



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: April 11, 2002
TO: Division of Commission Clerk and Administrative Services
FROM: Matthew Costner (Professional Accountant)
RE: Docket No. 010828-SU, Application for staff assisted rate case in Highlands County by Harder Hall-Howard, Inc.

Attached is a copy of the Customer Notice Harder Hall-Howard, Inc. sent to its customers. Please include the attached notice in the Docket file.

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC I
OTH _____

DOCUMENT NUMBER-DATE
04060 APR 11 8
FPSC-COMMISSION CLERK

NOTICE
TO CUSTOMERS OF HARDER HALL-HOWARD, INC.
AND ALL OTHER INTERESTED PERSONS

DOCKET NO: 010828-SU
ORDER NO: PSC-02-0382-PAA-SU
ISSUED : March 21, 2002

Notice is hereby given that the Florida Public Service Commission approved an increase in wastewater rates and charges for Harder Hall-Howard, Inc. (HHH or utility) by the above referenced Order. A schedule of Commission approved rates are as follows:

MONTHLY RATES - WASTEWATER

RESIDENTIAL

	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
<u>Flat Rate</u>		
Unmetered Customers Only	N/A	\$38.18
<u>Base Facility Charge</u>		
<u>Meter Size:</u>		
All Meter Sizes	\$19.63	\$22.76
<u>Gallonage Charge</u>		
Per 1,000 Gallons	\$2.15	\$3.53
(10,000 gallon cap)		

02 APR - 8 AM 9:46
ECONOMIC REGULATION
FLORIDA PUBLIC SERVICE

MONTHLY RATES - WASTEWATER
MULTI-RESIDENTIAL & GENERAL SERVICE

	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
<u>Base Facility Charge</u>		
<u>Meter Sizes</u>		
5/8" x 3/4"	\$19.63	\$22.76
3/4"	\$29.64	\$34.14
1"	\$49.40	\$56.90
1 1/2"	\$98.81	\$113.81
2"	\$158.09	\$182.10
3"	\$316.16	\$364.19
4"	\$494.00	\$569.05
6"	\$988.00	\$1,138.09
 <u>Gallongage Charge</u>		
Per 1,000 Gallons	\$2.57	\$4.24

MONTHLY RATES - WASTEWATER

INN ON THE LAKES

	<u>Existing Rates</u>	<u>Commission Approved Rates</u>
<u>Base Facility Charge</u>	\$316.16	\$364.19
 <u>Gallongage Charge</u>		
Per 1,000 Gallons	\$2.57	\$4.67

The rates shall be effective for service rendered as of the Commission's stamped approval date on the tariff sheets provided the customers have received notice.

If the effective date of the new rates falls within a regular billing cycle, the initial bills at the new rate may be prorated. The old charge shall be prorated based on the number of days in the billing cycle before the effective date of the new rates. The new charge should be prorated based on the number of days in the

billing cycle on or after the effective date of the new rates. A schedule of Commission approved rates are as follows:

<u>Wastewater</u>		
<u>Residential</u>		
<u>Meter Size</u>	<u>Existing Deposit</u>	<u>Commission's Approved Deposit</u>
All meter sizes	N/A	\$76.00

<u>Wastewater</u>		
<u>Multi-Residential & General Service</u>		
<u>Meter Size</u>	<u>Existing Deposit</u>	<u>Commission's Approved Deposit</u>
5/8" x 3/4"	N/A	\$82.00
All over 5/8" x 3/4"	N/A	2 X Average Bill

The Commission also approved a \$3 late payment charge. Pursuant to Rule 25-30.335, Florida Administrative Code, a utility may not consider a customer delinquent in paying his or her bill until the 21st day after the utility has mailed or presented the bill for payment.

The customer deposit and the late payment charge shall be effective for service rendered or connections made on or after the Commission's stamped approval date on the tariff sheets provided customers have received notice.

If you have any questions about your bill, please call the utility at 863-382-0613.