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February 8, 2002

Mrs. Blanca S. Bayó
Director, Division of the Commission
Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850


Re: Docket No. 990649A-TP (UNE Docket)

Dear Mrs. Bayó:

Enclosed is an original and fifteen copies of BellSouth Telecommunications, Inc.'s Notice of Substitution of Witness which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,


Andrew D. Shore (KA)

cc: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
Nancy B. White

432562

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE
Docket No. 990649A-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via
Federal Express this 8th day of February 2002 to the following:

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Andrew D. Shore (KA)

(+) Signed Protective Agreement

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into pricing of unbundled) Docket No.: 990649A-TP
network element)
_____) Filed: February 8, 2002

NOTICE OF SUBSTITUTION OF WITNESS

BellSouth Telecommunication, Inc. ("BellSouth") hereby notifies the Commission and the parties that W. Keith Milner will adopt the direct and surrebuttal testimony of BellSouth witness Jerry Kephart. The reason for this substitution is that Mr. Kephart will be unavailable for the hearing scheduled for March 11-13, 2002. Mr. Milner is duly qualified to testify about the issues set forth in Mr. Kephart's testimony. A piece of testimony setting forth Mr. Milner's qualifications is attached hereto.

Respectfully submitted this 8th day of February 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.

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1 BELLSOUTH TELECOMMUNICATIONS, INC.
2 DIRECT TESTIMONY OF W. KEITH MILNER
3 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4 DOCKET NO. 990649A-TP
5 FEBRUARY 8, 2002
6

7 Q. STATE YOUR NAME, YOUR BUSINESS ADDRESS, AND YOUR POSITION WITH
8 BELLSOUTH TELECOMMUNICATIONS, INC. ("BELLSOUTH").
9

10 A. My name is W. Keith Milner. My business address is 675 West Peachtree Street,
11 Atlanta, Georgia 30375. I am Assistant Vice President - Interconnection Operations for
12 BellSouth. I have served in my present position since February 1996.
13

14 Q. PLEASE SUMMARIZE YOUR BACKGROUND AND EXPERIENCE.
15

16 A. My business career spans over 30 years and includes responsibilities in the areas of
17 network planning, engineering, training, administration, and operations. I have held
18 positions of responsibility with a local exchange telephone company, a long distance
19 company, and a research and development company. I have extensive experience in all
20 phases of telecommunications network planning, deployment, and operations in both the
21 domestic and international arenas.
22

23 I graduated from Fayetteville Technical Institute in Fayetteville, North Carolina, in 1970,
24 with an Associate of Applied Science in Business Administration degree. I graduated
25 from Georgia State University in 1992 with a Master of Business Administration degree.

1 Q. HAVE YOU TESTIFIED PREVIOUSLY BEFORE ANY STATE PUBLIC SERVICE
2 COMMISSION?

3

4 A. I have previously testified before the state Public Service Commissions in Alabama,
5 Florida, Georgia, Kentucky, Louisiana, Mississippi, and South Carolina, the Tennessee
6 Regulatory Authority, and the North Carolina Utilities Commission on the issues of
7 technical capabilities of the switching and facilities network, the introduction of new
8 service offerings, expanded calling areas, unbundling, and network interconnection.

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