

ORIGINAL

NOTICE OF PROPOSED RULE DEVELOPMENT

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: UNDOCKETED

RULE TITLE: RULE NO.:

Line Information Database Maintenance 25-4.119

PURPOSE AND EFFECT: This rule will make available sufficient information to properly complete and bill collect and third party calls to ALEC customers. This rule will result in more complete and properly billed calls which will reduce the unbillable costs to the originating company and enable customers to reach more called parties.

SUBJECT AREA TO BE ADDRESSED: Completion and billing of collect and third party calls.

SPECIFIC AUTHORITY: 350.127(2), F.S.

LAW IMPLEMENTED: 350.115, 364.03, F.S.

IF REQUESTED IN WRITING AND NOT DEEMED UNNECESSARY BY THE AGENCY HEAD, A RULE DEVELOPMENT WORKSHOP WILL BE NOTICED IN THE NEXT AVAILABLE FLORIDA ADMINISTRATIVE WEEKLY.

THE WORKSHOP REQUEST MUST BE SUBMITTED IN WRITING WITHIN 14 DAYS OF THE DATE OF THIS NOTICE TO SAMANTHA CIBULA, OFFICE OF THE

GENERAL COUNSEL, 2540 SHUMARD OAK BOULEVARD, TALLAHASSEE, FL 32399-0850.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE

DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT IS: Rick Moses,

DOCUMENT NUMBER-DATE

05458 MAY 22 8

FPSC-COMMISSION CLERK

RECEIVED
MAY 22 11:05:55
TALLAHASSEE, FLORIDA

- AUS _____
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Division of Competitive Markets and Enforcement, Florida Public
Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL
32399-0862.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

25-4.119 Line Information Database Maintenance

Within 6 months of the effective date of this rule, each local
exchange telecommunications company shall:

- (1) Update the Line Information Database (LIDB) with the account
ownership code of the Alternative Local Exchange Company claiming
the customer, provided the ALEC has contracted with the local
exchange company to provide such information or has purchased the
line directly from the local exchange company; and
- (2) Provide ALECs access to LIDB, or provide updates on a
contractual basis for each ALEC that enters into a contract.

Specific Authority: 350.127(2) FS.

Law Implemented: 350.115, 364.03 FS.

History: New _____.

NOTICE OF PROPOSED RULE DEVELOPMENT

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: UNDOCKETED

RULE TITLE:

RULE NO.:

Consumer Information

25-24.830

Service Standards

25-24.840

RECEIVED
FEBRUARY 22 11:19:55
TALLAHASSEE, FLORIDA
STATE

PURPOSE AND EFFECT: These rules will make available sufficient information to properly complete and bill collect and third party calls to ALEC customers. These rules will result in more complete and properly billed calls which will reduce the unbillable costs to the originating company and enable customers to reach more called parties.

SUBJECT AREA TO BE ADDRESSED: Completion and billing of collect and third party calls.

SPECIFIC AUTHORITY: 350.127(2), F.S.

LAW IMPLEMENTED: 364.03, 364.337(5), 364.035, 364.337, 364.345, F.S., Ch. 95-403, Section 32, L.O.F.

IF REQUESTED IN WRITING AND NOT DEEMED UNNECESSARY BY THE AGENCY HEAD, A RULE DEVELOPMENT WORKSHOP WILL BE NOTICED IN THE NEXT AVAILABLE FLORIDA ADMINISTRATIVE WEEKLY.

THE WORKSHOP REQUEST MUST BE SUBMITTED IN WRITING WITHIN 14 DAYS OF THE DATE OF THIS NOTICE TO SAMANTHA CIBULA, OFFICE OF THE GENERAL COUNSEL, 2540 SHUMARD OAK BOULEVARD, TALLAHASSEE, FL 32399-0850.

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT AND A COPY OF THE PRELIMINARY DRAFT IS: Rick Moses, Division of Competitive Markets and Enforcement, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0862.

THE PRELIMINARY TEXT OF THE PROPOSED RULE DEVELOPMENT IS:

25-24.830 Consumer Information

(1) The quality of service information in paragraph (1)(d) of rule 25-24.825 shall be provided, verbally or in writing, upon request to any person inquiring about the company's basic local exchange telecommunications service. In addition, the above information shall be provided in writing before or in the basic local exchange telecommunications customer's first bill for service. The above information shall be expressed in simple words, sentences, and paragraphs. Unnecessarily long, complicated, or obscure phrases or acronyms must be avoided.

(2) If an ALEC elects not to provide any third-party billing or collect call services to its customers, the ALEC shall so state in its price list and notify customers of such prior to a customer agreeing to obtain local service from the ALEC.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.337(5), F.S., Ch. 95-403, §32, L.O.F.

History: New 12/26/95.

25-24.840, Service Standards

(1) Each provider of alternative local exchange telecommunications service shall make access to 9-1-1 emergency services available to each of its basic telecommunications service customers at a level at least equivalent to the service provided by the incumbent local exchange company.

(2) ~~By July 1, 1997,~~ Access to 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

(3) Within 6 months of the effective date of this rule, each Alternative Local Exchange Company shall:

(a) Provide billing name and address information at a reasonable cost and in a timely manner, to any telecommunications company that requests the information unless the ALEC has an active billing and collection agreement.

(b) Populate LIDB with appropriate toll restrictions if the ALEC has not entered into a billing and collection agreement with a company capable of billing telecommunications services.

(c) Update a toll restriction

the appropriate l

Specific Authorit

Law Implemented:

History: New 05/0

I didn't do this
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