10	237	76 70%	89 77%	93 31%
#46	462	0	0	462	35	31	0	396	25	23	2	371	86 48%	93 69%	94 16%
#47	129	0	0	129	18	14	1	96	15	9	6	81	75.00%	84.38%	90 00%
#48	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#49	27,355	0	0	27,355	2,125	1,714	43	23,473	1,617	1,402	215	21,856	86.10%	93 11%	93 97%
#50	36	0	0	36	4	4	0	28	12	9	3	16	55 17%	57.14%	64 00%
#51	0	0	2	2	0	1	0	1	1	1	0	0	0 00%	0 00%	0 00%
#52	54	0	0	54	6	5	0	43	10	8	2	33	70 21%	76.74%	80 49%
#53	0	0	2	2	0	0	0	2	1	1	0	1	50 00%	50.00%	50 00%
#54	21	0	0	21	5	0	0	16	2	2	0	14	66 67%	87.50%	87 50%
#55	0	0	8	8	0	2	0	6	2	2	0	4	66.67%	66 67%	66 67%
#56	29	0	0	29	1	1	0	27	26	15	11	1	5 88%	3 70%	6 25%
#57	5,796	0	0	5,796	497	481	6	4,812	342	258	84	4,470	85 55%	92.89%	94 54%
#58	474	0	0	474	28	17	1	428	33	31	2	395	87 00%	92 29%	92 72%
#59	36	0	0	36	7	12	0	17	7	3	4	10	50.00%	58 82%	76 92%
#60	27	0	0	27	4	1	0	22	1	1	0	21	80 77%	95 45%	95 45%
#61	0	78	0	78	66	5	0	7	3	2	1	4	5 56%	57 14%	66 67%
#62	93	0	0	93	5	8	2	78	26	19	7	52	68 42%	66.67%	73 24%
#63	96	0	0	96	9	10	0	77	6	5	1	71	83 53%	92.21%	93 42%
#64	426	0	0	426	50	58	2	316	144	113	31	172	51 34%	54 43%	60 35%
#65	425	0	0	425	54	74	3	294	106	86	20	188	57.32%	63.95%	68 61%
#66	26	0	0	26	3	5	0	18	6	3	3	12	66.67%	66 67%	80 00%
#67	0	398	0	398	281	94	1	22	13	9	4	9	3 01%	40 91%	50 00%
#68	5,213	0	0	5,213	683	467	43	4,020	758	610	148	3,262	71 61%	81 14%	84 25%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING									FLOWTHROUGH	
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#69	0	2,683	0	2,683	35	440	2	2,206	722	668	54	1,484	67 86%	67 27%	68 96%
#70	233	0	0	233	1	20	0	212	43	33	10	169	83 25%	79 72%	83 66%
#71	0	0	109	109	7	6	0	96	9	4	5	87	88.78%	90 63%	95 60%
#72	14	0	0	14	0	1	0	13	1	1	0	12	92.31%	92 31%	92.31%
#73	0	0	74	74	34	4	2	34	5	2	3	29	44 62%	85 29%	93 55%
#74	23	0	0	23	1	1	1	20	3	2	1	17	85.00%	85 00%	89 47%
#75	347	0	0	347	24	13	1	309	15	13	2	294	88 82%	95.15%	95 77%
#76	0	2	0	2	1	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#77	0	0	7	7	0	3	0	4	4	4	0	0	0.00%	0 00%	0 00%
#78	59	0	0	59	24	11	0	24	13	10	3	11	24 44%	45 83%	52 38%
#79	21	0	0	21	2	5	0	14	0	0	0	14	87 50%	100 00%	100 00%
#80	555	0	0	555	93	22	5	435	44	38	6	391	74.90%	89 89%	91 14%
#81	0	5	0	5	1	2	0	2	0	0	0	2	66.67%	100 00%	100 00%
#82	2,485	0	0	2,485	503	752	18	1,212	461	367	94	751	46.33%	61 96%	67 17%
#83	226	0	0	226	13	15	1	197	22	16	6	175	85 78%	88 83%	91 62%
#84	0	0	163	163	1	31	0	131	1	1	0	130	98.48%	99 24%	99 24%
#85	8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100 00%	100 00%
#86	0	0	172	172	69	4	0	99	18	17	1	81	48 50%	81 82%	82 65%
#87	23	0	0	23	0	4	0	19	1	1	0	18	94.74%	94 74%	94 74%
#88	0	181	0	181	151	12	2	16	7	6	1	9	5 42%	56.25%	60 00%
#89	4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66 67%	100 00%
#90	47	0	0	47	15	14	0	18	8	5	3	10	33 33%	55 56%	66 67%
#91	844	0	0	844	66	53	2	723	68	56	12	655	84 30%	90 59%	92 12%
#92	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#93	0	0	395	395	2	21	2	370	6	5	1	364	98 11%	98.38%	98 64%
#94	27	0	0	27	0	2	0	25	1	0	1	24	100 00%	96 00%	100 00%
#95	46	0	0	46	7	14	0	25	11	5	6	14	53.85%	56 00%	73 68%
#96	0	1,816	0	1,816	133	139	1	1,543	255	219	36	1,288	78.54%	83 47%	85 47%
#97	1,476	0	0	1,476	78	121	7	1,270	265	208	57	1,005	77.85%	79 13%	82 85%
#98	0	0	1,426	1,426	158	87	5	1,176	204	160	44	972	75.35%	82 65%	85 87%
#99	17	0	0	17	2	2	0	13	1	1	0	12	80.00%	92.31%	92 31%
#100	16	0	0	16	0	1	1	14	0	0	0	14	100 00%	100 00%	100 00%
#101	1,231	0	0	1,231	72	141	5	1,013	188	137	51	825	79.79%	81.44%	85 76%
#102	87	0	0	87	4	3	0	80	4	3	1	76	91.57%	95 00%	96 20%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#103	0	14	0	14	0	4	1	9	8	7	1	1	12 50%	11 11%	12 50%
#104	0	0	287	287	0	18	0	269	51	51	0	218	81 04%	81.04%	81 04%
#105	404	0	0	404	12	25	6	361	144	97	47	217	66 56%	60 11%	69 11%
#106	13	0	0	13	2	0	0	11	5	4	1	6	50 00%	54 55%	60 00%
#107	452	0	0	452	108	98	2	244	41	31	10	203	59 36%	83 20%	86 75%
#108	0	0	897	897	3	35	1	858	17	14	3	841	98.02%	98 02%	98 36%
#109	146	0	0	146	15	11	4	116	22	18	4	94	74 02%	81.03%	83 93%
#110	69	0	0	69	1	9	0	59	5	2	3	54	94 74%	91 53%	96 43%
#111	790	0	0	790	136	32	2	620	39	28	11	581	77 99%	93 71%	95 40%
#112	25	0	0	25	5	0	1	19	3	3	0	16	66.67%	84 21%	84 21%
#113	0	50	0	50	8	10	0	32	24	10	14	8	30.77%	25 00%	44 44%
#114	571	0	0	571	114	75	6	376	123	87	36	253	55.73%	67 29%	74 41%
#115	0	747	0	747	275	213	8	251	106	70	36	145	29.59%	57 77%	67 44%
#116	802	0	0	802	106	113	15	568	150	108	42	418	66 14%	73 59%	79 47%
#117	137	0	0	137	46	18	2	71	13	8	5	58	51 79%	81 69%	87 88%
#118	474	0	0	474	46	45	9	374	72	59	13	302	74 20%	80 75%	83 66%
#119	0	0	8,634	8,634	61	359	6	8,208	293	238	55	7,915	96 36%	96 43%	97 08%
#120	3,436	0	0	3,436	256	206	33	2,941	372	294	78	2,569	82.37%	87.35%	89 73%
#121	0	0	19	19	3	7	0	9	1	1	0	8	66.67%	88.89%	88.89%
#122	36	0	0	36	11	18	0	7	1	0	1	6	35 29%	85 71%	100 00%
#123	0	2,037	0	2,037	280	308	27	1,422	475	367	108	947	59 41%	66 60%	72.07%
#124	120	0	0	120	16	17	1	86	20	12	8	66	70 21%	76 74%	84 62%
#125	191	0	0	191	48	18	1	124	22	16	6	102	61 45%	82 26%	86 44%
#126	557	0	0	557	15	11	1	530	53	43	10	477	89 16%	90 00%	91 73%
#127	0	58	0	58	2	10	0	46	10	7	3	36	80.00%	78.26%	83 72%
#128	150	0	0	150	0	6	0	144	10	8	2	134	94 37%	93.06%	94 37%
#129	10,636	0	0	10,636	284	638	19	9,695	364	298	66	9,331	94.13%	96 25%	96 91%
#130	2,314	0	0	2,314	263	120	7	1,924	233	204	29	1,691	78.36%	87 89%	89 23%
#131	10	0	0	10	0	0	0	10	0	0	0	10	100.00%	100 00%	100 00%
#132	0	2	0	2	0	0	0	2	2	0	2	0	0 00%	0 00%	0 00%
#133	1,546	0	0	1,546	262	414	18	852	367	248	119	485	48 74%	56 92%	66 17%
#134	10	0	0	10	3	3	0	4	0	0	0	4	57 14%	100 00%	100 00%
#135	0	0	180	180	29	56	3	92	43	33	10	49	44.14%	53 26%	59 76%
#136	33	0	0	33	5	0	0	28	2	2	0	26	78 79%	92 86%	92 86%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#137	695	0	0	695	14	38	4	639	65	48	17	574	90 25%	89 83%	92.28%
#138	20	0	0	20	9	1	0	10	6	3	3	4	25 00%	40.00%	57 14%
#139	0	0	50	50	27	6	0	17	10	6	4	7	17.50%	41 18%	53 85%
#140	0	0	94	94	16	16	1	61	23	12	11	38	57 58%	62 30%	76 00%
#141	0	0	112	112	28	45	0	39	18	11	7	21	35.00%	53 85%	65 63%
#142	0	0	418	418	126	50	6	236	103	62	41	133	41.43%	56 36%	68 21%
#143	87	0	0	87	8	24	1	54	3	0	3	51	86 44%	94 44%	100 00%
#144	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50 00%	50 00%
#145	0	0	1	1	0	0	0	1	1	0	1	0	0.00%	0 00%	0 00%
#146	52	0	0	52	0	3	13	36	25	21	4	11	34 38%	30.56%	34 38%
#147	0	9,678	0	9,678	48	3,208	3	6,419	3,418	197	3,221	3,001	92.45%	46 75%	93 84%
#148	1	0	0	1	0	0	0	1	1	0	1	0	0 00%	0.00%	0 00%
#149	2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100.00%	100 00%
#150	284	0	0	284	27	56	0	201	51	35	16	150	70 75%	74 63%	81 08%
#151	333	0	0	333	57	33	3	240	37	31	6	203	69 76%	84.58%	86 75%
#152	458	0	0	458	32	24	5	397	69	50	19	328	80 00%	82 62%	86 77%
#153	5	0	0	5	1	1	0	3	1	1	0	2	50 00%	66.67%	66 67%
#154	2	0	0	2	2	0	0	0	0	0	0	0	0 00%	0.00%	0.00%
#155	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0 00%
#156	0	0	331	331	125	47	6	153	35	16	19	118	45.56%	77 12%	88 06%
#157	193	0	0	193	32	22	2	137	40	29	11	97	61.39%	70 80%	76 98%
#158	0	0	151	151	34	9	8	100	52	40	12	48	39.34%	48 00%	54 55%
#159	0	6,704	0	6,704	121	1,296	2	5,285	1,920	1,739	181	3,365	64.40%	63.67%	65 93%
#160	497	0	0	497	14	52	2	429	38	22	16	391	91 57%	91 14%	94 67%
#161	36	0	0	36	2	19	2	13	7	4	3	6	50.00%	46 15%	60 00%
#162	0	4,440	0	4,440	67	1,093	1	3,279	986	875	111	2,293	70 88%	69.93%	72 38%
#163	307	0	0	307	9	21	1	276	15	11	4	261	92.88%	94 57%	95 96%
#164	0	11	0	11	3	3	0	5	2	1	1	3	42.86%	60 00%	75.00%
#165	0	0	3	3	3	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#166	86	0	0	86	14	17	1	54	8	4	4	46	71.88%	85 19%	92 00%
#167	8	0	0	8	4	3	0	1	0	0	0	1	20.00%	100.00%	100 00%
#168	55	0	0	55	15	2	2	36	18	7	11	18	45 00%	50 00%	72 00%
#169	0	477	0	477	228	51	9	189	85	74	11	104	25 62%	55 03%	58 43%
#170	51	0	0	51	4	9	0	38	9	4	5	29	78 38%	76 32%	87 88%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#171	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#172	0	0	6	6	4	0	0	2	0	0	0	2	33 33%	100 00%	100 00%
#173	29	0	0	29	2	10	0	17	1	1	0	16	84.21%	94 12%	94 12%
#174	0	80	0	80	35	18	1	26	18	5	13	8	16 67%	30.77%	61 54%
#175	3	0	0	3	1	0	0	2	0	0	0	2	66 67%	100.00%	100 00%
#176	0	38,143	0	38,143	2,279	5,675	63	30,126	5,484	4,071	1,413	24,642	79.51%	81 80%	85 82%
#177	65	0	0	65	4	9	0	52	3	2	1	49	89.09%	94 23%	96 08%
#178	0	0	1	1	1	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#179	134	0	0	134	19	38	0	77	9	8	1	68	71 58%	88 31%	89.47%
#180	0	1,552	0	1,552	6	167	0	1,379	264	32	232	1,115	96 70%	80 86%	97.21%
#181	0	0	90	90	18	34	0	38	9	8	1	29	52.73%	76 32%	78 38%
#182	13	0	0	13	0	4	0	9	3	2	1	6	75.00%	66 67%	75 00%
#183	0	0	3	3	0	0	0	3	2	2	0	1	33.33%	33.33%	33 33%
#184	33	0	0	33	1	6	0	26	10	4	6	16	76 19%	61.54%	80 00%
#185	0	1,053	0	1,053	199	177	8	669	258	104	154	411	57.56%	61 43%	79 81%
#186	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0.00%	0 00%
#187	2,976	0	0	2,976	179	386	3	2,408	116	92	24	2,292	89 43%	95 18%	96 14%
#188	106	0	0	106	17	8	1	80	15	14	1	65	67 71%	81 25%	82 28%
#189	582	0	0	582	77	26	0	479	36	25	11	443	81.28%	92 48%	94 66%
#190	301	0	0	301	21	6	0	274	14	13	1	260	88 44%	94 89%	95 24%
#191	8	0	0	8	3	2	0	3	0	0	0	3	50 00%	100 00%	100 00%
#192	23	0	0	23	0	2	0	21	1	1	0	20	95.24%	95.24%	95 24%
#193	0	0	5	5	0	3	0	2	0	0	0	2	100 00%	100 00%	100 00%
#194	5	0	0	5	0	0	0	5	4	4	0	1	20.00%	20 00%	20 00%
#195	0	18	0	18	3	5	0	10	2	0	2	8	72.73%	80 00%	100 00%
#196	50	0	0	50	6	4	0	40	2	2	0	38	82 61%	95 00%	95 00%
#197	0	0	546	546	62	49	9	426	114	83	31	312	68.27%	73 24%	78 99%
#198	0	0	262	262	30	28	0	204	53	28	25	151	72 25%	74 02%	84 36%
#199	355	0	0	355	53	28	6	268	62	37	25	206	69 59%	76 87%	84 77%
#200	457	0	0	457	54	37	0	366	30	24	6	336	81 16%	91 80%	93 33%
#201	23	0	0	23	1	6	0	16	7	6	1	9	56 25%	56 25%	60 00%
#202	54,190	0	0	54,190	5,033	10,912	471	37,774	10,615	7,608	3,007	27,159	68 24%	71 90%	78 12%
#203	24	0	0	24	8	3	2	11	3	2	1	8	44 44%	72 73%	80 00%
#204	472	0	0	472	50	31	1	390	43	31	12	347	81 07%	88 97%	91 80%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING								FLOWTHROUGH			
					LESOG											
	Mechanized Interface Used				Manual	Rejects		Validated	Errors							
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#205	0	0	353	353	1	63	0	289	5	5	0	284	97.93%	98 27%	98 27%
#206	37	0	0	37	0	4	0	33	5	2	3	28	93.33%	84.85%	93.33%
#207	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0 00%	0 00%
#208	186	0	0	186	24	20	6	136	65	51	14	71	48.63%	52 21%	58 20%
#209	120	0	0	120	19	20	6	75	30	16	14	45	56.25%	60 00%	73 77%
#210	1,382	0	0	1,382	103	99	2	1,178	62	44	18	1,116	88.36%	94 74%	96 21%
#211	293	0	0	293	4	20	0	269	21	19	2	248	91.51%	92.19%	92 88%
#212	249	0	0	249	22	46	4	177	62	52	10	115	60 85%	64 97%	68 86%
#213	446	0	0	446	38	35	0	373	18	14	4	355	87.22%	95 17%	96 21%
#214	384	0	0	384	55	21	0	308	13	9	4	295	82 17%	95 78%	97 04%
#215	851	0	0	851	57	11	0	783	30	26	4	753	90.07%	96 17%	96 66%
#216	31	0	0	31	1	6	0	24	4	3	1	20	83 33%	83.33%	86 96%
#217	1,205	0	0	1,205	94	15	2	1,094	30	26	4	1,064	89.86%	97.26%	97 61%
#218	2	0	0	2	1	0	0	1	1	1	0	0	0 00%	0.00%	0 00%
#219	14	0	0	14	5	3	0	6	2	2	0	4	36.36%	66 67%	66 67%
#220	0	15	0	15	2	0	1	12	6	4	2	6	50 00%	50 00%	60 00%
#221	0	0	3,170	3,170	15	443	37	2,675	1,108	659	449	1,567	69.92%	58.58%	70 40%
#222	0	0	2,484	2,484	98	29	16	2,341	511	431	80	1,830	77 58%	78 17%	80 94%
#223	12,006	0	0	12,006	672	566	13	10,755	274	215	59	10,481	92.20%	97 45%	97 99%
#224	622	0	0	622	42	32	5	543	22	14	8	521	90 29%	95 95%	97 38%
#225	254	0	0	254	33	83	0	138	22	12	10	116	72.05%	84 06%	90 63%
#226	20	0	0	20	2	3	0	15	8	8	0	7	41 18%	46 67%	46 67%
#227	6	0	0	6	0	1	0	5	0	0	0	5	100.00%	100.00%	100 00%
#228	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#229	113	0	0	113	25	20	1	67	21	19	2	46	51.11%	68 66%	70 77%
#230	0	47	0	47	13	9	0	25	16	14	2	9	25 00%	36 00%	39 13%
#231	21	0	0	21	4	2	1	14	4	2	2	10	62.50%	71.43%	83 33%
#232	98	0	0	98	7	13	0	78	21	18	3	57	69.51%	73 08%	76 00%
#233	285	0	0	285	61	21	0	203	29	22	7	174	67 70%	85 71%	88 78%
#234	179	0	0	179	16	54	3	106	52	30	22	54	54 00%	50 94%	64.29%
#235	68	0	0	68	12	4	1	51	16	9	7	35	62 50%	68 63%	79 55%
#236	0	23	0	23	1	4	0	18	6	5	1	12	66.67%	66 67%	70 59%
#237	31	0	0	31	12	1	0	18	8	6	2	10	35.71%	55 56%	62 50%
#238	55	0	0	55	14	4	0	37	8	7	1	29	58 00%	78 38%	80 56%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#239	4,333	0	0	4,333	136	127	10	4,060	165	124	41	3,895	93 74%	95 94%	96 91%
#240	0	27	0	27	6	1	0	20	3	1	2	17	70 83%	85 00%	94 44%
#241	4	0	0	4	0	0	0	4	2	2	0	2	50 00%	50 00%	50 00%
#242	140	0	0	140	31	8	0	101	8	6	2	93	71 54%	92 08%	93 94%
#243	127	0	0	127	10	7	14	96	60	13	47	36	61 02%	37.50%	73 47%
#244	1,681	0	0	1,681	52	119	9	1,501	1,007	880	127	494	34 64%	32 91%	35 95%
#245	24	0	0	24	2	3	0	19	2	0	2	17	89.47%	89 47%	100 00%
#246	31	0	0	31	2	2	0	27	3	3	0	24	82 76%	88 89%	88 89%
#247	6	0	0	6	1	0	0	5	2	2	0	3	50.00%	60.00%	60 00%
#248	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
#249	364	0	0	364	37	23	0	304	22	21	1	282	82 94%	92 76%	93 07%
#250	0	0	3	3	3	0	0	0	0	0	0	0	0 00%	0 00%	0.00%
#251	62	0	0	62	8	7	0	47	6	5	1	41	75 93%	87.23%	89.13%
#252	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100 00%
#253	18	0	0	18	2	3	2	11	4	1	3	7	70.00%	63.64%	87 50%
#254	11	0	0	11	0	1	0	10	2	2	0	8	80 00%	80.00%	80 00%
#255	15	0	0	15	0	9	0	6	2	2	0	4	66.67%	66.67%	66 67%
#256	116	0	0	116	17	7	0	92	13	11	2	79	73.83%	85 87%	87 78%
#257	0	0	84	84	5	23	0	56	21	14	7	35	64.81%	62.50%	71 43%
#258	19	0	0	19	14	2	0	3	2	2	0	1	5 88%	33 33%	33 33%
#259	14	0	0	14	2	4	0	8	1	1	0	7	70 00%	87.50%	87 50%
#260	8	0	0	8	1	2	0	5	0	0	0	5	83 33%	100.00%	100 00%
#261	253	0	0	253	24	33	4	192	55	42	13	137	67 49%	71.35%	76 54%
#262	1,115	0	0	1,115	104	91	0	920	31	25	6	889	87.33%	96 63%	97 26%
#263	2,104	0	0	2,104	36	90	3	1,975	206	119	87	1,769	91.94%	89 57%	93 70%
#264	17	0	0	17	4	1	0	12	4	3	1	8	53 33%	66 67%	72 73%
#265	13	0	0	13	4	2	0	7	2	2	0	5	45.45%	71 43%	71 43%
#266	5	0	0	5	0	1	0	4	1	1	0	3	75 00%	75 00%	75 00%
#267	2,507	0	0	2,507	264	203	14	2,026	232	171	61	1,794	80 48%	88 55%	91 30%
#268	0	0	14,030	14,030	1,202	2,771	71	9,986	3,232	2,186	1,046	6,754	66 59%	67 63%	75 55%
#269	1,450	0	0	1,450	261	135	8	1,046	169	122	47	877	69 60%	83 84%	87 79%
#270	225	0	0	225	32	13	1	179	10	9	1	169	80 48%	94.41%	94 94%
#271	14	0	0	14	2	4	0	8	0	0	0	8	80 00%	100 00%	100 00%
#272	0	0	1	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#273	135	0	0	135	17	3	0	115	10	9	1	105	80 15%	91.30%	92.11%
#274	9	0	0	9	0	1	0	8	2	2	0	6	75 00%	75.00%	75 00%
#275	28	0	0	28	9	3	1	15	5	5	0	10	41 67%	66 67%	66 67%
#276	0	0	169	169	0	9	0	160	0	0	0	160	100 00%	100 00%	100 00%
#277	13	0	0	13	0	0	1	12	1	1	0	11	91.67%	91 67%	91 67%
#278	1,222	0	0	1,222	85	89	4	1,044	40	31	9	1,004	89.64%	96.17%	97 00%
#279	501	0	0	501	31	56	3	411	34	30	4	377	86.07%	91 73%	92 63%
#280	0	0	1	1	1	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#281	7,588	0	0	7,588	377	594	8	6,609	697	530	167	5,912	86 70%	89.45%	91 77%
#282	120	0	0	120	15	6	0	99	10	8	2	89	79.46%	89 90%	91 75%
#283	2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50 00%	50 00%
#284	35	0	0	35	1	4	0	30	5	2	3	25	89.29%	83 33%	92 59%
#285	1,104	0	0	1,104	112	136	2	854	29	19	10	825	86.30%	96 60%	97 75%
#286	1,339	0	0	1,339	86	86	3	1,164	78	62	16	1,086	88.01%	93.30%	94 60%
#287	0	12	0	12	0	6	0	6	3	3	0	3	50.00%	50 00%	50 00%
#288	0	0	23	23	0	7	0	16	3	3	0	13	81.25%	81 25%	81 25%
#289	2	0	0	2	2	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#290	0	0	94	94	38	19	0	37	23	10	13	14	22.58%	37 84%	58 33%
#291	101	0	0	101	11	10	1	79	23	19	4	56	65.12%	70 89%	74 67%
#292	26	0	0	26	1	1	3	21	4	1	3	17	89.47%	80 95%	94 44%
#293	249	0	0	249	27	17	1	204	43	36	7	161	71.88%	78.92%	81 73%
#294	2,244	0	0	2,244	203	236	12	1,793	151	117	34	1,642	83.69%	91.58%	93 35%
#295	31	0	0	31	4	0	0	27	8	3	5	19	73.08%	70.37%	86 36%
#296	50	0	0	50	11	6	0	33	4	3	1	29	67.44%	87.88%	90 63%
#297	0	0	14	14	5	0	0	9	5	1	4	4	40.00%	44.44%	80 00%
#298	14	0	0	14	1	4	0	9	5	3	2	4	50.00%	44 44%	57.14%
#299	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#300	1,306	0	0	1,306	128	139	13	1,026	235	188	47	791	71.45%	77 10%	80 80%
#301	437	0	0	437	56	22	1	358	28	19	9	330	81 48%	92 18%	94 56%
#302	0	0	72	72	2	16	0	54	24	14	10	30	65 22%	55 56%	68 18%
#303	0	0	13	13	0	2	0	11	3	2	1	8	80 00%	72 73%	80 00%
#304	0	0	337	337	47	44	2	244	62	47	15	182	65 94%	74 59%	79 48%
#305	672	0	0	672	108	39	11	514	116	91	25	398	66 67%	77 43%	81 39%
#306	87	0	0	87	22	9	0	56	17	10	7	39	54 93%	69 64%	79 59%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#307	9	0	0	9	0	2	0	7	0	0	0	7	100.00%	100 00%	100 00%
#308	599	0	0	599	60	36	4	499	39	34	5	460	83.03%	92 18%	93 12%
#309	8	0	0	8	1	1	0	6	0	0	0	6	85 71%	100 00%	100 00%
#310	47	0	0	47	23	7	4	13	4	3	1	9	25 71%	69 23%	75 00%
#311	398	0	0	398	40	23	3	332	53	27	26	279	80.64%	84 04%	91 18%
#312	122	0	0	122	6	5	0	111	7	7	0	104	88 89%	93 69%	93 69%
#313	6	0	0	6	5	0	0	1	1	1	0	0	0.00%	0 00%	0.00%
#314	1,826	0	0	1,826	1,675	20	1	130	10	3	7	120	6.67%	92.31%	97 56%
#315	1,362	0	0	1,362	1,238	36	6	82	33	19	14	49	3 75%	59 76%	72 06%
#316	30	0	0	30	4	13	0	13	9	2	7	4	40 00%	30 77%	66.67%
#317	14	0	0	14	2	0	0	12	0	0	0	12	85 71%	100 00%	100 00%
#318	321	0	0	321	275	3	1	42	12	6	6	30	9.65%	71 43%	83 33%
#319	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#320	2,837	0	0	2,837	293	159	11	2,374	140	106	34	2,234	84 85%	94 10%	95 47%
#321	1,647	0	0	1,647	119	76	8	1,444	85	65	20	1,359	88.08%	94.11%	95 44%
#322	1,061	0	0	1,061	98	49	3	911	79	67	12	832	83.45%	91.33%	92 55%
#323	0	0	1,305	1,305	361	9	81	854	366	316	50	488	41 89%	57 14%	60 70%
#324	2,012	0	0	2,012	207	88	2	1,715	100	87	13	1,615	84 60%	94.17%	94 89%
#325	214	0	0	214	19	10	5	180	18	10	8	162	84 82%	90.00%	94 19%
#326	105	0	0	105	6	1	0	98	5	3	2	93	91.18%	94 90%	96 88%
#327	0	119	0	119	4	48	0	67	28	16	12	39	66.10%	58 21%	70 91%
#328	58	0	0	58	14	8	0	36	9	6	3	27	57 45%	75.00%	81 82%
#329	0	0	17	17	0	5	0	12	4	4	0	8	66 67%	66 67%	66 67%
#330	13	0	0	13	0	0	1	12	2	1	1	10	90.91%	83 33%	90 91%
#331	30	0	0	30	5	8	0	17	6	3	3	11	57.89%	64 71%	78 57%
#332	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#333	234	0	0	234	16	33	14	171	70	42	28	101	63.52%	59 06%	70 63%
#334	163	0	0	163	29	15	1	118	18	16	2	100	68 97%	84 75%	86 21%
#335	211	0	0	211	30	25	2	154	28	16	12	126	73 26%	81 82%	88 73%
#336	0	0	7	7	4	0	1	2	2	0	2	0	0.00%	0 00%	0 00%
#337	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#338	45	0	0	45	9	1	0	35	5	5	0	30	68 18%	85 71%	85 71%
#339	83	0	0	83	9	6	4	64	30	26	4	34	49 28%	53 13%	56 67%
#340	0	171	0	171	18	26	0	127	36	29	7	91	65 94%	71 65%	75 83%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#341	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#342	75	0	0	75	17	7	1	50	12	11	1	38	57 58%	76 00%	77 55%
#343	474	0	0	474	82	25	0	367	14	12	2	353	78 97%	96.19%	96.71%
#344	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
#345	202	0	0	202	19	12	0	171	23	16	7	148	80 87%	86 55%	90 24%
#346	0	0	50	50	2	9	1	38	4	2	2	34	89 47%	89.47%	94.44%
#347	99	0	0	99	19	5	0	75	12	7	5	63	70.79%	84 00%	90 00%
#348	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100 00%	100 00%
#349	0	0	818	818	10	116	1	691	12	8	4	679	97.42%	98 26%	98 84%
#350	458	0	0	458	43	23	6	386	38	24	14	348	83 86%	90 16%	93 55%
#351	0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#352	86	0	0	86	10	8	1	67	15	8	7	52	74 29%	77 61%	86 67%
#353	467	0	0	467	31	18	0	418	11	9	2	407	91.05%	97 37%	97 84%
#354	349	0	0	349	59	8	1	281	16	12	4	265	78 87%	94 31%	95 67%
#355	37	0	0	37	0	4	3	30	17	7	10	13	65 00%	43 33%	65 00%
#356	0	0	11	11	0	2	0	9	0	0	0	9	100 00%	100 00%	100 00%
#357	8	0	0	8	0	2	0	6	1	1	0	5	83 33%	83 33%	83 33%
#358	138	0	0	138	17	5	1	115	9	6	3	106	82 17%	92.17%	94 64%
#359	174	0	0	174	20	16	2	136	13	10	3	123	80.39%	90.44%	92 48%
#360	0	0	462	462	3	33	0	426	15	14	1	411	96.03%	96 48%	96 71%
#361	28	0	0	28	0	1	0	27	2	1	1	25	96.15%	92 59%	96 15%
#362	497	0	0	497	53	13	1	430	25	19	6	405	84 91%	94 19%	95 52%
#363	0	29	0	29	22	2	1	4	3	2	1	1	4 00%	25 00%	33 33%
#364	82	0	0	82	7	2	0	73	3	2	1	70	88 61%	95.89%	97 22%
#365	878	0	0	878	109	63	1	705	98	74	24	607	76 84%	86.10%	89 13%
#366	0	0	51	51	0	9	0	42	8	8	0	34	80 95%	80.95%	80.95%
#367	32	0	0	32	2	3	1	26	4	3	1	22	81 48%	84 62%	88 00%
#368	32	0	0	32	2	3	1	26	4	4	0	22	78 57%	84 62%	84 62%
#369	167	0	0	167	3	12	1	151	14	9	5	137	91 95%	90.73%	93 84%
#370	0	61	0	61	8	17	0	36	15	9	6	21	55 26%	58 33%	70 00%
#371	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#372	0	31	0	31	3	7	0	21	4	2	2	17	77.27%	80.95%	89 47%
#373	5	0	0	5	0	0	0	5	2	1	1	3	75 00%	60 00%	75 00%
#374	115	0	0	115	15	2	0	98	9	8	1	89	79.46%	90 82%	91 75%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#375	113	0	0	113	23	11	1	78	21	14	7	57	60 64%	73.08%	80 28%
#376	0	0	193	193	24	19	0	150	60	52	8	90	54 22%	60.00%	63 38%
#377	223	0	0	223	25	15	2	181	53	36	17	128	67.72%	70.72%	78 05%
#378	113	0	0	113	21	7	1	84	19	15	4	65	64 36%	77 38%	81 25%
#379	0	0	27	27	7	7	1	12	5	0	5	7	50 00%	58.33%	100 00%
#380	15	0	0	15	0	1	1	13	1	1	0	12	92 31%	92 31%	92 31%
#381	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#382	10	0	0	10	4	1	0	5	2	2	0	3	33 33%	60 00%	60 00%
#383	287	0	0	287	28	24	1	234	29	27	2	205	78.85%	87.61%	88 36%
#384	23	0	0	23	3	1	0	19	0	0	0	19	86 36%	100 00%	100 00%
#385	6	0	0	6	2	1	0	3	1	0	1	2	50.00%	66 67%	100 00%
#386	74	0	0	74	39	7	0	28	6	4	2	22	33 85%	78.57%	84 62%
#387	12	0	0	12	2	2	0	8	1	0	1	7	77 78%	87 50%	100 00%
#388	0	0	89	89	17	4	0	68	22	19	3	46	56 10%	67 65%	70 77%
#389	109	0	0	109	6	8	0	95	12	8	4	83	85 57%	87 37%	91 21%
#390	1,269	0	0	1,269	231	84	2	952	77	63	14	875	74.85%	91.91%	93 28%
#391	100	0	0	100	10	9	5	76	11	5	6	65	81 25%	85 53%	92 86%
#392	0	0	11	11	9	0	0	2	0	0	0	2	18 18%	100.00%	100 00%
#393	11	0	0	11	1	0	0	10	4	4	0	6	54 55%	60 00%	60.00%
#394	168	0	0	168	24	13	2	129	28	25	3	101	67 33%	78.29%	80 16%
#395	73	0	0	73	18	5	0	50	8	8	0	42	61.76%	84 00%	84 00%
#396	36	0	0	36	3	1	0	32	8	6	2	24	72 73%	75.00%	80 00%
#397	0	54	0	54	0	14	0	40	13	13	0	27	67.50%	67 50%	67 50%
#398	0	0	7	7	0	1	0	6	2	2	0	4	66 67%	66 67%	66 67%
#399	51	0	0	51	6	13	0	32	3	1	2	29	80.56%	90 63%	96 67%
#400	0	0	26	26	9	6	0	11	1	1	0	10	50 00%	90 91%	90 91%
#401	16	0	0	16	0	2	0	14	5	2	3	9	81.82%	64 29%	81 82%
#402	0	69	0	69	5	12	0	52	15	4	11	37	80 43%	71.15%	90 24%
#403	3	0	0	3	0	1	0	2	1	0	1	1	100 00%	50 00%	100 00%
#404	5	0	0	5	0	0	0	5	2	2	0	3	60.00%	60 00%	60 00%
#405	36	0	0	36	5	6	0	25	9	3	6	16	66.67%	64 00%	84 21%
#406	5	0	0	5	0	0	1	4	4	1	3	0	0 00%	0 00%	0 00%
#407	0	0	19	19	0	5	0	14	2	2	0	12	85 71%	85 71%	85 71%
#408	0	10	0	10	5	1	0	4	4	2	2	0	0.00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#409	155	0	0	155	22	20	1	112	15	12	3	97	74 05%	86 61%	88 99%
#410	0	0	43	43	9	10	1	23	6	4	2	17	56 67%	73 91%	80 95%
#411	184	0	0	184	26	9	0	149	7	6	1	142	81 61%	95.30%	95 95%
#412	3,350	0	0	3,350	255	233	9	2,853	435	287	148	2,418	81.69%	84.75%	89 39%
#413	2,202	0	0	2,202	213	151	11	1,827	108	77	31	1,719	85 56%	94 09%	95 71%
#414	0	0	702	702	111	70	4	517	137	104	33	380	63.87%	73.50%	78 51%
#415	586	0	0	586	95	26	12	453	80	58	22	373	70 91%	82 34%	86 54%
#416	64	0	0	64	18	11	0	35	1	1	0	34	64 15%	97.14%	97 14%
#417	1,030	0	0	1,030	67	115	1	847	61	45	16	786	87 53%	92.80%	94 58%
#418	0	0	212	212	15	6	22	169	149	115	34	20	13 33%	11 83%	14 81%
#419	353	0	0	353	41	28	22	262	174	127	47	88	34.38%	33 59%	40 93%
#420	0	0	96	96	11	40	3	42	20	13	7	22	47.83%	52.38%	62 86%
#421	729	0	0	729	69	64	16	580	109	55	54	471	79.16%	81 21%	89 54%
#422	1,681	0	0	1,681	78	159	3	1,441	95	73	22	1,346	89 91%	93.41%	94 86%
#423	505	0	0	505	73	12	0	420	21	18	3	399	81.43%	95 00%	95 68%
#424	69	0	0	69	9	2	0	58	3	3	0	55	82 09%	94 83%	94 83%
#425	56	0	0	56	2	3	0	51	4	2	2	47	92 16%	92.16%	95 92%
#426	3,106	0	0	3,106	355	453	24	2,274	545	394	151	1,729	69 77%	76.03%	81 44%
#427	1,713	0	0	1,713	150	146	14	1,403	406	287	119	997	69.53%	71.06%	77 65%
#428	301	0	0	301	17	21	0	263	19	13	6	244	89.05%	92 78%	94 94%
#429	0	0	169	169	30	44	6	89	32	15	17	57	55 88%	64 04%	79 17%
#430	135	0	0	135	22	50	5	58	27	14	13	31	46.27%	53.45%	68 89%
#431	12	0	0	12	0	0	0	12	2	2	0	10	83 33%	83.33%	83 33%
#432	0	269	0	269	1	25	4	239	69	49	20	170	77 27%	71 13%	77 63%
#433	531	0	0	531	130	43	9	349	56	38	18	293	63.56%	83.95%	88 52%
#434	934	0	0	934	98	84	0	752	29	24	5	723	85 56%	96 14%	96 79%
#435	44	0	0	44	3	14	0	27	11	8	3	16	59 26%	59.26%	66 67%
#436	981	0	0	981	118	58	4	801	79	52	27	722	80 94%	90 14%	93 28%
#437	0	0	977	977	125	134	14	704	296	244	52	408	52 51%	57.95%	62 58%
#438	0	0	993	993	164	122	8	699	253	209	44	446	54 46%	63.81%	68 09%
#439	1	0	0	1	0	0	0	1	1	1	0	0	0 00%	0.00%	0 00%
#440	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#441	7	0	0	7	0	3	0	4	4	2	2	0	0.00%	0.00%	0 00%
#442	821	0	0	821	108	89	4	620	82	51	31	538	77 19%	86 77%	91 34%

