

June 10, 2002

Melinda Watts
Bureau of Service Quality
State of Florida
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

020505-TI

RE: Process resolution for North American Telephone Network, LLC (NATN) to comply with reporting requirements.

Dear Ms. Watts,

North American Telephone Network, LLC has set up the following process to ensure the compliance with Florida statutes and reporting, and has currently implemented these plans.

NATN's implemented plan includes:

1. New controller in place with assistant to ensure proper and timely reporting:

David J. Surette, Controller North American Telephone Network, LLC 4151 Ashford Dunwoody Rd., Suite 675 Atlanta, GA 30319

2. Notifications requested in writing from the Public Service Commission, if any late or non-compliance to Florida statutes, please notify in writing to the following parties:

James K. Noble, Jr., Chairman North American Telephone Network, LLC. 4151 Ashford Dunwoody Rd., Suite 675 Atlanta, GA 30319

Perry Phillips, Agent 211 Roswell Street Marietta, GA 30060 The above parties will ensure all compliance with Florida statues.

NATN appreciates your assistance in resolving and staying in compliance with all Florida statutes.

Sincerely

Jack Wilkes

Chief Operating Officer

Cc: David J. Surette, Controller James K. Noble, Jr., Chairman

Perry Phillips, Agent