

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 25, 2002
TO: Division of Commission Clerk and Administrative Services
FROM: Patricia Brady, Division of Economic Regulation *Pb fR*
RE: Docket No. 011651-WU - Application for transfer of majority organizational control of Pinecrest Ranches Inc., holder of Certificate No. 588-W in Polk County, to Water Supply, Inc.

Please add to the docket file the attached letter dated February 13, 2002, from Kimberly A. Gossett, utility, to Patti Daniel, staff. The letter transmits the utility's revised water tariff in partial response to staff's January 18, 2002, request for additional information.

Attachment:

cc: Division of Economic Regulation (Kaproth)
Office of General Counsel (Crosby)
Division of Commission Clerk and Administrative Services (Security File)

DOCUMENT NUMBER-DATE

02201 FEB 25 02

FPSC-COMMISSION CLERK

Pinecrest Ranches, Inc.

PO Box 2898
Winter Haven, FL 33883-2898
Voice: (863) 293-2577
Fax: (863) 293-2827

02 FEB 22 11 34 AM '02

DISTRIBUTION CENTER

February 13, 2002


Public Service Commission
Patti Daniel
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0865

Fax: 850-413-6887

RE: DOCKET # 011651-WU

Ms. Daniel:

Enclosed please find an original and one copy of the revised water tariff, you requested. We have received a purchase agreement from Mr. Duncan's attorney. Our attorney has made a few minor amendments and I should be able to forward a copy to you by 2/22/02. I will contact you if there are any additional delays. Thanks for your assistance!



Kimberly A. Gossett

DISTRIBUTION CENTER
02 FEB 22 AM 8:27

WATER TARIFF

Pinecrest Ranches, Inc.

NAME OF COMPANY

FILED WITH

FLORIDA PUBLIC SERVICE COMMISSION

WATER TARIFF

Pinecrest Ranches, Inc.
NAME OF COMPANY

1818 Pinnacle Drive

Lakeland, FL 33813
(ADDRESS OF COMPANY)

(863) 709-8549
(Business & Emergency Telephone Numbers)

FILED WITH
FLORIDA PUBLIC SERVICE COMMISSION

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.

WATER TARIFF

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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

TERRITORY AUTHORITY

CERTIFICATE NUMBER 588-W

COUNTY – Polk County

COMMISSION ORDER(S) APPROVING TERRITORY SERVED -

<u>Order Number</u>	<u>Date Issued</u>	<u>Docket Number</u>	<u>Filing Type</u>
PSC-97-0367-FOF-WU	4/02/97	961253-WU	Grandfather Certificate
PSC-97-1087-FOF-WU	9/17/97	970635-WU	Name Change

(Continued to Sheet No. 3.1)

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 3.0)

DESCRIPTION OF TERRITORY SERVED

Located within Section 6, Township 30 South, Range 26 East in Polk County, Florida.

More particularly described as follows: Begin at the NW corner of the NE ¼ of Section 6 and run N 89 degrees 28'10" E, along the Northern Boundary of Section 6, 1145.33 feet; thence S 20 degrees 03'30" E, 383.78 feet; thence N 69 degrees 56'30" E, 57.71 feet to the East Boundary of the W ½ of the NE ¼; thence S 0 degrees 22'30" E, along said East Boundary, 1394.42 feet to the NE corner of the SW ¼ of the NE ¼ of Section 6; thence N 89 degrees 21'48" W, along the North Boundary of the SW ¼ of the NE ¼, 1328.39 feet to the West Boundary of the NE ¼; thence N 0 degrees 24'01" W, along said West Boundary, 1709.77 feet to the Point of Beginning.

Also, Two parcels more particularly described as follows:

Located within Section 31, Township 29 South, Range 26 East in Polk County, Florida.

Beginning at the SE corner of Section 31, run Westerly 2771.38 feet to the Point of Beginning, thence run West 224.50 feet; thence North 120 feet; thence East 224.50 feet; thence South 120 feet to the Point of Beginning.