AGGREGATE ORDER TYPES																
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#443	0	82	0	82	47	13	0	22	7	5	2	15	22.39%	68 18%	75 00%
#444	0	0	4	4	0	0	2	2	1	1	0	1	50 00%	50 00%	50 00%
#445	0	0	4	4	1	0	0	3	3	3	0	0	0.00%	0 00%	0 00%
#446	0	0	2,140	2,140	382	295	41	1,422	526	405	121	896	53.24%	63 01%	68 87%
#447	23	0	0	23	3	2	0	18	1	1	0	17	80.95%	94 44%	94 44%
#448	160	0	0	160	12	9	1	138	21	14	7	117	81.82%	84 78%	89 31%
#449	0	0	7	7	0	5	0	2	1	0	1	1	100.00%	50 00%	100 00%
#450	0	0	1,114	1,114	167	158	8	781	259	206	53	522	58.32%	66 84%	71.70%
#451	136	0	0	136	25	25	1	85	43	28	15	42	44.21%	49 41%	60 00%
#452	88	0	0	88	8	3	5	72	19	12	7	53	72.60%	73 61%	81 54%
#453	263	0	0	263	25	13	3	222	24	15	9	198	83.19%	89 19%	92 96%
#454	0	0	2,181	2,181	299	285	8	1,589	498	380	118	1,091	61.64%	68 66%	74 17%
#455	0	0	2	2	1	0	0	1	0	0	0	1	50 00%	100.00%	100 00%
#456	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0 00%
#457	0	250	0	250	15	132	0	103	49	39	10	54	50 00%	52 43%	58 06%
#458	67	0	0	67	15	8	1	43	18	7	11	25	53 19%	58 14%	78 13%
#459	0	0	13	13	0	3	0	10	1	0	1	9	100.00%	90 00%	100 00%
#460	52	0	0	52	3	7	1	41	20	5	15	21	72.41%	51 22%	80 77%
#461	0	0	13	13	1	0	0	12	1	1	0	11	84.62%	91 67%	91 67%
#462	1,858	0	0	1,858	184	62	4	1,608	83	73	10	1,525	85.58%	94 84%	95 43%
#463	317	0	0	317	36	14	2	265	45	33	12	220	76 12%	83 02%	86 96%
#464	374	0	0	374	48	15	0	311	21	18	3	290	81.46%	93 25%	94 16%
#465	2,407	0	0	2,407	211	244	53	1,899	412	256	156	1,487	76 10%	78 30%	85 31%
#466	0	0	22	22	2	4	0	16	4	2	2	12	75.00%	75.00%	85 71%
#467	14	0	0	14	0	3	0	11	1	1	0	10	90 91%	90 91%	90 91%
#468	1,162	0	0	1,162	138	217	6	801	91	62	29	710	78 02%	88 64%	91 97%
#469	135	0	0	135	14	24	0	97	23	21	2	74	67 89%	76 29%	77 89%
#470	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#471	856	0	0	856	124	35	3	694	50	43	7	644	79 41%	92.80%	93 74%
#472	0	40	0	40	4	13	0	23	4	4	0	19	70 37%	82 61%	82 61%
#473	18	0	0	18	6	1	0	11	0	0	0	11	64 71%	100.00%	100 00%
#474	0	9	0	9	5	0	0	4	3	3	0	1	11.11%	25 00%	25 00%
#475	0	0	16	16	0	3	0	13	2	2	0	11	84 62%	84 62%	84 62%
#476	7	0	0	7	0	1	0	6	2	1	1	4	80 00%	66 67%	80 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects		Validated	Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#477	0	2,557	0	2,557	161	729	4	1,663	644	300	344	1,019	68.85%	61 27%	77 26%
#478	1,289	0	0	1,289	297	103	19	870	293	193	100	577	54 08%	66.32%	74 94%
#479	0	147	0	147	25	31	0	91	23	13	10	68	64 15%	74 73%	83 95%
#480	86	0	0	86	24	6	1	55	11	3	8	44	61.97%	80 00%	93 62%
LENS Subtotal	247,612	0	0	247,612	25,421	26,043	1,368	194,780	29,058	21,709	7,349	165,722	77.86%	85.08%	88 42%
EDI Subtotal	0	76,022	0	76,022	4,840	14,278	152	56,752	15,414	9,286	6,128	41,338	74.53%	72 84%	81 66%
TAG Subtotal	0	0	47,330	47,330	4,039	5,814	377	37,100	8,805	6,339	2,466	28,295	73.16%	76.27%	81 70%
TOTAL INTERFACES	**247,612**	**76,022**	**47,330**	**370,964**	**34,300**	**46,135**	**1,897**	**288,632**	**53,277**	**37,334**	**15,943**	**235,355**	**76.67%**	**81.54%**	**86.31%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	1,605	0	0	1,605	231	29	7	1,338	239	216	23	1,099	71 09%	82.14%	83 57%
#2	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#3	13	0	0	13	4	0	0	9	2	1	1	7	58 33%	77 78%	87 50%
#4	7	0	0	7	0	4	0	3	1	0	1	2	100.00%	66 67%	100 00%
#5	58	0	0	58	8	3	2	45	3	3	0	42	79 25%	93 33%	93 33%
#6	42	0	0	42	12	5	1	24	6	5	1	18	51.43%	75.00%	78 26%
#7	492	0	0	492	19	26	0	447	40	34	6	407	88.48%	91.05%	92 29%
#8	0	26	0	26	1	6	0	19	8	5	3	11	64 71%	57 89%	68 75%
#9	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100 00%	100 00%
#10	156	0	0	156	8	13	0	135	8	5	3	127	90 71%	94 07%	96 21%
#11	53	0	0	53	3	13	0	37	10	7	3	27	72.97%	72.97%	79 41%
#12	754	0	0	754	92	64	3	595	35	28	7	560	82.35%	94 12%	95 24%
#13	758	0	0	758	23	47	0	688	29	20	9	659	93 87%	95 78%	97.05%
#14	442	0	0	442	40	21	0	381	17	14	3	364	87 08%	95.54%	96 30%
#15	2,089	0	0	2,089	106	186	14	1,783	172	146	26	1,611	86 47%	90 35%	91 69%
#16	4	0	0	4	0	4	0	0	0	0	0	0	0.00%	0 00%	0 00%
#17	36	0	0	36	0	6	1	29	7	5	2	22	81.48%	75 86%	81 48%
#18	111	0	0	111	13	13	1	84	11	11	0	73	75.26%	86 90%	86 90%
#19	17	0	0	17	1	2	0	14	0	0	0	14	93 33%	100 00%	100 00%
#20	46	0	0	46	11	6	0	29	2	0	2	27	71 05%	93.10%	100 00%
#21	440	0	0	440	12	44	0	384	10	8	2	374	94 92%	97 40%	97 91%
#22	69	0	0	69	3	2	0	64	4	2	2	60	92 31%	93.75%	96 77%
#23	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0 00%
#24	161	0	0	161	9	6	0	146	8	8	0	138	89.03%	94 52%	94 52%
#25	345	0	0	345	54	29	0	262	27	17	10	235	76.80%	89 69%	93 25%
#26	461	0	0	461	35	31	0	395	25	23	2	370	86.45%	93.67%	94 15%
#27	79	0	0	79	6	4	0	69	3	3	0	66	88.00%	95 65%	95 65%
#28	27,355	0	0	27,355	2,125	1,714	43	23,473	1,617	1,402	215	21,856	86.10%	93.11%	93 97%
#29	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50.00%	50 00%
#30	21	0	0	21	5	0	0	16	2	2	0	14	66.67%	87 50%	87 50%
#31	5,796	0	0	5,796	497	481	6	4,812	342	258	84	4,470	85 55%	92.89%	94 54%
#32	474	0	0	474	28	17	1	428	33	31	2	395	87.00%	92 29%	92 72%
#33	27	0	0	27	4	1	0	22	1	1	0	21	80 77%	95 45%	95 45%
#34	83	0	0	83	6	5	0	72	4	4	0	68	87.18%	94.44%	94 44%
#35	26	0	0	26	3	5	0	18	6	3	3	12	66.67%	66 67%	80 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#36	433	0	0	433	44	57	3	329	47	37	10	282	77.69%	85.71%	88.40%
#37	0	2,683	0	2,683	35	440	2	2,206	722	668	54	1,484	67.86%	67.27%	68.96%
#38	233	0	0	233	1	20	0	212	43	33	10	169	83.25%	79.72%	83.66%
#39	0	0	109	109	7	6	0	96	9	4	5	87	88.78%	90.63%	95.60%
#40	14	0	0	14	0	1	0	13	1	1	0	12	92.31%	92.31%	92.31%
#41	0	0	11	11	4	0	0	7	2	1	1	5	50.00%	71.43%	83.33%
#42	347	0	0	347	24	13	1	309	15	13	2	294	88.82%	95.15%	95.77%
#43	21	0	0	21	2	5	0	14	0	0	0	14	87.50%	100.00%	100.00%
#44	555	0	0	555	93	22	5	435	44	38	6	391	74.90%	89.89%	91.14%
#45	209	0	0	209	12	15	1	181	18	12	6	163	87.17%	90.06%	93.14%
#46	0	0	163	163	1	31	0	131	1	1	0	130	98.48%	99.24%	99.24%
#47	8	0	0	8	0	1	0	7	0	0	0	7	100.00%	100.00%	100.00%
#48	0	0	157	157	66	2	0	89	11	11	0	78	50.32%	87.64%	87.64%
#49	843	0	0	843	66	53	2	722	68	56	12	654	84.28%	90.58%	92.11%
#50	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
#51	0	0	395	395	2	21	2	370	6	5	1	364	98.11%	98.38%	98.64%
#52	27	0	0	27	0	2	0	25	1	0	1	24	100.00%	96.00%	100.00%
#53	13	0	0	13	0	4	0	9	4	1	3	5	83.33%	55.56%	83.33%
#54	0	1,816	0	1,816	133	139	1	1,543	255	219	36	1,288	78.54%	83.47%	85.47%
#55	1,476	0	0	1,476	78	121	7	1,270	265	208	57	1,005	77.85%	79.13%	82.85%
#56	0	0	1,426	1,426	158	87	5	1,176	204	160	44	972	75.35%	82.65%	85.87%
#57	17	0	0	17	2	2	0	13	1	1	0	12	80.00%	92.31%	92.31%
#58	11	0	0	11	0	0	0	11	0	0	0	11	100.00%	100.00%	100.00%
#59	1,229	0	0	1,229	71	141	5	1,012	188	137	51	824	79.84%	81.42%	85.74%
#60	87	0	0	87	4	3	0	80	4	3	1	76	91.57%	95.00%	96.20%
#61	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
#62	149	0	0	149	11	11	1	126	23	16	7	103	79.23%	81.75%	86.55%
#63	0	0	897	897	3	35	1	858	17	14	3	841	98.02%	98.02%	98.36%
#64	146	0	0	146	15	11	4	116	22	18	4	94	74.02%	81.03%	83.93%
#65	69	0	0	69	1	9	0	59	5	2	3	54	94.74%	91.53%	96.43%
#66	789	0	0	789	136	32	2	619	39	28	11	580	77.96%	93.70%	95.39%
#67	18	0	0	18	5	0	1	12	1	1	0	11	64.71%	91.67%	91.67%
#68	0	22	0	22	4	4	0	14	10	6	4	4	28.57%	28.57%	40.00%
#69	138	0	0	138	15	17	2	104	34	27	7	70	62.50%	67.31%	72.16%
#70	9	0	0	9	0	7	0	2	1	1	0	1	50.00%	50.00%	50.00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#71	12	0	0	12	0	1	0	11	0	0	0	11	100 00%	100 00%	100 00%
#72	220	0	0	220	21	15	2	182	27	23	4	155	77 89%	85 16%	87 08%
#73	0	0	8,634	8,634	61	359	6	8,208	293	238	55	7,915	96.36%	96 43%	97 08%
#74	3,428	0	0	3,428	256	203	32	2,937	372	294	78	2,565	82.34%	87 33%	89 72%
#75	0	117	0	117	20	18	2	77	33	18	15	44	53.66%	57 14%	70 97%
#76	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100.00%	100 00%
#77	120	0	0	120	27	8	0	85	11	8	3	74	67.89%	87 06%	90 24%
#78	557	0	0	557	15	11	1	530	53	43	10	477	89 16%	90 00%	91 73%
#79	0	58	0	58	2	10	0	46	10	7	3	36	80 00%	78.26%	83.72%
#80	150	0	0	150	0	6	0	144	10	8	2	134	94.37%	93 06%	94 37%
#81	10,617	0	0	10,617	278	632	18	9,689	364	298	66	9,325	94 18%	96 24%	96 90%
#82	2,314	0	0	2,314	263	120	7	1,924	233	204	29	1,691	78 36%	87 89%	89 23%
#83	10	0	0	10	0	0	0	10	0	0	0	10	100.00%	100 00%	100 00%
#84	0	2	0	2	0	0	0	2	2	0	2	0	0.00%	0 00%	0 00%
#85	211	0	0	211	13	48	1	149	52	25	27	97	71 85%	65 10%	79 51%
#86	10	0	0	10	3	3	0	4	0	0	0	4	57 14%	100 00%	100.00%
#87	0	0	2	2	0	1	0	1	0	0	0	1	100 00%	100.00%	100 00%
#88	33	0	0	33	5	0	0	28	2	2	0	26	78.79%	92.86%	92 86%
#89	695	0	0	695	14	38	4	639	65	48	17	574	90 25%	89.83%	92 28%
#90	74	0	0	74	3	18	0	53	2	0	2	51	94 44%	96 23%	100 00%
#91	0	9,677	0	9,677	47	3,208	3	6,419	3,418	197	3,221	3,001	92 48%	46 75%	93 84%
#92	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#93	101	0	0	101	5	16	0	80	13	10	3	67	81 71%	83 75%	87 01%
#94	219	0	0	219	34	20	1	164	20	17	3	144	73.85%	87.80%	89 44%
#95	416	0	0	416	31	20	4	361	62	47	15	299	79.31%	82 83%	86 42%
#96	0	0	226	226	61	36	6	123	20	7	13	103	60 23%	83.74%	93 64%
#97	45	0	0	45	2	10	0	33	7	4	3	26	81.25%	78 79%	86 67%
#98	0	6,704	0	6,704	121	1,296	2	5,285	1,920	1,739	181	3,365	64 40%	63 67%	65 93%
#99	497	0	0	497	14	52	2	429	38	22	16	391	91 57%	91 14%	94 67%
#100	0	4,440	0	4,440	67	1,093	1	3,279	986	875	111	2,293	70 88%	69 93%	72 38%
#101	307	0	0	307	9	21	1	276	15	11	4	261	92 88%	94 57%	95 96%
#102	33	0	0	33	0	2	0	31	4	2	2	27	93.10%	87 10%	93 10%
#103	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#104	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#105	0	437	0	437	26	16	0	395	3	2	1	392	93 33%	99.24%	99 49%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#106	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#107	0	0	1	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#108	14	0	0	14	0	0	0	14	0	0	0	14	100.00%	100.00%	100 00%
#109	0	1,552	0	1,552	6	167	0	1,379	264	32	232	1,115	96 70%	80 86%	97 21%
#110	0	491	0	491	2	96	0	393	133	35	98	260	87 54%	66.16%	88 14%
#111	2,975	0	0	2,975	179	386	3	2,407	115	91	24	2,292	89 46%	95.22%	96 18%
#112	62	0	0	62	10	4	0	48	9	8	1	39	68 42%	81.25%	82 98%
#113	580	0	0	580	76	26	0	478	36	25	11	442	81.40%	92.47%	94 65%
#114	301	0	0	301	21	6	0	274	14	13	1	260	88.44%	94.89%	95 24%
#115	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#116	23	0	0	23	0	2	0	21	1	1	0	20	95.24%	95.24%	95 24%
#117	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0 00%	0 00%
#118	50	0	0	50	6	4	0	40	2	2	0	38	82.61%	95 00%	95 00%
#119	0	0	199	199	7	23	0	169	44	23	21	125	80.65%	73 96%	84 46%
#120	257	0	0	257	18	19	5	215	46	24	22	169	80.09%	78.60%	87 56%
#121	457	0	0	457	54	37	0	366	30	24	6	336	81.16%	91 80%	93 33%
#122	51,208	0	0	51,208	4,643	10,343	417	35,805	9,889	7,119	2,770	25,916	68.78%	72 38%	78 45%
#123	9	0	0	9	4	2	0	3	0	0	0	3	42.86%	100 00%	100 00%
#124	472	0	0	472	50	31	1	390	43	31	12	347	81.07%	88 97%	91 80%
#125	0	0	353	353	1	63	0	289	5	5	0	284	97.93%	98 27%	98 27%
#126	37	0	0	37	0	4	0	33	5	2	3	28	93 33%	84.85%	93 33%
#127	20	0	0	20	0	10	0	10	4	3	1	6	66 67%	60 00%	66 67%
#128	1,365	0	0	1,365	101	91	2	1,171	61	43	18	1,110	88 52%	94.79%	96.27%
#129	293	0	0	293	4	20	0	269	21	19	2	248	91.51%	92.19%	92 88%
#130	44	0	0	44	3	6	2	33	11	6	5	22	70.97%	66.67%	78 57%
#131	445	0	0	445	38	35	0	372	18	14	4	354	87 19%	95.16%	96 20%
#132	384	0	0	384	55	21	0	308	13	9	4	295	82 17%	95 78%	97 04%
#133	850	0	0	850	57	11	0	782	30	26	4	752	90 06%	96 16%	96 66%
#134	1,184	0	0	1,184	91	12	2	1,079	30	26	4	1,049	89 97%	97 22%	97 58%
#135	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0.00%
#136	0	1	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#137	0	0	3,139	3,139	15	436	37	2,651	1,096	650	446	1,555	70 05%	58 66%	70 52%
#138	0	0	2,484	2,484	98	29	16	2,341	511	431	80	1,830	77.58%	78 17%	80 94%
#139	12,006	0	0	12,006	672	566	13	10,755	274	215	59	10,481	92 20%	97 45%	97 99%
#140	621	0	0	621	42	32	5	542	22	14	8	520	90 28%	95 94%	97 38%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#141	235	0	0	235	23	78	0	134	22	12	10	112	76.19%	83 58%	90 32%
#142	18	0	0	18	2	2	0	14	7	7	0	7	43 75%	50 00%	50 00%
#143	6	0	0	6	0	1	0	5	0	0	0	5	100 00%	100 00%	100 00%
#144	1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#145	2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100 00%	100 00%
#146	0	23	0	23	7	2	0	14	7	7	0	7	33.33%	50 00%	50 00%
#147	6	0	0	6	2	0	1	3	1	0	1	2	50.00%	66 67%	100 00%
#148	285	0	0	285	61	21	0	203	29	22	7	174	67.70%	85 71%	88 78%
#149	171	0	0	171	13	50	3	105	51	29	22	54	56.25%	51 43%	65 06%
#150	10	0	0	10	5	0	0	5	1	1	0	4	40.00%	80 00%	80 00%
#151	50	0	0	50	10	21	2	17	11	0	11	6	37.50%	35 29%	100 00%
#152	0	1	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#153	140	0	0	140	31	8	0	101	8	6	2	93	71 54%	92.08%	93 94%
#154	7	0	0	7	0	0	0	7	0	0	0	7	100.00%	100 00%	100 00%
#155	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#156	24	0	0	24	2	3	0	19	2	0	2	17	89 47%	89 47%	100 00%
#157	28	0	0	28	2	0	0	26	3	3	0	23	82.14%	88.46%	88 46%
#158	364	0	0	364	37	23	0	304	22	21	1	282	82.94%	92 76%	93 07%
#159	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#160	114	0	0	114	16	7	0	91	13	11	2	78	74.29%	85 71%	87 64%
#161	4	0	0	4	0	2	0	2	2	2	0	0	0.00%	0 00%	0 00%
#162	14	0	0	14	2	4	0	8	1	1	0	7	70.00%	87 50%	87 50%
#163	8	0	0	8	1	2	0	5	0	0	0	5	83.33%	100 00%	100 00%
#164	12	0	0	12	1	3	2	6	0	0	0	6	85.71%	100 00%	100 00%
#165	1,106	0	0	1,106	95	91	0	920	31	25	6	889	88.11%	96 63%	97 26%
#166	2,104	0	0	2,104	36	90	3	1,975	206	119	87	1,769	91.94%	89 57%	93 70%
#167	5	0	0	5	0	1	0	4	1	1	0	3	75 00%	75 00%	75 00%
#168	2,492	0	0	2,492	264	201	14	2,013	229	171	58	1,784	80.40%	88 62%	91 25%
#169	0	0	16	16	1	13	1	1	0	0	0	1	50.00%	100 00%	100 00%
#170	7	0	0	7	0	4	0	3	1	1	0	2	66.67%	66 67%	66 67%
#171	225	0	0	225	32	13	1	179	10	9	1	169	80 48%	94.41%	94 94%
#172	14	0	0	14	2	4	0	8	0	0	0	8	80 00%	100 00%	100 00%
#173	135	0	0	135	17	3	0	115	10	9	1	105	80 15%	91 30%	92 11%
#174	9	0	0	9	0	1	0	8	2	2	0	6	75 00%	75.00%	75 00%
#175	0	0	169	169	0	9	0	160	0	0	0	160	100 00%	100 00%	100 00%

