BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition of The Citizens of the State of Florida to initiate rulemaking which will require telephone companies to give customers reasonable notice before customers incur higher charges or change in services, and allow them to evaluate offers for service from competing alternative providers.

Docket No. 010774-TP Filed: February 5, 2002

TIME WARNER TELECOM OF FLORIDA L.P.'S COMMENTS ON DRAFT RULE 25-4.1105

Time Warner Telecom of Florida, L.P., hereby submits its comments on the Office of Public Counsel's original draft of rule 25-4.1105, as well as comments on staff's draft of the proposed rule:

1. Time Warner executes a written contract with each customer to whom services are provided. The contract sets forth the price and services that will be provided to the customer during the term of the contract. Prices for services cannot be changed during the term of a contract without renegotiation between Time Warner and the customer.

2. Time Warner does not believe that a rule in this area is supported by evidence of customer dissatisfaction with the methods of operation of ILECs or ALECs. Additionally, Time Warner believes that this issue is more appropriately addressed in the competitive marketplace rather than through rulemaking. That being said, Time Warner does not oppose staff's proposed rule as currently drafted. Staff's draft rule allows price increases to be governed by contract provisions agreed upon by a service provider and its customers. However, the OPC draft rule as originally proposed does not take into consideration providers who execute contracts with their customers. Therefore, Time Warner respectfully opposes the OPC's proposed rule.

DOCUMENT NUMBER-DATE 01379 FEB-58 FPSC-COMMISSION CLERK Respectfully submitted this 5th day of February, 2002.

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Counsel for: Time Warner Telecom of Florida, L.P.

CERTIFICATE OF SERVICE DOCKET NO. 010774-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing Time Warner Telecom of

Florida, L.P.'s Comments on Draft Rule 25-4.1105 has been served by U.S. Mail on this 5th day of

February, 2002, to the following parties of record:

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