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Public Service Commission

February 12, 2002

Ms. Nancy Sims  
BellSouth Telecommunications, Inc.  
150 S. Monroe Street, Suite 400  
Tallahassee, Florida 32301

**Re: Docket No. 000121-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.**

Dear Ms. Sims:

By Order No. PSC-02-0187-FOF-TP, issued February 12, 2002, the Commission approved the Service Quality Measurement Plan and Self-Effectuating Enforcement Mechanism Administrative Plan (collectively known as Performance Assessment Plan) filed by BellSouth Telecommunications, Inc. on January 31, 2002. By that Order, the effective date of the Performance Assessment Plan is 90 days from the issuance date of that Order, May 13, 2002. Although the effective date of the Plan does not begin on the first of the month, BellSouth is required to comply with the Plan, for the performance results for the month ending May 2002.

Sincerely,

Jason K. Fudge  
Senior Attorney

JKF:lw

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