AGGREGATE ORDER TYPES															
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	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#176	13	0	0	13	0	0	1	12	1	1	0	11	91 67%	91 67%	91 67%
#177	1,222	0	0	1,222	85	89	4	1,044	40	31	9	1,004	89 64%	96 17%	97 00%
#178	492	0	0	492	28	54	3	407	34	30	4	373	86.54%	91 65%	92 56%
#179	0	0	1	1	1	0	0	0	0	0	0	0	0 00%	0.00%	0 00%
#180	7,588	0	0	7,588	377	594	8	6,609	697	530	167	5,912	86.70%	89 45%	91 77%
#181	120	0	0	120	15	6	0	99	10	8	2	89	79.46%	89 90%	91 75%
#182	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#183	24	0	0	24	1	3	0	20	1	1	0	19	90 48%	95.00%	95 00%
#184	1,083	0	0	1,083	111	129	2	841	26	17	9	815	86 43%	96 91%	97.96%
#185	1,335	0	0	1,335	85	86	2	1,162	78	62	16	1,084	88 06%	93 29%	94 59%
#186	0	0	2	2	0	0	0	2	1	0	1	1	100 00%	50 00%	100 00%
#187	34	0	0	34	4	1	1	28	7	5	2	21	70.00%	75.00%	80.77%
#188	2,244	0	0	2,244	203	236	12	1,793	151	117	34	1,642	83 69%	91 58%	93 35%
#189	50	0	0	50	11	6	0	33	4	3	1	29	67 44%	87 88%	90 63%
#190	11	0	0	11	1	3	0	7	4	2	2	3	50 00%	42 86%	60 00%
#191	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#192	5	0	0	5	0	0	0	5	1	1	0	4	80 00%	80.00%	80 00%
#193	435	0	0	435	56	21	1	357	28	19	9	329	81 44%	92 16%	94 54%
#194	9	0	0	9	0	2	0	7	0	0	0	7	100.00%	100 00%	100 00%
#195	599	0	0	599	60	36	4	499	39	34	5	460	83 03%	92 18%	93 12%
#196	3	0	0	3	1	1	0	1	0	0	0	1	50.00%	100.00%	100 00%
#197	396	0	0	396	38	23	3	332	53	27	26	279	81 10%	84 04%	91 18%
#198	122	0	0	122	6	5	0	111	7	7	0	104	88.89%	93 69%	93 69%
#199	2	0	0	2	2	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#200	14	0	0	14	2	0	0	12	0	0	0	12	85.71%	100 00%	100 00%
#201	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#202	2,836	0	0	2,836	293	159	11	2,373	140	106	34	2,233	84 84%	94 10%	95 47%
#203	1,646	0	0	1,646	119	76	8	1,443	85	65	20	1,358	88.07%	94 11%	95 43%
#204	1,049	0	0	1,049	95	49	3	902	79	67	12	823	83 55%	91 24%	92 47%
#205	2,012	0	0	2,012	207	88	2	1,715	100	87	13	1,615	84 60%	94 17%	94 89%
#206	214	0	0	214	19	10	5	180	18	10	8	162	84 82%	90 00%	94 19%
#207	104	0	0	104	6	1	0	97	5	3	2	92	91.09%	94.85%	96 84%
#208	18	0	0	18	4	3	0	11	4	2	2	7	53 85%	63 64%	77 78%
#209	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0 00%
#210	214	0	0	214	16	24	9	165	69	41	28	96	62 75%	58 18%	70 07%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#211	163	0	0	163	29	15	1	118	18	16	2	100	68 97%	84 75%	86 21%
#212	191	0	0	191	21	21	2	147	28	16	12	119	76 28%	80 95%	88 15%
#213	18	0	0	18	2	0	0	16	1	1	0	15	83.33%	93 75%	93 75%
#214	83	0	0	83	9	6	4	64	30	26	4	34	49.28%	53 13%	56 67%
#215	474	0	0	474	82	25	0	367	14	12	2	353	78 97%	96 19%	96 71%
#216	202	0	0	202	19	12	0	171	23	16	7	148	80 87%	86 55%	90 24%
#217	8	0	0	8	3	1	0	4	1	0	1	3	50.00%	75 00%	100 00%
#218	0	0	818	818	10	116	1	691	12	8	4	679	97 42%	98 26%	98 84%
#219	458	0	0	458	43	23	6	386	38	24	14	348	83.86%	90.16%	93 55%
#220	467	0	0	467	31	18	0	418	11	9	2	407	91 05%	97 37%	97 84%
#221	349	0	0	349	59	8	1	281	16	12	4	265	78 87%	94 31%	95 67%
#222	137	0	0	137	17	5	1	114	9	6	3	105	82.03%	92 11%	94 59%
#223	174	0	0	174	20	16	2	136	13	10	3	123	80 39%	90 44%	92.48%
#224	0	0	462	462	3	33	0	426	15	14	1	411	96.03%	96.48%	96 71%
#225	28	0	0	28	0	1	0	27	2	1	1	25	96 15%	92 59%	96 15%
#226	497	0	0	497	53	13	1	430	25	19	6	405	84 91%	94 19%	95 52%
#227	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
#228	878	0	0	878	109	63	1	705	98	74	24	607	76.84%	86 10%	89 13%
#229	27	0	0	27	2	2	1	22	4	4	0	18	75 00%	81 82%	81 82%
#230	165	0	0	165	3	12	1	149	14	9	5	135	91.84%	90 60%	93 75%
#231	115	0	0	115	15	2	0	98	9	8	1	89	79 46%	90 82%	91 75%
#232	102	0	0	102	23	9	1	69	19	13	6	50	58 14%	72 46%	79 37%
#233	9	0	0	9	3	1	0	5	2	2	0	3	37.50%	60 00%	60 00%
#234	282	0	0	282	28	24	1	229	28	26	2	201	78 82%	87.77%	88 55%
#235	22	0	0	22	3	1	0	18	0	0	0	18	85.71%	100 00%	100 00%
#236	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#237	11	0	0	11	2	2	0	7	0	0	0	7	77 78%	100 00%	100 00%
#238	1,269	0	0	1,269	231	84	2	952	77	63	14	875	74 85%	91 91%	93 28%
#239	78	0	0	78	3	8	4	63	6	2	4	57	91 94%	90 48%	96 61%
#240	41	0	0	41	5	6	0	30	3	1	2	27	81 82%	90 00%	96 43%
#241	3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100 00%
#242	2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
#243	177	0	0	177	26	7	0	144	7	6	1	137	81 07%	95 14%	95 80%
#244	3,350	0	0	3,350	255	233	9	2,853	435	287	148	2,418	81 69%	84 75%	89 39%
#245	2,193	0	0	2,193	210	149	11	1,823	108	77	31	1,715	85 66%	94 08%	95 70%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#246	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100 00%	100 00%
#247	59	0	0	59	16	10	0	33	1	1	0	32	65 31%	96 97%	96 97%
#248	1,026	0	0	1,026	67	114	1	844	61	45	16	783	87.49%	92 77%	94 57%
#249	0	0	15	15	0	0	0	15	2	0	2	13	100 00%	86 67%	100.00%
#250	0	0	87	87	11	34	3	39	19	12	7	20	46.51%	51 28%	62 50%
#251	708	0	0	708	65	59	14	570	106	55	51	464	79 45%	81.40%	89 40%
#252	1,681	0	0	1,681	78	159	3	1,441	95	73	22	1,346	89 91%	93.41%	94 86%
#253	505	0	0	505	73	12	0	420	21	18	3	399	81.43%	95 00%	95 68%
#254	68	0	0	68	9	2	0	57	3	3	0	54	81.82%	94 74%	94 74%
#255	50	0	0	50	1	2	0	47	3	2	1	44	93.62%	93 62%	95 65%
#256	9	0	0	9	0	6	0	3	0	0	0	3	100 00%	100 00%	100 00%
#257	6	0	0	6	0	1	0	5	4	1	3	1	50.00%	20 00%	50 00%
#258	301	0	0	301	17	21	0	263	19	13	6	244	89.05%	92 78%	94 94%
#259	11	0	0	11	0	0	0	11	1	1	0	10	90 91%	90 91%	90 91%
#260	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#261	934	0	0	934	98	84	0	752	29	24	5	723	85.56%	96 14%	96 79%
#262	981	0	0	981	118	58	4	801	79	52	27	722	80 94%	90 14%	93 28%
#263	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0 00%	0 00%
#264	8	0	0	8	1	1	0	6	1	1	0	5	71 43%	83 33%	83 33%
#265	23	0	0	23	3	2	0	18	1	1	0	17	80 95%	94.44%	94 44%
#266	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#267	19	0	0	19	5	3	1	10	5	3	2	5	38.46%	50 00%	62 50%
#268	88	0	0	88	8	3	5	72	19	12	7	53	72.60%	73 61%	81 54%
#269	245	0	0	245	22	8	1	214	18	13	5	196	84.85%	91 59%	93 78%
#270	0	0	2	2	0	0	0	2	1	1	0	1	50.00%	50 00%	50 00%
#271	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0 00%	0.00%
#272	23	0	0	23	2	7	0	14	11	4	7	3	33 33%	21 43%	42 86%
#273	1,855	0	0	1,855	184	62	4	1,605	83	73	10	1,522	85 55%	94.83%	95 42%
#274	316	0	0	316	36	14	2	264	44	33	11	220	76 12%	83.33%	86 96%
#275	363	0	0	363	41	14	0	308	20	17	3	288	83 24%	93 51%	94 43%
#276	30	0	0	30	2	11	0	17	0	0	0	17	89 47%	100.00%	100 00%
#277	2	0	0	2	0	2	0	0	0	0	0	0	0 00%	0 00%	0 00%
#278	294	0	0	294	38	67	2	187	21	13	8	166	76 50%	88 77%	92 74%
#279	135	0	0	135	14	24	0	97	23	21	2	74	67.89%	76 29%	77 89%
#280	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#281	856	0	0	856	124	35	3	694	50	43	7	644	79.41%	92.80%	93.74%
#282	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
#283	0	17	0	17	2	0	0	15	1	0	1	14	87.50%	93.33%	100.00%
#284	9	0	0	9	2	3	1	3	0	0	0	3	60.00%	100.00%	100.00%
#285	0	1	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
LENS Subtotal	196,691	0	0	196,691	15,893	20,137	831	159,830	19,615	14,663	4,952	140,215	82.11%	87.73%	90.53%
EDI Subtotal	0	28,068	0	28,068	473	6,495	11	21,089	7,772	3,810	3,962	13,317	75.66%	63.15%	77.75%
TAG Subtotal	0	0	19,774	19,774	511	1,334	78	17,851	2,270	1,586	684	15,581	88.14%	87.28%	90.76%
TOTAL INTERFACES	196,691	28,068	19,774	244,533	16,877	27,966	920	198,770	29,657	20,059	9,598	169,113	**82.07%**	**85.08%**	**89.40%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	5	0	0	5	0	0	0	5	0	0	0	5	100.00%	100.00%	100 00%
#2	9	0	0	9	1	1	0	7	3	3	0	4	50 00%	57 14%	57 14%
#3	0	0	8	8	6	1	0	1	1	1	0	0	0 00%	0 00%	0 00%
#4	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#5	3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100 00%
#6	234	0	0	234	191	13	2	28	10	8	2	18	8 29%	64 29%	69 23%
#7	25	0	0	25	14	2	0	9	3	3	0	6	26 09%	66 67%	66 67%
#8	50	0	0	50	8	9	0	33	6	1	5	27	75 00%	81 82%	96 43%
#9	0	54	0	54	3	16	0	35	19	13	6	16	50.00%	45 71%	55 17%
#10	0	0	2	2	0	0	0	2	0	0	0	2	100.00%	100.00%	100 00%
#11	199	0	0	199	44	26	3	126	41	30	11	85	53 46%	67.46%	73 91%
#12	31	0	0	31	0	6	0	25	10	7	3	15	68 18%	60.00%	68 18%
#13	0	0	4	4	0	3	0	1	0	0	0	1	100.00%	100 00%	100 00%
#14	4	0	0	4	0	0	0	4	2	0	2	2	100.00%	50 00%	100 00%
#15	6	0	0	6	0	0	0	6	1	1	0	5	83 33%	83 33%	83 33%
#16	0	1	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#17	21	0	0	21	1	5	1	14	2	2	0	12	80 00%	85 71%	85 71%
#18	44	0	0	44	1	6	0	37	11	6	5	26	78 79%	70 27%	81 25%
#19	97	0	0	97	14	15	2	66	21	13	8	45	62 50%	68.18%	77.59%
#20	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#21	226	0	0	226	56	55	1	114	23	18	5	91	55.15%	79 82%	83 49%
#22	4	0	0	4	0	1	0	3	0	0	0	3	100 00%	100 00%	100 00%
#23	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100.00%
#24	48	0	0	48	10	10	1	27	12	6	6	15	48 39%	55 56%	71 43%
#25	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#26	36	0	0	36	4	4	0	28	12	9	3	16	55.17%	57.14%	64 00%
#27	54	0	0	54	6	5	0	43	10	8	2	33	70.21%	76.74%	80 49%
#28	36	0	0	36	7	12	0	17	7	3	4	10	50 00%	58 82%	76 92%
#29	92	0	0	92	4	8	2	78	26	19	7	52	69 33%	66 67%	73 24%
#30	13	0	0	13	3	5	0	5	2	1	1	3	42 86%	60 00%	75 00%
#31	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100.00%	100 00%
#32	957	0	0	957	284	114	6	553	102	65	37	451	56.38%	81.56%	87 40%
#33	0	0	63	63	30	4	2	27	3	1	2	24	43 64%	88 89%	96 00%
#34	23	0	0	23	1	1	1	20	3	2	1	17	85 00%	85 00%	89 47%
#35	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#36	0	5	0	5	1	2	0	2	0	0	0	2	66 67%	100 00%	100 00%
#37	23	0	0	23	3	7	0	13	4	2	2	9	64.29%	69.23%	81 82%
#38	17	0	0	17	1	0	0	16	4	4	0	12	70.59%	75 00%	75 00%
#39	0	0	15	15	3	2	0	10	7	6	1	3	25.00%	30 00%	33 33%
#40	4	0	0	4	1	0	0	3	1	0	1	2	66.67%	66 67%	100 00%
#41	47	0	0	47	15	14	0	18	8	5	3	10	33.33%	55.56%	66 67%
#42	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#43	33	0	0	33	7	10	0	16	7	4	3	9	45 00%	56 25%	69 23%
#44	5	0	0	5	0	1	1	3	0	0	0	3	100.00%	100.00%	100 00%
#45	2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100 00%	100 00%
#46	8	0	0	8	2	0	0	6	5	4	1	1	14.29%	16 67%	20 00%
#47	299	0	0	299	96	87	0	116	18	15	3	98	46.89%	84.48%	86 73%
#48	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#49	7	0	0	7	0	0	0	7	2	2	0	5	71.43%	71.43%	71 43%
#50	0	28	0	28	4	6	0	18	14	4	10	4	33 33%	22 22%	50 00%
#51	428	0	0	428	97	56	4	271	89	60	29	182	53.69%	67.16%	75 21%
#52	0	2	0	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#53	34	0	0	34	4	15	0	15	6	4	2	9	52.94%	60 00%	69 23%
#54	125	0	0	125	46	17	2	60	13	8	5	47	46.53%	78 33%	85 45%
#55	248	0	0	248	24	30	4	190	45	36	9	145	70.73%	76.32%	80 11%
#56	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#57	0	0	19	19	3	7	0	9	1	1	0	8	66.67%	88 89%	88 89%
#58	30	0	0	30	10	13	0	7	1	0	1	6	37.50%	85 71%	100 00%
#59	0	276	0	276	29	50	3	194	82	59	23	112	56.00%	57 73%	65 50%
#60	65	0	0	65	4	5	0	56	14	8	6	42	77.78%	75 00%	84 00%
#61	71	0	0	71	21	10	1	39	11	8	3	28	49.12%	71.79%	77 78%
#62	2	0	0	2	0	0	0	2	0	0	0	2	100.00%	100 00%	100 00%
#63	1,306	0	0	1,306	239	354	16	697	313	222	91	384	45 44%	55 09%	63 37%
#64	0	0	19	19	1	10	0	8	0	0	0	8	88.89%	100 00%	100 00%
#65	14	0	0	14	8	0	0	6	4	2	2	2	16.67%	33 33%	50 00%
#66	0	0	2	2	0	1	0	1	0	0	0	1	100.00%	100 00%	100 00%
#67	0	0	3	3	0	2	0	1	0	0	0	1	100 00%	100 00%	100 00%
#68	0	0	267	267	74	30	0	163	60	35	25	103	48.58%	63 19%	74 64%
#69	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50 00%	50 00%
#70	1	0	0	1	0	0	0	1	1	0	1	0	0 00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#71	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#72	135	0	0	135	18	33	0	84	29	20	9	55	59 14%	65 48%	73 33%
#73	114	0	0	114	23	13	2	76	17	14	3	59	61 46%	77 63%	80 82%
#74	42	0	0	42	1	4	1	36	7	3	4	29	87.88%	80 56%	90 63%
#75	5	0	0	5	1	1	0	3	1	1	0	2	50 00%	66.67%	66 67%
#76	2	0	0	2	2	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#77	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#78	0	0	90	90	59	3	0	28	14	9	5	14	17.07%	50.00%	60 87%
#79	119	0	0	119	14	3	2	100	31	24	7	69	64.49%	69 00%	74 19%
#80	0	0	2	2	0	0	0	2	2	1	1	0	0.00%	0 00%	0 00%
#81	36	0	0	36	2	19	2	13	7	4	3	6	50 00%	46 15%	60 00%
#82	0	11	0	11	3	3	0	5	2	1	1	3	42.86%	60 00%	75 00%
#83	8	0	0	8	4	3	0	1	0	0	0	1	20 00%	100 00%	100 00%
#84	0	15	0	15	9	0	1	5	2	1	1	3	23 08%	60 00%	75.00%
#85	51	0	0	51	4	9	0	38	9	4	5	29	78.38%	76 32%	87 88%
#86	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#87	0	0	5	5	4	0	0	1	0	0	0	1	20.00%	100.00%	100 00%
#88	26	0	0	26	2	8	0	16	1	1	0	15	83 33%	93.75%	93 75%
#89	0	33	0	33	21	2	1	9	6	1	5	3	12 00%	33.33%	75.00%
#90	3	0	0	3	1	0	0	2	0	0	0	2	66 67%	100 00%	100 00%
#91	118	0	0	118	18	38	0	62	9	8	1	53	67 09%	85 48%	86 89%
#92	0	0	64	64	6	27	0	31	4	4	0	27	72 97%	87.10%	87 10%
#93	12	0	0	12	0	3	0	9	3	2	1	6	75.00%	66 67%	75 00%
#94	0	74	0	74	33	11	0	30	9	5	4	21	35.59%	70.00%	80 77%
#95	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0 00%	0 00%
#96	44	0	0	44	7	4	1	32	6	6	0	26	66 67%	81 25%	81 25%
#97	2	0	0	2	1	0	0	1	0	0	0	1	50.00%	100 00%	100 00%
#98	3	0	0	3	2	0	0	1	0	0	0	1	33 33%	100 00%	100 00%
#99	0	0	5	5	0	3	0	2	0	0	0	2	100.00%	100 00%	100 00%
#100	4	0	0	4	0	0	0	4	3	3	0	1	25.00%	25 00%	25 00%
#101	0	18	0	18	3	5	0	10	2	0	2	8	72 73%	80.00%	100 00%
#102	0	0	63	63	23	5	0	35	9	5	4	26	48 15%	74 29%	83 87%
#103	84	0	0	84	30	5	0	49	16	13	3	33	43 42%	67 35%	71 74%
#104	2,980	0	0	2,980	390	569	54	1,967	726	489	237	1,241	58 54%	63 09%	71 73%
#105	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#106	4	0	0	4	0	2	0	2	0	0	0	2	100 00%	100 00%	100 00%
#107	86	0	0	86	13	10	0	63	26	13	13	37	58 73%	58.73%	74 00%
#108	17	0	0	17	2	8	0	7	1	1	0	6	66.67%	85.71%	85 71%
#109	205	0	0	205	19	40	2	144	51	46	5	93	58 86%	64 58%	66 91%
#110	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#111	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#112	30	0	0	30	0	6	0	24	4	3	1	20	86.96%	83.33%	86 96%
#113	21	0	0	21	3	3	0	15	0	0	0	15	83 33%	100 00%	100 00%
#114	2	0	0	2	1	0	0	1	1	1	0	0	0 00%	0 00%	0 00%
#115	7	0	0	7	1	1	0	5	2	2	0	3	50 00%	60.00%	60 00%
#116	0	1	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#117	0	0	31	31	0	7	0	24	12	9	3	12	57 14%	50.00%	57 14%
#118	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#119	19	0	0	19	10	5	0	4	0	0	0	4	28.57%	100 00%	100 00%
#120	2	0	0	2	0	1	0	1	1	1	0	0	0 00%	0.00%	0 00%
#121	0	24	0	24	6	7	0	11	9	7	2	2	13.33%	18 18%	22 22%
#122	13	0	0	13	0	2	0	11	3	2	1	8	80 00%	72 73%	80 00%
#123	11	0	0	11	4	2	0	5	0	0	0	5	55 56%	100.00%	100 00%
#124	8	0	0	8	3	4	0	1	1	1	0	0	0.00%	0.00%	0 00%
#125	2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100.00%	100 00%
#126	12	0	0	12	0	1	0	11	6	4	2	5	55 56%	45 45%	55 56%
#127	4	0	0	4	1	0	0	3	2	1	1	1	33 33%	33 33%	50 00%
#128	3	0	0	3	0	2	0	1	0	0	0	1	100 00%	100 00%	100 00%
#129	4	0	0	4	0	2	0	2	0	0	0	2	100 00%	100 00%	100 00%
#130	2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
#131	2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100 00%	100.00%
#132	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100 00%	100 00%
#133	9	0	0	9	9	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#134	17	0	0	17	4	1	0	12	4	3	1	8	53 33%	66 67%	72 73%
#135	13	0	0	13	4	2	0	7	2	2	0	5	45 45%	71 43%	71 43%
#136	15	0	0	15	0	2	0	13	3	0	3	10	100 00%	76 92%	100 00%
#137	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#138	12	0	0	12	2	1	0	9	1	1	0	8	72 73%	88 89%	88 89%
#139	28	0	0	28	9	3	1	15	5	5	0	10	41 67%	66 67%	66 67%
#140	9	0	0	9	3	2	0	4	0	0	0	4	57 14%	100 00%	100 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#141	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0 00%	0 00%
#142	11	0	0	11	0	1	0	10	4	1	3	6	85 71%	60 00%	85 71%
#143	21	0	0	21	1	7	0	13	3	2	1	10	76 92%	76 92%	83 33%
#144	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100 00%
#145	0	0	16	16	1	1	0	14	10	2	8	4	57.14%	28.57%	66 67%
#146	67	0	0	67	7	9	0	51	16	14	2	35	62 50%	68 63%	71 43%
#147	24	0	0	24	1	0	3	20	4	1	3	16	88 89%	80 00%	94 12%
#148	18	0	0	18	1	2	0	15	2	2	0	13	81 25%	86 67%	86 67%
#149	31	0	0	31	4	0	0	27	8	3	5	19	73 08%	70.37%	86 36%
#150	0	0	7	7	2	0	0	5	2	1	1	3	50 00%	60.00%	75 00%
#151	3	0	0	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50 00%
#152	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#153	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100 00%	100 00%
#154	0	0	5	5	0	0	0	5	5	1	4	0	0.00%	0 00%	0 00%
#155	0	0	13	13	0	2	0	11	3	2	1	8	80 00%	72 73%	80 00%
#156	29	0	0	29	5	2	0	22	5	4	1	17	65.38%	77 27%	80 95%
#157	7	0	0	7	0	2	0	5	4	1	3	1	50 00%	20 00%	50 00%
#158	5	0	0	5	0	0	0	5	0	0	0	5	100 00%	100 00%	100 00%
#159	47	0	0	47	23	7	4	13	4	3	1	9	25 71%	69 23%	75 00%
#160	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0.00%
#161	4	0	0	4	3	0	0	1	1	1	0	0	0 00%	0.00%	0 00%
#162	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0 00%
#163	3	0	0	3	3	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#164	288	0	0	288	251	3	0	34	8	5	3	26	9.22%	76.47%	83 87%
#165	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#166	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#167	12	0	0	12	3	0	0	9	0	0	0	9	75 00%	100 00%	100 00%
#168	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100.00%	100 00%
#169	12	0	0	12	1	5	0	6	2	1	1	4	66 67%	66 67%	80.00%
#170	3	0	0	3	2	0	0	1	0	0	0	1	33 33%	100 00%	100 00%
#171	27	0	0	27	7	1	0	19	4	4	0	15	57 69%	78.95%	78 95%
#172	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#173	1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#174	3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0 00%	0 00%
#175	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#176	80	0	0	80	7	2	0	71	3	2	1	68	88 31%	95 77%	97 14%
#177	3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100 00%	100 00%
#178	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
#179	11	0	0	11	0	2	0	9	2	1	1	7	87.50%	77 78%	87 50%
#180	8	0	0	8	0	0	0	8	4	1	3	4	80.00%	50 00%	80 00%
#181	6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100 00%	100 00%
#182	1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#183	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#184	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#185	5	0	0	5	0	0	0	5	1	1	0	4	80 00%	80 00%	80 00%
#186	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#187	31	0	0	31	28	3	0	0	0	0	0	0	0 00%	0 00%	0 00%
#188	1	0	0	1	0	0	0	1	1	0	1	0	0.00%	0 00%	0 00%
#189	3	0	0	3	1	0	0	2	0	0	0	2	66 67%	100.00%	100 00%
#190	22	0	0	22	7	1	1	13	5	3	2	8	44.44%	61 54%	72 73%
#191	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#192	7	0	0	7	4	0	1	2	2	0	2	0	0.00%	0 00%	0 00%
#193	4	0	0	4	1	0	0	3	1	1	0	2	50 00%	66 67%	66 67%
#194	10	0	0	10	1	7	0	2	0	0	0	2	66.67%	100 00%	100 00%
#195	3	0	0	3	0	1	0	2	0	0	0	2	100.00%	100 00%	100 00%
#196	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100 00%	100 00%
#197	2	0	0	2	0	0	0	2	2	2	0	0	0.00%	0 00%	0.00%
#198	7	0	0	7	0	4	0	3	2	0	2	1	100 00%	33 33%	100 00%
#199	5	0	0	5	0	0	1	4	4	1	3	0	0 00%	0.00%	0 00%
#200	4	0	0	4	0	2	0	2	0	0	0	2	100.00%	100 00%	100 00%
#201	7	0	0	7	0	2	0	5	0	0	0	5	100.00%	100 00%	100 00%
#202	9	0	0	9	3	2	0	4	0	0	0	4	57.14%	100 00%	100 00%
#203	32	0	0	32	13	1	0	18	11	7	4	7	25 93%	38 89%	50 00%
#204	5	0	0	5	2	1	0	2	0	0	0	2	50 00%	100 00%	100 00%
#205	4	0	0	4	0	1	0	3	0	0	0	3	100 00%	100 00%	100 00%
#206	0	0	9	9	0	6	0	3	1	1	0	2	66 67%	66 67%	66 67%
#207	16	0	0	16	4	4	1	7	2	0	2	5	55.56%	71 43%	100 00%
#208	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#209	6	0	0	6	1	1	0	4	1	0	1	3	75.00%	75 00%	100 00%
#210	51	0	0	51	3	24	2	22	7	2	5	15	75 00%	68 18%	88 24%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#211	38	0	0	38	5	19	0	14	4	0	4	10	66.67%	71 43%	100 00%
#212	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100 00%	100 00%
#213	1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#214	1	0	0	1	0	0	0	1	1	1	0	0	0.00%	0 00%	0 00%
#215	67	0	0	67	25	9	0	33	1	1	0	32	55 17%	96 97%	96 97%
#216	44	0	0	44	3	14	0	27	11	8	3	16	59 26%	59 26%	66 67%
#217	0	0	27	27	1	0	0	26	17	8	9	9	50.00%	34 62%	52 94%
#218	0	0	18	18	1	5	0	12	2	1	1	10	83 33%	83 33%	90 91%
#219	1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#220	7	0	0	7	0	3	0	4	4	2	2	0	0 00%	0 00%	0.00%
#221	0	26	0	26	1	9	0	16	7	5	2	9	60 00%	56 25%	64 29%
#222	0	0	29	29	0	4	0	25	6	3	3	19	86 36%	76 00%	86 36%
#223	0	0	44	44	4	1	0	39	27	10	17	12	46.15%	30 77%	54 55%
#224	115	0	0	115	20	21	0	74	37	25	12	37	45.12%	50 00%	59 68%
#225	18	0	0	18	3	5	2	8	6	2	4	2	28.57%	25.00%	50 00%
#226	0	0	70	70	3	4	0	63	29	14	15	34	66 67%	53 97%	70 83%
#227	9	0	0	9	0	0	0	9	6	1	5	3	75.00%	33 33%	75 00%
#228	3	0	0	3	0	0	0	3	0	0	0	3	100.00%	100 00%	100 00%
#229	1	0	0	1	0	0	0	1	1	0	1	0	0 00%	0 00%	0 00%
#230	11	0	0	11	7	1	0	3	1	1	0	2	20.00%	66 67%	66 67%
#231	5	0	0	5	2	0	0	3	2	2	0	1	20.00%	33 33%	33 33%
LENS Subtotal	10,661	0	0	10,661	2,298	1,917	129	6,317	2,023	1,378	645	4,294	53 88%	67 98%	75 71%
EDI Subtotal	0	568	0	568	116	112	5	335	152	96	56	183	46.33%	54 63%	65 59%
TAG Subtotal	0	0	905	905	221	131	2	551	215	115	100	336	50.00%	60.98%	74 50%
TOTAL INTERFACES	10,661	568	905	12,134	2,635	2,160	136	7,203	2,390	1,589	801	4,813	**53.26%**	**66.82%**	**75.18%**