And;

Beginning at the SE corner of Section 31; run Westerly 2591.38 feet to the Point of Beginning, continue West 60.00 feet; thence North 105 feet; thence East 60 feet; thence South 105 feet to the Point of Beginning.

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

COMMUNITIES SERVED LISTING
N/A

<u>County</u> <u>Name</u>	<u>Development</u> <u>Name</u>	<u>Rate</u> <u>Schedule(s)</u> <u>Available</u>	<u>Sheet No.</u>
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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

TECHNICAL TERMS AND ABBREVIATIONS

- 1.0 "BFC" - The abbreviation for "Base Facility Charge" which is the minimum amount the Company may charge its Customers and is separate from the amount the Company bills its Customers for water consumption.
- 2.0 "CERTIFICATE" - A document issued by the Commission authorizing the Company to provide water service in a specific territory.
- 3.0 "COMMISSION" - The shortened name for the Florida Public Service Commission.
- 4.0 "COMMUNITIES SERVED" - The group of Customers who receive water service from the Company and whose service location is within a specific area or locality that is uniquely separate from another.
- 5.0 "COMPANY" - The shortened name for the full name of the utility which is Pinecrest Ranches, Inc. .
- 6.0 "CUSTOMER" - Any person, firm or corporation who has entered into an agreement to receive water service from the Company and who is liable for the payment of that water service.
- 7.0 "CUSTOMER'S INSTALLATION" - All pipes, shut-offs, valves, fixtures and appliances or apparatus of every kind and nature used in connection with or forming a part of the installation for rendering water service to the Customer's side of the Service Connection whether such installation is owned by the Customer or used by the Customer under lease or other agreement.
- 8.0 "MAIN" - A pipe, conduit, or other facility used to convey water service to individual service lines or through other mains.
- 9.0 "RATE" - Amount which the Company may charge for water service which is applied to the Customer's actual consumption.
- 10.0 "RATE SCHEDULE" - The rate(s) or charge(s) for a particular classification of service plus the several provisions necessary for billing, including all special terms and conditions under which service shall be furnished at such rate or charge.
- 11.0 "SERVICE" - As mentioned in this tariff and in agreement with Customers, "Service" shall be construed to include, in addition to all water service required by the Customer, the readiness and ability on the part of the Company to furnish water service to the Customer. Service shall conform to the standards set forth in Section 367.111 of the Florida Statutes.

(Continued to Sheet No. 5.1)

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 5.0)

- 12.0 "SERVICE CONNECTION" - The point where the Company's pipes or meters are connected with the pipes of the Customer.
- 13.0 "SERVICE LINES" - The pipes between the Company's Mains and the Service Connection and which includes all of the pipes, fittings and valves necessary to make the connection to the Customer's premises, excluding the meter.
- 14.0 "TERRITORY" - The geographical area described, if necessary, by metes and bounds but, in all cases, with township, range and section in a Certificate, which may be within or without the boundaries of an incorporated municipality and may include areas in more than one county.

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
 WATER TARIFF

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(Continued to Sheet No. 6.1)

Norman Duncan
 Issuing Officer

President
 Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 6.0)

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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

