

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: UNDOCKETED

IN RE: RULE DEVELOPMENT FOR PROPOSED ADOPTION OF RULE 25-4.119,  
F.A.C., AND PROPOSED AMENDMENT OF RULES 25-24.830  
AND 25-24.840, F.A.C

NOTICE OF PROPOSED RULE DEVELOPMENT

TO

ALL INTERESTED PERSONS

ISSUED: May 20, 2002

NOTICE is hereby given pursuant to Section 120.54, Florida Statutes, that the Florida Public Service Commission staff has initiated the development of Rule 25-4.119, 25-24.830, and 25-24.840, Florida Administrative Code, to adopt and amend provisions relating to the completion and billing of collect and third party calls to ALEC customers.

The attached Notices of Proposed Rule Development will appear in the May 31, 2002, edition of the Florida Administrative Weekly. If timely requested and not deemed unnecessary by the Commission, a rule development workshop will be held at a time and place that will be announced.

The request must be submitted in writing and received by Samantha Cibula, Office of the General Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, no later than June 14, 2002.

By Direction of the Florida Public Service Commission, this 20th day of May, 2002.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records and Hearing  
Services

( S E A L )  
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AND A COPY OF THE PRELIMINARY DRAFT IS: Rick Moses, Division of Competitive Markets and Enforcement, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0862.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

25-4.119 Line Information Database Maintenance

Within 6 months of the effective date of this rule, each local exchange telecommunications company shall:

(1) Update the Line Information Database (LIDB) with the account ownership code of the Alternative Local Exchange Company claiming the customer, provided the ALEC has contracted with the local exchange company to provide such information or has purchased the line directly from the local exchange company; and

(2) Provide ALECs access to LIDB, or provide updates on a contractual basis for each ALEC that enters into a contract.

Specific Authority: 350.127(2) FS.

Law Implemented: 350.115, 364.03 FS.

History: New \_\_\_\_\_.



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COUNSEL, 2540 SHUMARD OAK BOULEVARD, TALLAHASSEE, FL 32399-0850.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT IS: Rick Moses, Division of Competitive Markets and Enforcement, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0862.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

25-24.830 Consumer Information

(1) The quality of service information in paragraph (1) (d) of rule 25-24.825 shall be provided, verbally or in writing, upon request to any person inquiring about the company's basic local exchange telecommunications service. In addition, the above information shall be provided in writing before or in the basic local exchange telecommunications customer's first bill for service. The above information shall be expressed in simple words, sentences, and paragraphs. Unnecessarily long, complicated, or obscure phrases or acronyms must be avoided.

(2) If an ALEC elects not to provide any third-party billing or collect call services to its customers, the ALEC shall so state in its price list and notify customers of such prior to a customer agreeing to obtain local service from the ALEC.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.337(5), F.S., Ch. 95-403, §32, L.O.F.

History: New 12/26/95.

25-24.840, Service Standards

(1) Each provider of alternative local exchange telecommunications service shall make access to 9-1-1 emergency services available to each of its basic telecommunications service customers at a level at least equivalent to the service provided by the incumbent local exchange company.

(2) ~~By July 1, 1997,~~ Access to 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

(3) Within 6 months of the effective date of this rule, each Alternative Local Exchange Company shall:

(a) Provide billing name and address information at a reasonable cost and in a timely manner, to any telecommunications company that requests the information unless the ALEC has an active billing and collection agreement.

(b) Populate LIDB with appropriate toll restrictions if the ALEC has not entered into a billing and collection agreement with a company capable of billing telecommunications services.

(c) Update account ownership information and appropriate toll restriction information directly into LIDB or contract with the appropriate local exchange company for daily updates.

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Specific Authority: 350.127(2), F.S.

Law Implemented: 364.03, 364.035, 364.337, 364.345, F.S.

History: New 05/06/97.