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#1	0	100	0	100	12	22	1	65	16	7	9	49	72 06%	75.38%	87 50%
#2	15	0	0	15	4	2	0	9	3	2	1	6	50 00%	66 67%	75 00%
#3	596	0	0	596	69	96	6	425	94	73	21	331	69 98%	77.88%	81 93%
#4	1,120	0	0	1,120	49	162	5	904	665	593	72	239	27.13%	26.44%	28 73%
#5	2	0	0	2	0	1	0	1	1	1	0	0	0 00%	0 00%	0 00%
#6	0	736	0	736	180	113	5	438	179	144	35	259	44 43%	59 13%	64 27%
#7	0	0	114	114	0	33	0	81	11	11	0	70	86.42%	86.42%	86 42%
#8	838	0	0	838	206	55	6	571	179	138	41	392	53 26%	68 65%	73 96%
#9	0	1	0	1	0	1	0	0	0	0	0	0	0 00%	0.00%	0 00%
#10	14	0	0	14	1	4	2	7	1	1	0	6	75.00%	85 71%	85 71%
#11	0	0	59	59	9	7	0	43	19	13	6	24	52 17%	55 81%	64 86%
#12	17	0	0	17	0	4	0	13	2	2	0	11	84.62%	84 62%	84 62%
#13	0	91	0	91	34	6	2	49	16	8	8	33	44 00%	67.35%	80 49%
#14	0	0	3	3	0	2	0	1	0	0	0	1	100.00%	100.00%	100 00%
#15	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#16	0	0	7	7	0	4	0	3	1	0	1	2	100.00%	66 67%	100 00%
#17	0	0	26	26	0	10	0	16	6	6	0	10	62 50%	62 50%	62 50%
#18	35	0	0	35	6	2	0	27	13	7	6	14	51 85%	51.85%	66 67%
#19	0	764	0	764	43	92	5	624	163	129	34	461	72.83%	73 88%	78 14%
#20	1,426	0	0	1,426	171	112	8	1,135	271	209	62	864	69 45%	76.12%	80 52%
#21	2	0	0	2	0	1	0	1	1	1	0	0	0 00%	0 00%	0 00%
#22	4	0	0	4	1	1	0	2	0	0	0	2	66.67%	100.00%	100 00%
#23	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#24	0	0	2	2	0	1	0	1	1	1	0	0	0 00%	0 00%	0.00%
#25	0	0	8	8	0	2	0	6	2	2	0	4	66 67%	66 67%	66 67%
#26	29	0	0	29	1	1	0	27	26	15	11	1	5.88%	3 70%	6.25%
#27	0	78	0	78	66	5	0	7	3	2	1	4	5 56%	57.14%	66 67%
#28	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#29	424	0	0	424	50	57	2	315	144	113	31	171	51 20%	54 29%	60 21%
#30	425	0	0	425	54	74	3	294	106	86	20	188	57 32%	63 95%	68 61%
#31	0	398	0	398	281	94	1	22	13	9	4	9	3 01%	40 91%	50 00%
#32	3,823	0	0	3,823	355	296	34	3,138	609	508	101	2,529	74 56%	80 59%	83 27%
#33	0	2	0	2	1	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#34	0	0	7	7	0	3	0	4	4	4	0	0	0 00%	0 00%	0 00%
#35	58	0	0	58	24	11	0	23	13	10	3	10	22 73%	43 48%	50 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#36	2,462	0	0	2,462	500	745	18	1,199	457	365	92	742	46.17%	61.88%	67 03%
#37	23	0	0	23	0	4	0	19	1	1	0	18	94.74%	94 74%	94 74%
#38	0	181	0	181	151	12	2	16	7	6	1	9	5 42%	56 25%	60 00%
#39	0	14	0	14	0	4	1	9	8	7	1	1	12 50%	11 11%	12 50%
#40	0	0	287	287	0	18	0	269	51	51	0	218	81 04%	81 04%	81 04%
#41	404	0	0	404	12	25	6	361	144	97	47	217	66 56%	60.11%	69 11%
#42	4	0	0	4	1	0	1	2	0	0	0	2	66.67%	100.00%	100 00%
#43	5	0	0	5	2	2	0	1	0	0	0	1	33 33%	100 00%	100 00%
#44	0	745	0	745	273	213	8	251	106	70	36	145	29 71%	57 77%	67 44%
#45	759	0	0	759	102	91	15	551	143	103	40	408	66.56%	74 05%	79 84%
#46	6	0	0	6	1	0	3	2	0	0	0	2	66 67%	100.00%	100 00%
#47	7	0	0	7	0	3	1	3	0	0	0	3	100 00%	100 00%	100 00%
#48	6	0	0	6	1	5	0	0	0	0	0	0	0 00%	0 00%	0 00%
#49	0	1,644	0	1,644	231	240	22	1,151	360	290	70	791	60 29%	68 72%	73 17%
#50	53	0	0	53	12	12	1	28	6	4	2	22	57.89%	78 57%	84 62%
#51	17	0	0	17	6	6	1	4	0	0	0	4	40 00%	100 00%	100 00%
#52	29	0	0	29	10	12	1	6	2	1	1	4	26 67%	66 67%	80 00%
#53	0	0	159	159	28	45	3	83	43	33	10	40	39 60%	48.19%	54 79%
#54	6	0	0	6	1	1	0	4	2	1	1	2	50.00%	50 00%	66 67%
#55	0	0	48	48	27	5	0	16	10	6	4	6	15 38%	37 50%	50 00%
#56	0	0	91	91	16	14	1	60	23	12	11	37	56 92%	61 67%	75 51%
#57	0	0	112	112	28	45	0	39	18	11	7	21	35 00%	53.85%	65 63%
#58	0	0	151	151	52	20	6	73	43	27	16	30	27.52%	41 10%	52 63%
#59	13	0	0	13	5	6	1	1	1	0	1	0	0.00%	0 00%	0 00%
#60	0	0	1	1	0	0	0	1	1	0	1	0	0 00%	0.00%	0 00%
#61	52	0	0	52	0	3	13	36	25	21	4	11	34 38%	30 56%	34 38%
#62	0	1	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0 00%
#63	48	0	0	48	4	7	0	37	9	5	4	28	75 68%	75 68%	84 85%
#64	0	0	15	15	5	8	0	2	1	0	1	1	16 67%	50 00%	100 00%
#65	29	0	0	29	16	9	0	4	2	1	1	2	10.53%	50 00%	66 67%
#66	0	0	149	149	34	9	8	98	50	39	11	48	39 67%	48 98%	55 17%
#67	0	0	3	3	3	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#68	53	0	0	53	14	15	1	23	4	2	2	19	54 29%	82 61%	90 48%
#69	55	0	0	55	15	2	2	36	18	7	11	18	45 00%	50.00%	72 00%
#70	0	462	0	462	219	51	8	184	83	73	10	101	25 70%	54 89%	58 05%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#71	2	0	0	2	0	2	0	0	0	0	0	0	0.00%	0 00%	0 00%
#72	0	47	0	47	14	16	0	17	12	4	8	5	21 74%	29 41%	55 56%
#73	0	37,706	0	37,706	2,253	5,659	63	29,731	5,481	4,069	1,412	24,250	79 32%	81 56%	85 63%
#74	64	0	0	64	4	9	0	51	3	2	1	48	88 89%	94 12%	96 00%
#75	2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100.00%	100 00%
#76	0	0	26	26	12	7	0	7	5	4	1	2	11.11%	28.57%	33.33%
#77	1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0 00%	0 00%
#78	0	0	3	3	0	0	0	3	2	2	0	1	33 33%	33.33%	33 33%
#79	33	0	0	33	1	6	0	26	10	4	6	16	76 19%	61 54%	80 00%
#80	0	488	0	488	164	70	8	246	116	64	52	130	36 31%	52 85%	67 01%
#81	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0 00%	0.00%
#82	4	0	0	4	1	2	0	1	0	0	0	1	50 00%	100 00%	100 00%
#83	0	0	546	546	62	49	9	426	114	83	31	312	68 27%	73 24%	78 99%
#84	14	0	0	14	5	4	1	4	0	0	0	4	44.44%	100 00%	100 00%
#85	23	0	0	23	1	6	0	16	7	6	1	9	56 25%	56 25%	60 00%
#86	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
#87	14	0	0	14	4	0	2	8	3	2	1	5	45.45%	62 50%	71 43%
#88	0	0	2	2	0	1	0	1	1	1	0	0	0.00%	0 00%	0 00%
#89	182	0	0	182	24	18	6	134	65	51	14	69	47.92%	51 49%	57 50%
#90	14	0	0	14	6	0	6	2	0	0	0	2	25.00%	100 00%	100 00%
#91	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#92	6	0	0	6	3	2	0	1	0	0	0	1	25.00%	100.00%	100 00%
#93	0	13	0	13	1	0	1	11	6	4	2	5	50.00%	45 45%	55 56%
#94	111	0	0	111	24	20	1	66	21	19	2	45	51 14%	68 18%	70 31%
#95	2	0	0	2	2	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
#96	87	0	0	87	3	11	0	73	21	18	3	52	71 23%	71.23%	74 29%
#97	58	0	0	58	7	4	1	46	15	8	7	31	67 39%	67.39%	79 49%
#98	0	23	0	23	1	4	0	18	6	5	1	12	66.67%	66 67%	70 59%
#99	31	0	0	31	12	1	0	18	8	6	2	10	35 71%	55 56%	62 50%
#100	53	0	0	53	14	3	0	36	8	7	1	28	57 14%	77 78%	80 00%
#101	4,283	0	0	4,283	126	106	8	4,043	154	124	30	3,889	93.96%	96 19%	96 91%
#102	0	26	0	26	6	1	0	19	3	1	2	16	69 57%	84 21%	94 12%
#103	4	0	0	4	0	0	0	4	2	2	0	2	50.00%	50 00%	50 00%
#104	108	0	0	108	10	6	14	78	54	9	45	24	55 81%	30 77%	72 73%
#105	1,676	0	0	1,676	51	119	9	1,497	1,005	879	126	492	34 60%	32 87%	35 89%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#106	6	0	0	6	1	0	0	5	2	2	0	3	50 00%	60 00%	60 00%
#107	1	0	0	1	0	0	0	1	1	1	0	0	0 00%	0 00%	0 00%
#108	0	0	3	3	3	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#109	57	0	0	57	8	5	0	44	6	5	1	38	74 51%	86.36%	88 37%
#110	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
#111	18	0	0	18	2	3	2	11	4	1	3	7	70.00%	63 64%	87 50%
#112	9	0	0	9	0	0	0	9	2	2	0	7	77 78%	77.78%	77 78%
#113	15	0	0	15	0	9	0	6	2	2	0	4	66.67%	66 67%	66 67%
#114	0	0	84	84	5	23	0	56	21	14	7	35	64 81%	62.50%	71 43%
#115	15	0	0	15	14	0	0	1	0	0	0	1	6 67%	100 00%	100 00%
#116	237	0	0	237	22	30	1	184	55	42	13	129	66.84%	70.11%	75 44%
#117	0	0	14,013	14,013	1,201	2,757	70	9,985	3,232	2,186	1,046	6,753	66 60%	67.63%	75 55%
#118	1,431	0	0	1,431	259	130	8	1,034	167	120	47	867	69 58%	83 85%	87 84%
#119	0	0	1	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
#120	0	12	0	12	0	6	0	6	3	3	0	3	50 00%	50.00%	50 00%
#121	0	0	23	23	0	7	0	16	3	3	0	13	81.25%	81.25%	81 25%
#122	2	0	0	2	2	0	0	0	0	0	0	0	0 00%	0 00%	0 00%
#123	0	0	76	76	37	18	0	21	12	8	4	9	16 67%	42.86%	52 94%
#124	2	0	0	2	0	1	0	1	0	0	0	1	100.00%	100 00%	100 00%
#125	231	0	0	231	26	15	1	189	41	34	7	148	71.15%	78.31%	81.32%
#126	0	0	7	7	3	0	0	4	3	0	3	1	25.00%	25 00%	100 00%
#127	1,300	0	0	1,300	128	138	13	1,021	234	187	47	787	71 42%	77 08%	80.80%
#128	0	0	67	67	2	16	0	49	19	13	6	30	66 67%	61.22%	69 77%
#129	0	0	337	337	47	44	2	244	62	47	15	182	65.94%	74 59%	79 48%
#130	643	0	0	643	103	37	11	492	111	87	24	381	66 73%	77.44%	81.41%
#131	80	0	0	80	22	7	0	51	13	9	4	38	55.07%	74.51%	80 85%
#132	1,825	0	0	1,825	1,674	20	1	130	10	3	7	120	6 68%	92.31%	97 56%
#133	1,359	0	0	1,359	1,235	36	6	82	33	19	14	49	3 76%	59 76%	72 06%
#134	30	0	0	30	4	13	0	13	9	2	7	4	40.00%	30.77%	66 67%
#135	33	0	0	33	24	0	1	8	4	1	3	4	13 79%	50 00%	80 00%
#136	0	0	1,305	1,305	361	9	81	854	366	316	50	488	41 89%	57 14%	60 70%
#137	0	119	0	119	4	48	0	67	28	16	12	39	66 10%	58 21%	70 91%
#138	58	0	0	58	14	8	0	36	9	6	3	27	57.45%	75 00%	81 82%
#139	0	0	17	17	0	5	0	12	4	4	0	8	66.67%	66 67%	66 67%
#140	13	0	0	13	0	0	1	12	2	1	1	10	90 91%	83 33%	90 91%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#141	20	0	0	20	0	9	5	6	1	1	0	5	83 33%	83 33%	83 33%
#142	17	0	0	17	7	4	0	6	0	0	0	6	46 15%	100 00%	100.00%
#143	0	0	7	7	4	0	1	2	2	0	2	0	0.00%	0 00%	0 00%
#144	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#145	0	171	0	171	18	26	0	127	36	29	7	91	65 94%	71 65%	75 83%
#146	0	0	1	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100 00%
#147	75	0	0	75	17	7	1	50	12	11	1	38	57.58%	76 00%	77 55%
#148	0	0	50	50	2	9	1	38	4	2	2	34	89.47%	89.47%	94 44%
#149	91	0	0	91	16	4	0	71	11	7	4	60	72.29%	84 51%	89 55%
#150	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100 00%	100 00%
#151	0	0	2	2	2	0	0	0	0	0	0	0	0.00%	0.00%	0 00%
#152	83	0	0	83	10	5	1	67	15	8	7	52	74 29%	77 61%	86 67%
#153	37	0	0	37	0	4	3	30	17	7	10	13	65.00%	43 33%	65 00%
#154	0	0	11	11	0	2	0	9	0	0	0	9	100 00%	100 00%	100 00%
#155	8	0	0	8	0	2	0	6	1	1	0	5	83 33%	83 33%	83 33%
#156	0	29	0	29	22	2	1	4	3	2	1	1	4.00%	25.00%	33 33%
#157	0	0	51	51	0	9	0	42	8	8	0	34	80 95%	80 95%	80 95%
#158	32	0	0	32	2	3	1	26	4	3	1	22	81 48%	84 62%	88 00%
#159	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
#160	0	61	0	61	8	17	0	36	15	9	6	21	55.26%	58 33%	70 00%
#161	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
#162	0	31	0	31	3	7	0	21	4	2	2	17	77 27%	80.95%	89 47%
#163	5	0	0	5	0	0	0	5	2	1	1	3	75 00%	60 00%	75 00%
#164	0	0	193	193	24	19	0	150	60	52	8	90	54 22%	60 00%	63 38%
#165	215	0	0	215	25	15	2	173	49	35	14	124	67 39%	71 68%	77 99%
#166	107	0	0	107	21	4	1	81	19	15	4	62	63 27%	76 54%	80 52%
#167	0	0	27	27	7	7	1	12	5	0	5	7	50 00%	58.33%	100 00%
#168	14	0	0	14	0	0	1	13	1	1	0	12	92 31%	92 31%	92 31%
#169	6	0	0	6	2	1	0	3	1	0	1	2	50 00%	66.67%	100 00%
#170	42	0	0	42	10	4	0	28	6	4	2	22	61.11%	78.57%	84 62%
#171	0	0	89	89	17	4	0	68	22	19	3	46	56.10%	67 65%	70 77%
#172	106	0	0	106	5	8	0	93	12	8	4	81	86 17%	87.10%	91 01%
#173	0	0	10	10	9	0	0	1	0	0	0	1	10 00%	100.00%	100 00%
#174	11	0	0	11	1	0	0	10	4	4	0	6	54 55%	60 00%	60 00%
#175	161	0	0	161	20	13	1	127	26	25	1	101	69 18%	79 53%	80 16%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#176	69	0	0	69	17	5	0	47	7	7	0	40	62.50%	85.11%	85 11%
#177	36	0	0	36	3	1	0	32	8	6	2	24	72.73%	75.00%	80 00%
#178	0	54	0	54	0	14	0	40	13	13	0	27	67 50%	67.50%	67 50%
#179	0	0	7	7	0	1	0	6	2	2	0	4	66.67%	66 67%	66 67%
#180	0	0	26	26	9	6	0	11	1	1	0	10	50 00%	90 91%	90 91%
#181	13	0	0	13	0	1	0	12	5	2	3	7	77 78%	58.33%	77 78%
#182	0	69	0	69	5	12	0	52	15	4	11	37	80.43%	71 15%	90 24%
#183	1	0	0	1	0	0	0	1	1	0	1	0	0 00%	0 00%	0 00%
#184	29	0	0	29	5	2	0	22	7	3	4	15	65 22%	68.18%	83 33%
#185	0	0	19	19	0	5	0	14	2	2	0	12	85 71%	85 71%	85 71%
#186	0	10	0	10	5	1	0	4	4	2	2	0	0 00%	0.00%	0 00%
#187	149	0	0	149	22	17	1	109	15	12	3	94	73 44%	86 24%	88 68%
#188	0	0	43	43	9	10	1	23	6	4	2	17	56.67%	73 91%	80 95%
#189	0	0	702	702	111	70	4	517	137	104	33	380	63.87%	73 50%	78 51%
#190	550	0	0	550	81	24	12	433	69	51	18	364	73 39%	84 06%	87 71%
#191	0	0	197	197	15	6	22	154	147	115	32	7	5.11%	4.55%	5 74%
#192	353	0	0	353	41	28	22	262	174	127	47	88	34.38%	33 59%	40.93%
#193	5	0	0	5	0	1	1	3	1	0	1	2	100.00%	66 67%	100 00%
#194	3,046	0	0	3,046	352	423	22	2,249	538	392	146	1,711	69.69%	76 08%	81 36%
#195	1,669	0	0	1,669	145	126	14	1,384	398	286	112	986	69.58%	71 24%	77 52%
#196	0	0	166	166	30	42	6	88	32	15	17	56	55 45%	63 64%	78 87%
#197	134	0	0	134	22	49	5	58	27	14	13	31	46 27%	53 45%	68 89%
#198	0	269	0	269	1	25	4	239	69	49	20	170	77.27%	71 13%	77 63%
#199	463	0	0	463	105	33	9	316	55	37	18	261	64 76%	82 59%	87 58%
#200	0	0	950	950	124	134	14	678	279	236	43	399	52.57%	58 85%	62 83%
#201	0	0	975	975	163	117	8	687	251	208	43	436	54.03%	63.46%	67 70%
#202	813	0	0	813	107	88	4	614	81	50	31	533	77 25%	86 81%	91 42%
#203	0	56	0	56	46	4	0	6	0	0	0	6	11 54%	100.00%	100 00%
#204	0	0	4	4	0	0	2	2	1	1	0	1	50.00%	50 00%	50 00%
#205	0	0	4	4	1	0	0	3	3	3	0	0	0 00%	0 00%	0 00%
#206	0	0	2,111	2,111	382	291	41	1,397	520	402	118	877	52 80%	62 78%	68 57%
#207	160	0	0	160	12	9	1	138	21	14	7	117	81 82%	84 78%	89 31%
#208	0	0	7	7	0	5	0	2	1	0	1	1	100 00%	50 00%	100 00%
#209	0	0	1,069	1,069	163	157	8	741	232	196	36	509	58 64%	68.69%	72 20%
#210	2	0	0	2	0	1	0	1	1	0	1	0	0.00%	0 00%	0 00%