RULES AND REGULATIONS

- 1.0 GENERAL INFORMATION - These Rules and Regulations are a part of the rate schedules and applications and contracts of the Company and, in the absence of specific written agreement to the contrary, apply without modifications or change to each and every Customer to whom the Company renders water service.
- The Company shall provide water service to all Customers requiring such service within its certificated territory pursuant to Chapter 25-30, Florida Administrative Code and Chapter 367, Florida Statutes.
- 2.0 POLICY DISPUTE - Any dispute between the Company and the Customer or prospective Customer regarding the meaning or application of any provision of this tariff shall upon written request by either party be resolved by the Florida Public Service Commission.
- 3.0 APPLICATION - In accordance with Rule 25-30.310, Florida Administrative Code, a signed application is required prior to the initiation of service. The Company shall provide each Applicant with a copy of the brochure entitled "Your Water and Wastewater Service," prepared by the Florida Public Service Commission.
- 4.0 APPLICATIONS BY AGENTS - Applications for water service requested by firms, partnerships, associations, corporations, and others shall be rendered only by duly authorized parties or agents.
- 5.0 REFUSAL OR DISCONTINUANCE OF SERVICE - The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business in accordance with Rule 25-30.320, Florida Administrative Code.
- 6.0 EXTENSIONS - Extensions will be made to the Company's facilities in compliance with Commission Rules and Orders and the Company's tariff.
- 7.0 TYPE AND MAINTENANCE - In accordance with Rule 25-30.545, Florida Administrative Code, the Customer's pipes, apparatus and equipment shall be selected, installed, used and maintained in accordance with standard practice and shall conform with the Rules and Regulations of the Company and shall comply with all laws and governmental regulations applicable to same. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer expressly agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service. The Company reserves the right to discontinue or withhold water service to such apparatus or device.
- 8.0 DELINQUENT BILLS - When it has been determined that a Customer is delinquent in paying any bill, water service may be discontinued after the Company has mailed or presented a written notice to the Customer in accordance with Rule 25-30.320, Florida Administrative Code.

(Continued on Sheet No. 8.0)

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 7.0)

9.0 CONTINUITY OF SERVICE - In accordance with Rule 25-30.250, Florida Administrative Code, the Company will at all times use reasonable diligence to provide continuous water service and, having used reasonable diligence, shall not be liable to the Customer for failure or interruption of continuous water service.

If at any time the Company shall interrupt or discontinue its service, all Customers affected by said interruption or discontinuance shall be given not less than 24 hours written notice.

10.0 LIMITATION OF USE - Water service purchased from the Company shall be used by the Customer only for the purposes specified in the application for water service. Water service shall be rendered to the Customer for the Customer's own use and the Customer shall not sell or otherwise dispose of such water service supplied by the Company.

In no case shall a Customer, except with the written consent of the Company, extend his lines across a street, alley, lane, court, property line, avenue, or other way in order to furnish water service to the adjacent property through one meter even though such adjacent property may be owned by him. In case of such unauthorized extension, sale, or disposition of service, the Customer's water service will be subject to discontinuance until such unauthorized extension, remetering, sale or disposition of service is discontinued and full payment is made to the Company for water service rendered by the Company (calculated on proper classification and rate schedules) and until reimbursement is made in full to the Company for all extra expenses incurred for clerical work, testing, and inspections. (This shall not be construed as prohibiting a Customer from remetering.)

11.0 CHANGE OF CUSTOMER'S INSTALLATION - No changes or increases in the Customer's installation, which will materially affect the proper operation of the pipes, mains, or stations of the Company, shall be made without written consent of the Company. The Customer shall be liable for any charge resulting from a violation of this Rule.

12.0 PROTECTION OF COMPANY'S PROPERTY - The Customer shall exercise reasonable diligence to protect the Company's property. If the Customer is found to have tampered with any Company property or refuses to correct any problems reported by the Company, service may be discontinued in accordance with Rule 25-30.320, Florida Administrative Code.

In the event of any loss or damage to property of the Company caused by or arising out of carelessness, neglect, or misuse by the Customer, the cost of making good such loss or repairing such damage shall be paid by the Customer.

(Continued on Sheet No. 9.0)

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 8.0)

- 13.0 **INSPECTION OF CUSTOMER'S INSTALLATION** - All Customer's water service installations or changes shall be inspected upon completion by a competent authority to ensure that the Customer's piping, equipment, and devices have been installed in accordance with accepted standard practice and local laws and governmental regulations. Where municipal or other governmental inspection is required by local rules and ordinances, the Company cannot render water service until such inspection has been made and a formal notice of approval from the inspecting authority has been received by the Company.

Notwithstanding the above, the Company reserves the right to inspect the Customer's installation prior to rendering water service, and from time to time thereafter, but assumes no responsibility whatsoever for any portion thereof.

