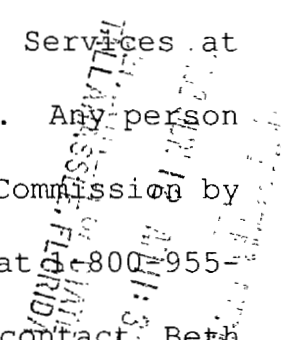


NOTICE IS HEREBY GIVEN that the Florida Public Service Commission will conduct a Workshop in Dockets Nos. 960786B-TL and 981834-TP on July 12, 2002, at the following time and location: 8:30 a.m. (EST), Room 148, Betty Easley Conference Center, 4075 Esplanade Way Tallahassee, FL 32399. The purpose of this workshop is to allow KPMG Consulting to address questions regarding the draft Final OSS Test Report produced by KPMG Consulting. All participants are requested to file a list of questions and their representative's name with the Commission's Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850, by July 9, 2002. Preliminarily, it is anticipated that the workshop discussion will proceed by domain, as follows: 8:30-10:00 a.m. - Order Management; 10:30-12:00 - Provisioning, and Maintenance and Repair; 12:30-2:00 - Billing; 2:15-3:45 - Relationship Management; and 4:00-5:00 - Metrics. A workshop agenda will be made available in the Division of the Commission Clerk and Administrative Services by 5:00 p.m. on Wednesday, July 10, 2002. Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at

- AUS \_\_\_\_\_
- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
- ECR \_\_\_\_\_
- GCL \_\_\_\_\_
- OPC \_\_\_\_\_
- MMS \_\_\_\_\_
- SEC \_\_\_\_\_
- OTH \_\_\_\_\_

(850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 800-955-8771 (TDD). For additional information, please contact: Beth



DOCUMENT NUMBER-DATE

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Keating, Office of General Counsel, at 2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850 or at (850) 413-6212.