AGGREGATE ORDER TYPES															
Company Info					LSR PROCESSING								FLOWTHROUGH		
					LESOG										
	Mechanized Interface Used				Manual	Rejects	Validated		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
#211	0	0	2,109	2,109	296	281	8	1,524	468	365	103	1,056	61 50%	69 29%	74 31%
#212	0	0	2	2	1	0	0	1	0	0	0	1	50.00%	100 00%	100 00%
#213	0	250	0	250	15	132	0	103	49	39	10	54	50 00%	52 43%	58 06%
#214	58	0	0	58	15	8	1	34	12	6	6	22	51.16%	64 71%	78 57%
#215	0	0	13	13	0	3	0	10	1	0	1	9	100 00%	90 00%	100 00%
#216	29	0	0	29	1	0	1	27	9	1	8	18	90.00%	66 67%	94 74%
#217	0	0	13	13	1	0	0	12	1	1	0	11	84 62%	91 67%	91 67%
#218	2,372	0	0	2,372	207	233	53	1,879	410	254	156	1,469	76 11%	78 18%	85 26%
#219	0	0	22	22	2	4	0	16	4	2	2	12	75 00%	75.00%	85 71%
#220	12	0	0	12	0	1	0	11	1	1	0	10	90 91%	90 91%	90 91%
#221	868	0	0	868	100	150	4	614	70	49	21	544	78.50%	88 60%	91 74%
#222	0	40	0	40	4	13	0	23	4	4	0	19	70 37%	82 61%	82 61%
#223	17	0	0	17	6	0	0	11	0	0	0	11	64 71%	100.00%	100 00%
#224	0	9	0	9	5	0	0	4	3	3	0	1	11 11%	25 00%	25 00%
#225	0	0	16	16	0	3	0	13	2	2	0	11	84 62%	84 62%	84 62%
#226	7	0	0	7	0	1	0	6	2	1	1	4	80 00%	66 67%	80 00%
#227	0	2,540	0	2,540	159	729	4	1,648	643	300	343	1,005	68 65%	60.98%	77 01%
#228	1,280	0	0	1,280	295	100	18	867	293	193	100	574	54.05%	66 21%	74 84%
#229	0	146	0	146	25	31	0	90	23	13	10	67	63 81%	74 44%	83 75%
#230	86	0	0	86	24	6	1	55	11	3	8	44	61 97%	80 00%	93 62%
LENS Subtotal	40260	0	0	40260	7230	3989	408	28633	7420	5668	1752	21213	62 19%	74 09%	78 91%
EDI Subtotal	0	47,386	0	47,386	4,251	7,671	136	35,328	7,490	5,380	2,110	27,838	74 30%	78 80%	83 80%
TAG Subtotal	0	0	26,651	26,651	3,307	4,349	297	18,698	6,320	4,638	1,682	12,378	60 91%	66 20%	72 74%
TOTAL INTERFACES	40,260	47,386	26,651	114,297	14,788	16,009	841	82,659	21,230	15,686	5,544	61,429	**66.84%**	**74.32%**	**79 66%**