- 14.0 **ACCESS TO PREMISES** - In accordance with Rule 25-30.320(2)(f), Florida Administrative Code, the Customer shall provide the duly authorized agents of the Company access at all reasonable hours to its property. If reasonable access is not provided, service may be discontinued pursuant to the above rule.

- 15.0 **RIGHT-OF-WAY OR EASEMENTS** - The Customer shall grant or cause to be granted to the Company, and without cost to the Company, all rights, easements, permits, and privileges which are necessary for the rendering of water service.

- 16.0 **CUSTOMER BILLING** - Bills for water service will be rendered - Monthly, Bimonthly, or Quarterly - as stated in the rate schedule.

In accordance with Rule 25-30.335, Florida Administrative Code, the Company may not consider a Customer delinquent in paying his or her bill until the twenty-first day after the Company has mailed or presented the bill for payment.

A municipal or county franchise tax levied upon a water or wastewater public Company shall not be incorporated into the rate for water or wastewater service but shall be shown as a separate item on the Company's bills to its Customers in such municipality or county.

If a Company utilizes the base facility and usage charge rate structure and does not have a Commission authorized vacation rate, the Company shall bill the Customer the base facility charge regardless of whether there is any usage.

- 17.0 **TERMINATION OF SERVICE** - When a Customer wishes to terminate service on any premises where water service is supplied by the Company, the Company may require reasonable notice to the Company in accordance with Rule 25-30.325, Florida Administrative Code.

(Continued on Sheet No. 10.0)

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

(Continued from Sheet No. 9.0)

- 18.0 PAYMENT OF WATER AND WASTEWATER SERVICE BILLS CONCURRENTLY - In accordance with Rule 25-30.320(2)(g), Florida Administrative Code, when both water and wastewater service are provided by the Company, payment of any water service bill rendered by the Company to a Customer shall not be accepted by the Company without the simultaneous or concurrent payment of any wastewater service bill rendered by the Company.
- 19.0 UNAUTHORIZED CONNECTIONS - WATER - Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
- 20.0 METERS - All water meters shall be furnished by and remain the property of the Company and shall be accessible and subject to its control, in accordance with Rule 25-30.230, Florida Administrative Code.
- 21.0 ALL WATER THROUGH METER - That portion of the Customer's installation for water service shall be so arranged to ensure that all water service shall pass through the meter. No temporary pipes, nipples or spaces are permitted and under no circumstances are connections allowed which may permit water to by-pass the meter or metering equipment.
- 22.0 ADJUSTMENT OF BILLS - When a Customer has been undercharged as a result of incorrect application of the rate schedule, incorrect reading of the meter, incorrect connection of the meter, or other similar reasons, the amount may be refunded or billed to the Customer as the case may be pursuant to Rules 25-30.340 and 25-30.350, Florida Administrative Code.
- 23.0 ADJUSTMENT OF BILLS FOR METER ERROR - When meter tests are made by the Commission or by the Company, the accuracy of registration of the meter and its performance shall conform with Rule 25-30.262, Florida Administrative Code and any adjustment of a bill due to a meter found to be in error as a result of any meter test performed whether for unauthorized use or for a meter found to be fast, slow, non-registering, or partially registering, shall conform with Rule 25-30.340, Florida Administrative Code.
- 24.0 METER ACCURACY REQUIREMENTS - All meters used by the Company should conform to the provisions of Rule 25-30.262, Florida Administrative Code.
- 25.0 FILING OF CONTRACTS - Whenever a Developer Agreement or Contract, Guaranteed Revenue Contract, or Special Contract or Agreement is entered into by the Company for the sale of its product or services in a manner not specifically covered by its Rules and Regulations or approved Rate Schedules, a copy of such contracts or agreements shall be filed with the Commission prior to its execution in accordance with Rule 25-9.034 and Rule 25-30.550, Florida Administrative Code. If such contracts or agreements are approved by the Commission, a conformed copy shall be placed on file with the Commission within 30 days of execution.

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.

WATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

AVAILABILITY - Available throughout the area served by the Company.

APPLICABILITY - For water service for all purposes in private residences and individually metered apartment units.

LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.

BILLING PERIOD - Monthly

RATE - \$12.85

MINIMUM CHARGE - \$12.85

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Stock

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches Inc.
WATER TARIFF

CUSTOMER DEPOSITS
N/A

ESTABLISHMENT OF CREDIT – Before Rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT – The amount of initial deposit shall be the following according the meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	_____	_____
1"	_____	_____
1 1/2"	_____	_____
Over 2"	_____	_____

ADDITIONAL DEPOSIT – under Rule 25-30.311 (7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT – The Company shall pay interest on Customer deposits pursuant to Rules 25.30.311 (4) and (4a). The Company will pay or credit accrued interest to Customers account during the month of _____ each year.

REFUND OF DEPOSIT – After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

EFFECTIVE DATE –

TYPE OF FILING – Transfer of Majority Organizational Control

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.
WATER TARIFF

METER TEST DEPOSIT

N/A

METER BENCH TEST REQUEST – If any Customer requests a bench test of his or her water meter, in accordance with Rule 25.30.266, Florida Administrative Code, the Company may require a deposit to defray the cost of testing; such deposit shall not exceed the schedule of fees found in Rule 25-30.266, Florida Administrative Code.

<u>METER SIZE</u>	<u>FEE</u>
5/8" x 3/4"	\$20.00
1" and 1 1/2"	\$25.00
2" and over	Actual Cost

REFUND OF METER BENCH TEST DEPOSIT – The Company may refund the meter bench test deposit in accordance with Rule 25.30.266, Florida Administrative Code.

METER FIELD TEST REQUEST – A Customer may request a no-charge field test of the accuracy of a meter in accordance with Rule 25.30.266, Florida Administrative Code.

EFFECTIVE DATE -

TYPE OF FILING – Transfer of Majority Organizational Control

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
 WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company requires multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$ <u>15.00</u>
Normal Reconnection Fee	\$ <u>15.00</u>
Violation Reconnection Fee	\$ <u>15.00</u>
Premises Visit Fee (in lieu of disconnection)	\$ <u>10.00</u>
Late Fee	\$ <u>2.50</u>
Lock Tampering	\$ <u>50.00</u>

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Majority Organizational Control.

Norman Duncan
 Issuing Officer

President
 Title

NAME OF COMPANY Pinecrest Ranches, Inc.
 WATER TARIFF

SERVICE AVAILABILITY FEES AND CHARGES

<u>Description</u>	<u>Amount</u>	<u>Refer to Service Availability Policy Sheet No./Rule No.</u>
<u>Back-Flow Preventor Installation Fee</u>		
5/8" x 3/4"	\$	
1"	\$	
1 1/2"	\$	
2"	\$	
Over 2"	\$ Actual Cost (1)	
<u>Customer Connection (Tap-in) Charge</u>		
5/8" x 3/4" metered service	\$350.00	
1" metered service	\$	
1 1/2" metered service	\$	
2" metered service	\$	
Over 2" metered service	\$ ¹ Actual Cost(1)	
<u>Guaranteed Revenue Charge</u>		
<u>With Prepayment of Service Availability Charges:</u>		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
<u>Without Prepayment of Service Availability Charges:</u>		
Residential-per ERC/month (__ GPD)	\$	
All others-per gallon/month	\$	
<u>Inspection Fee</u>	\$ ¹ Actual Cost (1)	
<u>Main Extension Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	
or		
Residential-per lot (__ foot frontage)	\$	
All others-per front foot.....	\$	
<u>Meter Installation Fee</u>		
5/8" x 3/4"	\$	
1"	\$	
1 1/2"	\$	
2"	\$	
Over 2"	\$ ¹ Actual Cost (1)	
<u>Plan Review Charge</u>	\$ ¹ Actual Cost (1)	
<u>Plant Capacity Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	
<u>System Capacity Charge</u>		
Residential-per ERC (__ GPD)	\$	
All others-per gallon	\$	

¹Actual Cost is equal to the total cost incurred for services rendered.

