

STATE OF FLORIDA

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OFFICE OF THE GENERAL COUNSEL  
HAROLD A. MCLEAN  
GENERAL COUNSEL  
(850) 413-6199

# Public Service Commission

June 5, 2002

## STAFF DATA REQUEST

Suzanne Brownless, Esquire  
Suzanne Brownless, P.A.  
1311-B Paul Russell Road, Suite 201  
Tallahassee, Florida 32301

Re: Docket No. 020413-SU - Initiation of show cause proceedings against Aloha Utilities, Inc. in Pasco County for failure to charge approved service availability charges, in violation of Order No. PSC-01-0326-FOF-SU and Section 367.091, Florida Statutes.

Dear Ms. Brownless:

By letter dated May 13, 2002, which has been filed in the above-referenced docket file, prior counsel for Aloha Utilities, Inc. (Aloha or utility), provided Commission staff with information concerning the circumstances surrounding the mistake in billing the new service availability charge approved by Commission Order No. PSC-01-0326-FOF-SU. In that letter, counsel stated that the President of Aloha:

had his staff send out the attached first notices to all current developers and builders informing them of the increase in service availability charges applicable to all future connections. Soon thereafter, for all of the developers who would have arrearages in such service availability charges related to connections made between May 23, 2001 and the date of his letter, a second notice was forwarded to those affected developers outlining the amount of potential arrearages and suggesting that they contact the Utility immediately to discuss appropriate payment.

Along with that May 13 letter, counsel supplied staff with certain attachments; including a copy of a list of new connections made from May 23, 2001 through April 12, 2002, and copies of some of the above-described letters sent to "all current developers and builders." Please furnish staff with copies of all relevant letters which Aloha presumably sent to the following developers/builders who appear on the list of new connections but for whom no such letter(s) were copied to staff:

DOCUMENT NUMBER  
05923 JUN-6 2002  
PSC-COMMISSION CLERK

Samuelsen Builders  
Bill Law Builders  
Arista Custom Homes  
Dunkin Donuts  
Helmrich, Harry  
Costa Homes  
Patterson, Jerry &  
Schickedanz Bros.  
Cornerstone Builders of  
Catenac Gulfwynd

Arms, Thais  
Southern Star Homes Inc.  
Kuiper, Rodney & Pamela  
Mower Mart Inc.  
Mullen Contractors Inc.  
Amerada Hess Corporate  
Manairas, George  
Blue Heron Homes  
Shaw, John

In addition, for the two general service customers on the list of new connections, Dunkin Donuts and Amerada Hess Corporate, please provide the total amount paid for each of these connections and provide a detailed breakdown of each component used to calculate the total amount paid for each connection.

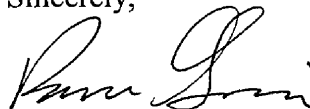
Please remit your response to this Staff Data Request to:

Director, Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

as soon as possible for inclusion in staff's recommendation to be filed in this docket on June 27, 2002.

If you have any questions about this Staff Data Request, please feel free to contact me at (850) 413-6224.

Sincerely,



Rosanne Gervasi  
Senior Attorney

RG/dm

cc: Division of the Commission Clerk and Administrative Services  
Division of Economic Regulation (Fletcher)

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