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#1	12
#2	8
#3	16
#4	2
#5	3
#6	6
#7	5
#8	1
#9	56
#10	15
#11	4
#12	15
#13	27
#14	2
#15	13
#16	99
#17	3
#18	4
#19	6
#20	1
#21	4
#22	2
#23	341
#24	1
#25	76
#26	8
#27	2
#28	3
#29	1
#30	5

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#31	14
#32	35
#33	35
#34	29
#35	8
#36	5
#37	10
#38	2
#39	1
#40	3
#41	71
#42	8
#43	10
#44	4
#45	3
#46	7
#47	9
#48	1
#49	58
#50	19
#51	12
#52	2
#53	26
#54	10
#55	25
#56	7
#57	2
#58	28
#59	226
#60	2

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#61	6
#62	387
#63	697
#64	3
#65	2
#66	1
#67	167
#68	19
#69	1
#70	29
#71	4
#72	15
#73	4
#74	5
#75	22
#76	113
#77	1
#78	1
#79	2
#80	1942
#81	1
#82	3
#83	4
#84	7
#85	24
#86	12
#87	84
#88	1
#89	84
#90	4

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#91	4
#92	87
#93	2
#94	80
#95	1838
#96	5
#97	62
#98	12
#99	68
#100	9
#101	5
#102	1
#103	4
#104	1
#105	32
#106	16
#107	1
#108	1353
#109	1
#110	12
#111	6
#112	2
#113	7
#114	2
#115	9
#116	13
#117	6
#118	5
#119	4
#120	1

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#121	9
#122	232
#123	64
#124	6
#125	4
#126	21
#127	2
#128	4
#129	14
#130	28
#131	1
#132	25
#133	26
#134	2
#135	2
#136	3
#137	3
#138	22
#139	19
#140	182
#141	4
#142	7
#143	1
#144	2
#145	28
#146	3
#147	1
#148	7
#149	2
#150	5

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#151	1
#152	2
#153	3
#154	1
#155	9
#156	28
#157	10
#158	8
#159	30
#160	11
#161	1
#162	6
#163	5
#164	13
#165	23
#166	3
#167	2
#168	4
#169	21
#170	4
#171	11
#172	48
#173	3
#174	1
#175	3
#176	5
#177	2
#178	1
#179	1
#180	13

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#181	2
#182	1
#183	8
#184	1
#185	3
#186	8
#187	21
#188	3
#189	5
#190	3
#191	13
#192	5
#193	1
#194	7
#195	4
#196	1
#197	9
#198	2
#199	1
#200	8
#201	2
#202	6
#203	4
#204	9
#205	3
#206	2
#207	37
#208	7
#209	8
#210	32

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#211	53
#212	29
#213	11
#214	13
#215	28
#216	8
#217	1
#218	1
#219	37
#220	23
#221	3
#222	2
#223	1
#224	28
#225	8
#226	23
#227	2
#228	1
#229	23
#230	25
#231	21
#232	5
#233	48
#234	1
#235	24
#236	1
#237	28
#238	2
#239	4
#240	43

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#241	18
#242	4
#243	2
#244	11
#245	6
#246	19
#247	35
#248	1
#249	12
#250	30
#251	8
#252	88
#253	7
Total	10,662

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
1000	17,465	14.29%	14.29%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND OUT	16,928	96 93%	20 11%	537	3 07%	1 413%
7020	958	0.78%	15.08%	NUM= TELNO= TN NOT FOUND IN CRIS	956	99 79%	1.14%	2	0 21%	0 005%
7055	2,216	1.81%	16.89%	NUM= TELNO= ACCOUNT IS FINAL	2,212	99.82%	2 63%	4	0 18%	0 011%
7095	3	0.00%	16.89%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	0	0.00%	0.00%	3	100 00%	0 008%
7110	4,464	3.65%	20.55%	COFFI NOT AVAILABLE	1,452	32 53%	1.72%	3012	67 47%	7 926%
7115	12	0.01%	20.56%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE	3	25.00%	0 00%	9	75 00%	0 024%
7235	533	0.44%	20.99%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	368	69.04%	0 44%	165	30 96%	0 434%
7245	731	0.60%	21.59%	NUM= ZCRT FID, DATA, OR DELIMITER IS MISSING	500	68.40%	0.59%	231	31 60%	0 608%
7250	366	0.30%	21.89%	LSR HOUSENUMBER INCORRECT	366	100 00%	0.43%	0	0 00%	0 000%
7260	2	0.00%	21.89%	LISTING TYPE INVALID	2	100 00%	0.00%	0	0 00%	0 000%
7267	4	0.00%	21.89%	UNE - LOCBAN MISSING FOR LINP ORDER	4	100.00%	0 00%	0	0 00%	0 000%
7295	26	0.02%	21.92%	LINE CLASS OF SERVICE MISSING. NUM AND TN REQUIRED	18	69 23%	0.02%	8	30.77%	0 021%
7300	6	0.00%	21.92%	UNE - CANNOT GENERATE CLASS OF SERVICE USOC	6	100.00%	0.01%	0	0 00%	0 000%
7315	229	0.19%	22.11%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	196	85.59%	0.23%	33	14.41%	0 087%
7375	47	0.04%	22.15%	UNE - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	43	91.49%	0.05%	4	8.51%	0.011%
7380	140	0.11%	22.26%	UNE - ACTL INVALID	140	100.00%	0 17%	0	0.00%	0.000%
7400	7,387	6.05%	28.31%	CLEC DOES NOT OWN THIS ACCOUNT.	7,387	100 00%	8.77%	0	0 00%	0 000%
7435	1	0.00%	28.31%	WKG SVC - INPUT ADL, CONVSN ORD OR NOTE ABAND STA	1	100.00%	0 00%	0	0 00%	0 000%
7445	69	0.06%	28.36%	UNE - CALL FORWARD TN REQUIRED	69	100.00%	0 08%	0	0 00%	0.000%
7465	1,285	1.05%	29.42%	CANNOT CANCEL ORDER	1,008	78.44%	1.20%	277	21 56%	0 729%
7495	19	0.02%	29.43%	UNE - DIR LOCATOR PROBLEM	5	26.32%	0.01%	14	73 68%	0 037%
7555	192	0.16%	29.59%	FID MISSING IN FEATURE DETAIL	168	87 50%	0.20%	24	12 50%	0 063%
7570	1	0 00%	29.59%	SEQ1X NOT ALLOWED WITH ZNB	0	0.00%	0 00%	1	100 00%	0 003%
7630	90	0.07%	29.66%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	50	55 56%	0.06%	40	44 44%	0 105%
7640	4	0.00%	29.67%	DUPLICATE CUSTOMERS EXCEED NINE ON CSR	0	0.00%	0 00%	4	100 00%	0 011%
7645	3,140	2.57%	32.24%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	1,522	48 47%	1.81%	1618	51 53%	4 258%
7660	7	0.01%	32.24%	USOC FUJ1X NOT FOR RESALE	7	100 00%	0 01%	0	0.00%	0 000%
7690	14	0.01%	32.25%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	14	100.00%	0 02%	0	0 00%	0 000%
7710	294	0.24%	32.49%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	173	58.84%	0 21%	121	41 16%	0 318%
7715	10	0.01%	32.50%	SOCS TIMEOUT/NOT AVAILABLE	6	60 00%	0.01%	4	40 00%	0 011%
7718	2,145	1.76%	34.26%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	822	38.32%	0.98%	1323	61 68%	3 481%
7725	70	0.06%	34.31%	WAITING PERIOD EQUALS 5 MINUTES	30	42.86%	0.04%	40	57 14%	0 105%
7735	56	0 05%	34.36%	INVALID/MISSING LISTING NAME OR TYPE	56	100 00%	0 07%	0	0 00%	0 000%
7740	17	0.01%	34.37%	LOCAL CALLING PLUS INDICATOR NOT FOUND	12	70.59%	0 01%	5	29 41%	0 013%
7755	11	0.01%	34.38%	UNE - NPANXX NOT FOUND IN CLLI TABLE	7	63.64%	0 01%	4	36 36%	0 011%
7805	89	0 07%	34 46%	SITE COULD NOT BE DETERMINED	44	49.44%	0 05%	45	50 56%	0 118%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
7815	81	0.07%	34.52%	FID=RCU INVALID OR MISSING DATA	60	74.07%	0 07%	21	25.93%	0 055%
7860	133	0.11%	34.63%	RSAG - NO EXACT MATCH ON STREET NAME	133	100.00%	0.16%	0	0 00%	0 000%
7890	14	0.01%	34.64%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	14	100 00%	0.02%	0	0.00%	0 000%
7900	9	0.01%	34.65%	RSAG - NO MATCH ON STREET NAME	8	88.89%	0.01%	1	11 11%	0 003%
7905	3,546	2.90%	37.55%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	3,545	99.97%	4 21%	1	0 03%	0 003%
7910	2,238	1.83%	39.38%	RSAG - NO MATCH ON EXACT STREET NAME	2,095	93.61%	2.49%	143	6 39%	0 376%
7935	22	0.02%	39.40%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	22	100.00%	0 03%	0	0.00%	0 000%
7945	47	0.04%	39.44%	RSAG SYSTEM ERROR	27	57.45%	0.03%	20	42 55%	0 053%
8150	56	0.05%	39.48%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	15	26.79%	0 02%	41	73 21%	0 108%
8167	50	0.04%	39.53%	INVALID USOC CHARACTER. FORMAT SAE 013 I1 CREXI	50	100.00%	0.06%	0	0 00%	0 000%
8170	417	0.34%	39.87%	USOC MAY ONLY APPEAR ONCE. FORMAT SAE 110 I1 CREX1 /TN	412	98.80%	0.49%	5	1 20%	0.013%
8173	193	0.16%	40.03%	INVALID CLASS OF SERVICE. FORMAT IDNT 131 UEPRL=	193	100.00%	0 23%	0	0 00%	0 000%
8180	166	0.14%	40.16%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFE	166	100.00%	0 20%	0	0 00%	0 000%
8183	15	0.01%	40.17%	AREA CALLING PLAN USOC MISMATCH. FORMAT 320 LINE UPP :0000000 / LINE ASSIGN .00	15	100.00%	0.02%	0	0 00%	0 000%
8185	58	0.05%	40.22%	ESC/ESCWT NOT VALID COMBINATION. FORMAT SAE 424 I1 ESCWT	58	100.00%	0.07%	0	0 00%	0 000%
8187	1,672	1.37%	41.59%	USOC MAY NOT APPEAR ON REQUEST. FORMAT SAE 431 T1 EMP1S /TN	1,671	99.94%	1 98%	1	0.06%	0 003%
8189	589	0.48%	42.07%	USOC IS NOT VALID ON BST FILE. FORMAT SAE 433 I1 CREX6	589	100 00%	0.70%	0	0.00%	0 000%
8190	1,929	1.58%	43.65%	INVALID USOC FOR BASIC CLASS OF SERVICE. FORMAT SAE 434 I1 S98CP /TN	1,879	97.41%	2 23%	50	2 59%	0 132%
8193	15	0.01%	43.66%	USOC NOT VALID WITH CALLER ID. FORMAT SAE 473 I1 NXMCR /TN	15	100 00%	0.02%	0	0 00%	0 000%
8195	488	0.40%	44.06%	CALL FORWARDING USOC MUST NOT APPEAR. FORMAT SAE 540 I1 GCJ /TN	488	100 00%	0 58%	0	0 00%	0 000%
8197	634	0.52%	44.58%	CALL FORWARDING USOC MUST APPEAR. FORMAT SAE 541	634	100.00%	0.75%	0	0 00%	0 000%
8199	83	0.07%	44.65%	GCJRC/GCJ COMBINATION INVALID FORMAT SAE 560 I1 GCJRC /TN	83	100.00%	0 10%	0	0 00%	0 000%
8204	137	0.11%	44.76%	BCR/NSS/NX8 INVALID USOC COMBINATION. FORMAT SAE 575 R1 NSS /TN	137	100.00%	0.16%	0	0 00%	0 000%
8207	61	0.05%	44.81%	BRD/NSQ/NX9 INVALID USOC COMBINATION. FORMAT SAE 576 I1 NX9 /TN	61	100.00%	0 07%	0	0.00%	0 000%
8209	618	0.51%	45.32%	USOC COMBINATION IS INVALID. FORMAT SAE 587 I1 ESXDC /TN	618	100 00%	0.73%	0	0 00%	0 000%
8240	150	0.12%	45.44%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	150	100 00%	0.18%	0	0.00%	0 000%
8250	41	0.03%	45.47%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	41	100.00%	0 05%	0	0.00%	0.000%
8395	1	0.00%	45.47%	LSF INVALID FOR REQTYP/ACT TYPE COMBINATION	1	100 00%	0 00%	0	0 00%	0.000%
8415	11	0.01%	45.48%	LSF LP ALREADY EXISTS ON ACCOUNT	11	100.00%	0.01%	0	0 00%	0 000%
8430	4	0.00%	45.49%	LSF DOES NOT EXIST ON ACCOUNT	4	100.00%	0 00%	0	0 00%	0 000%
8820	10,778	8.82%	54.31%	SOCS ERROR: LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	3,125	28.99%	3 71%	7653	71.01%	20 138%
8825	18,527	15.16%	69.47%	ORDER ERR:	4,237	22 87%	5 03%	14290	77 13%	37 603%
8830	543	0.44%	69.91%	CLEC ALREADY OWNS THIS ACCOUNT	543	100 00%	0.64%	0	0 00%	0 000%
8850	56	0.05%	69.96%	CFA NOT FOUND,PLEASE VERIFY CFA	56	100.00%	0 07%	0	0 00%	0 000%
8855	1	0.00%	69.96%	NO ACTL IN LSR	1	100 00%	0 00%	0	0 00%	0 000%
8925	1	0.00%	69.96%	CFN HAS INVALID FORMAT ON COFFI SCREEN	0	0 00%	0 00%	1	100.00%	0 003%

AGGREGATE ORDER TYPES										
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
8940	1,400	1 15%	71.10%	CALL FORWARDING NUMBER MISSING OR INVALID	1,400	100 00%	1.66%	0	0 00%	0 000%
8945	64	0.05%	71.16%	LINECLSSVC AND TOS DO NOT MATCH	64	100.00%	0.08%	0	0.00%	0 000%
8970	908	0.74%	71.90%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	907	99.89%	1.08%	1	0 11%	0 003%
8995	1	0.00%	71.90%	SEMICOLON DISALLOWED WITH (+) SIGN IN PERSONAL NAME LISTINGS	1	100.00%	0 00%	0	0 00%	0 000%
9000	31	0.03%	71 93%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	31	100 00%	0.04%	0	0 00%	0 000%
9110	1	0.00%	71.93%	TELNO= PIC REQUIRED PER UNIQUE TELEPHONE NUMBER ON A, V, P9 LINE ACTIVITY TY	1	100 00%	0 00%	0	0 00%	0 000%
9115	1	0.00%	71.93%	TELNO= LPIC REQUIRED PER UNIQUE TELNO ON A, V, P9 LINE ACTIVITY TYPES	1	100 00%	0 00%	0	0 00%	0 000%
9155	63	0.05%	71.98%	UNE - PORTED OUT NUMBER	63	100 00%	0 07%	0	0 00%	0 000%
9160	10	0.01%	71.99%	LOCBAN INVALID FOR PORTED NUMBER ACTIVITY	10	100.00%	0 01%	0	0 00%	0 000%
9245	383	0.31%	72.30%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	383	100.00%	0.45%	0	0 00%	0 000%
9263	1	0.00%	72.30%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	1	100.00%	0.00%	0	0 00%	0 000%
9433	4	0.00%	72.31%	DLNUM=0001 LTN=HTN ACCOUNT NOT OWNED BY CLEC	4	100 00%	0 00%	0	0 00%	0 000%
9438	12	0.01%	72.31%	DLNUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	12	100 00%	0 01%	0	0 00%	0 000%
9439	130	0.11%	72.42%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	130	100.00%	0.15%	0	0 00%	0 000%
9442	465	0.38%	72.80%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	455	97.85%	0.54%	10	2 15%	0 026%
9446	3	0.00%	72.80%	LNUM=00001 =TC FR REFERENCE OF CALLS UNAVAILABLE FOR THIS NUMBER	3	100.00%	0.00%	0	0 00%	0 000%
9466	32	0.03%	72.83%	UNABLE TO DETERMINE BLOCK CHOICE	32	100.00%	0.04%	0	0 00%	0 [illegible]%
9471	22	0.02%	72.85%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	18	81 82%	0.02%	4	18 18%	0 011%
9475	349	0.29%	73.13%	ACT= ALLOWED ONLY ON SAME LOCNUM SERVICE ADDRESS	348	99.71%	0 41%	1	0 29%	0 003%
9476	73	0.06%	73.19%	IS NOT FOUND ON CSR TO DISCONNECT	73	100 00%	0.09%	0	0 00%	0 000%
9477	82	0.07%	73.26%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	80	97.56%	0.10%	2	2 44%	0 005%
9479	158	0.13%	73.39%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	158	100.00%	0 19%	0	0 00%	0 000%
9481	2,394	1.96%	75.35%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	2,381	99.46%	2.83%	13	0 54%	0 034%
9484	36	0.03%	75.38%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	36	100.00%	0 04%	0	0 00%	0 000%
9487	4	0.00%	75.38%	INVALID ACT TYPE FOR FULL MIGRATION	4	100.00%	0.00%	0	0 00%	0 000%
9488	362	0.30%	75.68%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	361	99 72%	0.43%	1	0 28%	0 003%
9492	2	0.00%	75.68%	ATN= CANNOT EXIST AS A MAIN ACCOUNT FOR ACT P	2	100.00%	0.00%	0	0 00%	0 000%
9495	148	0.12%	75.80%	EATN= MUST EXIST FOR ACT P AND Q	148	100.00%	0 18%	0	0 00%	0 000%
9496	2,167	1.77%	77.57%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,163	99 82%	2.57%	4	0 18%	0 011%
9498	48	0.04%	77.61%	EAN= ON LNUM= AND LEAN= ARE POPULATED	48	100 00%	0 06%	0	0 00%	0 000%
9515	1,527	1.25%	78.86%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,522	99.67%	1 81%	5	0 33%	0 013%
9516	17	0.01%	78.88%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	17	100 00%	0 02%	0	0 00%	0 000%
9517	25	0.02%	78.90%	UNDC INVALID IF PIC ALREADY EXISTS	25	100.00%	0.03%	0	0 00%	0 000%
9518	2	0.00%	78.90%	UNDC INVALID IF LPIC ALREADY EXISTS	2	100.00%	0.00%	0	0 00%	0 000%
9523	5	0.00%	78.90%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS	5	100.00%	0.01%	0	0 00%	0 000%
9526	6	0.00%	78 91%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	6	100.00%	0.01%	0	0 00%	0 000%