EFFECTIVE DATE –

TYPE OF FILING –Transfer of Majority Organizational Control

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.

WATER TARIFF

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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY PINECREST RANCHES, INC.

WATER TARIFF

CUSTOMER'S GUARANTEE DEPOSIT RECEIPT

N/A

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pincrest Ranches, Inc.
WATER TARIFF

Application for Water Service

Name _____

Telephone Number _____

Billing Address:

City

State

Zip

Service Address:

City

State

Zip

Date service should begin:

Service requested: Water

By signing this agreement, the Customer agrees to the following:

1. The Company shall not be responsible for the maintenance and operation of the Customer's pipes and facilities. The Customer agrees not to utilize any appliance or device which is not properly constructed, controlled and protected or which may adversely affect the water service; the Company reserves the right to discontinue or withhold water service to such apparatus or device.
2. The Company may refuse or discontinue water service rendered under application made by any member or agent of a household, organization, or business for any of the reasons contained in Rule 25-30.320, Florida Administrative Code. Any unauthorized connections to the Customer's water service shall be subject to immediate discontinuance without notice, in accordance with Rule 25-30.320, Florida Administrative Code.
3. The Customer agrees to abide by all existing Company Rules and Regulations as contained in the tariff. In addition, the Customers has received form the Company a copy of the brochure "Your Water and Wastewater Service" produced by the Florida Public Service Commission.
4. Bills for water service will be rendered Monthly, as stated in the rate schedule. Bills must be paid within 20 days of mailing bills. If payment is not made after five working days written notice, service may be discontinued.
5. When a Customer wishes to terminate service on any premises where water and/or wastewater service is supplied by the Company, the Company may require (oral, written) notice within 10 days prior to the date the Customer desires to terminate service.

Signature _____

Date _____

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY PINECREST RANCHES, INC.

WATER TARIFF

APPLICATION FOR METER INSTALLATION

N/A

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.

WATER TARIFF

COPY OF CUSTOMER'S BILL

Mail Payments To:
Pinecrest Ranches, Inc.
PO Box 2898
Winter Haven, FL 33883-2898

Office location:
616 Second Street, S.W.
Winter Haven, FL 33880
863-293-2577

Water Service sold to
Jane Doe
422 Citrus Highlands Drive E.
Bartow, FL 33830

Office hours Monday-Thursday, 9am - 2pm

Customer ID DOE

Payments due by the 20th of the month

Water Service Billing Information

Date	Date Due	Paid	Statement Balance to Date
2/1/02	2/20/02		13.11

All payments must be received by the 20th of the month

TOTAL DUE 13 11

Checks or money orders should be made payable to Pinecrest Ranches

Please keep your water valve cover visible, free of grass and dirt.

- A 5-working-day Cut Off Notice will be sent if payment is not received by us by the 20th of the month (NOT BY POSTMARK DATE ON ENVELOPE)
 - If account is not paid in full during the 5-working day period after the 20th (including late fee), service will be discontinued WITHOUT FURTHER NOTICE
 - When service is discontinued, the Premise Visit and Reconnection fees must also be paid before service can be restored
- Payments in full received before 1 pm will have water service restored by 5pm of the same day. After 1 pm, water will be restored by noon the following day.

Water Service	\$12 85
Polk County Service Tax Fee (2%)	\$ 26
Late Fee per occurrence	\$ 2 50
Premises Visit	\$10 00
Initial Connection or Reconnection Fee	\$15 00
NSF Fee	\$15 00
Customer Removal or Damage To Lock	\$50 00

Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.

WATER TARIFF

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Norman Duncan
Issuing Officer

President
Title

NAME OF COMPANY Pinecrest Ranches, Inc.

WATER TARIFF

SERVICE AVAILABILITY POLICY

Pinecrest Ranches is currently at build-out

Norman Duncan
Issuing Officer

President
Title