AGGREGATE ORDER TYPES											
ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION						
					CLEC Caused			BST Caused			
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9529	1,763	1.44%	80.35%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1,763	100.00%	2.09%	0	0 00%	0 000%
9530	1	0.00%	80.35%	APPOINTMENT TIME CANNOT BE PRIOR TO 800A OR LATER THAN 500P	1	100.00%	0.00%	0	0 00%	0 000%
9543	58	0.05%	80.40%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	58	100 00%	0.07%	0	0 00%	0 000%
9545	2	0.00%	80.40%	LOCNUM= HNUM=00001 HA OF D NOT ALLOWED	2	100.00%	0.00%	0	0 00%	0 000%
9602	4,335	3.55%	83.95%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	4,309	99.40%	5.12%	26	0 60%	0 068%
9604	14	0.01%	83.96%	TN ON SUP DOES NOT MATCH ORIGINAL TN	12	85.71%	0.01%	2	14.29%	0 005%
9605	161	0.13%	84.09%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	161	100.00%	0.19%	0	0.00%	0 000%
9606	21	0.02%	84.11%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	21	100 00%	0.02%	0	0.00%	0 000%
9613	19	0.02%	84.12%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	19	100.00%	0 02%	0	0 00%	0 000%
9616	18	0.01%	84 14%	YPH INVALID	18	100.00%	0.02%	0	0.00%	0 000%
9623	15	0.01%	84.15%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	15	100.00%	0.02%	0	0 00%	0 000%
9626	410	0.34%	84.49%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	410	100.00%	0 49%	0	0.00%	0.000%
9627	1,826	1.49%	85.98%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	1,826	100.00%	2.17%	0	0 00%	0 000%
9628	300	0.25%	86.23%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	300	100.00%	0 36%	0	0.00%	0 000%
9629	48	0.04%	86.27%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC S98AF	48	100.00%	0.06%	0	0 00%	0 000%
9639	146	0.12%	86.39%	CATEGORY L USOC MUST APPEAR FOR SAME TN	146	100.00%	0 17%	0	0 00%	0 000%
9641	1,802	1.47%	87.86%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1,802	100.00%	2.14%	0	0 00%	0 000%
9647	105	0.09%	87.95%	BAN DOES NOT EXIST FOR COMPANY CODE	105	100.00%	0.12%	0	0 00%	0 000%
9654	412	0.34%	88.28%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUS	409	99.27%	0.49%	3	0 73%	0 008%
9656	4	0.00%	88.29%	SLTN NOT FOUND ON CRIS ACCOUNT FOR LNA N, LNUM	4	100.00%	0.00%	0	0 00%	0 000%
9657	2	0.00%	88.29%	ECCKT/UNE1 MISMATCH	2	100.00%	0 00%	0	0 00%	0 000%
9661	7	0.01%	88.29%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	2	28.57%	0.00%	5	71 43%	0 013%
9670	21	0.02%	88.31%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	21	100.00%	0.02%	0	0 00%	0 000%
9671	88	0.07%	88.38%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	88	100.00%	0 10%	0	0.00%	0.000%
9673	4	0.00%	88.39%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	4	100.00%	0.00%	0	0 00%	0 000%
9674	17	0.01%	88.40%	INVALID TN/PN DATA - FORMAT SAE 389 I1 DRS /TN /PN /RNP B	17	100.00%	0.02%	0	0 00%	0.000%
9675	27	0.02%	88.42%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 I1 BBC /TN	27	100 00%	0.03%	0	0 00%	0 000%
9679	2	0.00%	88.42%	FIRST CHARACTER OF LINE NUMBER IS NOT VALID FOR BST IN COFFI	2	100.00%	0 00%	0	0 00%	0.000%
9680	52	0.04%	88.47%	INVALID REQTYP OR TOS FOR LIFELINE	52	100.00%	0.06%	0	0 00%	0 000%
9681	30	0.02%	88.49%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	30	100 00%	0.04%	0	0 00%	0 000%
9682	19	0.02%	88.51%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	19	100.00%	0.02%	0	0.00%	0 000%
9685	9,498	7.77%	96.28%	DUE DATE COULD NOT BE CALCULATED	1,353	14.25%	1.61%	8145	85 75%	21 433%
9686	2	0.00%	96.28%	RESID NOT VALID IN LFACS	2	100.00%	0.00%	0	0.00%	0 000%
9687	6	0.00%	96.29%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE ON	6	100.00%	0 01%	0	0 00%	0 000%
9700	6	0.00%	96.29%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	6	100 00%	0.01%	0	0 00%	0 000%
9715	34	0.03%	96.32%	TOS IS INVALID FOR REQUESTED SERVICE	33	97.06%	0 04%	1	2 94%	0 003%

ERROR DETAILS (Auto Clarifications (A) & Errors (E))					CAUSATION					
					CLEC Caused			BST Caused		
Error Type (by error code)	Count	%	Σ %	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	% of BST Caused
9772	2	0.00%	96.32%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	1	50.00%	0 00%	1	50 00%	0 003%
9800	21	0.02%	96.34%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	10	47 62%	0.01%	11	52 38%	0 029%
9860	1,118	0.91%	97.25%	UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN	1,114	99.64%	1.32%	4	0 36%	0 011%
9861	759	0.62%	97.87%	ADSL NOT ALLOWED WITH THIS SERVICE	757	99.74%	0 90%	2	0.26%	0 005%
9863	16	0.01%	97.89%	CLEC SHOULD HAVE THE ENDUSER CONTACT THEIR NSP/ISPFOR CHANGES TO ADSL SE	16	100.00%	0 02%	0	0 00%	0 000%
9866	113	0.09%	97.98%	MULTILINE USOC DOES NOT APPLY	110	97.35%	0.13%	3	2 65%	0 008%
9867	170	0.14%	98.12%	MULTILINE USOC DOES NOT APPLY	168	98.82%	0.20%	2	1 18%	0 005%
9869	15	0.01%	98.13%	SINGLE LINE USOC DOES NOT APPLY	15	100.00%	0.02%	0	0 00%	0 000%
9871	2,046	1.67%	99.81%	ADDRESS/TN INVALID, DUE DATE COULD NOT BE CALCULATED	2,045	99.95%	2.43%	1	0 05%	0 003%
9881	26	0.02%	99.83%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE ADDRESS	26	100.00%	0 03%	0	0.00%	0 000%
9897	212	0.17%	100.00%	TN FOR NON WORKING ADDRESS; DUE DATE COULD NOT BE CALCULATED	212	100.00%	0.25%	0	0 00%	0 000%
Total	122,196	100.00%			84194		100 00%	38,002		100 000%

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1007	3	0.02%	0.02%	DUPLICATE CC, PON, VER
1012	3	0.02%	0.04%	CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON
1015	4288	26.28%	26.31%	PON DUPLICATE ON INITIAL LSR
1023	22	0.13%	26.45%	NO ORIGINAL LSR FOUND FOR THIS SUP
1025	17	0.10%	26.55%	VER MUST BE GREATER THAN PREVIOUS VERSION
1027	7	0.04%	26.60%	PREVIOUS LSR AGED OFF - (K) STATUS
1030	846	5.18%	31.78%	VER MUST BE GREATER THAN PREVIOUS VERSION
1035	8	0.05%	31.83%	VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860
1040	80	0.49%	32.32%	VER MUST BE SPACES OR ZEROES FOR 850
1050	12	0.07%	32.39%	D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE
1055	6	0.04%	32.43%	AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED
1060	3	0.02%	32.45%	AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B
1065	16	0.10%	32.55%	AN MUST BE 10 OR 13 ALPHANUMERICS
1070	3	0.02%	32.57%	DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE
1075	9	0.06%	32.62%	ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED
1080	3	0.02%	32.64%	DDD/DDD-CC MUST BE A VALID DATE
1085	1	0.01%	32.64%	DDDO-CC/DDDO MUST BE CURRENT OR FUTURE DATE
1090	3	0.02%	32.66%	ATN OR AN REQUIRED WHEN EATN IS POPULATED
1100	1	0.01%	32.67%	SERVICE CENTER MUST BE LCSC
1110	771	4.72%	37.39%	INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION
1125	53	0.32%	37.72%	DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT
1131	275	1.69%	39.40%	DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE
1135	5	0.03%	39.43%	APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER
1140	12	0.07%	39.51%	DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N
1145	12	0.07%	39.58%	INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS
1150	1	0.01%	39.59%	SUP PROHIBITED WHEN 1ST CHARACTER OF REQTYP FIELD CHANGES
1154	1	0.01%	39.59%	LSR/PON IS COMPLETED
1155	1	0.01%	39.60%	DFDT MUST BE POPULATED WITH A SINGLE (HHMM) TIME WHEN CHC IS Y
1157	19	0.12%	39.72%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION
1166	16	0.10%	39.81%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
1175	1	0.01%	39.82%	REQTYP REQUIRED (STOP EDIT)
1180	10	0.06%	39.88%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
1185	1	0.01%	39.89%	REQTYP VALID ENTRIES MUST BE AB, BB, CB, EB, FB, JB, MB OR NB (STOP EDIT)
1195	1	0.01%	39.89%	ACTIVITY TYPE VALID ENTRY MUST BE N, C, D, T, R, V, S, B, W, L, Y, P OR Q (STOP EDIT)
1200	82	0.50%	40.40%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1215	128	0.78%	41.18%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1230	2879	17.64%	58.82%	LSO MUST BE 6 NUMERICS
1270	3	0.02%	58.84%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	7	0.04%	58.89%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1290	2	0.01%	58.90%	ACTL MUST BE 11 ALPHANUMERICS
1325	2	0.01%	58.91%	LST MUST BE 11 ALPHANUMERICS
1335	4	0.02%	58.93%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1345	6	0.04%	58.97%	TOS REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1370	3	0.02%	58.99%	TOS THIRD CHARACTER MUST NOT BE F IF REQTYP IS FB
1390	14	0.09%	59.08%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1392	3	0.02%	59.09%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTYP OF A,B,C,F OR J (STOP EDIT)
1430	8	0.05%	59.14%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1435	1	0.01%	59.15%	CIC MUST BE 4 NUMERICS
1445	1	0.01%	59.16%	INITIATOR TELEPHONE NUMBER REQUIRED
1453	32	0.20%	59.35%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	79	0.48%	59.84%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1490	3	0.02%	59.85%	DRC MUST BE 3 ALPHANUMERICS
1505	4	0.02%	59.88%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	4	0.02%	59.90%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1515	35	0.21%	60.12%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	224	1.37%	61.49%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1525	1	0.01%	61.50%	FAX NO-INIT MUST BE 10 NUMERICS
1530	26	0.16%	61.66%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1575	3	0.02%	61.67%	TEL NO DSGCON FORMAT MUST BE 10 NUMERICS IN THE FIRST TEN POSITIONS
1580	1	0.01%	61.68%	FAX NO-DSGCON MUST BE 10 NUMERICS
1600	1	0.01%	61.69%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1605	105	0.64%	62.33%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1610	3	0.02%	62.35%	PBT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION

\GGREGATE ORDER TYPES

ERROR DETAILS (Fatal Errors)

Error Type (by error code)	Count	%	Σ %	Error Description
1620	4	0.02%	62.37%	BCS REQUIRED WITH REQTYP/ACT TYPE/TOS COMBINATION
1630	99	0.61%	62.98%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	54	0.33%	63.31%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	284	1.74%	65.05%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	1642	10.06%	75.11%	LSR/PON AGED OFF
1650	537	3.29%	78.40%	LSR/PON COMPLETED
1655	7	0.04%	78.45%	LSR ORIGINATING FORMAT (TCIF) NOT SAME AS ORIGINATING FORMAT
1660	37	0.23%	78.67%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1662	20	0.12%	78.80%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1664	62	0.38%	79.18%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2005	1	0.01%	79.18%	EU-STREET-1 REQUIRED
2015	6	0.04%	79.22%	EU-STATE REQUIRED
2040	2	0.01%	79.23%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2050	2	0.01%	79.24%	LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	9	0.06%	79.30%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	11	0.07%	79.37%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION
2065	7	0.04%	79.41%	LOCBAN REQUIRED
2070	2	0.01%	79.42%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2080	12	0.07%	79.50%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION
2085	36	0.22%	79.72%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION
2090	15	0.09%	79.81%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION
2095	10	0.06%	79.87%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION
2100	1	0.01%	79.87%	LOCNUM=000 CITY-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2105	1	0.01%	79.88%	LOCNUM=000 STATE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2109	35	0.21%	80.10%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION
2110	445	2.73%	82.82%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2115	4	0.02%	82.85%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS
2120	388	2.38%	85.22%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE
2130	11	0.07%	85.29%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION
2155	1	0.01%	85.30%	ATN MUST BE 10 NUMERICS
2185	6	0.04%	85.34%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
2200	2	0.01%	85.35%	EATN MUST BE 10 NUMERICS
2340	1	0.01%	85.35%	ERL WITH THE DATA OF Y PROHIBITED WHEN LEATN IS POPULATED
2350	8	0.05%	85.40%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
2355	3	0.02%	85.42%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
3010	49	0.30%	85.72%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS
3035	8	0.05%	85.77%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS
3045	3	0.02%	85.79%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT
3047	39	0.24%	86.03%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL
3050	26	0.16%	86.19%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID
3055	1	0.01%	86.19%	REFNUM=0001-TELNO= FPI MUST BE VALID VALUE FOR REQTYP AND ACTIVITY
3085	1	0.01%	86.20%	REFNUM=0001-TELNO= TC OPT VALID ENTRIES ARE:00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81
3090	52	0.32%	86.52%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTYP
3100	3	0.02%	86.54%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED
3110	41	0.25%	86.79%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	13	0.08%	86.87%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3125	3	0.02%	86.89%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3135	38	0.23%	87.12%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	9	0.06%	87.17%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3160	2	0.01%	87.19%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	6	0.04%	87.22%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE
3170	10	0.06%	87.28%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3180	7	0.04%	87.33%	REFNUM=0001-TELNO= FA VALID ENTRIES ARE A, C OR D
3190	36	0.22%	87.55%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3205	13	0.08%	87.63%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FA IS C
3220	1	0.01%	87.63%	LOCNUM=000 LNUM=00001 TELNO= IWJK MUST BE 5 ALPHANUMERICS
3245	8	0.05%	87.68%	LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN JR IS Y
3380	11	0.07%	87.75%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3385	4	0.02%	87.77%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE D, G, N, P, V, W OR X IF ACT IS V, P OR Q
3390	2	0.01%	87.79%	LOCNUM=000 LNUM=00002 TELNO= LNA REQUIRED WHEN ACT TYP IS N, C, T, R, V, S, P OR Q
3400	20	0.12%	87.91%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N OR C IF ACT IS T
3405	1	0.01%	87.92%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE R IF ACT IS R

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
3410	79	0.48%	88.40%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
3415	23	0.14%	88.54%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	15	0.09%	88.63%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
3422	3	0.02%	88.65%	LNUM=00001 LNA MUST BE N OR D IF REQTYP IS A DIGITAL, DATA DESIGNED (DS1)
3427	3	0.02%	88.67%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTYP/ACT TYP COMBINATION
3430	4	0.02%	88.69%	FOR REQTYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3433	12	0.07%	88.77%	LOCNUM=000 LNUM=00001 TELNO= LNA PROHIBITED ON THIS REQTYP/ACT TYP/SECNCI COMBINATION
3439	22	0.13%	88.90%	LNUM=00001 TN= LNA MUST BE D ON ACT OF D WHEN REQTYP IS A WITH SECNCI POPULATED
3445	3	0.02%	88.92%	LOCNUM=000 LNUM=00001 TELNO= LNECLSSVC MUST BE 3 OR 5 ALPHANUMERICS
3460	3	0.02%	88.94%	LOCNUM=000 LNUM= TELNO= LNUM REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION (STOP EDIT)
3470	17	0.10%	89.04%	LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTYP E-IS
3485	9	0.06%	89.10%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3545	1	0.01%	89.10%	LNUM=00001 TELNO= OTN REQUIRED WITH THIS REQTYP/LNA COMBINATION
3630	3	0.02%	89.12%	LNUM=00001 TELNO= SHELF REQUIRED ON REQTYP F IF LNA IS C, G, N OR V
3705	14	0.09%	89.21%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMBERIC INCLUDING HYPHEN
3735	23	0.14%	89.35%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3740	10	0.06%	89.41%	LNUM=00001 TELNO= PIC VALID ENTRY IS NONE UNDC NC OR VALID PIC WHEN LNA IS C, P OR X
3745	14	0.09%	89.50%	LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
3755	15	0.09%	89.59%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	11	0.07%	89.66%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3765	18	0.11%	89.77%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
3790	42	0.26%	90.02%	LNUM=00001 - TELNO= PTKCON REQUIRED WHEN THE LNA IS G, N OR V
4000	32	0.20%	90.22%	DL DATA ELEMENTS REQUIRED
4015	2	0.01%	90.23%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
4020	7	0.04%	90.27%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
4030	4	0.02%	90.30%	DLNUM=0001 LTN= LACT REQUIRED
4035	11	0.07%	90.37%	DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
4040	1	0.01%	90.37%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE
4045	290	1.78%	92.15%	REFNUM=0001-TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	58	0.36%	92.51%	INVALID YPH ENTRY
4055	37	0.23%	92.73%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3

AGGREGATE ORDER TYPES				
ERROR DETAILS (Fatal Errors)				
Error Type (by error code)	Count	%	Σ %	Error Description
4060	1	0.01%	92.74%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	57	0.35%	93.09%	DLNUM=0001 LTN= LASN,ADI,OR LALOC REQUIRED FOR REQTYP J, RTY OF LML, AND LACT OF N
4065	287	1.76%	94.85%	DLNUM=&DLNM LTN=&LTN ASSOCIATED LACT COMBINATION I AND O IS MISSING
4075	27	0.17%	95.01%	MAIN LISTING REQUIRED
4090	9	0.06%	95.07%	DLNUM=0001 LTN= VALID LTY REQUIRED
4095	5	0.03%	95.10%	REFNUM=0001-TELNO= DDA-CITY PROHIBITED FOR THIS REQTYP AND ACTIVITY TYPE
4110	12	0.07%	95.17%	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED
4120	4	0.02%	95.20%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED
4160	16	0.10%	95.29%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6
4170	1	0.01%	95.30%	DLNUM=0003 LTN= DOI MUST BE 1
4180	16	0.10%	95.40%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO
4190	14	0.09%	95.48%	DLNUM=0002 LTN= DOI VALUE INVALID FOR STYLE CODE
4200	2	0.01%	95.50%	DLNUM=0001 LTN MUST BE 10 NUMERICS
4220	1	0.01%	95.50%	DLNUM=0001 LTN= LNLN REQUIRED
4265	4	0.02%	95.53%	DLNUM=0001 LTN=4075632496 TITLE OF LINEAGE INVALID
4280	23	0.14%	95.67%	DLNUM=0001 LTN= TITLE1 DATA INVALID
4290	1	0.01%	95.67%	DLNUM=0002 LTN= TITLE2 DATA INVALID
4310	2	0.01%	95.69%	DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN
4320	3	0.02%	95.70%	DLNUM=0001 LTN=9043740664 LASF PROHIBITED WITHOUT LANO
4365	7	0.04%	95.75%	DLNUM=0001 LTN= LASS ENTRY INVALID
4385	58	0.36%	96.10%	DLNUM=0001 LTN= INVALID LAST ENTRY
4395	4	0.02%	96.13%	DLNUM=0001 LTN= LAST PROHIBITED WITH ADI
4405	1	0.01%	96.13%	DLNUM=0002 LTN=8502361678 LTEXT REQUIRED
4430	1	0.01%	96.14%	DLNUM=0003 LTN= INVALID LTXTY DATA
4455	1	0.01%	96.15%	DLNUM=0003 LTN= LTXNUM VALUE MUST BE 4 NUMERICS
4470	5	0.03%	96.18%	DLNUM=0001 LTN= LTXNUM MUST BE CONSECUTIVE AND UNIQUE WITHIN THE DLNUM
4475	12	0.07%	96.25%	DLNUM=0002 LTN= INVALID YPH ENTRY
4478	24	0.15%	96.40%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3
4480	1	0.01%	96.40%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z
4485	16	0.10%	96.50%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM
4490	33	0.20%	96.70%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY

AGGREGATE ORDER TYPES

ERROR DETAILS (Fatal Errors)

Error Type (by error code)	Count	%	Σ %	Error Description
4505	43	0.26%	96.97%	)LNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P
4510	41	0.25%	97.22%	)LNUM=0001 LTN=ONLY ONE SIC ALLOWED PER ACCOUNT
4530	4	0.02%	97.24%	)LNUM=0003 LTN= ADI PROHIBITED WHEN LASN OR LALOC IS POPULATED
4600	27	0.17%	97.41%	)LNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM
4630	1	0.01%	97.41%	)LNUM=0001 LTN= SEQTEXT PROHIBITED WITHOUT THE SO FIELD OF A
4650	2	0.01%	97.43%	)LNUM=0002 LTN= SEQTN PROHIBITED WHEN THE SEQTEXT OR SEQADDR US NOT POPULATED
4670	2	0.01%	97.44%	DLNUM=0003 LTN= LVL REQUIRED WHEN STYC IS CI (STOP EDIT)
4685	5	0.03%	97.47%	)LNUM=0002 LVL ENTRIES MUST BE SEQUENTIAL AND THE THE SAME LVL VALUE CANNOT APPEAR MORE THAN TWICE
4690	1	0.01%	97.48%	)LNUM=0002 LTN= HS PROHIBITED WHEN THE STYC IS NOT CI, SH OR SI
4740	3	0.02%	97.49%	)LNUM=0001 LTN= INS1 REQUIRED WHEN INTEXT OR INADDR IS POPULATED
4810	2	0.01%	97.51%	)LNUM=0001 LTN= INS1 REQUIRED WHEN INTEXT IS POPULATED
4825	2	0.01%	97.52%	)LNUM=0001 LTN= INS1 REQUIRED WHEN INADDR IS POPULATED
4835	2	0.01%	97.53%	)ACT ENTRY MUST BE N
4837	8	0.05%	97.58%	)ACT REQUIRED
4870	1	0.01%	97.59%	)DASN IS REQUIRED
4895	1	0.01%	97.59%	)DALOC REQUIRED
4900	1	0.01%	97.60%	)DAST REQUIRED
4905	1	0.01%	97.60%	)DAZC REQUIRED
4920	4	0.02%	97.63%	)IRQTY A PROHIBITED WITHOUT DIRTYP
4925	4	0.02%	97.65%	)IRQTY NC PROHIBITED WITHOUT DIRTYP
5000	2	0.01%	97.67%	IUNTING PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
5005	7	0.04%	97.71%	.OCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED; HNUM, HA, AND HID
5015	7	0.04%	97.75%	ITQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST
5025	2	0.01%	97.76%	.OCNUM=000 HNUM= HA=G HA MUST BE N, E, C, OR D
5030	1	0.01%	97.77%	.OCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N, T, P OR Q
5050	2	0.01%	97.78%	.OCNUM=001 DOES NOT MATCH AN END USER LOCNUM ON THIS LSR
5065	1	0.01%	97.79%	.OCNUM=000 HNUM=00001 HID ENTRY FOR HNTYP 1 2 3 OR 4 MUST BE N OR UP TO 3 ALPHAS OR 4 NUMERICS
5070	7	0.04%	97.83%	.OCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4
5090	1	0.01%	97.84%	.OCNUM=000 HNUM=00001 TLI REQUIRED IF HNTYPE IS 5 OR 6
5095	2	0.01%	97.85%	.OCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T
5098	2	0.01%	97.86%	LOCNUM=000 HNUM=00001 HNTYP REQUIRED FOR THIS ACT TYPE/HA COMBINATION

AGGREGATE ORDER TYPES

ERROR DETAILS (Fatal Errors)

Error Type (by error code)	Count	%	Σ %	Error Description
5105	1	0.01%	97.87%	LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N, E OR D
5110	1	0.01%	97.87%	LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E
5115	8	0.05%	97.92%	LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N
5135	23	0.14%	98.06%	LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR E
5175	3	0.02%	98.08%	HNUM=00001 HT=T0001--T0002 HT MUST BE 10 NUMERICS OR 14 NUMERICS WITH A HYPHEN IF HNTYP 1-4
5185	17	0.10%	98.19%	LOCNUM=000 HNUM=00001 HT= FOR HNTYP 5 OR 6, HT MUST BE 5 OR 10 ALPHANUMERIC
6005	1	0.01%	98.19%	NC CODE INVALID
6045	30	0.18%	98.38%	INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT)
6050	5	0.03%	98.41%	REQTYP/LOOP TYPE COMBINATION INVALID
6055	11	0.07%	98.47%	LQTY IS REQUIRED FOR REQTYP/ACT COMBINATION
7000	4	0.02%	98.50%	EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P, Q OR V
7005	2	0.01%	98.51%	EAN, EATN, LEATN, AND LEAN ARE MUTUALLY EXCLUSIVE
8005	12	0.07%	98.58%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8040	8	0.05%	98.63%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING REFFER
8110	4	0.02%	98.66%	LOCNUM= DNUM=00001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE
8115	13	0.08%	98.74%	LNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
8120	4	0.02%	98.76%	LNUM=00002 TC OPT VALID ENTRY IS ST, NO, CA OR TC
8140	78	0.48%	99.24%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTYP E, F OR M FOR LNA C, G, N OR V
8155	2	0.01%	99.25%	LNUM=00001 TC OPT PROHIBITED IF LNUM DISC NBR IS NOT POPULATED ON REQTYP A
8180	22	0.13%	99.39%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED
8210	3	0.02%	99.41%	LNUM=00002 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC
8215	16	0.10%	99.50%	LNUM=00001 TC PER DATE INVALID. IT MUST BE LATER THAN THE LSR RECEIPT DATE
8255	78	0.48%	99.98%	INVALID ACTIVITY TYPE
9870	3	0.02%	100.00%	ATN OR EATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
Total:	16318	100.00%		

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN USOC FOLLOWING CS IS INCORRECT! OCS 1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY L USOC OR SMV USOC!
8825	ORDER ERR: TN SAE 038 LINE TN OR TLI IS REQUIRED FOR INWARD CATEGORY D USOCS!
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! IG2 CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 I1 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! I1 14R /
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

AGGREGATE ORDER TYPES

ERROR DETAILS - 8825

Error Type (by error code)	Error Description
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! I1 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! I1
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! I1 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

AGGREGATE ORDER TYPES

ERROR DETAILS - 1000

Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY-- REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00..
1000	ACCOUNT , SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # , PON#,

AGGREGATE ORDER TYPES

ERROR DETAILS - 1000

Error Type (by error code)	Error Description
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY-- RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT..
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DFDT INFO IN PROPER PLACE AND REMOVING OCOSL (NOT VALID ON LY--ORDER)

	PERCENT ACHIEVED FLOW-THROUGH	PERCENT FLOW THROUGH
CLEC AGGREGATE		
REGION ALL SERVICES	54.86%	91.24%

AGGREGATE ORDER TYPES

Company Info				LSR PROCESSING							FLOWTHROUGH		
	Mechanized Interface Used			Manual	Rejects	Validated	Errors						
Name	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flow Through
#1	194	0	194	14	19	161	18	15	3	143	83.14%	88.82%	90 51%
#2	160	0	160	79	22	59	17	7	10	42	32.81%	71 19%	85.71%
#3	488	0	488	254	59	175	85	52	33	90	22.73%	51.43%	63 38%
#4	0	9	9	4	2	3	2	2	0	1	14.29%	33.33%	33.33%
#5	1	0	1	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
#6	0	283	283	32	24	227	46	41	5	181	71.26%	79.74%	81.53%
#7	712	0	712	318	128	266	74	27	47	192	35.75%	72.18%	87 67%
#8	0	391	391	143	67	181	64	34	30	117	39.80%	64 64%	77.48%
#9	3,031	0	3,031	495	332	2,204	284	66	218	1920	77.39%	87.11%	96 68%
#10	122	0	122	105	12	5	4	1	3	1	0.93%	20.00%	50.00%
#11	194	0	194	94	37	63	24	16	8	39	26.17%	61.90%	70.91%
#12	0	30	30	17	6	7	4	1	3	3	14.29%	42.86%	75.00%
#13	45	0	45	16	16	13	6	2	4	7	28.00%	53.85%	77.78%
#14	3,600	0	3,600	658	214	2,728	197	44	153	2531	78.29%	92.78%	98.29%
#15	0	44	44	26	5	13	2	0	2	11	29.73%	84.62%	100.00%
#16	1,951	0	1,951	461	153	1,337	211	148	63	1126	64.90%	84.22%	88.38%
#17	104	0	104	78	20	6	1	0	1	5	6.02%	83.33%	100 00%
#18	0	976	976	343	123	510	127	74	53	383	47.88%	75 10%	83.81%
#19	227	0	227	99	33	95	12	7	5	83	43.92%	87 37%	92.22%
#20	0	1,919	1,919	1,794	125	0	0	0	0	0	0.00%	0.00%	0 00%
#21	0	80	80	36	10	34	8	3	5	26	40.00%	76 47%	89 66%
#22	3,557	0	3,557	790	342	2,425	698	180	518	1727	64 03%	71.22%	90 56%
#23	0	1,893	1,893	784	263	846	259	127	132	587	39.19%	69.39%	82.21%
#24	41	0	41	6	1	34	13	5	8	21	65.63%	61.76%	80.77%
#25	0	39	39	14	4	21	7	2	5	14	46.67%	66.67%	87.50%
#26	0	4	4	2	0	2	2	0	2	0	0.00%	0.00%	0 00%
#27	614	0	614	207	83	324	35	19	16	289	56.12%	89.20%	93.83%
#28	256	0	256	112	16	128	53	41	12	75	32.89%	58.59%	64 66%
#29	0	1	1	1	0	0	0	0	0	0	0.00%	0.00%	0 00%

#30	0	2	2	1	1	0	0	0	0	0	0.00%	0.00%	0 00%
#31	0	66	66	20	10	36	15	11	4	21	40.38%	58.33%	65 63%
EDI Subtotal	15297	0	15297	3786	1487	10024	1733	630	1103	8291	65.25%	82.71%	92 94%
TAG Subtotal		5737	5737	3217	640	1880	536	295	241	1344	27.68%	71.49%	82 00%
TOTAL INTERFACES	**15297**	**5737**	**21034**	**7003**	**2127**	**11904**	**2269**	**925**	**1344**	**9635**	**54.86%**	**80.94%**	**91.24%**

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#1	7
#2	20
#3	205
#4	2
#5	12
#6	192
#7	51
#8	78
#9	21
#10	21
#11	6
#12	27
#13	71
#14	4
#15	101
#16	23
#17	154
#18	33
#19	297
#20	10
#21	593
#22	62
#23	5
#24	4
#25	0
#26	0
#27	74
#28	29

REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS
(FATAL REJECTS BY CLEC)
REPORT PERIOD: 11/01/01 - 11/30/01

AGGREGATE ORDER TYPES	
Company Info	
Name	FATAL REJECTS
#29	0
#30	2
#31	4
Total	2108

Trunk Group Performance - Aggregate

Florida			Average blocking percentage by hour																							
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Dec-00	NF	BellSouth	0.0000	0.0002	0 0002	0.0000	0.0000	0.0001	0 0167	0.0186	0.0108	0 0071	0 0053	0.0143	0 0133	0 0157	0.0124	0 0094	0 0130	0 0096	0 0019	0 0605	0 0592	0 0074	0 0000	0 0000
		CLEC	0 0009	0 0002	0 0014	0.0010	0 0192	0 0060	0.0005	0.0263	0.0750	0 0487	0 0487	0 0470	0 0049	0.0034	0 0086	0 0141	0 0170	0 0102	0 0179	0 0997	0 1077	0 0870	0 0274	0 0085
		Difference	-0 0009	0.0001	-0 0013	-0.0010	-0 0192	-0 0058	0 0163	-0.0076	-0 0643	-0.0417	-0.0434	-0.0327	0.0084	0.0123	0.0038	-0 0047	-0 0040	-0 0006	-0 0160	-0 0393	-0 0485	-0 0796	-0 0274	-0 0085
	SF	BellSouth	0 0025	0.0026	0.0004	0.0006	0.0000	0 0010	0.0281	0 1194	0 0723	0 1712	0.1686	0 1635	0 1162	0 0818	0.0875	0 0712	0.0682	0 0945	0 0688	0 0629	0 0792	0 0423	0 0019	0 0058
		CLEC	0 0004	0 0000	0 0008	0.0006	0.0052	0 0247	0.1208	0 2535	0 1887	0 1567	0.0928	0.0999	0 1097	0.0860	0.0841	0 0893	0 1284	0.2646	0.1315	0 0940	0 0877	0 1025	0 0156	0 0049
		Difference	0 0021	0.0025	-0.0004	0.0000	-0.0052	-0 0238	-0 0927	-0.1341	-0 1164	0 0146	0 0758	0 0636	0.0065	-0.0042	0 0034	-0 0180	-0 0602	-0 1701	-0 0627	-0 0311	-0 0085	-0 0602	-0 0137	0 0009
Jan-01	NF	BellSouth	0 0000	0.0000	0.0005	0.0000	0 0000	0 0000	0 0027	0 0056	0 0012	0.0007	0 0039	0 0037	0 0037	0 0013	0 0012	0 0104	0 0379	0 0110	0 0061	0 1843	0 3420	0 0163	0 0000	0 0000
		CLEC	0 0027	0 0001	0.0004	0.0001	0.0000	0.0009	0 0002	0 0006	0 0025	0 0178	0 0153	0 0084	0 0042	0.0066	0 0132	0 0315	0 0687	0.0247	0 0566	0 4227	0 6889	0 2345	0 0272	0 0015
		Difference	-0 0027	-0 0001	0.0001	-0.0001	0.0000	-0 0009	0.0024	0.0050	-0.0012	-0.0171	-0 0114	-0 0048	-0.0005	-0 0053	-0 0120	-0.0211	-0 0308	-0.0137	-0 0505	-0 2383	-0 3469	-0 2182	-0 0272	-0 0015
	SF	BellSouth	0.0030	0 0000	0.0001	0.0000	0.0000	0.0001	0 0053	0 0129	0.0380	0.0056	0 0193	0.0146	0.0085	0 0253	0 0241	0 0688	0 0727	0 0388	0 0102	0 0301	0 0499	0 0064	0 0039	0 0013
		CLEC	0 0286	0.0010	0.0045	0.0000	0 0261	0 0954	0.0272	0 1394	0 0829	0 0397	0.1624	0 2275	0 0997	0 0409	0 0643	0 1242	0.2107	0.3766	0 1524	0 2638	0 4444	0 3759	0 0241	0 0259
		Difference	-0 0255	-0 0010	-0.0045	0.0000	-0.0261	-0.0954	-0.0219	-0 1266	-0.0449	-0 0341	-0 1431	-0 2130	-0 0913	-0 0156	-0 0402	-0 0554	-0 1380	-0 3378	-0 1422	-0 2337	-0 3945	-0 3695	-0 0202	-0 0246
Feb-01	NF	BellSouth	0.0000	0.0001	0.0000	0.0000	0.0000	0.0000	0 0000	0.0040	0 0003	0.0002	0 0062	0 0130	0 0073	0 0206	0 0154	0 0095	0 0131	0.0078	0 0089	0 0714	0 2478	0 0310	0 0000	0 0010
		CLEC	0 0003	0.0002	0 0002	0.0002	0.0779	0.0292	0.0000	0.0003	0.0259	0.0946	0.1271	0.1021	0.0528	0.0373	0 0836	0 0983	0.0864	0 0218	0 0664	0 4999	0 9690	0 4856	0 0288	0 0018
		Difference	-0.0003	-0.0001	-0.0002	-0 0002	-0.0779	-0.0292	0.0000	0 0038	-0 0256	-0.0945	-0 1209	-0 0891	-0 0454	-0.0167	-0 0681	-0.0888	-0 0733	-0 0141	-0.0576	-0 4285	-0 7213	-0 4546	-0 0288	-0 0009
	SF	BellSouth	0 0001	0 0000	0.0000	0.0000	0.0000	0.0006	0.0089	0 0102	0.0161	0 0214	0.0167	0 0230	0 0131	0.0273	0 0216	0 0378	0 0575	0.0595	0 0034	0 0342	0 0330	0 0250	0 0002	0 0009
		CLEC	0 0006	0.0062	0.0169	0.0032	0 0217	0.0007	0.0195	0 1158	0.1720	0 0820	0 3548	0.4414	0 0604	0 0497	0.1393	0 3564	0 3487	0.4954	0 1330	0 1577	0 3080	0 3467	0 0211	0 0017
		Difference	-0 0005	-0.0062	-0.0169	-0 0032	-0 0217	-0 0001	-0.0106	-0.1055	-0.1559	-0.0606	-0.3381	-0 4184	-0 0473	-0 0224	-0.1177	-0 3186	-0 2911	-0 4359	-0 1296	-0.1235	-0 2750	-0 3217	-0 0210	-0 0008
Mar-01	FL	BellSouth	0 0001	0.0000	0.0004	0.0000	0.0000	0 0001	0.0027	0.0582	0.0131	0.0193	0 0211	0 0294	0.0060	0.0097	0 0122	0 0227	0 0332	0 0260	0 0143	0 0461	0 0735	0 0068	0 0001	0 0047
		CLEC	0 4914	0 0066	0.0053	0.0072	0.0008	0 0070	0 0170	0.1675	0.0418	0.0329	0 0980	0 1293	0.0504	0.0292	0 0502	0 1276	0 2120	0.2847	0.1275	0 1480	0 2645	0 1083	0 0055	0 0256
		Difference	-0.4913	-0.0066	-0.0049	-0.0072	-0.0008	-0.0069	-0.0144	-0.1093	-0 0287	-0.0137	-0.0769	-0 0999	-0.0444	-0 0195	-0 0380	-0 1049	-0.1788	-0.2587	-0.1131	-0 1019	-0 1910	-0 1015	-0 0054	-0 0209
Apr-01	FL	BellSouth	0.0008	0 0001	0.0000	0.0053	0.0000	0.0003	0.0011	0.0082	0.0234	0.0025	0 0326	0.0352	0 0134	0.0286	0 0297	0 0487	0.0449	0.0114	0 0008	0 0034	0 0104	0 0100	0 0002	0 0004
		CLEC	0.0010	0 0028	0.0007	0.0293	0.0002	0.0011	0.0150	0.0501	0.0764	0.0290	0.0283	0.0420	0 0298	0.0284	0.0494	0.0977	0.2310	0 3232	0 0929	0 0422	0 0870	0 1428	0 0381	0 0047
		Difference	-0.0003	-0.0027	-0.0007	-0 0240	-0.0002	-0.0007	-0.0139	-0.0419	-0.0529	-0.0265	0 0043	-0.0068	-0.0163	0.0002	-0 0197	-0 0490	-0 1861	-0.3118	-0 0921	-0 0388	-0 0767	-0 1329	-0 0379	-0 0043
May-01	FL	BellSouth	0.0001	0.0000	0.0094	0.0000	0.0000	0.0040	0.0029	0.1190	0 0675	0 0055	0.0151	0.0720	0 0076	0 1039	0 0984	0 0566	0 0560	0.0174	0 0047	0 0039	0 0060	0.0023	0 0003	0 0002
		CLEC	0 0031	0.0428	0.0027	0 0109	0.0218	0 0075	0 0183	0 1856	0.1221	0 0255	0.0315	0.0603	0.0154	0 0335	0 0518	0.1592	0 2027	0.3416	0 0852	0 0391	0 0845	0 1109	0 0386	0 0024
		Difference	-0 0030	-0.0428	0.0068	-0.0109	-0 0218	-0 0035	-0.0153	-0 0666	-0.0546	-0 0200	-0.0163	0.0116	-0 0078	0 0705	0 0466	-0 1026	-0 1467	-0 3241	-0 0805	-0 0352	-0 0785	-0 1086	-0 0383	-0 0021
Jun-01	FL	BellSouth	0.0002	0.0000	0.0000	0.0000	0.0001	0.0004	0.0021	0.0506	0.0686	0.0047	0.0128	0.0172	0 0109	0 0104	0 0071	0 0033	0 0057	0 0117	0 0016	0 0025	0 0132	0 0334	0 0145	0 0005
		CLEC	0.1139	0.0374	0.0890	0.0669	0.0777	0.0678	0.0278	0.0296	0 0405	0.0946	0 0848	0 0846	0 0413	0 0292	0.0667	0.0916	0.0699	0 0725	0.0627	0 1410	0 3694	0 3193	0 1157	0 0525
		Difference	-0.1137	-0.0374	-0.0890	-0.0669	-0.0777	-0.0674	-0.0257	0.0210	0 0281	-0.0899	-0 0720	-0.0674	-0 0303	-0 0188	-0 0596	-0.0883	-0.0643	-0 0608	-0 0611	-0 1385	-0 3562	-0 2859	-0 1012	-0 0521
Jul-01	FL	BellSouth	0.0000	0.0000	0.0000	0.0000	0.0001	0.0000	0.0014	0.0377	0.0173	0 0152	0.0045	0 0222	0 0038	0 0213	0 0088	0 0077	0 0051	0.0119	0 0040	0 0022	0 0025	0 0041	0 0086	0 0026
		CLEC	0.0119	0.0049	0.0001	0.0001	0.0038	0.0008	0 0005	0.0009	0 0100	0 0166	0.0534	0 0541	0 0188	0 0526	0 0428	0 0341	0 0256	0.0165	0 0155	0 0174	0 0217	0 0203	0 0140	0 0146
		Difference	-0.0119	-0.0049	-0.0001	-0.0001	-0.0037	-0 0008	0 0009	0.0368	0 0073	-0 0013	-0.0488	-0 0318	-0 0150	-0 0313	-0 0340	-0 0264	-0.0205	-0.0046	-0.0115	-0 0152	-0 0193	-0 0163	-0 0054	-0 0119
Aug-01	FL	BellSouth	0 0001	0 0000	0.0000	0.0000	0.0000	0 0000	0.0013	0.0865	0 0373	0 0024	0.0048	0 0072	0 0176	0.0090	0.0137	0 0109	0 0275	0 0144	0.0052	0 0053	0 0085	0 0044	0 0004	0 0011
		CLEC	0 0070	0 0000	0.0000	0.0001	0.1356	0 0001	0.0001	0 0009	0.0105	0 0044	0.0233	0.0210	0.0038	0.0100	0 0337	0 0307	0 0327	0 0039	0 0083	0 0222	0 0240	0 0239	0 0056	0 0003
		Difference	-0 0070	0 0000	0 0000	-0.0001	-0 1356	-0.0001	0.0013	0.0856	0.0268	-0 0020	-0.0184	-0 0139	0 0138	-0 0010	-0.0200	-0 0198	-0.0052	0 0106	-0.0031	-0 0169	-0.0155	-0 0195	-0 0053	0 0007
Sep-01	FL	BellSouth	0 0000	0.0002	0 0000	0 0001	0 0006	0.0001	0 0000	0.0001	0 0000	0 0017	0 0032	0 0007	0 0000	0.0001	0.0002	0.0004	0 0004	0.0000	0 0000	0 0007	0 0053	0 0016	0 0002	0 0000
		CLEC	0 0208	0 0305	0.0482	0 1486	0.0902	0.0680	0.0524	0.0267	0 0114	0.0251	0 0218	0 0126	0 0104	0 0095	0 0136	0.1117	0 0158	0 0261	0 0111	0 0198	0 0418	0 0419	0 0221	0 0173
		Difference	-0.0208	-0.0303	-0 0482	-0.1485	-0 0897	-0 0678	-0.0524	-0.0266	-0 0114	-0 0234	-0 0186	-0.0119	-0 0104	-0.0094	-0 0134	-0 1113	-0 0154	-0 0261	-0 0111	-0 0191	-0 0366	-0 0403	-0 0219	-0 0173
Oct-01	FL	BellSouth	0.0001	0.0000	0.0000	0 0000	0 0000	0 0000	0.0000	0.0000	0 0000	0.0011	0.0000	0.0022	0 0005	0.0012	0.0021	0 0375	0 0175	0 0001	0.0001	0 0039	0 0045	0 0002	0 0000	0 0000
		CLEC	0 0002	0.0052	0.0004	0.0268	0.2831	0.0613	0 0070	0.0023	0.0361	0.0849	0 0080	0.0547	0 0099	0.0123	0 0307	0 1002	0 1160	0 0961	0 1450	0 2570	0 3677	0 2276	0 0506	0 0009
		Difference	-0 0001	-0 0052	-0 0004	-0.0268	-0.2831	-0.0613	-0 0070	-0.0023	-0.0361	-0.0838	-0 0079	-0 0525	-0 0094	-0 0111	-0 0286	-0 0627	-0 0986	-0 0960	-0 1449	-0 2531	-0 3633	-0 2274	-0 0506	-0 0009
Nov-01	FL	BellSouth	0.0000	0 0003	0.0000	0 0000	0 0002	0.0000	0 0000	0 0000	0 0000	0 0014	0 0030	0 0022	0 0006	0 0011	0 0027	0 0068	0 0053	0 0016	0 0022	0 0109	0 0072	0 0053	0 0010	0 0000
		CLEC	0.0089	0.0056	0 0018	0.0467	0.0033	0.0135	0 0015	0 0168	0.0185	0 0050	0 0206	0 0049	0 0010	0 0118	0 0159	0 0131	0 0130	0 0229	0 0603	0 1268	0 2037	0 1577	0 0442	0 0004
		Difference	-0 0089	-0.0053	-0.0018	-0.0467	-0.0031	-0 0135	-0 0015	-0 0168	-0 0185	-0 0036	-0 0176	-0 0027	-0 0004	-0.0107	-0.0132	-0.0063	-0 0077	-0 0213	-0 0582	-0 1158	-0 1965	-0 1524	-0 0431	-0 0004